



# Myanmar

The World Bank Group  
Country Survey FY 2014

Report of Findings  
November 2014



Country Opinion Surveys  
THE WORLD BANK GROUP

## Acknowledgements

The Myanmar Country Opinion Survey is part of the Country Opinion Survey Program series of the World Bank Group. This report was prepared by the Public Opinion Research Group (PORG) team led by Sharon Felzer (Senior Communications Officer, Head of PORG), Jing Guo, Jessica Cameron and Svetlana Markova. Calita Woods and Dania Mendoza provided data support. The report was prepared under the overall guidance and supervision of Sumir Lal (Director, ECRGP). PORG acknowledges the significant contribution from the Myanmar country team and the local fielding agency Myanmar survey research (MSR). In particular, PORG is grateful to Kyaw Soe Lynn (Communications Officer) for their ongoing support throughout the Country Opinion Survey process.

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## I. Objectives

This survey was designed to achieve the following objectives:

- Assist the World Bank Group in gaining a better understanding of how stakeholders in Myanmar perceive the Bank Group;
- Obtain systematic feedback from stakeholders in Myanmar regarding:
  - Their views regarding the general environment in Myanmar;
  - Their overall attitudes toward the World Bank Group in Myanmar;
  - Overall impressions of the World Bank Group's operations, knowledge work and activities, and communication and information sharing in Myanmar;
  - Perceptions of the World Bank Group's future role in Myanmar.
- Use data to help inform Myanmar country team's strategy.

## II. Methodology

Between June and August 2014, 662 stakeholders of the World Bank Group in Myanmar were invited to provide their opinions on the WBG's work in the country by participating in a country opinion survey. Participants were drawn from the office of the President, Prime Minister; office of a minister; office of a parliamentarian; ministries/ministerial departments; consultants/contractors working on WBG-supported projects/programs; PMUs overseeing implementation of a project; local government officials; bilateral and multilateral agencies; private sector organizations; private foundations; the financial sector/private banks; NGOs; community based organizations; the media; independent government institutions; trade unions; faith-based groups; academia/research institutes/think tanks; judiciary branch; and other organizations. A total of 173 stakeholders participated in the survey (26% response rate).

Respondents received and returned questionnaires through the courier service. Respondents were asked about: general issues facing Myanmar; their overall attitudes toward the WBG; the WBG's importance and results; the WBG's knowledge work and activities; the WBG's future role in Myanmar; and the WBG's communication and information sharing.

Every country that engages in the Country Opinion Survey must include specific indicator questions that will be aggregated for the World Bank Group's annual Corporate Scorecard. These questions are identified throughout the survey report.

- A. General Issues Facing Myanmar: Respondents were asked to indicate whether Myanmar is headed in the right direction, what they thought were the top three most important development priorities, which areas the government should focus on, which areas would contribute most to reducing poverty and generating economic growth in Myanmar, and how "shared prosperity" would be best achieved.
- B. Overall Attitudes toward the World Bank Group (WBG): Respondents were asked to rate their familiarity with the WBG, its effectiveness in Myanmar, WBG staff preparedness to help Myanmar solve its development challenges, WBG's local presence, WBG's capacity building in Myanmar, their agreement with various statements regarding the WBG's work, and the extent to which the WBG is an effective development partner. Respondents were asked to indicate the WBG's greatest values and weaknesses, the most effective instruments in helping reduce poverty in Myanmar, in which sectoral areas the WBG should focus most of its resources (financial and knowledge services), and to which groups the institution should reach out more.

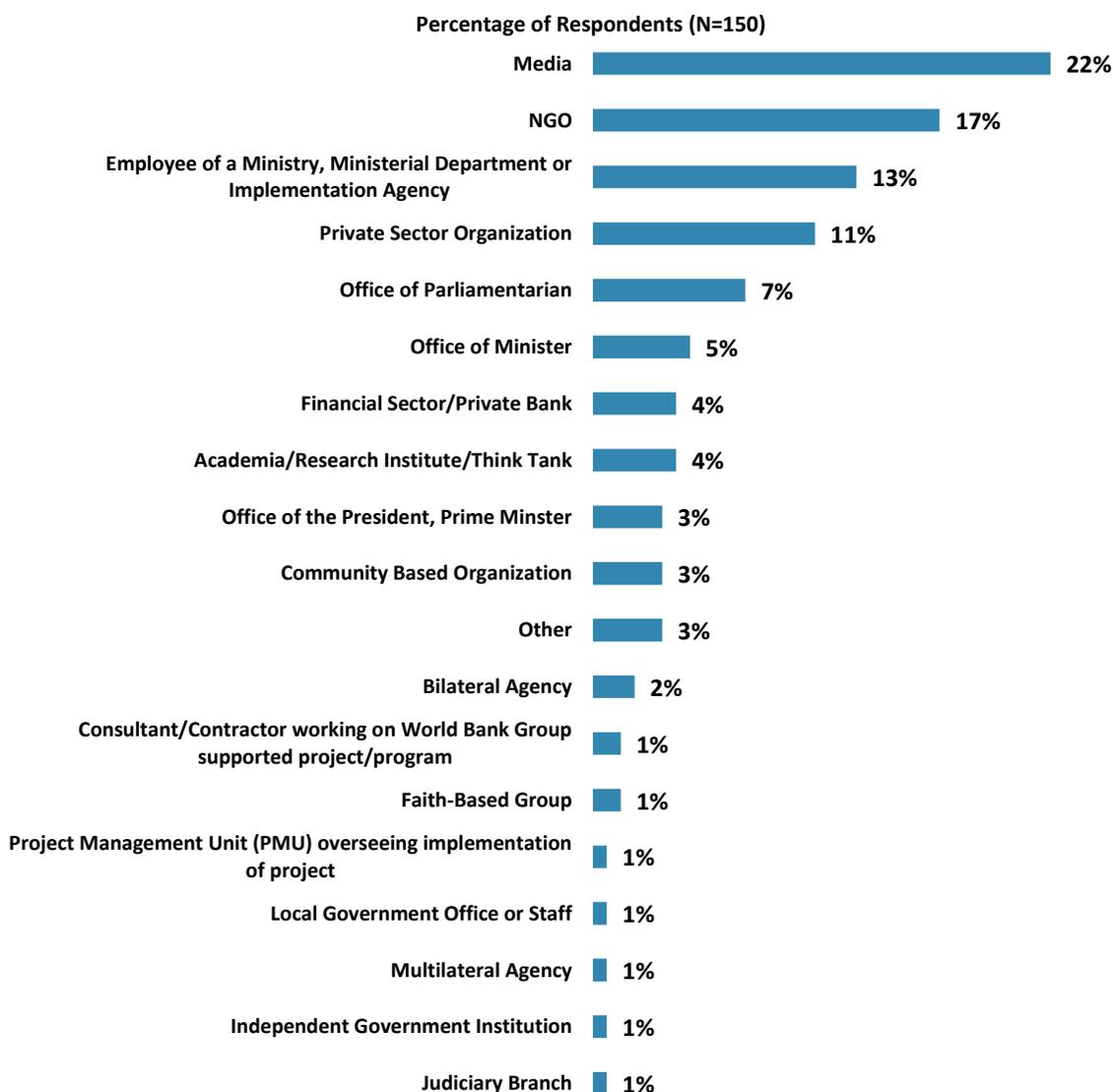
## II. Methodology (continued)

- C. Sectoral Importance and World Bank Group's Results: Respondents were asked to rate the extent to which the WBG's work helps achieve development results in Myanmar, the extent to which the WBG meets Myanmar's needs for knowledge services and financial instruments, the importance for the WBG to be involved in thirty five development areas, such as education, poverty reduction, public sector governance/reform, and security/stabilization/reconstruction. They were also asked to rate the extent to which the WBG helps build existing country systems in Myanmar.
- D. The World Bank Group's Knowledge Work and Activities: Respondents were asked to rate the effectiveness and quality of the WBG's knowledge work and activities, including how significant of a contribution it makes to development results and its technical quality.
- E. The Future Role of the World Bank Group in Myanmar: Respondents were asked to indicate what the WBG should do to make itself of greater value in Myanmar and which services the Bank Group should offer more of in the country. They were asked what areas the country would benefit most from the WBG playing a leading role and what areas it would benefit most from other donors.
- F. Communication and Information Sharing: Respondents were asked to indicate how they get information about economic and social development issues, how they prefer to receive information from the WBG, and their usage and evaluation of the WBG's websites. Respondents were also asked about their awareness of the WBG's Access to Information policy, were asked to rate WBG's responsiveness to information requests, value of its social media channels, levels of easiness to find information they needed, the levels of easiness to navigate the WBG websites, and whether they use WBG data more often than before.
- G. Background Information: Respondents were asked to indicate their current position, specialization, whether they professionally collaborate with the WBG, their exposure to the WBG in Myanmar, which WBG agencies they work with, whether they think that IFC and WB work well together, and their geographic locations.

### III. Demographics of the Sample

#### Current Position

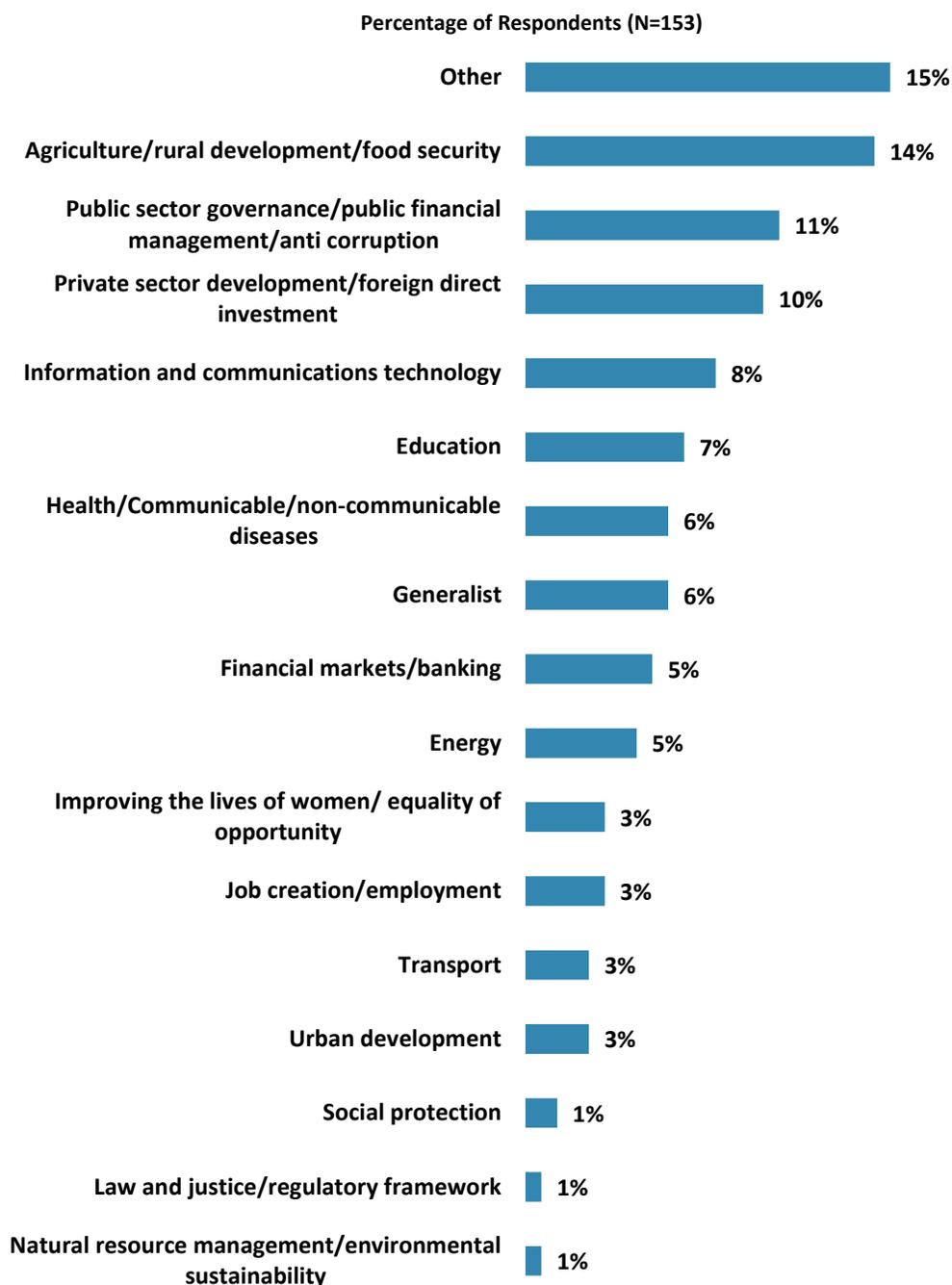
- For further analyses, respondents from the Office of the President, Prime Minister were combined with respondents from Office of a Minister, respondents from consultants/contractors working on WBG projects were combined with those from PMUs and ministries/ministerial departments, respondents from the financial sector/private banks were combined with those from private sector organizations; respondents from bilateral agencies were combined with those from multilateral agencies. Respondents from NGO, CBOs, and faith-based groups were combined into “CSO.” Few respondents from independent government institutions, the local governments, and other organizations were included in the “Other” category. There were no respondents from the private foundations and trade unions.



“Which of the following best describes your current position?” (Respondents chose from a list.)

### III. Demographics of the Sample (continued)

#### Area of Primary Specialization

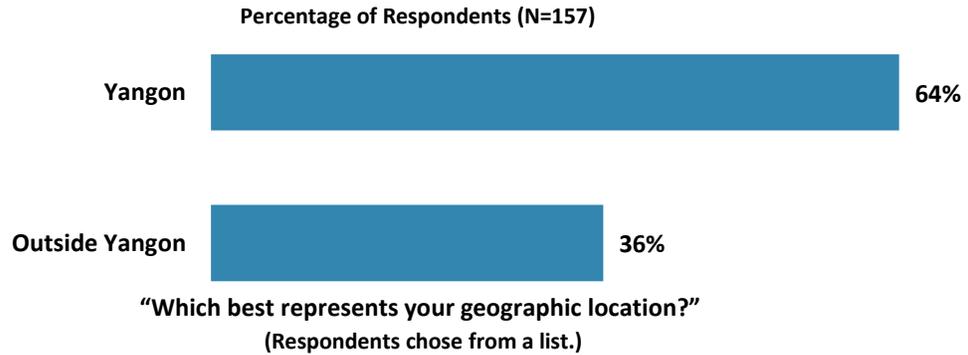


"Please identify the primary specialization of your work." (Respondents chose from a list.)

### III. Demographics of the Sample (continued)

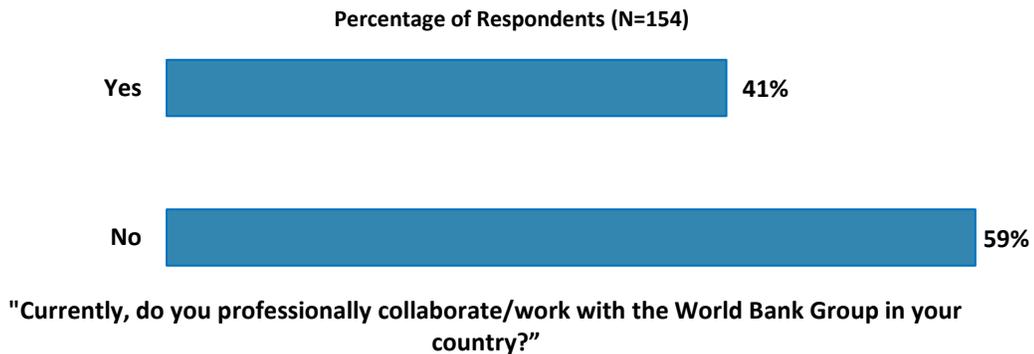
#### Geographic Location

- Responses across all geographic locations for all survey questions can be found in Appendix C (see page 94). Only significant differences between geographic locations in response to indicator questions were discussed in the body of this report.



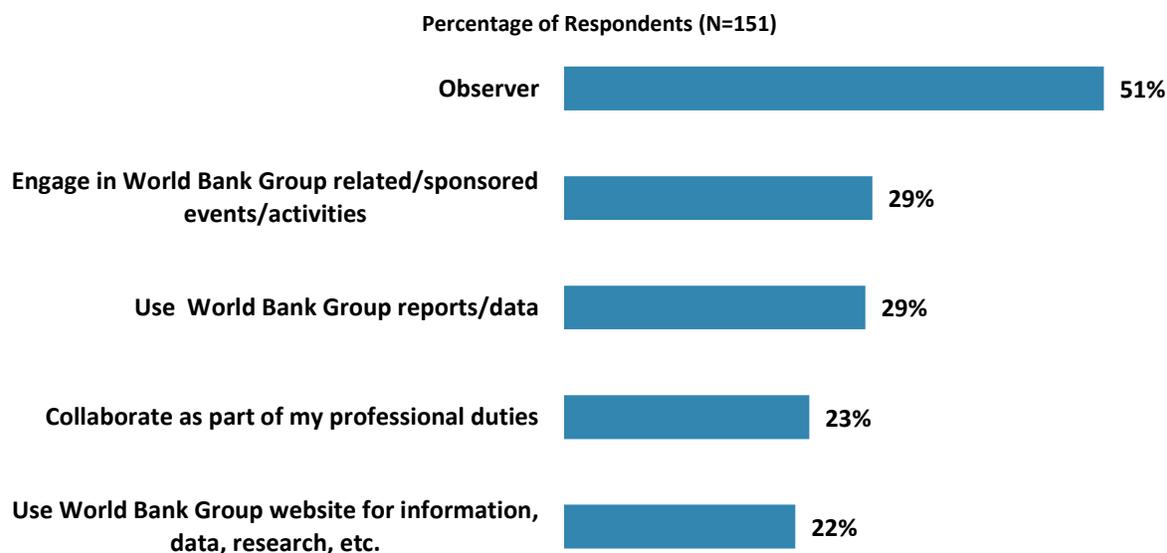
#### Collaboration with and Exposure to the World Bank Group

- Differences in responses to the indicator questions, based on levels of collaboration and exposure to the World Bank Group in Myanmar, can be found in Appendix D (see page 110) and Appendix E (see page 127). Please note that where these two factors appear to have a significant relationship with overall views of the World Bank Group, it is highlighted in yellow in Appendix E.



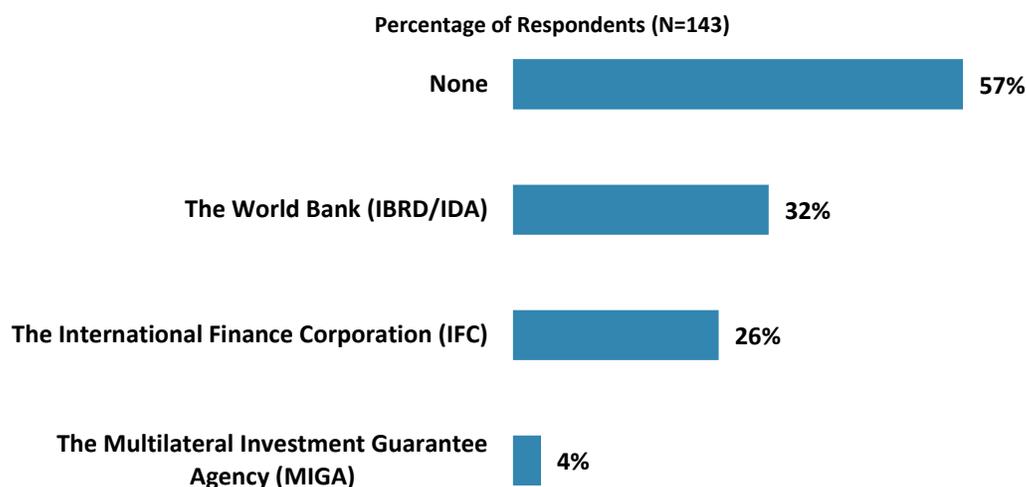
### III. Demographics of the Sample (continued)

#### Collaboration with and Exposure to the World Bank Group (continued)



"Which of the following describes most of your exposure to the World Bank Group in Myanmar?  
(Choose no more than TWO)" (Respondents chose from a list. Responses combined.)

#### Exposure to Agencies within the World Bank Group



"Which of the following agencies of the World Bank Group do you primarily engage with in Myanmar?" (Respondents chose from a list. Responses combined)

### III. Demographics of the Sample (continued)

#### Familiarity with the World Bank Group

- Respondents across stakeholder groups and geographic locations had statistically similar levels of familiarity with the WBG.
- Respondents' ratings of familiarity with the WBG were significantly, strongly correlated with their perceptions of the WBG's overall effectiveness in Myanmar, and significantly, moderately correlated with their perceptions of the WBG's relevance to Myanmar's development and its ability to help achieve development results in the country.

Mean Familiarity Rating



All Respondents



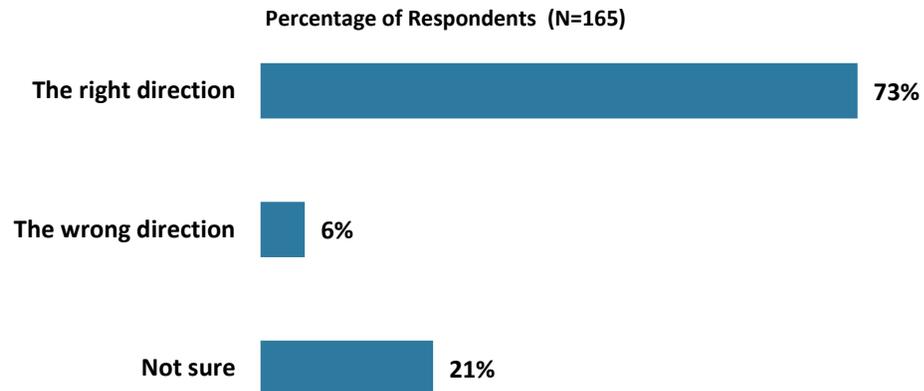
4.6

"How familiar are you with the work of the World Bank Group in Myanmar?"  
(1 - "Not familiar at all", 10 - "Extremely familiar")

## IV. General Issues Facing Myanmar

### Headed in the Right Direction

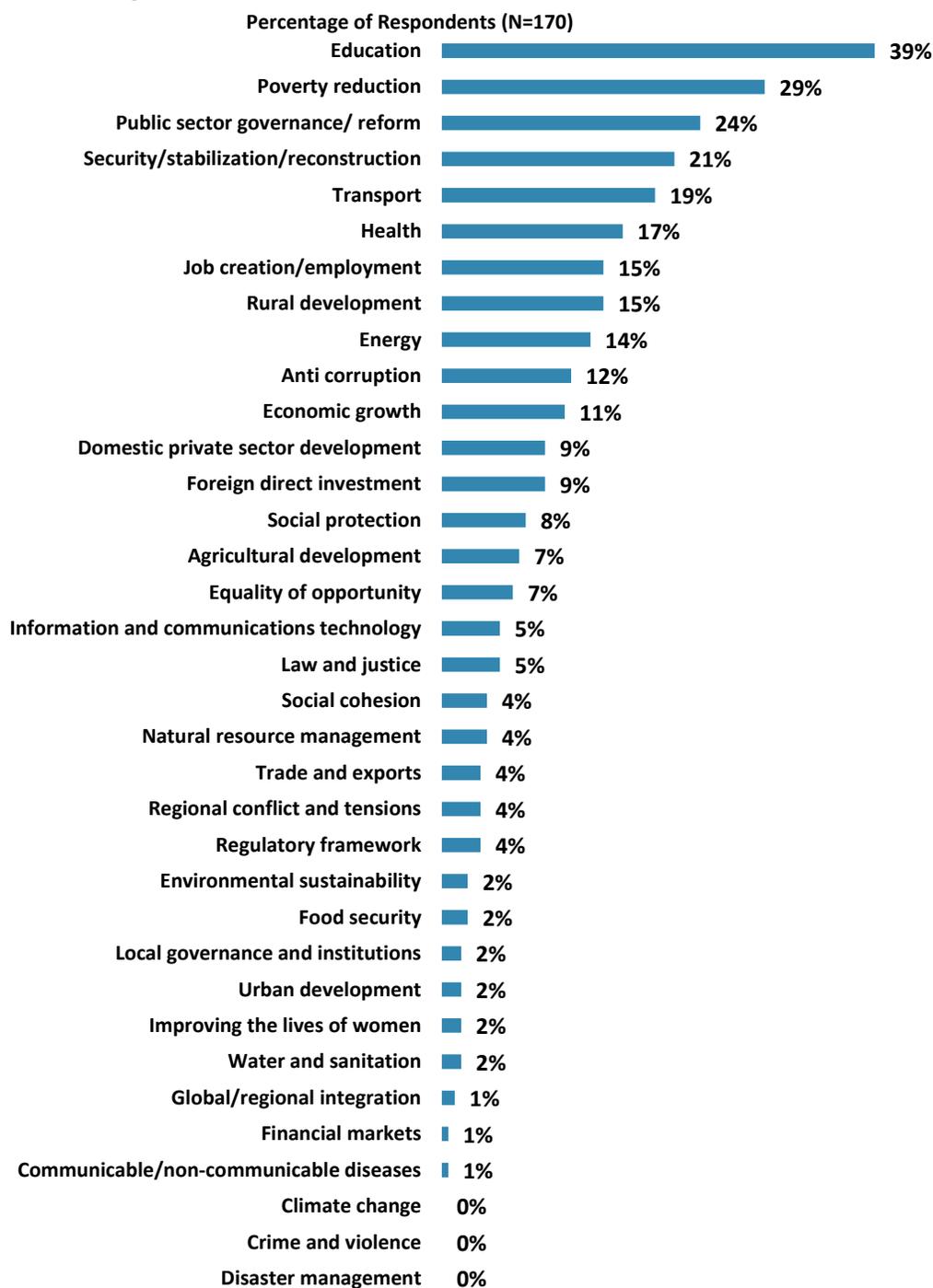
- A majority of respondents across stakeholder groups, geographic locations and levels of collaboration believe that Myanmar is headed in the right direction.



"In general, would you say that Myanmar is headed in ...?"  
(Respondents chose from a list.)

## IV. General Issues Facing Myanmar (continued)

### Development Priority



"Listed below are a number of development priorities in Myanmar. Please identify which of the following you consider the most important development priorities in Myanmar. (Choose no more than THREE)" (Respondents chose from a list. Responses combined.)

*When more than 10% of the sample are respondents from a particular sector (see the full list of specialized areas in question G2 in Appendix G), analyses are done to see these respondents' views about the top development priorities.*

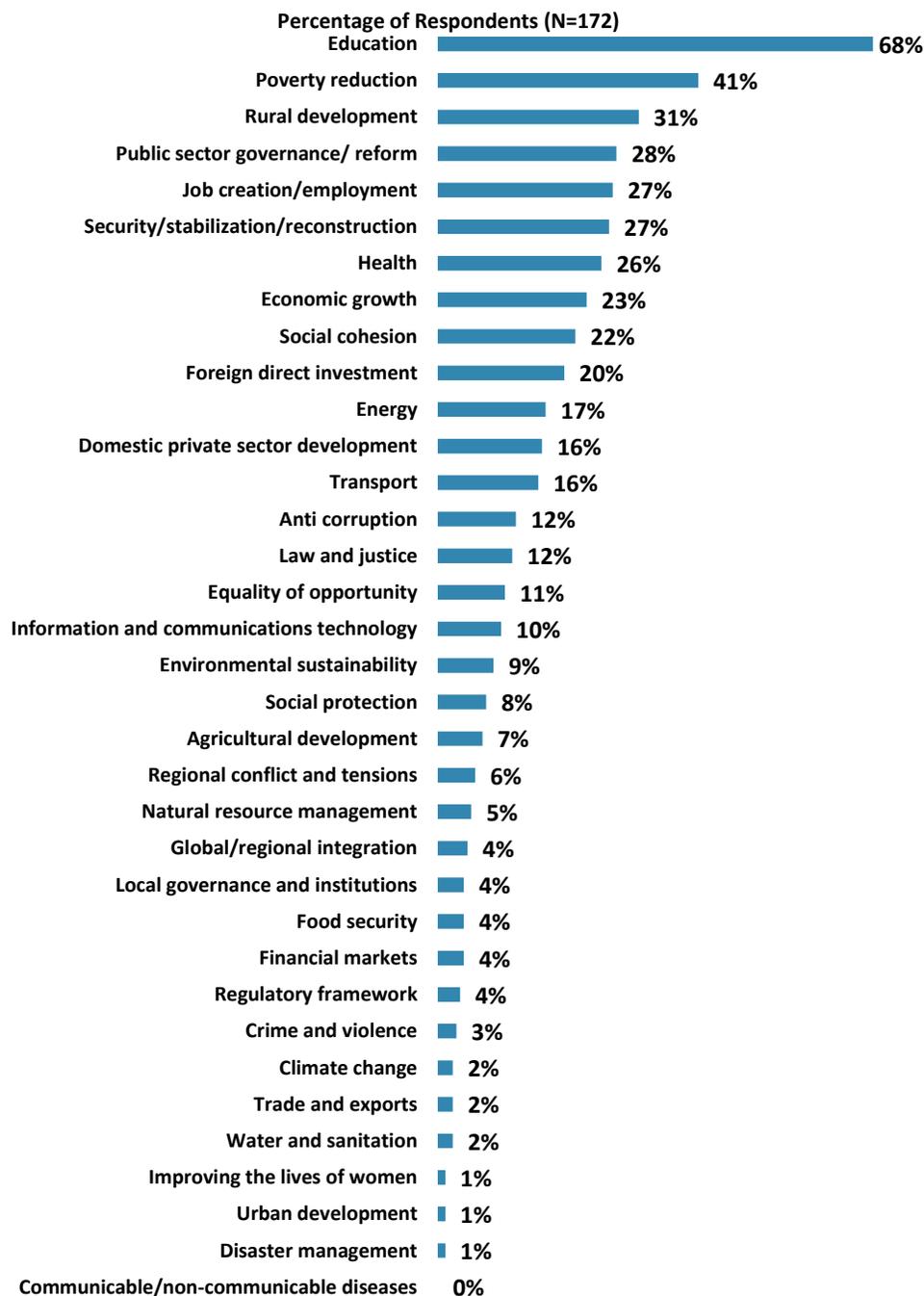
## IV. General Issues Facing Myanmar (continued)

### Development Priority (continued)

- Respondents from bilateral/multilateral agencies and academia/research institutes/think tanks were most likely to indicate that “*energy*” is the most important development priority in Myanmar, whereas respondents from the media were significantly less likely to indicate so.
- Respondents who primarily specialize in “*private sector development/foreign direct investment (10% of the sample)*” and other areas were significantly more likely to indicate that “*education*” is Myanmar’s top development priority, compared to respondents who specialize in “*agriculture/rural development/food security (14% of the sample)*” and “*public sector governance/public financial management/anti corruption (11% of the sample)*.”

## IV. General Issues Facing Myanmar (continued)

### Development Priority for the Government of Myanmar



"Listed below are a number of development priorities in Myanmar. Please identify which of the following you believe the Government of Myanmar should emphasize in the near future? (Choose no more than FIVE)" (Respondents chose from a list. Responses combined.)

*When more than 10% of the sample are respondents from a particular sector (see the full list of specialized areas in question G2 in Appendix G), analyses are done to see these respondents' views about the top development priorities for the Government.*

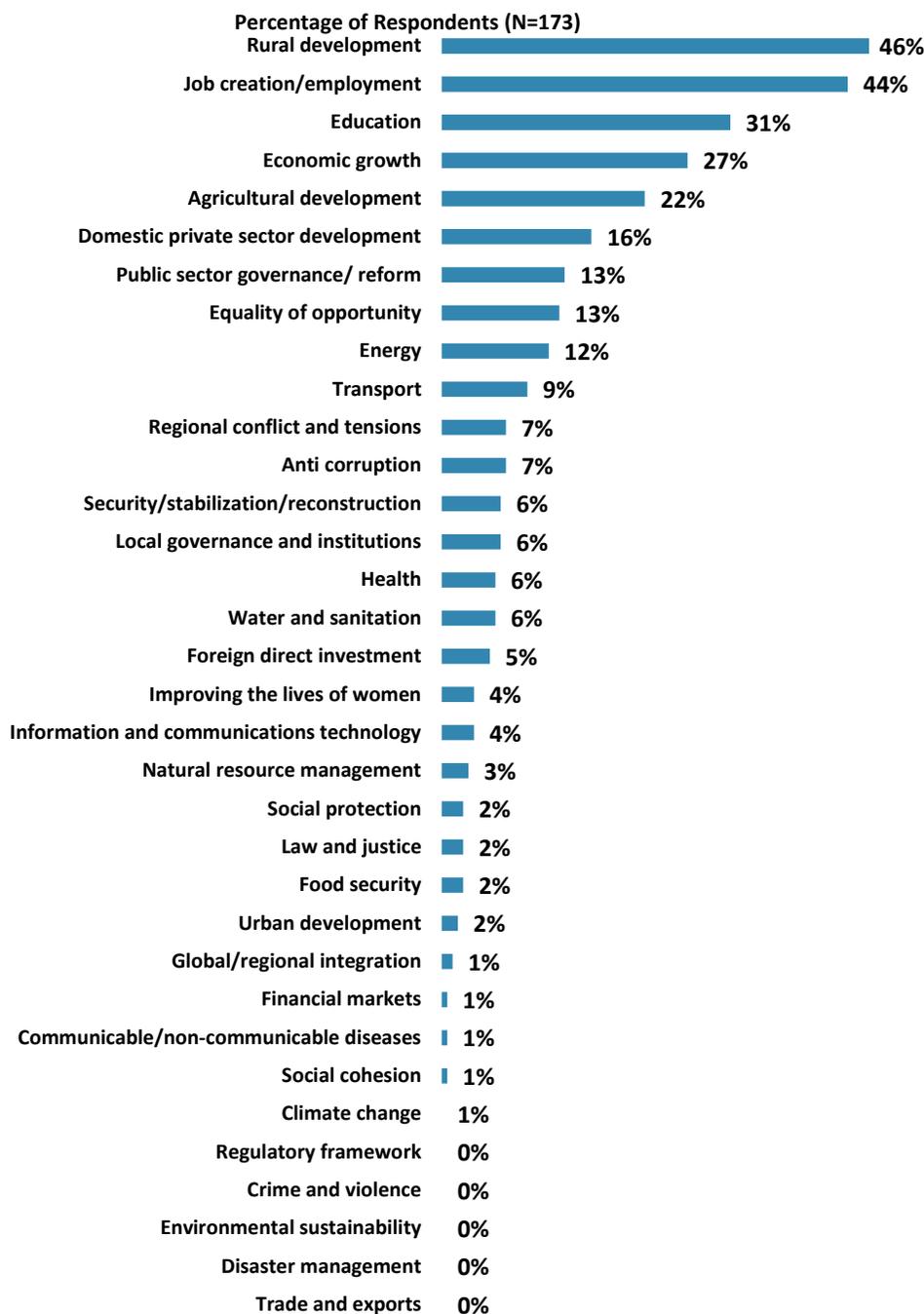
## IV. General Issues Facing Myanmar (continued)

### Development Priority for the Government of Myanmar (continued)

- Respondents from academia/research institutes/think tanks were most likely to indicate that “*education*” is the most important development priority for the Government of Myanmar in the near future, whereas respondents from bilateral/multilateral agencies were significantly less likely to indicate so.
- Respondents from the office of parliamentarian were most likely to indicate that “*rural development*” is the most important development priority for the Government of Myanmar in the near future, whereas respondents from academia/research institutes/think tanks were significantly less likely to think so.
- Respondents outside Yangon were significantly more likely to consider “*education*” as the most important development priority for the Government of Myanmar in the near future than respondents located in Yangon.
- Respondents across sectoral areas agreed on the top development priorities for the Government of Myanmar in the near future.

## IV. General Issues Facing Myanmar (continued)

### What Would Contribute Most to Reducing Poverty



**"Poverty reduction is a broad term that encompasses work in many different areas. Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Myanmar?" (Respondents chose from a list. Responses combined.)**

*When more than 10% of the sample are respondents from a particular sector (see the full list of specialized areas in question G2 in Appendix G), analyses are done to see these respondents' views about the areas of development that would contribute most to reducing poverty.*

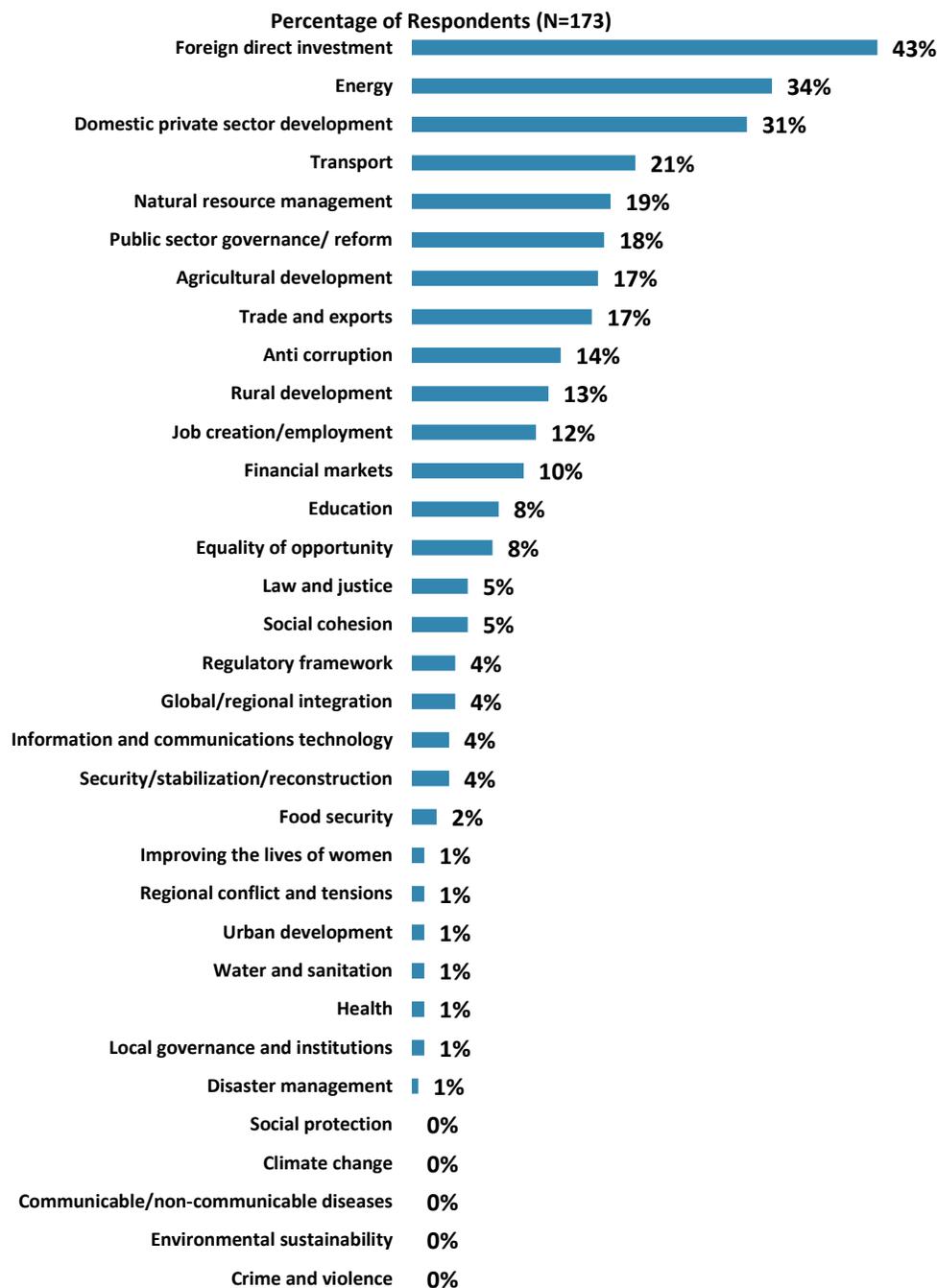
## IV. General Issues Facing Myanmar (continued)

### What Would Contribute Most to Reducing Poverty (continued)

- Respondents across stakeholder groups all agreed that “*rural development*,” “*education*,” and “*job creation/employment*” are the greatest contributors to reducing poverty in Myanmar.
- Respondents outside Yangon were significantly more likely to indicate that “*rural development*” is the greatest contributor to reducing poverty in Myanmar than respondents located in Yangon.
- Respondents across sectoral areas agreed on the top contributors to reducing poverty in Myanmar.

## IV. General Issues Facing Myanmar (continued)

### What Would Contribute Most to Generating Economic Growth



**"Economic growth can be driven by a number of factors. Which THREE areas below do you believe would contribute most to generating economic growth in Myanmar? (Choose no more than THREE)" (Respondents chose from a list. Responses combined.)**

*When more than 10% of the sample are respondents from a particular sector (see the full list of specialized areas in question G2 in Appendix G), analyses are done to see these respondents' views about the areas of development that would contribute most to economic growth..*

## IV. General Issues Facing Myanmar (continued)

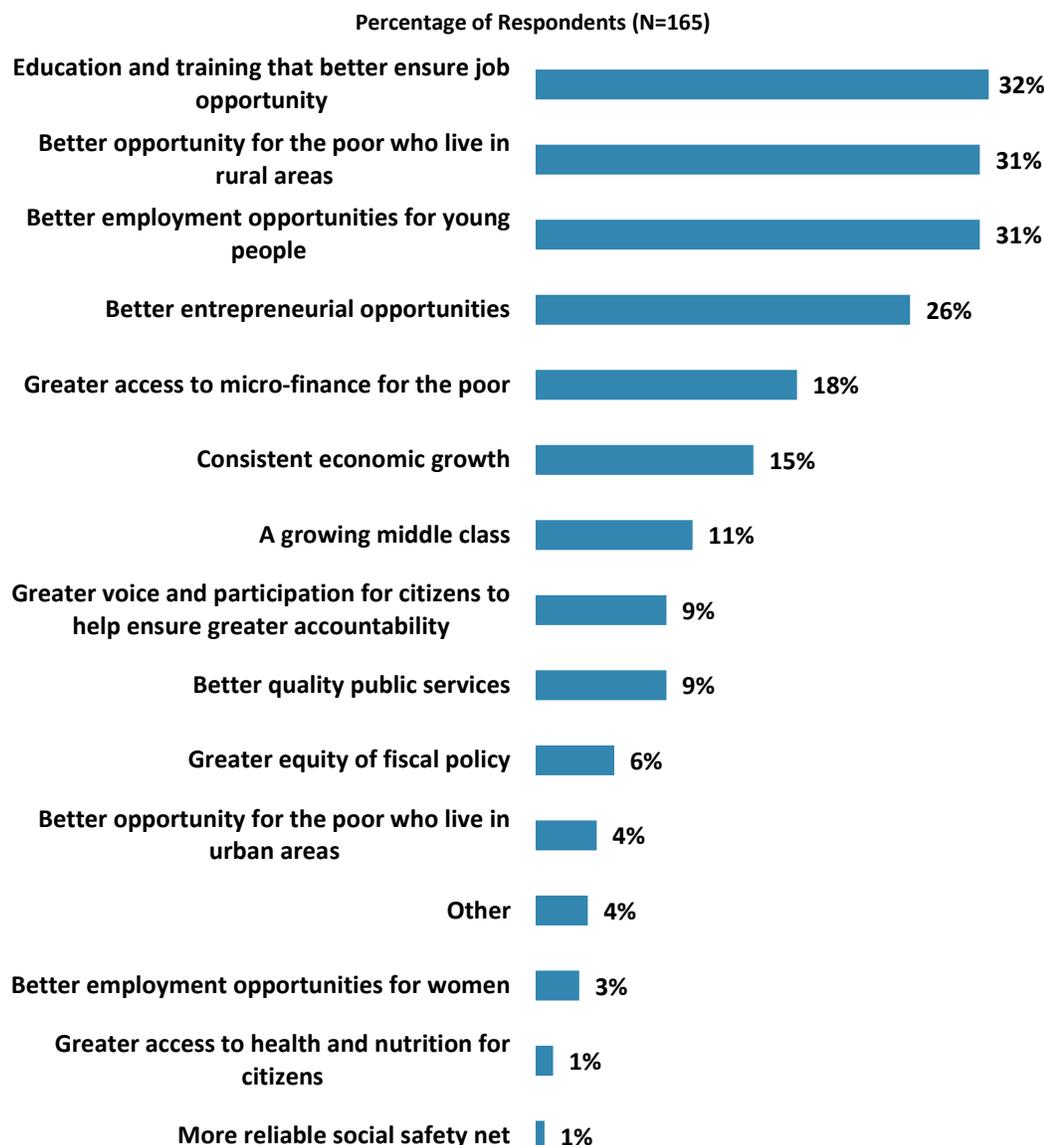
### What Would Contribute Most to Generating Economic Growth (continued)

- Among the perceived top contributors to economic growth, respondents from the Office of parliamentarian were most likely to indicate that “*transport*” would contribute most to generating economic growth in Myanmar, whereas respondents from academia/research institutes/think tanks were least likely to say so.
- Respondents across geographic locations agreed on the top contributors to economic growth in Myanmar.
- Respondents across sectoral areas also agreed on the top contributors to economic growth in Myanmar.

## IV. General Issues Facing Myanmar (continued)

### Factors Contributing to “Shared Prosperity”

- Respondents across stakeholder groups and geographic locations agreed on the top areas of effort through which “shared prosperity” would be achieved in Myanmar.

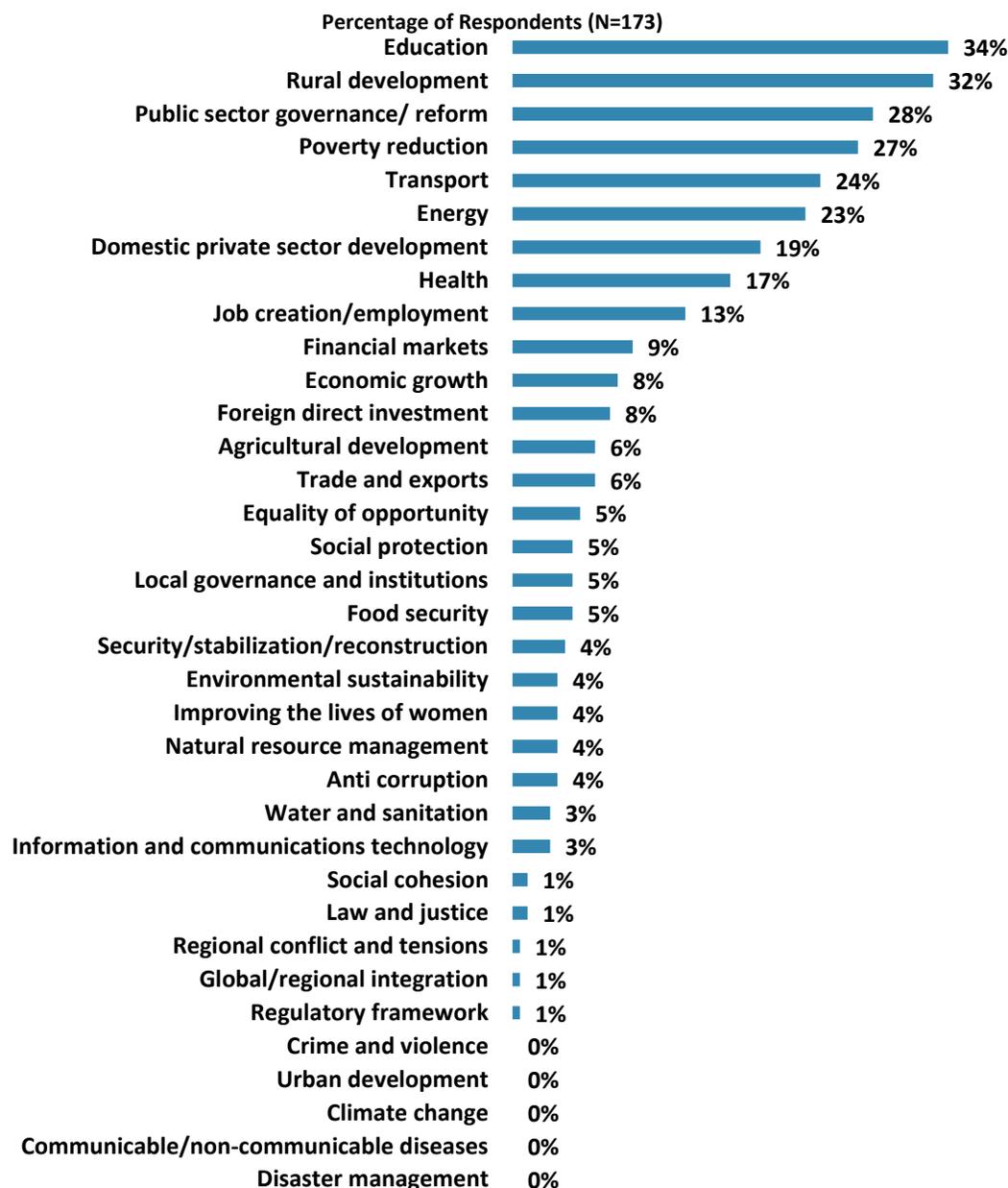


"The World Bank Group's "Shared Prosperity" goal captures two key elements, economic growth and equity. It will seek to foster income growth among the bottom 40 percent of a country's population. Improvement in the Shared Prosperity Indicator requires growth and well-being of the less well-off. When thinking about the idea of "shared prosperity" in your country, which of the following TWO best illustrate how this would be achieved in Myanmar? (Choose no more than TWO)"

(Respondents chose from a list. Responses combined.)

## V. Overall Attitudes toward the World Bank Group

### Where the World Bank Group Should Focus its Resources



**“When thinking about how the World Bank Group can have the most impact on development results in Myanmar, in which sectoral areas do you believe the World Bank Group should focus most of its resources (financial and knowledge services) in Myanmar? (Choose no more than THREE)”**

(Respondents chose from a list. Responses combined.)

*When more than 10% of the sample are respondents from a particular sector (see the full list of specialized areas in question G2 in Appendix G), analyses are done to see these respondents' views about which areas the World Bank Group should focus its attention and resources on.*

## V. Overall Attitudes toward the World Bank Group (continued)

### Where the World Bank Group Should Focus its Resources (continued)

- Respondents across stakeholder groups, geographic locations, and sectoral areas agreed on the top areas where they think the WBG should focus its resources.
- It is worth pointing out that respondents who collaborate with the WBG were significantly *less* likely to think that the institution should focus on “*education*,” compared to respondents who do not collaborate with the WBG.
- In addition, respondents who collaborate with the WBG were significantly *more* likely to think that the institution should focus on “*public sector governance/reform*” than respondents who do not collaborate with the WBG.

## V. Overall Attitudes toward the World Bank Group (continued)

As noted in the “Methodology” section, the indicator questions referred to throughout the survey report are questions that are asked in every country that engages in the Country Opinion Survey. These will be aggregated for the World Bank Group’s annual Corporate Scorecard.

### The World Bank Group’s Overall Effectiveness (*Indicator Question*)

- Respondents across stakeholder groups and geographic locations had statistically similar ratings for the Bank Group’s overall effectiveness in Myanmar.
- Respondents who do and do not professionally collaborate/work with the WBG had statistically similar ratings for the Bank Group’s overall effectiveness in Myanmar as well.



**"Overall, please rate your impression of the World Bank Group’s effectiveness in Myanmar."  
(1 - "Not effective at all", 10 - "Very effective")**

## V. Overall Attitudes toward the World Bank Group (continued)

### Effectiveness of the WBG Activities

- Respondents from the Office of President/Prime Minister/Minister had the highest ratings for the effectiveness of the WBG's activities in "*mobilizing third party financial resources*" and "*linkage to non-Bank expertise*," whereas respondents from bilateral/multilateral agencies had significantly lower ratings.
- Respondents outside Yangon had significantly higher ratings for the effectiveness of the WBG's activities in "*technical assistance*" than respondents located in Yangon.
- Respondents who do and do not collaborate with the WBG had statistically similar ratings for the effectiveness of the WBG's activities in all the following areas.

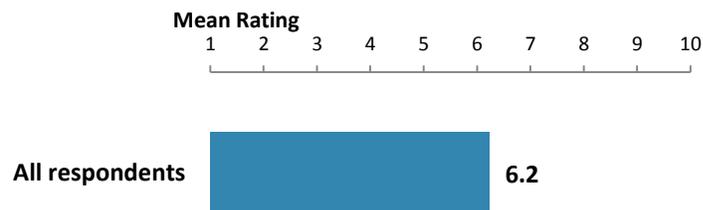


"How effectively do the World Bank Group's activities below support Myanmar's efforts to achieve development results? "  
 (1 - "Not effective at all", 10 - "Very effective")

## V. Overall Attitudes toward the World Bank Group (continued)

### Achieving Development Results *(Indicator Question)*

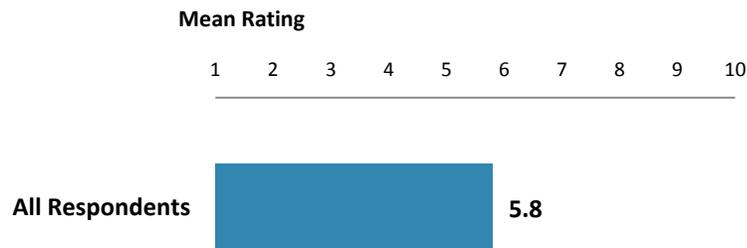
- Respondents across stakeholder groups and geographic locations had statistically similar ratings for the extent to which the WBG's work helped to achieve development results in Myanmar.
- Respondents who professionally collaborate/work with the World Bank Group had significantly higher ratings for the WBG helping achieve development results in Myanmar, compared to respondents who do not professionally collaborate/work with the WBG.



**"To what extent does the World Bank Group's work help to achieve development results in Myanmar?"**  
*(1 - "To no degree at all", 10 - "To a very significant degree")*

### Staff Preparedness *(Indicator Question)*

- Respondents across stakeholder groups and geographic locations had statistically similar ratings for the extent to which the WBG's staff is well prepared to help Myanmar solve its most complicated development challenges.
- Respondents who do and do not professionally collaborate/work with the World Bank Group had statistically similar ratings for the extent to which the WBG's staff is well prepared to help Myanmar solve its most complicated development challenges as well.

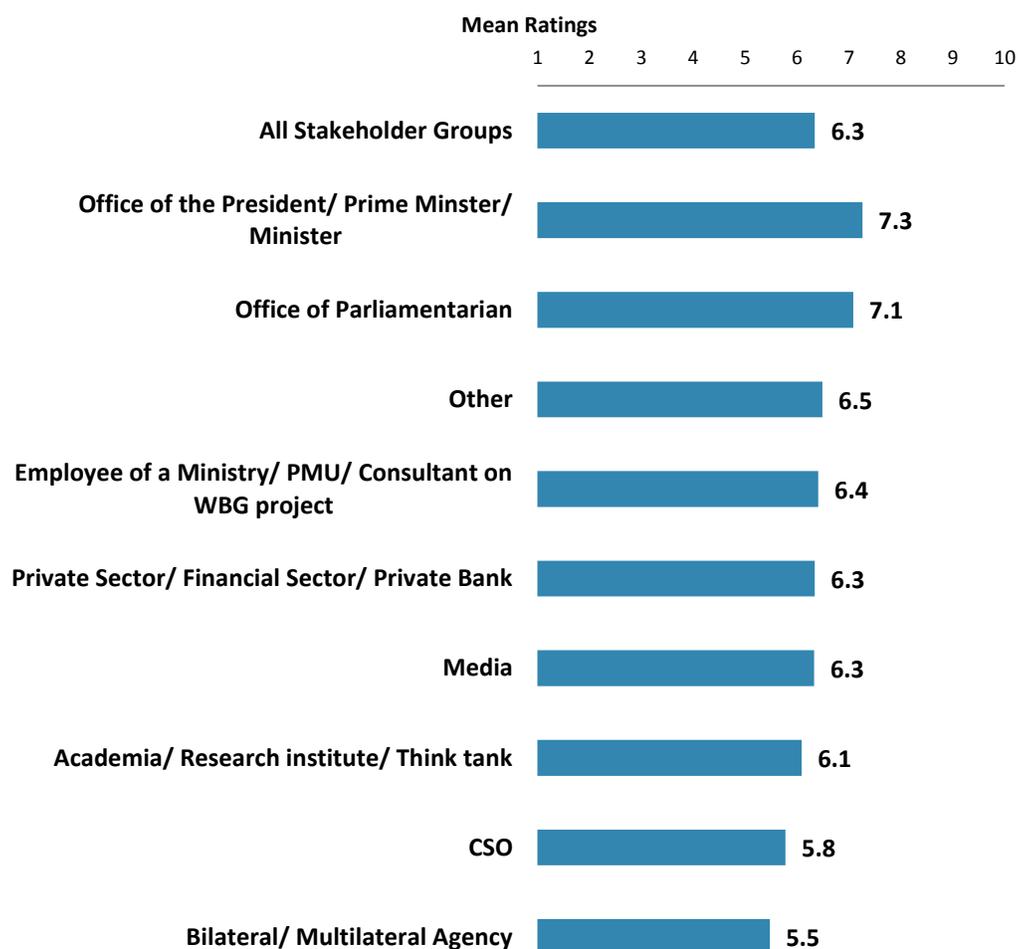


**"To what extent do you believe the World Bank Group's staff is well prepared (e.g., skills and knowledge) to help Myanmar solve its most complicated development challenges?"**  
*(1-"To no degree at all", 10-"To a very significant degree")*

## V. Overall Attitudes toward the World Bank Group (continued)

### Overall Ratings for Indicator Questions by Stakeholder Groups\*

- Respondents across stakeholder groups overall had statistically similar responses to twenty five indicator questions.
- Respondents who professionally collaborate/work with the WBG tended to give significantly higher ratings (6.8) for twenty five indicator questions than respondents who do not professionally collaborate/work with the WBG (5.9).
- Responses to individual indicator questions by stakeholder groups can be found in Appendix F (page 128).

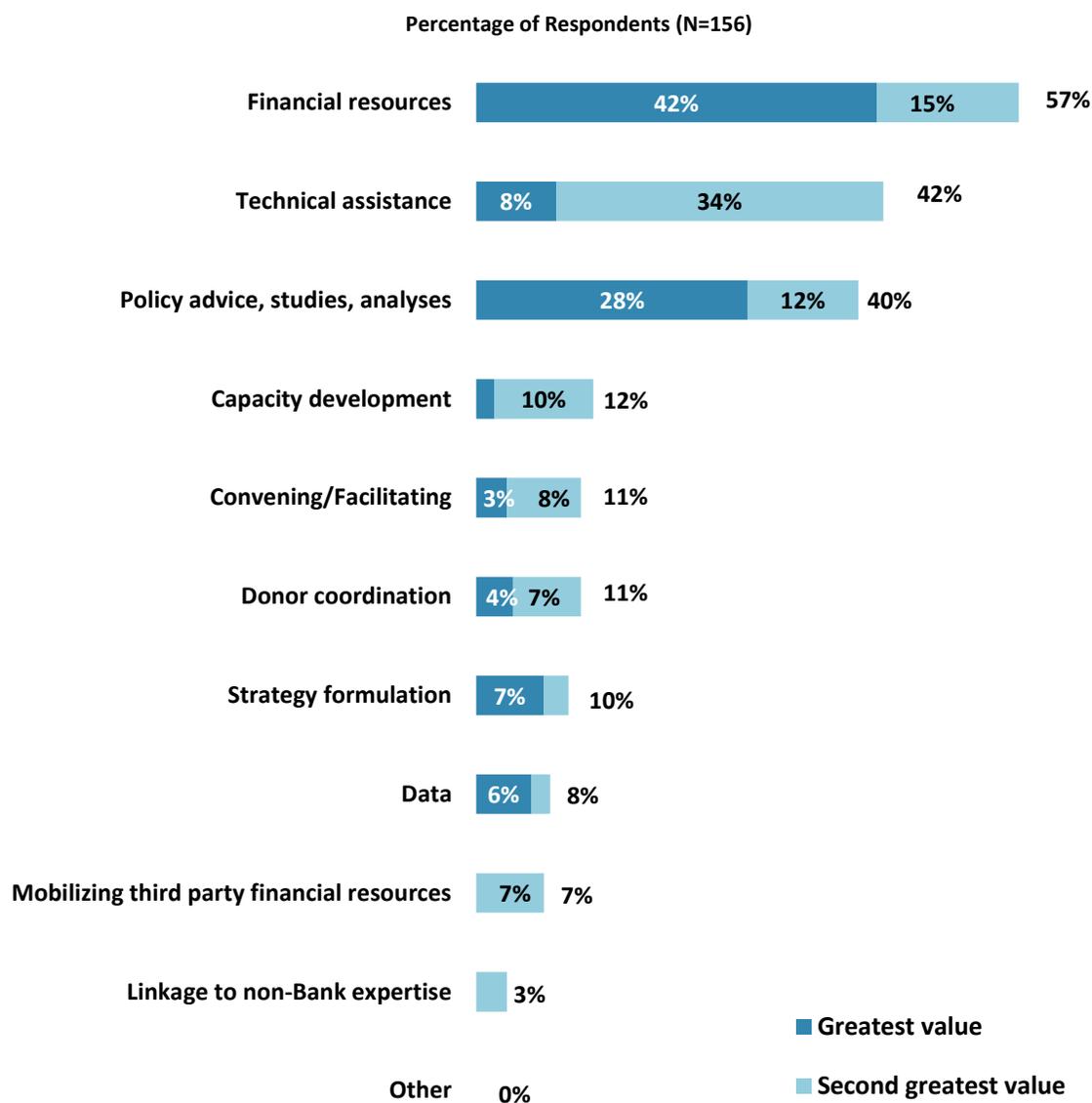


Mean Ratings for All Indicator Questions by Stakeholder Groups on a Scale from 1 to 10

\* Responses to all twenty five indicator questions can be found in Appendices E and F.

## V. Overall Attitudes toward the World Bank Group (continued)

### Greatest Value

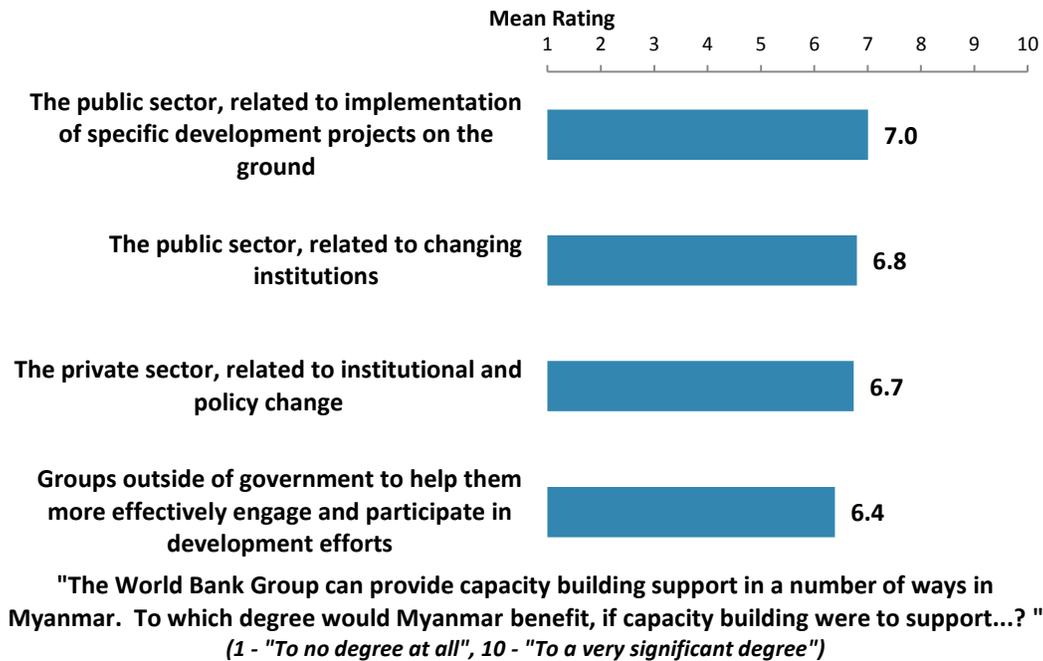


"When thinking about the World Bank Group's role, which activity do you believe is of greatest VALUE and which activity is of second greatest value in Myanmar?"  
(Respondents chose from a list.)

## V. Overall Attitudes toward the World Bank Group (continued)

### Ways of Capacity Building Support

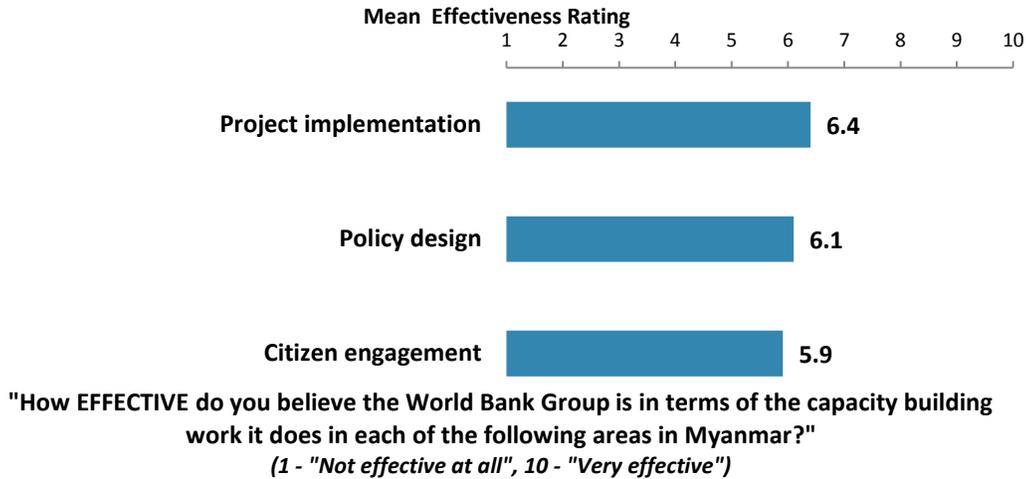
- Respondents across stakeholder groups and geographic locations gave statistically similar ratings for the extent to which Myanmar would benefit, if capacity building were to support all four areas below.
- Respondents who do and do not collaborate/work with the WBG also gave statistically similar ratings for the extent to which Myanmar would benefit, if capacity building were to support all four areas below.



## V. Overall Attitudes toward the World Bank Group (continued)

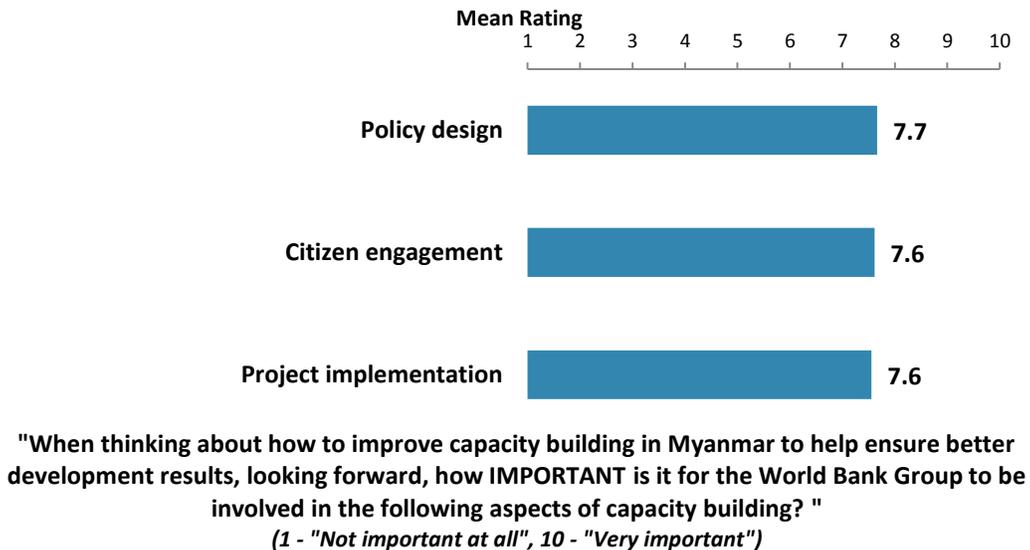
### Effectiveness of WBG’s Capacity Building Work

- Respondents across stakeholder groups and geographic locations had statistically similar ratings for the WBG’s effectiveness in all three areas of capacity building work.



### Importance of WBG’s Capacity Building Work

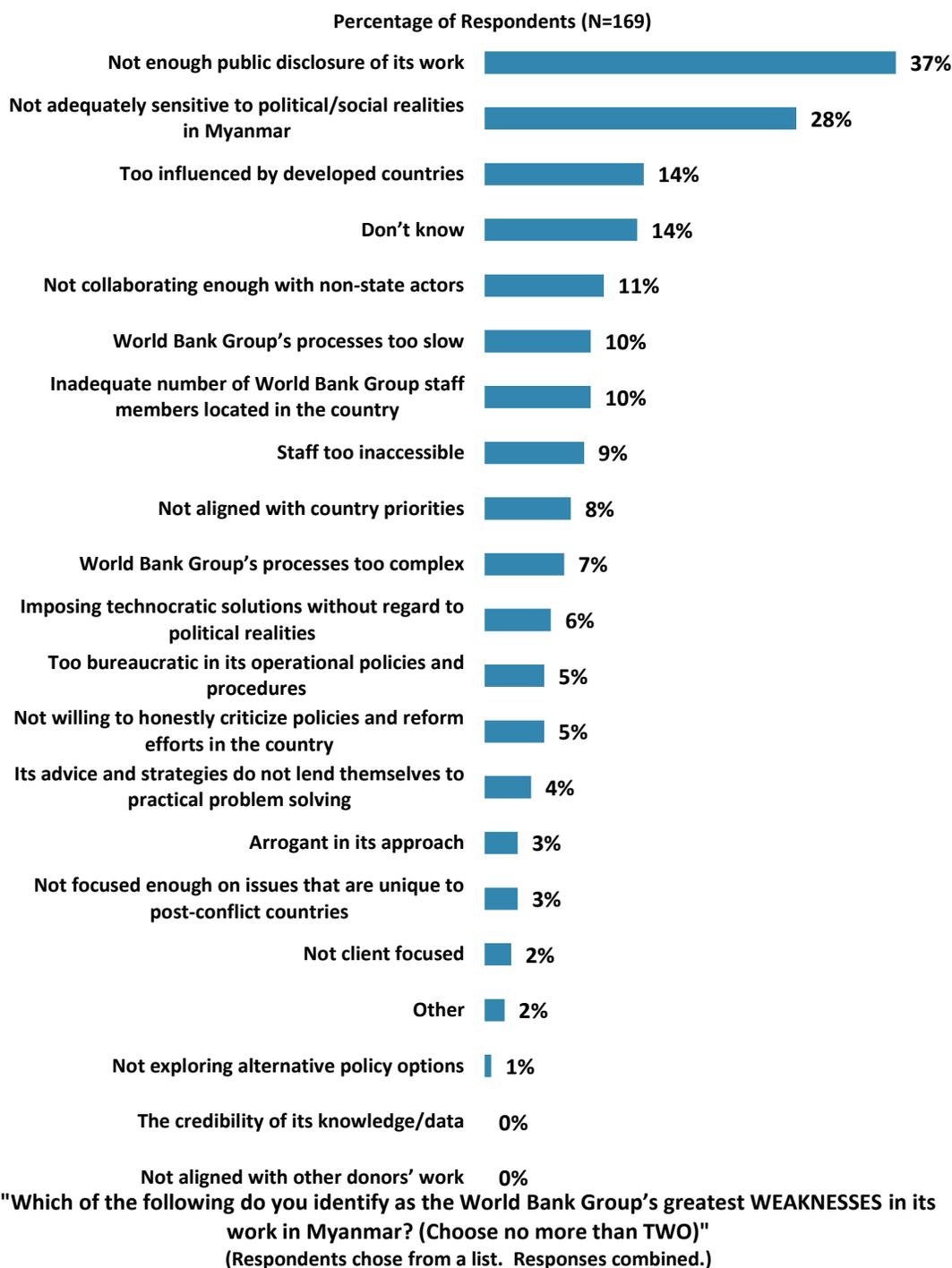
- Respondents across stakeholder groups and geographic locations had statistically similar ratings for the importance of the WBG being involved in all three areas of capacity building.



## V. Overall Attitudes toward the World Bank Group (continued)

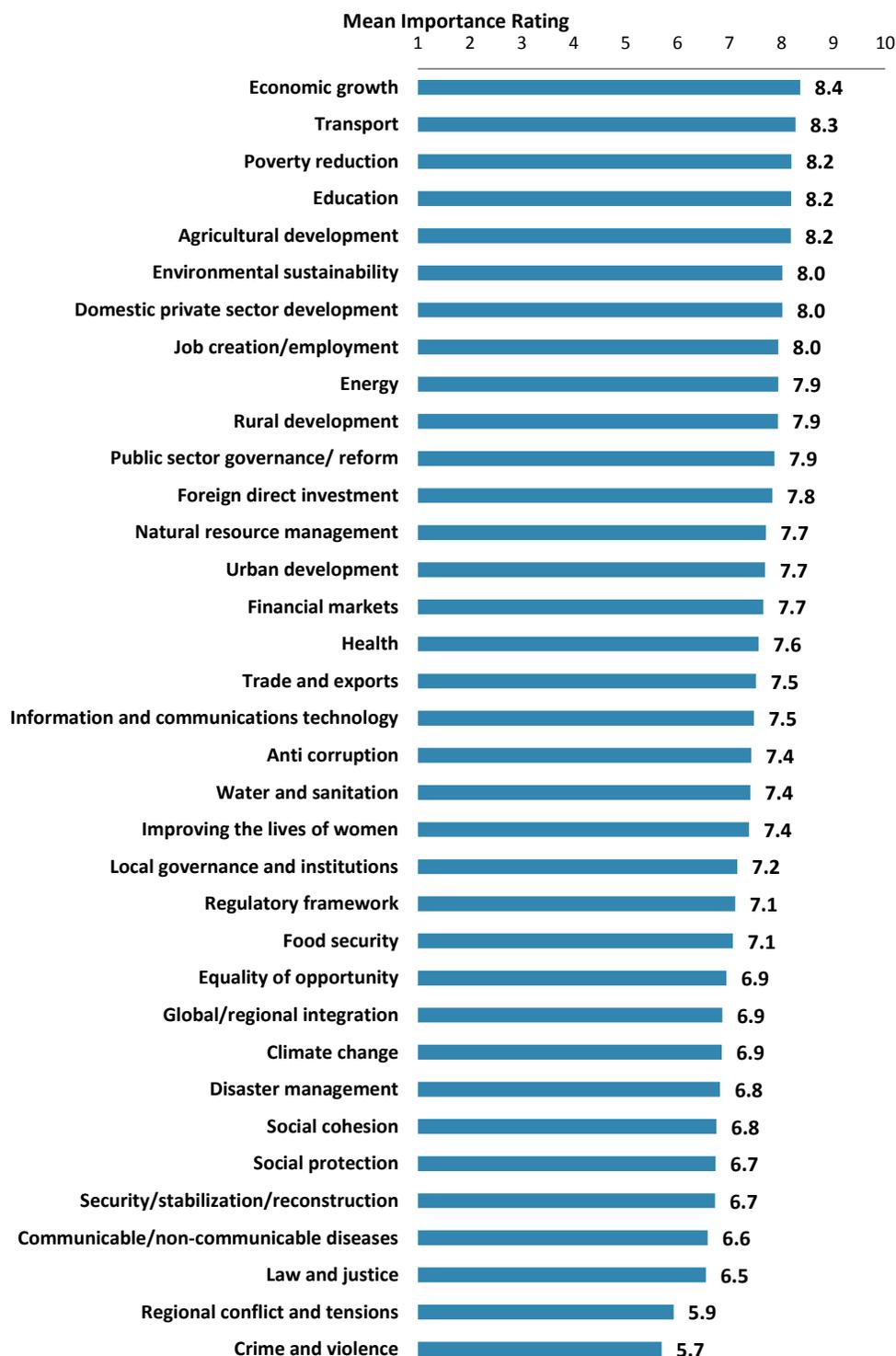
### Greatest Weakness

- Respondents across stakeholder groups, geographic locations, collaborators and non-collaborators with the WBG all agreed that “*not enough public disclosure of its work,*” “*not adequately sensitive to political/social realities in Myanmar,*” and “*too influenced by developed countries*” are the institution’s greatest weaknesses in its work in Myanmar.



## VI. Sectoral Importance

### Importance of Sectoral Areas



"In your opinion, how IMPORTANT is it for the World Bank Group to be involved in the following areas of development in Myanmar?"

(1-"Not important at all", 10-"important")

## VI. Sectoral Importance (continued)

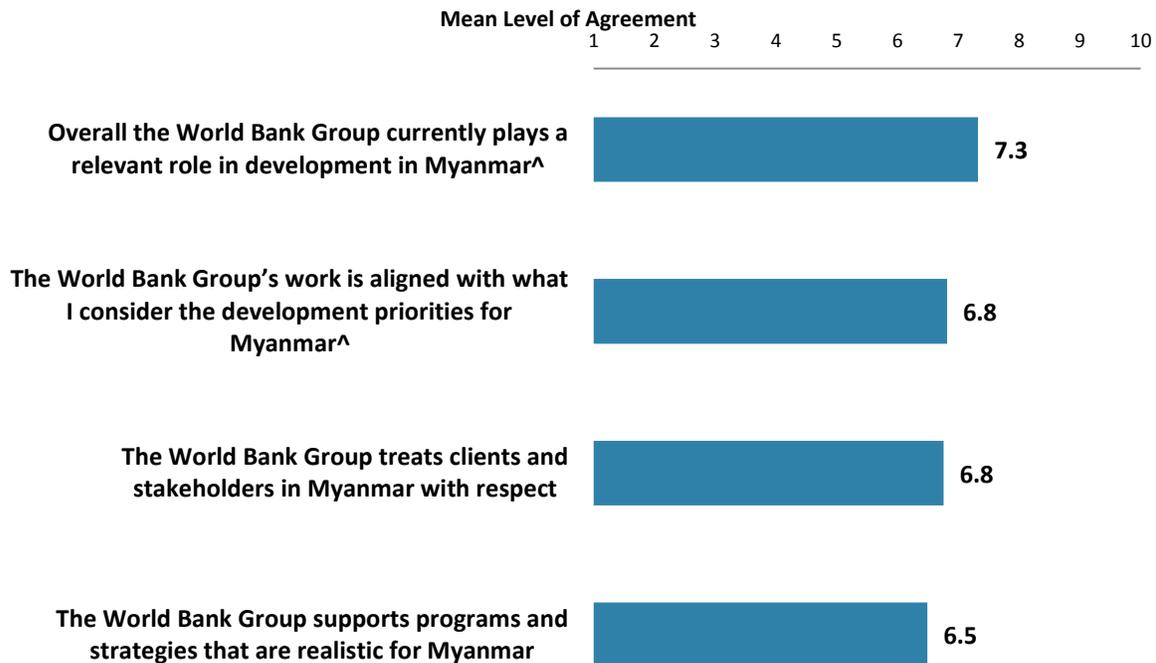
### Importance of Sectoral Areas (continued)

- Respondents from the office of parliamentarian gave significantly higher ratings for the level of importance of “*foreign direct investment*” compared to respondents from other stakeholder groups.
- Respondents across geographic locations gave statistically similar ratings for the level of importance of all the sectoral areas.
- Respondents who do and do not professionally collaborate with the WBG gave statistically similar ratings for the level of importance of all the sectoral areas.

## VII. How the World Bank Group Operates

### The World Bank Group’s Work in Myanmar

- Respondents across stakeholder groups and geographic locations had statistically similar levels of agreement with all of the four statements below including the indicator statements.
- Respondents who professionally collaborate/work with WBG tended to have significantly higher levels of agreement with almost all statements below compared to respondents who do not professionally collaborate/work with WBG, except for the statement “*overall the WBG currently plays a relevant role in development in Myanmar.*”



"To what extent do you agree with the following statements about the World Bank Group’s work in Myanmar?" (1-"Strongly disagree", 10-"Strongly agree")

<sup>^</sup>Indicator Question

## VII. How the World Bank Group Operates (continued)

### Strengthening Existing Country Systems

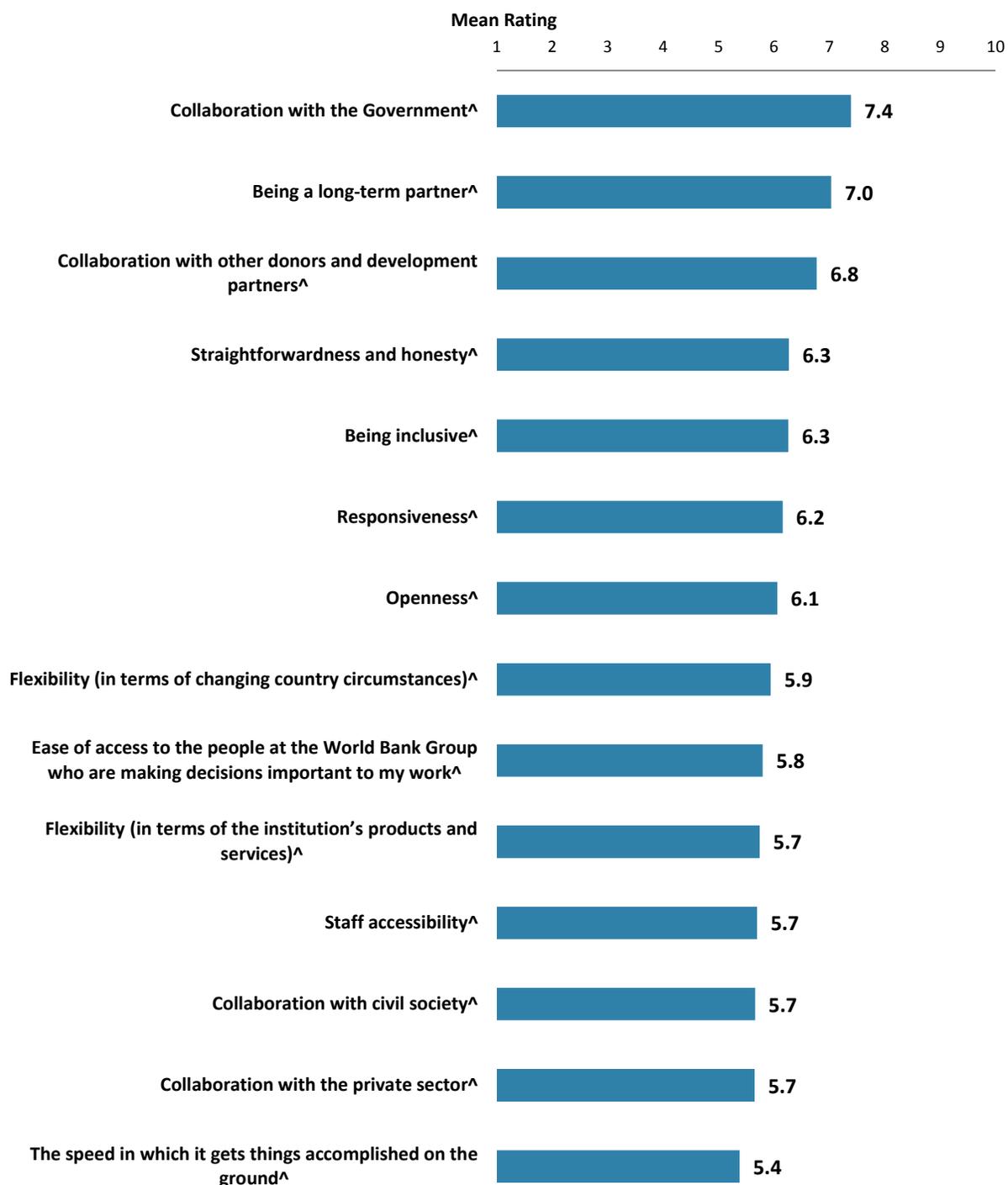
- Respondents across stakeholder groups and geographic locations gave statistically similar ratings for the extent to which the WBG helps build/strengthen existing country systems in Myanmar.
- Respondents who professionally collaborate/work with the WBG gave significantly higher ratings for the extent to which the WBG helps build/strengthen existing country systems in Myanmar, compared to respondents who do not work with the organization.



**"To what extent does the World Bank Group help to build/strengthen existing country systems in Myanmar?"**  
*(1-"To no degree at all", 10-"To a very significant degree")*

## VII. How the World Bank Group Operates (continued)

### The World Bank Group as an Effective Development Partner



"To what extent is the World Bank Group an effective development partner in Myanmar, in terms of each of the following?" (1-"To no degree at all", 10-"To a very significant degree")

<sup>^</sup>Indicator Question

## VII. How the World Bank Group Operates (continued)

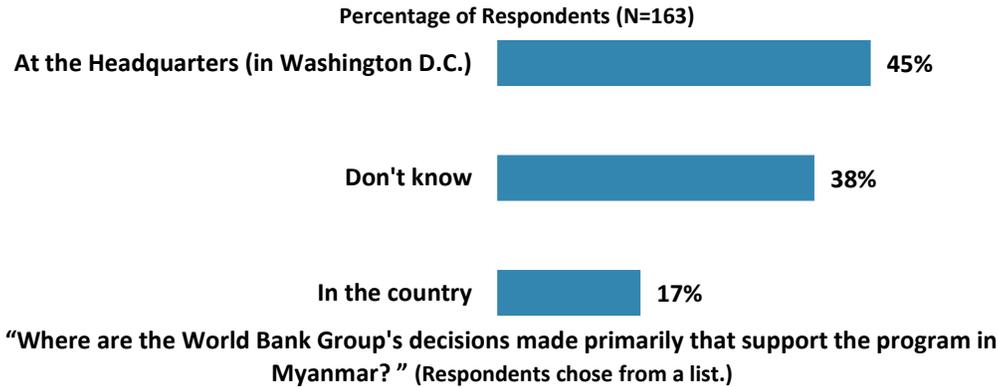
### The World Bank Group as an Effective Development Partner (continued)

- Respondents from the Office of President/Prime Minister/Minister tended to give the highest ratings for the “*flexibility in terms of the institution’s products and services*” and “*flexibility in terms of changing country circumstances*”, whereas respondents from the bilateral/multilateral agencies and CSOs tended to give significantly lower ratings.
- Respondents across geographic locations gave statistically similar ratings for all of the qualities of the WBG as an effective development partner.
- Respondents who professionally collaborate/work with the World Bank Group gave significantly higher ratings for all of the qualities (except for “*straightforwardness and honesty*”) than respondents who do not collaborate with the institution.

## VII. How the World Bank Group Operates (continued)

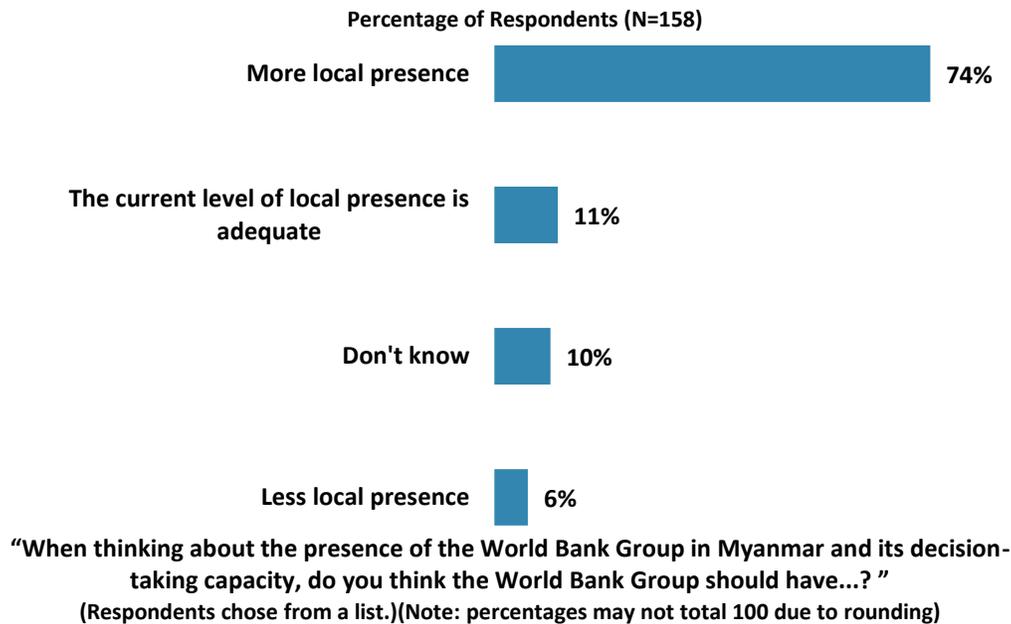
### Making Decisions about the WBG Program in Myanmar

- Respondents who collaborate with the WBG were significantly more likely to think that the WBG's decisions are primarily made at the Headquarters in D.C. than respondents who do not collaborate with the organization.



### The World Bank Group's Local Presence in Myanmar

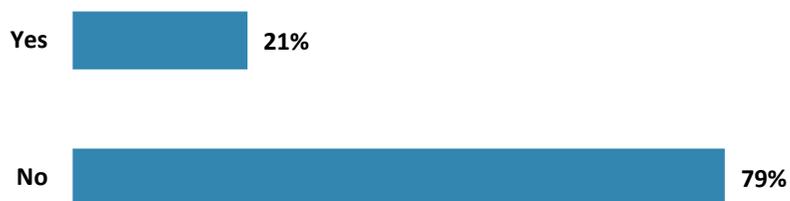
- It is worth pointing out that among all stakeholders, respondents from the office of parliamentarian were mostly likely to indicate that the WBG should have less presence in Myanmar.



## VII. How the World Bank Group Operates (continued)

### IFC and IBRD Working Together

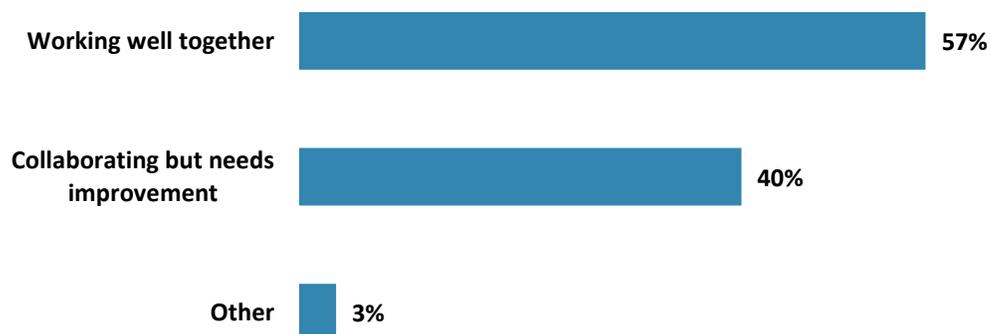
Percentage of Respondents (N=142)



“Do your projects involve both the World Bank and IFC?”

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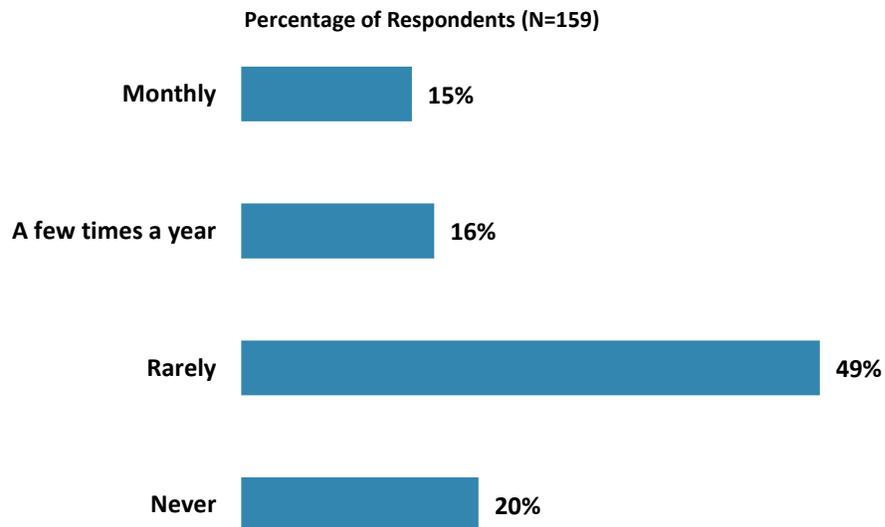
Percentage of Respondents (N=30)



“If yes, what was your view on the two institutions working together in Myanmar?”  
(Respondents chose from a list.)

## VIII. World Bank Group's Knowledge and Instruments

### Frequency of Consulting WBG Knowledge Work and Activities

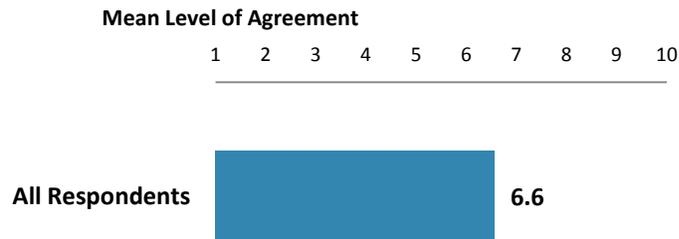


"How frequently do you consult World Bank Group knowledge work and activities in the work you do?" (Respondents chose from a list.)

## VIII. World Bank Group's Knowledge and Instruments (continued)

### Meeting Myanmar's Knowledge Needs (*Indicator Question*)

- Respondents across stakeholder groups had statistically similar levels of agreement that World Bank Group meets Myanmar's needs for knowledge services.
- Respondents who do and do not professionally collaborate/work with the WBG had statistically similar levels of agreement that World Bank Group meets Myanmar's needs for knowledge services.
- Respondents who are located in Yangon were significantly less likely to believe that the WBG's knowledge services meet Myanmar's needs.

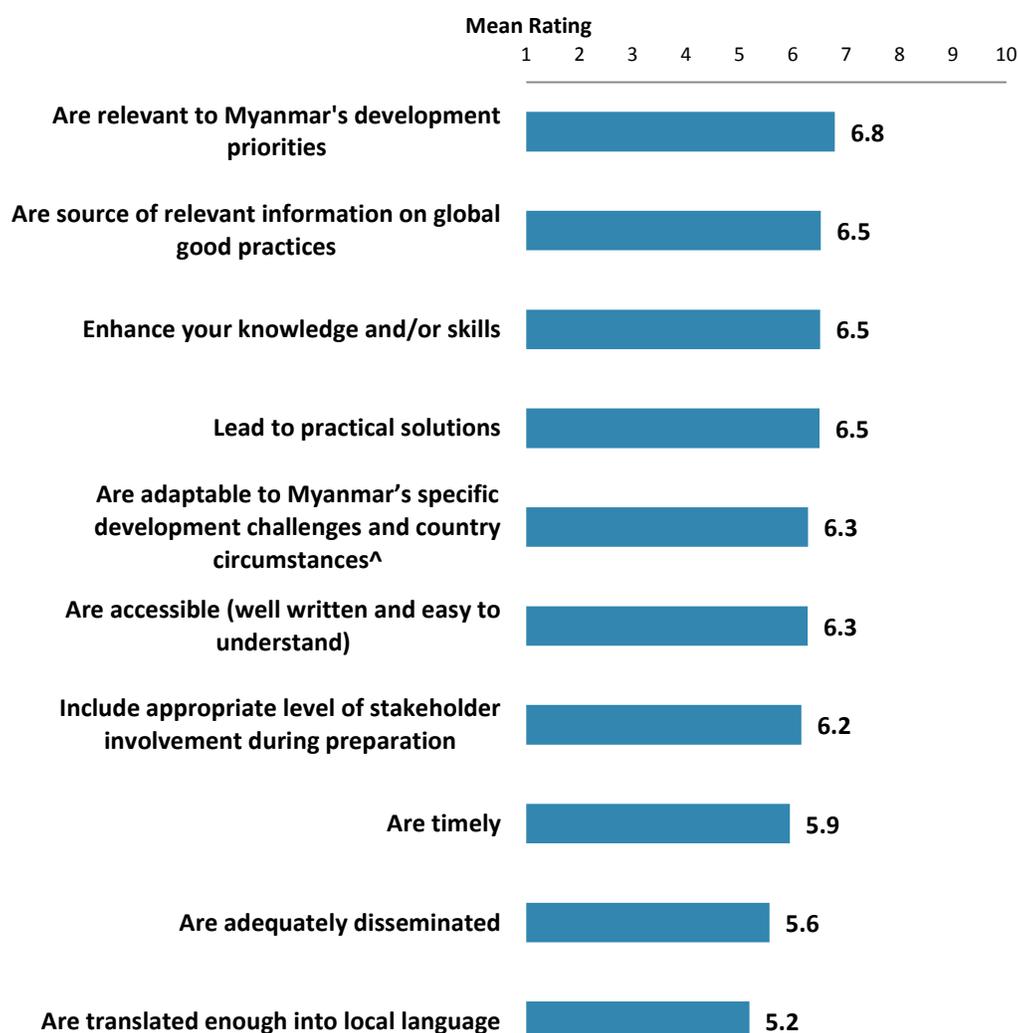


**"The World Bank Group meets Myanmar's needs for knowledge services"**  
*(1-"Strongly disagree", 10-"Strongly agree")*

## VIII. World Bank Group's Knowledge and Instruments (continued)

### Qualities of the WBG's Knowledge Work and Activities

- Respondents across stakeholder groups gave statistically similar ratings for all of the following qualities of the WBG's knowledge work and activities.
- Respondents outside Yangon had significantly higher ratings for two qualities of the WBG's knowledge work and activities ("*being source of relevant information on global good practices*" and '*enhancing your knowledge and skills*') than respondents located in Yangon.
- Respondents who collaborate with the WBG gave significantly higher ratings for all of the following qualities of the WBG's knowledge work and activities compared to respondents who do not collaborate with the organization.



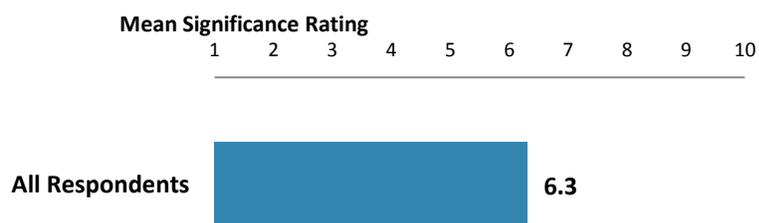
"In Myanmar, to what extent do you believe that the World Bank Group's knowledge work and activities:" (1-"To no degree at all", 10-"To a very significant degree")

<sup>^</sup>Indicator Question

## VIII. World Bank Group's Knowledge and Instruments (continued)

### Contribution of the WBG's Knowledge Work and Activities (Indicator Question)

- Respondents across stakeholder groups and geographic locations had statistically similar ratings for the significance of the contribution that the WBG's knowledge work and activities make to development results in Myanmar.
- Respondents who professionally collaborate/work with the WBG had significantly higher ratings for the significance of the contribution that the WBG's knowledge work and activities make to development results in Myanmar, compared to respondents who do not collaborate with the institution.



**"Overall, how significant a contribution do you believe the World Bank Group's knowledge work and activities make to development results in your country?"**  
(1-"Not significant at all", 10-"Very significant")

### Technical Quality of the WBG's Knowledge Work and Activities (Indicator Question)

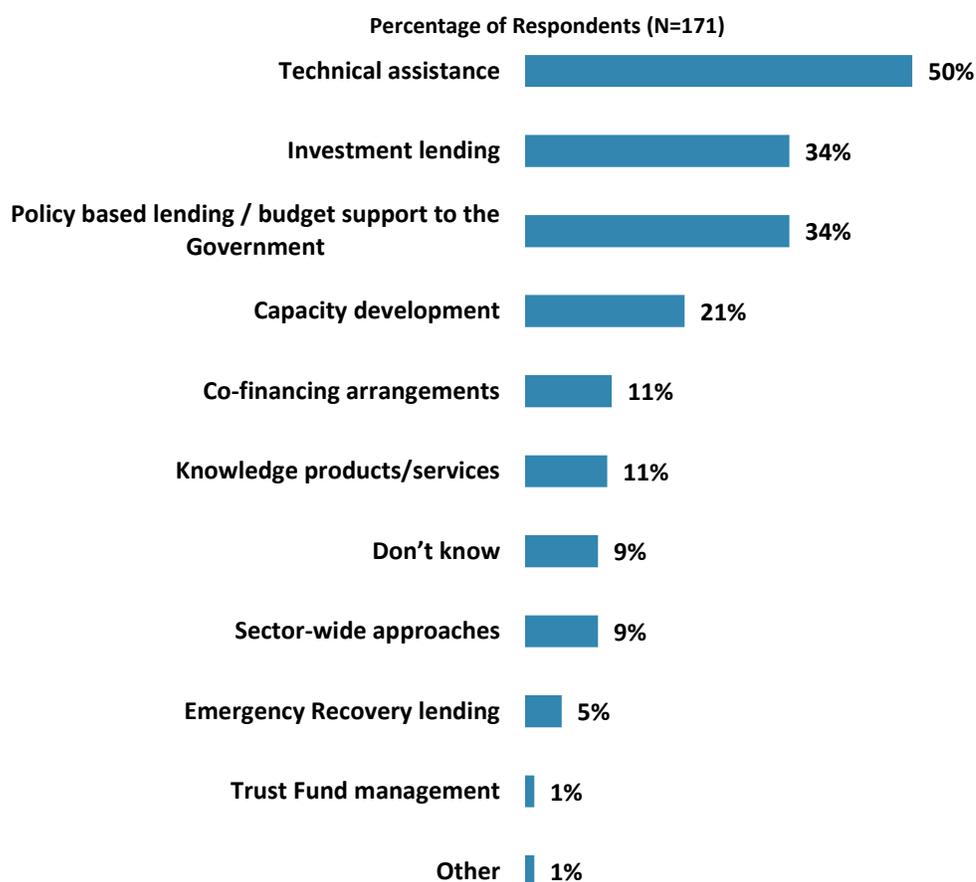
- Respondents across stakeholder groups gave statistically similar ratings for the technical quality of the WBG's knowledge work and activities.
- Respondents outside Yangon gave significantly higher ratings for the technical quality of the WBG's knowledge work and activities than respondents in Yangon.
- Respondents who professionally collaborate/work with the WBG had significantly higher ratings for the technical quality of the WBG's knowledge work and activities, compared to respondents who do not collaborate with the institution.



**"Overall, how would you rate the technical quality of the World Bank Group's knowledge work and activities?"**  
(1-"Very low technical quality", 10-"Very high technical quality")

## VIII. World Bank Group's Knowledge and Instruments (continued)

### Most Effective Instruments in Reducing Poverty



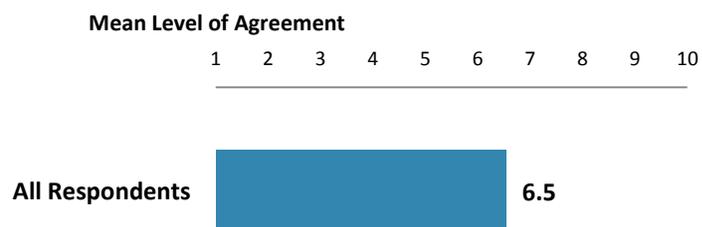
"Which World Bank Group's instruments do you believe are the MOST effective in reducing poverty in Myanmar?"

(Respondents chose from a list. Responses combined.)

## VIII. World Bank Group's Knowledge and Instruments (continued)

### Meeting Myanmar's Needs for Financial Instruments (*Indicator Question*)

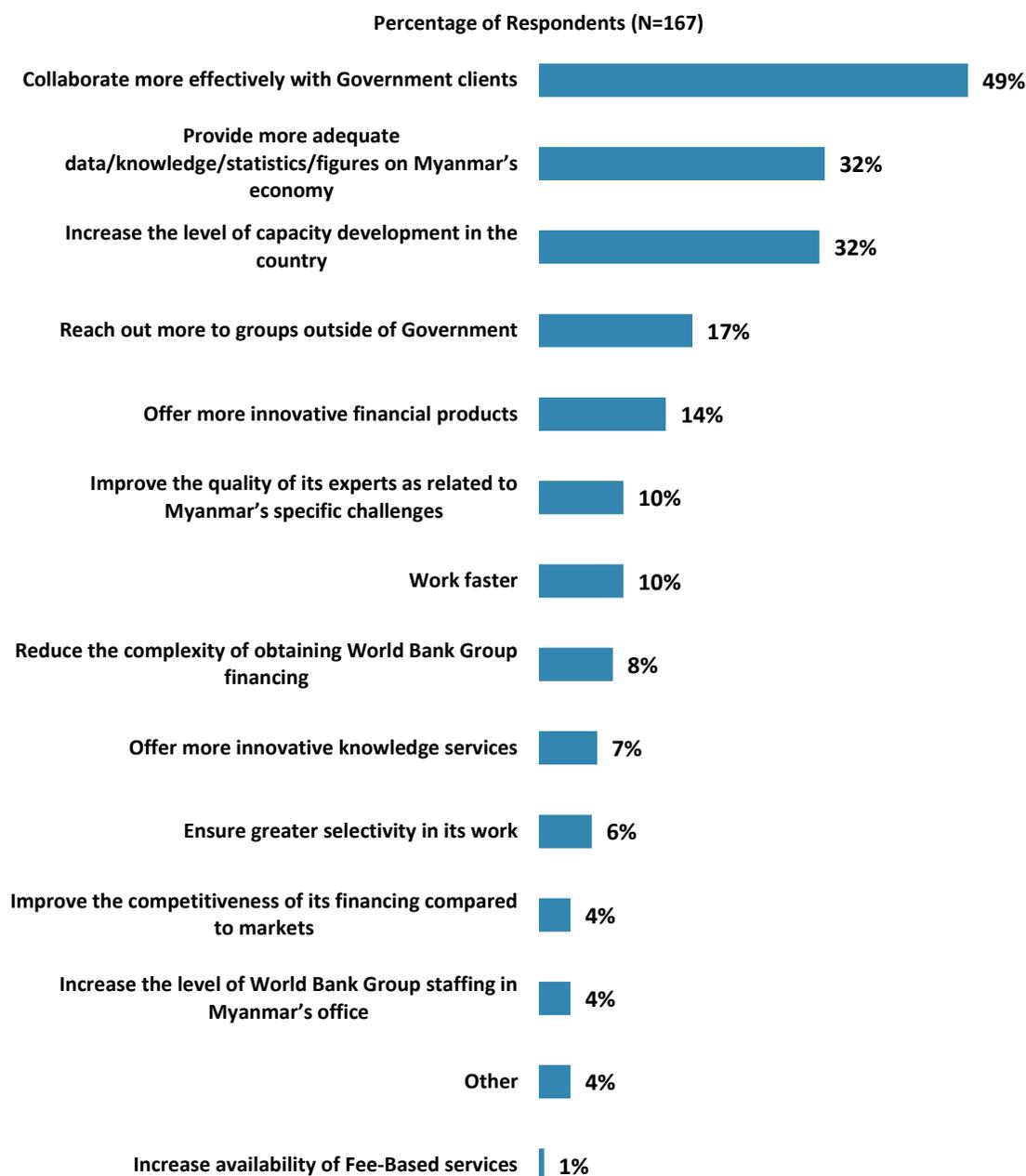
- Respondents across stakeholder groups, geographic locations, and levels of collaboration had statistically similar levels of agreement that the World Bank Group's financial instruments meet Myanmar's needs.



**"The World Bank Group's financial instruments meet the needs of Myanmar."**  
(1-"Strongly disagree", 10-"Strongly agree")

## IX. The Future Role of the World Bank Group in Myanmar

### Making the World Bank Group of Greater Value



"Which of the following SHOULD the World Bank Group do to make itself of greater value in Myanmar? (Choose no more than TWO)" (Respondents chose from a list. Responses combined.)

## IX. The Future Role of the World Bank Group in Myanmar (continued)

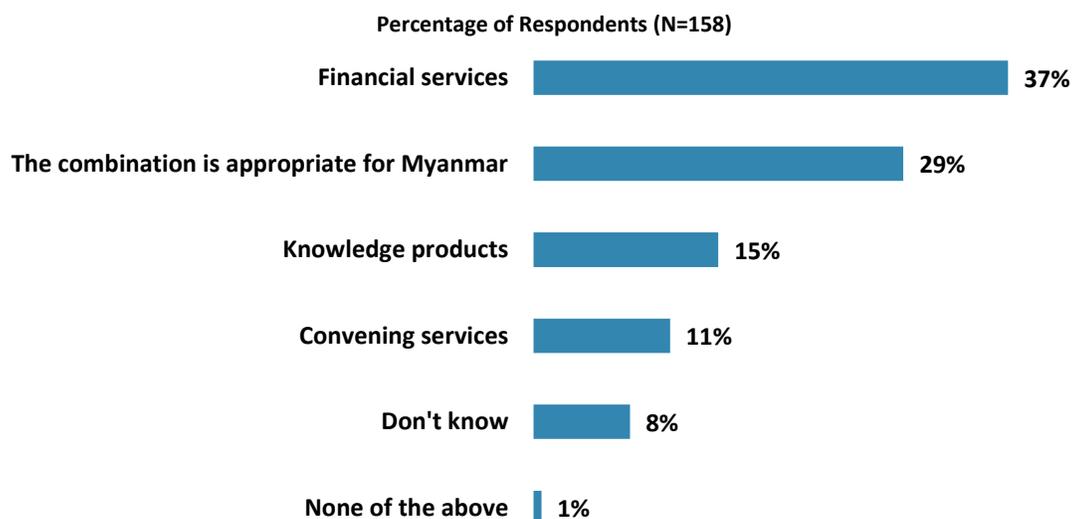
### Making the World Bank Group of Greater Value (continued)

- Respondents from the CSOs were significantly more likely to indicate that the WBG should “*reach out to more groups outside the Government*” than respondents from other stakeholder groups.
- Respondents outside Yangon were significantly more like to indicate that the WBG should “*increase the level of WBG staffing in Myanmar’s office*” than respondents in Yangon.
- Respondents who do and do not professionally collaborate/work with the WBG gave statistically similar responses to this question.

## IX. The Future Role of the World Bank Group in Myanmar (continued)

### World Bank Group's Services in Myanmar

- Respondents from ministries/PMUs and consultants/contractors working on WBG projects were most likely to believe that the institution should offer more “*financial services*” than any other stakeholder groups.
- Respondents from CSOs were most likely to believe that the institution should offer more “*knowledge services*” than any other stakeholder groups.



**"When considering the combination of services that the World Bank Group offers in Myanmar, and taking into account its limited level of resources, which ONE of the following do you believe the World Bank Group should offer more of in Myanmar?"**

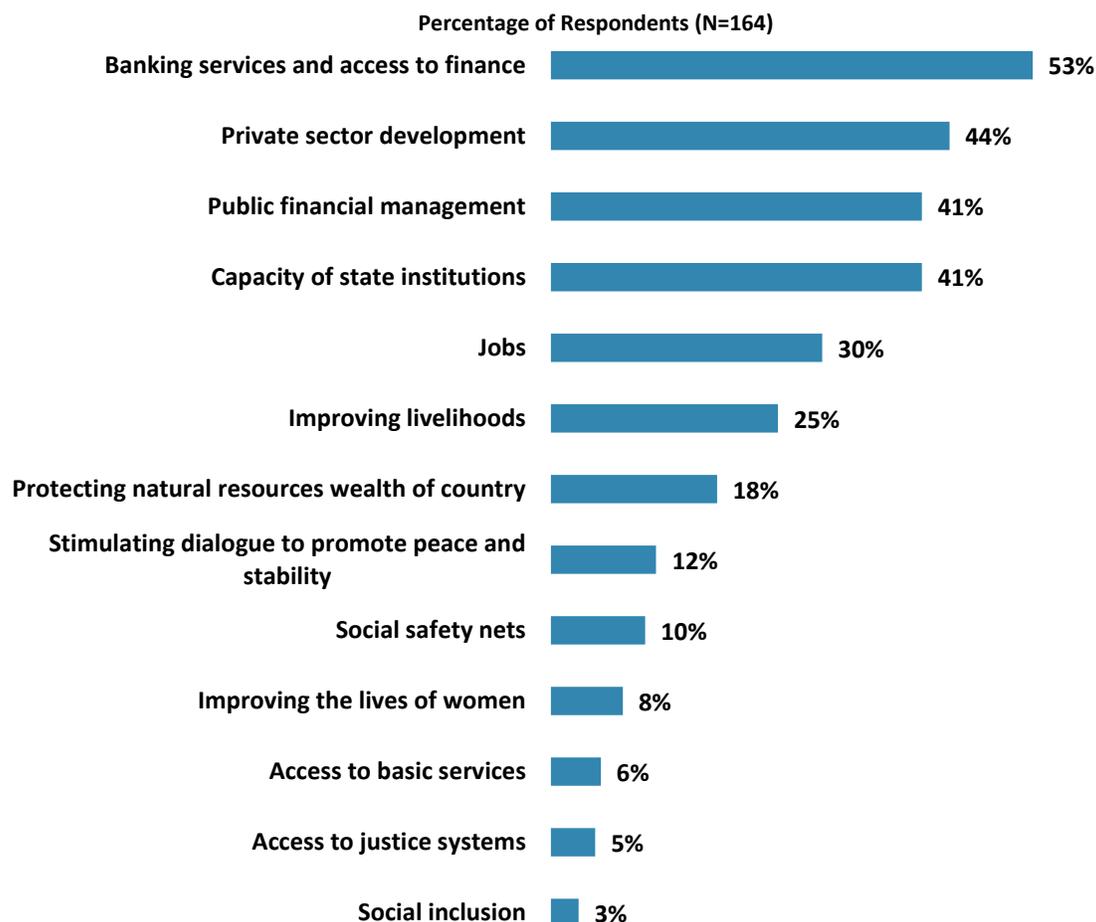
(Respondents chose from a list.)

## IX. The Future Role of the World Bank Group in Myanmar

(continued)

### World Bank Group Playing a Leading Role

- Respondents from the private sector/financial sector/private banks were significantly *more* likely to indicate that the Myanmar would benefit most from the WBG playing a leading role in “*protecting natural resources wealth of country*” compared to respondents from other stakeholder groups.
- Respondents who professionally collaborate with the WBG were significantly *less* likely to indicate that the Myanmar would benefit most from the WBG playing a leading role in “*improving livelihoods*” compared to respondents who do not work with the WBG.
- Respondents who professionally collaborate with the WBG were significantly *more* likely to indicate that the Myanmar would benefit most from the WBG playing a leading role in “*public financial management*” compared to respondents who do not work with the WBG.



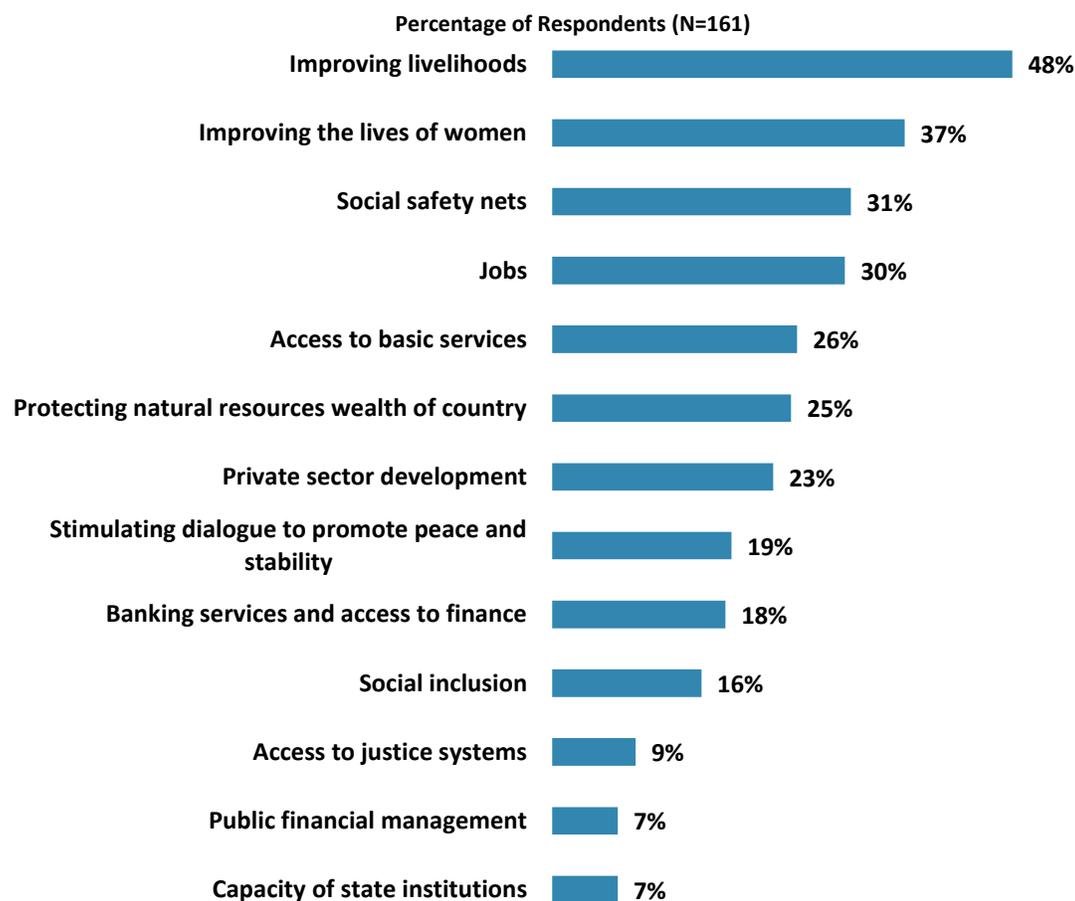
"Which THREE areas below would benefit most from the World Bank Group playing a leading role among international partners Myanmar?"  
(Respondents chose from a list. Responses combined.)

## IX. The Future Role of the World Bank Group in Myanmar

(continued)

### Other Donors Playing a Leading Role

- Respondents outside Yangon were significantly more likely to indicate that the Myanmar would benefit most from the other donors taking the lead in “*social safety net*” compared to respondents located in Yangon.

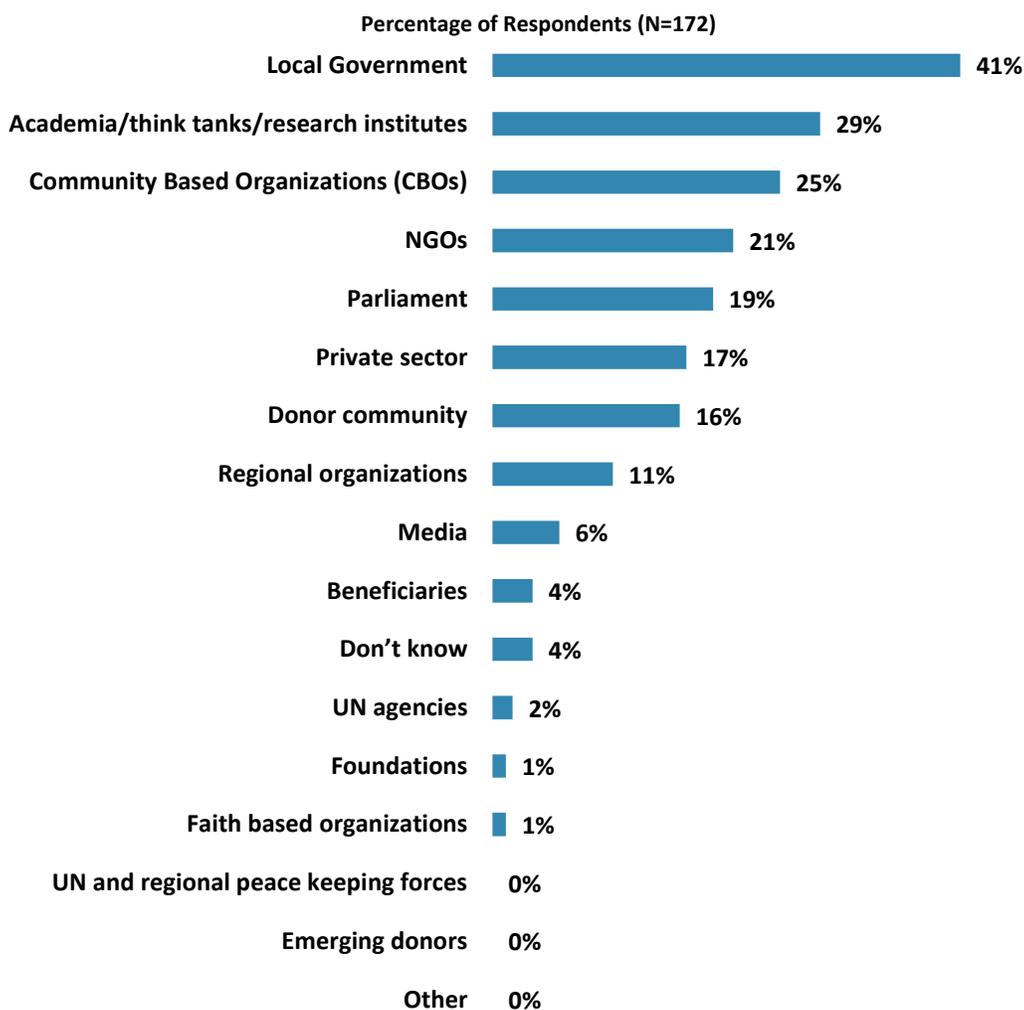


"Which THREE areas below would benefit most from other donors taking the lead in Myanmar?"  
(Respondents chose from a list. Responses combined.)

## IX. The Future Role of the World Bank Group in Myanmar (continued)

### WBG Should Collaborate More with...

- Respondents in Yangon were significantly more likely to indicate that the WBG should collaborate more with “*private sector*” and “*regional organizations*” compared to respondents outside Yangon.

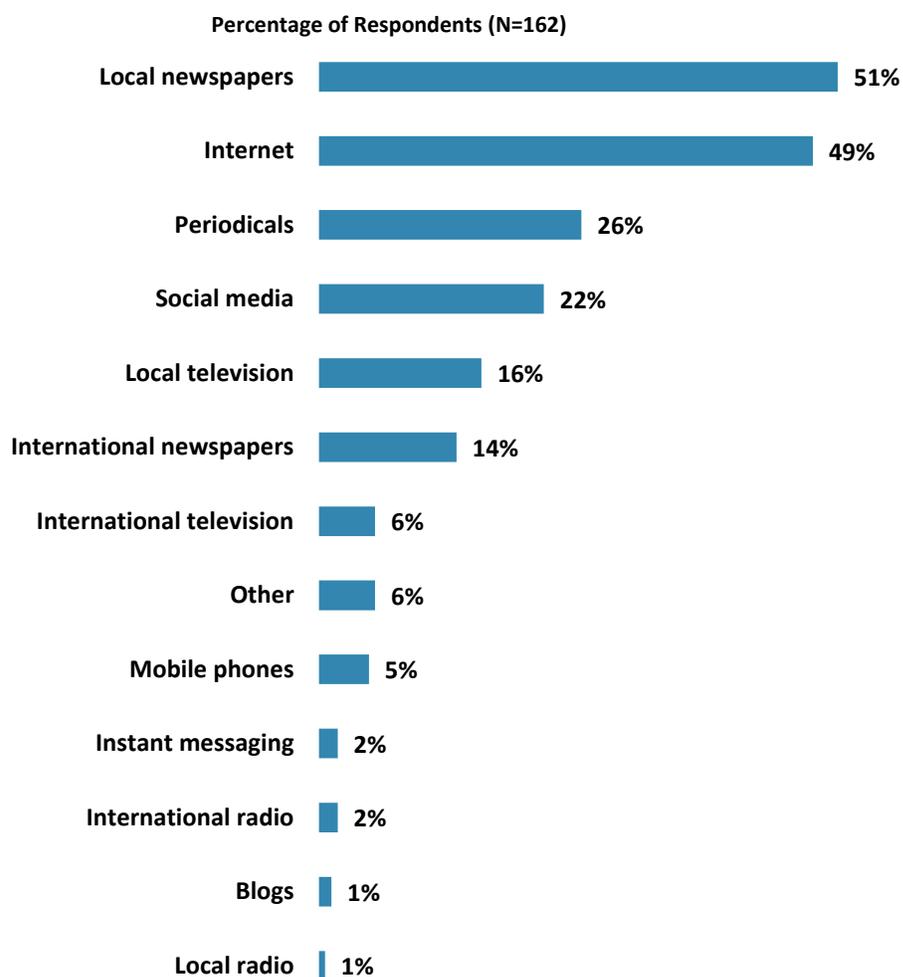


"In addition to the regular relations with the national government as its main interlocutor, which TWO of the following groups should the World Bank Group collaborate with more in your country to ensure better development results there?"

(Respondents chose from a list. Responses combined.)

## X. Communication and Openness

### General Information Sources

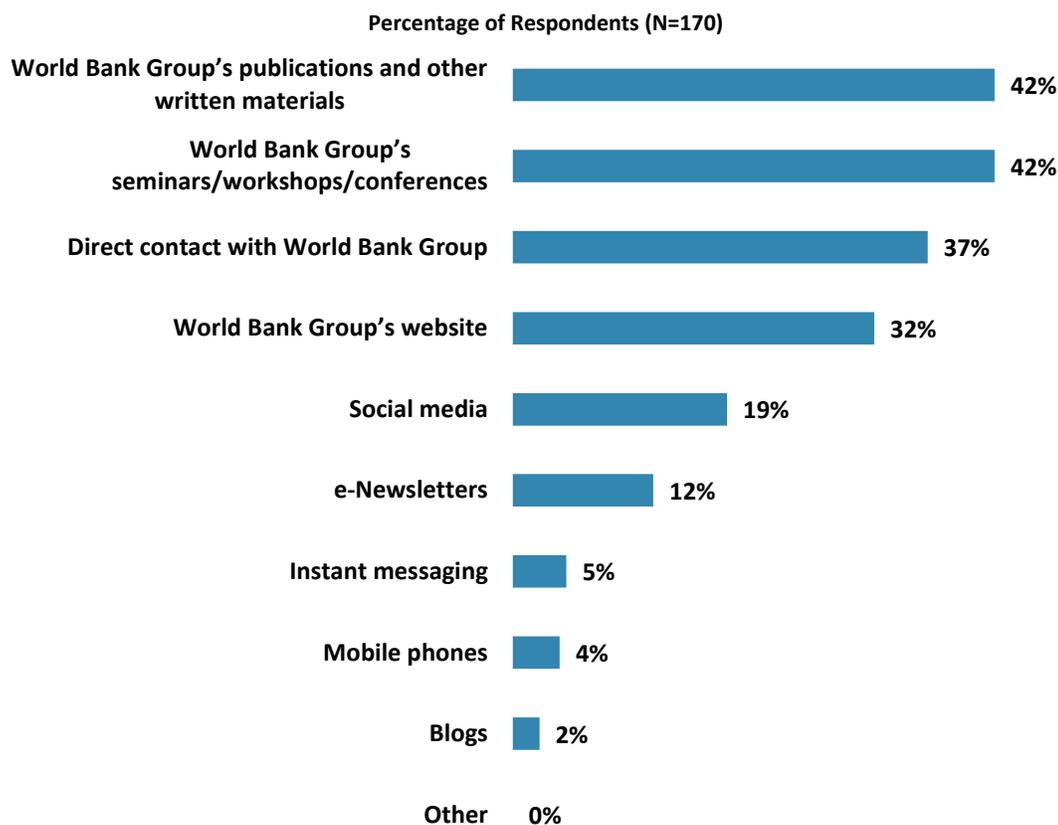


"How do you get most of your information about economic and social development issues in Myanmar? (Choose no more than TWO)"  
(Respondents chose from a list. Responses combined.)

## X. Communication and Openness (continued)

### Preferred Information Sources

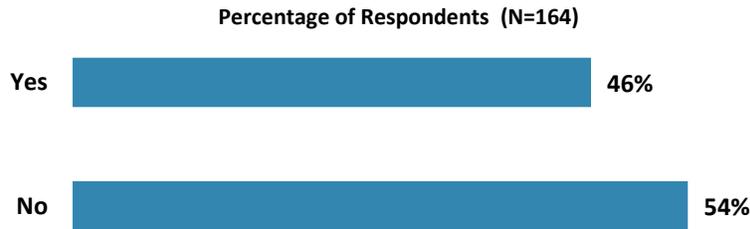
- Respondents who collaborate/work with the WBG were significantly more likely to prefer to receive information through “*WBG’s seminars/workshops/conferences*” compared to respondents who do not collaborate with the institution.



"How would you prefer to receive information from the World Bank Group?  
(Choose no more than TWO)"  
(Respondents chose from a list. Responses combined.)

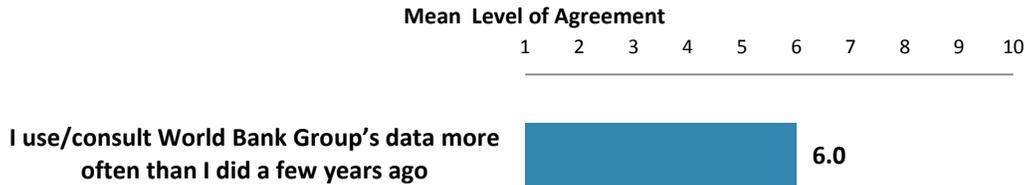
## X. Communication and Openness (continued)

### Access to Information



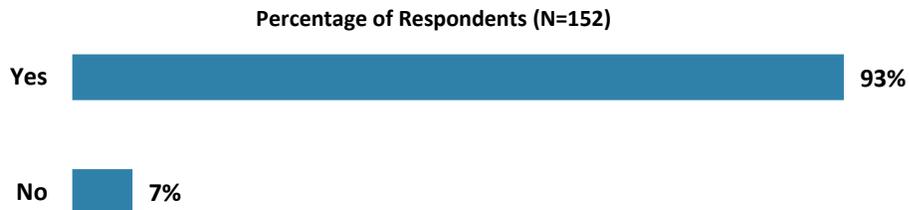
**"Are you aware of the World Bank Group's Access to Information Policy under which the Bank Group will now disclose any information in its possession that is not on a list of exceptions?"**

- Respondents from private sector/financial sector/private banks were significantly more likely to indicate that *"I use/consult World Bank Group's data more often than I did a few years ago"* than any other stakeholder groups.

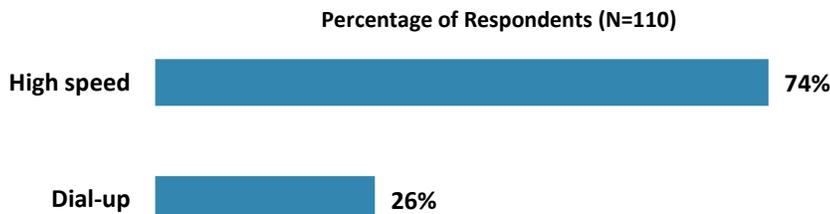


**"Please rate how much you agree with the following statements"**  
*(1-"Strongly disagree", 10-"Strongly agree")*

### Internet Access



**"Do you have access to the Internet?"**

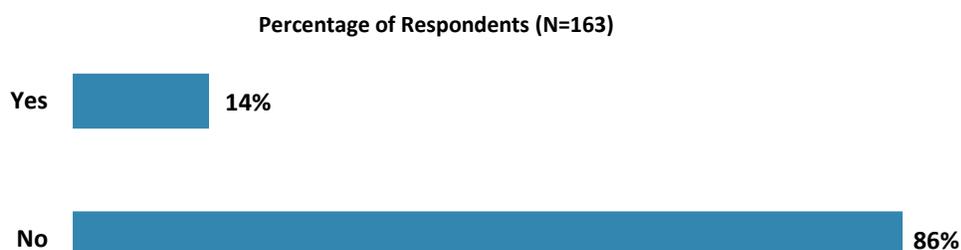
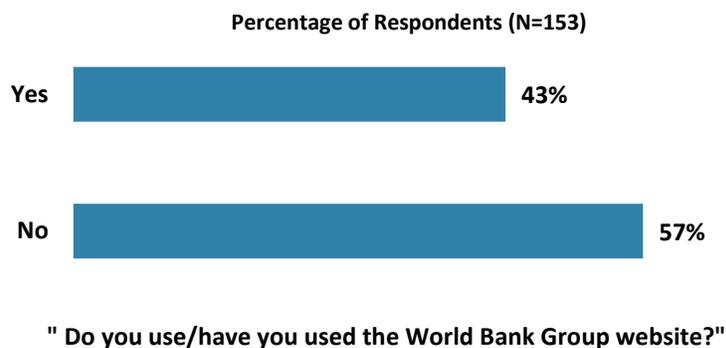


**"Which Internet connection do you use primarily when visiting a World Bank Group website?"**  
*(Respondents chose from a list.)*

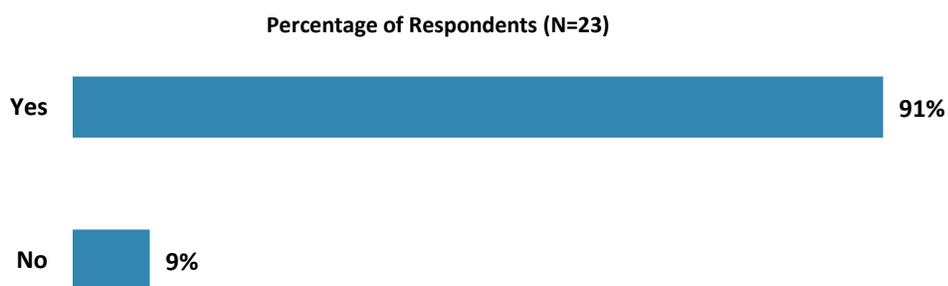
## X. Communication and Openness (continued)

### Website Usage

- Respondents in Yangon were significantly more likely to have used the WBG website than respondents outside Yangon.



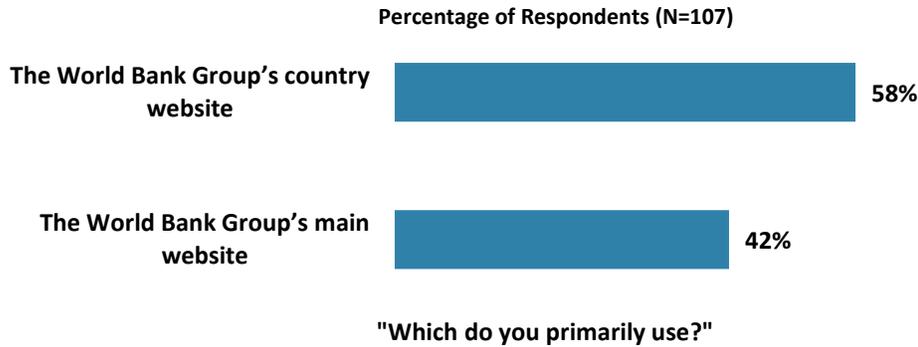
"Have you requested information from the World Bank Group on its activities in the past year?"



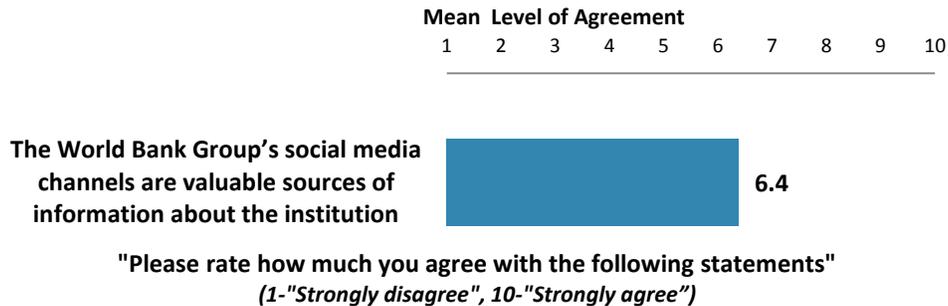
"Were you able to obtain this information?"

## X. Communication and Openness (continued)

### Website Usage (continued)

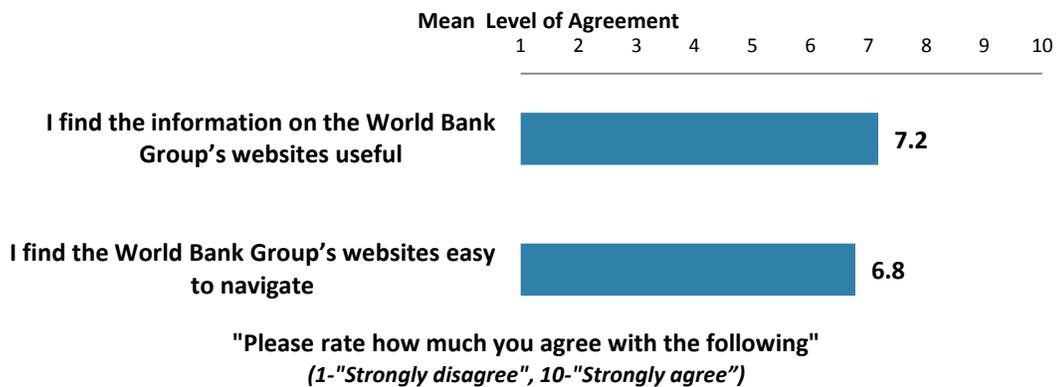


### Evaluation of WBG's Social Media Channels



### Website Evaluation

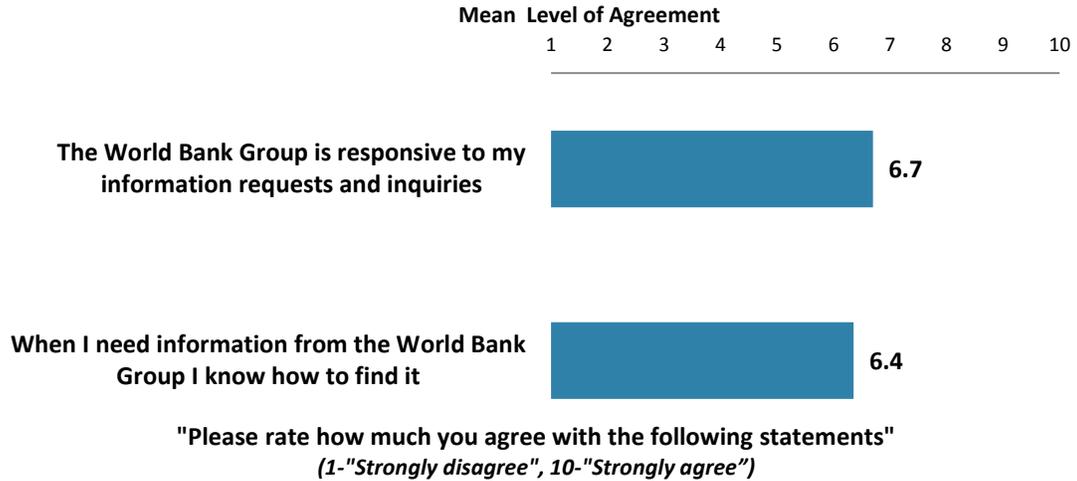
- Respondents from private sector/financial sector/private banks had significantly higher levels of agreement with the statement that "I find the WBG's website useful" than respondents from other stakeholder groups.



## X. Communication and Openness (continued)

### Information Sharing

- Respondents from the Office of President/Prime Minister/Ministers had the significantly higher levels of agreement that “*when I need information from the WBG I know how to find it*” than respondents from other stakeholder groups.



## XI. Appendices

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### Myanmar



## Appendix A: Responses to All Questions across All Respondents (N=173)

All rating scale questions are presented with the total number of respondents that provided a rating (N), the number of respondents who indicated that they "Don't know" (DK), the mean rating across all respondents (Mean), and the standard deviation of this mean (SD). Indicator questions are noted with an asterisk (\*).

### A. General Issues Facing Myanmar

1. In general would you say that Myanmar is headed in ... ?	Percentage of Respondents (N=165)
The right direction	73.3%
The wrong direction	5.5%
Not sure	21.2%

2. Listed below are a number of development priorities in Myanmar. Please identify which of the following you consider the most important development priorities in Myanmar? (Choose no more than THREE)	Percentage of Respondents (Responses Combined; N=170)
Education	39.4%
Poverty reduction	29.4%
Public sector governance/ reform	23.5%
Security/stabilization/reconstruction	21.2%
Transport	19.4%
Health	16.5%
Job creation/employment	14.7%
Rural development	14.7%
Energy	13.5%
Anti corruption	11.8%
Economic growth	11.2%
Domestic private sector development	9.4%
Foreign direct investment	9.4%
Social protection	7.6%
Agricultural development	7.1%
Equality of opportunity	6.5%
Information and communications technology	5.3%
Law and justice	5.3%
Social cohesion	4.1%
Natural resource management	4.1%
Trade and exports	3.5%
Regional conflict and tensions	3.5%
Regulatory framework	3.5%
Environmental sustainability	2.4%
Food security	2.4%
Local governance and institutions	1.8%
Urban development	1.8%
Improving the lives of women	1.8%
Water and sanitation	1.8%
Global/regional integration	1.2%
Financial markets	0.6%
Communicable/non-communicable diseases	0.6%
Climate change	0.0%
Crime and violence	0.0%
Disaster management	0.0%

**A. General Issues Facing Myanmar (continued)**

<b>3. Listed below are a number of development priorities in Myanmar. Please identify which of the following you believe the Government of Myanmar should emphasize in the near future? (Choose no more than FIVE)</b>	<b>Percentage of Respondents (Responses Combined; N=172)</b>
Education	68.0%
Poverty reduction	40.7%
Rural development	31.4%
Public sector governance/ reform	27.9%
Job creation/employment	27.3%
Security/stabilization/reconstruction	26.7%
Health	25.6%
Economic growth	23.3%
Social cohesion	21.5%
Foreign direct investment	19.8%
Energy	16.9%
Domestic private sector development	16.3%
Transport	15.7%
Anti corruption	12.2%
Law and justice	11.6%
Equality of opportunity	10.5%
Information and communications technology	9.9%
Environmental sustainability	8.7%
Social protection	7.6%
Agricultural development	7.0%
Regional conflict and tensions	5.8%
Natural resource management	5.2%
Global/regional integration	4.7%
Local governance and institutions	4.1%
Food security	4.1%
Financial markets	4.1%
Regulatory framework	3.5%
Crime and violence	2.9%
Climate change	2.3%
Trade and exports	2.3%
Water and sanitation	2.3%
Improving the lives of women	1.2%
Urban development	1.2%
Disaster management	1.2%
Communicable/non-communicable diseases	0.0%

**A. General Issues Facing Myanmar (continued)**

<b>4. Poverty reduction is a broad term that encompasses work in many different areas. Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Myanmar? (Choose no more than THREE)</b>	<b>Percentage of Respondents (Responses Combined; N=173)</b>
Rural development	46.2%
Job creation/employment	43.9%
Education	31.2%
Economic growth	26.6%
Agricultural development	22.0%
Domestic private sector development	16.2%
Public sector governance/ reform	13.3%
Equality of opportunity	12.7%
Energy	11.6%
Transport	9.2%
Regional conflict and tensions	6.9%
Anti corruption	6.9%
Security/stabilization/reconstruction	6.4%
Local governance and institutions	6.4%
Health	5.8%
Water and sanitation	5.8%
Foreign direct investment	5.2%
Improving the lives of women	3.5%
Information and communications technology	3.5%
Natural resource management	2.9%
Social protection	2.3%
Law and justice	2.3%
Food security	2.3%
Urban development	1.7%
Global/regional integration	1.2%
Financial markets	0.6%
Communicable/non-communicable diseases	0.6%
Social cohesion	0.6%
Climate change	0.0%
Regulatory framework	0.0%
Crime and violence	0.0%
Environmental sustainability	0.0%
Disaster management	0.0%
Trade and exports	0.0%

**A. General Issues Facing Myanmar (continued)**

<b>5. Economic growth can be driven by a number of factors. Which THREE areas below do you believe would contribute most to generating economic growth in Myanmar? (Choose no more than THREE)</b>	<b>Percentage of Respondents (Responses Combined; N=173)</b>
Foreign direct investment	43.4%
Energy	33.5%
Domestic private sector development	31.2%
Transport	20.8%
Natural resource management	18.5%
Public sector governance/ reform	17.9%
Agricultural development	17.3%
Trade and exports	16.8%
Anti corruption	13.9%
Rural development	12.7%
Job creation/employment	11.6%
Financial markets	10.4%
Education	8.1%
Equality of opportunity	7.5%
Law and justice	5.2%
Social cohesion	5.2%
Regulatory framework	4.0%
Global/regional integration	4.0%
Information and communications technology	3.5%
Security/stabilization/reconstruction	3.5%
Food security	2.3%
Improving the lives of women	1.2%
Regional conflict and tensions	1.2%
Urban development	1.2%
Water and sanitation	1.2%
Health	1.2%
Local governance and institutions	1.2%
Disaster management	0.6%
Social protection	0.0%
Climate change	0.0%
Communicable/non-communicable diseases	0.0%
Environmental sustainability	0.0%
Crime and violence	0.0%

**A. General Issues Facing Myanmar (continued)**

6. The World Bank Group's "Shared Prosperity" goal captures two key elements, economic growth and equity. It will seek to foster income growth among the bottom 40 percent of a country's population. Improvement in the Shared Prosperity Indicator requires growth and well-being of the less well-off. When thinking about the idea of "Shared Prosperity" in Myanmar, which of the following TWO best illustrate how this would be achieved in Myanmar? (Choose no more than TWO)	Percentage of Respondents (Responses Combined; N=165)
Education and training that better ensure job opportunity	31.5%
Better opportunity for the poor who live in rural areas	30.9%
Better employment opportunities for young people	30.9%
Better entrepreneurial opportunities	26.1%
Greater access to micro-finance for the poor	18.2%
Consistent economic growth	15.2%
A growing middle class	10.9%
Greater voice and participation for citizens to help ensure greater accountability	9.1%
Better quality public services	9.1%
Greater equity of fiscal policy	5.5%
Better opportunity for the poor who live in urban areas	4.2%
Other	3.6%
Better employment opportunities for women	3.0%
Greater access to health and nutrition for citizens	1.2%
More reliable social safety net	0.6%

**B. Overall Attitudes toward the World Bank Group**

<b>Familiarity</b>	<b>N</b>	<b>DK</b>	<b>Mean</b>	<b>SD</b>
1. How familiar are you with the work of the World Bank Group in Myanmar? (1-Not familiar at all, 10-Extremely familiar)	160	0	4.64	2.37
<b>Effectiveness*</b>	<b>N</b>	<b>DK</b>	<b>Mean</b>	<b>SD</b>
2. Overall, please rate your impression of the World Bank Group's effectiveness in Myanmar? (1-Not effective at all, 10-Very effective)	133	33	5.96	2.18
<b>Staff Preparedness*</b>	<b>N</b>	<b>DK</b>	<b>Mean</b>	<b>SD</b>
3. To what extent do you believe the World Bank Group's staff is well prepared (e.g., skills and knowledge) to help solve Myanmar's most complicated development challenges? (1-To no degree at all, 10-To a very significant degree)	126	34	5.80	2.13

**B. Overall Attitudes toward the World Bank Group (continued)**

<b>4. When thinking about how the World Bank Group can have the most impact on development results in Myanmar, in which sectoral areas do you believe the World Bank Group should focus most of its resources (financial and knowledge services) in Myanmar? (Choose no more than THREE)</b>	<b>Percentage of Respondents (Responses Combined; N=173)</b>
Education	33.5%
Rural development	32.4%
Public sector governance/ reform	27.7%
Poverty reduction	26.6%
Transport	23.7%
Energy	22.5%
Domestic private sector development	19.1%
Health	16.8%
Job creation/employment	13.3%
Financial markets	9.2%
Economic growth	8.1%
Foreign direct investment	7.5%
Agricultural development	6.4%
Trade and exports	6.4%
Equality of opportunity	5.2%
Social protection	4.6%
Local governance and institutions	4.6%
Food security	4.6%
Security/stabilization/reconstruction	4.0%
Environmental sustainability	3.5%
Improving the lives of women	3.5%
Natural resource management	3.5%
Anti corruption	3.5%
Water and sanitation	2.9%
Information and communications technology	2.9%
Social cohesion	1.2%
Law and justice	1.2%
Regional conflict and tensions	0.6%
Global/regional integration	0.6%
Regulatory framework	0.6%
Crime and violence	0.0%
Urban development	0.0%
Climate change	0.0%
Communicable/non-communicable diseases	0.0%
Disaster management	0.0%

**B. Overall Attitudes toward the World Bank Group (continued)**

5. When thinking about the World Bank Group's role, which activity do you believe is of greatest VALUE and which activity is of second greatest value in Myanmar?	Percentage of Respondents (N=156)		
	Greatest Value	2 <sup>nd</sup> Greatest Value	Combined
Financial resources	41.7%	14.7%	56.4%
Technical assistance	8.3%	34.0%	42.3%
Policy advice, studies, analyses	28.2%	11.5%	39.7%
Capacity development	1.9%	10.3%	12.2%
Convening/Facilitating	3.2%	7.7%	10.9%
Donor coordination	3.8%	7.1%	10.9%
Strategy formulation	7.1%	2.6%	9.6%
Data	5.8%	1.9%	7.7%
Mobilizing third party financial resources	0.0%	7.1%	7.1%
Linkage to non-Bank expertise	0.0%	3.2%	3.2%
Other	0.0%	0.0%	0.0%

How effectively do the World Bank Group's activities below support Myanmar's efforts to achieve development results? (1-Not effective at all, 10-Very effective)	Effectiveness			
	N	DK	Mean	SD
6. Convening/Facilitating	106	47	5.75	1.81
7. Data	109	41	6.54	1.87
8. Policy advice, studies, analyses	117	40	6.41	1.91
9. Financial resources	110	47	6.59	2.02
10. Technical assistance	107	43	6.50	1.82
11. Mobilizing third party financial resources	87	65	5.78	2.18
12. Donor coordination	97	63	6.08	1.97
13. Linkage to non-Bank expertise	80	74	5.50	1.85
14. Strategy formulation	101	56	5.82	1.70

The World Bank Group can provide capacity building support in a number of ways in Myanmar. To which degree would Myanmar benefit, if capacity building were to support...? (1-To no degree at all, 10-To a very significant degree)	Degree			
	N	DK	Mean	SD
15. Groups outside of government to help them more effectively engage and participate in development efforts	145	26	6.39	2.13
16. The public sector, related to implementation of specific development projects on the ground	163	7	7.01	2.06
17. The public sector, related to changing institutions	154	13	6.80	2.06
18. The private sector, related to institutional and policy change	151	14	6.74	2.11

How EFFECTIVE do you believe the World Bank Group is in terms of the capacity building work it does in each of the following areas in Myanmar? (1-Not effective at all, 10-Very effective)	Effectiveness			
	N	DK	Mean	SD
19. Project implementation	107	60	6.40	1.98
20. Citizen engagement	113	57	5.91	2.25
21. Policy design	111	59	6.10	1.93

When thinking about how to improve capacity building in Myanmar to help ensure better development results, looking forward, how IMPORTANT is it for the World Bank Group to be involved in the following aspects of capacity building? (1-Not important at all, 10-Very important)	Importance			
	N	DK	Mean	SD
22. Project implementation	124	42	7.56	1.88
23. Citizen engagement	134	35	7.61	1.89
24. Policy design	127	43	7.66	1.75

**B. Overall Attitudes toward the World Bank Group (continued)**

<b>25. Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in Myanmar? (Choose no more than TWO)</b>	<b>Percentage of Respondents (Responses Combined; N=169)</b>
Not enough public disclosure of its work	36.7%
Not adequately sensitive to political/social realities in Myanmar	27.8%
Too influenced by developed countries	14.2%
Don't know	13.6%
Not collaborating enough with non-state actors	10.7%
World Bank Group's processes too slow	9.5%
Inadequate number of World Bank Group staff members located in the country	9.5%
Staff too inaccessible	8.9%
Not aligned with country priorities	7.7%
World Bank Group's processes too complex	7.1%
Imposing technocratic solutions without regard to political realities	5.9%
Too bureaucratic in its operational policies and procedures	5.3%
Not willing to honestly criticize policies and reform efforts in the country	5.3%
Its advice and strategies do not lend themselves to practical problem solving	4.1%
Arrogant in its approach	3.0%
Not focused enough on issues that are unique to post-conflict countries	3.0%
Not client focused	2.4%
Other	1.8%
Not exploring alternative policy options	0.6%
The credibility of its knowledge/data	0.0%
Not aligned with other donors' work	0.0%

<b>26. Which World Bank Group's instruments do you believe are the MOST effective in reducing poverty in Myanmar? (Choose no more than TWO)</b>	<b>Percentage of Respondents (Responses Combined; N=171)</b>
Technical assistance	49.7%
Investment lending	33.9%
Policy based lending / budget support to the Government	33.9%
Capacity development	20.5%
Co-financing arrangements	11.1%
Knowledge products/services	10.5%
Don't know	9.4%
Sector-wide approaches	9.4%
Emergency Recovery lending	4.7%
Trust Fund management	1.2%
Other	1.2%

**B. Overall Attitudes toward the World Bank Group (continued)**

<b>27. In addition to the regular relations with the national government as its interlocutor, which TWO of the following groups should the World Bank Group collaborate with more in your country to ensure better development results there? (Choose no more than TWO)</b>	<b>Percentage of Respondents (Responses Combined; N=172)</b>
Local Government	40.7%
Academia/think tanks/research institutes	28.5%
Community Based Organizations (CBOs)	25.0%
NGOs	20.9%
Parliament	19.2%
Private sector	16.9%
Donor community	16.3%
Regional organizations	10.5%
Media	5.8%
Beneficiaries	3.5%
Don't know	3.5%
UN agencies	1.7%
Foundations	1.2%
Faith based organizations	1.2%
UN and regional peace keeping forces	0.0%
Emerging donors	0.0%
Other	0.0%

<b>To what extent do you agree with the following statements about the World Bank Group's work in Myanmar? (1-Strongly disagree, 10-Strongly agree)</b>	<b>Level of Agreement</b>			
	<b>N</b>	<b>DK</b>	<b>Mean</b>	<b>SD</b>
28. Overall the World Bank Group currently plays a relevant role in development in Myanmar*	156	15	7.33	1.93
29. The World Bank Group's work is aligned with what I consider the development priorities for Myanmar*	152	19	6.82	2.00
30. The World Bank Group supports programs and strategies that are realistic for Myanmar	146	23	6.49	1.85
31. The World Bank Group treats clients and stakeholders in Myanmar with respect	125	44	6.76	1.89

<b>To what extent is the World Bank Group an effective development partner in Myanmar, in terms of each of the following? (1-To no degree at all, 10-To a very significant degree)</b>	<b>Degree</b>			
	<b>N</b>	<b>DK</b>	<b>Mean</b>	<b>SD</b>
32. Responsiveness*	101	56	6.16	1.90
33. Flexibility (in terms of the institution's products and services)*	98	56	5.74	1.85
34. Flexibility (in terms of changing country circumstances)*	122	38	5.94	1.98
35. Being inclusive*	119	38	6.26	1.87
36. Openness*	129	31	6.06	2.20
37. Staff accessibility*	119	37	5.70	2.08
38. Straightforwardness and honesty*	114	43	6.27	1.97
39. Ease of access to the people at the World Bank Group who are making decisions important to my work*	99	59	5.80	2.31
40. Collaboration with civil society*	103	56	5.66	1.98
41. Collaboration with the Government*	126	32	7.39	1.69
42. Collaboration with other donors and development partners*	93	60	6.77	1.84
43. Collaboration with the private sector*	92	61	5.65	1.88
44. The speed in which it gets things accomplished on the ground*	97	57	5.38	2.02
45. Being a long-term partner*	117	42	7.03	1.95

**B. Overall Attitudes toward the World Bank Group (continued)**

46. To be a more effective development partner in Myanmar, do you believe that the World Bank Group should have...? (Select only ONE response)	Percentage of Respondents (N=158)
More local presence	74.1%
The current level of local presence is adequate	10.8%
Don't know	9.5%
Less local presence	5.7%

**C. World Bank Group's Effectiveness and Results**

1. In your opinion, how IMPORTANT is it for the World Bank Group to be involved in the following areas of development in Myanmar? (1-Not important at all, 10-Very important)	Importance			
	N	DK	Mean	SD
1. Anti corruption	135	14	7.42	2.26
2. Information and communications technology	150	4	7.47	2.01
3. Transport	150	1	8.27	1.73
4. Crime and violence	134	21	5.69	2.05
5. Regional conflict and tensions	133	18	5.92	2.06
6. Law and justice	134	19	6.54	2.46
7. Urban development	148	6	7.69	1.98
8. Environmental sustainability	149	2	8.02	1.80
9. Regulatory framework	138	14	7.11	2.16
10. Communicable/non-communicable diseases	139	7	6.58	2.17
11. Poverty reduction	154	4	8.19	1.90
12. Improving the lives of women	143	5	7.38	1.97
13. Domestic private sector development	152	5	8.02	1.65
14. Foreign direct investment	149	4	7.83	2.11
15. Local governance and institutions	138	14	7.15	1.82
16. Water and sanitation	146	21	7.40	2.12
17. Trade and exports	146	9	7.51	2.01
18. Economic growth	152	0	8.36	1.54
19. Energy	150	4	7.94	2.10
20. Disaster management	139	9	6.82	2.03
21. Public sector governance/ reform	144	9	7.87	2.24
22. Job creation/employment	152	3	7.94	1.78
23. Social cohesion	141	13	6.75	1.94
24. Financial markets	148	7	7.66	2.01
25. Equality of opportunity	140	12	6.94	2.02
26. Health	153	5	7.56	2.17
27. Rural development	152	4	7.93	1.96
28. Global/regional integration	143	12	6.86	2.08
29. Food security	146	9	7.07	2.22
30. Education	149	1	8.19	1.84
31. Security/stabilization/reconstruction	136	14	6.72	2.27
32. Social protection	143	10	6.73	2.17
33. Climate change	141	13	6.85	2.02
34. Agricultural development	149	5	8.18	1.59
35. Natural resource management	148	6	7.70	2.03

**C. World Bank Group's Effectiveness and Results (continued)**

<b>2. Where are the World Bank Group's decisions made primarily that support the program in Myanmar? (Select only ONE response)</b>	<b>Percentage of Respondents (N=163)</b>			
At the Headquarters (in Washington D.C.)	44.8%			
Don't know	38.0%			
In the country	17.2%			
<b>Achieving Development Results*</b>	<b>N</b>	<b>DK</b>	<b>Mean</b>	<b>SD</b>
3. To what extent does the World Bank Group's work help to achieve development results in Myanmar? (1-To no degree at all, 10-To a very significant degree)	136	32	6.23	1.65
<b>Building Existing Country Systems*</b>	<b>N</b>	<b>DK</b>	<b>Mean</b>	<b>SD</b>
4. To what extent does the WBG help to build/strengthen existing country systems in Myanmar? (1-To no degree at all, 10-To a very significant degree)	128	40	6.13	1.75
<b>To what extent do you agree with the following statements about the World Bank Group in Myanmar? (1-Strongly disagree, 10-Strongly agree)</b>	<b>N</b>	<b>DK</b>	<b>Mean</b>	<b>SD</b>
5. The World Bank Group's financial instruments (i.e., investment lending, Development Policy Loan, Trust Funds, Program 4 Result, etc.) meet the needs of Myanmar*	151	17	6.54	2.00
6. The World Bank Group meets Myanmar's needs for knowledge services (e.g., research, analysis, data, technical assistance)*	150	16	6.57	1.92

**D. The World Bank Group's Knowledge Work and Activities**

<b>1. How frequently do you consult World Bank Group's knowledge work and activities in the work you do?</b>	<b>Percentage of Respondents (N=159)</b>			
Monthly	14.5%			
A few times a year	16.4%			
Rarely	49.1%			
Never	20.1%			
<b>In Myanmar, to what extent do you believe that the World Bank Group's knowledge work and activities: (1-To no degree at all, 10-To a very significant degree)</b>	<b>Degree</b>			
	<b>N</b>	<b>DK</b>	<b>Mean</b>	<b>SD</b>
Are timely	107	45	5.94	1.86
Include appropriate level of stakeholder involvement during preparation	119	35	6.16	1.85
Are relevant to Myanmar's development priorities	136	26	6.79	1.68
Lead to practical solutions	118	38	6.50	1.80
Are accessible (well written and easy to understand)	123	33	6.28	1.82
Are source of relevant information on global good practices	116	40	6.53	1.83
Enhance your knowledge and/or skills	133	25	6.51	2.06
Are adequately disseminated	117	37	5.56	2.04
Are translated enough into local language	109	48	5.18	2.29
Are adaptable to Myanmar's specific development challenges and country circumstances*	127	35	6.28	2.10
<b>Overall Evaluations</b>	<b>N</b>	<b>DK</b>	<b>Mean</b>	<b>SD</b>
1. Overall, how significant a contribution do you believe the World Bank Group's knowledge work and activities make to development results in your country?*(1-Not significant at all, 10-Very significant)	146	19	6.32	2.00
2. Overall, how would you rate the technical quality of the World Bank Group's knowledge work and activities?*(1-Very low technical quality, 10-Very high technical quality)	130	35	6.89	1.64

**E. Recent Trends and the Future Role of the World Bank Group in Myanmar**

<b>1. Which of the following SHOULD the World Bank Group do to make itself of greater value in Myanmar? (Choose no more than TWO)</b>	<b>Percentage of Respondents (Responses Combined; N=167)</b>
Collaborate more effectively with Government clients	48.5%
Provide more adequate data/knowledge/statistics/figures on Myanmar's economy	32.3%
Increase the level of capacity development in the country	31.7%
Reach out more to groups outside of Government	17.4%
Offer more innovative financial products	14.4%
Improve the quality of its experts as related to Myanmar's specific challenges	9.6%
Work faster	9.6%
Reduce the complexity of obtaining World Bank Group financing	8.4%
Offer more innovative knowledge services	6.6%
Ensure greater selectivity in its work	6.0%
Improve the competitiveness of its financing compared to markets	3.6%
Increase the level of World Bank Group staffing in Myanmar's office	3.6%
Other	3.6%
Increase availability of Fee-Based services	0.6%

<b>2. When considering the combination of services that the World Bank Group offers in Myanmar and taking into account its limited level of resources, which ONE of the following do you believe the World Bank Group should offer more of in Myanmar? (Select only ONE response)</b>	<b>Percentage of Respondents (N=158)</b>
Financial services	37.3%
The combination is appropriate for Myanmar	29.1%
Knowledge products	14.6%
Convening services	10.8%
Don't know	7.6%
None of the above	.6%

<b>3a. Which THREE areas below would benefit most from the WBG playing a leading role among international partners in Myanmar?</b>	<b>Percentage of Respondents (Responses Combined; N=164)</b>
Banking services and access to finance	53.0%
Private sector development	43.9%
Public financial management	40.9%
Capacity of state institutions	40.9%
Jobs	29.9%
Improving livelihoods	25.0%
Protecting natural resources wealth of country	18.3%
Stimulating dialogue to promote peace and stability	11.6%
Social safety nets	10.4%
Improving the lives of women	7.9%
Access to basic services	5.5%
Access to justice systems	4.9%
Social inclusion	3.0%

**E. Recent Trends and the Future Role of the World Bank Group in Myanmar (continued)**

<b>3b. Which THREE areas below would benefit most from other donors in Myanmar?</b>	<b>Percentage of Respondents (Responses Combined; N=161)</b>
Improving livelihoods	47.8%
Improving the lives of women	36.6%
Social safety nets	31.1%
Jobs	30.4%
Access to basic services	25.5%
Protecting natural resources wealth of country	24.8%
Private sector development	23.0%
Stimulating dialogue to promote peace and stability	18.6%
Banking services and access to finance	18.0%
Social inclusion	15.5%
Access to justice systems	8.7%
Public financial management	6.8%
Capacity of state institutions	6.8%

**F. Communication and Information Sharing**

<b>1. How do you get most of your information about economic and social development issues in Myanmar? (Choose no more than TWO)</b>	<b>Percentage of Respondents (Responses Combined; N=162)</b>
Local newspapers	51.2%
Internet	48.8%
Periodicals	25.9%
Social media	22.2%
Local television	16.0%
International newspapers	13.6%
International television	5.6%
Other	5.6%
Mobile phones	4.9%
Instant messaging	1.9%
International radio	1.9%
Blogs	1.2%
Local radio	0.6%

<b>2. How would you prefer to receive information from the World Bank Group? (Choose no more than TWO)</b>	<b>Percentage of Respondents (Responses Combined; N=170)</b>
World Bank Group's publications and other written materials	42.4%
World Bank Group's seminars/workshops/conferences	42.4%
Direct contact with World Bank Group	36.5%
World Bank Group's website	31.8%
Social media	18.8%
e-Newsletters	12.4%
Instant messaging	4.7%
Mobile phones	4.1%
Blogs	2.4%
Other	0.0%

<b>3. Are you aware of the World Bank Group's Access to Information Policy under which the Bank Group will now disclose any information in its possession that is not on a list of exceptions?</b>	<b>Percentage of Respondents (N=164)</b>
Yes	45.7%
No	54.3%

**F. Communication and Information Sharing (continued)**

<b>4. Have you requested information from the World Bank Group on its activities in the past year?</b>	<b>Percentage of Respondents (N=163)</b>			
Yes	14.1%			
No	85.9%			
<b>5. Were you able to obtain this information?</b>	<b>Percentage of Respondents (N=23)</b>			
Yes	91.3%			
No	8.7%			
<b>6. Do you have access to the Internet?</b>	<b>Percentage of Respondents (N=152)</b>			
Yes	92.8%			
No	7.2%			
<b>7. Do you use/have used the World Bank Group's website?</b>	<b>Percentage of Respondents (N=153)</b>			
Yes	43.1%			
No	56.9%			
<b>8. Which do you primarily use? (Select only ONE response)</b>	<b>Percentage of Respondents (N=107)</b>			
The World Bank Group's country website	57.9%			
The World Bank Group's main website	42.1%			
<b>9. Which Internet connection do you use primarily when visiting a World Bank Group website?</b>	<b>Percentage of Respondents (N=110)</b>			
High speed	73.6%			
Dial-up	26.4%			
<b>Please rate how much you agree with the following statements.</b> <i>(1-Strongly disagree, 10-Strongly agree)</i>	<b>Level of Agreement</b>			
	<b>N</b>	<b>DK</b>	<b>Mean</b>	<b>SD</b>
10. I use/consult World Bank Group's data more often than I did a few years ago	115	27	6.00	2.15
11. I find the World Bank Group's websites easy to navigate	85	28	6.78	2.08
12. I find the information on the World Bank Group's websites useful	82	29	7.17	1.83
13. The World Bank Group's social media channels are valuable sources of information about the institution	78	50	6.38	1.87
14. When I need information from the World Bank Group I know how to find it	105	31	6.35	2.23
15. The World Bank Group is responsive to my information requests and inquiries	69	61	6.70	2.12

**G. Background Information**

<b>1. Which of the following best describes your current position? (Please mark only ONE response)</b>	<b>Percentage of Respondents (N=150)</b>
Media	22.0%
NGO	16.7%
Employee of a Ministry, Ministerial Department or Implementation Agency	12.7%
Private Sector Organization	10.7%
Office of Parliamentarian	7.3%
Office of Minister	4.7%
Financial Sector/Private Bank	4.0%
Academia/Research Institute/Think Tank	4.0%
Office of the President, Prime Minister	3.3%
Community Based Organization	3.3%
Other	3.3%
Bilateral Agency	2.0%
Consultant/Contractor working on World Bank Group supported project/program	1.3%
Faith-Based Group	1.3%
Project Management Unit (PMU) overseeing implementation of project	.7%
Local Government Office or Staff	.7%
Multilateral Agency	.7%
Independent Government Institution	.7%
Judiciary Branch	.7%
<b>2. Please identify the primary specialization of your work. (Please mark only ONE response)</b>	<b>Percentage of Respondents (N=153)</b>
Other	15.0%
Agriculture/rural development/food security	14.4%
Public sector governance/public financial management/anti corruption	10.5%
Private sector development/foreign direct investment	9.8%
Information and communications technology	7.8%
Education	6.5%
Health/Communicable/non-communicable diseases	5.9%
Generalist	5.9%
Financial markets/banking	5.2%
Energy	4.6%
Improving the lives of women/ equality of opportunity	3.3%
Job creation/employment	3.3%
Transport	2.6%
Urban development	2.6%
Social protection	1.3%
Law and justice/regulatory framework	.7%
Natural resource management/environmental sustainability	.7%
<b>3. Currently, do you professionally collaborate/work with the World Bank Group in your country?</b>	<b>Percentage of Respondents (N=154)</b>
Yes	40.9%
No	59.1%

**G. Background Information (continued)**

<b>4. Which of the following agencies of the World Bank Group do you primarily engage with in Myanmar? (Select only ONE response)</b>	<b>Percentage of Respondents (N=143)</b>
None	56.6%
The World Bank (IBRD/IDA)	32.2%
The International Finance Corporation (IFC)	25.9%
The Multilateral Investment Guarantee Agency (MIGA)	3.5%

<b>5. Do your projects involve both the World Bank and the IFC?</b>	<b>Percentage of Respondents (N=142)</b>
Yes	21.1%
No	78.9%

<b>6. If yes, what was your view on the two institutions working together in Myanmar? (Select only ONE response)</b>	<b>Percentage of Respondents (N=30)</b>
Working well together	56.7%
Collaborating but needs improvement	40.0%
Other	3.3%

<b>7. Which of the following describes most of your exposure to the World Bank Group in Myanmar? (Choose no more than TWO)</b>	<b>Percentage of Respondents (Responses Combined; N=151)</b>
Observer	51.0%
Engage in World Bank Group related/sponsored events/activities	29.1%
Use World Bank Group reports/data	28.5%
Collaborate as part of my professional duties	23.2%
Use World Bank Group website for information, data, research, etc.	21.9%

<b>8. Which best represents your geographic location?</b>	<b>Percentage of Respondents (N=157)</b>
Yangon	63.7%
Outside Yangon	36.3%

## Appendix B: Responses to All Questions by Stakeholder Groups

### A. General Issues facing Myanmar

In general, would you say that Myanmar is headed in...?

Percentage of Respondents	Office of President/ Prime Minister/ Minister	Office of Parliamentarian	Employee of a Ministry/ PMU/ Consultant on WBG project	Bilateral/ Multilateral Agency	Private Sector/ Financial Sector/ Private Bank	CSO	Media	Academia/ Research institute/ Think tank	Other
The right direction	100.0%	63.6%	85.7%	75.0%	75.0%	59.4%	71.0%	33.3%	100.0%
The wrong direction	0.0%	18.2%	0.0%	0.0%	0.0%	12.5%	9.7%	0.0%	0.0%
Not sure	0.0%	18.2%	14.3%	25.0%	25.0%	28.1%	19.4%	66.7%	0.0%

Listed below are a number of development priorities in Myanmar. Please identify which of the following you consider the most important development priorities in Myanmar?

Percentage of Respondents (Responses combined)	Office of President/ Prime Minister/ Minister	Office of Parliamentarian	Employee of a Ministry/ PMU/ Consultant on WBG project	Bilateral/ Multilateral Agency	Private Sector/ Financial Sector/ Private Bank	CSO	Media	Academia/ Research institute/ Think tank	Other
Social protection	0.0%	0.0%	4.5%	0.0%	4.5%	13.3%	9.1%	0.0%	0.0%
Transport	25.0%	27.3%	27.3%	50.0%	18.2%	6.7%	21.2%	16.7%	25.0%
Security/stabilization/reconstruction	33.3%	36.4%	18.2%	25.0%	13.6%	20.0%	21.2%	66.7%	25.0%
Public sector governance/ reform	25.0%	18.2%	27.3%	25.0%	22.7%	23.3%	18.2%	50.0%	12.5%
Global/regional integration	8.3%	0.0%	0.0%	0.0%	0.0%	3.3%	0.0%	0.0%	0.0%
Improving the lives of women	0.0%	0.0%	0.0%	0.0%	0.0%	10.0%	0.0%	0.0%	0.0%
Domestic private sector development	16.7%	9.1%	4.5%	0.0%	27.3%	0.0%	6.1%	0.0%	12.5%
Foreign direct investment	16.7%	18.2%	13.6%	50.0%	4.5%	6.7%	6.1%	0.0%	12.5%
Water and sanitation	8.3%	0.0%	0.0%	0.0%	0.0%	0.0%	3.0%	0.0%	0.0%
Energy*	25.0%	9.1%	13.6%	50.0%	9.1%	10.0%	3.0%	50.0%	12.5%
Regional conflict and tensions	0.0%	0.0%	9.1%	0.0%	0.0%	10.0%	3.0%	0.0%	0.0%
Job creation/employment	25.0%	27.3%	4.5%	25.0%	9.1%	3.3%	27.3%	16.7%	12.5%
Rural development	16.7%	36.4%	13.6%	0.0%	27.3%	16.7%	3.0%	0.0%	12.5%
Financial markets	0.0%	0.0%	0.0%	0.0%	4.5%	0.0%	0.0%	0.0%	0.0%
Urban development	0.0%	0.0%	4.5%	0.0%	9.1%	0.0%	0.0%	0.0%	0.0%
Environmental sustainability	0.0%	0.0%	9.1%	0.0%	0.0%	3.3%	0.0%	0.0%	12.5%
Equality of opportunity	0.0%	0.0%	4.5%	0.0%	4.5%	16.7%	3.0%	0.0%	12.5%
Health	8.3%	0.0%	13.6%	0.0%	9.1%	20.0%	24.2%	0.0%	12.5%
Education	16.7%	18.2%	36.4%	0.0%	40.9%	36.7%	57.6%	50.0%	62.5%
Poverty reduction	8.3%	9.1%	31.8%	50.0%	22.7%	23.3%	30.3%	33.3%	37.5%
Food security	8.3%	0.0%	0.0%	0.0%	0.0%	6.7%	3.0%	0.0%	0.0%
Social cohesion	0.0%	0.0%	4.5%	0.0%	0.0%	13.3%	3.0%	0.0%	0.0%
Climate change	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Agricultural development	8.3%	9.1%	4.5%	0.0%	18.2%	6.7%	3.0%	0.0%	12.5%
Trade and exports	0.0%	0.0%	0.0%	25.0%	9.1%	6.7%	0.0%	0.0%	0.0%
Crime and violence	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Economic growth	0.0%	27.3%	22.7%	0.0%	9.1%	16.7%	6.1%	0.0%	12.5%
Law and justice	0.0%	0.0%	0.0%	0.0%	4.5%	6.7%	15.2%	0.0%	12.5%
Regulatory framework	8.3%	0.0%	4.5%	0.0%	9.1%	0.0%	3.0%	0.0%	0.0%
Communicable/non-communicable diseases	0.0%	0.0%	0.0%	0.0%	4.5%	0.0%	0.0%	0.0%	0.0%
Local governance and institutions	0.0%	9.1%	0.0%	0.0%	0.0%	6.7%	0.0%	0.0%	0.0%
Natural resource management	8.3%	9.1%	0.0%	0.0%	4.5%	10.0%	0.0%	0.0%	0.0%
Anti corruption	16.7%	9.1%	18.2%	0.0%	9.1%	6.7%	18.2%	16.7%	0.0%
Disaster management	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Information and communications technology	8.3%	9.1%	9.1%	0.0%	4.5%	0.0%	12.1%	0.0%	0.0%

\*Significantly different between stakeholder groups

**A. General Issues facing Myanmar (continued)**

Listed below are a number of development priorities in Myanmar. Please identify which of the following you believe the Government of Myanmar should emphasize in the near future? (Choose no more than FIVE)

Percentage of Respondents (Responses combined)	Office of President/ Prime Minister/ Minister	Office of Parliamentarian	Employee of a Ministry/ PMU/ Consultant on WBG project	Bilateral/ Multilateral Agency	Private Sector/ Financial Sector/ Private Bank	CSO	Media	Academia/ Research institute/ Think tank	Other
	Social cohesion	25.0%	0.0%	22.7%	50.0%	23.8%	28.1%	27.3%	0.0%
Poverty reduction	41.7%	36.4%	36.4%	50.0%	33.3%	37.5%	45.5%	66.7%	50.0%
Security/stabilization/reconstruction	33.3%	54.5%	18.2%	25.0%	9.5%	34.4%	30.3%	16.7%	25.0%
Disaster management	0.0%	0.0%	0.0%	0.0%	0.0%	3.1%	0.0%	0.0%	0.0%
Global/regional integration*	16.7%	18.2%	4.5%	25.0%	0.0%	0.0%	3.0%	0.0%	0.0%
Improving the lives of women	0.0%	0.0%	0.0%	0.0%	0.0%	3.1%	0.0%	0.0%	12.5%
Domestic private sector development	33.3%	36.4%	9.1%	0.0%	19.0%	9.4%	18.2%	16.7%	12.5%
Foreign direct investment	25.0%	18.2%	31.8%	50.0%	14.3%	15.6%	21.2%	0.0%	25.0%
Economic growth	16.7%	36.4%	31.8%	50.0%	38.1%	15.6%	24.2%	16.7%	0.0%
Energy	8.3%	18.2%	4.5%	50.0%	9.5%	12.5%	21.2%	33.3%	25.0%
Regional conflict and tensions	0.0%	9.1%	9.1%	0.0%	0.0%	12.5%	6.1%	0.0%	0.0%
Job creation/employment	33.3%	18.2%	40.9%	25.0%	19.0%	12.5%	30.3%	33.3%	50.0%
Rural development*	41.7%	63.6%	9.1%	25.0%	47.6%	37.5%	24.2%	0.0%	37.5%
Financial markets	8.3%	9.1%	4.5%	0.0%	4.8%	3.1%	3.0%	0.0%	0.0%
Urban development	0.0%	0.0%	0.0%	0.0%	0.0%	3.1%	0.0%	16.7%	0.0%
Environmental sustainability	8.3%	0.0%	9.1%	0.0%	9.5%	9.4%	15.2%	0.0%	0.0%
Equality of opportunity	8.3%	0.0%	9.1%	0.0%	9.5%	21.9%	6.1%	0.0%	0.0%
Health*	25.0%	9.1%	31.8%	0.0%	28.6%	18.8%	18.2%	83.3%	25.0%
Education*	66.7%	72.7%	68.2%	25.0%	90.5%	59.4%	51.5%	100.0%	75.0%
Transport	8.3%	18.2%	4.5%	50.0%	9.5%	18.8%	21.2%	16.7%	25.0%
Food security	0.0%	0.0%	0.0%	0.0%	0.0%	9.4%	6.1%	0.0%	0.0%
Social protection	8.3%	0.0%	13.6%	0.0%	0.0%	6.3%	9.1%	16.7%	12.5%
Climate change	0.0%	0.0%	0.0%	0.0%	4.8%	6.3%	0.0%	0.0%	12.5%
Agricultural development	0.0%	0.0%	18.2%	25.0%	9.5%	9.4%	6.1%	0.0%	0.0%
Trade and exports	0.0%	0.0%	4.5%	0.0%	0.0%	0.0%	6.1%	0.0%	0.0%
Crime and violence	0.0%	0.0%	4.5%	0.0%	0.0%	9.4%	3.0%	0.0%	0.0%
Water and sanitation	0.0%	0.0%	0.0%	0.0%	0.0%	3.1%	6.1%	0.0%	0.0%
Law and justice	16.7%	9.1%	4.5%	0.0%	14.3%	6.3%	21.2%	0.0%	25.0%
Regulatory framework	0.0%	0.0%	4.5%	25.0%	4.8%	3.1%	3.0%	0.0%	0.0%
Communicable/non-communicable diseases	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Local governance and institutions	0.0%	0.0%	0.0%	25.0%	9.5%	0.0%	3.0%	0.0%	0.0%
Natural resource management	0.0%	0.0%	13.6%	0.0%	9.5%	6.3%	0.0%	0.0%	12.5%
Anti corruption	16.7%	0.0%	18.2%	0.0%	4.8%	6.3%	18.2%	0.0%	25.0%
Public sector governance/ reform	33.3%	45.5%	36.4%	0.0%	23.8%	28.1%	24.2%	33.3%	37.5%
Information and communications technology	8.3%	9.1%	13.6%	0.0%	0.0%	9.4%	18.2%	16.7%	0.0%

\*Significantly different between stakeholder groups

**A. General Issues facing Myanmar (continued)**

Poverty reduction is a broad term that encompasses work in many different areas. Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Myanmar? (Choose no more than THREE)

Percentage of Respondents (Responses combined)	Office of President/ Prime Minister/ Minister	Office of Parliamentarian	Employee of a Ministry/ PMU/ Consultant on WBG project	Bilateral/ Multilateral Agency	Private Sector/ Financial Sector/ Private Bank	CSO	Media	Academia/ Research institute/ Think tank	Other
	Water and sanitation	16.7%	0.0%	13.6%	25.0%	0.0%	3.1%	0.0%	0.0%
Equality of opportunity	8.3%	0.0%	4.5%	0.0%	9.1%	31.3%	15.2%	16.7%	0.0%
Economic growth	25.0%	45.5%	31.8%	50.0%	22.7%	21.9%	30.3%	16.7%	12.5%
Climate change	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Regional conflict and tensions	8.3%	18.2%	0.0%	0.0%	0.0%	15.6%	9.1%	0.0%	12.5%
Global/regional integration	0.0%	0.0%	0.0%	0.0%	0.0%	3.1%	0.0%	0.0%	0.0%
Improving the lives of women	8.3%	0.0%	9.1%	0.0%	0.0%	6.3%	0.0%	0.0%	12.5%
Rural development	50.0%	72.7%	50.0%	0.0%	63.6%	37.5%	42.4%	16.7%	62.5%
Urban development*	16.7%	0.0%	4.5%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Regulatory framework	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Local governance and institutions	0.0%	0.0%	4.5%	25.0%	9.1%	6.3%	3.0%	0.0%	0.0%
Social protection	0.0%	0.0%	4.5%	0.0%	0.0%	3.1%	3.0%	0.0%	12.5%
Law and justice	0.0%	18.2%	0.0%	0.0%	4.5%	3.1%	0.0%	0.0%	0.0%
Transport	16.7%	9.1%	0.0%	25.0%	9.1%	9.4%	15.2%	0.0%	12.5%
Crime and violence	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Communicable/non-communicable diseases	0.0%	0.0%	4.5%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Information and communications technology	8.3%	0.0%	0.0%	0.0%	4.5%	6.3%	3.0%	0.0%	0.0%
Security/stabilization/reconstruction*	0.0%	0.0%	0.0%	50.0%	0.0%	6.3%	6.1%	0.0%	0.0%
Anti corruption	0.0%	9.1%	9.1%	25.0%	4.5%	0.0%	12.1%	0.0%	0.0%
Domestic private sector development	16.7%	18.2%	18.2%	0.0%	22.7%	6.3%	21.2%	33.3%	12.5%
Foreign direct investment	0.0%	0.0%	0.0%	0.0%	9.1%	3.1%	12.1%	0.0%	0.0%
Energy	16.7%	0.0%	18.2%	0.0%	13.6%	9.4%	12.1%	16.7%	37.5%
Public sector governance/ reform	16.7%	9.1%	22.7%	0.0%	22.7%	6.3%	12.1%	33.3%	0.0%
Social cohesion	0.0%	0.0%	0.0%	0.0%	0.0%	3.1%	0.0%	0.0%	0.0%
Education	33.3%	9.1%	18.2%	50.0%	31.8%	37.5%	30.3%	66.7%	25.0%
Natural resource management	0.0%	0.0%	9.1%	0.0%	9.1%	0.0%	0.0%	0.0%	0.0%
Environmental sustainability	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Health*	0.0%	0.0%	0.0%	25.0%	4.5%	18.8%	0.0%	0.0%	0.0%
Agricultural development	16.7%	36.4%	22.7%	0.0%	13.6%	21.9%	18.2%	33.3%	37.5%
Disaster management	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Job creation/employment	41.7%	45.5%	50.0%	25.0%	36.4%	34.4%	48.5%	66.7%	37.5%
Financial markets	0.0%	9.1%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Trade and exports	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Food security	0.0%	0.0%	4.5%	0.0%	9.1%	0.0%	0.0%	0.0%	12.5%

\*Significantly different between stakeholder groups

**A. General Issues facing Myanmar (continued)**

Economic growth can be driven by a number of factors. Which THREE areas below do you believe would contribute most to generating economic growth in Myanmar?

(Choose no more than THREE)

Percentage of Respondents (Responses combined)	Office of President/ Prime Minister/ Minister	Office of Parliamentarian	Employee of a Ministry/ PMU/ Consultant on WBG project	Bilateral/ Multilateral Agency	Private Sector/ Financial Sector/ Private Bank	CSO	Media	Academia/ Research institute/ Think tank	Other
Energy	41.7%	36.4%	45.5%	25.0%	40.9%	25.0%	33.3%	33.3%	25.0%
Improving the lives of women	0.0%	0.0%	0.0%	0.0%	4.5%	3.1%	0.0%	0.0%	0.0%
Equality of opportunity	0.0%	9.1%	13.6%	25.0%	9.1%	6.3%	12.1%	0.0%	0.0%
Global/regional integration	0.0%	0.0%	0.0%	25.0%	4.5%	3.1%	6.1%	0.0%	0.0%
Social protection	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Climate change	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Anti corruption	8.3%	0.0%	13.6%	25.0%	22.7%	15.6%	9.1%	16.7%	12.5%
Disaster management*	0.0%	0.0%	0.0%	25.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Regional conflict and tensions	0.0%	0.0%	0.0%	0.0%	0.0%	3.1%	0.0%	0.0%	12.5%
Rural development	0.0%	36.4%	4.5%	25.0%	18.2%	15.6%	9.1%	16.7%	12.5%
Foreign direct investment	50.0%	36.4%	45.5%	25.0%	27.3%	37.5%	54.5%	66.7%	50.0%
Urban development*	0.0%	0.0%	0.0%	25.0%	0.0%	3.1%	0.0%	0.0%	0.0%
Water and sanitation	8.3%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	12.5%
Trade and exports	8.3%	9.1%	9.1%	0.0%	18.2%	15.6%	18.2%	16.7%	12.5%
Information and communications technology	0.0%	0.0%	0.0%	0.0%	4.5%	0.0%	6.1%	0.0%	0.0%
Regulatory framework	8.3%	0.0%	4.5%	25.0%	4.5%	0.0%	3.0%	16.7%	12.5%
Communicable/non-communicable diseases	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Social cohesion	0.0%	0.0%	9.1%	0.0%	4.5%	12.5%	0.0%	16.7%	0.0%
Public sector governance/ reform	8.3%	18.2%	13.6%	0.0%	13.6%	28.1%	24.2%	0.0%	25.0%
Domestic private sector development	50.0%	18.2%	36.4%	0.0%	22.7%	25.0%	30.3%	33.3%	12.5%
Job creation/employment	25.0%	9.1%	9.1%	25.0%	9.1%	9.4%	12.1%	0.0%	12.5%
Agricultural development	8.3%	18.2%	18.2%	25.0%	36.4%	6.3%	24.2%	16.7%	0.0%
Food security	8.3%	0.0%	0.0%	0.0%	4.5%	6.3%	0.0%	0.0%	0.0%
Transport*	25.0%	54.5%	27.3%	25.0%	18.2%	12.5%	15.2%	0.0%	50.0%
Security/stabilization/reconstruction	0.0%	0.0%	0.0%	0.0%	0.0%	9.4%	3.0%	0.0%	12.5%
Education	8.3%	0.0%	4.5%	0.0%	9.1%	18.8%	6.1%	0.0%	12.5%
Natural resource management	25.0%	18.2%	27.3%	0.0%	13.6%	18.8%	12.1%	33.3%	0.0%
Environmental sustainability	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Health	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	6.1%	0.0%	0.0%
Law and justice	0.0%	0.0%	0.0%	0.0%	4.5%	9.4%	9.1%	16.7%	12.5%
Local governance and institutions	8.3%	0.0%	4.5%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Crime and violence	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Financial markets	8.3%	36.4%	13.6%	0.0%	4.5%	12.5%	6.1%	16.7%	12.5%

\*Significantly different between stakeholder groups



**B. Overall Attitudes toward the World Bank Group (continued)**

When thinking about how the World Bank Group can have the most impact on development results in Myanmar, in which sectoral areas do you believe the World Bank Group should focus most of its resources in Myanmar? (Choose no more than THREE)

Percentage of Respondents (Responses combined)	Office of President/ Prime Minister/ Minister	Office of Parliamentarian	Employee of a Ministry/ PMU/ Consultant on WBG project	Bilateral/ Multilateral Agency	Private Sector/ Financial Sector/ Private Bank	CSO	Media	Academia/ Research institute/ Think tank	Other
Social protection	0.0%	0.0%	4.5%	0.0%	0.0%	3.1%	12.1%	0.0%	0.0%
Security/stabilization/reconstruction	0.0%	0.0%	4.5%	0.0%	0.0%	3.1%	6.1%	0.0%	0.0%
Public sector governance/ reform	33.3%	36.4%	22.7%	50.0%	27.3%	28.1%	24.2%	50.0%	37.5%
Transport	25.0%	45.5%	22.7%	0.0%	18.2%	28.1%	30.3%	0.0%	37.5%
Poverty reduction	33.3%	0.0%	31.8%	0.0%	36.4%	21.9%	30.3%	66.7%	12.5%
Global/regional integration	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Improving the lives of women	0.0%	0.0%	0.0%	0.0%	0.0%	12.5%	6.1%	0.0%	0.0%
Crime and violence	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Rural development	25.0%	63.6%	27.3%	0.0%	40.9%	25.0%	30.3%	33.3%	25.0%
Domestic private sector development	8.3%	9.1%	22.7%	25.0%	22.7%	15.6%	21.2%	16.7%	12.5%
Foreign direct investment	16.7%	0.0%	13.6%	25.0%	4.5%	3.1%	12.1%	0.0%	0.0%
Water and sanitation	8.3%	0.0%	4.5%	0.0%	0.0%	3.1%	0.0%	0.0%	12.5%
Energy	33.3%	54.5%	27.3%	50.0%	22.7%	18.8%	18.2%	0.0%	12.5%
Social cohesion	8.3%	0.0%	0.0%	0.0%	0.0%	3.1%	0.0%	0.0%	0.0%
Job creation/employment	16.7%	9.1%	18.2%	0.0%	4.5%	18.8%	18.2%	0.0%	0.0%
Financial markets*	0.0%	9.1%	18.2%	0.0%	9.1%	0.0%	6.1%	16.7%	50.0%
Urban development	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Environmental sustainability	0.0%	0.0%	0.0%	0.0%	0.0%	6.3%	0.0%	16.7%	12.5%
Equality of opportunity	0.0%	0.0%	4.5%	25.0%	0.0%	12.5%	0.0%	16.7%	0.0%
Regional conflict and tensions	0.0%	0.0%	0.0%	0.0%	4.5%	0.0%	0.0%	0.0%	0.0%
Health	8.3%	0.0%	18.2%	25.0%	18.2%	18.8%	12.1%	50.0%	12.5%
Education	41.7%	36.4%	27.3%	25.0%	22.7%	34.4%	33.3%	33.3%	25.0%
Food security	8.3%	0.0%	0.0%	0.0%	13.6%	6.3%	3.0%	0.0%	0.0%
Climate change	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Agricultural development	16.7%	18.2%	4.5%	25.0%	4.5%	3.1%	6.1%	0.0%	0.0%
Trade and exports	0.0%	0.0%	9.1%	25.0%	9.1%	6.3%	9.1%	0.0%	0.0%
Economic growth	8.3%	9.1%	4.5%	0.0%	18.2%	3.1%	9.1%	0.0%	0.0%
Law and justice	0.0%	0.0%	0.0%	0.0%	4.5%	0.0%	3.0%	0.0%	0.0%
Local governance and institutions*	0.0%	0.0%	0.0%	0.0%	13.6%	6.3%	0.0%	0.0%	25.0%
Regulatory framework	0.0%	0.0%	0.0%	0.0%	0.0%	3.1%	0.0%	0.0%	0.0%
Communicable/non-communicable diseases	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Natural resource management	0.0%	0.0%	9.1%	0.0%	4.5%	6.3%	0.0%	0.0%	12.5%
Information and communications technology	8.3%	9.1%	4.5%	0.0%	0.0%	0.0%	6.1%	0.0%	0.0%
Anti corruption	0.0%	0.0%	0.0%	25.0%	0.0%	9.4%	3.0%	0.0%	12.5%
Disaster management	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%

\*Significantly different between stakeholder groups

**B. Overall Attitudes toward the World Bank Group (continued)**

When thinking about the World Bank Group's role, which activity do you believe is of greatest VALUE and which activity is of second greatest value in Myanmar?

Greatest Value	Office of President/ Prime Minister/ Minister		Office of Parliamentarian		Employee of a Ministry/ PMU/ Consultant on WBG project		Bilateral/ Multilateral Agency		Private Sector/ Financial Sector/ Private Bank		Academia/ Research institute/ Think tank		Other	
	Percentage of Respondents													
Convening/Facilitating	9.1%	0.0%	0.0%	9.5%	25.0%	0.0%	0.0%	0.0%	0.0%	0.0%	3.3%	0.0%	0.0%	
Data	9.1%	0.0%	0.0%	4.8%	0.0%	0.0%	0.0%	0.0%	12.0%	10.0%	0.0%	0.0%	0.0%	
Policy advice, studies, analyses	9.1%	45.5%	0.0%	14.3%	25.0%	50.0%	36.0%	26.7%	0.0%	0.0%	0.0%	50.0%		
Financial resources	36.4%	54.5%	0.0%	52.4%	25.0%	35.0%	36.0%	36.7%	60.0%	60.0%	37.5%			
Capacity development	9.1%	0.0%	0.0%	4.8%	0.0%	0.0%	0.0%	3.3%	0.0%	0.0%	0.0%	0.0%		
Technical assistance	18.2%	0.0%	0.0%	4.8%	0.0%	10.0%	0.0%	10.0%	20.0%	20.0%	12.5%			
Mobilizing third party financial resources	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%		
Donor coordination	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	4.0%	3.3%	20.0%	20.0%	0.0%			
Linkage to non-Bank expertise	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%		
Strategy formulation	9.1%	0.0%	0.0%	9.5%	25.0%	5.0%	12.0%	6.7%	0.0%	0.0%	0.0%			
Other	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%		

2 <sup>nd</sup> Greatest Value	Office of President/ Prime Minister/ Minister		Office of Parliamentarian		Employee of a Ministry/ PMU/ Consultant on WBG project		Bilateral/ Multilateral Agency		Private Sector/ Financial Sector/ Private Bank		Academia/ Research institute/ Think tank		Other	
	Percentage of Respondents													
Convening/Facilitating	18.2%	27.3%	0.0%	25.0%	15.0%	4.0%	6.7%	0.0%	0.0%					
Data	0.0%	0.0%	0.0%	0.0%	5.0%	8.0%	0.0%	0.0%	0.0%	0.0%	0.0%			
Policy advice, studies, analyses	0.0%	9.1%	14.3%	25.0%	5.0%	12.0%	20.0%	0.0%	0.0%	0.0%	0.0%			
Financial resources	36.4%	0.0%	23.8%	0.0%	20.0%	10.0%	10.0%	0.0%	0.0%	0.0%	0.0%			
Capacity development	9.1%	9.1%	0.0%	25.0%	15.0%	12.0%	10.0%	20.0%	12.5%					
Technical assistance	27.3%	45.5%	52.4%	0.0%	20.0%	24.0%	23.3%	60.0%	50.0%					
Mobilizing third party financial resources	9.1%	9.1%	0.0%	0.0%	10.0%	8.0%	10.0%	0.0%	12.5%					
Donor coordination	0.0%	0.0%	9.5%	25.0%	10.0%	4.0%	6.7%	20.0%	12.5%					
Linkage to non-Bank expertise	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	10.0%	0.0%	0.0%					
Strategy formulation	0.0%	0.0%	0.0%	0.0%	0.0%	8.0%	3.3%	0.0%	12.5%					
Other	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%					

How effectively do the World Bank Group's activities below support Myanmar's efforts to achieve development results? (1-Not effective at all, 10-Very effective)

	Which of the following best describes your current position?																												
	Office of the President/ Prime Minster/ Minister			Office of Parliamentarian			Employee of a Ministry/ PMU/ Consultant on WBG project			Bilateral/ Multilateral Agency			Private Sector/ Financial Sector/ Private Bank			CSO			Media			Academia/ Research institute/ Think tank			Other				
	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean
Convening/Facilitating	6	7.00	1.67	8	6.38	1.69	16	6.00	1.41	4	4.75	1.50	14	5.14	1.51	17	5.47	1.91	21	5.81	2.02	3	6.33	1.53	4	7.25	1.89		
Data	8	6.75	2.31	8	6.50	1.85	19	6.00	1.60	2	3.50	.71	17	6.24	1.52	16	7.44	1.97	19	6.89	2.00	4	6.50	1.29	4	7.75	2.22		
Policy advice, studies, analyses	10	6.70	2.45	9	7.00	1.66	21	6.14	1.68	4	4.75	2.50	18	6.50	1.72	14	6.29	1.64	19	6.21	2.30	3	7.00	1.00	5	8.40	1.34		
Financial resources	8	7.00	2.14	9	7.00	1.22	19	6.42	1.54	3	6.33	3.21	17	6.18	2.46	16	7.00	1.75	20	5.90	2.13	3	7.00	1.00	5	8.60	1.67		
Technical assistance	7	7.57	2.37	7	7.29	1.38	19	6.47	1.31	4	5.25	1.89	14	6.29	1.68	16	6.38	1.82	18	6.11	2.27	5	6.60	1.14	5	8.20	1.30		
Mobilizing third party financial resources*	5	7.20	2.28	7	7.00	1.41	15	5.53	1.55	2	3.00	1.41	15	5.47	1.96	13	5.77	2.31	16	5.25	2.14	3	7.00	2.65	4	9.00	2.00		
Donor coordination	6	6.33	1.97	8	7.00	1.60	16	5.81	1.42	4	6.25	2.63	15	5.40	1.80	15	6.67	2.32	18	5.72	2.24	4	6.75	1.50	2	7.50	2.12		
Linkage to non-Bank expertise*	5	6.80	2.39	7	6.57	1.81	15	5.20	1.66	2	2.50	.71	12	5.58	1.44	11	5.55	2.25	16	4.88	1.36	2	5.50	.71	3	7.67	2.52		
Strategy formulation*	8	7.13	1.55	9	6.67	1.66	16	5.81	1.38	4	4.00	1.41	14	6.14	1.23	16	5.69	1.74	17	4.88	1.93	4	5.75	1.26	5	7.60	.89		

\*Significantly different between stakeholder groups

**B. Overall Attitudes toward the World Bank Group (continued)**

**The World Bank Group can provide capacity building support in a number of ways in Myanmar. To what degree would Myanmar benefit, if capacity building were to support...?**

*(1-To no degree at all, 10-To a very significant degree)*

	Which of the following best describes your current position?																										
	Office of the President/ Prime Minister/ Minister			Office of Parliamentarian			Employee of a Ministry/ PMU/ Consultant on WBG project			Bilateral/ Multilateral Agency			Private Sector/ Financial Sector/ Private Bank			CSO			Media			Academia/ Research institute/ Think tank			Other		
	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD
Groups outside of government to help them more effectively engage and participate in development efforts	11	6.73	1.95	9	6.00	2.35	19	6.21	1.96	4	6.00	2.94	17	6.18	1.88	27	6.56	2.53	32	6.44	2.08	3	5.67	1.15	4	7.50	3.32
The public sector, related to implementation of specific development projects on the ground	11	7.09	1.92	11	6.91	1.70	22	6.95	2.03	3	7.00	1.00	21	6.86	2.13	30	7.23	2.28	31	6.84	2.37	6	7.33	.82	8	8.50	1.31
The public sector, related to changing institutions	11	6.45	2.11	11	6.55	1.92	19	6.89	1.97	4	7.00	1.63	21	6.52	1.89	29	7.38	2.13	30	6.13	2.27	5	7.40	.55	8	8.63	1.06
The private sector, related to institutional and policy change	12	6.67	1.78	11	6.64	1.69	19	6.68	2.00	4	6.25	2.75	20	6.55	1.88	26	7.23	2.27	31	6.26	2.52	3	6.33	1.15	8	8.63	1.19

**How EFFECTIVE do you believe the World Bank Group is in terms of the capacity building work it does in each of the following areas in Myanmar? (1-Not effective at all, 10-Very effective)**

	Which of the following best describes your current position?																										
	Office of the President/ Prime Minister/ Minister			Office of Parliamentarian			Employee of a Ministry/ PMU/ Consultant on WBG project			Bilateral/ Multilateral Agency			Private Sector/ Financial Sector/ Private Bank			CSO			Media			Academia/ Research institute/ Think tank			Other		
	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD
Project implementation	9	7.44	1.94	8	6.75	1.39	16	6.44	1.46	4	5.25	1.71	16	6.25	1.81	16	6.13	2.85	20	6.55	2.33	4	6.75	.96	6	6.17	1.60
Citizen engagement	9	7.00	1.87	8	6.75	2.12	15	6.00	1.81	2	3.50	.71	16	6.13	2.00	20	5.30	2.87	23	5.39	2.41	4	6.00	1.41	7	6.00	2.65
Policy design	9	7.22	1.72	8	6.25	1.28	15	6.20	1.61	3	4.67	1.53	14	6.50	1.74	20	5.80	2.33	22	5.45	2.44	4	5.75	.96	7	6.29	1.70

**When thinking about how to improve capacity building in Myanmar to help ensure better development results, looking forward, how IMPORTANT is it for the World Bank Group to be involved in the following aspects of capacity building? (1-Not important at all, 10-Very important)**

	Which of the following best describes your current position?																										
	Office of the President/ Prime Minister/ Minister			Office of Parliamentarian			Employee of a Ministry/ PMU/ Consultant on WBG project			Bilateral/ Multilateral Agency			Private Sector/ Financial Sector/ Private Bank			CSO			Media			Academia/ Research institute/ Think tank			Other		
	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD
Project implementation	10	8.50	1.43	8	8.25	1.49	19	7.95	1.90	4	5.75	.96	16	7.31	1.66	19	7.26	2.31	23	7.74	1.94	5	7.60	1.52	7	7.43	2.23
Citizen engagement	10	8.50	1.43	8	8.25	1.91	19	7.89	1.66	4	5.25	2.22	16	7.31	1.70	25	7.52	1.90	26	7.31	2.31	5	7.80	1.48	7	8.43	1.13
Policy design	9	8.56	1.59	8	8.25	1.49	19	7.95	1.84	4	5.50	1.73	15	7.73	1.44	25	7.28	1.86	23	7.70	2.05	5	7.00	1.87	7	8.00	1.00

**B. Overall Attitudes toward the World Bank Group (continued)**

Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in Myanmar? (Choose no more than TWO)

Percentage of Respondents (Responses combined)	Office of President/ Prime Minister/ Minister	Office of Parliamentarian	Employee of a Ministry/ PMU/ Consultant on WBG project	Bilateral/ Multilateral Agency	Private Sector/ Financial Sector/ Private Bank	CSO	Media	Academia/ Research institute/ Think tank	Other
	Staff too inaccessible	8.3%	0.0%	22.7%	25.0%	4.8%	3.2%	9.1%	0.0%
Not exploring alternative policy options	0.0%	0.0%	0.0%	0.0%	0.0%	3.2%	0.0%	0.0%	0.0%
Not adequately sensitive to political/social realities in Myanmar	41.7%	54.5%	36.4%	0.0%	23.8%	29.0%	27.3%	16.7%	25.0%
Not enough public disclosure of its work	50.0%	45.5%	27.3%	25.0%	33.3%	41.9%	42.4%	33.3%	37.5%
Not collaborating enough with non-state actors	8.3%	9.1%	13.6%	0.0%	9.5%	16.1%	6.1%	33.3%	12.5%
Not aligned with country priorities	8.3%	9.1%	13.6%	0.0%	14.3%	3.2%	6.1%	0.0%	12.5%
The credibility of its knowledge/data	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
World Bank Group's processes too complex	0.0%	0.0%	4.5%	25.0%	14.3%	3.2%	3.0%	0.0%	12.5%
Not willing to honestly criticize policies and reform efforts in the country	8.3%	0.0%	4.5%	25.0%	4.8%	0.0%	9.1%	0.0%	12.5%
Too influenced by developed countries	16.7%	36.4%	9.1%	0.0%	9.5%	12.9%	21.2%	0.0%	0.0%
Imposing technocratic solutions without regard to political realities	0.0%	18.2%	0.0%	0.0%	4.8%	9.7%	6.1%	0.0%	0.0%
World Bank Group's processes too slow	16.7%	0.0%	13.6%	0.0%	9.5%	9.7%	6.1%	33.3%	25.0%
Too bureaucratic in its operational policies and procedures	0.0%	0.0%	4.5%	0.0%	14.3%	9.7%	0.0%	0.0%	12.5%
Not aligned with other donors' work	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Arrogant in its approach	0.0%	0.0%	9.1%	0.0%	4.8%	0.0%	6.1%	0.0%	0.0%
Not client focused	0.0%	0.0%	0.0%	0.0%	0.0%	6.5%	0.0%	16.7%	0.0%
Its advice and strategies do not lend themselves to practical problem solving	0.0%	0.0%	4.5%	0.0%	19.0%	3.2%	3.0%	0.0%	0.0%
Not focused enough on issues that are unique to post-conflict countries*	0.0%	0.0%	0.0%	25.0%	0.0%	0.0%	3.0%	16.7%	12.5%
Inadequate number of World Bank Group staff members located in the country	8.3%	9.1%	13.6%	0.0%	4.8%	12.9%	9.1%	16.7%	0.0%
Other*	0.0%	0.0%	0.0%	25.0%	0.0%	6.5%	0.0%	0.0%	0.0%
Don't know	8.3%	9.1%	4.5%	25.0%	9.5%	12.9%	15.2%	16.7%	0.0%

\*Significantly different between stakeholder groups

Which World Bank Group's instruments do you believe are the MOST effective in reducing poverty in Myanmar? (Choose no more than TWO)

Percentage of Respondents (Responses combined)	Office of President/ Prime Minister/ Minister	Office of Parliamentarian	Employee of a Ministry/ PMU/ Consultant on WBG project	Bilateral/ Multilateral Agency	Private Sector/ Financial Sector/ Private Bank	CSO	Media	Academia/ Research institute/ Think tank	Other
	Capacity development	25.0%	9.1%	13.6%	50.0%	18.2%	25.0%	18.8%	33.3%
Policy based lending / budget support to the Government	58.3%	45.5%	50.0%	0.0%	27.3%	28.1%	34.4%	0.0%	25.0%
Knowledge products/services	0.0%	0.0%	18.2%	0.0%	13.6%	18.8%	6.3%	16.7%	25.0%
Investment lending	50.0%	63.6%	40.9%	50.0%	31.8%	18.8%	31.3%	33.3%	25.0%
Technical assistance	50.0%	36.4%	59.1%	0.0%	54.5%	34.4%	68.8%	66.7%	50.0%
Trust Fund management	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	3.1%	0.0%	0.0%
Co-financing arrangements	0.0%	0.0%	4.5%	25.0%	18.2%	25.0%	6.3%	16.7%	12.5%
Sector-wide approaches	0.0%	9.1%	4.5%	50.0%	4.5%	12.5%	9.4%	0.0%	25.0%
Emergency Recovery lending*	0.0%	0.0%	0.0%	25.0%	4.5%	3.1%	3.1%	33.3%	12.5%
Other	0.0%	0.0%	0.0%	0.0%	0.0%	3.1%	0.0%	0.0%	0.0%
Don't know	0.0%	9.1%	4.5%	0.0%	13.6%	15.6%	6.3%	0.0%	12.5%

\*Significantly different between stakeholder groups

**B. Overall Attitudes toward the World Bank Group (continued)**

In addition to the regular relations with the national government as its main interlocutor, which TWO of the following groups should the World Bank Group collaborate with more in your country to ensure better development results there? (Choose no more than TWO)

Percentage of Respondents (Responses combined)	Office of President/ Prime Minister/ Minister		Office of Parliamentarian		Employee of a Ministry/ PMU/ Consultant on WBG project		Bilateral/ Multilateral Agency		Private Sector/ Financial Sector/ Private Bank		Academia/ Research institute/ Think tank		Other	
	CSO	Media	CSO	Media	CSO	Media	CSO	Media	CSO	Media	CSO	Media	CSO	Media
Academia/think tanks/research institutes	33.3%	18.2%	36.4%	0.0%	22.7%	28.1%	39.4%	33.3%	12.5%					
Donor community	8.3%	18.2%	18.2%	25.0%	13.6%	21.9%	9.1%	33.3%	37.5%					
Media	16.7%	9.1%	4.5%	0.0%	0.0%	3.1%	9.1%	0.0%	12.5%					
NGOs	16.7%	9.1%	9.1%	25.0%	22.7%	40.6%	12.1%	16.7%	12.5%					
Local Government	58.3%	45.5%	40.9%	25.0%	36.4%	31.3%	45.5%	16.7%	50.0%					
Private sector	16.7%	18.2%	9.1%	50.0%	18.2%	15.6%	12.1%	16.7%	0.0%					
Parliament	8.3%	54.5%	18.2%	0.0%	27.3%	9.4%	21.2%	16.7%	25.0%					
Community Based Organizations (CBOs)	25.0%	0.0%	22.7%	25.0%	27.3%	31.3%	30.3%	33.3%	12.5%					
Beneficiaries	16.7%	9.1%	9.1%	0.0%	4.5%	0.0%	0.0%	0.0%	0.0%					
Foundations	0.0%	0.0%	0.0%	0.0%	0.0%	3.1%	0.0%	16.7%	0.0%					
Faith based organizations	0.0%	9.1%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	12.5%					
UN and regional peace keeping forces	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%					
Emerging donors	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%					
UN agencies	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	6.1%	0.0%	0.0%					
Regional organizations	0.0%	9.1%	22.7%	0.0%	22.7%	3.1%	12.1%	16.7%	0.0%					
Other	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%					
Don't know	0.0%	0.0%	4.5%	0.0%	4.5%	9.4%	0.0%	0.0%	12.5%					

To what extent do you agree with the following statements about the World Bank Group's work in Myanmar? (1-Strongly disagree, 10-Strongly agree)

	Which of the following best describes your current position?																										
	Office of the President/ Prime Minster/ Minister			Office of Parliamentarian			Employee of a Ministry/ PMU/ Consultant on WBG project			Bilateral/ Multilateral Agency			Private Sector/ Financial Sector/ Private Bank			CSO			Media			Academia/ Research institute/ Think tank			Other		
	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD
Overall the World Bank Group currently plays a relevant role in development in Myanmar	11	8.64	1.36	10	7.80	1.14	21	7.38	1.60	4	6.50	2.08	19	7.53	1.43	26	6.62	2.30	32	7.75	2.21	5	6.60	.55	8	7.13	2.59
The World Bank Group's work is aligned with what I consider the development priorities for Myanmar	11	7.82	2.18	10	7.70	1.34	21	6.90	1.70	4	6.00	2.16	18	6.94	1.76	26	6.27	2.39	29	6.69	2.07	5	6.20	1.48	8	6.75	1.91
The World Bank Group supports programs and strategies that are realistic for Myanmar	11	7.55	1.63	9	7.33	1.87	21	6.62	1.53	4	5.50	1.00	19	6.84	1.80	24	5.92	2.00	27	6.26	2.10	5	6.00	.71	8	6.38	1.85
The World Bank Group treats clients and stakeholders in Myanmar with respect	10	7.50	1.96	8	7.50	1.41	17	6.53	1.42	4	6.00	1.41	17	6.71	2.05	20	6.65	2.08	25	6.60	1.96	4	6.75	1.71	6	7.17	1.94

**B. Overall Attitudes toward the World Bank Group (continued)**

To what extent is the World Bank Group an effective development partner in Myanmar in terms of each of the following? (1-To no degree at all, 10-To a very significant degree)

	Which of the following best describes your current position?																												
	Office of the President/ Prime Minister/ Minister			Office of Parliamentarian			Employee of a Ministry/ PMU/ Consultant on WBG project			Bilateral/ Multilateral Agency			Private Sector/ Financial Sector/ Private Bank			CSO			Media			Academia/ Research institute/ Think tank			Other				
	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean
Responsiveness	9	7.33	2.18	7	6.29	1.80	17	6.47	1.42	3	5.33	2.52	11	6.00	2.00	18	5.50	2.26	17	5.82	1.59	3	5.67	.58	5	7.40	2.30		
Flexibility (in terms of the institution's products and services)*	9	7.11	1.69	7	6.14	1.35	17	6.24	1.25	3	4.00	1.00	11	5.73	2.00	19	4.42	2.06	16	6.00	1.41	3	5.33	.58	4	6.50	3.11		
Flexibility (in terms of changing country circumstances)*	10	7.30	1.95	9	6.89	1.76	19	6.26	1.63	3	4.33	1.15	15	6.13	1.96	20	4.80	2.04	22	5.86	1.70	4	5.25	1.26	6	7.33	2.66		
Being inclusive	11	7.27	2.00	9	6.89	1.36	19	6.42	1.74	4	5.50	.58	13	6.54	1.90	18	5.39	1.97	22	6.23	1.74	3	5.67	1.53	6	7.17	2.48		
Openness	11	7.09	2.39	9	6.00	2.24	20	6.65	1.50	3	4.67	1.15	15	5.73	1.79	23	5.70	2.32	25	5.68	2.76	3	6.00	1.00	6	7.83	1.47		
Staff accessibility	10	6.90	2.23	9	5.67	2.18	18	6.17	1.29	4	5.00	1.15	13	5.23	1.96	20	5.25	2.36	20	5.65	2.43	4	5.50	1.29	5	7.20	1.92		
Straightforwardness and honesty	10	7.50	2.12	8	5.88	2.36	18	6.78	1.35	3	5.00	1.00	13	6.46	2.07	19	5.74	1.91	19	6.26	2.21	4	5.75	.96	6	6.83	2.14		
Ease of access to the people at the World Bank Group who are making decisions important to my work	8	7.00	2.83	8	6.25	2.43	17	6.65	1.62	3	4.33	1.53	12	5.08	2.02	15	5.20	2.24	17	5.65	2.98	3	5.67	.58	6	7.17	2.14		
Collaboration with civil society	8	6.75	1.98	6	4.67	1.51	16	5.81	1.17	4	4.75	1.50	15	5.80	2.08	17	4.94	2.33	18	5.67	2.17	3	6.67	1.53	4	7.00	2.45		
Collaboration with the Government	10	8.00	1.70	9	7.67	1.41	19	7.53	1.71	4	6.00	2.45	15	7.33	1.05	21	7.24	1.89	23	7.43	1.65	4	7.00	1.83	5	8.80	1.10		
Collaboration with other donors and development partners	7	8.29	1.38	7	7.71	1.25	15	6.87	1.36	4	5.25	1.71	10	6.90	1.85	16	6.38	2.09	16	6.31	1.89	3	7.33	1.15	4	8.00	1.83		
Collaboration with the private sector	7	6.57	1.72	7	5.71	1.25	14	5.86	1.23	3	4.67	.58	12	5.25	2.18	12	5.25	1.91	20	5.35	2.16	2	6.50	2.12	4	8.75	1.50		
The speed in which it gets things accomplished on the ground	9	6.67	2.29	7	5.57	2.82	17	5.59	1.42	3	4.67	.58	10	5.20	2.04	17	4.76	2.02	18	5.33	1.94	3	6.33	1.53	4	6.50	3.51		
Being a long-term partner	10	8.30	2.00	8	7.13	1.81	19	7.68	1.92	3	6.00	1.73	16	6.44	2.13	17	6.35	1.66	20	7.00	1.86	4	6.50	1.29	4	8.75	1.50		

\*Significantly different between stakeholder groups

To be more effective development partner in Myanmar, do you believe that the World Bank Group should have?\* (Select only ONE response)

Percentage of Respondents	Office of President/ Prime Minister/ Minister	Office of Parliamentarian	Employee of a Ministry/ PMU/ Consultant on WBG project	Bilateral/ Multilateral Agency	Private Sector/ Financial Sector/ Private Bank	CSO	Media	Academia/ Research institute/ Think tank	Other
More local presence	90.9%	54.5%	100.0%	75.0%	78.9%	63.3%	69.0%	66.7%	75.0%
The current level of local presence is adequate	0.0%	0.0%	0.0%	0.0%	10.5%	16.7%	13.8%	33.3%	25.0%
Less local presence	9.1%	27.3%	0.0%	0.0%	0.0%	0.0%	10.3%	0.0%	0.0%
Don't know	0.0%	18.2%	0.0%	25.0%	10.5%	20.0%	6.9%	0.0%	0.0%

\*Significantly different between stakeholder groups

### C. World Bank Group's Effectiveness and Results

In your opinion, how IMPORTANT is it for the World Bank Group to be involved in the following areas of development in Myanmar? (1-Not important at all, 10-Very important)

	Which of the following best describes your current position?																										
	Office of the President/ Prime Minister/ Minister			Office of Parliamentarian			Employee of a Ministry/ PMU/ Consultant on WBG project			Bilateral/ Multilateral Agency			Private Sector/ Financial Sector/ Private Bank			CSO			Media			Academia/ Research institute/ Think tank			Other		
	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD
Anti corruption	8	7.38	1.19	8	7.38	2.20	19	6.84	1.83	4	7.25	1.50	20	6.65	2.37	23	7.78	2.65	29	8.17	2.27	2	5.50	2.12	5	8.40	2.51
Information and communications technology	10	8.20	1.14	9	7.11	2.52	20	7.65	1.39	4	7.00	1.41	19	7.26	1.45	26	7.23	2.42	29	7.72	2.46	5	7.60	.55	7	8.29	1.80
Transport	10	8.60	1.17	9	8.56	1.33	20	8.25	1.37	4	8.00	2.16	19	8.16	1.42	26	8.12	2.29	29	8.45	2.01	5	8.40	1.14	7	9.14	1.21
Crime and violence	10	5.80	1.93	9	5.33	2.40	19	5.53	1.50	4	5.75	2.87	19	5.63	1.89	23	5.52	1.88	26	5.92	2.37	3	4.67	.58	6	6.33	1.51
Regional conflict and tensions	10	6.00	1.63	9	5.33	2.40	19	5.63	1.64	4	5.75	2.87	19	6.42	1.92	23	6.00	2.04	26	5.77	2.20	3	4.67	.58	6	6.50	1.52
Law and justice	9	6.11	2.47	8	6.25	2.92	19	6.53	1.65	4	6.50	2.08	19	6.05	2.61	25	6.48	2.52	26	6.96	2.76	3	5.33	1.53	6	7.67	2.25
Urban development	10	8.40	1.43	9	7.44	2.70	21	8.00	1.52	4	7.75	.96	19	7.42	1.68	24	7.42	2.22	28	7.14	2.22	5	8.00	.71	7	9.00	1.41
Environmental sustainability	10	8.40	1.65	9	8.56	1.42	21	8.00	1.52	4	7.50	1.73	19	7.53	1.68	25	7.84	2.46	29	8.00	1.75	5	7.60	.89	7	8.86	2.04
Regulatory framework	9	7.00	1.80	9	6.67	2.78	20	7.25	1.29	4	8.25	1.26	19	6.95	1.81	26	7.46	2.20	25	6.96	2.73	3	6.00	1.73	6	8.33	1.86
Communicable/non-communicable diseases	8	6.63	1.51	8	5.75	2.66	19	7.53	1.47	4	6.25	3.30	19	6.58	1.64	26	6.04	2.41	27	6.33	2.13	5	7.80	.84	5	7.20	3.03
Poverty reduction	9	8.78	1.30	9	7.78	2.82	21	8.43	1.43	4	8.50	1.91	20	8.00	1.45	28	7.79	1.93	29	8.69	2.00	5	8.00	1.73	7	8.29	2.29
Improving the lives of women	9	8.44	1.33	8	7.38	2.88	19	7.47	1.84	4	7.75	1.26	19	6.84	1.77	26	7.69	1.69	27	6.89	2.22	5	6.80	2.17	6	8.00	1.79
Domestic private sector development	10	8.10	1.85	9	8.56	1.33	22	7.77	1.72	4	8.25	.50	20	7.85	1.57	26	7.77	1.61	28	8.21	1.91	5	7.00	2.00	7	9.43	.79
Foreign direct investment*	10	7.70	2.11	9	8.89	1.36	19	7.42	2.04	4	7.50	3.79	19	7.11	2.02	26	7.65	2.06	30	8.23	2.08	5	6.20	2.28	7	9.86	.38
Local governance and institutions	10	6.90	1.52	9	7.11	1.69	17	6.47	1.42	4	7.50	1.73	19	7.21	1.90	26	7.23	1.70	27	7.48	2.17	4	5.75	1.50	5	8.60	1.34
Water and sanitation	10	7.90	1.37	9	6.33	2.35	20	7.90	1.52	4	7.50	2.08	19	7.11	1.24	24	6.75	2.71	29	7.86	2.18	5	7.40	1.95	7	7.86	2.79
Trade and exports	10	7.50	1.78	9	7.67	1.58	20	7.90	1.68	4	6.75	3.20	19	7.32	1.73	24	7.04	2.20	29	7.79	2.32	5	6.20	1.79	7	8.14	1.35
Economic growth	10	8.60	1.17	9	8.22	1.64	21	8.33	1.20	4	8.25	.50	19	7.95	1.47	27	8.07	1.73	29	8.62	1.86	5	8.40	1.14	7	9.29	1.25
Energy	10	7.80	1.75	9	7.11	2.71	20	8.10	1.41	4	7.75	2.87	19	8.11	1.73	27	8.04	2.16	30	8.10	2.35	5	7.60	2.07	6	9.50	.84
Disaster management	10	6.30	1.25	9	6.11	2.20	20	6.90	1.86	3	7.67	1.53	18	6.50	1.50	22	7.09	2.00	29	6.62	2.41	4	6.25	2.06	7	8.00	1.73
Public sector governance/ reform	10	8.50	2.01	9	7.67	2.96	19	7.63	1.77	3	8.67	2.31	19	7.00	2.69	26	8.38	1.75	28	7.86	2.45	5	7.40	1.52	6	9.67	.52
Job creation/employment	10	7.60	1.84	9	8.11	1.54	20	7.70	1.63	4	8.00	1.63	20	7.80	1.28	27	7.56	2.22	30	8.43	1.83	5	7.20	1.64	7	8.14	2.54
Social cohesion	10	7.00	1.15	9	6.44	2.35	19	6.95	1.43	4	6.75	2.22	18	6.89	1.37	26	6.42	2.14	26	7.00	2.45	5	6.60	1.52	6	7.67	1.21
Financial markets	10	7.80	1.62	9	7.78	2.82	20	8.05	1.47	4	7.50	1.29	19	7.32	1.70	25	7.16	2.13	29	7.69	2.29	5	7.00	1.58	7	9.29	.95
Equality of opportunity	10	6.10	1.29	9	6.00	2.29	19	6.42	1.61	4	7.50	1.29	19	7.26	1.59	26	7.27	1.66	26	7.12	2.58	4	5.50	1.29	6	8.67	1.21
Health	10	8.10	1.52	9	8.33	1.41	22	7.82	1.26	4	6.50	3.11	20	7.50	1.47	28	6.50	2.94	29	7.93	2.19	5	7.80	1.10	7	7.71	3.09
Rural development	10	8.40	1.07	9	7.44	2.70	22	8.32	1.25	4	8.25	1.26	19	7.63	1.54	26	7.77	2.27	29	7.83	2.09	5	8.00	1.22	7	8.14	3.29
Global/regional integration	10	7.60	1.51	9	6.33	2.12	19	7.42	1.50	4	6.25	1.26	19	6.47	1.74	25	6.56	2.40	27	6.52	2.29	5	6.40	1.52	6	8.83	1.47
Food security	10	7.30	1.25	9	6.67	2.24	19	7.16	1.80	4	6.25	3.10	19	6.79	1.78	25	6.88	2.51	29	7.28	2.45	5	6.40	1.67	6	8.50	1.38
Education	7	8.57	1.13	8	8.50	1.41	21	8.38	1.02	4	6.50	3.11	19	8.11	1.10	27	7.63	2.47	30	8.63	1.83	5	7.80	1.10	7	8.57	1.99
Security/stabilization/reconstruction	9	6.89	2.15	9	6.11	2.20	19	6.79	1.90	3	7.33	2.31	19	6.26	2.33	26	6.88	2.14	26	6.38	2.59	4	5.25	.96	6	8.67	1.37
Social protection	10	6.80	1.81	9	6.33	2.40	19	6.68	1.83	3	7.00	1.73	19	6.47	1.61	24	6.21	2.38	29	6.97	2.61	5	6.40	1.82	6	8.17	1.94
Climate change	10	7.00	1.76	9	6.56	2.35	18	6.94	1.86	4	7.50	1.29	19	6.63	1.67	24	7.04	1.94	28	6.29	2.23	5	6.60	1.67	6	8.83	1.17
Agricultural development	10	7.90	.99	9	8.56	1.33	19	8.21	1.27	4	8.50	1.91	18	7.83	1.47	28	8.00	2.05	30	8.50	1.53	4	7.50	1.00	6	9.17	.98
Natural resource management	10	7.80	2.04	9	7.44	2.74	19	7.58	2.06	4	8.00	.82	19	7.26	1.76	27	8.00	1.69	29	7.66	2.38	5	6.60	1.95	6	9.00	.89

\*Significantly different between stakeholder groups

### C. World Bank Group's Effectiveness and Results (continued)

Where are the World Bank Group's decisions made primarily that support the program in Myanmar? (Select only ONE response)

Percentage of Respondents	Office of President/ Prime Minister/ Minister	Office of Parliamentarian	Employee of a Ministry/ PMU/ Consultant on WBG project	Bilateral/ Multilateral Agency	Private Sector/ Financial Sector/ Private Bank	CSO	Media	Academia/ Research institute/ Think tank	Other
At the Headquarters (in Washington D.C.)	54.5%	77.8%	59.1%	25.0%	47.6%	45.2%	41.9%	50.0%	12.5%
In the country	18.2%	11.1%	4.5%	25.0%	23.8%	16.1%	16.1%	33.3%	25.0%
Don't know	27.3%	11.1%	36.4%	50.0%	28.6%	38.7%	41.9%	16.7%	62.5%

	Which of the following best describes your current position?																										
	Office of the President/ Prime Minster/ Minister			Office of Parliamentarian			Employee of a Ministry/ PMU/ Consultant on WBG project			Bilateral/ Multilateral Agency			Private Sector/ Financial Sector/ Private Bank			CSO			Media			Academia/ Research institute/ Think tank			Other		
	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD
To what extent does the World Bank Group's work help to achieve development results in Myanmar?	11	7.09	1.81	9	6.44	1.74	21	6.38	1.60	4	5.25	1.71	19	6.21	1.58	22	5.55	1.97	24	6.25	1.36	5	5.80	1.79	7	6.29	1.25

(1-To no degree at all, 10-To a very significant degree)

	Which of the following best describes your current position?																										
	Office of the President/ Prime Minster/ Minister			Office of Parliamentarian			Employee of a Ministry/ PMU/ Consultant on WBG project			Bilateral/ Multilateral Agency			Private Sector/ Financial Sector/ Private Bank			CSO			Media			Academia/ Research institute/ Think tank			Other		
	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD
To what extent does the World Bank Group help to build/strengthen existing country systems (e.g., procurement, financial management, etc.) in Myanmar?	11	6.73	1.62	9	6.22	1.64	21	6.29	1.74	4	5.00	1.83	18	6.28	1.56	19	5.63	2.17	22	5.82	1.68	5	5.80	1.64	6	6.50	1.87

(1-To no degree at all, 10-To a very significant degree)

To what extent do you agree with the following statements about the World Bank Group in Myanmar? (1-Strongly disagree, 10-Strongly agree)

	Which of the following best describes your current position?																										
	Office of the President/ Prime Minster/ Minister			Office of Parliamentarian			Employee of a Ministry/ PMU/ Consultant on WBG project			Bilateral/ Multilateral Agency			Private Sector/ Financial Sector/ Private Bank			CSO			Media			Academia/ Research institute/ Think tank			Other		
	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD
The World Bank Group's financial instruments (i.e., investment lending, Development Policy Loan, Trust Funds, Program 4 Result, etc.) meet the needs of Myanmar	11	7.18	1.78	10	7.40	1.43	22	6.41	2.20	4	5.75	2.06	20	6.70	1.98	25	5.88	2.28	31	6.55	1.84	5	6.80	1.92	8	5.88	2.59
The World Bank Group meets Myanmar's needs for knowledge services (e.g., research, analysis, data, technical assistance)	11	6.73	1.90	9	6.56	2.01	22	6.64	1.99	4	5.75	1.89	20	6.95	1.73	26	6.15	2.07	29	6.52	2.03	6	6.50	1.87	8	6.25	2.71

### D. The World Bank Group's Knowledge Work and Activities

How frequently do you consult World Bank Group's knowledge work and activities in the work you do?

Percentage of Respondents	Office of President/ Prime Minister/ Minister	Office of Parliamentarian	Employee of a Ministry/ PMU/ Consultant on WBG project	Bilateral/ Multilateral Agency	Private Sector/ Financial Sector/ Private Bank	CSO	Media	Academia/ Research institute/ Think tank	Other
	Monthly	18.2%	0.0%	18.2%	50.0%	16.7%	10.3%	9.7%	16.7%
A few times a year	9.1%	10.0%	27.3%	25.0%	16.7%	24.1%	6.5%	33.3%	12.5%
Rarely	45.5%	80.0%	40.9%	25.0%	44.4%	37.9%	58.1%	33.3%	62.5%
Never	27.3%	10.0%	13.6%	0.0%	22.2%	27.6%	25.8%	16.7%	0.0%

In Myanmar, to what extent do you believe that the World Bank Group's knowledge work and activities: (1-To no degree at all, 10-To a very significant degree)

	Which of the following best describes your current position?																										
	Office of the President/ Prime Minster/ Minister			Office of Parliamentarian			Employee of a Ministry/ PMU/ Consultant on WBG project			Bilateral/ Multilateral Agency			Private Sector/ Financial Sector/ Private Bank			CSO			Media			Academia/ Research institute/ Think tank			Other		
	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD
Are timely	8	6.75	1.75	8	6.50	1.85	17	6.12	1.22	4	6.00	2.00	12	6.00	1.60	18	6.22	2.16	19	5.58	1.89	4	6.25	1.26	5	4.80	1.48
Include appropriate level of stakeholder involvement during preparation	9	6.78	1.48	9	6.44	1.74	17	6.24	1.35	4	7.00	0.00	13	6.38	1.94	22	5.91	2.35	22	5.82	1.76	4	6.00	.82	5	6.00	1.22
Are relevant to Myanmar's development priorities	11	7.64	1.50	10	7.70	1.25	20	6.80	1.32	4	7.00	0.00	16	6.50	1.83	23	6.74	1.48	25	6.76	2.03	4	5.75	.96	5	7.00	1.87
Lead to practical solutions	10	7.30	1.49	9	7.33	1.12	18	6.72	1.32	4	5.50	2.08	12	6.33	1.50	21	5.71	2.28	23	7.00	2.00	4	5.75	.96	4	7.00	.82
Are accessible (well written and easy to understand)	10	7.10	1.66	10	6.80	1.62	17	6.53	1.18	4	6.50	.58	15	6.07	1.91	23	6.26	2.07	23	6.30	1.82	4	5.25	.96	5	6.00	1.22
Are source of relevant information on global good practices	9	7.11	1.96	8	6.25	1.83	17	6.82	1.01	3	6.00	2.65	17	6.41	1.46	23	6.43	1.93	18	6.61	2.40	4	5.50	.58	5	7.00	2.24
Enhance your knowledge and/or skills	10	7.30	1.83	10	6.60	1.71	19	7.05	1.18	4	5.75	2.06	17	6.35	2.09	25	6.24	2.39	25	6.04	2.59	4	6.00	1.41	5	7.00	2.00
Are adequately disseminated	10	6.20	1.75	9	6.22	1.92	17	5.71	1.79	4	6.00	2.16	14	5.57	1.79	23	5.35	2.39	18	5.39	2.62	4	5.50	1.29	5	4.60	.89
Are translated enough into local language	10	4.80	2.62	10	5.30	2.50	17	5.47	1.91	2	6.00	0.00	16	5.00	2.31	16	5.44	2.39	19	4.95	3.01	4	5.25	.96	4	4.75	1.26
Are adaptable to Myanmar's specific development challenges and country circumstances	11	7.09	1.92	9	7.00	1.50	19	6.37	1.57	3	5.33	2.08	16	6.31	1.96	25	5.76	2.45	22	6.32	2.75	4	5.75	.96	5	6.20	1.30

	Which of the following best describes your current position?																										
	Office of the President/ Prime Minster/ Minister			Office of Parliamentarian			Employee of a Ministry/ PMU/ Consultant on WBG project			Bilateral/ Multilateral Agency			Private Sector/ Financial Sector/ Private Bank			CSO			Media			Academia/ Research institute/ Think tank			Other		
	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD
Overall, how significant a contribution do you believe the World Bank Group's knowledge work and activities make to development results in your country?	11	7.27	1.62	9	6.78	1.72	21	6.52	1.97	3	7.00	1.00	19	6.16	1.80	24	5.75	2.21	28	6.11	2.30	5	6.20	.84	8	5.88	2.10
Overall, how would you rate the technical quality of the World Bank Group's knowledge work and activities?	10	7.40	1.35	8	7.75	1.39	19	7.21	1.27	3	7.33	.58	16	6.56	1.36	22	6.41	2.09	25	6.72	1.88	5	6.80	.84	5	7.40	1.14

(1-Not significant at all, 10-Very significant; 1-Very low technical quality, 10-Very high technical quality)

### E. Recent Trends and the Future Role of the World Bank Group in Myanmar

Which of the following SHOULD the World Bank Group do to make itself of greater value in Myanmar? (Choose no more than TWO)

Percentage of Respondents (Responses combined)	Office of President/ Prime Minister/ Minister	Office of Parliamentarian	Employee of a Ministry/ PMU/ Consultant on WBG project	Bilateral/ Multilateral Agency	Private Sector/ Financial Sector/ Private Bank	CSO	Media	Academia/ Research institute/ Think tank	Other
	Provide more adequate data/knowledge/statistics/figures on Myanmar's economy	27.3%	45.5%	33.3%	0.0%	23.8%	37.5%	36.4%	40.0%
Collaborate more effectively with Government clients	36.4%	63.6%	61.9%	25.0%	33.3%	37.5%	48.5%	80.0%	87.5%
Offer more innovative financial products	9.1%	9.1%	23.8%	25.0%	28.6%	9.4%	9.1%	0.0%	12.5%
Improve the competitiveness of its financing compared to markets	9.1%	0.0%	0.0%	0.0%	4.8%	6.3%	3.0%	0.0%	0.0%
Reach out more to groups outside of Government*	9.1%	0.0%	4.8%	25.0%	14.3%	37.5%	12.1%	0.0%	12.5%
Improve the quality of its experts as related to Myanmar's specific challenges	9.1%	9.1%	14.3%	25.0%	9.5%	3.1%	9.1%	20.0%	12.5%
Offer more innovative knowledge services	18.2%	0.0%	4.8%	25.0%	4.8%	3.1%	6.1%	20.0%	0.0%
Ensure greater selectivity in its work	27.3%	9.1%	9.5%	0.0%	0.0%	3.1%	6.1%	0.0%	0.0%
Increase the level of capacity development in the country	36.4%	36.4%	19.0%	50.0%	47.6%	28.1%	33.3%	40.0%	37.5%
Reduce the complexity of obtaining World Bank Group financing	9.1%	9.1%	19.0%	0.0%	9.5%	3.1%	9.1%	0.0%	0.0%
Increase availability of Fee-Based services	0.0%	0.0%	0.0%	0.0%	4.8%	0.0%	0.0%	0.0%	0.0%
Work faster	9.1%	9.1%	4.8%	0.0%	0.0%	12.5%	18.2%	0.0%	0.0%
Increase the level of World Bank Group staffing in Myanmar's office	0.0%	9.1%	4.8%	0.0%	9.5%	0.0%	0.0%	0.0%	0.0%
Other	0.0%	0.0%	0.0%	25.0%	4.8%	6.3%	6.1%	0.0%	0.0%

\*Significantly different between stakeholder groups

When considering the combination of services that the World Bank Group offers in Myanmar, and taking into account its limited level of resources, which ONE of the following do you believe the World Bank Group should offer more of in Myanmar?\* (Select only ONE response)

Percentage of Respondents	Office of President/ Prime Minister/ Minister	Office of Parliamentarian	Employee of a Ministry/ PMU/ Consultant on WBG project	Bilateral/ Multilateral Agency	Private Sector/ Financial Sector/ Private Bank	CSO	Media	Academia/ Research institute/ Think tank	Other
	Financial services	45.5%	18.2%	52.6%	50.0%	47.4%	25.8%	36.7%	40.0%
Knowledge products	9.1%	18.2%	5.3%	0.0%	5.3%	22.6%	13.3%	20.0%	28.6%
Convening services	9.1%	9.1%	15.8%	0.0%	10.5%	3.2%	16.7%	0.0%	28.6%
None of the above	0.0%	0.0%	0.0%	25.0%	0.0%	0.0%	0.0%	0.0%	0.0%
The combination is appropriate for Myanmar	27.3%	45.5%	26.3%	25.0%	26.3%	32.3%	30.0%	40.0%	14.3%
Don't know	9.1%	9.1%	0.0%	0.0%	10.5%	16.1%	3.3%	0.0%	0.0%

\*Significantly different between stakeholder groups

Which THREE areas below would benefit most from the World Bank Group playing a leading role among international partners in Myanmar? (Choose no more than THREE)

Percentage of Respondents (Responses combined)	Office of President/ Prime Minister/ Minister	Office of Parliamentarian	Employee of a Ministry/ PMU/ Consultant on WBG project	Bilateral/ Multilateral Agency	Private Sector/ Financial Sector/ Private Bank	CSO	Media	Academia/ Research institute/ Think tank	Other
	Social safety nets	8.3%	0.0%	10.0%	25.0%	9.5%	9.7%	15.2%	0.0%
Public financial management	58.3%	45.5%	60.0%	75.0%	33.3%	38.7%	27.3%	75.0%	25.0%
Protecting natural resources wealth of country*	0.0%	18.2%	15.0%	0.0%	38.1%	22.6%	6.1%	0.0%	50.0%
Access to justice systems	0.0%	0.0%	0.0%	25.0%	4.8%	6.5%	12.1%	0.0%	0.0%
Access to basic services	0.0%	0.0%	5.0%	0.0%	0.0%	6.5%	6.1%	0.0%	0.0%
Capacity of state institutions	50.0%	36.4%	45.0%	75.0%	38.1%	29.0%	39.4%	50.0%	75.0%
Jobs	25.0%	36.4%	40.0%	0.0%	14.3%	25.8%	39.4%	0.0%	25.0%
Improving livelihoods	16.7%	27.3%	5.0%	25.0%	33.3%	32.3%	33.3%	25.0%	12.5%
Private sector development	41.7%	54.5%	40.0%	50.0%	47.6%	32.3%	54.5%	0.0%	50.0%
Banking services and access to finance	66.7%	72.7%	65.0%	25.0%	61.9%	45.2%	39.4%	100.0%	50.0%
Social inclusion	8.3%	9.1%	0.0%	0.0%	0.0%	0.0%	6.1%	0.0%	0.0%
Stimulating dialogue to promote peace and stability	16.7%	0.0%	5.0%	0.0%	4.8%	22.6%	9.1%	25.0%	12.5%
Improving the lives of women	0.0%	0.0%	10.0%	0.0%	9.5%	12.9%	12.1%	25.0%	0.0%

\*Significantly different between stakeholder groups

**E. Recent Trends and the Future Role of the World Bank Group in Myanmar (continued)**

Which THREE areas below would benefit most from other donors in Myanmar? (Choose no more than THREE)

Percentage of Respondents (Responses combined)	Office of President/ Prime Minister/ Minister	Office of Parliamentarian	Employee of a Ministry/ PMU/ Consultant on WBG project	Bilateral/ Multilateral Agency	Private Sector/ Financial Sector/ Private Bank	Academia/ Research institute/ Think tank		Other	
						CSO	Media		
Social safety nets	25.0%	27.3%	25.0%	50.0%	35.0%	26.7%	36.4%	25.0%	50.0%
Public financial management	0.0%	27.3%	10.0%	0.0%	5.0%	0.0%	9.1%	0.0%	12.5%
Protecting natural resources wealth of country	41.7%	18.2%	45.0%	0.0%	15.0%	16.7%	27.3%	25.0%	12.5%
Access to justice systems	8.3%	0.0%	15.0%	25.0%	10.0%	3.3%	9.1%	25.0%	25.0%
Access to basic services	16.7%	36.4%	10.0%	0.0%	20.0%	30.0%	27.3%	50.0%	25.0%
Capacity of state institutions	0.0%	0.0%	0.0%	0.0%	0.0%	16.7%	18.2%	0.0%	0.0%
Jobs	41.7%	45.5%	30.0%	25.0%	15.0%	33.3%	36.4%	25.0%	12.5%
Improving livelihoods	41.7%	45.5%	50.0%	50.0%	50.0%	53.3%	33.3%	75.0%	50.0%
Private sector development	25.0%	45.5%	25.0%	0.0%	30.0%	6.7%	30.3%	25.0%	12.5%
Banking services and access to finance	25.0%	18.2%	10.0%	25.0%	30.0%	10.0%	21.2%	0.0%	0.0%
Social inclusion	16.7%	9.1%	15.0%	50.0%	10.0%	23.3%	12.1%	0.0%	25.0%
Stimulating dialogue to promote peace and stability	0.0%	9.1%	15.0%	50.0%	20.0%	30.0%	9.1%	25.0%	37.5%
Improving the lives of women	41.7%	18.2%	35.0%	25.0%	55.0%	36.7%	30.3%	25.0%	37.5%

**F. Communication and Information Sharing**

How do you get most of your information about economic and social development issues in Myanmar? (Choose no more than TWO)

Percentage of Respondents (Responses combined)	Office of President/ Prime Minister/ Minister	Office of Parliamentarian	Employee of a Ministry/ PMU/ Consultant on WBG project	Bilateral/ Multilateral Agency	Private Sector/ Financial Sector/ Private Bank	Academia/ Research institute/ Think tank		Other	
						CSO	Media		
Local newspapers	54.5%	72.7%	42.9%	100.0%	52.4%	53.3%	45.5%	66.7%	37.5%
International newspapers	9.1%	9.1%	9.5%	25.0%	19.0%	10.0%	9.1%	0.0%	25.0%
Local radio	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
International radio	0.0%	0.0%	0.0%	0.0%	0.0%	3.3%	6.1%	0.0%	0.0%
Local television	36.4%	18.2%	28.6%	0.0%	19.0%	10.0%	12.1%	16.7%	0.0%
International television	0.0%	0.0%	4.8%	0.0%	14.3%	3.3%	6.1%	0.0%	0.0%
Periodicals	36.4%	36.4%	14.3%	0.0%	23.8%	30.0%	27.3%	50.0%	25.0%
Internet	36.4%	45.5%	66.7%	75.0%	38.1%	33.3%	60.6%	33.3%	62.5%
Social media	18.2%	0.0%	28.6%	0.0%	14.3%	30.0%	27.3%	16.7%	37.5%
Blogs	0.0%	0.0%	0.0%	0.0%	4.8%	0.0%	3.0%	0.0%	0.0%
Mobile phones	9.1%	9.1%	4.8%	0.0%	4.8%	6.7%	0.0%	0.0%	0.0%
Instant messaging	0.0%	0.0%	0.0%	0.0%	4.8%	3.3%	0.0%	16.7%	0.0%
Other	0.0%	9.1%	0.0%	0.0%	4.8%	16.7%	3.0%	0.0%	12.5%

**F. Communication and Information Sharing (continued)**

How would you prefer to receive information from the World Bank Group? (Choose no more than TWO)

Percentage of Respondents (Responses combined)	Office of President/ Prime Minister/ Minister	Office of Parliamentarian	Employee of a Ministry/ PMU/ Consultant on WBG project	Bilateral/ Multilateral Agency	Private Sector/ Financial Sector/ Private Bank	CSO	Media	Academia/ Research institute/ Think tank	Other
Blogs	8.3%	0.0%	4.5%	0.0%	0.0%	0.0%	3.0%	0.0%	12.5%
Direct contact with World Bank Group	33.3%	27.3%	50.0%	50.0%	31.8%	46.9%	21.2%	33.3%	25.0%
e-Newsletters	8.3%	0.0%	9.1%	25.0%	4.5%	9.4%	27.3%	16.7%	12.5%
Instant messaging	0.0%	9.1%	0.0%	0.0%	0.0%	0.0%	12.1%	0.0%	0.0%
World Bank Group's seminars/workshops/conferences	58.3%	54.5%	45.5%	50.0%	59.1%	28.1%	33.3%	50.0%	37.5%
World Bank Group's publications and other written materials	58.3%	54.5%	36.4%	50.0%	40.9%	46.9%	45.5%	50.0%	25.0%
Mobile phones	0.0%	0.0%	9.1%	25.0%	0.0%	6.3%	0.0%	0.0%	0.0%
Social media	8.3%	18.2%	9.1%	0.0%	22.7%	25.0%	27.3%	0.0%	25.0%
World Bank Group's website	16.7%	36.4%	36.4%	0.0%	31.8%	25.0%	30.3%	50.0%	62.5%
Other	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%

Are you aware of the World Bank Group's Access to Information Policy under which the Bank will now disclose any information in its possession that is not a list of exceptions?

Percentage of Respondents	Office of President/ Prime Minister/ Minister	Office of Parliamentarian	Employee of a Ministry/ PMU/ Consultant on WBG project	Bilateral/ Multilateral Agency	Private Sector/ Financial Sector/ Private Bank	CSO	Media	Academia/ Research institute/ Think tank	Other
Yes	66.7%	72.7%	63.6%	25.0%	31.8%	33.3%	58.1%	40.0%	25.0%
No	33.3%	27.3%	36.4%	75.0%	68.2%	66.7%	41.9%	60.0%	75.0%

Have you requested information from the World Bank Group on its activities in the past year?

Percentage of Respondents	Office of President/ Prime Minister/ Minister	Office of Parliamentarian	Employee of a Ministry/ PMU/ Consultant on WBG project	Bilateral/ Multilateral Agency	Private Sector/ Financial Sector/ Private Bank	CSO	Media	Academia/ Research institute/ Think tank	Other
Yes	16.7%	0.0%	30.0%	25.0%	9.1%	9.7%	18.8%	20.0%	0.0%
No	83.3%	100.0%	70.0%	75.0%	90.9%	90.3%	81.3%	80.0%	100.0%

Were you able to obtain this information?\*

Percentage of Respondents	Office of President/ Prime Minister/ Minister	Office of Parliamentarian	Employee of a Ministry/ PMU/ Consultant on WBG project	Bilateral/ Multilateral Agency	Private Sector/ Financial Sector/ Private Bank	CSO	Media	Academia/ Research institute/ Think tank	Other
Yes	100.0%	-	100.0%	100.0%	100.0%	66.7%	100.0%	0.0%	-
No	0.0%	-	0.0%	0.0%	0.0%	33.3%	0.0%	100.0%	-

\*Significantly different between stakeholder groups

Do you have access to the Internet?

Percentage of Respondents	Office of President/ Prime Minister/ Minister	Office of Parliamentarian	Employee of a Ministry/ PMU/ Consultant on WBG project	Bilateral/ Multilateral Agency	Private Sector/ Financial Sector/ Private Bank	CSO	Media	Academia/ Research institute/ Think tank	Other
Yes	100.0%	100.0%	100.0%	100.0%	78.9%	90.3%	92.6%	80.0%	85.7%
No	0.0%	0.0%	0.0%	0.0%	21.1%	9.7%	7.4%	20.0%	14.3%

Do you use/have used the World Bank Group website?

Percentage of Respondents	Office of President/ Prime Minister/ Minister	Office of Parliamentarian	Employee of a Ministry/ PMU/ Consultant on WBG project	Bilateral/ Multilateral Agency	Private Sector/ Financial Sector/ Private Bank	CSO	Media	Academia/ Research institute/ Think tank	Other
Yes	16.7%	40.0%	66.7%	50.0%	36.8%	35.5%	46.4%	40.0%	71.4%
No	83.3%	60.0%	33.3%	50.0%	63.2%	64.5%	53.6%	60.0%	28.6%

**F. Communication and Information Sharing (continued)****Which do you primarily use?**

Percentage of Respondents	Office of President/ Prime Minister/ Minister	Office of Parliamentarian	Employee of a Ministry/ PMU/ Consultant on WBG project	Bilateral/ Multilateral Agency	Private Sector/ Financial Sector/ Private Bank	CSO	Media	Academia/ Research institute/ Think tank	Other
The World Bank Group's country website	100.0%	80.0%	42.1%	33.3%	62.5%	40.0%	66.7%	100.0%	62.5%
The World Bank Group's main website	0.0%	20.0%	57.9%	66.7%	37.5%	60.0%	33.3%	0.0%	37.5%

**Which Internet connection do you use primarily when visiting a World Bank Group website?**

Percentage of Respondents	Office of President/ Prime Minister/ Minister	Office of Parliamentarian	Employee of a Ministry/ PMU/ Consultant on WBG project	Bilateral/ Multilateral Agency	Private Sector/ Financial Sector/ Private Bank	CSO	Media	Academia/ Research institute/ Think tank	Other
High speed	66.7%	100.0%	83.3%	66.7%	70.6%	59.1%	85.7%	0.0%	87.5%
Dial-up	33.3%	0.0%	16.7%	33.3%	29.4%	40.9%	14.3%	100.0%	12.5%

**Please rate how much you agree with the following statements. (1-Strongly disagree, 10-Strongly agree)**

	Which of the following best describes your current position?																										
	Office of the President/ Prime Minister/ Minister			Office of Parliamentarian			Employee of a Ministry/ PMU/ Consultant on WBG project			Bilateral/ Multilateral Agency			Private Sector/ Financial Sector/ Private Bank			CSO			Media			Academia/ Research institute/ Think tank			Other		
	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD
I use/consult World Bank Group's data more often than I did a few years ago*	7	7.00	2.77	8	5.75	1.58	18	6.33	1.75	3	4.00	1.00	12	7.50	2.32	23	5.17	2.35	23	6.17	1.92	4	4.25	.50	7	7.00	2.16
I find the World Bank Group's websites easy to navigate	2	7.50	3.54	5	6.40	1.67	16	7.13	1.54	3	6.33	.58	10	8.20	1.48	17	5.82	2.35	18	7.11	2.22				7	6.43	2.64
I find the information on the World Bank Group's websites useful*	2	7.50	3.54	5	7.40	1.52	17	6.76	1.20	3	5.67	2.31	10	8.50	1.51	15	6.00	1.73	18	7.50	1.89				7	8.57	1.81
The World Bank Group's social media channels are valuable sources of information about the institution	2	4.50	3.54	5	5.60	1.14	13	5.62	1.45	2	5.00	2.83	9	6.44	2.19	14	6.43	2.06	19	7.11	1.52	3	7.00	0.00	6	6.83	2.71
When I need information from the World Bank Group I know how to find it*	6	8.83	1.60	8	6.38	1.77	17	6.12	1.65	3	6.67	1.53	12	7.42	2.27	21	4.90	2.36	20	6.55	2.46	4	5.00	0.00	7	7.29	2.14
The World Bank Group is responsive to my information requests and inquiries	2	9.00	1.41	5	6.40	1.95	13	6.15	1.52	3	5.67	2.52	8	6.88	2.64	10	6.40	2.12	15	7.40	2.47				5	6.20	3.03

\*Significantly different between stakeholder groups

### G. Background Information

Currently, do you professionally collaborate/work with the World Bank Group in your country?\*

Percentage of Respondents	Office of President/ Prime Minister/ Minister	Office of Parliamentarian	Employee of a Ministry/ PMU/ Consultant on WBG project	Bilateral/ Multilateral Agency	Private Sector/ Financial Sector/ Private Bank	CSO	Media	Academia/ Research institute/ Think tank	Other
Yes	50.0%	70.0%	81.8%	75.0%	45.5%	22.6%	20.0%	75.0%	0.0%
No	50.0%	30.0%	18.2%	25.0%	54.5%	77.4%	80.0%	25.0%	100.0%

\*Significantly different between stakeholder groups

Which of the following agencies of the World Bank Group do you work with in Myanmar? (Select all that apply)

Percentage of Respondents (Responses combined)	Office of President/ Prime Minister/ Minister	Office of Parliamentarian	Employee of a Ministry/ PMU/ Consultant on WBG project	Bilateral/ Multilateral Agency	Private Sector/ Financial Sector/ Private Bank	CSO	Media	Academia/ Research institute/ Think tank	Other
The World Bank (IBRD/IDA)*	50.0%	45.5%	72.7%	75.0%	20.0%	13.3%	18.5%	0.0%	14.3%
The International Finance Corporation (IFC)*	30.0%	18.2%	36.4%	75.0%	55.0%	10.0%	7.4%	0.0%	28.6%
The Multilateral Investment Guarantee Agency (MIGA)*	30.0%	0.0%	0.0%	0.0%	5.0%	0.0%	3.7%	0.0%	0.0%
None*	50.0%	54.5%	13.6%	0.0%	40.0%	80.0%	77.8%	100.0%	71.4%

\*Significantly different between stakeholder groups

Do you projects involve both the World Bank and IFC?\*

Percentage of Respondents	Office of President/ Prime Minister/ Minister	Office of Parliamentarian	Employee of a Ministry/ PMU/ Consultant on WBG project	Bilateral/ Multilateral Agency	Private Sector/ Financial Sector/ Private Bank	CSO	Media	Academia/ Research institute/ Think tank	Other
Yes	30.0%	40.0%	50.0%	50.0%	19.0%	6.9%	3.6%	0.0%	0.0%
No	70.0%	60.0%	50.0%	50.0%	81.0%	93.1%	96.4%	100.0%	100.0%

\*Significantly different between stakeholder groups

If yes, what was your view on the two institutions working together in Myanmar? (Select only ONE response)

Percentage of Respondents	Office of President/ Prime Minister/ Minister	Office of Parliamentarian	Employee of a Ministry/ PMU/ Consultant on WBG project	Bilateral/ Multilateral Agency	Private Sector/ Financial Sector/ Private Bank	CSO	Media	Academia/ Research institute/ Think tank	Other
Working well together	100.0%	50.0%	50.0%	50.0%	50.0%	50.0%	0.0%		
Collaborating but needs improvement	0.0%	50.0%	50.0%	50.0%	50.0%	50.0%	100.0%		

Which of the following describes most of your exposure to the World Bank Group in Myanmar? (Choose no more than TWO)

Percentage of Respondents (Responses combined)	Office of President/ Prime Minister/ Minister	Office of Parliamentarian	Employee of a Ministry/ PMU/ Consultant on WBG project	Bilateral/ Multilateral Agency	Private Sector/ Financial Sector/ Private Bank	CSO	Media	Academia/ Research institute/ Think tank	Other
Observer*	66.7%	72.7%	5.3%	50.0%	52.4%	55.2%	65.6%	16.7%	62.5%
Use World Bank Group reports/data	44.4%	27.3%	21.1%	25.0%	9.5%	31.0%	34.4%	50.0%	25.0%
Engage in World Bank Group related/sponsored events/activities*	33.3%	18.2%	47.4%	50.0%	47.6%	27.6%	9.4%	83.3%	0.0%
Collaborate as part of my professional duties*	22.2%	0.0%	57.9%	0.0%	38.1%	13.8%	12.5%	16.7%	12.5%
Use World Bank Group website for information, data, research, etc.*	0.0%	9.1%	15.8%	0.0%	4.8%	20.7%	50.0%	0.0%	37.5%

\*Significantly different between stakeholder groups

## Appendix C: Responses to All Questions by Geographic Locations

### A. General Issues facing Myanmar

In general, would you say that Myanmar is headed in...?

Percentage of Respondents	Yangon	Outside Yangon
The right direction	70.5%	74.5%
The wrong direction	8.4%	1.8%
Not sure	21.1%	23.6%

Listed below are a number of development priorities in Myanmar. Please identify which of the following you consider the most important development priorities in Myanmar?

Percentage of Respondents (Responses combined)	Yangon	Outside Yangon
Social protection	8.1%	9.1%
Transport	21.2%	20.0%
Security/stabilization/reconstruction	17.2%	25.5%
Public sector governance/ reform	27.3%	18.2%
Global/regional integration	1.0%	1.8%
Improving the lives of women	3.0%	0.0%
Domestic private sector development	9.1%	10.9%
Foreign direct investment	10.1%	9.1%
Water and sanitation	1.0%	1.8%
Energy	10.1%	14.5%
Regional conflict and tensions	3.0%	5.5%
Job creation/employment	14.1%	12.7%
Rural development	12.1%	16.4%
Financial markets	1.0%	0.0%
Urban development	1.0%	3.6%
Environmental sustainability	2.0%	1.8%
Equality of opportunity	8.1%	5.5%
Health	15.2%	16.4%
Education	38.4%	45.5%
Poverty reduction	30.3%	20.0%
Food security	4.0%	0.0%
Social cohesion	4.0%	5.5%
Climate change	0.0%	0.0%
Agricultural development	9.1%	5.5%
Trade and exports	4.0%	3.6%
Crime and violence	0.0%	0.0%
Economic growth	13.1%	7.3%
Law and justice*	9.1%	0.0%
Regulatory framework	2.0%	3.6%
Communicable/non-communicable diseases	1.0%	0.0%
Local governance and institutions	1.0%	3.6%
Natural resource management	6.1%	1.8%
Anti corruption	11.1%	14.5%
Disaster management	0.0%	0.0%
Information and communications technology*	3.0%	10.9%

\*Significantly different between geographic locations

**A. General Issues facing Myanmar (continued)**

Listed below are a number of development priorities in Myanmar. Please identify which of the following you believe the Government of Myanmar should emphasize in the near future? (Choose no more than FIVE)

Percentage of Respondents (Responses combined)	Yangon	Outside Yangon
Social cohesion	21.2%	22.8%
Poverty reduction	41.4%	38.6%
Security/stabilization/reconstruction	31.3%	19.3%
Disaster management	1.0%	1.8%
Global/regional integration	4.0%	5.3%
Improving the lives of women	2.0%	0.0%
Domestic private sector development*	7.1%	29.8%
Foreign direct investment	16.2%	26.3%
Economic growth*	29.3%	10.5%
Energy	13.1%	19.3%
Regional conflict and tensions	5.1%	7.0%
Job creation/employment	26.3%	29.8%
Rural development	30.3%	28.1%
Financial markets	3.0%	5.3%
Urban development	1.0%	1.8%
Environmental sustainability*	4.0%	15.8%
Equality of opportunity	12.1%	5.3%
Health	24.2%	33.3%
Education*	63.6%	78.9%
Transport	20.2%	8.8%
Food security	6.1%	0.0%
Social protection	7.1%	10.5%
Climate change	3.0%	1.8%
Agricultural development	9.1%	5.3%
Trade and exports	2.0%	3.5%
Crime and violence	4.0%	1.8%
Water and sanitation	1.0%	1.8%
Law and justice	12.1%	10.5%
Regulatory framework	4.0%	1.8%
Communicable/non-communicable diseases	0.0%	0.0%
Local governance and institutions	4.0%	0.0%
Natural resource management	5.1%	5.3%
Anti corruption	15.2%	10.5%
Public sector governance/ reform	27.3%	31.6%
Information and communications technology	9.1%	12.3%

\*Significantly different between geographic locations

**A. General Issues facing Myanmar (continued)**

Poverty reduction is a broad term that encompasses work in many different areas. Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Myanmar? (Choose no more than THREE)

Percentage of Respondents (Responses combined)	Yangon	Outside Yangon
Water and sanitation	6.0%	3.5%
Equality of opportunity	17.0%	7.0%
Economic growth	27.0%	24.6%
Climate change	0.0%	0.0%
Regional conflict and tensions	7.0%	8.8%
Global/regional integration	0.0%	1.8%
Improving the lives of women	2.0%	7.0%
Rural development*	39.0%	56.1%
Urban development*	0.0%	5.3%
Regulatory framework	0.0%	0.0%
Local governance and institutions	7.0%	1.8%
Social protection	3.0%	1.8%
Law and justice	3.0%	1.8%
Transport	9.0%	10.5%
Crime and violence	0.0%	0.0%
Communicable/non-communicable diseases	1.0%	0.0%
Information and communications technology	4.0%	1.8%
Security/stabilization/reconstruction	4.0%	5.3%
Anti corruption	9.0%	3.5%
Domestic private sector development	16.0%	17.5%
Foreign direct investment	5.0%	3.5%
Energy	14.0%	8.8%
Public sector governance/ reform	17.0%	8.8%
Social cohesion	0.0%	1.8%
Education	33.0%	31.6%
Natural resource management	1.0%	5.3%
Environmental sustainability	0.0%	0.0%
Health	7.0%	5.3%
Agricultural development	18.0%	29.8%
Disaster management	0.0%	0.0%
Job creation/employment	46.0%	43.9%
Financial markets	0.0%	1.8%
Trade and exports	0.0%	0.0%
Food security	3.0%	1.8%

\*Significantly different between geographic locations

**A. General Issues facing Myanmar (continued)**

Economic growth can be driven by a number of factors. Which THREE areas below do you believe would contribute most to generating economic growth in Myanmar? (Choose no more than THREE)

Percentage of Respondents (Responses combined)	Yangon	Outside Yangon
Energy	37.0%	29.8%
Improving the lives of women	2.0%	0.0%
Equality of opportunity	10.0%	3.5%
Global/regional integration	4.0%	3.5%
Social protection	0.0%	0.0%
Climate change	0.0%	0.0%
Anti corruption	13.0%	14.0%
Disaster management	0.0%	1.8%
Regional conflict and tensions	2.0%	0.0%
Rural development	12.0%	14.0%
Foreign direct investment	39.0%	50.9%
Urban development	2.0%	0.0%
Water and sanitation	1.0%	1.8%
Trade and exports	16.0%	15.8%
Information and communications technology	2.0%	5.3%
Regulatory framework	5.0%	3.5%
Communicable/non-communicable diseases	0.0%	0.0%
Social cohesion	7.0%	3.5%
Public sector governance/ reform	17.0%	17.5%
Domestic private sector development	31.0%	29.8%
Job creation/employment*	15.0%	3.5%
Agricultural development	17.0%	15.8%
Food security	3.0%	0.0%
Transport	21.0%	22.8%
Security/stabilization/reconstruction	3.0%	3.5%
Education	8.0%	7.0%
Natural resource management	18.0%	21.1%
Environmental sustainability	0.0%	0.0%
Health	1.0%	1.8%
Law and justice	6.0%	5.3%
Local governance and institutions	0.0%	3.5%
Crime and violence	0.0%	0.0%
Financial markets*	6.0%	21.1%

\*Significantly different between geographic locations

### A. General Issues facing Myanmar (continued)

The World Bank Group's "Shared Prosperity" goal captures two key elements, economic growth and equity. It will seek to foster income growth among the bottom 40 percent of a country's population. Improvement in the Shared Prosperity Indicator requires growth and well-being of the less well-off. When thinking about the idea of "Shared Prosperity" in Myanmar, which of the following TWO best illustrate how this would be achieved in Myanmar? (Choose no more than TWO)

Percentage of Respondents (Responses combined)	Yangon		Outside Yangon	
Better employment opportunities for young people	30.1%		32.1%	
Better employment opportunities for women	2.2%		5.4%	
Greater access to micro-finance for the poor*	10.8%		30.4%	
Greater voice and participation for citizens to help ensure greater accountability	7.5%		8.9%	
Greater access to health and nutrition for citizens	0.0%		3.6%	
Better entrepreneurial opportunities	24.7%		23.2%	
A growing middle class	10.8%		12.5%	
Better opportunity for the poor who live in rural areas	35.5%		21.4%	
Better opportunity for the poor who live in urban areas	4.3%		5.4%	
Consistent economic growth	18.3%		10.7%	
More reliable social safety net	1.1%		0.0%	
Greater equity of fiscal policy	7.5%		1.8%	
Education and training that better ensure job opportunity	34.4%		32.1%	
Better quality public services	8.6%		10.7%	
Other	4.3%		1.8%	

\*Significantly different between geographic locations

### B. Overall Attitudes toward the World Bank Group

	Which best represents your geographic location?					
	Yangon			Outside Yangon		
	N	Mean	SD	N	Mean	SD
How familiar are you with the work of the World Bank Group in Myanmar?	92	4.77	2.34	55	4.65	2.37

(1-Not familiar at all, 10-Extremely familiar)

	Which best represents your geographic location?					
	Yangon			Outside Yangon		
	N	Mean	SD	N	Mean	SD
Overall, please rate your impression of the World Bank Group's effectiveness in Myanmar.	73	5.79	1.89	48	6.35	2.54

(1-Not effective at all, 10-Very effective)

	Which best represents your geographic location?					
	Yangon			Outside Yangon		
	N	Mean	SD	N	Mean	SD
To what extent do you believe the World Bank Group's staff is well prepared (e.g., skills and knowledge) to help Myanmar solve its most complicated development challenges?	69	5.57	1.99	47	6.19	2.24

(1-To no degree at all, 10-To a very significant degree)

**B. Overall Attitudes toward the World Bank Group (continued)**

When thinking about how the World Bank Group can have the most impact on development results in Myanmar, in which sectoral areas do you believe the World Bank Group should focus most of its resources in Myanmar? (Choose no more than THREE)

Percentage of Respondents (Responses combined)	Yangon	Outside Yangon
Social protection	4.0%	5.3%
Security/stabilization/reconstruction	4.0%	1.8%
Public sector governance/ reform	30.0%	26.3%
Transport	24.0%	24.6%
Poverty reduction	23.0%	29.8%
Global/regional integration	1.0%	0.0%
Improving the lives of women	4.0%	0.0%
Crime and violence	0.0%	0.0%
Rural development	32.0%	33.3%
Domestic private sector development	15.0%	26.3%
Foreign direct investment	7.0%	8.8%
Water and sanitation	1.0%	5.3%
Energy	23.0%	21.1%
Social cohesion	0.0%	3.5%
Job creation/employment	14.0%	10.5%
Financial markets	10.0%	8.8%
Urban development	0.0%	0.0%
Environmental sustainability	3.0%	3.5%
Equality of opportunity	6.0%	3.5%
Regional conflict and tensions	1.0%	0.0%
Health	18.0%	17.5%
Education	31.0%	42.1%
Food security*	7.0%	0.0%
Climate change	0.0%	0.0%
Agricultural development	4.0%	8.8%
Trade and exports	9.0%	3.5%
Economic growth	7.0%	7.0%
Law and justice	2.0%	0.0%
Local governance and institutions	6.0%	1.8%
Regulatory framework	1.0%	0.0%
Communicable/non-communicable diseases	0.0%	0.0%
Natural resource management	3.0%	5.3%
Information and communications technology	5.0%	0.0%
Anti corruption	5.0%	1.8%
Disaster management	0.0%	0.0%

\*Significantly different between geographic locations

**B. Overall Attitudes toward the World Bank Group (continued)**

When thinking about the World Bank Group's role, which activity do you believe is of greatest VALUE and which activity is of second greatest value in Myanmar?

Greatest Value		
Percentage of Respondents	Yangon	Outside Yangon
Convening/Facilitating	4.5%	1.9%
Data	3.4%	9.4%
Policy advice, studies, analyses*	35.2%	18.9%
Financial resources	46.6%	37.7%
Capacity development*	0.0%	5.7%
Technical assistance	5.7%	11.3%
Mobilizing third party financial resources	0.0%	0.0%
Donor coordination*	1.1%	7.5%
Linkage to non-Bank expertise	0.0%	0.0%
Strategy formulation	3.4%	7.5%
Other	0.0%	0.0%

\*Significantly different between geographic locations

2 <sup>nd</sup> Greatest Value		
Percentage of Respondents	Yangon	Outside Yangon
Convening/Facilitating	8.0%	5.7%
Data	2.3%	1.9%
Policy advice, studies, analyses	11.4%	7.5%
Financial resources	12.5%	18.9%
Capacity development	13.6%	7.5%
Technical assistance	31.8%	37.7%
Mobilizing third party financial resources	8.0%	7.5%
Donor coordination	5.7%	9.4%
Linkage to non-Bank expertise	3.4%	1.9%
Strategy formulation	3.4%	1.9%
Other	0.0%	0.0%

How effectively do the World Bank Group's activities below support Myanmar's efforts to achieve development results?

(1-Not effective at all, 10-Very effective)

	Which best represents your geographic location?					
	Yangon			Outside Yangon		
	N	Mean	SD	N	Mean	SD
Convening/Facilitating	58	5.57	1.66	37	6.19	2.04
Data	62	6.40	1.88	40	6.80	1.94
Policy advice, studies, analyses	66	6.29	1.92	42	6.62	1.90
Financial resources	66	6.71	2.01	37	6.54	1.99
Technical assistance*	59	6.24	1.82	41	6.98	1.68
Mobilizing third party financial resources	53	5.58	2.25	30	6.13	2.08
Donor coordination	56	5.93	2.08	36	6.39	1.89
Linkage to non-Bank expertise	45	5.24	1.72	30	5.87	2.05
Strategy formulation	55	5.62	1.74	39	6.18	1.62

\*Significantly different between geographic locations

**B. Overall Attitudes toward the World Bank Group (continued)**

The World Bank Group can provide capacity building support in a number of ways in Myanmar. To what degree would Myanmar benefit, if capacity building were to support...? (1-To no degree at all, 10-To a very significant degree)

	Which best represents your geographic location?					
	Yangon			Outside Yangon		
	N	Mean	SD	N	Mean	SD
Groups outside of government to help them more effectively engage and participate in development efforts	86	6.40	2.17	45	6.33	2.16
The public sector, related to implementation of specific development projects on the ground	95	7.11	2.03	54	7.06	2.01
The public sector, related to changing institutions	91	6.78	2.07	51	6.86	2.03
The private sector, related to institutional and policy change	92	6.71	2.20	47	6.83	1.94

How EFFECTIVE do you believe the World Bank Group is in terms of the capacity building work it does in each of the following areas in Myanmar? (1-Not effective at all, 10-Very effective)

	Which best represents your geographic location?					
	Yangon			Outside Yangon		
	N	Mean	SD	N	Mean	SD
Project implementation	58	6.38	1.85	41	6.44	2.16
Citizen engagement	65	5.66	2.24	39	5.92	2.28
Policy design	60	5.98	1.88	41	5.98	2.07

When thinking about how to improve capacity building in Myanmar to help ensure better development results, looking forward, how IMPORTANT is it for the World Bank Group to be involved in the following aspects of capacity building? (1-Not important at all, 10-Very important)

	Which best represents your geographic location?					
	Yangon			Outside Yangon		
	N	Mean	SD	N	Mean	SD
Project implementation	70	7.43	1.92	45	7.84	1.74
Citizen engagement	77	7.49	1.98	46	7.85	1.75
Policy design	70	7.64	1.83	47	7.70	1.77

Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in Myanmar? (Choose no more than TWO)

Percentage of Respondents (Responses combined)	Yangon	Outside Yangon
Staff too inaccessible	7.1%	12.5%
Not exploring alternative policy options	1.0%	0.0%
Not adequately sensitive to political/social realities in Myanmar	30.6%	26.8%
Not enough public disclosure of its work	36.7%	37.5%
Not collaborating enough with non-state actors	8.2%	17.9%
Not aligned with country priorities	8.2%	8.9%
The credibility of its knowledge/data	0.0%	0.0%
World Bank Group's processes too complex	5.1%	7.1%
Not willing to honestly criticize policies and reform efforts in the country	5.1%	5.4%
Too influenced by developed countries	14.3%	12.5%
Imposing technocratic solutions without regard to political realities	4.1%	8.9%
World Bank Group's processes too slow	7.1%	16.1%
Too bureaucratic in its operational policies and procedures	6.1%	3.6%
Not aligned with other donors' work	0.0%	0.0%
Arrogant in its approach	5.1%	0.0%
Not client focused	3.1%	1.8%
Its advice and strategies do not lend themselves to practical problem solving	5.1%	3.6%
Not focused enough on issues that are unique to post-conflict countries	3.1%	1.8%
Inadequate number of World Bank Group staff members located in the country	8.2%	10.7%
Other	3.1%	0.0%
Don't know	14.3%	7.1%

**B. Overall Attitudes toward the World Bank Group (continued)**

Which World Bank Group's instruments do you believe are the MOST effective in reducing poverty in Myanmar? (Choose no more than TWO)

Percentage of Respondents (Responses combined)	Yangon		Outside Yangon	
Capacity development	20.0%		19.6%	
Policy based lending / budget support to the Government	33.0%		35.7%	
Knowledge products/services	14.0%		5.4%	
Investment lending	31.0%		39.3%	
Technical assistance	47.0%		51.8%	
Trust Fund management	1.0%		0.0%	
Co-financing arrangements	11.0%		14.3%	
Sector-wide approaches	11.0%		7.1%	
Emergency Recovery lending	5.0%		5.4%	
Other	0.0%		1.8%	
Don't know	11.0%		8.9%	

In addition to the regular relations with the national government as its main interlocutor, which TWO of the following groups should the World Bank Group collaborate with more in your country to ensure better development results there? (Choose no more than TWO)

Percentage of Respondents (Responses combined)	Yangon		Outside Yangon	
Academia/think tanks/research institutes	29.0%		35.1%	
Donor community	19.0%		14.0%	
Media	7.0%		5.3%	
NGOs	21.0%		21.1%	
Local Government	35.0%		43.9%	
Private sector*	20.0%		7.0%	
Parliament	20.0%		19.3%	
Community Based Organizations (CBOs)	21.0%		29.8%	
Beneficiaries	3.0%		5.3%	
Foundations	1.0%		1.8%	
Faith based organizations	1.0%		1.8%	
UN and regional peace keeping forces	0.0%		0.0%	
Emerging donors	0.0%		0.0%	
UN agencies	1.0%		1.8%	
Regional organizations*	15.0%		3.5%	
Other	0.0%		0.0%	
Don't know	4.0%		3.5%	

\*Significantly different between geographic locations

To what extent do you agree with the following statements about the World Bank Group's work in Myanmar? (1-Strongly disagree, 10-Strongly agree)

	Which best represents your geographic location?					
	Yangon			Outside Yangon		
	N	Mean	SD	N	Mean	SD
Overall the World Bank Group currently plays a relevant role in development in Myanmar	91	7.37	1.87	52	7.37	2.11
The World Bank Group's work is aligned with what I consider the development priorities for Myanmar	89	6.75	1.96	50	7.00	2.08
The World Bank Group supports programs and strategies that are realistic for Myanmar	85	6.35	1.83	49	6.76	1.91
The World Bank Group treats clients and stakeholders in Myanmar with respect	72	6.72	1.85	42	6.98	1.94

**B. Overall Attitudes toward the World Bank Group (continued)**

To what extent is the World Bank Group an effective development partner in Myanmar in terms of each of the following? (1-To no degree at all, 10-To a very significant degree)

	Which best represents your geographic location?					
	Yangon			Outside Yangon		
	N	Mean	SD	N	Mean	SD
Responsiveness	54	6.07	1.94	37	6.51	1.84
Flexibility (in terms of the institution's products and services)	53	5.74	1.90	37	5.92	1.83
Flexibility (in terms of changing country circumstances)	67	5.87	1.95	43	6.26	2.07
Being inclusive	66	6.27	1.84	43	6.58	1.79
Openness	72	5.96	2.14	47	6.51	2.26
Staff accessibility	69	5.58	2.07	39	6.23	2.03
Straightforwardness and honesty	62	6.13	1.94	42	6.76	1.97
Ease of access to the people at the World Bank Group who are making decisions important to my work	56	5.61	2.38	34	6.56	2.08
Collaboration with civil society	60	5.63	2.00	34	5.91	2.02
Collaboration with the Government	70	7.27	1.68	44	7.82	1.56
Collaboration with other donors and development partners	52	6.77	1.85	33	7.12	1.58
Collaboration with the private sector	53	5.66	1.93	28	5.86	1.96
The speed in which it gets things accomplished on the ground	54	5.46	1.91	34	5.56	2.25
Being a long-term partner	65	7.06	1.88	39	7.33	2.02

To be more effective development partner in Myanmar, do you believe that the World Bank Group should have?

(Select only ONE response)

Percentage of Respondents	Yangon	Outside Yangon
More local presence	73.6%	75.0%
The current level of local presence is adequate	11.0%	12.5%
Less local presence	4.4%	5.4%
Don't know	11.0%	7.1%

### C. World Bank Group's Effectiveness and Results

In your opinion, how IMPORTANT is it for the World Bank Group to be involved in the following areas of development in Myanmar? (1-Not important at all, 10-Very important)

	Which best represents your geographic location?					
	Yangon			Outside Yangon		
	N	Mean	SD	N	Mean	SD
Anti corruption	80	7.81	2.12	45	7.07	2.30
Information and communications technology	85	7.36	2.10	53	7.89	1.66
Transport	85	8.33	1.73	53	8.60	1.31
Crime and violence	78	5.54	2.03	47	5.98	1.88
Regional conflict and tensions	77	5.78	2.01	47	6.15	1.94
Law and justice	77	6.36	2.56	47	6.89	2.19
Urban development	84	7.56	1.98	52	8.04	1.74
Environmental sustainability	84	7.96	1.68	53	8.26	1.82
Regulatory framework	79	7.20	2.24	48	7.13	2.02
Communicable/non-communicable diseases	79	6.35	2.22	50	7.06	1.97
Poverty reduction	88	8.05	1.84	53	8.47	1.98
Improving the lives of women	84	7.45	1.92	48	7.33	2.13
Domestic private sector development	87	8.23	1.48	53	7.85	1.80
Foreign direct investment	84	7.92	1.98	54	7.89	2.19
Local governance and institutions	81	7.40	1.77	47	6.77	1.80
Water and sanitation	83	7.39	2.06	52	7.56	2.15
Trade and exports	83	7.58	1.96	52	7.60	1.87
Economic growth	86	8.28	1.51	54	8.59	1.54
Energy	85	7.76	2.09	53	8.40	1.95
Disaster management	80	6.88	2.06	51	6.76	1.93
Public sector governance/ reform	81	7.77	2.39	53	8.06	2.05
Job creation/employment	87	7.78	1.86	54	8.19	1.65
Social cohesion	80	6.56	1.95	51	7.20	1.70
Financial markets	84	7.54	2.03	53	7.89	2.00
Equality of opportunity	80	7.03	1.98	49	6.76	2.03
Health	85	7.38	2.14	56	8.05	1.95
Rural development	86	7.79	2.05	54	8.19	1.86
Global/regional integration	80	6.80	1.98	52	6.96	2.14
Food security	83	7.11	2.14	52	7.17	2.12
Education	86	8.13	1.80	51	8.65	1.29
Security/stabilization/reconstruction	79	6.51	2.39	48	6.85	2.01
Social protection	82	6.63	2.16	51	6.94	2.07
Climate change	81	6.79	1.97	51	7.00	2.04
Agricultural development	86	8.16	1.40	51	8.25	1.85
Natural resource management	85	7.59	2.00	52	7.94	2.08

**C. World Bank Group's Effectiveness and Results (continued)**

Where are the World Bank Group's decisions made primarily that support the program in Myanmar?

(Select only ONE response)

Percentage of Respondents	Yangon	Outside Yangon
At the Headquarters (in Washington D.C.)	51.1%	35.7%
In the country	13.8%	23.2%
Don't know	35.1%	41.1%

	Which best represents your geographic location?					
	Yangon			Outside Yangon		
	N	Mean	SD	N	Mean	SD
To what extent does the World Bank Group's work help to achieve development results in Myanmar?	78	6.22	1.49	46	6.33	1.94

(1-To no degree at all, 10-To a very significant degree)

	Which best represents your geographic location?					
	Yangon			Outside Yangon		
	N	Mean	SD	N	Mean	SD
To what extent does the World Bank Group help to build/strengthen existing country systems (e.g., procurement, financial management, etc.) in Myanmar?	72	6.26	1.70	44	6.02	1.87

(1-To no degree at all, 10-To a very significant degree)

To what extent do you agree with the following statements about the World Bank Group in Myanmar?

(1-Strongly disagree, 10-Strongly agree)

	Which best represents your geographic location?					
	Yangon			Outside Yangon		
	N	Mean	SD	N	Mean	SD
The World Bank Group's financial instruments (i.e., investment lending, Development Policy Loan, Trust Funds, Program 4 Result, etc.) meet the needs of Myanmar	89	6.29	1.85	51	6.94	2.20
The World Bank Group meets Myanmar's needs for knowledge services (e.g., research, analysis, data, technical assistance)*	87	6.23	1.80	52	7.12	2.06

\*Significantly different between geographic locations

#### D. The World Bank Group's Knowledge Work and Activities

How frequently do you consult World Bank Group's knowledge work and activities in the work you do?

Percentage of Respondents	Yangon	Outside Yangon
Monthly	14.3%	14.5%
A few times a year	20.9%	10.9%
Rarely	49.5%	49.1%
Never	15.4%	25.5%

In Myanmar, to what extent do you believe that the World Bank Group's knowledge work and activities:

(1-To no degree at all, 10-To a very significant degree)

	Which best represents your geographic location?					
	Yangon			Outside Yangon		
	N	Mean	SD	N	Mean	SD
Are timely	61	5.97	1.78	39	5.92	1.90
Include appropriate level of stakeholder involvement during preparation	69	6.25	1.69	41	6.12	1.94
Are relevant to Myanmar's development priorities	80	6.74	1.61	45	6.98	1.73
Lead to practical solutions	68	6.37	1.75	41	6.85	1.88
Are accessible (well written and easy to understand)	73	6.27	1.64	42	6.40	1.96
Are source of relevant information on global good practices*	68	6.25	1.77	40	7.18	1.63
Enhance your knowledge and/or skills*	81	6.25	2.03	43	7.02	2.06
Are adequately disseminated	67	5.39	1.95	42	5.95	2.13
Are translated enough into local language	64	4.86	2.19	40	5.63	2.25
Are adaptable to Myanmar's specific development challenges and country circumstances	74	6.01	2.01	45	6.71	2.18

\*Significantly different between geographic locations

	Which best represents your geographic location?					
	Yangon			Outside Yangon		
	N	Mean	SD	N	Mean	SD
Overall, how significant a contribution do you believe the World Bank Group's knowledge work and activities make to development results in your country?	85	6.24	1.91	49	6.35	2.13
Overall, how would you rate the technical quality of the World Bank Group's knowledge work and activities?*	74	6.66	1.48	44	7.45	1.49

(1-Not significant at all, 10-Very significant; 1-Very low technical quality, 10-Very high technical quality)

\*Significantly different between geographic locations

### E. Recent Trends and the Future Role of the World Bank Group in Myanmar

Which of the following SHOULD the World Bank Group do to make itself of greater value in Myanmar?

(Choose no more than TWO)

Percentage of Respondents (Responses combined)	Yangon	Outside Yangon
Provide more adequate data/knowledge/statistics/figures on Myanmar's economy	36.0%	28.3%
Collaborate more effectively with Government clients	47.0%	50.9%
Offer more innovative financial products	16.0%	11.3%
Improve the competitiveness of its financing compared to markets	4.0%	3.8%
Reach out more to groups outside of Government	18.0%	13.2%
Improve the quality of its experts as related to Myanmar's specific challenges	9.0%	11.3%
Offer more innovative knowledge services	5.0%	11.3%
Ensure greater selectivity in its work	4.0%	11.3%
Increase the level of capacity development in the country	32.0%	28.3%
Reduce the complexity of obtaining World Bank Group financing	8.0%	9.4%
Increase availability of Fee-Based services	1.0%	0.0%
Work faster	11.0%	3.8%
Increase the level of World Bank Group staffing in Myanmar's office*	0.0%	9.4%
Other	5.0%	1.9%

\*Significantly different between geographic locations

When considering the combination of services that the World Bank Group offers in Myanmar, and taking into account its limited level of resources, which ONE of the following do you believe the World Bank Group should offer more of in Myanmar? (Select only ONE response)

Percentage of Respondents	Yangon	Outside Yangon
Financial services	37.0%	40.4%
Knowledge products	13.0%	15.4%
Convening services	10.9%	11.5%
None of the above	0.0%	1.9%
The combination is appropriate for Myanmar	30.4%	25.0%
Don't know	8.7%	5.8%

Which THREE areas below would benefit most from the World Bank Group playing a leading role among international partners in Myanmar? (Choose no more than THREE)

Percentage of Respondents (Responses combined)	Yangon	Outside Yangon
Social safety nets	12.2%	9.4%
Public financial management	43.9%	39.6%
Protecting natural resources wealth of country	17.3%	20.8%
Access to justice systems	4.1%	7.5%
Access to basic services	5.1%	3.8%
Capacity of state institutions	36.7%	47.2%
Jobs	29.6%	28.3%
Improving livelihoods	25.5%	20.8%
Private sector development	43.9%	45.3%
Banking services and access to finance	52.0%	58.5%
Social inclusion	3.1%	1.9%
Stimulating dialogue to promote peace and stability	11.2%	11.3%
Improving the lives of women	9.2%	3.8%

**E. Recent Trends and the Future Role of the World Bank Group in Myanmar (continued)**

Which THREE areas below would benefit most from other donors in Myanmar? (Choose no more than THREE)

Percentage of Respondents (Responses combined)	Yangon	Outside Yangon
Social safety nets*	25.8%	42.3%
Public financial management	7.2%	7.7%
Protecting natural resources wealth of country	21.6%	32.7%
Access to justice systems	11.3%	5.8%
Access to basic services	23.7%	26.9%
Capacity of state institutions	6.2%	9.6%
Jobs	29.9%	26.9%
Improving livelihoods	46.4%	46.2%
Private sector development	25.8%	19.2%
Banking services and access to finance	19.6%	15.4%
Social inclusion	15.5%	15.4%
Stimulating dialogue to promote peace and stability	21.6%	15.4%
Improving the lives of women	38.1%	30.8%

\*Significantly different between geographic locations

**F. Communication and Information Sharing**How do you get most of your information about economic and social development issues in Myanmar?  
(Choose no more than TWO)

Percentage of Respondents (Responses combined)	Yangon	Outside Yangon
Local newspapers	55.2%	42.6%
International newspapers	12.5%	11.1%
Local radio	0.0%	1.9%
International radio	2.1%	1.9%
Local television	13.5%	24.1%
International television	4.2%	7.4%
Periodicals	22.9%	29.6%
Internet	52.1%	42.6%
Social media	21.9%	27.8%
Blogs	2.1%	0.0%
Mobile phones	5.2%	1.9%
Instant messaging	2.1%	1.9%
Other	5.2%	7.4%

How would you prefer to receive information from the World Bank Group? (Choose no more than TWO)

Percentage of Respondents (Responses combined)	Yangon	Outside Yangon
Blogs	3.0%	1.8%
Direct contact with World Bank Group	33.0%	38.6%
e-Newsletters	11.0%	14.0%
Instant messaging	6.0%	1.8%
World Bank Group's seminars/workshops/conferences	41.0%	47.4%
World Bank Group's publications and other written materials	44.0%	40.4%
Mobile phones	5.0%	3.5%
Social media	16.0%	22.8%
World Bank Group's website	35.0%	28.1%
Other	0.0%	0.0%

Are you aware of the World Bank Group's Access to Information Policy under which the Bank will now disclose any information in its possession that is not a list of exceptions?

Percentage of Respondents	Yangon	Outside Yangon
Yes	49.5%	41.8%
No	50.5%	58.2%

Have you requested information from the World Bank Group on its activities in the past year?

Percentage of Respondents	Yangon	Outside Yangon
Yes	16.3%	11.3%
No	83.7%	88.7%

**F. Communication and Information Sharing (continued)****Were you able to obtain this information?**

Percentage of Respondents	Yangon	Outside Yangon
Yes	93.8%	83.3%
No	6.3%	16.7%

**Do you have access to the Internet?**

Percentage of Respondents	Yangon	Outside Yangon
Yes	91.1%	98.0%
No	8.9%	2.0%

**Do you use/have used the World Bank Group website?\***

Percentage of Respondents	Yangon	Outside Yangon
Yes	51.6%	31.4%
No	48.4%	68.6%

\*Significantly different between geographic locations

**Which do you primarily use?**

Percentage of Respondents	Yangon	Outside Yangon
The World Bank Group's country website	51.5%	71.4%
The World Bank Group's main website	48.5%	28.6%

**Which Internet connection do you use primarily when visiting a World Bank Group website?**

Percentage of Respondents	Yangon	Outside Yangon
High speed	78.6%	67.6%
Dial-up	21.4%	32.4%

**Please rate how much you agree with the following statements. (1-Strongly disagree, 10-Strongly agree)**

	Which best represents your geographic location?					
	Yangon			Outside Yangon		
	N	Mean	SD	N	Mean	SD
I use/consult World Bank Group's data more often than I did a few years ago	67	6.03	2.23	43	6.05	2.15
I find the World Bank Group's websites easy to navigate	54	7.07	2.02	28	6.46	2.12
I find the information on the World Bank Group's websites useful	52	7.35	1.84	28	6.96	1.84
The World Bank Group's social media channels are valuable sources of information about the institution	42	6.17	1.79	33	6.70	1.81
When I need information from the World Bank Group I know how to find it	62	6.37	2.35	41	6.37	2.11
The World Bank Group is responsive to my information requests and inquiries	40	6.88	2.17	25	6.36	2.14

### G. Background Information

**Currently, do you professionally collaborate/work with the World Bank Group in your country?**

Percentage of Respondents	Yangon	Outside Yangon
Yes	36.1%	50.9%
No	63.9%	49.1%

**Which of the following agencies of the World Bank Group do you work with in Myanmar? (Select all that apply)**

Percentage of Respondents (Responses combined)	Yangon	Outside Yangon
The World Bank (IBRD/IDA)*	25.8%	45.7%
The International Finance Corporation (IFC)*	20.4%	37.0%
The Multilateral Investment Guarantee Agency (MIGA)	1.1%	6.5%
None*	63.4%	41.3%

*\*Significantly different between geographic locations*

**Do your projects involve both the World Bank and IFC?\***

Percentage of Respondents	Yangon	Outside Yangon
Yes	12.6%	33.3%
No	87.4%	66.7%

*\*Significantly different between geographic locations*

**If yes, what was your view on the two institutions working together in Myanmar? (Select only ONE response)**

Percentage of Respondents	Yangon	Outside Yangon
Working well together	61.5%	50.0%
Collaborating but needs improvement	30.8%	50.0%
Other	7.7%	0.0%

**Which of the following describes most of your exposure to the World Bank Group in Myanmar?  
(Choose no more than TWO)**

Percentage of Respondents (Responses combined)	Yangon	Outside Yangon
Observer	49.5%	51.9%
Use World Bank Group reports/data	30.5%	25.0%
Engage in World Bank Group related/sponsored events/activities	26.3%	36.5%
Collaborate as part of my professional duties	21.1%	28.8%
Use World Bank Group website for information, data, research, etc.*	28.4%	11.5%

*\*Significantly different between geographic locations*

## Appendix D: Responses to All Questions by Levels of Collaboration

### A. General Issues facing Myanmar

In general, would you say that Myanmar is headed in...?

Percentage of Respondents	Collaborator	Non-collaborator
The right direction	80.6%	68.2%
The wrong direction	6.5%	5.9%
Not sure	12.9%	25.9%

Listed below are a number of development priorities in Myanmar. Please identify which of the following you consider the most important development priorities in Myanmar?

Percentage of Respondents (Responses combined)	Collaborator	Non-collaborator
Social protection	8.1%	7.9%
Transport*	27.4%	13.5%
Security/stabilization/reconstruction	22.6%	20.2%
Public sector governance/ reform	29.0%	19.1%
Global/regional integration	1.6%	1.1%
Improving the lives of women	0.0%	3.4%
Domestic private sector development	4.8%	12.4%
Foreign direct investment	11.3%	9.0%
Water and sanitation	1.6%	1.1%
Energy*	21.0%	7.9%
Regional conflict and tensions	4.8%	3.4%
Job creation/employment	8.1%	15.7%
Rural development	16.1%	13.5%
Financial markets	1.6%	0.0%
Urban development	3.2%	1.1%
Environmental sustainability	3.2%	2.2%
Equality of opportunity	3.2%	10.1%
Health	12.9%	16.9%
Education*	29.0%	48.3%
Poverty reduction	24.2%	25.8%
Food security	1.6%	3.4%
Social cohesion	3.2%	5.6%
Climate change	0.0%	0.0%
Agricultural development	4.8%	9.0%
Trade and exports	3.2%	4.5%
Crime and violence	0.0%	0.0%
Economic growth	16.1%	9.0%
Law and justice	3.2%	7.9%
Regulatory framework	6.5%	1.1%
Communicable/non-communicable diseases	0.0%	1.1%
Local governance and institutions*	4.8%	0.0%
Natural resource management	6.5%	3.4%
Anti corruption	9.7%	14.6%
Disaster management	0.0%	0.0%
Information and communications technology	6.5%	5.6%

\*Significantly different between collaborators and non-collaborators

**A. General Issues facing Myanmar (continued)**

Listed below are a number of development priorities in Myanmar. Please identify which of the following you believe the Government of Myanmar should emphasize in the near future? (Choose no more than FIVE)

Percentage of Respondents (Responses combined)	Collaborator	Non-collaborator
Social cohesion	19.4%	23.1%
Poverty reduction	40.3%	40.7%
Security/stabilization/reconstruction	22.6%	31.9%
Disaster management	0.0%	1.1%
Global/regional integration	6.5%	3.3%
Improving the lives of women	1.6%	1.1%
Domestic private sector development	17.7%	14.3%
Foreign direct investment	25.8%	15.4%
Economic growth	27.4%	22.0%
Energy*	8.1%	19.8%
Regional conflict and tensions	4.8%	5.5%
Job creation/employment	25.8%	28.6%
Rural development	33.9%	29.7%
Financial markets	6.5%	2.2%
Urban development	3.2%	0.0%
Environmental sustainability	9.7%	7.7%
Equality of opportunity	8.1%	12.1%
Health	27.4%	24.2%
Education	67.7%	68.1%
Transport	16.1%	14.3%
Food security	1.6%	5.5%
Social protection	9.7%	6.6%
Climate change	3.2%	2.2%
Agricultural development	8.1%	7.7%
Trade and exports	4.8%	1.1%
Crime and violence	3.2%	3.3%
Water and sanitation	0.0%	3.3%
Law and justice	8.1%	14.3%
Regulatory framework	4.8%	2.2%
Communicable/non-communicable diseases	0.0%	0.0%
Local governance and institutions	4.8%	1.1%
Natural resource management	6.5%	4.4%
Anti corruption	6.5%	16.5%
Public sector governance/ reform	35.5%	24.2%
Information and communications technology	9.7%	8.8%

\*Significantly different between collaborators and non-collaborators

**A. General Issues facing Myanmar (continued)**

Poverty reduction is a broad term that encompasses work in many different areas. Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Myanmar? (Choose no more than THREE)

Percentage of Respondents (Responses combined)	Collaborator	Non-collaborator
Water and sanitation	6.3%	4.4%
Equality of opportunity	7.9%	17.6%
Economic growth	23.8%	26.4%
Climate change	0.0%	0.0%
Regional conflict and tensions	3.2%	8.8%
Global/regional integration	1.6%	0.0%
Improving the lives of women*	7.9%	1.1%
Rural development	52.4%	42.9%
Urban development	3.2%	1.1%
Regulatory framework	0.0%	0.0%
Local governance and institutions	7.9%	3.3%
Social protection	4.8%	1.1%
Law and justice	3.2%	2.2%
Transport	11.1%	9.9%
Crime and violence	0.0%	0.0%
Communicable/non-communicable diseases	1.6%	0.0%
Information and communications technology	1.6%	5.5%
Security/stabilization/reconstruction	3.2%	4.4%
Anti corruption	3.2%	6.6%
Domestic private sector development	15.9%	16.5%
Foreign direct investment	4.8%	4.4%
Energy	12.7%	12.1%
Public sector governance/ reform*	20.6%	7.7%
Social cohesion	0.0%	1.1%
Education	27.0%	36.3%
Natural resource management	3.2%	2.2%
Environmental sustainability	0.0%	0.0%
Health	3.2%	8.8%
Agricultural development	23.8%	20.9%
Disaster management	0.0%	0.0%
Job creation/employment	42.9%	47.3%
Financial markets	1.6%	0.0%
Trade and exports	0.0%	0.0%
Food security	1.6%	3.3%

\*Significantly different between collaborators and non-collaborators

**A. General Issues facing Myanmar (continued)**

Economic growth can be driven by a number of factors. Which THREE areas below do you believe would contribute most to generating economic growth in Myanmar? (Choose no more than THREE)

Percentage of Respondents (Responses combined)	Collaborator	Non-collaborator
Energy	33.3%	34.1%
Improving the lives of women	1.6%	1.1%
Equality of opportunity	6.3%	7.7%
Global/regional integration	3.2%	4.4%
Social protection	0.0%	0.0%
Climate change	0.0%	0.0%
Anti corruption	12.7%	13.2%
Disaster management	0.0%	1.1%
Regional conflict and tensions	1.6%	1.1%
Rural development	9.5%	13.2%
Foreign direct investment	47.6%	39.6%
Urban development	1.6%	1.1%
Water and sanitation	1.6%	1.1%
Trade and exports	11.1%	19.8%
Information and communications technology	3.2%	3.3%
Regulatory framework	4.8%	4.4%
Communicable/non-communicable diseases	0.0%	0.0%
Social cohesion	4.8%	6.6%
Public sector governance/ reform	12.7%	20.9%
Domestic private sector development	34.9%	28.6%
Job creation/employment	11.1%	12.1%
Agricultural development	22.2%	12.1%
Food security	0.0%	4.4%
Transport	23.8%	20.9%
Security/stabilization/reconstruction	4.8%	2.2%
Education	4.8%	11.0%
Natural resource management	15.9%	19.8%
Environmental sustainability	0.0%	0.0%
Health	3.2%	0.0%
Law and justice	6.3%	5.5%
Local governance and institutions	1.6%	1.1%
Crime and violence	0.0%	0.0%
Financial markets	15.9%	7.7%

The World Bank Group's "Shared Prosperity" goal captures two key elements, economic growth and equity. It will seek to foster income growth among the bottom 40 percent of a country's population. Improvement in the Shared Prosperity Indicator requires growth and well-being of the less well-off. When thinking about the idea of "Shared Prosperity" in Myanmar, which of the following TWO best illustrate how this would be achieved in Myanmar? (Choose no more than TWO)

Percentage of Respondents (Responses combined)	Collaborator	Non-collaborator
Better employment opportunities for young people	33.9%	26.4%
Better employment opportunities for women	6.8%	1.1%
Greater access to micro-finance for the poor	13.6%	23.0%
Greater voice and participation for citizens to help ensure greater accountability	8.5%	8.0%
Greater access to health and nutrition for citizens	1.7%	1.1%
Better entrepreneurial opportunities	32.2%	18.4%
A growing middle class	13.6%	10.3%
Better opportunity for the poor who live in rural areas	23.7%	37.9%
Better opportunity for the poor who live in urban areas	3.4%	5.7%
Consistent economic growth	18.6%	13.8%
More reliable social safety net	1.7%	0.0%
Greater equity of fiscal policy	1.7%	6.9%
Education and training that better ensure job opportunity	30.5%	32.2%
Better quality public services	10.2%	8.0%
Other*	0.0%	6.9%

\*Significantly different between collaborators and non-collaborators

**B. Overall Attitudes toward the World Bank Group**

	Currently, do you professionally collaborate/work with the World Bank Group in your country?					
	Yes			No		
	N	Mean	SD	N	Mean	SD
How familiar are you with the work of the World Bank Group in Myanmar?*	61	5.57	2.37	81	4.05	2.14

(1-Not familiar at all, 10-Extremely familiar) \*Significantly different between collaborators and non-collaborators

	Currently, do you professionally collaborate/work with the World Bank Group in your country?					
	Yes			No		
	N	Mean	SD	N	Mean	SD
Overall, please rate your impression of the World Bank Group's effectiveness in Myanmar.	55	6.24	2.14	65	5.71	2.16

(1-Not effective at all, 10-Very effective)

	Currently, do you professionally collaborate/work with the World Bank Group in your country?					
	Yes			No		
	N	Mean	SD	N	Mean	SD
To what extent do you believe the World Bank Group's staff is well prepared (e.g., skills and knowledge) to help Myanmar solve its most complicated development challenges?	55	6.09	2.02	59	5.53	2.20

(1-To no degree at all, 10-To a very significant degree)

**When thinking about how the World Bank Group can have the most impact on development results in Myanmar, in which sectoral areas do you believe the WBG should focus most of its resources in Myanmar? (Choose no more than THREE)**

Percentage of Respondents (Responses combined)	Collaborator		Non-collaborator	
Social protection	3.2%		4.4%	
Security/stabilization/reconstruction	1.6%		4.4%	
Public sector governance/ reform*	38.1%		22.0%	
Transport	28.6%		23.1%	
Poverty reduction	22.2%		30.8%	
Global/regional integration	0.0%		1.1%	
Improving the lives of women	1.6%		5.5%	
Crime and violence	0.0%		0.0%	
Rural development	33.3%		30.8%	
Domestic private sector development	19.0%		18.7%	
Foreign direct investment	11.1%		5.5%	
Water and sanitation	1.6%		3.3%	
Energy	28.6%		16.5%	
Social cohesion	0.0%		2.2%	
Job creation/employment	7.9%		17.6%	
Financial markets	7.9%		11.0%	
Urban development	0.0%		0.0%	
Environmental sustainability	6.3%		1.1%	
Equality of opportunity	4.8%		4.4%	
Regional conflict and tensions	0.0%		1.1%	
Health	12.7%		20.9%	
Education*	23.8%		39.6%	
Food security*	0.0%		8.8%	
Climate change	0.0%		0.0%	
Agricultural development	7.9%		3.3%	
Trade and exports	9.5%		4.4%	
Economic growth	9.5%		5.5%	
Law and justice	1.6%		1.1%	
Local governance and institutions	7.9%		2.2%	
Regulatory framework	0.0%		1.1%	
Communicable/non-communicable diseases	0.0%		0.0%	
Natural resource management	3.2%		4.4%	
Information and communications technology	3.2%		2.2%	
Anti corruption	4.8%		3.3%	
Disaster management	0.0%		0.0%	

\*Significantly different between collaborators and non-collaborators

**B. Overall Attitudes toward the World Bank Group (continued)**

When thinking about the World Bank Group's role, which activity do you believe is of greatest VALUE and which activity is of second greatest value in Myanmar?

Greatest Value		
Percentage of Respondents	Collaborator	Non-collaborator
Convening/Facilitating	5.4%	2.5%
Data	5.4%	6.2%
Policy advice, studies, analyses	32.1%	28.4%
Financial resources	42.9%	39.5%
Capacity development*	5.4%	0.0%
Technical assistance*	1.8%	12.3%
Mobilizing third party financial resources	0.0%	0.0%
Donor coordination	1.8%	3.7%
Linkage to non-Bank expertise	0.0%	0.0%
Strategy formulation	5.4%	7.4%
Other	0.0%	0.0%

\*Significantly different between collaborators and non-collaborators

2 <sup>nd</sup> Greatest Value		
Percentage of Respondents	Collaborator	Non-collaborator
Convening/Facilitating	5.4%	9.9%
Data	3.6%	1.2%
Policy advice, studies, analyses	10.7%	9.9%
Financial resources	17.9%	13.6%
Capacity development	5.4%	13.6%
Technical assistance*	42.9%	25.9%
Mobilizing third party financial resources*	1.8%	12.3%
Donor coordination	8.9%	6.2%
Linkage to non-Bank expertise	0.0%	4.9%
Strategy formulation	3.6%	2.5%
Other	0.0%	0.0%

How effectively do the World Bank Group's activities below support Myanmar's efforts to achieve development results?

(1-Not effective at all, 10-Very effective)

	Currently, do you professionally collaborate/work with the World Bank Group in your country?					
	Yes			No		
	N	Mean	SD	N	Mean	SD
Convening/Facilitating	45	6.07	1.51	51	5.53	2.01
Data	46	6.65	1.65	54	6.46	2.13
Policy advice, studies, analyses	50	6.72	1.65	55	6.09	2.09
Financial resources	48	6.75	1.76	51	6.45	2.23
Technical assistance	48	6.65	1.71	48	6.35	1.91
Mobilizing third party financial resources	40	6.10	1.95	42	5.57	2.43
Donor coordination	43	6.42	1.58	45	5.71	2.31
Linkage to non-Bank expertise	37	5.43	1.72	37	5.62	2.05
Strategy formulation	44	6.00	1.48	51	5.73	1.88

The World Bank Group can provide capacity building support in a number of ways in Myanmar. To what degree would Myanmar benefit, if capacity building were to support...? (1-To no degree at all, 10-To a very significant degree)

	Currently, do you professionally collaborate/work with the World Bank Group in your country?					
	Yes			No		
	N	Mean	SD	N	Mean	SD
Groups outside of government to help them more effectively engage and participate in development efforts	56	6.36	1.99	74	6.51	2.26
The public sector, related to implementation of specific development projects on the ground	62	7.19	1.78	84	6.99	2.22
The public sector, related to changing institutions	58	6.97	1.81	82	6.74	2.20
The private sector, related to institutional and policy change	56	6.98	1.89	82	6.61	2.25

**B. Overall Attitudes toward the World Bank Group (continued)**

How EFFECTIVE do you believe the World Bank Group is in terms of the capacity building work it does in each of the following areas in Myanmar? (1-Not effective at all, 10-Very effective)

	Currently, do you professionally collaborate/work with the World Bank Group in your country?					
	Yes			No		
	N	Mean	SD	N	Mean	SD
Project implementation	49	6.49	1.76	49	6.33	2.23
Citizen engagement	49	6.02	2.02	56	5.66	2.49
Policy design	49	6.08	1.71	52	5.90	2.20

When thinking about how to improve capacity building in Myanmar to help ensure better development results, looking forward, how IMPORTANT is it for the World Bank Group to be involved in the following aspects of capacity building? (1-Not important at all, 10-Very important)

	Currently, do you professionally collaborate/work with the World Bank Group in your country?					
	Yes			No		
	N	Mean	SD	N	Mean	SD
Project implementation	54	7.57	1.87	60	7.68	1.92
Citizen engagement	56	7.63	1.79	68	7.66	2.01
Policy design	55	7.73	1.79	62	7.60	1.82

Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in Myanmar? (Choose no more than TWO)

Percentage of Respondents (Responses combined)	Collaborator	Non-collaborator
Staff too inaccessible	8.1%	9.0%
Not exploring alternative policy options	0.0%	1.1%
Not adequately sensitive to political/social realities in Myanmar	30.6%	28.1%
Not enough public disclosure of its work	33.9%	41.6%
Not collaborating enough with non-state actors	12.9%	10.1%
Not aligned with country priorities	6.5%	10.1%
The credibility of its knowledge/data	0.0%	0.0%
World Bank Group's processes too complex	8.1%	4.5%
Not willing to honestly criticize policies and reform efforts in the country	6.5%	4.5%
Too influenced by developed countries	16.1%	12.4%
Imposing technocratic solutions without regard to political realities	6.5%	5.6%
World Bank Group's processes too slow	16.1%	6.7%
Too bureaucratic in its operational policies and procedures	6.5%	4.5%
Not aligned with other donors' work	0.0%	0.0%
Arrogant in its approach	3.2%	2.2%
Not client focused	3.2%	2.2%
Its advice and strategies do not lend themselves to practical problem solving	1.6%	6.7%
Not focused enough on issues that are unique to post-conflict countries	3.2%	2.2%
Inadequate number of World Bank Group staff members located in the country	12.9%	6.7%
Other	1.6%	2.2%
Don't know*	4.8%	15.7%

\*Significantly different between collaborators and non-collaborators

**B. Overall Attitudes toward the World Bank Group (continued)**

Which World Bank Group's instruments do you believe are the MOST effective in reducing poverty in Myanmar? (Choose no more than TWO)

Percentage of Respondents (Responses combined)	Collaborator	Non-collaborator
Capacity development	15.9%	21.1%
Policy based lending / budget support to the Government	34.9%	33.3%
Knowledge products/services	12.7%	8.9%
Investment lending	36.5%	33.3%
Technical assistance	55.6%	45.6%
Trust Fund management	0.0%	1.1%
Co-financing arrangements	11.1%	13.3%
Sector-wide approaches	11.1%	8.9%
Emergency Recovery lending	3.2%	5.6%
Other	1.6%	0.0%
Don't know	7.9%	11.1%

In addition to the regular relations with the national government as its main interlocutor, which TWO of the following groups should the World Bank Group collaborate with more in your country to ensure better development results there? (Choose no more than TWO)

Percentage of Respondents (Responses combined)	Collaborator	Non-collaborator
Academia/think tanks/research institutes	31.7%	28.6%
Donor community	22.2%	13.2%
Media	6.3%	6.6%
NGOs	17.5%	23.1%
Local Government	38.1%	40.7%
Private sector	15.9%	14.3%
Parliament	15.9%	20.9%
Community Based Organizations (CBOs)	20.6%	28.6%
Beneficiaries	6.3%	2.2%
Foundations	3.2%	0.0%
Faith based organizations	0.0%	2.2%
UN and regional peace keeping forces	0.0%	0.0%
Emerging donors	0.0%	0.0%
UN agencies	0.0%	2.2%
Regional organizations	15.9%	7.7%
Other	0.0%	0.0%
Don't know	4.8%	3.3%

To what extent do you agree with the following statements about the World Bank Group's work in Myanmar? (1-Strongly disagree, 10-Strongly agree)

	Currently, do you professionally collaborate/work with the World Bank Group in your country?					
	Yes			No		
	N	Mean	SD	N	Mean	SD
Overall the World Bank Group currently plays a relevant role in development in Myanmar	60	7.53	1.84	80	7.20	2.06
The World Bank Group's work is aligned with what I consider the development priorities for Myanmar*	59	7.22	1.88	77	6.47	2.05
The World Bank Group supports programs and strategies that are realistic for Myanmar*	58	7.05	1.78	75	6.05	1.82
The World Bank Group treats clients and stakeholders in Myanmar with respect*	51	7.27	1.70	63	6.46	1.93

\*Significantly different between collaborators and non-collaborators

**B. Overall Attitudes toward the World Bank Group (continued)**

To what extent is the World Bank Group an effective development partner in Myanmar in terms of each of the following? (1-To no degree at all, 10-To a very significant degree)

	Currently, do you professionally collaborate/work with the World Bank Group in your country?					
	Yes			No		
	N	Mean	SD	N	Mean	SD
Responsiveness*	47	6.66	1.68	45	5.69	2.10
Flexibility (in terms of the institution's products and services)*	48	6.19	1.73	43	5.23	1.96
Flexibility (in terms of changing country circumstances)*	49	6.55	1.97	60	5.57	1.94
Being inclusive*	49	6.96	1.65	59	5.88	1.90
Openness*	52	6.79	1.84	66	5.55	2.35
Staff accessibility*	51	6.41	1.73	56	5.16	2.27
Straightforwardness and honesty	50	6.72	2.00	54	5.98	1.95
Ease of access to the people at the World Bank Group who are making decisions important to my work*	43	6.63	2.01	48	5.17	2.43
Collaboration with civil society*	44	6.09	1.89	50	5.38	2.08
Collaboration with the Government*	51	7.80	1.47	61	7.15	1.77
Collaboration with other donors and development partners*	42	7.43	1.45	43	6.33	1.95
Collaboration with the private sector*	35	6.23	1.83	47	5.32	1.91
The speed in which it gets things accomplished on the ground*	43	6.05	2.05	46	4.96	1.89
Being a long-term partner*	49	7.63	1.99	55	6.65	1.80

\*Significantly different between collaborators and non-collaborators

To be more effective development partner in Myanmar, do you believe that the World Bank Group should have?

(Select only ONE response)

Percentage of Respondents	Collaborator	Non-collaborator
More local presence	75.0%	77.1%
The current level of local presence is adequate	11.7%	9.6%
Less local presence	3.3%	6.0%
Don't know	10.0%	7.2%

### C. World Bank Group's Effectiveness and Results

In your opinion, how IMPORTANT is it for the World Bank Group to be involved in the following areas of development in Myanmar? (1-Not important at all, 10-Very important)

	Currently, do you professionally collaborate/work with the World Bank Group in your country?					
	Yes			No		
	N	Mean	SD	N	Mean	SD
Anti corruption	50	7.62	1.92	73	7.27	2.49
Information and communications technology	58	7.69	1.80	76	7.42	2.11
Transport	57	8.53	1.38	77	8.26	1.89
Crime and violence	54	5.91	1.87	69	5.54	2.03
Regional conflict and tensions	54	5.89	1.83	68	5.94	2.04
Law and justice	54	6.69	2.11	68	6.41	2.65
Urban development	58	8.03	1.62	74	7.47	2.08
Environmental sustainability	58	8.24	1.47	75	7.83	2.02
Regulatory framework	53	7.57	1.93	72	6.90	2.22
Communicable/non-communicable diseases	53	6.79	2.11	73	6.42	2.11
Poverty reduction	58	8.19	1.91	78	8.23	1.76
Improving the lives of women	57	7.47	1.93	72	7.38	1.91
Domestic private sector development	59	8.15	1.62	77	7.97	1.68
Foreign direct investment	56	7.82	2.10	77	7.87	2.08
Local governance and institutions	54	7.44	1.72	71	6.89	1.81
Water and sanitation	57	7.61	2.02	75	7.28	2.12
Trade and exports	57	7.60	1.79	74	7.45	2.10
Economic growth	58	8.47	1.38	78	8.28	1.65
Energy	57	8.04	2.01	76	7.95	2.07
Disaster management	53	6.83	1.94	74	6.78	2.01
Public sector governance/ reform	55	8.09	1.97	75	7.73	2.36
Job creation/employment	57	7.74	1.77	79	8.00	1.82
Social cohesion	54	6.72	1.61	73	6.77	2.06
Financial markets	57	7.81	1.83	76	7.61	2.07
Equality of opportunity	54	6.91	1.72	72	6.90	2.12
Health	58	7.62	2.05	78	7.45	2.26
Rural development	59	7.92	2.03	77	8.00	1.83
Global/regional integration	55	7.05	1.92	73	6.67	2.10
Food security	56	7.11	1.97	75	7.11	2.24
Education	56	8.18	1.61	76	8.24	1.90
Security/stabilization/reconstruction	52	6.77	2.17	72	6.57	2.22
Social protection	55	6.87	1.99	74	6.62	2.20
Climate change	55	7.15	1.92	73	6.66	1.97
Agricultural development	55	8.27	1.39	77	8.08	1.71
Natural resource management	56	7.75	1.86	76	7.67	2.09

**C. World Bank Group's Effectiveness and Results (continued)**

Where are the World Bank Group's decisions made primarily that support the program in Myanmar?\*

(Select only ONE response)

Percentage of Respondents	Collaborator	Non-collaborator
At the Headquarters (in Washington D.C.)	59.7%	37.2%
In the country	16.1%	18.6%
Don't know	24.2%	44.2%

\*Significantly different between collaborators and non-collaborators

	Currently, do you professionally collaborate/work with the World Bank Group in your country?					
	Yes			No		
	N	Mean	SD	N	Mean	SD
To what extent does the World Bank Group's work help to achieve development results in Myanmar?*	59	6.53	1.63	65	5.91	1.65

(1-To no degree at all, 10-To a very significant degree) \*Significantly different between collaborators and non-collaborators

	Currently, do you professionally collaborate/work with the World Bank Group in your country?					
	Yes			No		
	N	Mean	SD	N	Mean	SD
To what extent does the World Bank Group help to build/strengthen existing country systems (e.g., procurement, financial management, etc.) in Myanmar?*	54	6.56	1.69	62	5.73	1.74

(1-To no degree at all, 10-To a very significant degree) \*Significantly different between collaborators and non-collaborators

To what extent do you agree with the following statements about the World Bank Group in Myanmar?

(1-Strongly disagree, 10-Strongly agree)

	Currently, do you professionally collaborate/work with the World Bank Group in your country?					
	Yes			No		
	N	Mean	SD	N	Mean	SD
The World Bank Group's financial instruments (i.e., investment lending, Development Policy Loan, Trust Funds, Program 4 Result, etc.) meet the needs of Myanmar	62	6.73	1.96	76	6.28	2.00
The World Bank Group meets Myanmar's needs for knowledge services (e.g., research, analysis, data, technical assistance)	61	6.84	1.84	76	6.24	1.99

### D. The World Bank Group's Knowledge Work and Activities

How frequently do you consult World Bank Group's knowledge work and activities in the work you do?\*

Percentage of Respondents	Collaborator	Non-collaborator
Monthly	19.7%	9.6%
A few times a year	24.6%	12.0%
Rarely	45.9%	51.8%
Never	9.8%	26.5%

\*Significantly different between collaborators and non-collaborators

In Myanmar, to what extent do you believe that the World Bank Group's knowledge work and activities:

(1-To no degree at all, 10-To a very significant degree)

	Currently, do you professionally collaborate/work with the World Bank Group in your country?					
	Yes			No		
	N	Mean	SD	N	Mean	SD
Are timely*	48	6.33	1.69	50	5.54	1.88
Include appropriate level of stakeholder involvement during preparation*	49	6.69	1.56	60	5.73	1.94
Are relevant to Myanmar's development priorities*	55	7.29	1.45	68	6.43	1.71
Lead to practical solutions*	50	6.98	1.66	59	6.17	1.87
Are accessible (well written and easy to understand)*	52	6.69	1.70	62	5.95	1.80
Are source of relevant information on global good practices*	49	6.98	1.60	58	6.16	1.90
Enhance your knowledge and/or skills*	55	6.78	1.88	67	6.18	2.19
Are adequately disseminated*	50	6.28	1.94	58	4.97	2.00
Are translated enough into local language*	46	5.78	2.31	54	4.52	2.07
Are adaptable to Myanmar's specific development challenges and country circumstances*	52	6.85	1.95	65	5.78	2.04

\*Significantly different between collaborators and non-collaborators

	Currently, do you professionally collaborate/work with the World Bank Group in your country?					
	Yes			No		
	N	Mean	SD	N	Mean	SD
Overall, how significant a contribution do you believe the World Bank Group's knowledge work and activities make to development results in your country?*	59	6.92	1.83	74	5.72	1.97
Overall, how would you rate the technical quality of the World Bank Group's knowledge work and activities?*	53	7.38	1.16	64	6.45	1.81

(1-Not significant at all, 10-Very significant; 1-Very low technical quality, 10-Very high technical quality)

\*Significantly different between collaborators and non-collaborators

### E. Recent Trends and the Future Role of the World Bank Group in Myanmar

Which of the following SHOULD the World Bank Group do to make itself of greater value in Myanmar?

(Choose no more than TWO)

Percentage of Respondents (Responses combined)	Collaborator	Non-collaborator
Provide more adequate data/knowledge/statistics/figures on Myanmar's economy	36.7%	30.0%
Collaborate more effectively with Government clients	55.0%	42.2%
Offer more innovative financial products	13.3%	14.4%
Improve the competitiveness of its financing compared to markets	3.3%	4.4%
Reach out more to groups outside of Government	10.0%	21.1%
Improve the quality of its experts as related to Myanmar's specific challenges	15.0%	5.6%
Offer more innovative knowledge services	6.7%	6.7%
Ensure greater selectivity in its work	5.0%	7.8%
Increase the level of capacity development in the country	33.3%	30.0%
Reduce the complexity of obtaining World Bank Group financing	6.7%	10.0%
Increase availability of Fee-Based services	1.7%	0.0%
Work faster	5.0%	13.3%
Increase the level of World Bank Group staffing in Myanmar's office	5.0%	2.2%
Other	3.3%	4.4%

When considering the combination of services that the World Bank Group offers in Myanmar, and taking into account its limited level of resources, which ONE of the following do you believe the World Bank Group should offer more of in Myanmar? (Select only ONE response)

Percentage of Respondents	Collaborator	Non-collaborator
Financial services	39.0%	34.1%
Knowledge products	13.6%	14.6%
Convening services	10.2%	12.2%
None of the above	0.0%	1.2%
The combination is appropriate for Myanmar	32.2%	28.0%
Don't know	5.1%	9.8%

Which THREE areas below would benefit most from the World Bank Group playing a leading role among international partners in Myanmar? (Choose no more than THREE)

Percentage of Respondents (Responses combined)	Collaborator	Non-collaborator
Social safety nets	6.8%	13.5%
Public financial management*	54.2%	30.3%
Protecting natural resources wealth of country	18.6%	18.0%
Access to justice systems	8.5%	3.4%
Access to basic services	1.7%	6.7%
Capacity of state institutions	42.4%	37.1%
Jobs	27.1%	33.7%
Improving livelihoods*	15.3%	31.5%
Private sector development	50.8%	41.6%
Banking services and access to finance	57.6%	51.7%
Social inclusion	0.0%	3.4%
Stimulating dialogue to promote peace and stability	10.2%	11.2%
Improving the lives of women	6.8%	10.1%

\*Significantly different between collaborators and non-collaborators

**E. Recent Trends and the Future Role of the World Bank Group in Myanmar (continued)**

Which THREE areas below would benefit most from other donors in Myanmar? (Choose no more than THREE)

Percentage of Respondents (Responses combined)	Collaborator	Non-collaborator
Social safety nets	26.0%	34.0%
Public financial management	11.0%	6.0%
Protecting natural resources wealth of country	33.0%	20.0%
Access to justice systems	12.0%	7.0%
Access to basic services	23.0%	25.0%
Capacity of state institutions	5.0%	9.0%
Jobs	26.0%	33.0%
Improving livelihoods	51.0%	44.0%
Private sector development	25.0%	22.0%
Banking services and access to finance	21.0%	15.0%
Social inclusion	11.0%	20.0%
Stimulating dialogue to promote peace and stability	25.0%	15.0%
Improving the lives of women	30.0%	42.0%

**F. Communication and Information Sharing**How do you get most of your information about economic and social development issues in Myanmar?  
(Choose no more than TWO)

Percentage of Respondents (Responses combined)	Collaborator	Non-collaborator
Local newspapers	46.7%	55.2%
International newspapers	16.7%	8.0%
Local radio	0.0%	1.1%
International radio	1.7%	2.3%
Local television	16.7%	16.1%
International television	5.0%	4.6%
Periodicals	21.7%	28.7%
Internet	53.3%	46.0%
Social media	26.7%	20.7%
Blogs	1.7%	1.1%
Mobile phones	3.3%	5.7%
Instant messaging	3.3%	1.1%
Other	3.3%	8.0%

How would you prefer to receive information from the World Bank Group? (Choose no more than TWO)

Percentage of Respondents (Responses combined)	Collaborator	Non-collaborator
Blogs	1.6%	3.3%
Direct contact with World Bank Group	39.7%	33.0%
e-Newsletters	7.9%	15.4%
Instant messaging	3.2%	4.4%
World Bank Group's seminars/workshops/conferences*	54.0%	36.3%
World Bank Group's publications and other written materials	44.4%	41.8%
Mobile phones	3.2%	4.4%
Social media	14.3%	20.9%
World Bank Group's website	31.7%	31.9%
Other	0.0%	0.0%

\*Significantly different between collaborators and non-collaborators

Are you aware of the World Bank Group's Access to Information Policy under which the Bank will now disclose any information in its possession that is not a list of exceptions?

Percentage of Respondents	Collaborator	Non-collaborator
Yes	55.7%	41.6%
No	44.3%	58.4%

Have you requested information from the World Bank Group on its activities in the past year?\*

Percentage of Respondents	Collaborator	Non-collaborator
Yes	25.0%	6.7%
No	75.0%	93.3%

\*Significantly different between collaborators and non-collaborators

**F. Communication and Information Sharing (continued)****Were you able to obtain this information?**

Percentage of Respondents	Collaborator	Non-collaborator
Yes	86.7%	100.0%
No	13.3%	0.0%

**Do you have access to the Internet?\***

Percentage of Respondents	Collaborator	Non-collaborator
Yes	98.3%	88.1%
No	1.7%	11.9%

\*Significantly different between collaborators and non-collaborators

**Do you use/have used the World Bank Group website?\***

Percentage of Respondents	Collaborator	Non-collaborator
Yes	56.1%	35.3%
No	43.9%	64.7%

\*Significantly different between collaborators and non-collaborators

**Which do you primarily use?**

Percentage of Respondents	Collaborator	Non-collaborator
The World Bank Group's country website	54.0%	62.7%
The World Bank Group's main website	46.0%	37.3%

**Which Internet connection do you use primarily when visiting a World Bank Group website?\***

Percentage of Respondents	Collaborator	Non-collaborator
High speed	89.6%	63.2%
Dial-up	10.4%	36.8%

\*Significantly different between collaborators and non-collaborators

**Please rate how much you agree with the following statements. (1-Strongly disagree, 10-Strongly agree)**

	Currently, do you professionally collaborate/work with the World Bank Group in your country?					
	Yes			No		
	N	Mean	SD	N	Mean	SD
I use/consult World Bank Group's data more often than I did a few years ago	54	6.35	1.72	55	5.73	2.56
I find the World Bank Group's websites easy to navigate	40	7.08	1.51	43	6.63	2.46
I find the information on the World Bank Group's websites useful	40	7.03	1.56	41	7.34	2.08
The World Bank Group's social media channels are valuable sources of information about the institution	32	5.97	1.62	43	6.58	2.01
When I need information from the World Bank Group I know how to find it	52	6.67	1.81	50	6.08	2.62
The World Bank Group is responsive to my information requests and inquiries	38	6.74	1.70	27	6.59	2.71

### G. Background Information

Which of the following agencies of the World Bank Group do you work with in Myanmar? (Select all that apply)

Percentage of Respondents (Responses combined)	Collaborator	Non-collaborator
The World Bank (IBRD/IDA)*	70.7%	6.0%
The International Finance Corporation (IFC)*	51.7%	8.4%
The Multilateral Investment Guarantee Agency (MIGA)	5.2%	2.4%
None*	8.6%	89.2%

\*Significantly different between collaborators and non-collaborators

Do you projects involve both the World Bank and IFC?\*

Percentage of Respondents	Collaborator	Non-collaborator
Yes	47.3%	3.6%
No	52.7%	96.4%

\*Significantly different between collaborators and non-collaborators

If yes, what was your view on the two institutions working together in Myanmar? (Select only ONE response)

Percentage of Respondents	Collaborator	Non-collaborator
Working well together	66.7%	0.0%
Collaborating but needs improvement	33.3%	80.0%
Other	0.0%	20.0%

## Appendix E: Indicator Questions as a Function of Exposure to the World Bank Group

Indicator Question	Currently, do you professionally collaborate/work with the World Bank Group in your country?		Which of the following describes most of your exposure to the World Bank Group in Myanmar? (Choose no more than TWO)									
	No Mean	Yes Mean	Observer		Use WB reports/data		Engage in WB activities		Collaborate		Use WB website	
			No Mean	Yes Mean	No Mean	Yes Mean	No Mean	Yes Mean	No Mean	Yes Mean	No Mean	Yes Mean
Overall, please rate your impression of the World Bank Group's effectiveness in Myanmar.	5.71	6.24	6.03	5.88	6.06	5.71	5.74	6.52	5.97	5.93	6.02	5.71
To what extent do you believe the World Bank Group's staff is well prepared to help Myanmar solve its most complicated development challenges?	5.53	6.09	5.74	5.83	5.91	5.50	5.62	6.19	5.70	6.00	5.90	5.35
Overall the World Bank Group currently plays a relevant role in development in Myanmar	7.20	7.53	7.26	7.44	7.44	7.13	7.38	7.28	7.25	7.65	7.33	7.42
The World Bank Group's work is aligned with what I consider the development priorities for Myanmar	6.47	7.22	6.94	6.69	6.81	6.84	6.72	7.02	6.55	7.62	6.90	6.53
Responsiveness	5.69	6.66	6.37	5.85	6.08	6.27	6.18	6.04	5.80	7.09	6.13	6.18
Flexibility (in terms of the institution's products and services)	5.23	6.19	5.91	5.54	5.82	5.56	5.81	5.58	5.39	6.67	5.76	5.62
Flexibility (in terms of changing country circumstances)	5.57	6.55	6.17	5.77	6.10	5.63	5.92	6.09	5.65	6.83	6.09	5.50
Being inclusive	5.88	6.96	6.55	6.07	6.36	6.17	6.27	6.39	5.95	7.32	6.43	5.88
Openness	5.55	6.79	6.53	5.57	5.94	6.31	5.85	6.51	5.75	6.87	6.09	5.91
Staff accessibility	5.16	6.41	6.08	5.30	5.44	6.25	5.59	5.93	5.40	6.46	5.78	5.35
Straightforwardness and honesty	5.98	6.72	6.44	6.08	6.35	6.03	6.21	6.38	5.92	7.23	6.33	6.00
Ease of access to the people at the World Bank Group who are making decisions important to my work	5.17	6.63	6.23	5.34	5.69	6.04	5.51	6.41	5.55	6.43	5.94	5.12
Collaboration with civil society	5.38	6.09	6.09	5.28	5.66	5.77	5.74	5.56	5.34	6.77	5.62	5.95
Collaboration with the Government	7.15	7.80	7.62	7.22	7.33	7.66	7.31	7.67	7.19	8.11	7.55	6.92
Collaboration with other donors and development partners	6.33	7.43	6.93	6.72	6.69	7.23	6.88	6.73	6.56	7.70	6.94	6.38
Collaboration with the private sector	5.32	6.23	5.91	5.53	5.63	5.89	5.63	5.87	5.58	6.12	5.86	5.00
The speed in which it gets things accomplished on the ground	4.96	6.05	5.51	5.30	5.52	5.12	5.45	5.31	5.06	6.55	5.48	5.12
Being a long-term partner	6.65	7.63	7.43	6.76	7.08	7.15	7.08	7.14	6.84	7.79	7.10	7.09
To what extent does the World Bank Group's work help to achieve development results in Myanmar?	5.91	6.53	6.43	6.02	6.30	6.11	6.14	6.48	6.02	6.85	6.29	6.08
To what extent does the World Bank Group help to build/strengthen existing country systems (e.g., procurement, financial management, etc.) in Myanmar?	5.73	6.56	6.31	5.92	6.16	6.07	6.00	6.42	5.77	7.00	6.36	5.26
The World Bank Group's financial instruments (i.e., investment lending, Development Policy Loan, Trust Funds, Program 4 Result, etc.) meet the needs of Myanmar	6.28	6.73	6.48	6.49	6.36	6.79	6.35	6.77	6.43	6.65	6.59	6.10
The World Bank Group meets Myanmar's needs for knowledge services (e.g., research, analysis, data, technical assistance)	6.24	6.84	6.58	6.39	6.51	6.43	6.20	7.09	6.47	6.56	6.62	6.00
The World Bank Group's knowledge work and activities are adaptable to Myanmar's specific development challenges and country circumstances	5.78	6.85	6.63	5.88	6.36	6.00	5.90	7.00	6.03	6.90	6.42	5.69
Overall, how significant a contribution do you believe the World Bank Group's knowledge work and activities make to development results in your country?	5.72	6.92	6.53	5.89	6.15	6.41	6.00	6.71	6.03	6.76	6.28	6.00
Overall, how would you rate the technical quality of the World Bank Group's knowledge work and activities?	6.45	7.38	7.02	6.64	6.82	6.91	6.70	7.16	6.72	7.19	6.90	6.67

Yellow highlight indicates significant difference between Yes and No mean.

## Appendix F: Indicator Questions by Stakeholder Groups

	Which of the following best describes your current position?																																
	Office of the President/ Prime Minister/ Minister			Office of Parliamentarian			Employee of a Ministry/ PMU/ Consultant on WBG project			Bilateral/ Multilateral Agency			Private Sector/ Financial Sector/ Private Bank			CSO			Media			Academia/ Research institute/ Think tank			Other								
	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD			
Overall, please rate your impression of the World Bank Group's effectiveness in Myanmar.	9	6.89	2.32	10	6.80	2.10	20	5.80	2.33	4	5.50	1.91	16	5.88	1.78	22	5.45	2.18	26	5.81	2.12	5	5.40	1.95	6	8.17	1.83						
To what extent do you believe the World Bank Group's staff is well prepared (e.g., skills and knowledge) to help Myanmar solve its most complicated development challenges?	9	6.44	2.01	10	7.00	1.76	18	5.83	2.15	4	5.75	1.71	14	5.21	2.19	20	5.25	2.29	24	5.58	2.24	5	5.80	.84	7	6.86	2.27						
Overall the World Bank Group currently plays a relevant role in development in Myanmar	11	8.64	1.36	10	7.80	1.14	21	7.38	1.60	4	6.50	2.08	19	7.53	1.43	26	6.62	2.30	32	7.75	2.21	5	6.60	.55	8	7.13	2.59						
The World Bank Group's work is aligned with what I consider the development priorities for Myanmar	11	7.82	2.18	10	7.70	1.34	21	6.90	1.70	4	6.00	2.16	18	6.94	1.76	26	6.27	2.39	29	6.69	2.07	5	6.20	1.48	8	6.75	1.91						
Responsiveness	9	7.33	2.18	7	6.29	1.80	17	6.47	1.42	3	5.33	2.52	11	6.00	2.00	18	5.50	2.26	17	5.82	1.59	3	5.67	.58	5	7.40	2.30						
Flexibility (in terms of the institution's products and services)*	9	7.11	1.69	7	6.14	1.35	17	6.24	1.25	3	4.00	1.00	11	5.73	2.00	19	4.42	2.06	16	6.00	1.41	3	5.33	.58	4	6.50	3.11						
Flexibility (in terms of changing country circumstances)*	10	7.30	1.95	9	6.89	1.76	19	6.26	1.63	3	4.33	1.15	15	6.13	1.96	20	4.80	2.04	22	5.86	1.70	4	5.25	1.26	6	7.33	2.66						
Being inclusive	11	7.27	2.00	9	6.89	1.36	19	6.42	1.74	4	5.50	.58	13	6.54	1.90	18	5.39	1.97	22	6.23	1.74	3	5.67	1.53	6	7.17	2.48						
Openness	11	7.09	2.39	9	6.00	2.24	20	6.65	1.50	3	4.67	1.15	15	5.73	1.79	23	5.70	2.32	25	5.68	2.76	3	6.00	1.00	6	7.83	1.47						
Staff accessibility	10	6.90	2.23	9	5.67	2.18	18	6.17	1.29	4	5.00	1.15	13	5.23	1.96	20	5.25	2.36	20	5.65	2.43	4	5.50	1.29	5	7.20	1.92						
Straightforwardness and honesty	10	7.50	2.12	8	5.88	2.36	18	6.78	1.35	3	5.00	1.00	13	6.46	2.07	19	5.74	1.91	19	6.26	2.21	4	5.75	.96	6	6.83	2.14						
Ease of access to the people at the World Bank Group who are making decisions important to my work	8	7.00	2.83	8	6.25	2.43	17	6.65	1.62	3	4.33	1.53	12	5.08	2.02	15	5.20	2.24	17	5.65	2.98	3	5.67	.58	6	7.17	2.14						
Collaboration with civil society	8	6.75	1.98	6	4.67	1.51	16	5.81	1.17	4	4.75	1.50	15	5.80	2.08	17	4.94	2.33	18	5.67	2.17	3	6.67	1.53	4	7.00	2.45						
Collaboration with the Government	10	8.00	1.70	9	7.67	1.41	19	7.53	1.71	4	6.00	2.45	15	7.33	1.05	21	7.24	1.89	23	7.43	1.65	4	7.00	1.83	5	8.80	1.10						
Collaboration with other donors and development partners	7	8.29	1.38	7	7.71	1.25	15	6.87	1.36	4	5.25	1.71	10	6.90	1.85	16	6.38	2.09	16	6.31	1.89	3	7.33	1.15	4	8.00	1.83						
Collaboration with the private sector	7	6.57	1.72	7	5.71	1.25	14	5.86	1.23	3	4.67	.58	12	5.25	2.18	12	5.25	1.91	20	5.35	2.16	2	6.50	2.12	4	8.75	1.50						
The speed in which it gets things accomplished on the ground	9	6.67	2.29	7	5.57	2.82	17	5.59	1.42	3	4.67	.58	10	5.20	2.04	17	4.76	2.02	18	5.33	1.94	3	6.33	1.53	4	6.50	3.51						
Being a long-term partner	10	8.30	2.00	8	7.13	1.81	19	7.68	1.92	3	6.00	1.73	16	6.44	2.13	17	6.35	1.66	20	7.00	1.86	4	6.50	1.29	4	8.75	1.50						
To what extent does the World Bank Group's work help to achieve development results in Myanmar?	11	7.09	1.81	9	6.44	1.74	21	6.38	1.60	4	5.25	1.71	19	6.21	1.58	22	5.55	1.97	24	6.25	1.36	5	5.80	1.79	7	6.29	1.25						
To what extent does the World Bank Group help to build/strengthen existing country systems (e.g., procurement, financial management, etc.) in Myanmar?	11	6.73	1.62	9	6.22	1.64	21	6.29	1.74	4	5.00	1.83	18	6.28	1.56	19	5.63	2.17	22	5.82	1.68	5	5.80	1.64	6	6.50	1.87						
The World Bank Group's financial instruments (i.e., investment lending, Development Policy Loan, Trust Funds, Program 4 Result, etc.) meet the needs of Myanmar	11	7.18	1.78	10	7.40	1.43	22	6.41	2.20	4	5.75	2.06	20	6.70	1.98	25	5.88	2.28	31	6.55	1.84	5	6.80	1.92	8	5.88	2.59						
The World Bank Group meets Myanmar's needs for knowledge services (e.g., research, analysis, data, technical assistance)	11	6.73	1.90	9	6.56	2.01	22	6.64	1.99	4	5.75	1.89	20	6.95	1.73	26	6.15	2.07	29	6.52	2.03	6	6.50	1.87	8	6.25	2.71						
Are adaptable to Myanmar's specific development challenges and country circumstances	11	7.09	1.92	9	7.00	1.50	19	6.37	1.57	3	5.33	2.08	16	6.31	1.96	25	5.76	2.45	22	6.32	2.75	4	5.75	.96	5	6.20	1.30						
Overall, how significant a contribution do you believe the World Bank Group's knowledge work and activities make to development results in your country?	11	7.27	1.62	9	6.78	1.72	21	6.52	1.97	3	7.00	1.00	19	6.16	1.80	24	5.75	2.21	28	6.11	2.30	5	6.20	.84	8	5.88	2.10						
Overall, how would you rate the technical quality of the World Bank Group's knowledge work and activities?	10	7.40	1.35	8	7.75	1.39	19	7.21	1.27	3	7.33	.58	16	6.56	1.36	22	6.41	2.09	25	6.72	1.88	5	6.80	.84	5	7.40	1.14						

\*Significantly different between stakeholder groups

## Appendix G: Myanmar FY 2014 Questionnaire



### **World Bank Group Client Survey FY14 – Myanmar**

The World Bank Group is interested in gauging the views of clients and partners who are either involved in development in Myanmar or who observe activities related to social and economic development. The following survey will give the World Bank Group's team that works in Myanmar, greater insight into how the Bank's work is perceived. This is one tool the World Bank Group uses to assess the views of its stakeholders, and to develop more effective strategies that support development in Myanmar.

A local independent firm has been hired to oversee the logistics of this survey. This ensures anonymity and confidentiality. We hope you'll be candid.

Finally, the survey relates to the World Bank Group's work. The World Bank Group consists of IBRD, IDA, IFC, MIGA, and ICSID. When responding to the survey, please consider the area of the World Bank Group with which you are most familiar.

**To complete the survey, please circle/check the response that most accurately reflects your opinion. If you prefer not to answer a question, please leave it blank. If you feel that you do not have an adequate amount of information on a subject, please check "Don't know".**

**PLEASE NOTE: IN SOME CASES THE SURVEY WILL ASK FOR A SPECIFIC NUMBER OF RESPONSES. PLEASE DO NOT CHOOSE ANY MORE THAN REQUESTED. IF MORE RESPONSES ARE CHOSEN, DATA CANNOT BE INCLUDED IN ANALYSIS.**

**SECTION A: GENERAL ISSUES FACING MYANMAR**

<b>A1. In general would you say that Myanmar is headed in ... ?</b>	
1	The right direction
2	The wrong direction
3	Not sure

<b>A2. Listed below are a number of development priorities in Myanmar.</b>			
<b>Please identify which of the following you consider the most important development priorities in Myanmar? (Choose no more than THREE)</b>			
1	Social protection (e.g., pensions, targeted social assistance)	19	Education
2	Transport (e.g., roads, bridges, transportation)	20	Poverty reduction
3	Security/stabilization/reconstruction	21	Food security
4	Public sector governance/ reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform)	22	Social cohesion
5	Global/regional integration	23	Climate change (e.g., mitigation, adaptation)
6	Improving the lives of women (i.e., reducing poverty, increasing status)	24	Agricultural development
7	Domestic private sector development	25	Trade and exports
8	Foreign direct investment	26	Crime and violence
9	Water and sanitation	27	Economic growth
10	Energy	28	Law and justice (e.g., judicial system)
11	Regional conflict and tensions	29	Regulatory framework
12	Job creation/employment	30	Communicable/non-communicable diseases
13	Rural development	31	Local governance and institutions
14	Financial markets	32	Natural resource management (e.g., oil, gas, mining)
15	Urban development	33	Anti corruption
16	Environmental sustainability	34	Disaster management
17	Equality of opportunity (i.e., equity)	35	Information and communications technology
18	Health		

**SECTION A: GENERAL ISSUES**

<b>A3. Listed below are a number of development priorities in Myanmar.</b>			
<b>Please identify which of the following you believe the Government of Myanmar should emphasize in the near future? (Choose no more than FIVE)</b>			
1	Social cohesion	19	Education
2	Poverty reduction	20	Transport (e.g., roads, bridges, transportation)
3	Security/stabilization/reconstruction	21	Food security
4	Disaster management	22	Social protection (e.g., pensions, targeted social assistance)
5	Global/regional integration	23	Climate change (e.g., mitigation, adaptation)
6	Improving the lives of women (i.e., reducing poverty, increasing status)	24	Agricultural development
7	Domestic private sector development	25	Trade and exports
8	Foreign direct investment	26	Crime and violence
9	Economic growth	27	Water and sanitation
10	Energy	28	Law and justice (e.g., judicial system)
11	Regional conflict and tensions	29	Regulatory framework
12	Job creation/employment	30	Communicable/non-communicable diseases
13	Rural development	31	Local governance and institutions
14	Financial markets	32	Natural resource management (e.g., oil, gas, mining)
15	Urban development	33	Anti corruption
16	Environmental sustainability	34	Public sector governance/ reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform)
17	Equality of opportunity (i.e., equity)	35	Information and communications technology
18	Health		

**SECTION A: GENERAL ISSUES**

<b>A4. Poverty reduction is a broad term that encompasses work in many different areas.</b>			
<b>Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Myanmar? (Choose no more than THREE)</b>			
1	Water and sanitation	18	Security/stabilization/reconstruction
2	Equality of opportunity (i.e., equity)	19	Anti corruption
3	Economic growth	20	Domestic private sector development
4	Climate change (e.g., mitigation, adaptation)	21	Foreign direct investment
5	Regional conflict and tensions	22	Energy
6	Global/regional integration	23	Public sector governance/ reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform)
7	Improving the lives of women (i.e., reducing poverty, increasing status)	24	Social cohesion
8	Rural development	25	Education
9	Urban development	26	Natural resource management (e.g., oil, gas, mining)
10	Regulatory framework	27	Environmental sustainability
11	Local governance and institutions	28	Health
12	Social protection (e.g., pensions, targeted social assistance)	29	Agricultural development
13	Law and justice (e.g., judicial system)	30	Disaster management
14	Transport (e.g., roads, bridges, transportation)	31	Job creation/employment
15	Crime and violence	32	Financial markets
16	Communicable/non-communicable diseases	33	Trade and exports
17	Information and communications technology	34	Food security

**PLEASE NOTE: IN SOME CASES THE SURVEY WILL ASK FOR A SPECIFIC NUMBER OF RESPONSES. PLEASE DO NOT CHOOSE ANY MORE THAN REQUESTED. IF MORE RESPONSES ARE CHOSEN, DATA CANNOT BE INCLUDED IN ANALYSIS.**

**SECTION A: GENERAL ISSUES**

**A5. Economic growth can be driven by a number of factors.**

**Which THREE areas below do you believe would contribute most to generating economic growth in Myanmar? (Choose no more than THREE)**

1	Energy	18	Social cohesion
2	Improving the lives of women (i.e., reducing poverty, increasing status)	19	Public sector governance/ reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform)
3	Equality of opportunity (i.e., equity)	20	Domestic private sector development
4	Global/regional integration	21	Job creation/employment
5	Social protection (e.g., pensions, targeted social assistance)	22	Agricultural development
6	Climate change (e.g., mitigation, adaptation)	23	Food security
7	Anti corruption	24	Transport (e.g., roads, bridges, transportation)
8	Disaster management	25	Security/stabilization/reconstruction
9	Regional conflict and tensions	26	Education
10	Rural development	27	Natural resource management (e.g., oil, gas, mining)
11	Foreign direct investment	28	Environmental sustainability
12	Urban development	29	Health
13	Water and sanitation	30	Law and justice (e.g., judicial system)
14	Trade and exports	31	Local governance and institutions
15	Information and communications technology	32	Crime and violence
16	Regulatory framework	33	Financial markets
17	Communicable/non-communicable diseases		

**A6. The World Bank Group's "Shared Prosperity" goal captures two key elements, economic growth and equity. It will seek to foster income growth among the bottom 40 percent of a country's population. Improvement in the Shared Prosperity Indicator requires growth and well-being of the less well-off. When thinking about the idea of "Shared Prosperity" in Myanmar, which of the following TWO best illustrate how this would be achieved in Myanmar? (Choose no more than TWO)**

1	Better employment opportunities for young people
2	Better employment opportunities for women
3	Greater access to micro-finance for the poor
4	Greater voice and participation for citizens to help ensure greater accountability
5	Greater access to health and nutrition for citizens
6	Better entrepreneurial opportunities (i.e., to start small and medium sized businesses)
7	A growing middle class
8	Better opportunity for the poor who live in rural areas
9	Better opportunity for the poor who live in urban areas
10	Consistent economic growth
11	More reliable social safety net
12	Greater equity of fiscal policy
13	Education and training that better ensure job opportunity
14	Better quality public services
15	Other (please specify): _____

**SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP**

<b>B1. How familiar are you with the work of the World Bank Group in Myanmar?</b>									
1	2	3	4	5	6	7	8	9	10
Not familiar at all					Extremely familiar				

<b>B2. Overall, please rate your impression of the World Bank Group's effectiveness in Myanmar.</b>										
1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
Not effective at all					Very effective					Don't know

<b>B3. To what extent do you believe the World Bank Group's staff is well prepared (e.g., skills and knowledge) to help Myanmar solve its most complicated development challenges?</b>										
1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
To no degree at all					To a very significant degree					Don't know

<b>B4. When thinking about how the World Bank Group can have the most impact on development results in Myanmar, in which sectoral areas do you believe the World Bank Group should focus most of its resources (financial and knowledge services) in Myanmar? (Choose no more than THREE)</b>			
1	Social protection (e.g., pensions, targeted social assistance)	19	Equality of opportunity (i.e., equity)
2	Security/stabilization/reconstruction	20	Regional conflict and tensions
3	Public sector governance/ reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform)	21	Health
4	Transport (e.g., roads, bridges, transportation)	22	Education
5	Poverty reduction	23	Food security
6	Global/regional integration	24	Climate change (e.g., mitigation, adaptation)
7	Improving the lives of women (i.e., reducing poverty, increasing status)	25	Agricultural development
8	Crime and violence	26	Trade and exports
9	Rural development	27	Economic growth
10	Domestic private sector development	28	Law and justice (e.g., judicial system)
11	Foreign direct investment	29	Local governance and institutions
12	Water and sanitation	30	Regulatory framework
13	Energy	31	Communicable/non-communicable diseases
14	Social cohesion	32	Natural resource management (e.g., oil, gas, mining)
15	Job creation/employment	33	Information and communications technology
16	Financial markets	34	Anti corruption
17	Urban development	35	Disaster management
18	Environmental sustainability		

**SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP**

<b>B5. When thinking about the World Bank Group's role, which activity do you believe is of greatest VALUE and which activity is of second greatest value in Myanmar?</b>		<b>Greatest Value (Choose only ONE)</b>	<b>Second Greatest Value (Choose only ONE)</b>
1	Convening/Facilitating	<input type="checkbox"/>	<input type="checkbox"/>
2	Data	<input type="checkbox"/>	<input type="checkbox"/>
3	Policy advice, studies, analyses	<input type="checkbox"/>	<input type="checkbox"/>
4	Financial resources	<input type="checkbox"/>	<input type="checkbox"/>
5	Capacity development	<input type="checkbox"/>	<input type="checkbox"/>
6	Technical assistance	<input type="checkbox"/>	<input type="checkbox"/>
7	Mobilizing third party financial resources	<input type="checkbox"/>	<input type="checkbox"/>
8	Donor coordination	<input type="checkbox"/>	<input type="checkbox"/>
9	Linkage to non-Bank expertise (e.g., South-South knowledge sharing)	<input type="checkbox"/>	<input type="checkbox"/>
10	Strategy formulation (e.g., PRSP assistance)	<input type="checkbox"/>	<input type="checkbox"/>
11	Other (please specify): _____	<input type="checkbox"/>	<input type="checkbox"/>

<b>How effectively do the World Bank Group's activities below support Myanmar's efforts to achieve development results?</b>													
		<b>Not effective at all</b>										<b>Very effective</b>	<b>Don't know</b>
		1	2	3	4	5	6	7	8	9	10		
<b>B6</b>	Convening/Facilitating	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
<b>B7</b>	Data	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
<b>B8</b>	Policy advice, studies, analyses	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
<b>B9</b>	Financial resources	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
<b>B10</b>	Technical assistance	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
<b>B11</b>	Mobilizing third party financial resources	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
<b>B12</b>	Donor coordination	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
<b>B13</b>	Linkage to non-Bank expertise (i.e., South-South knowledge sharing)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
<b>B14</b>	Strategy formulation (e.g., PRSP assistance)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	

<b>The World Bank Group can provide capacity building support in a number of ways in Myanmar. To which degree would Myanmar benefit, if capacity building were to support...?</b>													
		<b>To no degree at all</b>										<b>To a very significant degree</b>	<b>Don't know</b>
		1	2	3	4	5	6	7	8	9	10		
<b>B15</b>	<b>Groups outside of government</b> (e.g., civil society, media) to help them more effectively engage and participate in development efforts	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
<b>B16</b>	<b>The public sector</b> , related to implementation of specific development projects on the ground	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
<b>B17</b>	<b>The public sector</b> , related to changing institutions (organizations or sociopolitical conditions)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
<b>B18</b>	<b>The private sector</b> , related to institutional and policy change	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	

**SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP**

**How effective do you believe the World Bank Group is in terms of the capacity building work it does in each of the following areas in Myanmar? (If you have NO exposure to/experience in any of the areas listed below, please respond "Don't know")**

		Not effective at all										Very effective	Don't know
		1	2	3	4	5	6	7	8	9	10		
<b>B19</b>	Project implementation (or other organizational strengthening)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
<b>B20</b>	Citizen engagement (incorporating citizens' voices into development)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
<b>B21</b>	Policy design (for clarity and better incentives to achieve development goals)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	

**When thinking about how to improve capacity building in Myanmar to help ensure better development results, looking forward, how important is it for the World Bank Group to be involved in the following aspects of capacity building? (If you have NO exposure to/experience in any of the areas listed below, please respond "Don't know")**

		Not important at all										Very important	Don't know
		1	2	3	4	5	6	7	8	9	10		
<b>B22</b>	Project implementation (or other organizational strengthening)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
<b>B23</b>	Citizen engagement (incorporating citizens' voices into development)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
<b>B24</b>	Policy design (for clarity and better incentives to achieve development goals)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	

**B25. Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in Myanmar? (Choose no more than TWO)**

1	Staff too inaccessible
2	Not exploring alternative policy options
3	Not adequately sensitive to political/social realities in Myanmar
4	Not enough public disclosure of its work
5	Not collaborating enough with non-state actors
6	Not aligned with country priorities
7	The credibility of its knowledge/data
8	World Bank Group's processes too complex
9	Not willing to honestly criticize policies and reform efforts in the country
10	Too influenced by developed countries
11	Imposing technocratic solutions without regard to political realities
12	World Bank Group's processes too slow
13	Too bureaucratic in its operational policies and procedures
14	Not aligned with other donors' work
15	Arrogant in its approach
16	Not client focused
17	Its advice and strategies do not lend themselves to practical problem solving
18	Not focused enough on issues that are unique to post-conflict countries
19	Inadequate number of World Bank Group staff members located in the country
20	Other (please specify): _____
21	Don't know

**SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP****B26. Which World Bank Group's instruments do you believe are the MOST effective in reducing poverty in Myanmar? (Choose no more than TWO)**

1	Capacity development
2	Policy based lending / budget support to the Government
3	Knowledge products/services (analytical work, studies, surveys, etc.)
4	Investment lending (financing specific projects)
5	Technical assistance (advice, best practice, international experience, etc.)
6	Trust Fund management
7	Co-financing arrangements (i.e., with other donors)
8	Sector-wide approaches
9	Emergency Recovery lending
10	Other (please specify): _____
11	Don't know

**B27. In addition to the regular relations with the national government as its main interlocutor, which TWO of the following groups should the World Bank Group collaborate with more in your country to ensure better development results there? (Choose no more than TWO)**

1	Academia/think tanks/research institutes
2	Donor community
3	Media
4	NGOs
5	Local Government
6	Private sector
7	Parliament
8	Community Based Organizations (CBOs)
9	Beneficiaries
10	Foundations
11	Faith based organizations
12	UN and regional peace keeping forces
13	Emerging donors
14	UN agencies
15	Regional organizations
16	Other (please specify): _____
17	Don't know

**To what extent do you agree with the following statements about the World Bank Group's work in Myanmar?**

		Strongly disagree										Strongly agree	Don't know
		1	2	3	4	5	6	7	8	9	10		
<b>B28</b>	Overall the World Bank Group currently plays a relevant role in development in Myanmar	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
<b>B29</b>	The World Bank Group's work is aligned with what I consider the development priorities for Myanmar	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
<b>B30</b>	The World Bank Group supports programs and strategies that are realistic for Myanmar	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
<b>B31</b>	The World Bank Group treats clients and stakeholders in Myanmar with respect	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	

**SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP**

To what extent is the World Bank Group an effective development partner in Myanmar, in terms of each of the following?												
		To no degree at all								To a very significant degree		Don't know
		1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
<b>B32</b>	Responsiveness	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
<b>B33</b>	Flexibility (in terms of the institution's products and services)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
<b>B34</b>	Flexibility (in terms of changing country circumstances)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
<b>B35</b>	Being inclusive	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
<b>B36</b>	Openness (sharing data and other information)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
<b>B37</b>	Staff accessibility	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
<b>B38</b>	Straightforwardness and honesty	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
<b>B39</b>	Ease of access to the people at the World Bank Group who are making decisions important to my work	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
<b>B40</b>	Collaboration with civil society	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
<b>B41</b>	Collaboration with the Government	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
<b>B42</b>	Collaboration with other donors and development partners	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
<b>B43</b>	Collaboration with the private sector	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
<b>B44</b>	The speed in which it gets things accomplished on the ground	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
<b>B45</b>	Being a long-term partner	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>

<b>B46. To be a more effective development partner in Myanmar, do you believe that the World Bank Group should have... ? (Select only ONE response)</b>			
<input type="checkbox"/> More local presence	<input type="checkbox"/> The current level of local presence is adequate	<input type="checkbox"/> Less local presence	<input type="checkbox"/> Don't know

**SECTION C: WORLD BANK GROUP'S EFFECTIVENESS AND RESULTS**

<b>C1. In your opinion, how IMPORTANT is it for the World Bank Group to be involved in the following areas of development in Myanmar?</b>													
		Not important at all										Very important	Don't know
		1	2	3	4	5	6	7	8	9	10		
1	Anti corruption	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
2	Information and communications technology	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
3	Transport (e.g., roads, bridges, transportation)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
4	Crime and violence	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
5	Regional conflict and tensions	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
6	Law and justice (e.g., judicial system)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
7	Urban development	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
8	Environmental sustainability	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
9	Regulatory framework	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
10	Communicable/non-communicable diseases	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
11	Poverty reduction	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
12	Improving the lives of women (i.e., reducing poverty, increasing status)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
13	Domestic private sector development	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
14	Foreign direct investment	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
15	Local governance and institutions	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
16	Water and sanitation	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
17	Trade and exports	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
18	Economic growth	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
19	Energy	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
20	Disaster management	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
21	Public sector governance/ reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
22	Job creation/employment	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
23	Social cohesion	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
24	Financial markets	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
25	Equality of opportunity (i.e., equity)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
26	Health	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
27	Rural development	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
28	Global/regional integration	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
29	Food security	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
30	Education	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
31	Security/stabilization/reconstruction	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
32	Social protection (e.g., pensions, targeted social assistance)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
33	Climate change (e.g., mitigation, adaptation)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
34	Agricultural development	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
35	Natural resource management (e.g., oil, gas, mining)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	

**SECTION C: WORLD BANK GROUP'S EFFECTIVENESS AND RESULTS**

<b>C2. Where are the World Bank Group's decisions made primarily that support the program in Myanmar? (Select only ONE response)</b>	
1	At the Headquarters (in Washington D.C.)
2	In the country
3	Don't know

<b>C3. To what extent does the World Bank Group's work help to achieve development results in Myanmar?</b>											
1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
To no degree at all									To a very significant degree		Don't know

<b>C4. To what extent does the World Bank Group help to build/strengthen existing country systems (e.g., procurement, financial management, etc.) in Myanmar?</b>											
1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
To no degree at all									To a very significant degree		Don't know

<b>To what extent do you agree with the following statements about the World Bank Group in Myanmar?</b>																					
											<b>Strongly disagree</b>	<b>Strongly agree</b>	<b>Don't know</b>								
<b>C5</b>	The World Bank Group's financial instruments (i.e., investment lending, Development Policy Loan, Trust Funds, Program 4 Result, etc.) meet the needs of Myanmar										1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
<b>C6</b>	The World Bank Group meets Myanmar's needs for knowledge services (e.g., research, analysis, data, technical assistance)										1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>

**PLEASE NOTE: IN SOME CASES THE SURVEY WILL ASK FOR A SPECIFIC NUMBER OF RESPONSES. PLEASE DO NOT CHOOSE ANY MORE THAN REQUESTED. IF MORE RESPONSES ARE CHOSEN, DATA CANNOT BE INCLUDED IN ANALYSIS.**

## SECTION D: THE WORLD BANK GROUP'S KNOWLEDGE WORK AND ACTIVITIES (i.e., ANALYSIS, STUDIES, RESEARCH, DATA, REPORTS, CONFERENCES)

<b>D1. How frequently do you consult World Bank Group's knowledge work and activities in the work you do?</b>	
1	Weekly
2	Monthly
3	A few times a year
4	Rarely
5	Never

<b>In Myanmar, to what extent do you believe that the World Bank Group's knowledge work and activities:</b>														
		To no degree at all										To a very significant degree		Don't know
		1	2	3	4	5	6	7	8	9	10			
<b>D2</b>	Are timely	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>		
<b>D3</b>	Include appropriate level of stakeholder involvement during preparation	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>		
<b>D4</b>	Are relevant to Myanmar's development priorities	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>		
<b>D5</b>	Lead to practical solutions	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>		
<b>D6</b>	Are accessible (well written and easy to understand)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>		
<b>D7</b>	Are source of relevant information on global good practices	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>		
<b>D8</b>	Enhance your knowledge and/or skills	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>		
<b>D9</b>	Are adequately disseminated	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>		
<b>D10</b>	Are translated enough into local language	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>		
<b>D11</b>	Are adaptable to Myanmar's specific development challenges and country circumstances	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>		

<b>D12. Overall, how significant a contribution do you believe the World Bank Group's knowledge work and activities make to development results in your country?</b>													
		1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
Not significant at all											Very significant		Don't know

<b>D13. Overall, how would you rate the technical quality of the World Bank Group's knowledge work and activities?</b>													
		1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
Very low technical quality											Very high technical quality		Don't know

**SECTION E: THE FUTURE ROLE OF THE WORLD BANK GROUP IN MYANMAR****E1. Which of the following SHOULD the World Bank Group do to make itself of greater value in Myanmar? (Choose no more than TWO)**

1	Provide more adequate data/knowledge/statistics/figures on Myanmar's economy
2	Collaborate more effectively with Government clients (e.g., national, state, local)
3	Offer more innovative financial products
4	Improve the competitiveness of its financing compared to markets (e.g., cost, timeliness, other terms)
5	Reach out more to groups outside of Government
6	Improve the quality of its experts as related to Myanmar's specific challenges
7	Offer more innovative knowledge services
8	Ensure greater selectivity in its work
9	Increase the level of capacity development in the country
10	Reduce the complexity of obtaining World Bank Group financing
11	Increase availability of Fee-Based services
12	Work faster
13	Increase the level of World Bank Group staffing in Myanmar's office
14	Other (please specify): _____

**E2. When considering the combination of services that the World Bank Group offers in Myanmar, and taking into account its limited level of resources, which ONE of the following do you believe the World Bank Group should offer more of in Myanmar? (Select only ONE response)**

1	Financial services
2	Knowledge products
3	Convening services
4	None of the above
5	The combination is appropriate for Myanmar
6	Don't know

**E3. Please answer the following questions: (Choose no more than THREE for each column)**

	A. Which THREE areas below would benefit most from the World Bank Group playing a leading role among international partners in Myanmar?	B. Which THREE areas below would benefit most from other donors taking the lead in Myanmar?	
1	Social safety nets	<input type="checkbox"/>	<input type="checkbox"/>
2	Public financial management	<input type="checkbox"/>	<input type="checkbox"/>
3	Protecting natural resources wealth of country	<input type="checkbox"/>	<input type="checkbox"/>
4	Access to justice systems	<input type="checkbox"/>	<input type="checkbox"/>
5	Access to basic services	<input type="checkbox"/>	<input type="checkbox"/>
6	Capacity of state institutions	<input type="checkbox"/>	<input type="checkbox"/>
7	Jobs	<input type="checkbox"/>	<input type="checkbox"/>
8	Improving livelihoods	<input type="checkbox"/>	<input type="checkbox"/>
9	Private sector development	<input type="checkbox"/>	<input type="checkbox"/>
10	Banking services and access to finance	<input type="checkbox"/>	<input type="checkbox"/>
11	Social inclusion	<input type="checkbox"/>	<input type="checkbox"/>
12	Stimulating dialogue to promote peace and stability	<input type="checkbox"/>	<input type="checkbox"/>
13	Improving the lives of women (i.e., reducing poverty, increasing status)	<input type="checkbox"/>	<input type="checkbox"/>

**SECTION F: COMMUNICATION AND INFORMATION SHARING**

<b>F1. How do you get most of your information about economic and social development issues in Myanmar? (Choose no more than TWO)</b>	
1	Local newspapers
2	International newspapers
3	Local radio
4	International radio
5	Local television
6	International television
7	Periodicals
8	Internet
9	Social media (e.g., Facebook, Twitter, Youtube, Flickr)
10	Blogs
11	Mobile phones
12	Instant messaging
13	Other (please specify): _____

<b>F2. How would you prefer to receive information from the World Bank Group? (Choose no more than TWO)</b>	
1	Blogs
2	Direct contact with World Bank Group (i.e., face to face meetings/discussions)
3	e-Newsletters
4	Instant messaging
5	World Bank Group's seminars/workshops/conferences
6	World Bank Group's publications and other written materials
7	Mobile phones
8	Social media (e.g., Facebook, Twitter, Youtube, Flickr)
9	World Bank Group's website
10	Other (please specify): _____

<b>F3</b>	Are you aware of the World Bank Group's Access to Information Policy under which the Bank will now disclose any information in its possession that is not on a list of exceptions?	<b>Yes</b>	<b>No</b>
<b>F4</b>	Have you requested information from the World Bank Group on its activities in the past year? <b>(If YES please go to Question G5; if NO please go to G6)</b>	<b>Yes</b>	<b>No</b>
<b>F5</b>	Were you able to obtain this information?	<b>Yes</b>	<b>No</b>
<b>F6</b>	Do you have access to the Internet?	<b>Yes</b>	<b>No</b>
<b>F7</b>	Do you use/have you used the World Bank Group website?	<b>Yes</b>	<b>No</b>

**SECTION F: COMMUNICATION AND INFORMATION SHARING**

<b>F8. Which do you primarily use? (Select only ONE response)</b>	
1	The World Bank Group's country website (www.worldbank.org/en/country/myanmar)
2	The World Bank Group's main website (www.worldbank.org)

<b>F9. Which Internet connection do you use primarily when visiting a World Bank Group website?</b>	
1	High speed
2	Dial-up

<b>Please rate how much you agree with the following statements.</b>														
		<b>Strongly disagree</b>										<b>Strongly agree</b>		<b>Don't know</b>
		1	2	3	4	5	6	7	8	9	10			<input type="checkbox"/>
<b>F10</b>	I use/consult World Bank Group's data more often than I did a few years ago	1	2	3	4	5	6	7	8	9	10			<input type="checkbox"/>
<b>F11</b>	I find the World Bank Group's websites easy to navigate. <i>(Only answer if you have used a World Bank Group website)</i>	1	2	3	4	5	6	7	8	9	10			<input type="checkbox"/>
<b>F12</b>	I find the information on the World Bank Group's websites useful. <i>(Only answer if you have used a World Bank Group website)</i>	1	2	3	4	5	6	7	8	9	10			<input type="checkbox"/>
<b>F13</b>	The World Bank Group's social media channels (e.g., Facebook, Twitter, Youtube, Flickr) are valuable sources of information about the institution	1	2	3	4	5	6	7	8	9	10			<input type="checkbox"/>
<b>F14</b>	When I need information from the World Bank Group I know how to find it (e.g., whom to call, where to reach them, etc.)	1	2	3	4	5	6	7	8	9	10			<input type="checkbox"/>
<b>F15</b>	The World Bank Group is responsive to my information requests and inquiries	1	2	3	4	5	6	7	8	9	10			<input type="checkbox"/>

**PLEASE NOTE: IN SOME CASES THE SURVEY WILL ASK FOR A SPECIFIC NUMBER OF RESPONSES. PLEASE DO NOT CHOOSE ANY MORE THAN REQUESTED. IF MORE RESPONSES ARE CHOSEN, DATA CANNOT BE INCLUDED IN ANALYSIS.**

**SECTION G: BACKGROUND INFORMATION**

<b>G1. Which of the following best describes your current position? (Select only ONE response)</b>	
1	Office of the President, Prime Minister
2	Office of Minister
3	Office of Parliamentarian
4	Employee of a Ministry, Ministerial Department or Implementation Agency
5	Consultant/Contractor working on World Bank Group supported Project/Program
6	Project Management Unit (PMU) overseeing implementation of project
7	Local Government Office or Staff
8	Bilateral Agency
9	Multilateral Agency
10	Private Sector Organization
11	Private Foundation
12	Financial Sector/Private Bank
13	NGO
14	Community Based Organization
15	Media (Press, Radio, TV, Web, etc.)
16	Independent Government Institution (i.e., Regulatory Agency, Central Bank/oversight institution)
17	Trade Union
18	Faith-Based Group
19	Academia/Research Institute/Think Tank
20	Judiciary Branch
21	Other (please specify): _____

<b>G2. Please identify the primary specialization of your work. (Select only ONE response)</b>			
1	Agriculture/ rural development / food security	11	Natural resource management / environmental sustainability
2	Climate change / disaster management	12	Private sector development / foreign direct investment
3	Education	13	Public sector governance / public financial management / anti corruption
4	Energy	14	Social protection
5	Financial markets / banking	15	Transport
6	Improving the lives of women (i.e., reducing poverty, increasing status)/ equality of opportunity	16	Urban development
7	Health / communicable/non-communicable diseases	17	Water and sanitation
8	Information and communications technology	18	Generalist
9	Job creation/employment	19	Other (please specify): _____
10	Law and justice / regulatory framework		

**SECTION G: BACKGROUND INFORMATION**

<b>G3. Currently, do you professionally collaborate/work with the World Bank Group in your country?</b>	
1	Yes
2	No

<b>G4. Which of the following agencies of the World Bank Group do you work with in Myanmar? (Select all that apply)</b>	
1	The World Bank (IBRD/IDA)
2	The International Finance Corporation (IFC)
3	The Multilateral Investment Guarantee Agency (MIGA)
4	None

<b>G5. Do your projects involve both the World Bank and IFC? (If YES please go to Question G6; If NO please go to G7)</b>	
1	Yes
2	No

<b>G6. If yes, what was your view on the two institutions working together in Myanmar? (Select only ONE response)</b>	
1	Working well together
2	Collaborating but needs improvement
3	In conflict
4	Other
5	Don't know

<b>G7. Which of the following describes most of your exposure to the World Bank Group in Myanmar? (Choose no more than TWO)</b>	
1	Observer (i.e., follow in media, discuss in informal conversations, etc.)
2	Use World Bank Group reports/data
3	Engage in World Bank Group related/sponsored events/activities
4	Collaborate as part of my professional duties
5	Use World Bank Group website for information, data, research, etc.

<b>G8. Which best represents your geographic location?</b>	
1	Yangon
2	Outside Yangon

**Thank you for completing the survey!**