

FY 2018 Solomon Islands Country Opinion Survey Report

THE WORLD BANK GROUP

Public Opinion Research Group



WORLD BANK GROUP

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Acknowledgements

The Solomon Islands Country Opinion Survey is part of the Country Opinion Survey Program series of the World Bank Group. This report was prepared by the Public Opinion Research Group (PORG), led by Sharon Felzer (Senior Communications Officer, Head of PORG). Svetlana Markova, Jing Guo, Jessica Cameron, and Calita Woods oversaw design, reporting, and analysis. Antonina Redko, Dania Mendoza, and Noreen Wambui provided data support. PORG acknowledges the significant contribution from the Solomon Islands country team and the independent local fielding agency ILukim Sustainability Solomon Islands (ISSI). In particular, PORG is grateful for the support from Alison Ofotalau (Operations Analyst) who coordinated the survey related activities from Honiara, Solomon Islands.





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SOLOMON ISLANDS





I. Objectives

This survey was designed to assist the World Bank Group (WBG) in gaining a better understanding of how stakeholders in Solomon Islands perceive the WBG. The survey explored:

- *General Issues Facing Solomon Islands*
- *Overall Attitudes toward the World Bank Group*
- *World Bank Group's Effectiveness and Results*
- *The World Bank Group's Knowledge Work and Activities*
- *Working with the World Bank Group*
- *The Future Role of the World Bank Group in Solomon Islands*
- *Communication and Information Sharing*
- *Background Information*

II. Methodology

In February 2018, 90 stakeholders of the WBG in Solomon Islands were invited to provide their opinions on the WBG's work in the country by participating in a Country Opinion Survey. Participants were drawn from the Office of the President, Prime Minister; office of a Minister; office of a Parliamentarian; ministries/ministerial departments/implementation agencies; Project Management Units (PMUs) overseeing implementation of WBG projects; consultants/contractors working on WBG-supported projects/programs; local governments; bilateral and multilateral agencies; private sector organizations; private foundations; the financial sector/private banks; NGOs and community-based organizations; the media; independent government institutions; trade unions; faith-based groups; youth groups; academia/research institutes/think tanks; the judiciary branch; and other organizations.

A total of 66 stakeholders participated in the survey (73% response rate). Respondents completed the questionnaires with a representative from the local fielding agency.

Every country that engages in the Country Opinion Survey (COS) must include specific indicator questions that will be aggregated for the World Bank Group's annual Corporate Scorecard. These questions are identified throughout the survey report.

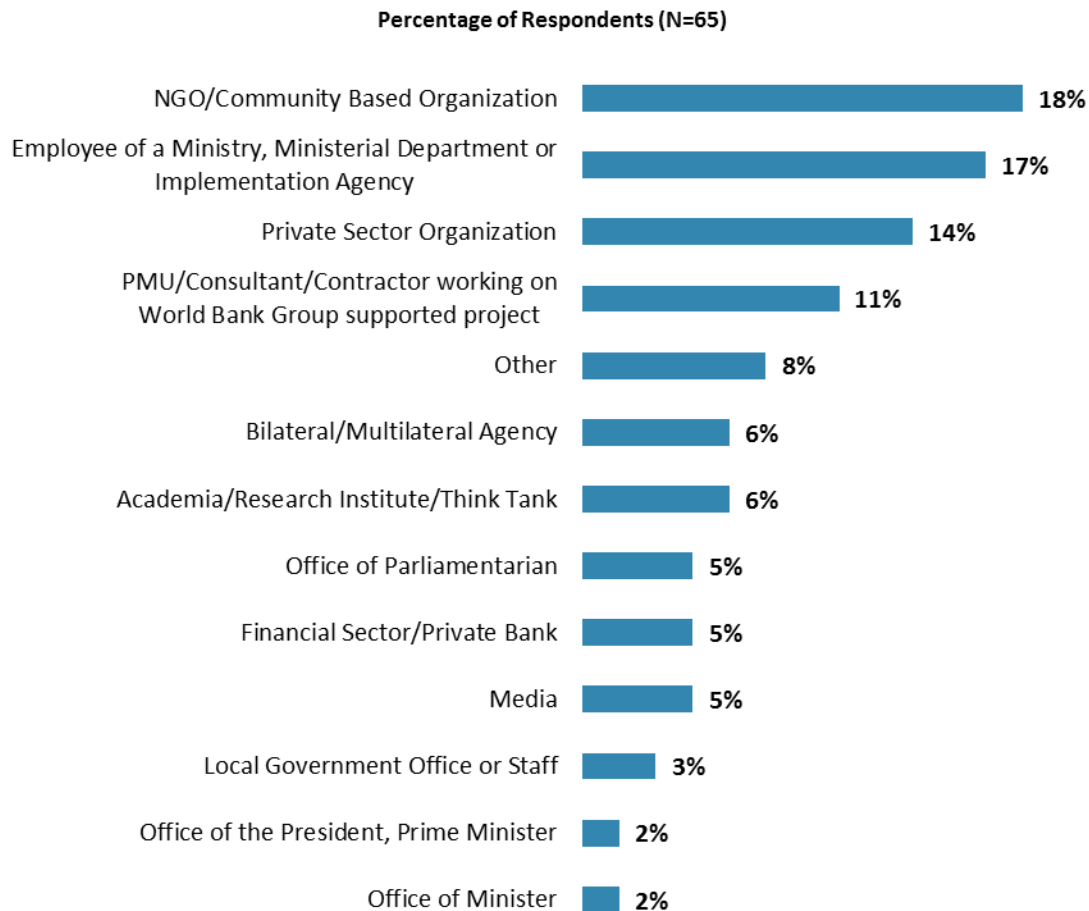
The results in this year's Country Survey were compared to those in the Country Survey conducted in FY'15 (response rate was 64%, N=55). Data were weighted to reach the same stakeholder composition in both years, which allows for year comparisons. Stakeholder groups which were not present in both fiscal years were not included in the comparison. Respondents who belonged to the "other" stakeholder category were not included either. As a result, mean ratings, percentages of respondents, and the total number of respondents in both years are slightly different from those of the original data reported in the FY'15 COS report and the non-weighted data presented in appendices A, B, C, and E. For the weighted stakeholder breakdown and year comparison results, please refer to Appendix D (page 100).



III. Demographics of the Sample

Current Position

- For further analyses, respondents from the ministries/ministerial departments/implementation agencies, Project Management Units (PMUs) overseeing implementation of WBG projects, and consultants/contractors working on WBG-supported projects/programs were combined; respondents from the financial sector/private banks were combined with those from private sector organizations; respondents from NGOs/community-based organizations and academia/research institutes/think tanks were combined in the “NGO/CBO/Academia/Research Institute/Think Tank” category; and the small number of respondents from the Office of the President/Prime Minister, office of a minister, office of a parliamentarian, local governments, bilateral/multilateral agencies, media, and other organizations were included in the “Other” category.

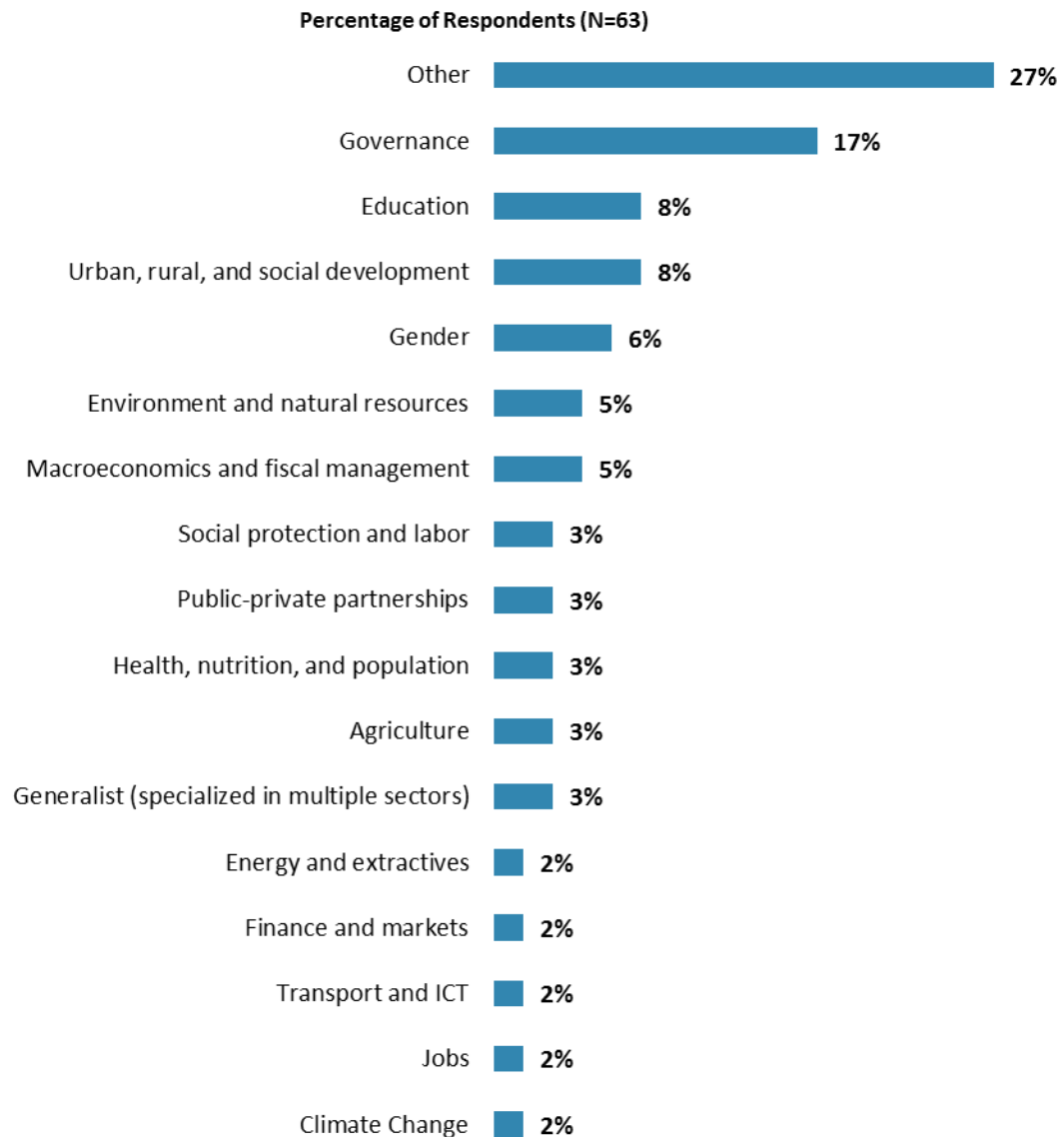


“Which of the following best describes your current position?” (Respondents chose from a list.)



III. Demographics of the Sample (continued)

Area of Primary Specialization



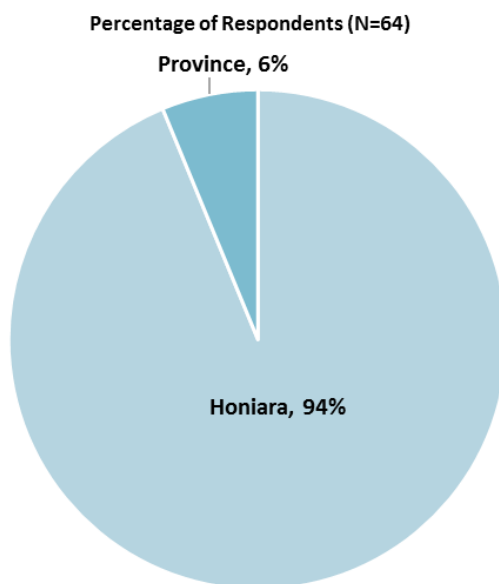
"Please identify the primary specialization of your work." (Respondents chose from a list.)



III. Demographics of the Sample (continued)

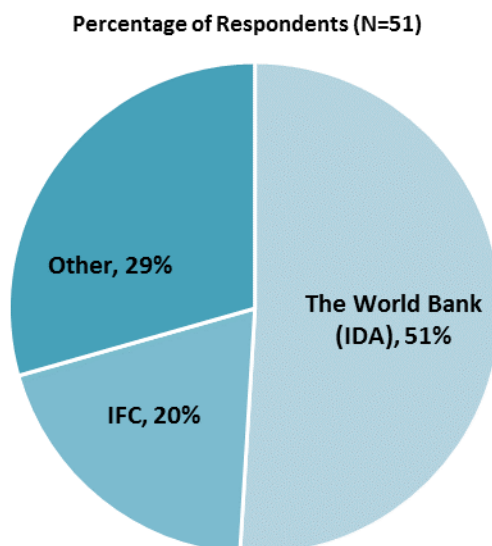
Geographic Locations

- Due to the small number of respondents from outside Honiara, comparisons of geographic locations could not be conducted.



"Which best represents your geographic location?" (Respondents chose from a list.)

Exposure to Agencies within the World Bank Group



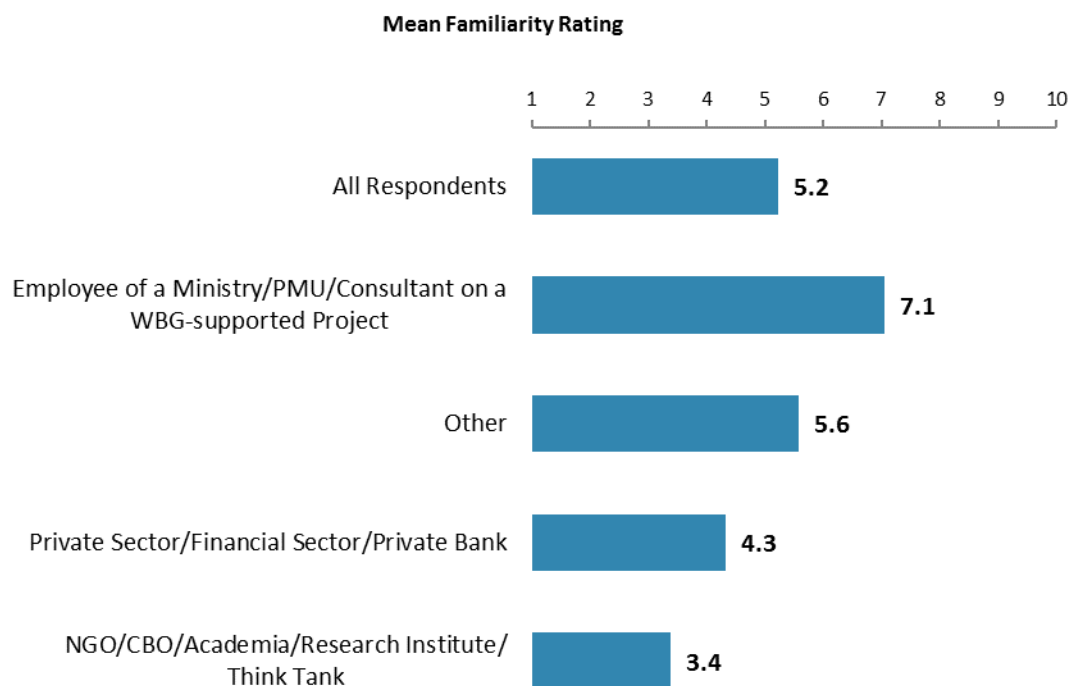
"Which of the following agencies of the World Bank Group do you primarily engage with in Solomon Islands?" (Respondents chose from a list.)



III. Demographics of the Sample (continued)

Familiarity with the World Bank Group

- **Year comparison:** Respondents in this year's Country Survey and the FY'15 Country Survey had statistically similar levels of familiarity with the WBG (weighted mean in FY'18 = 5.6; weighted mean in FY'15 = 6.2)¹.
- **Stakeholder groups:** Respondents from the "Employee of a Ministry/PMU/Consultant on a WBG-supported Project" category were significantly more familiar with the WBG than other stakeholder groups.
- Respondents' levels of familiarity with the WBG were significantly, strongly correlated with their ratings of the WBG's overall effectiveness in Solomon Islands, and significantly, moderately correlated with their ratings of the extent to which the WBG plays a relevant role in development in Solomon Islands.



"How familiar are you with the work of the World Bank Group in Solomon Islands?"
(1-"Not familiar at all", 10-"Extremely familiar")

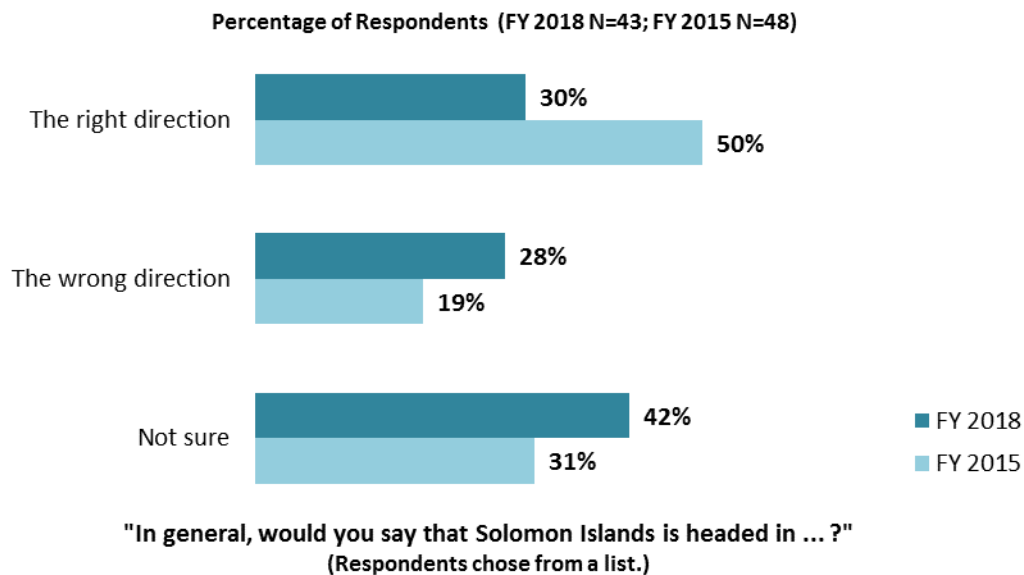
¹ Please refer to Appendix D (page 100) for more details on weighting. The means in the chart were calculated based on un-weighted data.



IV. General Issues Facing Solomon Islands

Headed in the Right Direction²

- **Year comparison:** This year's respondents were more likely to believe that Solomon Islands is headed in the right direction compared to respondents in the FY'15 Country Survey.
- **Stakeholder groups:** In this year's Country Survey, respondents from the private sector/financial sector/private banks indicated that Solomon Islands is headed in the right direction, while respondents from the combined "Other" category were less positive about the prospects of Solomon Islands.



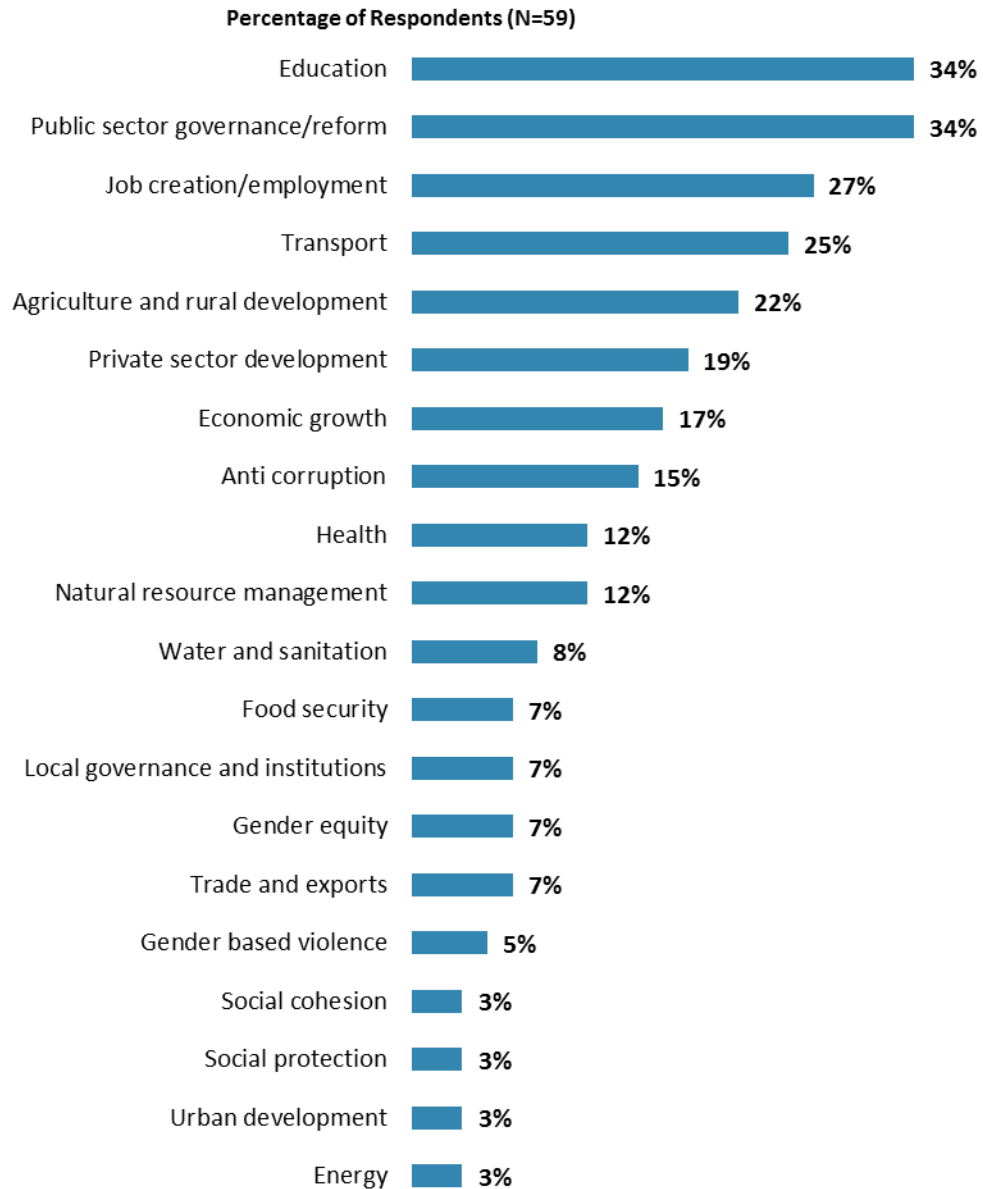
² Percentages presented in the chart were calculated based on weighted data from FY'18 and FY'15.



IV. General Issues Facing Solomon Islands (continued)

Development Priority

- **Year comparison:** Respondents in the previous FY'15 Country Survey indicated that the most important development priorities in Solomon Islands were “*public sector governance/reform*” (40%) and “*education*” (31%).

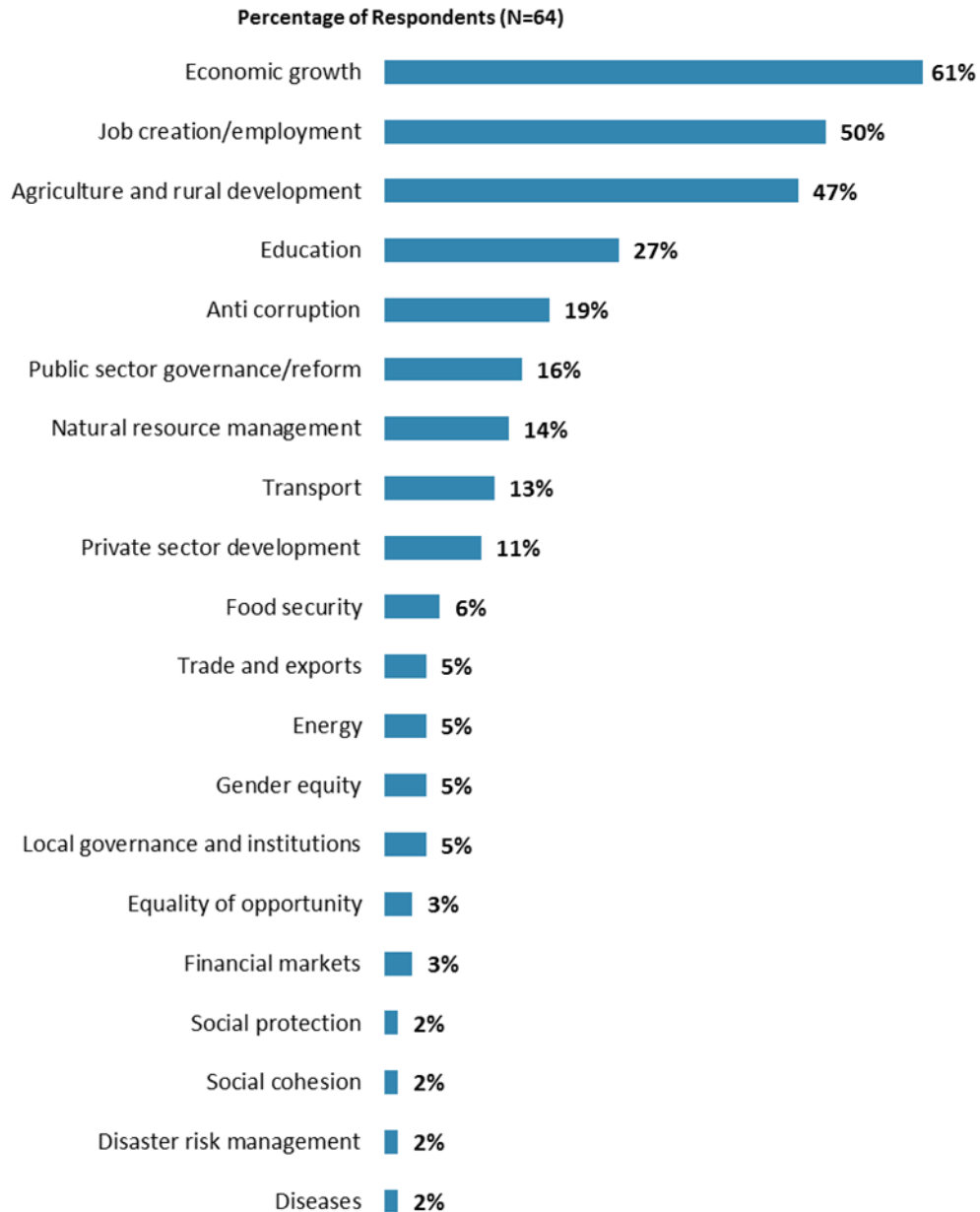


"Listed below are a number of development priorities in Solomon Islands. Please identify which of the following you consider the most important development priorities in Solomon Islands. (Choose no more than THREE)"
(Respondents chose from a list. Responses combined. Top 20 of 33 response options shown.)



IV. General Issues Facing Solomon Islands (continued)

What Would Contribute Most to Reducing Poverty



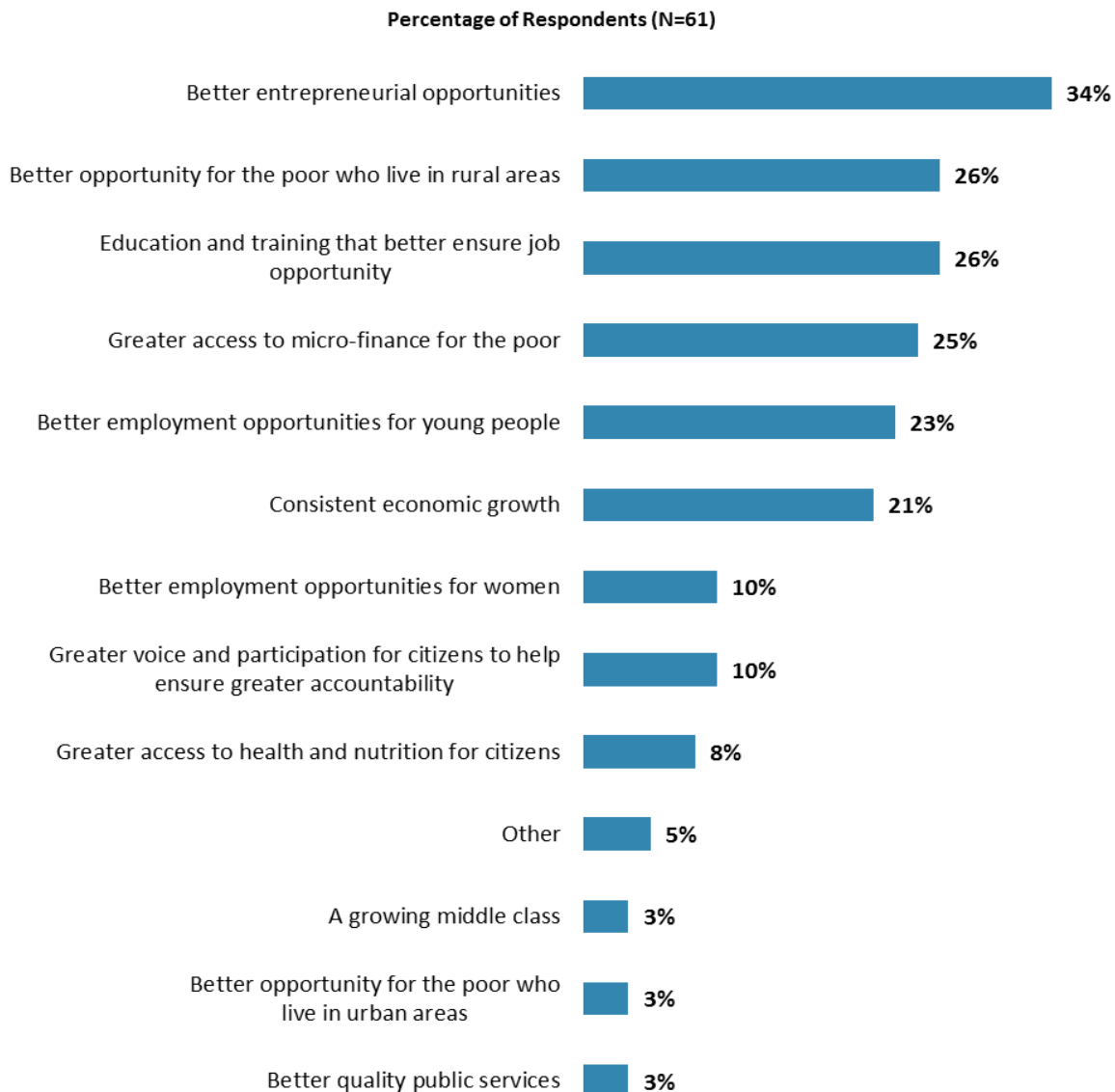
"Poverty reduction is a broad term that encompasses work in many different areas. Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Solomon Islands? (Choose no more than THREE)" (Respondents chose from a list. Responses combined. Top 20 of 32 response options shown.)



IV. General Issues Facing Solomon Islands (continued)

Factors Contributing to “Shared Prosperity”

- **Year comparison:** In the previous FY’15 Country Survey, respondents indicated that shared prosperity in Solomon Islands can be best achieved through “*education and training that better ensure job opportunity*” (28%), “*better entrepreneurial opportunities*” (26%), and “*consistent economic growth*” (26%).



"The World Bank Group's "Shared Prosperity" goal captures two key elements, economic growth and equity. It will seek to foster income growth among the bottom 40 percent of a country's population. Improvement in the Shared Prosperity Indicator requires growth and well-being of the less well-off.

When thinking about the idea of "shared prosperity" in your country, which of the following TWO best illustrate how this would be achieved in Solomon Islands? (Choose no more than TWO)"

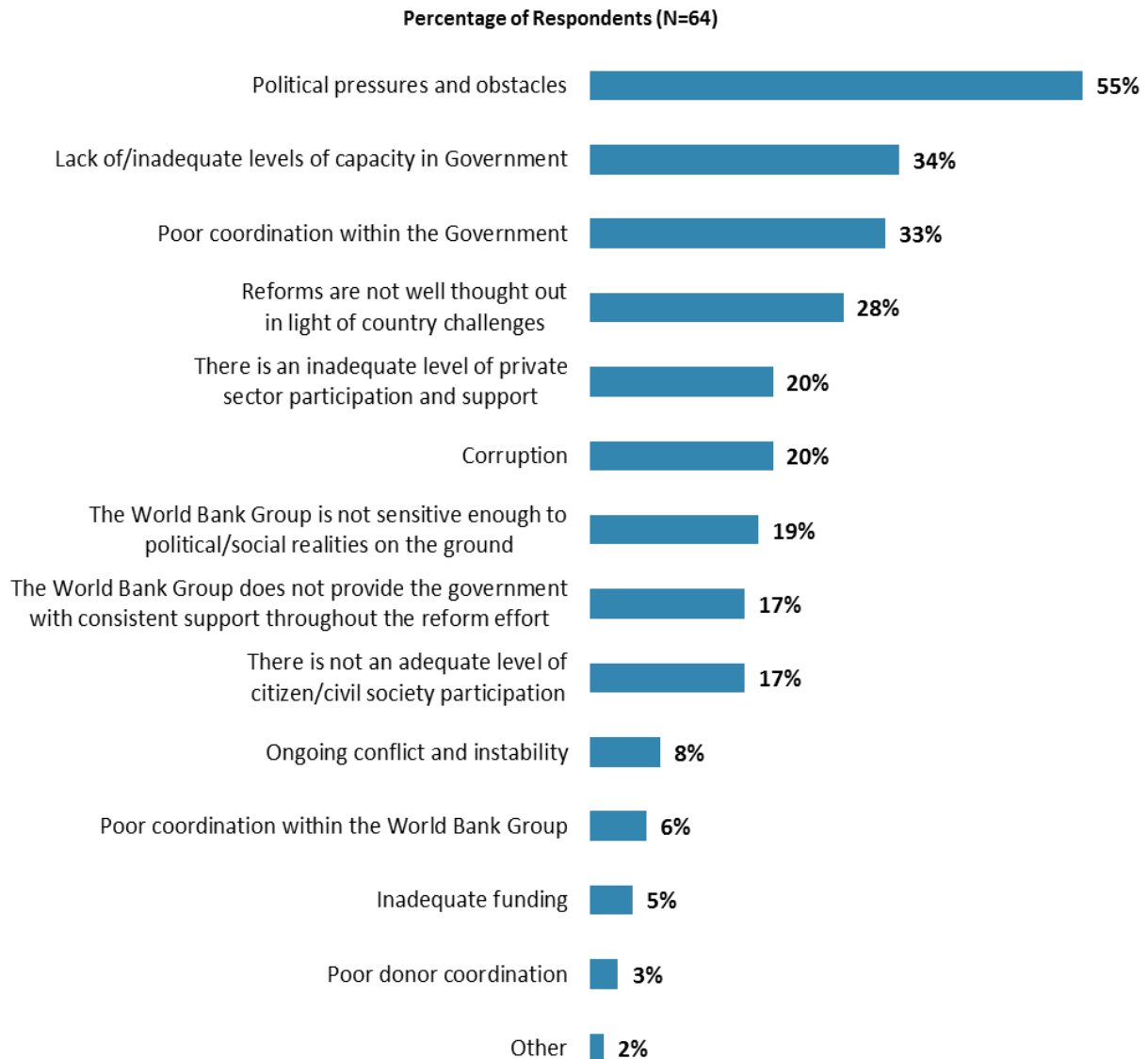
(Respondents chose from a list. Responses combined.)



V. Overall Attitudes toward the World Bank Group

Attributing Failed/Slow Reform Efforts

- **Year comparison:** Respondents in the previous FY'15 Country Survey most often attributed failed or slow WBG assisted reform efforts to “*lack of/inadequate levels of capacity in Government*” (43%).



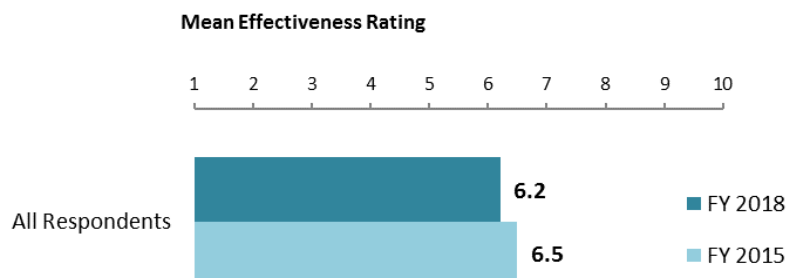
"When World Bank Group assisted reform efforts fail or are slow to take place, which of the following would you attribute this to? (Choose no more than THREE)" (Respondents chose from a list. Responses combined.)



V. Overall Attitudes toward the World Bank Group (continued)

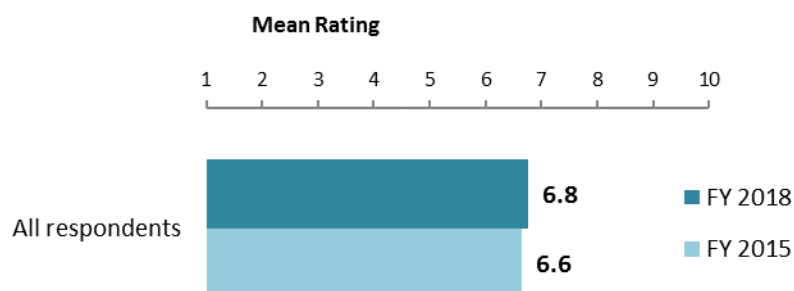
As noted in the “Methodology” section, the indicator questions referred to throughout the survey report are questions that are asked in every country that engages in the Country Opinion Survey. These will be aggregated for the World Bank Group’s annual Corporate Scorecard.

The World Bank Group’s Overall Effectiveness³ (Indicator Question)



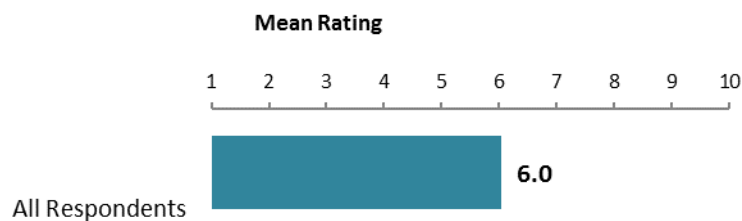
"Overall, please rate your impression of the World Bank Group’s effectiveness in Solomon Islands." (1- "Not effective at all", 10- "Very effective")

Achieving Development Results (Indicator Question)



"To what extent does the World Bank Group’s work help to achieve development results in Solomon Islands?" (1- "To no degree at all", 10- "To a very significant degree")

Building/Strengthening Existing Country Systems (Indicator Question)



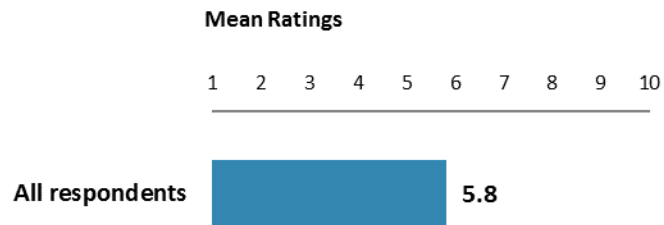
"To what extent does the World Bank Group help to build/strengthen existing country systems (e.g., procurement, financial management, etc.) in Solomon Islands?" (1- "To no degree at all", 10- "To a very significant degree")

³ Means presented in the first two charts on this page were calculated based on weighted data.



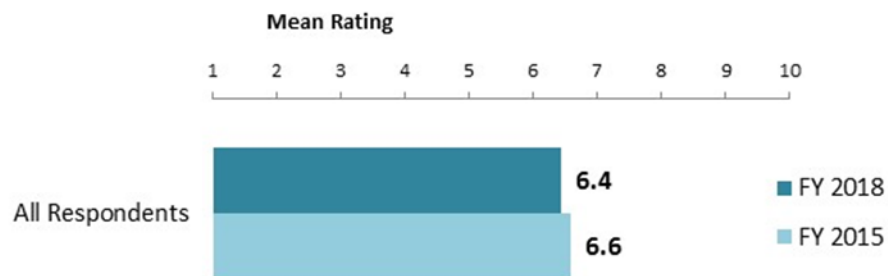
V. Overall Attitudes toward the World Bank Group (continued)

WBG Staffing in Solomon Islands



"To what extent do you believe the World Bank Group is adequately staffed in Solomon Islands?" (1-"To no degree at all", 10-"To a very significant degree")

WBG Staff Preparedness⁴



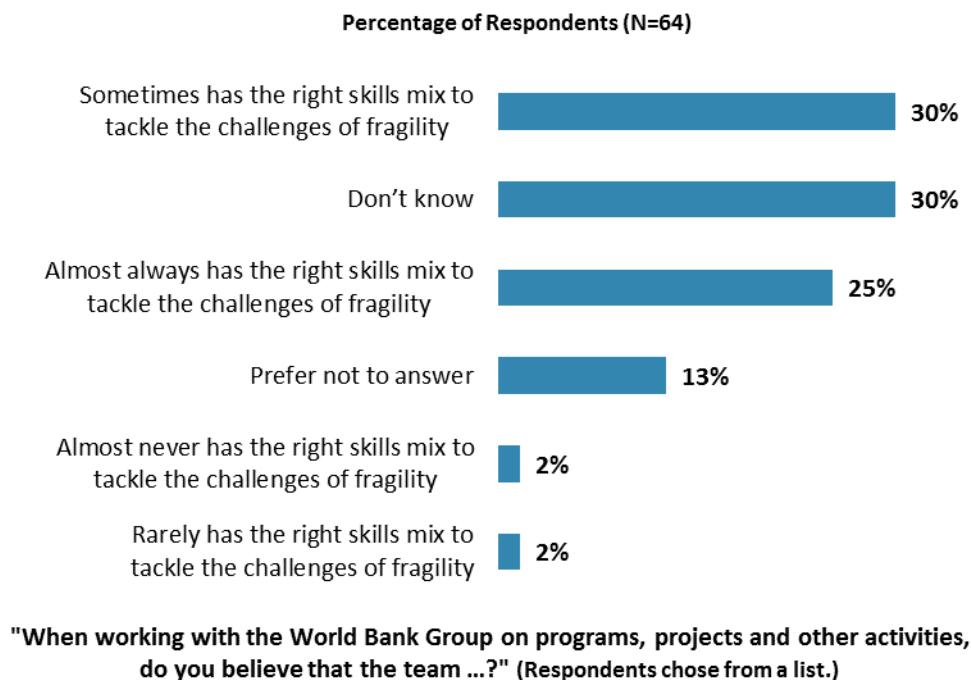
"To what extent do you believe the World Bank Group's staff is well prepared (e.g., skills and knowledge) to help Solomon Islands solve its most complicated development challenges?" (1-"To no degree at all", 10-"To a very significant degree")

⁴ Means presented in the chart were calculated based on weighted data.



V. Overall Attitudes toward the World Bank Group (continued)

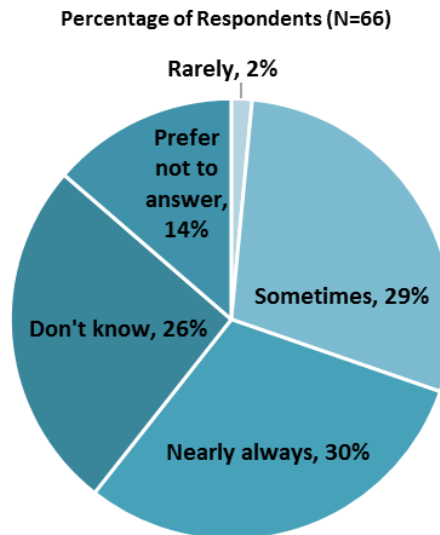
The World Bank Group Staff's Skills Mix to Tackle Fragility





V. Overall Attitudes toward the World Bank Group (continued)

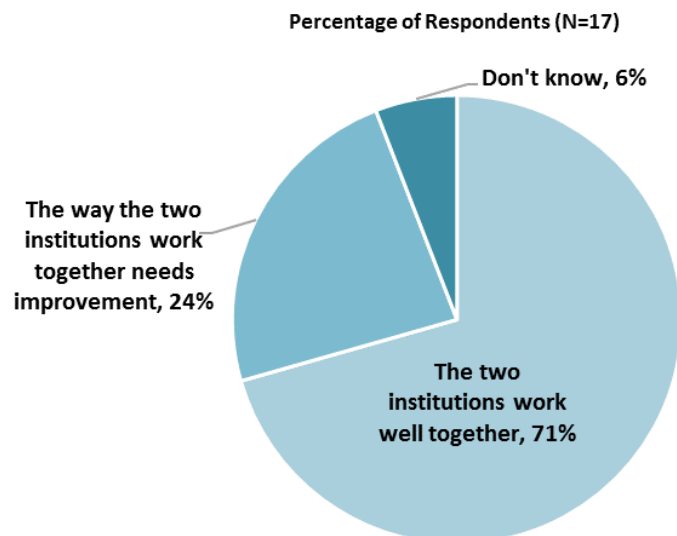
The World Bank Group Partnering with the Right People on the Ground



"To what extent does the World Bank Group partner with the right people to support work on the ground in Solomon Islands?" (Respondents chose from a list.)

The World Bank and the IFC Working Together

- Only those stakeholders who responded "Yes" to the question "*Do your projects involve both the World Bank and the IFC?*" provided their views on the working relationship between the World Bank and the IFC.



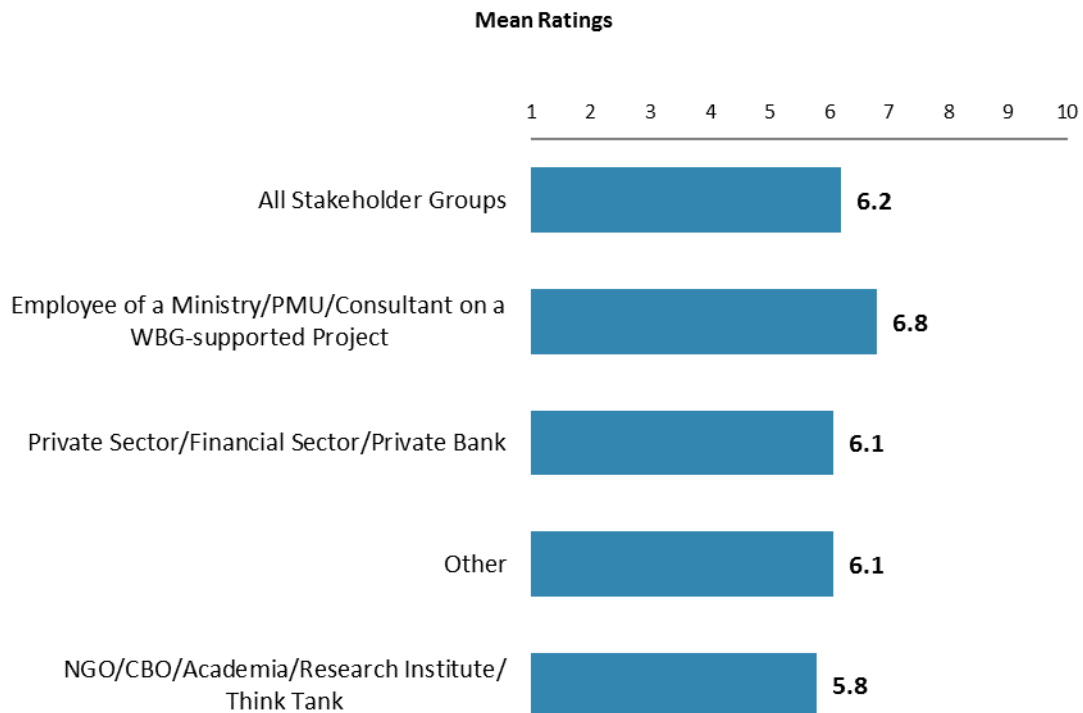
"If your projects involved both the World Bank and the IFC, what was your view on the two institutions working together in Solomon Islands?" (Respondents chose from a list.)



V. Overall Attitudes toward the World Bank Group (continued)

Overall Ratings for Indicator Questions by Stakeholder Groups

- **Stakeholder groups:** Respondents from the combined “Employee of a Ministry/PMU/Consultant on a WBG-supported Project” category had the highest mean rating for the aggregated responses to the twenty-eight COS indicator questions, whereas the combined respondents from NGO/community-based organizations and academia had a lower mean rating. Responses for individual indicator questions by stakeholder groups can be found in Appendix B (see page 69).
- **Collaboration:** Respondents who collaborate with the WBG had significantly higher mean ratings for the aggregated responses to the twenty-eight COS indicator questions (mean rating = 6.7) compared to respondents who do not collaborate with the WBG (mean rating = 5.8). Responses for individual indicator questions by exposure to the WBG can be found in Appendix E (page 105).



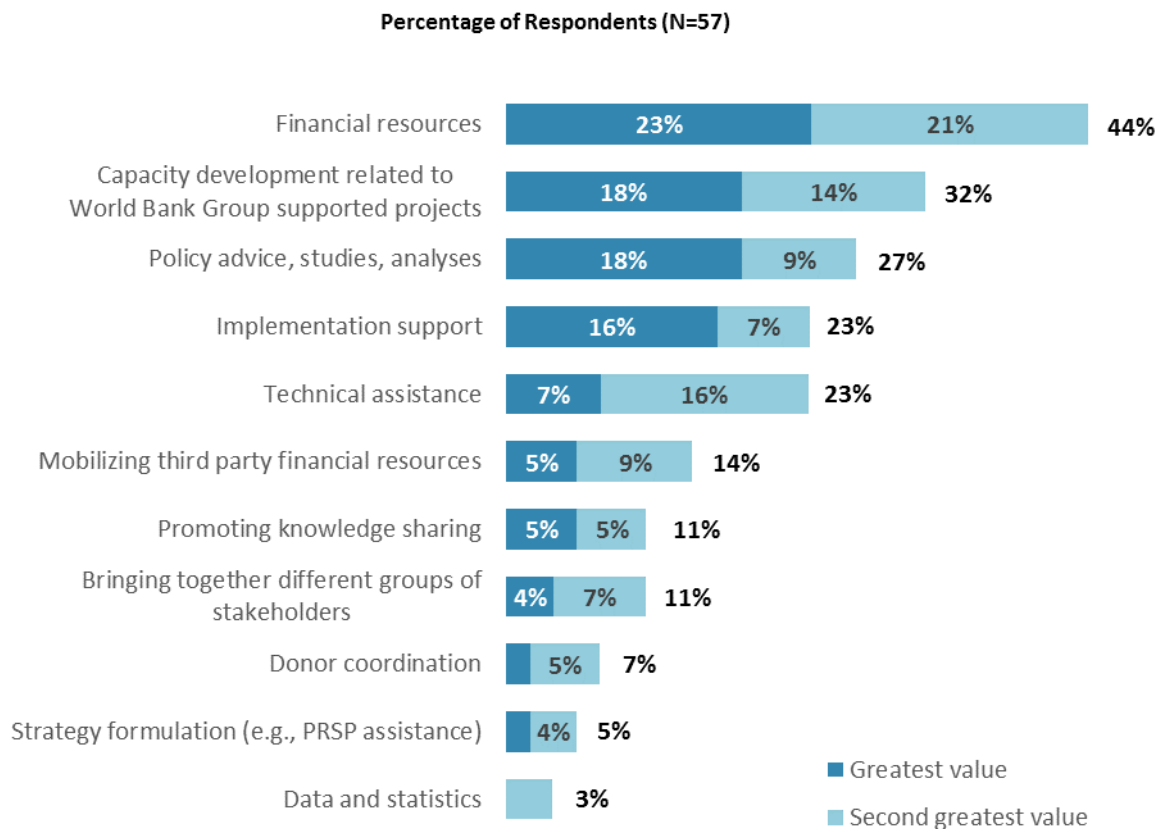
Mean Ratings for All Indicator Questions by Stakeholder Groups on a Scale from 1 to 10



V. Overall Attitudes toward the World Bank Group (continued)

Greatest Value

- **Year comparison:** Respondents in the previous FY'15 Country Survey indicated that the WBG's greatest values to Solomon Islands were "*policy advice, studies, analyses*" (56%), "*technical assistance*" (42%), and "*financial resources*" (38%).



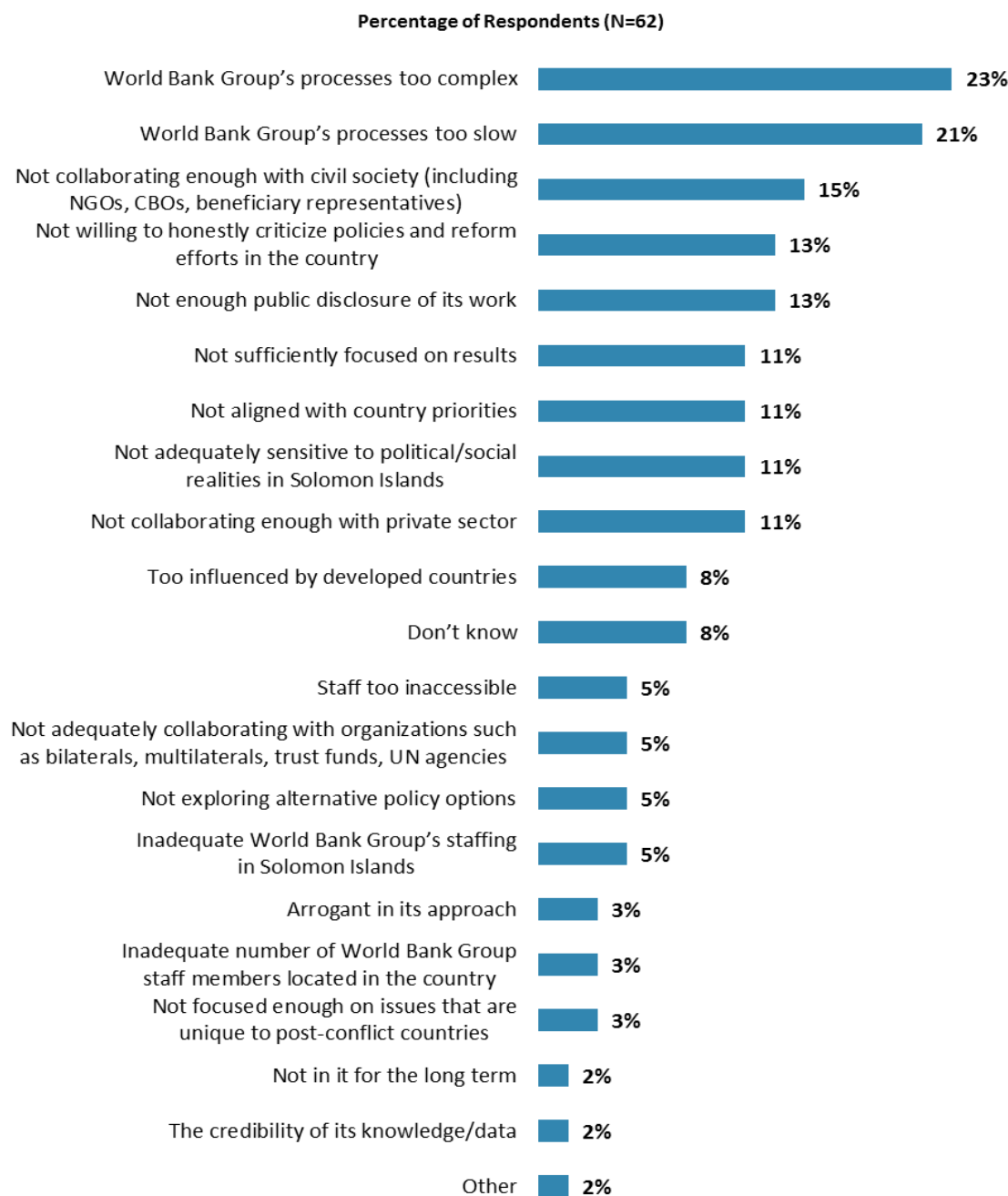
"When thinking about the World Bank Group's role, which activity do you believe is of greatest VALUE and which activity is of second greatest value in Solomon Islands?" (Respondents chose from a list.)



V. Overall Attitudes toward the World Bank Group (continued)

Greatest Weakness

- **Year comparison:** Respondents in the previous FY'15 Country Survey indicated that the WBG's greatest weaknesses in its work in Solomon Islands were "*not enough public disclosure of its work*" (29%) and "*World Bank Group's processes too complex*" (25%).

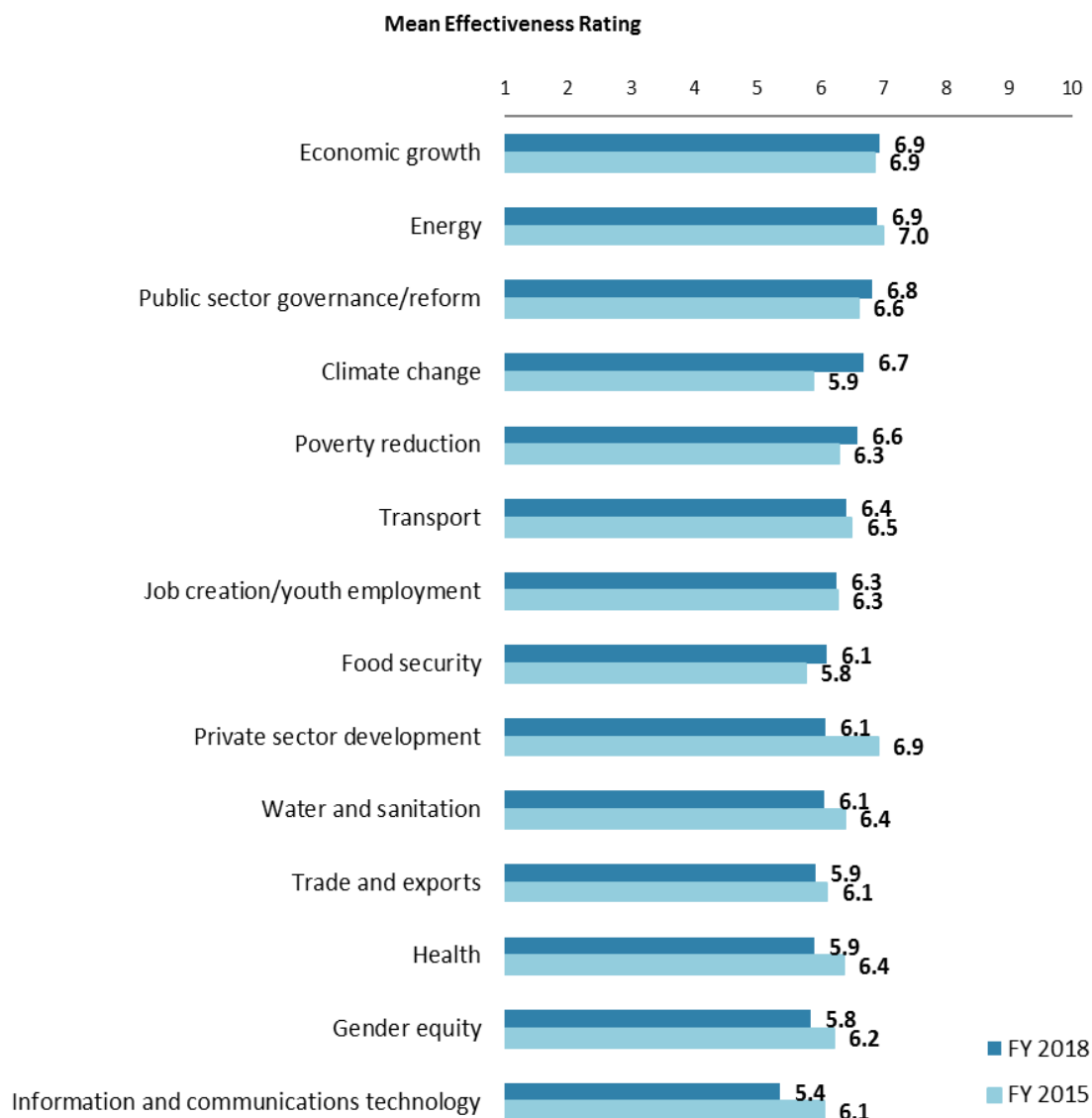


"Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in Solomon Islands? (Choose no more than TWO)" (Respondents chose from a list. Responses combined.)



VI. Sectoral Effectiveness

Effectiveness of WBG's Support in Sectoral Areas: Year Comparison⁵



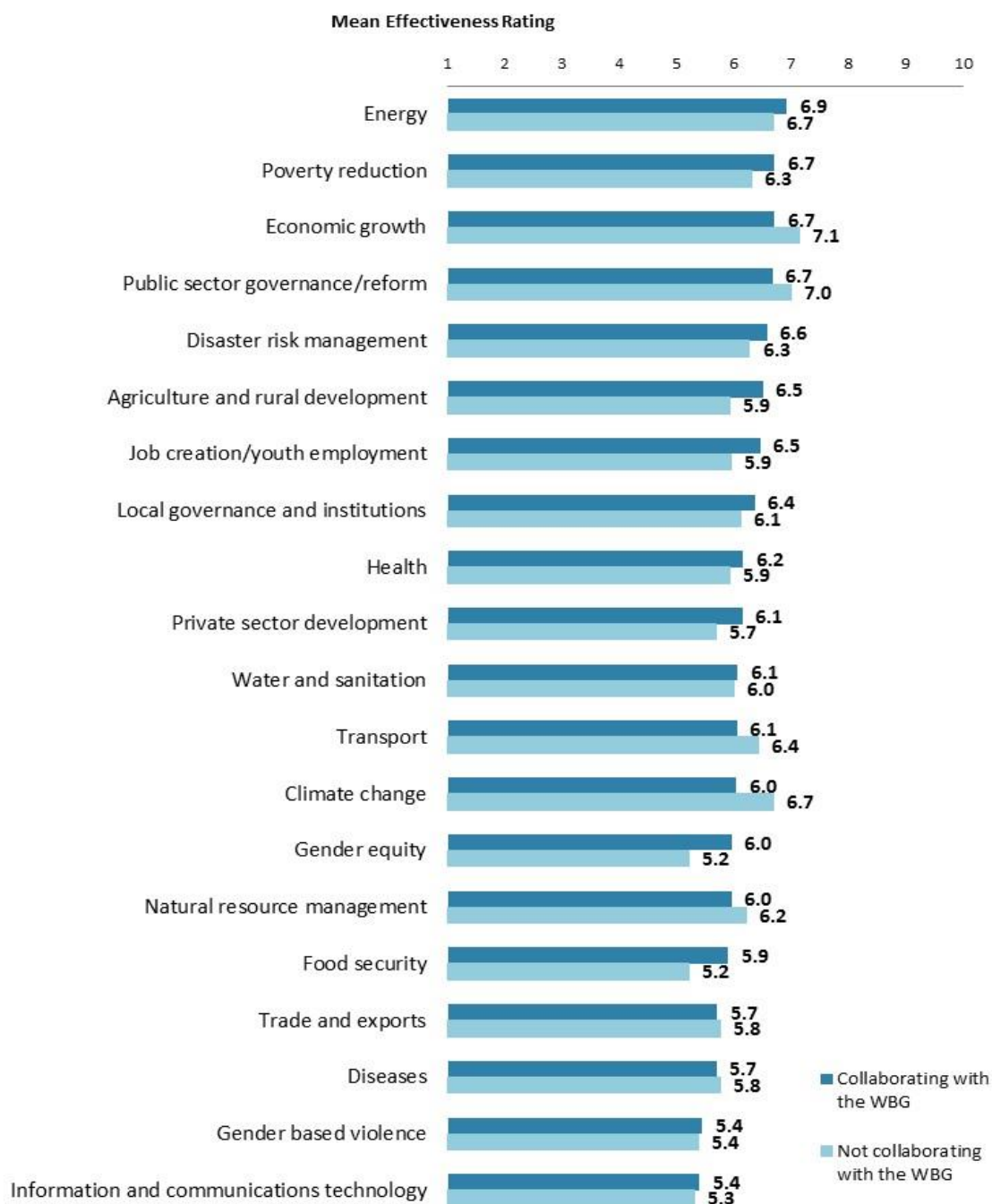
"How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Solomon Islands?" (1-"Not effective at all", 10-"Very effective")

⁵ Means presented in this chart were calculated based on weighted data. Only those sectors comparable across both FY'15 and FY'18 are presented in this chart. See Appendix D for details.



VI. Sectoral Effectiveness (continued)

Effectiveness of WBG's Support in Sectoral Areas: Collaboration⁶



"How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Solomon Islands?" (1-"Not effective at all", 10-"Very effective")

⁶ Note in the Appendix on the sectoral effectiveness (Appendix A, page 59) that primarily informed stakeholders responded to this question. Respondents were given the option of "don't know" if they did not have exposure to the WBG's work in certain development areas.



VI. Sectoral Effectiveness (continued)

Drivers of Effectiveness

To determine the key drivers of respondents' ratings of the World Bank Group's overall effectiveness and ratings of its ability to help achieve development results in Solomon Islands, bivariate correlational analyses were conducted using respondents' ratings of the twenty-two specific areas of effectiveness.

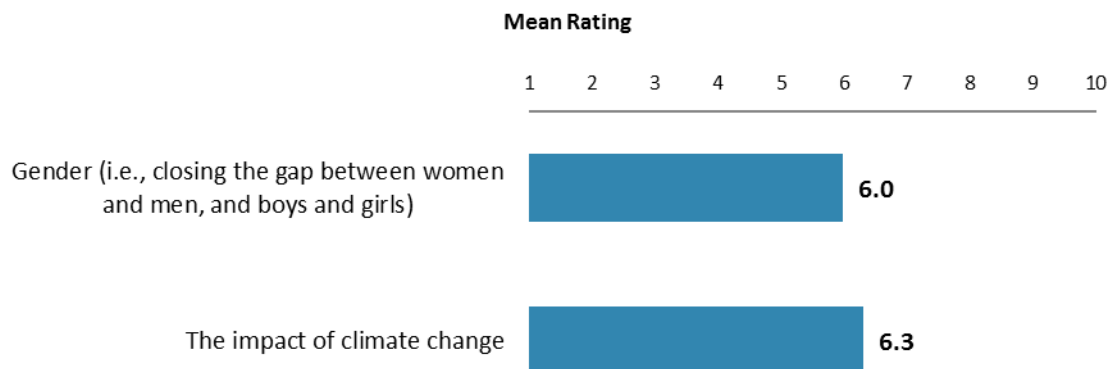
Correlational analyses, however, are not able to tell us exactly what is causing respondents' ratings of the World Bank Group's overall effectiveness or ratings of its ability to help achieve development results. Rather, these analyses tell us that as ratings of effectiveness in one area increase, respondents' ratings of the WBG's overall effectiveness increase, or as ratings of effectiveness in one area increase, ratings of the WBG's ability to help achieve development results increase. Thus, it can be inferred that respondents' perceptions of effectiveness in one specific area are related to, or drive, respondents' perceptions of the WBG's overall effectiveness or perceptions of the WBG's ability to help achieve development results.

- Overall Effectiveness: Those specific areas with the highest Pearson Product-Moment correlations were determined to be the most closely related to perceptions of the WBG's overall effectiveness, suggesting that ratings of effectiveness in those specific areas are drivers of perceptions of the WBG's overall effectiveness in Solomon Islands. The areas determined to be key drivers from these analyses were:
 - The WBG's effectiveness at private sector development;
 - The WBG's effectiveness at public sector governance/reform; and
 - The WBG's effectiveness at health.
- Achieving Development Results: Those specific areas with the highest Pearson Product-Moment correlations were determined to be the most closely related to perceptions of the WBG's ability to help achieve development results in Solomon Islands, suggesting that ratings of effectiveness in those specific areas are drivers of perceptions of the WBG's ability to help achieve development results. The area determined to be key driver from these analyses was:
 - The WBG's effectiveness at private sector development;
 - The WBG's effectiveness at focal governance and institutions; and
 - The WBG's effectiveness at food security.



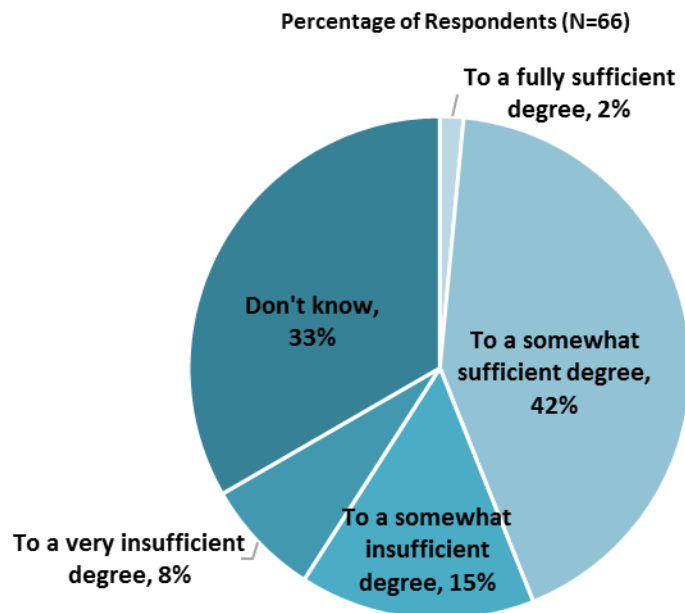
VI. Sectoral Effectiveness (continued)

WBG's Influence on Gender and Climate Change Policy



"In Solomon Islands, to what extent do the World Bank Group's financial resources, advice, and knowledge influence policy related to ... ?" (1-"To no degree at all", 10-"To a very significant degree")

Helping the Poorest

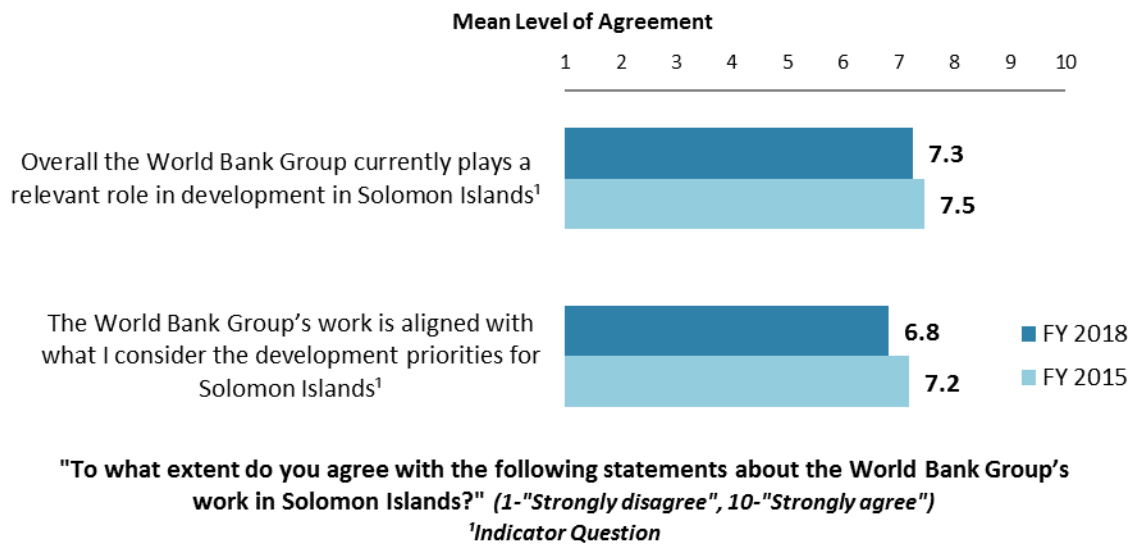


"To what extent do you believe that the World Bank Group's work and support help the poorest in Solomon Islands?" (Respondents chose from a list.)

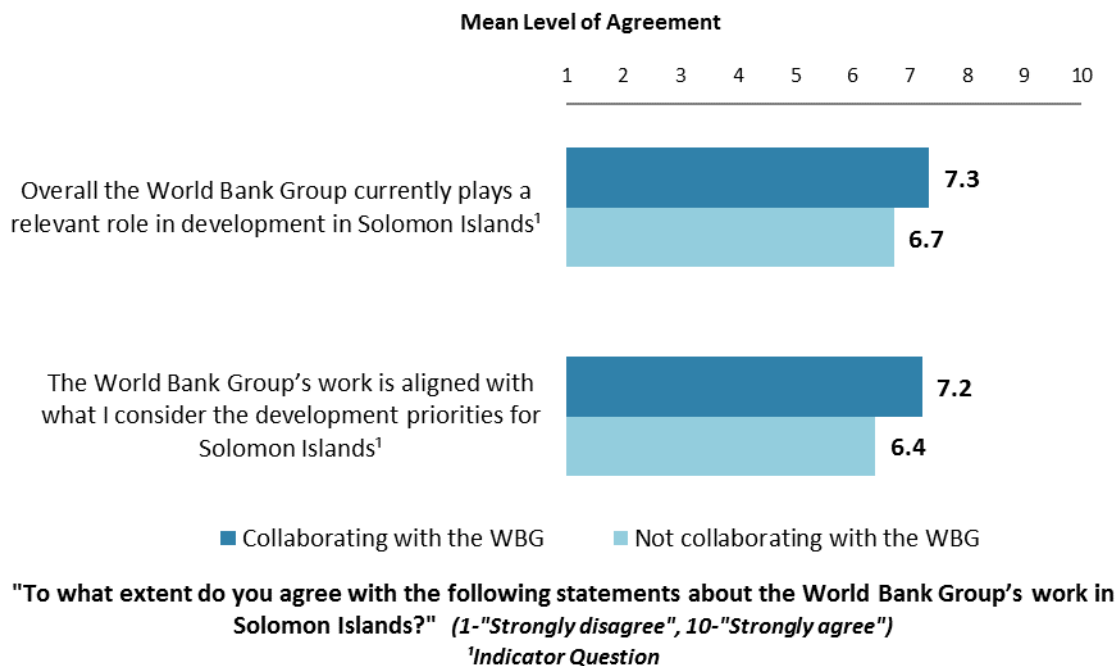


VII. How the World Bank Group Operates

The World Bank Group's Work in Solomon Islands: Year Comparison⁷



The World Bank Group's Work in Solomon Islands: Collaboration

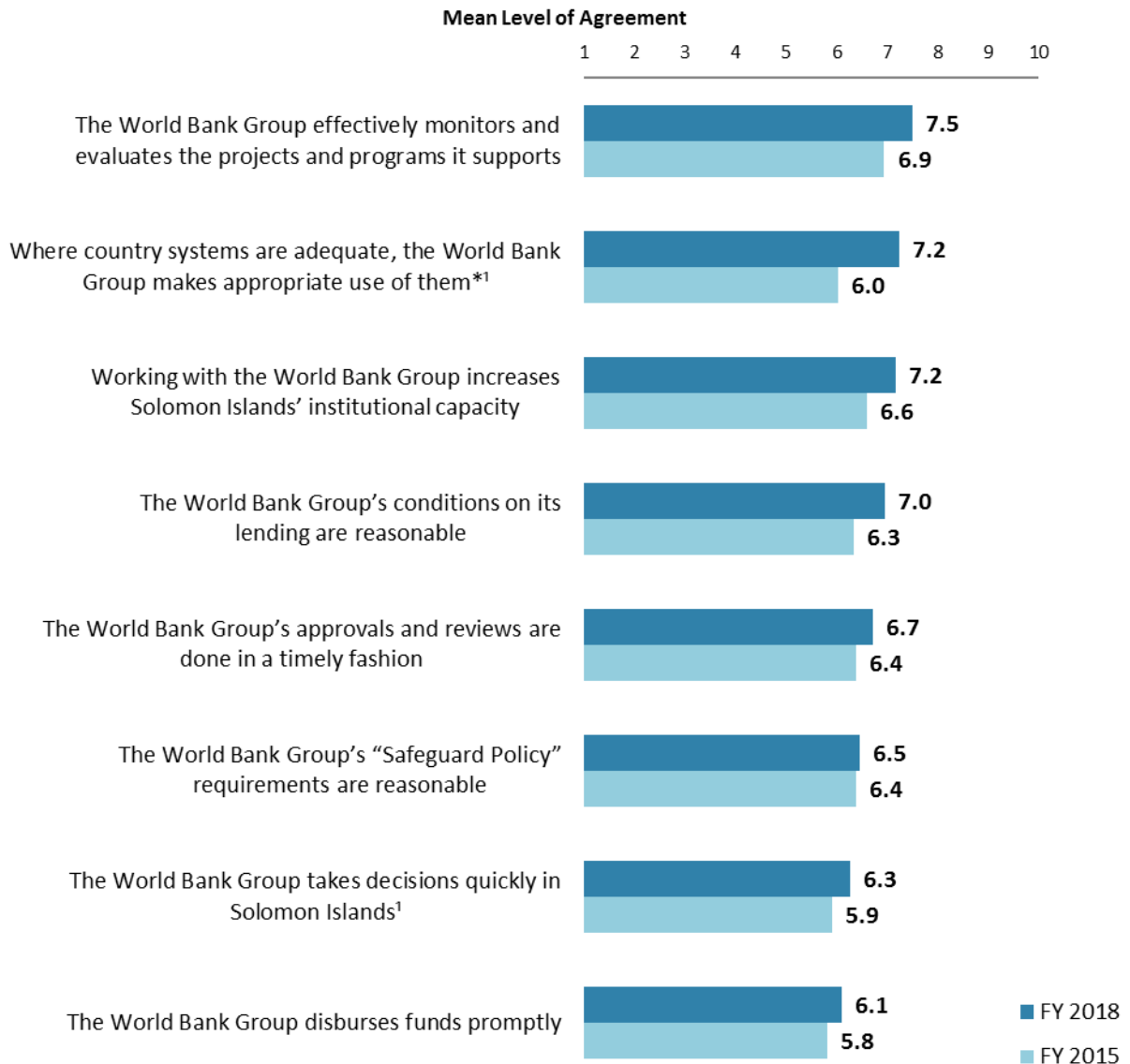


⁷ Means in the chart were calculated based on weighted data.



VII. How the World Bank Group Operates (continued)

Overall Perceptions: Year Comparison⁸



"To what extent do you agree/disagree with the following statements?"

(1-"Strongly disagree", 10-"Strongly agree")

(*Significantly different between FY 2018 and FY 2015)

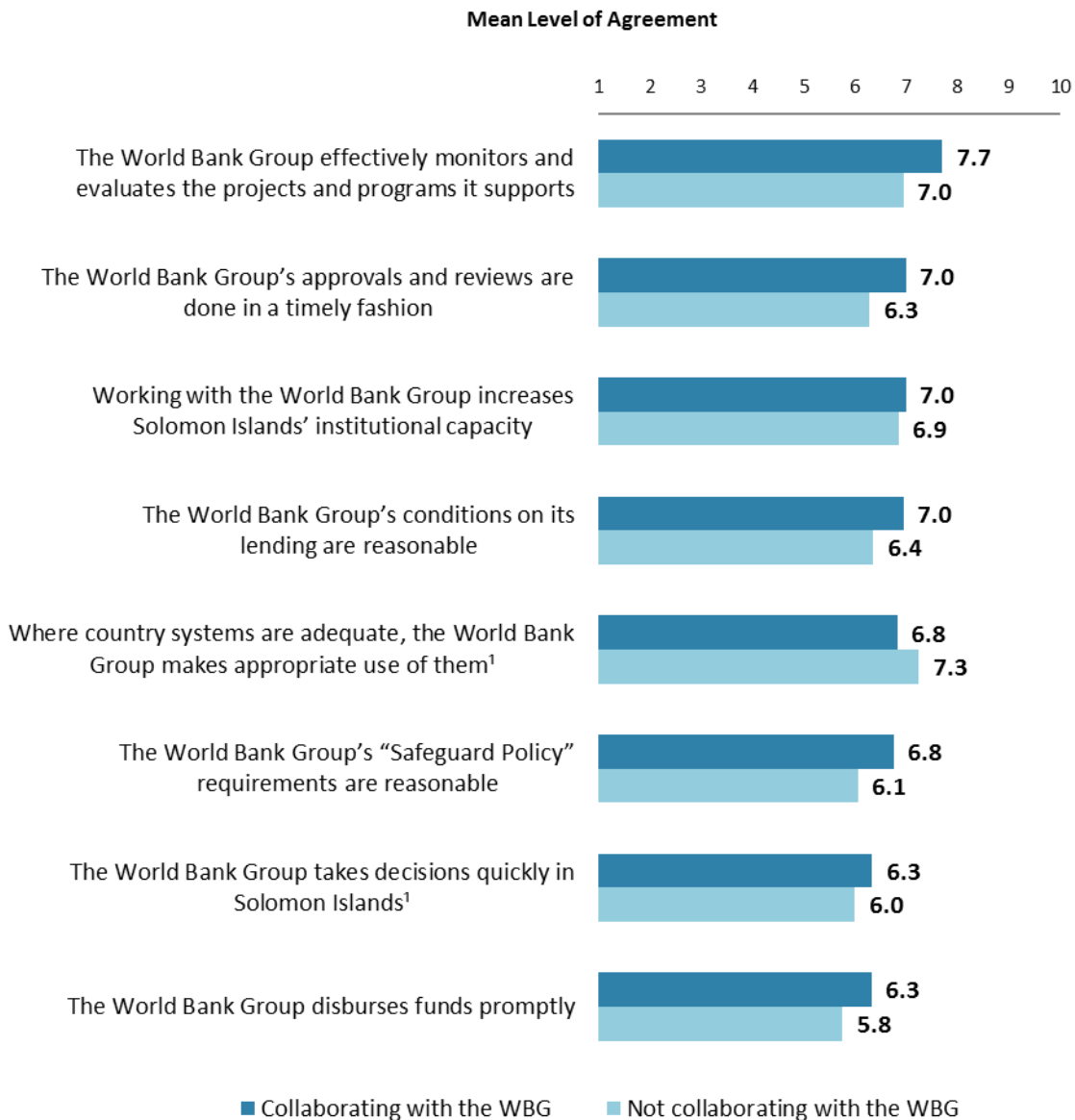
¹Indicator Question

⁸ Means in the chart were calculated based on weighted data.



VII. How the World Bank Group Operates (continued)

Overall Perceptions: Collaboration

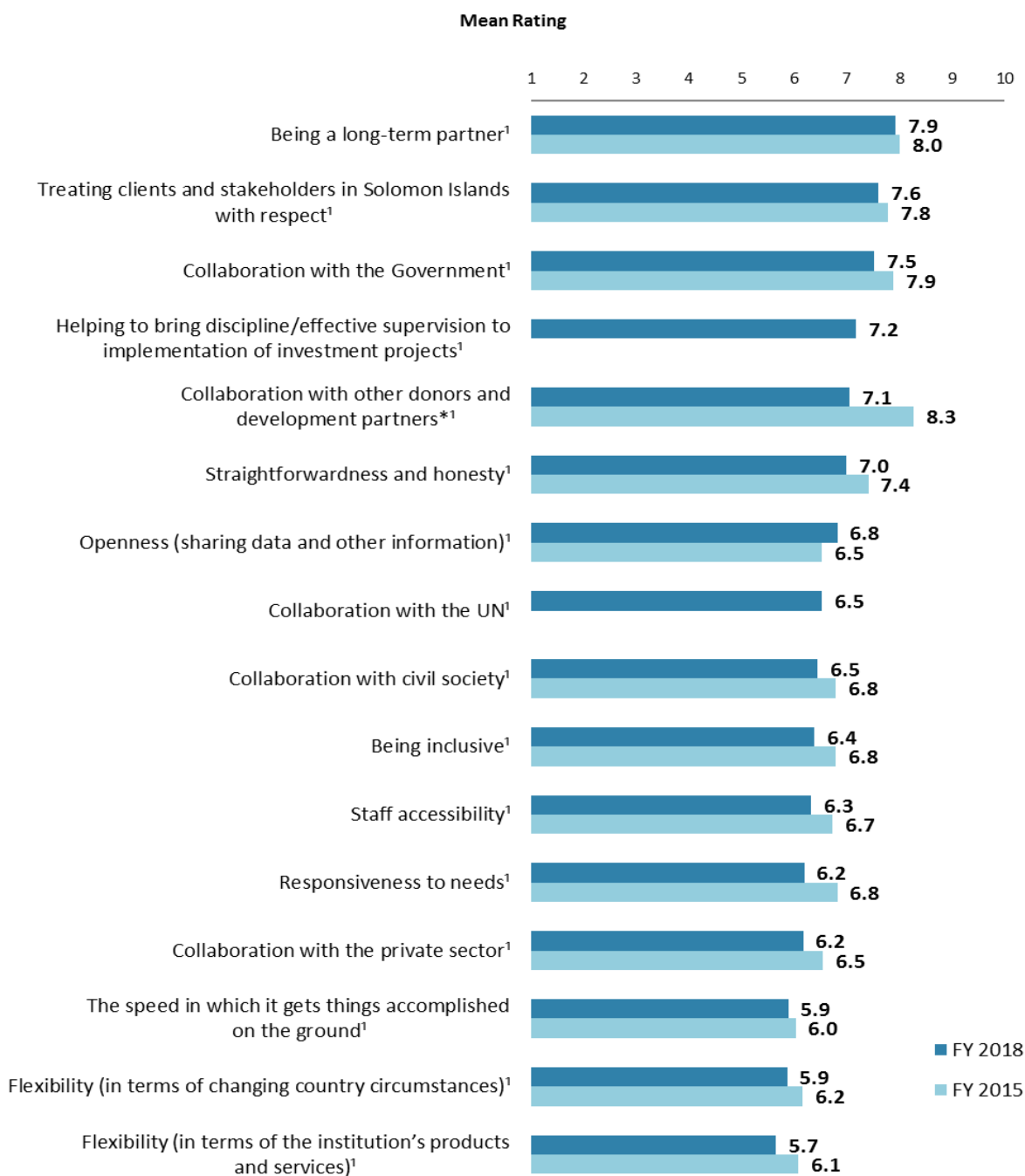


"To what extent do you agree/disagree with the following statements?"
(1-"Strongly disagree", 10-"Strongly agree")
¹Indicator Question



VII. How the World Bank Group Operates (continued)

The WBG as an Effective Development Partner: Year Comparison⁹



"To what extent is the World Bank Group an effective development partner in Solomon Islands, in terms of each of the following?" (1-"To no degree at all", 10-"To a very significant degree")

(*Significantly different between FY 2018 and FY 2015)

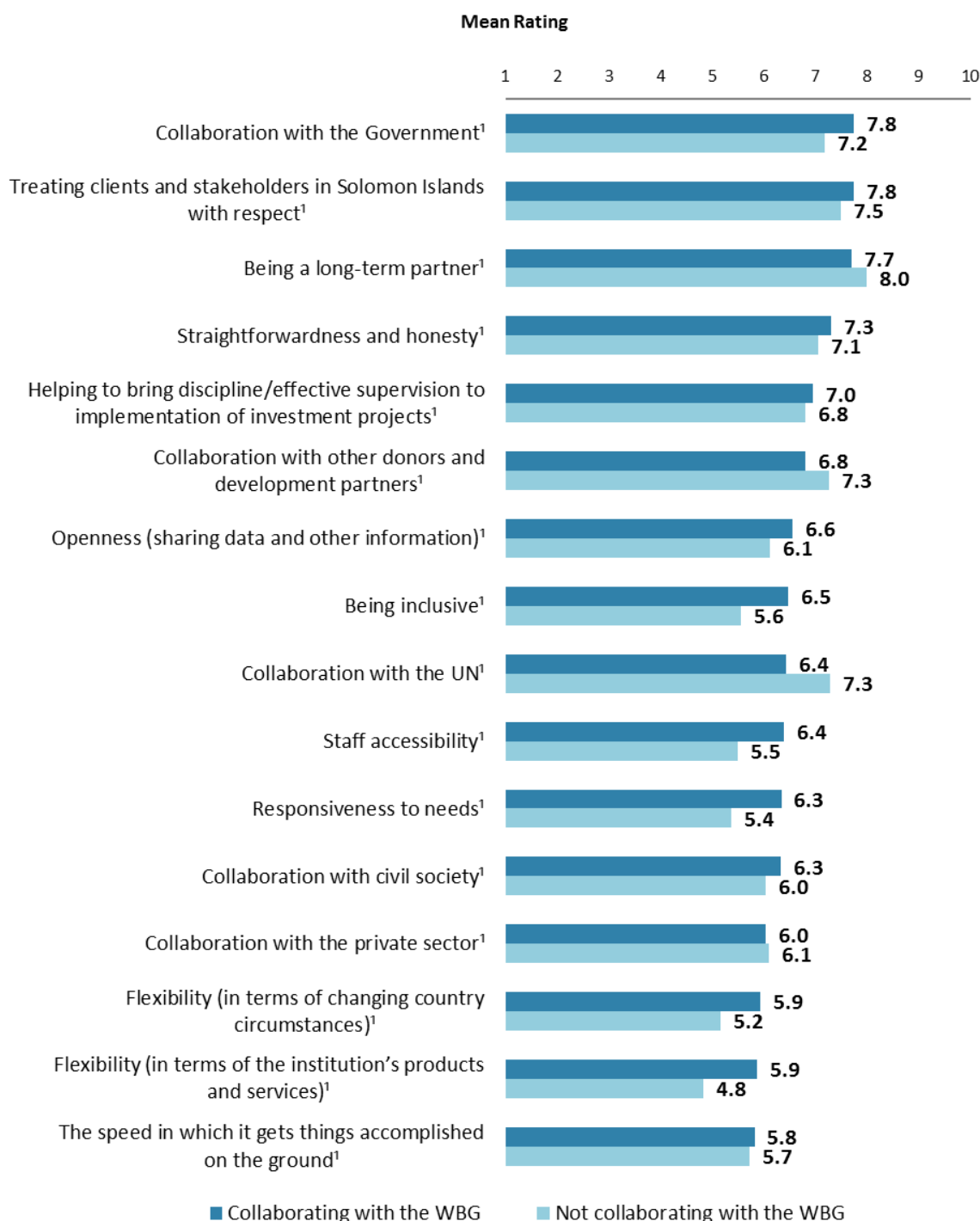
¹Indicator Question

⁹ Means in the chart were calculated based on weighted data.



VII. How the World Bank Group Operates (continued)

The WBG as an Effective Development Partner: Collaboration



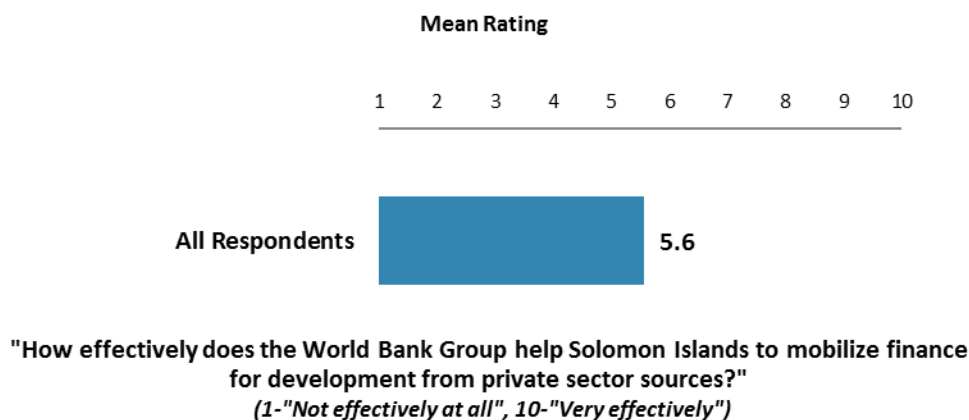
"To what extent is the World Bank Group an effective development partner in Solomon Islands, in terms of each of the following?" (1-"To no degree at all", 10-"To a very significant degree")

¹Indicator Question

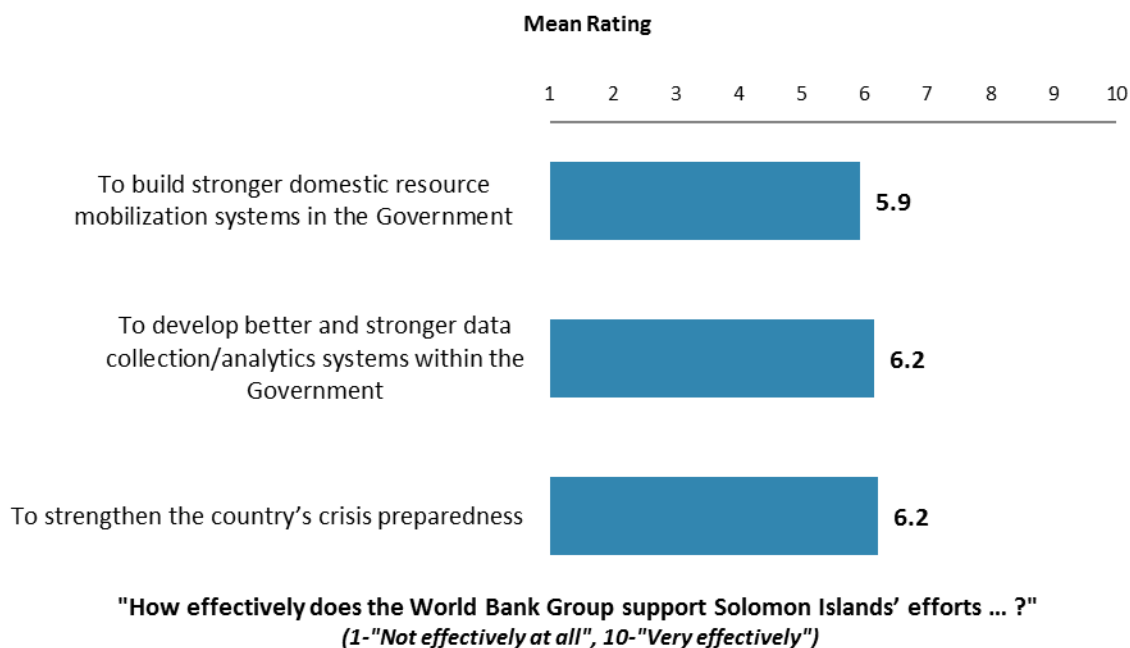


VII. How the World Bank Group Operates (continued)

Mobilizing Finance for Development from Private Sector Sources



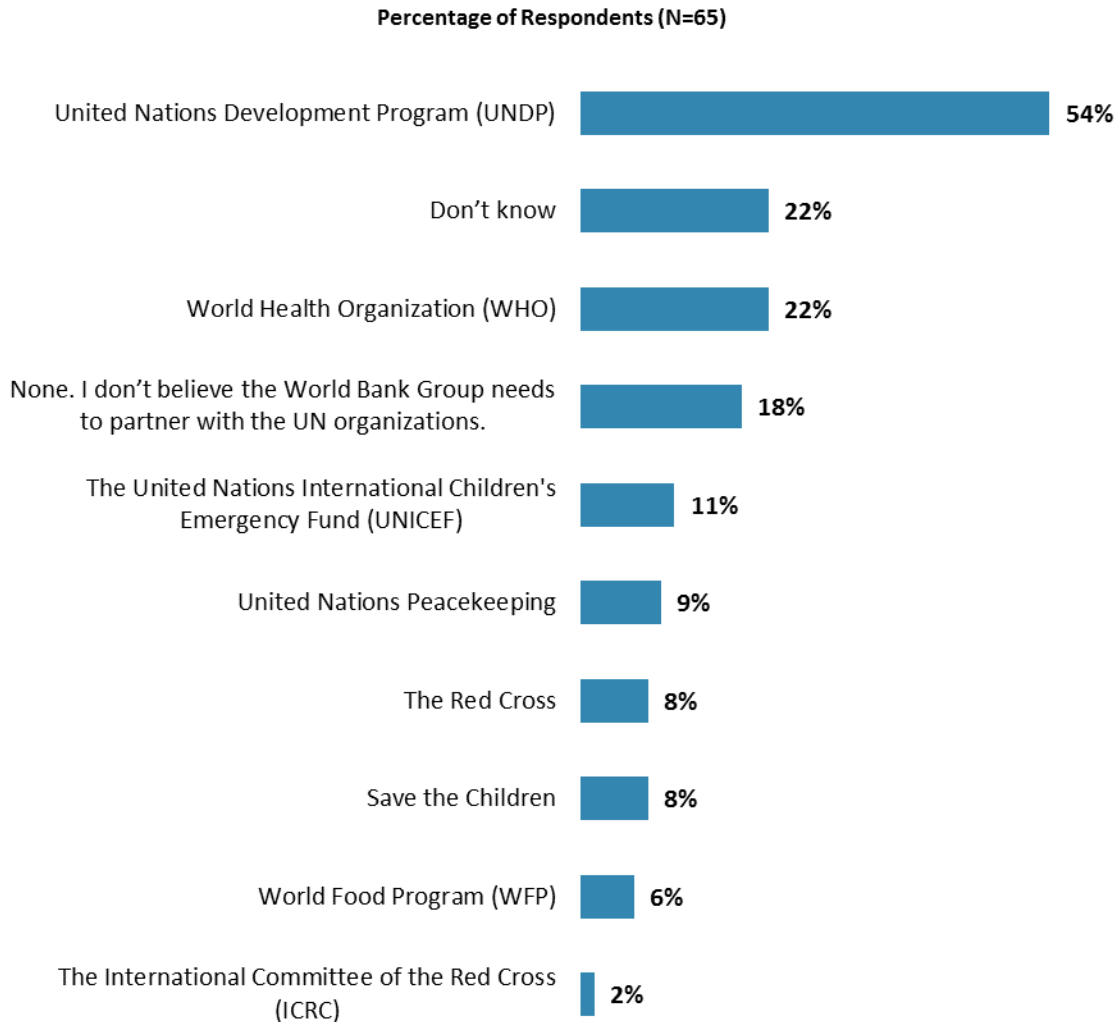
The World Bank Group's Support to Solomon Islands





VII. How the World Bank Group Operates (continued)

Partnering with UN Organizations

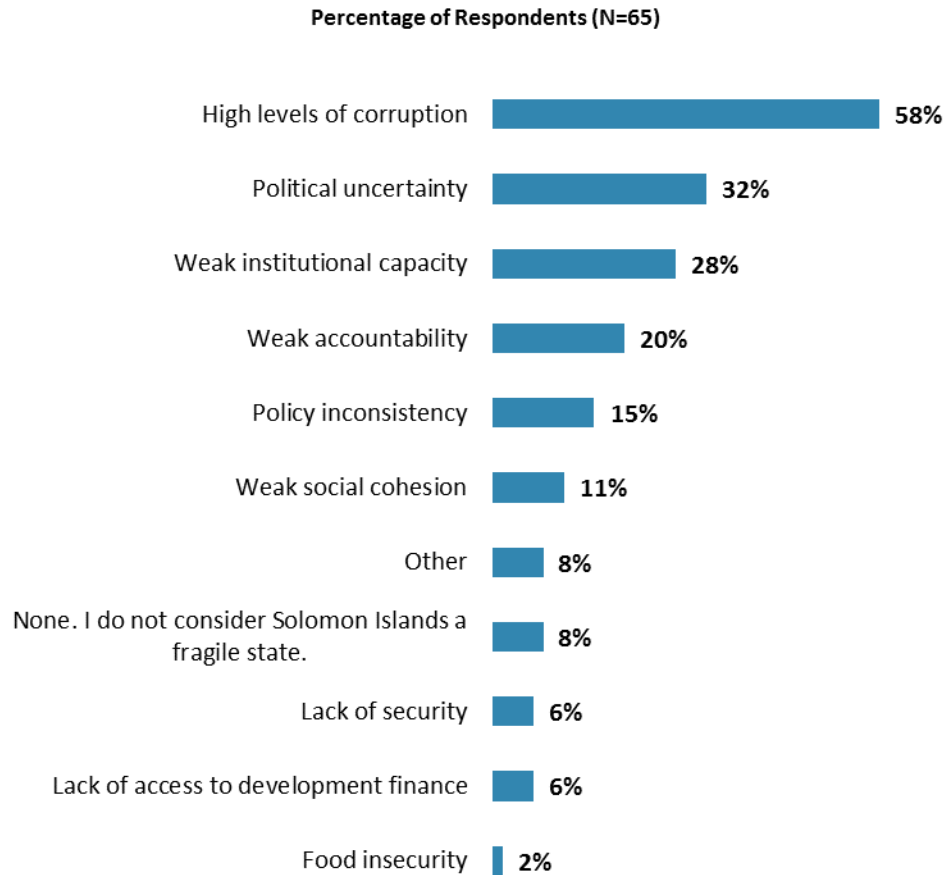


"Which TWO organizations do you think it is most valuable for the World Bank Group to collaborate with to tackle fragility in Solomon Islands?" (Choose no more than TWO)
(Respondents chose from a list. Responses combined.)



VII. How the World Bank Group Operates (continued)

Fragility in Solomon Islands

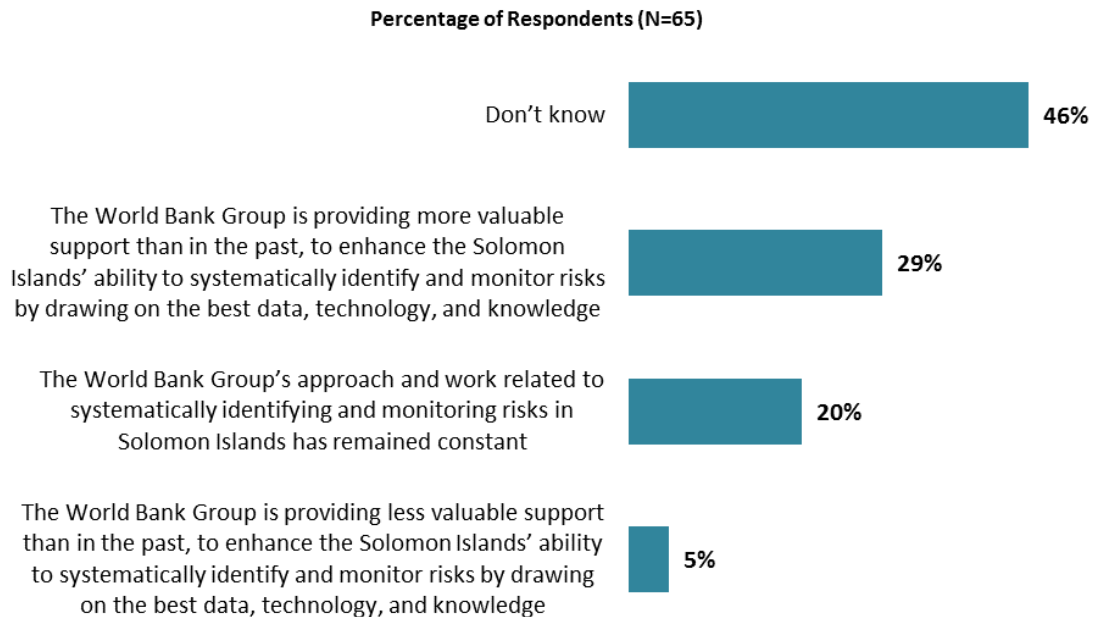
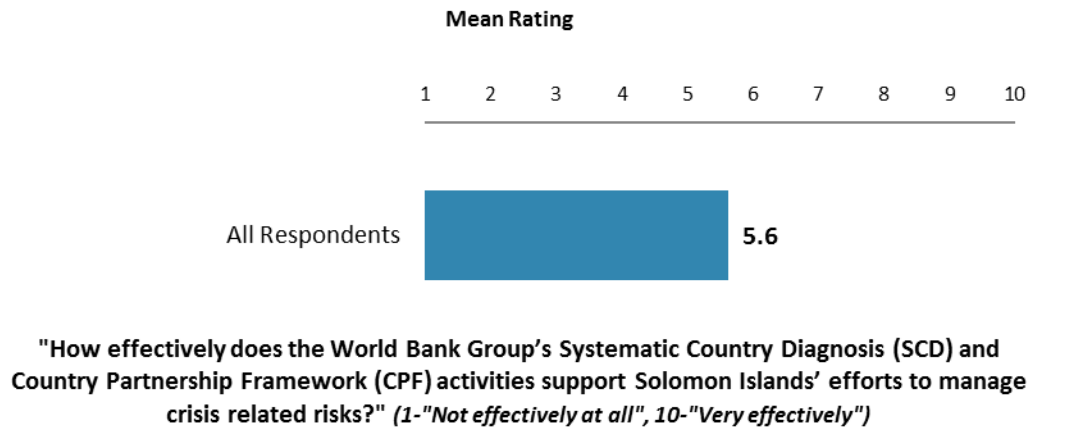


"When considering the characteristics of a fragile state, please identify which of the following best illustrate fragility in Solomon Islands. (Choose no more than TWO)"
(Respondents chose from a list. Responses combined.)



VII. How the World Bank Group Operates (continued)

Work in FCV Contexts

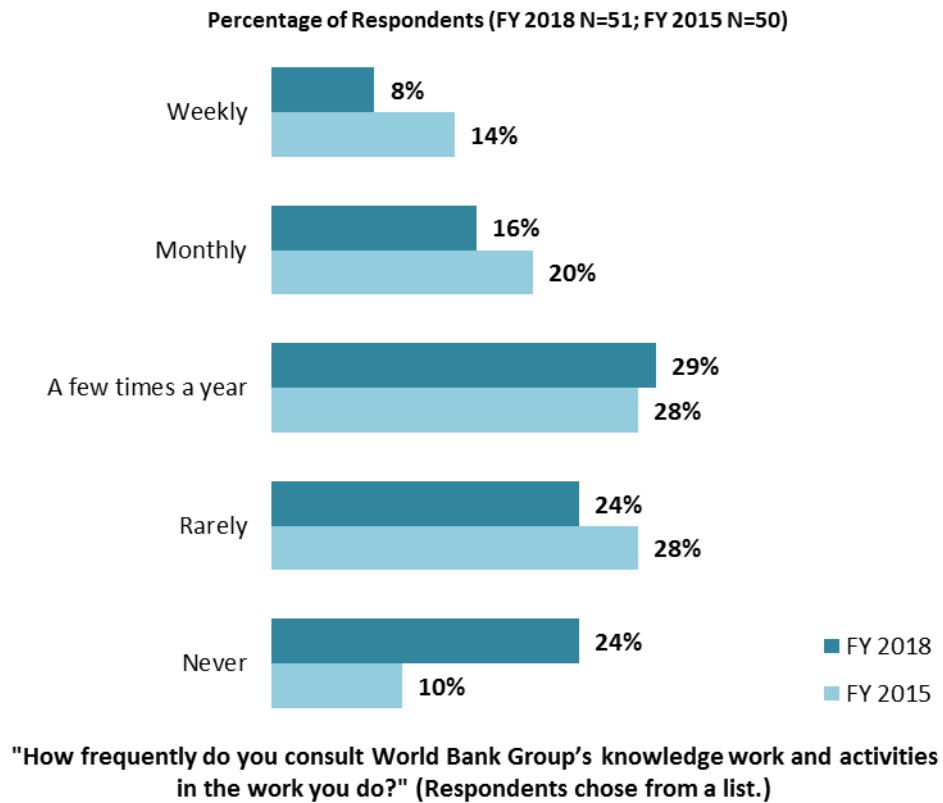


"When considering the World Bank Group's emphasis on risk preparedness and prevention, which of the following statements best describes recent WBG's activities?" (Respondents chose from a list.)



VIII. World Bank Group's Knowledge and Instruments

Frequency of Consulting WBG Knowledge Work and Activities¹⁰

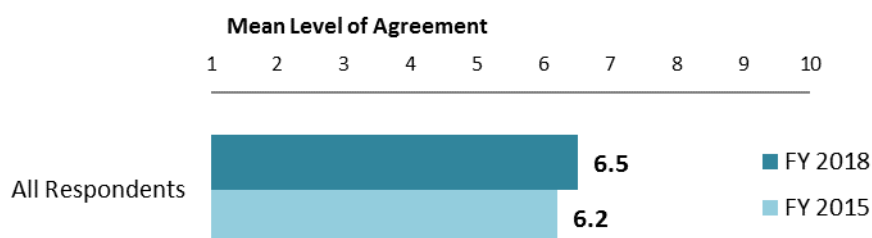


¹⁰ Percentages presented in the chart were calculated based on weighted data.



VIII. World Bank Group's Knowledge and Instruments (continued)

Meeting Solomon Islands' Knowledge Needs¹¹ (Indicator Question)



"The World Bank Group meets Solomon Islands' needs for knowledge services (e.g., research, analysis, data, technical assistance)" (1-"Strongly disagree", 10-"Strongly agree")

Contribution of the WBG's Knowledge Work and Activities (Indicator Question)



"Overall, how significant a contribution do you believe the World Bank Group's knowledge work and activities make to development results in your country?" (1-"Not significant at all", 10-"Very significant")

Technical Quality of the WBG's Knowledge Work and Activities (Indicator Question)



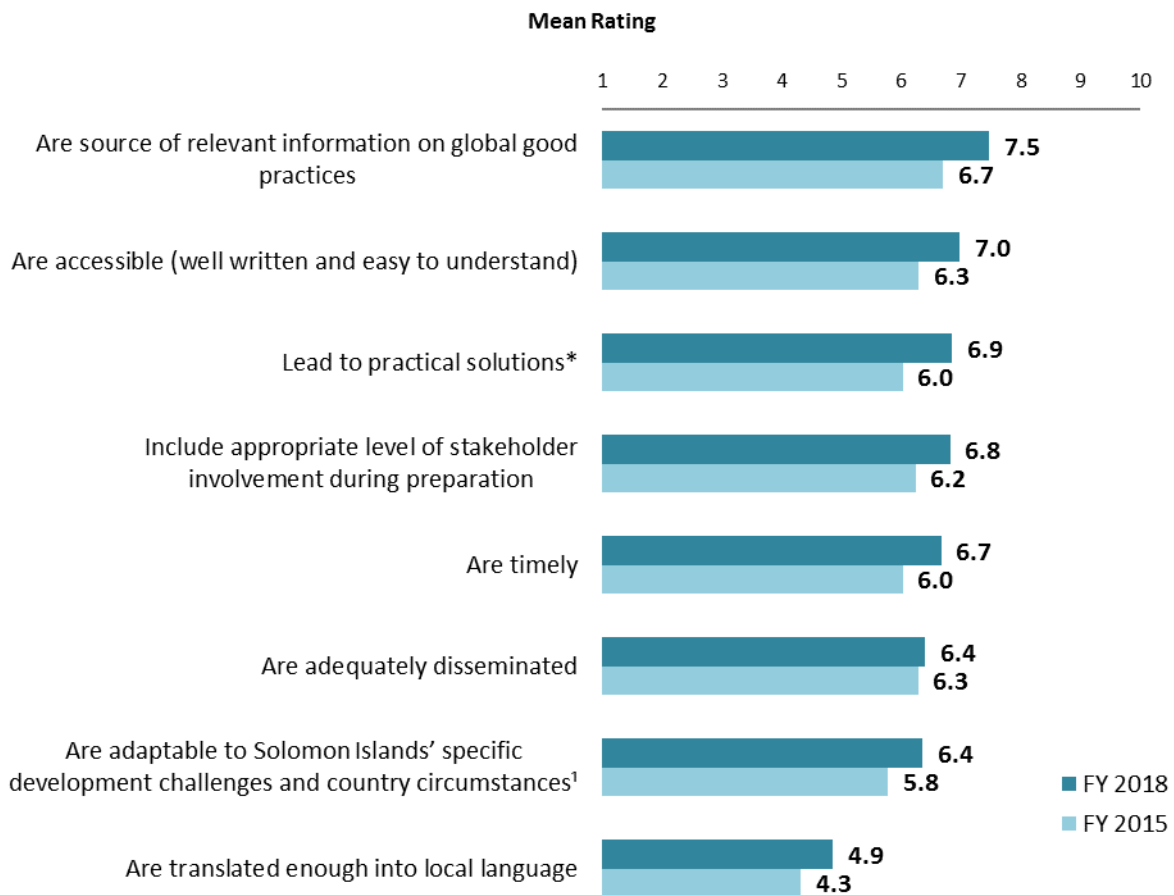
"Overall, how would you rate the technical quality of the World Bank Group's knowledge work and activities?" (1-"Very low technical quality", 10-"Very high technical quality")

¹¹ Means in the charts on this page were calculated based on weighted data.



VIII. World Bank Group's Knowledge and Instruments (continued)

Qualities of the WBG's Knowledge Work and Activities¹²



"In Solomon Islands, to what extent do you believe that the World Bank Group's knowledge work and activities:" (1-"To no degree at all", 10-"To a very significant degree")

(*Significantly different between FY 2018 and FY 2015)

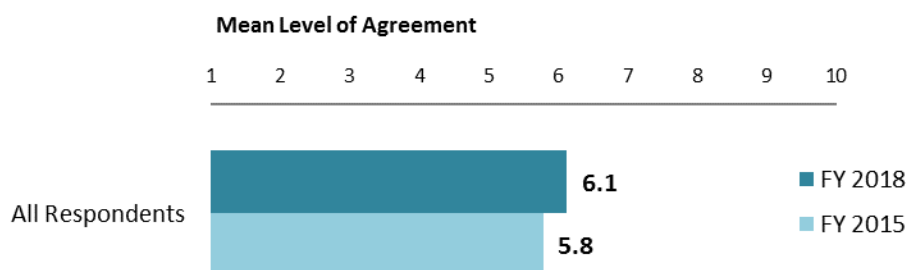
¹Indicator Question

¹² Means in the chart were calculated based on weighted data.



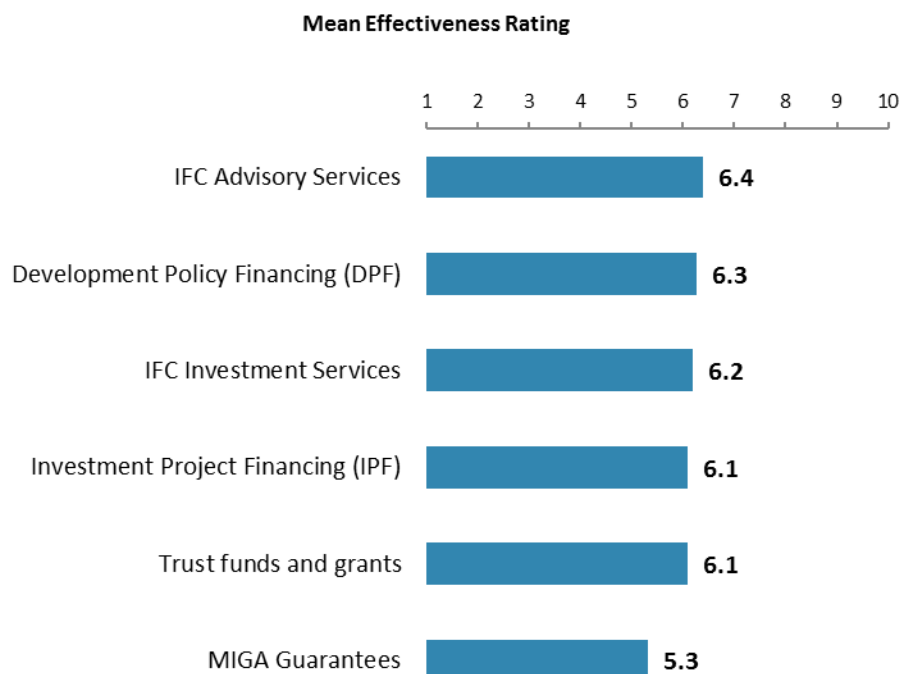
VIII. World Bank Group's Knowledge and Instruments (continued)

Meeting Solomon Islands' Needs for Financial Instruments¹³ (Indicator Question)



"The World Bank Group's financial instruments (i.e., investment lending, Development Policy Loan, Trust Funds, etc.) meet the needs of Solomon Islands" (1-"Strongly disagree", 10-"Strongly agree")

Effectiveness of WBG's Instruments



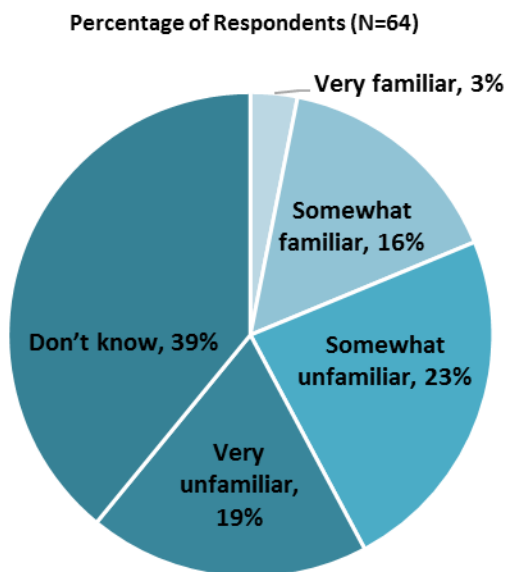
"How EFFECTIVE do you believe the following World Bank Group's instruments are in supporting the Solomon Islands Government's efforts to reduce poverty?" (1-"Not effective at all", 10-"Very effective")

¹³ Means in the chart were calculated based on weighted data.



VIII. World Bank Group's Knowledge and Instruments (continued)

Familiarity with WBG's New/Expanded Financial Instruments



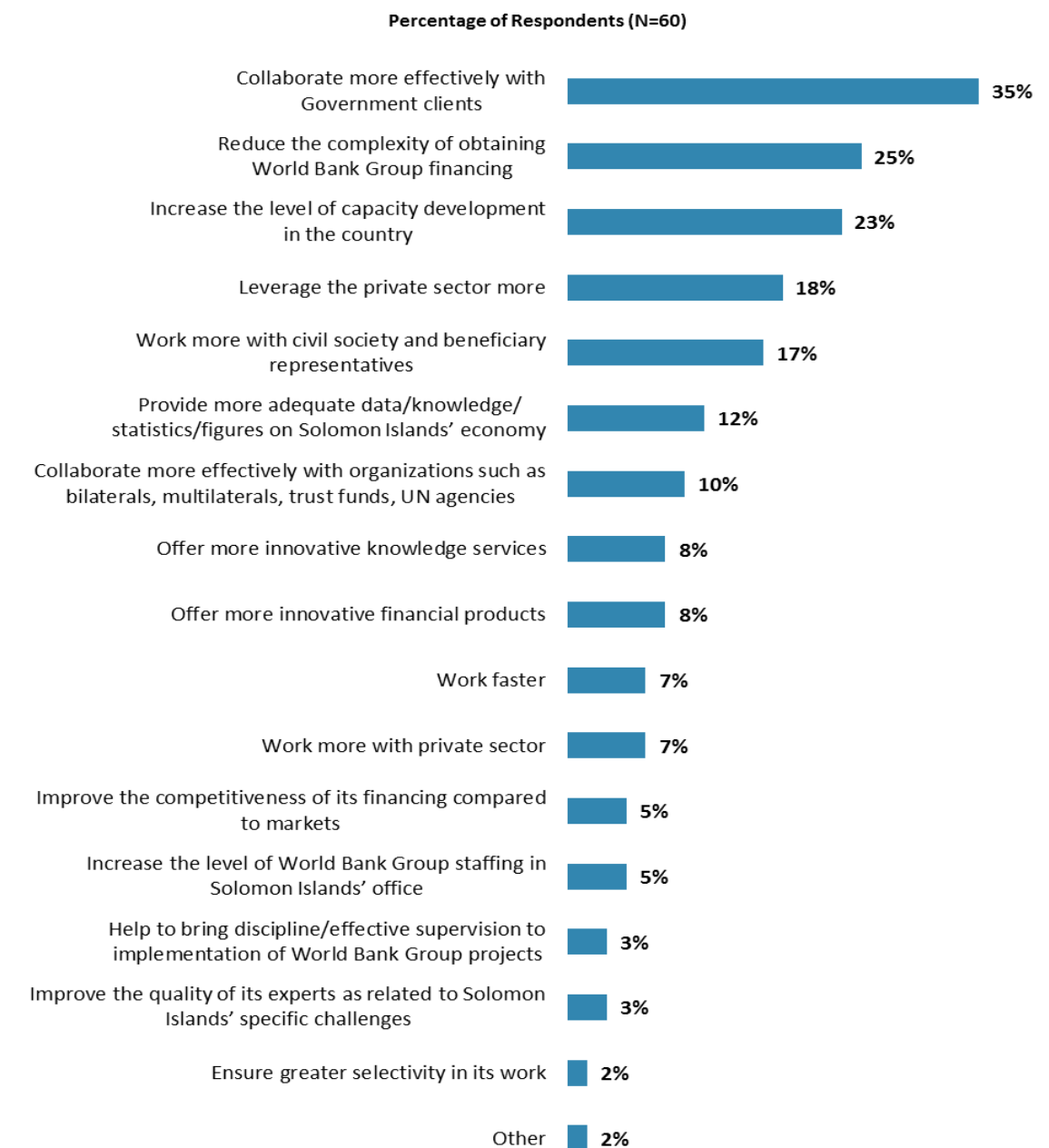
"As part of IDA18, the World Bank Group has expanded (or developed) a number of financial instruments to respond to challenges in IDA countries. These include the Crisis Response Window (CRW), Pandemic Emergency Finance Facility (PEF), Catastrophe Deferred Draw Down Option (CAT-DDO), and the Private Sector Window (PSW). In general, how familiar are you with these new or expanded financial instruments in Solomon Islands?"
(Respondents chose from a list.)



IX. The Future Role of the World Bank Group in Solomon Islands

Making the World Bank Group of Greater Value

- **Year comparison:** Respondents in the previous FY'15 Country Survey indicated that the WBG should “*increase the level of capacity development in the country*” (35%) and “*reach out more to groups outside of the Government*” (31%) to make itself of greater value in Solomon Islands.



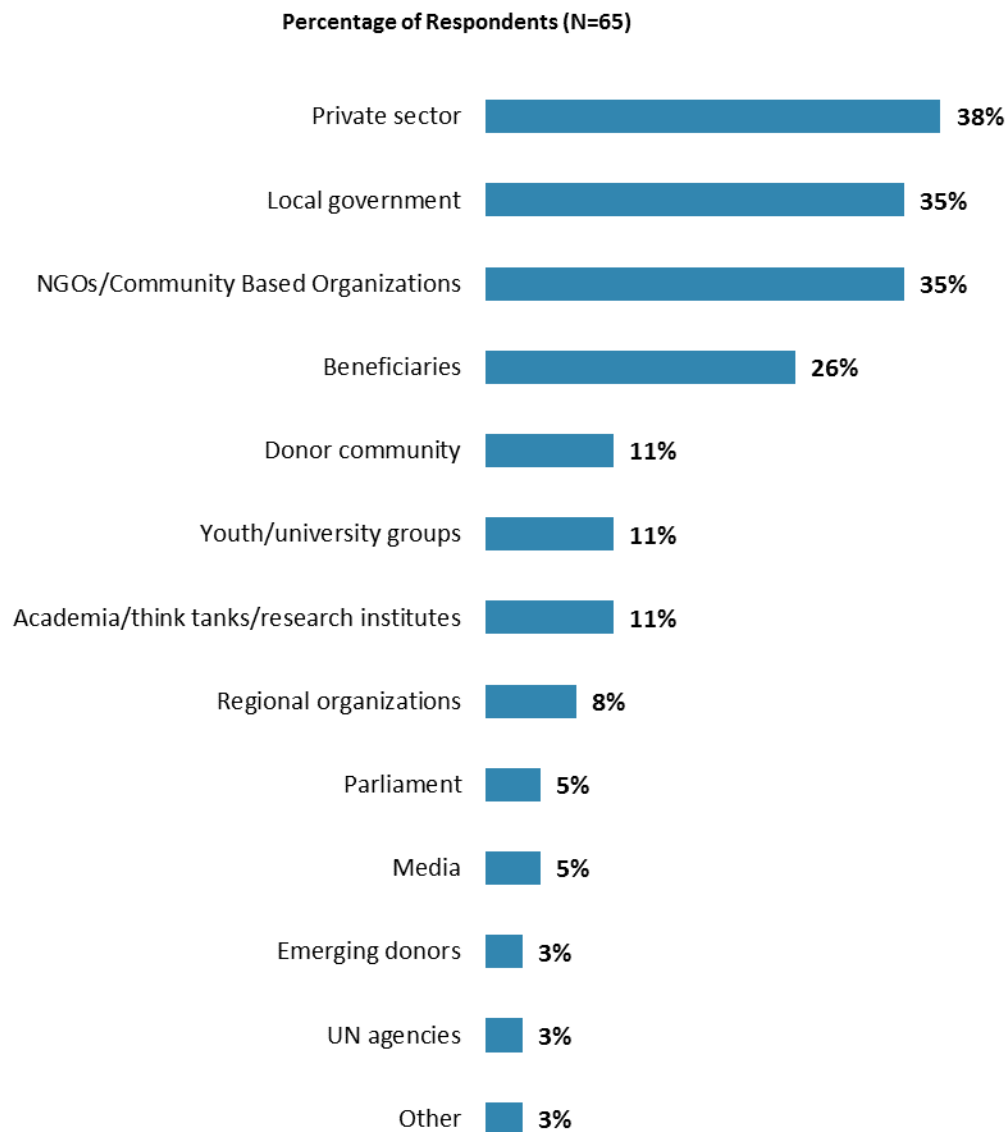
"Which of the following SHOULD the World Bank Group do to make itself of greater value in Solomon Islands? (Choose no more than TWO)" (Respondents chose from a list. Responses combined.)



IX. The Future Role of the WBG in Solomon Islands (continued)

The World Bank Group Should Collaborate More with ...

- **Year comparison:** Respondents in the previous FY'15 Country Survey indicated that the WBG should work more with “*private sector*” (63%), “*local government*” (43%), and “*NGOs/CBOs*” (31%) to ensure better development results in Solomon Islands.



"In addition to the regular relations with the national government, which TWO of the following groups should the World Bank Group collaborate with more in your country?" (Choose no more than TWO)
(Respondents chose from a list. Responses combined.)

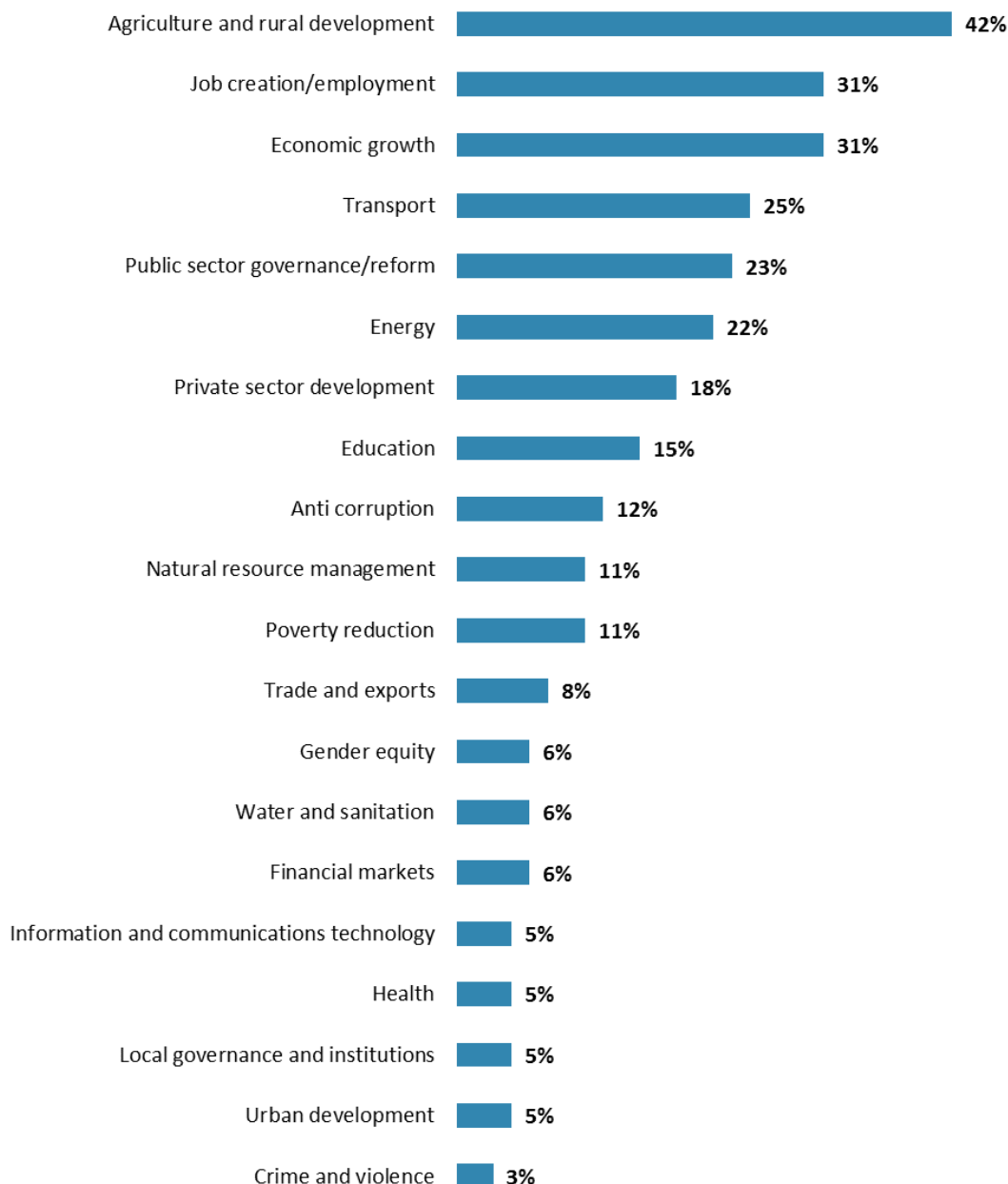


IX. The Future Role of the WBG in Solomon Islands (continued)

Where the World Bank Group Should Focus its Resources

- **Year comparison:** Respondents in the previous FY'15 Country Survey indicated that the WBG should focus its resources on “*public sector governance/reform*” (33%), “*private sector development*” (33%), and “*rural development*” (26%).

Percentage of Respondents (N=65)

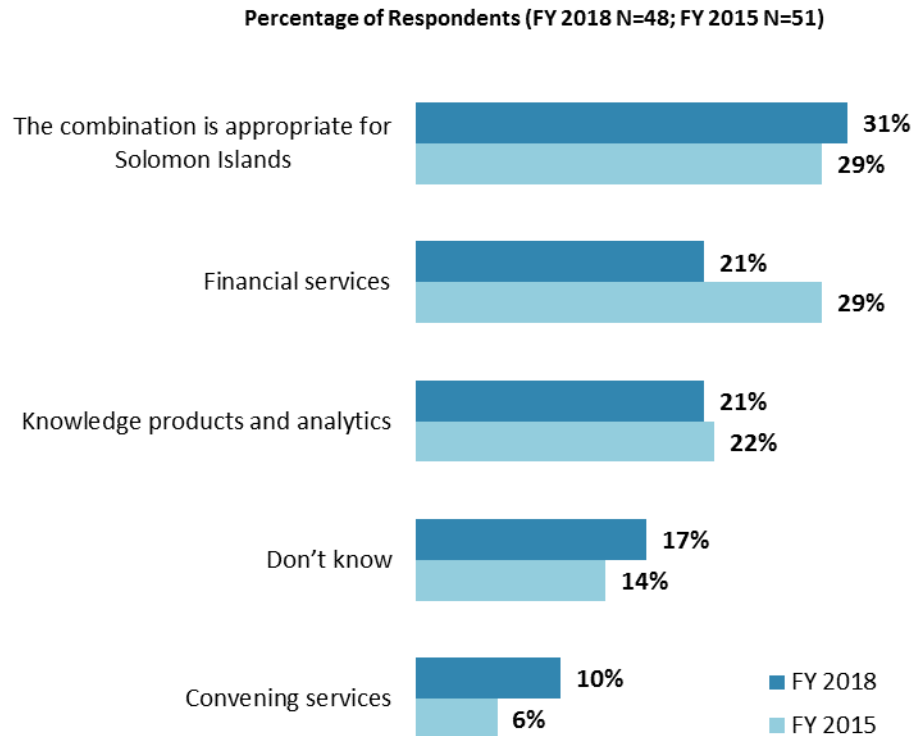


“When thinking about how the World Bank Group can have the most impact on development results in Solomon Islands, in which sectors do you believe the World Bank Group should focus most of its resources in Solomon Islands? (Choose no more than THREE)” (Respondents chose from a list. Responses combined. Top 20 of 33 response options shown.)



IX. The Future Role of the WBG in Solomon Islands (continued)

Future Combination of the WBG Services¹⁴



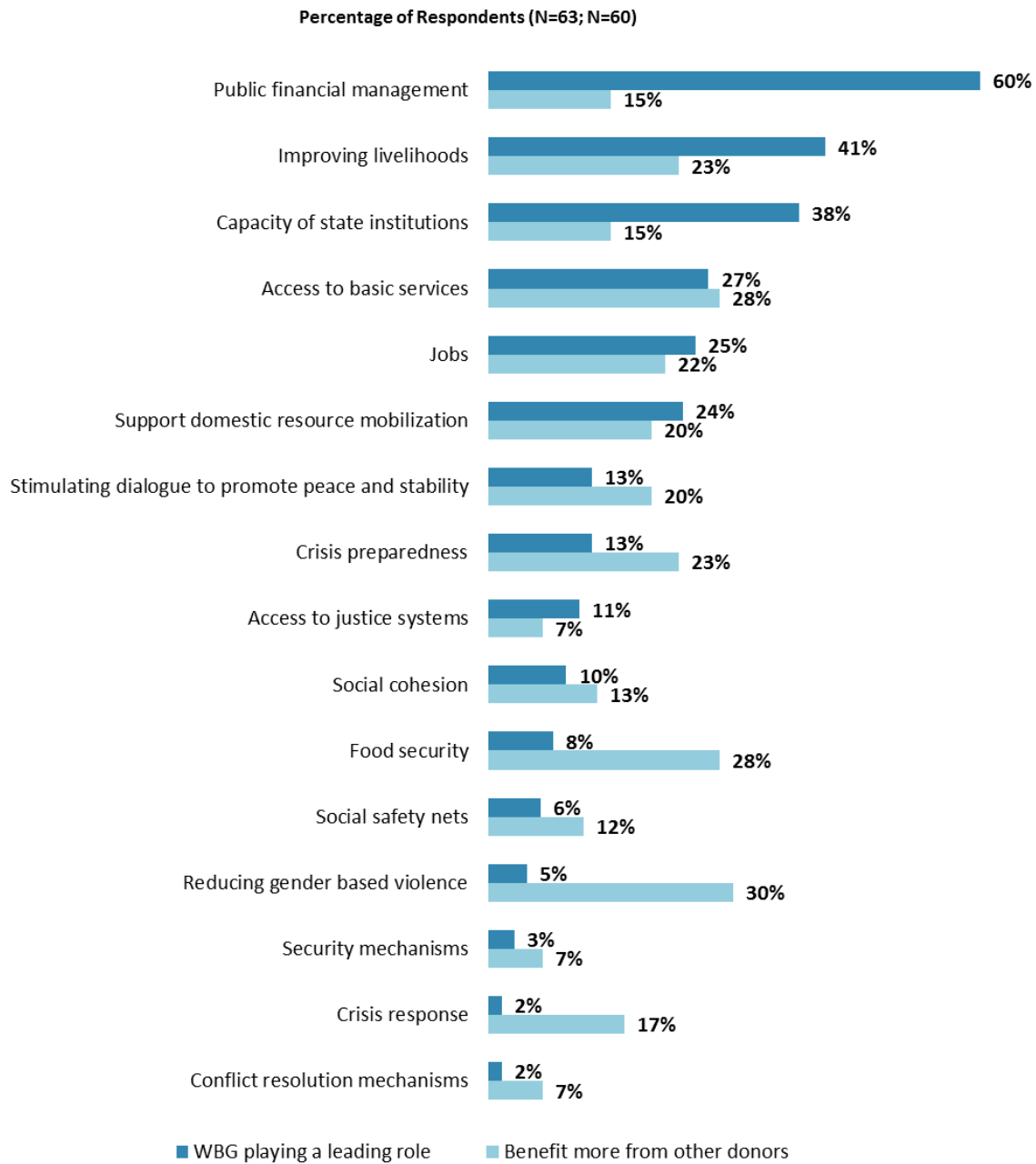
"When considering the combination of services that the World Bank Group offers in Solomon Islands, and taking into account its limited level of resources, which ONE of the following do you believe the World Bank Group should offer more of in Solomon Islands?" (Respondents chose from a list.)

¹⁴ Percentages presented in the chart were calculated based on weighted data.



IX. The Future Role of the WBG in Solomon Islands (continued)

The WBG Playing a Leading Role vs. Other Donors



"Please answer the following questions:

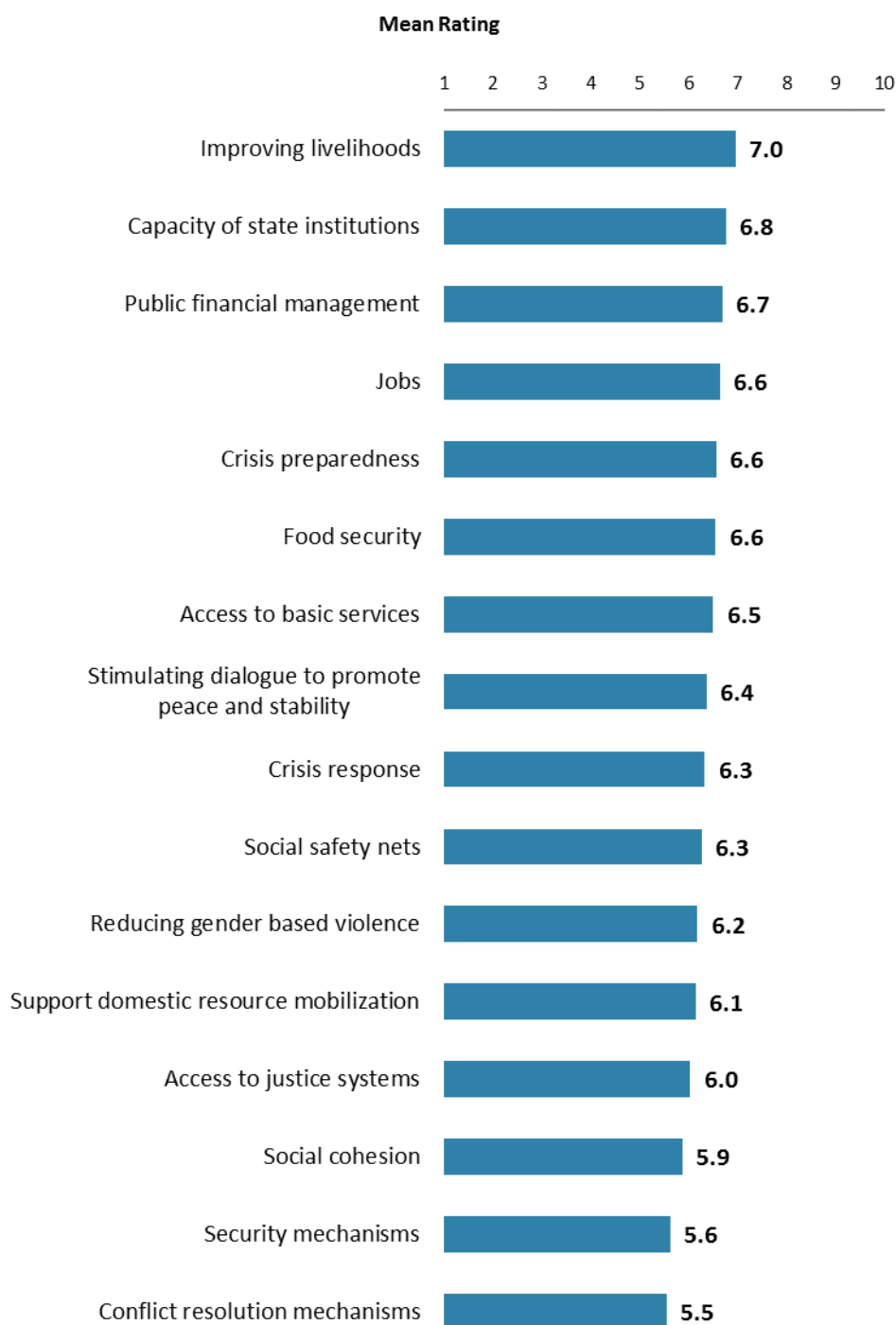
A. Which THREE areas below would benefit most from the World Bank Group playing a leading role among international partners in Solomon Islands?

B. Which THREE areas below would benefit most from other donors in Solomon Islands?"
(Respondents chose from a list. Responses combined.)



IX. The Future Role of the WBG in Solomon Islands (continued)

World Bank Group Support



"To what degree does the World Bank Group support with its resources (financial, technical, knowledge and convening power)?" (1-"To no degree at all", 10-"To a very significant degree")

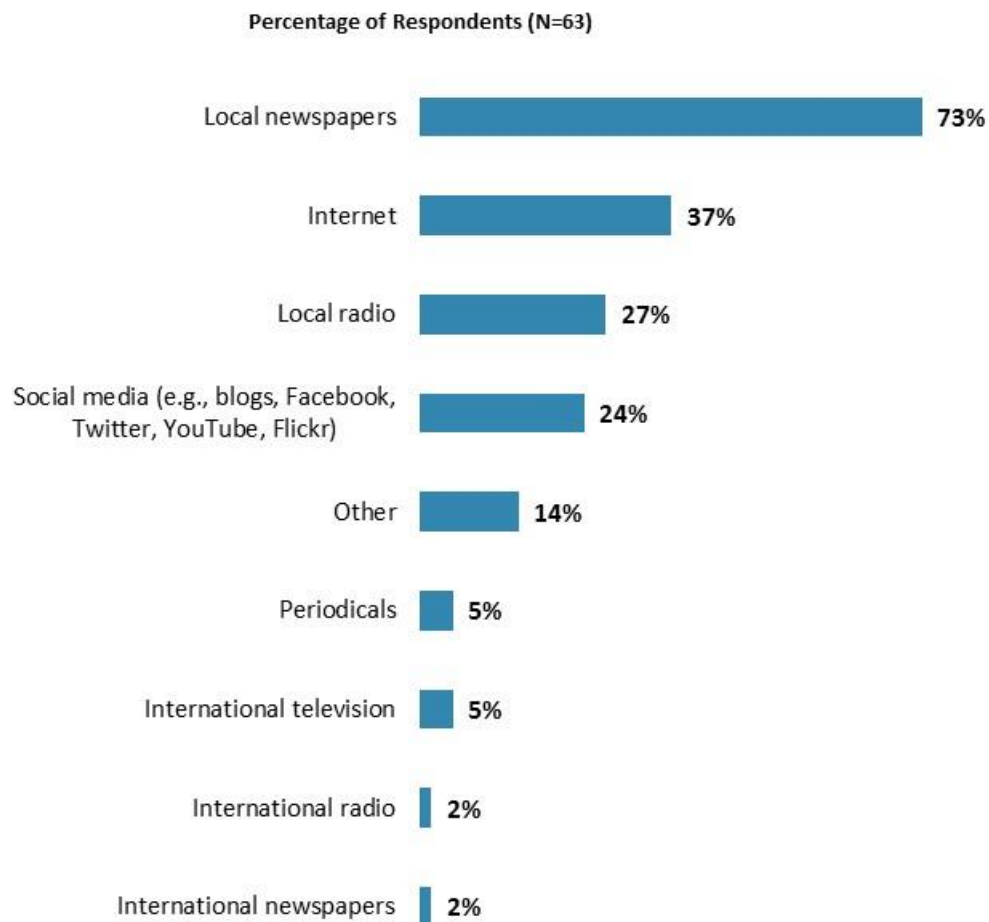


X. Communication and Outreach

Note: When considering the World Bank Group's future outreach with key constituencies, please see Appendix B (page 69) for all responses by stakeholder groups.

General Information Sources

- **Year comparison:** Respondents in the previous FY'15 Country Survey indicated that they got most of their information about economic and social development issues in Solomon Islands from “*local newspapers*” (70%) and “*Internet*” (30%).



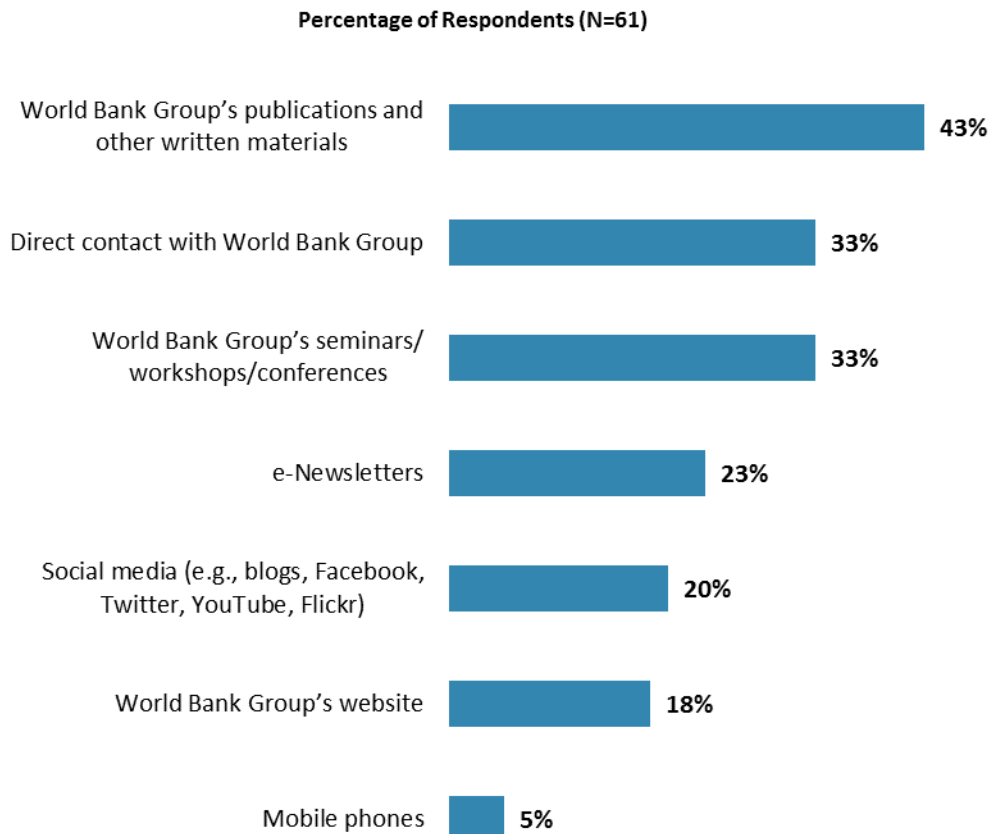
"How do you get most of your information about economic and social development issues in Solomon Islands? (Choose no more than TWO)" (Respondents chose from a list. Responses combined.)



X. Communication and Outreach (continued)

Preferred Information Sources

- **Year comparison:** Respondents in the previous FY'15 Country Survey indicated that they would prefer to receive information from the WBG through its “*direct contact with World Bank Group*” (43%) and “*WBG’s seminars/workshops/conferences*” (37%).



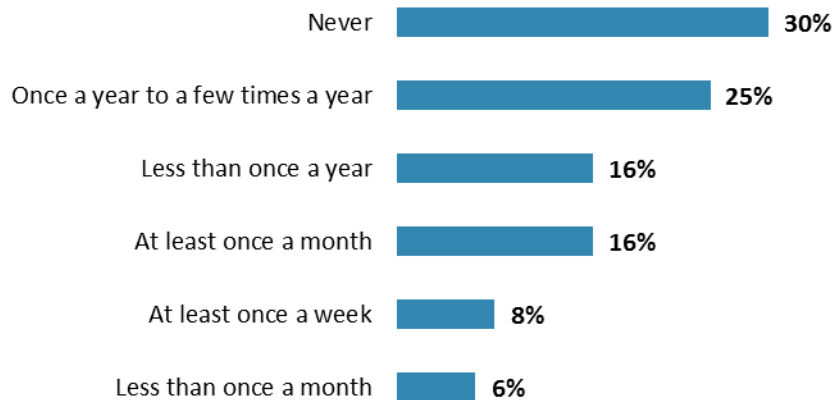
"How would you prefer to receive information from the World Bank Group?
(Choose no more than TWO)" (Respondents chose from a list. Responses combined.)



X. Communication and Outreach (continued)

Frequency of Interaction with the WBG

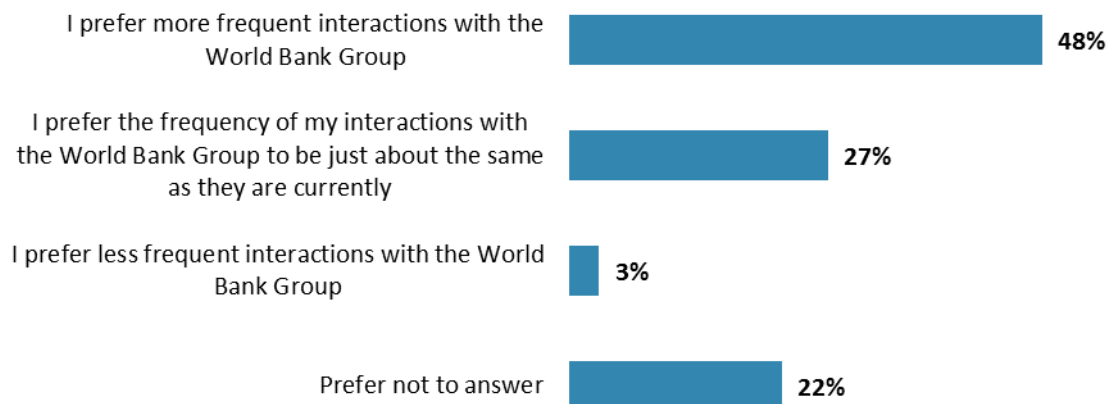
Percentage of Respondents (N=64)



"How frequently do you interact with the World Bank Group now in Solomon Islands?"
(Respondents chose from a list.)

Face to Face Interaction with the WBG

Percentage of Respondents (N=64)



"How much face-to-face access would you like to have with the World Bank Group in Solomon Islands (i.e., discussions, meetings, conferences, workshops, training, etc.)?"
(Respondents chose from a list.)



X. Communication and Outreach (continued)

Access to Information¹⁵

Percentage of Respondents (FY 2018 N=50; FY 2015 N=48)



"Are you aware of the World Bank Group's Access to Information Policies under which the WBG discloses any information in its possession that is not on a list of exceptions?"

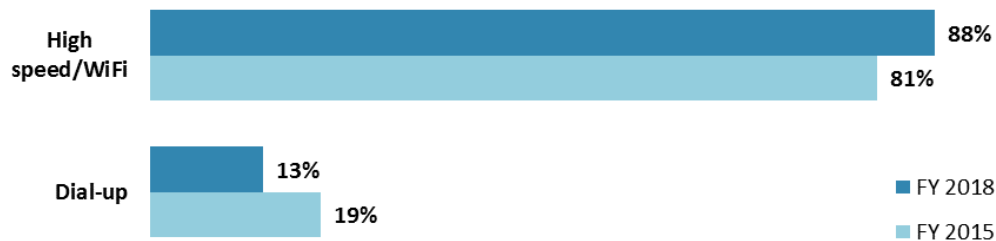
Access to the Internet

Percentage of Respondents (FY 2018 N=51; FY 2015 N=45)



"Do you have reliable access to the Internet?"

Percentage of Respondents (FY 2018 N=40; FY 2015 N=37)



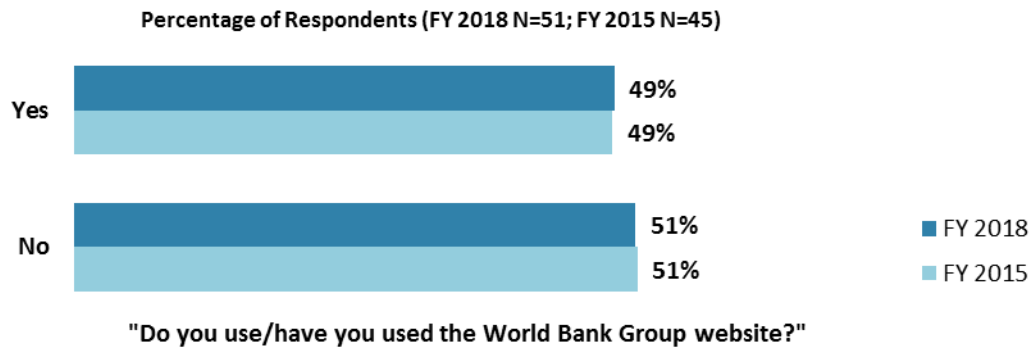
"Which Internet connection do you use primarily when visiting a World Bank Group website?"
(Respondents chose from a list.)

¹⁵ Percentages presented in the charts on this page were calculated based on weighted data.

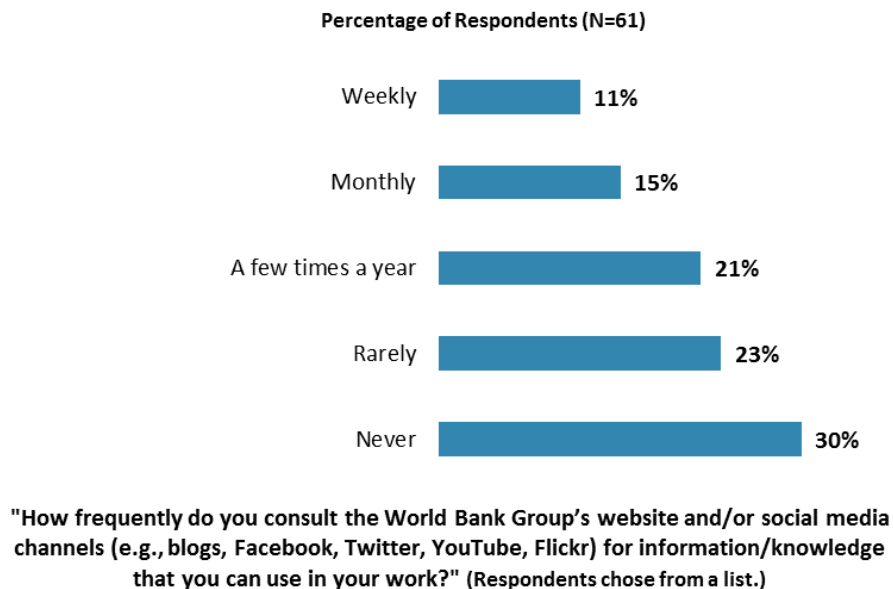
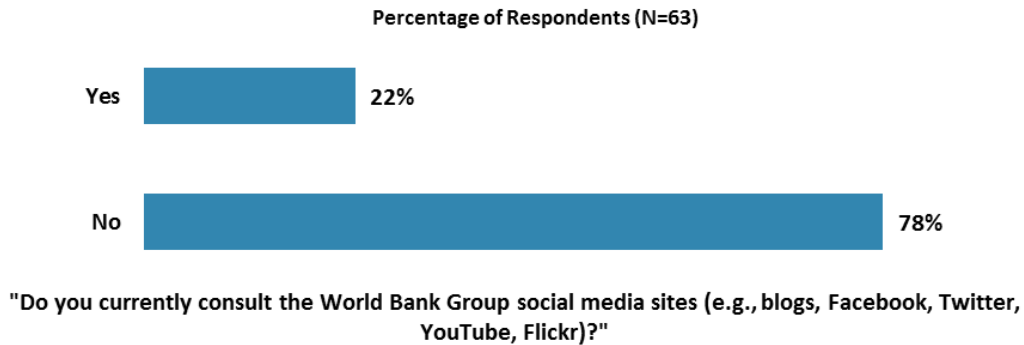


X. Communication and Outreach (continued)

The WBG Website Usage¹⁶



Use of the WBG's Social Media Channels



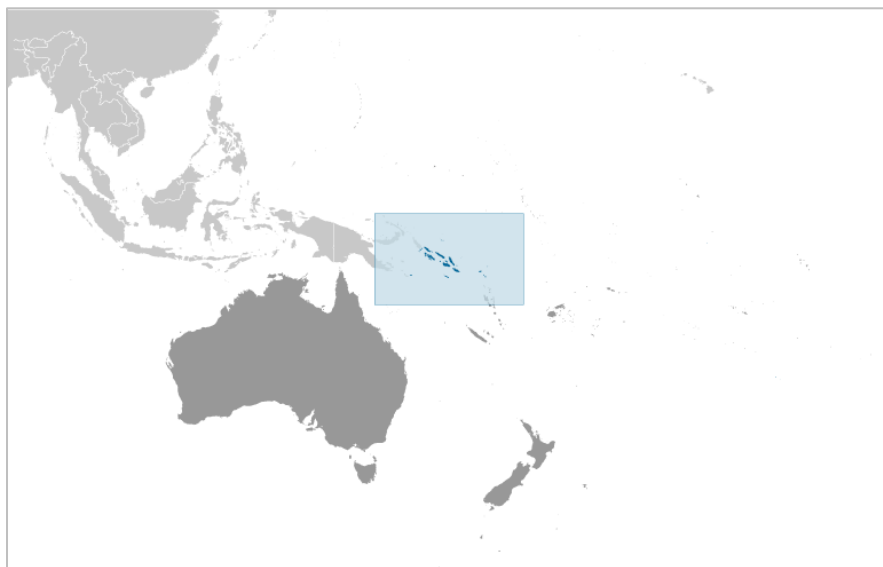
¹⁶ Percentages presented in this chart were calculated based on weighted data.



XI. Appendices

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SOLOMON ISLANDS





Appendix A: Responses to All Questions across All Respondents (N=66)

All rating scale questions are presented with the total number of respondents that provided a rating (N), the number of respondents who indicated that they "Don't know" (DK), the mean rating across all respondents (Mean), and the standard deviation of this mean (SD). Indicator questions are noted with an asterisk (*).

A. General Issues Facing Solomon Islands

1. In general, would you say that Solomon Islands is headed in ... ?	Percentage of Respondents (N=56)
The right direction	28.6%
The wrong direction	30.4%
Not sure	41.1%

**A. General Issues Facing Solomon Islands (continued)**

2. Listed below are a number of development priorities in Solomon Islands. Please identify which of the following you consider the most important development priorities in Solomon Islands? (Choose no more than THREE)	Percentage of Respondents (Responses Combined; N=59)
Education	33.9%
Public sector governance/reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform)	33.9%
Job creation/employment	27.1%
Transport (e.g., roads, bridges, airports, transportation)	25.4%
Agriculture and rural development	22.0%
Private sector development	18.6%
Economic growth	16.9%
Anti corruption	15.3%
Health	11.9%
Natural resource management (e.g., mining, forestry, fisheries)	11.9%
Water and sanitation	8.5%
Food security	6.8%
Local governance and institutions	6.8%
Gender equity (closing the gap between women and men, and boys and girls)	6.8%
Trade and exports (ease of access to markets)	6.8%
Gender based violence	5.1%
Social cohesion	3.4%
Social protection (e.g., pensions, targeted social assistance)	3.4%
Urban development	3.4%
Energy (e.g., low cost electricity, increased access)	3.4%
Financial markets	3.4%
Climate change (e.g., mitigation, adaptation)	3.4%
Poverty reduction	3.4%
Pollution	1.7%
Global/regional integration	1.7%
Security/stabilization/reconstruction	1.7%
Equality of opportunity (i.e., social inclusion)	1.7%
Information and communications technology (e.g., cheaper Internet, phone and mobile services)	1.7%
Regional conflict and tensions	0.0%
Crime and violence	0.0%
Judiciary reform	0.0%
Disaster risk management	0.0%
Diseases (e.g., non-communicable diseases such as diabetes and high blood pressure)	0.0%

**A. General Issues Facing Solomon Islands (continued)**

3. Poverty reduction is a broad term that encompasses work in many different areas. Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Solomon Islands? (Choose no more than THREE)	Percentage of Respondents (Responses Combined; N=64)
Economic growth	60.9%
Job creation/employment	50.0%
Agriculture and rural development	46.9%
Education	26.6%
Anti corruption	18.8%
Public sector governance/reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform)	15.6%
Natural resource management (e.g., mining, forestry, fisheries)	14.1%
Transport (e.g., roads, bridges, airports, transportation)	12.5%
Private sector development	10.9%
Food security	6.3%
Trade and exports (ease of access to markets)	4.7%
Energy (e.g., low cost electricity, increased access)	4.7%
Gender equity (closing the gap between women and men, and boys and girls)	4.7%
Local governance and institutions	4.7%
Equality of opportunity (i.e., social inclusion)	3.1%
Financial markets	3.1%
Social protection (e.g., pensions, targeted social assistance)	1.6%
Social cohesion	1.6%
Disaster risk management	1.6%
Diseases (e.g., non-communicable diseases such as diabetes and high blood pressure)	1.6%
Climate change (e.g., mitigation, adaptation)	1.6%
Water and sanitation	1.6%
Urban development	1.6%
Gender based violence	1.6%
Information and communications technology (e.g., cheaper Internet, phone and mobile services)	0.0%
Crime and violence	0.0%
Judiciary reform	0.0%
Pollution	0.0%
Health	0.0%
Security/stabilization/reconstruction	0.0%
Global/regional integration	0.0%
Regional conflict and tensions	0.0%

**A. General Issues Facing Solomon Islands (continued)**

4. The World Bank Group's "Shared Prosperity" goal captures two key elements, economic growth and equity. It will seek to foster income growth among the bottom 40 percent of a country's population. Improvement in the Shared Prosperity Indicator requires growth and well-being of the less well-off. When thinking about the idea of "shared prosperity" in your country, which of the following TWO best illustrate how this would be achieved in Solomon Islands? (Choose no more than TWO)	Percentage of Respondents (Responses Combined; N=61)
Better entrepreneurial opportunities (i.e., to start small and medium sized businesses)	34.4%
Better opportunity for the poor who live in rural areas	26.2%
Education and training that better ensure job opportunity	26.2%
Greater access to micro-finance for the poor	24.6%
Better employment opportunities for young people	23.0%
Consistent economic growth	21.3%
Better employment opportunities for women	9.8%
Greater voice and participation for citizens to help ensure greater accountability	9.8%
Greater access to health and nutrition for citizens	8.2%
Other	4.9%
A growing middle class	3.3%
Better opportunity for the poor who live in urban areas	3.3%
Better quality public services	3.3%
More reliable social safety net	0.0%

5. When considering the characteristics of a fragile state, please identify which of the following best illustrate fragility in Solomon Islands. (Choose no more than TWO)	Percentage of Respondents (Responses Combined; N=65)
High levels of corruption	58.5%
Political uncertainty	32.3%
Weak institutional capacity	27.7%
Weak accountability	20.0%
Policy inconsistency	15.4%
Weak social cohesion	10.8%
Other	7.7%
None. I do not consider Solomon Islands a fragile state.	7.7%
Lack of security (i.e., conflict and violence)	6.2%
Lack of access to development finance	6.2%
Food insecurity	1.5%

B. Overall Attitudes toward the World Bank Group

Familiarity	N	DK	Mean	SD
1. How familiar are you with the work of the World Bank Group in Solomon Islands? (1-Not familiar at all, 10-Extremely familiar)	65	0	5.22	2.63

Effectiveness*	N	DK	Mean	SD
2. Overall, please rate your impression of the World Bank Group's effectiveness in Solomon Islands. (1-Not effective at all, 10-Very effective)	53	12	5.96	2.12

**B. Overall Attitudes toward the World Bank Group (continued)**

Staff Preparedness	N	DK	Mean	SD
3. To what extent do you believe the World Bank Group's staff is well prepared (e.g., skills and knowledge) to help Solomon Islands solve its most complicated development challenges? (1-To no degree at all, 10-To a very significant degree)	46	18	6.26	2.07

4. When thinking about how the World Bank Group can have the most impact on development results in Solomon Islands, in which sectors do you believe the World Bank Group should focus most of its resources (financial and knowledge services) in Solomon Islands? (Choose no more than THREE)	Percentage of Respondents (Responses Combined; N=65)
Agriculture and rural development	41.5%
Job creation/employment	30.8%
Economic growth	30.8%
Transport (e.g., roads, bridges, airports, transportation)	24.6%
Public sector governance/reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform)	23.1%
Energy (e.g., low cost electricity, increased access)	21.5%
Private sector development	18.5%
Education	15.4%
Anti corruption	12.3%
Natural resource management (e.g., mining, forestry, fisheries)	10.8%
Poverty reduction	10.8%
Trade and exports (ease of access to markets)	7.7%
Gender equity (closing the gap between women and men, and boys and girls)	6.2%
Water and sanitation	6.2%
Financial markets	6.2%
Information and communications technology (e.g., cheaper Internet, phone and mobile services)	4.6%
Health	4.6%
Local governance and institutions	4.6%
Urban development	4.6%
Crime and violence	3.1%
Pollution	1.5%
Food security	1.5%
Gender based violence	1.5%
Equality of opportunity (i.e., social inclusion)	1.5%
Diseases (e.g., non-communicable diseases such as diabetes and high blood pressure)	1.5%
Social cohesion	1.5%
Regional conflict and tensions	0.0%
Social protection (e.g., pensions, targeted social assistance)	0.0%
Security/stabilization/reconstruction	0.0%
Global/regional integration	0.0%
Judiciary reform	0.0%
Disaster risk management	0.0%
Climate change (e.g., mitigation, adaptation)	0.0%

**B. Overall Attitudes toward the World Bank Group (continued)**

5. When thinking about the World Bank Group's role, which activity do you believe is of greatest VALUE and which activity is of second greatest value in Solomon Islands?	Percentage of Respondents (N=57)		
	Greatest Value	2 nd Greatest Value	Combined
Financial resources	23.2%	21.1%	44.3%
Capacity development related to World Bank Group supported projects	17.9%	14.0%	31.9%
Policy advice, studies, analyses	17.9%	8.8%	26.6%
Implementation support	16.1%	7.0%	23.1%
Technical assistance	7.1%	15.8%	22.9%
Mobilizing third party financial resources	5.4%	8.8%	14.1%
Promoting knowledge sharing	5.4%	5.3%	10.6%
Bringing together different groups of stakeholders	3.6%	7.0%	10.6%
Donor coordination	1.8%	5.3%	7.0%
Strategy formulation (e.g., PRSP assistance)	1.8%	3.5%	5.3%
Data and statistics	0.0%	3.5%	3.5%
Other	0.0%	0.0%	0.0%

6. Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in Solomon Islands? (Choose no more than TWO)	Percentage of Respondents (Responses Combined; N=62)
World Bank Group's processes too complex	22.6%
World Bank Group's processes too slow	21.0%
Not collaborating enough with civil society (including NGOs, CBOs, beneficiary representatives)	14.5%
Not willing to honestly criticize policies and reform efforts in the country	12.9%
Not enough public disclosure of its work	12.9%
Not sufficiently focused on results	11.3%
Not aligned with country priorities	11.3%
Not adequately sensitive to political/social realities in Solomon Islands	11.3%
Not collaborating enough with private sector	11.3%
Too influenced by developed countries	8.1%
Don't know	8.1%
Staff too inaccessible	4.8%
Not adequately collaborating with organizations such as bilaterals, multilaterals, trust funds, UN agencies	4.8%
Not exploring alternative policy options	4.8%
Inadequate World Bank Group's staffing in Solomon Islands	4.8%
Arrogant in its approach	3.2%
Inadequate number of World Bank Group staff members located in the country	3.2%
Not focused enough on issues that are unique to post-conflict countries	3.2%
Not in it for the long term	1.6%
The credibility of its knowledge/data	1.6%
Other	1.6%
Its advice and strategies do not lend themselves to practical problem solving	0.0%

**B. Overall Attitudes toward the World Bank Group (continued)**

7. To what extent do you believe that the World Bank Group's work and support help the poorest in Solomon Islands? (Select only ONE response)	Percentage of Respondents (N=66)
To a fully sufficient degree	1.5%
To a somewhat sufficient degree	42.4%
To a somewhat insufficient degree	15.2%
To a very insufficient degree	7.6%
Don't know	33.3%

8. How EFFECTIVE do you believe the following World Bank Group's instruments are in supporting the Solomon Islands Government's efforts to reduce poverty? (1-Not effective at all, 10-Very effective)	Effectiveness			
	N	N/A	Mean	SD
1. Investment Project Financing (IPF)	31	31	6.10	1.97
2. Development Policy Financing (DPF)	30	32	6.27	1.78
3. Trust funds and grants	31	32	6.10	2.20
4. MIGA Guarantees	19	43	5.32	2.24
5. IFC Investment Services	26	36	6.19	1.90
6. IFC Advisory Services	28	34	6.39	1.81

9. In addition to the regular relations with the national government, which TWO of the following groups should the World Bank Group collaborate with more in your country? (Choose no more than TWO)	Percentage of Respondents (Responses Combined; N=65)
Private sector	38.5%
Local government	35.4%
NGOs/Community Based Organizations	35.4%
Beneficiaries	26.2%
Donor community	10.8%
Youth/university groups	10.8%
Academia/think tanks/research institutes	10.8%
Regional organizations (e.g., The Forum Fisheries Agency (FFA), South Pacific Commission (SPC), Pacific Islands Forum Secretariat)	7.7%
Parliament	4.6%
Media	4.6%
Emerging donors	3.1%
UN agencies	3.1%
Other	3.1%
Foundations	0.0%
UN and regional peace keeping forces	0.0%
Don't know	0.0%

To what extent do you agree with the following statements about the World Bank Group's work in Solomon Islands? (1-Strongly disagree, 10-Strongly agree)	Level of Agreement			
	N	DK	Mean	SD
10. Overall the World Bank Group currently plays a relevant role in development in Solomon Islands*	56	9	7.05	2.18
11. The World Bank Group's work is aligned with what I consider the development priorities for Solomon Islands*	54	9	6.83	2.03

**B. Overall Attitudes toward the World Bank Group (continued)**

To what extent is the World Bank Group an effective development partner in Solomon Islands, in terms of each of the following? (1-To no degree at all, 10-To a very significant degree)	Degree			
	N	DK	Mean	SD
12. Responsiveness to needs*	52	11	5.94	1.73
13. Flexibility (in terms of the institution's products and services)*	46	14	5.46	1.76
14. Flexibility (in terms of changing country circumstances)*	47	13	5.64	1.75
15. Being inclusive*	48	12	6.10	1.92
16. Openness (sharing data and other information)*	53	8	6.36	2.14
17. Collaboration with the Government*	51	10	7.45	1.93
18. The speed in which it gets things accomplished on the ground*	47	14	5.81	1.73
19. Helping to bring discipline/effective supervision to implementation of investment projects*	49	12	6.90	1.84
20. Collaboration with civil society*	52	10	6.15	1.99
21. Staff accessibility*	48	11	6.04	1.98
22. Collaboration with other donors and development partners*	49	13	7.02	1.98
23. Collaboration with the private sector*	45	16	6.04	2.13
24. Collaboration with the UN*	34	26	6.82	1.99
25. Straightforwardness and honesty*	47	16	7.13	2.13
26. Treating clients and stakeholders in Solomon Islands with respect*	47	15	7.62	2.04
27. Being a long-term partner*	47	16	7.72	1.94

28. To what extent does the World Bank Group partner with the right people to support work on the ground in Solomon Islands? (Select only ONE response)	Percentage of Respondents (N=66)
Nearly never	0.0%
Rarely	1.5%
Sometimes	28.8%
Nearly always	30.3%
Don't know	25.8%
Prefer not to answer	13.6%

29. Which TWO organizations do you think it is most valuable for the World Bank Group to collaborate with to tackle fragility in Solomon Islands? (Select no more than TWO)	Percentage of Respondents (Responses Combined; N=65)
United Nations Development Program (UNDP)	53.8%
Don't know	21.5%
World Health Organization (WHO)	21.5%
None. I don't believe the World Bank Group needs to partner with the UN organizations.	18.5%
The United Nations International Children's Emergency Fund (UNICEF)	10.8%
United Nations Peacekeeping	9.2%
The Red Cross	7.7%
Save the Children	7.7%
World Food Program (WFP)	6.2%
The International Committee of the Red Cross (ICRC)	1.5%

**B. Overall Attitudes toward the World Bank Group (continued)**

30. When World Bank Group assisted reform efforts fail or are slow to take place, which of the following would you attribute this to? (Choose no more than THREE)	Percentage of Respondents (Responses Combined; N=64)
Political pressures and obstacles	54.7%
Lack of/inadequate levels of capacity in Government	34.4%
Poor coordination within the Government	32.8%
Reforms are not well thought out in light of country challenges	28.1%
There is an inadequate level of private sector participation and support	20.3%
Corruption	20.3%
The World Bank Group is not sensitive enough to political/social realities on the ground	18.8%
The World Bank Group does not provide the government with consistent support throughout the reform effort	17.2%
There is not an adequate level of citizen/civil society participation	17.2%
Ongoing conflict and instability	7.8%
Poor coordination within the World Bank Group	6.3%
Inadequate funding	4.7%
Poor donor coordination	3.1%
Other	1.6%

C. World Bank Group's Effectiveness and Results

1. In Solomon Islands, to what extent do the World Bank Group's financial resources, advice, and knowledge influence policy related to ... ? <i>(1-To no degree at all, 10-To a very significant degree)</i>	N	DK	Mean	SD
1. Gender (i.e., closing the gap between women and men, and boys and girls)	41	24	5.98	1.70
2. The impact of climate change	43	23	6.30	1.64

**C. World Bank Group's Effectiveness and Results (continued)**

2. How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Solomon Islands? (1-Not effective at all, 10-Very effective)	Effectiveness			
	N	DK	Mean	SD
1. Gender equity (closing the gap between women and men, and boys and girls)	37	25	5.65	1.65
2. Private sector development	38	22	5.95	1.97
3. Public sector governance/reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform)	40	21	6.80	1.71
4. Food security	28	32	5.64	1.70
5. Energy (e.g., low cost electricity, increased access)	44	19	6.77	2.07
6. Water and sanitation	31	29	6.00	2.03
7. Job creation/youth employment	43	20	6.21	1.46
8. Health	35	26	6.03	1.90
9. Transport (e.g., roads, bridges, airports, transportation)	41	21	6.22	1.77
10. Agriculture and rural development	37	25	6.24	2.07
11. Trade and exports (ease of access to markets)	30	32	5.70	1.84
12. Natural resource management (e.g., mining, forestry, fisheries)	34	28	6.06	1.81
13. Climate change (e.g., mitigation, adaptation)	40	23	6.27	1.96
14. Poverty reduction	38	25	6.50	1.57
15. Economic growth	40	22	6.83	1.58
16. Disaster risk management	37	26	6.41	1.99
17. Diseases (e.g., non-communicable diseases such as diabetes and high blood pressure)	28	33	5.71	2.07
18. Information and communications technology (e.g., cheaper Internet, phone and mobile services)	28	34	5.36	2.08
19. Gender based violence	33	30	5.39	1.89
20. Local governance and institutions	40	22	6.23	1.89

Achieving Development Results*	N	DK	Mean	SD
3. To what extent does the World Bank Group's work help to achieve development results in Solomon Islands? (1-To no degree at all, 10-To a very significant degree)	52	13	6.58	1.59

Building and Strengthening Country Systems*	N	DK	Mean	SD
4. To what extent does the World Bank Group help to build/strengthen existing country systems (e.g., procurement, financial management, etc.) in Solomon Islands? (1-To no degree at all, 10-To a very significant degree)	46	18	6.04	1.74

To what extent do you agree with the following statements about the World Bank Group in Solomon Islands? (1-Strongly disagree, 10-Strongly agree)	N	DK	Mean	SD
5. The World Bank Group's financial instruments (i.e., investment lending, Development Policy Loan, Trust Funds, etc.) meet the needs of Solomon Islands*	50	15	6.06	1.97
6. The World Bank Group meets Solomon Islands' needs for knowledge services (e.g., research, analysis, data, technical assistance)*	52	12	6.35	2.04

Mobilizing Finance for Development	N	DK	Mean	SD
7. How effectively does the World Bank Group help Solomon Islands to mobilize finance for development from private sector sources? (1-Not effectively at all, 10-Very effectively)	40	25	5.57	1.99

**C. World Bank Group's Effectiveness and Results (continued)**

8. As part of IDA18, the World Bank Group has expanded (or developed) a number of financial instruments to respond to challenges in IDA countries. These include the Crisis Response Window (CRW), Pandemic Emergency Finance Facility (PEF), Catastrophe Deferred Draw Down Option (CAT-DDO), and the Private Sector Window (PSW). In general, how familiar are you with these new or expanded financial instruments in Solomon Islands? (Select only ONE response)	Percentage of Respondents (N=64)
Very familiar	3.1%
Somewhat familiar	15.6%
Somewhat unfamiliar	23.4%
Very unfamiliar	18.8%
Don't know	39.1%

How effectively does the World Bank Group support Solomon Islands' efforts ... ? (1-Not effectively at all, 10-Very effectively)	N	DK	Mean	SD
9. To build stronger domestic resource mobilization systems in the Government (e.g., tax collection)	39	26	5.92	1.64
10. To develop better and stronger data collection/analytics systems within the Government	43	21	6.16	1.80
11. To strengthen the country's crisis preparedness	42	22	6.21	1.77

Systematic Country Diagnosis and Country Partnership Framework Activities	N	DK	Mean	SD
12. How effectively does the World Bank Group's SCD and CPF activities support Solomon Islands' efforts to manage crisis related risks? (1-Not effectively at all, 10-Very effectively)	19	44	5.63	1.95

13. When considering the World Bank Group's emphasis on risk preparedness and prevention, which of the following statements best describes recent WBG's activities? (Select only ONE response)	Percentage of Respondents (N=65)
Don't know	46.2%
The World Bank Group is providing more valuable support than in the past, to enhance the Solomon Islands' ability to systematically identify and monitor risks by drawing on the best data, technology, and knowledge	29.2%
The World Bank Group's approach and work related to systematically identifying and monitoring risks in Solomon Islands has remained constant	20.0%
The World Bank Group is providing less valuable support than in the past, to enhance the Solomon Islands' ability to systematically identify and monitor risks by drawing on the best data, technology, and knowledge	4.6%

D. The World Bank Group's Knowledge Work and Activities

1. How frequently do you consult World Bank Group's knowledge work and activities in the work you do?	Percentage of Respondents (N=65)
Weekly	7.7%
Monthly	10.8%
A few times a year	29.2%
Rarely	26.2%
Never	26.2%

**D. The World Bank Group's Knowledge Work and Activities (continued)**

In Solomon Islands, to what extent do you believe that the World Bank Group's knowledge work and activities: (1-To no degree at all, 10-To a very significant degree)	Degree			
	N	DK	Mean	SD
2. Are timely	40	23	6.45	1.80
3. Include appropriate level of stakeholder involvement during preparation	43	20	6.86	1.85
4. Lead to practical solutions	43	21	6.63	1.63
5. Are accessible (well written and easy to understand)	42	19	6.86	1.73
6. Are source of relevant information on global good practices	46	17	7.26	2.08
7. Are adequately disseminated	43	20	6.42	1.88
8. Are translated enough into local language	37	27	4.73	2.24
9. Are adaptable to Solomon Islands' specific development challenges and country circumstances*	42	21	6.19	1.98

Overall Evaluations	N	DK	Mean	SD
10. Overall, how significant a contribution do you believe the World Bank Group's knowledge work and activities make to development results in your country?* (1-Not significant at all, 10-Very significant)	52	12	6.42	1.81
11. Overall, how would you rate the technical quality of the World Bank Group's knowledge work and activities?* (1-Very low technical quality, 10-Very high technical quality)	49	15	7.22	1.56

E. Working with the World Bank Group

1. When working with the World Bank Group on programs, projects and other activities, do you believe that the team ...? (Select only ONE response)	Percentage of Respondents (N=64)
Almost never has the right skills mix to tackle the challenges of fragility	1.6%
Rarely has the right skills mix to tackle the challenges of fragility	1.6%
Sometimes has the right skills mix to tackle the challenges of fragility	29.7%
Almost always has the right skills mix to tackle the challenges of fragility	25.0%
Don't know	29.7%
Prefer not to answer	12.5%

To what extent do you agree/disagree with the following statements? (1-Strongly disagree, 10-Strongly agree)	Level of Agreement			
	N	DK	Mean	SD
2. The World Bank Group disburses funds promptly	44	20	6.09	2.17
3. The World Bank Group effectively monitors and evaluates the projects and programs it supports	48	16	7.33	1.69
4. The World Bank Group's approvals and reviews are done in a timely fashion	44	19	6.73	2.00
5. The World Bank Group's "Safeguard Policy" requirements are reasonable	42	20	6.45	2.36
6. The World Bank Group's conditions on its lending are reasonable	36	27	6.72	1.91
7. The World Bank Group takes decisions quickly in Solomon Islands*	40	22	6.20	2.03
8. Working with the World Bank Group increases Solomon Islands' institutional capacity	47	16	6.94	2.10
9. Where country systems (e.g., procurement, financial management, etc.) are adequate, the World Bank Group makes appropriate use of them*	39	24	7.00	2.20

WBG Staffing in Solomon Islands	N	DK	Mean	SD
10. To what extent do you believe the World Bank Group is adequately staffed in Solomon Islands? (1-To no degree at all, 10-To a very significant degree)	36	27	5.81	2.05

**F. The Future Role of the World Bank Group in Solomon Islands**

1. Which of the following SHOULD the World Bank Group do to make itself of greater value in Solomon Islands? (Choose no more than TWO)	Percentage of Respondents (Responses Combined; N=60)
Collaborate more effectively with Government clients (e.g., national, state, local)	35.0%
Reduce the complexity of obtaining World Bank Group financing	25.0%
Increase the level of capacity development in the country	23.3%
Leverage the private sector more (i.e., mobilize private sector development)	18.3%
Work more with civil society and beneficiary representatives	16.7%
Provide more adequate data/knowledge/statistics/figures on Solomon Islands' economy	11.7%
Collaborate more effectively with organizations such as bilaterals, multilaterals, trust funds, UN agencies	10.0%
Offer more innovative knowledge services	8.3%
Offer more innovative financial products	8.3%
Work faster	6.7%
Work more with private sector	6.7%
Improve the competitiveness of its financing compared to markets (e.g., cost, timeliness, other terms)	5.0%
Increase the level of World Bank Group staffing in Solomon Islands' office	5.0%
Help to bring discipline/effective supervision to implementation of World Bank Group projects	3.3%
Improve the quality of its experts as related to Solomon Islands' specific challenges	3.3%
Ensure greater selectivity in its work	1.7%
Other	1.7%

2. When considering the combination of services that the World Bank Group offers in Solomon Islands, and taking into account its limited level of resources, which ONE of the following do you believe the World Bank Group should offer more of in Solomon Islands? (Select only ONE response)	Percentage of Respondents (N=62)
The combination is appropriate for Solomon Islands	29.0%
Knowledge products and analytics	25.8%
Financial services	19.4%
Don't know	17.7%
Convening services	8.1%
None of the above	0.0%

**F. The Future Role of the World Bank Group in Solomon Islands (continued)**

3A. Which THREE areas below would benefit most from the World Bank Group playing a leading role among international partners in Solomon Islands? (Choose no more than THREE)	Percentage of Respondents (Responses Combined; N=63)
Public financial management	60.3%
Improving livelihoods	41.3%
Capacity of state institutions	38.1%
Access to basic services	27.0%
Jobs	25.4%
Support domestic resource mobilization	23.8%
Stimulating dialogue to promote peace and stability	12.7%
Crisis preparedness	12.7%
Access to justice systems	11.1%
Social cohesion	9.5%
Food security	7.9%
Social safety nets	6.3%
Reducing gender based violence	4.8%
Security mechanisms	3.2%
Crisis response	1.6%
Conflict resolution mechanisms	1.6%

3B. Which THREE areas below would benefit most from other donors in Solomon Islands? (Choose no more than THREE)	Percentage of Respondents (Responses Combined; N=60)
Reducing gender based violence	30.0%
Food security	28.3%
Access to basic services	28.3%
Improving livelihoods	23.3%
Crisis preparedness	23.3%
Jobs	21.7%
Stimulating dialogue to promote peace and stability	20.0%
Support domestic resource mobilization	20.0%
Crisis response	16.7%
Capacity of state institutions	15.0%
Public financial management	15.0%
Social cohesion	13.3%
Social safety nets	11.7%
Access to justice systems	6.7%
Security mechanisms	6.7%
Conflict resolution mechanisms	6.7%

**F. The Future Role of the World Bank Group in Solomon Islands (continued)**

4. To what degree does the World Bank Group support with its resources (financial, technical, knowledge and convening power)? (1-To no degree at all, 10-To a very significant degree)	Degree			
	N	DK	Mean	SD
1. Social cohesion	30	17	5.87	2.03
2. Public financial management	41	14	6.68	1.81
3. Reducing gender based violence	28	17	6.18	1.74
4. Crisis preparedness	28	18	6.57	1.55
5. Crisis response	33	15	6.33	1.91
6. Access to justice systems	30	20	6.03	1.83
7. Security mechanisms	21	24	5.62	1.50
8. Conflict resolution mechanisms	28	18	5.54	1.71
9. Support domestic resource mobilization	28	18	6.14	1.96
10. Access to basic services	36	13	6.50	1.99
11. Capacity of state institutions	35	16	6.77	1.77
12. Jobs	36	14	6.64	1.93
13. Improving livelihoods	40	14	6.95	1.89
14. Food security	29	19	6.55	1.84
15. Social safety nets	27	21	6.26	1.72
16. Stimulating dialogue to promote peace and stability	27	20	6.37	1.84

G. Communication and Information Sharing

1. How frequently do you interact with the World Bank Group now in Solomon Islands?	Percentage of Respondents (N=64)
Never	29.7%
Less than once a year	15.6%
Once a year to a few times a year	25.0%
Less than once a month	6.3%
At least once a month	15.6%
At least once a week	7.8%

2. How much face to face access would you like to have with the World Bank Group in Solomon Islands (i.e., discussions, meetings, conferences, workshops, training, etc.)? (Select only ONE response)	Percentage of Respondents (N=64)
I prefer more frequent interactions with the World Bank Group	48.4%
I prefer the frequency of my interactions with the World Bank Group to be just about the same as they are currently	26.6%
I prefer less frequent interactions with the World Bank Group	3.1%
I prefer to have no face to face interactions with the World Bank Group	0.0%
Prefer not to answer	21.9%

**G. Communication and Information Sharing (continued)**

3. How do you get most of your information about economic and social development issues in Solomon Islands? (Choose no more than TWO)	Percentage of Respondents (Responses Combined; N=63)
Local newspapers	73.0%
Internet	36.5%
Local radio	27.0%
Social media (e.g., blogs, Facebook, Twitter, YouTube, Flickr)	23.8%
Other	14.3%
Periodicals	4.8%
International television	4.8%
International radio	1.6%
International newspapers	1.6%
Local television	0.0%

4. How would you prefer to receive information from the World Bank Group? (Choose no more than TWO)	Percentage of Respondents (Responses Combined; N=61)
World Bank Group's publications and other written materials	42.6%
Direct contact with World Bank Group (i.e., face to face meetings/discussions)	32.8%
World Bank Group's seminars/workshops/conferences	32.8%
e-Newsletters	23.0%
Social media (e.g., blogs, Facebook, Twitter, YouTube, Flickr)	19.7%
World Bank Group's website	18.0%
Mobile phones	4.9%
Other	0.0%

5. Are you aware of the World Bank Group's Access to Information Policies under which the World Bank Group discloses any information in its possession that is not on a list of exceptions?	Percentage of Respondents (N=62)
Yes	17.7%
No	82.3%

6. Do you have reliable access to the Internet?	Percentage of Respondents (N=63)
Yes	87.3%
No	12.7%

7. Do you use/have you used the World Bank Group website?	Percentage of Respondents (N=63)
Yes	39.7%
No	60.3%

8. Do you currently consult the World Bank Group social media sites (e.g., blogs, Facebook, Twitter, YouTube, and Flickr)?	Percentage of Respondents (N=63)
Yes	22.2%
No	77.8%

9. Which Internet connection do you use primarily when visiting a World Bank Group website?	Percentage of Respondents (N=51)
High speed/WiFi	82.4%
Dial-up	17.6%

**G. Communication and Information Sharing (continued)**

10. How frequently do you consult the World Bank Group's website and/or social media channels (e.g., blogs, Facebook, Twitter, YouTube, Flickr) for information/knowledge that you can use in your work?	Percentage of Respondents (N=61)
Weekly	11.5%
Monthly	14.8%
A few times a year	21.3%
Rarely	23.0%
Never	29.5%

Please rate how much you agree with the following statements. (1-Strongly disagree, 10-Strongly agree)	Level of Agreement			
	N	DK	Mean	SD
11. I find the World Bank Group's websites easy to navigate	33	27	6.85	2.14
12. I find the information on the World Bank Group's websites useful	34	24	7.88	1.55
13. The World Bank Group's social media channels (e.g., blogs, Facebook, Twitter, YouTube, Flickr) are valuable sources of information about the institution	26	33	7.15	2.44

H. Background Information

1. Which of the following best describes your current position? (Select only ONE response)	Percentage of Respondents (N=65)
NGO/Community Based Organization	18.5%
Employee of a Ministry, Ministerial Department or Implementation Agency	16.9%
Private Sector Organization	13.8%
Project Management Unit (PMU) overseeing implementation of project/ Consultant/Contractor working on World Bank Group supported project/ program	10.8%
Other	7.7%
Bilateral/Multilateral Agency	6.2%
Academia/Research Institute/Think Tank	6.2%
Office of Parliamentarian	4.6%
Financial Sector/Private Bank	4.6%
Media (press, radio, TV, web, etc.)	4.6%
Local Government Office or Staff	3.1%
Office of the President, Prime Minister	1.5%
Office of Minister	1.5%

**H. Background Information (continued)**

2. Please identify the primary specialization of your work. (Select only ONE response)	Percentage of Respondents (N=63)
Other	27.0%
Governance	17.5%
Education	7.9%
Urban, rural, and social development	7.9%
Gender	6.3%
Environment and natural resources	4.8%
Macroeconomics and fiscal management	4.8%
Social protection and labor	3.2%
Public-private partnerships	3.2%
Health, nutrition, and population	3.2%
Agriculture	3.2%
Generalist (specialized in multiple sectors)	3.2%
Energy and extractives	1.6%
Finance and markets	1.6%
Transport and ICT	1.6%
Jobs	1.6%
Climate Change	1.6%

3. Currently, do you professionally collaborate/work with the World Bank Group (IDA, IFC, or MIGA) in your country?	Percentage of Respondents (N=64)
Yes	45.3%
No	54.7%

4. Which of the following agencies of the World Bank Group do you primarily engage with in Solomon Islands? (Select only ONE response)	Percentage of Respondents (N=51)
The World Bank (IDA)	51.0%
The International Finance Corporation (IFC)	19.6%
The Multilateral Investment Guarantee Agency (MIGA)	0.0%
Other	29.4%

5. Do your projects involve both the World Bank and the IFC?	Percentage of Respondents (N=63)
Yes	28.6%
No	71.4%

6. If yes, what was your view of how the two institutions work together in Solomon Islands? (Select only ONE response)	Percentage of Respondents (N=17)
The two institutions work well together	70.6%
The way the two institutions work together needs improvement	23.5%
The two institutions do not work well together	0.0%
Don't know	5.9%

**H. Background Information (continued)**

7. Which of the following describes most of your exposure to the World Bank Group in Solomon Islands? (Choose no more than TWO)	Percentage of Respondents (Responses Combined; N=58)
Collaborate as part of my professional duties	39.7%
Observer (i.e., follow in media, discuss in informal conversations, etc.)	31.0%
Engage in World Bank Group related/sponsored events/activities	27.6%
Use World Bank Group reports/data	20.7%
Use World Bank Group website for information, data, research, etc.	15.5%

8. What's your gender?	Percentage of Respondents (N=65)
Female	38.5%
Male	61.5%

9. What's your age?	Percentage of Respondents (N=65)
25 and under	1.5%
26-35	10.8%
36-45	36.9%
46-55	30.8%
56 and above	20.0%

10. Which best represents your geographic location?	Percentage of Respondents (N=64)
Honiara	93.8%
Province	6.3%
Other (regional or overseas)	0.0%



Appendix B: Responses to All Questions by Stakeholder Groups¹⁷

- Employee of a Ministry/PMU/Consultant on a WBG-supported Project N=18 ● Private Sector/Financial Sector/Private Bank N=12
- NGO/CBO/Academia/Research Institute/Think Tank N=16 ● Other N=19

A. General Issues facing Solomon Islands

In general, would you say that Solomon Islands is headed in ... ?

Percentage of Respondents	Employee of a Ministry/ PMU/Consultant on a WBG-supported Project	Private Sector/ Financial Sector/ Private Bank	NGO/CBO/Academia/ Research Institute/ Think Tank	Other
The right direction	31.3%	45.5%	15.4%	25.0%
The wrong direction	18.8%	18.2%	30.8%	50.0%
Not sure	50.0%	36.4%	53.8%	25.0%

¹⁷ Only 65 respondents provided information about their current positions. Therefore, only these respondents were included in the across-stakeholder analysis presented in this appendix.

**A. General Issues facing Solomon Islands (continued)**

Listed below are a number of development priorities in Solomon Islands. Please identify which of the following you consider the most important development priorities in Solomon Islands? (Choose no more than THREE)

Percentage of Respondents (Responses combined)	Employee of a Ministry/ PMU/Consultant on a WBG-supported Project	Private Sector/ Financial Sector/ Private Bank	NGO/CBO/Academia/ Research Institute/ Think Tank	Other
Social protection	6.3%	0.0%	0.0%	5.9%
Gender equity	6.3%	0.0%	14.3%	5.9%
Private sector development	18.8%	25.0%	7.1%	23.5%
Education	12.5%	33.3%	50.0%	41.2%
Security/stabilization/reconstruction	0.0%	0.0%	0.0%	5.9%
Public sector governance/reform	31.3%	25.0%	35.7%	41.2%
Global/regional integration	0.0%	0.0%	0.0%	5.9%
Food security	6.3%	8.3%	14.3%	0.0%
Urban development	6.3%	0.0%	0.0%	5.9%
Energy	6.3%	8.3%	0.0%	0.0%
Water and sanitation	6.3%	16.7%	14.3%	0.0%
Regional conflict and tensions	0.0%	0.0%	0.0%	0.0%
Pollution	6.3%	0.0%	0.0%	0.0%
Job creation/employment*	37.5%	25.0%	0.0%	41.2%
Health	12.5%	25.0%	0.0%	11.8%
Financial markets	6.3%	0.0%	7.1%	0.0%
Gender based violence	0.0%	8.3%	0.0%	11.8%
Transport	50.0%	16.7%	14.3%	17.6%
Agriculture and rural development	25.0%	16.7%	28.6%	17.6%
Trade and exports	12.5%	8.3%	0.0%	5.9%
Crime and violence	0.0%	0.0%	0.0%	0.0%
Social cohesion	6.3%	0.0%	7.1%	0.0%
Natural resource management	0.0%	16.7%	21.4%	11.8%
Climate change	6.3%	0.0%	7.1%	0.0%
Poverty reduction	0.0%	8.3%	0.0%	5.9%
Anti corruption	0.0%	25.0%	28.6%	11.8%
Judiciary reform	0.0%	0.0%	0.0%	0.0%
Economic growth	18.8%	16.7%	21.4%	11.8%
Local governance and institutions	12.5%	0.0%	7.1%	5.9%
Disaster risk management	0.0%	0.0%	0.0%	0.0%
Equality of opportunity	0.0%	0.0%	7.1%	0.0%
Diseases	0.0%	0.0%	0.0%	0.0%
Information and communications technology	0.0%	8.3%	0.0%	0.0%

*Significantly different between stakeholder groups

**A. General Issues facing Solomon Islands (continued)**

Poverty reduction is a broad term that encompasses work in many different areas. Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Solomon Islands? (Choose no more than THREE)

Percentage of Respondents (Responses combined)	Employee of a Ministry/ PMU/Consultant on a WBG-supported Project	Private Sector/ Financial Sector/ Private Bank	NGO/CBO/Academia/ Research Institute/ Think Tank	Other
Economic growth	70.6%	33.3%	68.8%	63.2%
Disaster risk management	5.9%	0.0%	0.0%	0.0%
Equality of opportunity	5.9%	8.3%	0.0%	0.0%
Diseases	5.9%	0.0%	0.0%	0.0%
Local governance and institutions	5.9%	8.3%	6.3%	0.0%
Information and communications technology	0.0%	0.0%	0.0%	0.0%
Social protection	0.0%	0.0%	6.3%	0.0%
Agriculture and rural development	47.1%	58.3%	37.5%	47.4%
Trade and exports	5.9%	0.0%	6.3%	5.3%
Crime and violence	0.0%	0.0%	0.0%	0.0%
Climate change	0.0%	0.0%	0.0%	5.3%
Transport	11.8%	25.0%	6.3%	10.5%
Social cohesion	5.9%	0.0%	0.0%	0.0%
Energy	11.8%	8.3%	0.0%	0.0%
Anti corruption	5.9%	33.3%	6.3%	31.6%
Judiciary reform	0.0%	0.0%	0.0%	0.0%
Water and sanitation	0.0%	0.0%	6.3%	0.0%
Pollution	0.0%	0.0%	0.0%	0.0%
Job creation/employment	52.9%	66.7%	25.0%	57.9%
Health	0.0%	0.0%	0.0%	0.0%
Security/stabilization/reconstruction	0.0%	0.0%	0.0%	0.0%
Financial markets	5.9%	0.0%	6.3%	0.0%
Public sector governance/reform	5.9%	16.7%	12.5%	26.3%
Gender equity	0.0%	8.3%	12.5%	0.0%
Private sector development	17.6%	16.7%	0.0%	10.5%
Education	23.5%	0.0%	37.5%	36.8%
Global/regional integration	0.0%	0.0%	0.0%	0.0%
Food security	0.0%	8.3%	18.8%	0.0%
Regional conflict and tensions	0.0%	0.0%	0.0%	0.0%
Urban development	5.9%	0.0%	0.0%	0.0%
Natural resource management*	5.9%	8.3%	37.5%	5.3%
Gender based violence	0.0%	0.0%	6.3%	0.0%

*Significantly different between stakeholder groups

**A. General Issues facing Solomon Islands (continued)**

The World Bank Group's "Shared Prosperity" goal captures two key elements, economic growth and equity. It will seek to foster income growth among the bottom 40 percent of a country's population. Improvement in the Shared Prosperity Indicator requires growth and well-being of the less well-off. When thinking about the idea of "shared prosperity" in your country, which of the following TWO best illustrate how this would be achieved in Solomon Islands? (Choose no more than TWO)

Percentage of Respondents (Responses combined)	Employee of a Ministry/ PMU/Consultant on a WBG-supported Project	Private Sector/ Financial Sector/ Private Bank	NGO/CBO/Academia/ Research Institute/ Think Tank	Other
Greater access to health and nutrition for citizens	11.1%	10.0%	6.3%	5.9%
Better entrepreneurial opportunities	27.8%	20.0%	37.5%	47.1%
A growing middle class	11.1%	0.0%	0.0%	0.0%
Better opportunity for the poor who live in rural areas	22.2%	10.0%	18.8%	47.1%
Better opportunity for the poor who live in urban areas	5.6%	10.0%	0.0%	0.0%
Consistent economic growth	22.2%	30.0%	31.3%	5.9%
More reliable social safety net	0.0%	0.0%	0.0%	0.0%
Greater access to micro-finance for the poor	33.3%	30.0%	18.8%	17.6%
Greater voice and participation for citizens to help ensure greater accountability	0.0%	10.0%	6.3%	23.5%
Education and training that better ensure job opportunity	38.9%	20.0%	25.0%	17.6%
Better quality public services	0.0%	10.0%	6.3%	0.0%
Better employment opportunities for young people	22.2%	40.0%	12.5%	23.5%
Better employment opportunities for women*	0.0%	0.0%	31.3%	5.9%
Other	5.6%	10.0%	0.0%	5.9%

*Significantly different between stakeholder groups

When considering the characteristics of a fragile state, please identify which of the following best illustrate fragility in Solomon Islands. (Choose no more than TWO)

Percentage of Respondents (Responses combined)	Employee of a Ministry/ PMU/Consultant on a WBG-supported Project	Private Sector/ Financial Sector/ Private Bank	NGO/CBO/Academia/ Research Institute/ Think Tank	Other
None. I do not consider Solomon Islands a fragile state.	5.6%	0.0%	6.3%	15.8%
Policy inconsistency	22.2%	16.7%	6.3%	15.8%
Weak social cohesion	11.1%	8.3%	0.0%	21.1%
Weak institutional capacity	27.8%	33.3%	25.0%	26.3%
Food insecurity	5.6%	0.0%	0.0%	0.0%
High levels of corruption	55.6%	66.7%	62.5%	52.6%
Weak accountability	22.2%	16.7%	31.3%	10.5%
Lack of security	0.0%	8.3%	12.5%	5.3%
Political uncertainty	27.8%	41.7%	37.5%	26.3%
Lack of access to development finance	11.1%	0.0%	12.5%	0.0%
Other	5.6%	8.3%	0.0%	15.8%

**B. Overall Attitudes toward the World Bank Group**

	Employee of a Ministry/ PMU/Consultant on a WBG-supported Project			Private Sector/ Financial Sector/ Private Bank			NGO/CBO/Academia/ Research Institute/ Think Tank			Other		
	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD
How familiar are you with the work of the World Bank Group in Solomon Islands?*	18	7.06	2.10	12	4.33	2.15	16	3.38	1.86	19	5.58	2.78

(1-Not familiar at all, 10-Extremely familiar) *Significantly different between stakeholder groups

	Employee of a Ministry/ PMU/Consultant on a WBG-supported Project			Private Sector/ Financial Sector/ Private Bank			NGO/CBO/Academia/ Research Institute/ Think Tank			Other		
	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD
Overall, please rate your impression of the World Bank Group's effectiveness in Solomon Islands.	16	6.81	1.56	9	5.89	2.15	10	4.60	2.32	18	6.00	2.20

(1-Not effective at all, 10-Very effective)

	Employee of a Ministry/ PMU/Consultant on a WBG-supported Project			Private Sector/ Financial Sector/ Private Bank			NGO/CBO/Academia/ Research Institute/ Think Tank			Other		
	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD
To what extent do you believe the World Bank Group's staff is well prepared to help Solomon Islands solve its most complicated development challenges?	15	6.93	1.39	8	5.88	2.47	7	5.71	1.89	16	6.06	2.46

(1-To no degree at all, 10-To a very significant degree)

**B. Overall Attitudes toward the World Bank Group (continued)**

When thinking about how the World Bank Group can have the most impact on development results in Solomon Islands, in which sectors do you believe the World Bank Group should focus most of its resources in Solomon Islands? (Choose no more than THREE)

Percentage of Respondents (Responses combined)	Employee of a Ministry/ PMU/Consultant on a WBG-supported Project	Private Sector/ Financial Sector/ Private Bank	NGO/CBO/Academia/ Research Institute/ Think Tank	Other
Energy	22.2%	0.0%	18.8%	36.8%
Water and sanitation	5.6%	0.0%	12.5%	5.3%
Pollution	5.6%	0.0%	0.0%	0.0%
Job creation/employment	33.3%	58.3%	12.5%	26.3%
Health	5.6%	8.3%	0.0%	5.3%
Regional conflict and tensions	0.0%	0.0%	0.0%	0.0%
Financial markets	5.6%	0.0%	6.3%	10.5%
Social protection	0.0%	0.0%	0.0%	0.0%
Gender equity	0.0%	8.3%	12.5%	5.3%
Private sector development	27.8%	16.7%	6.3%	21.1%
Education	11.1%	16.7%	25.0%	10.5%
Public sector governance/reform	11.1%	25.0%	25.0%	31.6%
Security/stabilization/reconstruction	0.0%	0.0%	0.0%	0.0%
Global/regional integration	0.0%	0.0%	0.0%	0.0%
Food security	0.0%	8.3%	0.0%	0.0%
Urban development	11.1%	0.0%	6.3%	0.0%
Gender based violence	0.0%	0.0%	6.3%	0.0%
Judiciary reform	0.0%	0.0%	0.0%	0.0%
Economic growth	27.8%	41.7%	37.5%	21.1%
Disaster risk management	0.0%	0.0%	0.0%	0.0%
Equality of opportunity	0.0%	8.3%	0.0%	0.0%
Diseases	0.0%	0.0%	6.3%	0.0%
Local governance and institutions	5.6%	0.0%	6.3%	5.3%
Information and communications technology	5.6%	0.0%	6.3%	5.3%
Transport	33.3%	16.7%	18.8%	26.3%
Agriculture and rural development	50.0%	33.3%	50.0%	31.6%
Trade and exports	11.1%	8.3%	0.0%	10.5%
Crime and violence	0.0%	0.0%	6.3%	5.3%
Natural resource management	16.7%	16.7%	12.5%	0.0%
Social cohesion	0.0%	0.0%	0.0%	5.3%
Climate change	0.0%	0.0%	0.0%	0.0%
Poverty reduction	5.6%	8.3%	12.5%	15.8%
Anti corruption	0.0%	25.0%	6.3%	21.1%

**B. Overall Attitudes toward the World Bank Group (continued)**

When thinking about the World Bank Group's role, which activity do you believe is of greatest VALUE and which activity is of second greatest value in Solomon Islands?

Greatest Value Percentage of Respondents	Employee of a Ministry/ PMU/Consultant on a WBG-supported Project	Private Sector/ Financial Sector/ Private Bank	NGO/CBO/Academia/ Research Institute/ Think Tank	Other
Bringing together different groups of stakeholders	6.7%	0.0%	7.1%	0.0%
Capacity development related to World Bank Group supported projects	20.0%	30.0%	14.3%	6.3%
Technical assistance	6.7%	10.0%	7.1%	6.3%
Policy advice, studies, analyses	0.0%	20.0%	21.4%	31.3%
Financial resources*	46.7%	0.0%	35.7%	6.3%
Data and statistics	0.0%	0.0%	0.0%	0.0%
Promoting knowledge sharing	0.0%	0.0%	7.1%	12.5%
Implementation support*	0.0%	30.0%	7.1%	31.3%
Mobilizing third party financial resources	6.7%	10.0%	0.0%	6.3%
Donor coordination	6.7%	0.0%	0.0%	0.0%
Strategy formulation	6.7%	0.0%	0.0%	0.0%
Other	0.0%	0.0%	0.0%	0.0%

*Significantly different between stakeholder groups

2nd Greatest Value Percentage of Respondents	Employee of a Ministry/ PMU/Consultant on a WBG-supported Project	Private Sector/ Financial Sector/ Private Bank	NGO/CBO/Academia/ Research Institute/ Think Tank	Other
Bringing together different groups of stakeholders	6.7%	9.1%	0.0%	12.5%
Capacity development related to World Bank Group supported projects	33.3%	0.0%	7.1%	12.5%
Technical assistance	13.3%	18.2%	7.1%	25.0%
Policy advice, studies, analyses	0.0%	18.2%	21.4%	0.0%
Financial resources	26.7%	27.3%	7.1%	25.0%
Data and statistics	0.0%	9.1%	7.1%	0.0%
Promoting knowledge sharing	0.0%	0.0%	14.3%	0.0%
Implementation support	6.7%	0.0%	14.3%	6.3%
Mobilizing third party financial resources	6.7%	9.1%	7.1%	12.5%
Donor coordination	0.0%	9.1%	7.1%	6.3%
Strategy formulation	6.7%	0.0%	7.1%	0.0%
Other	0.0%	0.0%	0.0%	0.0%

**B. Overall Attitudes toward the World Bank Group (continued)**

Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in Solomon Islands? (Choose no more than TWO)

Percentage of Respondents (Responses combined)	Employee of a Ministry/ PMU/Consultant on a WBG-supported Project	Private Sector/ Financial Sector/ Private Bank	NGO/CBO/Academia/ Research Institute/ Think Tank	Other
Not willing to honestly criticize policies and reform efforts in the country*	0.0%	8.3%	0.0%	41.2%
Staff too inaccessible	0.0%	8.3%	0.0%	11.8%
Not collaborating enough with private sector	5.6%	25.0%	0.0%	17.6%
Not adequately collaborating with organizations such as bilaterals, multilaterals, trust funds, UN agencies	11.1%	0.0%	7.1%	0.0%
Not aligned with country priorities	22.2%	8.3%	14.3%	0.0%
Not adequately sensitive to political/social realities in Solomon Islands	11.1%	16.7%	7.1%	11.8%
Too influenced by developed countries	16.7%	0.0%	14.3%	0.0%
World Bank Group's processes too slow	22.2%	33.3%	7.1%	23.5%
World Bank Group's processes too complex	27.8%	25.0%	28.6%	11.8%
Not exploring alternative policy options	5.6%	8.3%	0.0%	5.9%
Not sufficiently focused on results	11.1%	0.0%	7.1%	23.5%
Not in it for the long term	5.6%	0.0%	0.0%	0.0%
Its advice and strategies do not lend themselves to practical problem solving	0.0%	0.0%	0.0%	0.0%
Not collaborating enough with civil society*	16.7%	0.0%	35.7%	5.9%
Not enough public disclosure of its work	11.1%	25.0%	14.3%	5.9%
Arrogant in its approach	0.0%	0.0%	0.0%	11.8%
Inadequate World Bank Group's staffing in Solomon Islands	5.6%	8.3%	7.1%	0.0%
The credibility of its knowledge/data	0.0%	8.3%	0.0%	0.0%
Not focused enough on issues that are unique to post-conflict countries	11.1%	0.0%	0.0%	0.0%
Inadequate number of World Bank Group staff members located in the country	5.6%	0.0%	0.0%	5.9%
Other	0.0%	0.0%	0.0%	5.9%
Don't know	0.0%	0.0%	21.4%	5.9%

*Significantly different between stakeholder groups

To what extent do you believe that the World Bank Group's work and support help the poorest in Solomon Islands? (Select only ONE response)

Percentage of Respondents	Employee of a Ministry/ PMU/Consultant on a WBG-supported Project	Private Sector/ Financial Sector/ Private Bank	NGO/CBO/Academia/ Research Institute/ Think Tank	Other
To a fully sufficient degree	0.0%	0.0%	0.0%	5.3%
To a somewhat sufficient degree	66.7%	33.3%	31.3%	36.8%
To a somewhat insufficient degree	16.7%	8.3%	12.5%	21.1%
To a very insufficient degree	5.6%	8.3%	18.8%	0.0%
Don't know	11.1%	50.0%	37.5%	36.8%

**B. Overall Attitudes toward the World Bank Group (continued)**

How **EFFECTIVE** do you believe the following World Bank Group's instruments are in supporting the Solomon Islands Government's efforts to reduce poverty?

(1-Not effective at all, 10-Very effective)

	Employee of a Ministry/ PMU/Consultant on a WBG-supported Project			Private Sector/ Financial Sector/ Private Bank			NGO/CBO/Academia/ Research Institute/ Think Tank			Other		
	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD
Investment Project Financing	9	6.33	2.06	5	6.40	2.61	5	5.20	2.05	11	6.27	1.79
Development Policy Financing	9	6.78	1.39	3	7.00	1.00	6	5.17	2.32	12	6.25	1.82
Trust funds and grants	12	7.17	1.75	3	4.67	2.89	6	4.50	2.88	10	6.20	1.40
MIGA Guarantees	8	5.50	2.88	3	4.33	2.31	2	5.00	0.00	6	5.67	1.86
IFC Investment Services	9	6.22	2.54	3	5.67	2.08	3	5.67	1.53	11	6.45	1.51
IFC Advisory Services	8	5.88	2.70	5	6.20	1.30	3	5.67	0.58	12	7.00	1.41

In addition to the regular relations with the national government, which **TWO** of the following groups should the World Bank Group collaborate with more in your country?
(Choose no more than TWO)

Percentage of Respondents (Responses combined)	Employee of a Ministry/ PMU/Consultant on a WBG-supported Project	Private Sector/ Financial Sector/ Private Bank	NGO/CBO/Academia/ Research Institute/ Think Tank	Other
Beneficiaries	33.3%	33.3%	6.3%	33.3%
Youth/university groups	11.1%	0.0%	25.0%	5.6%
Private sector	44.4%	58.3%	25.0%	33.3%
Local government	44.4%	41.7%	18.8%	33.3%
Donor community	16.7%	0.0%	6.3%	16.7%
NGOs/Community Based Organizations*	16.7%	8.3%	87.5%	22.2%
Academia/think tanks/research institutes	16.7%	0.0%	18.8%	5.6%
Parliament	0.0%	0.0%	6.3%	11.1%
Foundations	0.0%	0.0%	0.0%	0.0%
Media	0.0%	8.3%	0.0%	11.1%
UN and regional peace keeping forces	0.0%	0.0%	0.0%	0.0%
Emerging donors	5.6%	0.0%	0.0%	5.6%
UN agencies	0.0%	0.0%	0.0%	11.1%
Regional organizations	0.0%	25.0%	6.3%	5.6%
Other	5.6%	8.3%	0.0%	0.0%
Don't know	0.0%	0.0%	0.0%	0.0%

*Significantly different between stakeholder groups

**B. Overall Attitudes toward the World Bank Group (continued)**

To what extent do you agree with the following statements about the World Bank Group's work in Solomon Islands? (1-Strongly disagree, 10-Strongly agree)

	Employee of a Ministry/ PMU/Consultant on a WBG-supported Project			Private Sector/ Financial Sector/ Private Bank			NGO/CBO/Academia/ Research Institute/ Think Tank			Other		
	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD
Overall the World Bank Group currently plays a relevant role in development in Solomon Islands	16	7.63	1.50	9	7.00	2.24	13	6.00	2.38	17	7.47	2.40
The World Bank Group's work is aligned with what I consider the development priorities for Solomon Islands	15	7.60	1.80	8	6.50	1.93	15	6.07	2.09	16	7.00	2.10

To what extent is the World Bank Group an effective development partner in Solomon Islands, in terms of each of the following? (1-To no degree at all, 10-To a very significant degree)

	Employee of a Ministry/ PMU/Consultant on a WBG-supported Project			Private Sector/ Financial Sector/ Private Bank			NGO/CBO/Academia/ Research Institute/ Think Tank			Other		
	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD
Responsiveness to needs	16	6.81	1.64	7	6.00	2.31	12	5.50	1.17	16	5.44	1.75
Flexibility (in terms of the institution's products and services)	15	6.33	1.76	6	5.50	1.52	12	4.67	1.23	13	5.15	1.99
Flexibility (in terms of changing country circumstances)	16	6.44	1.75	6	5.50	1.22	12	5.25	1.29	13	5.08	2.10
Being inclusive*	15	7.40	1.30	6	5.17	0.98	11	5.36	1.29	15	5.80	2.51
Openness (sharing data and other information)	16	7.38	1.59	6	6.17	1.47	13	5.23	2.01	18	6.33	2.52
Collaboration with the Government	16	8.00	1.37	7	7.86	1.77	13	7.00	2.04	14	7.21	2.39
The speed in which it gets things accomplished on the ground	16	6.38	1.75	6	5.83	1.60	11	5.73	1.68	14	5.21	1.76
Helping to bring discipline/effective supervision to implementation of investment projects	16	7.50	1.41	6	7.67	1.63	12	6.75	1.66	15	6.07	2.22
Collaboration with civil society	14	6.71	1.20	6	7.17	1.17	14	5.36	1.91	17	6.06	2.61
Staff accessibility	16	6.87	1.63	6	6.00	0.63	10	5.10	2.60	15	5.87	2.07
Collaboration with other donors and development partners	15	7.07	2.02	6	8.33	1.37	12	6.58	2.11	16	6.81	2.01
Collaboration with the private sector	14	6.14	1.66	6	5.17	2.48	11	6.73	2.24	13	5.85	2.44
Collaboration with the UN	7	6.71	1.38	4	6.75	1.26	9	7.56	2.19	13	6.54	2.37
Straightforwardness and honesty	15	7.40	1.72	5	7.80	2.39	9	6.44	2.35	17	7.18	2.35
Treating clients and stakeholders in Solomon Islands with respect	16	8.06	1.84	6	8.33	1.86	8	6.38	2.33	17	7.53	2.03
Being a long-term partner	15	8.07	1.83	6	8.00	2.37	9	7.33	1.87	16	7.69	1.99

*Significantly different between stakeholder groups

**B. Overall Attitudes toward the World Bank Group (continued)**

To what extent does the World Bank Group partner with the right people to support work on the ground in Solomon Islands? (Select only ONE response)

Percentage of Respondents	Employee of a Ministry/ PMU/Consultant on a WBG-supported Project	Private Sector/ Financial Sector/ Private Bank	NGO/CBO/Academia/ Research Institute/ Think Tank	Other
Nearly never	0.0%	0.0%	0.0%	0.0%
Rarely	0.0%	0.0%	0.0%	5.3%
Sometimes	27.8%	16.7%	37.5%	31.6%
Nearly always	44.4%	16.7%	12.5%	42.1%
Don't know	16.7%	41.7%	37.5%	10.5%
Prefer not to answer	11.1%	25.0%	12.5%	10.5%

Which TWO organizations do you think it is most valuable for the World Bank Group to collaborate with to tackle fragility in Solomon Islands? (Select no more than TWO)

Percentage of Respondents (Responses combined)	Employee of a Ministry/ PMU/Consultant on a WBG-supported Project	Private Sector/ Financial Sector/ Private Bank	NGO/CBO/Academia/ Research Institute/ Think Tank	Other
World Food Program (WFP)	5.6%	8.3%	0.0%	10.5%
World Health Organization (WHO)	27.8%	25.0%	12.5%	21.1%
United Nations Development Program (UNDP)	50.0%	58.3%	50.0%	57.9%
United Nations Peacekeeping	0.0%	8.3%	18.8%	10.5%
Save the Children	5.6%	8.3%	12.5%	5.3%
The Red Cross	5.6%	8.3%	6.3%	10.5%
The United Nations International Children's Emergency Fund (UNICEF)	0.0%	8.3%	25.0%	10.5%
The International Committee of the Red Cross (ICRC)	0.0%	0.0%	0.0%	5.3%
None. I don't believe the World Bank Group needs to partner with the UN organizations.	33.3%	16.7%	12.5%	10.5%
Don't know	22.2%	16.7%	31.3%	15.8%

**B. Overall Attitudes toward the World Bank Group (continued)**

When World Bank Group assisted reform efforts fail or are slow to take place, which of the following would you attribute this to? (Choose no more than THREE)

Percentage of Respondents (Responses combined)	Employee of a Ministry/ PMU/Consultant on a WBG-supported Project	Private Sector/ Financial Sector/ Private Bank	NGO/CBO/Academia/ Research Institute/ Think Tank	Other
The World Bank Group does not provide the government with consistent support throughout the reform effort	22.2%	25.0%	13.3%	10.5%
Political pressures and obstacles	55.6%	50.0%	40.0%	68.4%
Reforms are not well thought out in light of country challenges	44.4%	25.0%	20.0%	21.1%
Poor coordination within the Government	38.9%	16.7%	33.3%	36.8%
There is an inadequate level of private sector participation and support	33.3%	33.3%	6.7%	10.5%
Poor donor coordination	5.6%	8.3%	0.0%	0.0%
The World Bank Group is not sensitive enough to political/social realities on the ground	22.2%	16.7%	26.7%	10.5%
Lack of/inadequate levels of capacity in Government*	44.4%	8.3%	20.0%	52.6%
There is not an adequate level of citizen/civil society participation	11.1%	33.3%	26.7%	5.3%
Corruption	0.0%	25.0%	26.7%	31.6%
Poor coordination within the World Bank Group	0.0%	8.3%	6.7%	10.5%
Ongoing conflict and instability	0.0%	8.3%	6.7%	15.8%
Inadequate funding	5.6%	0.0%	6.7%	5.3%
Other	0.0%	0.0%	6.7%	0.0%

*Significantly different between stakeholder groups

C. World Bank Group's Effectiveness and Results

	Employee of a Ministry/ PMU/Consultant on a WBG-supported Project			Private Sector/ Financial Sector/ Private Bank			NGO/CBO/Academia/ Research Institute/ Think Tank			Other		
	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD
Gender	12	6.08	1.16	5	7.00	2.00	11	5.55	1.69	12	5.92	2.07
The impact of climate change	12	6.17	1.27	5	7.20	2.17	10	5.60	1.65	15	6.67	1.68

**C. World Bank Group's Effectiveness and Results (continued)**

How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Solomon Islands? (1-Not effective at all, 10-Very effective)

	Employee of a Ministry/ PMU/Consultant on a WBG-supported Project			Private Sector/ Financial Sector/ Private Bank			NGO/CBO/Academia/ Research Institute/ Think Tank			Other		
	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD
Gender equity	11	5.64	1.43	4	6.25	1.89	9	4.78	1.86	12	6.17	1.59
Private sector development	9	5.89	1.05	6	5.50	2.74	9	6.00	2.00	14	6.14	2.21
Public sector governance/reform	12	7.00	1.60	5	7.40	1.82	10	7.10	1.73	13	6.15	1.77
Food security	8	6.00	1.41	3	6.67	0.58	6	5.33	1.63	10	5.30	2.21
Energy	13	7.15	1.77	5	5.80	1.64	11	6.18	1.47	14	7.36	2.71
Water and sanitation	9	6.33	2.35	3	6.67	1.53	8	6.00	1.07	10	5.60	2.63
Job creation/youth employment	12	6.50	1.38	6	5.67	1.21	9	5.44	1.13	15	6.73	1.62
Health	9	6.00	2.00	5	7.40	1.52	9	5.89	1.96	11	5.64	1.96
Transport	11	5.64	1.29	6	6.83	1.72	11	6.36	1.75	13	6.31	2.18
Agriculture and rural development	11	6.27	1.90	4	7.00	1.63	9	6.44	2.01	12	5.92	2.57
Trade and exports	8	5.63	1.92	2	7.00	0.00	8	6.13	1.81	11	5.27	2.05
Natural resource management	10	6.60	1.84	4	5.75	1.26	9	5.89	1.69	11	5.82	2.14
Climate change	12	6.75	1.66	5	5.80	1.92	10	6.40	1.07	12	6.00	2.83
Poverty reduction	11	6.82	1.33	4	6.75	2.06	10	6.00	1.63	12	6.67	1.67
Economic growth	10	6.30	1.25	4	7.75	1.26	11	6.73	1.56	14	7.14	1.83
Disaster risk management	10	6.90	1.79	5	6.20	2.17	9	5.67	1.87	12	6.75	2.26
Diseases	7	5.71	1.98	3	6.33	1.53	8	6.00	2.07	10	5.30	2.45
Information and communications technology	8	5.00	1.93	4	5.75	1.50	7	6.29	1.70	9	4.78	2.64
Gender based violence	9	5.33	2.00	4	5.00	1.63	9	5.67	1.94	10	5.40	2.17
Local governance and institutions	12	6.50	2.24	3	5.67	1.53	10	5.60	1.51	14	6.64	1.95

	Employee of a Ministry/ PMU/Consultant on a WBG-supported Project			Private Sector/ Financial Sector/ Private Bank			NGO/CBO/Academia/ Research Institute/ Think Tank			Other		
	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD
To what extent does the World Bank Group's work help to achieve development results in Solomon Islands?	15	6.93	1.16	8	6.50	2.07	12	6.50	1.57	16	6.44	1.79

(1-To no degree at all, 10-To a very significant degree)



C. World Bank Group's Effectiveness and Results (continued)

	Employee of a Ministry/ PMU/Consultant on a WBG-supported Project			Private Sector/ Financial Sector/ Private Bank			NGO/CBO/Academia/ Research Institute/ Think Tank			Other		
	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD
To what extent does the World Bank Group help to build/strengthen existing country systems in Solomon Islands?	13	6.38	1.26	7	6.00	2.00	10	5.70	1.83	15	6.07	2.05

(1-To no degree at all, 10-To a very significant degree)

To what extent do you agree with the following statements about the World Bank Group in Solomon Islands? (1-Strongly disagree, 10-Strongly agree)

	Employee of a Ministry/ PMU/Consultant on a WBG-supported Project			Private Sector/ Financial Sector/ Private Bank			NGO/CBO/Academia/ Research Institute/ Think Tank			Other		
	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD
The World Bank Group's financial instruments meet the needs of Solomon Islands	15	6.40	1.96	8	6.25	2.71	11	5.73	2.10	15	5.93	1.62
The World Bank Group meets Solomon Islands' needs for knowledge services	15	6.27	1.67	8	6.25	2.82	11	6.09	2.26	18	6.61	1.94

	Employee of a Ministry/ PMU/Consultant on a WBG-supported Project			Private Sector/ Financial Sector/ Private Bank			NGO/CBO/Academia/ Research Institute/ Think Tank			Other		
	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD
How effectively does the World Bank Group help Solomon Islands to mobilize finance for development from private sector sources?	10	6.50	1.18	5	4.60	2.30	11	5.09	1.97	13	5.69	2.32

(1-Not effectively at all, 10-Very effectively)

As part of IDA18, the World Bank Group has expanded (or developed) a number of financial instruments to respond to challenges in IDA countries. These include the Crisis Response Window, Pandemic Emergency Finance Facility, Catastrophe Deferred Draw Down Option, and the Private Sector Window. In general, how familiar are you with these new or expanded financial instruments in Solomon Islands? (Select only ONE response)

Percentage of Respondents	Employee of a Ministry/ PMU/Consultant on a WBG-supported Project	Private Sector/ Financial Sector/ Private Bank	NGO/CBO/Academia/ Research Institute/ Think Tank	Other
Very familiar	5.6%	0.0%	0.0%	5.6%
Somewhat familiar	27.8%	0.0%	0.0%	27.8%
Somewhat unfamiliar	27.8%	18.2%	6.3%	38.9%
Very unfamiliar	16.7%	27.3%	25.0%	11.1%
Don't know	22.2%	54.5%	68.8%	16.7%

*Significantly different between stakeholder groups

**C. World Bank Group's Effectiveness and Results (continued)****How effectively does the World Bank Group support Solomon Islands' efforts ... ? (1-Not effectively at all, 10-Very effectively)**

	Employee of a Ministry/ PMU/Consultant on a WBG-supported Project			Private Sector/ Financial Sector/ Private Bank			NGO/CBO/Academia/ Research Institute/ Think Tank			Other		
	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD
To build stronger domestic resource mobilization systems in the Government	9	5.11	1.69	5	6.00	2.35	8	6.63	1.30	16	6.06	1.53
To develop better and stronger data collection/analytics systems within the Government	12	5.92	2.02	6	6.50	2.07	10	6.80	1.14	15	5.80	1.90
To strengthen the country's crisis preparedness	11	6.00	1.67	5	7.20	1.30	10	6.50	1.35	16	5.88	2.16

	Employee of a Ministry/ PMU/Consultant on a WBG-supported Project			Private Sector/ Financial Sector/ Private Bank			NGO/CBO/Academia/ Research Institute/ Think Tank			Other		
	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD
How effectively does the World Bank Group's SCD and CPF activities support Solomon Islands' efforts to manage crisis related risks?	6	5.83	1.72				4	6.25	1.71	9	5.22	2.28

(1-Not effectively at all, 10-Very effectively)

When considering the World Bank Group's emphasis on risk preparedness and prevention, which of the following statements best describes recent WBG's activities? (Select only one response)

Percentage of Respondents	Employee of a Ministry/ PMU/Consultant on a WBG-supported Project	Private Sector/ Financial Sector/ Private Bank	NGO/CBO/Academia/ Research Institute/ Think Tank	Other
The World Bank Group is providing less valuable support than in the past, to enhance the Solomon Islands' ability to systematically identify and monitor risks by drawing on the best data, technology, and knowledge	5.6%	0.0%	0.0%	11.1%
The World Bank Group is providing more valuable support than in the past, to enhance the Solomon Islands' ability to systematically identify and monitor risks by drawing on the best data, technology, and knowledge	38.9%	16.7%	31.3%	27.8%
The World Bank Group's approach and work related to systematically identifying and monitoring risks in Solomon Islands has remained constant	16.7%	25.0%	25.0%	16.7%
Don't know	38.9%	58.3%	43.8%	44.4%



D. The World Bank Group's Knowledge Work and Activities

How frequently do you consult World Bank Group's knowledge work and activities in the work you do?*

Percentage of Respondents	Employee of a Ministry/ PMU/Consultant on a WBG-supported Project	Private Sector/ Financial Sector/ Private Bank	NGO/CBO/Academia/ Research Institute/ Think Tank	Other
Weekly	22.2%	0.0%	0.0%	5.6%
Monthly	5.6%	8.3%	0.0%	27.8%
A few times a year	33.3%	25.0%	18.8%	33.3%
Rarely	27.8%	25.0%	43.8%	11.1%
Never	11.1%	41.7%	37.5%	22.2%

*Significantly different between stakeholder groups

In Solomon Islands, to what extent do you believe that the World Bank Group's knowledge work and activities: (1-To no degree at all, 10-To a very significant degree)

	Employee of a Ministry/ PMU/Consultant on a WBG-supported Project			Private Sector/ Financial Sector/ Private Bank			NGO/CBO/Academia/ Research Institute/ Think Tank			Other		
	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD
Are timely	12	6.67	1.78	6	7.00	1.90	8	5.63	1.92	13	6.62	1.76
Include appropriate level of stakeholder involvement during preparation	13	7.46	1.45	6	7.50	1.38	11	6.18	2.14	13	6.54	2.03
Lead to practical solutions	13	7.15	1.41	6	7.00	1.79	11	6.18	1.78	12	6.42	1.68
Are accessible (well written and easy to understand)	12	7.25	1.29	6	7.00	1.26	10	5.90	1.45	14	7.14	2.25
Are source of relevant information on global good practices	14	7.36	1.50	6	8.17	1.47	10	6.90	2.38	16	7.06	2.54
Are adequately disseminated	13	7.15	1.41	6	6.50	1.05	11	5.82	2.14	12	6.25	2.34
Are translated enough into local language	12	5.83	1.80	4	4.75	0.50	9	4.22	1.99	11	3.91	2.98
Are adaptable to Solomon Islands' specific development challenges and country circumstances	13	6.77	1.54	6	7.00	1.79	10	4.90	2.02	13	6.23	2.13

	Employee of a Ministry/ PMU/Consultant on a WBG-supported Project			Private Sector/ Financial Sector/ Private Bank			NGO/CBO/Academia/ Research Institute/ Think Tank			Other		
	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD
Overall, how significant a contribution do you believe the World Bank Group's knowledge work and activities make to development results in your country?	15	6.80	1.47	6	7.33	1.51	12	5.67	2.06	18	6.39	1.91
Overall, how would you rate the technical quality of the World Bank Group's knowledge work and activities?	15	7.20	1.21	6	7.83	1.17	10	6.80	2.04	17	7.41	1.62

(1-Not significant at all, 10-Very significant; 1-Very low technical quality, 10-Very high technical quality)

**E. Working with the World Bank Group****When working with the World Bank Group on programs, projects and other activities, do you believe that the team ...? (Select only ONE response)**

Percentage of Respondents	Employee of a Ministry/ PMU/Consultant on a WBG-supported Project	Private Sector/ Financial Sector/ Private Bank	NGO/CBO/Academia/ Research Institute/ Think Tank	Other
Almost never has the right skills mix to tackle the challenges of fragility	0.0%	0.0%	0.0%	5.6%
Rarely has the right skills mix to tackle the challenges of fragility	0.0%	0.0%	6.3%	0.0%
Sometimes has the right skills mix to tackle the challenges of fragility	29.4%	33.3%	18.8%	38.9%
Almost always has the right skills mix to tackle the challenges of fragility	41.2%	16.7%	6.3%	33.3%
Don't know	23.5%	33.3%	50.0%	11.1%
Prefer not to answer	5.9%	16.7%	18.8%	11.1%

To what extent do you agree/disagree with the following statements? (1-Strongly disagree, 10-Strongly agree)

	Employee of a Ministry/ PMU/Consultant on a WBG-supported Project			Private Sector/ Financial Sector/ Private Bank			NGO/CBO/Academia/ Research Institute/ Think Tank			Other		
	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD
The World Bank Group disburses funds promptly	14	7.00	2.00	5	6.60	1.14	10	5.90	2.13	14	5.21	2.46
The World Bank Group effectively monitors and evaluates the projects and programs it supports	15	7.93	1.44	5	7.40	0.89	13	7.00	2.16	14	7.14	1.61
The World Bank Group's approvals and reviews are done in a timely fashion	14	7.14	2.21	5	6.80	1.30	12	6.00	2.26	13	6.92	1.75
The World Bank Group's "Safeguard Policy" requirements are reasonable	13	6.62	2.72	4	7.75	2.06	11	6.18	2.40	14	6.14	2.14
The World Bank Group's conditions on its lending are reasonable	12	7.17	2.25	3	8.33	1.53	8	5.88	1.55	13	6.46	1.66
The World Bank Group takes decisions quickly in Solomon Islands	15	6.73	2.22	3	7.33	1.53	9	5.33	2.29	13	5.92	1.55
Working with the World Bank Group increases Solomon Islands' institutional capacity	16	7.19	2.10	5	8.20	1.10	11	6.36	1.43	15	6.67	2.64
Where country systems are adequate, the World Bank Group makes appropriate use of them	13	7.08	2.43	3	8.33	1.53	11	6.55	2.07	12	7.00	2.30

	Employee of a Ministry/ PMU/Consultant on a WBG-supported Project			Private Sector/ Financial Sector/ Private Bank			NGO/CBO/Academia/ Research Institute/ Think Tank			Other		
	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD
To what extent do you believe the World Bank Group is adequately staffed in Solomon Islands?	12	6.17	2.44	5	5.60	1.34	7	5.86	1.07	11	5.55	2.54

(1-To no degree at all, 10-To a very significant degree)



F. The Future Role of the World Bank Group in Solomon Islands

Which of the following SHOULD the World Bank Group do to make itself of greater value in Solomon Islands? (Choose no more than TWO)

Percentage of Respondents (Responses combined)	Employee of a Ministry/ PMU/Consultant on a WBG-supported Project	Private Sector/ Financial Sector/ Private Bank	NGO/CBO/Academia/ Research Institute/ Think Tank	Other
Offer more innovative knowledge services	6.3%	9.1%	0.0%	16.7%
Collaborate more effectively with Government clients	56.3%	27.3%	33.3%	22.2%
Work faster	6.3%	0.0%	6.7%	11.1%
Reduce the complexity of obtaining World Bank Group financing	37.5%	18.2%	20.0%	22.2%
Help to bring discipline/effective supervision to implementation of World Bank Group projects	0.0%	0.0%	6.7%	5.6%
Collaborate more effectively with organizations such as bilaterals, multilaterals, trust funds, UN agencies	12.5%	0.0%	6.7%	16.7%
Offer more innovative financial products	12.5%	9.1%	6.7%	5.6%
Ensure greater selectivity in its work	0.0%	0.0%	6.7%	0.0%
Provide more adequate data/knowledge/statistics/figures on Solomon Islands' economy	18.8%	9.1%	13.3%	5.6%
Improve the competitiveness of its financing compared to markets	6.3%	9.1%	0.0%	5.6%
Work more with civil society and beneficiary representatives*	0.0%	18.2%	40.0%	11.1%
Increase the level of capacity development in the country	18.8%	45.5%	13.3%	22.2%
Leverage the private sector more	12.5%	9.1%	20.0%	27.8%
Improve the quality of its experts as related to Solomon Islands' specific challenges	0.0%	0.0%	13.3%	0.0%
Work more with private sector	6.3%	18.2%	0.0%	5.6%
Increase the level of World Bank Group staffing in Solomon Islands' office	0.0%	9.1%	0.0%	11.1%
Other	0.0%	9.1%	0.0%	0.0%

*Significantly different between stakeholder groups

When considering the combination of services that the World Bank Group offers in Solomon Islands, and taking into account its limited level of resources, which ONE of the following do you believe the World Bank Group should offer more of in Solomon Islands? (Select only ONE response)

Percentage of Respondents	Employee of a Ministry/ PMU/Consultant on a WBG-supported Project	Private Sector/ Financial Sector/ Private Bank	NGO/CBO/Academia/ Research Institute/ Think Tank	Other
Financial services	23.5%	8.3%	26.7%	16.7%
Knowledge products and analytics	23.5%	25.0%	33.3%	22.2%
Convening services	0.0%	8.3%	6.7%	16.7%
None of the above	0.0%	0.0%	0.0%	0.0%
The combination is appropriate for Solomon Islands	47.1%	8.3%	20.0%	33.3%
Don't know	5.9%	50.0%	13.3%	11.1%

**F. The Future Role of the World Bank Group in Solomon Islands (continued)**

Which THREE areas below would benefit most from the World Bank Group playing a leading role among international partners in Solomon Islands? (Choose no more than THREE)

Percentage of Respondents (Responses combined)	Employee of a Ministry/ PMU/Consultant on a WBG-supported Project	Private Sector/ Financial Sector/ Private Bank	NGO/CBO/Academia/ Research Institute/ Think Tank	Other
Social cohesion	16.7%	0.0%	6.3%	11.8%
Public financial management	61.1%	50.0%	50.0%	76.5%
Reducing gender based violence	5.6%	0.0%	12.5%	0.0%
Crisis preparedness*	5.6%	16.7%	31.3%	0.0%
Crisis response	0.0%	0.0%	6.3%	0.0%
Access to justice systems	11.1%	0.0%	18.8%	11.8%
Security mechanisms	0.0%	8.3%	6.3%	0.0%
Conflict resolution mechanisms	5.6%	0.0%	0.0%	0.0%
Support domestic resource mobilization	44.4%	8.3%	18.8%	17.6%
Access to basic services	22.2%	33.3%	25.0%	29.4%
Capacity of state institutions	38.9%	58.3%	31.3%	29.4%
Jobs	16.7%	41.7%	18.8%	29.4%
Improving livelihoods	50.0%	50.0%	37.5%	29.4%
Food security	5.6%	16.7%	0.0%	11.8%
Social safety nets	5.6%	0.0%	6.3%	11.8%
Stimulating dialogue to promote peace and stability	5.6%	16.7%	12.5%	17.6%

*Significantly different between stakeholder groups

Which THREE areas below would benefit most from other donors in Solomon Islands? (Choose no more than THREE)

Percentage of Respondents (Responses combined)	Employee of a Ministry/ PMU/Consultant on a WBG-supported Project	Private Sector/ Financial Sector/ Private Bank	NGO/CBO/Academia/ Research Institute/ Think Tank	Other
Social cohesion	17.6%	16.7%	6.7%	12.5%
Public financial management*	5.9%	41.7%	0.0%	18.8%
Reducing gender based violence	23.5%	41.7%	40.0%	18.8%
Crisis preparedness	11.8%	16.7%	20.0%	43.8%
Crisis response	11.8%	16.7%	6.7%	31.3%
Access to justice systems	5.9%	8.3%	13.3%	0.0%
Security mechanisms	0.0%	8.3%	0.0%	18.8%
Conflict resolution mechanisms	5.9%	8.3%	13.3%	0.0%
Support domestic resource mobilization	23.5%	8.3%	26.7%	18.8%
Access to basic services*	47.1%	8.3%	40.0%	12.5%
Capacity of state institutions	29.4%	16.7%	13.3%	0.0%
Jobs	29.4%	25.0%	20.0%	12.5%
Improving livelihoods	23.5%	0.0%	33.3%	31.3%
Food security	35.3%	33.3%	20.0%	25.0%
Social safety nets	11.8%	8.3%	13.3%	12.5%
Stimulating dialogue to promote peace and stability	17.6%	25.0%	13.3%	25.0%

*Significantly different between stakeholder groups

**F. The Future Role of the World Bank Group in Solomon Islands (continued)**

To what degree does the World Bank Group support with its resources? (1-To no degree at all, 10-To a very significant degree)

	Employee of a Ministry/ PMU/Consultant on a WBG-supported Project			Private Sector/ Financial Sector/ Private Bank			NGO/CBO/Academia/ Research Institute/ Think Tank			Other		
	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD
Social cohesion	9	7.11	1.54	2	6.50	0.71	6	4.83	1.47	13	5.38	2.33
Public financial management	12	6.50	2.02	4	7.75	0.96	10	6.30	1.83	15	6.80	1.82
Reducing gender based violence	9	6.33	2.06	3	6.00	2.65	8	5.38	1.30	8	6.88	1.36
Crisis preparedness	10	6.80	1.69	4	7.25	1.26	5	6.40	1.52	9	6.11	1.62
Crisis response	10	6.90	1.45	4	7.50	1.00	9	5.22	1.86	10	6.30	2.31
Access to justice systems	8	6.13	2.36	2	8.00	0.00	8	5.13	1.25	12	6.25	1.71
Security mechanisms	7	5.71	1.38	1	7.00	-	5	5.40	0.89	8	5.50	2.00
Conflict resolution mechanisms	9	6.00	1.94	2	6.00	0.00	7	5.29	1.25	10	5.20	1.99
Support domestic resource mobilization	9	7.11	1.62	2	6.00	0.00	8	5.88	1.73	9	5.44	2.46
Access to basic services*	12	7.50	1.31	3	7.00	1.00	10	5.00	1.76	11	6.64	2.34
Capacity of state institutions	10	7.10	1.20	3	8.00	1.00	8	5.87	1.13	14	6.79	2.33
Jobs	13	7.15	1.52	3	7.00	1.00	6	4.83	1.33	14	6.86	2.28
Improving livelihoods	14	7.29	1.49	4	8.25	0.50	8	5.50	1.41	14	7.07	2.34
Food security	8	7.13	0.99	3	7.00	1.00	7	5.14	1.77	11	6.91	2.21
Social safety nets	8	6.63	0.92	3	6.67	0.58	8	5.38	1.51	8	6.63	2.56
Stimulating dialogue to promote peace and stability	8	6.50	1.93	2	8.00	0.00	9	6.00	1.73	8	6.25	2.12

*Significantly different between stakeholder groups

G. Communication and Information Sharing

How frequently do you interact with the World Bank Group now in Solomon Islands?

Percentage of Respondents	Employee of a Ministry/ PMU/Consultant on a WBG-supported Project	Private Sector/ Financial Sector/ Private Bank	NGO/CBO/Academia/ Research Institute/ Think Tank	Other
Never	5.6%	50.0%	43.8%	27.8%
Less than once a year	5.6%	8.3%	25.0%	22.2%
Once a year to a few times a year	33.3%	25.0%	31.3%	11.1%
Less than once a month	11.1%	8.3%	0.0%	5.6%
At least once a month	27.8%	8.3%	0.0%	22.2%
At least once a week	16.7%	0.0%	0.0%	11.1%

**G. Communication and Information Sharing (continued)****How much face to face access would you like to have with the World Bank Group in Solomon Islands? (Select only ONE response)**

Percentage of Respondents	Employee of a Ministry/ PMU/Consultant on a WBG-supported Project	Private Sector/ Financial Sector/ Private Bank	NGO/CBO/Academia/ Research Institute/ Think Tank	Other
I prefer more frequent interactions with the World Bank Group	41.2%	41.7%	62.5%	47.4%
I prefer the frequency of my interactions with the World Bank Group to be just about the same as they are currently	41.2%	8.3%	12.5%	36.8%
I prefer less frequent interactions with the World Bank Group	0.0%	0.0%	6.3%	5.3%
I prefer to have no face to face interactions with the World Bank Group	0.0%	0.0%	0.0%	0.0%
Prefer not to answer	17.6%	50.0%	18.8%	10.5%

How do you get most of your information about economic and social development issues in Solomon Islands? (Choose no more than TWO)

Percentage of Respondents (Responses combined)	Employee of a Ministry/ PMU/Consultant on a WBG-supported Project	Private Sector/ Financial Sector/ Private Bank	NGO/CBO/Academia/ Research Institute/ Think Tank	Other
Local radio	22.2%	27.3%	40.0%	21.1%
International radio	0.0%	0.0%	0.0%	5.3%
Social media	27.8%	9.1%	33.3%	21.1%
International newspapers	5.6%	0.0%	0.0%	0.0%
Local television	0.0%	0.0%	0.0%	0.0%
Internet	33.3%	54.5%	26.7%	36.8%
Periodicals	0.0%	18.2%	6.7%	0.0%
International television	11.1%	0.0%	0.0%	5.3%
Local newspapers	72.2%	81.8%	80.0%	63.2%
Other	22.2%	0.0%	6.7%	21.1%

How would you prefer to receive information from the World Bank Group? (Choose no more than TWO)

Percentage of Respondents (Responses combined)	Employee of a Ministry/ PMU/Consultant on a WBG-supported Project	Private Sector/ Financial Sector/ Private Bank	NGO/CBO/Academia/ Research Institute/ Think Tank	Other
World Bank Group's publications and other written materials	44.4%	40.0%	42.9%	42.1%
e-Newsletters	27.8%	30.0%	35.7%	5.3%
World Bank Group's seminars/workshops/conferences	44.4%	10.0%	35.7%	31.6%
Mobile phones	0.0%	10.0%	0.0%	10.5%
Direct contact with World Bank Group	50.0%	10.0%	35.7%	26.3%
World Bank Group's website	11.1%	40.0%	14.3%	15.8%
Social media	16.7%	20.0%	14.3%	26.3%
Other	0.0%	0.0%	0.0%	0.0%

**G. Communication and Information Sharing (continued)**

Are you aware of the World Bank Group's Access to Information Policies under which the World Bank Group discloses any information in its possession that is not on a list of exceptions?

Percentage of Respondents	Employee of a Ministry/ PMU/Consultant on a WBG-supported Project	Private Sector/ Financial Sector/ Private Bank	NGO/CBO/Academia/ Research Institute/ Think Tank	Other
Yes	29.4%	8.3%	0.0%	27.8%
No	70.6%	91.7%	100.0%	72.2%

Do you have reliable access to the Internet?

Percentage of Respondents	Employee of a Ministry/ PMU/Consultant on a WBG-supported Project	Private Sector/ Financial Sector/ Private Bank	NGO/CBO/Academia/ Research Institute/ Think Tank	Other
Yes	88.9%	100.0%	86.7%	77.8%
No	11.1%	0.0%	13.3%	22.2%

Do you use/have you used the World Bank Group website?

Percentage of Respondents	Employee of a Ministry/ PMU/Consultant on a WBG-supported Project	Private Sector/ Financial Sector/ Private Bank	NGO/CBO/Academia/ Research Institute/ Think Tank	Other
Yes	50.0%	41.7%	26.7%	38.9%
No	50.0%	58.3%	73.3%	61.1%

Do you currently consult the World Bank Group social media sites?

Percentage of Respondents	Employee of a Ministry/ PMU/Consultant on a WBG-supported Project	Private Sector/ Financial Sector/ Private Bank	NGO/CBO/Academia/ Research Institute/ Think Tank	Other
Yes	22.2%	8.3%	13.3%	38.9%
No	77.8%	91.7%	86.7%	61.1%

Which Internet connection do you use primarily when visiting a World Bank Group website?

Percentage of Respondents	Employee of a Ministry/ PMU/Consultant on a WBG-supported Project	Private Sector/ Financial Sector/ Private Bank	NGO/CBO/Academia/ Research Institute/ Think Tank	Other
High speed/WiFi	81.8%	100.0%	66.7%	82.4%
Dial-up	18.2%	0.0%	33.3%	17.6%

How frequently do you consult the World Bank Group's website and/or social media channels for information/knowledge that you can use in your work?

Percentage of Respondents	Employee of a Ministry/ PMU/Consultant on a WBG-supported Project	Private Sector/ Financial Sector/ Private Bank	NGO/CBO/Academia/ Research Institute/ Think Tank	Other
Weekly	17.6%	8.3%	0.0%	16.7%
Monthly	17.6%	0.0%	21.4%	16.7%
A few times a year	23.5%	33.3%	14.3%	16.7%
Rarely	17.6%	16.7%	28.6%	27.8%
Never	23.5%	41.7%	35.7%	22.2%

**G. Communication and Information Sharing (continued)**

Please rate how much you agree with the following statements. (1-Strongly disagree, 10-Strongly agree)

	Employee of a Ministry/ PMU/Consultant on a WBG-supported Project			Private Sector/ Financial Sector/ Private Bank			NGO/CBO/Academia/ Research Institute/ Think Tank			Other		
	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD
I find the World Bank Group's websites easy to navigate	10	7.50	1.96	4	6.75	1.26	6	6.67	1.21	13	6.46	2.79
I find the information on the World Bank Group's websites useful	10	8.50	1.43	5	8.20	0.45	6	8.17	1.17	13	7.15	1.86
The World Bank Group's social media channels are valuable sources of information about the institution	7	7.00	2.65	2	7.50	0.71	6	8.33	1.63	11	6.55	2.84

H. Background Information

Currently, do you professionally collaborate/work with the World Bank Group in your country?*

Percentage of Respondents	Employee of a Ministry/ PMU/Consultant on a WBG-supported Project	Private Sector/ Financial Sector/ Private Bank	NGO/CBO/Academia/ Research Institute/ Think Tank	Other
Yes	82.4%	33.3%	12.5%	47.4%
No	17.6%	66.7%	87.5%	52.6%

*Significantly different between stakeholder groups

Which of the following agencies of the World Bank Group do you primarily engage with in Solomon Islands? (Select only ONE response)

Percentage of Respondents	Employee of a Ministry/ PMU/Consultant on a WBG-supported Project	Private Sector/ Financial Sector/ Private Bank	NGO/CBO/Academia/ Research Institute/ Think Tank	Other
The World Bank (IDA)	73.3%	14.3%	33.3%	58.8%
The International Finance Corporation	20.0%	42.9%	16.7%	11.8%
The Multilateral Investment Guarantee Agency	0.0%	0.0%	0.0%	0.0%
Other	6.7%	42.9%	50.0%	29.4%

Do your projects involve both the World Bank and the IFC?*

Percentage of Respondents	Employee of a Ministry/ PMU/Consultant on a WBG-supported Project	Private Sector/ Financial Sector/ Private Bank	NGO/CBO/Academia/ Research Institute/ Think Tank	Other
Yes	50.0%	16.7%	0.0%	38.9%
No	50.0%	83.3%	100.0%	61.1%

*Significantly different between stakeholder groups

**H. Background Information (continued)**

If yes, what was your view of how the two institutions work together in Solomon Islands? (Select only ONE response)

Percentage of Respondents	Employee of a Ministry/ PMU/Consultant on a WBG-supported Project	Private Sector/ Financial Sector/ Private Bank	NGO/CBO/Academia/ Research Institute/ Think Tank	Other
The two institutions work well together	66.7%	50.0%	0.0%	83.3%
The way the two institutions work together needs improvement	22.2%	50.0%	0.0%	16.7%
The two institutions do not work well together	0.0%	0.0%	0.0%	0.0%
Don't know	11.1%	0.0%	0.0%	0.0%

Which of the following describes most of your exposure to the World Bank Group in Solomon Islands? (Choose no more than TWO)

Percentage of Respondents (Responses combined)	Employee of a Ministry/ PMU/Consultant on a WBG-supported Project	Private Sector/ Financial Sector/ Private Bank	NGO/CBO/Academia/ Research Institute/ Think Tank	Other
Observer*	6.7%	58.3%	46.2%	22.2%
Use World Bank Group reports/data	6.7%	8.3%	30.8%	33.3%
Engage in World Bank Group related/sponsored events/activities	46.7%	25.0%	23.1%	16.7%
Collaborate as part of my professional duties*	66.7%	25.0%	15.4%	44.4%
Use World Bank Group website for information, data, research, etc.	6.7%	8.3%	30.8%	16.7%

*Significantly different between stakeholder groups

What's your gender?

Percentage of Respondents	Employee of a Ministry/ PMU/Consultant on a WBG-supported Project	Private Sector/ Financial Sector/ Private Bank	NGO/CBO/Academia/ Research Institute/ Think Tank	Other
Female	16.7%	41.7%	62.5%	36.8%
Male	83.3%	58.3%	37.5%	63.2%



Appendix C: Responses to Selected Questions by Level of Collaboration with the World Bank Group¹⁸

Note that this appendix presents comparative analysis of the data from those respondents who collaborate with the WBG vs. those respondents who do not collaborate with the WBG and covers the following selected questions from the FY18 Solomon Islands COS questionnaire: All 10-point scale questions and question B4 "When thinking about how the World Bank Group can have the most impact on development results in Solomon Islands, in which sectors do you believe the World Bank Group should focus most of its resources in Solomon Islands?"

- Collaborating with the WBG N=29 ● Not collaborating with the WBG N=35

B. Overall Attitudes toward the World Bank Group

	Collaborating with the WBG			Not collaborating with the WBG		
	N	Mean	SD	N	Mean	SD
How familiar are you with the work of the World Bank Group in Solomon Islands?*	29	6.69	2.22	35	3.94	2.31

(1-Not familiar at all, 10-Extremely familiar) *Significantly different between collaborators and non-collaborators

	Collaborating with the WBG			Not collaborating with the WBG		
	N	Mean	SD	N	Mean	SD
Overall, please rate your impression of the World Bank Group's effectiveness in Solomon Islands.*	27	6.70	1.51	25	5.08	2.38

(1-Not effective at all, 10-Very effective) *Significantly different between collaborators and non-collaborators

	Collaborating with the WBG			Not collaborating with the WBG		
	N	Mean	SD	N	Mean	SD
To what extent do you believe the World Bank Group's staff is well prepared to help Solomon Islands solve its most complicated development challenges?*	27	6.78	1.45	18	5.39	2.59

(1-To no degree at all, 10-To a very significant degree) *Significantly different between collaborators and non-collaborators

¹⁸ Only 64 respondents provided information about their level of collaboration with the World Bank Group (question H3 in the questionnaire). Therefore, only these respondents were included in the analysis presented in this appendix.



B. Overall Attitudes toward the World Bank Group (continued)

When thinking about how the World Bank Group can have the most impact on development results in Solomon Islands, in which sectors do you believe the World Bank Group should focus most of its resources (financial and knowledge services) in Solomon Islands? (Choose no more than THREE)

Percentage of Respondents (Responses combined)	Collaborating with the WBG	Not collaborating with the WBG
Energy	24.1%	20.0%
Water and sanitation	0.0%	11.4%
Pollution	0.0%	2.9%
Job creation/employment	27.6%	34.3%
Health	6.9%	2.9%
Regional conflict and tensions	0.0%	0.0%
Financial markets	10.3%	2.9%
Social protection	0.0%	0.0%
Gender equity	3.4%	8.6%
Private sector development*	31.0%	8.6%
Education	10.3%	20.0%
Public sector governance/reform	20.7%	25.7%
Security/stabilization/reconstruction	0.0%	0.0%
Global/regional integration	0.0%	0.0%
Food security	3.4%	0.0%
Urban development	0.0%	5.7%
Gender based violence	0.0%	2.9%
Judiciary reform	0.0%	0.0%
Economic growth*	17.2%	40.0%
Disaster risk management	0.0%	0.0%
Equality of opportunity	0.0%	2.9%
Diseases	0.0%	2.9%
Local governance and institutions	3.4%	5.7%
Information and communications technology	6.9%	2.9%
Transport	31.0%	20.0%
Agriculture and rural development*	62.1%	25.7%
Trade and exports	6.9%	5.7%
Crime and violence	0.0%	5.7%
Natural resource management	17.2%	5.7%
Social cohesion	0.0%	2.9%
Climate change	0.0%	0.0%
Poverty reduction	6.9%	14.3%
Anti corruption*	3.4%	20.0%

*Significantly different between collaborators and non-collaborators

How EFFECTIVE do you believe the following World Bank Group's instruments are in supporting the Solomon Islands Government's efforts to reduce poverty? (1-Not effective at all, 10-Very effective)

	Collaborating with the WBG			Not collaborating with the WBG		
	N	Mean	SD	N	Mean	SD
Investment Project Financing	16	6.38	1.82	14	5.86	2.21
Development Policy Financing	16	6.81	1.38	14	5.64	2.02
Trust funds and grants*	18	6.72	1.74	12	5.00	2.49
MIGA Guarantees	12	5.50	2.54	7	5.00	1.73
IFC Investment Services	15	6.27	2.28	11	6.09	1.30
IFC Advisory Services	16	6.44	2.16	12	6.33	1.30

*Significantly different between collaborators and non-collaborators

**B. Overall Attitudes toward the World Bank Group (continued)****To what extent do you agree with the following statements about the World Bank Group's work in Solomon Islands?***(1-Strongly disagree, 10-Strongly agree)*

	Collaborating with the WBG			Not collaborating with the WBG		
	N	Mean	SD	N	Mean	SD
Overall the World Bank Group currently plays a relevant role in development in Solomon Islands	29	7.34	2.02	25	6.72	2.35
The World Bank Group's work is aligned with what I consider the development priorities for Solomon Islands	29	7.21	1.63	25	6.40	2.36

To what extent is the World Bank Group an effective development partner in Solomon Islands, in terms of each of the following? (1-To no degree at all, 10-To a very significant degree)

	Collaborating with the WBG			Not collaborating with the WBG		
	N	Mean	SD	N	Mean	SD
Responsiveness to needs	29	6.34	1.67	21	5.38	1.75
Flexibility (in terms of the institution's products and services)	26	5.88	1.75	19	4.84	1.68
Flexibility (in terms of changing country circumstances)	28	5.93	1.82	18	5.17	1.62
Being inclusive	29	6.48	1.90	18	5.56	1.89
Openness (sharing data and other information)	29	6.55	2.06	23	6.13	2.30
Collaboration with the Government	28	7.75	1.58	21	7.19	2.34
The speed in which it gets things accomplished on the ground	28	5.82	1.85	18	5.72	1.60
Helping to bring discipline/effective supervision to implementation of investment projects	28	6.96	1.69	20	6.80	2.12
Collaboration with civil society	25	6.32	1.86	25	6.04	2.21
Staff accessibility	28	6.39	1.52	18	5.50	2.55
Collaboration with other donors and development partners	25	6.80	1.73	23	7.26	2.28
Collaboration with the private sector	23	6.04	1.82	20	6.10	2.57
Collaboration with the UN	14	6.43	1.65	18	7.28	2.24
Straightforwardness and honesty	26	7.31	1.89	19	7.05	2.50
Treating clients and stakeholders in Solomon Islands with respect	28	7.75	1.88	18	7.50	2.33
Being a long-term partner	27	7.70	1.92	18	8.00	1.97

C. World Bank Group's Effectiveness and Results**In Solomon Islands, to what extent do the World Bank Group's financial resources, advice, and knowledge influence policy related to ... ? (1-To no degree at all, 10-To a very significant degree)**

	Collaborating with the WBG			Not collaborating with the WBG		
	N	Mean	SD	N	Mean	SD
Gender	23	6.00	1.60	17	6.00	1.90
The impact of climate change	23	5.96	1.46	19	6.79	1.78

**C. World Bank Group's Effectiveness and Results (continued)**

How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Solomon Islands? (1-Not effective at all, 10-Very effective)

	Collaborating with the WBG			Not collaborating with the WBG		
	N	Mean	SD	N	Mean	SD
Gender equity	22	5.95	1.59	14	5.21	1.76
Private sector development	22	6.14	1.55	16	5.69	2.47
Public sector governance/reform	24	6.67	1.52	16	7.00	2.00
Food security	18	5.89	1.45	9	5.22	2.22
Energy	24	6.92	1.91	19	6.68	2.31
Water and sanitation	18	6.06	2.13	12	6.00	2.04
Job creation/youth employment	24	6.46	1.22	17	5.94	1.78
Health	19	6.16	1.74	15	5.93	2.19
Transport	21	6.05	1.80	19	6.42	1.80
Agriculture and rural development	20	6.50	1.85	15	5.93	2.46
Trade and exports	17	5.71	1.90	12	5.75	1.91
Natural resource management	20	5.95	1.82	14	6.21	1.85
Climate change	23	6.04	1.80	16	6.69	2.21
Poverty reduction	23	6.70	1.33	13	6.31	2.02
Economic growth	23	6.70	1.52	15	7.13	1.73
Disaster risk management	21	6.57	2.01	15	6.27	2.05
Diseases	16	5.69	1.78	12	5.75	2.49
Information and communications technology	18	5.39	2.09	10	5.30	2.16
Gender based violence	16	5.44	1.63	16	5.38	2.22
Local governance and institutions	22	6.36	1.50	17	6.12	2.37

	Collaborating with the WBG			Not collaborating with the WBG		
	N	Mean	SD	N	Mean	SD
To what extent does the World Bank Group's work help to achieve development results in Solomon Islands?	27	6.74	1.16	23	6.48	2.02

(1-To no degree at all, 10-To a very significant degree)

	Collaborating with the WBG			Not collaborating with the WBG		
	N	Mean	SD	N	Mean	SD
To what extent does the World Bank Group help to build/strengthen existing country systems in Solomon Islands?	24	6.17	1.24	20	6.00	2.27

(1-To no degree at all, 10-To a very significant degree)

To what extent do you agree with the following statements about the World Bank Group in Solomon Islands?

(1-Strongly disagree, 10-Strongly agree)

	Collaborating with the WBG			Not collaborating with the WBG		
	N	Mean	SD	N	Mean	SD
The World Bank Group's financial instruments meet the needs of Solomon Islands	26	6.35	1.85	22	5.73	2.16
The World Bank Group meets Solomon Islands' needs for knowledge services	28	6.36	1.79	23	6.30	2.38

	Collaborating with the WBG			Not collaborating with the WBG		
	N	Mean	SD	N	Mean	SD
How effectively does the World Bank Group help Solomon Islands to mobilize finance for development from private sector sources?	21	5.90	1.30	17	5.06	2.59

(1-Not effectively at all, 10-Very effectively)

**C. World Bank Group's Effectiveness and Results (continued)****How effectively does the World Bank Group support Solomon Islands' efforts ... ? (1-Not effectively at all, 10-Very effectively)**

	Collaborating with the WBG			Not collaborating with the WBG		
	N	Mean	SD	N	Mean	SD
To build stronger domestic resource mobilization systems in the Government (e.g., tax collection)*	22	5.41	1.44	16	6.69	1.70
To develop better and stronger data collection/analytics systems within the Government*	25	5.60	1.68	18	6.94	1.70
To strengthen the country's crisis preparedness	24	5.83	1.79	18	6.72	1.67

*Significantly different between collaborators and non-collaborators

	Collaborating with the WBG			Not collaborating with the WBG		
	N	Mean	SD	N	Mean	SD
How effectively does the World Bank Group's SCD and CPF activities support Solomon Islands' efforts to manage crisis related risks?	10	5.30	2.00	9	6.00	1.94

(1-Not effectively at all, 10-Very effectively)

D. The World Bank Group's Knowledge Work and Activities**In Solomon Islands, to what extent do you believe that the World Bank Group's knowledge work and activities:**

(1-To no degree at all, 10-To a very significant degree)

	Collaborating with the WBG			Not collaborating with the WBG		
	N	Mean	SD	N	Mean	SD
Are timely	23	6.52	1.44	16	6.44	2.28
Include appropriate level of stakeholder involvement during preparation	25	7.12	1.51	18	6.50	2.23
Lead to practical solutions	26	6.69	1.52	16	6.63	1.86
Are accessible (well written and easy to understand)	26	6.81	1.36	16	6.94	2.26
Are source of relevant information on global good practices	26	7.04	1.71	20	7.55	2.50
Are adequately disseminated	24	6.46	1.53	18	6.44	2.33
Are translated enough into local language	21	5.29	2.15	15	3.93	2.28
Are adaptable to Solomon Islands' specific development challenges and country circumstances	24	6.54	1.47	18	5.72	2.47

	Collaborating with the WBG			Not collaborating with the WBG		
	N	Mean	SD	N	Mean	SD
Overall, how significant a contribution do you believe the World Bank Group's knowledge work and activities make to development results in your country?	27	6.70	1.27	23	6.13	2.32
Overall, how would you rate the technical quality of the World Bank Group's knowledge work and activities?	27	7.37	1.11	20	7.15	2.03

(1-Not significant at all, 10-Very significant; 1-Very low technical quality, 10-Very high technical quality)



E. Working with the World Bank Group

To what extent do you agree/disagree with the following statements? (1-Strongly disagree, 10-Strongly agree)

	Collaborating with the WBG			Not collaborating with the WBG		
	N	Mean	SD	N	Mean	SD
The World Bank Group disburses funds promptly	25	6.32	2.12	17	5.76	2.36
The World Bank Group effectively monitors and evaluates the projects and programs it supports	27	7.70	1.30	19	6.95	2.09
The World Bank Group's approvals and reviews are done in a timely fashion	27	7.00	1.75	17	6.29	2.34
The World Bank Group's "Safeguard Policy" requirements are reasonable	24	6.75	2.15	18	6.06	2.62
The World Bank Group's conditions on its lending are reasonable	22	6.95	1.91	14	6.36	1.91
The World Bank Group takes decisions quickly in Solomon Islands	24	6.33	2.10	16	6.00	1.97
Working with the World Bank Group increases Solomon Islands' institutional capacity	26	7.00	2.02	20	6.85	2.30
Where country systems are adequate, the World Bank Group makes appropriate use of them	23	6.83	2.25	16	7.25	2.18

	Collaborating with the WBG			Not collaborating with the WBG		
	N	Mean	SD	N	Mean	SD
To what extent do you believe the World Bank Group is adequately staffed in Solomon Islands?	23	5.78	1.98	12	5.92	2.35

(1-To no degree at all, 10-To a very significant degree)

F. The Future Role of the World Bank Group in Solomon Islands

To what degree does the World Bank Group support with its resources? (1-To no degree at all, 10-To a very significant degree)

	Collaborating with the WBG			Not collaborating with the WBG		
	N	Mean	SD	N	Mean	SD
Social cohesion*	19	6.42	1.57	11	4.91	2.43
Public financial management	24	6.63	1.71	17	6.76	1.99
Reducing gender based violence	16	6.50	1.75	12	5.75	1.71
Crisis preparedness	18	6.56	1.58	10	6.60	1.58
Crisis response	19	6.42	1.71	14	6.21	2.22
Access to justice systems	18	6.11	1.97	12	5.92	1.68
Security mechanisms	13	5.31	1.55	8	6.13	1.36
Conflict resolution mechanisms	16	5.87	1.59	12	5.08	1.83
Support domestic resource mobilization	15	6.53	1.68	13	5.69	2.21
Access to basic services*	20	7.10	1.59	15	5.67	2.29
Capacity of state institutions	23	6.65	1.82	12	7.00	1.71
Jobs*	22	7.18	1.50	13	5.69	2.32
Improving livelihoods	24	7.33	1.61	15	6.33	2.26
Food security	18	6.83	1.20	11	6.09	2.59
Social safety nets	15	6.33	1.18	12	6.17	2.29
Stimulating dialogue to promote peace and stability	15	6.27	1.94	12	6.50	1.78

*Significantly different between collaborators and non-collaborators

**G. Communication and Information Sharing**

Please rate how much you agree with the following statements. (1-Strongly disagree, 10-Strongly agree)

	Collaborating with the WBG			Not collaborating with the WBG		
	N	Mean	SD	N	Mean	SD
I find the World Bank Group's websites easy to navigate	20	7.30	1.72	13	6.15	2.58
I find the information on the World Bank Group's websites useful	20	7.85	1.73	14	7.93	1.33
The World Bank Group's social media channels are valuable sources of information about the institution	15	7.33	2.26	11	6.91	2.77



Appendix D: Responses to Selected Questions by Year¹⁹

All data presented in this appendix are weighted. As a result, means of the FY 2018 data and the total number of respondents indicated will be slightly different from the aggregated responses in Appendix A. Similarly, responses from FY 2015 respondents and the total number of respondents indicated may differ from those reported in the FY 2015 COS report.

- FY 2015 Number of comparable respondents = 50
- FY 2018 Number of comparable respondents = 52

By weighting, the FY 2015 and FY 2018 samples have the same stakeholder composition and thus are comparable. The weighted percentage of a stakeholder group is determined by the extent to which the World Bank Group interacts with them in the country and the percentage this group usually makes up in the past aggregated annual global data. The weighted stakeholder breakdown is presented below:

Percentage of Respondents	FY 2015	FY 2018
Office of Parliamentarian	6%	6%
Government Institutions	35%	35%
Bilateral/Multilateral Agencies	12%	12%
Civil Society	20%	20%
Private Sector	21%	21%
Media	6%	6%

A. General Issues facing Solomon Islands

In general would you say that Solomon Islands is headed in...?

Percentage of Respondents	FY 2015	FY 2018
The right direction	50.0%	30.2%
The wrong direction	18.8%	27.9%
Not sure	31.3%	41.9%

B. Overall Attitudes toward the World Bank Group

	FY 2015			FY 2018		
	N	Mean	SD	N	Mean	SD
How familiar are you with the work of the World Bank Group in Solomon Islands?	50	6.20	2.46	52	5.60	2.66

(1-Not familiar at all, 10-Extremely familiar)

	FY 2015			FY 2018		
	N	Mean	SD	N	Mean	SD
Overall, please rate your impression of the World Bank Group's effectiveness in Solomon Islands.	45	6.50	2.17	42	6.21	2.20

(1-Not effective at all, 10-Very effective)

	FY 2015			FY 2018		
	N	Mean	SD	N	Mean	SD
To what extent do you believe the World Bank Group's staff is well prepared to help Solomon Islands solve its most complicated development challenges?	39	6.58	1.99	38	6.43	2.14

(1-To no degree at all, 10-To a very significant degree)

¹⁹ Only those questions that were asked in the FY 2015 and FY 2018 country opinion surveys, with similar response scales/options, are presented in this appendix.

**B. Overall Attitudes toward the World Bank Group (continued)**

To what extent do you believe that the World Bank Group's work and support help the poorest in Solomon Islands?
(Select only ONE response)

Percentage of Respondents	FY 2015	FY 2018
To a fully sufficient degree	4.0%	0.0%
To a somewhat sufficient degree	38.0%	50.9%
To a somewhat insufficient degree	26.0%	13.2%
To a very insufficient degree	12.0%	9.4%
Don't know	20.0%	26.4%

To what extent do you agree with the following statements about the World Bank Group's work in Solomon Islands?
(1-Strongly disagree, 10-Strongly agree)

	FY 2015			FY 2018		
	N	Mean	SD	N	Mean	SD
Overall the World Bank Group currently plays a relevant role in development in Solomon Islands	48	7.46	1.49	44	7.26	2.07
The World Bank Group's work is aligned with what I consider the development priorities for Solomon Islands	46	7.19	1.78	42	6.82	2.08

To what extent is the World Bank Group an effective development partner in Solomon Islands, in terms of each of the following? (1-To no degree at all, 10-To a very significant degree)

	FY 2015			FY 2018		
	N	Mean	SD	N	Mean	SD
Responsiveness to needs	41	6.82	1.71	40	6.19	1.80
Flexibility (in terms of the institution's products and services)	41	6.08	1.99	36	5.65	1.83
Flexibility (in terms of changing country circumstances)	37	6.16	2.18	38	5.87	1.75
Being inclusive	41	6.79	1.99	37	6.39	1.73
Openness (sharing data and other information)	46	6.53	2.08	41	6.82	2.03
Collaboration with the Government	40	7.88	1.67	41	7.52	1.83
The speed in which it gets things accomplished on the ground	39	6.03	1.86	37	5.89	1.66
Helping to bring discipline/effective supervision to implementation of investment projects				38	7.17	1.73
Collaboration with civil society	35	6.79	2.28	38	6.45	1.86
Staff accessibility	44	6.73	2.24	38	6.32	1.94
Collaboration with other donors and development partners*	38	8.27	1.69	39	7.06	1.98
Collaboration with the private sector	38	6.54	1.98	34	6.17	2.13
Collaboration with the UN				25	6.53	1.96
Straightforwardness and honesty	41	7.41	1.75	36	7.00	2.02
Treating clients and stakeholders in Solomon Islands with respect	42	7.79	1.59	37	7.60	1.96
Being a long-term partner	44	8.01	1.85	37	7.92	1.81

*Significantly different between FY2015 and FY2018



C. World Bank Group's Effectiveness and Results

How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Solomon Islands? (1-Not effective at all, 10-Very effective)

	FY 2015			FY 2018		
	N	Mean	SD	N	Mean	SD
Gender equity	29	6.22	1.89	29	5.84	1.58
Private sector development	28	6.92	2.23	29	6.09	2.07
Public sector governance/reform	37	6.61	2.24	33	6.82	1.62
Food security	16	5.77	2.32	21	6.10	1.64
Energy	32	7.00	2.43	34	6.90	1.91
Water and sanitation	21	6.40	2.91	22	6.06	1.93
Job creation/youth employment	31	6.27	2.31	34	6.26	1.39
Health	23	6.38	1.99	25	5.91	1.85
Transport	26	6.50	2.12	33	6.42	1.77
Trade and exports	13	6.11	2.45	22	5.93	1.76
Climate change	23	5.88	2.65	30	6.69	1.75
Poverty reduction	26	6.30	2.16	29	6.59	1.49
Economic growth	33	6.86	2.21	31	6.94	1.56
Information and communications technology	19	6.06	2.37	20	5.36	2.09

	FY 2015			FY 2018		
	N	Mean	SD	N	Mean	SD
To what extent does the World Bank Group's work help to achieve development results in Solomon Islands?	47	6.64	1.97	42	6.76	1.54

(1-To no degree at all, 10-To a very significant degree)

To what extent do you agree with the following statements about the World Bank Group in Solomon Islands?

(1-Strongly disagree, 10-Strongly agree)

	FY 2015			FY 2018		
	N	Mean	SD	N	Mean	SD
The World Bank Group's financial instruments meet the needs of Solomon Islands	43	5.79	2.24	40	6.13	2.07
The World Bank Group meets Solomon Islands' needs for knowledge services	46	6.21	1.84	40	6.51	2.09

D. The World Bank Group's Knowledge Work and Activities

How frequently do you consult World Bank Group's knowledge work and activities in the work you do?

Percentage of Respondents	FY 2015	FY 2018
Weekly	14.0%	7.8%
Monthly	20.0%	15.7%
A few times a year	28.0%	29.4%
Rarely	28.0%	23.5%
Never	10.0%	23.5%

**D. The World Bank Group's Knowledge Work and Activities (continued)**

In Solomon Islands, to what extent do you believe that the World Bank Group's knowledge work and activities:

(1-To no degree at all, 10-To a very significant degree)

	FY 2015			FY 2018		
	N	Mean	SD	N	Mean	SD
Are timely	38	6.02	1.97	31	6.67	1.73
Include appropriate level of stakeholder involvement during preparation	40	6.24	1.77	36	6.82	1.79
Lead to practical solutions*	42	6.03	2.05	35	6.85	1.41
Are accessible (well written and easy to understand)	39	6.29	2.05	33	6.98	1.36
Are source of relevant information on global good practices	38	6.70	1.92	36	7.47	1.83
Are adequately disseminated	39	6.28	1.65	35	6.40	1.66
Are translated enough into local language	28	4.32	2.35	27	4.86	2.10
Are adaptable to Solomon Islands' specific development challenges and country circumstances	36	5.78	1.83	34	6.36	1.85

**Significantly different between FY2015 and FY2018*

	FY 2015			FY 2018		
	N	Mean	SD	N	Mean	SD
Overall, how significant a contribution do you believe the World Bank Group's knowledge work and activities make to development results in your country?	44	6.75	1.69	39	6.62	1.78
Overall, how would you rate the technical quality of the World Bank Group's knowledge work and activities?	46	7.20	1.62	37	7.41	1.50

(1-Not significant at all, 10-Very significant; 1-Very low technical quality, 10-Very high technical quality)

E. Working with the World Bank Group

To what extent do you agree/disagree with the following statements? (1-Strongly disagree, 10-Strongly agree)

	FY 2015			FY 2018		
	N	Mean	SD	N	Mean	SD
The World Bank Group disburses funds promptly	32	5.82	2.28	33	6.09	2.18
The World Bank Group effectively monitors and evaluates the projects and programs it supports	39	6.94	2.04	37	7.50	1.66
The World Bank Group's approvals and reviews are done in a timely fashion	34	6.39	2.35	36	6.72	2.07
The World Bank Group's "Safeguard Policy" requirements are reasonable	28	6.38	2.00	31	6.46	2.44
The World Bank Group's conditions on its lending are reasonable	24	6.33	1.95	28	6.95	1.98
The World Bank Group takes decisions quickly in Solomon Islands	30	5.91	2.01	31	6.27	2.18
Working with the World Bank Group increases Solomon Islands' institutional capacity	35	6.60	2.02	38	7.17	1.93
Where country systems are adequate, the World Bank Group makes appropriate use of them*	31	6.03	2.30	31	7.23	2.09

**Significantly different between FY2015 and FY2018*

**F. The Future Role of the World Bank Group in Solomon Islands**

When considering the combination of services that the World Bank Group offers in Solomon Islands, and taking into account its limited level of resources, which ONE of the following do you believe the World Bank Group should offer more of in Solomon Islands? (Select only ONE response)

Percentage of Respondents	FY 2015	FY 2018
Financial services	29.4%	20.8%
Knowledge products and analytics	21.6%	20.8%
Convening services	5.9%	10.4%
None of the above	0.0%	0.0%
The combination is appropriate for Solomon Islands	29.4%	31.3%
Don't know	13.7%	16.7%

G. Communication and Information Sharing

Are you aware of the World Bank Group's Access to Information Policies under which the World Bank Group discloses any information in its possession that is not on a list of exceptions?

Percentage of Respondents	FY 2015	FY 2018
Yes	14.6%	22.0%
No	85.4%	78.0%

Do you have reliable access to the Internet?

Percentage of Respondents	FY 2015	FY 2018
Yes	86.7%	90.2%
No	13.3%	9.8%

Do you use/have you used the World Bank Group website?

Percentage of Respondents	FY 2015	FY 2018
Yes	48.9%	49.0%
No	51.1%	51.0%

Which Internet connection do you use primarily when visiting a World Bank Group website?

Percentage of Respondents	FY 2015	FY 2018
High speed/WiFi	81.1%	87.5%
Dial-up	18.9%	12.5%

Please rate how much you agree with the following statements. (1-Strongly disagree, 10-Strongly agree)

	FY 2015			FY 2018		
	N	Mean	SD	N	Mean	SD
I find the World Bank Group's websites easy to navigate	25	6.94	2.17	27	7.02	1.79
I find the information on the World Bank Group's websites useful	24	7.80	1.30	29	8.03	1.20
The World Bank Group's social media channels are valuable sources of information about the institution	16	7.11	2.27	20	7.28	2.19



Appendix E: Indicator Questions as a Function of Exposure to the World Bank Group

Indicator Question	Currently, do you professionally collaborate/work with the World Bank Group in your country?		Which of the following describes most of your exposure to the World Bank Group in Solomon Islands? (Choose no more than TWO)									
	Not collaborating with the WBG	Collaborating with the WBG	Observer		Use WBG reports/data		Engage in WBG activities		Collaborate		Use WBG website	
			No Mean	Yes Mean	No Mean	Yes Mean	No Mean	Yes Mean	No Mean	Yes Mean	No Mean	Yes Mean
Overall, please rate your impression of the World Bank Group's effectiveness in Solomon Islands.	5.08	6.70	6.25	5.83	6.05	6.50	6.03	6.40	6.07	6.24	6.10	6.37
Overall the World Bank Group currently plays a relevant role in development in Solomon Islands	6.72	7.34	7.22	6.92	6.90	8.22	7.26	6.88	7.11	7.17	7.02	7.86
The World Bank Group's work is aligned with what I consider the development priorities for Solomon Islands	6.40	7.21	6.92	6.67	6.64	7.70	7.00	6.53	6.89	6.82	6.82	7.00
Responsiveness to needs	5.38	6.34	5.97	5.50	5.92	5.70	5.90	5.81	5.68	6.09	5.77	6.38
Flexibility (in terms of the institution's products and services)	4.84	5.88	5.66	4.89	5.47	5.56	5.50	5.47	5.38	5.60	5.37	6.17
Flexibility (in terms of changing country circumstances)	5.17	5.93	5.76	5.22	5.48	6.22	5.85	5.31	5.59	5.70	5.54	6.14
Being inclusive	5.56	6.48	6.09	6.63	6.22	6.10	6.44	5.73	6.00	6.40	6.14	6.50
Openness (sharing data and other information)	6.13	6.55	6.51	6.44	6.57	6.27	6.59	6.31	6.24	6.78	6.29	7.71
Collaboration with the Government	7.19	7.75	7.46	7.30	7.46	7.25	7.48	7.31	7.61	7.23	7.34	7.86
The speed in which it gets things accomplished on the ground	5.72	5.82	5.74	5.89	5.79	5.67	5.81	5.69	6.09	5.43	5.73	6.00
Helping to bring discipline/effective supervision to implementation of investment projects	6.80	6.96	6.97	6.30	6.67	7.44	6.90	6.69	6.78	6.86	6.71	7.43
Collaboration with civil society	6.04	6.32	6.17	6.20	6.25	5.90	6.23	6.07	5.81	6.65	6.27	5.78
Staff accessibility	5.50	6.39	6.21	5.75	6.15	6.00	6.35	5.75	5.73	6.55	5.89	7.50
Collaboration with other donors and development partners	7.26	6.80	7.26	7.00	7.14	7.50	7.23	7.14	7.30	7.10	6.97	8.25
Collaboration with the private sector	6.10	6.04	6.32	5.22	5.91	6.75	6.23	5.79	6.09	6.06	5.82	7.29
Collaboration with the UN	7.28	6.43	6.78	7.25	6.96	6.60	6.86	7.00	7.11	6.62	6.78	7.75
Straightforwardness and honesty	7.05	7.31	7.06	7.89	7.33	6.75	7.59	6.53	7.14	7.32	7.11	8.00
respect	7.50	7.75	7.63	7.67	7.72	7.25	7.86	7.25	7.41	7.86	7.49	8.80
Being a long-term partner	8.00	7.70	7.76	7.88	7.91	7.25	7.96	7.43	7.57	8.00	7.74	8.00
To what extent does the World Bank Group's work help to achieve development results in Solomon Islands?	6.48	6.74	6.72	6.30	6.68	6.44	6.55	6.80	6.62	6.65	6.61	6.75
To what extent does the World Bank Group help to build/strengthen existing country systems in Solomon Islands?	6.00	6.17	6.06	6.00	6.23	5.50	5.93	6.31	5.88	6.29	6.11	5.67
The World Bank Group's financial instruments meet the needs of Solomon Islands	5.73	6.35	6.11	5.90	6.21	5.64	6.41	5.44	5.80	6.40	5.97	6.67
The World Bank Group meets Solomon Islands's needs for knowledge services	6.30	6.36	6.51	6.00	6.41	6.36	6.56	6.06	6.26	6.57	6.24	7.29
The World Bank Group's knowledge work and activities are adaptable to Solomon Islands's specific development challenges and country circumstances	5.72	6.54	6.28	5.38	6.03	6.33	6.15	6.00	6.05	6.17	6.03	6.38
Overall, how significant a contribution do you believe the World Bank Group's knowledge work and activities make to development results in your country?	6.13	6.70	6.47	6.10	6.38	6.45	6.47	6.25	6.19	6.64	6.30	6.87
Overall, how would you rate the technical quality of the World Bank Group's knowledge work and activities?	7.15	7.37	7.43	7.10	7.31	7.50	7.43	7.20	7.42	7.29	7.24	8.00
Islands	6.00	6.33	6.20	6.14	6.39	5.56	6.16	6.25	6.29	6.10	6.06	7.00
Where country systems are adequate, the World Bank Group makes appropriate use of them	7.25	6.83	7.15	7.00	7.31	6.56	7.19	6.89	6.88	7.33	7.21	6.67

Yellow highlight indicates significant difference between Yes and No means.



Appendix F: Solomon Islands FY 2018 Questionnaire



World Bank Group Country Survey FY 2018 – Solomon Islands

The World Bank Group is interested in gauging the views of clients and partners who are either involved in development in Solomon Islands or who observe activities related to social and economic development. The following survey will give the World Bank Group's team that works in Solomon Islands, greater insight into how the Bank's work is perceived. This is one tool the World Bank Group uses to assess the views of its stakeholders, and to develop more effective strategies that support development in Solomon Islands.

A local independent firm has been hired to oversee the logistics of this survey. This ensures anonymity and confidentiality. We hope you'll be candid.

Finally, the survey relates to the World Bank Group's work. The World Bank Group consists of IBRD, IDA, IFC, MIGA, and ICSID. When responding to the survey, please consider the area of the World Bank Group with which you are most familiar.

To complete the survey, please circle/check the response that most accurately reflects your opinion. If you prefer not to answer a question, please leave it blank. If you feel that you do not have an adequate amount of information on a subject, please check "Don't know".

PLEASE NOTE: IN SOME CASES THE SURVEY WILL ASK FOR A SPECIFIC NUMBER OF RESPONSES. PLEASE DO NOT CHOOSE ANY MORE THAN REQUESTED. IF MORE RESPONSES ARE CHOSEN, DATA CANNOT BE INCLUDED IN ANALYSIS.

**SECTION A: GENERAL ISSUES FACING SOLOMON ISLANDS**

A1. In general, would you say that Solomon Islands is headed in ... ?	
1	The right direction
2	The wrong direction
3	Not sure

A2. Listed below are a number of development priorities in Solomon Islands.			
Please identify which of the following you consider the most important development priorities in Solomon Islands. (Choose no more than THREE)			
1	Social protection (e.g., pensions, targeted social assistance)	18	Transport (e.g., roads, bridges, airports, transportation)
2	Gender equity (closing the gap between women and men, and boys and girls)	19	Agriculture and rural development
3	Private sector development	20	Trade and exports (ease of access to markets)
4	Education	21	Crime and violence
5	Security/stabilization/reconstruction	22	Social cohesion
6	Public sector governance/reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform)	23	Natural resource management (e.g., mining, forestry, fisheries)
7	Global/regional integration	24	Climate change (e.g., mitigation, adaptation)
8	Food security	25	Poverty reduction
9	Urban development	26	Anti corruption
10	Energy (e.g., low cost electricity, increased access)	27	Judiciary reform
11	Water and sanitation	28	Economic growth
12	Regional conflict and tensions	29	Local governance and institutions
13	Pollution	30	Disaster risk management
14	Job creation/employment	31	Equality of opportunity (i.e., social inclusion)
15	Health	32	Diseases (e.g., non-communicable diseases such as diabetes and high blood pressure)
16	Financial markets	33	Information and communications technology (e.g., cheaper Internet, phone and mobile services)
17	Gender based violence		

**SECTION A: GENERAL ISSUES**

A3. Poverty reduction is a broad term that encompasses work in many different areas.			
Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Solomon Islands? (Choose no more than THREE)			
1	Economic growth	17	Water and sanitation
2	Disaster risk management	18	Pollution
3	Equality of opportunity (i.e., social inclusion)	19	Job creation/employment
4	Diseases (e.g., non-communicable diseases such as diabetes and high blood pressure)	20	Health
5	Local governance and institutions	21	Security/stabilization/reconstruction
6	Information and communications technology (e.g., cheaper Internet, phone and mobile services)	22	Financial markets
7	Social protection (e.g., pensions, targeted social assistance)	23	Public sector governance/reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform)
8	Agriculture and rural development	24	Gender equity (closing the gap between women and men, and boys and girls)
9	Trade and exports (ease of access to markets)	25	Private sector development
10	Crime and violence	26	Education
11	Climate change (e.g., mitigation, adaptation)	27	Global/regional integration
12	Transport (e.g., roads, bridges, airports, transportation)	28	Food security
13	Social cohesion	29	Regional conflict and tensions
14	Energy (e.g., low cost electricity, increased access)	30	Urban development
15	Anti corruption	31	Natural resource management (e.g., mining, forestry, fisheries)
16	Judiciary reform	32	Gender based violence

**SECTION A: GENERAL ISSUES**

A4. The World Bank Group's "Shared Prosperity" goal captures two key elements, economic growth and equity. It will seek to foster income growth among the bottom 40 percent of a country's population. Improvement in the Shared Prosperity Indicator requires growth and well-being of the less well-off. When thinking about the idea of "shared prosperity" in your country, which of the following TWO best illustrate how this would be achieved in Solomon Islands?

(Choose no more than TWO)

1	Greater access to health and nutrition for citizens
2	Better entrepreneurial opportunities (i.e., to start small and medium sized businesses)
3	A growing middle class
4	Better opportunity for the poor who live in rural areas
5	Better opportunity for the poor who live in urban areas
6	Consistent economic growth
7	More reliable social safety net
8	Greater access to micro-finance for the poor
9	Greater voice and participation for citizens to help ensure greater accountability
10	Education and training that better ensure job opportunity
11	Better quality public services
12	Better employment opportunities for young people
13	Better employment opportunities for women
14	Other (please specify): _____

A5. When considering the characteristics of a fragile state, please identify which of the following best illustrate fragility in Solomon Islands. (Choose no more than TWO)

1	None. I do not consider Solomon Islands a fragile state.
2	Policy inconsistency
3	Weak social cohesion
4	Weak institutional capacity
5	Food insecurity
6	High levels of corruption
7	Weak accountability
8	Lack of security (i.e., conflict and violence)
9	Political uncertainty
10	Lack of access to development finance
11	Other (please specify): _____

**SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP**

B1. How familiar are you with the work of the World Bank Group in Solomon Islands?									
1	2	3	4	5	6	7	8	9	10
Not familiar at all								Extremely familiar	

B2. Overall, please rate your impression of the World Bank Group's effectiveness in Solomon Islands.										
1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
Not effective at all								Very effective		Don't know

B3. To what extent do you believe the World Bank Group's staff is well prepared (e.g., skills and knowledge) to help Solomon Islands solve its most complicated development challenges?										
1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
To no degree at all								To a very significant degree		Don't know

B4. When thinking about how the World Bank Group can have the most impact on development results in Solomon Islands, in which sectors do you believe the World Bank Group should focus most of its resources (financial and knowledge services) in Solomon Islands? (Choose no more than THREE)			
1	Energy (e.g., low cost electricity, increased access)	18	Judiciary reform
2	Water and sanitation	19	Economic growth
3	Pollution	20	Disaster risk management
4	Job creation/employment	21	Equality of opportunity (i.e., social inclusion)
5	Health	22	Diseases (e.g., non-communicable diseases such as diabetes and high blood pressure)
6	Regional conflict and tensions	23	Local governance and institutions
7	Financial markets	24	Information and communications technology (e.g., cheaper Internet, phone and mobile services)
8	Social protection (e.g., pensions, targeted social assistance)	25	Transport (e.g., roads, bridges, airports, transportation)
9	Gender equity (closing the gap between women and men, and boys and girls)	26	Agriculture and rural development
10	Private sector development	27	Trade and exports (ease of access to markets)
11	Education	28	Crime and violence
12	Public sector governance/reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform)	29	Natural resource management (e.g., mining, forestry, fisheries)
13	Security/stabilization/reconstruction	30	Social cohesion
14	Global/regional integration	31	Climate change (e.g., mitigation, adaptation)
15	Food security	32	Poverty reduction
16	Urban development	33	Anti corruption
17	Gender based violence		

**SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP**

B5. When thinking about the World Bank Group's role, which activity do you believe is of greatest VALUE and which activity is of second greatest value in Solomon Islands?			
		Greatest Value (Choose only ONE)	Second Greatest Value (Choose only ONE)
1	Bringing together different groups of stakeholders	<input type="checkbox"/>	<input type="checkbox"/>
2	Capacity development related to World Bank Group supported projects	<input type="checkbox"/>	<input type="checkbox"/>
3	Technical assistance	<input type="checkbox"/>	<input type="checkbox"/>
4	Policy advice, studies, analyses	<input type="checkbox"/>	<input type="checkbox"/>
5	Financial resources	<input type="checkbox"/>	<input type="checkbox"/>
6	Data and statistics	<input type="checkbox"/>	<input type="checkbox"/>
7	Promoting knowledge sharing	<input type="checkbox"/>	<input type="checkbox"/>
8	Implementation support	<input type="checkbox"/>	<input type="checkbox"/>
9	Mobilizing third party financial resources	<input type="checkbox"/>	<input type="checkbox"/>
10	Donor coordination	<input type="checkbox"/>	<input type="checkbox"/>
11	Strategy formulation (e.g., PRSP assistance)	<input type="checkbox"/>	<input type="checkbox"/>
12	Other (please specify): _____	<input type="checkbox"/>	<input type="checkbox"/>

B6. Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in Solomon Islands? (Choose no more than TWO)	
1	Not willing to honestly criticize policies and reform efforts in the country
2	Staff too inaccessible
3	Not collaborating enough with private sector
4	Not adequately collaborating with organizations such as bilaterals, multilaterals, trust funds, UN agencies
5	Not aligned with country priorities
6	Not adequately sensitive to political/social realities in Solomon Islands
7	Too influenced by developed countries
8	World Bank Group's processes too slow
9	World Bank Group's processes too complex
10	Not exploring alternative policy options
11	Not sufficiently focused on results
12	Not in it for the long term
13	Its advice and strategies do not lend themselves to practical problem solving
14	Not collaborating enough with civil society (including NGOs, CBOs, beneficiary representatives)
15	Not enough public disclosure of its work
16	Arrogant in its approach
17	Inadequate World Bank Group's staffing in Solomon Islands
18	The credibility of its knowledge/data
19	Not focused enough on issues that are unique to post-conflict countries
20	Inadequate number of World Bank Group staff members located in the country
21	Other (please specify): _____
22	Don't know

**SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP**

B7. To what extent do you believe that the World Bank Group's work and support help the poorest in Solomon Islands? (Select only ONE response)

1	To a fully sufficient degree
2	To a somewhat sufficient degree
3	To a somewhat insufficient degree
4	To a very insufficient degree
5	Don't know

B8. How EFFECTIVE do you believe the following World Bank Group's instruments are in supporting the Solomon Islands Government's efforts to reduce poverty? (If you have NO exposure to/experience with the instruments listed below, please select "N/A")

		Not effective at all										Very effective	N/A
		1	2	3	4	5	6	7	8	9	10		
1	Investment Project Financing (IPF)	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
2	Development Policy Financing (DPF)	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
3	Trust funds and grants	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
4	MIGA Guarantees	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
5	IFC Investment Services	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
6	IFC Advisory Services	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>

B9. In addition to the regular relations with the national government, which TWO of the following groups should the World Bank Group collaborate with more in your country? (Choose no more than TWO)

1	Beneficiaries	9	Foundations
2	Youth/university groups	10	Media
3	Private sector	11	UN and regional peace keeping forces
4	Local government	12	Emerging donors
5	Donor community	13	UN agencies
6	NGOs/Community Based Organizations	14	Regional organizations (e.g., The Forum Fisheries Agency (FFA), South Pacific Commission (SPC), Pacific Islands Forum Secretariat)
7	Academia/think tanks/research institutes	15	Other (please specify): _____
8	Parliament	16	Don't know

To what extent do you agree with the following statements about the World Bank Group's work in Solomon Islands?

		Strongly disagree										Strongly agree	Don't know
		1	2	3	4	5	6	7	8	9	10		
B10	Overall the World Bank Group currently plays a relevant role in development in Solomon Islands	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
B11	The World Bank Group's work is aligned with what I consider the development priorities for Solomon Islands	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>

**SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP**

To what extent is the World Bank Group an effective development partner in Solomon Islands, in terms of each of the following?												
		To no degree at all					To a very significant degree					Don't know
		1	2	3	4	5	6	7	8	9	10	
B12	Responsiveness to needs											<input type="checkbox"/>
B13	Flexibility (in terms of the institution's products and services)											<input type="checkbox"/>
B14	Flexibility (in terms of changing country circumstances)											<input type="checkbox"/>
B15	Being inclusive											<input type="checkbox"/>
B16	Openness (sharing data and other information)											<input type="checkbox"/>
B17	Collaboration with the Government											<input type="checkbox"/>
B18	The speed in which it gets things accomplished on the ground											<input type="checkbox"/>
B19	Helping to bring discipline/effective supervision to implementation of investment projects											<input type="checkbox"/>
B20	Collaboration with civil society											<input type="checkbox"/>
B21	Staff accessibility											<input type="checkbox"/>
B22	Collaboration with other donors and development partners											<input type="checkbox"/>
B23	Collaboration with the private sector											<input type="checkbox"/>
B24	Collaboration with the UN											<input type="checkbox"/>
B25	Straightforwardness and honesty											<input type="checkbox"/>
B26	Treating clients and stakeholders in Solomon Islands with respect											<input type="checkbox"/>
B27	Being a long-term partner											<input type="checkbox"/>

B28. To what extent does the World Bank Group partner with the right people to support work on the ground in Solomon Islands? (Select only ONE response)	
1	Nearly never
2	Rarely
3	Sometimes
4	Nearly always
5	Don't know
6	Prefer not to answer

**SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP**

B29. Which TWO organizations do you think it is most valuable for the World Bank Group to collaborate with to tackle fragility in Solomon Islands? (Select no more than TWO)	
1	World Food Program (WFP)
2	World Health Organization (WHO)
3	United Nations Development Program (UNDP)
4	United Nations Peacekeeping
5	Save the Children
6	The Red Cross
7	The United Nations International Children's Emergency Fund (UNICEF)
8	The International Committee of the Red Cross (ICRC)
9	None. I don't believe the World Bank Group needs to partner with the UN organizations.
10	Don't know

B30. When World Bank Group assisted reform efforts fail or are slow to take place, which of the following would you attribute this to? (Choose no more than THREE)	
1	The World Bank Group does not provide the government with consistent support throughout the reform effort
2	Political pressures and obstacles
3	Reforms are not well thought out in light of country challenges
4	Poor coordination within the Government
5	There is an inadequate level of private sector participation and support
6	Poor donor coordination
7	The World Bank Group is not sensitive enough to political/social realities on the ground
8	Lack of/inadequate levels of capacity in Government
9	There is not an adequate level of citizen/civil society participation
10	Corruption
11	Poor coordination within the World Bank Group
12	Ongoing conflict and instability
13	Inadequate funding
14	Other (please specify): _____

**SECTION C: WORLD BANK GROUP'S EFFECTIVENESS AND RESULTS**

C1. In Solomon Islands, to what extent do the World Bank Group's financial resources, advice, and knowledge influence policy related to ... ?												
		To no degree at all					To a very significant degree					Don't know
		1	2	3	4	5	6	7	8	9	10	
1	Gender (i.e., closing the gap between women and men, and boys and girls)											<input type="checkbox"/>
2	The impact of climate change											<input type="checkbox"/>

C2. How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Solomon Islands? (If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know")												
		Not effective at all					Very effective					Don't know
		1	2	3	4	5	6	7	8	9	10	
1	Gender equity (closing the gap between women and men, and boys and girls)											<input type="checkbox"/>
2	Private sector development											<input type="checkbox"/>
3	Public sector governance/reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform)											<input type="checkbox"/>
4	Food security											<input type="checkbox"/>
5	Energy (e.g., low cost electricity, increased access)											<input type="checkbox"/>
6	Water and sanitation											<input type="checkbox"/>
7	Job creation/youth employment											<input type="checkbox"/>
8	Health											<input type="checkbox"/>
9	Transport (e.g., roads, bridges, airports, transportation)											<input type="checkbox"/>
10	Agriculture and rural development											<input type="checkbox"/>
11	Trade and exports (ease of access to markets)											<input type="checkbox"/>
12	Natural resource management (e.g., mining, forestry, fisheries)											<input type="checkbox"/>
13	Climate change (e.g., mitigation, adaptation)											<input type="checkbox"/>
14	Poverty reduction											<input type="checkbox"/>
15	Economic growth											<input type="checkbox"/>
16	Disaster risk management											<input type="checkbox"/>
17	Diseases (e.g., non-communicable diseases such as diabetes and high blood pressure)											<input type="checkbox"/>
18	Information and communications technology (e.g., cheaper Internet, phone and mobile services)											<input type="checkbox"/>
19	Gender based violence											<input type="checkbox"/>
20	Local governance and institutions											<input type="checkbox"/>

**SECTION C: WORLD BANK GROUP'S EFFECTIVENESS AND RESULTS**

C3. To what extent does the World Bank Group's work help to achieve development results in Solomon Islands?											
1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
To no degree at all									To a very significant degree		Don't know

C4. To what extent does the World Bank Group help to build/strengthen existing country systems (e.g., procurement, financial management, etc.) in Solomon Islands?											
1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
To no degree at all									To a very significant degree		Don't know

To what extent do you agree with the following statements about the World Bank Group in Solomon Islands?														
		Strongly disagree										Strongly agree		Don't know
C5	The World Bank Group's financial instruments (i.e., investment lending, Development Policy Loan, Trust Funds, etc.) meet the needs of Solomon Islands	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>		
C6	The World Bank Group meets Solomon Islands' needs for knowledge services (e.g., research, analysis, data, technical assistance)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>		

C7. How effectively does the World Bank Group help Solomon Islands to mobilize finance for development from private sector sources?											
1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
Not effectively at all									Very effectively		Don't know

**SECTION C: WORLD BANK GROUP'S EFFECTIVENESS AND RESULTS**

C8. As part of IDA18, the World Bank Group has expanded (or developed) a number of financial instruments to respond to challenges in IDA countries. These include the Crisis Response Window (CRW), Pandemic Emergency Finance Facility (PEF), Catastrophe Deferred Draw Down Option (CAT-DDO), and the Private Sector Window (PSW). In general, how familiar are you with these new or expanded financial instruments in Solomon Islands? (Select only ONE response)

1	Very familiar
2	Somewhat familiar
3	Somewhat unfamiliar
4	Very unfamiliar
5	Don't know

How effectively does the World Bank Group support Solomon Islands' efforts ... ?

		Not effectively at all										Very effectively	Don't know
		1	2	3	4	5	6	7	8	9	10		
C9	To build stronger domestic resource mobilization systems in the Government (e.g., tax collection)												<input type="checkbox"/>
C10	To develop better and stronger data collection/analytics systems within the Government												<input type="checkbox"/>
C11	To strengthen the country's crisis preparedness												<input type="checkbox"/>

C12. How effectively does the World Bank Group's SCD and CPF activities support Solomon Islands' efforts to manage crisis related risks? [Please only respond if you are familiar with the WBG's Systematic Country Diagnosis (SCD) and Country Partnership Framework (CPF)]

1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
Not effectively at all									Very effectively	Don't know

C13. When considering the World Bank Group's emphasis on risk preparedness and prevention, which of the following statements best describes recent WBG's activities? (Select only one response)

1	The World Bank Group is providing less valuable support than in the past, to enhance the Solomon Islands' ability to systematically identify and monitor risks by drawing on the best data, technology, and knowledge
2	The World Bank Group is providing more valuable support than in the past, to enhance the Solomon Islands' ability to systematically identify and monitor risks by drawing on the best data, technology, and knowledge
3	The World Bank Group's approach and work related to systematically identifying and monitoring risks in Solomon Islands has remained constant
4	Don't know



SECTION D: THE WORLD BANK GROUP'S KNOWLEDGE WORK AND ACTIVITIES (i.e., ANALYSIS, STUDIES, RESEARCH, DATA, REPORTS, CONFERENCES)

D1. How frequently do you consult World Bank Group's knowledge work and activities in the work you do?

1	Weekly
2	Monthly
3	A few times a year
4	Rarely
5	Never

In Solomon Islands, to what extent do you believe that the World Bank Group's knowledge work and activities:

		To no degree at all					To a very significant degree					Don't know
D2	Are timely	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
D3	Include appropriate level of stakeholder involvement during preparation	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
D4	Lead to practical solutions	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
D5	Are accessible (well written and easy to understand)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
D6	Are source of relevant information on global good practices	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
D7	Are adequately disseminated	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
D8	Are translated enough into local language	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
D9	Are adaptable to Solomon Islands' specific development challenges and country circumstances	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>

D10. Overall, how significant a contribution do you believe the World Bank Group's knowledge work and activities make to development results in your country?

1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
Not significant at all									Very significant	Don't know

D11. Overall, how would you rate the technical quality of the World Bank Group's knowledge work and activities?

1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
Very low technical quality									Very high technical quality	Don't know

**SECTION E: WORKING WITH THE WORLD BANK GROUP**

E1. When working with the World Bank Group on programs, projects and other activities, do you believe that the team ...? (Select only ONE response)	
1	Almost never has the right skills mix to tackle the challenges of fragility
2	Rarely has the right skills mix to tackle the challenges of fragility
3	Sometimes has the right skills mix to tackle the challenges of fragility
4	Almost always has the right skills mix to tackle the challenges of fragility
5	Don't know
6	Prefer not to answer

To what extent do you agree/disagree with the following statements?													
		Strongly disagree										Strongly agree	Don't know
		1	2	3	4	5	6	7	8	9	10		
E2	The World Bank Group disburses funds promptly	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
E3	The World Bank Group effectively monitors and evaluates the projects and programs it supports	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
E4	The World Bank Group's approvals and reviews are done in a timely fashion	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
E5	The World Bank Group's "Safeguard Policy" requirements are reasonable	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
E6	The World Bank Group's conditions on its lending are reasonable	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
E7	The World Bank Group takes decisions quickly in Solomon Islands	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
E8	Working with the World Bank Group increases Solomon Islands' institutional capacity	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
E9	Where country systems (e.g., procurement, financial management, etc.) are adequate, the World Bank Group makes appropriate use of them	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	

E10. To what extent do you believe the World Bank Group is adequately staffed in Solomon Islands?												
1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>		
To no degree at all									To a very significant degree	Don't know		

**SECTION F: THE FUTURE ROLE OF THE WORLD BANK GROUP IN SOLOMON ISLANDS**

F1. Which of the following SHOULD the World Bank Group do to make itself of greater value in Solomon Islands? (Choose no more than TWO)

1	Offer more innovative knowledge services
2	Collaborate more effectively with Government clients (e.g., national, state, local)
3	Work faster
4	Reduce the complexity of obtaining World Bank Group financing
5	Help to bring discipline/effective supervision to implementation of World Bank Group projects
6	Collaborate more effectively with organizations such as bilaterals, multilaterals, trust funds, UN agencies
7	Offer more innovative financial products
8	Ensure greater selectivity in its work
9	Provide more adequate data/knowledge/statistics/figures on Solomon Islands' economy
10	Improve the competitiveness of its financing compared to markets (e.g., cost, timeliness, other terms)
11	Work more with civil society and beneficiary representatives
12	Increase the level of capacity development in the country
13	Leverage the private sector more (i.e., mobilize private sector development)
14	Improve the quality of its experts as related to Solomon Islands' specific challenges
15	Work more with private sector
16	Increase the level of World Bank Group staffing in Solomon Islands' office
17	Other (please specify): _____

F2. When considering the combination of services that the World Bank Group offers in Solomon Islands, and taking into account its limited level of resources, which ONE of the following do you believe the World Bank Group should offer more of in Solomon Islands? (Select only ONE response)

1	Financial services
2	Knowledge products and analytics
3	Convening services
4	None of the above
5	The combination is appropriate for Solomon Islands
6	Don't know

**SECTION F: THE FUTURE ROLE OF THE WORLD BANK GROUP IN SOLOMON ISLANDS**

F3. Please answer the following questions:		(Choose no more than THREE for each column)	
		A. Which THREE areas below would benefit most from the World Bank Group playing a leading role among international partners in Solomon Islands?	B. Which THREE areas below would benefit most from other donors in Solomon Islands?
1	Social cohesion	<input type="checkbox"/>	<input type="checkbox"/>
2	Public financial management	<input type="checkbox"/>	<input type="checkbox"/>
3	Reducing gender based violence	<input type="checkbox"/>	<input type="checkbox"/>
4	Crisis preparedness	<input type="checkbox"/>	<input type="checkbox"/>
5	Crisis response	<input type="checkbox"/>	<input type="checkbox"/>
6	Access to justice systems	<input type="checkbox"/>	<input type="checkbox"/>
7	Security mechanisms	<input type="checkbox"/>	<input type="checkbox"/>
8	Conflict resolution mechanisms	<input type="checkbox"/>	<input type="checkbox"/>
9	Support domestic resource mobilization	<input type="checkbox"/>	<input type="checkbox"/>
10	Access to basic services	<input type="checkbox"/>	<input type="checkbox"/>
11	Capacity of state institutions	<input type="checkbox"/>	<input type="checkbox"/>
12	Jobs	<input type="checkbox"/>	<input type="checkbox"/>
13	Improving livelihoods	<input type="checkbox"/>	<input type="checkbox"/>
14	Food security	<input type="checkbox"/>	<input type="checkbox"/>
15	Social safety nets	<input type="checkbox"/>	<input type="checkbox"/>
16	Stimulating dialogue to promote peace and stability	<input type="checkbox"/>	<input type="checkbox"/>

F4. To what degree does the World Bank Group support with its resources (financial, technical, knowledge and convening power)?															
		To no degree at all						To a very significant degree						Don't know	Prefer not to answer
		1	2	3	4	5	6	7	8	9	10				
1	Social cohesion	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	<input type="checkbox"/>		
2	Public financial management	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	<input type="checkbox"/>		
3	Reducing gender based violence	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	<input type="checkbox"/>		
4	Crisis preparedness	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	<input type="checkbox"/>		
5	Crisis response	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	<input type="checkbox"/>		
6	Access to justice systems	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	<input type="checkbox"/>		
7	Security mechanisms	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	<input type="checkbox"/>		
8	Conflict resolution mechanisms	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	<input type="checkbox"/>		
9	Support domestic resource mobilization	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	<input type="checkbox"/>		
10	Access to basic services	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	<input type="checkbox"/>		
11	Capacity of state institutions	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	<input type="checkbox"/>		
12	Jobs	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	<input type="checkbox"/>		
13	Improving livelihoods	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	<input type="checkbox"/>		
14	Food security	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	<input type="checkbox"/>		
15	Social safety nets	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	<input type="checkbox"/>		
16	Stimulating dialogue to promote peace and stability	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	<input type="checkbox"/>		

**SECTION G: COMMUNICATION AND INFORMATION SHARING**

G1. How frequently do you interact with the World Bank Group now in Solomon Islands?	
1	Never
2	Less than once a year
3	Once a year to a few times a year
4	Less than once a month
5	At least once a month
6	At least once a week

G2. How much face-to-face access would you like to have with the World Bank Group in Solomon Islands (i.e., discussions, meetings, conferences, workshops, training, etc.)? (Select only ONE response)	
1	I prefer more frequent interactions with the World Bank Group
2	I prefer the frequency of my interactions with the World Bank Group to be just about the same as they are currently
3	I prefer less frequent interactions with the World Bank Group
4	I prefer to have no face to face interactions with the World Bank Group
5	Prefer not to answer

G3. How do you get most of your information about economic and social development issues in Solomon Islands? (Choose no more than TWO)			
1	Local radio	6	Internet
2	International radio	7	Periodicals
3	Social media (e.g., blogs, Facebook, Twitter, YouTube, Flickr)	8	International television
4	International newspapers	9	Local newspapers
5	Local television	10	Other (please specify): _____

G4. How would you prefer to receive information from the World Bank Group? (Choose no more than TWO)			
1	World Bank Group's publications and other written materials	5	Direct contact with World Bank Group (i.e., face to face meetings/discussions)
2	e-Newsletters	6	World Bank Group's website
3	World Bank Group's seminars/workshops/conferences	7	Social media (e.g., blogs, Facebook, Twitter, YouTube, Flickr)
4	Mobile phones	8	Other (please specify): _____

G5	Are you aware of the World Bank Group's Access to Information Policies under which the World Bank Group discloses any information in its possession that is not on a list of exceptions?	Yes	No
G6	Do you have reliable access to the Internet?	Yes	No
G7	Do you use/have you used the World Bank Group website?	Yes	No
G8	Do you currently consult the World Bank Group social media sites (e.g., blogs, Facebook, Twitter, YouTube, and Flickr)?	Yes	No

**SECTION G: COMMUNICATION AND INFORMATION SHARING**

G9. Which Internet connection do you use primarily when visiting a World Bank Group website?	
1	High speed/WiFi
2	Dial-up

G10. How frequently do you consult the World Bank Group's website and/or social media channels (e.g., blogs, Facebook, Twitter, YouTube, Flickr) for information/knowledge that you can use in your work?	
1	Weekly
2	Monthly
3	A few times a year
4	Rarely
5	Never

Please rate how much you agree with the following statements.													
		Strongly disagree										Strongly agree	Don't know
G11	I find the World Bank Group's websites easy to navigate. <i>(Only answer if you have used a World Bank Group website)</i>	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
G12	I find the information on the World Bank Group's websites useful. <i>(Only answer if you have used a World Bank Group website)</i>	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
G13	The World Bank Group's social media channels (e.g., blogs, Facebook, Twitter, YouTube, Flickr) are valuable sources of information about the institution	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>

**SECTION H: BACKGROUND INFORMATION**

H1. Which of the following best describes your current position? (Select only ONE response)			
1	Office of the President, Prime Minister	11	NGO/Community Based Organization
2	Office of Minister	12	Media (press, radio, TV, web, etc.)
3	Office of Parliamentarian	13	Independent Government Institution (i.e., Regulatory Agency, Central Bank/oversight institution)
4	Employee of a Ministry, Ministerial Department or Implementation Agency	14	Trade Union
5	Project Management Unit (PMU) overseeing implementation of project/ Consultant/Contractor working on World Bank Group supported project/program	15	Faith-Based Group
6	Local Government Office or Staff	16	Youth Group
7	Bilateral/Multilateral Agency	17	Academia/Research Institute/Think Tank
8	Private Sector Organization	18	Judiciary Branch
9	Private Foundation	19	Other (please specify): _____
10	Financial Sector/Private Bank		

H2. Please identify the primary specialization of your work. (Select only ONE response)			
1	Water	12	Gender
2	Social protection and labor	13	Transport and ICT
3	Fragility, conflict and violence	14	Urban, rural, and social development
4	Environment and natural resources	15	Governance
5	Public-private partnerships	16	Poverty
6	Education	17	Jobs
7	Health, nutrition, and population	18	Agriculture
8	Energy and extractives	19	Climate change
9	Macroeconomics and fiscal management	20	Generalist (specialized in multiple sectors)
10	Trade and competitiveness	21	Other (please specify): _____
11	Finance and markets		

H3. Currently, do you professionally collaborate/work with the World Bank Group (IDA, IFC, or MIGA) in your country?	
1	Yes
2	No

H4. Which of the following agencies of the World Bank Group do you primarily engage with in Solomon Islands? (Select only ONE response)	
1	The World Bank (IDA)
2	The International Finance Corporation (IFC)
3	The Multilateral Investment Guarantee Agency (MIGA)
4	Other (please specify): _____

**SECTION H: BACKGROUND INFORMATION****H5. Do your projects involve both the World Bank and the IFC?***(If YES please go to Question H6; If NO please go to H7)*

1	Yes
2	No

H6. If yes, what was your view of how the two institutions work together in Solomon Islands?**(Select only ONE response)**

1	The two institutions work well together
2	The way the two institutions work together needs improvement
3	The two institutions do not work well together
4	Don't know

H7. Which of the following describes most of your exposure to the World Bank Group in Solomon Islands? (Choose no more than TWO)

1	Observer (i.e., follow in media, discuss in informal conversations, etc.)
2	Use World Bank Group reports/data
3	Engage in World Bank Group related/sponsored events/activities
4	Collaborate as part of my professional duties
5	Use World Bank Group website for information, data, research, etc.

H8. What's your gender?

1	Female
2	Male

H9. What's your age?

1	25 and under
2	26-35
3	36-45
4	46-55
5	56 and above

H10. Which best represents your geographic location?

1	Honiara
2	Province
3	Other (regional or overseas)

Thank you for completing the survey!