



World Bank Group Country Survey FY 2025 – Tajikistan

The World Bank Group seeks your insights regarding our engagement and activities in Tajikistan. You have been identified as an integral partner, leader, or decision-maker in Tajikistan, so **your perspective is invaluable**. Your honest feedback will not only shape the future of our work in Tajikistan but also foster better development outcomes for the country.

To maintain the integrity and confidentiality of this process, we have engaged Tahlil va Mashvarat / Zerkalo Analytics Group, a reputable local firm, to manage the survey logistics. **Your responses will remain anonymous**, and no feedback will be linked to any specific individual.

Please click the arrow below to begin the survey. By starting the survey, you indicate that you have read the purpose of the survey and voluntarily agree to participate.

Q1. What is your primary professional affiliation ? <i>(Select only 1 response)</i>	
1	Executive Office of the President, Prime Minister, Minister
2	Office of a Parliamentarian
3	Government Institution: Employee of a Ministry / Ministerial Department / Project Implementation Unit / Independent Government Institution (e.g., Central Bank, Regulatory or Oversight Agency) / Judiciary / State-Owned Enterprise
4	Local Government Office or Staff
5	Bilateral or Multilateral Agency (e.g., embassy, development organization, development bank, UN Agency)
6	Civil Society Organization: local and regional (NGO; Community-Based Organization; Private Foundation; Professional / Trade Association, Youth Group)
7	Private Sector: Private Company / Financial Sector Organization / Private Bank
8	Academia / Research Centers
9	Media
10	Other (please specify): _____

Q2. How familiar are you with the World Bank Group's work in Tajikistan?									
1	2	3	4	5	6	7	8	9	10
Not familiar at all									Very familiar

Q3. In the past 3 years, have you worked or collaborated with the World Bank Group (WBG) in Tajikistan?	
1	Yes
2	No

[ASK IF Q3=1] Q4. Which of the following WBG agencies have you worked or collaborated with in Tajikistan? <i>(Select all that apply)</i>	
1	World Bank (IDA)
2	International Finance Corporation (IFC)
3	Multilateral Investment Guarantee Agency (MIGA)

[ASK ALL]

A1. How much do you trust each of the following institutions to do what is right for Tajikistan?		Not at all										Very much	Don't know
1	Government of Tajikistan	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
2	World Bank Group (WB, IFC, and MIGA)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
3	International Monetary Fund	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
4	United Nations agencies	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
5	Regional development banks (e.g., Asian Development Bank (ADB), European Bank for Reconstruction and Development (EBRD))	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
6	Private sector	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
7	Civil society	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
8	Academia / research centers	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	

A2. How relevant is each of the following organizations to Tajikistan's development?		Not at all										Very much	Don't know
1	World Bank Group (WB, IFC, and MIGA)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
2	International Monetary Fund	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
3	Regional development banks (e.g., Asian Development Bank (ADB), European Bank for Reconstruction and Development (EBRD))	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
4	United Nations agencies	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	

A3. How effective is each of the following organizations in helping Tajikistan achieve development results?		Not at all										Very much	Don't know
1	World Bank Group (WB, IFC, and MIGA)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
2	International Monetary Fund	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
3	Regional development banks (e.g., Asian Development Bank (ADB), European Bank for Reconstruction and Development (EBRD))	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
4	United Nations agencies	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	

A4. Based on your experience, in the past three years, how has the WBG changed in terms of...		Became significantly worse	Became somewhat worse	Stayed the same	Became somewhat better	Became significantly better	Don't know
1	[ASK ALL] Its work to improve people's lives in Tajikistan	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
2	[ASK ALL] Its work to improve the overall business environment in Tajikistan	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
3	[ASK GOVT Q1=1-4, BI/MULTI Q1=5, COLLAB ONLY FOR Q1 6-10, Q3=1] Being easy to work with	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
4	[ASK GOVT Q1=1-4, BI/MULTI Q1=5, COLLAB ONLY FOR Q1 6-10, Q3=1] The speed of WBG project approval	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
5	[ASK GOVT Q1=1-4, BI/MULTI Q1=5, COLLAB ONLY FOR Q1 6-10, Q3=1] Partnering with others to increase development finance	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
6	[ASK GOVT & PS ONLY, Q1=1-4 OR 7] Creating new investment opportunities in Tajikistan	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
7	[ASK GOVT Q1=1-4, BI/MULTI Q1=5, COLLAB ONLY FOR Q1 6-10, Q3=1] Improving the technical quality of WBG-supported projects in Tajikistan	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
8	[ASK GOVT Q1=1-4, BI/MULTI Q1=5, COLLAB ONLY FOR Q1 6-10, Q3=1] Working across its institutions as one World Bank Group	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

[ASK GOVT Q1=1-4, COLLAB ONLY FOR Q1 5-10, Q3=1]

B1. The WBG has emphasized three focus areas in its current strategy (2019-2024 Country Partnership Framework) with the Government of Tajikistan. How would you rate the **EFFECTIVENESS of the WBG's support in the following aspects of these focus areas?**

		Not effective at all										Very effective	Don't know
I. Human capital development and resilience													
1	Enhancing education services	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
2	Enhancing health services	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
3	Improving the resilience of residents in local communities	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
II. Institutional strengthening and sustainability													
4	Strengthening institutional framework and investment for the Tajik power sector	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
5	Improving financial viability of public electricity and water utilities	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
6	Improving the effectiveness of Tax/Statistics Offices	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
III. Private sector growth													
7	Improving business environment	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
8	Strengthening regional connectivity and integration	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	

[ASK WBG COLLABORATORS, Q3=1]

Please think about a **specific WBG-supported project or initiative** that you are most familiar with.

B2. Please select the **development area that this WBG-financed project or initiative supported. (Select all that apply)**

1	Agriculture / food security	7	Health
2	Climate change / environmental sustainability	8	Private sector development
3	Digital infrastructure and services	9	Social protection
4	Education	10	Transport
5	Energy / electricity	11	Water / sanitation
6	Financial / micro-economic management	12	Other (please specify): _____

B3. If you recall, what was the name of this WBG-supported project or initiative? [open-end]

B4. How **helpful was the WBG in achieving the goals of this project or initiative?**

1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
Not helpful at all									Very helpful	Don't know

[ASK IF B3=1-4] B5a. How could the WBG have been **more helpful** on this project or initiative? *(Please be specific)*

[ASK IF B3=5-10] B5b. How did this WBG-supported project or initiative **impact the people** of Tajikistan? *(Please be specific)*

ASK ALL B6. Looking forward, and taking into account limited resources, how **IMPORTANT** is it for the WBG to be involved in the following aspects of its strategy (new 2025-2029 Country Partnership Framework) with the Government of Tajikistan?

		Not important at all										Very important	Don't know
I. Support private sector development													
1	Strengthen business environment	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
2	Increase digital inclusion	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
3	Enhance labor productivity	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
4	Increase female empowerment and labor force participation	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
II. Strengthen public service delivery													
5	Foster good governance and accountability	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
6	Improve economic and fiscal management	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
7	Human capital development, incl. education, health, social protection	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
8	Strengthen inclusive and sustainable water and sanitation services	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
III. Enhance better lives													
9	Increase renewable energy generation	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
10	Increase climate resilience and strengthen disaster risk management	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	

ASK ALL B7. What is the **most important thing** the WBG could do to increase its **effectiveness** in these priority areas in Tajikistan? *(Please be specific)*

[ASK GOVT & PRIVATE SECTOR, Q1=1-4, 7]

B8. What are the **biggest challenges facing private sector** development in Tajikistan? *(Select up to 3)*

1	Access to finance	7	Regional security
2	Regulatory environment	8	Corruption
3	Transport infrastructure gaps	9	Market size / demand
4	Skilled workforce availability	10	Taxation / tax administration
5	Access to electricity	11	Other (please specify): _____
6	Digital connectivity		

[ASK ALL]

C1. To what extent is the WBG an effective development partner in terms of the following?													
		To no degree at all										To a very significant degree	Don't know
		1	2	3	4	5	6	7	8	9	10		
1	Responsiveness to needs in Tajikistan	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
2	Access to WBG staff and experts	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
3	Being a long-term partner to Tajikistan	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	

C2. To what extent is the WBG an effective development partner in Tajikistan, in terms of collaborating with the following groups?													
		To no degree at all										To a very significant degree	Don't know
		1	2	3	4	5	6	7	8	9	10		
1	National government	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
2	Local government	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
3	Parliament / legislative branch	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
4	National Bank of Tajikistan	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
5	Private sector	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
6	Civil society (e.g., NGOs, CBOs, youth groups, gender groups)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
7	Other donors and development partners (e.g., ADB, EBRD, UN agencies)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
8	Academia / research centers / think tanks	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	

C3. In addition to its partnership with the national government, which of the following should the WBG collaborate with more to have greater impact in Tajikistan? (<i>Select up to 2</i>)			
1	Local government	5	Civil society (e.g., NGOs, CBOs, youth groups, gender groups)
2	Parliament / legislative branch	6	Other donors and development partners
3	Private sector	7	Academia / research centers / think tanks
4	National Bank of Tajikistan	8	Other (please specify): _____

[ASK ALL]

C4. Please answer the following questions:		(Choose no more than FIVE for each column)	
		A. Which FIVE areas should the WBG prioritize in its work in Tajikistan and play a leading role among international partners?	B. Which FIVE areas would benefit most from other donors in Tajikistan?
1	Gender equity	<input type="checkbox"/>	<input type="checkbox"/>
2	Water / sanitation / irrigation	<input type="checkbox"/>	<input type="checkbox"/>
3	Health	<input type="checkbox"/>	<input type="checkbox"/>
4	Transport infrastructure	<input type="checkbox"/>	<input type="checkbox"/>
5	Energy	<input type="checkbox"/>	<input type="checkbox"/>
6	Public sector governance, incl. public financial management	<input type="checkbox"/>	<input type="checkbox"/>
7	Agriculture / food security	<input type="checkbox"/>	<input type="checkbox"/>
8	Education	<input type="checkbox"/>	<input type="checkbox"/>
9	Climate change / disaster risk management	<input type="checkbox"/>	<input type="checkbox"/>
10	Digital infrastructure development	<input type="checkbox"/>	<input type="checkbox"/>
11	Private sector development	<input type="checkbox"/>	<input type="checkbox"/>
12	Environment / natural resource management	<input type="checkbox"/>	<input type="checkbox"/>
13	Social protection	<input type="checkbox"/>	<input type="checkbox"/>
14	Jobs	<input type="checkbox"/>	<input type="checkbox"/>
15	Financial sector (e.g., banks, microfinance institutions (MFIs), insurance companies)	<input type="checkbox"/>	<input type="checkbox"/>
16	Regional cooperation, incl. trade facilitation	<input type="checkbox"/>	<input type="checkbox"/>

[ASK ALL] D1. Which WBG instruments do you **value the most** in Tajikistan?
(Select up to 2)

1	Convening power (e.g., bringing together different stakeholder groups, donor / development partner coordination, mobilizing 3 rd party financial resources)
2	Advisory services (e.g., capacity strengthening and training, policy advice, technical assistance)
3	Financial resources (e.g., budget support, investment lending, Program-for-Results, grants, trust funds)
4	Data and research (e.g., statistics, reports, research on global development issues)
5	Other (please specify): _____

[ASK GOVT Q1=1-4, COLLAB ONLY FOR Q1 5-10, Q3=1]

D2. To what extent do you agree with the following statements about the WBG's **financial support** to Tajikistan?
(If you have NO exposure to, or experience with the WBG's financing, please respond "Don't know")

		Strongly disagree										Strongly agree		Don't know
1	The WBG's financial instruments (i.e., World Bank projects, IFC investments) meet the needs of Tajikistan	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>		
2	The standards and requirements for the WBG's financing are reasonable	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>		
3	The WBG provides financial support in a timely manner	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>		
4	The WBG's Environmental and Social Framework requirements are reasonable	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>		

The following questions ask about the WBG's **knowledge work, including data, research, training, and advisory services**, in Tajikistan.

[ASK ALL] D3. How significant a **contribution** do you believe the WBG's knowledge work makes to development results in Tajikistan?

1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
Not significant at all									Very significant	Don't know

[ASK ALL] D4. In the past 3 years, what WBG knowledge work have you used?
(Select all that apply)

1	Data resources	5	Online collaboration platforms
2	Research and analytical reports	6	Workshops or training courses (in-person or online)
3	Policy notes	7	Other (please specify) _____
4	Advisory services	8	I have not used WBG knowledge work

[ASK D5 & D6 IF USED KNOWLEDGE, D4=1-6]

Please think about a **specific WBG knowledge work** that you most recently utilized.

D5. If you recall, what was the name of this WBG knowledge work? **[open-ended]**

[ASK D7 IF USED POLICY ADVICE, D4=3-4]

D6. In your opinion, has the WBG's policy advice **influenced** a new or existing government policy in Tajikistan?

1	Yes
2	No

[ASK IF D6=1] D7. What government policy or action did the WBG's advice influence and in what way? *(Please be specific)*

[ASK IF USED KNOWLEDGE, D4=1-6]

D8. To what extent do you agree with the following statements?

		Strongly disagree										Strongly agree	Don't know
		1	2	3	4	5	6	7	8	9	10		
1	I am satisfied with the quality of the WBG's knowledge work in Tajikistan											<input type="checkbox"/>	
2	Working with the WBG increases Tajikistan's institutional capacity											<input type="checkbox"/>	

[ASK IF NOT SATISFIED WITH QUALITY, D8_1=1-4] D9a. How could the WBG improve the quality of its knowledge work in Tajikistan? *(Please be specific)*

[ASK ALL] E1. How would you prefer to obtain information from the WBG? (Select up to 3)

1	WBG e-Newsletters	6	WBG website (including blogs)
2	Direct contact with WBG staff (e.g., in person, virtually, phone, email)	7	WBG podcasts
3	WBG social media channels (e.g., Facebook, Instagram, Twitter/X)	8	WBG publications
4	WBG direct messaging (e.g., WhatsApp)	9	Other (please specify): _____
5	WBG event / conference / workshop (in person or online)		

[ASK ALL] E2. Do you recall seeing or hearing anything about the WBG recently?

1	Yes
2	No

[ASK IF RECALL, E2=1] E3. Where do you recall seeing or hearing this information? (Select all that apply)

1	Media (television, radio, newspapers)	6	Podcast
2	Event / conference / workshop (in person or online)	7	Direct messaging (e.g., WhatsApp)
3	WBG website (including blogs)	8	e-Newsletter
4	Social media (e.g., Facebook, Instagram, Twitter/X)	9	WBG publications
5	Direct contact with WBG staff	10	Other (please specify): _____

[ASK IF E2=1] E4. What do you recall seeing or hearing about the WBG? (Select all that apply)

1	WBG economic forecasts	8	Energy sector strengthening and electrification
2	WBG reforms to become a better bank	9	Water supply and sanitation improvement
3	WBG mission to end poverty on a livable planet	10	Investment climate and private sector development
4	Agriculture sector strengthening and irrigation management	11	Tax reform and public finance management
5	Food security	12	Women empowerment
6	Human capital (education, health)	13	Digital economy
7	Climate change	14	Other (please specify): _____

[ASK ALL] E5. What information would be most helpful to you in understanding the WBG's role in Tajikistan? (Select up to 3)

1	Case studies of WBG projects	5	Information on how to work / partner with WBG
2	Impact assessments and evaluations	6	Regular updates on WBG activities
3	Sector-specific strategies	7	WBG research and knowledge
4	Overview of WBG financial products and services	8	Other (please specify): _____

[ASK ALL]

F1. What is your gender ?	
1	Female
2	Male

F2. What is your age ?	
1	25 or younger
2	26-35
3	36-45
4	46-55
5	56 and above
6	Prefer not to specify

F3. Within your organization , would you describe yourself as...	
1	Junior level
2	Mid-level staff
3	Mid-level decision-maker / manager
4	Senior level
5	Prefer not to specify

F4. Which best represents your geographic location ?	
1	Dushanbe and Districts of Republican Subordination
2	Khatlon Region
3	Sughd Region
4	Gorno-Badakhshan Autonomous Region

Thank you for completing this survey!