



Uganda Bureau of Statistics



THE 2004 NATIONAL SERVICE DELIVERY SURVEY (NSDS)

HOUSEHOLD QUESTIONNAIRE

[TO BE ANSWERED BY HEAD OF HOUSEHOLD AND IN HIS/HER ABSENCE,
BY AN ADULT MEMBER OF THE HOUSEHOLD]

SECTION 1A: HOUSEHOLD IDENTIFICATION PARTICULARS			
1 District Name and Code			
2 County/Municipality			
3 Sub-County/Division/Town Council			
4 Parish/Ward			
5 EA/LCI			
6 Household Serial Number			
7 Household Sample Number			
8 Name of Household Head			

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9 Rural/Urban (<i>Rural =1, Urban =2</i>)									
10 Household code									

This survey is being conducted by the Uganda Bureau of Statistics of the Ministry of Finance, Planning and Economic Development under the authority of the Uganda Bureau of Statistics Act, 1998.

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SECTION 1B: Staff Details and Survey Time

1. Name of Interviewer			
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2. Date of Interview	dd		mm		yy	

3. Starting Time	Hr:		Min:	

4. Name of Team Leader		
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5. Date of Inspection by Team Leader	dd		mm		yy	

6. Response Code	
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Response details

Codes for item 6 above

- Completed - 1
- Partially Completed - 2

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7. Name of Office Editor/Scrutinizer		
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8. Name of Data Entry Operator _____

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9. Date of Data Entry	dd		mm		yy	

SECTION 3: QUALITY OF HEALTH SERVICES

3.1. What is the distance to the nearest government health facility where you can get medical care? _____, kms.

3.2. How long ago did a member of this household last go to a health facility for consultation/treatment? _____ (months), **If more than 12 months, skip to question 3.5.**

3.3. Access to selected health services

Health Service	In the last 12 months did a member of the household receive this service? If yes, record ID. No. of HH member who last received the service.	Was the patient admitted? Yes = 1, No = 2	Where was the service obtained? Govt hosp. =1 Private hosp. =2 NGO hosp. =3 Other =4	Was the service paid for? Yes =1 No =2 Don't Know =3	If yes, how much was paid? (Shs) If code 2 or 3 go to col (8)	What was the condition for payment? Official Requirement=1 Token of thanks =2 Demanded =3	Were you or the patient satisfied with the services? Yes =1 No =2 Don't Know =3	Are you always willing to pay for these services? Yes =1 No =2	Would you have paid for these services in 2000 Yes =1 No =2 N/A =3	How has the quality of services changed compared to 2000? Improved =1 Same =2 Worsened =3 N/A =4
(1)	(2)	(3)	(4)	(5)	(6)	(7)	(8)	(9)	(10)	(11)
Consultation										
Drugs										
Immunization										
Ante-natal										
Delivery										
Laboratory										
X-ray										
Surgery										
Other (specify)										

3.4. Utilization of immunization and birth-related services in the last 12 months. (For children aged under 5 years and women aged 15-50 years) **if a person used more than one, fill in more rows per ID**

Health Service	In the last 12 months did a member of the household require this service? If yes, record ID. No. of HH member who last received the service.	Was (Name) able to get the service? Yes =1 No =2 If code =2 go to col 6.	If yes, where was the service obtained? Gov't facility =1 Private facility. =2 NGO facility =3 Other (specify) =4	Were you or (Name) satisfied with the services offered? Yes =1, No =2, Don't Know =3	If the service was required but not used, what was the major reason? Long distance =1 Inadequate trained staff=2 Uncooperative staff at health centre =3 Lack of drugs =4 High Cost =5 Other (specify) =6	How has the quality of services changed compared to 2000? Improved =1 Same =2 Worsened =3
(1)	(2)	(3)	(4)	(5)	(6)	(7)
Immunization						
Family Planning						
Ante-natal Care						
Delivery						
Post-natal care						
Other (specify)						

3.5. How would you rate the quality of services provided by the government health facility serving your community?

SN	Item	What is the current situation? <i>Good</i> =1 <i>Fair</i> =2 <i>Poor</i> =3 <i>Don't Know</i> =4	How has the quality changed since the year 2000: <i>Improved</i> =1 <i>Same</i> =2 <i>Worsened</i> =3 <i>Don't know</i> =4 <i>Not Applicable</i> =5
(1)	(2)	(3)	(4)
1	Overall quality of services		
2	Responsiveness of the staff		
3	Availability of drugs		
4	Cleanliness		

SECTION 4: WATER AND SANITATION

A: WATER

4.1. What is the household's **MAIN** source of water for drinking and other uses? (Record response in table below)

Use of Water	Dry Season					Wet season				
	Main source of water	Distance (kms)	Waiting time at water source (minutes)	Time taken to and from water source (minutes)	Amount of water used per day (litres)	Main source of water	Distance to water source (kms)	Waiting time at water source (minutes)	Time taken to and from water source (minutes)	Amount of water used per day (litres)
(1)	(2)	(3)	(4)	(5)	(6)	(7)	(8)	(9)	(10)	(11)
Drinking										
Other Uses										

Codes for Main water source:

Piped water in dwelling =1, Piped water (yard tap) within compound =2, Piped water outside compound =3
 Bore hole/protected spring/gravity flow scheme =4, Unprotected well/spring =5, Rain water =6, Lake/river / Stream/Ponds/Dams =7 Other (Specify) =8

4.2 If response in 4.1 is 5 to 8, what is the **MAIN** reason for not using protected water sources?

Not available =1, Long distance =2, Unreliable =3, Water does not taste good =4,
 Require contribution =5, Long queues =6, Open source is okay =7 Other (Specify) =8

4.3. Is the water used by the household paid for? [1 = Yes; 2 = No] **If no, skip to question 4.7**

4.4. If yes, what is the purpose for the payment?

User Fees /tariffs =1
 Maintenance Costs =2
 Other (specify) =3

4.5 How much money on average does the household pay per month for the water?

Shs.

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4.6 How much money is the household willing to spend on water every month?

Shs.

--	--	--	--	--	--

4.7. Who **NORMALLY** collects water in this household (if source is outside)?

Boys =1, Girls =2, Both Boys and Girls =3, Women =4, Both Girls and Women =5, Men =6
 Both Women and Men =7, Delivered by vendor =8

4.8 Are the safe water sources in your community managed by user committees?

[1 = Yes, 2 = No, 3 = Don't Know]

4.9. How is the water for drinking prepared in the household?

Boil and filter =1; Boil only =2; Filter only =3; Nothing is done =4

4.10. How is the water for drinking **USUALLY** stored?

Storage facility	Covered
Pot = 1	Yes=1, No =2
Jerry can = 2	
Saucepan = 3	
Drums = 4	
Jug/Kettle = 5	
Other (specify) = 6	
(1)	(2)

4.11. How has the availability of safe water (**codes 1 to 4 in question 4.1**) for household consumption changed in your community over the past 2 years? [Improved =1, Same =2, Worsened=3]

4.12. What is the **MAIN** constraint that your household faces in accessing safe water sources? [No Constraint =1, Long distance =2, Inadequate sources =3, High cost =4, Other (specify) = 5]

B: HOUSING AND SANITATION

4.13 Household dwelling type and sanitary facilities

Occupancy tenure of Dwelling Unit	Roof	Walls	Floor
Owner occupied =1	Thatched =1	Thatched =1	Earth =1
Free Public =2	Iron sheets =2	Mud and poles =2	Earth and cow dung =2
Free Private =3	Asbestos =3	Unburnt bricks =3	Cement screed =3
Subsidized Public =4	Tiles =4	Burnt bricks with mud =4	Mosaic or tiles =4
Subsidized Private =5	Tin =5	Burnt bricks with cement =5	Bricks =5
Rented Public =6	Cement =6	Timber =6	Stone =6
Rented Private =7	Other (specify) =7	Cement blocks =7	Wood =7
Other (specify) =8		Concrete =8	Concrete =8
		Stone =9	Other (specify) =9
		Other (specify) =10	
(1)	(2)	(3)	(4)

Kitchen	Garbage disposal	Bathroom	Toilet
Inside =1	Pit =1	Inside =1	Covered pit latrine private =1
Outside (built) =2	Skip /Bin =2	Outside (built) =2	Covered pit latrine shared =2
Outside (makeshift) =3	Bush =3	Outside (makeshift) =3	VIP latrine private =3
None =4	Garden =4	None =4	VIP latrine shared =4
	Other (specify) =5		Uncovered pit latrine =5
			Flush Toilet Private =6
			Flush Toilet Shared =7
			Ecosan toilet =8
			No Toilet =9
(5)	(6)	(7)	(8)

4.14 Is there a provision for hand washing after toilet use?
Yes = 1 No = 2

4.15. What is the major factor that limits people in your community from constructing toilet/pit latrines? None=1, Ignorance =2, High cost =3, Soil type/terrain =4, Culture =5, Don't Know =6, Other (specify) =7

4.16. What is the major factor that limits people in your community from using toilet/pit latrines? None=1, Ignorance =2, Culture =3, Non-availability = 4, Don't Know =5, Other (specify) =6

SECTION 5: GOVERNANCE

5.1 Contact with the following institutions/courts in the last 2 years?

SN	Type of institution or court	What is the distance from your household to the nearest institution/court? ____ (kms)	Did any household member have any issue/case requiring institutional or court intervention at ____ in the last 2 years? Yes =1 No =2 if code 2, skip to next institution	If yes, what was the nature of the last issue/case? Administrative service =1 Complaint =2 Summon =3 Arrest =4 Other =5	Was the institution/ court actually used? Yes =1 No =2 if code 2, skip to next institution	How long did it take to resolve the issue/case? Less than one month =1 1 to 6 months =2 7 to 12 months =3 More than 12 months =4 Case Pending =5	How long would it normally take to resolve a similar case/issue at each of these courts? Less than one month =1 1 to 6 months =2 7 to 12 months =3 More than 12 months =4 Don't Know =5	Did you have to make any payment before the case/issue was resolved? Yes =1 No =2 Don't Know =3 if code 2 or 3, skip to col 11	What was the purpose of the payment? Bribe =1 Token of thanks =2 Bail =3 Bond =4 Case fee =5 Other (specify) =6	Was the household (person involved) satisfied with way the issue/case was handled? Yes =1 No =2 Don't Know =3
(1)	(2)	(3)	(4)	(5)	(6)	(7)	(8)	(9)	(10)	(11)
1	Customary Courts									
2	LCI									
3	LCII									
4	LCIII									
5	Local Administration Police									
6	Central Police									
7	Prisons									
8	Magistrates Court									
9	District Land Tribunal									
10	High Court									
11	Other, specify									

5.2 LC Committee and Social Aspects

		If yes in col (1) i.e code 1 and 2				If yes in col 6	
Is or was any member of the household a member of the LC 1 committee	For how long was/has this household member been part of the LC committee? (in years)	What position did this household member hold?	Are LC meetings public or private?	How often do public LC (village council) meetings take place?	Are minutes of the meetings recorded?	Are the minutes accessible to the public?	How often do you or other household members attend LC 1 meetings?
Yes, currently = 1 Yes, in the past = 2 No never = 3, If code 3 go to col (4)	If more than one household member report for the one with the greatest experience	Chairperson = 1 Vice Chairperson = 2 Secretary = 3 Treasurer = 4 Secretary for Security = 5 Women's representative = 6 Youth Representative = 7 Production and Environment = 8 Information, Education and Mobilisation = 9 Disabled = 10	Public (village council) = 1 Private (Executive) = 2 Some public, some private = 3 Don't know = 4	More than once a month = 1 Once a month = 2 Once in two months = 3 More than two months = 4 Not at all = 5 As and when requires = 6	Yes = 1 No = 2 Don't know = 3	Yes = 1 No = 2	Always = 1 Only important ones = 2 Only when invited = 3 Sometimes = 4 Never = 5
(1)	(2)	(3)	(4)	(5)	(6)	(7)	(8)
	If code is 1 in col 9						
Was the 25% in graduated tax for last year (financial year 2002/03) remitted to the village?	Do you know how this money has been spent?	How much does the household have to pay in graduated tax for this year? (i.e. the financial year 2003/04)	How much did the household pay in graduated tax last year? (i.e. the financial year 2002/03)	How well does the LC1 committee represent the interests of your household?	How much confidence do you have in the LC 1 committee?		
Yes = 1 No = 2 Don't know = 3 If code = 2 or 3 go to col (11)	Yes = 1 No = 2	(if more than one household member pays G-tax, calculate the total for the household) (if no tax is to be paid, put 0) (if don't know, put 99)	(if more than one household member paid G-tax, calculate the total for the household) (if no tax was paid, put 0) (if don't know, put 99)	Not at all = 1 A little = 2 Well = 3 Very well = 4	None = 1 A little = 2 Much = 3 Very much = 4		
(9)	(10)	(11)	(12)	(13)	(14)		

5.3 Experiences with minor extortion of money (**less than USh 15,000**) from **private** individuals by _____

	Do you know how to report minor extortion of money by (____)? Yes =1 No =2	Would you report (____) if encountered with such extortion? Yes =1 No =2	If no, why not? Reporting is ineffective =1 Fear of Retribution =2	Have you ever reported such extortion? Yes =1 No =2 If no go to next row.	What action was taken? Dismissed = 1 Disciplined =2 No action taken =3 Don't know =4	How effective was the action taken? Highly effective =1 Fairly effective =2 Not at all =3
(1)	(2)	(3)	(4)	(5)	(6)	(7)
LC I official						
LC II official						
LC III official						
Police						
Health staff						
Education staff						
Courts						
Extension agents						
Other (specify)						

5.4 Experiences with minor embezzlement of money (**Ush 15,000 - 99,000**) of **public** money by _____

	Do you know how to report minor embezzlement of money by (____)? Yes =1 No =2	Would you report if encountered with such embezzlement? Yes =1 No =2	If no, why not? Reporting is ineffective =1 Fear of Retribution=2	Have you ever reported such embezzlement? Yes =1 No =2 If no skip go to next row.	What action was taken? Dismissed = 1 Disciplined =2 No action taken =3 Don't know =4	How effective was the action taken? Highly effective =1 Fairly effective =2 Not at all =3
(1)	(2)	(3)	(4)	(5)	(6)	(7)
LC I official						
LC II official						
LC III official						
Police						
Health staff						
Education staff						
Courts						
Extension agents						
Other (specify)						

5.5 Experiences with major embezzlement of money (**more than US\$ 100,000**) of public money by _____

	Do you know how to report major embezzlement of money by (____)?	Would you report if encountered with such embezzlement?	If no, why not?	Have you ever reported such embezzlement?	What action was taken?	How effective was the action taken?
	Yes =1 No =2	Yes =1 No =2	Reporting is ineffective =1 Fear of retribution =2	Yes =1 No =2 If no skip go to next row.	Dismissed =1 Disciplined =2 No action taken =3 Don't know =4	Highly effective =1 Fairly effective =2 Not at all =3
(1)	(2)	(3)	(4)	(5)	(6)	(7)
LC I official						
LC II official						
LC III official						
Police						
Health staff						
Education staff						
Courts						
Extension agents						
Other (specify)						

5.6 Rating of performance of the local government system

LC Level	How do you rate the current performance of the following institutions? Good =1 Fair =2 Poor =3 Don't Know = 4 If code 4 skip to next row.	If code 1, 2 or 3 in col. (2)		How has the quality of services offered by the LC officials changed in last 2 years? Improved =1 Same =2 Worsened =3 Don't Know =4
		What is the major problem encountered in accessing LC services? None =1 Long distances =2 Absence of officers =3 Demand for bribes =4 Poor response by officers =5 Other (specify) =6	What would you recommend to improve the LC services? Facilitation = 1 Train officers =2 Demand for accountability =3 Other (specify) =4	
(1)	(2)	(3)	(4)	(5)
LC I				
LC II				
LC III				

SECTION 6: AGRICULTURE SERVICES

A: EXTENSION SERVICES

6.1. Is this household involved in any agricultural activity? Yes = 1, No =2 (If No, skip to section 7)

6.2 If yes, circle all the agricultural activities involved in by this household and rank them in the boxes given according to the order of importance.

- Crop Husbandry =1
- Animal husbandry =2
- Fish farming =3
- Other (Specify)..... =4

6.3. What is the total land size owned and cultivated by the household in acres? _____ Owned, _____ Cultivated

6.4. Demand for extension services

SN	Activity	How often do you require extension services? <i>Never =1</i> <i>More than once a month =2</i> <i>Once a month =3</i> <i>Once in 3 months =4</i> <i>Once in 6 months =5</i> <i>Annually =6</i> <i>Other, specify =7</i>	Are you willing to pay for these services? <i>Yes =1</i> <i>No =2</i>	How much are you willing to pay per visit?	What is the commonest way of accessing extension services? <i>Mass media =1</i> <i>Joint meetings with extension officer =2</i> <i>Individual meeting with extension officer =3</i> <i>Other, specify =4</i>	What is your preferred form of accessing extension services? <i>Mass media =1</i> <i>Joint meetings with extension officer =2</i> <i>Individual meeting with extension officer =3</i> <i>Other, specify =4</i>
(1)	(2)	(3)	(4)	(5)	(6)	(7)
1	Crop Husbandry					
2	Animal husbandry					
3	Fish farming					
4	Other (Specify)					

6.5. Has this household been visited by an extension worker during the last 12 months?

Yes =1, No =2 (If No skip to qn 6.8 otherwise fill the table below:)

6.6 Use of extension services

SN	Which extension services did the household receive? <i>Crop husbandry =1</i> <i>Veterinary =2</i> <i>Fisheries =3</i> <i>Others =4</i>	What was the source? <i>Government official =1</i> <i>Private =2</i> <i>NGO/CBO =3</i> <i>Other =4</i>	What is the distance to the source (km)	How often has the extension worker visited the household? <i>More than once a month =1</i> <i>Once a month =2</i> <i>Once in 3 months =3</i> <i>Once in 6 months =4</i> <i>Annually =5</i> <i>Other =6</i>	Do you pay for these services? <i>Always =1</i> <i>Sometimes =2</i> <i>Never =3</i> <i>If code 3 go to col (8)</i>	If yes, what is the purpose of the payment? <i>Official fee =1</i> <i>Token of appreciation =2</i> <i>Bribe =3</i> <i>Other =4</i>	Are you satisfied with the quality of the services offered? <i>Yes =1</i> <i>No =2</i>
(1)	(2)	(3)	(4)	(5)	(6)	(7)	(8)
1							
2							
3							
4							

6.7 How do you rate the quality of extension services provided by government officers?

SN	Services <i>Crop husbandry =1 Veterinary =2 Fisheries =3 Others =4</i>	Quality: <i>Good =1 Fair =2 Poor =3</i>	How do you rate change in quality in last 2 years? <i>Improved =1 Same =2 Worsened =3</i>
(1)	(2)	(3)	(4)
1			
2			
3			
4			

6.8 Have you ever heard about the Plan for Modernization of Agriculture (PMA)?
Yes =1; No =2

6.9. If Yes, which PMA activities have you heard about? (Circle appropriate code)

- Training =1
- Advocacy services =2
- Marketing =3
- Other (specify) =4

B: INPUTS

6.10 Use of Agricultural inputs during the last 12 months

SN	Input	Did the household use any of the Inputs listed in column (2)? <i>Yes =1 No =2</i> If code 2, go to col 6.	If used, what is the main supply source? <i>Agriculture officers =1 DFI/Agricultural research centers/NARO Centers =2 Veterinary Officer =3 Markets =4 Cooperatives =5 NGOs =6 Shops/Local vendors =7 Other (specify) =8</i>	How do you rate the quality of the inputs used? <i>Good =1 Fair =2 Poor =3</i> Skip to col 7	If not used, what is the main reason for non-use? <i>No Knowledge =1 Too Expensive =2 Not available =3 Not useful =4 Other (specify) =5</i> If code 1 go to next input.	How has the household knowledge about these inputs changed since 2000? <i>Improved =1 Same =2 Worsened =3</i>	How has the household's access to inputs changed since 2000? <i>Improved =1 Same =2 Worsened =3</i>
(1)	(2)	(3)	(4)	(5)	(6)	(7)	(8)
1	Improved Seeds						
2	Hybrid Seeds						
3	Herbicides						
4	Fungicides						
5	Pesticides						
6	Animal Feeds						
7	Veterinary drugs						
8	Artificial Insemination						
9	Others, specify						

C: MARKETING SERVICES

6.11 A :Market access for agricultural inputs

SN	Input	Can you obtain the inputs listed in column (2) in Sub-county/ Town Council Yes =1 No =2	What is the distance from the household to nearest market/ input source? (kms)	What is your main source of market information? Radio =1 Television =2 Newspaper =3 Local council officials =4 Other farmers =5 Others (specify) =6	How do you rate market information services within your community in last 2 years? Improved =1 Same =2 Worsened =3	How do you participate in the market? Buyer =1 Seller =2 Both =3 None =4
(1)	(2)	(3)	(4)	(5)	(6)	(7)
1	Improved Seeds					
2	Hybrid Seeds					
3	Herbicides					
4	Fungicides					
5	Pesticides					
6	Animal Feeds					
7	Veterinary drugs					
8	Artificial Insemination					
9	Others (specify)					

6.11B: Market access for agricultural products

Product	Has the household ever produced any of these items? Yes =1 No =2	Is the household currently producing any of these items? Yes =1 No =2	Are markets for these items available in sub-county/ town council Yes =1 No =2	What is the distance from the household to nearest market? ____ (kms)	What price would you get per unit if sold via?			How has the ability to market these items changed in the last 2 years Improved =1 Same =2 Worsened= 3
					(6) Unit Code	(7) trader	(8) local market	
(1)	(2)	(3)	(4)	(5)	(6)	(7)	(8)	(9)
Matooke								
Maize								
Sorghum/ Millet/Cereals								
Groundnuts								
Beans								
Potatoes								
Oranges								
Pineapples								
Mangoes								
Cabbages								
Tomatoes								
Cotton								
Coffee								
Tea								
Tobacco								
Cattle								
Goats								
Pigs								
Milk								
Poultry								
Cassava								
Sim-sim								
Rice								

6.12. What costs do you incur in the process of marketing your produce,? (Circle all costs incurred)

- Not selling produce =1
- None =2
- Hire of stalls =3
- Market dues =4
- Transport costs =5
- Other Costs =6

6.13. What constraints/challenges do you meet in the process of marketing your produce?

SN	Constraint	<i>Yes =1, No =2</i>
(1)	(2)	(3)
1	High transport costs	
2	Poor roads	
3	High market dues	
4	Long distances to the markets	
5	Low prices offered	
6	Other	

SECTION 7: TRANSPORT SERVICES

A: ROAD INFRASTRUCTURE

7.1. Access to road infrastructure

SN	What is the nearest road to your household? <i>Trunk road (tarmac) =1</i> <i>Trunk road (murrum) =2</i> <i>Feeder road =3</i> <i>Community Road =4</i>	What is the distance to the nearest road? (kms)	Is the road usable all the year round? <i>Yes =1</i> <i>No =2</i>	If code =2 in col.4, why? <i>Bad weather =1</i> <i>Poor maintenance =2</i> <i>Other (specify) =3</i>	How has the maintenance of this road changed in the last 2 years? <i>Improved =1</i> <i>Same =2</i> <i>Worsened =3</i> <i>Don't Know =4</i>	What is the major constraint you find when using this road? <i>None =1</i> <i>Bad weather =2</i> <i>Poor road maintenance =3</i> <i>Insecurity =4</i> <i>Other =5</i>
(1)	(2)	(3)	(4)	(5)	(6)	(7)
1						

7.2. State of roads.

SN	Type of roads	How has the maintenance of roads in your area changed in the last 2 years? <i>Improved = 1</i> <i>Same =2</i> <i>Worsened = 3</i> <i>Don't Know = 4</i>	What is the MAJOR constraint you find when using the roads in area? <i>Bad weather = 1</i> <i>Poor road maintenance =2</i> <i>Insecurity = 3</i> <i>Other(specify) = 4</i> <i>None =5</i>	Occurrence: <i>Common = 1</i> <i>Not common = 2</i> <i>Not applicable = 3</i>
(1)	(2)	(3)	(4)	(5)
1	Trunk roads (tarmac)			
2	Trunk (murrum)			
3	Feeder roads			
4	Community roads			

7.3. What is the distance from the household to the district headquarters? _____ (Kms)

B: WATER TRANSPORT

7.4. Did any household member use water transport during the last 2 years? [Yes =1, No = 2]

If no Skip to Section 8.

7.5. If yes, how often did the member use this mode of transport? (If they are many consider the one who used it **MOST** frequently)

- Daily =1
- Weekly =2
- Monthly =3
- More than a month =4

7.6. Where is the water transport located?

- Within District =1
- Between District and Neighboring Districts =2
- Outside District =3

7.7. Who provides these water transport services?

S N	Service	Major provider Gov't =1 Private =2	If the major provider in col (3) is Government				
			Do you pay for the water transport services? Yes =1 No =2	If yes, purpose of payment? Official fee =1 Token of appreciation =2 Bribe =3 Other =4	Are you satisfied with services provided by government? Yes =1 No =2	What major constraint do you find when using the water transport in your area? Bad weather =1 Unreliable =2 High costs =3 Insecurity =4 Other(specify) =5	How have government-provided water transport services changed in last 2 years? Improved =1 Same =2 Worsened =3
(1)	(2)	(3)	(4)	(5)	(6)	(7)	(8)
1	Boats						
2	Ferry						
3	Other						

SECTION 8: OTHER SERVICE DELIVERY ISSUES

Projects Implemented in the past three years

	Project	What are the 9 projects the household considers most important? <i>RANK FROM 1 TO 9 STARTING WITH THE MOST IMPORTANT.</i>	What projects were implemented in this village in the past 3 years? <i>If the project is mentioned and it is not implemented in the village but it is in the parish include the projects.</i> Yes =1 No =2 Don't Know =3	How much did the household or household members benefit from the project? Not at all = 1 A little = 2 Average = 3 Much = 4 No benefits yet = 5	Who was the MAJOR implementor of this project in the community? Central Government =1 District =2 Sub-county = 3 Parish = 4 Community members =5 NGO/ Church = 6 Politicians = 7 Private entrepreneurs/traders = 8 Other (specify) = 9 Don't know = 10
(1)	(2)	(3)	(4)	(5)	(6)
1	Water Provision				
2	Electrification				
3	New roads or bridges				
4	Road or bridge rehabilitation				
5	New markets				
6	Markets rehabilitation				
7	Toilet/latrines construction				
8	New school construction				
9	Classroom construction				
10	Other school improvement				
11	Health unit construction				
12	Sensitization/ extension service/ information provision				
13	Demonstration garden				
14	Introduction of new crop or improved varieties				
15	Introduction of improved agricultural techniques				
16	Livestock improvement/ restocking/ breeding				
17	Poultry/ birds related				
18	Forestry related				
19	Conservation				
20	Fish Related				
21	Other (specify)				

Section 9: Access to formal & informal credit during the last 12 months (For individuals aged 18 years and above)

ID. No.	Did (NAME) require a loan or credit in the past 12 months ? Yes =1 No =2 <i>If code 2, go to next ID.</i>	If yes, did (NAME) apply for a loan? Yes =1 No =2 <i>If ode=2, go to col 11</i>	How much did (NAME) ask for?	How much did (NAME) receive?	How much was (Name) supposed to pay back?	What was the period of payment? Three months =1 Six months =2 Twelve months =3 Two years =4 Other (specify) =5	What was the purpose of the loan? Purchase of agricultural land =1 Purchase of livestock =2 Agricultural inputs =3 Setting up or expansion of enterprise =4 Housing =5 Education =6 Health =7 Household consumer goods and services =8 Other (specify) =9	What was the purpose of the loan? Bank =1 Cooperative credit facilities =2 Government agency =3 NGO =4 Commercial firm =5 Money Lender =6 Employer =7 Relative/ friends =8 Community funds =9 Others (specify) =10	What was the rate of interest per year? (%)	If no, in col (3) why? Not needed =1 Don't know where to apply =2 No supply available locally (too far) =3 Does not have security required =4 Interest too High =5 Other (specify) =6
(1)	(2)	(3)	(4)	(5)	(6)	(7)	(8)	(9)	(10)	(11)

