



**Uganda Bureau of Statistics**



**THE 2004 NATIONAL SERVICE DELIVERY SURVEY (NSDS)  
QUESTIONNAIRE FOR SERVICE PROVIDERS  
[To be answered by Heads of Selected Departments]**

<b>SECTION 1A: IDENTIFICATION PARTICULARS</b>			
1 District name and code			
2 County/Municipality			
3 Sub-County/Division/Town Council			
4 Parish/Ward			
5 EA			

Response Status by Sector

<b>Sector</b>	<b>Title of Officer answering</b>	<b>Response Status</b>
		<i>Completed</i> =1 <i>Partially Completed</i> =2 <i>Not filled</i> =3
(1)	(2)	(3)
Education		
Health		
Water and Sanitation		
Agriculture Extension Services		
Road Infrastructure		
Governance		

**This survey is being conducted by the Uganda Bureau of Statistics of the Ministry of Finance, Planning and Economic Development under the authority of the Uganda Bureau of Statistics Act, 1998.**

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**SECTION 1B: Staff Details**

1. Name of Team Leader			
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2. Name of District Supervisor		
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3. Date of Inspection by District Supervisor	<b>dd</b>		<b>mm</b>		<b>yy</b>	

**For Office Use Only**

4. Name of Office Editor/Scrutinizer		
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5. Name of Data Entry Operator \_\_\_\_\_ 

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6. Date of Data Entry	<b>dd</b>		<b>mm</b>		<b>yy</b>	

## SECTION 2: EDUCATION (Primary Education)

2.1. What is the name of this school?

.....

2.2. Who manages the school?

Government =1, Private =2, NGO/ Religious Organization =3, Other (specify) =4

### 2.3. Staffing position of the school

How many teachers by grade are available in this school?			How many additional teachers are required in this school?
Grade	Female	Male	
(1)	(2)	(3)	(4)
1. Grade V and above			
2. Grade III			
3. Grade II			
4. Untrained/licensed			

### 2.4 School Enrollment

Class	Current enrollment (2004)		Enrollment in 2003	
	Girls	Boys	Girls	Boys
(1)	(2)	(3)	(4)	(5)
P7				
P6				
P5				
P4				
P3				
P2				
P1				

### 2.5. Availability of facilities at the school

Facility	Are the facilities listed in column 1 available at the school?  Yes =1 No =2	If code is 1 in column 2  Is the facility adequate?  Yes =1 No =2	What type of buildings does the school have?  Permanent =1 Semi-permanent =2 Both permanent & Semi-permanent =3 Temporary =4 Other (Specify) =5	What is the condition of the facilities?  Good =1 Fair =2 Poor =3
(1)	(2)	(3)	(4)	(5)
1. Classrooms				
2. Teachers' houses				
3. Library				
4. Laboratory				
5. Workshop				
6. Toilets/Latrines				

2.6. Are there separate toilet facilities for girls/boys? Yes =1, No =2

2.7 Do your toilet facilities cater for the physically impaired children? Yes =1, No =2

2.8. Are there First Aid facilities at school premises? Yes =1, No =2

**If no Skip to 2.10**

2.9. If yes who administers First Aid at the school?

School Nurse=1 Teachers =2 Others (Specify) =3

2.10. What is the **MAIN** source of drinking water at the school?

- |                                   |    |                                   |    |
|-----------------------------------|----|-----------------------------------|----|
| <i>Piped water at school</i>      | =1 | <i>Protected spring/well</i>      | =5 |
| <i>Piped water outside school</i> | =2 | <i>Rain water</i>                 | =6 |
| <i>Bore hole at school</i>        | =3 | <i>Lake/river/stream/Dam/pond</i> | =7 |
| <i>Bore hole outside school</i>   | =4 | <i>Other (specify)</i>            | =8 |
|                                   |    | <i>None</i>                       | =9 |

2.11. If source of water is not at school, what is the distance to the **NEAREST** water source (Km)? \_\_\_\_\_

2.12 How reliable is the source of water?

- |                                     |    |
|-------------------------------------|----|
| <i>Reliable throughout the year</i> | =1 |
| <i>Not Reliable (Seasonal)</i>      | =2 |

**2.13. Payment for services by parents/guardians at the School**

Item	<b>Does the school charge for this item?</b>	What is the average amount charged per Child? (Ushs)	What is the frequency of payment?
	Yes =1 No =2		Annual =1 Per term =2 Monthly =3 When required =4 Other =5
(1)	(2)	(3)	(4)
1. Development/building fees			
2. Lunch fee			
3. School uniform			
4. Exercise books			
5. Text books			
6. Pens and Pencils			
7. Geometry sets			
8. Rulers			
9. Coaching fees			
10. Others (specify)			

**2.14. Supply of FREE Items by the school**

Item	Does the school supply this item for free?
	Yes =1 No =2
(1)	(2)
1. Exercise books	
2. Pens and pencils	
3. Text books	
4. Geometry Sets	
5. Rulers	
6. Uniform	
7. Lunch	
8. Others (specify)	

**2.15. Academic performance of the pupils in PLE**

Year	Number of candidates		Number who passed with grade one (1)		Number who passed with grade two (2)		Number who passed with grade three (3)	
	Girls	Boys	Girls	Boys	Girls	Boys	Girls	Boys
(1)	(2)	(3)	(4)	(5)	(6)	(7)	(8)	(9)
2003								
2002								
2001								
2000								

**2.16 Incidence of leaving school pre-maturely**

Year	Are there any pupils who left school before completing P.7 in (___)?  Yes =1 No =2	If yes, what was the number?		What is the <b>MOST</b> common reason for leaving school?	
		Girls	Boys	Girls	Boys
(1)	(2)	(3)	(4)	(5)	(6)
003					
002					

2.17. Which of these classes had the highest incidence of pupils leaving school before completing P.7 last year?   
P1 =1; P2 =2, P3 =3; P4 =4; P5 =5; P6 =6, P7 =7

2.18. How do you rate quality of education in this school?   
Good =1; Average =2; Poor =3

### 2.19. School Meetings:

Type of Meeting	Does the school hold this type of meeting?  Yes =1 No =2	How often are the meetings held?  Weekly =1 Monthly =2 Once a term =3 Half Yearly =4 Yearly =5 Ad hoc =6
(1)	(2)	(3)
1. Staff meeting		
2. PTA/School management committees.		
3. One-to-one parent – class teacher		
4. Student leader/staff meetings		

### 2.20. Problems/Constraints faced by the School

MAJOR constraints/problems faced by the school.	Order of Ranking of three major constraints  Most serious =1 Serious =2 Least serious =3	How has the situation changed in the last 2 years?  Improved =1 Same =2 Worsened =3
(1)	(2)	(3)
<b>A. Institutional</b>		
1. Delayed remittance of funds		
2. Inadequate buildings		
3. Inadequate number of qualified teachers		
4. Insufficiency of funds		
5. Long distances covered by pupils		
6. Inadequate/lack of teachers accommodation		
7. Other (specify)		
<b>B. Community-based</b>		
8. Lack of parental interest in school affairs		
9. Insecurity		
10. Bad behaviour/strikes by pupils		
11. Bad behaviour/strikes by teachers		
12. Irregular attendance by pupils		
13. Other (specify)		

### SECTION 3. HEALTH SERVICES (To be answered by head of health facility)

3.1a. What is the name of this health facility? \_\_\_\_\_

3.1b. Who owns this health facility?

Government =1  
Private =2

NGO/ Religious Organization =3  
Other (specify) =4

3.2. What is the level of this health facility?

Health Center II =1  
Health Center III =2

Health Center IV =3  
Hospital =4

3.3. Does the facility access Primary Health Care (PHC) funds?

Yes=1, No=2

3.4. If yes, how regularly?

Monthly =1  
Quarterly =2

Half yearly =3  
Yearly =4

Other (specify) =5

3.5. Do you usually participate in decision making in respect to the use of PHC funds allocated to this facility? Yes=1; No=2

3.6 Are the PHC funds allocated sufficient?

Yes=1, No=2,

**3.7 Services offered by this health facility**

Service	Is this service offered at this health facility?  Yes =1 No =2	If code 1 in col 2	
		Do patients have to pay for this service?  Yes =1 No =2	How has the quality of this service changed compared to the year 2000?  Improved greatly =1 Improved =2 Same =3 Slightly worsened =4 Worsened =5 Not applicable =6
(1)	(2)	(3)	(4)
1. Consultation			
2. Drugs			
3. Immunization			
4. Antenatal care			
5. Delivery			
6. Laboratory			
7. X-ray/ Ultra-sound			
8. Surgery			
9. Outreach (Health education)			
10. In-patient services (Admissions)			
11. Family planning			
12. HIV/AIDS testing/counseling			
13. STI Treatment			
14. Anti-retroviral therapies for HIV patients			
15. Prevention of mother-to-child transmission of AIDS			
16. Condom distribution			
17. Tuberculosis treatment (DOOTS)			
18. HIV/AIDS awareness & information			
19. Dental services			
20. School health			
21. Other (specify) .....			

### 3.8. Staffing position, common diseases reported and drug stock outs at health facility

Category of staff	Number		How do you rate the frequency of the following diseases at your health facility during the last 12 months?	Ranking <i>High =1</i> <i>Average =2</i> <i>Low =3</i> <i>None =4</i>	Has the health facility experienced stock outs of the following drugs/supplies in the last 6 months?		How do you compare stock out situation now to 2000? <i>Improved =1</i> <i>Same =2</i> <i>Worsened =3</i> <i>Not applicable =4</i>
	Number available	Additional number required			Drugs/supplies	<i>Yes =1</i> <i>No =2</i>	
(1)	(2)	(3)	(4)	(5)	(6)	(7)	(8)
1. Doctors			1. Malaria		1. Measles vaccine		
2. Nurses			2. TB		2. DPT vaccine		
3. Allied Medical Workers			3. Injuries		3. Chloroquine		
4. Laboratory Technicians			4. Measles		4. ORS		
5. Nursing Assistants			5. Birth related		5. Septrin		
6. Support staff			6. Diarrhoea		6. Fansidar		
7. Midwives			7. Acute Respiratory Infections		7. Paracetamol		
8. Dispenser / pharmacist			8. STI/HIV/AIDS		8. TB drugs		
			9. Other (specify)		9. Condoms		

3.9 What is the average number of new OPD patients received at this facility per month?

Current \_\_\_\_\_, In year 2000 \_\_\_\_\_

3.10. How long on average does the health facility take to receive drugs from the time they are requested for?  
\_\_\_\_\_ (Weeks)

### 3.11 Sanitary facilities available at the health facility

Does the health facility have public toilets/latrines? <i>Yes =1</i> <i>No =2</i>	Are the toilets/latrines adequate? <i>Yes =1</i> <i>No =2</i> <i>Not applicable =3</i>	Does the facility have separate sanitary facilities for women and men? <i>Yes =1</i> <i>No =2</i>		Are there garbage/medical waste disposal facilities? <i>Yes =1</i> <i>No =2</i>	If yes in Column (5) What is the type of facility used? <i>Pit =1</i> <i>Skip =2</i> <i>Bush =3</i> <i>Other (specify) =4</i>		
		(3)	(4)		(6)	(7)	(8)
(1)	(2)	Toilets	Bathrooms		Garbage waste	Medical waste	Both Garbage and Medical

3.12. What is the **MAIN** source of water for the health facility?

*Piped water* =1 *Rain water* =4  
*Bore hole* =2 *Lake/river/stream/Dam/Pond* =5  
*Protected spring/well* =3 *Other (specify)* \_\_\_\_\_ =6  
*None* =7

Drinking

Other uses

3.13 What is the distance to the source of water mentioned in question 3.12 above (km)?

Drinking \_\_\_\_\_, Other use \_\_\_\_\_

**3.14. Factors limiting provision of health services**

Limiting factors	Does (____) limit provision of health services?  Yes =1 No =2	How do you rate the change in the situation compared to 2000?  <i>Improved</i> =1 <i>Same</i> =2 <i>Worsened</i> =3 <i>Not applicable</i> =4
(1)	(2)	(3)
1. Delayed remittance of funds		
2. Inadequate funding		
3. Inadequate facilities		
4. Inadequate drugs		
5. Inadequate clinical equipment		
6. Inadequate number of staff		
7. Inadequate staff skills		
8. Long distances from service users		
9. Negative attitudes of some service users		
10. Low pay to staff		
11. Insecurity		
12. Low staff morale		
13. Other (specify)		

**3.15 Supervision/Monitoring of Health Facility during the last 12 months**

Supervisor/Monitor	Did (____) supervise/ Monitor this health facility?  Yes =1 No =2 N/A =3	What was the frequency of supervision/monitoring  <i>Monthly</i> =1 <i>Quarterly</i> =2 <i>Twice a year</i> =3 <i>Annually</i> =4
(1)	(2)	(3)
Health Centre III		
Health Sub-District (HC IV)		
District		
Ministry of Health		

**SECTION 4: WATER AND SANITATION FACILITY (For Community Development Assistants and Health Assistants at sub-county head quarters)**

**4.1. Services offered by Community Development Assistants and Health Assistants**

Services	Do you offer this service?  <i>Yes =1</i> <i>No =2</i>	If yes in col 2, What is the <b>MOST</b> commonly used method?  <i>House-to-house =1</i> <i>Addressing communities =2</i> <i>Radio messages =3</i> <i>Consultation by individuals =4</i> <i>Ad hoc =5</i> <i>Other =6</i>	What is the frequency of delivery?  <i>Daily =1</i> <i>Weekly =2</i> <i>Monthly =3</i> <i>Other =4</i>	How many households were covered during the last 12 months?	
				Actual	Expected/planned
(1)	(2)	(3)	(4)	(5)	(6)
1. Home hygiene education					
2. Community health education					
3. First Aid information					
4. HIV/AIDS counseling					
5. Immunisation					
6. Family Planning advice					
7. Other (specify) _____					

**4.2. Factors limiting provision of services to the community**

Factors limiting provision of services.	Order of Ranking of three major factors  <i>Most serious =1</i> <i>Serious =2</i> <i>Least serious =3</i>	How has the situation changed in the last 2 years?  <i>Improved =1</i> <i>Same =2</i> <i>Worsened =3</i>
1. Delayed remittance of funds		
2. Inadequate facilities		
3. Inadequate staff		
4. Long distances to service users		
5. Negative attitudes		
6. Inadequate funding		
7. Low pay to staff		
8. Insecurity		
9. Lack of transport		
10 Other (specify) _____		

**4.3. Sources of water (water points) in the s/county**

*(To be answered by Community Development Assistant)*

Type of water source (point)	Number of sources (points)		What is the number of functional water sources (points)?	How many households are served by source (point)?
(1)	(2)	(3)	(4)	(5)
	Currently Available	Constructed in last 2 years		
1. Piped water				
2. Bore holes/ Hand pumps				
3. Water tanks				
4. Protected wells/springs				
5. Unprotected wells/ springs				
6. Lakes/rivers/ Dams/ Ponds				
7. Shallow wells				
8. Gravity flow scheme				

4.4. What is the number of functional water user committees in the sub-county? \_\_\_\_\_

4.5. What is their average composition (%)? Women \_\_\_\_\_%, Men \_\_\_\_\_%

4.6. Do you participate in the preparation of s/county/ Town council work plans?  
Yes=1; No=2

4.7. How is the location of a new communal water point determined?

*Centrality of source to most households =1      Geological setup =5*  
*Near most vocal households =2      Landscape/terrain =6*  
*Near most contributing household =3      Other (specify) =7*  
*Near to chairperson's household =4*

4.8. How has the availability of safe water changed in the last 2 years?

*Improved =1*  
*Same =2*  
*Deteriorated =3*

**4.9. Constraints limiting provision of safe water sources (points)**

Constraints	Order of Ranking of three major constraints. <i>Most serious</i> =1 <i>Serious</i> =2 <i>Least serious</i> =3	How do you rate the change in the situation compared to 2000? <i>Improved</i> =1 <i>Same</i> =2 <i>Worsened</i> =3
(1)	(2)	(3)
1. Delayed remittance of funds		
2. Inadequate facilities		
3. Inadequate staff		
4. Long distances to some communities		
5. Negative attitudes of some users		
6. Inadequate funding		
7. Low pay to staff		
8. Insecurity		
9. Low staff morale		
10. Other (specify)		

4.10 What is the proportion of households with latrines /toilet facilities (%)?

1. Covered pit latrine private \_\_\_\_\_
2. Covered pit latrine shared \_\_\_\_\_
3. VIP latrine private \_\_\_\_\_
4. VIP latrine shared \_\_\_\_\_
5. Uncovered pit latrine \_\_\_\_\_
6. Flush Toilet Private \_\_\_\_\_
7. Flush Toilet Shared \_\_\_\_\_
8. Ecosan Toilet \_\_\_\_\_
9. No Toilet \_\_\_\_\_

4.11 What is the **MAJOR** reason for incomplete latrine/toilet coverage (<100%)?

- |                               |    |                        |     |
|-------------------------------|----|------------------------|-----|
| <i>Low income</i>             | =1 | <i>Ignorance</i>       | = 4 |
| <i>Negative attitude</i>      | =2 | <i>Other (specify)</i> | =5  |
| <i>Poor landscape/terrain</i> | =3 |                        |     |

4.12 How have the sanitary conditions of households changed in the last 2 years?

- |                 |    |
|-----------------|----|
| <i>Improved</i> | =1 |
| <i>Same</i>     | =2 |
| <i>Worsened</i> | =3 |

**SECTION 5: AGRICULTURE EXTENSION SERVICES**

**5.1. Services offered by Agricultural Extension Officers**

Service/information	Do you offer this service/ Information  Yes =1 No =2	Who pays for the services you offer  Farmer =1 Government =2 NGO/CBO =3 Other =4	What is the method of delivery?  House-to-house =1 Address to Communities =2 Radio messages =3 Consultation by Farmer =4 Ad hoc =5 Other (specify) =6	What is the frequency  Daily = 1 Weekly = 2 Monthly =3 Other =4	How many households were covered during the last 12 months	
					Actual	Planned
(1)	(2)	(3)	(4)	(5)	(6)	(7)
1. Community mobilization/sensitization						
2. Field preparation						
3. Mulching/weeding						
4. Suitability of crops						
5. Post harvest handling						
6. Marketing						
7. Artificial insemination						
8. Vaccination						
9. Spraying/ticks control						
10. Bee keeping						
11. Other (specify)						

5.2 What mode of transport do you **FREQUENTLY** use to execute your duties?

Official vehicle =1  
Own vehicle =2  
Official motorcycle =3  
Own motorcycle =4

Public transport =5  
Walking =6  
Other =7

5.3 What is the distance from your office (Extension worker) to the **FURTHEST** farmer (km)

\_\_\_\_\_

#### 5.4 Constraints faced by Agricultural Extension Officers in delivery of services

Constraints	Order of Ranking of three major constraints <i>Most serious =1</i> <i>Serious =2</i> <i>Least serious =3</i>	How has the situation changed in the last 2 years? <i>Improved =1</i> <i>Same =2</i> <i>Worsened =3</i>
(1)	(2)	(3)
1. Delayed remittance of funds		
2. Inadequate facilities		
3. Inadequate staff		
4. Long distances		
5. Negative attitudes		
6. Inadequate funding		
7. Low pay to staff		
8. Insecurity		
9. Other		

#### 5.5. Training/mentoring

Course	Did you receive this training/mentoring during the last 2 years? <i>Yes =1</i> <i>No =2</i> <i>If no to all go to qn 5.6</i>	Was the most recent course relevant to your work? <i>Yes =1</i> <i>No =2</i>	Who covered the costs of the course? <i>Self =1</i> <i>Organisers =2</i> <i>Employer =3</i> <i>Other =4</i>
(1)	(2)	(3)	(4)
1. Training of trainers			
2. Communication/dissemination skills			
3. Refresher course			

5.6. Do you receive supervision/mentoring?

*Yes =1*  
*No =2*

5.7. If yes in 5.6, from who?

*District Sub-sector office =1*  
*Local government administration =2*  
*Line Ministry officials =3*  
*Other =4*

5.8 Do you have a NAADS Programme in this Sub-county?

*Yes =1*  
*No =2*

**IF NO, SKIP TO SECTION 7.**

**SECTION 6. NATIONAL AGRICULTURAL ADVISORY SERVICES (NAADS)**

**6.1. Services offered by NAADS providers (To be filled by NAADS official where available)**

Service/information	Do you offer this service/information?  <i>Yes =1</i> <i>No =2</i>	Who <b>MOSTLY</b> pays for this service?  <i>Farmer =1</i> <i>Government =2</i> <i>NGO/CBO =3</i> <i>Other =4</i>	What is the <b>MAIN</b> method of delivery?  <i>House-to-house =1</i> <i>Address to communities =2</i> <i>Radio messages =3</i> <i>Consultation by Farmer =4</i> <i>Ad hoc =5</i> <i>Other =6</i>	What is the frequency?  <i>Daily =1</i> <i>Weekly =2</i> <i>Monthly =3</i> <i>Other =4</i>	How many households were covered during the last 12 months	
					Actual	Planned
(1)	(2)	(3)	(4)	(5)	(6)	(7)
1. Community sensitization						
2. Field preparation						
3. Mulching/weeding						
4. Suitability of crops						
5. Post harvest handling						
6. Marketing						
7. Artificial insemination						
8. Vaccination						
9. Spraying/ticks control						
10. Others (specify)						

**6.2. What mode of transport do you FREQUENTLY use to execute your duties?**

*Official vehicle =1*  
*Own vehicle =2*  
*Official motorcycle =3*  
*Own motorcycle =4*

*Pubic transport =5*  
*Walking =6*  
*Other (specify) =7*

**6.3. What is the distance to and time taken from the Sub-county headquarters to the FURTHEST farmer?**

Distance \_\_\_\_\_ km, Time \_\_\_\_\_ hrs

**6.4. Constraints faced by NAADS officials in delivery of services**

Constraints	Order of Ranking of three major constraints <i>Most serious =1</i> <i>Serious =2</i> <i>Least serious =3</i>	How has the situation changed in the last 2 years? <i>Improved =1</i> <i>Same =2</i> <i>Worsened =3</i>
(1)	(2)	(3)
1. Delayed remittance of funds		
2. Inadequate facilities		
3. Inadequate staff		
4. Long distances		
5. Negative attitudes		
6. Inadequate funding		
7. Low pay to staff		
8. Insecurity		
9. Other (specify) _____		

### 6.5. Training/mentoring

Course	Have you received this training/ mentoring in the last 2 years?  <i>Yes =1</i> <i>No =2</i>  <b>If no to all skip to 6.6.</b>	Was the <b>MOST</b> recent course relevant to your work?  <i>Yes =1</i> <i>No =2</i>	Who covered the costs of the course?  <i>Self =1</i> <i>Organisers =2</i> <i>Employer =3</i> <i>Other =4</i>
(1)	(2)	(3)	(4)
1. Training of trainers			
2. Communication/ dissemination skills			
3. Refresher course			
4. Other (specify) _____			

6.6. Do you receive supervision/mentoring?

*Yes =1; No =2*

**If code =2, skip to section 7**

6.7. If yes in 6.6, from who?

*District Agriculture Office =1*  
*Local government administration =2*

*Line Ministry officials =3*  
*Other =4*

**SECTION 7. MARKETS AND MARKET INFORMATION (To be answered by Sub-county Chief)**

**7.1. Availability/operation of markets in sub-county**

Type of market	Are these markets available in the sub-county/Town council?		For the most popular market		What are the conditions of the sanitary facilities?  <i>Good = 1</i> <i>Fair = 2</i> <i>Poor = 3</i>		How do you rate the market services?  <i>Good = 1</i> <i>Average = 2</i> <i>Poor = 3</i>
			What is the mode of management?  <i>Contracted out = 1</i> <i>Community association = 2</i> <i>Public entity = 3</i> <i>Other = 4</i>	What is the frequency of operation ?  <i>Daily = 1</i> <i>Weekly = 2</i> <i>Twice a week = 3</i> <i>Monthly = 4</i> <i>Twice a month = 5</i>			
	<i>Yes = 1,</i> <i>No = 2</i>	Number			<i>Toilets</i>	<i>Garbage pit</i>	
(1)	(2)	(3)	(4)	(5)	(6)	(7)	(8)
1. Agricultural crops							
2. Livestock							
3. Fisheries							
4. General merchandise							

**7.2 Market services provided by officers**

Services	Are these services provided?  <i>Yes = 1,</i> <i>No = 2</i>	What is the method of delivery used?  <i>House-to-house = 1</i> <i>Address to communities = 2</i> <i>Radio messages = 3</i> <i>Consultation by farmer = 4</i> <i>Ad hoc = 5</i> <i>Other = 6</i>	What is the frequency of delivery?  <i>Daily = 1</i> <i>Weekly = 2</i> <i>Monthly = 3</i> <i>Other = 4</i>
(1)	(2)	(3)	(4)
1. Information on agricultural inputs			
2. Information on agricultural output			
3. Other (specify)			

**7.3. Constraints faced in the delivery of marketing services**

Constraints	Order of Ranking of three major constraints  <i>Most serious = 1</i> <i>Serious = 2</i> <i>Least serious = 3</i>	How has the situation changed in the last 2 years for the three options in col 2?  <i>Improved = 1</i> <i>Same = 2</i> <i>Worsened = 3</i> <i>Don't Know = 4</i>
(1)	(2)	(3)
1. Delayed remittance of funds		
2. Inadequate facilities		
3. Inadequate staff		
4. Long distances		
5. Negative attitudes		
6. Inadequate funding		
7. Low pay to staff		
8. Insecurity		
9. Other (specify) _____		

## SECTION 8. ROADS INFRASTRUCTURE

### 8.1 Infrastructure (roads/bridges) available and condition (to be answered by Sub-County Chief)

Type of road/bridge/culvert	What is the length of roads within sub-county (km)? (For bridges/culverts record number)	What is the current state of the roads/bridges?  <i>Good =1</i> <i>Usable =2</i> <i>Poor =3</i>	If code is 3 in column 3, give <b>MAIN</b> reason for poor state  <i>Bad weather =1</i> <i>lack of equipment =2</i> <i>Poor maintenance =3</i> <i>Lack of engineers =4</i> <i>Other =5</i>
(1)	(2)	(3)	(4)
1. Trunk roads (Tarmac)			
2. Trunk roads (Murrum)			
3. Feeder roads			
4. Community roads			
5. Bridges/culvert crossings			

8.2. Does the district possess the minimum road equipment unit?

*(Grader, Wheel loader and Tipper)*

*Yes =1, No =2, Don't Know = 3*

*If no go to qn 8.5.*

8.3. Does your sub-county ever have access to this road equipment?

*Yes =1, No =2*

8.4. If No in 8.3, what is the major reason?

*Busy in other areas =1*

*Poor relations with district headquarters =2*

*Lack of fuel at s/county =3*

*Other =4*

### 8.5. Construction, Maintenance and Repair of infrastructure

Road/bridges	Who is the responsible actor?  <i>Sub-county =1</i> <i>District =2</i> <i>Ministry of Works =3</i> <i>Other =4</i>	How do you rate the quality of work for each type of road?  <i>Good =1</i> <i>Average =2</i> <i>Poor =3</i>	What is the frequency of repairs?  <i>Routine-manual =1</i> <i>Routine-mechanized=2</i> <i>Regular-manual =3</i> <i>Regular-mechanized=4</i> <i>Other =5</i>	Have there been any new roads/bridges constructed in s/county in the last 2 years  <i>Yes =1</i> <i>No =2</i>	If yes in col 5, What is the length in km (number of bridges/culvert crossings) constructed?	If no in col 5, what are the reasons?  <i>No need =1</i> <i>Lack of funds =2</i> <i>Lack of equipment =3</i> <i>Insecurity =4</i> <i>Other =5</i>
(1)	(2)	(3)	(4)	(5)	(6)	(7)
1. Trunk roads (Tarmac)						
2. Trunk roads (Murrum)						
3. Feeder roads						
4. Community roads						
5. Bridges/culvert crossings						

**8.6. Constraints faced in the Maintenance and Repairs of Roads.**

Constraints	Order of Ranking of three major constraints <i>Most serious =1</i> <i>Serious =2</i> <i>Least serious =3</i>	How has the situation changed in the last 2 years? <i>Improved =1</i> <i>Same =2</i> <i>Worsened =3</i>
(1)	(2)	(3)
1. Delayed remittance of funds		
2. Inadequate facilities		
3. Inadequate staff		
4. Wide road network		
5. Lack of peoples' interest		
6. Inadequate funding		
7. Low pay to staff		
8. Insecurity		
9. Other		

## SECTION 9: GOVERNANCE (To be answered by head of institution/department)

### 9.1 Service delivery/state of institutions

Institution/department	Has this institution had contact with the community in the last 12 months?  Yes =1 No =2	If yes, nature of <b>last contact</b> with community:  Service delivery =1 Complaint =2 Arrest/summons =3 Security =4 Other =5	What was the nature of service/problem?  Education/sensitization =1 Theft/robbery =2 Murder =3 Rape/defilement =4 Land dispute =5 Fraud/embezzlement =6 Insecurity =7 Assault =8 Idle & disorderly =9 Other (specify) =10	Were the parties involved satisfied?  Yes =1 No =2 Case still pending =3	How long did it take to conclude most recent case (Days)
(1)	(2)	(3)	(4)	(5)	(6)
1. Local council (I)					
2. Local council (II)					
3. Local council (III)					
4. Sub-county Admin.					
5. Central police					
6. Local Admn. police					
7. Magistrates courts					
8. Prison					

### 9.2. Accountability in departments/levels of governance

Institution/department	What is the major mode of ensuring accountability in this institution?  Internal auditors =1 External auditors =2 Management committees =3 Chairperson rules =4 Finance officer rules =5 Other =6	Have there been any cases of misuse of funds in last financial year?  Yes =1 No =2	If yes, how much money was involved in the most recent case? (Shs)	Whowas implicated?  Executive Committee member =1 Head of Dept. =2 Accounting Officer =3 Other(specify) =4	What action was taken on culprits?  Interdicted/suspended =1 Dismissed =2 Reprimanded/ Recovered =3 None =4
(1)	(2)	(3)	(4)	(5)	(6)
1. Local council (I)					
2. Local council (II)					
3. Local council (III)					
4. Sub-county Admin.					
5. Central police					
6. Local Admin. police					
7. Magistrates courts					
8. Prison					

### 9.3. Prison facilities (To be answered by Chief Prison Warder)

Facilities	Available	Condition
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	Yes =1 No =2	Good =1 Fair =2 Poor =3
(1)	(2)	(3)
1. Accommodation		
2. Food		
3. Beddings		
4. Clothing		
5. Others		

#### 9.4. Rating of overall performance of the local government system

Institution/department	How do you rate the performance?	How has the situation changed in the last 2 years?	What are the three major constraints faced?		
	Good =1 Fair =2 Poor =3	Improved =1 Same =2 Worsened =3	Delayed remittance of funds =1 Inadequate facilities =2 Inadequate staff =3 Long distance =4 Negative attitude =5 Inadequate funding =6 Low pay to staff =7 Insecurity =8 Other (specify) =9		
(1)	(2)	(3)	(4)	(5)	(6)
1. Local council I					
2. Local Council II					
3. Local Council III					
4. Sub-county Admin.					
5. Central Police					
6. Local Admin. Police					
7. Magistrate Courts					
8. Prisons					

#### 9.5 Sub-county Revenue Distribution and Project Implementation

##### 9.5a Breakdown of Revenues at Sub-county Level during the last three financial years

SN.	Revenue Sources	2002/3	2001/2	2000/1
(1)	(2)	(3)	(4)	(5)
1.	Graduated Tax			
2.	User fees (market dues and trading licences)			
3.	Transfers (central government, NGO, Donor funds)			
4.	Other Revenues			
5.	Total			

##### 9.5b Has the 25% Remittance to the villages been returned for the three financial years

Sr. No.	Financial Year	Yes =1 No =2
(1)	(2)	(3)
1.	2000/1	
2.	2001/2	
3.	2002/3	

