



World Bank Group Country Survey FY 2025 – India

The World Bank Group seeks your insights regarding our engagement and activities in India. Our goal is to refine our country program to achieve greater impact and tangible results. As an integral partner, leader, and decision-maker, your perspective is invaluable.

We deeply value your participation in this crucial consultation. Your honest feedback will not only shape the future of our work in India but also foster better development outcomes for the country. We are committed to sharing the findings of this survey with you, ensuring that your voice drives our initiatives forward.

To maintain the integrity and confidentiality of this process, we have engaged a reputable local firm to manage the survey logistics. Your responses will remain anonymous, and no feedback will be linked to any specific individual.

PLEASE NOTE: If a question asks for a specific number of responses, please do not choose more than the requested number. If more responses are chosen, data cannot be included in the analysis.

BACKGROUND INFORMATION

1. What is your primary professional affiliation? (Select only 1 response)	
1	Office of the President, Prime Minister, Minister
2	Office of a Parliamentarian (National Assembly, Legislative body)
3	Government Institution: Employee of a Ministry / Ministerial Department / Project Implementation Unit / Independent Government Institution (e.g., Central Bank, Regulatory or Oversight Agency) / Judiciary / State-Owned Enterprise
4	Local Government (state or municipal body)
5	Bilateral or Multilateral Agency (e.g., embassy, development organization, development bank, UN Agency)
6	Civil Society Organization: local and regional (NGO; Community-Based Organization; Private Foundation; Professional / Trade association, Youth Group)
7	Private Sector: Private Company / Financial Sector Organization / Private Bank
8	Academia / Research Centers
9	Media
10	Other (please specify): _____

2. How familiar are you with the work of these organizations in India?		Not familiar at all										Very familiar
		1	2	3	4	5	6	7	8	9	10	
1	World Bank Group (IBRD, IFC, MIGA, and ICSID)	1	2	3	4	5	6	7	8	9	10	
2	International Monetary Fund	1	2	3	4	5	6	7	8	9	10	
3	United Nations	1	2	3	4	5	6	7	8	9	10	
4	European Union	1	2	3	4	5	6	7	8	9	10	
5	Asian Development Bank (ADB)	1	2	3	4	5	6	7	8	9	10	
6	Asian Infrastructure Investment Bank (AIIB)	1	2	3	4	5	6	7	8	9	10	

3. Do you collaborate/work with the World Bank Group (WBG) in India?	
1	Yes
2	No (<i>please skip to A1</i>)

4. Which of the following WBG agencies do you collaborate/work with in India? (Select ALL that apply)	
1	World Bank (IBRD)
2	International Finance Corporation (IFC)
3	Multilateral Investment Guarantee Agency (MIGA)
4	International Centre for Settlement of Investment Disputes (ICSID)

SECTION A: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP IN INDIA

A1. How much do you trust each of the following institutions to do what is right for India?													
		Not at all										Very much	Don't know
1	World Bank Group	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
2	International Monetary Fund	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
3	United Nations	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
4	Asian Development Bank (ADB)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
5	Asian Infrastructure Investment Bank (AIIB)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
6	Private sector	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
7	Civil society (e.g., NGOs, CBOs)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
8	Academia / research centers	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
9	Media	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	

A2. How effective is each of the following organizations in helping India achieve development results?													
		Not at all										Very much	Don't know
1	World Bank Group	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
2	International Monetary Fund	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
3	Regional development banks (ADB, AIIB)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
4	United Nations agencies (UNDP, UNICEF, WHO)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	

A3. How significant a contribution do you believe the WBG's <u>knowledge work</u> makes to development results in India?												
<i>Knowledge work includes data resources, analytical reports, policy notes, hands-on advice, and knowledge-sharing workshops or training programs.</i>												
1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>		
Not significant at all								Very significant			Don't know	

To what extent do you agree with the following statements?													
		Strongly disagree										Strongly agree	Don't know
A4	The WBG currently plays a relevant role in development in India	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
A5	The WBG's work is aligned with what I consider the development priorities for India	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
A6	The WBG has a positive influence on shaping development policy in India	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
A7	The WBG's work helps end poverty in India	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	

SECTION B: WORLD BANK GROUP'S WORK AND EFFECTIVENESS IN INDIA

B1. Which WBG interventions do you VALUE the most in India? (Select up to 2)	
1	Technical assistance and implementation support (incl. project design and implementation)
2	Donor coordination
3	Knowledge and analysis (e.g., data, reports, policy notes)
4	Bringing international experience to India
5	Convening / bringing together different groups of stakeholders
6	Mobilizing private sector finance
7	Capacity development and training
8	Financial resources (e.g., budget support, investment lending, grants, trust funds)
9	Other (please specify): _____

B2. Which areas should the WBG prioritize in India to have the most impact on development results in the country? (Select up to 5)			
1	Debt management	11	Digital infrastructure development
2	Skills development for employment	12	Tourism development
3	Health / pandemic preparedness	13	Private sector development
4	Transport infrastructure	14	Water / sanitation
5	Energy	15	Gender equity
6	Urban development	16	Social protection
7	Public sector governance	17	Regional integration
8	Agriculture / food security	18	Environment / natural resource management
9	Education	19	Climate change
10	Social inclusion	20	Other (please specify): _____

SECTION B: WORLD BANK GROUP'S WORK AND EFFECTIVENESS IN INDIA

Listed below are development areas where the WBG is engaged in India, organized by major thematic clusters.

How EFFECTIVE has the WBG been at achieving development results in each of these areas of human development in India? (If you have NO exposure to/experience in working in any of these areas, please respond "Don't know")													
B3. Human Development:		Not effective at all										Very effective	Don't know
1	Education: more resilient and equitable education systems	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
2	Health: universal health coverage, primary health systems, pandemic preparedness, eradicating infectious diseases	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
3	Social protection: pensions, social assistance, social safety nets	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
4	Social inclusion: increasing opportunities for marginalized people to participate fully in markets, services, technologies, and society	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
5	Gender equity: close gender gaps in health, education, social protection, economic opportunities, and voice and agency	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	

How EFFECTIVE has the WBG been at achieving development results in each of these areas of infrastructure in India? (If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know")													
B4. Infrastructure:		Not effective at all										Very effective	Don't know
1	Transport: roads, bridges, sustainable transportation	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
2	Water supply and sanitation infrastructure	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
3	Digital development: digital infrastructure, digital services, digital skills development	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
4	Urban development: urban planning, services, and institutions	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
5	Energy: access to energy, transition to cleaner energy sources	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	

SECTION B: WORLD BANK GROUP'S WORK AND EFFECTIVENESS IN INDIA

How **EFFECTIVE** has the WBG been at achieving development results in each of these areas of **finance / institutions / economic growth** in India?
(If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know")

<u>B5. Finance / Institutions / Economic growth:</u>		Not effective at all										Very effective	Don't know
1	Public sector governance: efficiency, effectiveness, accountability, and transparency	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
2	Debt sustainability: management, relief, financing, and transparency	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
3	Trade: access to markets, tariffs, customs	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
4	Private sector development: business regulation, access to finance, improved competitiveness	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
5	Job creation / employment: labor policies, skills development	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
6	Macroeconomic stability: sustainable fiscal policy, effective tax administration, monetary policy	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
7	Regional integration: promote common physical and institutional infrastructure	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	

How **EFFECTIVE** has the WBG been at achieving development results in each of these areas of **rural development and environmental sustainability** in India?
(If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know")

<u>B6. Rural Development & Environmental Sustainability:</u>		Not effective at all										Very effective	Don't know
1	Rural development: Rural livelihoods, rural infrastructure (connectivity)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
2	Environment / natural resource management: air/water quality, sustainable land and aquatic resource management, biodiversity	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
3	Climate change: transition to a low-carbon economy	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
4	Agriculture and food security: sustainable agriculture, inclusive and efficient food systems	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	

SECTION C: WORLD BANK GROUP'S ENGAGEMENT AND COLLABORATION IN INDIA

C1. To what extent is the WBG an effective development partner in terms of the following?												
		To no degree at all					To a very significant degree					Don't know
		1	2	3	4	5	6	7	8	9	10	
1	Responsiveness to needs in India	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
2	Access to WBG staff and experts	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
3	Flexibility when circumstances change in India	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
4	Openness (sharing data and other information)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
5	Being a long-term partner in India	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
6	Speed of response to country needs	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
7	Ensuring quality environmental and social standards	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>

C2. To what extent do you believe the World Bank Group's staff is well prepared (e.g., skills mix and knowledge) to help India solve its most complicated development challenges?												
1	2	3	4	5	6	7	8	9	10			<input type="checkbox"/>
To no degree at all									To a very significant degree		Don't know	

C3. To what extent is the WBG an effective development partner in India, in terms of collaborating with the following groups?												
		To no degree at all					To a very significant degree					Don't know
		1	2	3	4	5	6	7	8	9	10	
1	National government	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
2	State government	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
3	Municipal government	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
4	Parliament / legislative branch	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
5	Private sector	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
6	Civil society (e.g., NGOs, CBOs)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
7	Other donors and development partners (including ADB, AIIB)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
8	International Monetary Fund	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
9	Academia / research centers	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>

SECTION C: WORLD BANK GROUP'S ENGAGEMENT AND COLLABORATION IN INDIA

C4. In addition to its partnership with the national government, which of the following should the WBG collaborate with more to have a greater impact in India? (Select up to 2)

1	Academia / research centers
2	Local government (state or municipal)
3	Private sector
4	Parliament / legislative branch
5	Other donors and development partners (including ADB, AIIB)
6	International Monetary Fund
7	Civil society (e.g., NGOs, CBOs)
8	Other (please specify): _____

The following questions ask about **the WBG's financial support to India**.

C5. To what extent do you agree with the following statements?
(If you have NO exposure to, or experience with the WBG's financing, please respond "Don't know")

		Strongly disagree										Strongly agree		Don't know
		1	2	3	4	5	6	7	8	9	10			
1	The WBG's financial instruments (i.e., budget support, loans, guarantees, grants, trust funds) meet the needs of India	1	2	3	4	5	6	7	8	9	10			<input type="checkbox"/>
2	The WBG insists on accountability through its lending (e.g., performance-based financing, resources tied to results)	1	2	3	4	5	6	7	8	9	10			<input type="checkbox"/>
3	The WBG effectively monitors and evaluates the projects it supports in India	1	2	3	4	5	6	7	8	9	10			<input type="checkbox"/>
4	The WBG provides financial support in a timely manner	1	2	3	4	5	6	7	8	9	10			<input type="checkbox"/>
5	The terms of the WBG's financing are competitive compared to markets	1	2	3	4	5	6	7	8	9	10			<input type="checkbox"/>
6	The WBG's terms on its lending are reasonable	1	2	3	4	5	6	7	8	9	10			<input type="checkbox"/>
7	The WBG's Environmental and Social Framework requirements are reasonable	1	2	3	4	5	6	7	8	9	10			<input type="checkbox"/>

SECTION C: WORLD BANK GROUP'S ENGAGEMENT AND COLLABORATION IN INDIA

The following questions ask about **the WBG's knowledge work in India**.

Knowledge work is WBG's non-lending activities that include data resources, analytical reports, policy notes, hands-on advice, and knowledge-sharing workshops or training programs.

C6. Have you ever used the WBG's knowledge work, including participating in workshops or training programs?	
1	Yes
2	No (<i>please skip to C9</i>)

C7. To what extent do you agree with the following statements?													
<i>(If you have NO exposure to, or experience with the WBG's knowledge work, please respond "Don't know")</i>													
		Strongly disagree										Strongly agree	Don't know
		1	2	3	4	5	6	7	8	9	10		
1	I am satisfied with the quality of the WBG's knowledge work in India	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
2	The WBG brings global expertise to India as part of its knowledge work	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
3	The WBG's knowledge work is timely	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
4	The WBG's knowledge work is tailored to India's context	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
5	Working with the WBG increases India's institutional capacity	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
6	When I need to consult the WBG's knowledge work, I know how to find it	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
7	The WBG's publications are adequately disseminated	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>

C8. How could the WBG improve the quality of its knowledge work in India? (<i>Please be specific</i>)

SECTION C: WORLD BANK GROUP'S ENGAGEMENT AND COLLABORATION IN INDIA

C9. Considering the various development challenges in India, which topic do you believe should be the primary focus of the next country report for India? (Choose no more than 2)	
1	Water
2	Energy (including renewable energy: wind, solar, hydro and biomass)
3	Private sector/business environment
4	Jobs
5	Environment
6	Health
7	Agriculture
8	Education
9	Labor market
10	Macroeconomics and fiscal management
11	Poverty
12	Financial sector
13	Trade
14	Other (Please suggest your topic):

SECTION D: THE WORLD BANK GROUP IN INDIA GOING FORWARD

D1. In your opinion, what is the most important thing the WBG could do to increase its effectiveness in India? *(Please be specific)*

SECTION E: WORLD BANK GROUP'S COMMUNICATION AND INFORMATION SHARING

E1. How would you prefer to obtain information from the WBG? (Select up to 3)			
1	e-Newsletters	6	WBG website (including blogs)
2	Direct contact with staff (e.g., in person, virtually, by phone, email)	7	WBG podcasts
3	WBG social media channels (e.g., Facebook, LinkedIn, Instagram, Twitter/X)	8	Direct messaging (e.g., WhatsApp, Telegram, Viber)
4	WBG publications	9	Other (please specify): _____
5	Event / conference / seminar / workshop (in person or online)		

E2. Do you recall seeing or hearing anything about the WBG recently?	
1	Yes
2	No (<i>please skip to F1</i>)

E3. If you answered "Yes" for E2, where do you recall seeing or hearing this information? (Select ALL that apply)			
1	Television (TV)	7	Direct contact with WBG staff (e.g., in person, virtually, by phone, email)
2	Radio	8	Blogs
3	Newspapers (print or online)	9	Podcasts
4	Event / conference / seminar (in person or online)	10	e-Newsletters
5	WBG websites	11	Direct messaging (e.g., WhatsApp, Telegram, Viber)
6	Social media	12	Other (please specify): _____

SECTION E: WORLD BANK'S COMMUNICATION AND INFORMATION SHARING

E4. If you answered "Yes" for E2, which of the following areas of the WBG's work in India have you seen or heard about? (Select ALL that apply)			
1	Tourism development	13	Agriculture / food security
2	Urban development	14	Energy transition
3	Health / pandemic preparedness	15	Regional integration
4	Transport infrastructure	16	Environment / natural resource management
5	Social inclusion	17	Debt management
6	Private sector development	18	Digital infrastructure development
7	Ending poverty in developing countries	19	Economic forecasts
8	Education	20	Social protection
9	Pandemic preparedness	21	Public sector governance
10	Water / sanitation	22	Skills development for employment
11	Gender equity/women empowerment	23	Other (please specify): _____
12	Climate change		

SECTION F: ADDITIONAL BACKGROUND INFORMATION

F1. What is the primary specialization of your work? (Select only 1 response)			
1	Education	10	Macroeconomics, fiscal / debt management
2	Health / pandemic preparedness	11	Private sector development / trade
3	Social protection	12	Environment / natural resource management
4	Gender equity	13	Climate change
5	Transport	14	Agriculture and food security
6	Water / sanitation	15	Urban development
7	Digital development	16	Legal / human rights
8	Energy	17	Generalist (specialize in multiple sectors)
9	Public sector governance	18	Other (please specify): _____

F2. What is your gender?	
1	Female
2	Male
3	Other
4	Prefer not to specify

F3. What is your age?	
1	25 or younger
2	26-35
3	36-45
4	46-55
5	56 and above
6	Prefer not to specify

F4. Which best represents your geographic location?	
1	Central India
2	East India
3	North India
4	Northeast India
5	South India
6	Western India

Thank you for completing this survey!