

12. Education or learning activities	12	12	12	12	12	12	12	12	12	12	12	12	12	12	12	12
13. Playing or downloading video/computer games	13	13	13	13	13	13	13	13	13	13	13	13	13	13	13	13
14. Downloading movies, music, watching TV or video or listening to music/radio	14	14	14	14	14	14	14	14	14	14	14	14	14	14	14	14
15. Downloading software	15	15	15	15	15	15	15	15	15	15	15	15	15	15	15	15
16. Reading or downloading on-line newspapers or megazines	16	16	16	16	16	16	16	16	16	16	16	16	16	16	16	16
17. Other activities (Please specify.....)	17	17	17	17	17	17	17	17	17	17	17	17	17	17	17	17
14. Is the internet service you use, paid by yourself?	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1
1. Yes	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2
2. No  (End)																
15. How much did you spend per month on the internet service during the last 12 months?	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1
1. Less than or equal to Rf 200	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2
2. Between Rf 201 and Rf 500	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3
3. Between Rf 501 and Rf 750	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4
4. Between Rf 751 and Rf 1000	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5
5. More than Rf 1000																
16. Did you, for any reason, change your internet service provider during the last 12 months? <i>(If YES what is the reason)</i>	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1
1. Yes - due to dissatisfaction in the quality of service	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2
2. Yes - due to dissatisfaction in the cost of service	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3
3. Yes - other reason	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4
4. Did not change																

COMMENTS

.....

.....

.....

.....