

Afrobarometer ROUND 4

THE QUALITY OF DEMOCRACY AND GOVERNANCE IN ZIMBABWE

Document revised: 20 April 2009

| Respondent Number | | | | | |
|-------------------|---|---|--|--|--|
| Z | I | M | | | |
| [Office Use Only] | | | | | |

| Fieldworker No. | | | | | |
|-----------------|---|---|--|--|--|
| Z | I | M | | | |

| Data Entry Clerk No. | | | | | |
|----------------------|---|---|--|--|--|
| Z | I | M | | | |

| Field Number: | | | |
|---------------------------|--|--|--|
| | | | |
| [Allocated by Supervisor] | | | |

[Supervisor Use Only]

| Household back-checked? | | Questionnaire checked by: | | PSU/EA: [Circle one] | |
|-------------------------|---|---------------------------|--|----------------------|--|
| Yes | 1 | [Supervisor signature] | | Urban | |
| No | 2 | | | Rural | |

[Interviewer: Select appropriate code for Region/Province. Write names for District and Town/Village and EA number in the boxes.]

| Region/Province | | District | |
|---------------------|-----|---------------------|--|
| Harare | 860 | Ward | |
| Bulawayo | 861 | Town/Village | |
| Midlands | 862 | EA Number | |
| Masvingo | 863 | | |
| Mashonaland East | 864 | | |
| Mashonaland West | 865 | | |
| Mashonaland Central | 866 | | |
| Matebeleland South | 867 | | |
| Matebeleland North | 868 | | |
| Manicaland | 869 | | |

THE FOLLOWING QUESTIONS ARE TO BE FILLED IN CONJUNCTION WITH THE FIELD SUPERVISOR

| EA-SVC. Are the following services present in the primary sampling unit / enumeration area? | Yes | No | Can't determine |
|---|-----|----|-----------------|
| A. Electricity grid that most houses could access | 1 | 0 | 9 |
| B. Piped water system that most houses could access | 1 | 0 | 9 |
| C. Sewage system that most houses could access | 1 | 0 | 9 |
| D. Cell phone service | 1 | 0 | 9 |

| EA-FAC. Are the following facilities available within the primary sampling unit / enumeration area, or within easy walking distance? | Yes | No | Can't determine |
|--|-----|----|-----------------|
| A. Post-office | 1 | 0 | 9 |
| B. School | 1 | 0 | 9 |
| C. Police Station | 1 | 0 | 9 |
| D. Health Clinic | 1 | 0 | 9 |
| E. Market stalls (selling groceries and/or clothing) | 1 | 0 | 9 |

| EA-SEC. In the PSU / EA, did you (or any of your colleagues) see: | Yes | No | Don't Know |
|--|-----|----|------------|
| A. Any policemen or police vehicles? | 1 | 0 | 9 |
| B. Any soldiers or army vehicles? | 1 | 0 | 9 |
| C-ZIM. Any informal militia (e.g. war veterans, green bombers, party youths) | 1 | 0 | 9 |

| EA-ROAD. Thinking of the journey here: | Yes | No |
|---|-----|----|
| A. Was the road at the start point in the PSU / EA paved / tarred / concrete? | 1 | 0 |

Household Selection Procedure

Interviewer: It is your job to select a random (this means any) household. A household is a group of people who presently eat together from the same pot.

Start your walk pattern from the start point that has been randomly chosen by your Field Supervisor. Team members must walk in opposite directions to each other. If A walks towards the sun, B must walk away from the sun; C and D must walk at right angles to A and B.

Use a 5 / 10 interval pattern to select a household. That is, walking in your designated direction away from the start point, select the 5th household for the first interview, counting houses on both the right and the left (and starting with those on the right if they are opposite each other). Once you leave your first interview, continue on in the same direction, this time selecting the 10th household, again counting houses on both the right and the left. If the settlement comes to an end and there are no more houses, turn at right angles to the right and keep walking, continuing to count until finding the tenth dwelling.

Interviewer: If a call is unsuccessful, use the table below to record your progress until you make a successful call. Circle a code number for unsuccessful calls only.

| NOCALL | NOCALL_1 | NOCALL_2 | NOCALL_3 | NOCALL_4 | NOCALL_5 | NOCALL_6 | NOCALL_7 |
|--|--------------------|--------------------|--------------------|--------------------|--------------------|--------------------|--------------------|
| Reasons for Unsuccessful Calls | Household 1 | Household 2 | Household 3 | Household 4 | Household 5 | Household 6 | Household 7 |
| Refused to be interviewed | 1 | 1 | 1 | 1 | 1 | 1 | 1 |
| Person selected was never at home after at least two visits | 2 | 2 | 2 | 2 | 2 | 2 | 2 |
| Household/Premises empty for the survey period after at least two visits | 3 | 3 | 3 | 3 | 3 | 3 | 3 |
| Not a citizen/Spoke only a foreign language | 4 | 4 | 4 | 4 | 4 | 4 | 4 |
| Deaf/Did not speak a survey language | 5 | 5 | 5 | 5 | 5 | 5 | 5 |
| Did not fit gender quota | 6 | 6 | 6 | 6 | 6 | 6 | 6 |
| No adults in household | 7 | 7 | 7 | 7 | 7 | 7 | 7 |
| Other (specify) _____ | 8 | 8 | 8 | 8 | 8 | 8 | 8 |
| Not Applicable | 997 | 997 | 997 | 997 | 997 | 997 | 997 |

*If no one is at home (i.e., premises empty), substitute with the very **next** household. If the interview is refused, use an interval of 10 to select a substitute household, counting houses on both the right and the left.*

When you find a household with someone home, please introduce yourself using the following script. You must learn this introduction so that you can say it exactly as it is written below.

Good day. My name is _____. I am from Mass Public Opinion Institute, an independent research organization. I do not represent the government or any political party. We are studying the views of citizens in Zimbabwe about how the country is governed and how the economy is managed. We would like to discuss these issues with a member of your household. Every person in the country has an equal chance of being included in this study. All information will be kept confidential. Your household has been chosen by chance. We would like to choose an adult from your household. Would you help us pick one?

Note: The person must give his or her informed consent by answering positively. If participation is refused, walk away from the household and record this in the above table on "Reasons for Unsuccessful Calls." Substitute the household using an interval of 10 households. If consent is secured, proceed to Respondent Selection.

Respondent Selection Procedure

Interviewer: **Within** the household, it is your job to select randomly (this means any) individual. This individual becomes the interview Respondent. In addition, you are responsible for alternating interviews between men and women. Circle the correct code below.

Note that "First Interview" should ONLY be used for your very first interview on the first day of fieldwork, NOT your first interview every day.

| | First Interview | Male | Female |
|---|-----------------|------|--------|
| PREVINT. Previous interview was with a: | 0 | 1 | 2 |
| THISINT. This interview must be with a: | | 1 | 2 |

Please tell me the names (pseudo names) of all males / females [select correct gender] who presently live in this household. I only want the names of males / females [select correct gender] who are citizens of [Zimbabwe] and who are 18 years and older.

For the interviewer: Record first names only directly onto the respondent selection cards. Place the cards face down for a random draw of a potential respondent. Thereafter, destroy the cards, either by tearing or burning them in fire.

Proceed with the selection as below:

| | |
|---|--|
| The person I need to speak to is [insert name] _____. Is this person presently at home? | |
| If yes: | May I please interview this person now? |
| If no: | Will this person return here at any time today? |
| If no: | Thank you very much. I will select another household. Substitute with the next household to the right and repeat the respondent selection procedure. (NOTE: YOU CAN ONLY SUBSTITUTE HOUSEHOLDS NOT INDIVIDUALS.) |
| If yes: | Please tell this person that I will return for an interview at [insert convenient time]. If this respondent is not present when you call back, replace this household with the next household to the right. |

If the selected respondent is not the same person that you first met, repeat Introduction:

| |
|---|
| <p>Good day. My name is _____. I am from Mass Public Opinion Institute, an independent research organization. I do not represent the government or any political party. We are studying the views of citizens in [Zimbabwe] about how the country is governed and how the economy is managed. We would like to discuss these issues with a member of your household.</p> <p>To ALL respondents:</p> <p>Your answers will be confidential. They will be put together with [1200] other people we are talking to, to get an overall picture. It will be impossible to pick you out from what you say, so please feel free to tell us what you think. This interview will take about 45 minutes. There is no penalty for refusing to participate. Do you wish to proceed? [Proceed with interview only if answer is positive].</p> |
|---|

Note: The person must give his or her informed consent by answering positively. If participation is refused, walk away from the household and record this in the above table on "Reasons for Unsuccessful Calls." Substitute the household using an interval of 10 households. If consent is secured, proceed with the interview after recording number of calls, and current date and time.

| | | |
|--|---------------|---|
| CALLS. | Circle number | |
| How many calls were made to the household where the interview actually took place? | 1 | 2 |

| | | | |
|---|-----|-------|------|
| DATEINTR. | Day | Month | Year |
| Date of interview [Interviewer: Enter day, month, and year] | | | |

| | | |
|---|------|--------|
| STRTIME. | Hour | Minute |
| Time interview started [Interviewer: Enter hour and minute, use 24 hr. clock] | | |

Interviewer: If a respondent firmly refuses to answer any question, write "refused" in the answer space and continue to the next question.

BEGIN INTERVIEW

| | | | |
|--|--|--|--|
| Let's begin by recording a few facts about yourself. | | | |
| 1. How old are you? [Interviewer: Enter three digit number. Don't Know = 999] [Interviewer: If respondent is aged less than 18, stop interview and use cards to randomly draw another respondent in the same household] | | | |

| | | | |
|--|----|-----|---------------------|
| | No | Yes | Don't know [DNR] |
| 2. Are you the head of the household? [Interviewer: Circle correct response number] | 0 | 1 | 9 |

| | | | |
|---|---|------------------------|-----------|
| 3. Which Zimbabwean language is your home language? [Interviewer: Prompt if necessary: <i>That is, the language of your group of origin.</i>] | | | |
| English | 1 | Ndebele | 860 |
| | | Shona | 861 |
| | | Venda | 862 |
| | | Kalanga | 863 |
| | | Tonga | 864 |
| | | Other [Specify]: _____ | Post code |

| | | | | | | |
|---|-----------|-------------|----------------------|------------|----------|---------------------|
| Let's discuss economic conditions. | | | | | | |
| 4. In general, how would you describe: [Read out response options] | | | | | | |
| | Very good | Fairly Good | Neither good nor bad | Fairly Bad | Very Bad | Don't know [DNR] |
| A. The present economic condition of this country? | 5 | 4 | 3 | 2 | 1 | 9 |
| B. Your own present living conditions? | 5 | 4 | 3 | 2 | 1 | 9 |

| | |
|--|---|
| 5. In general, how do you rate your living conditions compared to those of other Zimbabweans? [Read out response options] | |
| Much worse | 1 |
| Worse | 2 |
| Same | 3 |
| Better | 4 |
| Much better | 5 |
| Don't know [Do not read] | 9 |

| | | | | | | |
|--|------------|-------|------|--------|-------------|---------------------|
| 6. Looking back, how do you rate the following compared to twelve months ago? [Read out response options] | | | | | | |
| | Much worse | Worse | Same | Better | Much Better | Don't know [DNR] |
| A. Economic conditions in this country? | 1 | 2 | 3 | 4 | 5 | 9 |
| B. Your living conditions? | 1 | 2 | 3 | 4 | 5 | 9 |

| | | | | | | |
|--|------------|-------|------|--------|-------------|---------------------|
| 7. Looking ahead, do you expect the following to be better or worse? [Read out options] | | | | | | |
| | Much Worse | Worse | Same | Better | Much Better | Don't know [DNR] |
| A. Economic conditions in this country in twelve months time? | 1 | 2 | 3 | 4 | 5 | 9 |
| B. Your living conditions in twelve months time? | 1 | 2 | 3 | 4 | 5 | 9 |

| | | | | | | |
|--|-------|--------------------|---------------|------------|--------|---------------------|
| 8. Over the past year, how often, if ever, have you or anyone in your family gone without: [Read out options] | | | | | | |
| | Never | Just once or twice | Several times | Many times | Always | Don't Know [DNR] |
| A. Enough food to eat? | 0 | 1 | 2 | 3 | 4 | 9 |
| B. Enough clean water for home use? | 0 | 1 | 2 | 3 | 4 | 9 |
| C. Medicines or medical treatment? | 0 | 1 | 2 | 3 | 4 | 9 |
| D. Enough fuel to cook your food? | 0 | 1 | 2 | 3 | 4 | 9 |

| | | | | | | |
|-------------------|---|---|---|---|---|---|
| E. A cash income? | 0 | 1 | 2 | 3 | 4 | 9 |
|-------------------|---|---|---|---|---|---|

| 9. Over the past year, how often, if ever, have you or anyone in your family: [Read out options] | | | | | | |
|--|-------|--------------------|---------------|------------|--------|------------------|
| | Never | Just once or twice | Several times | Many times | Always | Don't Know [DNR] |
| A. Feared crime in your own home? | 0 | 1 | 2 | 3 | 4 | 9 |
| B. Had something stolen from your house? | 0 | 1 | 2 | 3 | 4 | 9 |
| C. Been physically attacked? | 0 | 1 | 2 | 3 | 4 | 9 |

| 10. Which of the following statements is closest to your view? Choose Statement 1 or Statement 2. [Interviewer: Probe for strength of opinion: Do you agree, or agree very strongly?] | | | |
|---|-----------------------------|---|---|
| Statement 1: The costs of reforming the economy are too high; the inclusive government should therefore abandon its current economic policies. | | Statement 2: In order for the economy to get better in the future, it is necessary for us to accept some hardships now. | |
| Agree Very Strongly With Statement 1 1 | Agree With Statement 1 2 | Agree With Statement 2 3 | Agree Very Strongly With Statement 2 4 |
| Agree With Neither [Do not read] | | | 5 |
| Don't know [Do not read] | | | 9 |

| 11. | | | |
|--|-----------------------------|---|---|
| Statement 1: The inclusive government's economic policies have helped most people; only a few have suffered. | | Statement 2: The inclusive government's economic policies have hurt most people and only benefited a few. | |
| Agree Very Strongly With Statement 1 1 | Agree With Statement 1 2 | Agree With Statement 2 3 | Agree Very Strongly With Statement 2 4 |
| Agree With Neither [Do not read] | | | 5 |
| Don't know [Do not read] | | | 9 |

| 12. How often do you get news from the following sources? [Read out options] | | | | | | |
|--|-----------|--------------------|---------------------|------------------------|-------|------------------|
| | Every day | A few times a week | A few times a month | Less than once a month | Never | Don't know [DNR] |
| A. Radio | 4 | 3 | 2 | 1 | 0 | 9 |
| B. Television | 4 | 3 | 2 | 1 | 0 | 9 |
| C. Newspapers | 4 | 3 | 2 | 1 | 0 | 9 |

| 13. How interested would you say you are in public affairs? [Interviewer: Prompt if necessary: You know, in politics and government?] [Read out options] | |
|--|---|
| Very interested | 3 |
| Somewhat interested | 2 |
| Not very interested | 1 |
| Not at all interested | 0 |
| Don't know [Do not read] | 9 |

| 14. When you get together with your friends or family, how often would you say you discuss political matters: [Read out options] | |
|--|---|
| Frequently | 2 |
| Occasionally | 1 |
| Never | 0 |
| Don't know [Do not read] | 9 |

| 15. In this country, how free are you: [Read out options] | | | | | |
|---|-----------------|---------------|---------------|-----------------|------------------|
| | Not at all free | Not very free | Somewhat free | Completely free | Don't know [DNR] |
| A. To say what you think | 1 | 2 | 3 | 4 | 9 |
| B. To join any political organization you want | 1 | 2 | 3 | 4 | 9 |
| C. To choose who to vote for without feeling pressured | 1 | 2 | 3 | 4 | 9 |

Lets talk for a moment about the kind of society you would like to have in this country. Which of the following statements is closest to your view? Choose Statement 1 or Statement 2. [Interviewer: Probe for strength of opinion: **Do you agree or agree very strongly?**]

| | | | |
|---|-----------------------------|--|---|
| 16. | | | |
| Statement 1: Citizens should be more active in questioning the actions of leaders. | | Statement 2: In our country, citizens should show more respect for authority. | |
| Agree Very Strongly With Statement 1 1 | Agree With Statement 1 2 | Agree With Statement 2 3 | Agree Very Strongly With Statement 2 4 |
| Agree With Neither [Do not read] | | | 5 |
| Don't know [Do not read] | | | 9 |

| | | | |
|---|-----------------------------|---|---|
| 17. | | | |
| Statement 1: Since leaders represent everyone, they should not favour their own family or group. | | Statement 2: Once in office, leaders are obliged to help their home community. | |
| Agree Very Strongly With Statement 1 1 | Agree With Statement 1 2 | Agree With Statement 2 3 | Agree Very Strongly With Statement 2 4 |
| Agree With Neither [Do not read] | | | 5 |
| Don't know [Do not read] | | | 9 |

| | | | |
|--|-----------------------------|---|---|
| 18. | | | |
| Statement 1: People are like children; the government should take care of them like a parent. | | Statement 2: Government is like an employee; the people should be the bosses who control the government. | |
| Agree Very Strongly With Statement 1 1 | Agree With Statement 1 2 | Agree With Statement 2 3 | Agree Very Strongly With Statement 2 4 |
| Agree With Neither [Do not read] | | | 5 |
| Don't know [Do not read] | | | 9 |

| | | | |
|---|-----------------------------|---|---|
| 19. | | | |
| Statement 1: Government should be able to ban any organization that goes against its policies. | | Statement 2: We should be able to join any organization, whether or not the government approves of it. | |
| Agree Very Strongly With Statement 1 1 | Agree With Statement 1 2 | Agree With Statement 2 3 | Agree Very Strongly With Statement 2 4 |
| Agree With Neither [Do not read] | | | 5 |
| Don't know [Do not read] | | | 9 |

| | | | |
|--|-----------------------------|---|---|
| 20. | | | |
| Statement 1: Government should be able to close newspapers that print stories it does not like. | | Statement 2: The news media should be free to publish any story that they see fit without fear of being shut down. | |
| Agree Very Strongly With Statement 1 1 | Agree With Statement 1 2 | Agree With Statement 2 3 | Agree Very Strongly With Statement 2 4 |
| Agree With Neither [Do not read] | | | 5 |
| Don't know [Do not read] | | | 9 |

| | | | |
|--|-----------------------------|---|---|
| 21. | | | |
| Statement 1: Government should not allow the expression of political views that are fundamentally different from the views of the majority. | | Statement 2: People should be able to speak their minds about politics free of government influence, no matter how unpopular their views may be. | |
| Agree Very Strongly With Statement 1 1 | Agree With Statement 1 2 | Agree With Statement 2 3 | Agree Very Strongly With Statement 2 4 |
| Agree With Neither [Do not read] | | | 5 |
| Don't know [Do not read] | | | 9 |

Let's turn to your role in the community.

22. Now I am going to read out a list of groups that people join or attend. For each one, could you tell me whether you are an official

| leader, an active member, an inactive member, or not a member? | | | | | |
|--|-----------------|---------------|-----------------|--------------|------------------|
| | Official Leader | Active Member | Inactive Member | Not a Member | Don't Know [DNR] |
| A. A religious group (e.g., church, mosque) | 3 | 2 | 1 | 0 | 9 |
| B. Some other voluntary association or community group | 3 | 2 | 1 | 0 | 9 |

23. Here is a list of actions that people sometimes take as citizens. For each of these, please tell me whether you, personally, have done any of these things during the past year. [If Yes, read out options 2-4]. If not, would you do this if you had the chance? [For No, read out options 0 and 1]

| | YES | | | NO | | Don't know [DNR] |
|---|-------|---------------|---------------|-------------------------|---------------------|------------------|
| | Often | Several times | Once or twice | Would if had the chance | Would never do this | |
| A. Attended a community meeting | 4 | 3 | 2 | 1 | 0 | 9 |
| B. Got together with others to raise an issue | 4 | 3 | 2 | 1 | 0 | 9 |
| C. Attended a demonstration or protest march | 4 | 3 | 2 | 1 | 0 | 9 |

23D. With regard to the March 2008 national elections, which statement is true for you? [Read out options]

| | |
|---|----|
| You were not registered or you were too young to vote | 0 |
| You voted in the elections | 1 |
| You decided not to vote | 2 |
| You could not find the polling station | 3 |
| You were prevented from voting | 4 |
| You did not have time to vote | 5 |
| You were afraid to vote | 77 |
| You were afraid not to vote | 88 |
| Did not vote for some other reason | 6 |
| Don't Know / Can't remember [DNR] | 9 |

23E-ZIM. With regard to the June 2008 Presidential run-off elections, which statement is true for you? [Read out options]

| | |
|---|----|
| You were not registered or you were too young to vote | 0 |
| You voted in the elections | 1 |
| You decided not to vote | 2 |
| You could not find the polling station | 3 |
| You were prevented from voting | 4 |
| You did not have time to vote | 5 |
| You were afraid to vote | 77 |
| You were afraid not to vote | 88 |
| Did not vote for some other reason | 6 |
| Don't Know / Can't remember [DNR] | 9 |

24. In your opinion, how likely is it that you could get together with others and make: [Read out options]

| | Not at all likely | Not very likely | Somewhat likely | Very likely | Don't know [DNR] |
|---|-------------------|-----------------|-----------------|-------------|------------------|
| A. Your elected local councillor listens to your concerns about a matter of importance to the community? | 0 | 1 | 2 | 3 | 9 |
| B. Your representative to the House of Assembly listens to your concerns about a matter of importance to the community? | 0 | 1 | 2 | 3 | 9 |

25. During the past year, how often have you contacted any of the following persons about some important problem or to give them your views? [Read out options]

| | Never | Only once | A few times | Often | Don't know [DNR] |
|----------------------------------|-------|-----------|-------------|-------|------------------|
| A. A Local Government Councillor | 0 | 1 | 2 | 3 | 9 |

| | | | | | |
|---------------------------------------|---|---|---|---|---|
| B. A Representative to Parliament | 0 | 1 | 2 | 3 | 9 |
| C. An official of a Government Agency | 0 | 1 | 2 | 3 | 9 |

26. Think of the last time you contacted any of these leaders. Did you go: [If respondent answered 0=Never for ALL PARTS of Q25, i.e. they NEVER contacted any of these leaders, circle code 7=Not applicable in both parts of Q26]

| | | | | |
|--|-------------------|------------------|--------------------------------------|------------------|
| | Alone | With a group | Not applicable (did not contact any) | Don't know [DNR] |
| A. Alone or with a group? | 1 | 2 | 7 | 9 |
| | Community problem | Personal problem | Not applicable (did not contact any) | Don't know [DNR] |
| B. To discuss a community problem or a personal problem? | 1 | 2 | 7 | 9 |

27. During the past year, how often have you contacted any of the following persons about some important problem or to give them your views? [Read out options]

| | | | | | |
|---|-------|-----------|-------------|-------|------------------|
| | Never | Only once | A few times | Often | Don't know [DNR] |
| A. A religious leader | 0 | 1 | 2 | 3 | 9 |
| B. A traditional ruler | 0 | 1 | 2 | 3 | 9 |
| C. Some other influential person (prompt if necessary: You know, someone with more money or power than you who can speak on your behalf.) | 0 | 1 | 2 | 3 | 9 |

28. Think of the last time you contacted any of these leaders. Did you go: [If respondent answered 0=Never for ALL PARTS of Q27, i.e. they NEVER contacted any of these leaders, circle code 7=Not applicable in both parts of Q28]

| | | | | |
|--|-------------------|------------------|--------------------------------------|------------------|
| | Alone | With a group | Not applicable (did not contact any) | Don't know [DNR] |
| A. Alone or with a group? | 1 | 2 | 7 | 9 |
| | Community problem | Personal problem | Not applicable (did not contact any) | Don't know [DNR] |
| B. To discuss a community problem or a personal problem? | 1 | 2 | 7 | 9 |

29. There are many ways to govern a country. Would you disapprove or approve of the following alternatives? [Interviewer: Probe for strength of opinion.]

| | | | | | | |
|--|---------------------|------------|--------------------------------------|---------|------------------|------------------|
| | Strongly Disapprove | Disapprove | Neither Approve Nor Disapprove [DNR] | Approve | Strongly Approve | Don't know [DNR] |
| A. Only one political party is allowed to stand for election and hold office. | 1 | 2 | 3 | 4 | 5 | 9 |
| B. The army comes in to govern the country. | 1 | 2 | 3 | 4 | 5 | 9 |
| C. Elections and the Parliament are abolished so that the President can decide everything. | 1 | 2 | 3 | 4 | 5 | 9 |

[Interviewer: In the section that follows, which asks questions about democracy, always read the question in the language of the interview, but always read "democracy" in English. Translate "democracy" into local language only if respondent does not understand English term. Be sure to ask ALL questions of ALL respondents, even if they have difficulty understanding the term "democracy".]

30. Which of these three statements is closest to your own opinion? [Read out statements. Only one option to be chosen. Read the question in the language of the interview, but always read "democracy" in English. Translate "democracy" into local language only if respondent does not understand English term.]

| | |
|--|---|
| STATEMENT 1: Democracy is preferable to any other kind of government. | 3 |
| STATEMENT 2: In some circumstances, a non-democratic government can be preferable. | 2 |
| STATEMENT 3: For someone like me, it doesn't matter what kind of government we have. | 1 |
| Don't know [Do not read] | 9 |

Which of the following statements is closest to your view? Choose Statement 1 or Statement 2.

[Interviewer: Probe for strength of opinion: Do you agree or agree very strongly?]

31.

| | | | |
|--|-----------------------------|---|---|
| Statement 1: We should choose our leaders in this country through regular, open and honest elections. | | Statement 2: Since elections sometimes produce bad results, we should adopt other methods for choosing this country's leaders. | |
| Agree Very Strongly With Statement 1 1 | Agree With Statement 1 2 | Agree With Statement 2 3 | Agree Very Strongly With Statement 2 4 |
| Agree With Neither <i>[Do not read]</i> | | | 5 |
| Don't know <i>[Do not read]</i> | | | 9 |

| | | | |
|--|-----------------------------|--|---|
| 32. | | | |
| Statement 1: Political parties create division and confusion; it is therefore unnecessary to have many political parties in Zimbabwe. | | Statement 2: Many political parties are needed to make sure that Zimbabweans have real choices in who governs them. | |
| Agree Very Strongly With Statement 1 1 | Agree With Statement 1 2 | Agree With Statement 2 3 | Agree Very Strongly With Statement 2 4 |
| Agree With Neither <i>[Do not read]</i> | | | 5 |
| Don't know <i>[Do not read]</i> | | | 9 |

| | | | |
|---|-----------------------------|--|---|
| 33. | | | |
| Statement 1: The Parliament should ensure that the President explains to it on a regular basis how his government spends the taxpayers' money. | | Statement 2: The President should be able to devote his full attention to developing the country rather than wasting time justifying his actions. | |
| Agree Very Strongly With Statement 1 1 | Agree With Statement 1 2 | Agree With Statement 2 3 | Agree Very Strongly With Statement 2 4 |
| Agree With Neither <i>[Do not read]</i> | | | 5 |
| Don't know <i>[Do not read]</i> | | | 9 |

| | | | |
|--|-----------------------------|--|---|
| 34. | | | |
| Statement 1: Opposition parties should regularly examine and criticize government policies and actions. | | Statement 2: Opposition parties should concentrate on cooperating with government and helping it develop the country. | |
| Agree Very Strongly With Statement 1 1 | Agree With Statement 1 2 | Agree With Statement 2 3 | Agree Very Strongly With Statement 2 4 |
| Agree With Neither <i>[Do not read]</i> | | | 5 |
| Don't know <i>[Do not read]</i> | | | 9 |

| | | | |
|--|-----------------------------|---|---|
| 35. | | | |
| Statement 1: The news media should constantly investigate and report on corruption and the mistakes made by the government. | | Statement 2: Too much reporting on negative events, like corruption, only harms the country. | |
| Agree Very Strongly With Statement 1 1 | Agree With Statement 1 2 | Agree With Statement 2 3 | Agree Very Strongly With Statement 2 4 |
| Agree With Neither <i>[Do not read]</i> | | | 5 |
| Don't know <i>[Do not read]</i> | | | 9 |

| | | | |
|---|-----------------------------|--|---|
| 36. | | | |
| Statement 1: The representatives to the Parliament represent the people; therefore they should make laws for this country, even if the President does not agree. | | Statement 2: Since the President represents all of us, he should pass laws without worrying about what the Parliament thinks. | |
| Agree Very Strongly With Statement 1 1 | Agree With Statement 1 2 | Agree With Statement 2 3 | Agree Very Strongly With Statement 2 4 |
| Agree With Neither <i>[Do not read]</i> | | | 5 |
| Don't know <i>[Do not read]</i> | | | 9 |

| | | | |
|--|--|---|--|
| 37. | | | |
| Statement 1: Since the President was elected to lead the country, he should not be bound by laws or court decisions that he thinks are wrong. | | Statement 2: The President must always obey the laws and the courts, even if he thinks they are wrong. | |

| | | | |
|---|-----------------------------|-----------------------------|---|
| Agree Very Strongly With Statement 1 1 | Agree With Statement 1 2 | Agree With Statement 2 3 | Agree Very Strongly With Statement 2 4 |
| Agree With Neither <i>[Do not read]</i> | | | 5 |
| Don't know <i>[Do not read]</i> | | | 9 |

38.

| | | | |
|--|-----------------------------|--|---|
| Statement 1: The constitution should limit the president to serving a maximum of two terms in office. | | Statement 2: There should be no constitutional limit on how long the President can serve. | |
| Agree Very Strongly With Statement 1 1 | Agree With Statement 1 2 | Agree With Statement 2 3 | Agree Very Strongly With Statement 2 4 |
| Agree With Neither <i>[Do not read]</i> | | | 5 |
| Don't know <i>[Do not read]</i> | | | 9 |

39.

| | | | |
|---|-----------------------------|--|---|
| Statement 1: Our present system of elected government should be given more time to deal with inherited problems. | | Statement 2: If our present system cannot produce results soon, we should try another form of government. | |
| Agree Very Strongly With Statement 1 1 | Agree With Statement 1 2 | Agree With Statement 2 3 | Agree Very Strongly With Statement 2 4 |
| Agree With Neither <i>[Do not read]</i> | | | 5 |
| Don't know <i>[Do not read]</i> | | | 9 |

40. If you had to choose, which one of the following things: *[Read out options]*

| | Maintaining order in the nation | Giving people more say in government decisions | Protecting people's right to live freely | Improving economic conditions for the poor | None of these <i>[DNR]</i> | Don't Know <i>[DNR]</i> |
|---|---------------------------------|--|--|--|----------------------------|-------------------------|
| A. Is most important? | 1 | 2 | 3 | 4 | 5 | 9 |
| B. And which would be the next most important? | 1 | 2 | 3 | 4 | 5 | 9 |

| Now let us speak about the political system in this country? | | | | | | |
|--|---|--------------|-------------------------|-----------------|--------------|------------|
| 41. Can you tell me the name of: <i>[Interviewer: Write down respondent's answer. Then circle correct code. If you do not know correct name, consult your supervisor, fill in the correct name, and circle relevant code before leaving PSU.]</i> | | | | | | |
| | | | Know But Can't Remember | Incorrect Guess | Correct Name | Don't Know |
| A. Your representative to the House of Assembly? | 41a1. Name: _____ <i>[correct answer is: _____]</i> | 41a2. | 1 | 2 | 3 | 9 |
| B. Your Minister of Finance? | 41b1. Name: _____ <i>[correct answer is: Tendai Biti]</i> | 41b2. | 1 | 2 | 3 | 9 |

42A. In your opinion how much of a democracy is Zimbabwe today? *[Read out options. Accept only one option. Read the question in the language of the interview, but always read "democracy" in English. Translate "democracy" into local language only if respondent does not understand English term.]*

| | |
|--|---|
| A full democracy | 4 |
| A democracy, but with minor problems | 3 |
| A democracy, with major problems | 2 |
| Not a democracy | 1 |
| Do not understand question /do not understand what 'democracy' is <i>[Do not read]</i> | 8 |
| Don't know <i>[Do not read]</i> | 9 |

42B. Adam lives in a country with many political parties and free elections. Everyone is free to speak their minds about politics and to vote for the party of their choice. Elections sometimes lead to a change of ruling party. In your opinion, how much of a democracy is Adam's country? *[Read out options. Accept only one option. Read the question in the language of the interview, but always read "democracy" in English. Translate "democracy" into local language only if respondent does not understand English term.]*

| | |
|--|---|
| A full democracy | 4 |
| A democracy, but with minor problems | 3 |
| A democracy, with major problems | 2 |
| Not a democracy | 1 |
| Do not understand question /do not understand what 'democracy' is <i>[Do not read]</i> | 8 |
| Don't know <i>[Do not read]</i> | 9 |

42C. Betty lives in a country with regular elections. It has one large political party and many small ones. People are free to express their opinions and to vote as they please. But so far, elections have not led to a change of ruling party. In your opinion, how much of a democracy is Betty's country? *[Read out options. Accept only one option. Read the question in the language of the interview, but always read "democracy" in English. Translate "democracy" into local language only if respondent does not understand English term.]*

| | |
|--|---|
| A full democracy | 4 |
| A democracy, but with minor problems | 3 |
| A democracy, with major problems | 2 |
| Not a democracy | 1 |
| Do not understand question /do not understand what 'democracy' is <i>[Do not read]</i> | 8 |
| Don't know <i>[Do not read]</i> | 9 |

42D. Christopher lives in a country with regular elections. It has one big political party and many small ones. People are afraid to express political opinions or to vote for the opposition. The opposition is so weak that it seems that it can never win an election. In your opinion, how much of a democracy is Christopher's country? *[Read out options. Accept only one option. Read the question in the language of the interview, but always read "democracy" in English. Translate "democracy" into local language only if respondent does not understand English term.]*

| | |
|--|---|
| A full democracy | 4 |
| A democracy, but with minor problems | 3 |
| A democracy, with major problems | 2 |
| Not a democracy | 1 |
| Do not understand question /do not understand what 'democracy' is <i>[Do not read]</i> | 8 |
| Don't know <i>[Do not read]</i> | 9 |

| | |
|--|---|
| 43. Overall, how satisfied are you with the way democracy works in Zimbabwe? Are you: <i>[Read out options. Only one option to be chosen. Read the question in the language of the interview, but always read "democracy" in English. Translate "democracy" into local language only if respondent does not understand English term.]</i> | |
| Very satisfied | 4 |
| Fairly satisfied | 3 |
| Not very satisfied | 2 |
| Not at all satisfied | 1 |
| Zimbabwe is not a democracy <i>[DO NOT READ]</i> | 0 |
| Do not know <i>[DO NOT READ]</i> | 9 |

| | | | | | | |
|--|-------------------|----------|---|-------|----------------|-------------------------|
| 44. For each of the following statements, please tell me whether you disagree or agree? <i>[Interviewer: Probe for strength of opinion]</i> | | | | | | |
| | Strongly Disagree | Disagree | Neither Agree Nor Disagree <i>[DNR]</i> | Agree | Strongly Agree | Don't Know <i>[DNR]</i> |
| A. The courts have the right to make decisions that people always have to abide by. | 1 | 2 | 3 | 4 | 5 | 9 |
| B. The police always have the right to make people obey the law. | 1 | 2 | 3 | 4 | 5 | 9 |
| C. The tax department always has the right to make people pay taxes. | 1 | 2 | 3 | 4 | 5 | 9 |

| | | | | | |
|---|--------|-------|--------|-------|-------------------------|
| 45. In your opinion, how often, in this country: <i>[Read out options]</i> | | | | | |
| | Always | Often | Rarely | Never | Don't know <i>[DNR]</i> |
| A. Does competition between political parties lead to violent conflict? | 3 | 2 | 1 | 0 | 9 |
| B. Does the President ignore the laws of this country? | 3 | 2 | 1 | 0 | 9 |
| C. Are people treated unequally under the law? | 3 | 2 | 1 | 0 | 9 |
| D. Do officials who commit crimes go unpunished? | 3 | 2 | 1 | 0 | 9 |
| E. Do ordinary people who break the law go unpunished? | 3 | 2 | 1 | 0 | 9 |

| | |
|---|---|
| 46. In this country, how often do people have to be careful of what they say about politics? <i>[Read out options]</i> | |
| Always | 3 |
| Often | 2 |
| Rarely | 1 |
| Never | 0 |
| Don't know <i>[Do not read]</i> | 9 |

| | |
|--|---|
| 47. During election campaigns in this country, how much do you personally fear becoming a victim of political intimidation or violence? <i>[Read out options]</i> | |
| Not at all | 3 |
| A little bit | 2 |
| Somewhat | 1 |
| A lot | 0 |
| Don't know <i>[Do not read]</i> | 9 |

| | | | | | |
|---|-------------------|-----------------|-----------------|-------------|-------------------------|
| 48. How likely do you think it is: <i>[Read out options]</i> | | | | | |
| | Not at all likely | Not very likely | Somewhat likely | Very likely | Don't know <i>[DNR]</i> |
| A. That powerful people can find out how you voted, even though there is supposed to be a secret ballot in this country? | 0 | 1 | 2 | 3 | 9 |
| B. That people can be punished by government officials if they make complaints about poor quality services or misuse of funds? | 0 | 1 | 2 | 3 | 9 |

| 49. How much do you trust each of the following, or haven't you heard enough about them to say? [Read out options] | | | | | |
|--|------------|---------------|----------|-------|---------------------------------------|
| | Not at all | Just a little | Somewhat | A lot | Don't know/ Haven't heard [DNR] |
| A. The President | 0 | 1 | 2 | 3 | 9 |
| A1- ZIM. The Prime Minister | 0 | 1 | 2 | 3 | 9 |
| B. The Parliament | 0 | 1 | 2 | 3 | 9 |
| C. The Zimbabwe Electoral Commission(ZEC) | 0 | 1 | 2 | 3 | 9 |
| D. Your Elected Local Government Council | 0 | 1 | 2 | 3 | 9 |
| E. Ruling party – ZANU. PF, before the Inclusive Government | 0 | 1 | 2 | 3 | 9 |
| F. Opposition Political Parties, before the Inclusive Government | 0 | 1 | 2 | 3 | 9 |
| G. The Police | 0 | 1 | 2 | 3 | 9 |
| H. Courts of law | 0 | 1 | 2 | 3 | 9 |
| I. Traditional leaders | 0 | 1 | 2 | 3 | 9 |

| 50. How many of the following people do you think are involved in corruption, or haven't you heard enough about them to say? [Read out options] | | | | | |
|---|------|--------------|--------------|-------------|---------------------------------------|
| | None | Some of them | Most of them | All of them | Don't know/ Haven't heard [DNR] |
| A. The President and Officials in his Office | 0 | 1 | 2 | 3 | 9 |
| B. Representatives to the Parliament | 0 | 1 | 2 | 3 | 9 |
| C. Elected Local Government Councillors | 0 | 1 | 2 | 3 | 9 |
| D. Government Officials | 0 | 1 | 2 | 3 | 9 |
| E. Police | 0 | 1 | 2 | 3 | 9 |
| F. Tax Officials (e.g. Ministry of Finance officials or Local Government tax collectors) | 0 | 1 | 2 | 3 | 9 |
| G. Judges and Magistrates | 0 | 1 | 2 | 3 | 9 |
| H. Traditional leaders | 0 | 1 | 2 | 3 | 9 |

| 51. In the past year, how often (if ever) have you had to pay a bribe, give a gift, or do a favour to government officials in order to: [Read out options.] | | | | | | |
|---|--|-------|---------------|-------------|-------|------------------|
| | No experience with this in past year [DNR] | Never | Once or Twice | A Few Times | Often | Don't know [DNR] |
| A. Get a document or a permit? | 7 | 0 | 1 | 2 | 3 | 9 |
| B. Get water or sanitation services? | 7 | 0 | 1 | 2 | 3 | 9 |
| C. Avoid a problem with the police (like passing a checkpoint or avoiding a fine or arrest)? | 7 | 0 | 1 | 2 | 3 | 9 |

| 52. Representatives to Parliament have different responsibilities. Which of the following do you think is the most important responsibility of your representative to Parliament? [Read out options] | |
|--|---|
| Listen to constituents and represent their needs. | 1 |
| Deliver jobs or development to your constituency | 2 |
| Make laws for the good of the country. | 3 |
| Monitor the president and his government. | 4 |
| None of these [Do not read] | 5 |
| Don't know [Do not read] | 9 |

| 53. How much time: [Read out options] | | | | | | |
|--|--------------------------|-----------------|-----------------------|----------------------|-------|------------------|
| | Almost all of their time | At least weekly | At least once a month | At least once a year | Never | Don't know [DNR] |
| A. Should your representative to the House of Assembly spend in this constituency to visit the community and its citizens? | 4 | 3 | 2 | 1 | 0 | 9 |
| B. Does your representative to the House of Assembly spend in this constituency? | 4 | 3 | 2 | 1 | 0 | 9 |

| 54. How much of the time do you think the following try their best to listen to what people like you have to say? [Read out options] | | | | | |
|--|-------|----------------|-------|--------|------------------|
| | Never | Only Sometimes | Often | Always | Don't know [DNR] |
| A. Representatives to Parliament | 0 | 1 | 2 | 3 | 9 |
| B. Elected Local Government Councillors | 0 | 1 | 2 | 3 | 9 |
| C. Traditional leaders | 0 | 1 | 2 | 3 | 9 |

| 55. Which of the following statements is closest to your view? Choose Statement 1 or Statement 2. [Interviewer: Probe for strength of opinion: Do you agree or agree very strongly?] | | | | |
|---|-----------------------------|---|---|---|
| Statement 1: In electing a representative to the Parliament, I prefer to vote for a candidate who can deliver goods and services to people in this community. | | Statement 2: In electing a representative to the Parliament, I prefer to vote for a candidate who can make policies that benefit everyone in our country. | | |
| Agree Very Strongly With Statement 1 1 | Agree With Statement 1 2 | Agree With Statement 2 3 | Agree Very Strongly With Statement 2 4 | |
| Agree With Neither [Do not read] | | | | 5 |
| Don't know [Do not read] | | | | 9 |

| 56. In your opinion, what are the most important problems facing this country that government should address? [Do not read options. Code from responses. Accept up to three answers. If respondent offers more than three options, ask "Which three of these are the most important?"; if respondent offers one or two answers, ask "Anything else?"] | | | |
|---|--------------------------|--------------------------|--------------------------|
| | 1 st response | 2 nd response | 3 rd response |
| Economics | | | |
| Management of the economy | 1 | 1 | 1 |
| Wages, incomes and salaries | 2 | 2 | 2 |
| Unemployment | 3 | 3 | 3 |
| Poverty/destitution | 4 | 4 | 4 |
| Rates and Taxes | 5 | 5 | 5 |
| Loans / credit | 6 | 6 | 6 |
| Food / Agriculture | | | |
| Farming/agriculture | 7 | 7 | 7 |
| Agricultural marketing | 32 | 32 | 32 |
| Food shortage/famine | 8 | 8 | 8 |
| Drought | 9 | 9 | 9 |
| Land | 10 | 10 | 10 |
| Infrastructure | | | |
| Transportation | 11 | 11 | 11 |
| Communications | 12 | 12 | 12 |
| Infrastructure / roads | 13 | 13 | 13 |
| Government Services | | | |
| Education | 14 | 14 | 14 |
| Housing | 15 | 15 | 15 |
| Electricity | 16 | 16 | 16 |
| Water supply | 17 | 17 | 17 |
| Orphans/street children/homeless children | 18 | 18 | 18 |
| Services (other) | 19 | 19 | 19 |
| Health | | | |
| Health | 20 | 20 | 20 |
| AIDS | 21 | 21 | 21 |
| Sickness / Disease | 22 | 22 | 22 |
| Governance | | | |
| Crime and Security | 23 | 23 | 23 |
| Corruption | 24 | 24 | 24 |
| Political violence | 25 | 25 | 25 |
| Political instability/political divisions/ ethnic tensions | 26 | 26 | 26 |
| Discrimination/ inequality | 27 | 27 | 27 |

| | | | |
|----------------------------------|-----|-----|-----|
| Gender issues/women's rights | 28 | 28 | 28 |
| Democracy/political rights | 29 | 29 | 29 |
| War (international) | 30 | 30 | 30 |
| Civil war | 31 | 31 | 31 |
| Other responses | | | |
| Other (i.e., some other problem) | 995 | 995 | 995 |
| Nothing/ no problems | 0 | | |
| No further reply | | 996 | 996 |
| Don't know | 999 | | |

Now let's speak about the performance of the present government of this country.

57. How well or badly would you say the inclusive government is handling the following matters, or haven't you heard enough to say?
[Interviewer: Probe for strength of opinion]

| | Very Badly | Fairly Badly | Fairly Well | Very Well | DK / Haven't heard enough [DNR] |
|---|------------|--------------|-------------|-----------|---------------------------------|
| A. Managing the economy | 1 | 2 | 3 | 4 | 9 |
| B. Improving the living standards of the poor | 1 | 2 | 3 | 4 | 9 |
| C. Creating jobs | 1 | 2 | 3 | 4 | 9 |
| D. Keeping prices down | 1 | 2 | 3 | 4 | 9 |
| E. Narrowing gaps between rich and poor | 1 | 2 | 3 | 4 | 9 |
| F. Reducing crime | 1 | 2 | 3 | 4 | 9 |
| G. Improving basic health services | 1 | 2 | 3 | 4 | 9 |
| H. Addressing educational needs | 1 | 2 | 3 | 4 | 9 |
| I. Providing water and sanitation services | 1 | 2 | 3 | 4 | 9 |
| J. Ensuring everyone has enough to eat | 1 | 2 | 3 | 4 | 9 |
| K. Fighting corruption in government | 1 | 2 | 3 | 4 | 9 |
| L. Combating HIV/AIDS | 1 | 2 | 3 | 4 | 9 |
| M. Maintaining roads and bridges | 1 | 2 | 3 | 4 | 9 |
| N. Providing a reliable supply of electricity | 1 | 2 | 3 | 4 | 9 |
| O. Protecting our rivers and forests | 1 | 2 | 3 | 4 | 9 |
| P. Empowering women | 1 | 2 | 3 | 4 | 9 |
| Q-ZIM. Ensuring availability of basic commodities in the markets | 1 | 2 | 3 | 4 | 9 |
| R- ZIM. Provision of housing | 1 | 2 | 3 | 4 | 9 |

58. Who do you think actually has *primary* responsibility for managing each of the following tasks. Is it the central government, the local government, traditional leaders, or members of your community?

| | Central Government | Local Government | Traditional Leaders | Members of the Community | None of them [DNR] | Don't Know [DNR] |
|---|--------------------|------------------|---------------------|--------------------------|--------------------|------------------|
| A. Keeping the community clean | 1 | 2 | 3 | 4 | 5 | 9 |
| B. Managing schools | 1 | 2 | 3 | 4 | 5 | 9 |
| C. Managing health clinics | 1 | 2 | 3 | 4 | 5 | 9 |
| D. Collecting income taxes | 1 | 2 | 3 | 4 | 5 | 9 |
| E. Solving local disputes | 1 | 2 | 3 | 4 | 5 | 9 |
| F. Allocating land | 1 | 2 | 3 | 4 | 5 | 9 |
| G. Protecting rivers and forests | 1 | 2 | 3 | 4 | 5 | 9 |
| H. Maintaining law and order | 1 | 2 | 3 | 4 | 5 | 9 |

59. What about local government? I do not mean the central government. I mean your municipal or local government council. How well or badly would you say your local government is handling the following matters, or haven't you heard enough about them to say?
[Interviewer: Probe for strength of opinion]

| | Very Badly | Fairly Badly | Fairly Well | Very Well | Don't know/ Haven't heard enough [DNR] |
|---|------------|--------------|-------------|-----------|--|
| A. Maintaining local roads | 1 | 2 | 3 | 4 | 9 |
| B. Maintaining local market places | 1 | 2 | 3 | 4 | 9 |

| | | | | | |
|---|---|---|---|---|---|
| C. Maintaining health standards in public restaurants and food stalls | 1 | 2 | 3 | 4 | 9 |
| D. Keeping our community clean (e.g., refuse removed) | 1 | 2 | 3 | 4 | 9 |
| E. Collecting license fees on bicycles, carts and barrows | 1 | 2 | 3 | 4 | 9 |
| F. Collecting rates on privately owned houses | 1 | 2 | 3 | 4 | 9 |

60. How well or badly do you think your local council is practicing the following procedures? Or haven't you heard enough to have an opinion? *[Interviewer: Probe for strength of opinion]*

| | Very Badly | Fairly Badly | Fairly Well | Very Well | Don't know/ Haven't heard enough [DNR] |
|--|------------|--------------|-------------|-----------|---|
| A. Making the council's program of work known to ordinary people | 1 | 2 | 3 | 4 | 9 |
| B. Providing citizens with information about the council's budget (i.e. revenues and expenditures) | 1 | 2 | 3 | 4 | 9 |
| C. Allowing citizens like yourself to participate in the council's decisions | 1 | 2 | 3 | 4 | 9 |
| D. Consulting others (including traditional, civic and community leaders) before making decisions | 1 | 2 | 3 | 4 | 9 |
| E. Providing effective ways to handle complaints about local councilors or officials | 1 | 2 | 3 | 4 | 9 |
| F. Guaranteeing that local government revenues are used for public services and not for private gain | 1 | 2 | 3 | 4 | 9 |

61. When there are problems with how local government is run in your community, how much can an ordinary person do to improve the situation? *[Read out options]*

| | |
|---------------------------------|---|
| A great deal | 4 |
| Some | 3 |
| A small amount | 2 |
| Nothing | 1 |
| Don't know <i>[Do not read]</i> | 9 |

62A1. In the past year, have you yourself seen any problems with how local government is run?

| | |
|---------------------------------|---|
| No | 0 |
| Yes | 1 |
| Don't know <i>[Do not read]</i> | 9 |

62. *[Interviewer: If respondent answered "yes" or "Don't know" to Q62A1, ask:], How often, if at all, did you do any of the following?: [Read out options. If respondent saw no problems, i.e., said "No" on Q62A1, use code 7=Not applicable for ALL remaining parts of Q62, and continue to Q63. Code 7 should either be used for ALL parts of Q62A-F, or NONE of them.]*

| | Never | Once or twice | Several times | Many times | Not applicable/ Saw no problems [DNR] | Don't Know [DNR] |
|--|-------|---------------|---------------|------------|--|------------------|
| A. Discuss the problem with other people in your community? | 0 | 1 | 2 | 3 | 7 | 9 |
| B. Join with others in your community to address the problem? | 0 | 1 | 2 | 3 | 7 | 9 |
| C. Discuss the problems with other community, religious, or traditional leaders? | 0 | 1 | 2 | 3 | 7 | 9 |
| D. Write a letter to a newspaper or call a radio show? | 0 | 1 | 2 | 3 | 7 | 9 |
| E. Make a complaint to local government officials, for example, by going in person or by writing a letter? | 0 | 1 | 2 | 3 | 7 | 9 |
| F. Make a complaint to other government officials, for example, by going in person or by writing a letter? | 0 | 1 | 2 | 3 | 7 | 9 |

63. Looking at the group of elected councillors who are presently serving on your local government council, how qualified do you think they are to do their jobs? Please rate them according to the following types of qualification. Or haven't you heard enough to have an opinion? [Interviewer: Read out options]

| | Very Unqualified | Fairly Unqualified | Fairly Qualified | Very Qualified | Don't know/ Haven't heard enough [DNR] |
|--|------------------|--------------------|------------------|----------------|---|
| A. Their level of education | 1 | 2 | 3 | 4 | 9 |
| B. The extent that they care about the community | 1 | 2 | 3 | 4 | 9 |
| C. Their experience at managing public service programs | 1 | 2 | 3 | 4 | 9 |
| D. Their honesty in handling public funds | 1 | 2 | 3 | 4 | 9 |

| 64. Have you had to make any of the following payments during the past year? | | | | |
|---|-----|----|------------|---------|
| | Yes | No | Don't Know | Refused |
| A. Fees for a government service such as education or health care. | 1 | 0 | 9 | 8 |
| B. Licence fees to local government, e.g., for a bicycle, cart, or market stall | 1 | 0 | 9 | 8 |
| C. Property rates or taxes | 1 | 0 | 9 | 8 |
| D. Public utility fees, e.g., for water, electricity or telephone | 1 | 0 | 9 | 8 |
| E. Income taxes | 1 | 0 | 9 | 8 |

| 65. How much influence do traditional leaders currently have in governing your local community? <i>[Read out options]</i> | |
|---|---|
| A great deal | 4 |
| Some | 3 |
| A small amount | 2 |
| None | 1 |
| Don't know <i>[Do not read]</i> | 9 |

| 66. Do you think that the amount of influence traditional leaders have in governing your local community should increase, stay the same, or decrease? <i>[Interviewer: Probe for strength of opinion.]</i> | |
|--|---|
| Increase a lot | 5 |
| Increase somewhat | 4 |
| Stay the same | 3 |
| Decrease somewhat | 2 |
| Decrease a lot | 1 |
| Don't know <i>[Do not read]</i> | 9 |

| 67. Do you think that traditional leaders should sit on your local government council, or not? <i>[If yes, ask:] If so, do you think they should be elected by the people to these seats, appointed by government officials, or selected in some other way?</i> | |
|---|---|
| No, should not have seats on council | 0 |
| Yes, should have seats elected by people | 1 |
| Yes, should have seats appointed by government officials | 2 |
| Yes, should have seats selected in some other way | 3 |
| Don't know <i>[Do not read]</i> | 9 |

| 68. Which of the following statements is closest to your view? Choose Statement 1 or Statement 2. <i>[Interviewer: Probe for strength of opinion: Do you agree or agree very strongly?]</i> | | | |
|---|-----------------------------|---|---|
| Statement 1: Traditional leaders must represent all of their people equally. They should remain non-partisan, and not affiliate themselves with any political party. | | Statement 2: Traditional leaders are citizens like everyone else, and have the right to decide for themselves whether to support a particular party. | |
| Agree Very Strongly With Statement 1 1 | Agree With Statement 1 2 | Agree With Statement 2 3 | Agree Very Strongly With Statement 2 4 |
| Agree With Neither <i>[Do not read]</i> | | | 5 |
| Don't know <i>[Do not read]</i> | | | 9 |

| 69. | | | |
|---|-----------------------------|--|---|
| Statement 1: To best serve their people, traditional leaders must remain independent of the government. They should not receive government salaries. | | Statement 2: Traditional leaders serve their communities and the government, and they should receive a salary from government for their work. | |
| Agree Very Strongly With Statement 1 1 | Agree With Statement 1 2 | Agree With Statement 2 3 | Agree Very Strongly With Statement 2 4 |
| Agree With Neither <i>[Do not read]</i> | | | 5 |
| Don't know <i>[Do not read]</i> | | | 9 |

| 70. Do you approve or disapprove of the way that the following people have performed their jobs over the past twelve months, or haven't you heard enough about them to say? [Interviewer: Probe for strength of opinion] | | | | | |
|--|---------------------|------------|---------|------------------|---|
| | Strongly Disapprove | Disapprove | Approve | Strongly Approve | Don't know/ Haven't heard enough [DNR] |
| A. President Robert Mugabe | 1 | 2 | 3 | 4 | 9 |
| B. Your Representative to the House of Assembly | 1 | 2 | 3 | 4 | 9 |
| C. Your Elected Local Government Councillor | 1 | 2 | 3 | 4 | 9 |

| 70D-ZIM. And do you approve or disapprove of the way that Prime Minister Morgan Tsvangirai has performed his job since taking office in February 2009, or haven't you heard enough about him to say? [Read out options] | |
|---|---|
| Strongly disapprove | 1 |
| Disapprove | 2 |
| Approve | 3 |
| Strongly approve | 4 |
| Don't know/Haven't heard enough [Do not read] | 9 |

| 71. On the whole, how would you rate the freeness and fairness of the national election, held in March 2008? Was it: [Read out options] | |
|---|---|
| Completely free and fair | 4 |
| Free and fair, but with minor problems | 3 |
| Free and fair, with major problems | 2 |
| Not free and fair | 1 |
| Do not understand question [Do not read] | 8 |
| Don't know [Do not read] | 9 |

| 71-ZIM. On the whole, how would you rate the freeness and fairness of the Presidential run-off election held in June 2008? Was it: [Read out options] | |
|---|---|
| Completely free and fair | 4 |
| Free and fair, but with minor problems | 3 |
| Free and fair, with major problems | 2 |
| Not free and fair | 1 |
| Do not understand question [Do not read] | 8 |
| Don't know [Do not read] | 9 |

| 72. Think about how elections work in practice in this country. How well do elections: [Read out options] | | | | | |
|---|-----------|------|---------------|-----------------|------------------|
| | Very well | Well | Not very well | Not at all well | Don't know [DNR] |
| A. Ensure that the Representatives to the Parliament reflect the views of voters. | 3 | 2 | 1 | 0 | 9 |
| B. Enable voters to remove from office leaders who do not do what the people want. | 3 | 2 | 1 | 0 | 9 |

| 73. Who should be responsible for: [Read out options] | | | | | | |
|---|---------------------------|--------------------------------|-----------------------|------------|--------------|------------------|
| | The President / Executive | The Parliament / Local Council | Their Political Party | The Voters | No One [DNR] | Don't know [DNR] |
| A. Making sure that, once elected, Representatives to the Parliament do their jobs? | 0 | 1 | 2 | 3 | 4 | 9 |
| B. Making sure that, once elected, local government councillors do their jobs? | 0 | 1 | 2 | 3 | 4 | 9 |
| C. Making sure that, once elected, the President does his job? | 0 | 1 | 2 | 3 | 4 | 9 |

| 74. How easy or difficult is it for an ordinary person to have his voice heard between elections? | |
|---|---|
| Very easy | 4 |
| Somewhat easy | 3 |
| Somewhat difficult | 2 |

| | |
|---------------------------------|---|
| Very difficult | 1 |
| Don't know <i>[Do not read]</i> | 9 |

| | | | |
|--|-----------------------------|--|---|
| 75- ZIM. Which of the following statements is closest to your view? Choose Statement 1 or Statement 2. <i>[Interviewer: Probe for strength of opinion: Do you agree or agree very strongly?]</i> | | | |
| Statement 1: Given the political divisions in Zimbabwe, creating a coalition government was the best way to resolve the recent post-election crisis. | | Statement 2: Government by coalition is ineffective; leaders should have found another way to resolve the crisis. | |
| Agree Very Strongly With Statement 1 1 | Agree With Statement 1 2 | Agree With Statement 2 3 | Agree Very Strongly With Statement 2 4 |
| Agree With Neither <i>[Do not read]</i> | | | 5 |
| Don't know <i>[Do not read]</i> | | | 9 |

| | |
|---|---|
| 76 - ZIM How would you judge the overall performance of the Inclusive Government so far? | |
| Performed very well | 1 |
| Performed well | 2 |
| Performed badly | 3 |
| Performed very badly | 4 |
| Don't know <i>[Do not read]</i> | 9 |

| | | | |
|--|-----------------------------|---|---|
| 77- ZIM. Which of the following statements is closest to your view? Choose Statement 1 or Statement 2. <i>[Interviewer: Probe for strength of opinion: Do you agree or agree very strongly?]</i> | | | |
| Statement 1: Sanctions are hurting ordinary Zimbabweans and should be removed. | | Statement 2: Sanctions are only targeted at few individuals who are resisting change and should be maintained. | |
| Agree Very Strongly With Statement 1 1 | Agree With Statement 1 2 | Agree With Statement 2 3 | Agree Very Strongly With Statement 2 4 |
| Agree With Neither <i>[Do not read]</i> | | | 5 |
| Don't know <i>[Do not read]</i> | | | 9 |

| | | | |
|--|-----------------------------|--|---|
| 78 - ZIM. | | | |
| Statement 1: Zimbabwe should abandon the Zimbabwe dollar and adopt the use of foreign currency such as the South African rand or the United States dollar, even if it means losing part of its sovereignty. | | Statement 2: Zimbabwe is a sovereign country and should not adopt another country's currency, even temporarily. | |
| Agree Very Strongly With Statement 1 1 | Agree With Statement 1 2 | Agree With Statement 2 3 | Agree Very Strongly With Statement 2 4 |
| Agree With Neither <i>[Do not read]</i> | | | 5 |
| Don't know <i>[Do not read]</i> | | | 9 |

| Let's go back to talking about you. | | | |
|---|-----|---|-----------|
| 79. What is your tribe? You know your ethnic or cultural group? [Do NOT read options. Code from response] [If respondent does not identify any group on this question – that is, IF they REFUSE to answer (998), DIDN'T KNOW (999) or mention "Zimbabwean only (990)" – then mark 7 = Not Applicable for questions 80-83 and continue to question 84.] | | | |
| Ndebele | 860 | Venda | 867 |
| Shona | 861 | Kalanga | 868 |
| Zezuru | 862 | Tonga | 869 |
| Korekore | 863 | Zimbabwean only or "doesn't think of self in those terms" | 990 |
| Karanga | 864 | Refused to answer | 998 |
| Manyika | 865 | Don't know | 999 |
| Ndau | 866 | | |
| | | Other [Specify]: | Post code |

| | |
|--|---|
| 80. Think about the condition of _____ [R's Ethnic Group]. Are their economic conditions worse, the same as, or better than other groups in this country? [Probe for strength of opinion. If respondent did not identify any group on Q79 – that is, IF they REFUSED to answer (998), DIDN'T KNOW (999), or said "Zimbabwean only" (990) – then mark 7 = Not Applicable for questions 80-83 and continue to question 84.] | |
| Much worse | 5 |
| Worse | 4 |
| Same | 3 |
| Better | 2 |
| Much better | 1 |
| Not applicable | 7 |
| Don't know [Do not read] | 9 |

| | |
|---|---|
| 81. Think about the condition of _____ [R's Ethnic Group]. Do they have less, the same, or more influence in politics than other groups in this country? [Probe for strength of opinion. If respondent did not identify any group on Q79 – that is, IF they REFUSED to answer (998), DIDN'T KNOW (999), or said "Zimbabwean only" (990) – then mark 7 = Not Applicable for questions 80-83 and continue to question 84.] | |
| Much less | 5 |
| Less | 4 |
| Same | 3 |
| More | 2 |
| Much more | 1 |
| Not applicable | 7 |
| Don't know [Do not read] | 9 |

| | |
|---|---|
| 82. How often are _____s [R's Ethnic Group] treated unfairly by the government? [If respondent did not identify any group on Q79 – that is, IF they REFUSED to answer (998), DIDN'T KNOW (999), or said "Zimbabwean only" (990) – then mark 7 = Not Applicable for questions 80-83 and continue to question 84.] | |
| Never | 0 |
| Sometimes | 1 |
| Often | 2 |
| Always | 3 |
| Not applicable | 7 |
| Don't know [Do not read] | 9 |

| | |
|--|---|
| 83. Let us suppose that you had to choose between being a Zimbabwean and being a _____ [R's ETHNIC GROUP]. Which of the following statements best expresses your feelings? [If respondent did not identify any group on Q79 – that is, IF they REFUSED to answer (998), DIDN'T KNOW (999), or said "Zimbabwean only" (990) – then mark 7 = Not Applicable for questions 80-83 and continue to question 84.] | |
| I feel only Zimbabwean | 5 |
| I feel more Zimbabwean than _____ [insert R's ethnic group] | 4 |
| I feel equally Zimbabwean and _____ [insert R's ethnic group] | 3 |
| I feel more _____ [insert R's ethnic group] than Zimbabwean | 2 |
| I feel only _____ [insert R's ethnic group] | 1 |
| Not applicable | 7 |
| Don't know [Do not read] | 9 |

Let's turn to your views on your fellow citizens.

84. How much do you trust each of the following types of people? [Read out options]

| | Not at all | Just a little | I trust them somewhat | I trust them a lot | Not applicable, i.e., no relatives [DNR] | Don't know [DNR] |
|---------------------------------|------------|---------------|-----------------------|--------------------|--|------------------|
| A. Your relatives | 0 | 1 | 2 | 3 | 7 | 9 |
| B. Other people you know | 0 | 1 | 2 | 3 | | 9 |
| C. Other Zimbabweans | 0 | 1 | 2 | 3 | | 9 |

85. Do you feel close to any particular political party?

| | |
|---------------------------------------|---|
| No (does NOT feel close to ANY party) | 0 |
| Yes (feels close to a party) | 1 |
| Refused to answer | 8 |
| Does not know [Do not read] | 9 |

86. [Interviewer: if "Yes" to Q85] Which party is that? [If answer to Q85 was "No," "Don't Know," or "Refused to answer," select 997 = Not applicable.]

| | |
|---|-----------|
| MDC-T | 860 |
| ZANU PF | 861 |
| MDC-M | 862 |
| Mavambo.Kusile.Dawn. (MKD) | 863 |
| Yes, Other [Specify]: _____ | Post code |
| Not applicable [ONLY if response to Q85 was "No," "Don't Know," or "Refused to answer"] | 997 |
| Refused to answer [i.e., answered "Yes" to Q85, but will not identify party] | 998 |
| Don't know | 999 |

87. How often, if at all, do you receive the following remittances from friends or relatives outside of the country? [Read out options]

| | At least once a month | At least every 3 months | At least every 6 months | At least once a year | Less than once a year | Never | Don't know [DNR] |
|----------------------------------|-----------------------|-------------------------|-------------------------|----------------------|-----------------------|-------|------------------|
| A. Money | 5 | 4 | 3 | 2 | 1 | 0 | 9 |
| B. Food | 5 | 4 | 3 | 2 | 1 | 0 | 9 |
| C. Clothing | 5 | 4 | 3 | 2 | 1 | 0 | 9 |
| D. Other housing supplies | 5 | 4 | 3 | 2 | 1 | 0 | 9 |

88. How often do you use: [Read out options]

| | Every day | A few times a week | A few times a month | Less than once a month | Never | Don't know [DNR] |
|--|-----------|--------------------|---------------------|------------------------|-------|------------------|
| A. A mobile phone? | 4 | 3 | 2 | 1 | 0 | 9 |
| B. A computer? | 4 | 3 | 2 | 1 | 0 | 9 |
| C. The internet? | 4 | 3 | 2 | 1 | 0 | 9 |
| D. And how often do you travel 10 km or more from the place where you live now? | 4 | 3 | 2 | 1 | 0 | 9 |

88E. What languages do you speak well? [Interviewer: List all languages mentioned.]

| |
|---|
| _____ |
| _____ |
| _____ |
| 88F. [Interviewer: Enter total number of languages listed as a two-digit number. Enter 99 for "don't know."] |

89. What is the highest level of education you have completed? [Code from answer. Do not read options]

| | |
|---|---|
| No formal schooling | 0 |
| Informal schooling only (including Koranic schooling) | 1 |
| Some primary schooling | 2 |

| | |
|---|----|
| Primary school completed | 3 |
| Some secondary school / high school | 4 |
| Secondary school / high school completed | 5 |
| Post-secondary qualifications, other than university e.g. a diploma or degree from a technikon or college | 6 |
| Some university | 7 |
| University completed | 8 |
| Post-graduate | 9 |
| Don't know <i>[Do not read]</i> | 99 |

| 90. What is your religion, if any? [Code from answer. Do not read options] | |
|--|-----|
| None | 0 |
| CHRISTIAN GROUPS / DENOMINATIONS | |
| Christian only (i.e., respondents says only "Christian", without identifying a specific sub-group) | 1 |
| Roman Catholic | 2 |
| Orthodox | 3 |
| Coptic | 4 |
| Protestant - Mainline | |
| Anglican | 5 |
| Lutheran | 6 |
| Methodist | 7 |
| Presbyterian | 8 |
| Baptist | 9 |
| Quaker / Friends | 10 |
| Mennonite | 11 |
| Protestant - Non-mainline | |
| Evangelical | 12 |
| Pentecostal (e.g., "Born Again" and/or "Saved") | 13 |
| Independent (e.g., "Mapostori") | 14 |
| Others | |
| Jehovah's Witness | 15 |
| Seventh Day Adventist | 16 |
| Mormon | 17 |
| MUSLIM GROUPS / DENOMINATIONS | |
| Muslim only (i.e., respondents says only "Muslim", without identifying a specific sub-group) | 18 |
| Sunni | |
| Sunni only (i.e., respondents says only "Sunni" or "Sunni Muslim", without identifying a specific sub-group) | 19 |
| Ismaeli | 20 |
| Mouridiya Brotherhood | 21 |
| Tijaniya Brotherhood | 22 |
| Qadiriya Brotherhood | 23 |
| Shia | |
| Shia only (i.e., respondents says only "Shia" or "Shia Muslim", without identifying a specific sub-group) | 24 |
| OTHER | |
| Traditional / ethnic religion | 25 |
| Hindu | 26 |
| Bahai | 27 |
| Agnostic (Do not know if there is a God) | 28 |
| Atheist (Do not believe in a God) | 29 |
| Other | 995 |
| Refused | 998 |
| Don't know | 999 |

| 91. How important is religion in your life? [Read out options] | |
|---|---|
| Not at all important | 1 |
| Not very important | 2 |
| Somewhat important | 3 |
| Very important | 4 |
| Refused to answer | 8 |
| Don't know [DNR] | 9 |

| 92. Which of these things do you personally own? | | | |
|---|-------------------|-----------------|---------------------|
| | No (Don't own) | Yes (Do Own) | Don't know [DNR] |
| A. Radio | 0 | 1 | 9 |
| B. Television | 0 | 1 | 9 |

| | | | |
|--|---|---|---|
| C. Motor Vehicle, Car or motorcycle | 0 | 1 | 9 |
|--|---|---|---|

| | |
|---|---|
| 93A. Where is your main source of water for household use located? | |
| Inside the house | 1 |
| Inside the compound | 2 |
| Outside the compound | 3 |
| Don't know [DNR] | 9 |

| | | | |
|--|----|-----|------------------|
| | No | Yes | Don't know [DNR] |
| 93B. Do you have to pay for using water from this source? | 0 | 1 | 9 |

| | |
|--|---|
| 94. Do you have a job that pays a cash income? Is it full-time or part-time? And are you presently looking for a job (even if you are presently working)? | |
| No (not looking) | 0 |
| No (looking) | 1 |
| Yes, part time (not looking) | 2 |
| Yes, part time (looking) | 3 |
| Yes, full time (not looking) | 4 |
| Yes, full time (looking) | 5 |
| Don't know [DNR] | 9 |

| | |
|---|---|
| 95. Do you know a close friend or relative who has died of AIDS? | |
| No | 0 |
| Yes | 1 |
| Refused to answer | 8 |
| Don't know [DNR] | 9 |

| | | | |
|--|--|--|--|
| 96. [Interviewer: If respondent answered "yes" to Q95, ask] How many friends or relatives is that? [Interviewer: Enter 3 digit number. If respondent refuses enter 998, and enter 999 for "don't know." If answer to Q95 was "No," "Don't Know," or "Refused to answer," enter 997 = Not applicable.] | | | |
|--|--|--|--|

| | |
|---|---|
| 95 - ZIM Do you know a close friend or relative who has died of Cholera? | |
| No | 0 |
| Yes | 1 |
| Refused to answer | 8 |
| Don't know [DNR] | 9 |

| | | | |
|---|--|--|--|
| 96 - ZIM [Interviewer: If respondent answered "yes" to Q95-ZIM, ask] How many friends or relatives is that? [Interviewer: Enter 3 digit number. If respondent refuses enter 998, and enter 999 for "don't know." If answer to Q95-ZIM was "No," "Don't Know," or "Refused to answer," enter 997 = Not applicable.] | | | |
|---|--|--|--|

| | |
|---|-----------|
| 97. If a presidential election were held tomorrow, which party's candidate would you vote for? [DO NOT read options. Code from response] | |
| MDC-T | 860 |
| ZANU PF | 861 |
| MDC-M | 862 |
| Mavambo.Kusile.Dawn. (MKD) | 863 |
| Other [Specify]: _____ | Post Code |
| Would not vote | 997 |
| Refused to answer | 998 |
| Don't know | 999 |

| | | | | | |
|---|---------------------|-------------------|---------------|------------|------------------|
| 98. In your opinion, how much do each of the following do to help your country, or haven't you heard enough to say? [Read out options] | | | | | |
| | Do nothing, no help | Help a little bit | Help somewhat | Help a lot | Don't know [DNR] |
| A. African Union | 0 | 1 | 2 | 3 | 9 |
| B. SADC | 0 | 1 | 2 | 3 | 9 |

| | | | | | | |
|--------|---|---|---|---|---|---|
| C. | United Nations | 0 | 1 | 2 | 3 | 9 |
| D. | Other international donors and NGOs (apart from the United Nations) | 0 | 1 | 2 | 3 | 9 |
| E. | International businesses and investors | 0 | 1 | 2 | 3 | 9 |
| F. | Nigeria | 0 | 1 | 2 | 3 | 9 |
| G. | South Africa | 0 | 1 | 2 | 3 | 9 |
| G1-ZIM | Botswana | 0 | 1 | 2 | 3 | 9 |
| H. | China | 0 | 1 | 2 | 3 | 9 |
| I. | United States | 0 | 1 | 2 | 3 | 9 |
| J. | Britain | 0 | 1 | 2 | 3 | 9 |
| J1. | The European Union | 0 | 1 | 2 | 3 | 9 |

98K. Which of the following statements is closest to your view? Choose Statement 1 or Statement 2.

[Interviewer: Probe for strength of opinion: Do you agree or agree very strongly?]

Statement 1: The NEPAD African Peer Review Mechanism (NEPAD/APRM) is a useful initiative that will help promote good governance in Africa. It should be given all necessary support.

Statement 2: The NEPAD/APRM is an empty initiative that is unlikely to do anything to improve governance in Africa. We should not waste time or resources in supporting it.

| | | | |
|---|-----------------------------|-----------------------------|---|
| Agree Very Strongly With Statement 1 1 | Agree With Statement 1 2 | Agree With Statement 2 3 | Agree Very Strongly With Statement 2 4 |
| Agree With Neither <i>[Do not read]</i> | | | 5 |
| Don't know <i>[Do not read]</i> | | | 9 |

| 99. Do you think that each of the following has too little, too much, or about the right amount of influence over your government? [Interviewer: Probe for strength of opinion.] | | | | | | |
|---|----------------|---------------------|------------------------|-------------------|--------------|------------------|
| | Far too little | Somewhat too little | About the right amount | Somewhat too much | Far too much | Don't know [DNR] |
| A. International donors and NGOs | 1 | 2 | 3 | 4 | 5 | 9 |
| B. International businesses and investors | 1 | 2 | 3 | 4 | 5 | 9 |
| C. Zimbabwean civic organizations and NGOs | 1 | 2 | 3 | 4 | 5 | 9 |

| 100. Just one more question: Who do you think sent us to do this interview? [Code from response. Do not read options.] | |
|--|-----|
| No one | 0 |
| Government | |
| Inclusive Government | 1 |
| National / Union Government | 2 |
| Provincial / Regional Government | 3 |
| Local Government | 4 |
| President's / Prime Minister's Office | 5 |
| Parliament | 6 |
| Government Census / Statistics Office | 7 |
| National Intelligence / Secret Service | 8 |
| Education or Social Affairs Department / Ministry | 9 |
| Tax or Finance Department / Ministry | 10 |
| Health Department / Ministry | 11 |
| Other Government Department / Ministry | 12 |
| Constitutional Commission | 13 |
| Zimbabwe Electoral Commission(ZEC) | 14 |
| National Planning Commission | 15 |
| Public Utility Company | 16 |
| Private | |
| NGO | 17 |
| Political Party / Politicians | 18 |
| Research Company / Organization / Programme (including the Afrobarometer National Partner) | 19 |
| Newspapers / Media | 20 |
| University / School / College | 21 |
| Private company | 22 |
| International Organization | 23 |
| God or a Religious Organization | 24 |
| Other | 995 |
| Refused to answer | 998 |
| Don't know | 999 |

THANK YOU VERY MUCH. YOUR ANSWERS HAVE BEEN VERY HELPFUL.

| | Hour | Minutes |
|--|------|---------|
| ENDTIME. Time interview ended [Interviewer: Enter hour and minute, use 24 hr. clock] | | |

| | | |
|--|--|--|
| LENGTH. For Office Use: Duration of interview in minutes | | |
|--|--|--|

END INTERVIEW

DON'T FORGET TO COMPLETE NEXT SECTION!

ALL SUBSEQUENT QUESTIONS SHOULD BE ANSWERED BY THE INTERVIEWER AFTER THE INTERVIEW IS CONCLUDED

| 101. Respondent's gender | |
|--------------------------|---|
| Male | 1 |
| Female | 2 |

| 102. Respondent's race? | | | |
|---------------------------------|---|--|----|
| Black / African | 1 | South Asian (Indian, Pakistani, etc.) | 5 |
| White / European | 2 | East Asian (Chinese, Korean, Indonesian, etc.) | 6 |
| Coloured / Mixed race | 3 | Other | 95 |
| Arab / Lebanese / North African | 4 | | |

| 103. What was the primary language used in the interview? | | | |
|---|---|------------------------|-----------|
| English | 1 | Ndebele | 860 |
| | | Shona | 861 |
| | | Other [Specify]: _____ | Post code |

| 104. Were there any other people immediately present who might be listening during the interview? | |
|---|---|
| No one | 1 |
| Spouse only | 2 |
| Children only | 3 |
| A few others | 4 |
| Small crowd | 5 |

| 105. | Yes | No |
|--|-----|----|
| A. Did the respondent check with others for information to answer any question? | 1 | 0 |
| B. Do you think anyone influenced the respondent's answers during the interview? | 1 | 0 |
| C. Were you approached by community and/or political party representatives? | 1 | 0 |
| D. Did you feel threatened during the interview? | 1 | 0 |
| E. Were you physically threatened during the interview? | 1 | 0 |

| 106. What proportion of the questions do you feel the respondent had difficulty answering? | |
|--|---|
| All | 4 |
| Most | 3 |
| Some | 2 |
| Few | 1 |
| None | 0 |

| 107. Which questions did the respondent have trouble in answering? [Identify up to three. If the respondent had trouble with less than three, enter "000" in the boxes. | | | |
|---|--|--|--|
| A. First question | | | |
| B. Second question | | | |
| C. Third question | | | |

| 108. What was the respondent's attitude towards you during the interview? | | | |
|---|------------------|-----------------|--------------------|
| A. Was he or she | 1 Friendly | 2 In between | 3 Hostile |
| B. Was he or she | 1 Interested | 2 In between | 3 Bored |
| C. Was he or she | 1 Cooperative | 2 In between | 3 Uncooperative |
| D. Was he or she | 1 Patient | 2 In between | 3 Impatient |
| E. Was he or she | 1 At ease | 2 In between | 3 Suspicious |
| F. Was he or she | 1 Honest | 2 In between | 3 Misleading |

| INTERVIEWER DETAILS | | | | | | | | |
|---|--|--|--|---|---|---|--|--|
| 109. Interviewer's Name <i>[Write in]</i> | | | | | | | | |
| 110. Interviewer's Number | | | | Z | I | M | | |
| 111. Interviewer's Age | | | | | | | | |

| 112. Interviewer's gender | |
|---------------------------|---|
| Male | 1 |
| Female | 2 |

| 113. Do you come from a rural or urban area? | |
|--|---|
| Rural | 1 |
| Urban | 2 |

| 114. Interviewer's home language: | | | |
|-----------------------------------|-----|-------------------------------|-----------|
| English | 1 | Venda | 862 |
| Ndebele | 860 | Kalanga | 863 |
| Shona | 861 | Tonga | 864 |
| | | Other <i>[Specify]:</i> _____ | Post code |

| 115. Interviewer's highest level of education | |
|---|---|
| Primary school completed | 3 |
| Some secondary school / high school | 4 |
| Secondary school / high school completed | 5 |
| Post-secondary qualifications, other than university e.g. a diploma or degree from a technikon or college | 6 |
| Some university | 7 |
| University completed | 8 |
| Post graduate | 9 |

SIGNATURE PAGE

116. **INTERVIEWER:** Do you have any other comments on the interview? For example, did anything else significant happen during the interview?

| | |
|--|---|
| No | 0 |
| Yes: [Explain] _____ _____ _____ | 1 |

117. **INTERVIEWER:** I hereby certify that this interview was conducted in accordance with instructions received during training. All responses recorded here are those of the respondent who was chosen by the appropriate selection method.

INTERVIEWER SIGNATURE: _____

118. **SUPERVISOR:** Do you have any other comments on the interview? For example, did anything else significant happen during the interview?

| | |
|--|---|
| No | 0 |
| Yes: [Explain] _____ _____ _____ | 1 |

119. **SUPERVISOR:** I hereby certify that this interview was conducted in accordance with instructions given to interviewers during training. All responses have been checked for completeness and accuracy. The information about the EA on the first page is based on observations I personally made in an area chosen by the appropriate sampling method.

SUPERVISOR SIGNATURE: _____