



## World Bank Group Country Survey FY 2024 – South Sudan

The World Bank Group seeks your insights regarding our engagement and activities in South Sudan. Our goal is to refine our country program to achieve greater impact and tangible results. As an integral partner, leader, and decision-maker, your perspective is invaluable.

We deeply value your participation in this crucial consultation. Your honest feedback will not only shape the future of our work in South Sudan but also foster better development outcomes for the country. We are committed to sharing the findings of this survey with you, ensuring that your voice drives our initiatives forward.

To maintain the integrity and confidentiality of this process, we have engaged a reputable local firm to manage the survey logistics. Your responses will remain anonymous, and no feedback will be linked to any specific individual.

**Please click the arrow below to begin the survey. By starting the survey, you indicate that you have read the purpose of the survey and voluntarily agree to participate.**

## BACKGROUND INFORMATION

1. What is your primary professional affiliation? (Select only 1 response)	
1	Office of the President, Prime Minister, Minister
2	Office of a Parliamentarian (The Transitional National Legislative Assembly)
3	Government Institution: Employee of a Ministry / Ministerial Department / Project Implementation Unit / Independent Government Institution (e.g., Central Bank, Regulatory or Oversight Agency) / Judiciary
4	Local Government Office or Staff
5	Bilateral or Multilateral Agency (e.g., embassy, development organization, development bank, UN Agency)
6	Civil Society Organization: local and regional (NGO; Community-Based Organization; Private Foundation; Professional / Trade association, Faith-Based Group, Youth Group)
7	Private Sector: Private Company / Financial Sector Organization / Private Bank
8	Academia / Research Centers
9	Media
10	Other (please specify): _____

2. How familiar are you with the work of these organizations in South Sudan?		Not familiar at all										Very familiar
		1	2	3	4	5	6	7	8	9	10	
1	World Bank Group	1	2	3	4	5	6	7	8	9	10	
2	International Monetary Fund	1	2	3	4	5	6	7	8	9	10	
3	United Nations	1	2	3	4	5	6	7	8	9	10	
4	European Union	1	2	3	4	5	6	7	8	9	10	
5	African Union	1	2	3	4	5	6	7	8	9	10	
6	African Development Bank (AfDB)	1	2	3	4	5	6	7	8	9	10	

3. Do you collaborate/work with the World Bank Group (WBG) in South Sudan?	
1	Yes
2	No

4. Which of the following WBG agencies do you collaborate/work with in South Sudan? (Select ALL that apply)	
1	World Bank (IDA)
2	International Finance Corporation (IFC)

## SECTION A: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP IN SOUTH SUDAN

<b>A1. How much do you trust each of the following institutions to do what is right for South Sudan?</b>												Don't know
		Not at all					Very much					
		1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
1	National government	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
2	Local government	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
3	Parliament / legislative branch	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
4	Bank of South Sudan	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
5	World Bank Group	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
6	International Monetary Fund	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
7	United Nations	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
8	Regional development banks (African Development Bank)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
9	Private sector	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
10	Civil society (e.g., NGOs, CBOs)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
11	Academia / research centers	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
12	Media	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>

<b>A2. How effective is the World Bank Group (WBG) in helping South Sudan achieve development results?</b>											
1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
Not effective at all									Very effective		Don't know

<b>A3. How significant a contribution do you believe the WBG's <u>knowledge work</u> make to development results in South Sudan?</b>											
<i>Knowledge work includes data resources, analytical reports, policy notes, hands-on advice, and knowledge-sharing workshops or training programs.</i>											
1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
Not significant at all									Very significant		Don't know

<b>To what extent do you agree with the following statements?</b>												
		Strongly disagree					Strongly agree					Don't know
		1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
<b>A4</b>	The WBG currently plays a relevant role in development in South Sudan	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
<b>A5</b>	The WBG's work is aligned with what I consider the development priorities for South Sudan	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
<b>A6</b>	The WBG has a positive influence on shaping development policy in South Sudan	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
<b>A7</b>	The WBG's work helps end poverty in South Sudan	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>

## SECTION B: WORLD BANK GROUP'S WORK AND EFFECTIVENESS IN SOUTH SUDAN

<b>B1. Which WBG instruments do you VALUE the most in South Sudan? (Select up to 2)</b>	
1	Knowledge and analytical products (e.g., data, reports, policy notes)
2	Mobilizing third-party financial resources (incl. both public and private)
3	Capacity development and training
4	Technical assistance and implementation support (incl. project design and implementation)
5	Financial resources (e.g., investment lending, grants, trust funds)
6	Convening / bringing together different groups of stakeholders
7	Donor coordination
8	Other (please specify): _____

<b>B2. Which areas should the WBG prioritize to have the most impact on development results in South Sudan? (Select up to 5)</b>			
1	Public financial management and governance	10	Jobs
2	Digital infrastructure development	11	Gender equity
3	Health / pandemic preparedness	12	Environment / natural resource management
4	Transport infrastructure	13	Urban development
5	Energy	14	Social protection
6	Debt management	15	Education
7	Agriculture / food security	16	Institutional strengthening / capacity building
8	Private sector development	17	Water / sanitation
9	Climate change	18	Other (please specify): _____

## SECTION B: WORLD BANK GROUP'S WORK AND EFFECTIVENESS IN SOUTH SUDAN

Listed below are development areas where the WBG is engaged in South Sudan, organized by major thematic clusters.

How <b>EFFECTIVE</b> has the WBG been at achieving development results in each of these areas of <b>human development</b> in South Sudan? <i>(If you have NO exposure to/experience in working in any of these areas, please respond "Don't know")</i>													
<b>B3. Human Development:</b>		Not effective at all										Very effective	Don't know
1	<b>Education:</b> developing evidence-based recommendations and a pathway to improve service delivery coverage and quality	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
2	<b>Health:</b> support for primary health systems, secondary care hospitals, and support for COVID-19-related services	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
3	<b>Social protection:</b> access to income opportunities, social safety nets	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
4	<b>Social inclusion:</b> increasing opportunities for youth to participate fully in markets, services, technologies, and society	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
5	<b>Gender equity:</b> close gender gaps in health, education, social protection, economic opportunities, and voice and agency	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	

How <b>EFFECTIVE</b> has the WBG been at achieving development results in each of these areas of <b>infrastructure</b> in South Sudan? <i>(If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know")</i>													
<b>B4. Infrastructure:</b>		Not effective at all										Very effective	Don't know
1	<b>Transport:</b> community roads	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
2	<b>Water supply and sanitation</b> facilities at the community level; flood management; water resources planning	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
3	<b>Digital development:</b> expanding access to broadband and digital infrastructure	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
4	<b>Energy / extractives:</b> access to energy; governance of oil resources	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	

## SECTION B: WORLD BANK GROUP'S WORK AND EFFECTIVENESS IN SOUTH SUDAN

How **EFFECTIVE** has the WBG been at achieving development results in each of these areas of **finance / institutions / economic growth** in South Sudan?  
*(If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know")*

<b>B5. Institutional capacity:</b>		Not effective at all										Very effective	Don't know
1	<b>Public sector capacity building:</b> support for selected ministries (i.e., Ministry of Finance and Economic Planning, Ministry of Agriculture and Food Security, Ministry of Education; and Ministry of Gender, Child, and Social Welfare) to increase their transparency and accountability, and capacity for planning and execution of budgets	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
2	<b>Financial sector support:</b> support to strengthen the institutional and supervisory capacity of the central bank and improve the efficiency of core financial sector infrastructure	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	

How **EFFECTIVE** has the WBG been at achieving development results in each of these areas of **environmental sustainability** in South Sudan?  
*(If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know")*

<b>B6. Environmental Sustainability:</b>		Not effective at all										Very effective	Don't know
1	<b>Agriculture and food security:</b> support for agricultural productivity, capacity building to manage future crises (locust response)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	

## SECTION C: WORLD BANK GROUP'S ENGAGEMENT AND COLLABORATION IN SOUTH SUDAN

<b>C1. To what extent is the WBG an effective development partner in terms of the following?</b>												
		To no degree at all					To a very significant degree					Don't know
1	Responsiveness to needs in South Sudan	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
2	Access to WBG staff and experts	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
3	Flexibility when circumstances change in South Sudan	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
4	Openness (sharing data and other information)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
5	Being a long-term partner to South Sudan	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>

<b>C2. To what extent is the WBG an effective development partner in South Sudan, in terms of collaborating with the following groups?</b>												
		To no degree at all					To a very significant degree					Don't know
1	National government	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
2	Local government	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
3	Parliament / legislative branch	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
4	Bank of South Sudan	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
5	The International Monetary Fund (IMF)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
6	Private sector	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
7	Civil society (e.g., local NGOs, INGOs, CBOs)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
8	Other donors and development partners (e.g., bilateral donors such as the USA, UK; African Development Bank)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
9	Media	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
10	Academia / research centers	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>

<b>C3. In addition to its partnership with the national government, which of the following should the WBG collaborate with more to have greater impact in South Sudan? (Select up to 2)</b>	
1	Local government
2	Parliament / legislative branch
3	Private sector
4	Bank of South Sudan
5	The International Monetary Fund (IMF)
6	Civil society (e.g., NGOs, CBOs)
7	Other donors and development partners (e.g., African Development Bank)
8	Academia / research centers
9	Media
10	Other (please specify): _____

## SECTION C: WORLD BANK GROUP'S ENGAGEMENT AND COLLABORATION IN SOUTH SUDAN

The following questions ask about **the WBG's financial support to South Sudan**.

<b>C4. To what extent do you agree with the following statements?</b>													
<i>(If you have NO exposure to, or experience with the WBG's financing, please respond "Don't know")</i>													
		<b>Strongly disagree</b>										<b>Strongly agree</b>	<b>Don't know</b>
		1	2	3	4	5	6	7	8	9	10		
1	The WBG's financial instruments (i.e., grants, trust funds) <b>meet the needs</b> of South Sudan	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
2	The conditions of the WBG's financing are <b>competitive</b> compared to markets	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
3	The WBG <b>insists on accountability</b> through its lending (e.g., performance-based financing, resources tied to results)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
4	The WBG's <b>Environmental and Social Framework</b> requirements are reasonable	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
5	The WBG effectively <b>monitors and evaluates</b> the projects it supports in South Sudan	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	

The following questions ask about **the WBG's knowledge work in South Sudan**.

***Knowledge work** is WBG's non-lending activities that include data resources, analytical reports, policy notes, hands-on advice, and knowledge-sharing workshops or training programs.*

<b>C5. Have you ever used the WBG's knowledge work, including participating in workshops or training programs?</b>	
1	Yes
2	No

## SECTION C: WORLD BANK GROUP'S ENGAGEMENT AND COLLABORATION IN SOUTH SUDAN

C6. To what extent do you agree with the following statements? (If you have NO exposure to, or experience with the WBG's knowledge work, please respond "Don't know")													
		Strongly disagree										Strongly agree	Don't know
1	I am satisfied with the <b>quality</b> of the WBG's knowledge work in South Sudan	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
2	Working with the WBG <b>increases</b> South Sudan's institutional <b>capacity</b>	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
3	The WBG brings <b>global expertise</b> to South Sudan as part of its knowledge work	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
4	The WBG's knowledge work is <b>tailored</b> to South Sudan's context	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
5	When I need to consult the WBG's knowledge work, I <b>know how to find it</b>	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
6	I anticipate <b>using</b> the WBG's knowledge work <b>in the future</b>	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	

**SECTION D: THE WORLD BANK GROUP IN SOUTH SUDAN GOING FORWARD**

**D1. In your opinion, what is the most important thing the WBG could do to increase its effectiveness in South Sudan? *(Please be specific)***

## SECTION E: WORLD BANK GROUP'S COMMUNICATION AND INFORMATION SHARING

<b>E1. How would you prefer to receive communication from the WBG? (Select up to 2)</b>			
1	e-Newsletters	5	Direct messaging (e.g., WhatsApp, Telegram, Viber)
2	Direct contact with staff (e.g., in person, virtually, phone, email)	6	Event / conference / seminar / workshop (in person or online)
3	Social media (e.g., Facebook, Twitter)	7	Other (please specify): _____
4	Visiting the WBG's country page/website		

<b>E2. Do you recall seeing or hearing anything about the WBG recently?</b>	
1	Yes
2	No

<b>E3. Where do you recall seeing or hearing this information? (Select ALL that apply)</b>			
1	Television (TV)	7	Direct contact with WBG staff (e.g., in person, virtually, by phone, email)
2	Radio	8	Blogs
3	Newspapers (print or online)	9	Podcasts
4	Event / conference / seminar (in person or online)	10	e-Newsletters
5	WBG websites	11	Direct messaging (e.g., WhatsApp, Telegram, Viber)
6	Social media	12	Other (please specify): _____

## SECTION E: WORLD BANK'S COMMUNICATION AND INFORMATION SHARING

<b>E4. What topics were included in what you saw or heard about WBG's work or research? (Select ALL that apply)</b>	
1	Climate change
2	Pandemic preparedness
3	Job creation / employment
4	Human capital
5	Food security
6	Digital economy
7	Women empowerment
8	Youth development
9	Debt relief for developing countries
10	Ending poverty in developing countries
11	WBG economic forecasts
12	Changes to the WBG financial and operational model
13	Other (please specify): _____

<b>E5. How concerned are you about the following potential impacts of climate change in South Sudan?</b>						
		Not concerned at all	A little concerned	Somewhat concerned	Very concerned	NA
1	More frequent and intense wildfires	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
2	Decreased crop yields / increased food insecurity	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
3	Climate-driven migration	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
4	More frequent and severe floods	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
5	More frequent and severe droughts	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
6	More frequent and severe heatwaves	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
7	Air pollution	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
8	Extinction of plant / animal species	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
9	Land and forest degradation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
10	Loss of jobs	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
11	Increased erosion of shoreline	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
12	Coastal flooding due to sea level rise	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
13	Decreased water availability / quality	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

## SECTION F: ADDITIONAL BACKGROUND INFORMATION

<b>F1. What is the primary specialization of your work? (Select only 1 response)</b>			
1	Education	10	Macroeconomics, fiscal / debt management
2	Health / pandemic preparedness	11	Private sector development / trade
3	Social protection	12	Environment / natural resource management
4	Gender equity	13	Climate change
5	Transport	14	Agriculture and food security
6	Water / sanitation	15	Urban development
7	Digital development	16	Legal / human rights
8	Energy	17	Generalist (specialize in multiple sectors)
9	Public sector governance	18	Other (please specify): _____

<b>F2. What is your gender?</b>	
1	Female
2	Male
3	Other
4	Prefer not to specify

<b>F3. What is your age?</b>	
1	25 or younger
2	26-35
3	36-45
4	46-55
5	56 and above
6	Prefer not to specify

<b>F4. Which best represents your geographic location?</b>	
1	Juba
2	Outside Juba

**Thank you for completing this survey!**