



CountryOpinionSurveys

FY 2024 Comoros

Country Opinion Survey Report

Acknowledgements

The Comoros Country Opinion Survey is part of the Country Opinion Survey (COS) Program series of the World Bank Group. This report was prepared by the Business Intelligence (BI) team, led by José De Buerba (Senior External Affairs Officer) and Svetlana Markova (Senior External Affairs Officer). Yulia Danilina, Jessica Cameron, Nan Lin, and Sofya Gubaydullina oversaw the design, reporting, and analysis of the survey results. Noreen Wambui and Irina Popova provided data support.

BI acknowledges the significant contribution of the Comoros country team and independent field agency, COFINCO-Comores Finance Consulting. In particular, BI is grateful for the support from Aida Assiata Amada Adamou (Operations Officer) and Matoiri Boina Ramlat (Team Assistant), who coordinated the survey-related activities from Moroni, Comoros, and Diana Styvanley (External Affairs Officer), who supported the survey implementation from Antananarivo, Madagascar.



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Objectives

This survey was designed to assist the World Bank Group (WBG) in better understanding how Comoros stakeholders perceive the WBG. The survey explored the following questions:

- 1. Overall Context:** How familiar are stakeholders with the WBG? How much do they trust the WBG?
- 2. Key Indicators:** What opinion do key stakeholders have of the WBG regarding its effectiveness, relevance, alignment with Comoros's development priorities, and other key indicators? Are opinions improving or declining?
- 3. Development Priorities:** What areas of development are perceived to be the most important? Have the priorities changed over the past three years? How effective is the WBG perceived to be in these areas?
- 4. Engagement on the Ground:** How is the WBG perceived as a development partner in Comoros? Are opinions improving or declining?
- 5. Financial Instruments and Knowledge Work:** What do key stakeholders value the most regarding the WBG's work in Comoros? What opinion do key stakeholders have of WBG financial instruments and knowledge products? Are opinions improving or declining? What are stakeholders' suggestions for improving WBG's effectiveness?
- 6. Communication and Outreach:** What are the preferred communication channels? Are there differences among stakeholder groups in terms of preferred channels?
- 7. Message Recall:** What key topics do stakeholders recall when the WBG communicates? Is there a relationship between message recall and views of the WBG's work?



Methodology Overview

■ Fielded February – April 2024

- 242 potential participants were asked to complete a mostly quantitative survey
- Respondents completed the questionnaire online or received it via courier and returned it accordingly
- List of names provided by the WBG country team
- Fieldwork managed by the BI team and the independent consultant

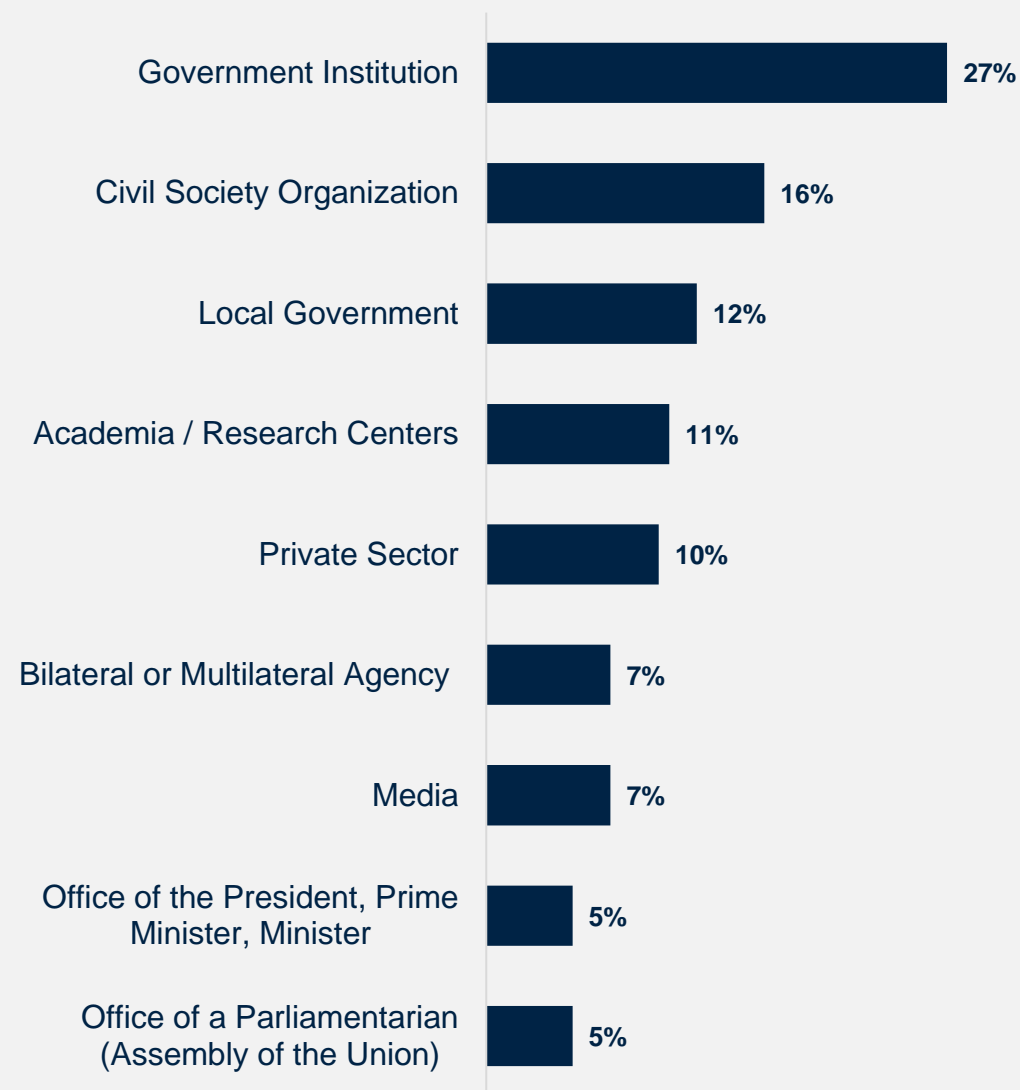
■ 180 participants (74% response rate)

- 41% from Moroni
- 41% currently collaborate with the WBG

■ Compared to FY21 Country Survey

- 226 participants (90% response rate)
- Respondents completed the questionnaire online or via courier
- 27% collaborated with the WBG

Click [here](#) for details of the Respondent Sample and Methodology.



What is your primary professional affiliation? (Select only 1 response)
(Percentage of Respondents, N=180)

Overall Context

“The WBG must be closer to realities on the ground, it must emphasize the recruitment of more national staff, with good knowledge of local realities.” (Bilateral or Multilateral Agency Respondent)

“Inform and guide real solutions for the development of the country.” (Civil Society Respondent)

“The WBG could condition its assistance on good governance, respect for human rights and the rule of law.” (Media Respondent)



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In your opinion, what is the most important thing the WBG could do to increase its effectiveness in Comoros? (N=150)

Familiarity with the World Bank Group

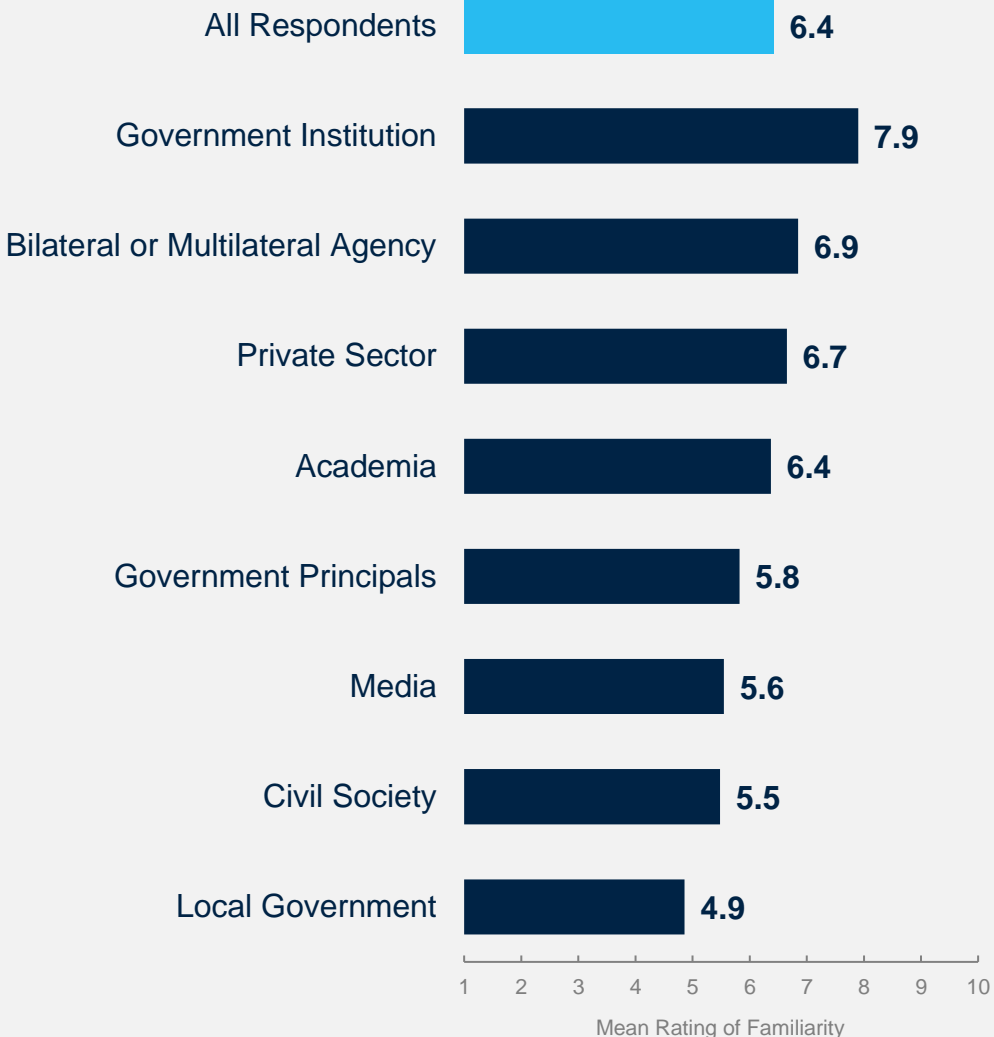
- Comparison of FY21 and FY24:** Respondents in this year’s Country Survey reported statistically similar levels of familiarity with the World Bank Group compared to the FY21 Survey:

Mean familiarity: **FY24 = 6.4**
 FY21 = 6.0

- Collaboration with the WBG:** Respondents who indicated that they collaborate with the WBG reported significantly higher levels of familiarity with the institution’s work:

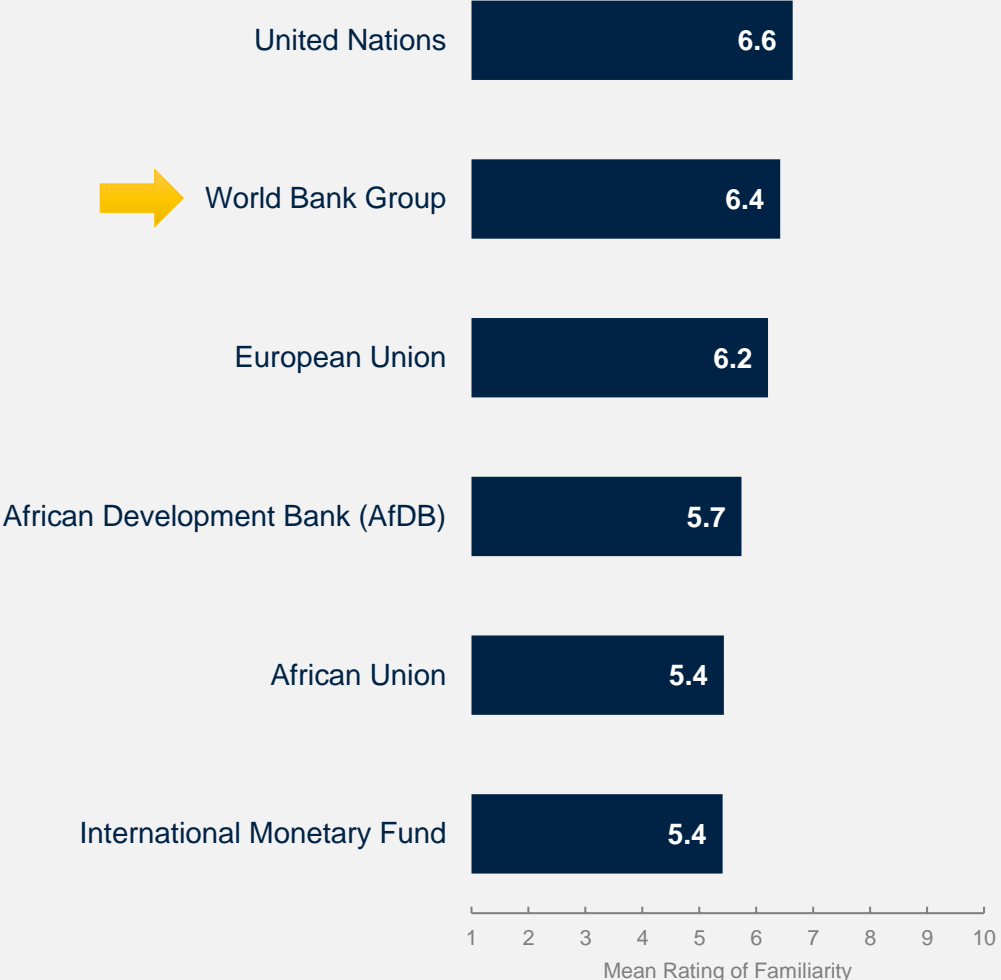
Mean familiarity: **Collaborate with WBG = 7.6**
 Do not collaborate = 5.6

- Stakeholders:** Respondents from government institutions indicated the highest levels of familiarity with the WBG, whereas respondents from government principals, the media, civil society, and especially local government reported significantly lower familiarity with the WBG’s work.



Stakeholders Most Familiar with the UN and WBG

- Respondents in this year's Country Survey were asked to indicate their familiarity with the work of several international organizations and the World Bank Group. Of these organizations, respondents in Comoros indicated the highest levels of familiarity with the work of the United Nations (UN), the World Bank Group, and the European Union.

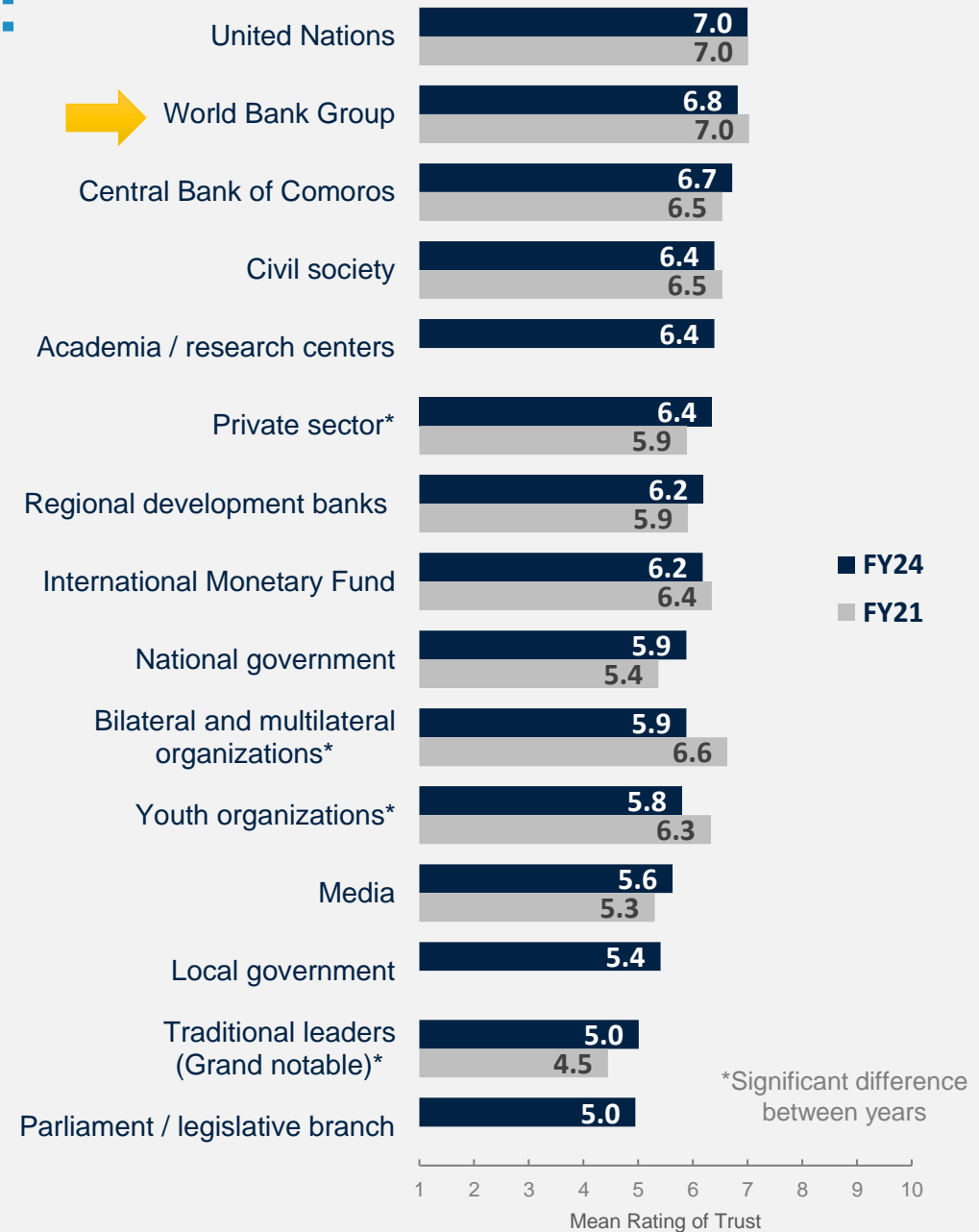


Trust in the World Bank Group: Consistent Over Time but Significant Variation Across Stakeholders

Respondents in Comoros gave the **highest trust ratings for the United Nations and the World Bank Group.**

Although levels of trust in the UN and WBG were consistent from FY21 and FY24, overall ratings for private sector and traditional leaders significantly improved compared to FY21. In contrast, trust ratings in bilateral and multilateral organizations and youth organizations significantly declined from FY21 to FY24.

Of note, respondents from government institutions, bilateral or multilateral agencies, and academia had the highest ratings of trust in the WBG (means = 7.9, 7.3, and 7.5, respectively). In contrast, respondents from local government, the private sector, and the media reported significantly lower trust ratings (means = 5.9, 6.0, and 5.8, respectively).



Overall Attitudes toward the World Bank Group

“Aid must be personalized according to the reality of the country.”

(Government Principal Respondent)

“Invest in a deep understanding of local needs. Adopt flexible financing approaches specific to Comoros. Support institutional capacity building, encourage active participation of civil society and stakeholders. Pay particular attention to the environmental, social and economic sustainability of its interventions in the Comoros.”

(Local Government Respondent)



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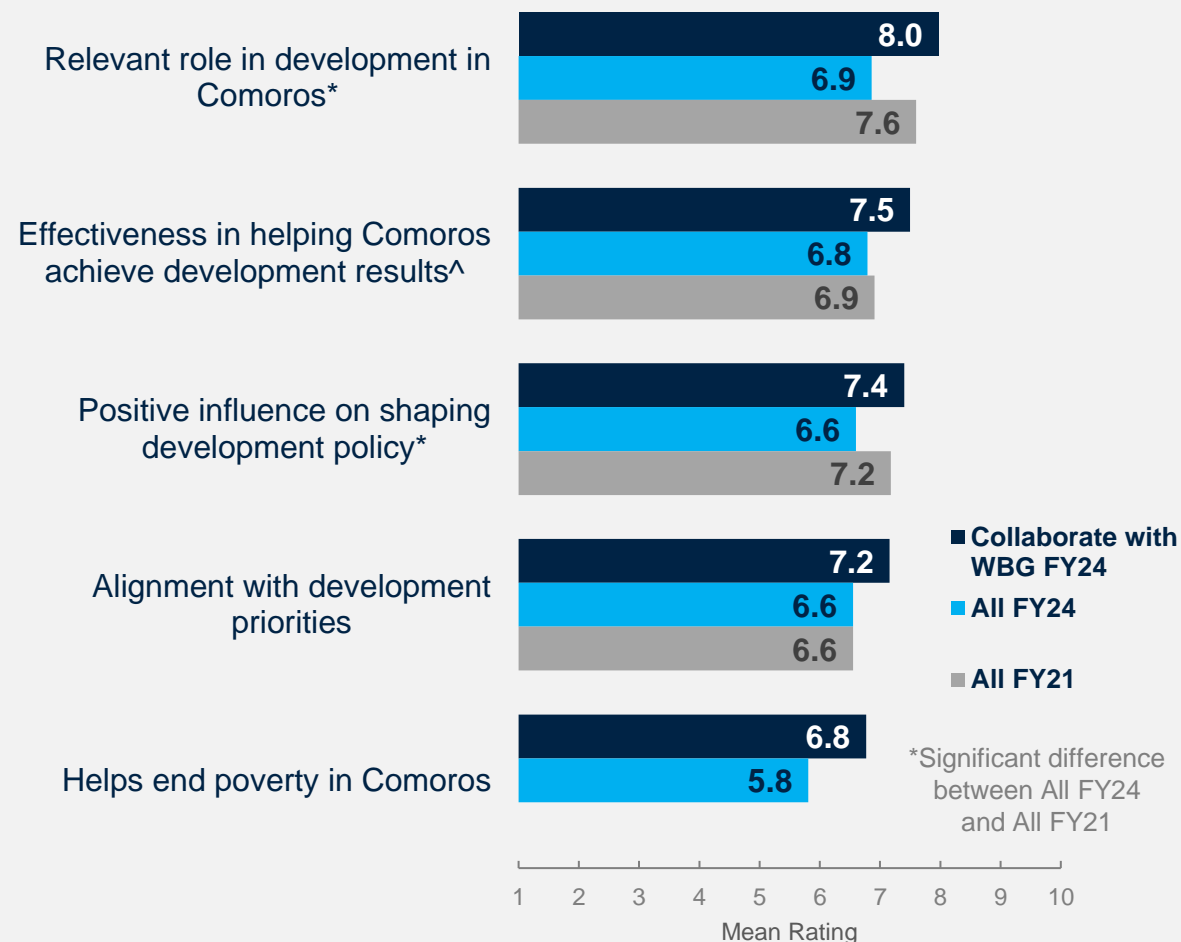


In your opinion, what is the most important thing the WBG could do to increase its effectiveness in Comoros? (N=150)

Key Performance Indicators Decreased or Remained Consistent to FY21; Respondents who Collaborate with the WBG are Significantly more Positive

In FY24, respondents gave significantly lower ratings for the WBG playing a **relevant role** and having a **positive influence** on shaping development policy in Comoros compared to the FY21 survey. Respondents' ratings for the WBG's **effectiveness in achieving development results** and the WBG's **alignment** with development priorities ratings remained consistent with FY21 ratings.

Respondents who collaborated with the WBG were **significantly more positive** about its work across all indicators and had ratings similar to those who collaborated with the WBG in the FY21 survey.



How effective is the WBG in helping Comoros achieve development results? Scale: 1 Not effective at all – 10 Very effective

To what extent do you agree with the following statements? Scale: 1 Strongly disagree – 10 Strongly agree

The WBG currently plays a relevant role in development in Comoros. The WBG has a positive influence on shaping the development policy in Comoros. The WBG's work is aligned with what I consider the development priorities for Comoros. The WBG's work helps end poverty in Comoros.

^Compared to a mean score of two questions asked in FY21:

Overall, please rate your impression of the WBG's effectiveness in Comoros. Scale: 1 Not effective at all – 10 Very effective;

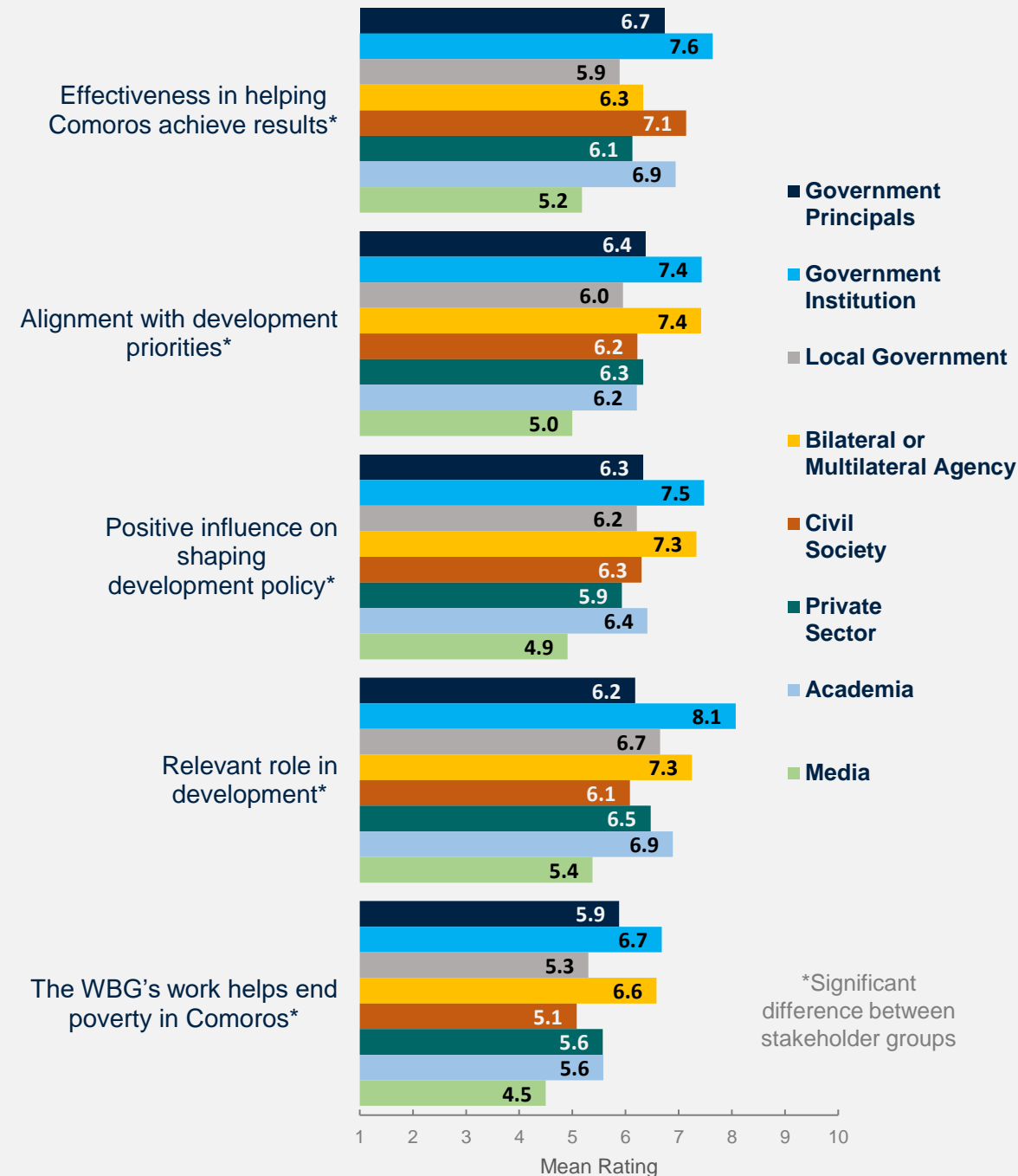
To what extent does the WBG's work help to achieve development results in Comoros? Scale: 1 To no degree at all – 10 To a very significant degree



Stakeholders from Government Institutions and Bilateral / Multilateral Agencies have More Positive Perceptions of the WBG

Comparisons of ratings for key performance indicators between stakeholder groups show that respondents from **government institutions** and **bilateral or multilateral agencies** had the highest ratings for the WBG work across all key performance indicators.

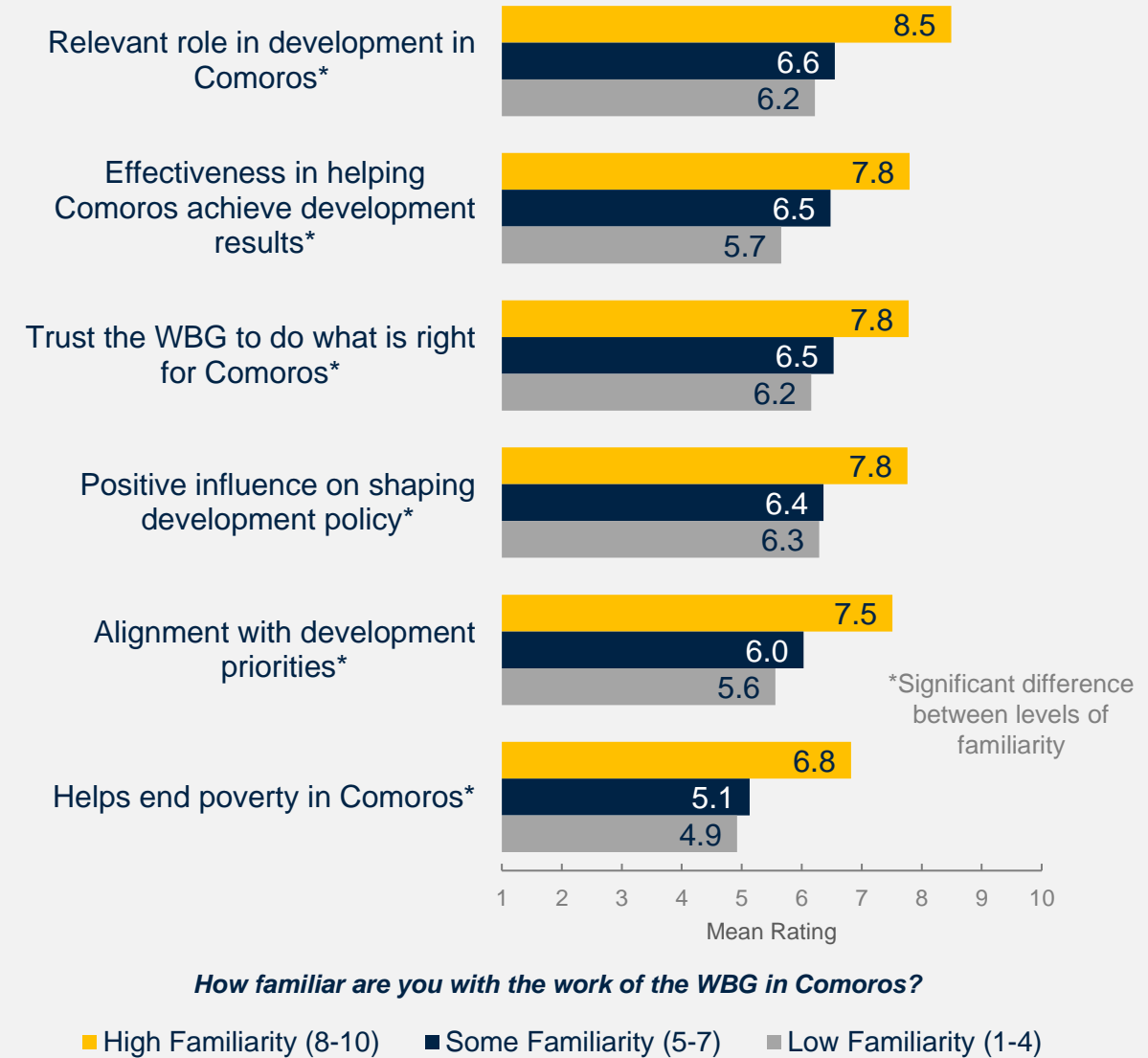
In contrast, respondents from **local government** and the **media** respondents had significantly lower ratings.



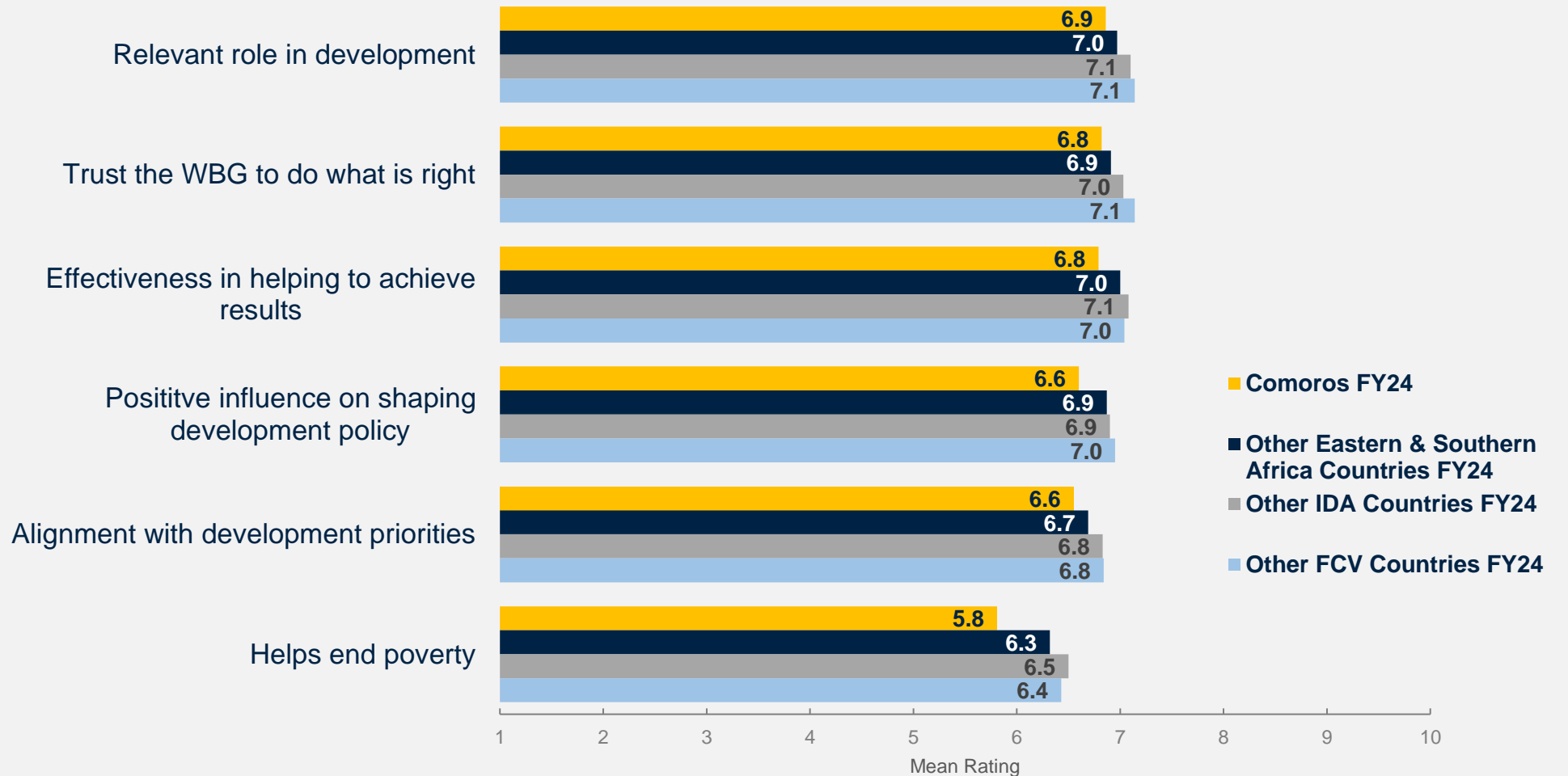
Familiarity Leads to More Positive Perceptions

Comparing ratings of key performance indicators among respondents highly familiar with the WBG (ratings of 8-10 on a 10-point scale) and those with little familiarity with the WBG (ratings of 1-4 on a 10-point scale), one can see that the more familiar stakeholders are with the WBG, the more positive their perceptions of it and its work are.

Meaningful engagement and outreach can continue to increase positive perceptions.



Comoros's Key Performance Indicators Slightly Lower than those of Other Countries in Eastern and Southern Africa, IDA Countries, and FCV Countries Surveyed in FY24



Other Eastern and Southern Africa Countries FY24: Burundi, Lesotho, Namibia, Seychelles, Somalia, South Sudan, and Zambia.

Other IDA Countries FY24: Benin, Bhutan, Burkina Faso, Burundi, Cambodia, Chad, Guinea-Bissau, Lao PDR, Lesotho, Maldives, Mauritania, Senegal, Solomon Islands, Somalia, South Sudan, Sri Lanka, Togo, and Zambia.

Other FCV Countries FY24: Burkina Faso, Burundi, Chad, Guinea-Bissau, Solomon Islands, Somalia, and South Sudan.

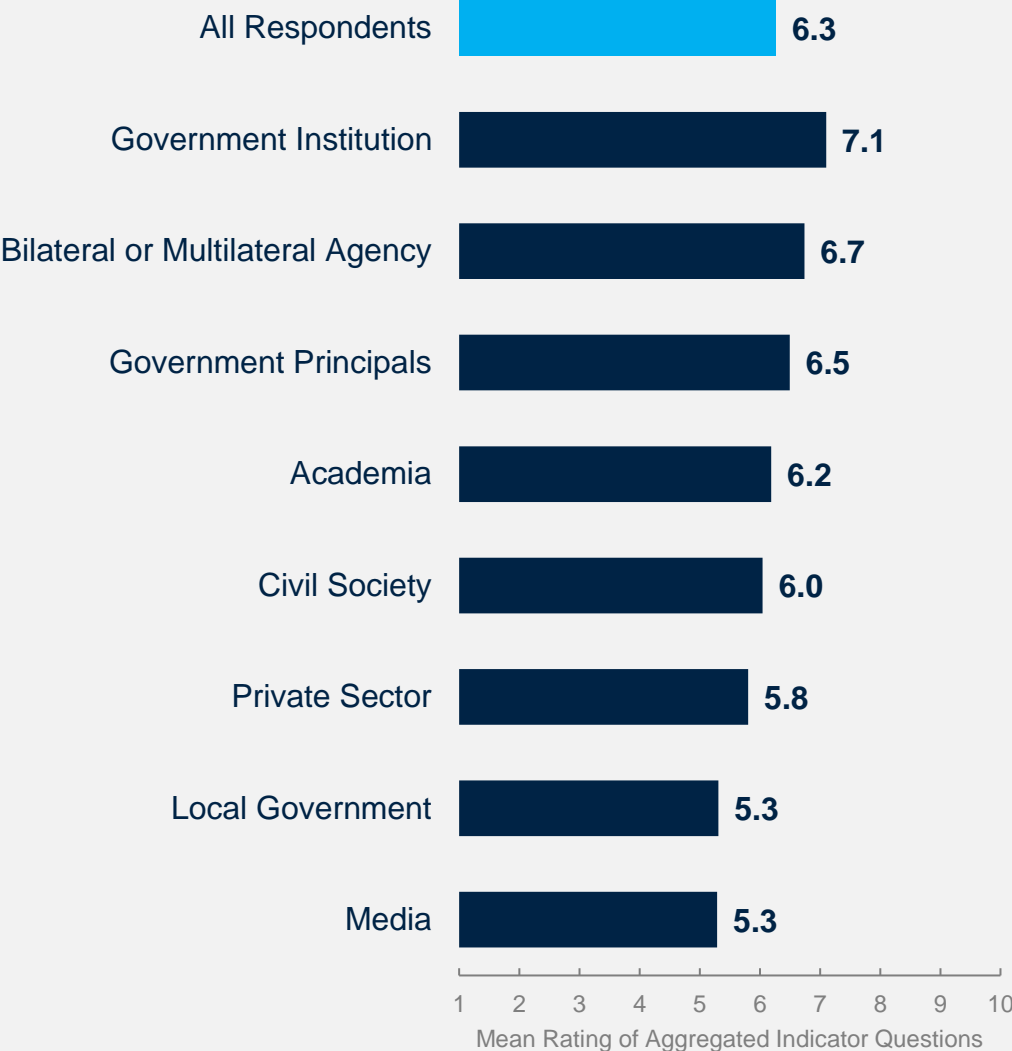


Stakeholder Trends Across Performance Indicators

Respondents from **government institutions** and **bilateral or multilateral agencies** had the highest mean ratings across the aggregated responses to the **eighteen COS indicator questions**. In contrast, respondents from the **private sector**, **local government**, and the **media** had the lowest mean ratings, suggesting a more critical perspective among these stakeholders.

Collaboration with the WBG: Respondents who indicated that they collaborate with the WBG gave significantly higher ratings across the aggregated indicator questions compared to respondents who did not collaborate with the WBG:

Mean rating: **Collaborate with WBG = 7.0**
 Do not collaborate = 5.8



World Bank Group's Support for Development Areas

“The WBG should provide more support to the agricultural and educational sectors and improve the means and infrastructure of air and land transport. Support in the education sector and higher education including the research involved would be of capital importance to enable Comoros and the WBG to work effectively.”

(Bilateral or Multilateral Agency Respondent)

“Intervene on basic infrastructure: Energy and water, deep water ports with international standards, standardized airports and roads; Support good resource governance.”

(Government Institution Respondent)



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In your opinion, what is the most important thing the WBG could do to increase its effectiveness in Comoros? (N=150)

WBG: Focal Development Areas

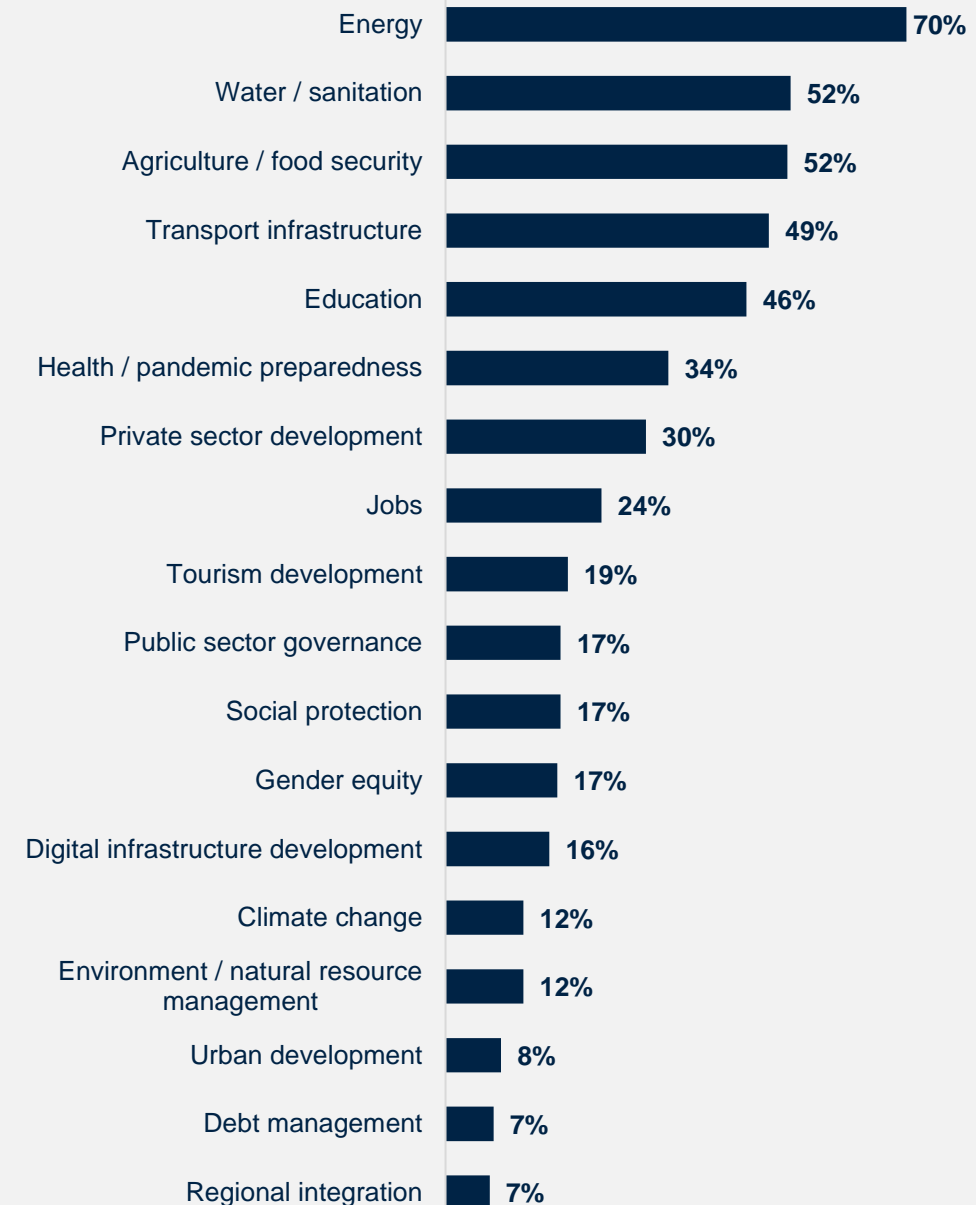
In FY24, 7 in 10 stakeholders indicated that the WBG should focus its resources on **energy** in Comoros. In addition, approximately half of all stakeholders would like the WBG to focus its resources on **water/sanitation, agriculture/food security, transport infrastructure, and education** – all considered much higher priorities in this year's survey compared to the FY21 survey (9%, 17%, 13%, and 27%, respectively).

In your opinion, what is the most important thing the WBG could do to increase its effectiveness in Comoros?

“Train young people in the professions of the future, supervise them, finance them and monitor them to achieve the objectives. Regularly monitor the state's financial exercises. Support small and medium-sized businesses. Support local production. Develop electrical energy.”
(Local Government Respondent)

“Support productive sectors to significantly increase supply as quickly as possible: Agriculture, livestock, fishing; stabilize the permanent supply of energy once and for all.”
(Media Respondent)

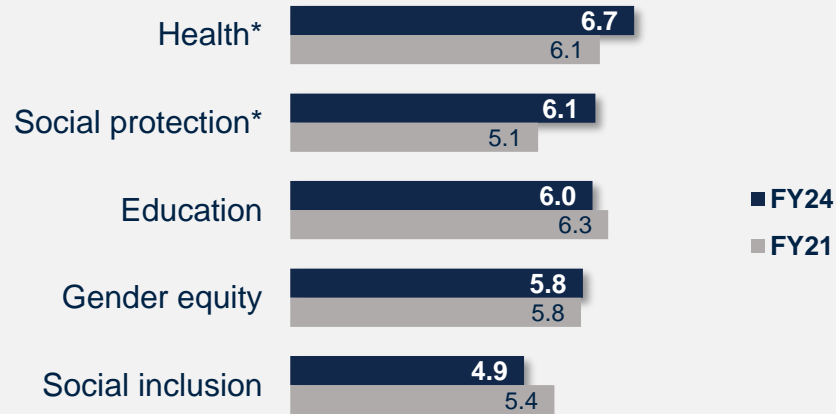
“Support the development of economic, strategic infrastructure (ports, airports, roads, etc.), development of renewable energy, development of financing mechanisms as an investment bank for the Comorian private sector.”
(Private Sector Respondent)



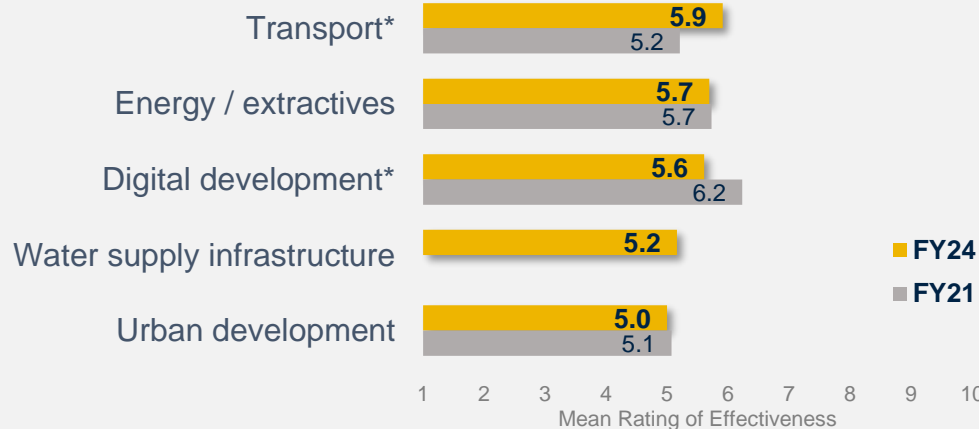
Effectiveness of WBG's Sectoral Support

The WBG's work in **trade** and **health** received the highest effectiveness ratings. Of note, effectiveness ratings for the WBG's work in **health**, **social protection**, **transport**, **trade**, and **private sector development** significantly improved since FY21. In contrast, ratings for effectiveness in **digital development** and **regional integration** declined.

Human Development



Infrastructure

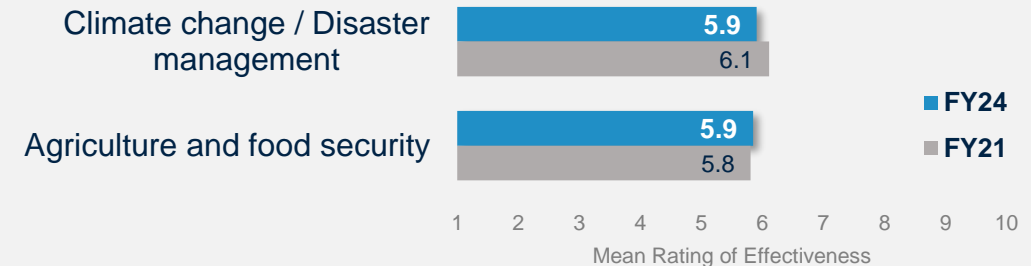


*Significant difference between years

Finance / Institutions / Economic Growth



Environmental Sustainability



How **effective** has the WBG been at achieving development results in each of these areas in Comoros? Scale: 1 Not effective at all – 10 Very effective
(If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know")

World Bank Group's Engagement on the Ground in Comoros

“Collaborate and work more with localities, the private sector and civil society.”

(Government Principal Respondent)

“Consultation meeting with basic institutions on a permanent basis (annual). Use of reliable local data to consider effective growth in the Comoros. Adopt the requirements of the World Bank to local needs. Finance then supervise and support in achieving the set objectives of the projects.”

(Local Government Respondent)



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In your opinion, what is the most important thing the WBG could do to increase its effectiveness in Comoros? (N=150)

Perceptions of the WBG as a Long-Term Partner are High, but Perceptions of Openness have Declined

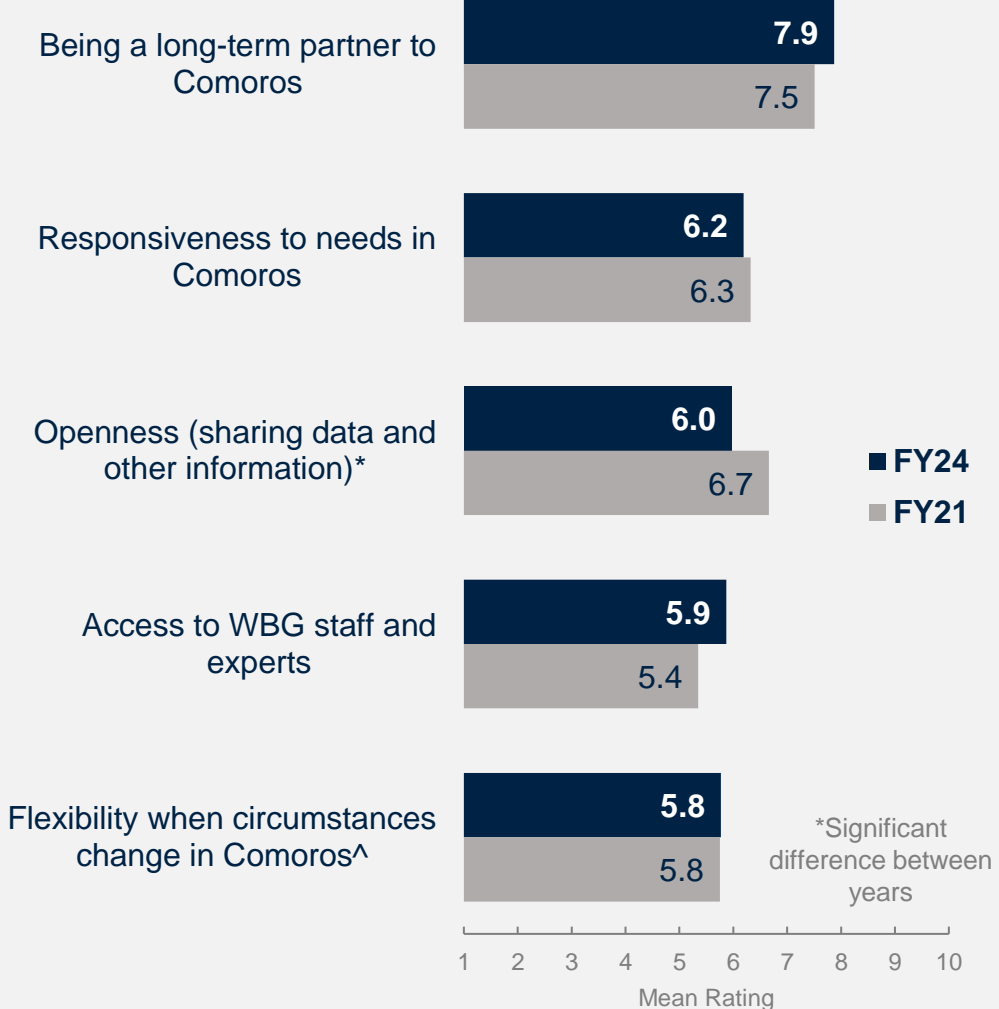
In FY24, respondents continued to perceive the WBG as a **long-term partner** in Comoros, while their ratings for the WBG’s **openness** have decreased significantly compared to the FY21 survey. Ratings for **responsiveness**, **flexibility**, and **staff accessibility** remained consistent between the FY24 and FY21 surveys.

In your opinion, what is the most important thing the WBG could do to increase its effectiveness in Comoros?

“Work more with actors and organizations that represent local populations by strengthening the WBG’s partnership with technical partners such as UN agencies and NGOs.”
(Bilateral or Multilateral Agency Respondent)

“The WBG would be more effective working with the private sector. There should be expertise offices and centers of expertise.”
(Media Respondent)

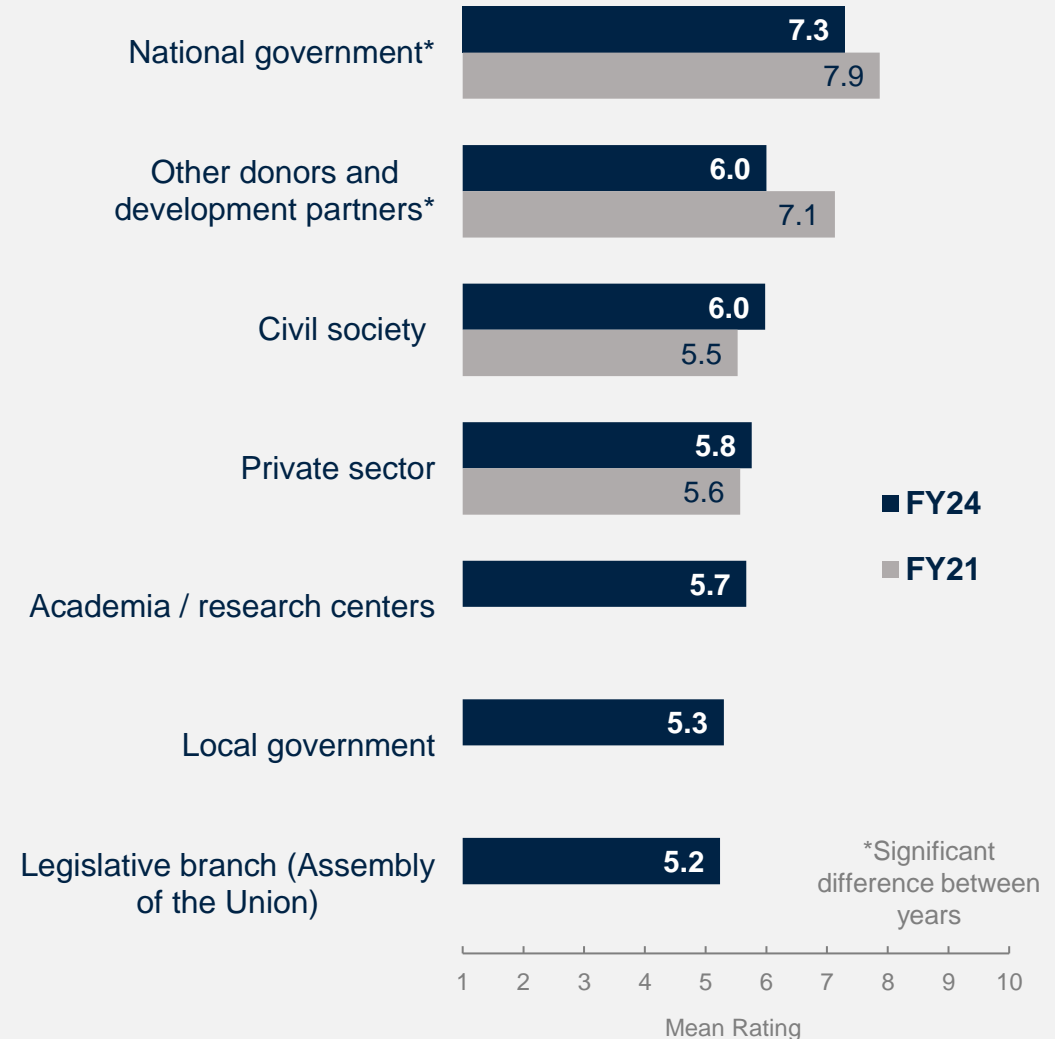
“Involve state institutions from the design phase until the closure of each project. Ensure that national institutions are taken into account by WB employees.” (Government Institution Respondent)



Perceptions of WBG Collaboration with Government and Other Donors have Declined, but Perceptions of Other Collaborations remained Consistent

In FY24, perceptions of the WBG’s collaboration with the **national government** and **other donors and development partners** declined significantly compared to the FY21 survey. Respondents’ ratings for the WBG’s collaboration with local government and the Assembly of the Union were the lowest. Stakeholder group differences of note:

- Respondents from bilateral or multilateral agencies gave the highest ratings for the WBG’s **collaboration with other donors and development partners** (mean=7.7). In contrast, respondents from local government, academia, and the media gave significantly lower ratings (means=4.6, 4.6 and 4.4, respectively).
- Respondents from government principals, government institutions, and bilateral or multilateral agencies gave the highest ratings for the WBG’s **collaboration with academia** (means=6.5, 6.5 and 6.4, respectively). In contrast, respondents from local government and private sector gave significantly lower ratings (means=4.5 and 4.2, respectively).
- Respondents from government institutions and bilateral or multilateral agencies gave the highest ratings for the WBG’s **collaboration with local government** (both means=6.1). In contrast, respondents from local government, the private sector, and the media gave significantly lower ratings (means=4.2, 4.1, and 4.1, respectively).



To what extent is the WBG an effective development partner in Comoros, in terms of collaborating with the following groups? Scale: 1 To no degree at all – 10 To a very significant degree

Stakeholders Want the Bank to Collaborate More with the Private Sector, Local Government, CSOs, Academia

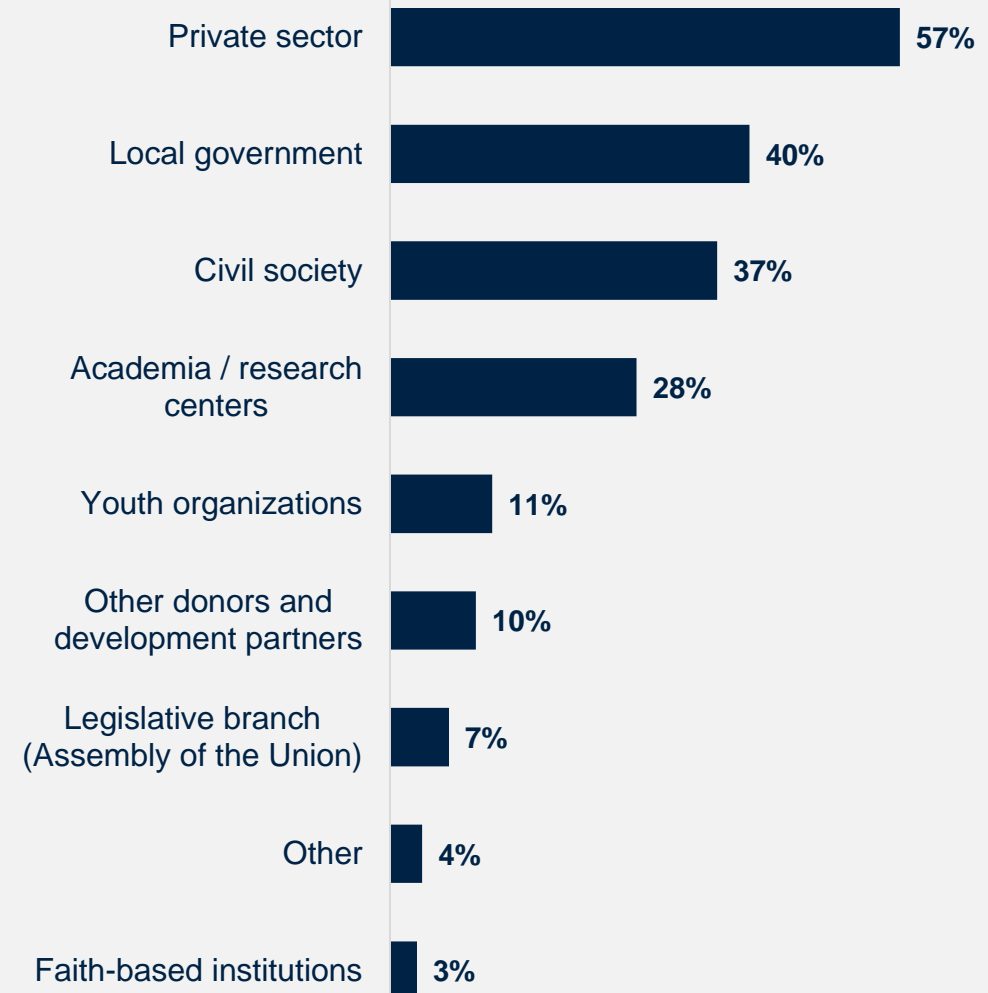
Over half of this year's survey respondents indicated that the WBG should collaborate more with the **private sector** in addition to its partnership with the national government. Respondents also wanted to see the WBG collaborate more with **local government, civil society, and academia.**

In your opinion, what is the most important thing the WBG could do to increase its effectiveness in Comoros?

“Effectively develop its partnership with the private sector for the creation of companies competitive in international markets.”
(Government Principal Respondent)

“The WBG should consult private individuals and civil society in the direction of its programs. Although it takes into account government policies, they do not take into account, or very little, the wishes of the populations.”
(Civil Society Respondent)

“Create mechanisms that will allow WBG to collaborate directly with national institutions, particularly the private sector.”
(Private Sector Respondent)



World Bank Group's Financial Instruments and Knowledge Work

“Strengthen the national capacity framework in terms of good governance; increase the financing envelope in Comoros.” (Government Principal Respondent)

“Have expert companies of Comorian nationalities in the Comoros; Strengthen development capacity on civil society projects in relation to the private sectors; Real exchange of experience and knowledge in the Comoros.” (Government Institution Respondent)



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In your opinion, what is the most important thing the WBG could do to increase its effectiveness in Comoros? (N=150)

Capacity Building and Financial Resources Considered the Bank's Greatest Values

Respondents considered the WBG's **capacity development and training** and **financial resources** as its greatest values to Comoros. Respondents also valued the WBG's **technical assistance and implementation support** and its **mobilization of third-party financial resources**.

In your opinion, what is the most important thing the WBG could do to increase its effectiveness in Comoros?

"Help the government strengthen their capacity to absorb financial resources through training."

(Government Institution Respondent)

"The WBG must emphasize training and exchanges of experience."

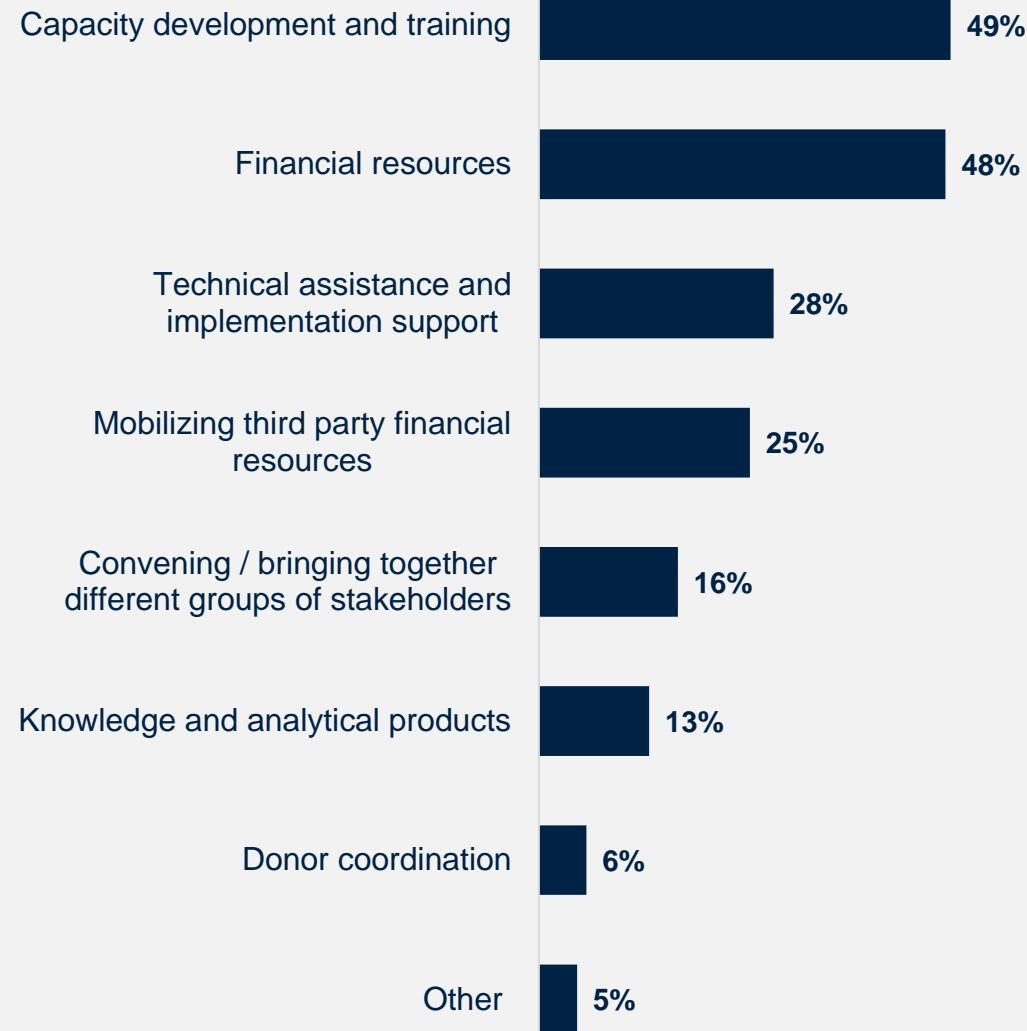
(Civil Society Respondent)

"Support for capacity building of institutions."

(Academia Respondent)

"Focus on capacity building in fiduciary management of public administrations Strengthen the capacities of non-state organizations to actively participate in the management of state affairs. Increase partnership with other development partners, particularly UN agencies and NGOs."

(Bilateral or Multilateral Agency Respondent)



Which WBG instruments do you VALUE the most in Comoros? (Select up to 2)
(Percentage of Respondents, N=177)

Perceptions of the WBG's Monitoring and Evaluating of its Projects have Declined

Regarding the WBG's financial instruments, respondents expressed the highest levels of agreement that the Bank **effectively monitors and evaluates the projects it supports** in Comoros; however, perceptions of this monitoring and evaluation have declined since FY21.

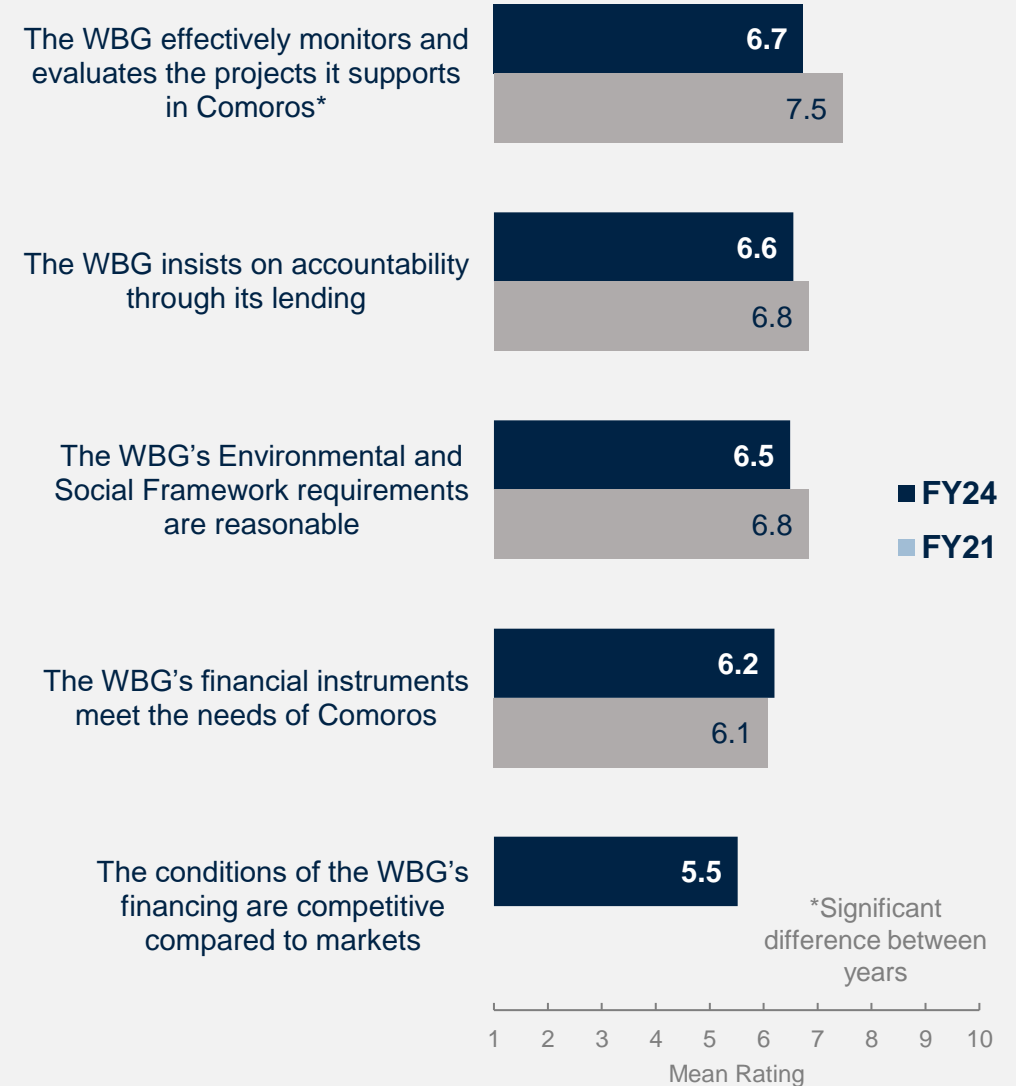
Across all of these aspects of the WBG's financial instruments, there were statistically significant differences between stakeholder groups. For the most part, respondents from government institutions and bilateral or multilateral agencies had the highest levels of agreement, while respondents from local government, the private sector, academia, and the media tended to have significantly lower levels of agreement.

In your opinion, what is the most important thing the WBG could do to increase its effectiveness in Comoros?

“Various Comorian projects have had disbursement problems due to poor mastery of the procedure manual according to the WBG working model. The best solution is to organize workshops to build capacity on how to operate WBG projects.”

(Government Institution Respondent)

“Improve and facilitate fund disbursement procedures. Sometimes, it seems that the funds granted do not want to be disbursed. WB procedures are very slow. Once procedures are improved, WB support will be more visible.” (Media Respondent)



To what extent do you agree/disagree with the following statements? Scale: 1 Strongly disagree – 10 Strongly agree

57% of Respondents Used the WBG's Knowledge Work; Perceptions of WBG Knowledge Remain Positive

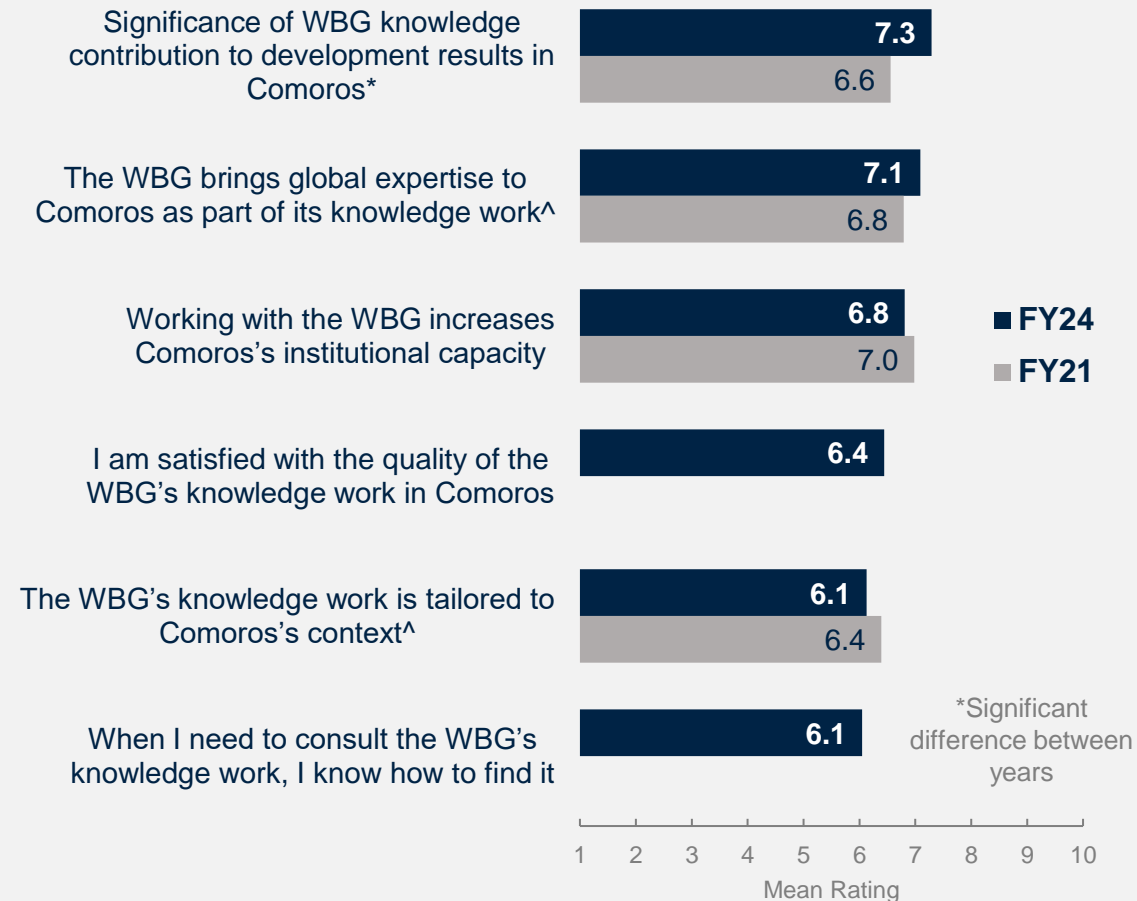
Respondents gave the highest ratings for the significance of the WBG's knowledge work **contribution to development results** in Comoros (significantly improved since FY21) and for the WBG's knowledge work **bringing global expertise** to Comoros. However, perceptions were least positive for the WBG's knowledge products being **tailored** to Comoros's context and **knowing how to find WBG knowledge work** when needed.

In your opinion, what is the most important thing the WBG could do to increase its effectiveness in Comoros?

“Support for the settlement of state debt and supervision of knowledge and deployment of training for state agents.”
(Government Institution Respondent)

“Better communication with all stakeholders, dissemination and access to information. Support for civil society (capacity building). Better knowledge transfer.”
(Civil Society Respondent)

Ratings only of those who used WBG knowledge work



Have you ever used the WBG's knowledge work, including participating in workshops or training programs? (Percentage of Respondents, N=175)

To what extent do you agree with the following statements? Scale: 1 Strongly disagree – 10 Strongly agree

How significant a contribution do you believe the WBG's knowledge work makes to development results in Comoros? Scale: 1 Not significant at all – 10 Very significant

^Compared to "Are source of relevant information on global good practices" and "Are adaptable to Comoros's specific development challenges and country circumstances" asked in FY21.

The Future Role of the World Bank Group in Comoros

“Deepen monitoring and evaluations of all WBG-funded activities. Demand effective results. Involve all parties affected by an activity and project.” (Government Principal Respondent)

“Demand more transparency in the management of funds. Be more demanding in the quality of service providers and national counterparts in terms of commitment and integrity.” (Civil Society Respondent)



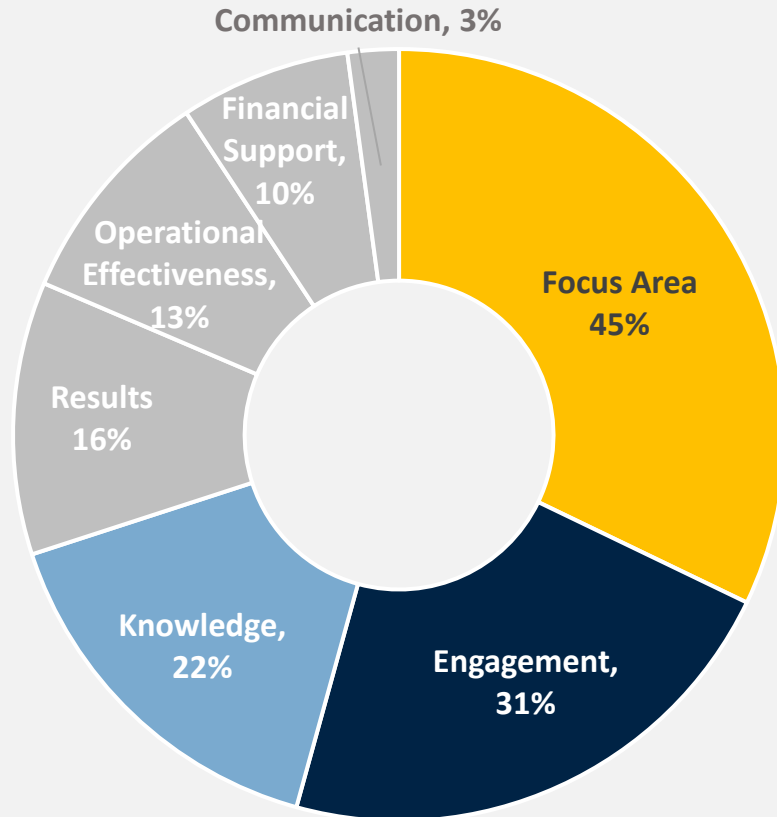
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In your opinion, what is the most important thing the WBG could do to increase its effectiveness in Comoros? (N=150)

How Can the WBG Increase its Effectiveness?

Open-Ended Responses



Focus Area

- Transport infrastructure
- Public sector governance
- Private sector development and employment creation
- Human capital, especially education
- Ensure that initiatives result in sustainable development

Engagement

- Engage on a more local level to better understand the needs and context in Comoros
- Engage more with the private sector to develop more competitive businesses and generate more jobs
- Greater engagement with civil society to better understand the local context and improve project oversight

Knowledge

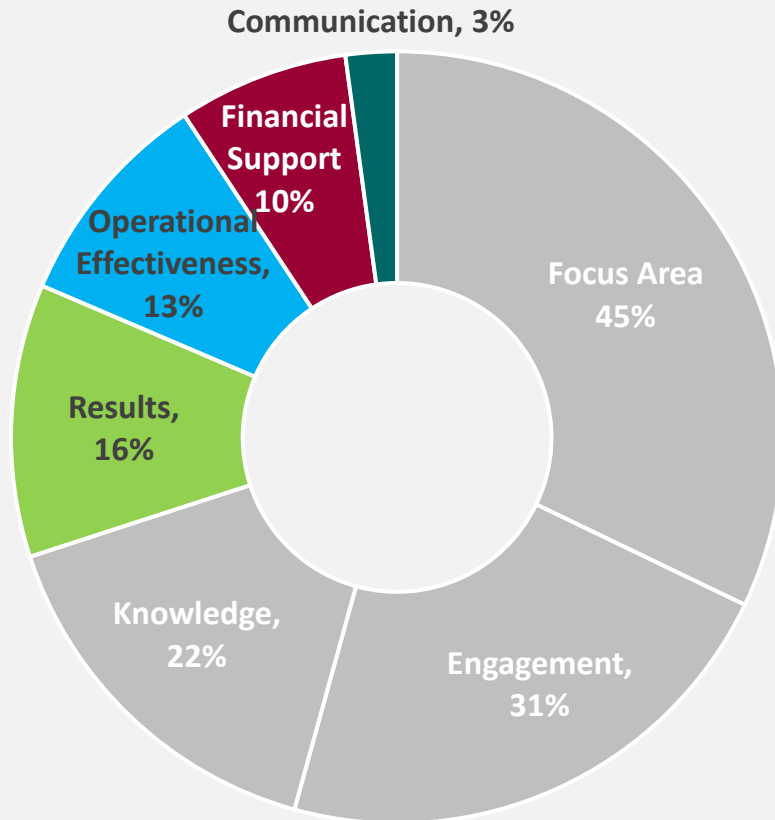
- Greater focus on capacity development and training
- More training in how to better use WBG financing
- More knowledge sharing and exchange of experiences



In your opinion, what is the most important thing the World Bank Group could do to increase its effectiveness in Comoros? (N=150)
All percentages are calculated based on the total number of comments made by respondents; individual comments could be counted multiple times depending on the number of topics they cover, so the sum of all percentages may be greater than 100%.

How Can the WBG Increase its Effectiveness?

Open-Ended Responses



Results

- More rigorous and continuous monitoring of WBG-funded projects to ensure objectives are met

Operational Effectiveness

- Greater understanding of the local context to tailor initiatives for better outcomes

Financial Support

- Increased access to financing, especially for sustainable development projects

Communication

- More communication regarding WBG projects and their results to increase awareness and support for future projects



In your opinion, what is the most important thing the World Bank Group could do to increase its effectiveness in Comoros? (N=150)
All percentages are calculated based on the total number of comments made by respondents; individual comments could be counted multiple times depending on the number of topics they cover, so the sum of all percentages may be greater than 100%.

Communication and Outreach

“Communicate to the Comorian people the work and contribution of the WBG. Inform the Assembly of all the projects and financing of the WBG in the Comoros and their achievements.”
(Government Principal Respondent)

“It is necessary to be in direct contact with the beneficiaries of the projects to evaluate their effectiveness and popularization. ... Encourage communication of these projects at the level of the communities concerned.”
(Academia Respondent)

“Take into account the specificity of each island: help with the decentralization of work, raise awareness in each sector about the work carried out, share information on time.”
(Local Government Respondent)



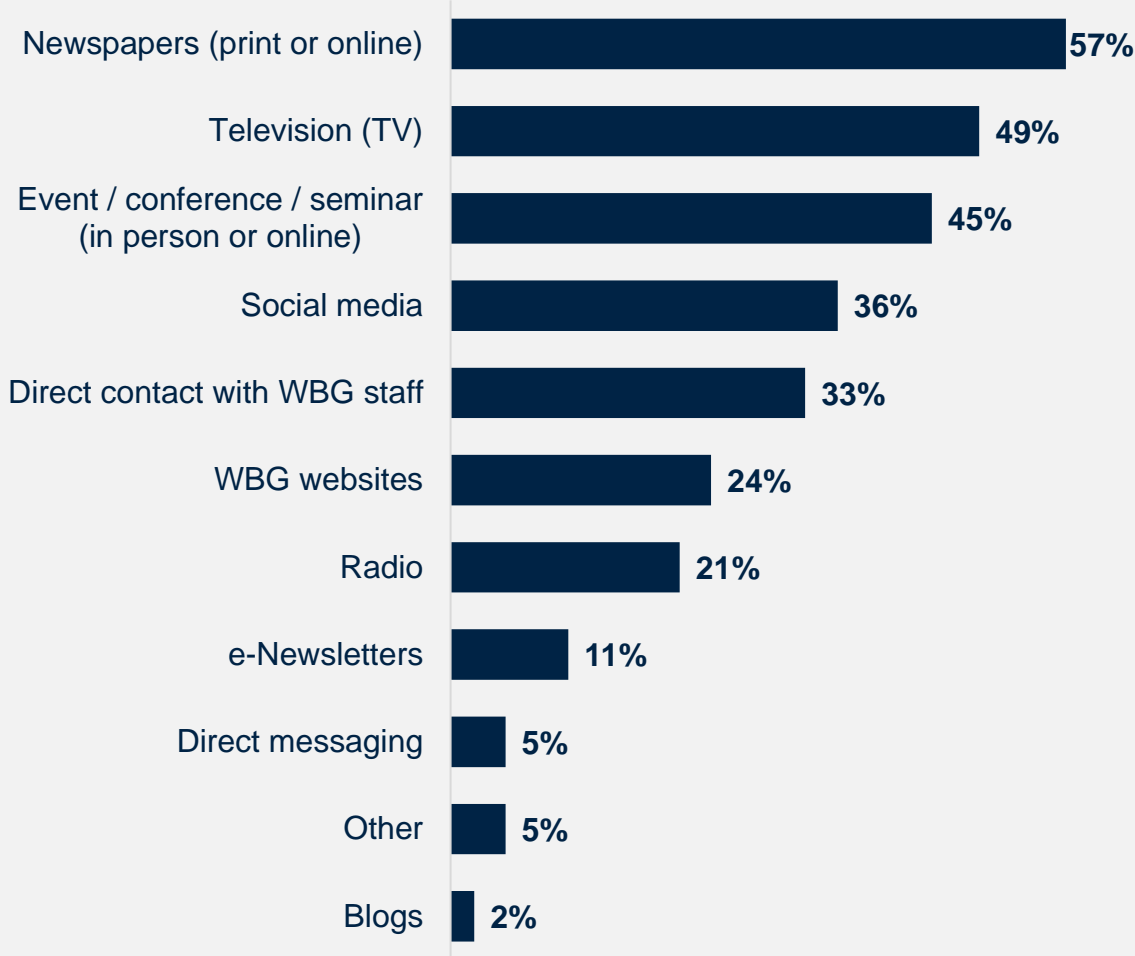
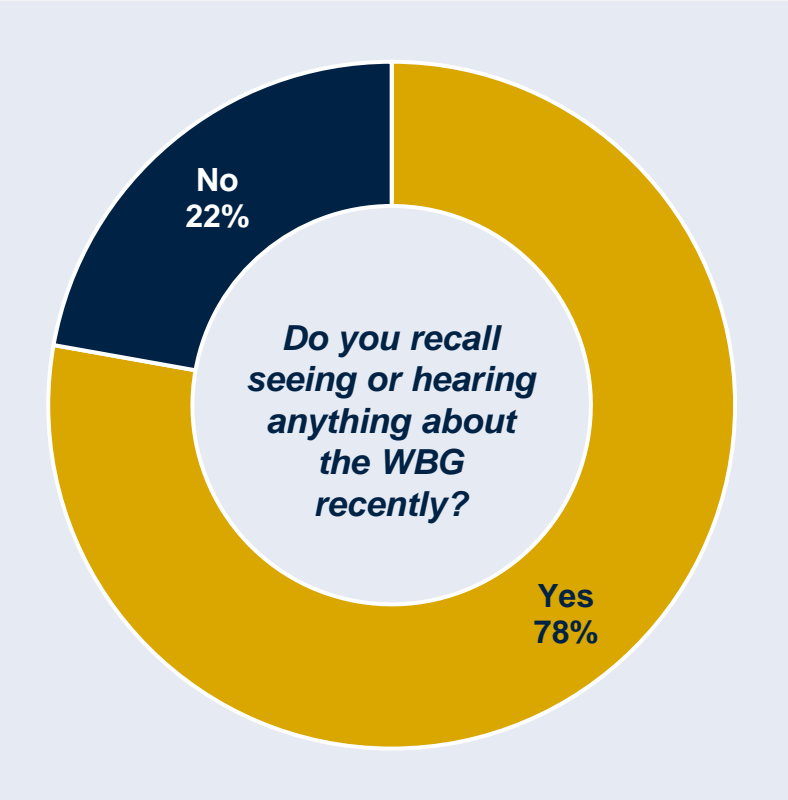
Events and Direct Contact were Most Preferred for Receiving WBG Communication

Respondents most preferred to receive Bank communications through **events/conferences/seminars/workshops** (in person or online) and **direct contact**, followed by **e-newsletters**.

	Preferred WBG Sources								
	All Respondents	Government Principals	Government Institutions	Local Government	Bilateral or Multilateral Agencies	Civil Society	Private Sector	Academia	Media
Event / conference / seminar / workshop (in person or online)	55%	60%	65%	46%	46%	55%	47%	61%	39%
Direct contact with staff (e.g., in person, virtually, phone, email)	53%	40%	46%	64%	54%	62%	59%	50%	54%
e-Newsletters	40%	27%	52%	36%	54%	38%	41%	22%	31%
Direct messaging (e.g., WhatsApp, Telegram, Viber)	24%	40%	20%	36%	15%	24%	24%	17%	23%
Social media (e.g., Facebook, Twitter)	10%	13%	9%	0%	15%	7%	18%	17%	15%

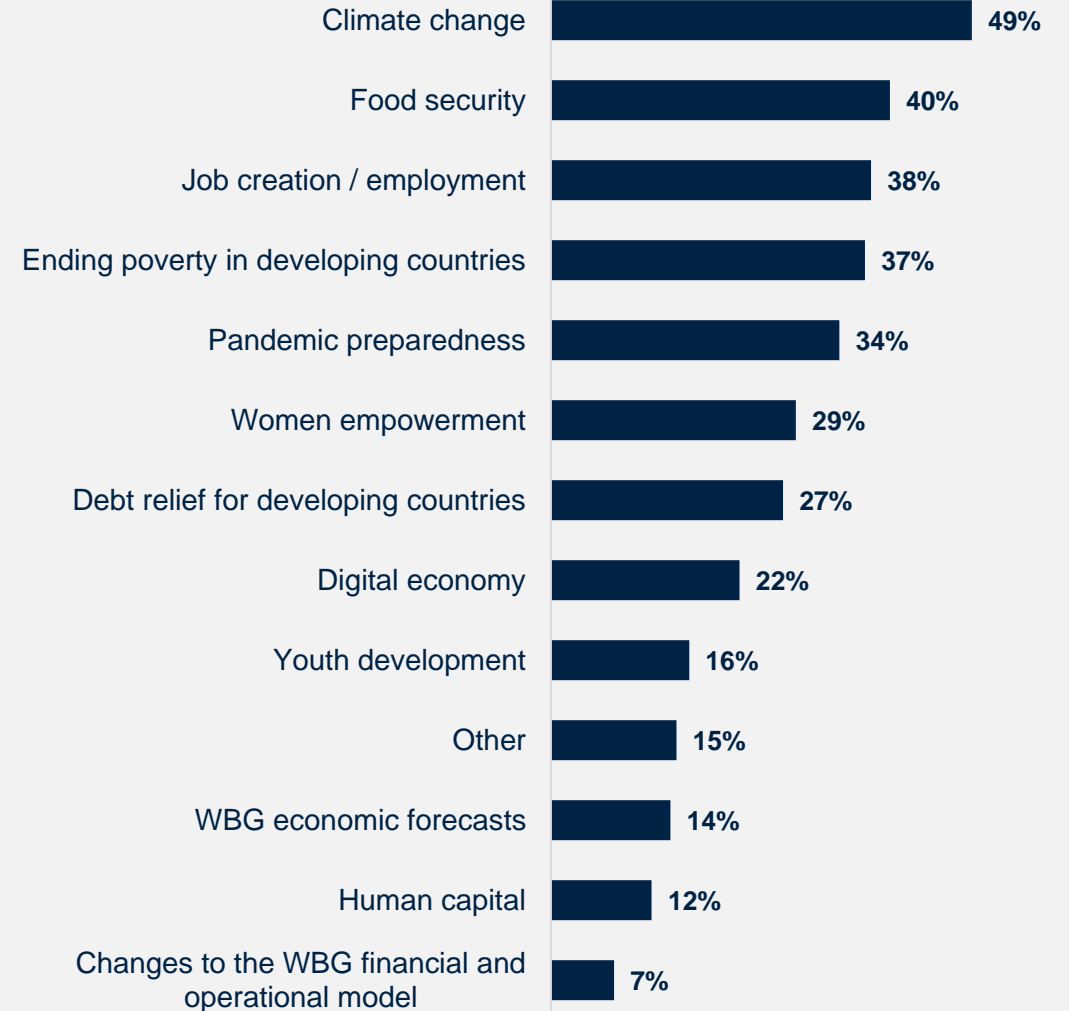
Nearly 8 in 10 Recalled Hearing About the WBG Recently; Usually through Newspapers, Television, or Events

78% of respondents recalled hearing or seeing something about the WBG recently. Respondents most often reported seeing or hearing about the WBG in **newspapers**, **television**, and **events**, followed by **social media** and **direct contact** with WBG staff.



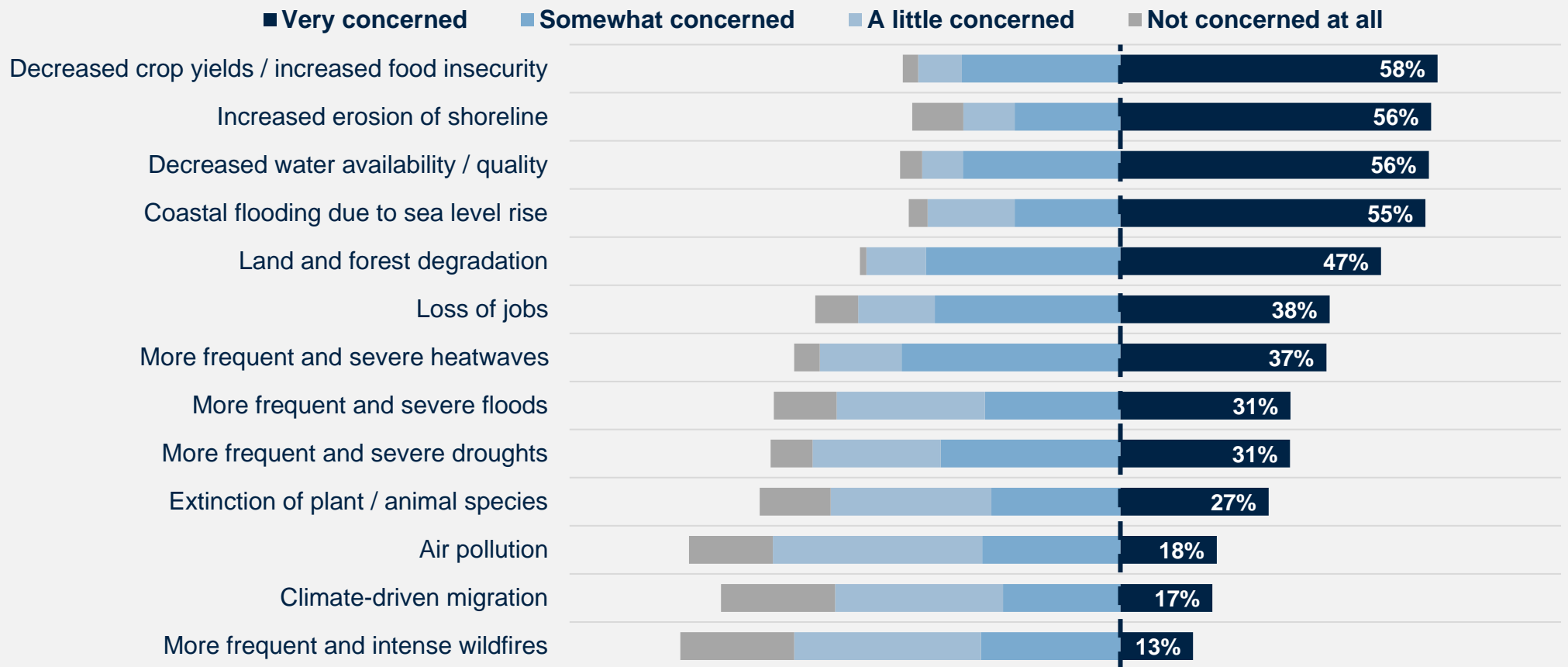
The WBG's Work on Climate Change was the Most Commonly Recalled Topic

Nearly half of all respondents who recalled seeing or hearing something about the WBG recently recalled the WBG's work on **climate change**. **Food security, jobs, ending poverty**, and **pandemic preparedness** were also commonly recalled topics.



Climate Change Communications can be More Impactful when Related to Stakeholders' Top Concerns: Decreased Crop Yields and Water Availability, Shoreline Erosion, and Coastal Flooding

Nearly 6 in 10 respondents were **very concerned** about **decreased crop yields/increased food insecurity**, increased **erosion of shoreline**, **decreased water availability/quality**, and **coastal flooding** due to sea level rise in relation to the potential impacts of climate change in Comoros. These key areas of concern should be considered to make communications about climate change more impactful.

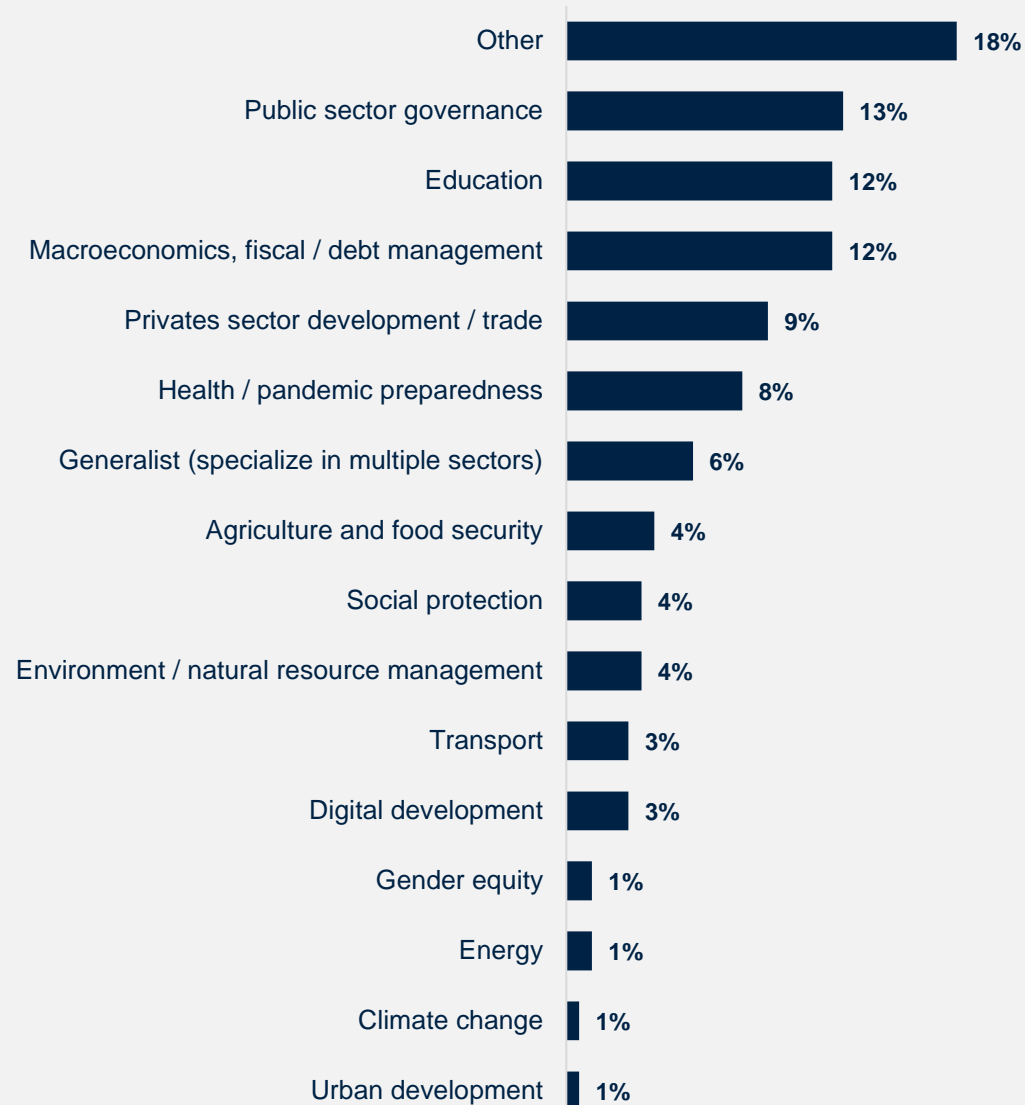


Sample Demographics and Detailed Methodology

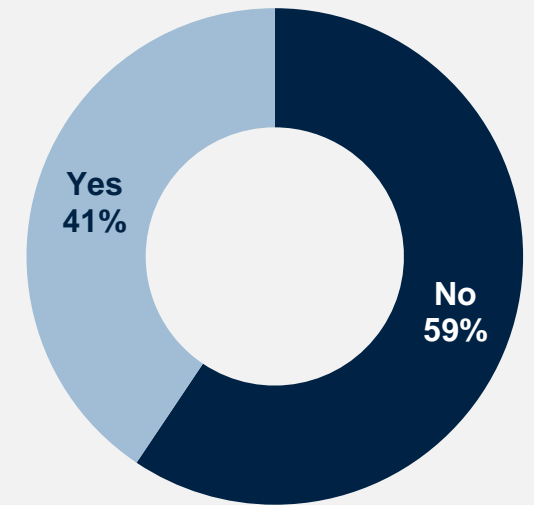


Sample Demographics

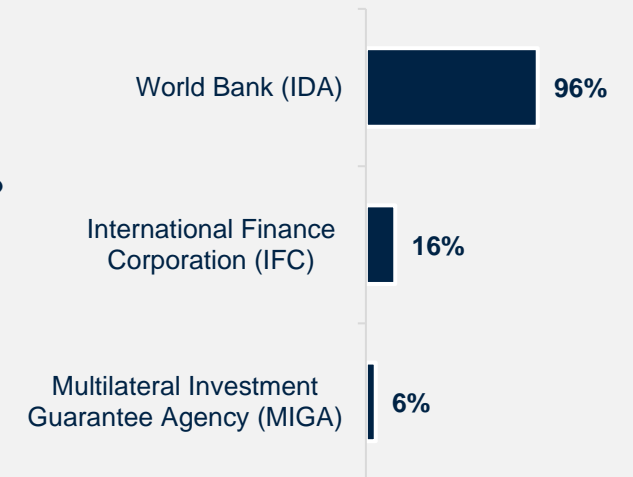
What is the primary specialization of your work? (N=170)



Do you collaborate/work with the World Bank Group (WBG) in Comoros? (N=180)

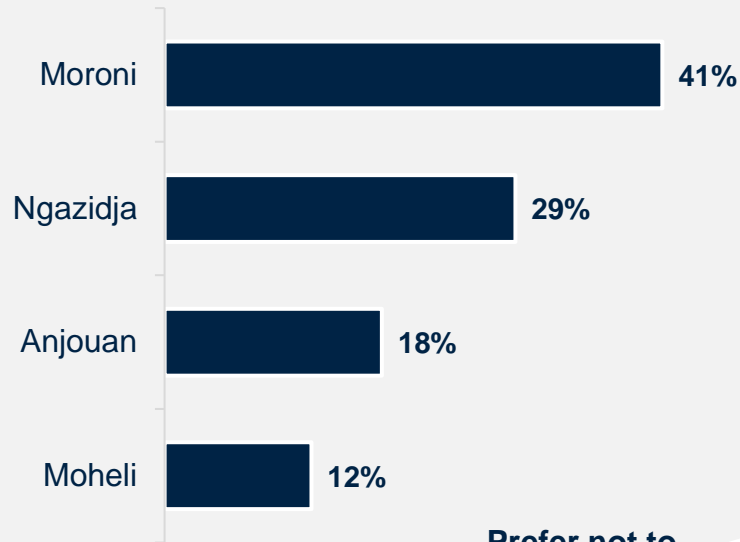


Which of the following WBG agencies do you collaborate/work with in Comoros? (N=73)

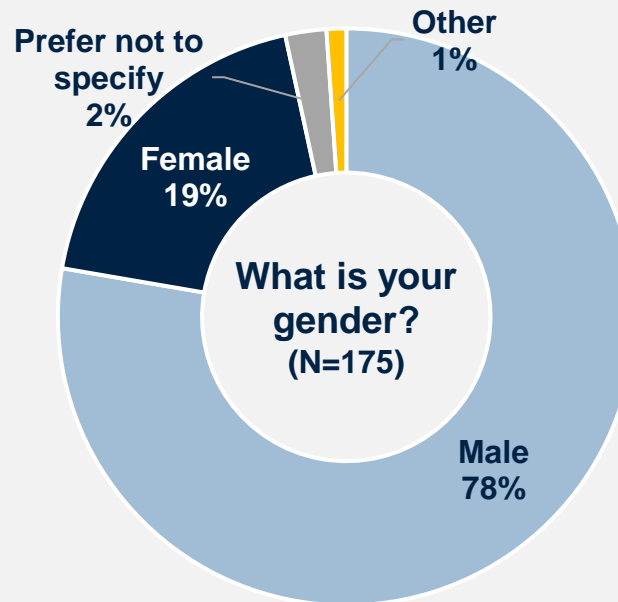
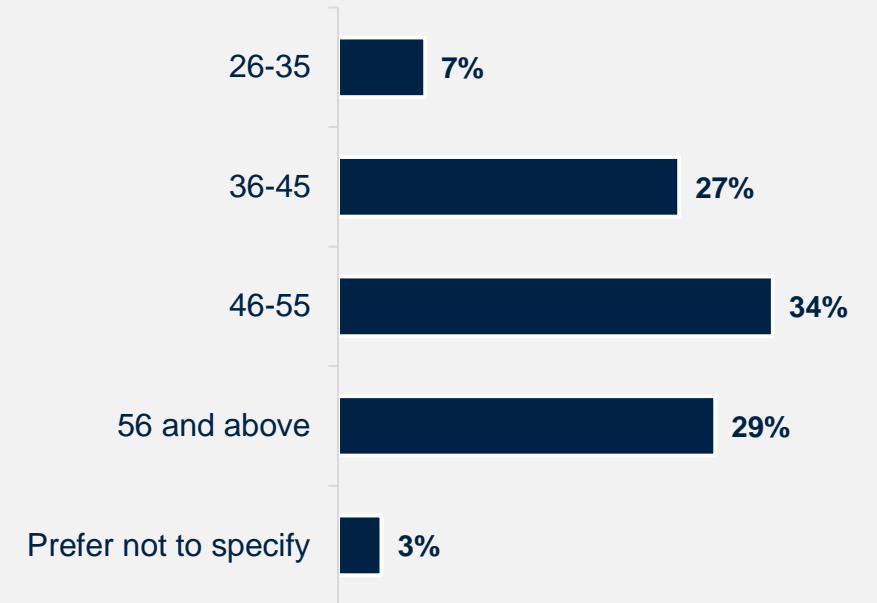


Sample Demographics (continued)

Which best represents your geographic location? (N=173)



What's your age? (N=177)



Detailed Methodology

From **February to April 2024**, a total of 242 stakeholders in Comoros were invited to provide their opinions on the WBG’s work by participating in a Country Opinion Survey. The WBG country team compiled a list of potential participants. Participants were drawn from the office of the President, Prime Minister, office of a Minister or Parliamentarian, government institutions, local governments, bilateral or multilateral agencies, the private sector, civil society, academia, and the media.

Of these stakeholders, 180 participated in the survey (74% response rate). Respondents completed the questionnaire via an online platform or received it via courier and returned it accordingly.

This year’s survey results were compared to the FY21 Survey, which had a response rate of 90% (N=226).

Comparing responses across Country Surveys reflects changes in attitudes over time, as well as changes in respondent samples, methodology, and the survey instrument itself. To reduce the influence of the latter factor, only those questions with similar response scales/options were analyzed. The sample composition was fairly similar in both years, with the FY24 sample including more respondents from government institutions and local government and somewhat fewer government principals.

Key statistically significant findings (tested at the research standard of $p < .05$) are noted throughout the report.

Breakdowns for individual questions by stakeholder group can be found in the “Comoros COS FY24 Appendices with data breakdowns.xlsx” file published in the WBG Microdata Library, along with the survey microdata and this report.

Percentage of Respondents	FY 2021	FY 2024
Government Principals: Office of the President, Prime Minister, Minister, Parliamentarian	15%	10%
Government Institutions: Employee of a Ministry, Department, Project Implementation Unit, Independent Government Institution, Judiciary, State-Owned Enterprise	19%	27%
Local Government	9%	12%
Bilateral/Multilateral Agency: Embassy, Development Organization, Development Bank, UN Agency	9%	7%
Civil Society Organization: Local and regional NGOs, Community-Based Organization, Private Foundation, Professional/Trade Association, Faith-Based Group, Youth Group	15%	16%
Private Sector: Private Company, Financial Sector Organization, Private Bank	13%	10%
Academia / Research Center	10%	11%
Media	10%	9%
Total Number of Respondents	224	180

Indicator Questions

Every country that engages in the Country Opinion Survey (COS) must include specific indicator questions, several of which are aggregated for the World Bank Group's annual Corporate Scorecard and are highlighted in red below.

A1_5. How much do you trust the World Bank Group to do what is right for Comoros? Scale: 1 Not at all – 10 Very much

A2. How effective is the World Bank Group in helping Comoros achieve development results? Scale: 1 Not effective at all – 10 Very effective

A3. How significant a contribution do you believe the WBG's knowledge work makes to development results in Comoros?
Scale: 1 Not significant at all – 10 Very significant

To what extent do you agree with the following statements? Scale: 1 Strongly disagree – 10 Strongly agree

A4. The WBG currently plays a relevant role in development in Comoros.

A5. The WBG's work is aligned with what I consider the development priorities for Comoros.

A6. The WBG has a positive influence on shaping development policy in Comoros.

A7. The WBG's work helps end poverty in Comoros.

To what extent is the WBG an effective development partner in terms of each of the following? Scale: 1 To no degree at all – 10 To a very significant degree

C1_1. Responsiveness to needs in Comoros

C1_2. Access to WBG staff and experts

C1_3. Flexibility when circumstances change in Comoros

C1_5. Being a long-term partner to Comoros

To what extent is the WBG an effective development partner in Comoros, in terms of collaborating with the following groups?

Scale: 1 To no degree at all – 10 To a very significant degree

C2_1. National government

C2_4. Private sector

C2_5. Civil society

C2_6. Other development partners

To what extent do you agree with the following statements? Scale: 1 Strongly disagree – 10 Strongly agree

C4_1. The WBG's financial instruments (i.e., budget support, loans, grants, trust funds) meet the needs of Comoros

C6_1. I am satisfied with the quality of the WBG's knowledge work in Comoros.

C6_4. The WBG's knowledge work is tailored to Comoros's context.





CountryOpinionSurveys

Thank you

*For more information about this report
or the Country Opinion Survey program,
please contact:*

countrysurveys@worldbankgroup.org

