



CountryOpinionSurveys

# FY 2024 South Sudan Country Opinion Survey Report

# Acknowledgements

The South Sudan Country Opinion Survey is part of the County Opinion Survey Program series of the World Bank Group. This report was prepared by the Business Intelligence (BI) team, led by José De Buerba (Senior External Affairs Officer) and Svetlana Markova (Senior External Affairs Officer). Yulia Danilina, Jessica Cameron, Nan Lin, and Sofya Gubaydullina oversaw the design, reporting, and analysis of the survey results. Noreen Wambui and Irina Popova provided data support.

BI acknowledges the significant contribution from the South Sudan country team and independent field agency, Forcier Consulting. In particular, BI is grateful for the support from Zewditu Banteyehun Haile (Senior Operations Officer) and Lomoro Abdalla John Sindani (Communication Consultant), who coordinated the survey-related activities from Juba, South Sudan.



# Contents

Objectives

Methodology Overview

Overall Context

Overall Attitudes Toward the World Bank Group

World Bank Group's Support for Development Areas

World Bank Group's Engagement on the Ground in South Sudan

World Bank Group's Financial Instruments and Knowledge Work

The Future Role of the World Bank Group in South Sudan

Communication and Outreach

Sample Demographics and Detailed Methodology



# Objectives

This survey was designed to assist the World Bank Group (WBG) better understand how stakeholders in South Sudan perceive the WBG. The survey explored the following questions:

- 1. Overall Context:** How familiar are stakeholders with the WBG? How much do they trust the WBG?
- 2. Key Indicators:** What opinion do key stakeholders have of the WBG regarding its effectiveness, relevance, alignment with South Sudan's development priorities, and other key indicators?
- 3. Development Priorities:** What areas of development are perceived to be the most important? How effective is the WBG perceived to be in these areas?
- 4. Engagement on the Ground:** How is the WBG perceived as a development partner in South Sudan?
- 5. Financial Instruments and Knowledge Work:** What do key stakeholders value the most regarding the WBG's work in South Sudan? What opinion do key stakeholders have of WBG financial instruments and knowledge products? What are stakeholders' suggestions for improving WBG's effectiveness?
- 6. Communication and Outreach:** What are the preferred communication channels? Are there differences among stakeholder groups in terms of preferred channels?
- 7. Message Recall:** What key topics do stakeholders recall when the WBG communicates? Is there a relationship between message recall and views of the WBG's work?



# Methodology Overview

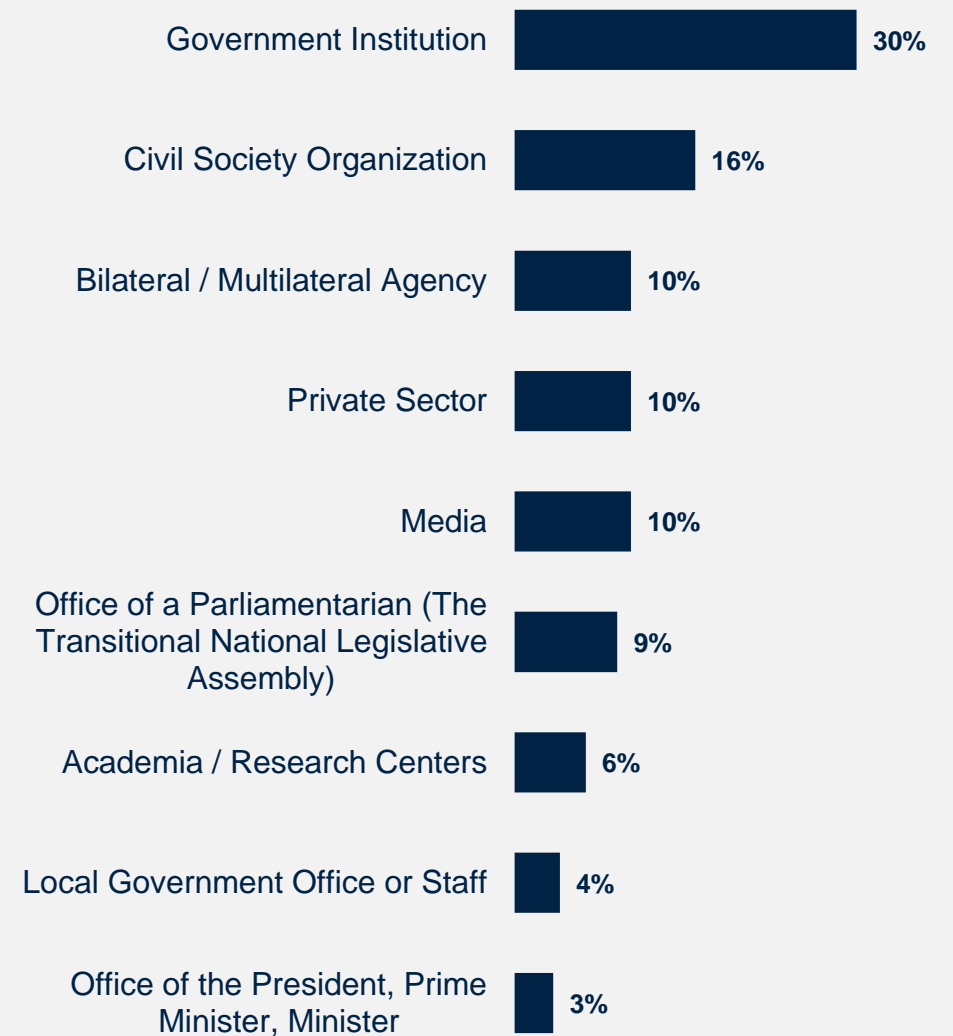
## ■ Fielded July – August 2024

- 347 potential participants were asked to complete a mostly quantitative survey
- Respondents filled out the questionnaire either online or in person with a representative from the survey company.
- List of names provided by the WBG country team and supplemented by the field agency
- Process managed on the ground by the field agency

## ■ 175 participants (50% response rate)

- 82% from Juba region
- 68% currently collaborate with the WBG

Click [here](#) for details of the Respondent Sample and Methodology.



Which of the following best describes your current affiliation?  
(Select only 1 response) (Percentage of Respondents, N=175)

# Overall Context

*“Enhance partnership and support to accountability institutions. Lack of accountability is much to be blamed for most of what is going wrong in South Sudan. The country is endowed with many resources, and what counts is how these resources are used. Support accountability institutions can help in achieving better results than what is currently the case.”*

(Government Institution Respondent)



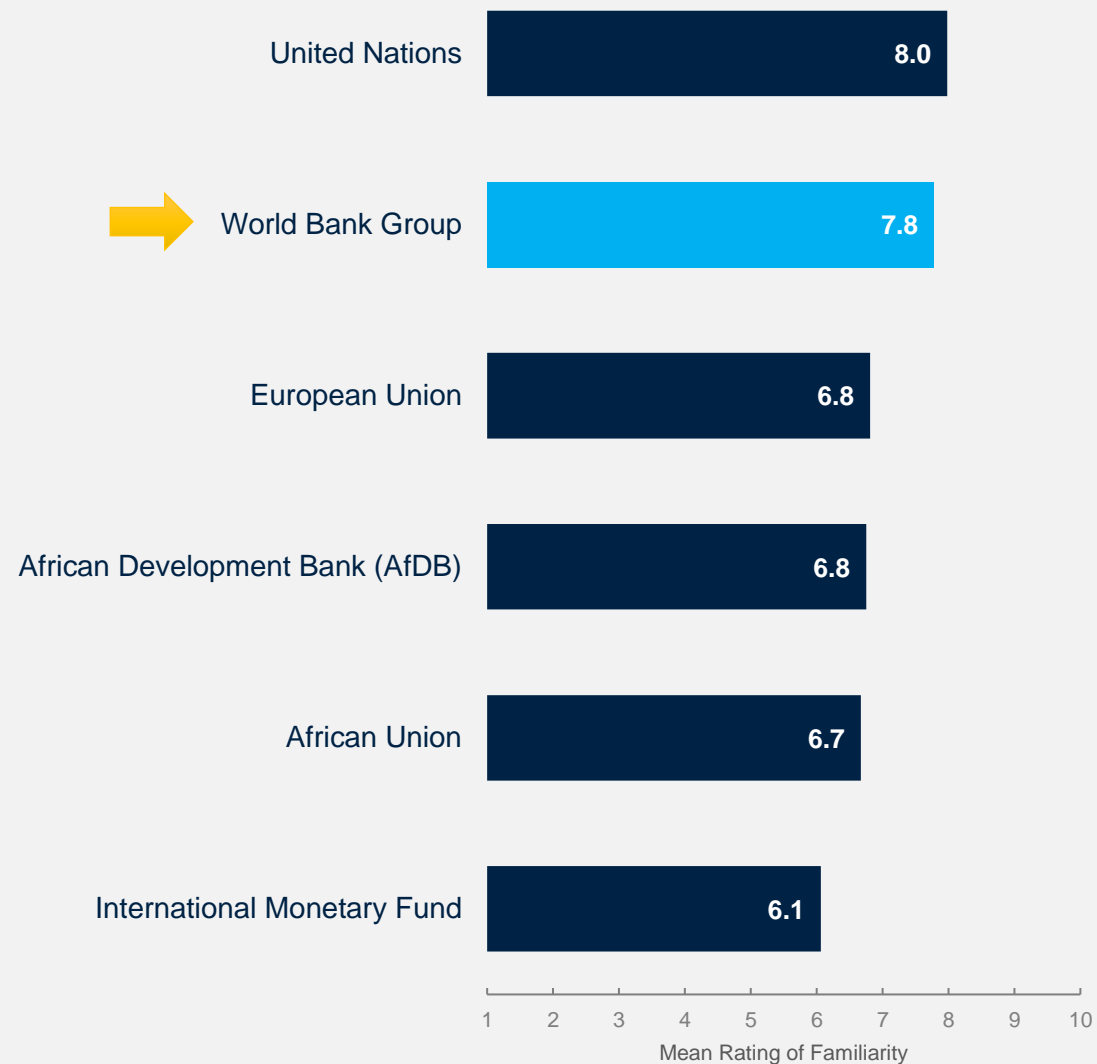
WORLD BANK GROUP



*In your opinion, what is the most important thing the WBG could do to help increase its effectiveness in South Sudan? (N=151)*

# Stakeholders Most Familiar with the UN, Followed Closely by the WBG

- Respondents in this year's Country Survey were asked to indicate their familiarity with the work of several international organizations and the World Bank Group (WBG). Of these organizations, respondents in South Sudan indicated the highest levels of familiarity with the work of the United Nations (UN), followed closely by the World Bank Group. Respondents were least familiar with the work of the International Monetary Fund (IMF).

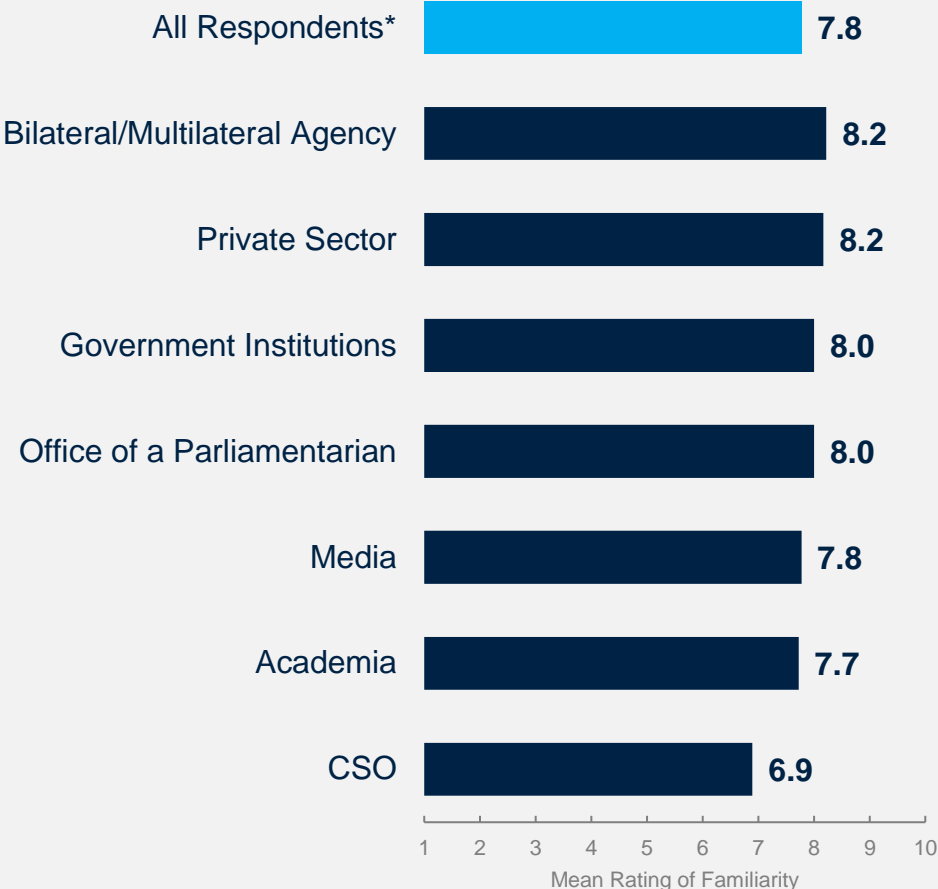


# Familiarity with the World Bank Group

- Collaboration with the WBG:** Respondents who indicated that they collaborate with the WBG reported significantly higher levels of familiarity with the institution’s work:

Mean familiarity:      **Collaborate with WBG = 8.4**  
    **Do not collaborate = 6.5**

- Stakeholders:** Respondents from bilateral or multilateral agencies and the private sector indicated the highest levels of familiarity with the WBG compared to all other groups of respondents.

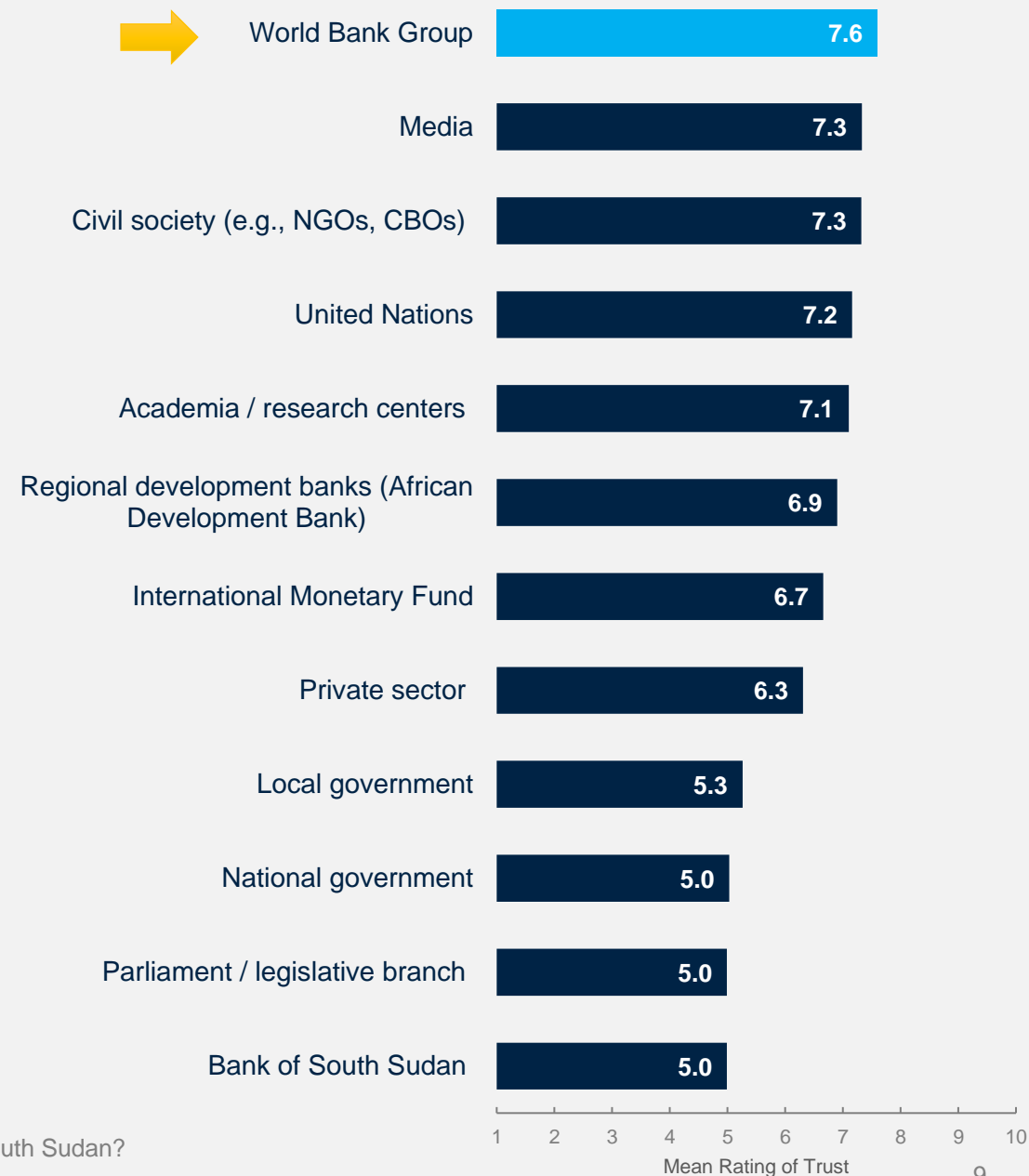


**The Government Institutions** group includes representatives from the Office of the President, the Prime Minister’s Office, Ministers, and various other governmental bodies. However, the sample did not have sufficient representation from local government respondents to be included in the stakeholder analysis.

# Trust in the WBG

Stakeholders in South Sudan had the highest levels of trust in **the WBG**, followed by **the media** and **civil society**. According to respondents, **the local government, the national government, the parliament, and the Bank of South Sudan** were among the least trusted institutions.

- Respondents from government institutions reported relatively higher trust ratings in the WBG (mean = 8.3) than respondents from other groups. However, this difference has not been statistically significant.



# *Overall Attitudes toward the World Bank Group*

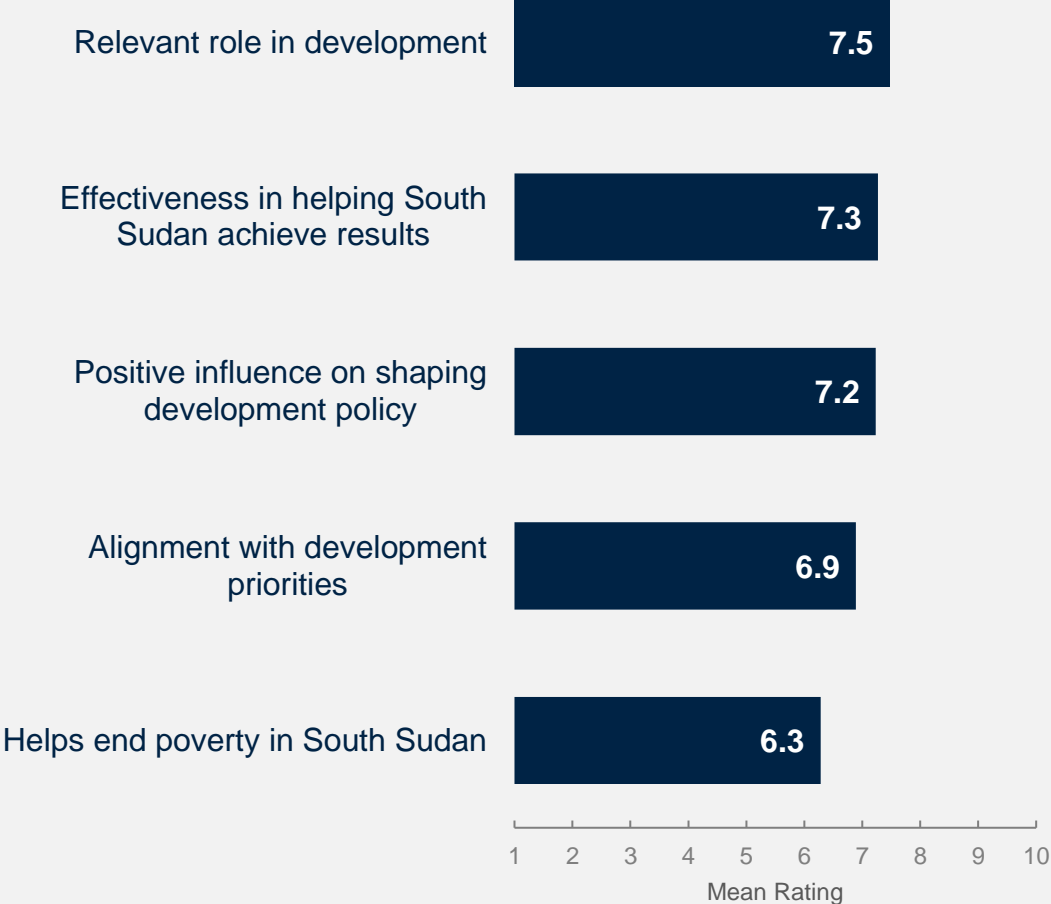
*“I think it’s critical for the WB to do an objective appraisal of partners to implement projects on their behalf so as to ensure the right products are delivered at the end of the day.”*  
(Bilateral / Multilateral Respondent)

*“The WBG must have first good intentions for their support. Development of local talent/skills to avoid time lost as the international experts are wasting in coping with the cultural differences. This could add more value to their support and increase effectiveness and efficiency.”*  
(Government Institution Respondent)



# Key Performance Indicators Are Mostly Positive

In FY24, respondents gave the highest ratings for the WBG’s relevance to South Sudan’s development. They also gave rather positive ratings for the WBG’s **effectiveness** in helping South Sudan achieve development results, **positive influence** on shaping development policy, and **alignment** with the country’s development priorities. Respondents gave relatively lower ratings for the Bank’s help **ending poverty** in South Sudan.



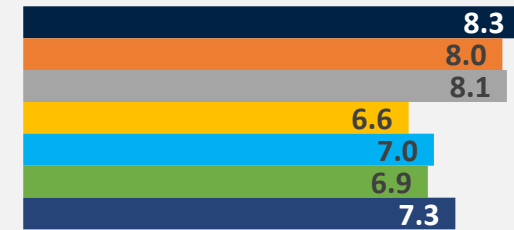
The WBG currently plays a relevant role in development in South Sudan. Scale: 1 Strongly disagree – 10 Strongly agree  
 How effective is the WBG in helping South Sudan achieve development results? Scale: 1 Not effective at all – 10 Very effective  
 The WBG has a positive influence on shaping development policy in South Sudan. Scale: 1 Strongly disagree – 10 Strongly agree  
 Scale: 1 To no degree at all – 10 To a very significant degree  
 The WBG’s work is aligned with what I consider the development priorities for South Sudan. Scale: 1 Strongly disagree – 10 Strongly agree  
 The WBG’s work helps end poverty in South Sudan. Scale: 1 Strongly disagree – 10 Strongly agree



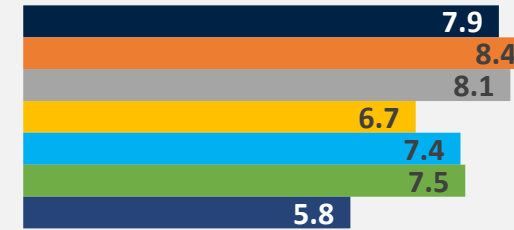
# Stakeholders from Government Institutions Have More Positive Perceptions of WBG

Comparisons of key performance indicator ratings between stakeholder groups show that respondents from the office of a Parliamentarian tended to give the WBG higher ratings across all KPIs. In contrast, respondents from civil society had the lowest ratings.

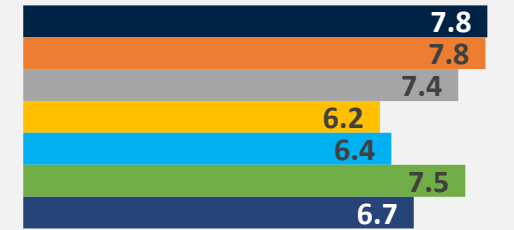
Trust the WBG to do what is right for South Sudan



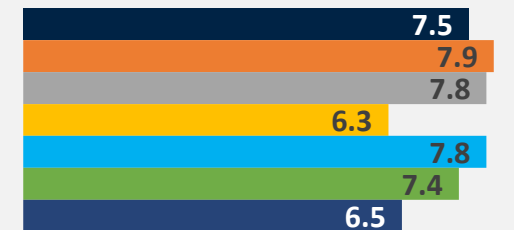
Relevant role in development\*



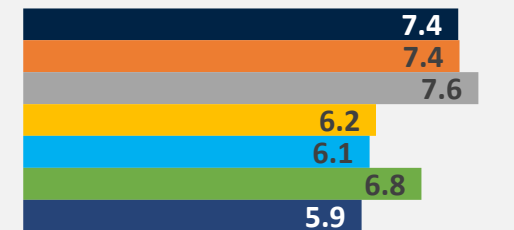
Effectiveness in helping South Sudan achieve results



Positive influence on shaping development policy



Alignment with development priorities



- Government Institutions
- Office of a Parliamentarian
- Bilateral/Multilateral Agency
- Civil Society Organization
- Private Sector
- Academia
- Media

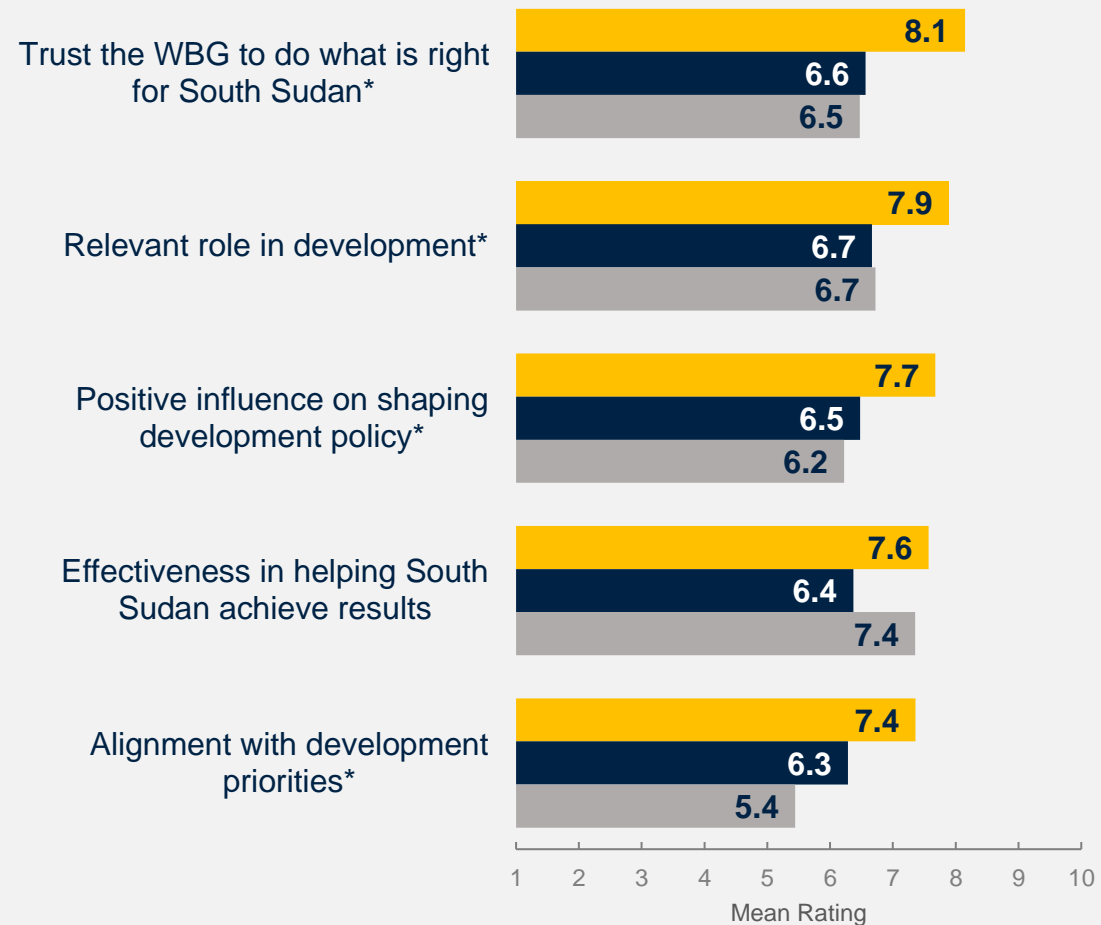
\*Significant difference between stakeholder groups

1 2 3 4 5 6 7 8 9 10  
Mean Rating

# Familiarity Leads to More Positive Perceptions

Comparing key performance indicators ratings among respondents highly familiar with the WBG (ratings of 8-10 on a 10-point scale) and those with little familiarity with the WBG (ratings of 1-4 on a 10-point scale), one can see that the more familiar stakeholders are with the WBG, the more positive their perceptions of it and its work are.

**Meaningful engagement and outreach can continue to increase positive perceptions.**



**How familiar are you with the work of the WBG in South Sudan?**

■ High Familiarity (8-10) ■ Some Familiarity (5-7) ■ Low Familiarity (1-4)

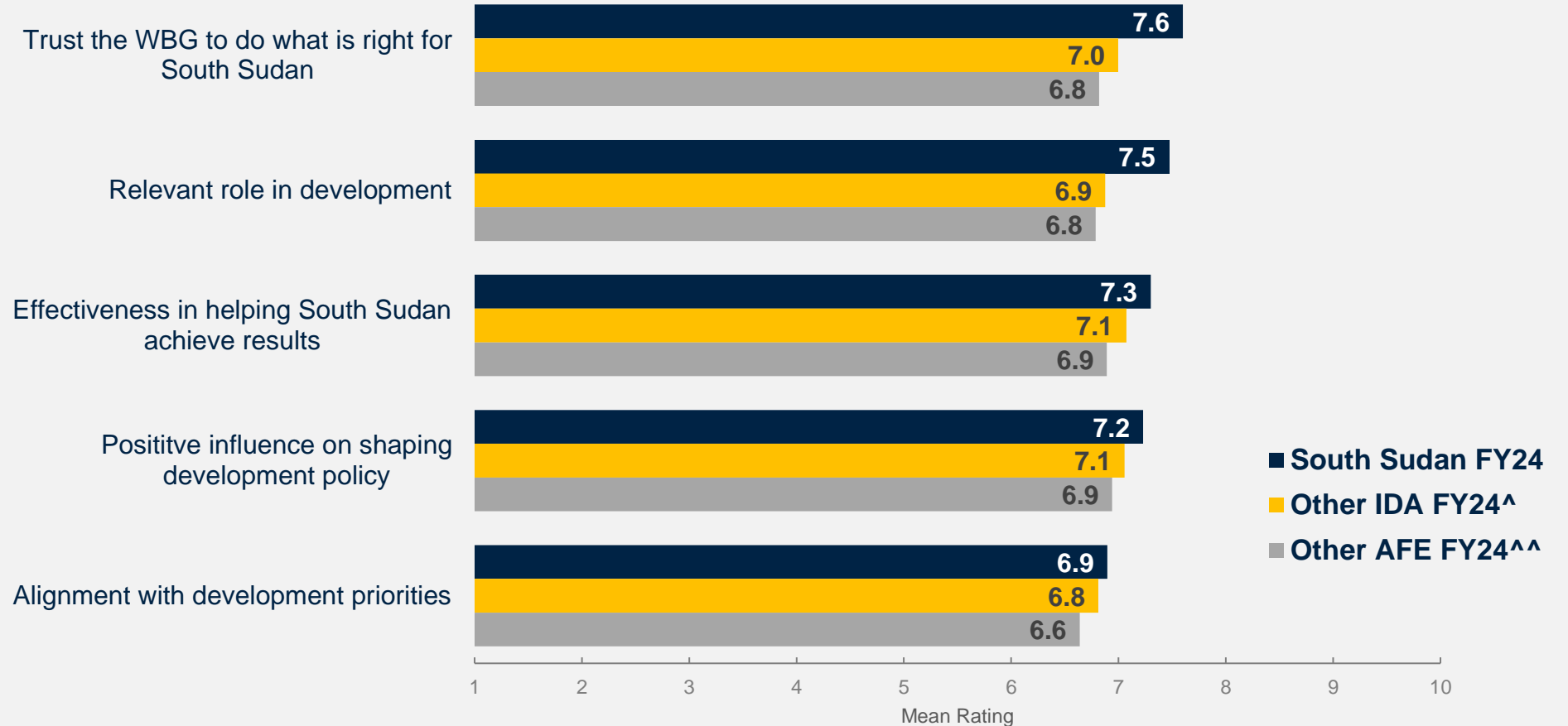
\*Significant difference between levels of familiarity



How much do you trust the WBG to do what is right for South Sudan? Scale: 1 Not at all – 10 Very much  
 The WBG currently plays a relevant role in South Sudan. Scale: 1 Strongly disagree – 10 Strongly agree  
 The WBG has a positive influence on shaping development policy in South Sudan. Scale: 1 Strongly disagree – 10 Strongly agree  
 How effective is the WBG in helping South Sudan achieve development results? Scale: 1 Not effective at all – 10 Very effective  
 The WBG's work is aligned with what I consider the development priorities for South Sudan. Scale: 1 Strongly disagree – 10 Strongly agree



# South Sudan's Key Performance Indicators are Higher than those of Other Eastern and Southern African or IDA Countries



<sup>^</sup> Other IDA Countries FY24: Benin, Bhutan, Burkina Faso, Burundi, Cambodia, Chad, Comoros, Guinea-Bissau, Lao PDR, Lesotho, Maldives, Mauritania, Senegal, Solomon Islands, Somalia, Sri Lanka, Togo, and Zambia

<sup>^^</sup> Other Eastern and Southern African Countries (AFE) FY24: Burundi, Comoros, Lesotho, Namibia, Seychelles, Somalia, Zambia

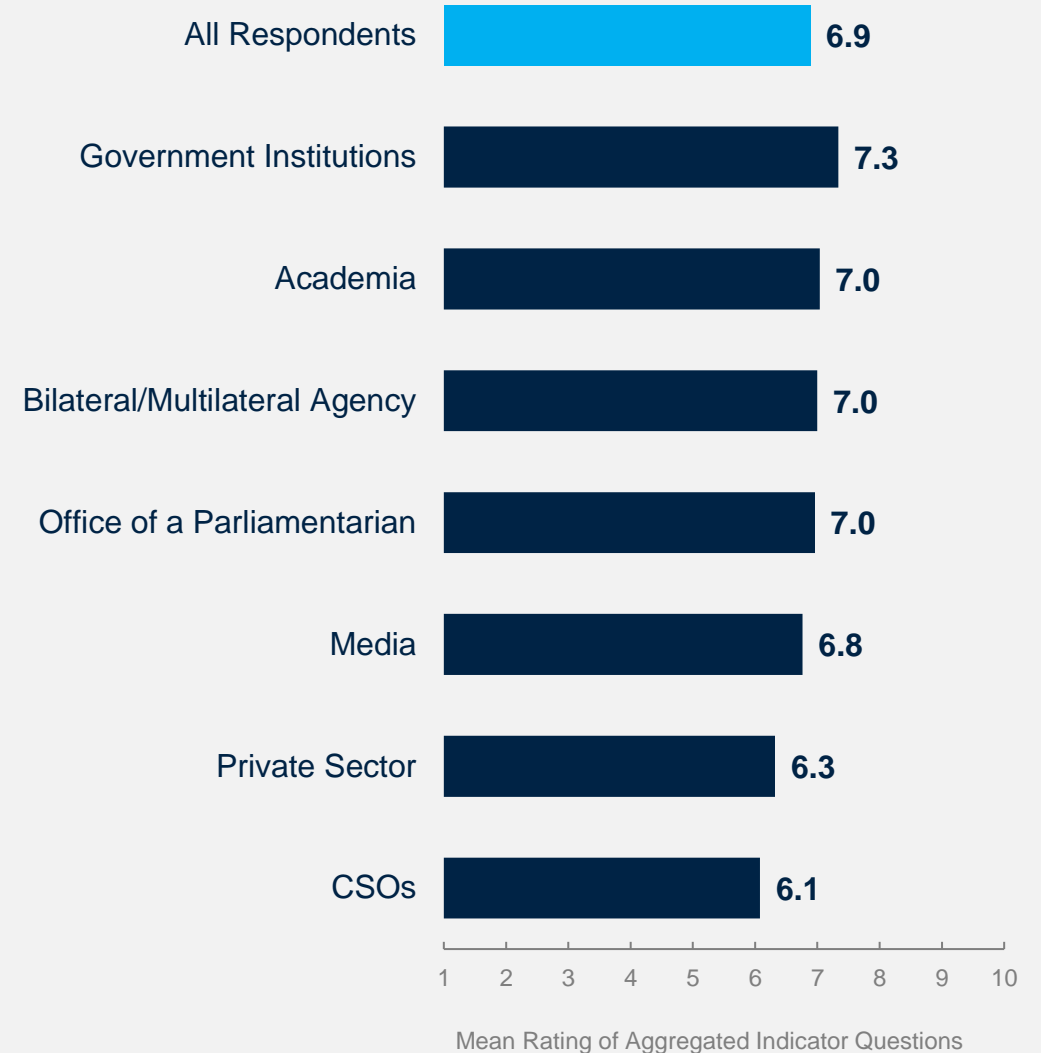
# Aggregated Performance Indicators

Respondents from government institutions had the highest mean rating across the aggregated responses to the eighteen COS indicator questions, whereas respondents from civil society had lower ratings.

- **Collaboration with the WBG:** Respondents who indicated that they collaborated with the WBG reported significantly higher ratings across the aggregated indicator questions than respondents who did not collaborate with the WBG.

Mean rating: **Collaborate with WBG = 7.4**

**Do not collaborate = 5.8**



# ***World Bank Group's Support for Development Areas***

*“Promote financial inclusion by supporting microfinance facility in South Sudan.”*

(Academia Respondent)

*“Infrastructural development, energy and water sanitation as a priority.”*

(Government Principal Respondent)



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*In your opinion, what is the most important thing the WBG could do to help increase its effectiveness in South Sudan? (N=151)*

# WBG: Focal Development Areas

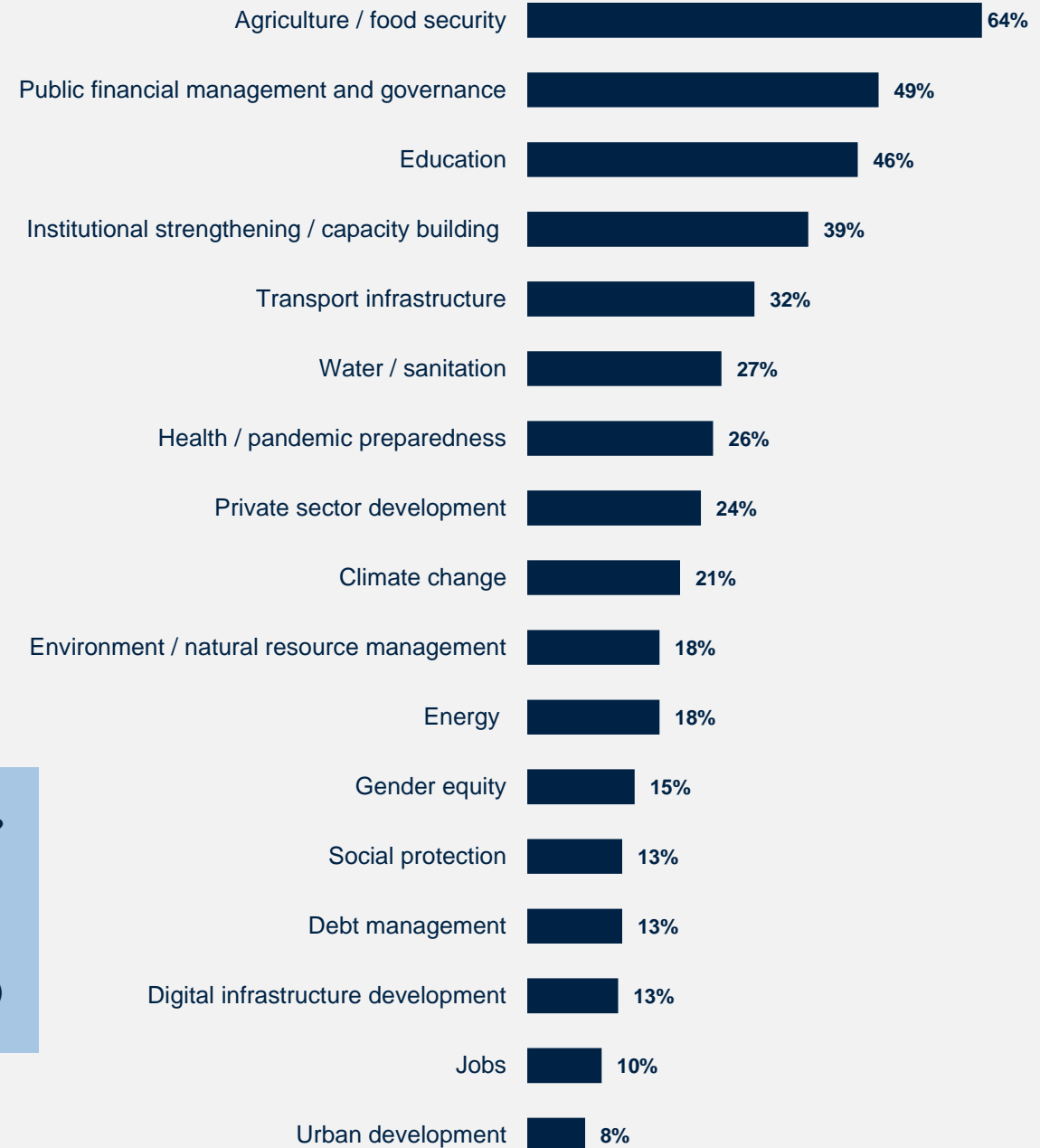
In FY24, about two-thirds of the respondents identified **agriculture/food security** as the top area where stakeholders would like the WBG to focus its resources.

**Public financial management and governance** and **education** were also perceived as top areas where the WBG should prioritize to have the most impact.

**Private sector development** was a much higher priority for respondents from the private sector (56%), and **gender equity** was a higher priority for respondents from academia (45%).

*In your opinion, what is the most important thing the WBG could do to help increase its effectiveness in South Sudan?*

*“Strength the agricultural sector.  
Empower women economically.  
Development the infrastructure such as electricity, roads.”*  
(Civil Society Organization Respondent)

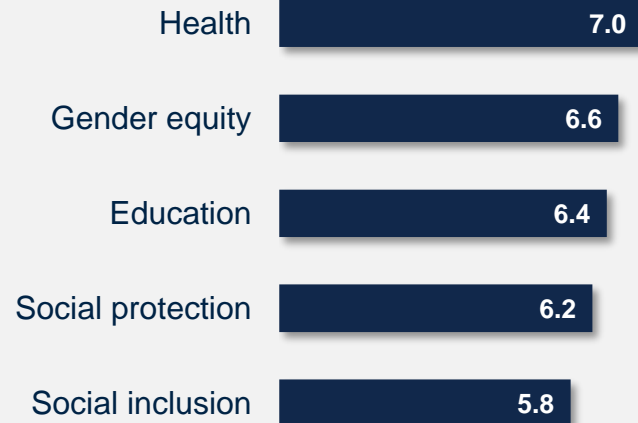


Which areas should the WBG prioritize to have the most impact on development results in South Sudan? (Select up to 5) (Percentage of Respondents, N=173)

# Effectiveness of WBG's Sectoral Support

The WBG's work in **health** received the highest effectiveness ratings, whereas its work in **energy/extractives** received the lowest.

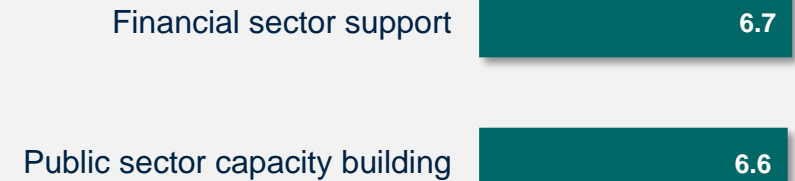
## Human Development



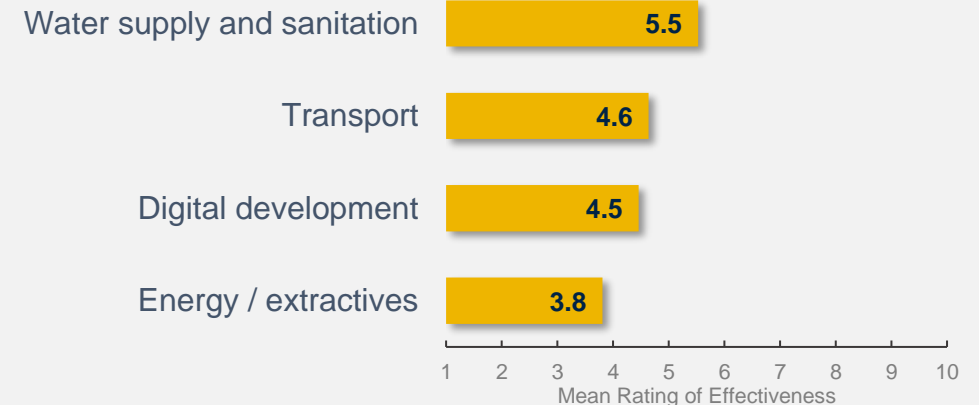
## Environmental Sustainability



## Finance / Institutions / Economic Growth



## Infrastructure



How **effective** has the WBG been at achieving development results in each of these areas in South Sudan? Scale: 1 Not effective at all – 10 Very effective  
(If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know")

# *World Bank Group's Engagement on the Ground in South Sudan*

*“Allow for inputs from local and national government institutions during planning and implementation of service delivery improvement interventions. Ensure financial resources for service delivery improvement in every sector are managed by multi-stakeholder groups with clear accountability and reporting guidelines.”*

(Private Sector Respondent)

*“Collaborating with CSOs, private sectors, media, and our academia/research center to increase their effectiveness in South Sudan.”*

(Media Respondent)



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*In your opinion, what is the most important thing the WBG could do to help increase its effectiveness in South Sudan? (N=151)*

# The WBG is Seen as a Long-term Partner

In FY24, respondents perceived the WBG as a **long-term partner** in South Sudan. Ratings for its **responsiveness**, **openness**, and **staff accessibility** were moderately positive. Respondents gave the lowest rating for the **flexibility** of the Bank's work.

Civil society respondents reported significantly lower ratings of the WBG staff accessibility (mean = 4.5).

***In your opinion, what is the most important thing the WBG could do to help increase its effectiveness in South Sudan?***

*“Work with all levels of policymakers and bureaucrats across multiple sectors to identify needs and gaps. It is also necessary to work with existing education and training institutions and programs. Aligning with national and local government priorities not only enhances synergy but also fosters local ownership and accountability to citizens and civil society organizations.”*

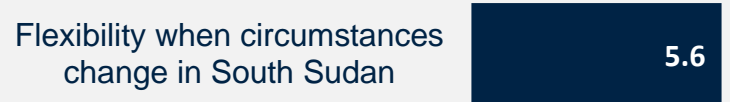
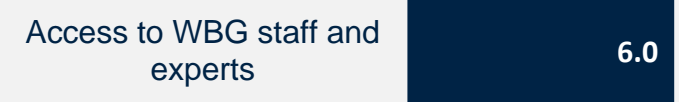
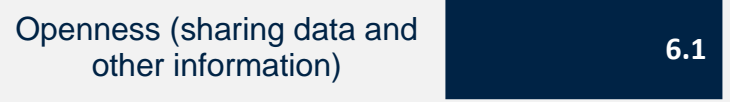
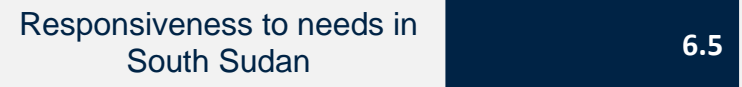
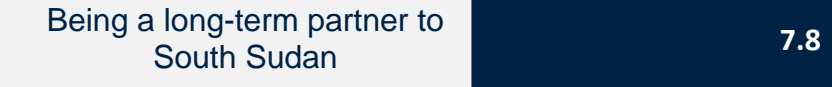
(Academia Respondent)

*“The World Bank should be more reachable to partners to improve coordination.”*

(Civil Society Respondent)

*“...Rigidity in funds allocation for the project's activities during the planning phase affects or compromises the quality of the project's deliverables.”*

(Government Institution Respondent)



# The WBG is Seen as Effectively Collaborating with the IMF and the National Government

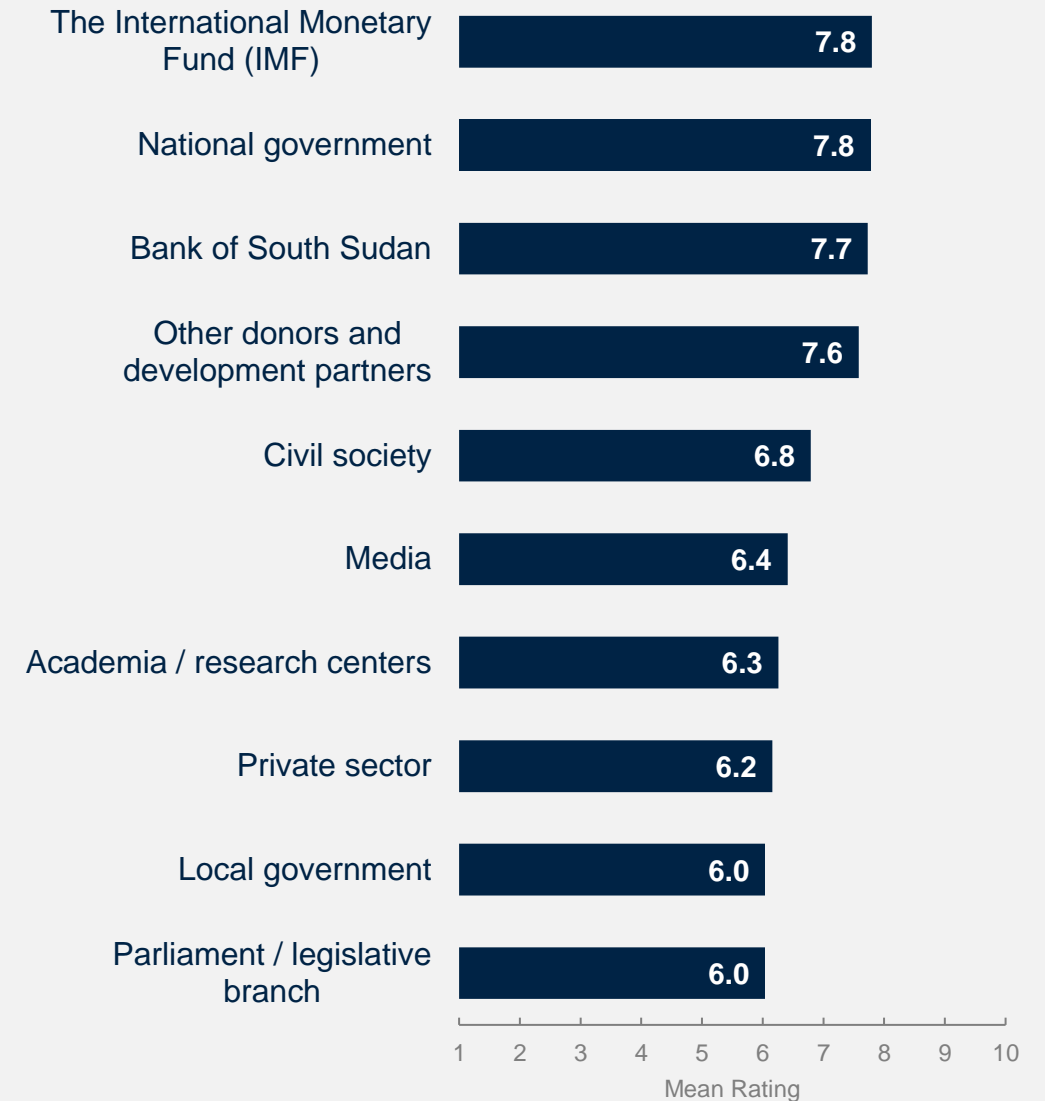
In FY24, respondents perceived the WBG as effectively collaborating with the **IMF** and the **national government**, followed by **the Bank of South Sudan** and **other donors and development partners**.

Collaboration with the **parliament** and **local government** was rated as relatively less effective.

***In your opinion, what is the most important thing the WBG could do to help increase its effectiveness in South Sudan?***

*“Working more with civil society and particularly the women-led organizations.”*

(Civil Society Respondent)



To what extent is the WBG an effective development partner in South Sudan, in terms of collaborating with the following groups?  
Scale: 1 To no degree at all – 10 To a very significant degree

# Stakeholders Want the WBG to Collaborate More with the Private Sector and Civil Society

**In your opinion, what is the most important thing the WBG could do to help increase its effectiveness in South Sudan?**

“1. Collaboration with partners and government agencies on specific areas agreed to allow their voices to be heard so they feel involved in decision making.

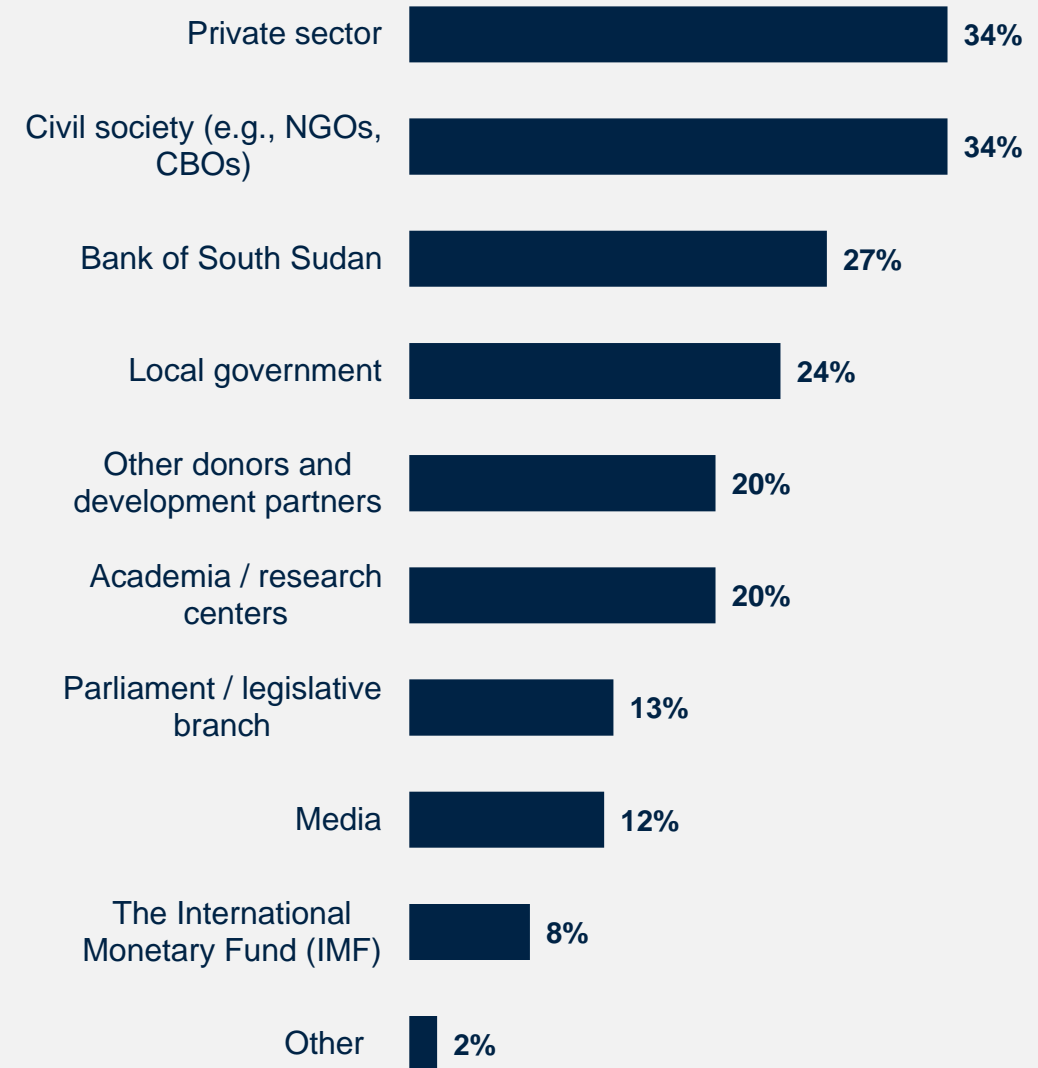
2. Listening to the concerns raised by beneficiaries and adopting better options based on agreed issues. Most projects are community-based base, and such listening voices are needed for the projects to be successful and have considerable impact; otherwise, you would wonders at a later stage. There are many examples pertaining to this since the transitional period and early independent time, and gaps exist

3. Engage directly with the government; this will create a conducive environment to boost collaboration with government partners.

4. In most cases, decisions are made without proper consultations, and this has created many unsolved issues in project management instead

4. Sometimes, it is good for the government to take a lead in this kind of design the Bank is very fascinated about such an arrangement, and it is a conducive environment for the government to take more responsibility and shoulder some of the things that they may be reluctant to do while being done by the third party arrangements.”

( Bilateral / Multilateral Agency Respondent)



# *World Bank Group's Financial Instruments and Knowledge Work*

*“Continuous engagement and follow up with stakeholders (all government institutions) under World Bank financed project to assess performance levels. Enhance the capacity of staff implementing projects through tailored training.”*

(Government Institution Respondent)

*“Work together with the institutions by cooperation and collaboration to by their capacity and to facilitate their work.”*

(Government Principal Respondent)



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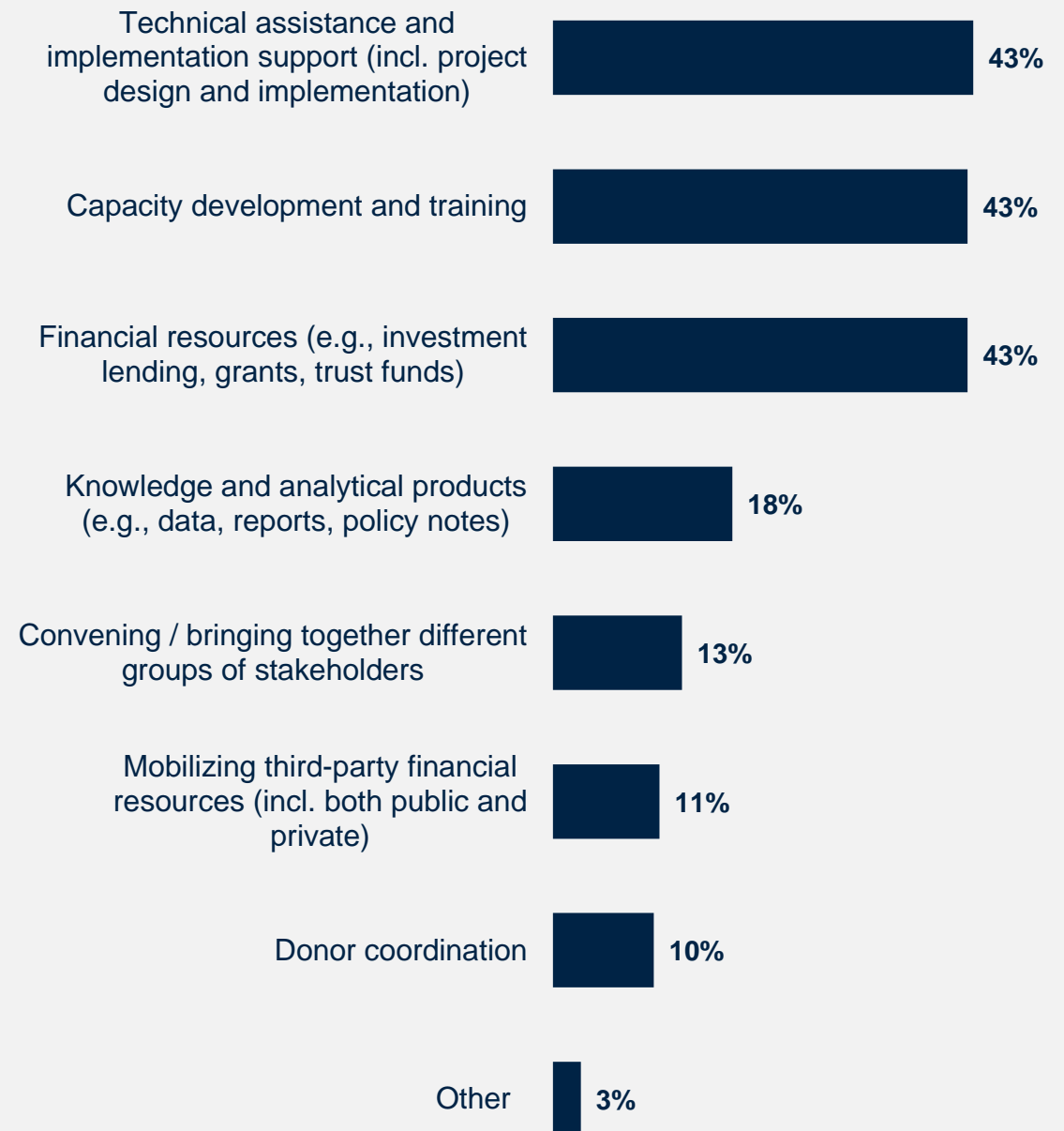
*In your opinion, what is the most important thing the WBG could do to help increase its effectiveness in South Sudan? (N=151)*

# Technical Assistance, Capacity Development, and Financial Resources are Regarded as the Bank's most Valuable Contributions

***In your opinion, what is the most important thing the WBG could do to increase its effectiveness in South Sudan?***

*“Invest more in the analytics space.”*  
 (Bilateral / Multilateral Respondent)

*“Continue capacity building to installations through workshops, seminars, and study tours for South Sudanese to learn from regional and globally.”*  
 (Government Principal Respondent)



Which WBG instruments do you VALUE the most in South Sudan? (Select up to 2)  
 (Percentage of Respondents, N=173)

# WBG is Perceived as Effectively Monitoring and Evaluating Projects and Insisting on Accountability

Regarding the WBG's financial instruments, respondents were most agreeable that the WBG **effectively monitors and evaluates** the projects it supports in South Sudan and **insists on accountability** through its lending. They gave lower ratings for the competitiveness of the WBG financing and for the Bank's meeting the country's needs.

*In your opinion, what is the most important thing the WBG could do to help increase its effectiveness in South Sudan?*

*"To build institutional capacity, to promote accountability and transparency."*  
(Government Institution Respondent)

The WBG effectively monitors and evaluates the projects it supports in South Sudan

7.8

The WBG insists on accountability through its lending (e.g., performance-based financing, resources tied to results)

7.7

The WBG's Environmental and Social Framework requirements are reasonable

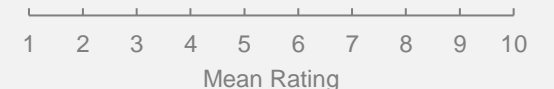
7.3

The conditions of the WBG's financing are competitive compared to markets

6.1

The WBG's financial instruments (i.e., grants, trust funds) meet the needs of South Sudan

6.1



# 67% of Respondents Used WBG's Knowledge Work; Those Who Did Reported Very Positive Views

Respondents who used WBG's knowledge work **anticipate using it** in the future. They perceive that WBG's knowledge work **significantly contributes to the country's development results**. Respondents particularly value WBG's knowledge work for **bringing global expertise** to South Sudan and its contribution to building South Sudan's **institutional capacity**.

Respondents' qualitative comments about the WBG's knowledge work focused mainly on the need for more capacity-building and training of local experts.

***In your opinion, what is the most important thing the WBG could do to help increase its effectiveness in South Sudan?***

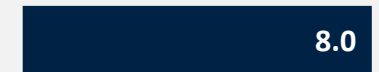
*"Empowering the Government Special projects and hence capacity building to the local government at the grassroots [level]. We cannot embark on development initiatives when technical persons are not trained and made professional in everything they do."*

(Government Institution Respondent)

I anticipate using the WBG's knowledge work in the future



WBG's knowledge work contributes to development results in South Sudan



The WBG brings global expertise to South Sudan as part of its knowledge work



Working with the WBG increases South Sudan's institutional capacity



I am satisfied with the quality of the WBG's knowledge work in South Sudan



The WBG's knowledge work is tailored to South Sudan's context



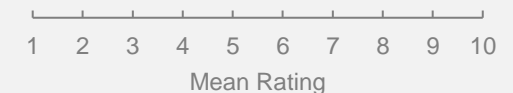
When I need to consult the WBG's knowledge work, I know how to find it



6.3 among those who haven't used WBG knowledge



To what extent do you agree with the following statements? Scale: 1 Strongly disagree – 10 Strongly agree  
 How significant a contribution do you believe the WBG's knowledge work makes to development results in South Sudan? Scale: 1 Not significant at all – 10 Very significant  
 Have you ever used the WBG's knowledge work, including participating in workshops or training programs?  
 (Percentage of Respondents, N=166)



# ***The Future Role of the World Bank Group in South Sudan***

*“The WBG needs to deepen and strengthen its partnership with the local government at the state and county levels. This will increase ownership, improve accountability, and strengthen citizen participation.”*

(Civil Society Respondent)



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*In your opinion, what is the most important thing the WBG could do to help increase its effectiveness in South Sudan? (N=151)*

# How can the WBG increase its effectiveness? Open Ended Responses

## Communication 4%

- Increase visibility of WBG’s work and its impact on the population
- Better documentation and dissemination of project results

## Financial Support 6%

- More financing directly to the private sector
- Provide more grants and loans to targeted groups and development sectors

## Operational Effectiveness 7%

- Simplify procurement procedures
- Expedite project implementation
- Greater adaptability to the changing context

## Results 14%

- Robust M&E
- Support accountability institutions



## Focus Area 30%

- Agriculture and food security
- Education and health
- Youth development and gender equity
- Public sector governance
- Energy and infrastructure development

## Knowledge 23%

- Strengthening institutional capacity
- Build the capacity of local experts
- Provide more training and technical support

## Engagement 15%

- Collaborate more with local government and civil society
- Foster community involvement in projects’ life cycle
- Be more reachable



In your opinion, what is the most important thing the World Bank Group could do to increase its effectiveness in Namibia? (N=151)

\*All percentages are counted based on the total number of topics mentioned by the respondents; individual comments could be counted multiple times depending on the number of topics they cover.

# How can the WBG increase its effectiveness? Open Ended Responses

## Engagement

*"I would like to see the World Bank engage more directly with national institutions to build the knowledge base of the country through research. Work closely with the private sector and empower them to build sustainable development projects in South Sudan and empower South Sudanese to become experts in different fields so that they can take up consultant roles with knowledge of the context of the country."*

(Academia Respondent)

*"WBG should listen to the government technical team on what benefits the country instead of enforcing policies that have no relevancy in the project implementation or creating an impact based on local context. I am aware that WBG projects will only have an impact if the team listens more to the beneficiaries than being defensive and responding without proper understanding. This will WBG will improve project implementation in South Sudan."*

(Government Institution Respondent)

*"Assist with documentation and dissemination of project results to local participants in a manner that they can own the projects in which they are involved."*

(Academia Respondent)

*"To have more context in understanding the reality in South Sudan. Be flexible. Meet with a variety of partners."*

(Civil Society Respondent)

## Result

*"WBG must ensure that individual project and - crucially - its portfolio as a whole adheres to the principle of do-no-harm. That means acting carefully when choosing partners to implement projects. Although certain projects requires gov-implementation, WBG should always consider the alternative cost of working with an ineffective and corrupt government which often only serves to further entrench the roots of both conflict and lack of development.."*

(Bilateral / Multilateral Respondent)

## Knowledge

*"Invest in building local capacity within government institutions and civil society organizations. This includes providing training, technical assistance, and resources to improve governance, financial management, and project implementation skills."*

(Media Respondent)

*"Organizations of capacity building for leaders at state /Administrative areas Assemblies, ministers of finances, chairs of finances committee such that national MPs of finance committee can share experience on budget making process gain at the region during the benchmarking Tour to Kenya and Rwanda."*

(Government Principal Respondent)

*"They have to conduct education outreach programs and empower the employees through training."*

(Government Institution Respondent)

## Operational Effectiveness

*"Simplifying procurement procedures."*

(Government Principal Respondent)

*"The WBG needs to support the government on an individual, institutional basis. The third-party arrangement cripples institutions that would otherwise be on their way to success. A case-by-case basis is desired."*

(Government

Institution Respondent)



In your opinion, what is the most important thing the World Bank Group could do to increase its effectiveness in Namibia? (N=151)

# *Communication and Outreach*

*“The World Bank should engage in training and capacity building, creating awareness because a lot of people hear of the World Bank but they don't know what it is doing.”*  
(Civil Society Respondent)



**WORLD BANK GROUP**



*In your opinion, what is the most important thing the WBG could do to help increase its effectiveness in South Sudan? (N=151)*

# Direct Contact and the WBG Events were Most Preferred Channels for Receiving WBG Communication

About two-thirds of respondents preferred receiving the Bank's communications through **direct contact with staff**. The WBG **events** (in person or online) were also a very popular channel among respondents.

	Preferred WBG Channel							
	All Respondents	Government Institutions	Office of a Parliamentarian	Bilateral / Multilateral Agency	Civil Society Organization	Private Sector	Academia	Media
Direct contact with staff (e.g., in person, virtually, phone, email)	63.7%	70.7%	50.0%	70.6%	73.1%	62.5%	60.0%	38.9%
Event / conference / seminar / workshop (in person or online)	46.4%	55.2%	56.3%	41.2%	30.8%	37.5%	30.0%	38.9%
Direct messaging (e.g., WhatsApp, Telegram, Viber)	26.8%	24.1%	31.3%	23.5%	26.9%	25.0%	30.0%	33.3%
Visiting the WBG's country page/website	17.3%	15.5%	6.3%	17.6%	19.2%	12.5%	40.0%	27.8%
Social media (e.g., Facebook, Twitter)	16.1%	12.1%	18.8%	5.9%	19.2%	25.0%	20.0%	22.2%
e-Newsletters	11.9%	5.2%	12.5%	29.4%	15.4%	25.0%	0.0%	11.1%
Other	1.8%	1.7%	6.3%	5.9%	0.0%	0.0%	0.0%	0.0%

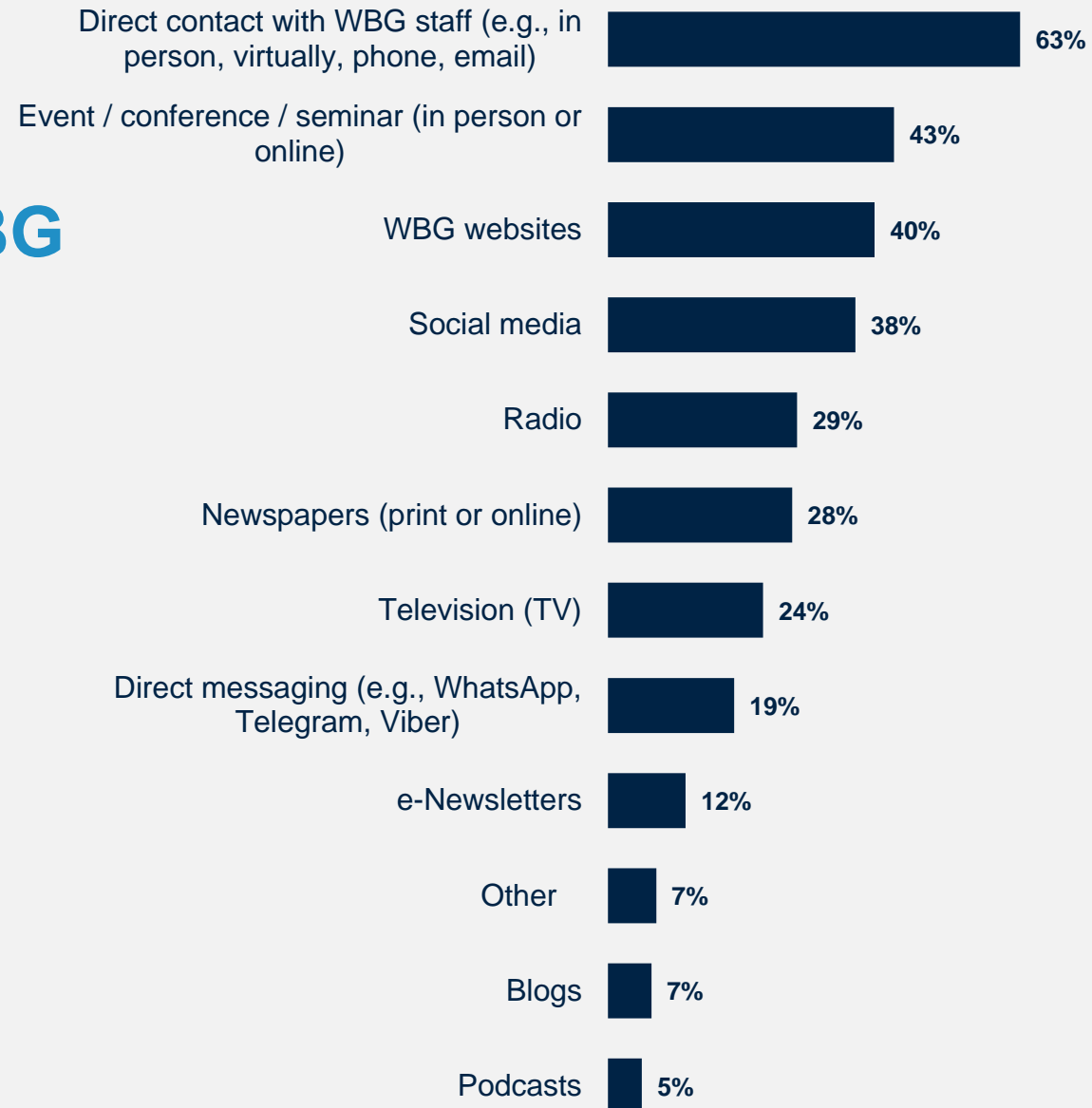


How would you prefer to receive communication from the WBG? (Select up to 2)  
(Percentage of Respondents, N=168)

# More than 8 in 10 Respondents Recalled Seeing or Hearing Information About the WBG

82% of respondents recalled seeing or hearing something about the WBG recently.

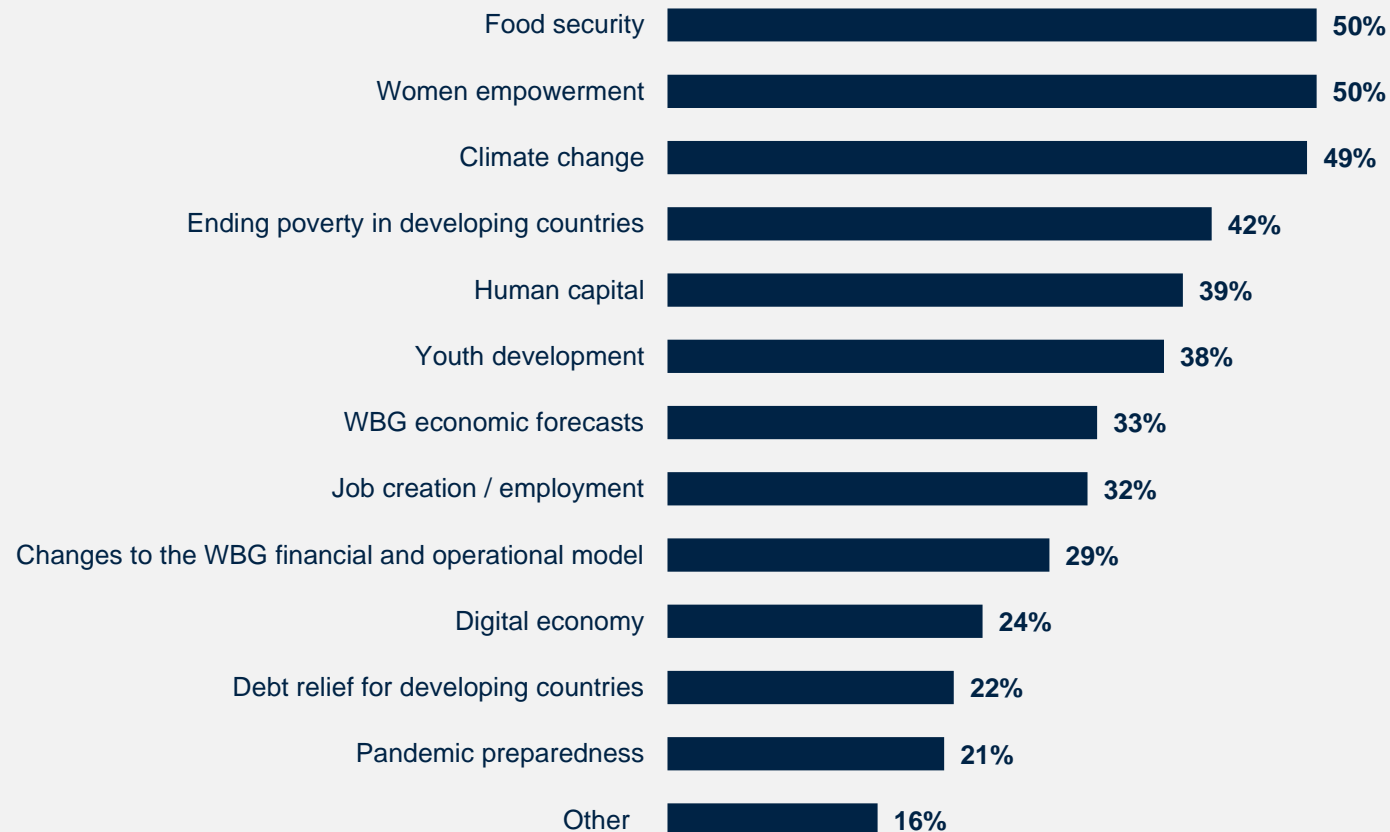
Respondents most often reported seeing that information through **direct contact with WBG staff** or through WBG **events/conferences/seminars**.



# WBG's Work on Food Security, Women Empowerment, and Climate Change were Most Frequently Recalled Topics

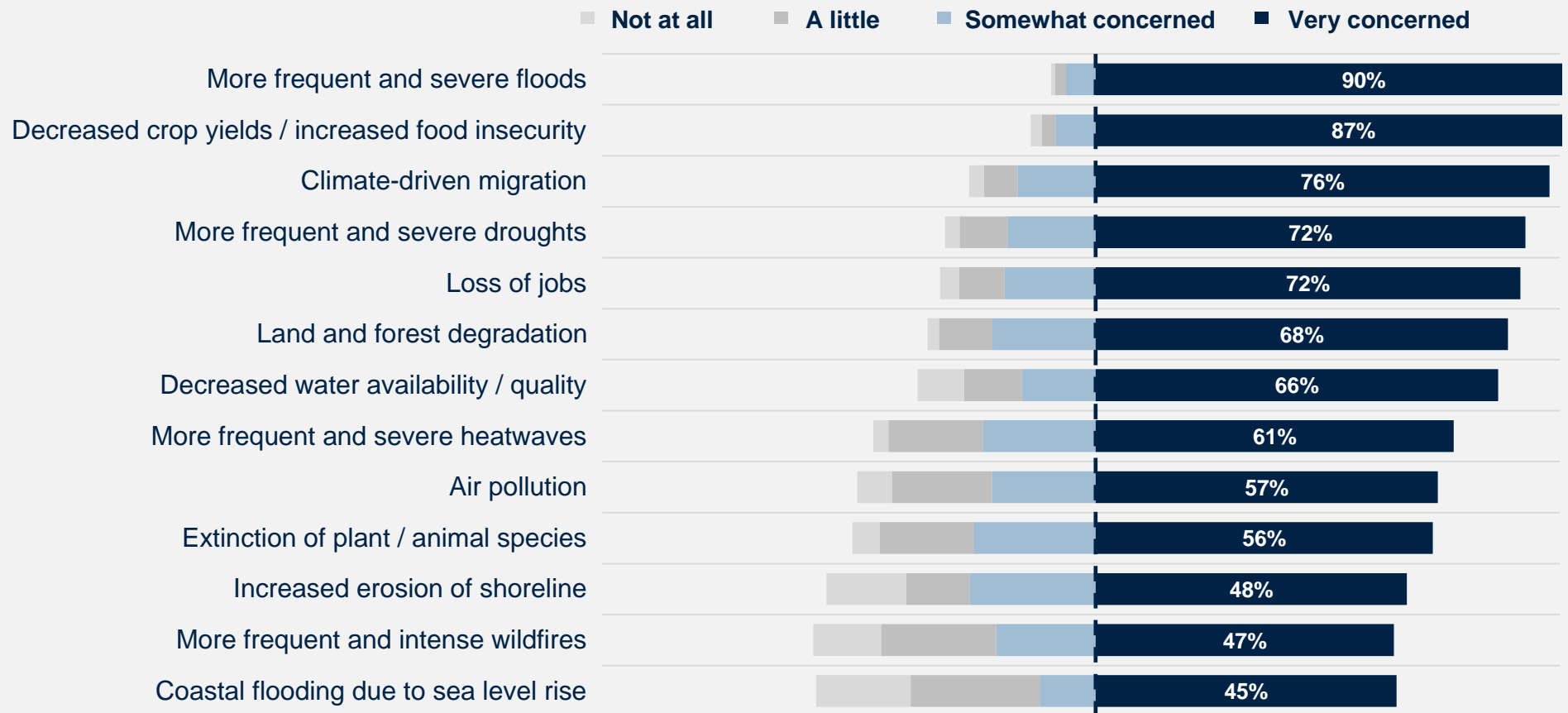
Half the respondents recalled WBG's work on **food security, women empowerment, and climate change**. They also frequently recalled the WBG's work or research on **poverty reduction in developing countries**.

## WBG's work or research on...



# Climate Change Communications can be More Impactful When Related to Stakeholders' Top Concerns: More Frequent/Severe Floods and Food Insecurity

Most respondents were very concerned about more frequent and severe **floods** as potential impacts of climate change in South Sudan. **Decreased crop yields / increased food insecurity** and **climate-driven migration** were also of great concern to respondents. These key areas of concern should be considered to make communications about climate change more impactful.



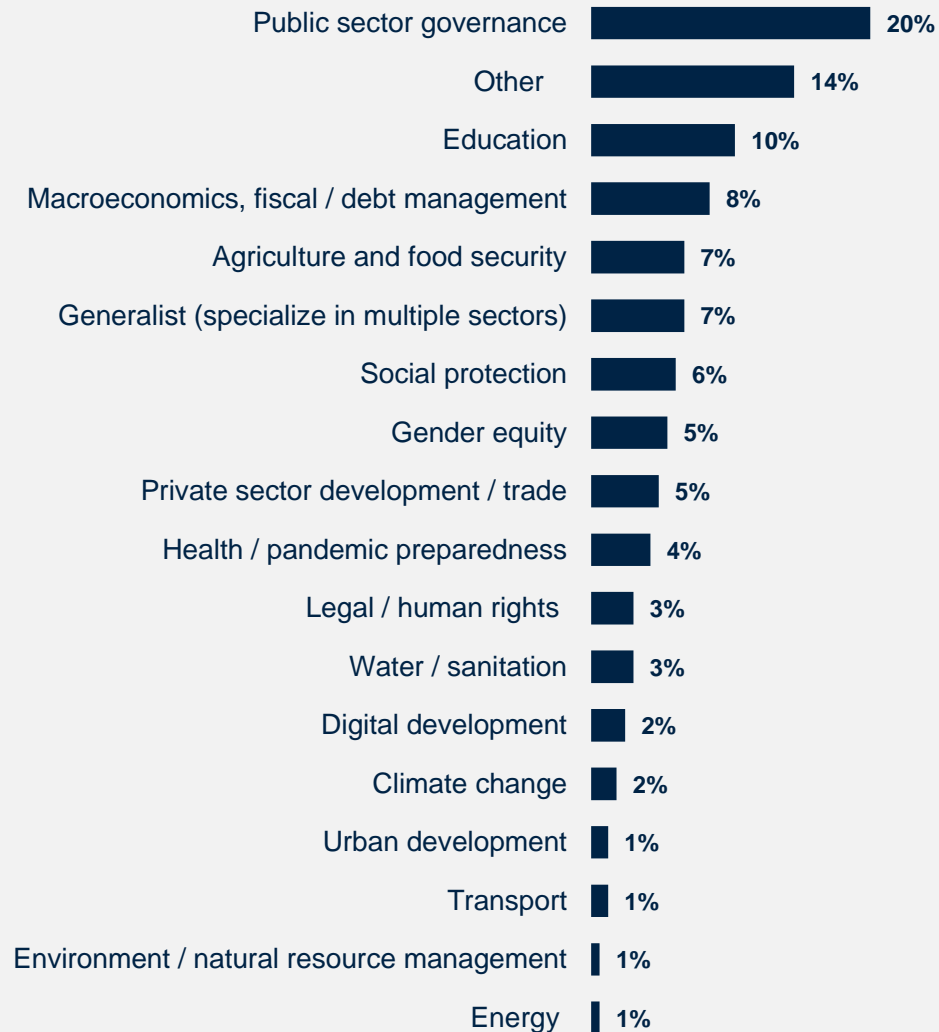
How concerned are you about the following potential impacts of climate change in South Sudan? (Percentage of Respondents, N=~158)

# ***Sample Demographics and Detailed Methodology***

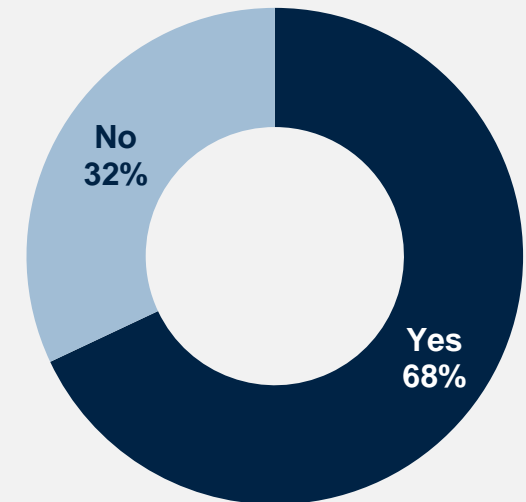


# Sample Demographics

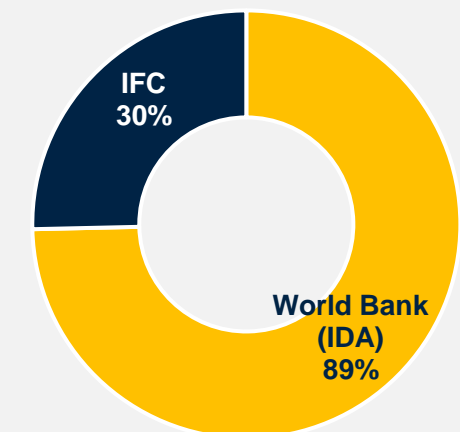
## What is the primary specialization of your work? (N=167)



## Do you collaborate/work with the World Bank Group (WBG) in South Sudan? (N=175)

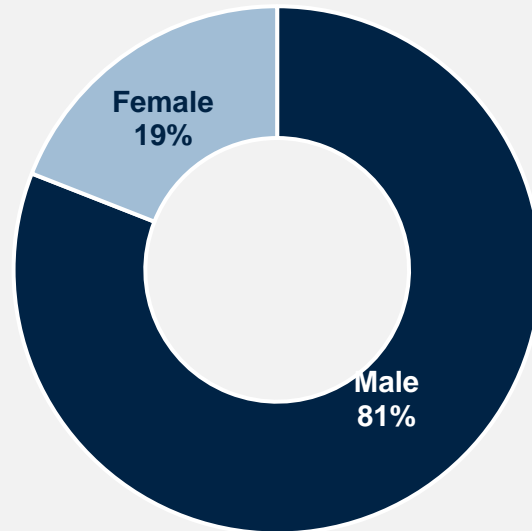


## Which of the following WBG agencies do you collaborate/work with in South Sudan? (N=119)

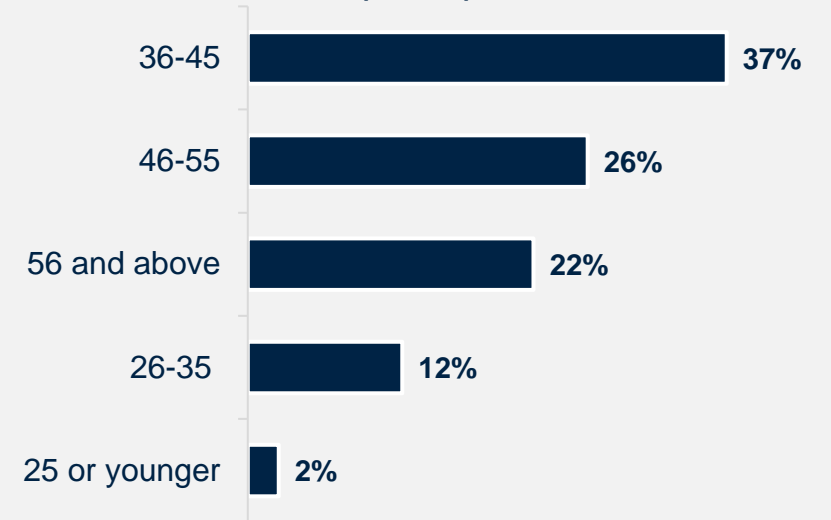


# Sample Demographics (continued)

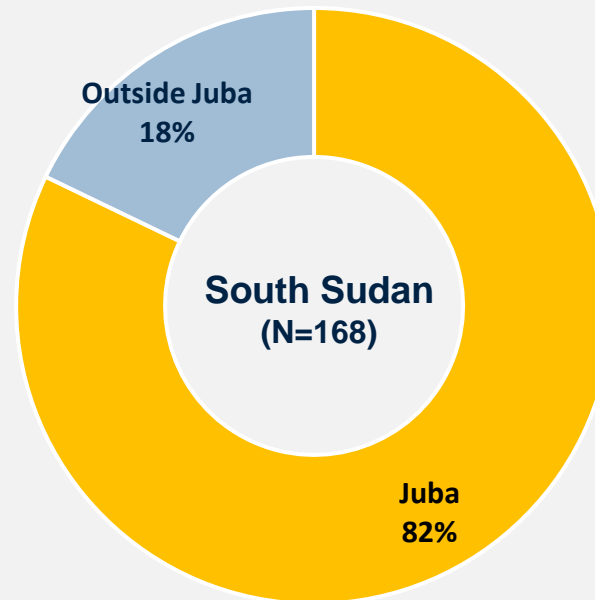
What is your gender?  
(N=168)



What's your age?  
(N=169)



Which best represents  
your geographic  
location?



# Detailed Methodology

From **July 2024 to August 2024**, a total of 347 stakeholders in South Sudan were invited to provide their opinions on the WBG’s work by participating in a Country Opinion Survey (COS). A list of potential participants was compiled by the WBG country team and the field agency. Participants were drawn from the Office of the President, Prime Minister, Minister, and Parliament, government institutions, local governments, bilateral and multilateral agencies, the private sector, civil society, academia, and the media.

Of these stakeholders, **175 participated in the survey (50% response rate)**. Respondents completed the questionnaire in person with a representative from the fielding firm or via an online platform.

Key statistically significant findings (tested at the research standard of  $p < .05$ ) are noted throughout the report.

Breakdowns for individual questions by stakeholder group can be found in the “South Sudan COS FY24 Appendices with data breakdowns.xlsx” file published in the WBG Microdata Library, along with the survey microdata and this report.

Percentage of Respondents	FY 2024
<b>Government Principals:</b> Office of the President, Prime Minister, Minister, Parliamentarian	13%
<b>Government Institutions:</b> Employee of a Ministry, Department, Project Implementation Unit, Independent Government Institution, Judiciary, State-Owned Enterprise	30%
<b>Local Government</b>	4%
<b>Bilateral/Multilateral Agency:</b> Embassy, Development Organization, Development Bank, UN Agency	10%
<b>Civil Society Organization:</b> Local and regional NGOs, Community-Based Organization, Private Foundation, Professional/Trade Association, Faith-Based Group, Youth Group	16%
<b>Private Sector:</b> Private Company, Financial Sector Organization, Private Bank	10%
<b>Academia/Research Center</b>	6%
<b>Media</b>	10%
<b>Total Number of Respondents</b>	<b>175</b>



Which of the following best describes your current affiliation? (Select only 1 response)

# Indicator Questions

Every country that engages in the Country Opinion Survey (COS) must include specific indicator questions, several of which are aggregated for the World Bank Group's annual Corporate Scorecard and are highlighted in red below.

**A1\_5.** How much do you trust the World Bank Group to do what is right for South Sudan? Scale: 1 Not at all – 10 Very much

**A2.** How effective is the World Bank Group in helping South Sudan achieve development results? Scale: 1 Not effective at all – 10 Very effective

**A3.** How significant a contribution do you believe the WBG's knowledge work make to development results in South Sudan?

Scale: 1 Not significant at all – 10 Very significant

To what extent do you agree with the following statements? Scale: 1 Strongly disagree – 10 Strongly agree

**A4.** The WBG currently plays a relevant role in development in South Sudan.

**A5.** The WBG's work is aligned with what I consider the development priorities for South Sudan.

**A6.** The WBG has a positive influence on shaping development policy in South Sudan

**A7.** The WBG's work helps end poverty in South Sudan

To what extent is the WBG an effective development partner in terms of each of the following? Scale: 1 To no degree at all – 10 To a very significant degree

**C1\_1.** Responsiveness to needs in South Sudan

**C1\_2.** Access to WBG staff and experts

**C1\_3.** Flexibility when circumstances change in South Sudan

**C1\_5.** Being a long-term partner to South Sudan

To what extent is the WBG an effective development partner in South Sudan in terms of collaborating with the following groups:

Scale: 1 To no degree at all – 10 To a very significant degree

**C2\_1.** National government

**C2\_6.** Private sector

**C2\_7.** Civil society

**C2\_8.** Other donor and development partners

To what extent do you agree with the following statements? Scale: 1 Strongly disagree – 10 Strongly agree

**C4\_1.** The WBG's financial instruments (i.e., budget support, loans, grants, trust funds) meet the needs of South Sudan.

**C6\_1.** I am satisfied with the quality of the WBG's knowledge work in South Sudan.

**C6\_4.** The WBG's knowledge work is tailored to South Sudan's context.





CountryOpinionSurveys

# Thank you

*For more information about this report  
or the Country Opinion Survey program,  
please contact:*

[countrysurveys@worldbankgroup.org](mailto:countrysurveys@worldbankgroup.org)

