

THE 2008 NATIONAL SERVICE DELIVERY SURVEY (NSDS)

HOUSEHOLD QUESTIONNAIRE

[TO BE ANSWERED BY HEAD OF HOUSEHOLD AND IN HIS/HER ABSENCE, BY AN ADULT MEMBER OF THE HOUSEHOLD]

SECTION 1A: HOUSEHOLD IDENTIFICATION PARTIC		S	
1 District Name and Code			
2 County/Municipality			
3 Sub-County/Division/Town Council			
4 Parish/Ward			
5 EA/LCI			
6 Rural/Urban (<i>Rural =2, Urban =1</i>)		-	
7 Household Serial Number			
8 Household Sample Number	•		
9 Name of Household Head		-	•
10 Household code			

This survey is being conducted by the Uganda Bureau of Statistics in collaboration with the Ministry of Public Service, under the authority of the Uganda Bureau of Statistics Act, 1998.

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SECTION 1B: Staff Details and Survey Time

1. Name of Interviewer			
2 Date of Interview	dd	mm	уу
			1 1
3. Starting Time		Hr:	Min:
4. Name of Supervisor			
		1	1
5. Date of Inspection by Supervisor	dd	mm	уу
6. Response Code			
Response details			
Codes for item 6 above			
Completed - 1			
Partially Completed - 2			
For Office Use Only			
7. Name of Office Editor/Scrutinizer			
7. Name of Office Editor/Scrutinizer			
8. Name of Data Entry Operator			
	ام ام		

9. Date of Data Entry	dd	mm	уу

SECTION 2A: HOUSEHOLD PARTICULARS (For all Household Members)

ID.	Name	Sex	Age in	What is the	What is the	FOR	FOR		FOR ALL PE	RSONS AGED 10 YEARS	S AND ABOVE		HOSE 1	
No.		Male = 1, Female= 2	compl eted years	relationship of (Name) to household head? Head = 1 Spouse = 2 Son/daughter=3 Parent = 4 Other Relative = 5 Non Relative = 6	status of (Name)? Usual member present = 1 Usual member Absent = 2 Student in boarding school present = 3 Student in boarding school Absent = 4 Not Usual member = 5	THOSE AGED 10YRS AND ABOVE What is (Name's) marital status Married = 1 Single = 2 Divorced/ Separated = 3 Widowed = 4	CHILDI BELOV YEARS Are the parents (Name) alive? Yes No Don't kno	V 18 5 5 5 6 6 7 7 7 7 7 7 7 7	Activity status During the last 7 days, What was [NAME's] MAIN Activity status? Employer =1 Own Account Worker =2 Government Employees =3 Private Employees =3 Private Employees =4 Unpaid Family workers =5 Has job/enterprise but did not work = 6 Not worked for at least one hour but looked for work =7 Not working and not looking work =8 Domestic Worker =9 Full Time student =10 Too young/Too old =11 Others (specify) =96	If codes 1-4 Kind of activity (Industry) During the last 7 days, What was the MAIN Sector of employment for (NAME)? Agriculture, forestry =1 Fisheries =2 Mining and Quarying =3 Manufacturing =4 Electricity, Gas and Water =5 Construction Sales and Services =7 Hotels and Services =7 Hotels and Services =7 Public administration = 10 =0 Education =11 Health and Social work =12 Financial Intermediation =13 Others =96	Occupation During the last 7 days, What is (Name's) current occupation? Legislators and Managers =1 Professionals =2 Technicians and Associate professionals=3 Clerks =4 Service workers and sales workers =5 Agriculture and fisheries =6 Crafts & related workers =7 Plant & machinery operator and Assemblers =8 Elementary Occupation =9 Armed forces =10	last nat electior Yes No		
(1)	(2)	(3)	(4)	(5)	(6)	(7)	(8	3)	(9)	(10)	(11)	(12)	(13)	(14)
							Mother	Father				LC III	LC V	Nationa I

SECTION 2B: HOUSEHOLD EDUCATION (For those with Codes 1 to 4 in Col 6 Section 2A)

ID NO.	What is (names') current schooling	What is highest class	FOR CHILDREN BELOW 18 YEARS	FOR THE CHILDREN BELOW 18 YEARS WHO LEFT SCHOOL	FOR THOSE CURRENTLY ATTENDING DAY PRIMARY SCHOOLS		Codes for highest class completed:
	status? Never attended school = 1 Left School = 2 Currently schooling = 3 If code = 1 go to column 5	(codes at the right side of table)	WHO HAVE NEVER ATTENDED SCHOOLWhat is the main reason for not attending?Too young = 1 Long Distance = 2 High Cost = 3 Lack of Interest = 4 Disability = 5 Need to work =6 Other(specify) = 96	What is the main reason for leaving school?Completed desired level =1 Need work =2 High Cost =3 Long Distance =4 Poor quality of school =5 Orphaned =6 Sickness/ calamity in family =7 Pregnancy =8 Marriage =9 War/ insecurity = 10 Parent decision =11 Lack of interest =12 Other (specify) =96	Who manages the school where (name') attends? Government = 1 Private = 2 NGO/Religious organization = 3 Other = 6	What is the distance (Name) travels from the household to School? (km)	Completed: None =00, Some schooling but did not complete p.1 = 01, Completed P.1 = 11, Completed P.2 = 12, Completed P.3 = 13, Completed P.4 = 14, Completed P.5 = 15, Completed P.6 = 16, Completed P.7 = 17, Completed S.1 = 31, Completed S.1 = 31, Completed S.2 = 32, Completed S.3 = 33,
(1)	(3)	(4)	(5)	(6)	(7)	(8)	Completed S4 = 34,
							Completed S5 = 35, Completed S6 = 36, Post primary certificate =41, Post secondary Diploma =51,
						•	Degree and above =61 Don't know =98.
						_ •	
						•	
						•	
						•	

ID NO.	Are meals						es in the School p	er Year		
NO.	provid ed at the school? Yes = 1 No = 2	Development/ Building Fund	P.T.A fees	School Uniform	Lunch fee	Stationery (Exercise books, pens, etc.)	Text books	Examination fees	Church fee	Lump sum (i.e. if the respondent has no breakdown of the expenses)
(1)	(2)	(3)	(4)	(5)	(6)	(7)	(8)	(9)	(10)	(11)
		_	_	_	_	_	_		_	
		_	_	_	_	_	_		_	
		_	_	_	_	_	_		_	
			_	_	_				_	
		_	_	_	_	_	_		_	
			_	_	_	_	_		_	
		_	_	_	_	_	_		_	
		_	_		_	_	_		_	
		_	_	_	_	_	_		_	

SECTION 2C. HOUSEHOLD EDUCATION. (For those currently attending Government Primary Schools)

SECTION 2C (CONTINUED): HOUSEHOLD EDUCATION. (For those currently attending Government Primary Schools)

How do you rate the payments you make? Affordable = 1 Not Affordable = 2	Are you willing to pay? Yes = 1 No = 2	How do you rate the quality of teachers in the school where (NAME) attends? Good = 1 Fair = 2 Poor = 3 Don't Know = 8	How do you rate the quality of facilities in the school where (NAME) attends? Good = 1 Fair = 2 Poor = 3 Don't Know = 8	What are the constraints affecting the performance of the school? Inadequate buildings = 1 Poor attitude of staff = 2 Long distance to school = 3 Bad behavior of pupils = 4 Lack of parental interest in school affairs in school affairs = 5 Insecurity = 6 Poor Management = 7 Other (specify) = 96 (MENTION AT MOST 3 CONSTRAINTS STARTING WITH THE MOST SERIOUS)			
(12)	(13)	(14)	(15)	(16a)	(16b)	(16c)	

SECTION 2D: HOUSEHOLD USE OF HEALTH SERVICES DURING LAST 30 DAYS

ID No	Did (Name) fall sick/suffere d from any injury in the last 30 days? Yes =1 No =2 Don't know =8 If code 2 and 8, go to next person	Days lost due to sickness or injury	What type of sickness/ injury was it? Fever/ Malaria =1 Respiratory =2 Measles =3 Diarrhea =4 STI/HIV/ AIDS =5 Birth-related =6 Dental =7 Accident =8 Intestinal infections =9 Skin infections =11 Ulcers =12 Mental illness =13 Flu & Cold =14 Others (specify) =96	Where did (NAME) seek treatment from? None =1 Home/self medication =2 Traditional healer =3 Gov't health facility =4 Private health facility =5 Religious/mission facility =6 Pharmacy/drug shop =7 Community health worker=8 NGO health facility =9 Other (specify) =96 If code =1 or 2 go to col 16		What is the distance to the facility where (Name) first sought treatment (km)? If reported in Miles multiply by 1.6	What means of transport did you use to go to the health facility? Walking = 1 Taxi = 2 Private car= 3 Private motorcycle/ Bicycle = 4 Boda boda= 5 Boat = 6 Others (specify) =96	How much time did it take you to reach the health facility?	COL (5) What are prohibite going to health fa Facilities High cos Sickness Staff not Negative Drugs ne Long wa Other (s	NOT REPORT CODE 4 IN		IF CODE 2 IN COL (9) How much would it have cost?	
(4)	(2)	(2)	(4)	(50)	Option (5b)		(6)	(7)	(8)		(9)		(10)
(1)	(2)	(3)	(4)	(5a)	(5b)	(5c)	(6)	(7)	(o) HRS MINS		(9)		(10)
									:				

SECTION 2D (CONTINUED): HOUSEHOLD USE OF HEALTH SERVICES DURING LAST 30 DAYS

ID No		FOR THOSE WI	TH CODES 3 TO 96	6 IN COLUMN 5		FOR THOSE WITH CODES 1 AND 2 IN COL (5)
	Was any payment made? Yes = 1 No =2 If code = 2, skip to col 15.	IF YES IN COL 11: How much did (NAME) pa	y on the first visit?	Were you or (name) satisfied with the quality of health service provided? Yes =1 No =2 Don't know =8	What was the MAIN reason for not using the available health services? Facilities too far =1 High cost of treatment =2 Sickness mild = 3 Staff not available = 4 Negative staff attitudes =5 Drugs not Available = 6 Long waiting time = 7 Other (specify) =96	
		Consultation	Drugs	Other costs		
(1)	(11)	(12)	(13)	(14)	(15)	(16)
			11111			

								DONE	Imn	nuniza	tion and							401007		VITAM	IIN A
ID NO.	Age in comple ted Months (0-59 month s)	Yes C Yes C	Card see Card Not mmunize	Not Seen = 2 Mission/NGO health facility = 3 hized = 3 School = 5 v = 8 Special Camp = 6 Other (specify) = 96 Don't Know = 8													Has (NAME) ever received a vitamin A capsule like this one? (Show capsule) Yes = 1 No = 2 Don't know = 8	If yes, how many months ago did (NAME) take the last capsule?			
			-IO 0		CG		T1 HEP B DPT2 HEP B DPT3 HEP B MEASLES POLIO 1 POLIO 2 POLIO (6) (7) (8) (9) (10) (11) (12)														
(1)	(3)		4)		5)				7)		(8)	•	9)		0)		1)	-	12)	(13)	(14)
		а	b	а	b	а	b	а	b	а	b	а	b	а	b	а	b	а	b		

SECTION 2E: IMMUNISATION FOR CHILDREN AGED UNDER 5 YEARS (Exclude Mass Immunization of Polio and Measles)

SECTION 3: QUALITY OF HEALTH SERVICES

3.1. What is the distance to the nearest government health facility where you can get medical care?

3.2. How long ago did a member of this household last go to a health facility for consultation/treatment? |____ (months), *If more than 12 months, skip to question 3.5.*

3.3. Access to selected health services

Health Service	In the last 12months did a member of the household receive this service? If yes, record ID. No. of HH member who last received the service.	Was the patient admitted? Yes = 1, No = 2	Where was the service obtained? Govt Health facility =1 Private Health facility =2 NGO Health facility =3 Other =6	Was the service paid for? Yes =1 No =2 Don't Know=8 If code 2 or 3 go to col (8)	If yes, how much was paid? (Shs)	What was the condition for payment? Official Requirement=1 Token of thanks =2 Demanded =3	Were you or the patient satisfied with the services? Yes =1 No =2 Don't Know =8	Are you always willing to pay for these services? Yes =1 No =2	Would you have paid for these services in 2004 Yes =1 No = 2 N/A =3	How has the quality of services changed compared to 2004? Improved =1 Same =2 Worsened=3 N/A =4
(1)	(2)	(3)	(4)	(5)	(6)	(7)	(8)	(9)	(10)	(11)
Consultation										
Drugs										
Immunization										
Ante-natal										
Delivery										
Laboratory										
X-ray										
ENT										
Ophthalmology										
Surgery										
Other (specify)										

3.4. Utilization of immunization and birth-related services in the last 12 months. (For children aged under 5 years and women aged 15-49 years) if a person used more than one, fill in more rows per ID

Health Service	In the last 12months did a member of the household require this service? If yes, record ID. No. of HH member who <u>last</u> received the service.	Was (Name) able to get the service? Yes =1 No =2 If code =2 go to col 6.	If yes, where was the service obtained? Gov't facility =1 Private facility. =2 NGO facility =3 Other (specify) =6	Were you or (Name) satisfied with the services offered? Yes =1, No =2, Don't Know =8	If the service was required but not used, what was the major reason? Long distance =1 Inadequate trained staff=2 Uncooperative staff at health centre =3 Lack of drugs =4 High Cost =5 Other (specify) =6	How has the quality of services changed compared to 2004? Improved =1 Same =2 Worsened =3
(1) Immunization	(2)	(3)	(4)	(5)	(6)	(7)
Family Planning Ante-natal Care						
Delivery Post-natal care						
Other (specify)						

3.5. How would you rate the quality of services provided by the health facility serving your community?

	community?		
SN	Item	What is the current situation? Good =1 Fair =2 Poor =3 Don't Know =8	How has the quality changed since the year 2004: Improved =1 Same =2 Worsened =3 Not Applicable =5 Don't know =8
(1)	(2)	(3)	(4)
1			
	Overall quality of services		
2			
	Responsiveness of the staff		
3			
	Availability of drugs		
4			
	Cleanliness		

SECTION 4: HOUSEHOLD AND HOUSING CHARACTERISTICS

A: WATER

4.1. What is the household's **main** source of water for drinking and other uses? (Record response in table below)

Use of Water			Dry Seaso	n				Wet seaso	on	
	Main source of water (codes below)	Distance (kms)	Waiting time at water source (minutes)	Time taken to and from water source (minutes)	Amount of water used per day (litres)	Main source of water (codes below)	Distance to water source (kms)	Waiting time at water source (minutes)	Time taken to and from water source (minutes)	Amount of water used per day (litres)
(1)	(2)	(3)	(4)	(5)	(6)	(7)	(8)	(9)	(10)	(11)
Drinking										
Other Uses										

Codes for Main water source (column 2 and 7):

Piped water in dwelling = 1, Piped water (yard tap) within compound = 2, Piped water outside compound = 3 Public Tap=4 Gravity flow scheme=5 Bore hole/protected spring = 6 Rain water = 7 Unprotected well/spring = 8 Lake/river / Stream/Ponds/Dams = 9 Other (Specify) = 96

4.2 If response in 4.1 is 8 to 96: what is the main reason for not using protected water sources?

Not available = 1 Long distance = 2 Unreliable = 3 Water does not taste good = 4Require contribution = 5 Long queues = 6 Open source is okay = 7 Other (Specify) = 96

4.3. Is the water used by the household paid for?Yes = 1No = 2 (If no, skip to question 4.7)

4.4. If yes: what is the purpose for the payment?

User Fees /tariffs =1 Maintenance Costs =2 Other (specify) =6

4.5 How much money on average does the household pay per month for the water?

U	.S	hs	•	

4.6 How much money is the household willing to spend on water every month?

U.Shs		

4.7. Who <u>normally</u> collects water in this household (if source is outside)? (Rank up to 3 in order of importance)

- 1. Boys
- 2. Girls
- 3. Women
- 4. Men
- 5. Delivered by vendor

4.8 Are the safe water sources in your community managed by user committees? Yes = 1 No = 2

Don't Know = 8

4.9. What do you do to the water to make it safer for drinking? Boil and filter =1 Boil only =2 Filter only =3 Nothing is done =4

4.10. How is the water for drinking <u>usually</u> stored? (record in table below)

Storage facility? Pot = 1 Jerry can = 2 Saucepan = 3 Drums = 4 Jug/Kettle = 5 Other (specify) = 6 (1)	Covered? Yes=1 No =2

4.11. If codes 1 to 6 recorded in question 4.1: How has the availability of safe water for household consumption changed in your community since 2004?

Improved =1 Same =2 Worsened=3

- 4.12. What are the **MAIN** constraints that your household faces in accessing safe water sources? (Rank up to 3 constraints in order of importance)
- 1. No Constraint
- 2. Long distance
- 3. Inadequate sources
- 4. High cost
- 5. Insecurity
- 6. Other (specify)

B: HOUSING AND SANITATION

4.13 Household dwelling type and sanitary facilities

Occupancy tenure of Dwelling UnitOwner occupied=1Free Public=2Free Private=3Subsidized Public=4Subsidized Private=5Rented Public=6Rented Private=7Other (specify)=96	Rental fees If renting i.e. codes 4-7, how much are you paying per month? Less than 50,000 = 1 50,000 to < 100,000 = 2 100,000 to 200,000 = 3 200,000 to 400,000 = 4 Greater than 400,000 = 5	Main type of Roof material Thatched = 1 Iron sheets =2 Asbestos =3 Tiles =4 Tin =5 Cement =6 Other (specify) = 96	Main type of Wall material Thatched = 1 Mud and poles = 2 Unburnt bricks = 3 Burnt bricks with mud = 4 Burnt bricks with cement = 5 Timber = 6 Cement blocks = 7 Concrete = 8 Stone = 9 Other (specify) = 96	Main type of Floor material Earth =1 Earth and cow dung =2 Cement screed = 3 Mosaic or tiles = 4 Bricks = 5 Stone = 6 Wood = 7 Concrete = 8 Other (specify) = 96	Main Garbage disposal Pit =1 Skip/Bin=2 Bush =3 Garden =4 Other (specify) =6
(1)	(2)	(3)	(4)	(5)	(6)

Main type of Toilet facility Covered pit latrine private = 1 Covered pit latrine shared = 2 VIP latrine shared = 4 Uncovered pit latrine = 5 Flush Toilet Private = 6 Flush Toilet Shared = 7 Ecosan toilet = 8 No Toilet = 9	Is there a provision for hand washing after toilet use in or near the facility? Yes=1 No=2	limit peopl from const latrines	=3 4 5 w =8	mmunity t/pit		<i>y</i> = 4 =6	
(7)	(8)	(9a)	(9b)	(9c)	(10a)	(10b)	(10c)

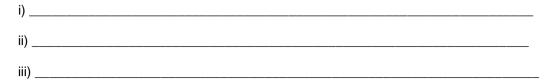
What type of Kitchen does this household use? Inside =1 Outside (built) =2 Outside (makeshift) =3 None =4	IF CODES 2OR 3 IN COL 11, What materials are used for the following? (Use codes in Columns 3-5 above)		In this household, is food cooked on an open fire, open stove or a closed stove? Open Fire/Stove without chimney hood=1 Open fire/stove with chimney hood=2 Closed stove with chimney hood=3 Other (Specify)=96 (13a) (13b)		What type of bathroom does this household use? Inside =1 Outside (built) =2 Outside (makeshift) =3 None =4	If code 1- 3 in col.14, does it have a means of drainage for waste water? Yes = 1 No = 2	If Yes in col.15, what means of drainage is used? Drainage with soakpit = 1 Drainage without soakpit = 2 Septic tank = 3 Other (Specify) = 96	
(11)	12a	12b	12c	(13a)	(13b)	(14)	(15)	(16)
	Roof	Wall	Floor	Main	Alternative			

C. HOUSEHOLD ENERGY USE

4.14. What is the <u>main</u> source of energy the household uses for **lighting**, **cooking**, **heating water** and ironing? *(use codes below)*

a) Fo	or Lighting;	b) For Cooking;	c) For Heating wa	ater; d) Iron	ing	
lf co	de 1 is not e	entered in any of t	ne categories, then	skip to Qn 4.25		
Kero Gas Woo Dung Char Sola None Othe	e = 8 er (specify) =	in) = 2 ies = 5 96				
		-	d) , what is the source	e?		
Regio Perso Solar	ricity from nati onal/Town gric onal generator r home system r (Specify) = 9	d = 2 r = 3 r = 4				
4.16	If code 1 o	r 2 in Qn 4.15 abov	/e, do you pay for the	electricity you co	onsume?	
	Yes =1 No =2					
4.17	If Yes, wha	t is your average m	onthly bill? Ug. S	hs		
4.18	What is the Own meter Shared met Included in Flat rate =4 Other (Spec	ter =2 rent =3	nly bill?			
4.19	On average	e, how many hours a	a day is electricity ava	ailable?		
comp	bany? S = 1	atisfied with the qua	lity of services provic	led to this househ	hold by the electricin	ty utility
4.20	b) IF NO , Wh i)					
	ii)					
	iii)					

4.21 In your opinion, what factors affect access to and utilization of electricity by households?



4.22 Are you aware of the Government's program of promoting energy saving in Households by providing free energy saving lamps (CFL) to Electricity Users?

Yes = 1No = 2

4.23 Have you received any Free Energy Saving Lamps (CFL), provided by the Government? Yes = 1

No = 2

4.24 How many lamps did you get?

4.25 How do you rate the government's performance in ensuring access to affordable energy for domestic use?

Good =1 Fair =2 Poor =3 Don't know =8

4.26 Comment on the availability of the following petroleum products in your locality.

D. MINING/ MINERALS SECTOR

4.29. Is/ are any member(s) of your household engaged in any form of mining?

Yes = 1 No = 2 (**If No, skip to next section**)

4.30. IF YES, what activity(ies) are you/ your household members engaged in? (Circle all that apply)

Stone Quarrying = A Sand extraction = B Brick Laying = C Other (specify) = Y_____

4.31. Have you/ your household members been advised/ guided on safe methods of mining/ extraction? Yes = 1

No = 2

4.32. On average, how much does your household earn from mining per year?

UG. Shs:

4.33. What is the Level of investment by this household in the mining activity(ies)?

Less than 50,000 shs = 1 50,000 to < 100,000 = 2 100,000 to < 200,000 = 3 200,000 to < 500,000 = 4500,000 plus = 5

SECTION 5: GOVERNANCE

5.1 Involvement/Participation in LC Activities

	If yes in col (1)	i.e. code 1 and 2				If yes in col 6	
Is or was any member of the household a member of the LC 1 committee Yes, currently = 1 Yes, in the past = 2 No never = 3, If code 3 go to col (4)	For how long was/has this household member been part of the LC committee? (in years) If more than one household member report for the one with the greatest experience	What position did this household member hold?Chairperson= 1 Vice ChairpersonVice Chairperson= 2 SecretarySecretary= 3 TreasurerTreasurer= 4 Secretary for SecuritySecretary for Security= 5 Women's representativeWomen's representative= 6 Youth RepresentativeYouth Representative= 7 Production and EnvironmentEnvironment= 8 Information, Education and MobilisationMobilisation= 9 DisabledDisabled= 10	Are LC meetings public or private? Public (village council) =1 Private (Executive) = 2 Some public, some private = 3 Don't know = 8	How often do public LC (village council) meetings take place? More than once a month=1 Once a month =2 Once in two months = 3 More than two months = 4 Not at all = 5 As and when requires = 6	Are minutes of the meetings recorded? Yes =1 No =2 Don't know = 8	Are the minutes accessi ble to the public? Yes = 1 No =2	How often do you or other household members attend LC 1 meetings? Always = 1 Only important ones = 2 Only when invited = 3 Sometimes = 4 Never = 5
(1)	(2)	(3)	(4)	(5)	(6)	(7)	(8)

How well does the LC1 committee represent the interests of your household? Not at all =1 A little =2 Well =3 Very well =4	How much confidence do you have in the LC 1 committee? None =1 A little =2 Much = 3 Very much =4	How do you rate the degree to which you are informed about the development projects in your LC 1? Fully informed =1 Informed to a large extent =2 Fairly informed =3 Infirmed to s small Extent = 4 Not informed at all = 5	Are you in any way restricted from participating in LC I meetings? Yes =1 No =2	Are you fully involved in the decision making process on issues concerning you and your village? Yes Fully =1 No To some extent =2 Not at all = 3	In your opinion are the secretaries for Children affairs performing their roles at the LCs? Yes = 1 No = 2	If yes in 5.16 above, how well are they protecting or assisting Children's rights? Very well = 1 Well = 2 Moderate = 3 Poor = 4 Very Poor = 5
(9)	(10)	(11)	(12)	(13)	(14)	(15)

5.2a. Contacts to the following institutions/courts in the last 2 years?

SN	INSTITUTION/COURT	Do you/any member of your household know of the following institution/c ourt as a place where you can go for arbitration or conflict resolution or redress in case of a problem? Yes =1 No =2 if code 2, skip to next institution	What is the distance from your household to the nearest (INSTITUTION /COURT) in (kms)	Did any household member have any issue/case requiring (INSTITUTIO N /COURT) in the Since 2004? Yes =1 No =2 if code 2, skip to next institution	If yes, what was the nature of the last issue/case? Administrativ e service =1 Complaint=2 Summon =3 Arrest =4 Loan =5 Estates management = 6 Other =96	Was the (INSTITUTIO N/COURT) actually used? Yes =1 No =2 if code 2, skip to next institution `	How long did it take to resolve the issue/case? Less than one month = 1 1 to 6 Months = 2 7 to 12 Months = 3 More than 12 month = 4 Case Pending = 5	How long would it normally take to resolve a similar case/issue at each of these institutions/ courts? Less than one month = 1 1 to 6 Months = 2 7 to 12 Months = 3 More than 12 month = 4 Don't Know = 8	Did you have to make any payment before the case/iss ue was resolved ? Yes =1 No =2 Don't Know =8 if code 2 or 3, skip to col 12	What was the purpose of the payment? Bribe =1 Token of thanks =2 Bail =3 Bond =4 Case fee =5 Initial deposit =6 Other (specify) =96	Was the household (person involved) satisfied with way the issue/case was handled? Yes =1 No =2 Don't Know =8
(1)	(2)	(3)	(4)	(5)	(6)	(7)	(8)	(9)	(10)	(11)	(12)
1	Customary Courts		.								
2	LC1		<u> _ _ </u>								
3	LC II										
4	LC III		<u> _ . .</u>								
5	Central Police/ Uganda Police		.								
6	Prisons										
			<u> </u>								

8	District Land Tribunal					
9	High Court					
10	Administrator General					
11	Directorate Of Public Prosecutions	_ . .				
12	Uganda Human Rights Commission					
13	Uganda Law Council					
14	Uganda Law Reform Commission					

5.2b. Contacts to the following other institutions in the last 2 years?

SN	INSTITUTION	Do you/any member of your household know of the existence of (institution) Yes =1 No =2 if code 2, skip to next institution	What is the distance from your household to the nearest (INSTITUTION) in (kms)	Did any household member have any Contact/ Interaction with (INSTITUTION) since 2004? Yes =1 No =2 if code 2, skip to next institution	If yes, what was the nature of the last Contact/ Interaction? Administrative service = 1 Complaint =2 Registration of Business = 3 Registration of birth and/ or death = 4 Obtaining a passport = 5	Was the (INSTITUTION) actually used? Yes =1 No =2 if code 2, skip to next institution `	How long did it take to receive/sett le the service? 1Week = 1 Fortnight =2 1 month = 3 More than month = 4	How long would it normally take to resolve a similar Contact/ Interaction at each of these institutions? <i>1Week = 1</i> <i>Fortnight =2</i> <i>1 month = 3</i> <i>More than</i> <i>month = 4</i>	Did you have to make any payment before the Contact/ Interacti on was resolved ? Yes =1 No =2 Don't Know =8 if code 2 or 3, skip to col 12	What was the purpose of the payment? Bribe =1 Token of thanks =2 Service Fee) =3	Was the household (person involved) satisfied with way the service was provided/settl ed? Yes =1 No =2 Don't Know =8
1	2	3	4	5	6	7	8	9	10	11	12
1	Directorate of Immigration										
2	Probation Officer										
3	Uganda Registration Service Bureau										
4	Micro-Finance Institutions										
5	SACCO										

5.3. Corruption in the public service

5.31. Does corruption exist in Uganda? Yes = 1 No=2 Don't know =8 (if No or don't know, skip to Qn 5.35)

5.32. If yes, to what extent do these forms of corruption exist? *Very much* =1 *Much* = 2; *moderately* =3 *A little* = 4 *Very little* = 5

- 1. Bribery
- 2. Patronage
- 3. Use of public office for personal gain
- 4. Embezzlement
- 5. Other (specify)

5.32b. Have you or any member of this household been a victim of the above corruption tendencies since 2004?

Yes = 1 No=2 Don't know =8

5.33. How much is the Government of Uganda doing to fight corruption? 1 = Very much; 2 = Much; 3 = moderately; 4 = A little; 5 = none

5.34 Experiences with extortion of money (less than USh 15,000) from private individuals by _____

	Do you know how	Would you report	If no, why not?	Have you ever	What action was taken?	How effective was the action
	to report	() if		reported		taken?
	minor	encountered		such		
	extortion of	with such		extortion?		
	money by	extortion?			Dismissed = 1	Highly effective =1
	()?			Yes =1	Disciplined =2	Fairly effective $= 2$
			Reporting is	No =2	No action	Not at all =3
			ineffective =1		taken =3	
	Yes =1	Yes =1	Fear of	If no go to	Don't know =8	
	No =2	No =2	Retribution =2	next row.		
(1)	(2)	(3)	(4)	(5)	(6)	(7)
LC I official						
LC II official						
LC III official						
Police						
Health staff						
Education staff						
Courts						
Extension						
agents						
Other (specify)						

5.35 Experiences with embezzlement of money (more than Ush 15,000) of public money by _____

	Do you know	Would you	If no , why		What	How effective
	Do you know			Have you ever		was the action
	how to report		not?	reported such		
	minor	encountered		embezzlement?	taken?	taken?
	embezzlement					
	of money by	embezzlement?		Yes =1		
	()?			No =2		
					Dismissed = 1	Highly effective $=1$
			Reporting is	lf no skip go to	Disciplined =2	Fairly effective = 2
			ineffective =1	next row.	No action	Not at all =3
	Yes =1	Yes =1	Fear of		taken =3	
	No =2	No =2	Retribution=2		Don't know =8	
(1)	(2)	(3)	(4)	(5)	(6)	(7)
LC I official						
LC II official						
LC III official						
Police						
Health staff						
Education						
staff						
Courts						
Extension						
agents						
Other						
(specify)						

5.4 Rating of performance of the local government system

LC	How do you rate the	If code 1, 2 or 3	How has the quality of	
Level	current performance of the following	What is the major problem	What would you	services offered by the LC officials changed
	Institutions?	encountered in accessing LC services?	recommend to improve the LC services?	since 2004
	Good =1 Fair =2 Poor =3 Don't Know = 8	None=1Long distances=2Absence of officers=3Demand for bribes=4Poor response by officers=5Other Grant for=5	Facilitation = 1 Train officers = 2 Demand for accountability =3	Improved =1 Same =2 Worsened =3 Don't Know =8
(1)	If code 4 skip to next row. (2)	Other (specify) =6 (3)	Other (specify) = 6 (4)	(5)
	\ - /	(0)		(3)
LC I				
LC II				
LC III				
LC IV				
LC V				

5.5 Rating of involvement in Resource Management

	How do you rate your level of involvement in resource management at ()?	Very involved =1 Involved =2 Fairly involved =3 Not involved = 8
(1)	(2)	(3)
а	Identifying Development Projects	
b	Prioritising the Development Projects	
с	Planning for Development Projects	
d	Value for Money Audits	
е	Building and Maintaining of roads	
f	Formulation of government policies and programmes	
g	Implementation of government policies and programmes	
h	Monitoring and evaluation (e.g. provide feedback on services provided by Government)	
i	Allocation of financial resourses	

5.6 Rating of Government resource utilization

	FACILITY/ASSET	Are the following Government (FACILITIES/ASSETS) available in your community? Yes =1 No =2 If code 2 skip to next row.	In your opinion, are the following Government FACILITIES/ASSETS appropriately used? Yes =1 No =2 Don't Know =8
(1)	(2)	(3)	(4)
а	Government Buildings		
b	Government Vehicles		
	Obverniment vernicles		

5.7 How would you rate the performance of civil servants in Uganda? Very well = 1 Well = 2

Moderate = 3 =4 Poor

Very Poor = 5

5.8 How do you rate the attitude of civil servants towards their clients in Uganda? Very good = 1 Good =2 Poor = 3 Very poor = 4Indifferent = 55.9 Are you or any member of this household a government employee? Yes = 1No = 2 5.10 If yes, does your pay/salary come on time? Yes = 1No = 25.11 In your opinion, is the pay of public servants adequate? Yes = 1No = 25.12 In your opinion, does the level of pay have an effect on service delivery? Yes = 1No = 25.13 If Yes, How? 5.14 Are you or any member of this household a retired government employee? Yes = 1No = 2 If No, skip to 5.17 5.15 If Yes, are you (is s/he) receiving pension? Yes = 1No = 25.16 What do you (s/he) mainly use the pension for? Pay school fees = 1Meet cost of healthcare = 2Invest in business = 3Other household expenses = 4Other (specify) 6 5.17. Has loss of your (or any other household member's) documents/testimonials by an institution caused you (him/her) denial of a government service? Yes = 1No = 25.19 If yes in 5.16 above, how well are they protecting or assisting Children's rights? Very well = 1 Well =2

5.20 How do you get the travel documents below?

Directly from the office concerned = 1, through intermediaries = 2, don't Know = 8 If Code 8 is circled skip to Next Section

Passports

Temporary movement permits

Certificates of identity

Conventional travel documents for refugees

5.21 How would you rate the ease of access to the travel documents below?

Passports

Temporary movement permits

Certificates of identity

Conventional travel documents for refugees

SECTION 6: AGRICULTURE SERVICES

A: EXTENSION SERVICES

6.1. Is this household involved in any agricultural activity?

Yes = 1

No =2 (If No, skip to section 7)

6.2 **If yes,** record in the boxes all the agricultural activities this household is involved in by order of importance.

Crop Husbandry Animal husbandry Fish farming Other (Specify)

6.3. What is the total land size owned and cultivated by the household in acres?

Owned: |___| . |___|

Cultivated: |___| . |___|

6.4. Demand for extension services

-		CALCHISTON SCI VIOC				
SN	Activity	How often do you	Are you	How much are you	What is the	What is your
		require extension	willing to	willing to pay per	commonest way of	preferred form of
		services?	pay for	visit?	accessing extension	accessing
			these		services?	extension
		Never =1	services			services?
		More than once a month =2	?		Mass media =1 Joint meetings with	Mass media =1
		=2 Once a month $=3$			extension officer $=2$	Joint meetings with
		Once in 3 months $=4$	Yes =1		Individual meeting with	extension officer =2 Individual meeting with
		Once in 6 months $=5$	No =2		extension officer = 3	extension officer =3
		Annually =6			Other, specify = 6	Other, specify =6
		Other, specify =6				
(4)	(2)	(2)	(4)	(5)	(6)	(7)
(1)	(2)	(3)	(4)	(5)	(6)	(7)
	Crop					
1	Husbandry					
	Animal					
2	husbandry					
3	Fish farming					
4	Other					
	(Specify)					

6.5. Has this household been visited by an extension worker during the last 12 months? Yes =1

No =2 (If No skip to qn 6.8.)

6.6	Use	of	extension	services

	0.0 0.00					-		•
S		Does this	What is	What is the	How often does	Do you	If yes, what	Are you
Ν	Activity	household	the	distance to	the extension	pay for	is the	satisfied
		receive	source?	the source	worker visit the	these	purpose of	with the
		extension		(km)	household?	services?	the	quality
		services	Gov'nt			Always =1	payment?	of the services
		for []?	official =1 Private =2		More than once	Sometime=2		offered?
			NGO/		a month =1 Once a month =2	Never =3	Official fee =1	onered:
		Yes =1	CBO =3		Once in 3 months $=3$	If code 3 go	Token of appreciation=2	Yes =1
		No =2	Other =6		Once in 6 months =4	to col (8)	Bribe =3	No =2
					Annually =5		Other =4	
					Other =6			
(1)	(2)	(3)	(4)	(5)	(6)	(7)	(8)	(9)
	Crop							
1	Husbandry			•				
	Animal							
2	husbandry			•				
3	Fish farming							
	Ŭ			•				
4	Other							
1	(Specify)			.				

6.7a). How do you rate the quality of extension services provided for?

SN	Services	Quality: Good =1 Fair =2 Poor =3	How do you rate change in quality since 2004? Improved =1 Same =2 Worsened =3
(1)	(2)	(3)	(4)
1	Crop husbandry		
2	Veterinary		
3	Fisheries		
4	Others (Specify)		

B: INPUTS

6.8. Use of Agricultural inputs during the last 12 months

C			al inputs during the last		If not used	How has the	Howhee
S	Input	Did the	If used, what is the	How do	If not used,	How has the	How has
Ν		household	main supply source?	you rate	what is the	household	the
		use (NAME	Agriculture officers =1	the quality	main reason for	knowledge	household'
		OF INPUT)	Extension worker $= 2$	of the	non-use?	about these	s access to
		in the last	DFI/Agricultural research	inputs	No Knowlodgo 1	inputs	inputs
		12 months?	centers/NARO Centers =3	used?	No Knowledge =1 Too Expensive =2	changed	changed
		Yes =1	Veterinary Officer =4	Coord 1	Not available =3	since 2004?	since
		No = 2	Markets =5 Cooperatives =6	Good =1 Fair =2	Not useful =4	Improved 1	2004?
			NGOs =7	Poor $=3$	Other (specify) $=6$	Improved = 1 Same =2	Improved 1
		If code 2, go to	Shops/Local vendors =8		If code 1 go to	Worsened $=3$	Improved = 1 Same =2
		col 6.	Other (specify) =96	Skip to col 7	next input.		Worsened $=3$
(1)	(2)	(3)	(4)	(5)	(6)	(7)	(8)
1	Pasture						
	seed						
2	Hybrid						
	Seeds						
3	Planting						
	materials						
4	Herbicides						
5	Fungicides						
6	Pesticides						
7	Artificial						
	Fertilizers						
8	Organic						
	manure						
9	Irrigation						
Ŭ							
10	Animal						
	Feeds						
11	Veterinary						
	drugs						
12	Artificial						
12	Insemination						
13	Fish Fry						
13	поптту						
14	Others						
14	(specify)						
L	(specily)				1		

C: MARKETING SERVICES

6.9 : Market access for agricultural inputs

SN	Input	Can you obtain [<i>INPUT</i>] in Sub- county/ Town Council Yes =1 No =2	What is the distance from the household to nearest market/ input source? (kms)	What is your main source of market information? Radio =1 Television =2 Newspaper =3 Local council officials =4 Other farmers =5 Others (specify) =6	How do you rate market information services within your community in since 2004? <i>Improved</i> =1 <i>Same</i> =2 <i>Worsened</i> =3	How do you participate in the market? Buyer =1 Seller =2 Both =3 None =4
(1)	(2)	(3)	(4)	(5)	(6)	(7)
1	Pasture seed		.			
2	Hybrid Seeds					
3	Planting materials					
4	Herbicides					
5	Fungicides					
6	Pesticides					
7	Fertilizers					
8	Organic manure					
9	Irrigation					
10	Animal Feeds					
11	Veterinary drugs					
12	Artificial Insemination					
13	Fish Fry					
14	Others (specify)					

				ural products				
Product	Has the househ old ever produc ed any of these	Is the househ old current ly produci ng any of these	Are markets for these items available in sub- county/ town council?	What is the distance from the household to nearest market? (KMs)	What price would you get per unit if sold via? (In col 6 use Unit Codes provided in Annex 1 of the Manual)		How has the ability to market these items changed in the last 2 years <i>Improved</i> =1 Same =2	
	items? Yes =1 No =2	items? Yes =1 No =2	Yes =1 No =2					Same =2 Worsened= 3
(1)	(2)	(3)	(4)	(5)	(6a) Unit Code	(6b) trader	(6c) local market	(9)
Matooke					Code			
Maize								
Sorghum/ Millet/Cereal								
s Groundnuts								
Beans								
Soya Beans				•				
Sweet Potatoes				•				
Irish Potatoes				•				
Oranges				•				
Pine-apples				•				
Mangoes				.				
Cabbages				.				
Tomatoes				•				
Cotton								
Coffee				<u> .</u>				
Теа				<u> .</u>				
Tobacco								
Cattle								
Goats								
Pigs				•				
Milk								
Poultry				 •				

6.10: Market access for agricultural products

Cassava				
		_		
Sim-sim				
		•		
Rice				
		.		

6.11. What costs do you incur in the process of marketing your produce,? (Circle all costs incurred)

Not selling produce None	=A =B	
Hire of stalls Market dues	=C =D	
Transport costs Other Costs (SPECIFY)	=E =Y	

6.12. Do you meet the following constraints/challenges in the process of marketing your produce?

SN	Ormetmeint	Yes =1, No =2
(1)	Constraint (2)	
(1)	(2)	(3)
	High transport costs	
2	Poor roads	
3	High market dues	
4	Long distances to the markets	
5	Low prices offered	
6	Perishable produce	
7	Bulky produce	
8	Quality	
9	Storage	
10	Lack of value addition	
11	Lack of market information	
12	Other (specify)	

D: OTHER AGRICULTURAL ISSUES

6.13 Has there been a disease/vector/pest outbreak in your area since 2004? Yes = 1 No = 2	
6.13(b) If YES, Did you report the outbreak? Yes = 1 No = 2	
 6.13(c). If YES, to who did you report? Extension officer = 1 LC I official = 2 LC II official = 3 Subcounty Official = 4 Other (specif) = 6	/pest outbreaks?
6.14. Are there any measures taken to control/ regulate/ monitor plant or animative $Yes = 1$ No = 2	al movement in your area?
6.14b) IF YES, list some of the measures taken to regulate animal/plant move	ment.
6.15. Does this household have access to agricultural credit? Yes = 1 No = 2	
6.16. IF YES , Has any member of this household utilized agricultural credit sine $Yes = 1$ No = 2 6.17. Does this household practice Agro Forestry? Yes = 1 No = 2	ce 2004?

6.18. **IF YES**, what types of trees are planted? **(Circle all that apply)**

Commercial Trees = A Fruits Trees = B Other Trees (Specify) = Y_____

6.19. Have you or any member of this household planted any tree seedlings in the past 2 years? Yes = 1 No = 2

6.20. IF YES, how many seedlings have you/ any member planted in total?

Number of seedlings:

SECTION 7: TRANSPORT SERVICES

A: ROAD INFRASTRUCTURE

7.1 Access to road infrastructure

SN	What is the nearest road to your household? Trunk road (tarmac) =1 Trunk road (murram) =2 Feeder road =3 Community Road =4	What is the distance to the nearest road? (kms)	How do you access the nearest road from your household? <i>Walking</i> = 1 <i>Bicycle</i> = 2 <i>Motorcycle</i> = 3 <i>Boat</i> = 4 <i>Other</i> (<i>specify</i>) = 6	Is the road usable all the year round? Yes =1 No =2	If No, why? Bad weather = 1 Bad terrain = 2 Potholes = 3 Poor drainage = 4 Bushy roads = 5 Insecurity = 6 Other (specify) = 96	How has the maintenanc e of this road changed in the last 2 years? Improved =1 Same =2 Worsened =3 Don't Know =8	What is the major constraint you find when using this road? None =1 Bad weather =2 Bad terrain = 3 Potholes = 4 Poor drainage= 5 Bushy roads = 6 Insecurity =7 Other =96	What is the distance from your household to the nearest public transport point/stage? (KM)	Do you incur any expense to reach the nearest public transport stage? Yes =1 No =2	IF YES: How much do you pay for the public transport?
(1)	(2)	(3)	(4)	(5)	(6)	(7)	(8)	(9)	(10)	(11)
1		•						•		

7.2 What is the distance from the household to the district headquarters?

7.3 State of roads.

SN	Type of roads	How has the maintenance of roads in your sub county changed in the last 2 years? Improved = 1 Same = 2 Worsened = 3 Don't Know = 8	What is the MAJOR constraint you find when using the roads in sub county? None =1 Bad weather =2 Bad terrain = 3 Potholes = 4 Poor drainage = 5 Bushy roads = 6 Insecurity =7 Other =96	Occurrence: Common = 1 Not common = 2 Not applicable = 3
(1)	(2)	(3)	(4)	(5)
1	Trunk roads (tarmac)			
2	Trunk (murram)			
3	Feeder roads			
4	Community roads			

7.4 Are any of the following road essentials available on the roads in your sub county? Yes=1 No=2

		Type of Road						
Sn	Road essentials	Trunk roads (Tarmac)	Trunk roads (murram)	Feeder roads	Community roads			
	(1)	(2)	(3)	(4)	(5)			
1	Road markings							
2	Road signs							
3	Crossing points at schools							
4	Crossing points at markets							
5	Animal crossings							
6	Adequate parking areas							
7	Bicycle/Pedestrian lanes							

7.5 Are you aware of any road safety issues? Yes=1

No=2

7.6 Mention some of the road safety issues you know

(i)	 	 	
(ii)	 	 	
(iii)	 	 	
(iv)	 	 	

7.7 Where did you obtain the information on road safety?

Radio =1
Television =2
News papers =3
Posters/Billboards =4
Police officials =5
LC officials =6
Other (specify) =96

B: WATER TRANSPORT

7.8. Did you or any household member use water transport during the last 2 years? Yes =1 No = 2

If No, Skip to Section 8.

7.9. **If yes,** how often did you or any household member use this mode of transport? (If they are many consider the one who used it <u>most</u> frequently)

7.10. Where is the water transport located?

Within District	=1
Between District and Neighboring Districts	=2
Outside District	=3

Who provides these water transport services? 7.11.

(.1	I. VVI	to provides	these water tran				
	SN	Service	Major provider	IF THE MA	JOR PROVIDE	R IN COL (3) IS GC	VERNMENT
			Gov't =1 Private =2	Do you pay for the water transport services? Yes =1 No =2	If yes, What is the purpose of payment? Official fee =1 Token of appreciation =2 Bribe =3 Other =6	What major constraint do you find when using the water transport in your area? Bad weather =1 Unreliable =2 High costs =3 Insecurity =4 Other(specify) =6	How have government- provided water transport services changed in last 2 years? Improved =1 Same =2 Worsened =3
	(1)	(2)	(3)	(4)	(5)	(6)	(7)
	1	Boats					
	2	Ferry					
	3	Other					

7.12. Are you satisfied with services provided by government in water transport?
 Yes =1 No =2

SECTION 8: OTHER SERVICE DELIVERY ISSUES

	Projects	Implemented	in the p	ast three years	5
--	----------	-------------	----------	-----------------	---

	Projects Implemented in				
	Project	What are the 9 projects the household considers most important? RANK FROM 1 TO 9 STARTING WITH THE MOST IMPORTANT.	What projects were implemented in this village/parish in the past 3 years? Yes =1 No =2 Don't Know =8	How much did the household or household or household members benefit from the project? Not at all = 1 A little = 2 Average = 3 Much = 4 No benefits yet = 5	Who was the <u>major</u> implementer of this project in the community? Central Government =1 District =2 Sub-county =3 Parish =4 Community members =5 NGO/ Church =6 Politicians =7 Private entrepreneurs/ traders =8 Other (specify) =96 Don't know =98
(1)	(2)	(3)	(4)	(5)	(6)
1	Water Provision				
2	Electrification				
3	New roads or bridges				
4	Road or bridge rehabilitation				
5	New markets				
6	Markets rehabilitation				
7	Toilet/latrine construction				
8	New school construction				
9	Classroom construction				
10	Construction of teachers houses				
11	Other school improvement				
12	Health unit construction				
13	Sensitization/ extension service/ information provision				
14	Demonstration garden				
15	Introduction of new crop or improved varieties				
16	Introduction of improved agricultural techniques				
17	Livestock improvement/ restocking/ breeding				
18	Poultry/ birds related				
19	Forestry related				
20	Conservation				
21	Fish Related				
22	Other (specify)				