



CountryOpinionSurveys

FY 2024 Seychelles Country Opinion Survey Report

Acknowledgements

The Seychelles Country Opinion Survey is part of the Country Opinion Survey Program series of the World Bank Group. This report was prepared by the Business Intelligence (BI) team, led by José De Buerba (Senior External Affairs Officer) and Svetlana Markova (Senior External Affairs Officer). Yulia Danilina, Jessica Cameron, Nan Lin, and Sofya Gubaydullina oversaw the design, reporting, and analysis of the survey results. Noreen Wambui and Irina Popova provided data support.

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Contents

Objectives

Methodology Overview

Overall Context

Overall Attitudes toward the World Bank Group

World Bank Group's Support for Development Areas

World Bank Group's Work and Engagement on the Ground in Seychelles

World Bank Group's Financial Instruments and Knowledge Work

The Future Role of the World Bank Group in Seychelles

Communications and Outreach

Sample Demographics and Detailed Methodology



Objectives

This survey was designed to assist the World Bank Group (WBG) better understand how Seychelles stakeholders perceive the WBG. The survey explored the following questions:

- 1. Overall Context:** How familiar are stakeholders with the WBG? How much do they trust the WBG?
- 2. Key Indicators:** What opinion do key stakeholders have of the WBG regarding its effectiveness, relevance, alignment with Seychelles' development priorities, and other key indicators? Are opinions improving or declining?
- 3. Development Priorities:** What areas of development are perceived to be the most important? Have the priorities changed over the past four years? How effective is the WBG perceived to be in these areas?
- 4. Engagement and Work on the Ground:** What do key stakeholders value the most and the least about the WBG's work in Seychelles? How is the WBG perceived as a development partner? Are opinions improving or declining?
- 5. Financial Instruments and Knowledge Work:** What are key stakeholders' opinions of WBG financial instruments and knowledge products? Are opinions improving or declining? What are stakeholders' suggestions for improving WBG's effectiveness?
- 6. Communication and Outreach:** What are the preferred communication channels? Are there differences among stakeholder groups in terms of preferred channels?
- 7. Message Recall:** What key topics do stakeholders recall when the WBG communicates? Is there a relationship between message recall and views of the WBG's work?



Methodology Overview

■ Fielded April – June 2024

- 339 potential participants were asked to complete a mostly quantitative survey
- Respondents completed the questionnaire online
- List of names provided by the WBG country team and supplemented by the field agency
- Process managed on the ground by the field agency

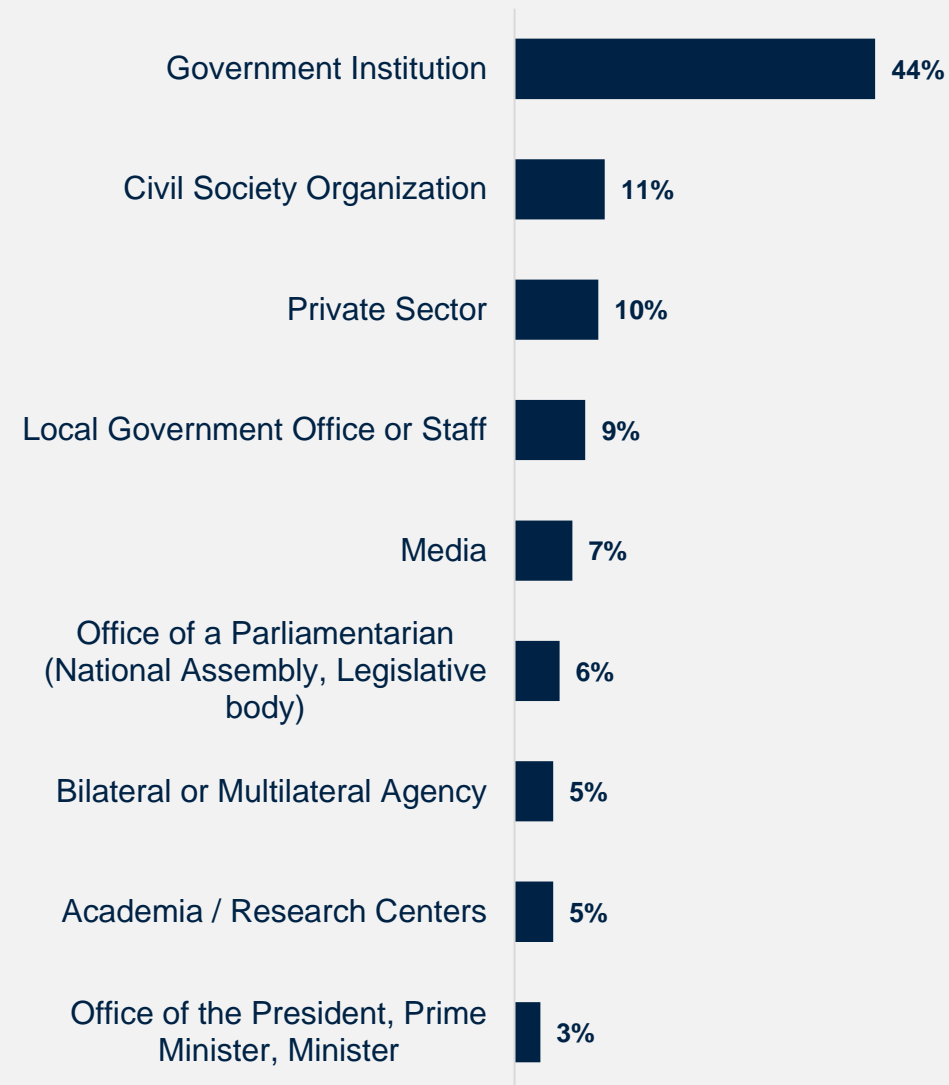
■ 126 participants (37% response rate)

- 97% from Mahé
- 32% currently collaborate with the WBG

■ Compared to FY20 Country Survey

- 107 participants (35% response rate)
- Respondents completed the questionnaire online
- 45% collaborated with the WBG

Click [here](#) for details of the Respondent Sample and Methodology.



What is your primary professional affiliation?
(Select only 1 response) (Percentage of Respondents, N=126)

Overall Context

“Assist the country in developing proper legal and policy framework for the various sectors that can help guide the development and project implementation in these sectors. These should provide a clear direction of what the country wants to achieve and how to achieve this. This should also be realistic. WBG and all international organizations need to understand Seychelles’ context and situation as a small country with a small population being number one in Africa or a high-income country does not reflect the reality on the Ground. Put things in perspective.”

(Government Institution Respondent)



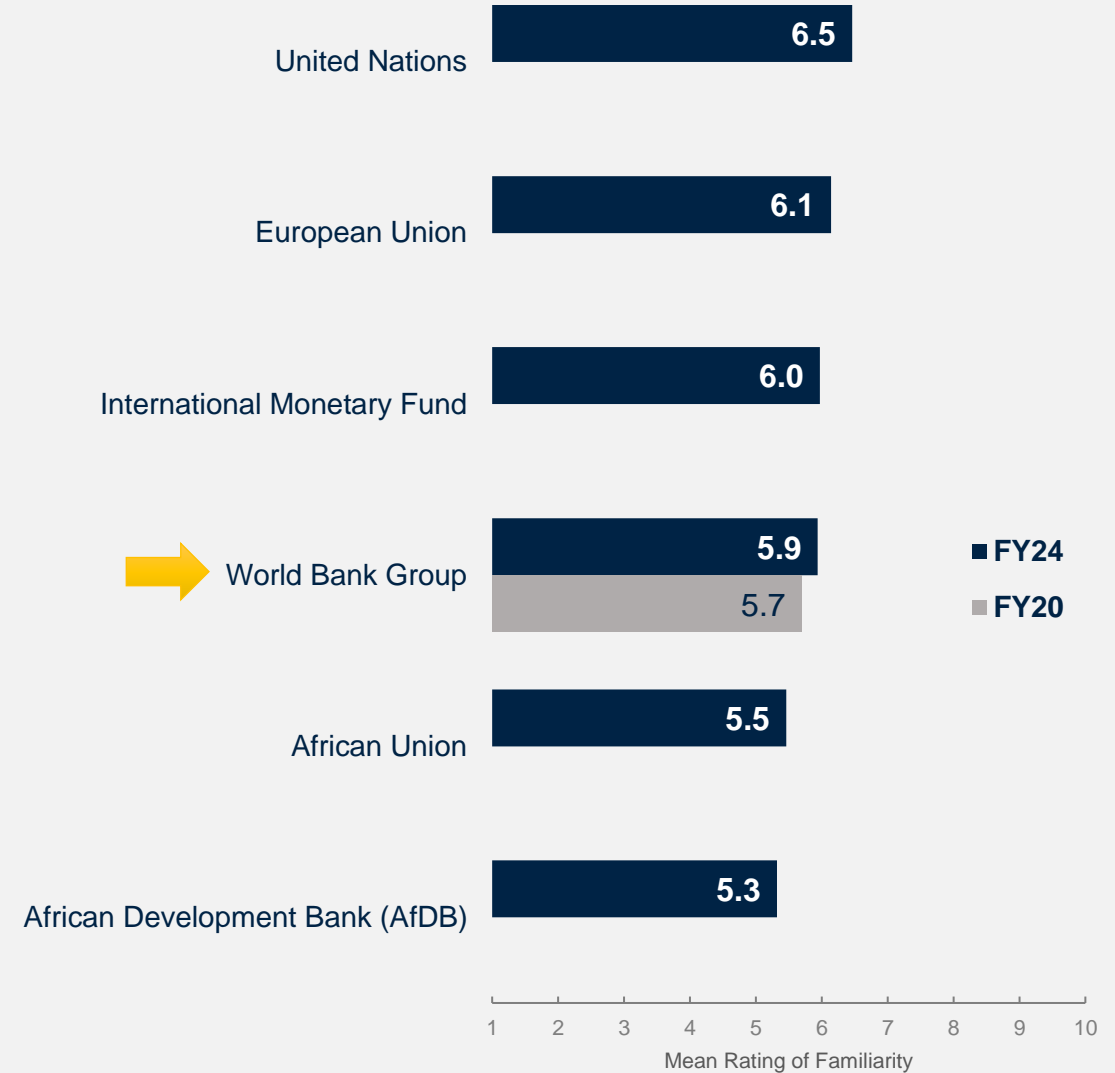
WORLD BANK GROUP



In your opinion, what is the most important thing the World Bank Group could do to increase its effectiveness in Seychelles? (N=86)

Stakeholders Most Familiar with the UN

- Respondents in this year's Country Survey were asked to indicate their familiarity with the work of several international organizations and the World Bank Group (WBG). Of these organizations, respondents in Seychelles indicated the highest levels of familiarity with the work of the United Nations, followed by the European Union. Respondents were least familiar with the work of the African Development Bank (AfDB)
- Respondents' familiarity with the WBG in this year's survey was slightly higher than in FY20.



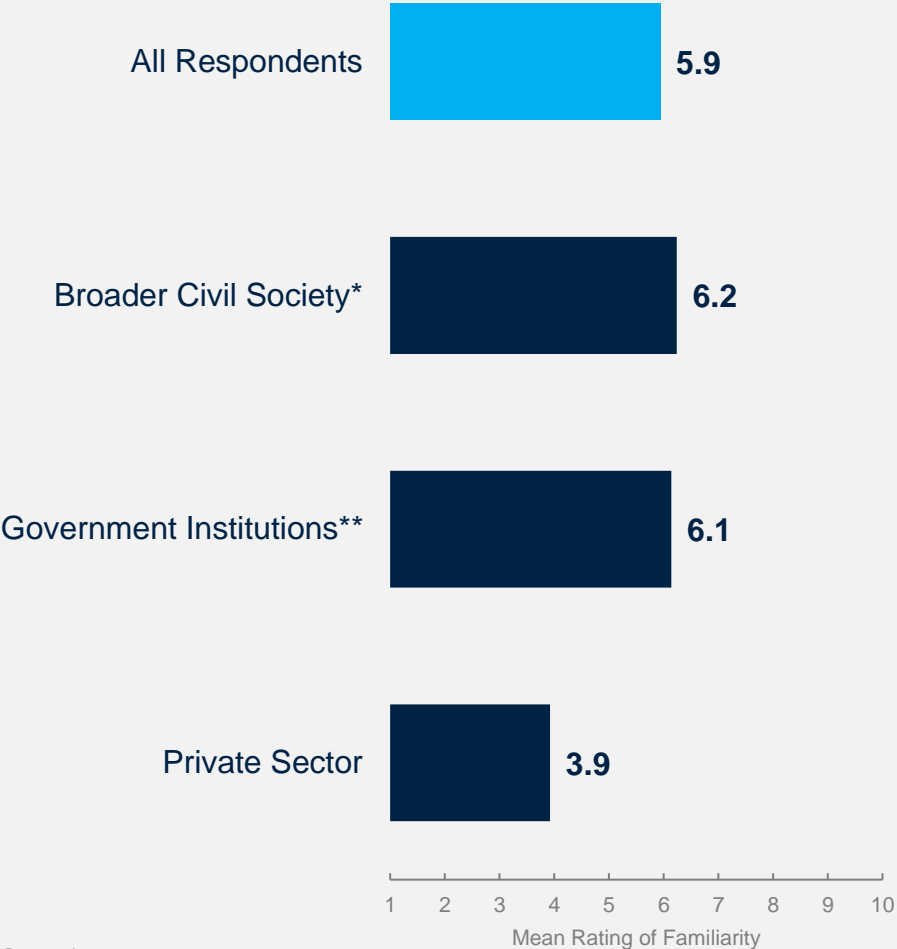
Familiarity with the World Bank Group

- **Collaboration with the WBG:** Respondents who indicated that they collaborate with the WBG reported significantly higher levels of familiarity with the institution’s work:

Mean familiarity: **Collaborate with WBG = 7.1**

Do not collaborate = 5.4

- **Stakeholders:** Respondents from across stakeholder groups reported significantly different levels of familiarity, with respondents from the **private sector** significantly less familiar with WBG’s work than respondents from **broader civil society** and **government institutions**.



How familiar are you with the work of these organizations in Seychelles? (World Bank Group)
Scale: 1 Not familiar at all – 10 Extremely familiar (N=126)

*Broader Civil Society included respondents from civil society organizations, academia/research centers, and media.

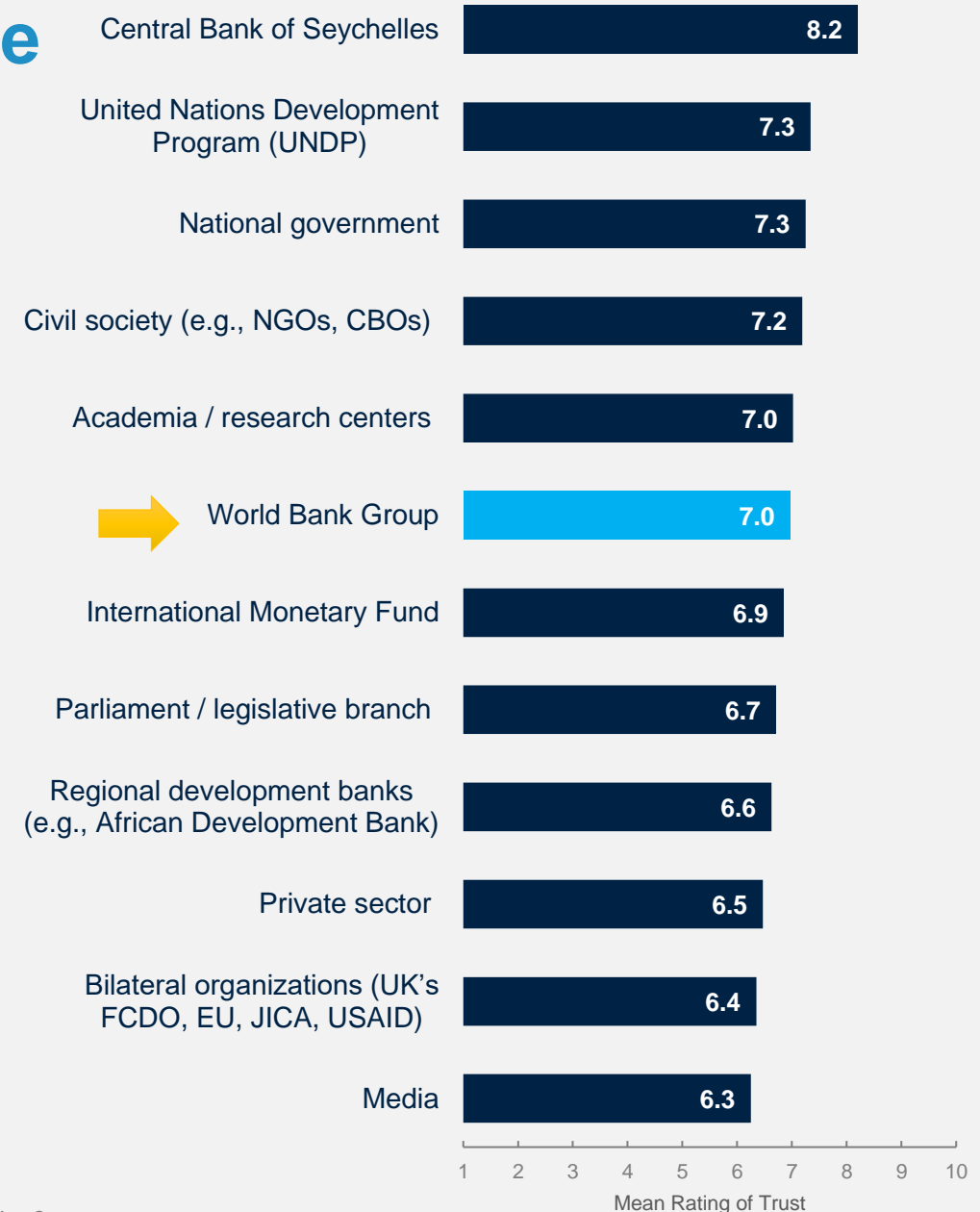
**Government Institutions included respondents from the Office of the President, Prime Minister, Minister, government institutions, and local government institutions



Trust in the WBG was Moderate

In FY24, respondents in Seychelles gave the **highest trust ratings** to the Central Bank of Seychelles. Trust in the WBG was moderate, placing it in the middle range of the institutions studied. In contrast, media, bilateral organizations, and the private sector were the least trusted institutions among respondents.

- Respondents from broader civil society had lower trust ratings in the WBG (mean = 6.3) than other stakeholder groups.



Overall Attitudes toward the World Bank Group

“The Bank needs to have better coordination and quality assurance. Over the years we have seen wavering levels of coordination as well as quality of knowledge pieces from the Bank.”

(Government Institution Respondent)



WORLD BANK GROUP



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Key Performance Indicators Remain Moderate

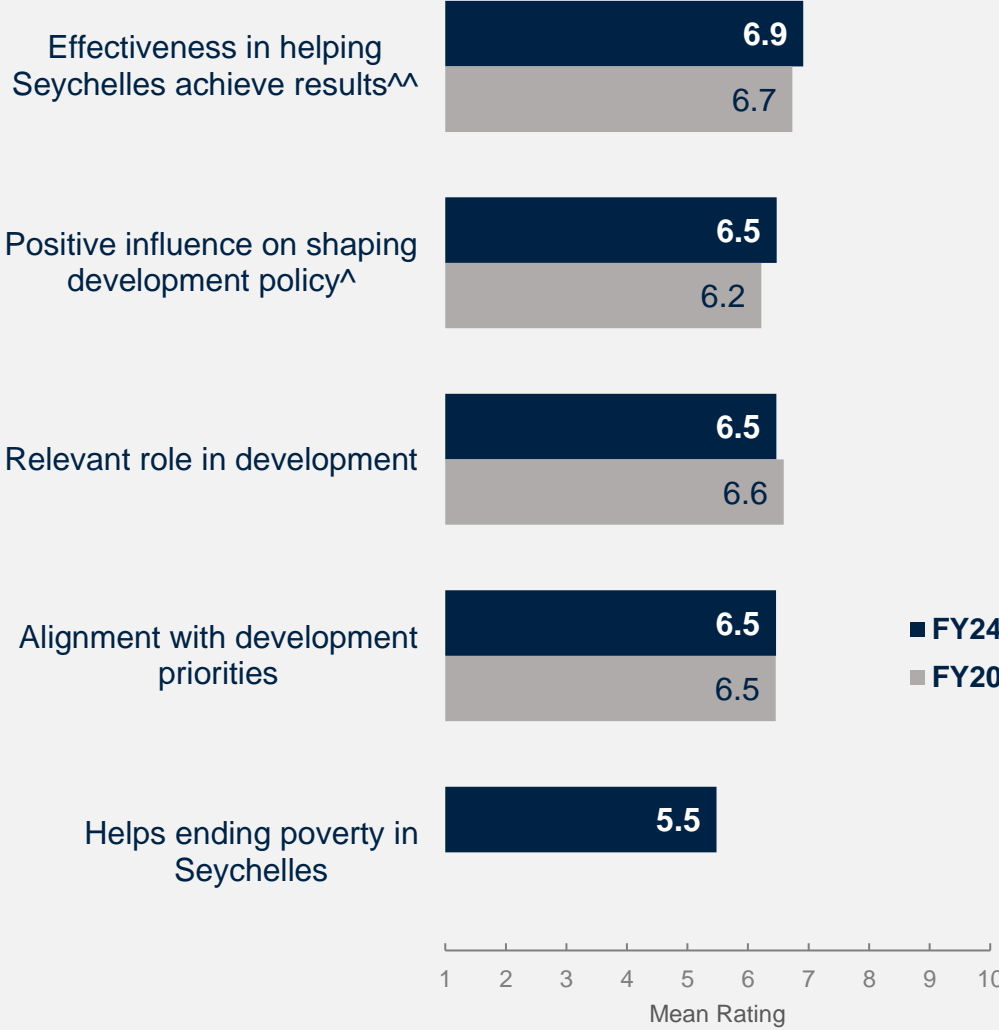
In FY24, respondents gave the highest ratings for the WBG's **effectiveness in helping Seychelles achieve results**. Other indicators remained unchanged and are relatively moderate (below 7 on a 10-point scale). Perceptions of the WBG's contributions to poverty reduction in Seychelles are among the lowest compared to other indicators.



How effective has the WBG been in achieving development results in Seychelles?
Scale: 1 Not effective at all – 10 Very effective
The WBG has a positive influence on shaping development policy in Seychelles.
Scale: 1 To no degree at all – 10 To a very significant degree
The WBG currently plays a relevant role in development in Seychelles.
Scale: 1 Strongly disagree – 10 Strongly agree
The WBG's work is aligned with what I consider the development priorities for Seychelles. Scale: 1 Strongly disagree – 10 Strongly agree
The WBG's work helps end poverty in Seychelles.
Scale: 1 Strongly disagree – 10 Strongly agree

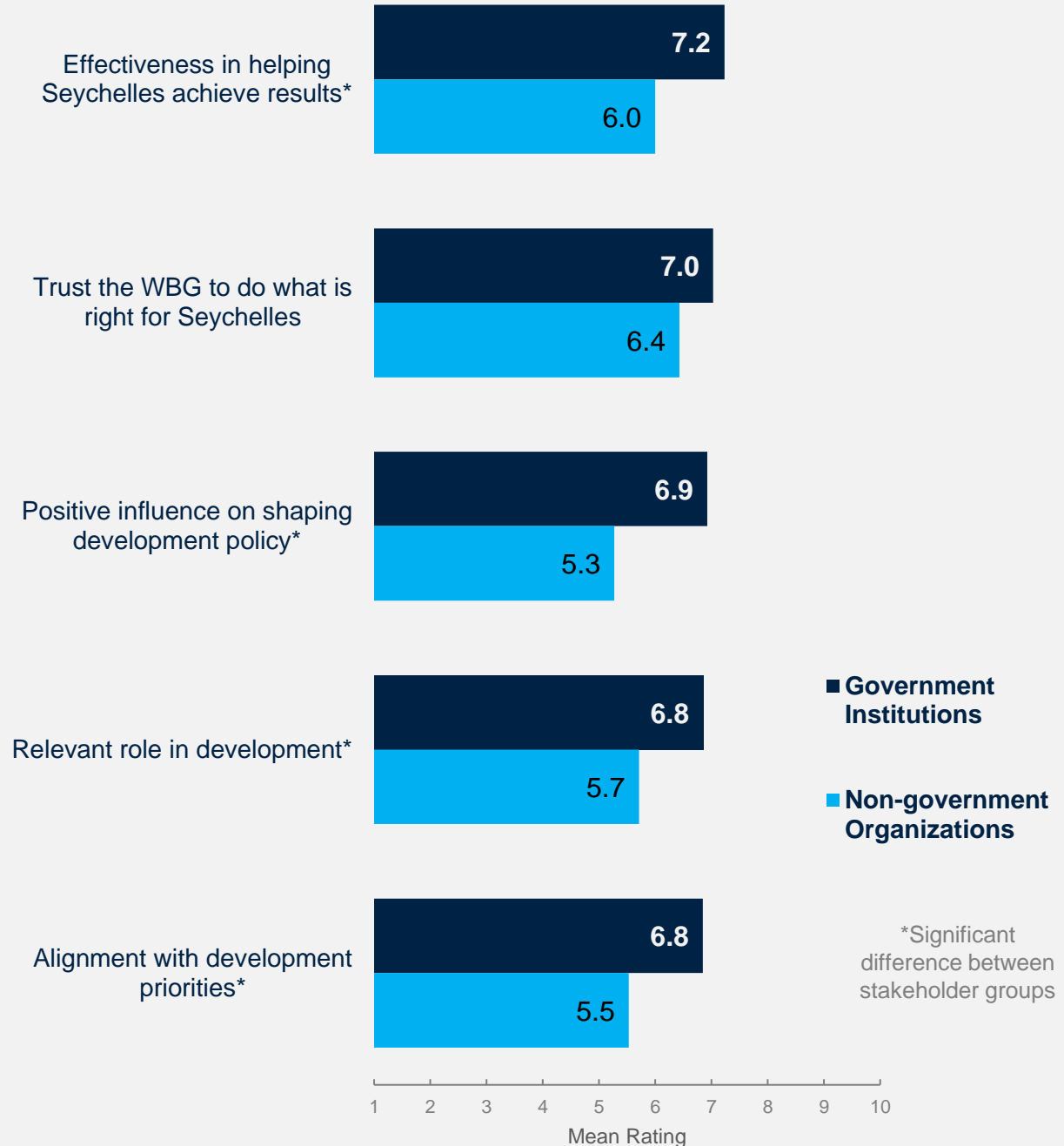
[^]In FY20, the question was: "To what extent does the World Bank Group influence the development agenda in Seychelles? Scale: 1 To no degree at all – 10 To a very significant degree"

^{^^}Compared to a mean score of the two questions asked in FY20: "Overall, please rate your impression of the WBG's effectiveness in Seychelles. Scale: 1 Not effective at all – 10 Very effective; To what extent does the WBG's work help to achieve development results in Seychelles? Scale: 1 To no degree at all – 10 To a very significant degree"



Stakeholders from Government Institutions Have More Positive Perceptions of the WBG

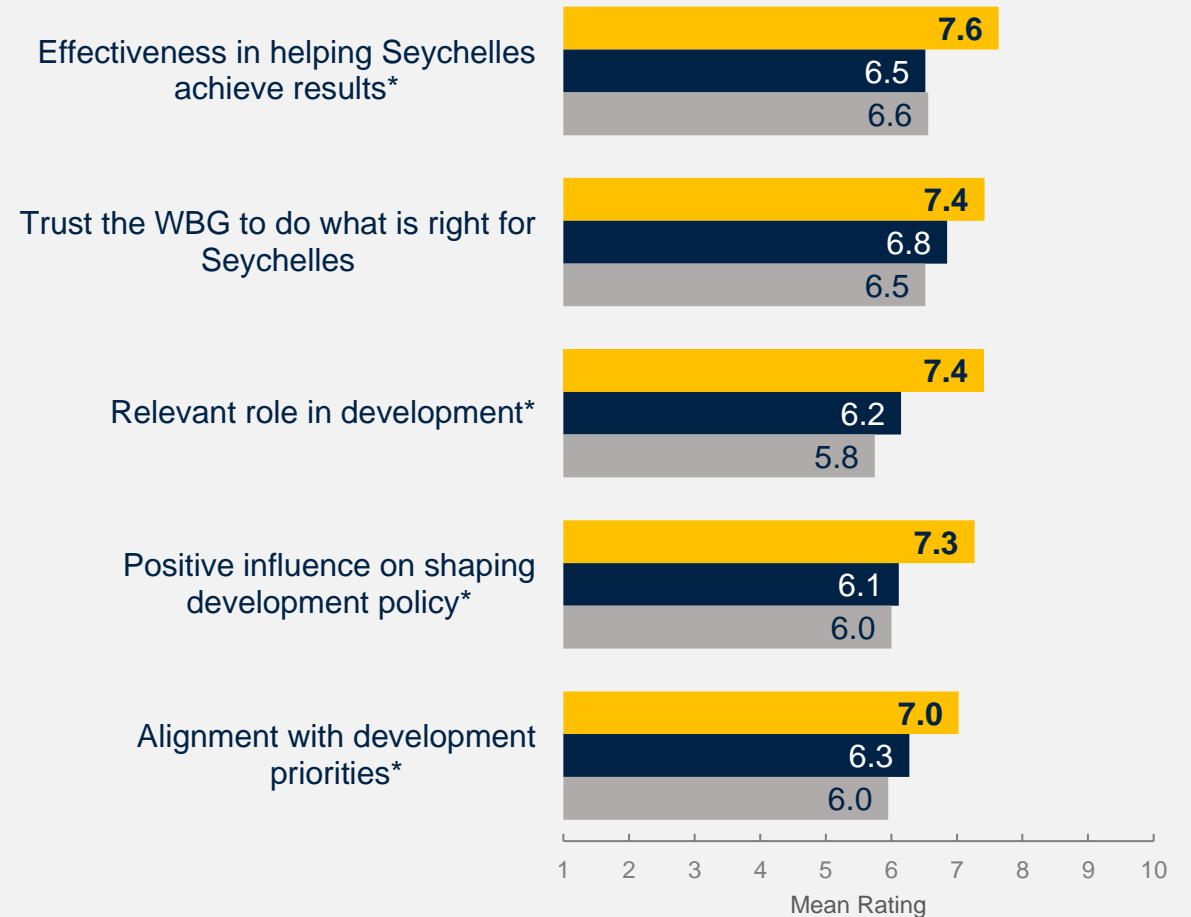
Comparisons of ratings for key performance indicators between stakeholder groups show that respondents from **government institutions** have the highest ratings for the WBG work across all KPIs. In contrast, respondents from non-government organizations gave significantly lower ratings, except for the trust in the WBG (which was statistically similar between the two groups).



Familiarity Leads to More Positive Perceptions

Comparing ratings of key performance indicators among respondents highly familiar with the WBG (ratings of 8-10 on a 10-point scale) and those with little familiarity with the WBG (ratings of 1-4 on a 10-point scale), one can see that the more familiar stakeholders are with the WBG, the more positive their perceptions of it and its work are.

Meaningful engagement and outreach can continue to increase positive perceptions.



How familiar are you with the work of the WBG in Seychelles?

■ High Familiarity (8-10) ■ Some Familiarity (5-7) ■ Low Familiarity (1-4)

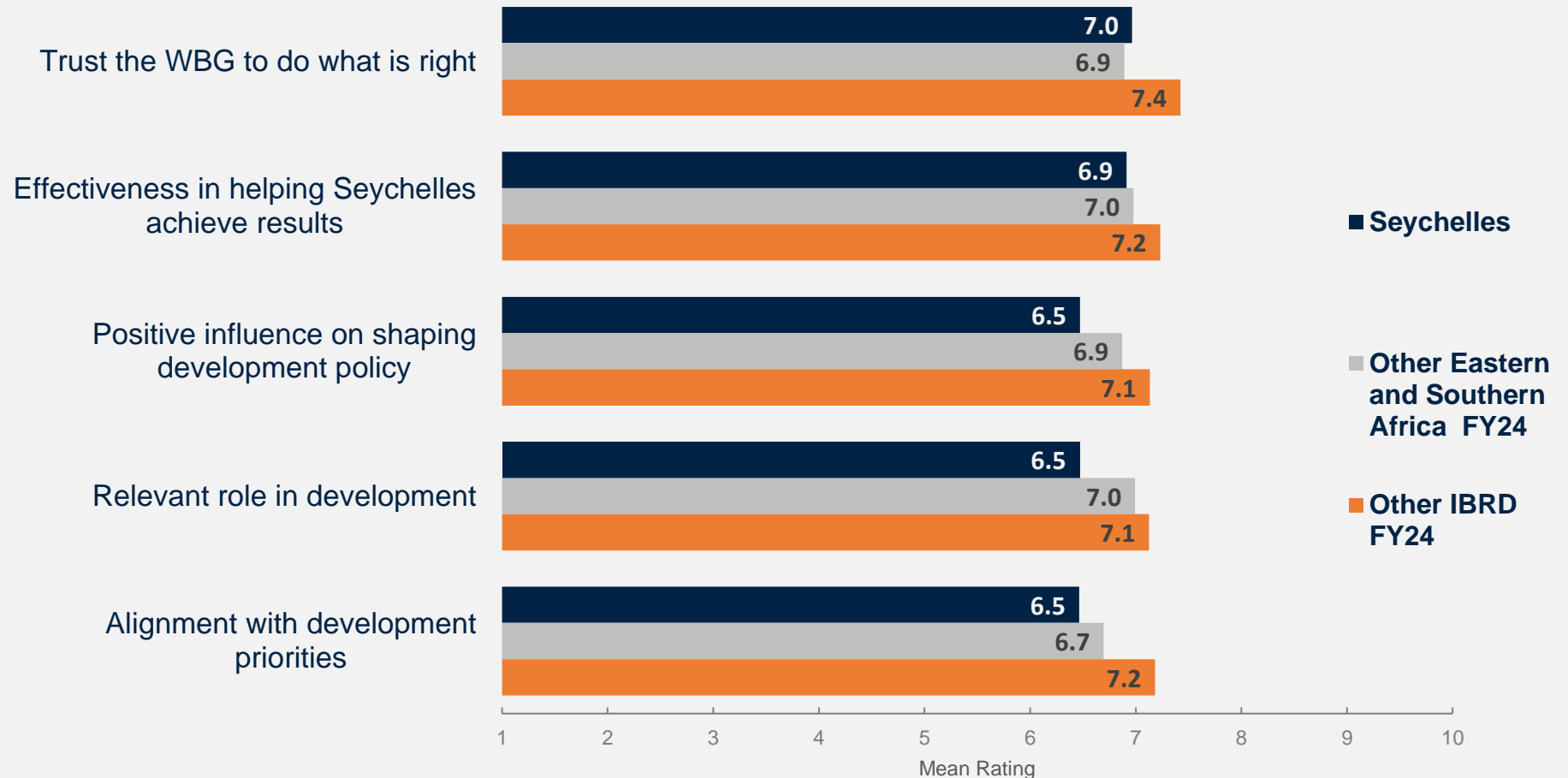
*Significant difference between levels of familiarity



The WBG currently plays a relevant role in development in Seychelles. Scale: 1 Strongly disagree – 10 Strongly agree
 To what extent do you trust the WBG to do what is right? Scale: 1 To no degree at all – 10 To a very significant degree
 The WBG has a positive influence on shaping development policy in Seychelles? Scale: 1 To no degree at all – 10 To a very significant degree
 How effective has the WBG been in achieving development results in Seychelles? Scale: 1 Not effective at all – 10 Very effective
 The WBG's work is aligned with what I consider the development priorities for Seychelles. Scale: 1 Strongly disagree – 10 Strongly agree



Seychelles' KPI Ratings are on Par with those of Other Countries in the Region, but Lower than those of Other IBRD Countries

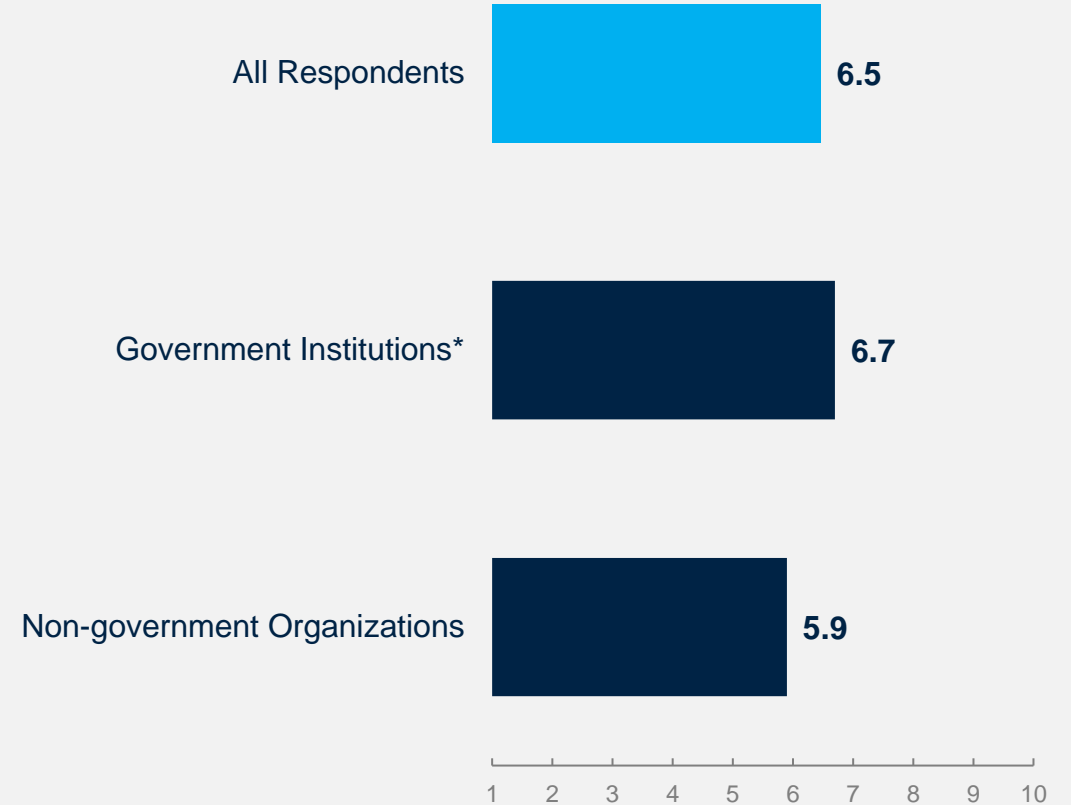


Stakeholder Trends Across Performance Indicators

Respondents from government institutions had the highest mean rating across the aggregated responses to the eighteen COS indicator questions. In contrast, respondents from non-government organizations had significantly lower ratings.

- **Collaboration with the WBG:** Respondents who indicated that they collaborate with the WBG gave significantly higher ratings across the aggregated indicator questions compared to respondents who do not collaborate with the WBG:

Mean rating: **Collaborate with WBG = 6.9**
 Do not collaborate = 6.3



Mean Rating of Aggregated Indicator Questions

*Significant difference between stakeholder groups



World Bank Group's Support for Development Areas

*“To work on multi-dimensional poverty issues wherein pockets of poverty can be identified.
And the reverse poverty transition issues can be also addressed.”*

(Government Institution Respondent)



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In your opinion, what is the most important thing the World Bank Group could do to increase its effectiveness in Seychelles? (N=86)

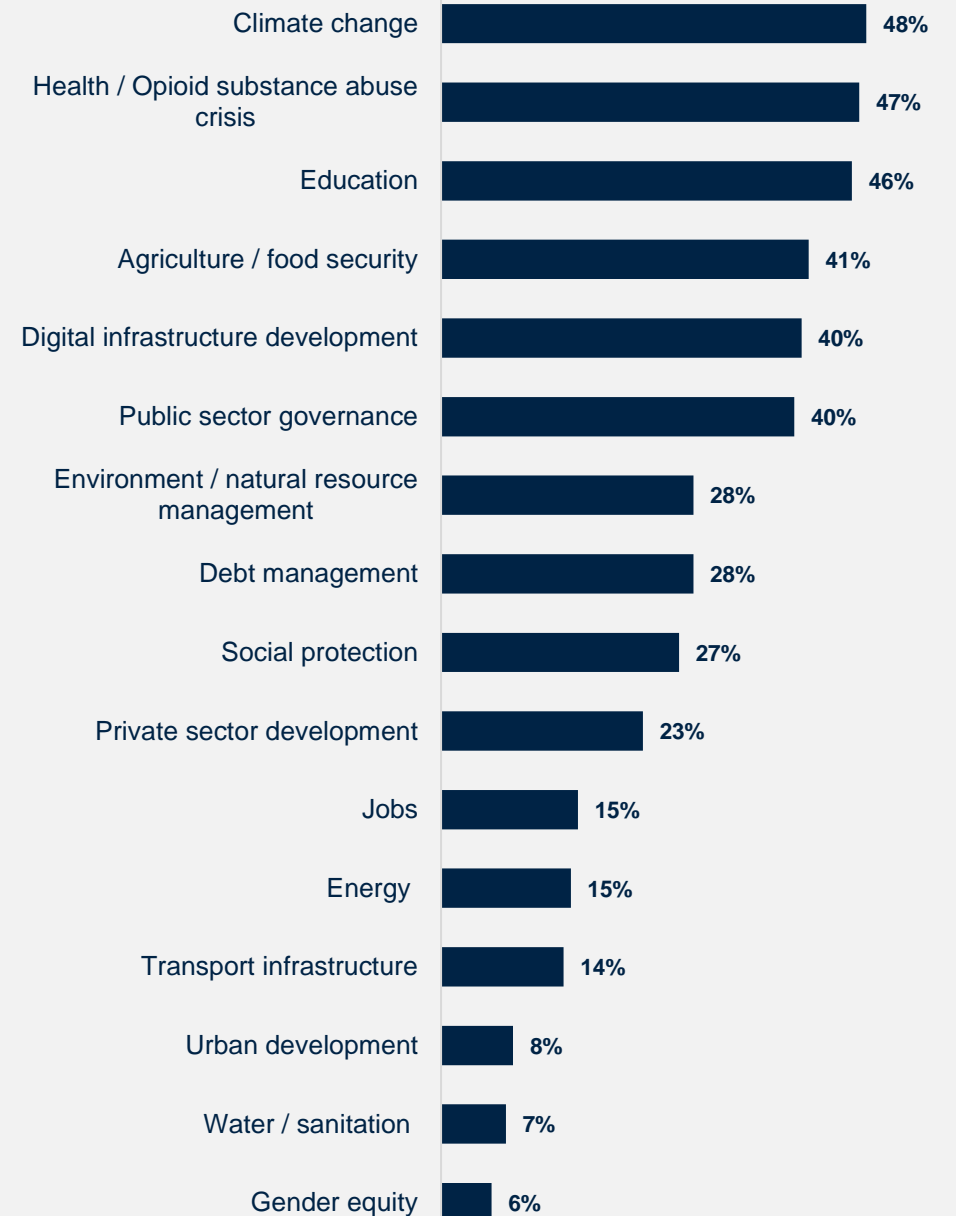
Development Areas for WBG Focus

Climate change and **health** were the top two priorities for the WBG’s focus emphasized by respondents this year, increasing significantly from 19% and 15%, respectively, in FY20. The importance of **digital infrastructure development** varied significantly among stakeholder groups, with government institutions and private sector respondents placing particular emphasis.

In your opinion, what is the most important thing the WBG could do to increase its effectiveness in Seychelles?

“More visibility and adopt a multi-vulnerability index when allocating funds. We need investment in capacity building in financial crime, money laundering investigations, judiciary, addressing drug abuse in Seychelles, addressing coastal erosion, support for women victims of domestic violence and child sexual abuse. All those social issues are brushed under the carpet as we don’t have the capacity to deal with them.”

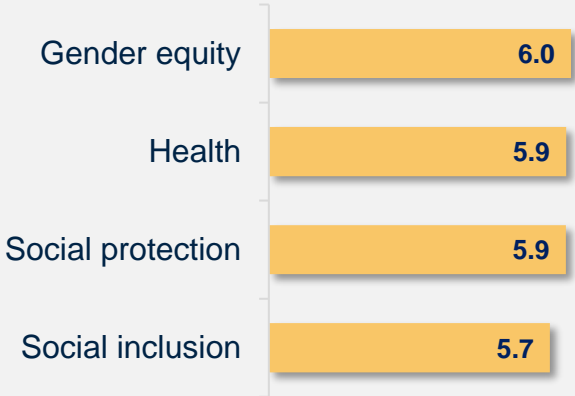
(Government Institution Respondent)



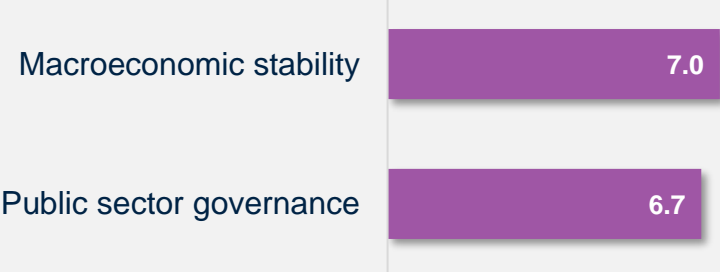
Effectiveness of WBG's Sectoral Support

The WBG's work in **macroeconomic stability** and **public sector governance** received the highest effectiveness ratings. Respondents from non-government organizations gave WBG significantly lower ratings in **gender equity, energy, public sector governance, macroeconomic stability, environment, and climate change** than government respondents.

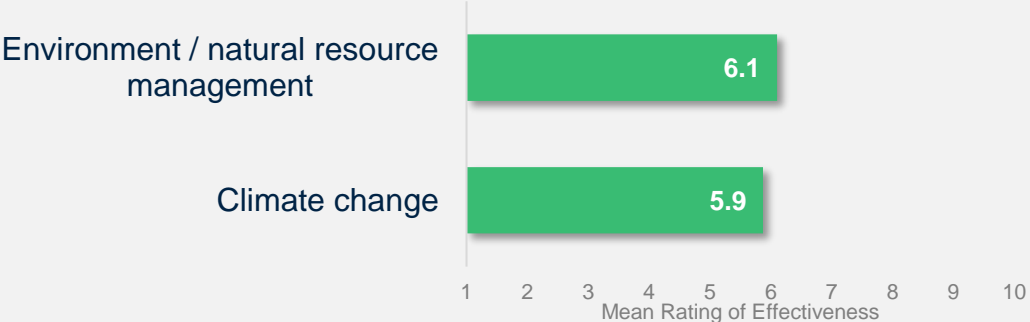
Human Development



Finance / Institutions / Economic Growth



Environmental Sustainability



Infrastructure



World Bank Group's Work and Engagement on the Ground in Seychelles

"WBG should work with local organizations to understand our local needs according to long-term goals."

(Academia Respondent)

"Private sector engagements to better understand needs & support required, as the engine of the local economy."

(Private Sector Respondent)



WORLD BANK GROUP



In your opinion, what is the most important thing the World Bank Group could do to increase its effectiveness in Seychelles? (N=86)

The WBG is Perceived as a Long-Term Partner

Respondents perceived the WBG as a **long-term partner** to Seychelles but reported modest ratings of the WBG's staff accessibility.

- Respondents from non-government organizations provided significantly lower ratings than government respondents across most questions, except for the long-term partnership.

In your opinion, what is the most important thing the WBG could do to increase its effectiveness in Seychelles?

“Establish more liaison and networking with key stakeholders.” (Government Principal Respondent)

“Engage with the parliament more since we are law makers so that policies sink in a coherent way with laws and regulations.” (Government Principal Respondent)

Being a long-term partner to Seychelles

7.4

Openness (sharing data and other information)

6.7

Flexibility when circumstances change in Seychelles

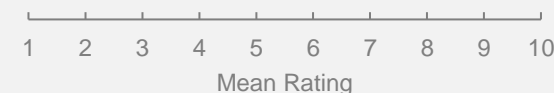
6.5

Responsiveness to needs in Seychelles

6.5

Access to WBG staff and experts

6.4



The WBG is Seen as Effectively Collaborating with the National Government

In FY24, respondents reported a high level of agreement that the WBG collaborated effectively with the **national government**. However, collaboration with the private sector was perceived to be the least effective.

- Respondents from non-government organizations gave significantly lower ratings of the WBG’s collaboration with the local government (mean = 5.7) than respondents from government institutions (mean=7.1).

In your opinion, what is the most important thing the WBG could do to increase its effectiveness in Seychelles?

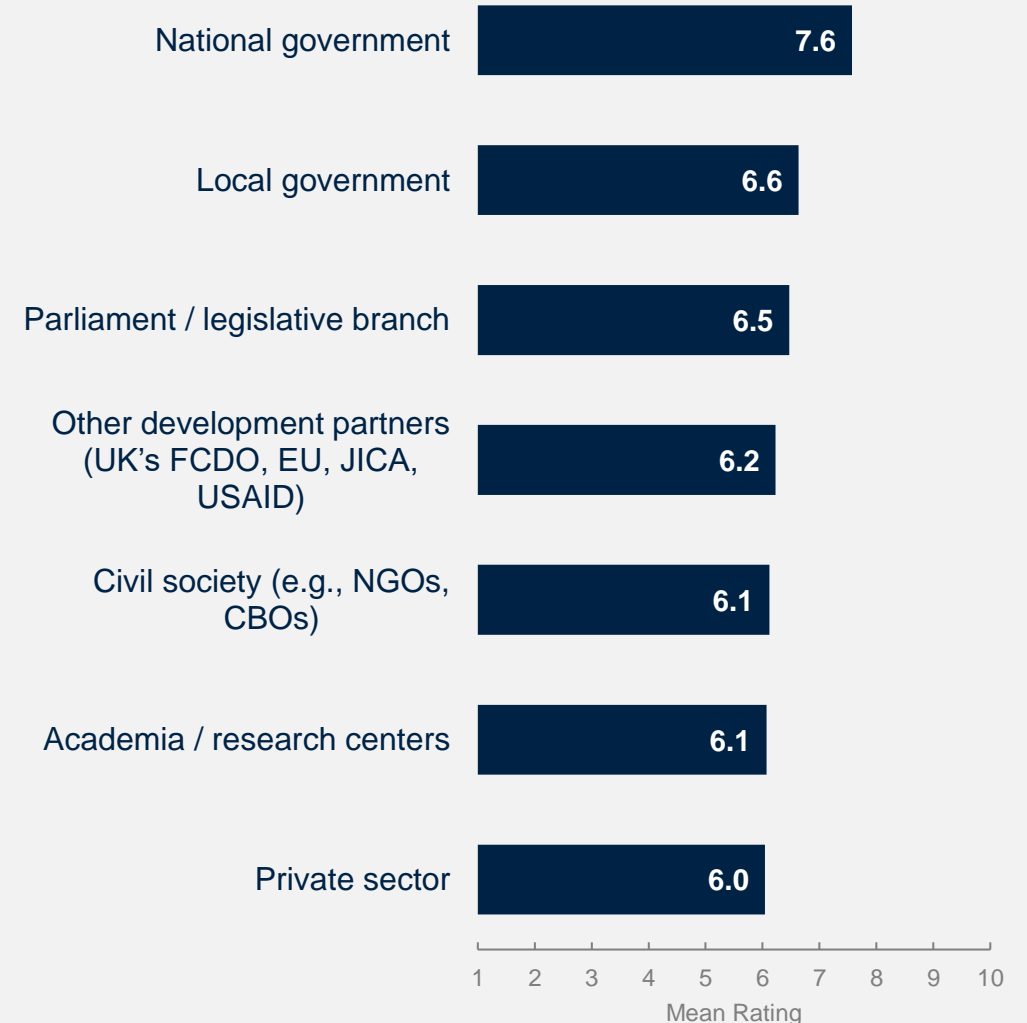
“- Engage in conversations with more specific groups that do not form part of the government.

- Organize group discussions at regional levels to meet with locals and learn about the feelings of the people. Stop relying only on what government officials present.”

(Civil Society Respondent)

“The WBG should work with the private sector (through the SCCI) and the civil society.”

(Media Respondent)



More than Half of All Stakeholders Want the Bank to Collaborate More with the Private Sector

In addition to the WBG's partnership with the national government, more than half of respondents thought the WBG should collaborate more with the private sector, followed by civil society.

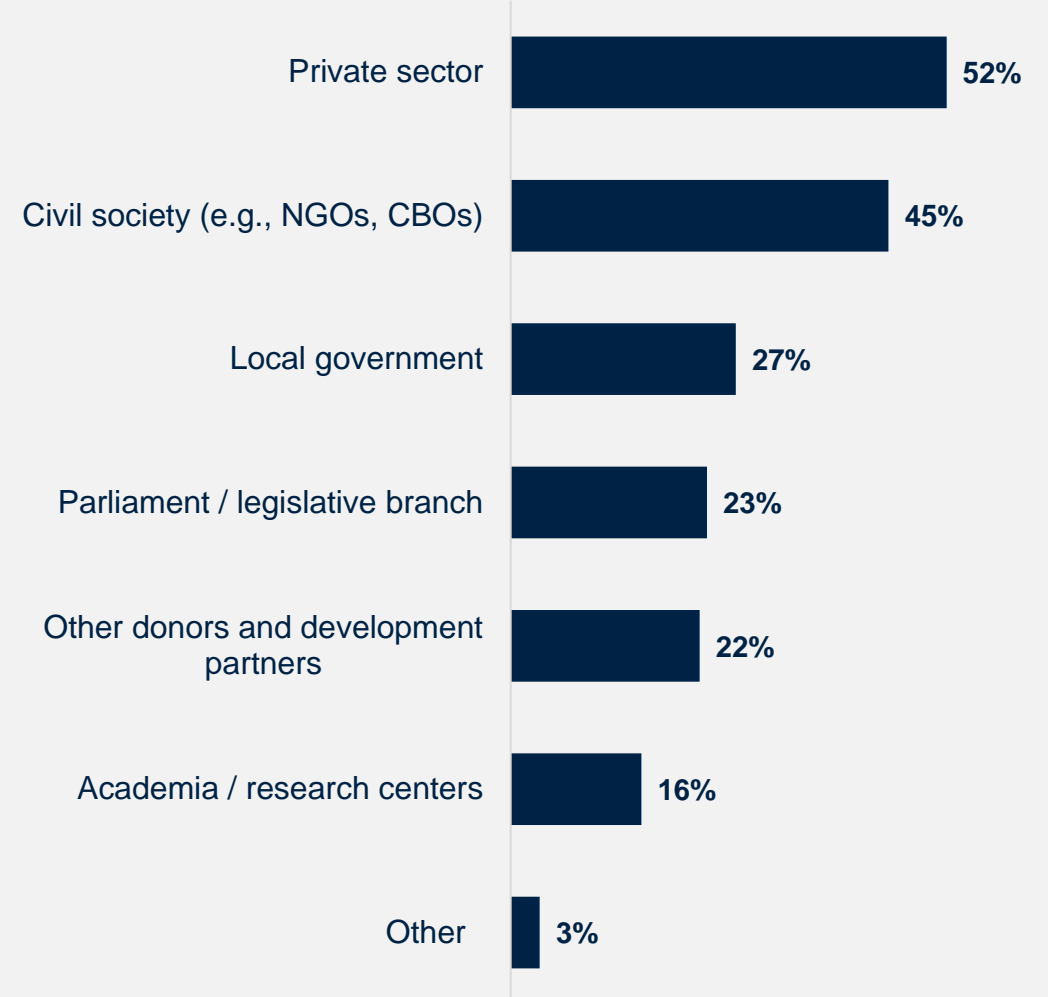
In your opinion, what is the most important thing the WBG could do to increase its effectiveness in Seychelles?

“Engaged more with the civil society such as providing relevant information on how they could support those organizations.”

(Civil Society Respondent)

“We believe that fostering collaboration and leveraging additional support from other donors will significantly amplify the impact of our efforts. By pooling resources and expertise, we can collectively work towards improving the education system on a broader scale.”

(Government Institution Respondent)



World Bank Group's Financial Instruments and Knowledge Work

“Keep providing Seychelles with technical and financial support so that we continue to implement reforms and projects.”

(Government Principal Respondent)



WORLD BANK GROUP



In your opinion, what is the most important thing the WBG could do to increase its effectiveness in Seychelles? (N=86)

Financial Resources and Capacity Development Considered the Bank's Greatest Values

In FY24, half of the respondents considered **financial resources** and **capacity development and training** as the WBG's greatest values to Seychelles, followed by **technical assistance** and implementation support.

In your opinion, what is the most important thing the WBG could do to increase its effectiveness in Seychelles?

“To address social ills in Seychelles, the World Bank could invest in community development and social programs. This includes funding initiatives aimed at reducing poverty, improving education, and enhancing healthcare services. Offer support programs that provide job training and education to young people, which would help reduce unemployment and prevent crime.

Invest in mental health services and substance abuse programs would address critical social issues and improve overall community well-being.”

(Government Institution Respondent)



The WBG is Seen as Insisting on Accountability through its Lending

Regarding WBG’s financial instruments, respondents had the highest levels of agreement that the WBG **insists on accountability** through its lending. Perceptions of the WBG's financial instruments meeting the needs of Seychelles have improved since FY20, though the increase is not statistically significant.

- Notably, respondents from government institutions provided significantly higher ratings than other stakeholder groups regarding the WBG's financial instruments meeting the needs of Seychelles (mean = 7.2).

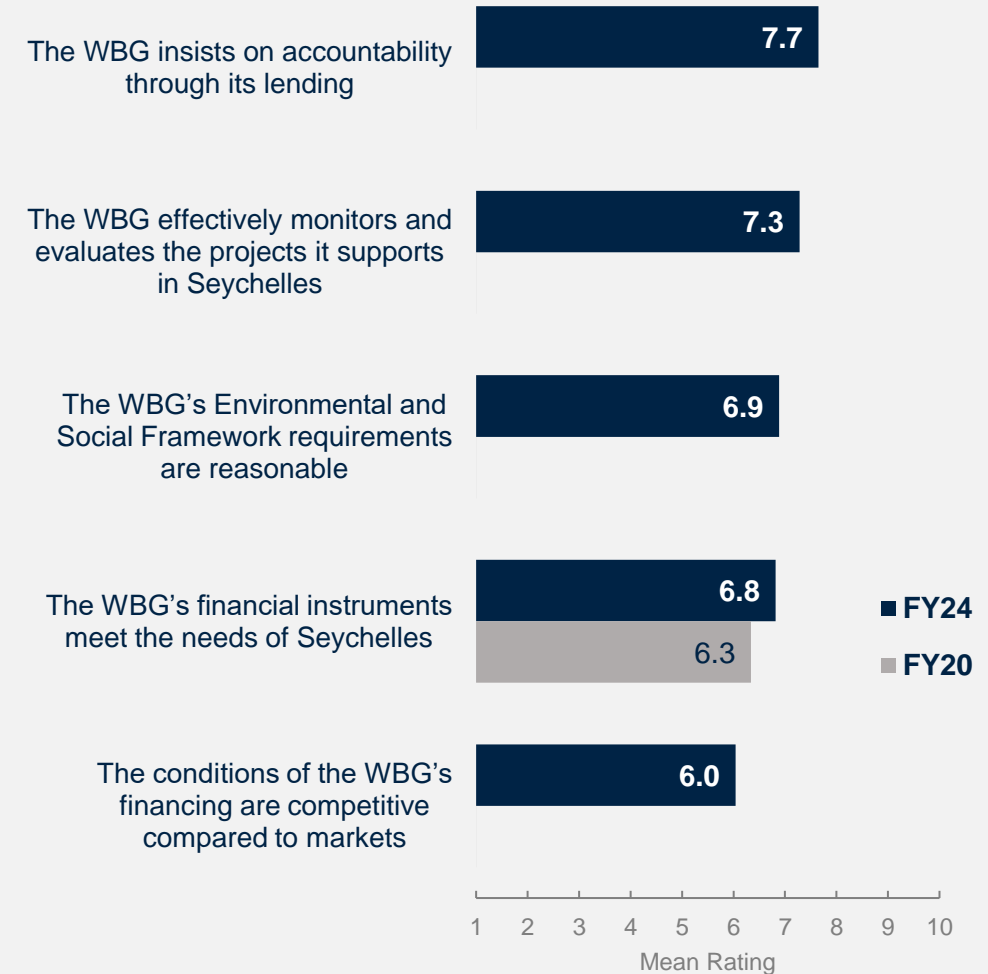
In your opinion, what is the most important thing the WBG could do to increase its effectiveness in Seychelles?

“Increase its technical ability on-site in Seychelles, especially in engineering fields and economic analysis;

Make it easier to tap into technical resources for guidance;

Improve the interest rates and grant allocation for financial allocated to the country for utilities projects.”

(Government Institution Respondent)



To what extent do you agree/disagree with the following statements? Scale: 1 Strongly disagree – 10 Strongly agree.

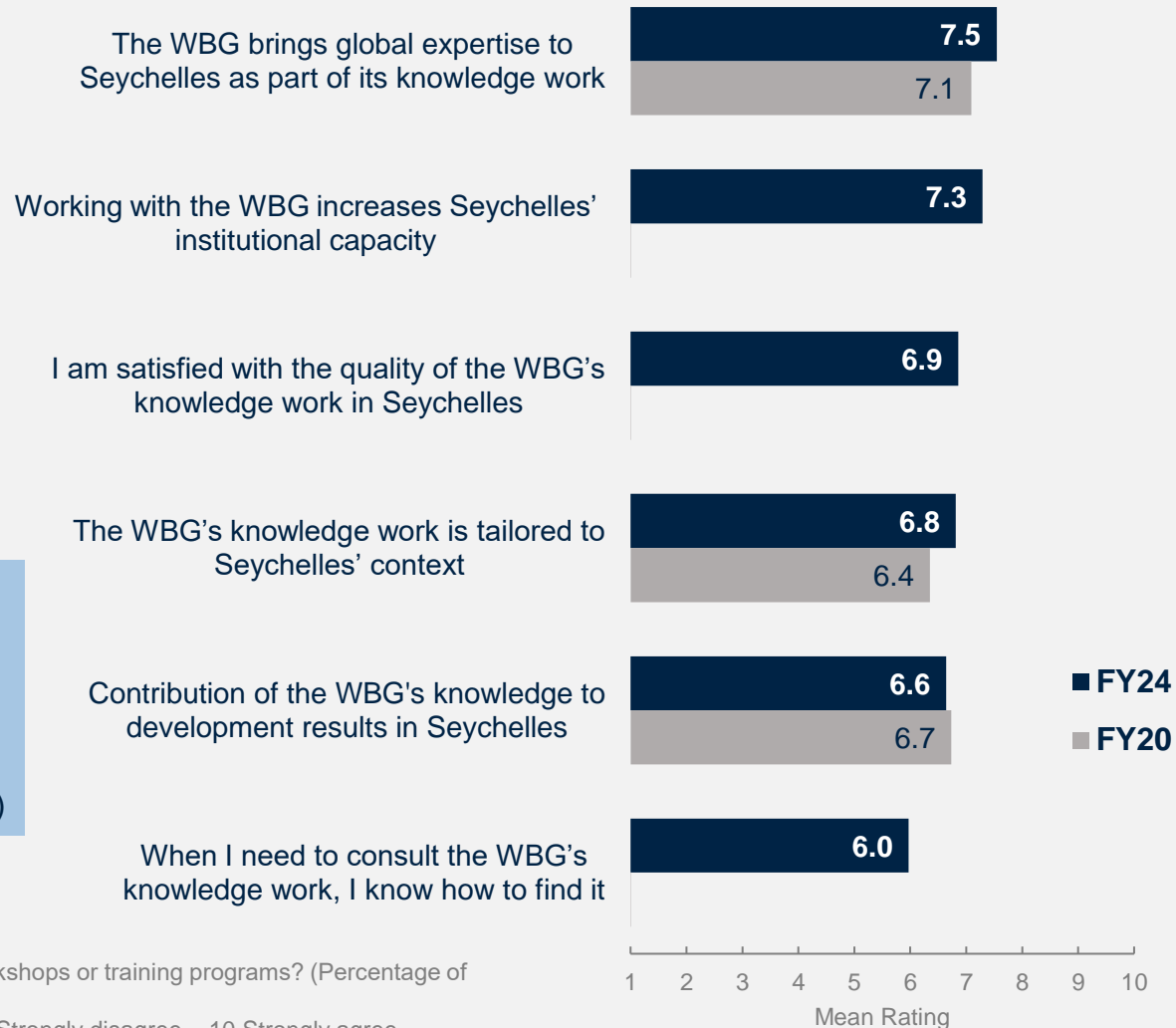
4 in 10 Respondents Used the WBG's Knowledge Work; WBG Knowledge is Perceived as Bringing Global Expertise and Increasing Institutional Capacity

41% of respondents had used the WBG's knowledge work. Respondents reported the highest levels of agreement regarding the WBG's contribution to bringing global expertise to Seychelles and enhancing the country's institutional capacity, with the former rating slightly improving. However, fewer respondents indicated familiarity with accessing WBG's knowledge products or perceived them as contributing to development results in Seychelles.

In your opinion, what is the most important thing the WBG could do to increase its effectiveness in Seychelles?

"Capacity building among the Seychellois since the local expertise is very scarce in all the areas."

(Private Sector Respondent)



Have you ever used the WBG's knowledge work, including participating in workshops or training programs? (Percentage of Respondents, N=117)

To what extent do you agree/disagree with the following statements? Scale: 1 Strongly disagree – 10 Strongly agree

How significant a contribution do you believe the World Bank Group's knowledge work and activities make to development results in Seychelles? Scale: 1 Not significant at all – 10 Very significant

^Compared to "Are a source of relevant information on global good practices?" asked in FY20.

The Future Role of the World Bank Group in Seychelles



How can the Bank increase its effectiveness? Open-Ended Responses

Increase awareness of the WBG's projects and impact among key stakeholders, be more responsive, and build local capacity

Financial Support 4%

- More access to finance for business

Operational Effectiveness 6%

- Tailor operations to the local context

Results 7%

- Better monitoring and evaluation
- Quality assurance

Focus Area 14%

- Education
- Agriculture
- Governance/ anti-corruption
- Private sector development



Communication 26%*

- More visibility/awareness of the WBG's work and its impact
- Thorough information dissemination
- Greater partnership with the media and the private sector

Engagement 22%

- More flexibility and responsive
- More collaboration with the private sector and civil society

Knowledge 22%

- More training/capacity building
- Adapt and align with the Seychelles' economy and development needs

In your opinion, what is the most important thing the WBG could do to increase its effectiveness in Seychelles? (N=86)

*All percentages are counted based on the total number of topics mentioned by the respondents; individual comments could be counted multiple times depending on the number of topics they cover.

How can the Bank increase its effectiveness? Open-Ended Responses

Communication

"We know its existence, but we barely access it. As an individual advocate for single mothers and vulnerable in society, we feel a lack of reach to the help provided in different areas."
(Civil Society Respondent)

"Visibility and known to the general public." (Local Government Respondent)

"The World Bank needs to have a permanent presence and set up an office in Seychelles and follow in real time the daily challenges that the country faces. Observe directly and gather first-hand information and data for decision-making in regards to Seychelles as third-party data and information might be unreliable and biased."
(Government Institution Respondent)

Focus Area

"Increase their budget on educational development, especially in small countries, where it requires technical persons for certain careers."
(Government Institution Respondent)

"To improve capacity building in different areas, such: such as Tourism, Education, Fisheries, etc."
(Government Institution Respondent)

"Offer more training to Professionals in Seychelles, say, in the field of IT; Disaster preparedness, financial. I suggest maybe there is a link or website advertising such short courses or even long-term ones, which are fully funded by the bank."
(Government Institution Respondent)

Engagement

"Assist in the identification of entry points for the private sector and NGOs into National development, particularly SDGs, the definition of mechanisms to be used, e.g. PPPs, co-management, privatization, and leveraging of appropriate resources and international partnerships to make this happen."
(Civil Society Respondent)

"During discussions with the government and other parties to ensure that projects have an impact on the people and whatever is agreed should be with the intent to make people's lives better."
(Media Respondent)

"More collaboration with partners in Seychelles and more interaction with lower class people in the society."
(Local Government Respondent)

Results

"Post evaluation of project or programs." (Government Principal Respondent)

"Giving further advice on policies and procedures, their implementation and monitoring."
(Academia Respondent)



In your opinion, what is the most important thing the WBG could do to increase its effectiveness in Seychelles? (N=86)

How can the Bank increase its effectiveness? Open-Ended Responses

Knowledge

“Perhaps it can be more intentional with the most important needs of the country. directly provide technical assistance and support where needed.”
(Government Institution Respondent)

“1. Support research in the social development sector to better under the cultural context to assist review current social policies.

2. Build local capacity for programme development.”

(Government Institution Respondent)

“Share statistic data with private sector.” (Private Sector Respondent)

“Improve coordination and knowledge sharing with partners as well as nationally relevant stakeholders. Access to reports compiled are not always public- but should be shared with bilateral and multilateral partners for insight and collaborative solutions.”

(Bilateral / Multilateral Agency Respondent)

“By becoming a better partner to the government and private sectors, in providing more support and solutions, thus meeting the country’s needs. That includes financial, technical assistance and training in order to prepare for future generations.”
(Media Respondent)

Operational Effectiveness

“Have better oversight over the local facilitators. Currently, the World Bank provides the funds, but most of the final outputs are censored by the local facilitators. There have been numerous Issues where Consultants have been requested to change their findings so as to not portray the facilitators in a negative light. This has been a major issue for many fisheries-related projects where the Seychelles Fishing Authority has requested consultants to modify reports. Consultants who have not agreed to modify data to paint a rosy picture do not have their reports accepted and, as such, are never paid, and the work is shelved. As such the actual findings of many reports are never seen, and only the findings that the SFA and other authorities want to be made public are shared. This practice will have major consequences on the sustainable development of the Seychelles Marine and fisheries sector.”

(Civil Society Respondent)

“The WBG should customize its assistance to align with the unique needs of Seychelles, considering its status as a small island developing state and the challenges related to its economic scale.” (Government Institution Respondent)

“Needs to adapt tools and procedures to Seychelles context. So many times when we say something needs to be changed, especially with the PPBB to suit all budget needs, we are told it's what the WB said, so we have to adapt it to our needs. It feels that WB provides a box and shapes triangle, rectangle, and circle has to find a way to fit in this box.”
(Government Institution Respondent)



In your opinion, what is the most important thing the WBG could do to increase its effectiveness in Seychelles? (N=86)

Communication and Outreach

“More public awareness.”

(Local Government Respondent)

“Go out in public and share their programs of what they have discussed and agreed with Government for Seychelles through public, schools, universities sensitization.”

(Government Institution Respondent)



WORLD BANK GROUP



In your opinion, what is the most important thing the WBG could do to increase its effectiveness in Seychelles? (N=86)

Events, Direct Contact, and e-Newsletters were the Most Preferred Methods for Receiving WBG Communication

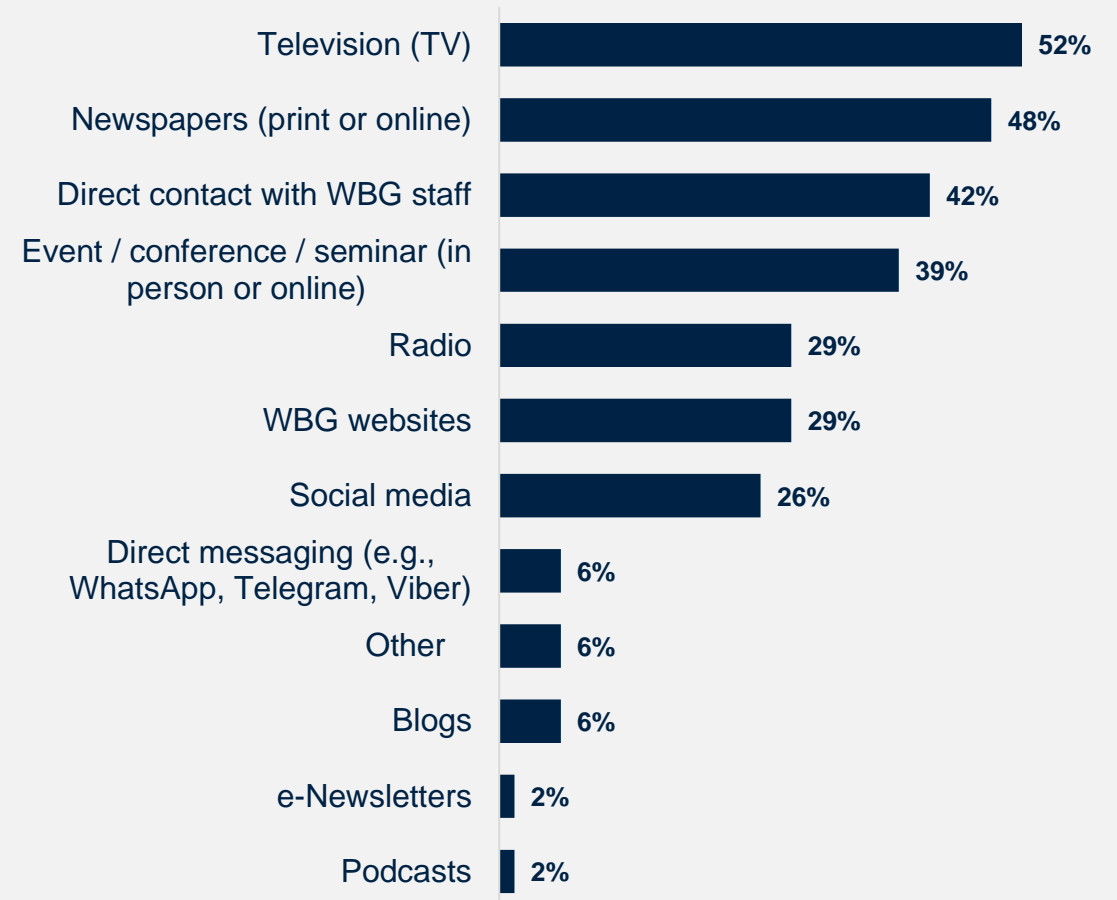
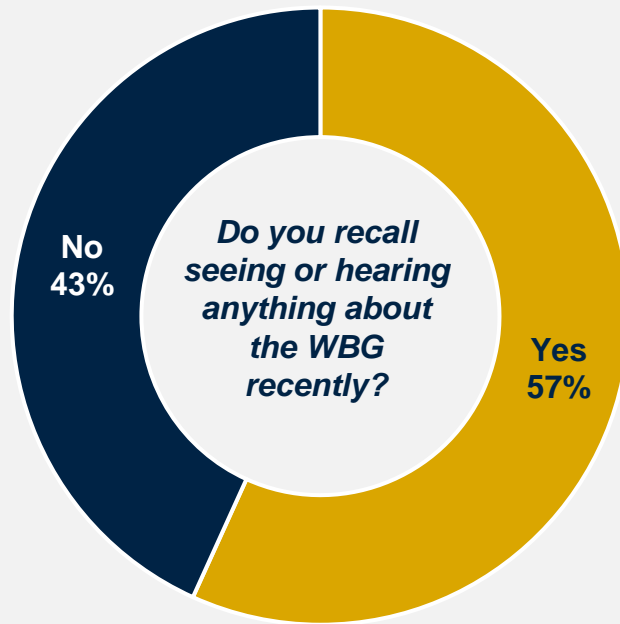
	Preferred WBG Channel			
	All Respondents	Central Government	Government Institutions	Local Government
Event / conference / seminar / workshop (in person or online)	62.6%	66.7%	58.6%	63.6%
Direct contact with staff (e.g., in person, virtually, phone, email)	37.4%	38.1%	37.9%	18.2%
e-Newsletters	32.2%	33.3%	34.5%	36.4%
Social media (e.g., Facebook, Twitter)	21.7%	27.0%	10.3%	36.4%
Direct messaging (e.g., WhatsApp, Telegram, Viber)	17.4%	14.3%	24.1%	18.2%
Other	3.5%	0.0%	3.4%	0.0%



How would you prefer to receive communication from the WBG? (Select up to 2)
(Percentage of Respondents, N=115)

More than Half of the Respondents Recalled Information about WBG Recently, Most Often Through Television

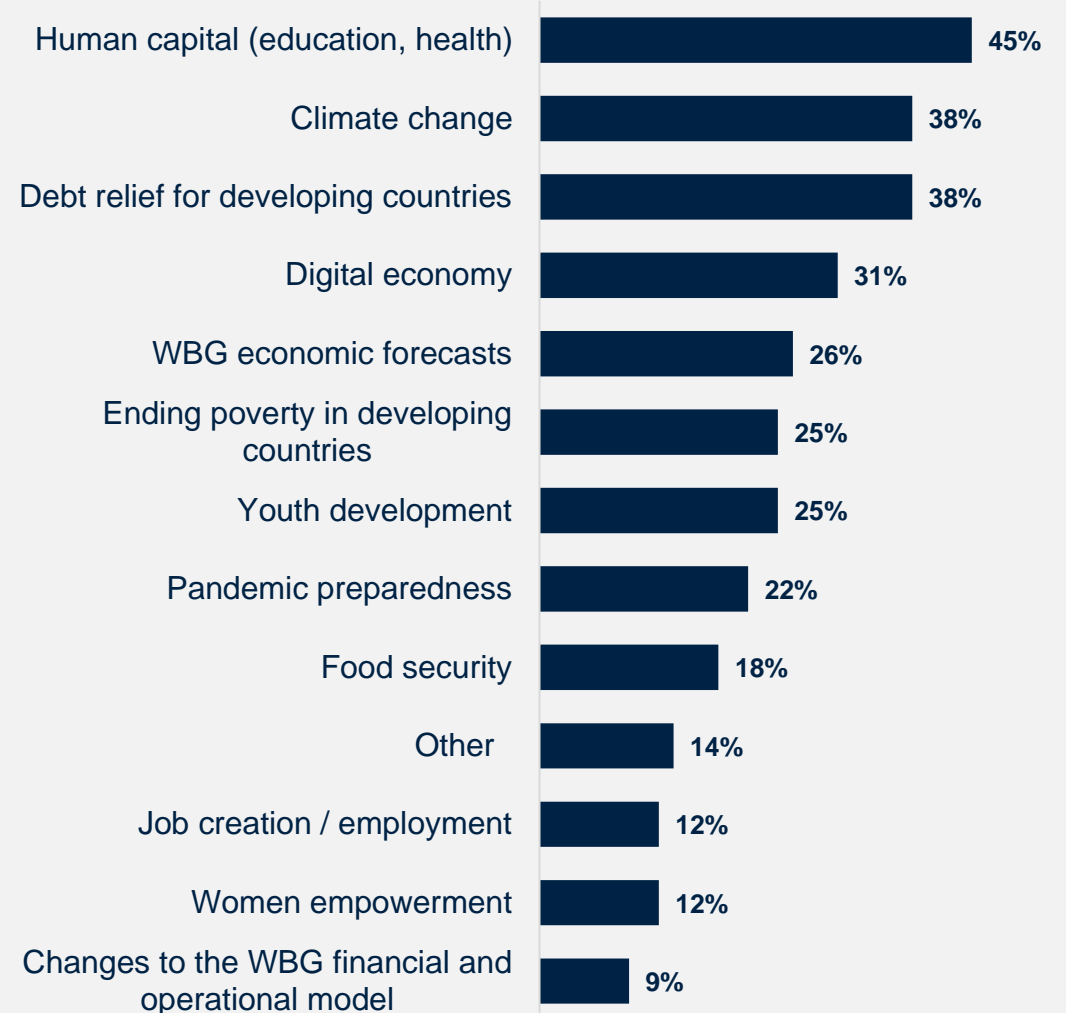
57% of respondents recalled hearing or seeing something about the WBG recently. Respondents often reported seeing/hearing about the WBG through **television** or **newspapers**.



The WBG's Work on Human Capital, Climate Change, and Debt Relief were the Most Commonly Recalled Topics

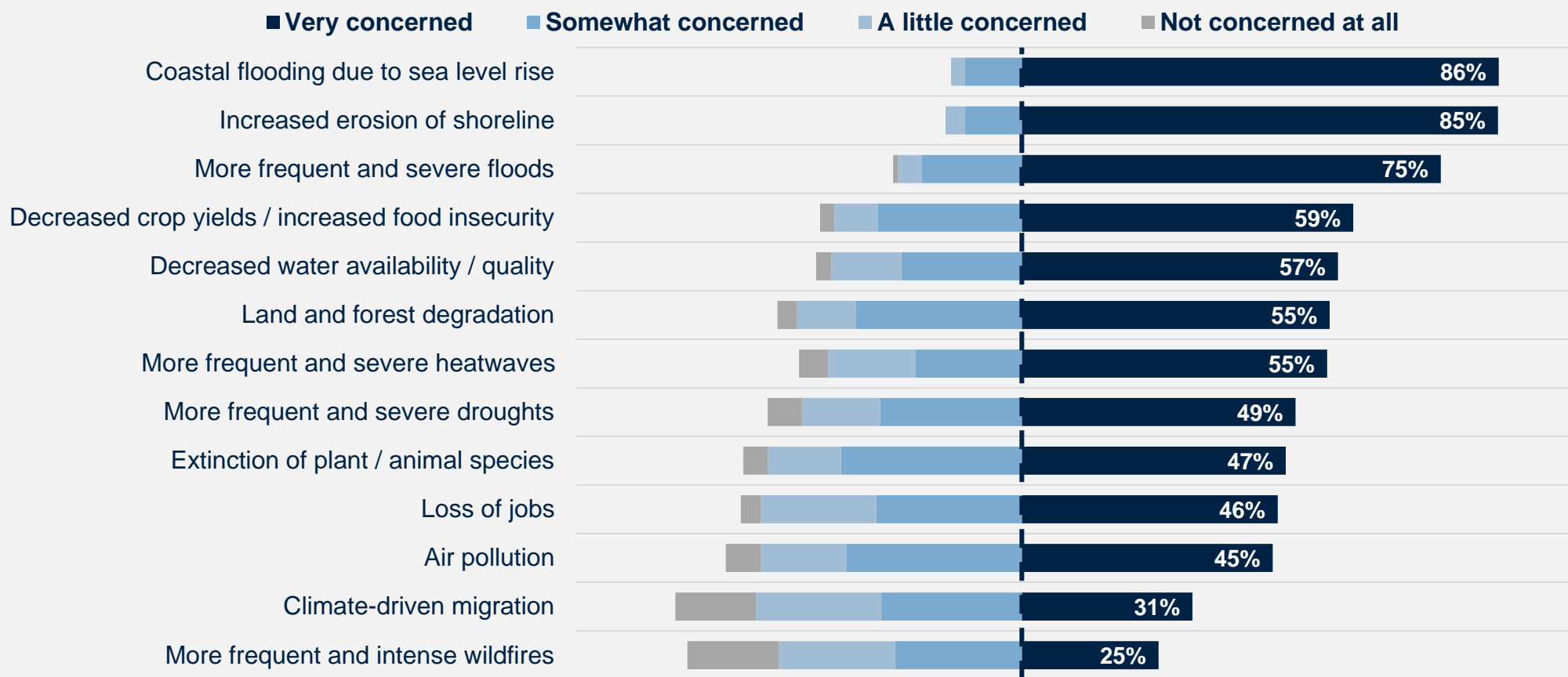
Respondents most frequently recalled WBG work or research on **human capital**, **climate change**, and **debt relief for developing countries**.

- Respondents from **broader civil society** were significantly more likely to recall WBG's work on food security (41%) and ending poverty in developing countries (59%) than respondents from other stakeholder groups.



Climate Change Communications can be More Impactful when Related to Stakeholders' Top Concerns: Coastal flooding and Increased Erosion of Shoreline

A majority of respondents were **very concerned** about **coastal flooding due to sea level rise and increased erosion of shoreline**. Three-quarters of respondents also were very concerned about **more frequent and severe floods**. These key areas of concern should be considered to make communications about climate change more impactful.

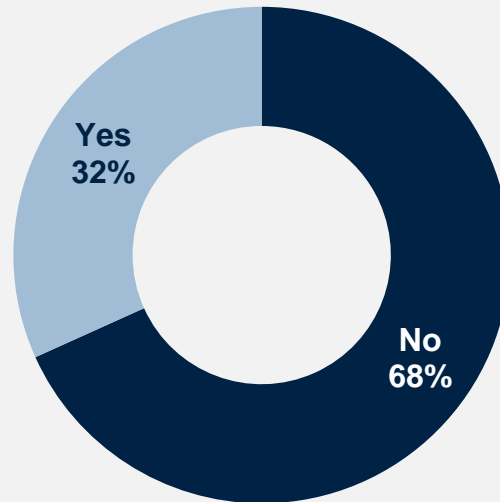


Sample Demographics and Detailed Methodology

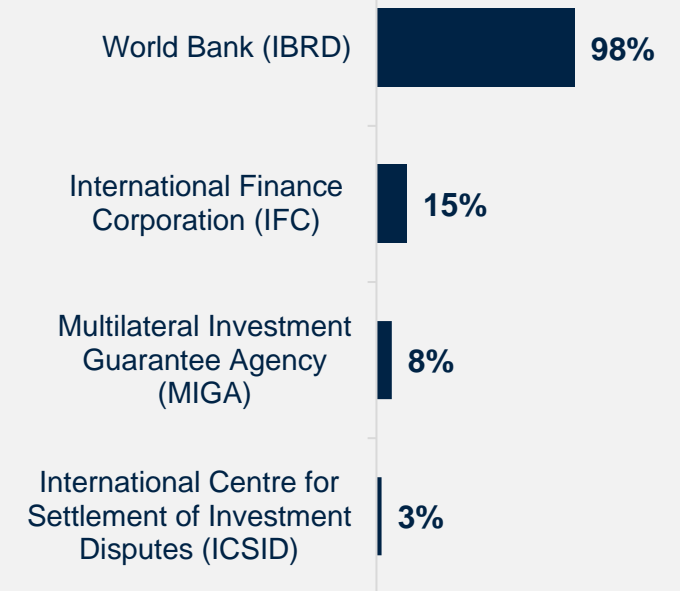


Sample Demographics

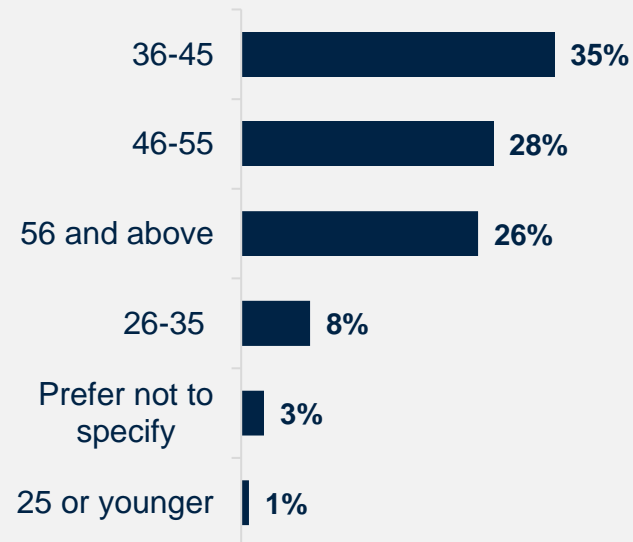
Currently, do you professionally collaborate/work with the WBG in Seychelles? (N=126)



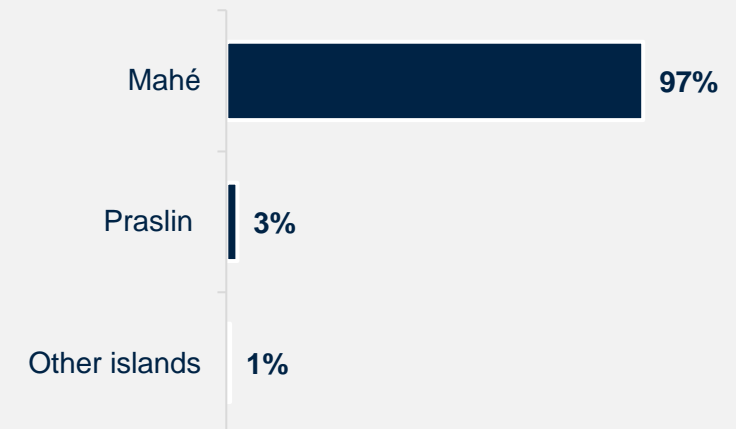
Which of the following agencies of the WBG do you primarily collaborate/work with in Seychelles? (N=40)



What's your age? (N=118)



Which best represents your geographic location? (N=117)



Detailed Methodology

From **April to June 2024**, a total of 339 stakeholders of the WBG in Seychelles were invited to provide their opinions about the WBG’s work in the country by participating in a COS. A list of potential participants was compiled by the WBG country team and the field agency. Participants were drawn from the Office of the President, Prime Minister, Minister; Office of a Parliamentarian (National Assembly, Legislative body); government institutions; local governments; bilateral/ multilateral agencies; the private sector; civil society organizations; academia; and the media.

A total of **126** stakeholders **participated in the survey (37% response rate)**. Respondents completed the via an online platform.

This year’s survey results were compared to the FY20 Survey, with a response rate of 35% (N=107).

Comparing responses across Country Surveys reflects changes in attitudes over time and changes in respondent samples, methodology, and the survey instrument. To reduce the influence of the latter factor, only questions with similar response scales/options were analyzed. These differences in stakeholder composition between the two years should be considered when interpreting the results of the past-year comparison analyses.

Key statistically significant findings (tested at the research standard of $p < .05$) are noted throughout the report.

Breakdowns for individual questions by stakeholder group can be found in the “Seychelles COS FY24 Appendices with data breakdowns.xlsx” file published in the WBG Microdata Library, along with the survey microdata and this report.

Percentage of Respondents	FY 2020	FY 2024
Government Principals: Office of the President, Prime Minister, Minister, Office of a Parliamentarian (National Assembly, Legislative body)	8%	9%
Government Institutions: Employee of a Ministry, Department, Project Implementation Unit, Independent Government Institution, Judiciary, State-Owned Enterprise	40%	44%
Local Government	11%	9%
Bilateral/Multilateral Agency: Embassy, Development Organization, Development Bank, UN Agency	7%	5%
Civil Society Organization: Local and regional NGOs, Community-Based Organization, Private Foundation, Professional/Trade Association, Faith-Based Group, Youth Group	11%	11%
Private Sector: Private Company, Financial Sector Organization, Private Bank, Small, Micro & Medium Enterprise	18%	10%
Academia/Research Institute/Think Tank	3%	5%
Media	4%	7%
Total Number of Respondents*	104	126



What is your primary professional affiliation? (Select only 1 response)

*Not all respondents provided information about their professional affiliation. Therefore, the total number of respondents listed in the table is lower than the N reported in the methodology.

Indicator Questions

Every country that engages in the Country Opinion Survey (COS) must include specific indicator questions, several of which are aggregated for the World Bank Group's annual Corporate Scorecard and are highlighted in red below.

A1_4. How much do you trust each of the following institutions to do what is right for Seychelles? Scale: 1 Not at all – 10 Very much

A2. How effective is the World Bank Group (WBG) in helping Seychelles achieve development results? Scale: 1 Not effective at all – 10 Very effective

A3. How significant a contribution do you believe the World Bank Group's knowledge work makes to development results in Seychelles?
Scale: 1 Not significant at all – 10 Very significant

To what extent do you agree/disagree with the following statements about the WBG's work in Seychelles? Scale: 1 Strongly disagree – 10 Strongly agree

A4. The World Bank Group currently plays a relevant role in development in Seychelles.

A5. The World Bank Group's work is aligned with what I consider the development priorities for Seychelles.

A6. The WBG has a positive influence on shaping development policy in Seychelles

A7. The WBG's work helps end poverty and reduce inequality in Seychelles.

To what extent is the World Bank Group an effective development partner in Seychelles, in terms of each of the following?

Scale: 1 To no degree at all – 10 To a very significant degree

C1_1. Responsiveness to needs

C1_2. Access to WBG staff and experts

C1_3. Flexibility when circumstances change

C1_5. Being a long-term partner to Seychelles

To what extent is the WBG an effective development partner in Seychelles, in terms of collaborating with the following groups?:

Scale: 1 To no degree at all – 10 To a very significant degree

C2_1. Collaboration with the National government

C2_4. Collaboration with the private sector

C2_5. Collaboration with civil society

C2_6. Collaboration with other donor and development partners

To what extent do you agree/disagree with the following statements? Scale: 1 Strongly disagree – 10 Strongly agree

C4_1. The WBG's financial instruments meet the needs of Seychelles (i.e., investment lending, Development Policy Loan, Trust Funds, Program-for-Results).

C6_1. I am satisfied with the quality of the WBG's knowledge work in Seychelles.

C6_4. The WBG's knowledge work is tailored to Seychelles' context.





CountryOpinionSurveys

Thank you

*For more information about this report
or the Country Opinion Survey program,
please contact:*

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