



World Bank Group Country Survey FY14 – Haiti

The World Bank Group is interested in gauging the views of clients and partners who are either involved in development in Haiti or who observe activities related to social and economic development. The following survey will give the World Bank Group’s team that works in Haiti, greater insight into how the Bank’s work is perceived. This is one tool the World Bank Group uses to assess the views of its stakeholders, and to develop more effective strategies that support development in Haiti.

A local independent firm has been hired to oversee the logistics of this survey. This ensures anonymity and confidentiality. We hope you’ll be candid.

Finally, the survey relates to the World Bank Group’s work. The World Bank Group consists of IBRD, IDA, IFC, MIGA, and ICSID. When responding to the survey, please consider the area of the World Bank Group with which you are most familiar.

To complete the survey, please circle/check the response that most accurately reflects your opinion. If you prefer not to answer a question, please leave it blank. If you feel that you do not have an adequate amount of information on a subject, please check “Don’t know”.

PLEASE NOTE: IN SOME CASES THE SURVEY WILL ASK FOR A SPECIFIC NUMBER OF RESPONSES. PLEASE DO NOT CHOOSE ANY MORE THAN REQUESTED. IF MORE RESPONSES ARE CHOSEN, DATA CANNOT BE INCLUDED IN ANALYSIS.

SECTION A: GENERAL ISSUES FACING HAITI

| A1. In general would you say that Haiti is headed in ... ? | |
|---|---------------------|
| 1 | The right direction |
| 2 | The wrong direction |
| 3 | Not sure |

SECTION A: GENERAL ISSUES

| A2. Listed below are a number of development priorities in Haiti. | | | |
|---|--|----|--|
| Please identify which of the following you consider the most important development priorities in Haiti? (Choose no more than FIVE) | | | |
| 1 | Social protection (e.g., pensions, targeted social assistance) | 19 | Health |
| 2 | Transport (e.g., roads, bridges, transportation) | 20 | Education |
| 3 | Security/stabilization | 21 | Poverty reduction |
| 4 | Reconstruction (neighborhood, infrastructure, and housing) | 22 | Food security |
| 5 | Public sector governance/ reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform) | 23 | Social cohesion |
| 6 | Global/regional integration | 24 | Climate change (e.g., mitigation, adaptation) |
| 7 | Gender equity | 25 | Agricultural development |
| 8 | Domestic private sector development | 26 | Trade and exports |
| 9 | Foreign direct investment | 27 | Crime and violence |
| 10 | Water and sanitation | 28 | Economic growth |
| 11 | Energy (e.g. electricity) | 29 | Law and justice (e.g., judicial system) |
| 12 | Regional conflict and tensions | 30 | Regulatory framework |
| 13 | Job creation/employment | 31 | Communicable/non-communicable diseases |
| 14 | Rural development | 32 | Local governance and institutions |
| 15 | Financial markets | 33 | Natural resource management (e.g., oil, gas, mining) |
| 16 | Urban development | 34 | Anti-corruption |
| 17 | Environmental sustainability | 35 | Disaster management |
| 18 | Equality of opportunity (i.e., equity) | 36 | Information and communications technology |

SECTION A: GENERAL ISSUES

| A3. Poverty reduction is a broad term that encompasses work in many different areas. | | | |
|---|--|----|--|
| Which FIVE areas of development listed below do you believe would contribute most to reducing poverty in Haiti? (Choose no more than FIVE) | | | |
| 1 | Water and sanitation | 19 | Anti-corruption |
| 2 | Equality of opportunity (i.e., equity) | 20 | Domestic private sector development |
| 3 | Economic growth | 21 | Foreign direct investment |
| 4 | Climate change (e.g., mitigation, adaptation) | 22 | Energy (e.g. electricity) |
| 5 | Regional conflict and tensions | 23 | Public sector governance/ reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform) |
| 6 | Global/regional integration | 24 | Social cohesion |
| 7 | Gender equity | 25 | Education |
| 8 | Rural development | 26 | Natural resource management (e.g., oil, gas, mining) |
| 9 | Urban development | 27 | Environmental sustainability |
| 10 | Regulatory framework | 28 | Health |
| 11 | Local governance and institutions | 29 | Agricultural development |
| 12 | Social protection (e.g., pensions, targeted social assistance) | 30 | Disaster management |
| 13 | Law and justice (e.g., judicial system) | 31 | Job creation/employment |
| 14 | Transport (e.g., roads, bridges, transportation) | 32 | Financial markets |
| 15 | Crime and violence | 33 | Trade and exports |
| 16 | Communicable/non-communicable diseases | 34 | Food security |
| 17 | Information and communications technology | 35 | Reconstruction (neighborhood, infrastructure, and housing) |
| 18 | Security/stabilization | | |

PLEASE NOTE: IN SOME CASES THE SURVEY WILL ASK FOR A SPECIFIC NUMBER OF RESPONSES. PLEASE DO NOT CHOOSE ANY MORE THAN REQUESTED. IF MORE RESPONSES ARE CHOSEN, DATA CANNOT BE INCLUDED IN ANALYSIS.

SECTION A: GENERAL ISSUES

| A4. Economic growth can be driven by a number of factors. | | | |
|---|--|----|--|
| Which FIVE areas below do you believe would contribute most to generating economic growth in Haiti? (Choose no more than FIVE) | | | |
| 1 | Energy (e.g. electricity) | 18 | Social cohesion |
| 2 | Gender equity | 19 | Public sector governance/ reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform) |
| 3 | Equality of opportunity (i.e., equity) | 20 | Domestic private sector development |
| 4 | Global/regional integration | 21 | Job creation/employment |
| 5 | Social protection (e.g., pensions, targeted social assistance) | 22 | Agricultural development |
| 6 | Climate change (e.g., mitigation, adaptation) | 23 | Food security |
| 7 | Anti-corruption | 24 | Transport (e.g., roads, bridges, transportation) |
| 8 | Disaster management | 25 | Security/stabilization |
| 9 | Regional conflict and tensions | 26 | Education |
| 10 | Rural development | 27 | Natural resource management (e.g., oil, gas, mining) |
| 11 | Foreign direct investment | 28 | Environmental sustainability |
| 12 | Urban development | 29 | Health |
| 13 | Water and sanitation | 30 | Reconstruction (neighborhood, infrastructure, and housing) |
| 14 | Trade and exports | 31 | Law and justice (e.g., judicial system) |
| 15 | Information and communications technology | 32 | Local governance and institutions |
| 16 | Regulatory framework | 33 | Crime and violence |
| 17 | Communicable/non-communicable diseases | 34 | Financial markets |

| A5. When thinking about the idea of “shared prosperity” in your country, which of the following TWO best illustrate how this would be achieved in Haiti? (Choose no more than TWO) | |
|---|---|
| 1 | Better employment opportunities for young people |
| 2 | Better employment opportunities for women |
| 3 | Greater access to micro-finance for the poor |
| 4 | Improved nutrition and food security |
| 5 | Greater access to health |
| 6 | Better entrepreneurial opportunities (i.e., to start small and medium sized businesses) |
| 7 | Accelerated reconstruction |
| 8 | Better opportunity for the poor who live in rural areas |
| 9 | Better opportunity for the poor who live in urban areas |
| 10 | Consistent economic growth |
| 11 | More reliable social safety net |
| 12 | Greater equity of fiscal policy |
| 13 | Education and training that better ensure job opportunity |
| 14 | Better quality public services |
| 15 | Greater voice and participation for citizens to help ensure greater Government accountability |
| 16 | A growing middle class |
| 17 | Other (please specify): _____ |

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

| How familiar are you with the work of these organizations in Haiti? | | | | | | | | | | | | |
|---|---|---------------------|---|---|---|---|---|---|---|---|----|--------------------|
| | | Not familiar at all | | | | | | | | | | Extremely familiar |
| | | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | |
| B1 | World Bank (WB/BM) | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | |
| B2 | Inter-American Development Bank (IDB/BID) | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | |
| B3 | Latin American Development Bank (CAF) | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | |
| B4 | Caribbean Development Bank (CDB) | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | |

| Overall, please rate your impression of the effectiveness of these organizations in Haiti. | | | | | | | | | | | | | | |
|--|---|----------------------|---|---|---|---|---|---|---|---|----|--------------------------|--------------------------|----------------------|
| | | Not effective at all | | | | | | | | | | Extremely effective | Don't know | Prefer not to answer |
| | | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | | | |
| B5 | World Bank (WB/BM) | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | <input type="checkbox"/> | |
| B6 | Inter-American Development Bank (IDB/BID) | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | <input type="checkbox"/> | |
| B7 | Latin American Development Bank (CAF) | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | <input type="checkbox"/> | |
| B8 | Caribbean Development Bank (CDB) | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | <input type="checkbox"/> | |

| B9. To what extent do you believe the World Bank Group's staff is well prepared (e.g., skills and knowledge) to help Haiti solve its most complicated development challenges? | | | | | | | | | | | | | | |
|--|--|---|---|---|---|---|---|---|---|---|------------------------------|--------------------------|--------------------------|----------------------|
| | | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | <input type="checkbox"/> | |
| To no degree at all | | | | | | | | | | | To a very significant degree | | Don't know | Prefer not to answer |
| | | | | | | | | | | | | | | |

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B10. When thinking about how the World Bank Group can have the most impact on development results in Haiti, in which sectoral areas do you believe the World Bank Group should focus most of its resources (financial and knowledge services) in Haiti? (Choose no more than FIVE)

| | | | |
|----|--|----|--|
| 1 | Social protection (e.g., pensions, targeted social assistance) | 19 | Equality of opportunity (i.e., equity) |
| 2 | Security/stabilization | 20 | Regional conflict and tensions |
| 3 | Public sector governance/ reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform) | 21 | Health |
| 4 | Transport (e.g., roads, bridges, transportation) | 22 | Education |
| 5 | Poverty reduction | 23 | Food security |
| 6 | Global/regional integration | 24 | Climate change (e.g., mitigation, adaptation) |
| 7 | Gender equity | 25 | Agricultural development |
| 8 | Crime and violence | 26 | Trade and exports |
| 9 | Rural development | 27 | Economic growth |
| 10 | Domestic private sector development | 28 | Law and justice (e.g., judicial system) |
| 11 | Foreign direct investment | 29 | Local governance and institutions |
| 12 | Water and sanitation | 30 | Regulatory framework |
| 13 | Energy (e.g. electricity) | 31 | Communicable/non-communicable diseases |
| 14 | Social cohesion | 32 | Natural resource management (e.g., oil, gas, mining) |
| 15 | Job creation/employment | 33 | Information and communications technology |
| 16 | Financial markets | 34 | Anti-corruption |
| 17 | Urban development | 35 | Disaster management |
| 18 | Environmental sustainability | 36 | Reconstruction (neighborhood, infrastructure, and housing) |

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

| B11. When thinking about the World Bank Group's role, which activity do you believe is of greatest VALUE and which activity is of second greatest value in Haiti? | | Greatest Value (Choose only ONE) | Second Greatest Value (Choose only ONE) |
|--|---|---|--|
| 1 | Convening/Facilitating | <input type="checkbox"/> | <input type="checkbox"/> |
| 2 | Data | <input type="checkbox"/> | <input type="checkbox"/> |
| 3 | Policy advice, studies, analyses | <input type="checkbox"/> | <input type="checkbox"/> |
| 4 | Financial resources | <input type="checkbox"/> | <input type="checkbox"/> |
| 5 | Capacity development (e.g. directly supporting the building of government institutions) | <input type="checkbox"/> | <input type="checkbox"/> |
| 6 | Technical assistance | <input type="checkbox"/> | <input type="checkbox"/> |
| 7 | Mobilizing third party financial resources | <input type="checkbox"/> | <input type="checkbox"/> |
| 8 | Donor coordination | <input type="checkbox"/> | <input type="checkbox"/> |
| 9 | Linkage to non-Bank expertise (e.g., South-South knowledge sharing) | <input type="checkbox"/> | <input type="checkbox"/> |
| 10 | Strategy formulation (e.g., PRSP assistance) | <input type="checkbox"/> | <input type="checkbox"/> |
| 11 | Other (please specify): _____ | <input type="checkbox"/> | <input type="checkbox"/> |

| How effectively do the World Bank Group's activities below support Haiti's efforts to achieve development results? | | | | | | | | | | | | | | |
|---|---|-----------------------------|---|---|---|---|---|---|---|---|----|-----------------------|--------------------------|-----------------------------|
| | | Not effective at all | | | | | | | | | | Very effective | Don't know | Prefer not to answer |
| | | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | 10 | <input type="checkbox"/> | <input type="checkbox"/> |
| B12 | Convening/Facilitating | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | 10 | <input type="checkbox"/> | <input type="checkbox"/> |
| B13 | Data | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | 10 | <input type="checkbox"/> | <input type="checkbox"/> |
| B14 | Policy advice, studies, analyses | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | 10 | <input type="checkbox"/> | <input type="checkbox"/> |
| B15 | Financial resources | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | 10 | <input type="checkbox"/> | <input type="checkbox"/> |
| B16 | Technical assistance | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | 10 | <input type="checkbox"/> | <input type="checkbox"/> |
| B17 | Mobilizing third party financial resources | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | 10 | <input type="checkbox"/> | <input type="checkbox"/> |
| B18 | Donor coordination | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | 10 | <input type="checkbox"/> | <input type="checkbox"/> |
| B19 | Linkage to non-Bank expertise (i.e., South-South knowledge sharing) | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | 10 | <input type="checkbox"/> | <input type="checkbox"/> |
| B20 | Strategy formulation (e.g., PRSP assistance) | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | 10 | <input type="checkbox"/> | <input type="checkbox"/> |

| The World Bank Group can provide capacity building support in a number of ways in Haiti. To which degree would Haiti benefit, if capacity building were to support...? | | | | | | | | | | | | | | |
|---|--|----------------------------|---|---|---|---|---|---|---|---|----|-------------------------------------|--------------------------|-----------------------------|
| | | To no degree at all | | | | | | | | | | To a very significant degree | Don't know | Prefer not to answer |
| | | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | 10 | <input type="checkbox"/> | <input type="checkbox"/> |
| B21 | Groups outside of government (e.g., civil society, media) to help them more effectively engage and participate in development efforts | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | 10 | <input type="checkbox"/> | <input type="checkbox"/> |
| B22 | The public sector , related to implementation of specific development projects on the ground | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | 10 | <input type="checkbox"/> | <input type="checkbox"/> |
| B23 | The public sector , related to reforming institutions (organizations or sociopolitical conditions) | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | 10 | <input type="checkbox"/> | <input type="checkbox"/> |
| B24 | The private sector , related to institutional and policy change | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | 10 | <input type="checkbox"/> | <input type="checkbox"/> |

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

How *effective* do you believe the World Bank Group is in terms of the capacity building work it does in each of the following areas in Haiti? (If you have NO exposure to/experience in any of the areas listed below, please respond “Don’t know”)

| | | Not effective at all | | | | | | | | | | Very effective | Don't know | Prefer not to answer |
|------------|--|----------------------|---|---|---|---|---|---|---|---|----|----------------|--------------------------|--------------------------|
| B25 | Project implementation (or other organizational strengthening) | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | | <input type="checkbox"/> | <input type="checkbox"/> |
| B26 | Citizen engagement (incorporating citizens' voices into development) | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | | <input type="checkbox"/> | <input type="checkbox"/> |
| B27 | Policy design (for clarity and better incentives to achieve development goals) | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | | <input type="checkbox"/> | <input type="checkbox"/> |
| B28 | Directly supporting building of government institutions | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | | <input type="checkbox"/> | <input type="checkbox"/> |

When thinking about how to improve capacity building in Haiti to help ensure better development results, looking forward, how *important* is it for the World Bank Group to be involved in the following aspects of capacity building? (If you have NO exposure to/experience in any of the areas listed below, please respond “Don’t know”)

| | | Not important at all | | | | | | | | | | Very important | Don't know | Prefer not to answer |
|------------|--|----------------------|---|---|---|---|---|---|---|---|----|----------------|--------------------------|--------------------------|
| B29 | Project implementation (or other organizational strengthening) | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | | <input type="checkbox"/> | <input type="checkbox"/> |
| B30 | Citizen engagement (incorporating citizens' voices into development) | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | | <input type="checkbox"/> | <input type="checkbox"/> |
| B31 | Policy design (for clarity and better incentives to achieve development goals) | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | | <input type="checkbox"/> | <input type="checkbox"/> |
| B32 | Directly supporting building of government institutions | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | | <input type="checkbox"/> | <input type="checkbox"/> |

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

| B33. Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in Haiti? (Choose no more than TWO) | |
|--|---|
| 1 | Staff too inaccessible |
| 2 | Not exploring alternative policy options |
| 3 | Not adequately sensitive to political/social realities in Haiti |
| 4 | Not enough public disclosure of its work |
| 5 | Arrogant in its approach |
| 6 | Not aligned with country priorities |
| 7 | The credibility of its knowledge/data |
| 8 | World Bank Group's processes too complex |
| 9 | Not willing to honestly criticize policies and reform efforts in the country |
| 10 | Too influenced by developed countries |
| 11 | Imposing technocratic solutions without regard to political realities |
| 12 | World Bank Group's processes too slow |
| 13 | Too bureaucratic in its operational policies and procedures |
| 14 | Not aligned with other donors' work |
| 15 | Not collaborating enough with non-state actors |
| 16 | Not client focused |
| 17 | Its advice and strategies do not lend themselves to practical problem solving |
| 18 | Not focused enough on issues that are unique to fragile countries |
| 19 | Inadequate number of World Bank Group staff members located in the country |
| 20 | Other (please specify): _____ |
| 21 | Don't know |

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B34. Which World Bank Group's instruments do you believe are the MOST effective in reducing poverty in Haiti? (Choose no more than TWO)

| | |
|----|---|
| 1 | Capacity development (e.g. directly supporting the building of government institutions) |
| 2 | Policy based lending / budget support to the Government |
| 3 | Knowledge products/services (analytical work, studies, surveys, etc.) |
| 4 | Investment lending (financing specific projects) |
| 5 | Technical assistance (advice, best practice, international experience, etc.) |
| 6 | Trust Fund management |
| 7 | Co-financing arrangements (i.e., with other donors) |
| 8 | Sector-wide approaches |
| 9 | Emergency Recovery Grants |
| 10 | Other (please specify): _____ |
| 11 | Don't know |

B35. In addition to the regular relations with the national government as its main interlocutor, which TWO of the following groups should the World Bank Group collaborate with more in your country to ensure better development results there? (Choose no more than TWO)

| | |
|----|--|
| 1 | Academia/think tanks/research institutes |
| 2 | Donor community |
| 3 | Media |
| 4 | NGOs |
| 5 | Local Government |
| 6 | Private sector |
| 7 | Parliament |
| 8 | Community Based Organizations (CBOs)/Local communities |
| 9 | Beneficiaries |
| 10 | Foundations |
| 11 | Faith based organizations |
| 12 | UN and regional peace keeping forces |
| 13 | Emerging donors |
| 14 | UN agencies |
| 15 | Regional organizations (e.g. Caricom) |
| 16 | Other (please specify): _____ |
| 17 | Don't know |

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

| To what extent do you agree with the following statements about the World Bank Group's work in Haiti? | | | | | | | | | | | | | |
|---|---|-------------------|---|---|---|---|----------------|---|---|---|----|--------------------------|--------------------------|
| | | Strongly disagree | | | | | Strongly agree | | | | | Don't know | Prefer not to answer |
| B36 | Overall the World Bank Group currently plays a relevant role in development in Haiti | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | <input type="checkbox"/> |
| B37 | The World Bank Group's work is aligned with what I consider the development priorities for Haiti | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | <input type="checkbox"/> |
| B38 | The World Bank Group supports Haiti's efforts to reduce social exclusion | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | <input type="checkbox"/> |
| B39 | The World Bank Group supports programs and strategies that are realistic for Haiti | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | <input type="checkbox"/> |
| B40 | The World Bank Group treats clients and stakeholders in Haiti with respect | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | <input type="checkbox"/> |
| B41 | The World Bank Group is an organization that does not represent a particular ideological perspective in Haiti | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | <input type="checkbox"/> |
| B42 | The World Bank Group is an organization that is not overly influenced by any particular country | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | <input type="checkbox"/> |
| B43 | The World Bank Group respects the views and demands of the government of Haiti | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | <input type="checkbox"/> |
| B44 | The World Bank Group listens and takes into account your views | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | <input type="checkbox"/> |

| B45. When considering the national development needs in Haiti, to what extent does the combination of financial, knowledge and convening services that the World Bank Group currently provides in Haiti meet the national development needs of Haiti? | | | | | | | | | | | | | |
|--|--|---|---|---|---|---|---|---|---|---|-------------------------------------|--------------------------|--------------------------|
| | | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | <input type="checkbox"/> |
| To no degree at all | | | | | | | | | | | To a very significant degree | Don't know | Prefer not to answer |

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

| To what extent is the World Bank Group an effective development partner in Haiti, in terms of each of the following? | | | | | | | | | | | | | |
|--|--|---------------------|---|---|---|---|------------------------------|---|---|---|----|--------------------------|--------------------------|
| | | To no degree at all | | | | | To a very significant degree | | | | | Don't know | Prefer not to answer |
| | | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | <input type="checkbox"/> |
| B46 | Responsiveness | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | <input type="checkbox"/> |
| B47 | Flexibility (in terms of the institution's products and services) | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | <input type="checkbox"/> |
| B48 | Flexibility (in terms of changing country circumstances) | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | <input type="checkbox"/> |
| B49 | Being inclusive | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | <input type="checkbox"/> |
| B50 | Openness (sharing data and other information) | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | <input type="checkbox"/> |
| B51 | Staff accessibility | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | <input type="checkbox"/> |
| B52 | Straightforwardness and honesty | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | <input type="checkbox"/> |
| B53 | Ease of access to the people at the World Bank Group who are making decisions important to my work | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | <input type="checkbox"/> |
| B54 | Collaboration with civil society | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | <input type="checkbox"/> |
| B55 | Collaboration with the Government | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | <input type="checkbox"/> |
| B56 | Collaboration with other donors and development partners | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | <input type="checkbox"/> |
| B57 | Collaboration with the private sector | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | <input type="checkbox"/> |
| B58 | The speed in which it gets things accomplished on the ground | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | <input type="checkbox"/> |
| B59 | Being a long-term partner | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | <input type="checkbox"/> |

| | | | |
|---|--|--|-------------------------------------|
| B60. To be a more effective development partner in Haiti, do you believe that the World Bank Group should have... ? (Select only ONE response) | | | |
| <input type="checkbox"/> More local presence | <input type="checkbox"/> The current level of local presence is adequate | <input type="checkbox"/> Less local presence | <input type="checkbox"/> Don't know |

| | |
|---|--|
| B61. When World Bank Group assisted reform efforts fail or are slow to take place, which THREE of the following would you attribute this to? (Choose no more than THREE) | |
| 1 | The World Bank Group does not do adequate follow through/follow-up |
| 2 | There is not an adequate level of citizen/civil society participation |
| 3 | The World Bank Group is not sensitive enough to political/social realities on the ground |
| 4 | Corruption in the country |
| 5 | Poor donor coordination |
| 6 | The World Bank Group works too slowly |
| 7 | Lack of adequate level of decision-making in Government |
| 8 | Political pressures and obstacles presented by vested interests |
| 9 | Reforms are not well thought out in light of country challenges |
| 10 | Ongoing fragility and instability |
| 11 | Inadequate funding |
| 12 | Lack of/inadequate levels of capacity in Government |
| 13 | Other (please specify): _____ |

SECTION C: WORLD BANK GROUP'S EFFECTIVENESS AND RESULTS

| C1. In your opinion, how IMPORTANT is it for the World Bank Group to be involved in the following areas of development in Haiti? | | | | | | | | | | | | | | |
|---|--|----------------------|---|---|---|---|---|---|---|---|----|--------------------------|--------------------------|----------------------|
| | | Not important at all | | | | | | | | | | Very important | Don't know | Prefer not to answer |
| | | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | | | |
| 1 | Anti-corruption | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | <input type="checkbox"/> | |
| 2 | Information and communications technology | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | <input type="checkbox"/> | |
| 3 | Transport (e.g., roads, bridges, transportation) | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | <input type="checkbox"/> | |
| 4 | Crime and violence | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | <input type="checkbox"/> | |
| 5 | Regional conflict and tensions | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | <input type="checkbox"/> | |
| 6 | Law and justice (e.g., judicial system) | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | <input type="checkbox"/> | |
| 7 | Urban development | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | <input type="checkbox"/> | |
| 8 | Environmental sustainability | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | <input type="checkbox"/> | |
| 9 | Regulatory framework | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | <input type="checkbox"/> | |
| 10 | Communicable/non-communicable diseases | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | <input type="checkbox"/> | |
| 11 | Poverty reduction | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | <input type="checkbox"/> | |
| 12 | Gender equity | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | <input type="checkbox"/> | |
| 13 | Domestic private sector development | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | <input type="checkbox"/> | |
| 14 | Foreign direct investment | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | <input type="checkbox"/> | |
| 15 | Local governance and institutions | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | <input type="checkbox"/> | |
| 16 | Water and sanitation | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | <input type="checkbox"/> | |
| 17 | Trade and exports | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | <input type="checkbox"/> | |
| 18 | Economic growth | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | <input type="checkbox"/> | |
| 19 | Reconstruction (neighborhood, infrastructure, and housing) | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | <input type="checkbox"/> | |
| 20 | Energy (e.g. electricity) | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | <input type="checkbox"/> | |
| 21 | Disaster management | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | <input type="checkbox"/> | |
| 22 | Public sector governance/ reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform) | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | <input type="checkbox"/> | |
| 23 | Job creation/employment | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | <input type="checkbox"/> | |
| 24 | Social cohesion | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | <input type="checkbox"/> | |
| 25 | Financial markets | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | <input type="checkbox"/> | |
| 26 | Equality of opportunity (i.e., equity) | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | <input type="checkbox"/> | |
| 27 | Health | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | <input type="checkbox"/> | |
| 28 | Rural development | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | <input type="checkbox"/> | |
| 29 | Global/regional integration | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | <input type="checkbox"/> | |
| 30 | Food security | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | <input type="checkbox"/> | |
| 31 | Education | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | <input type="checkbox"/> | |
| 32 | Security/stabilization | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | <input type="checkbox"/> | |
| 33 | Social protection (e.g., pensions, targeted social assistance) | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | <input type="checkbox"/> | |
| 34 | Climate change (e.g., mitigation, adaptation) | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | <input type="checkbox"/> | |
| 35 | Agricultural development | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | <input type="checkbox"/> | |
| 36 | Natural resource management (e.g., oil, gas, mining) | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | <input type="checkbox"/> | |

SECTION C: WORLD BANK GROUP'S EFFECTIVENESS AND RESULTS

| C2. How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Haiti? (If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know") | | | | | | | | | | | | | | |
|---|--|----------------------|---|---|---|---|---|---|---|---|----|--------------------------|--------------------------|----------------------|
| | | Not effective at all | | | | | | | | | | Very effective | Don't know | Prefer not to answer |
| | | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | | | |
| 1 | Anti-corruption | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | <input type="checkbox"/> | |
| 2 | Transport (e.g., roads, bridges, transportation) | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | <input type="checkbox"/> | |
| 3 | Regional conflict and tensions | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | <input type="checkbox"/> | |
| 4 | Urban development | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | <input type="checkbox"/> | |
| 5 | Regulatory framework | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | <input type="checkbox"/> | |
| 6 | Health/Communicable/non-communicable diseases | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | <input type="checkbox"/> | |
| 7 | Poverty reduction | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | <input type="checkbox"/> | |
| 8 | Gender equity | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | <input type="checkbox"/> | |
| 9 | Domestic private sector development | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | <input type="checkbox"/> | |
| 10 | Foreign direct investment | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | <input type="checkbox"/> | |
| 11 | Local governance and institutions | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | <input type="checkbox"/> | |
| 12 | Water and sanitation | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | <input type="checkbox"/> | |
| 13 | Trade and exports | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | <input type="checkbox"/> | |
| 14 | Economic growth | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | <input type="checkbox"/> | |
| 15 | Energy (e.g. electricity) | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | <input type="checkbox"/> | |
| 16 | Disaster management/ Climate resilience (e.g., mitigation, adaptation) | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | <input type="checkbox"/> | |
| 17 | Public sector governance/ reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform) | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | <input type="checkbox"/> | |
| 18 | Job creation/employment | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | <input type="checkbox"/> | |
| 19 | Financial markets | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | <input type="checkbox"/> | |
| 20 | Rural development | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | <input type="checkbox"/> | |
| 21 | Global/regional integration | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | <input type="checkbox"/> | |
| 22 | Education | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | <input type="checkbox"/> | |
| 23 | Stabilization | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | <input type="checkbox"/> | |
| 24 | Food security/Social protection (e.g. targeted social assistance) | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | <input type="checkbox"/> | |
| 25 | Reconstruction (neighborhood, infrastructure, and housing) | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | <input type="checkbox"/> | |
| 26 | Agricultural development | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | <input type="checkbox"/> | |
| 27 | Natural resource management (e.g., oil, gas, mining) | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | <input type="checkbox"/> | |

SECTION C: WORLD BANK GROUP'S EFFECTIVENESS AND RESULTS

| C3. To what extent does the World Bank Group's work help to achieve development results in Haiti? | | | | | | | | | | | | | |
|---|---|---|---|---|---|---|---|---|------------------------------|--|--|--------------------------|--------------------------|
| 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | | | <input type="checkbox"/> | <input type="checkbox"/> |
| To no degree at all | | | | | | | | | To a very significant degree | | | Don't know | Prefer not to answer |

| C4. To what extent does the World Bank Group help to build/strengthen existing country systems (e.g., procurement, financial management, etc.) in Haiti? | | | | | | | | | | | | | |
|--|---|---|---|---|---|---|---|---|------------------------------|--|--|--------------------------|--------------------------|
| 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | | | <input type="checkbox"/> | <input type="checkbox"/> |
| To no degree at all | | | | | | | | | To a very significant degree | | | Don't know | Prefer not to answer |

| To what extent do you agree with the following statements about the World Bank Group in Haiti? | | | | | | | | | | | | | |
|--|---|-------------------|---|---|---|---|----------------|---|---|---|----|--------------------------|--------------------------|
| | | Strongly disagree | | | | | Strongly agree | | | | | Don't know | Prefer not to answer |
| C5 | The World Bank Group's financial instruments (i.e., investment lending, Development Policy Loan, Trust Funds, Program 4 Result, etc.) meet the needs of Haiti | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | <input type="checkbox"/> |
| | | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | <input type="checkbox"/> |
| C6 | The World Bank Group meets Haiti's needs for knowledge services (e.g., research, analysis, data, technical assistance) | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | <input type="checkbox"/> |
| | | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | <input type="checkbox"/> |

PLEASE NOTE: IN SOME CASES THE SURVEY WILL ASK FOR A SPECIFIC NUMBER OF RESPONSES. PLEASE DO NOT CHOOSE ANY MORE THAN REQUESTED. IF MORE RESPONSES ARE CHOSEN, DATA CANNOT BE INCLUDED IN ANALYSIS.

SECTION D: THE WORLD BANK GROUP'S KNOWLEDGE WORK AND ACTIVITIES (i.e., ANALYSIS, STUDIES, RESEARCH, DATA, REPORTS, CONFERENCES)

| | |
|---|--------------------|
| D1. How frequently do you consult World Bank Group's knowledge work and activities in the work you do? | |
| 1 | Weekly |
| 2 | Monthly |
| 3 | A few times a year |
| 4 | Rarely |
| 5 | Never |

| | | | | | | | | | | | | | |
|---|--|----------------------------|---|---|---|---|-------------------------------------|---|---|---|----|--------------------------|-----------------------------|
| In Haiti, to what extent do you believe that the World Bank Group's knowledge work and activities: | | | | | | | | | | | | | |
| | | To no degree at all | | | | | To a very significant degree | | | | | Don't know | Prefer not to answer |
| D2 | Are timely | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | <input type="checkbox"/> |
| D3 | Include appropriate level of stakeholder involvement during preparation | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | <input type="checkbox"/> |
| D4 | Are relevant to Haiti's development priorities | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | <input type="checkbox"/> |
| D5 | Lead to practical solutions | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | <input type="checkbox"/> |
| D6 | Are accessible (well written and easy to understand) | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | <input type="checkbox"/> |
| D7 | Are source of relevant information on global good practices | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | <input type="checkbox"/> |
| D8 | Enhance your knowledge and/or skills | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | <input type="checkbox"/> |
| D9 | Are adequately disseminated | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | <input type="checkbox"/> |
| D10 | Are translated enough into local language | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | <input type="checkbox"/> |
| D11 | Are adaptable to Haiti's specific development challenges and country circumstances | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | <input type="checkbox"/> |

| | | | | | | | | | | | | | |
|--|--|---|---|---|---|---|---|---|---|-------------------------|--|--------------------------|-----------------------------|
| D12. Overall, how significant a contribution do you believe the World Bank Group's knowledge work and activities make to development results in your country? | | | | | | | | | | | | | |
| 1 | | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | | <input type="checkbox"/> | <input type="checkbox"/> |
| Not significant at all | | | | | | | | | | Very significant | | Don't know | Prefer not to answer |

| | | | | | | | | | | | | | |
|--|--|---|---|---|---|---|---|---|---|------------------------------------|--|--------------------------|-----------------------------|
| D13. Overall, how would you rate the technical quality of the World Bank Group's knowledge work and activities? | | | | | | | | | | | | | |
| 1 | | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | | <input type="checkbox"/> | <input type="checkbox"/> |
| Very low technical quality | | | | | | | | | | Very high technical quality | | Don't know | Prefer not to answer |

SECTION E: WORKING WITH THE WORLD BANK GROUP

| To what extent do you agree/disagree with the following statements? | | | | | | | | | | | | | | | |
|---|--|-------------------|---|---|---|---|---|---|---|---|----|--------------------------|--------------------------|------------|----------------------|
| | | Strongly disagree | | | | | | | | | | Strongly agree | | Don't know | Prefer not to answer |
| | | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | | | | |
| E1 | The World Bank Group disburses funds promptly | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | <input type="checkbox"/> | | |
| E2 | The World Bank Group effectively monitors and evaluates the projects and programs it supports | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | <input type="checkbox"/> | | |
| E3 | The World Bank Group's approvals and reviews are done in a timely fashion | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | <input type="checkbox"/> | | |
| E4 | The World Bank Group's "Safeguard Policy" requirements are reasonable | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | <input type="checkbox"/> | | |
| E5 | The World Bank Group's conditions on its lending are reasonable | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | <input type="checkbox"/> | | |
| E6 | The World Bank Group takes decisions quickly in Haiti | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | <input type="checkbox"/> | | |
| E7 | Working with the World Bank Group increases Haiti's institutional capacity | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | <input type="checkbox"/> | | |
| E8 | The World Bank Group ensures consistency and continuity through staff changes | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | <input type="checkbox"/> | | |
| E9 | Where country systems (e.g., procurement, financial management, etc.) are adequate, the World Bank Group makes appropriate use of them | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | <input type="checkbox"/> | | |
| E10 | The World Bank Group provides effective implementation support (i.e., supervision of projects) | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | <input type="checkbox"/> | | |

SECTION F: THE FUTURE ROLE OF THE WORLD BANK GROUP IN HAITI

F1. In the last three years, to what extent do you believe that the World Bank Group has moved in the right direction in terms of the focus of its work in Haiti?

| | | | | | | | | | | | |
|---------------------|---|---|---|---|---|---|---|---|------------------------------|--------------------------|--------------------------|
| 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | <input type="checkbox"/> |
| To no degree at all | | | | | | | | | To a very significant degree | Don't know | Prefer not to answer |

F2. How significant a role do you believe that international development cooperation (e.g., range of donors and partners) SHOULD play in Haiti's development in the near future?

| | | | | | | | | | | | |
|-------------------------------|---|---|---|---|---|---|---|---|-----------------------|--------------------------|--------------------------|
| 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | <input type="checkbox"/> |
| Not a significant role at all | | | | | | | | | Very significant role | Don't know | Prefer not to answer |

F3. Which of the following SHOULD the World Bank Group do to make itself of greater value in Haiti? (Choose no more than TWO)

| | |
|----|--|
| 1 | Provide more adequate data/knowledge/statistics/figures on Haiti's economy |
| 2 | Collaborate more effectively with Government clients (e.g., national, state, local) |
| 3 | Offer more innovative financial products |
| 4 | Increase the level of capacity development in the country (e.g. directly supporting the building of government institutions) |
| 5 | Improve the quality of its experts as related to Haiti's specific challenges |
| 6 | Offer more innovative knowledge services |
| 7 | Ensure greater selectivity in its work |
| 8 | Reach out more to groups outside of Government |
| 9 | Reduce the complexity of World Bank Group procedures |
| 10 | Work faster |
| 11 | Increase the level of World Bank Group staffing in Haiti's office |
| 12 | Other (please specify): _____ |

F4. When considering the combination of services that the World Bank Group offers in Haiti, and taking into account its limited level of resources, which ONE of the following do you believe the World Bank Group should offer more of in Haiti?

| | |
|---|--|
| 1 | Financial services |
| 2 | Knowledge products |
| 3 | Convening services |
| 4 | None of the above |
| 5 | The combination is appropriate for Haiti |
| 6 | Don't know |

SECTION F: THE FUTURE ROLE OF THE WORLD BANK GROUP IN HAITI

| F5. Please answer the following questions: | | (Choose no more than THREE for each column) | |
|--|---|---|---|
| | | A. Which THREE areas below would benefit most from the World Bank Group playing a leading role among international partners in Haiti? | B. Which THREE areas below would benefit most from other donors in Haiti? |
| 1 | Social safety nets | <input type="checkbox"/> | <input type="checkbox"/> |
| 2 | Public financial management | <input type="checkbox"/> | <input type="checkbox"/> |
| 3 | Reducing violence | <input type="checkbox"/> | <input type="checkbox"/> |
| 4 | Conflict resolution mechanisms | <input type="checkbox"/> | <input type="checkbox"/> |
| 5 | Access to basic services | <input type="checkbox"/> | <input type="checkbox"/> |
| 6 | Capacity of state institutions | <input type="checkbox"/> | <input type="checkbox"/> |
| 7 | Mining industry | <input type="checkbox"/> | <input type="checkbox"/> |
| 8 | Improving livelihoods | <input type="checkbox"/> | <input type="checkbox"/> |
| 9 | Social cohesion | <input type="checkbox"/> | <input type="checkbox"/> |
| 10 | Disaster/Risk management and preparedness | <input type="checkbox"/> | <input type="checkbox"/> |
| 11 | Access to electricity | <input type="checkbox"/> | <input type="checkbox"/> |
| 12 | Increasing regional development | <input type="checkbox"/> | <input type="checkbox"/> |
| 13 | Jobs | <input type="checkbox"/> | <input type="checkbox"/> |
| 14 | Private sector development | <input type="checkbox"/> | <input type="checkbox"/> |

SECTION G: COMMUNICATION AND INFORMATION SHARING

G1. How do you get most of your information about economic and social development issues in Haiti? (Choose no more than TWO)

| | |
|----|---|
| 1 | Local newspapers |
| 2 | International newspapers |
| 3 | Local radio |
| 4 | International radio |
| 5 | Local television |
| 6 | International television |
| 7 | Periodicals |
| 8 | Internet |
| 9 | Social media (e.g., Facebook, Twitter, Youtube, Flickr) |
| 10 | Blogs |
| 11 | Mobile phones |
| 12 | Instant messaging |
| 13 | Other (please specify): _____ |

G2. How would you prefer to receive information from the World Bank Group? (Choose no more than TWO)

| | |
|----|--|
| 1 | World Bank Group's website |
| 2 | Direct contact with World Bank Group (i.e., face to face meetings/discussions) |
| 3 | e-Newsletters |
| 4 | Instant messaging |
| 5 | World Bank Group's seminars/workshops/conferences |
| 6 | World Bank Group's publications and other written materials |
| 7 | Mobile phones |
| 8 | Social media (e.g., Facebook, Twitter, Youtube, Flickr) |
| 9 | Blogs |
| 10 | Other (please specify): _____ |

G3. In which language would you prefer to receive information from the World Bank Group? (Select only ONE response)

| | |
|---|---------|
| 1 | French |
| 2 | Creole |
| 3 | English |

| | | | |
|-----------|--|------------|-----------|
| G4 | Are you aware of the World Bank Group's Access to Information Policy under which the Bank will now disclose any information in its possession that is not on a list of exceptions? | Yes | No |
| G5 | Have you requested information from the World Bank Group on its activities in the past year? (If YES please go to Question G5; if NO please go to G6) | Yes | No |
| G6 | Were you able to obtain this information? | Yes | No |
| G7 | Do you have access to the Internet? | Yes | No |
| G8 | Do you use/have you used the World Bank Group website? | Yes | No |

SECTION G: COMMUNICATION AND INFORMATION SHARING

| Please rate how much you agree with the following statements. | | | | | | | | | | | | | |
|---|---|-------------------|---|---|---|---|----------------|---|---|---|----|--------------------------|--------------------------|
| | | Strongly disagree | | | | | Strongly agree | | | | | Don't know | Prefer not to answer |
| G9 | I use/consult World Bank Group's data more often than I did a few years ago | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | <input type="checkbox"/> |
| G10 | I find the World Bank Group's websites easy to navigate. | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | <input type="checkbox"/> |
| G11 | I find the information on the World Bank Group's websites useful. | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | <input type="checkbox"/> |
| G12 | The World Bank Group's social media channels (e.g., Facebook, Twitter, Youtube, Flickr) are valuable sources of information about the institution | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | <input type="checkbox"/> |
| G13 | When I need information from the World Bank Group I know how to find it (e.g., whom to call, where to reach them, etc.) | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | <input type="checkbox"/> |
| G14 | The World Bank Group is responsive to my information requests and inquiries | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | <input type="checkbox"/> |

PLEASE NOTE: IN SOME CASES THE SURVEY WILL ASK FOR A SPECIFIC NUMBER OF RESPONSES. PLEASE DO NOT CHOOSE ANY MORE THAN REQUESTED. IF MORE RESPONSES ARE CHOSEN, DATA CANNOT BE INCLUDED IN ANALYSIS.

SECTION H: BACKGROUND INFORMATION

| H1. Which of the following best describes your current position? (Select only ONE response) | |
|--|--|
| 1 | Office of the President, Prime Minister |
| 2 | Office of Minister |
| 3 | Office of Parliamentarian |
| 4 | Employee of a Ministry, Ministerial Department or Implementation Agency |
| 5 | Consultant/Contractor working on World Bank Group supported project/program |
| 6 | Project Management Unit (PMU) overseeing implementation of project |
| 7 | Local Government Office or Staff |
| 8 | Bilateral Agency |
| 9 | Multilateral Agency |
| 10 | Private Sector Organization |
| 11 | Financial Sector/Private Bank |
| 12 | NGO |
| 13 | Community Based Organization |
| 14 | Media (Press, Radio, TV, Web, etc.) |
| 15 | Independent Government Institution (i.e., Regulatory Agency, Central Bank/oversight institution) |
| 16 | Trade Union |
| 17 | Faith-Based Group |
| 18 | Academia/Research Institute/Think Tank |
| 19 | Judiciary Branch |
| 20 | Other (please specify): _____ |

| H2. Please identify the primary specialization of your work. (Select only ONE response) | | | |
|--|---|----|--|
| 1 | Agriculture/ rural development / food security | 11 | Natural resource management / environmental sustainability |
| 2 | Climate change / disaster management | 12 | Private sector development / foreign direct investment |
| 3 | Education | 13 | Public sector governance / public financial management / Anti-corruption |
| 4 | Energy | 14 | Social protection |
| 5 | Financial markets / banking | 15 | Transport |
| 6 | Gender equity / equality of opportunity | 16 | Urban development |
| 7 | Health / communicable/non-communicable diseases | 17 | Water and sanitation |
| 8 | Information and communications technology | 18 | Generalist |
| 9 | Job creation/employment | 19 | Other (please specify): _____ |
| 10 | Law and justice / regulatory framework | | |

SECTION H: BACKGROUND INFORMATION

| | |
|---|-----|
| H3. Currently, do you professionally collaborate/work with the World Bank Group in your country? | |
| 1 | Yes |
| 2 | No |

| | |
|---|---|
| H4. Which of the following agencies of the World Bank Group do you work with in Haiti? (Select all that apply) | |
| 1 | The World Bank (IDA) |
| 2 | The International Finance Corporation (IFC) |
| 3 | The Multilateral Investment Guarantee Agency (MIGA) |
| 4 | None |

| | |
|---|-----|
| H5. Do your projects involve both the World Bank and IFC? (If YES please go to Question H6; If NO please go to H7) | |
| 1 | Yes |
| 2 | No |

| | |
|---|-------------------------------------|
| H6. If yes, what was your view on the two institutions working together in Haiti? (Select only ONE response) | |
| 1 | Working well together |
| 2 | Collaborating but needs improvement |
| 3 | In conflict |
| 4 | Other |
| 5 | Don't know |

| | |
|---|---|
| H7. Which of the following describes most of your exposure to the World Bank Group in Haiti? (Choose no more than TWO) | |
| 1 | Observer (i.e., follow in media, discuss in informal conversations, etc.) |
| 2 | Use World Bank Group reports/data |
| 3 | Engage in World Bank Group related/sponsored events/activities |
| 4 | Collaborate as part of my professional duties |
| 5 | Use World Bank Group website for information, data, research, etc. |

| | |
|--|------------------------|
| H8. Which best represents your geographic location? | |
| 1 | Port-au-Prince |
| 2 | Outside Port-au-Prince |

Thank you for completing the survey!