

***WORLD  
VALUES  
SURVEY  
2005***

***Methodological questionnaire***

**PLEASE WRITE IN THE NAME OF YOUR COUNTRY: SOUTH AFRICA**

## Section 1: the questionnaire

1. Was the WVS questionnaire translated or adapted in any way from the English master questionnaire?

Yes ☒ → **ANSWER Q2**

No ☐ → **GO TO Q3**

### IF QUESTIONNAIRE TRANSLATED/ADAPTED

2a. Who carried out the translation of the questionnaire?

A specialist translator ☒

A member of the research team ☐

Other (PLEASE WRITE DETAILS BELOW) ☐

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b. Was the translated questionnaire then back-translated into English?

Yes ☐

No ☒

c. Was the translated questionnaire pre-tested?

Yes ☒ → **ANSWER d**

No ☐ → **GO TO e**

d. **IF 'YES'**

How was the questionnaire pre-tested? How many pre-tests were carried out?

*PLEASE WRITE IN:*

e. Were there any questions or concepts that caused particular problems when being translated into your language?

Yes ☐ → **ANSWER f**

No ☐ → **GO TO Q3**

**IF 'YES'**

f. Which questions or concepts caused particular problems?

*PLEASE WRITE IN:*

- g. How were these problems solved?  
*PLEASE WRITE IN:*

**EVERYONE PLEASE ANSWER**

3. Did you use other questionnaires to make the WVS questionnaire

the German questionnaire ☐

the French questionnaire ☐

Other (PLEASE WRITE IN BELOW ) ☐

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4. Have any optional WVS questions and/or items been included?

No ☒

Yes (PLEASE WRITE IN QUESTION AND/OR ITEMNUMBERS BELOW ) ☐

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5. Were country-specific questions, and/or items i. e. neither compulsory nor optional WVS questions, or questions included in the survey?

No country-specific questions included ☐ → **GO TO Q7**

Country-specific questions were included ☒ → **ANSWER Q6**

**IF THERE WERE COUNTRY-SPECIFIC QUESTIONS**

6. Were country specific questions included at the end of the questionnaire, just before the demographics?

Yes ☒ → **GO TO Q7**

No ☐ → **GO TO Q6a**

6a Please indicate the location of the country-specific questions which were not at the end of the questionnaire  
WRITE IN BELOW

**EVERYONE PLEASE ANSWER**

7. Were all questions asked in the prescribed order?

Yes ☒

No ☐

8. Were all core WVS questions included in your questionnaire (by core we mean all items except those that were optional)?

No - some question(s) from WVS questionnaire not included ☐ → **ANSWER Q9**

No - some demographic question(s) not included ☐ → **ANSWER Q9**

Yes - all questions included ☒ → **SECTION 2**

**IF ANY CORE WVS QUESTIONS WERE NOT INCLUDED**

9. Please write in details of the items and the reasons why they were not included.

*WVS question number or description of question:*

*Reason(s) not included:*

## Section 2: Sampling

10. Was your sample designed to be representative of the entire adult population, i. e. 18 years and older, of your country?

Yes ☒ → **GO TO Q12**

No ☐ → **ANSWER Q11**

### IF NOT DESIGNED TO BE REPRESENTATIVE

11. Which groups were excluded from, under-represented or over-represented in your sample design?

Excluded (PLEASE SPECIFY):

Over-represented: (PLEASE SPECIFY):

Under-represented (PLEASE SPECIFY):

### EVERYONE PLEASE ANSWER

12. What was the lower age cut-off for your sample?

Yes - please write in cut-off

No cut-off

13. Was there any upper age cut-off for your sample?

Yes - please write in cut-off

No cut-off ☒

14. What were the different stages in your sampling procedure?

*PLEASE WRITE IN:*

### Sampling procedure:

Sampling is the process of selecting certain members of a group in such a way that they will represent the universe.

Selection of respondents for the project followed a probability sampling procedure as follows:

### Sampling in Urban areas

Probability sampling methods namely random sampling will be used.

All respondents in the universe had a measurable chance of being selected to form part of the sample. No institutions such as prisons, hospitals should be included in the sampling.

Dwellings were selected using a Random Walk procedure. i.e. Select the first dwelling and then skip

3 dwellings and interview at the 4th dwelling. A dwelling is a stand, physical address, a structure, part of a structure or group of structures where one or more households are living. Dwellings can be formal or informal. Examples of dwellings are a house, flat, shack, a group of rondavel, huts, a room in a dwelling etc.

To select the ultimate sampling unit (USU) namely the respondent, the following steps were taken in an urban area:

- Random selection of suburbs
- Random selection of street (for urban areas)
- Random selection of starting point (lowest number ending)
- Random selection of dwelling using the left hand rule
- Random selection of a household using the Kish Grid
- Random selection of a respondent using the Kish Grid

#### Step 1 - Random Selection of the suburb:

Using the sample worked out already to determine how many suburbs/interviews should be done. It was suggested that between 6 and 8 interviews per Enumerator Area (EA) be done.

All urban and rural areas were listed with in each province/region/district or sector separately. In other words, province 1 by district 1 urban, province 1 district 1 rural. This was done for all 9 provinces. Then we had several spreadsheets from which we selected the suburbs.

Randomly select suburbs where the interviews were conducted.

By using Census demarcations, there were EAs within each suburb that were randomly selected where interviews were done.

#### Step 2 - Determining the street in the suburb/EA:

With the aid of detailed maps of the urban areas and street directories we were able to determine the street where selection of dwellings took place.

There are instances where the street data does not provide the street name. In this instance, interviewers had to orientate themselves using other streets that have names as well as other features on the maps. It was important that interviewers were aware that the data in their possession could have been outdated, as people's living environments are dynamic and do change over time.

Alternatively the areas can be listed and then a street can be selected randomly.

In towns where you do not have maps, interviewers were given a letter of the alphabet (determining the street) and a number (determining the house number of the first interview). This was done prior to leaving the office.

Choose the first street, starting with given letter. For example, if the letter given to the interviewer is R, the first street starting with R may be Riebeeck Street. If there is no street starting with this letter, go to the next letter in the alphabet. For example the letter S is selected, and when in the area the interviewer finds a street with S namely, Smith Street. If there is no street with the letter S then go to a street with T. Continue using the next letter of the alphabet until you have found a street. When you get to the end of the alphabet start at A and carry on alphabetically.

#### Step 3 - Selection of starting point in street:

House numbers were not given to interviewers. Instead they were given a "lowest number ending in", for example, the lowest number ending in 9. In the selected street look for a house with the lowest

number ending in 9, if there is a No.9 start here, if there is no Number 9, take the lowest number ending in 9 and start from there e.g. 19.

If a specified lowest number ending did not exist in the selected area the interviewer was working in, they contacted their supervisors/branch and instructions on what to do was provided.

#### Step 4 - Selection of dwelling:

From the house number of the first interview, i.e. the lowest number ending, the fourth house in the same street would be selected, on the same side, in ascending numbers. For example, the first house was No.9, then the second house would be No.17, the third No.25 and so on until all the dwellings have been selected.

The interviewer used the left hand rule once he/she has found the starting point, i.e. first selected dwelling. The left hand rule stipulates that you keep to the left.

Three calls must be made at a dwelling before substitution can be made. In other words if you go to the selected dwelling and no one is home at 09h00 then you must try later in the day around 15h00 and if there is still no one home then try in the evening (18h00) or the next day but at a different time. The 3 visits must be made at different times of the day, i.e. morning, afternoon and evening.

#### Step 5 - Selection of household:

If there was only one household at the selected dwelling then this household will be used to select a respondent from using step 6.

If there were more than 1 household at the selected dwelling then the households will be listed on a Kish grid and one household was selected from those listed using the questionnaire number and the grid. List the households in the dwelling from left to right.

#### Step 6 - Selection of Respondent

At the area where the interviews were being conducted, the interviewer had 1500 questionnaires to be completed by males and 1500 to be completed by females (50%/50% split).

If this questionnaire was to be completed by a male member of the household, then only male members of the household were listed on the questionnaire. If the questionnaire was to be completed by a female, then only females in the household were listed on the questionnaire. All males or all females between the ages of 16+ years were listed from youngest to oldest on the grid.

Using the questionnaire number and the grid, the member of the household, to participate in the survey, was selected.

NB: The listing of males and females in the selected area were alternated, i.e. a male interview followed by a female interview, male, female, male, etc. until all interviews were done.

If the selected adult in the household was not available at the time of call, two additional visits were made. If these visits were unsuccessful or the selected member of the household was out of town or they were too ill or refused to be interviewed, the interviewer then proceed to the dwelling on the left and repeated the selection procedure again.

A record of all visits and substitutions had been recorded on the questionnaire. This allowed for back checking and response rates to be calculated.

When counting the houses in between, the interviewers had to ensure they counted only those in which people live, i.e. households. Factories, shops, vacant dwellings, vacant land, parks etc. did not

count as households, except if people live there. If a shop has a person living in the backroom then it will be included.

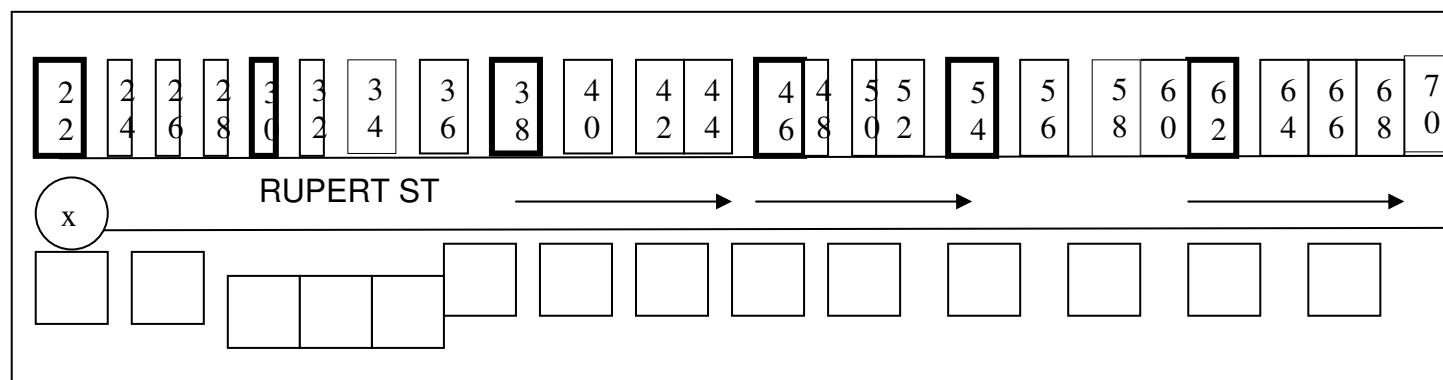
In a formal settlement:

select the starting point (e.g. lowest number ending in 3)

skip 3 dwellings

select the 4th dwelling to be interviewed

Example 1: Selection of 6 dwellings and the movement within the selected street.



Rupert Street has been selected and the requirement is 6 dwellings starting at lowest number ending in 2. There were no substitutions made in this illustration. Dwellings number 22, 30, 38, 46, 54 and 62 were selected for interviews.

In this example, the interviewer would continue walking down Rupert Street until the required number of dwellings had been obtained and as long as there was no street intersecting with this one.

### Selection in Flats

In the selected street, the interviewer came across a block of flats. The interviewer needs to establish the name of the block of flats and indicate this on the sketch map as well as establish which units should be selected for interviewing.

You could either phone the superintendent or go to the place personally to establish the number of flats and how they are numbered.

For example, in older blocks there is often continuous numbering, that is 1, 2, 3, 4, 5, etc., regardless of the floor on which the flats are.

In newer blocks, however, numbering usually starts with the floor number, like 101 for a flat on the first floor, 301 for a flat on the third floor, you must select 5 (depending on the number of interviews per sample point area) flats in the following way: take the last digit of that day's date and by using this number, determine at which flat you will start interviewing. For example, if the date is the 13th – the starting point is the third flat (whatever the actual number may be), starting the count from the ground floor upwards. In the case that today's date is the 10th, 20th or 30th then the flat number that is selected to begin with will either be 1 (for the 10th), 2 (for the 20th) or 3 (for the 30th). This is the only instance where the first digit of the date would be used. From the starting flat select every sixth flat for the second selection, third selection, fourth selection and fifth selection, always counting upwards.

If the particular block of flats did not have sufficient flats to select the required number of interviews in the way described, the interviewer continued the selection in the block of flats next door or continued with the houses if there were no other flats (unless otherwise stated). When counting, the second



block of flats was treated as if it were a continuation from the previous block of flats. In other words, continue counting as if the two buildings were one building.

## Sampling in Rural areas

Random selection of suburbs/EAs in rural areas.

There were generally no street names or numbers. The same procedure should be used in rural and informal settlements.

This meant that the interviewer needed to identify the area within the boundaries of the selected EA or selected suburb as best as possible.

The number of dwellings in the EA were counted.

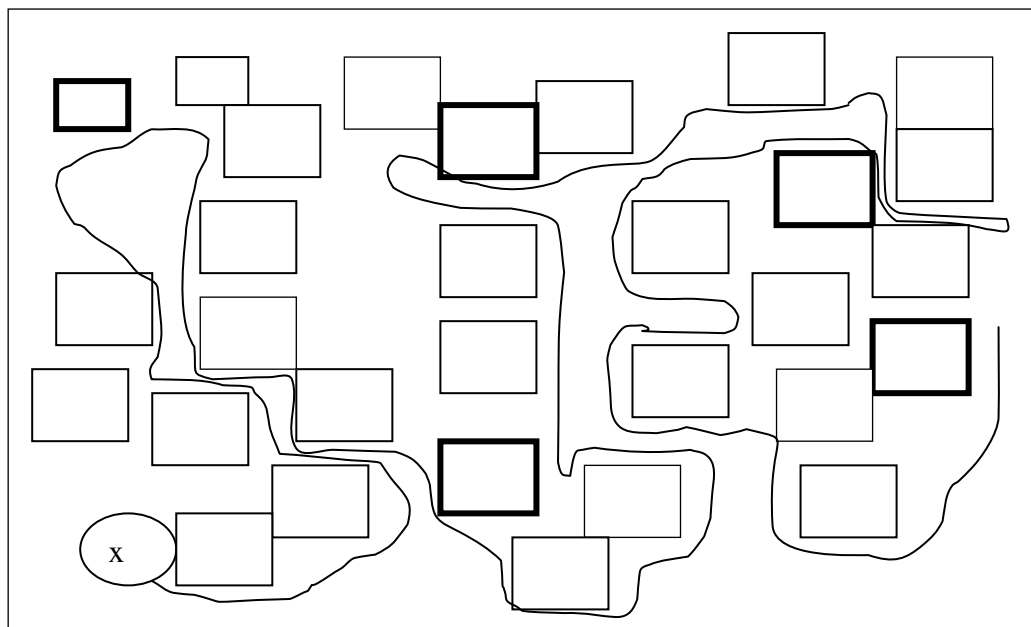
The number of dwellings was divided by the number of interviews that need to be completed in this area. From the point where the interviewer started counting, counts the  $n^{\text{th}}$  number and the dwelling was selected. This was their first dwelling. For example 200 dwellings were counted and need to do 8 interviews. This means we start at the 25th dwelling (not necessarily dwelling with number 25 on it). Then the next dwelling will be the 50th, 75th, 100th, 125th, 150th, 175th and lastly 200th.

The dwellings in the selected EA/suburb were counted using the left hand rule (as far as possible)

Random selection of a household using the Kish Grid (same as urban areas)

Random selection of a respondent using the Kish Grid (same as urban areas)

### Example 2: Selecting dwellings in a rural EA



In this example the interviewer had identified a route through the EA and had counted all dwellings he/she has come across. The counted number of dwellings is 30; the required number in the sample is 5. Therefore  $30/5=6$ . The interviewer would start from where he/she started counting and would select the 6th dwelling, 12th, 18th 24th and 30th.



This symbol indicates the serpentine route used to count the dwellings in the settlement.

As far as possible keep to using the left hand methodology, i.e. count the dwellings all the time on your left-hand side.

### Selection of Sectors/EAs:

**Sectors are defined as sampling blocks of equal geographical dimensions with identifiable boundaries, encompassing a substantial number of people.**

**Sectors were divided into high, medium and low density areas. Each of the sectors was thereafter randomly selected from each area using the available street maps already sectorised into different density areas.**

Where maps are not available, especially for rural areas, an exhaustive list of all sectors was considered. The sample allocated to each density areas i.e. high/medium and low was proportionate to the number of sectors in each group. The overall sample for the urban and rural locations determined the number of sectors selected. However, a maximum of five (05) interviews were conducted in each randomly selected sector. All sectors were selected by a simple random method via a random numbered table.

A group interviewing technique was adopted for the study across all the study locations. By this design, a team of interviewers under the leadership of a supervisor moved as a group to each selected sector, and then completed the assigned quota for that sector before moving to another sector. This afforded the supervisors the opportunity to closely monitor the interviewers under their charge.

The questionnaire was precoded using the alphabet letters A to K excluding letter 'I'.

**Selection of Sampling/Entering Points within each sector:**

Immediately after the selection of the sectors, the supervisors surveyed each of the selected sectors to determine the sampling/entering points of the sector. These are points where the team started their day's interviewing. These can be prominent structures such as churches, mosques, schools, hospitals, etc.

**Selection of Dwelling Structure within each sector:**

In each of the randomly selected sectors, the Day's Code was used to determine each interviewer's starting point, i.e. [The first house/dwelling structure to enter/approach].

A dwelling structure is defined as a floor of a distinct residential building within a sector of a town/village; where only one household occupied a multi-storey building, the entire building [and not the floor] constituted a dwelling structure. Where it is a multi-storey building with multiple occupants, counting of floors was carried out consistently from the upper floor to the ground floor in an unbroken chain from floor to floor. A fixed sampling gap of one in three (1:3) and one in five (1:5) respectively was observed after each successful call in low, medium and high density areas.

**Selection of Household:**

On entering a selected dwelling structure, each interviewer determined the number of households within the structure. Having done that, the interviewer then used the household selection grid to determine the household where the interview would take place.

A household is defined as the collective individuals living under the same roof and having a common feeding arrangement and also with a recognised person in the household as the head of household.

Only residents who have stayed in the selected household for at least six [6] months were interviewed. Visiting relations who have stayed for less than six months were not regarded as household members.

### **Substitution of Households:**

In the case where the selected room was unoccupied, interviewers were instructed to replace with the next household. Only one substitution was allowed per dwelling structure.

### **Selection of Respondents:**

The selection of respondents was made randomly among the male and female household members.

In order to select the final person to interview within the selected household, all the male and female residents of Burkina Faso, aged 16 years and above in the selected household were listed by name and age on the respondent's selection grid on the questionnaires.

The listing was done from the oldest to the youngest (males and females) and then one respondent was selected using the Kish grid – a table of randomly generated numbers.

### **Call Backs/Substitution Criteria:**

In the case where the selected adult in the household was not available at the time of the call, interviewers were instructed to make up to two additional recalls on different times of the day including evenings when the selected respondent was said to be at home.

However, where the selected adult was not available for interviewing within the days of selection,

interviewers were asked to regard such a case as a non-response situation or ineffective call.

No substitution of respondents within the same household/dwelling structure was allowed.

15. What was the final number of clusters or sampling points?

point

No clusters

WRITE IN:    5 interviews per

16. What was the sampled unit you got from office sampling?

Address  → **ANSWER Q17**

Household ☒ → **ANSWER Q17**

Named individual  → **GO TO Q18**

Other (PLEASE WRITE IN DETAILS BELOW)  → **ANSWER Q17**

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**IF NAMED INDIVIDUAL WAS NOT THE SAMPLED UNIT**

17. What selection method was used to identify a respondent?  
PLEASE SPECIFY:

Probability adult 16 + nationally representative

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18. Were there any quota-controls on the type of individual selected to take part in the survey (for example, age or sex controls)?

Yes ☐ → **ANSWER Q19**  
No ☒ → **GO TO Q20**

**IF QUOTA CONTROLS**

19. In what way were quota controls used?  
*PLEASE WRITE IN:*

**EVERYONE PLEASE ANSWER**

20. Was substitution permitted at any stage of your selection process or during fieldwork?

Yes ☒ → **ANSWER Q21**  
No ☐ → **GO TO Q22**

**IF 'YES'**

21. In what way was substitution permitted?  
*PLEASE WRITE IN:*

**Substitution of Households:**

In the case where the selected room was unoccupied, interviewers were instructed to replace with the next household. Only one substitution was allowed per dwelling structure.

**Call Backs/Substitution Criteria:**

In the case where the selected adult in the household was not available at the time of the call, interviewers were instructed to make up to two additional recalls on different times of the day including evenings when the selected respondent was said to be at home.

However, where the selected adult was not available for interviewing within the days of selection, interviewers were asked to regard such a case as a non-response situation or ineffective call.

No substitution of respondents within the same household/dwelling structure was allowed.

**EVERYONE PLEASE ANSWER**

22. Did you use any stratification factors when drawing your sample?

Yes ☐ → **ANSWER Q23**

No ☐ → **GO TO Q24**

**IF STRATIFICATION FACTORS USED**

23. What stratification factors were used, and at what stage(s) of selection?

*PLEASE WRITE IN:*

**EVERYONE PLEASE ANSWER**

24. All in all, what are the known limitations of your realized sample?

For example: non-response rate; is there differential coverage of particular groups, either because of sample design or response differences?

% response or % non-response: PLEASE WRITE IN:

25. Please fill in the following details about your sample. If some categories do not apply, please complete to the highest level of detail possible and use the 'other' box to give more information.

- |   |                      |                      |                      |                      |
|---|----------------------|----------------------|----------------------|----------------------|
| Total number of <u>starting</u> names/addresses                                 | <input type="text"/> | <input type="text"/> | <input type="text"/> | <input type="text"/> |
| - addresses which could not be traced at all                                    | <input type="text"/> | <input type="text"/> | <input type="text"/> | <input type="text"/> |
| - addresses established as empty, demolished or containing no private dwellings | <input type="text"/> | <input type="text"/> | <input type="text"/> | <input type="text"/> |
| - selected respondent too sick/incapacitated to participate                     | <input type="text"/> | <input type="text"/> | <input type="text"/> | <input type="text"/> |
| - selected respondent away during survey period                                 | <input type="text"/> | <input type="text"/> | <input type="text"/> | <input type="text"/> |
| - selected respondent had inadequate understanding of language of survey        | <input type="text"/> | <input type="text"/> | <input type="text"/> | <input type="text"/> |
| - no contact at selected address  | <input type="text"/> | <input type="text"/> | <input type="text"/> | <input type="text"/> |
| - no contact with selected person   | <input type="text"/> | <input type="text"/> | <input type="text"/> | <input type="text"/> |
| - refusal at selected address   | <input type="text"/> | <input type="text"/> | <input type="text"/> | <input type="text"/> |
| - proxy refusal (on behalf of selected respondent)                              | <input type="text"/> | <input type="text"/> | <input type="text"/> | <input type="text"/> |
| - personal refusal by selected respondent                                       | <input type="text"/> | <input type="text"/> | <input type="text"/> | <input type="text"/> |
| - other type of unproductive (please write in full details in the box below)    | <input type="text"/> | <input type="text"/> | <input type="text"/> | <input type="text"/> |
| - full productive interview   | <input type="text"/> | <input type="text"/> | <input type="text"/> | <input type="text"/> |
| - partial productive interview  | <input type="text"/> | <input type="text"/> | <input type="text"/> | <input type="text"/> |

**IF 'OTHER' CATEGORY USED**

26. Please specify

### Section 3: Fieldwork

27. If interviews were not face-to-face, please specify the way of interviewing:

28. The next group of questions are about interviewers.

If no interviewers were used at any point in the WVS survey, please go to Q32.

#### IF INTERVIEWERS USED

- a. Were interviewers paid according to performance (for example, according to the number of interviews they obtained)?

Yes ☐

No ☒

- b. Which, if any, of these rules governed how an interviewer approached an address/household?

*PLEASE TICK THOSE THAT APPLY*

Calls must be made at different times of day ☒

Calls must be made on different days of week ☒

Neither of the above ☐

- c. Were interviewers required to make a certain number of re-calls before they stopped approaching an address or household?

Minimum number of re-calls required - please write in number

No minimum re-call requirement ☐

- d. Were any interviews supervised?

Yes - please write in approximate proportion   %

No ☐

- e. Were any interviews back-checked?

Yes - please write in approximate proportion   %

No ☐



**EVERYONE PLEASE ANSWER**

29. Please write in the approximate start and end dates of fieldwork.

	D	D	M	M	Y	Y
Start date	2	2	1	1	0	6
End date	2	0	1	2	0	6

30. Please write in the name of the institute which has done the fieldwork.

Markinor (Pty) LTD \_\_\_\_\_

## Section 4: Data

31. Were any measures of coding reliability employed?

Yes ☒ → **ANSWER Q31a**  
No ☐

31a. Which one? Please specify

Coders check 20% of each other's work  
Coders also checked using Quantum data edit

32. Were the data from the questionnaire keyed subsequent to the interview (that is, non-CAPI surveys)?

Yes ☒ → **ANSWER Q33**  
No ☐ → **GO TO Q34**

### IF DATA KEYED

33. Was keying verified?

Yes - please write in approximate level of verification   %  
No ☐

### EVERYONE PLEASE ANSWER

34. Were any reliability checks made on derived variables?

Yes ☒  
No ☐

35. Were data checked/edited to ensure that filter instructions were followed correctly?

Yes ☒  
No ☐

36. Were data checked/edited for logic or consistency?

Yes ☒  
No ☐

37. Were data checked/edited to ensure they fell within permitted coding ranges?

Yes ☒  
No ☐

38. Have you answered 'yes' on any or all of questions 32 to 34 above?

Yes ☒ → **ANSWER Q39**  
No ☐ → **GO TO Q40**

**IF DATA CHECKED/EDITED**

39. Were errors corrected individually or automatically (through, for example, a 'forced' edit)?

Yes - individual correction ☒ Quantum edit

Yes - automatic correction ☐

No - not corrected ☐

**EVERYONE PLEASE ANSWER**

40. Did you add a weight variable?

Yes ☒ → **ANSWER Q.41**

No ☐ → **SECTION 5**

**IF WEIGHT VARIABLE ADDED**

41. Please describe the weighting or post-stratification strategy used.

Weights are done according to community size, province, race, gender and age

## Section 5: Characteristics of National Population

45. Each WVS member is asked to provide information on known characteristics of its national population, from census or the best available estimates from government surveys or other high-quality data-sources:

- sex distribution of the population
- age distribution of the population
- education (years of schooling) of the population
- other characteristics (PLEASE SPECIFY)

Please specify also the sources which have been used. Please note that the number of characteristics is what is minimal required. You can add as many characteristics as you like, but do not forget to specify them.

In the table below please present the information from census or from other government surveys or other high-quality data (column SOURCE 1) and the proportions obtained in your data, before and after weighting

	Source:	Unweighted data	Weighted data
<b>Gender</b>			
Female	50%	50%	49.96%
Male	50%	50%	50.04%
<b>Age Groups</b>			
16 – 24 years	%	23.69%	27.2%
25 – 34 years	%	22.09%	24.03%
35 – 49 years	%	29.08%	26.59%
50 years	%	25.1%	22.15%
<b>Years/Schooling Groups</b>			
None	%	5.4%	8%
Some primary school/ incomplete	%	%	12.2%
Primary school completed	%	%	8.4%
Some high school/ incomplete	%	%	36.9%
Matric/ completed high school	%	27%	21.9%
Artisan's certificate obtained	%	%	0.8%
Technikon diploma/degree obtained	%	%	5.5%
Some university/ without degree	%	%	0.5%
University completed	%	%	3.3%
Other	%	%	2.4%
<b>Other characteristics</b> Please specify: <i>Province</i>			
Gauteng		30.96%	19%
Mpumalanga		4.65%	6.5%
KwaZulu Natal		19.11%	21.2%
Western Cape		12.42%	9.1%
Eastern Cape		13.35%	16%
Northern Cape		1.67%	0.9%
Free State		6.79%	6.3%
Limpopo		5.52%	12.3%
North West		5.52%	8.7%

<b>Other characteristics</b> Please specify: <i>Community size</i>			
Metro		60.2%	40.2%
City		8.3%	3.5%
Large town/Small town		11.9%	12%
Village/Rural		19.5%	44.4%
<b>Other characteristics</b> Please specify: <i>Race</i>			
Black		69.4%	80.3%
White		17.4%	10.8%
Coloured		9.6%	6.9%
Indian		3.6%	2%

THANK YOU VERY MUCH !

PLEASE RETURN THE QUESTIONNAIRE TO JAIME DIEZ MEDRANO [jdiezmed@terra.es](mailto:jdiezmed@terra.es)