

FY 2019 China Country Opinion Survey Report

THE WORLD BANK GROUP

Public Opinion Research Group



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Acknowledgements

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CountryOpinionSurveys
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CHINA





I. Objectives

This survey was designed to assist the World Bank Group (WBG) in gaining a better understanding of how stakeholders in China perceive the WBG. The survey explored:

- *General Issues Facing China*
- *Overall Attitudes toward the World Bank Group*
- *World Bank Group's Effectiveness and Results*
- *The World Bank Group's Knowledge Work and Activities*
- *Working with the World Bank Group*
- *The Future Role of the World Bank Group in China*
- *Communication and Information Sharing*
- *Background Information*

II. Methodology

From August to November 2018, 535 stakeholders of the WBG in China were invited to provide their opinions on the WBG's work in the country by participating in a Country Opinion Survey. Participants were drawn from employees of ministries/ministerial departments of the central government; local government offices or staff; project management offices (central level); project management offices (local level); central banks; the financial sector/banks; NGOs; regulatory agencies; state-owned enterprises; bilateral or multilateral agencies; private sector organizations; consultants/contractors working on WBG-supported projects/programs; the media; and academia/research institutes/think tanks.

A total of 157 stakeholders participated in the survey (29% response rate). Respondents received the questionnaire via email and completed it online.

Every country that engages in the Country Opinion Survey (COS) must include specific indicator questions that will be aggregated for the World Bank Group's annual Corporate Scorecard. These questions are identified throughout the survey report.

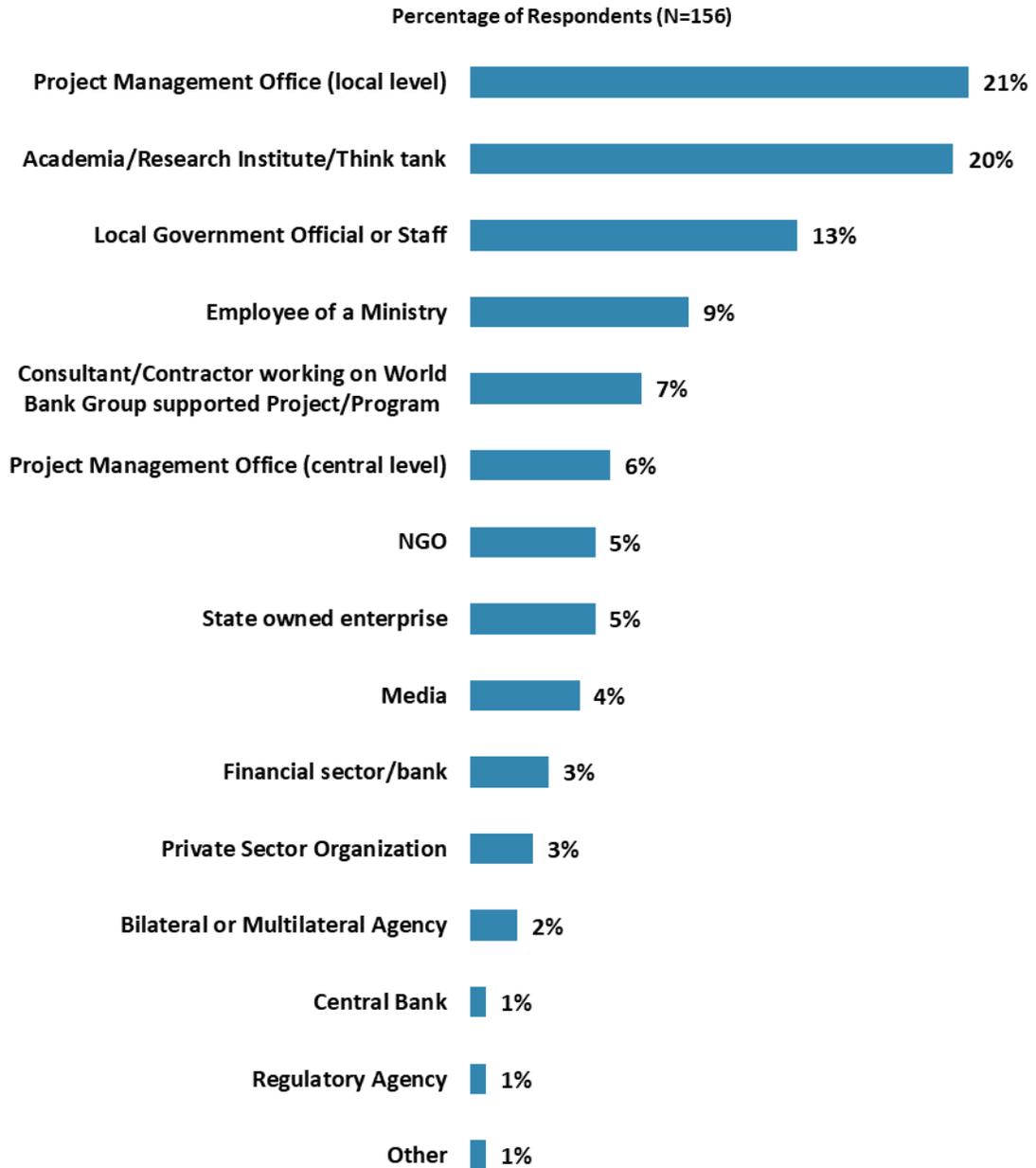
The results in this year's Country Survey were compared to those in the Country Survey conducted in FY'15 (response rate was 32%, N=184). The data were weighted to reach similar stakeholder compositions across both survey years, allowing for more statistically reliable comparisons. Note, there were insufficient numbers of respondents from bilateral or multilateral agencies, central banks, or regulatory agencies in either year to be included in these analyses. Also, stakeholders who identified themselves as "Other" in the stakeholder category options were not included in these comparisons. As a result, mean ratings, percentages of respondents, and the total number of respondents in both years are slightly different from those of the original data reported in the FY '15 COS report and the non-weighted data presented in this report. For the weighted stakeholder breakdown and year comparison results, please refer to Appendix E (see page 68).



III. Demographics of the Sample

Current Position

- For all further analyses, the few respondents from Central Banks, Regulatory Agencies, and Bilateral or Multilateral Agencies were combined with “Other” and the few respondents from the Financial Sector/Banks were combined with those from Private Sector.

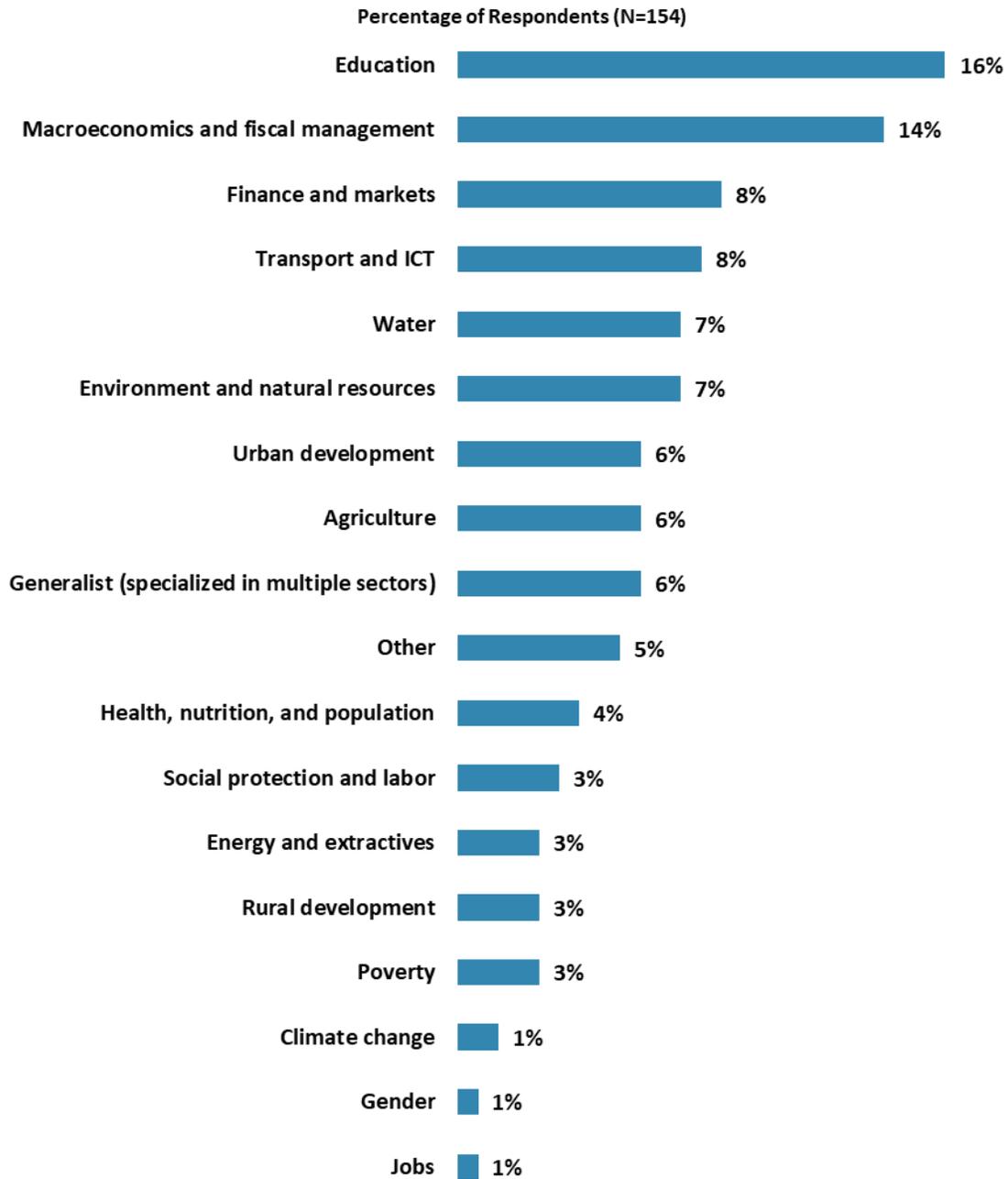


“Which of the following best describes your current position? (Select only ONE response)”
(Respondents chose from a list.)



III. Demographics of the Sample (continued)

Area of Primary Specialization

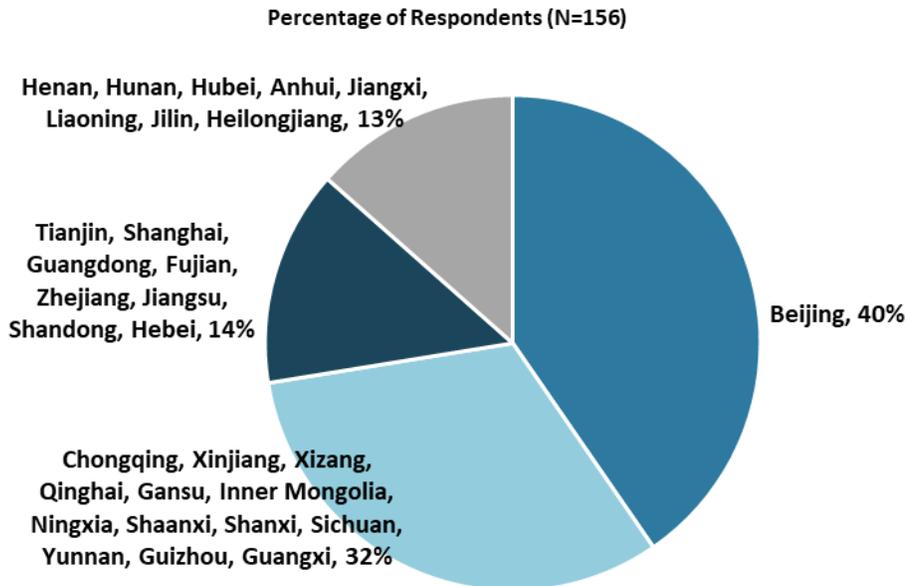


“Please identify the primary specialization of your work. (Select only ONE response)”
(Respondents chose from a list.)



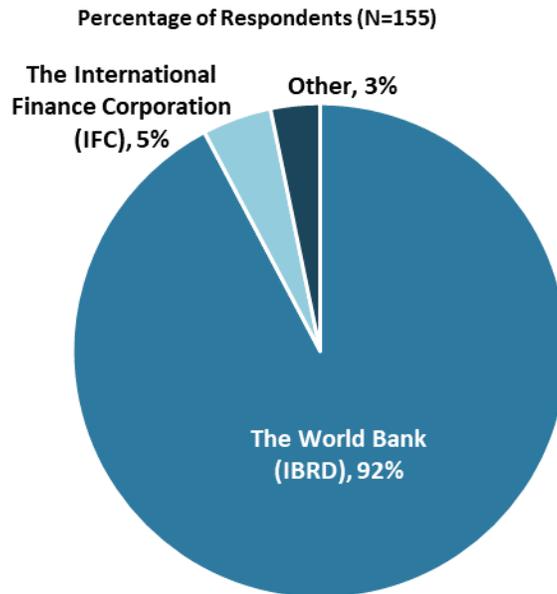
III. Demographics of the Sample (continued)

Geographic Locations



"Which best represents your geographic location?" (Respondents chose from a list.)

Exposure to Agencies within the World Bank Group



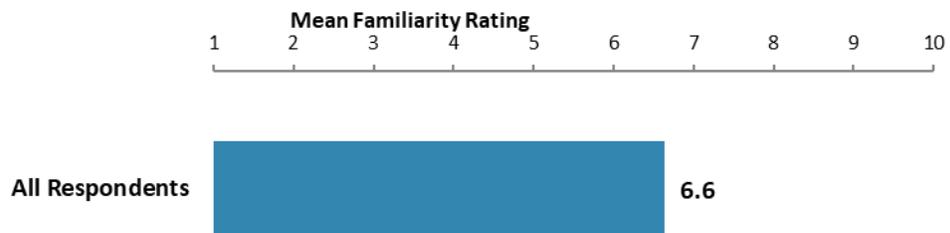
"Which of the following agencies of the World Bank Group do you primarily engage with in China? (Select only ONE response)" (Respondents chose from a list.)



III. Demographics of the Sample (continued)

Familiarity with the World Bank Group

- **Year Comparison:** Respondents in this year's Country Survey indicated statistically similar levels of familiarity with the WBG (weighted mean rating = 6.7) compared to respondents from the FY '15 Country Survey (weighted mean = 6.4).
- **Impact of Familiarity:** Respondents' ratings of familiarity with the WBG were moderately, significantly correlated with their ratings of the WBG's overall effectiveness in China, their ratings of the WBG playing a relevant role in China's development, and the extent to which the WBG's work helps to achieve development results in China.



"How familiar are you with the work of the World Bank Group in China?"
(1 - "Not familiar at all", 10 - "Extremely familiar")



IV. General Issues Facing China

Future of the Next Generation in China

- **Year Comparison:** Respondents in this year's Country Survey gave statistically similar ratings for their perspective on the future of the next generation in China (weighted mean rating = 7.7) compared to respondents from the FY '15 Country Survey (weighted mean = 8.0).



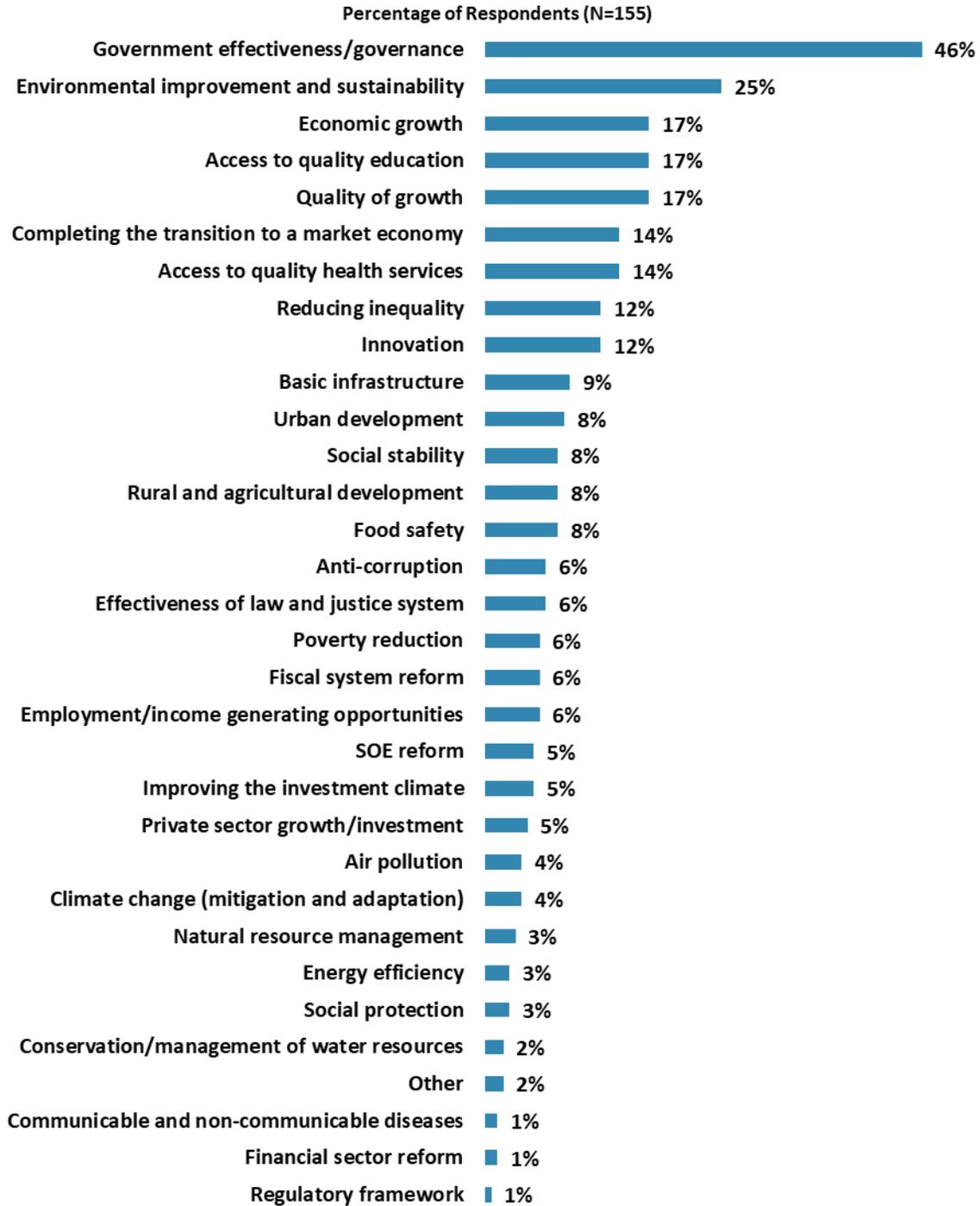
"On a scale of 1-10, 1 meaning "extremely pessimistic", 10 meaning "extremely optimistic", please indicate your perspective on the future of the next generation in China."



IV. General Issues Facing China (continued)

Development Priority

- **Year comparison:** Respondents in the FY'15 Country Survey indicated that the most important development priorities in China were government effectiveness/governance (42%) and environmental improvement and sustainability (35%).

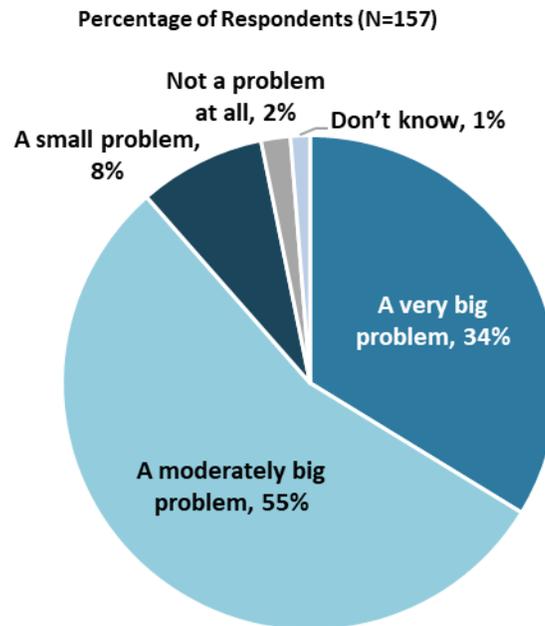


"Listed below are a number of development priorities in China. Please identify which of the following you consider the most important development priorities in China. (Choose no more than THREE)" (Respondents chose from a list. Responses combined.)



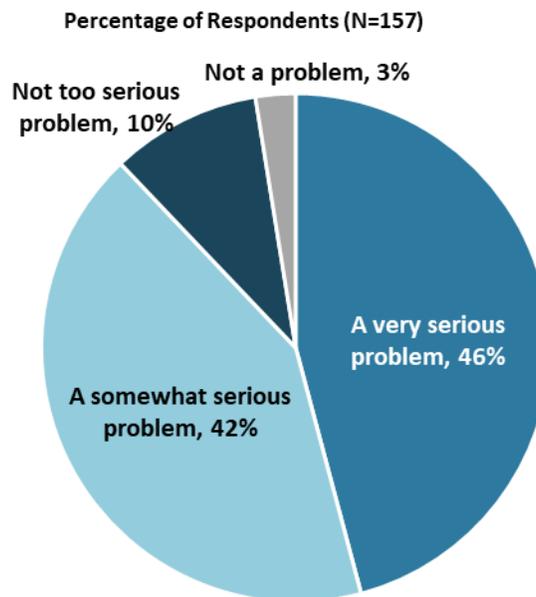
IV. General Issues Facing China (continued)

Gap between the Rich and Poor



"Do you think the gap between the rich and the poor is a very big problem, a moderately big problem, a small problem or not a problem at all in China? (Select only ONE response)" (Respondents chose from a list.)

Views on Climate Change



"In your view, is global climate change a very serious problem, somewhat serious, not too serious, or not a problem? (Select only ONE response)" (Respondents chose from a list.)



V. Overall Attitudes toward the World Bank Group

As noted in the “Methodology” section, the indicator questions referred to throughout the survey report are questions that are asked in every country that engages in the Country Opinion Survey. These will be aggregated for the World Bank Group’s annual Corporate Scorecard.

The World Bank Group’s Overall Effectiveness (Indicator Question)

- **Year Comparison:** Respondents in this year’s Country Survey gave significantly higher ratings for the World Bank Group’s effectiveness in China (weighted mean rating = 8.0) compared to respondents from the FY ‘15 Country Survey (weighted mean = 7.4).



"Overall, please rate your impression of the effectiveness of the World Bank Group's effectiveness in China." (1 - "Not effective at all", 10 - "Very effective")

Achieving Development Results (Indicator Question)

- **Year comparison:** Respondents in this year’s Country Survey gave statistically similar ratings for the extent to which the WBG achieves development results (weighted mean = 7.2) compared to respondents from the FY ‘15 Country Survey (weighted mean = 7.2).



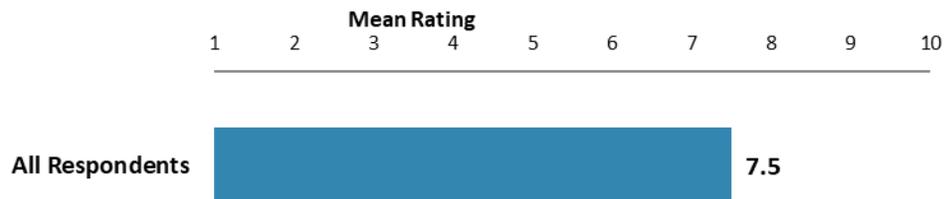
"To what extent does the World Bank Group’s work help to achieve development results in China?" (1 - "To no degree at all", 10 - "To a very significant degree")



V. Overall Attitudes toward the World Bank Group (continued)

WBG Staff Preparedness

- **Year comparison:** Respondents in this year's Country Survey gave significantly higher ratings for the WBG's staff being well prepared (weighted mean = 7.5) compared to respondents from the FY '15 Country Survey (weighted mean = 6.5).
- **Collaboration:** Respondents who collaborate with the WBG gave significantly higher ratings for the WBG's staff being well prepared (mean rating = 7.7) compared to respondents who do not collaborate with the WBG (mean rating = 6.8).



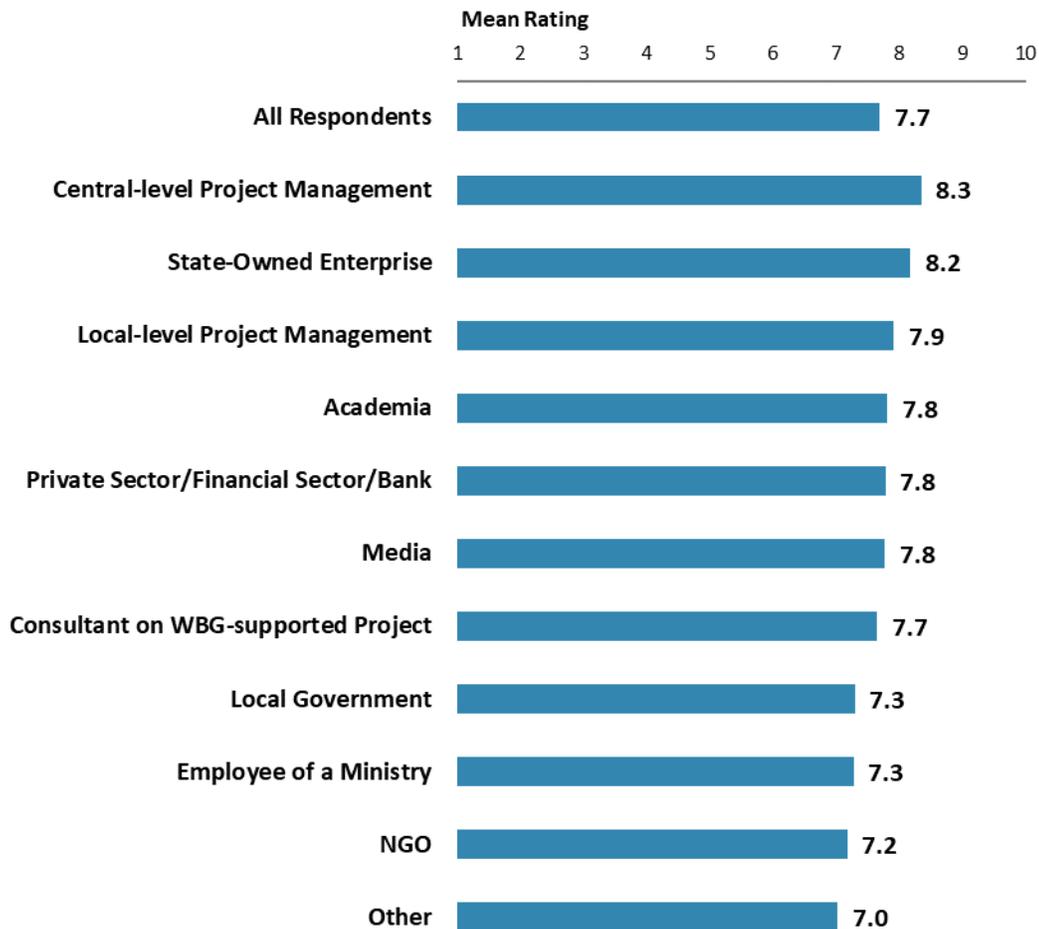
"To what extent do you believe the World Bank Group's staff is well prepared to help China solve its most complicated development challenges?"
(1-"To no degree at all", 10-"To a very significant degree")



V. Overall Attitudes toward the World Bank Group (continued)

Overall Ratings for Indicator Questions

- **Stakeholders:** Although respondents from central-level project management offices and state-owned enterprises gave the highest mean ratings for the aggregated responses to the twenty-three COS indicator questions, and respondents from local government, ministries, NGOs, and other organizations gave the lowest ratings, this difference did not reach statistical significance.
- **Collaboration:** Respondents who collaborate with the WBG gave statistically similar ratings for the aggregated responses to the twenty-three COS indicator questions (mean rating = 7.7) as respondents who do not collaborate with the WBG (mean rating = 7.5).



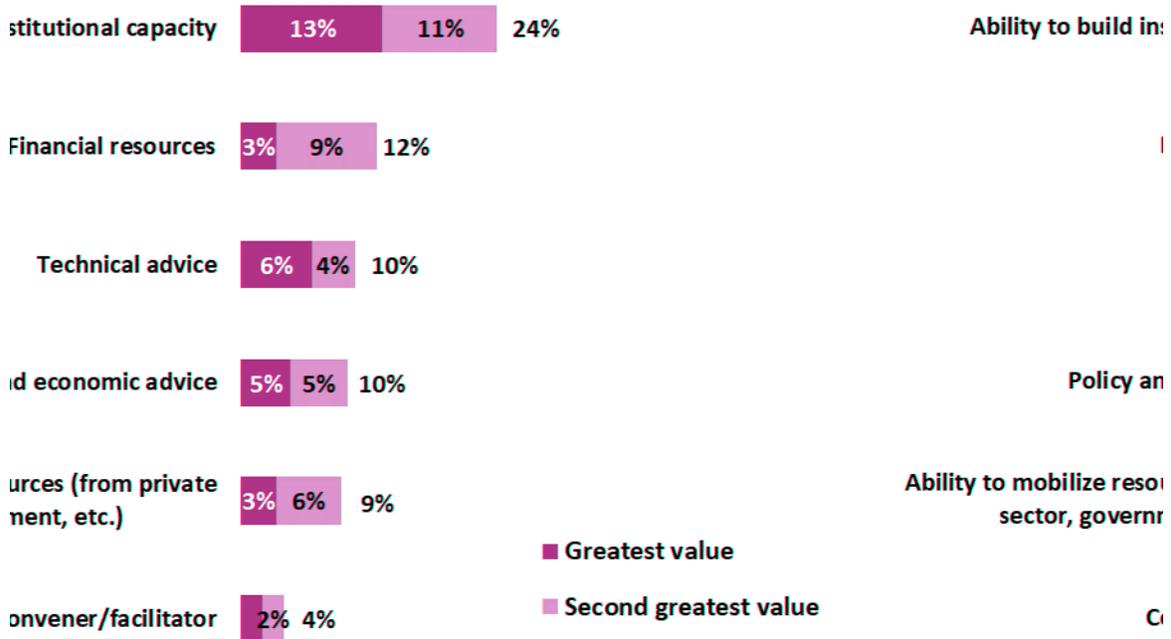
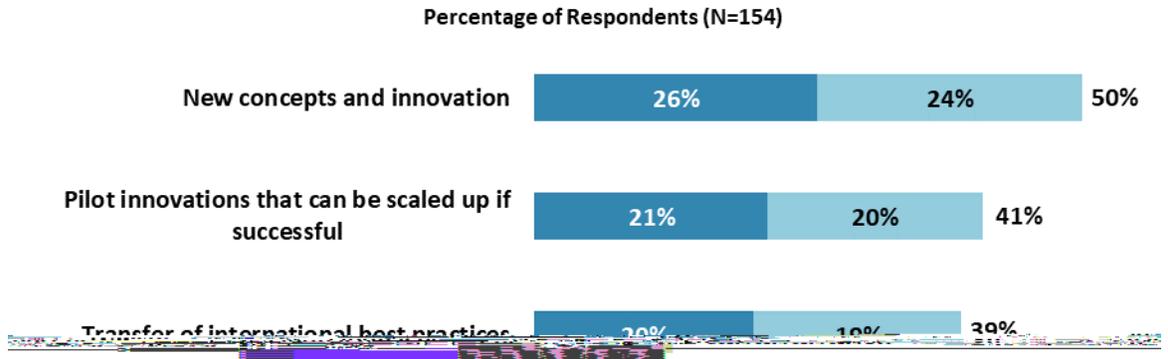
Mean Ratings for All Indicator Questions on a Scale from 1 to 10



V. Overall Attitudes toward the World Bank Group (continued)

Greatest Value

- **Year comparison:** Respondents in the FY '15 Country Survey indicated that the WBG's greatest value was its transfer of international best practices (42%), new concepts and innovation (39%), and pilot innovation that can be scaled up if successful (38%).



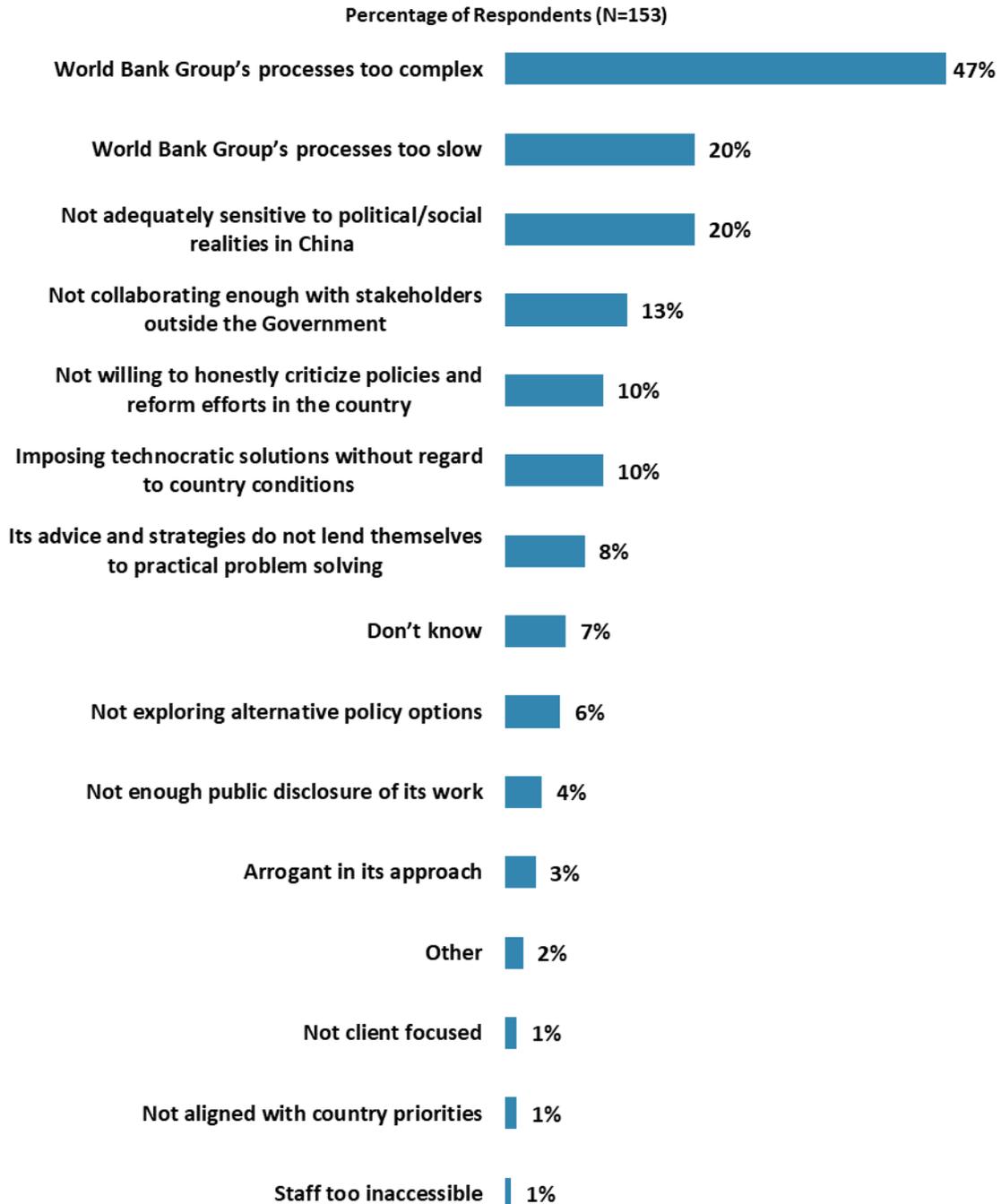
When thinking about the World Bank Group's role, which activity do you believe is of greatest VALUE and which activity is of second greatest value in China?" (Respondents chose from a list.)



V. Overall Attitudes toward the World Bank Group (continued)

Greatest Weakness

- **Year comparison:** Respondents in the FY '15 Country Survey indicated that the WBG's greatest weaknesses were the WBG's processes being too complex (18%), followed by WBG processes being too slow (21%), being too influenced by developed countries (20%), and not collaborating enough with stakeholders outside the Government (16%).

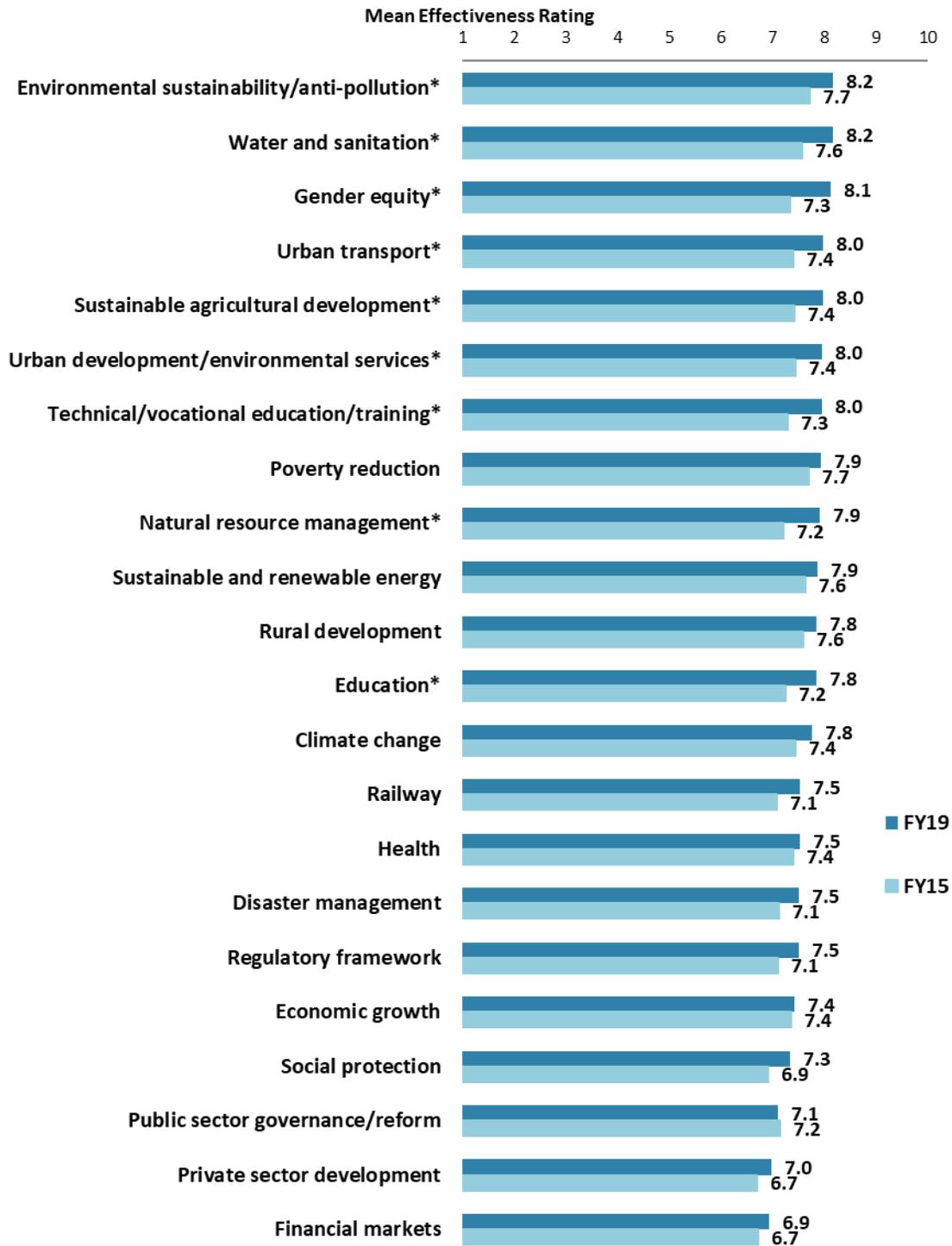


"Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in China? (Choose no more than TWO)" (Respondents chose from a list. Responses combined.)



VI. Sectoral Effectiveness

Effectiveness of WBG's Support in Sectoral Areas: Year Comparison

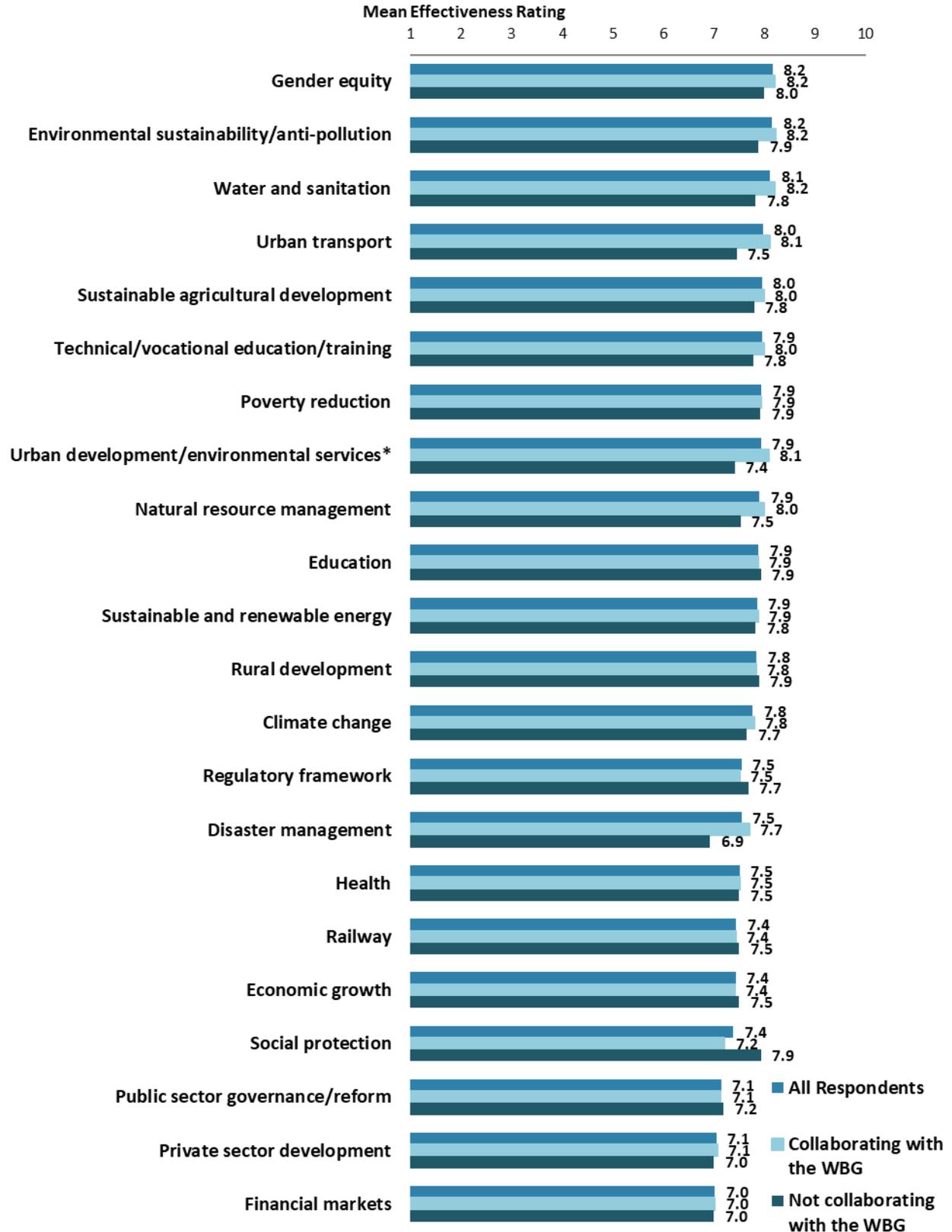


"How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in China?" (1-"Not effective at all", 10-"Very effective")
Mean ratings based on weighted data. *Significantly different between FY19 and FY15



VI. Sectoral Effectiveness (continued)

Effectiveness of WBG's Support in Sectoral Areas: Collaboration



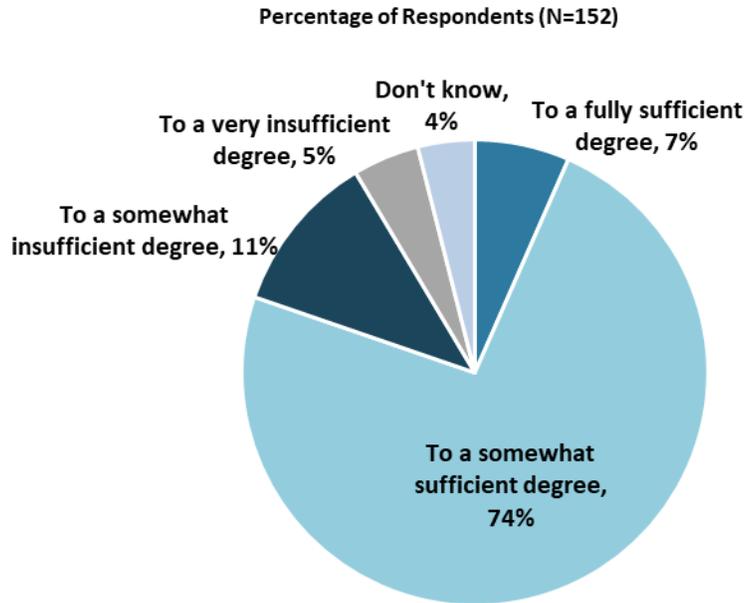
"How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in China?" (1-"Not effective at all", 10-"Very effective")

*Significantly different between collaborators and non-collaborators



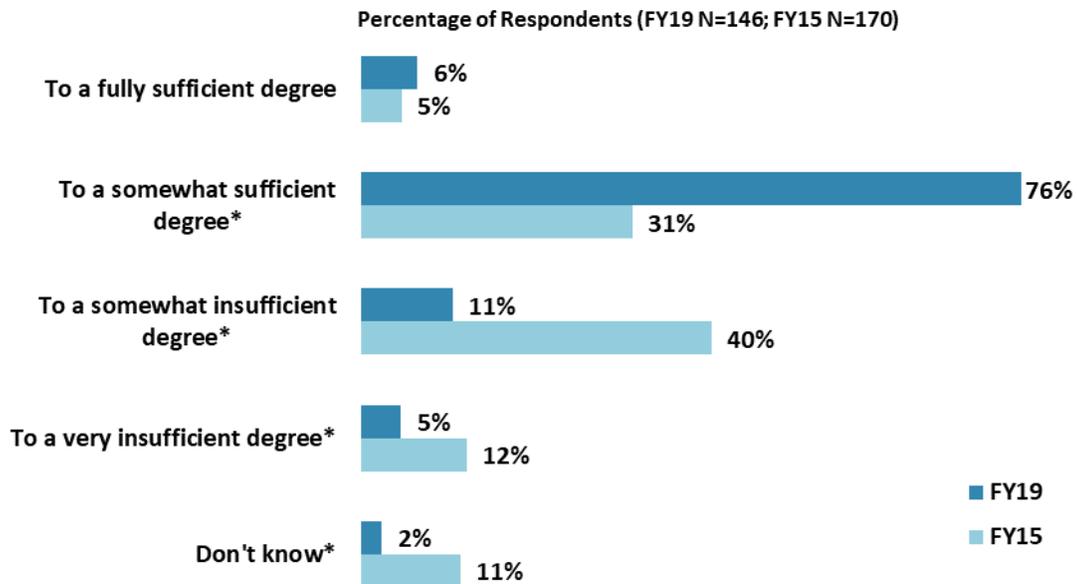
VI. Sectoral Effectiveness (continued)

Helping the Poorest



"To what extent do you believe that the World Bank Group's work and support help the poorest in China? (Select only ONE response)" (Respondents chose from a list.)

Helping the Poorest: Year Comparison

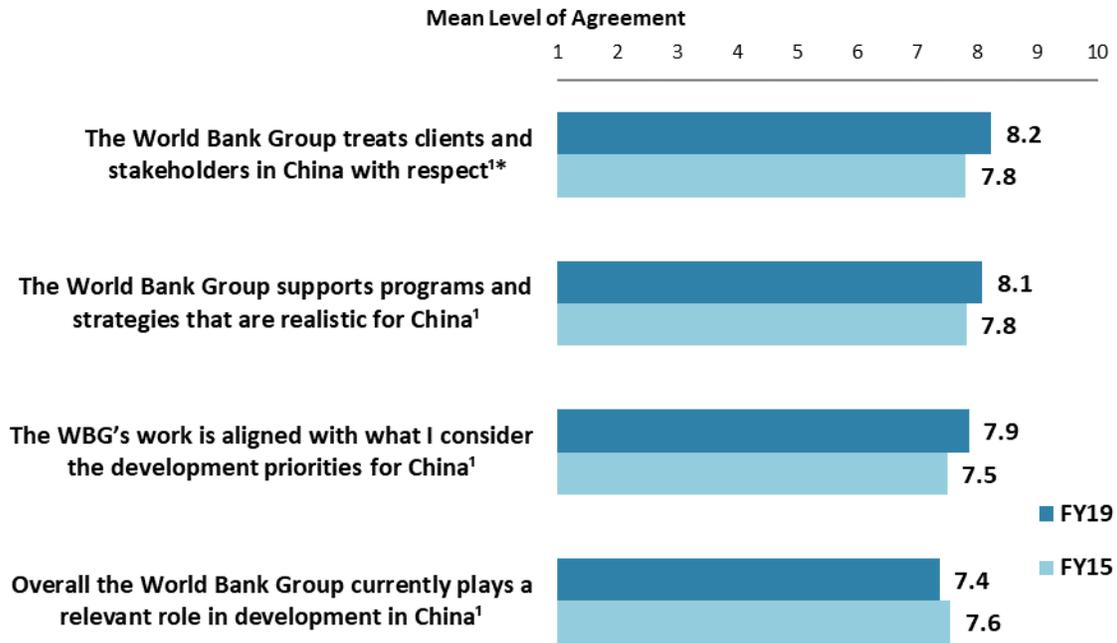


"To what extent do you believe that the World Bank Group's work and support help the poorest in China? (Select only ONE response)" (Respondents chose from a list.)
Percentages based on weighted data. *Significantly different between FY19 and FY15



VII. How the World Bank Group Operates

The World Bank Group's Work in China: Year Comparison



"To what extent do you agree with the following statements about the World Bank Group's work in China?" (1-"Strongly disagree", 10-"Strongly agree") ¹Indicator Question
Mean ratings based on weighted data *Significantly different between FY19 and FY15



VII. How the World Bank Group Operates (continued)

Overall Perceptions: Year Comparison

- Stakeholders:** Respondents from central and local-level project management offices and local government had the highest levels of agreement that the WBG disburses funds promptly whereas respondents from NGOs had significantly lower levels of agreement. Respondents from central-level project management offices had the highest levels of agreement that the WBG takes decisions quickly whereas respondents from NGOs had significantly lower levels of agreement. For a complete breakdown of all responding by stakeholder groups please see Appendix B (page 44).

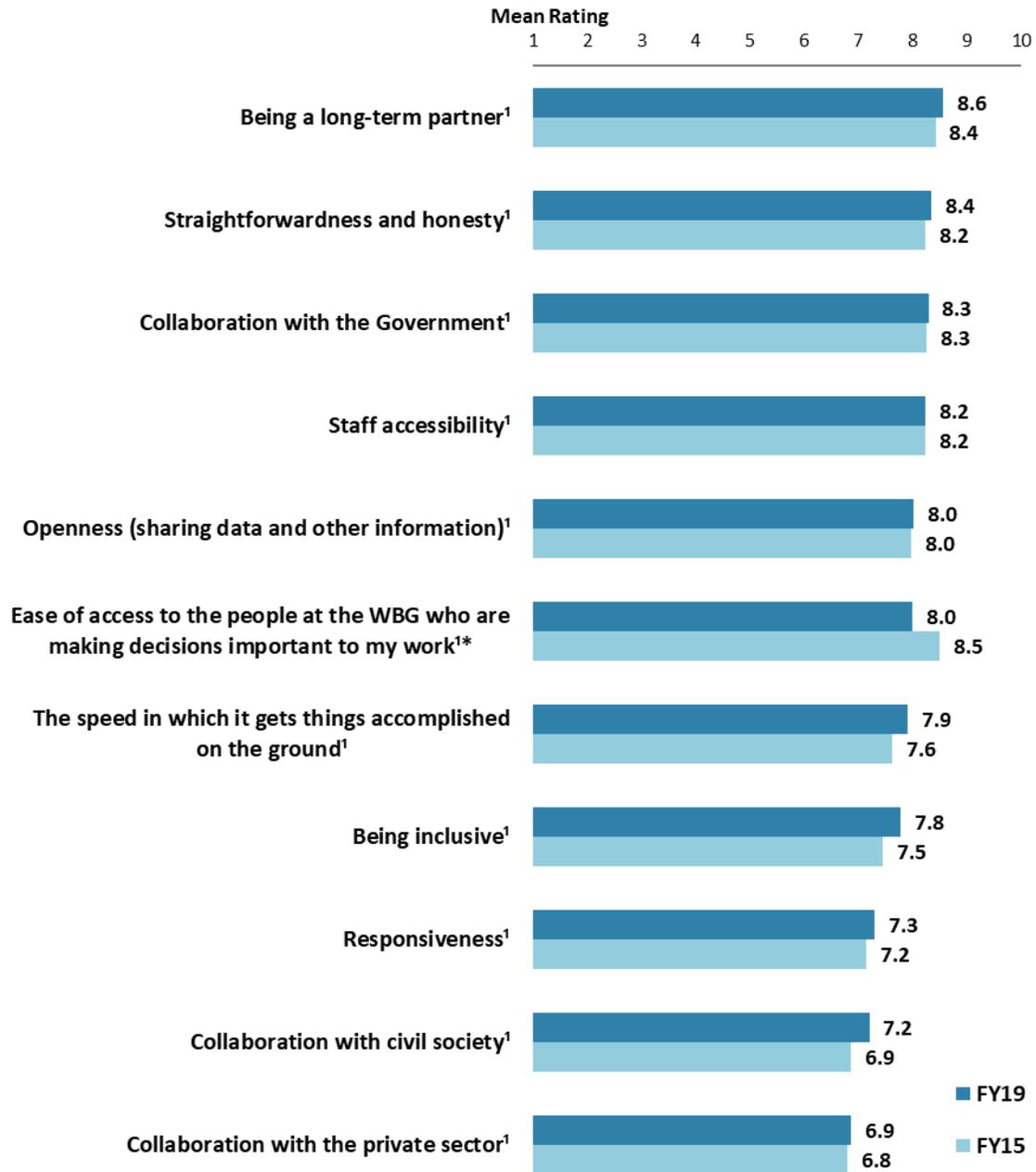


"To what extent do you agree/disagree with the following statements?"
 (1-"Strongly disagree", 10-"Strongly agree") ¹Indicator question
 Mean ratings based on weighted data. *Significantly different between FY19 and FY15



VII. How the World Bank Group Operates (continued)

The WBG as an Effective Development Partner: Year Comparison



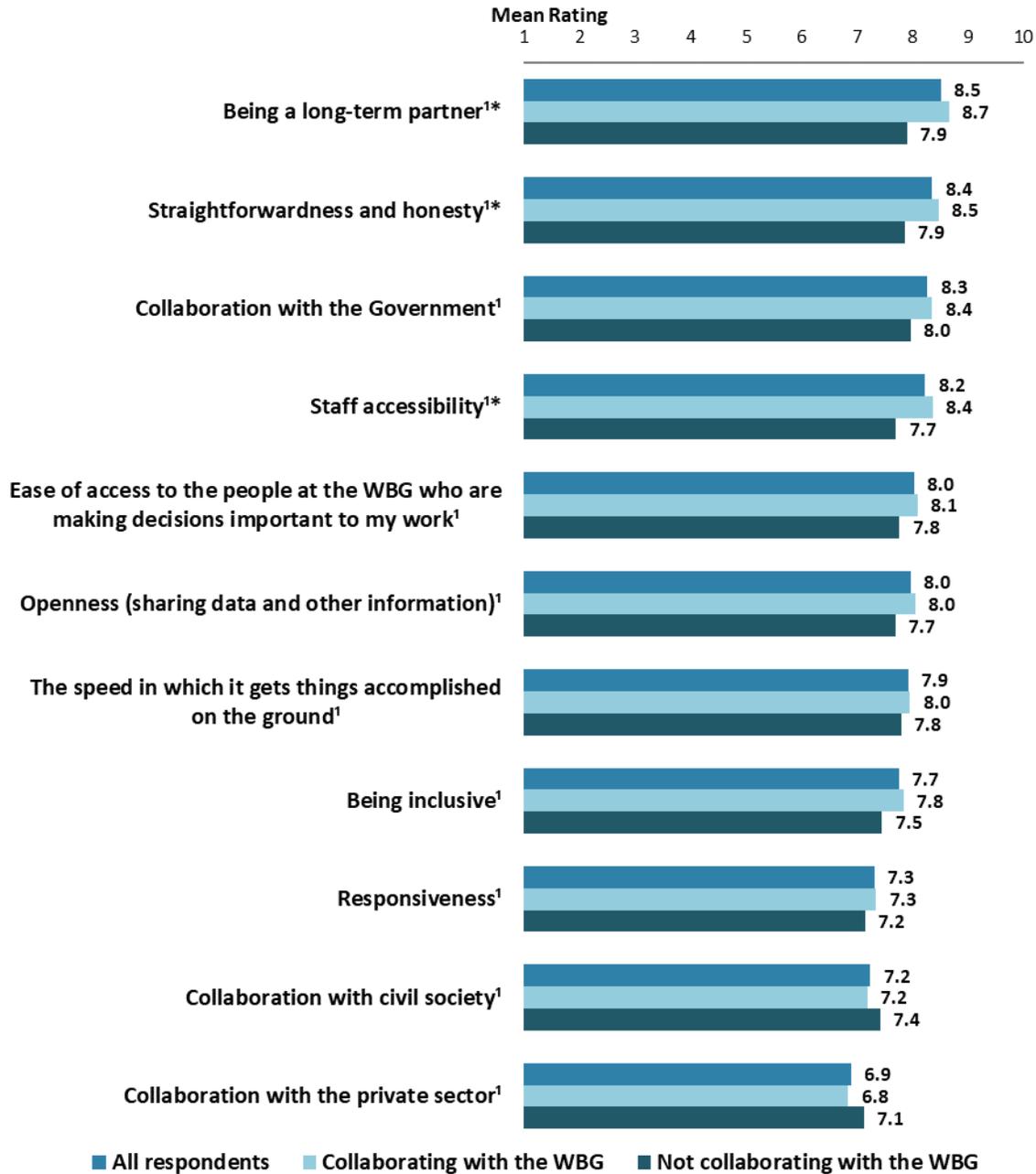
"To what extent is the World Bank Group an effective development partner in China, in terms of each of the following?" (1-"To no degree at all", 10-"To a very significant degree") ¹Indicator Question
Mean ratings based on weighted data. *Significantly different between FY19 and FY15



VII. How the World Bank Group Operates (continued)

The WBG as an Effective Development Partner: Collaboration

- **Location:** Respondents from Tianjin et al and Henan et al gave the highest ratings for the WBG’s openness whereas respondents from Chongqing et al gave significantly lower ratings. For a complete breakdown of responding to indicator questions by geographic locations please see Appendix C (page 59).



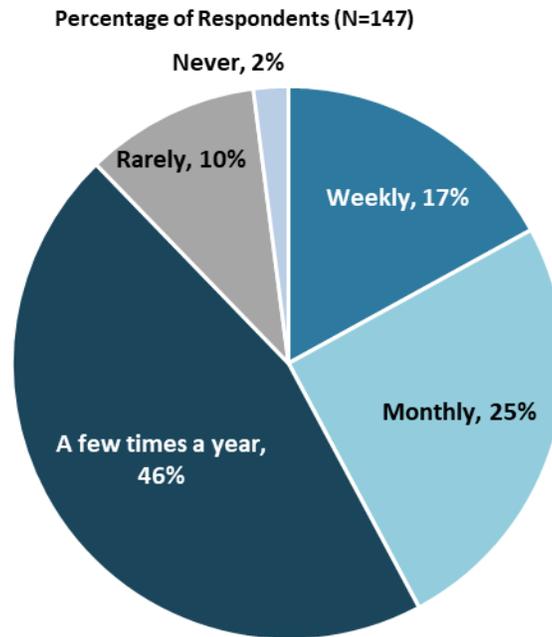
"To what extent is the World Bank Group an effective development partner in China, in terms of each of the following?" (1-"To no degree at all", 10-"To a very significant degree") ¹Indicator Question

**Significantly different between collaborators and non-collaborators*



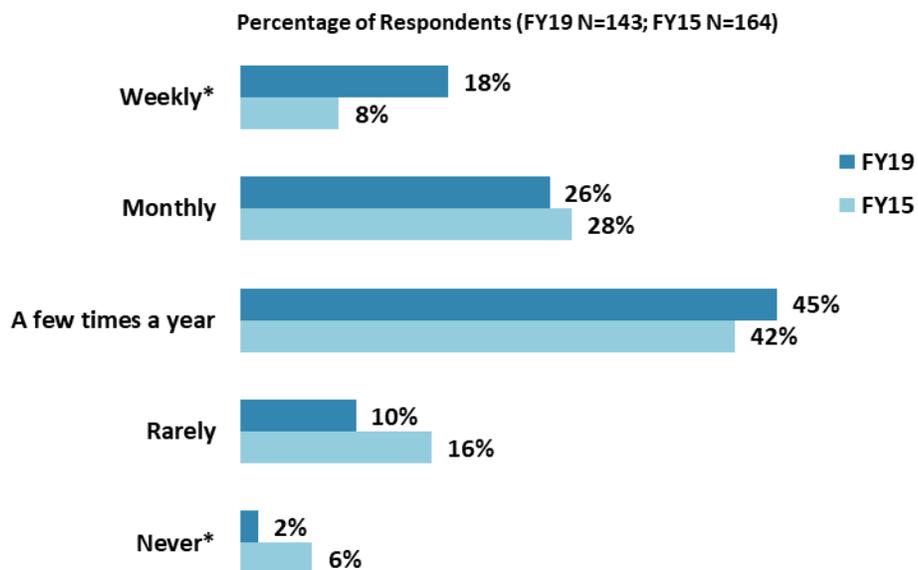
VIII. World Bank Group's Knowledge and Instruments

Frequency of Consulting WBG Knowledge Work and Activities



"How frequently do you consult World Bank Group knowledge work and activities in the work you do?" (Respondents chose from a list.)

Frequency of Consulting WBG Knowledge Work and Activities: Year Comparison



"How frequently do you consult World Bank Group knowledge work and activities in the work you do?" (Respondents chose from a list.) Percentages based on weighted data.

*Significantly different between FY19 and FY15



VIII. World Bank Group’s Knowledge and Instruments (continued)

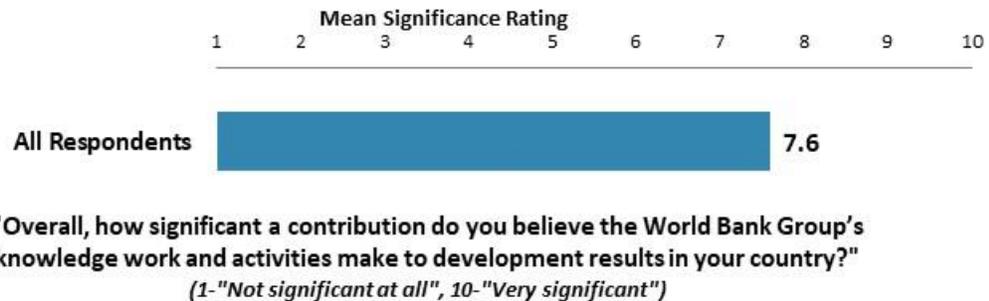
Meeting China’s Knowledge Needs (*Indicator Question*)

- **Year comparison:** Respondents in this year’s Country Survey had significantly higher levels of agreement that the WBG’s knowledge services meets China’s needs (weighted mean rating = 7.6) compared to respondents from the FY ‘15 Country Survey (weighted mean rating = 7.0).



Contribution of the WBG’s Knowledge Work and Activities (*Indicator Question*)

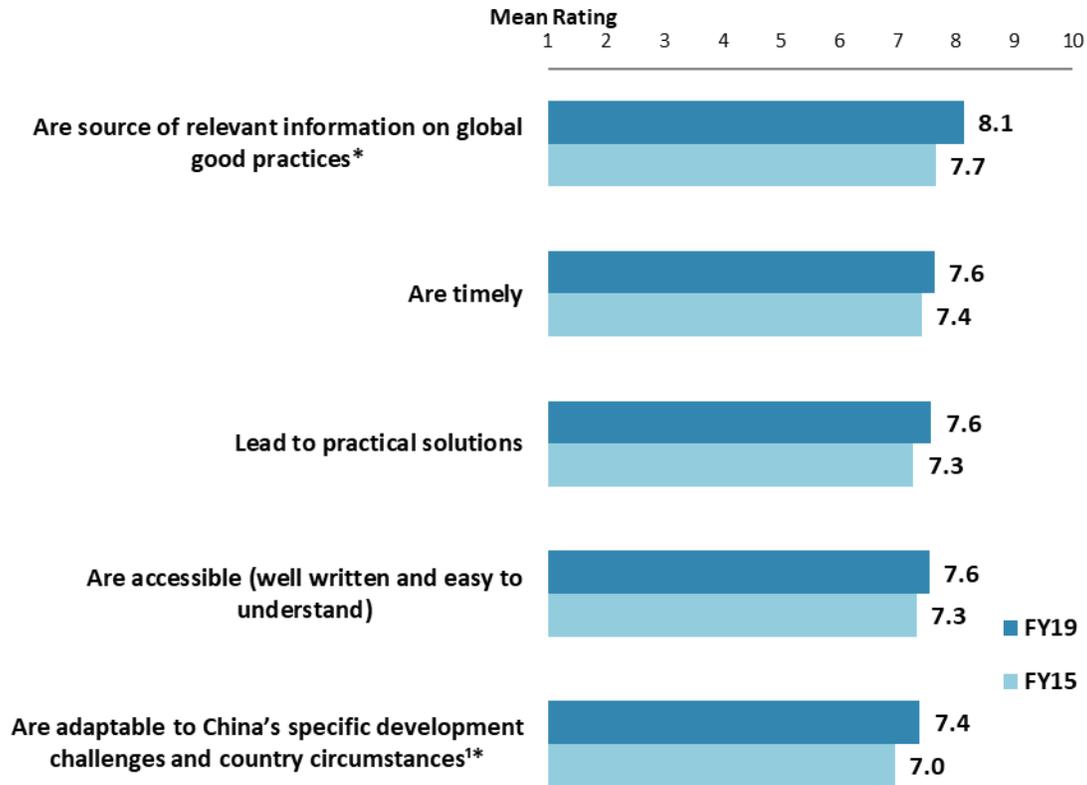
- **Year comparison:** Respondents in this year’s Country Survey gave statistically similar ratings for the contribution of the WBG’s knowledge work and activities (weighted mean rating = 7.6) as respondents from the FY ‘15 Country Survey (weighted mean rating = 7.5).





VIII. World Bank Group’s Knowledge and Instruments (continued)

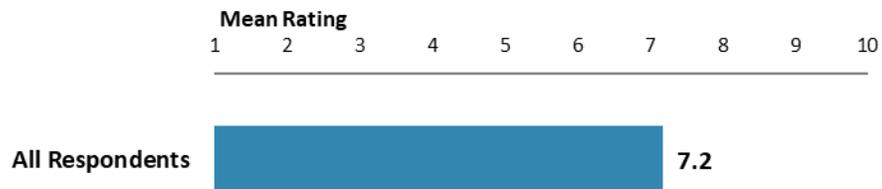
Qualities of the WBG’s Knowledge Work and Activities: Year Comparison



"In China, to what extent do you believe that the World Bank Group’s knowledge work and activities:" (1-"To no degree at all", 10-"To a very significant degree") 'Indicator Question Means based on weighted data. *Significantly different between FY19 and FY15

Meeting China’s Needs for Financial Instruments (Indicator Question)

- **Year comparison:** Respondents in this year’s Country Survey had statistically similar levels of agreement that the WBG’s financial instruments meet China’s needs (weighted mean rating = 7.1) as respondents from the FY ‘15 Country Survey (weighted mean rating = 6.8).



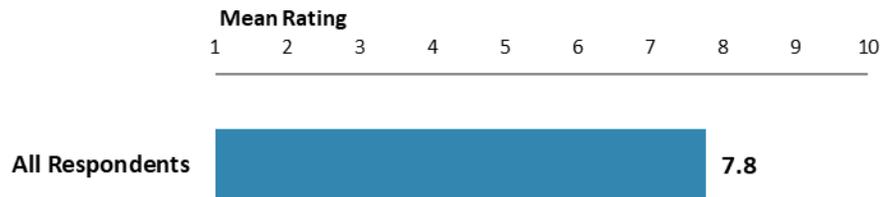
"The World Bank Groups’s financial instruments meet the needs of China." (1-"Strongly disagree", 10-"Strongly agree")



IX. The Future Role of the World Bank Group in China

The Future Role of the WBG in China's Development

- **Year comparison:** Respondents in this year's Country Survey had statistically similar ratings for the significance the WBG should play in China's development in the next five years (weighted mean rating = 7.8) as respondents from the FY '15 Country Survey (weighted mean rating = 7.6).



"How significant a role do you believe the World Bank Group should play in China's development in the next five years?" (1-"Not a significant role at all", 10-"Very significant role")

Making the World Bank Group of Greater Value

- **Year comparison:** Respondents in the FY '15 Country Survey indicated that, to make itself of greater value, the WBG should improve the quality of its experts as related to China's specific challenges (59%) and offer more innovative knowledge services (55%).



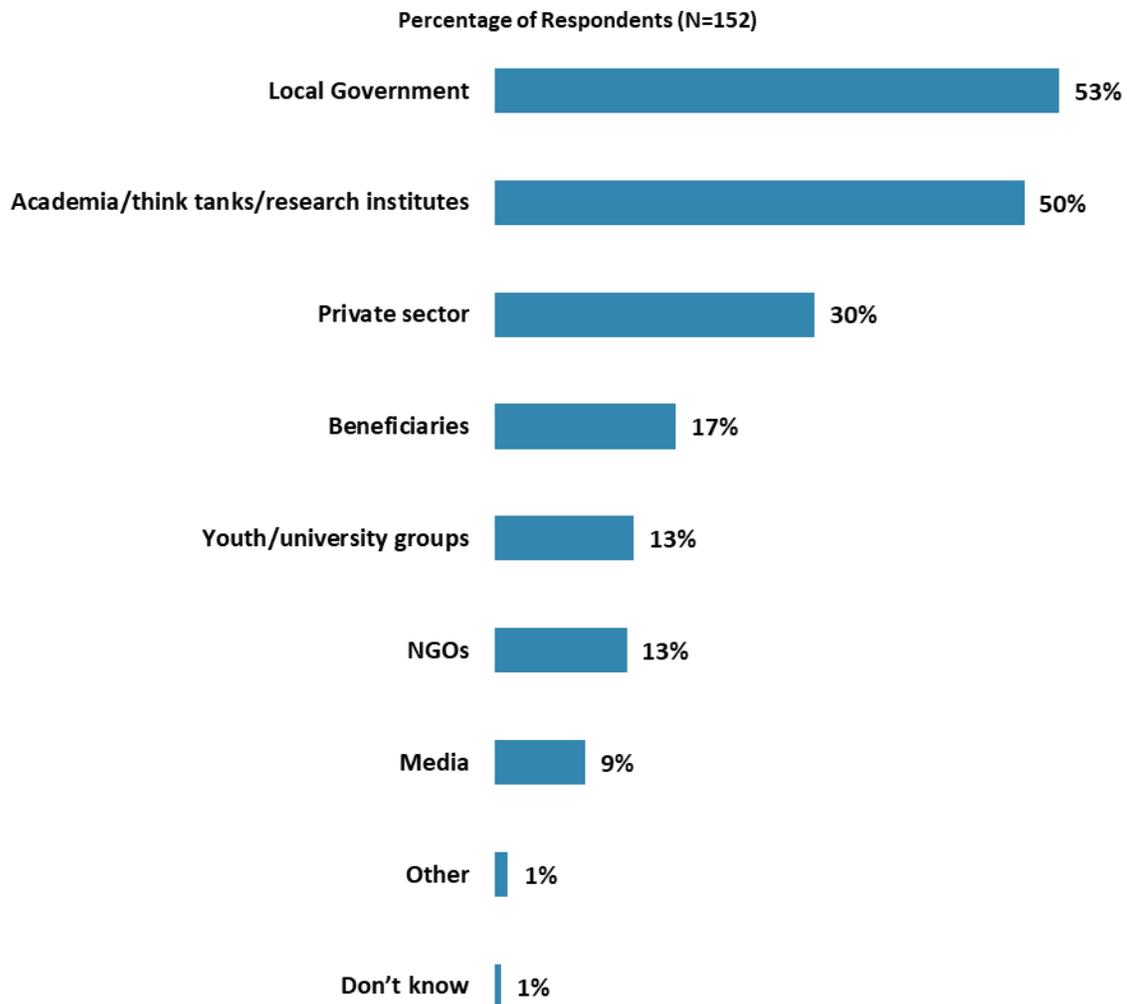
"Which of the following SHOULD the World Bank Group do to make itself of greater value in China? (Choose no more than TWO)" (Respondents chose from a list. Responses combined.)



IX. The Future Role of the WBG in China (continued)

The World Bank Group Should Collaborate More with...

- **Year comparison:** Respondents in the FY '15 Country Survey indicated that the WBG should collaborate more with local government (49%) and academia/think tanks/research institutes (47%).



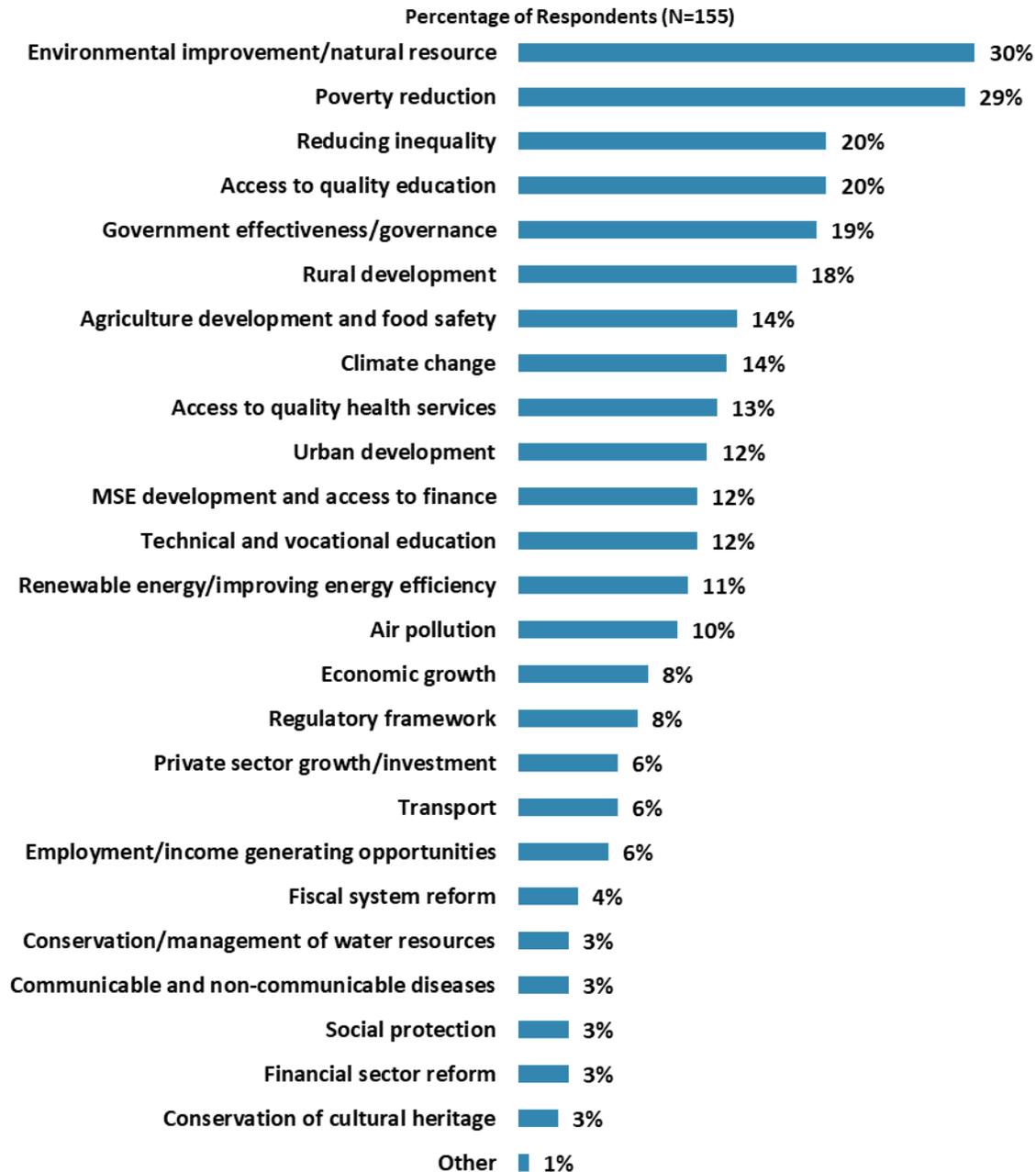
"In addition to the regular relations with the national government, which TWO of the following groups should the World Bank Group collaborate with more in your country? (Choose no more than TWO)" (Respondents chose from a list. Responses combined.)



IX. The Future Role of the WBG in China (continued)

Where the World Bank Group Should Focus its Resources

- **Year comparison:** Respondents in the FY '15 Survey indicated that the WBG should focus its resources on poverty reduction (29%), environmental improvement and natural resource management (22%), access to quality education (22%), government effectiveness/governance (19%), and reducing inequality (17%).



“When thinking about how the WBG can have the most impact on development results in China, in which sectors do you believe the WBG should focus most of its resources (financial and knowledge services) in China? (Choose no more than THREE)” (Respondents chose from a list. Responses combined.)

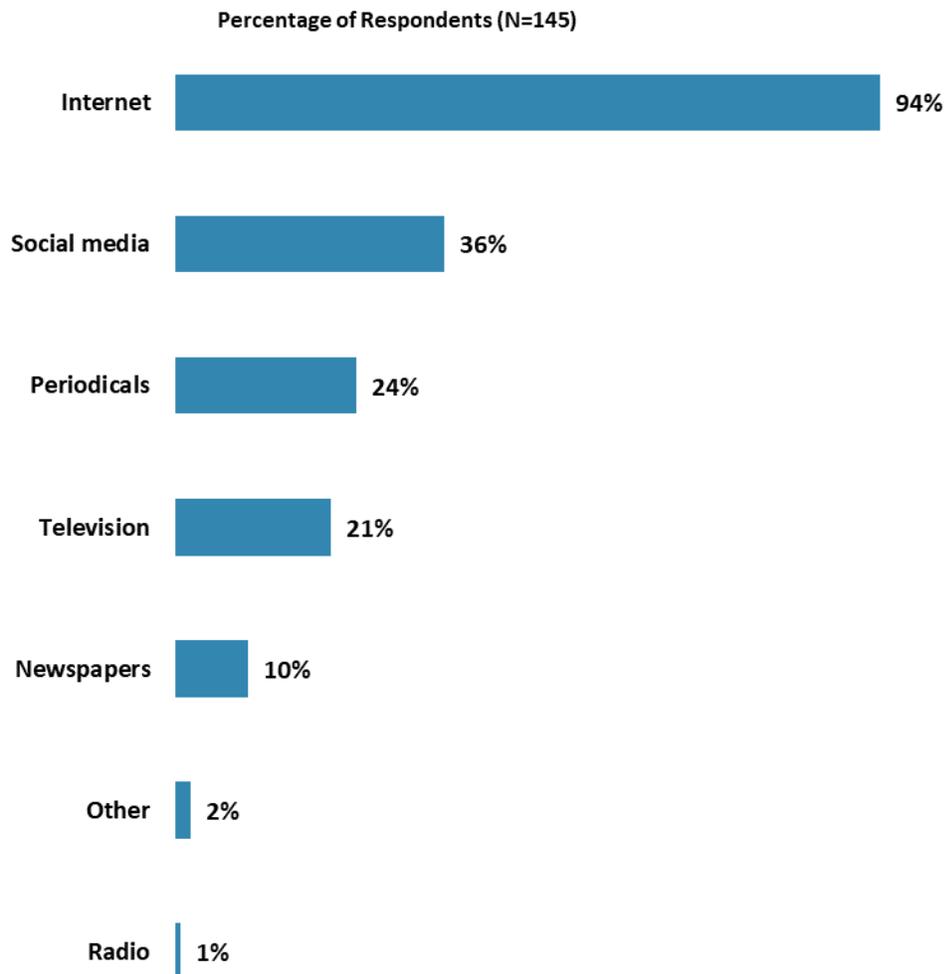


X. Communication and Outreach

Note: When considering the World Bank Group's future outreach with key constituencies, please see Appendix B (page 44) for all responses by stakeholder groups.

General Information Sources

- **Year comparison:** Respondents in the FY '15 Country Survey indicated that they got most of their information from the Internet (91%).



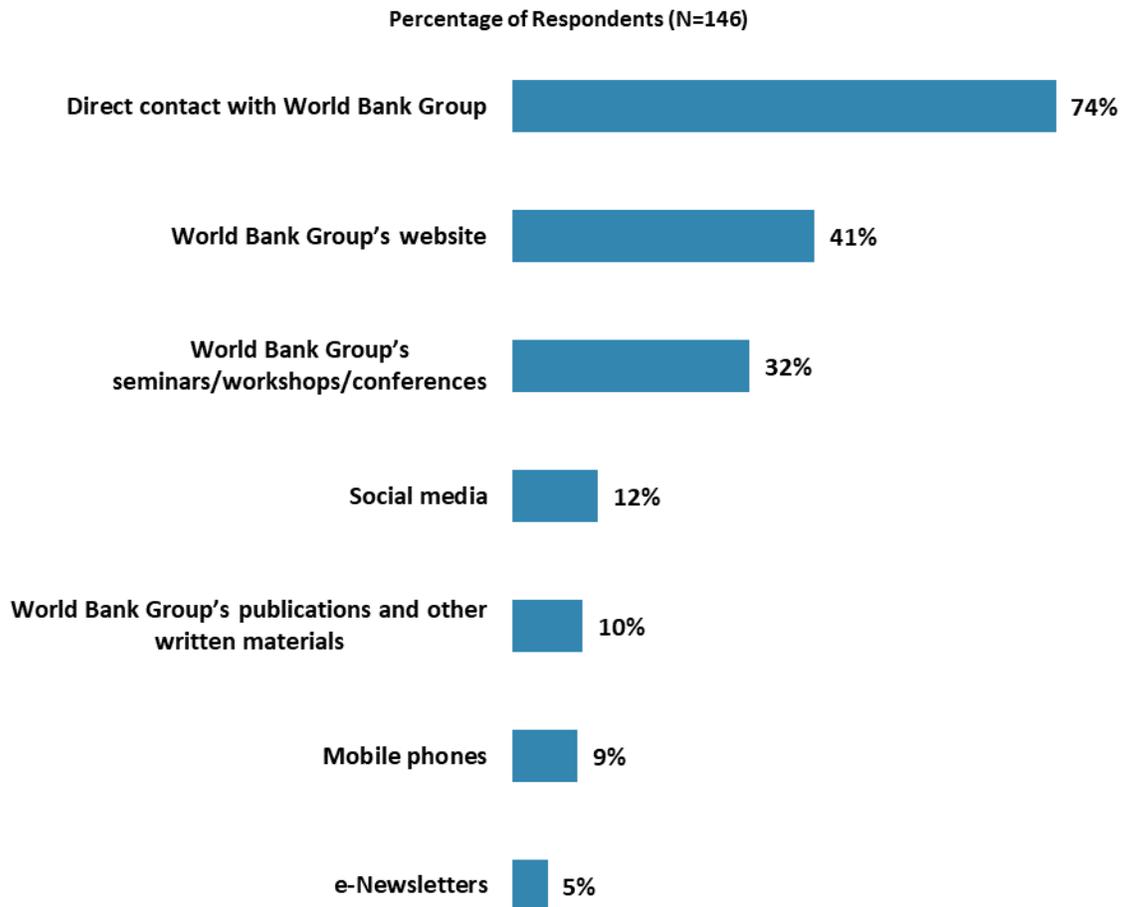
"How do you get most of your information about economic and social development issues in China? (Choose no more than TWO)" (Respondents chose from a list. Responses combined.)



X. Communication and Outreach (continued)

Preferred Information Sources

- **Year comparison:** Respondents in the FY '15 Country Survey indicated that they preferred to get their information from direct contact with the World Bank Group (62%), the WBG's website (49%), and the WBG's seminars/workshops/conferences (34%).

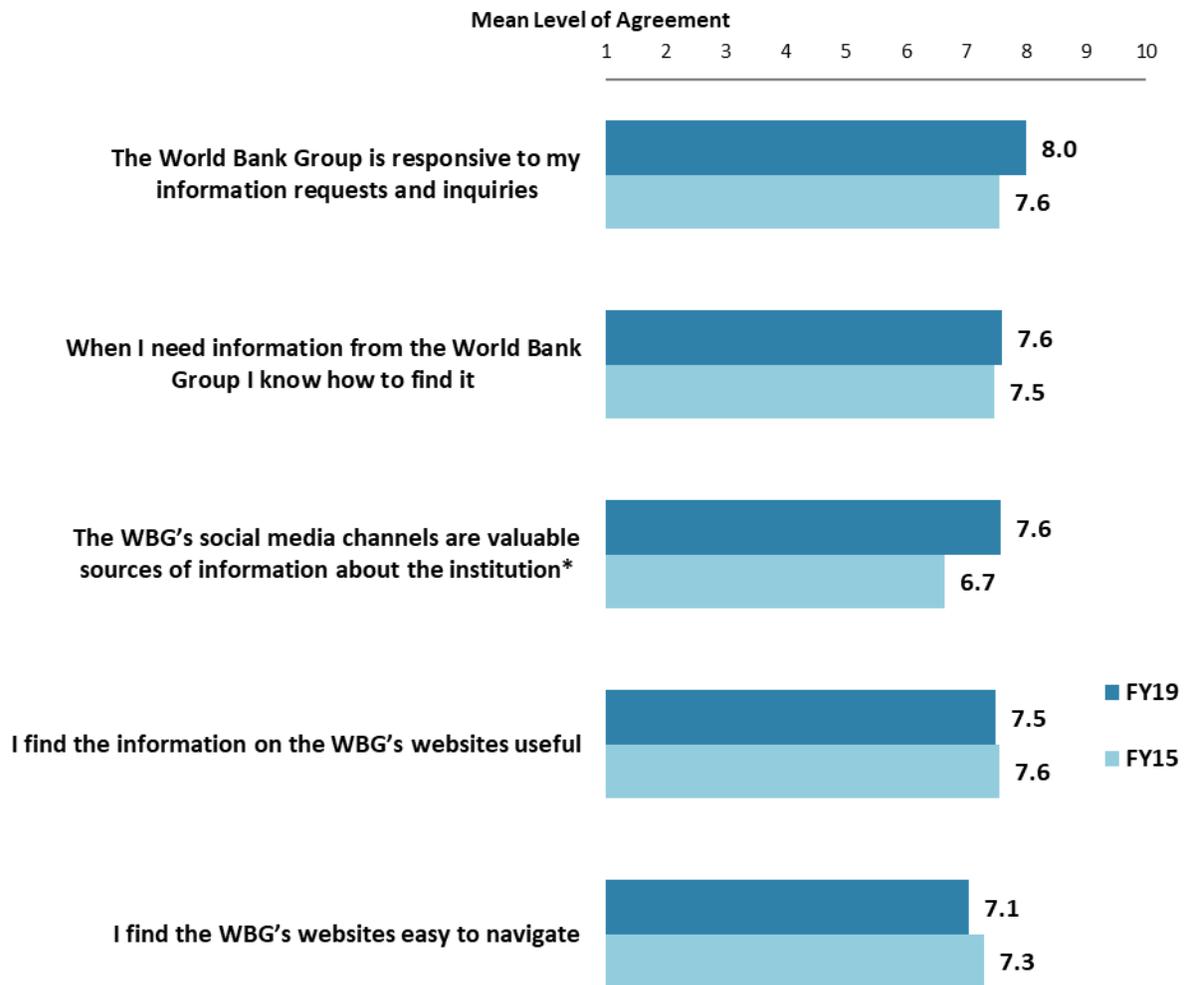


"How would you prefer to receive information from the World Bank Group?
(Choose no more than TWO)" (Respondents chose from a list. Responses combined.)



X. Communication and Outreach (continued)

The WBG's Communication and Outreach: Year Comparison



"Please rate how much you agree/disagree with the following statements."
(1-"Strongly disagree", 10-"Strongly agree")

Mean ratings based on weighted data. *Significantly different between FY19 and FY15



XI. Appendices

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Appendix A: Responses to All Questions across All Respondents (N=157)

All rating scale questions are presented with the total number of respondents that provided a rating (N), the number of respondents who indicated that they “Don’t know” (DK), the mean rating across all respondents (Mean), and the standard deviation of this mean (SD). Indicator questions are noted with an asterisk (*).

A. General Issues Facing China

| Future of the Next Generation | N | DK | Mean | SD |
|---|-----|----|------|------|
| 1. On a scale of 1-10, 1 meaning “extremely pessimistic”, 10 meaning “extremely optimistic”, please indicate your perspective on the future of the next generation in China. (1-Extremely pessimistic, 10-Extremely optimistic) | 144 | 2 | 7.69 | 1.72 |

| 2. Listed below are a number of development priorities in China. Please identify which of the following you consider the most important development priorities in China? (Choose no more than THREE) | Percentage of Respondents (Responses Combined; N=155) |
|--|---|
| Government effectiveness/governance | 46.5% |
| Environmental improvement and sustainability | 25.2% |
| Economic growth | 17.4% |
| Access to quality education | 17.4% |
| Quality of growth | 17.4% |
| Completing the transition to a market economy | 14.2% |
| Access to quality health services | 14.2% |
| Reducing inequality | 12.3% |
| Innovation | 12.3% |
| Basic infrastructure | 9.0% |
| Urban development | 8.4% |
| Social stability | 7.7% |
| Rural and agricultural development | 7.7% |
| Food safety | 7.7% |
| Anti-corruption | 6.5% |
| Effectiveness of law and justice system | 6.5% |
| Poverty reduction | 5.8% |
| Fiscal system reform | 5.8% |
| Employment/income generating opportunities | 5.8% |
| SOE reform | 5.2% |
| Improving the investment climate | 5.2% |
| Private sector growth/investment | 4.5% |
| Air pollution | 3.9% |
| Climate change (mitigation and adaptation) | 3.9% |
| Natural resource management | 3.2% |
| Energy efficiency | 2.6% |
| Social protection | 2.6% |
| Conservation and management of water resources | 1.9% |
| Other | 1.9% |
| Communicable and non-communicable diseases | 1.3% |
| Financial sector reform | 1.3% |
| Regulatory framework | 0.6% |

**A. General Issues Facing China (continued)**

| 3. Do you think the gap between the rich and the poor is a very big problem, a moderately big problem, a small problem or not a problem at all in China? (Select only ONE response) | Percentage of Respondents (N=157) |
|--|--|
| A very big problem | 33.8% |
| A moderately big problem | 54.8% |
| A small problem | 8.3% |
| Not a problem at all | 1.9% |
| Don't know | 1.3% |

| 4. In your view, is global climate change a very serious problem, somewhat serious, not too serious, or not a problem? (Select only ONE response) | Percentage of Respondents (N=157) |
|--|--|
| A very serious problem | 45.9% |
| A somewhat serious problem | 42.0% |
| Not too serious problem | 9.6% |
| Not a problem | 2.5% |
| Don't know | 0.0% |

B. Overall Attitudes toward the World Bank Group

| Familiarity | N | DK | Mean | SD |
|---|----------|-----------|-------------|-----------|
| 1. How familiar are you with the work of the World Bank Group in China? (1-Not familiar at all, 10-Extremely familiar) | 154 | n/a | 6.64 | 2.05 |

| Effectiveness* | N | DK | Mean | SD |
|---|----------|-----------|-------------|-----------|
| 2. Overall, please rate your impression of the World Bank Group's effectiveness in China. (1-Not effective at all, 10-Very effective) | 153 | 2 | 7.97 | 1.46 |

| Staff Preparedness | N | DK | Mean | SD |
|---|----------|-----------|-------------|-----------|
| 3. To what extent do you believe the World Bank Group's staff is well prepared (e.g., skills and knowledge) to help China solve its most complicated development challenges? (1-To no degree at all, 10-To a very significant degree) | 155 | 2 | 7.50 | 1.56 |



B. Overall Attitudes toward the World Bank Group (continued)

| 4. When thinking about how the World Bank Group can have the most impact on development results in China, in which sectoral areas do you believe the World Bank Group should focus most of its resources (financial and knowledge services) in China? (Choose no more than THREE) | Percentage of Respondents (Responses Combined; N=155) |
|--|--|
| Environmental improvement and natural resource management | 29.7% |
| Poverty reduction | 29.0% |
| Reducing inequality | 20.0% |
| Access to quality education | 20.0% |
| Government effectiveness/governance | 19.4% |
| Rural development | 18.1% |
| Agriculture development and food safety | 14.2% |
| Climate change (e.g., mitigation, adaptation) | 13.5% |
| Access to quality health services | 12.9% |
| Urban development | 12.3% |
| MSE (Micro and Small enterprise) development and access to finance | 11.6% |
| Technical and vocational education | 11.6% |
| Renewable energy and improving energy efficiency | 11.0% |
| Air pollution | 10.3% |
| Economic growth | 8.4% |
| Regulatory framework | 7.7% |
| Opportunity for private sector growth/investment | 6.5% |
| Transport | 6.5% |
| Employment/income generating opportunities | 5.8% |
| Fiscal system reform | 3.9% |
| Conservation and management of water resources | 3.2% |
| Communicable and non-communicable diseases | 3.2% |
| Social protection | 3.2% |
| Financial sector reform | 3.2% |
| Conservation of cultural heritage | 2.6% |
| Other | 0.6% |

| 5. When thinking about the World Bank Group's role, which activity do you believe is of greatest VALUE and which activity is of second greatest value in China? | Percentage of Respondents (N=154) | | |
|--|--|--------------------------------------|-----------------|
| | Greatest Value | 2nd Greatest Value | Combined |
| New concepts and innovation | 26.0% | 24.3% | 50.3% |
| Pilot innovations that can be scaled up if successful | 21.4% | 19.7% | 41.2% |
| Transfer of international best practices | 20.1% | 19.1% | 39.2% |
| Ability to build institutional capacity | 13.0% | 10.5% | 23.5% |
| Financial resources | 3.2% | 9.2% | 12.5% |
| Technical advice | 6.5% | 3.9% | 10.4% |
| Policy and economic advice | 4.5% | 5.3% | 9.8% |
| Ability to mobilize resources (from private sector, government, etc.) | 3.2% | 5.9% | 9.2% |
| Convener/facilitator | 1.9% | 2.0% | 3.9% |
| Other | 0.0% | 0.0% | 0.0% |

**B. Overall Attitudes toward the World Bank Group (continued)**

| 6. Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in China? (Choose no more than TWO) | Percentage of Respondents (Responses Combined; N=153) |
|--|--|
| World Bank Group's processes too complex | 47.1% |
| World Bank Group's processes too slow (e.g., too bureaucratic in its operational policies and procedures) | 20.3% |
| Not adequately sensitive to political/social realities in China | 20.3% |
| Not collaborating enough with stakeholders outside the Government | 13.1% |
| Not willing to honestly criticize policies and reform efforts in the country | 10.5% |
| Imposing technocratic solutions without regard to country conditions | 10.5% |
| Its advice and strategies do not lend themselves to practical problem solving | 8.5% |
| Don't know | 6.5% |
| Not exploring alternative policy options | 5.9% |
| Not enough public disclosure of its work | 3.9% |
| Arrogant in its approach | 3.3% |
| Other | 2.0% |
| Not client focused | 1.3% |
| Not aligned with country priorities | 1.3% |
| Staff too inaccessible | 0.7% |

| 7. To what extent do you believe that the World Bank Group's work and support help the poorest in China? (Select only ONE response) | Percentage of Respondents (N=152) |
|--|--|
| To a fully sufficient degree | 6.6% |
| To a somewhat sufficient degree | 73.7% |
| To a somewhat insufficient degree | 11.2% |
| To a very insufficient degree | 4.6% |
| Don't know | 3.9% |

| 8. In addition to the regular relations with the national government, which TWO of the following groups should the World Bank Group collaborate with more in your country? (Choose no more than TWO) | Percentage of Respondents (Responses Combined; N=152) |
|---|--|
| Local Government | 53.3% |
| Academia/think tanks/research institutes | 50.0% |
| Private sector | 30.3% |
| Beneficiaries | 17.1% |
| Youth/university groups | 13.2% |
| NGOs | 12.5% |
| Media | 8.6% |
| Other | 1.3% |
| Don't know | 0.7% |

**B. Overall Attitudes toward the World Bank Group (continued)**

| To what extent do you agree with the following statements about the World Bank Group's work in China? (1-Strongly disagree, 10-Strongly agree) | Level of Agreement | | | |
|--|--------------------|----|------|------|
| | N | DK | Mean | SD |
| 9. Overall the World Bank Group currently plays a relevant role in development in China* | 150 | 1 | 7.33 | 1.88 |
| 10. The World Bank Group's work is aligned with what I consider the development priorities for China* | 146 | 4 | 7.81 | 1.57 |
| 11. The World Bank Group supports programs and strategies that are realistic for China | 147 | 1 | 8.04 | 1.47 |
| 12. The World Bank Group treats clients and stakeholders in China with respect* | 146 | 2 | 8.21 | 1.43 |

| To what extent is the World Bank Group an effective development partner in China, in terms of each of the following? (1-To no degree at all, 10-To a very significant degree) | Degree | | | |
|---|--------|----|------|------|
| | N | DK | Mean | SD |
| 13. Responsiveness* | 140 | 6 | 7.31 | 1.67 |
| 14. Being inclusive* | 143 | 3 | 7.75 | 1.61 |
| 15. Openness (sharing data and other information)* | 142 | 3 | 7.96 | 1.59 |
| 16. Staff accessibility* | 147 | 1 | 8.22 | 1.53 |
| 17. Straightforwardness and honesty* | 142 | 4 | 8.35 | 1.39 |
| 18. Ease of access to the people at the World Bank Group who are making decisions important to my work | 143 | 4 | 8.02 | 1.60 |
| 19. Collaboration with civil society* | 121 | 24 | 7.24 | 1.66 |
| 20. Collaboration with the Government* | 137 | 9 | 8.27 | 1.30 |
| 21. Collaboration with the private sector* | 116 | 28 | 6.90 | 1.85 |
| 22. The speed in which it gets things accomplished on the ground* | 140 | 7 | 7.91 | 1.46 |
| 23. Being a long-term partner* | 141 | 5 | 8.50 | 1.34 |

**C. World Bank Group's Effectiveness and Results**

| 1. How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in China? (1-Not effective at all, 10-Very effective) | Effectiveness | | | |
|--|---------------|----|------|------|
| | N | DK | Mean | SD |
| 1. Urban development and urban environmental services | 99 | 48 | 7.93 | 1.30 |
| 2. Urban transport | 91 | 52 | 7.97 | 1.52 |
| 3. Railway | 72 | 69 | 7.44 | 1.74 |
| 4. Environmental sustainability/anti-pollution | 112 | 34 | 8.15 | 1.28 |
| 5. Regulatory framework | 93 | 50 | 7.55 | 1.58 |
| 6. Poverty reduction | 108 | 37 | 7.94 | 1.42 |
| 7. Gender equity | 94 | 49 | 8.16 | 1.50 |
| 8. Private sector development | 77 | 65 | 7.05 | 1.93 |
| 9. Water and sanitation | 95 | 49 | 8.12 | 1.32 |
| 10. Economic growth | 93 | 50 | 7.43 | 1.77 |
| 11. Sustainable and renewable energy | 105 | 40 | 7.86 | 1.48 |
| 12. Disaster management | 66 | 76 | 7.55 | 1.57 |
| 13. Public sector governance/reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform) | 77 | 67 | 7.14 | 1.73 |
| 14. Financial markets | 66 | 79 | 7.02 | 1.63 |
| 15. Health | 77 | 66 | 7.51 | 1.45 |
| 16. Rural development | 94 | 48 | 7.84 | 1.38 |
| 17. Technical and vocational education and training | 96 | 46 | 7.95 | 1.47 |
| 18. Education | 87 | 57 | 7.89 | 1.55 |
| 19. Social protection (e.g., pensions, targeted social assistance) | 63 | 78 | 7.38 | 1.75 |
| 20. Climate change (e.g., mitigation, adaptation) | 86 | 57 | 7.77 | 1.51 |
| 21. Sustainable agricultural development | 86 | 58 | 7.95 | 1.26 |
| 22. Natural resource management | 80 | 65 | 7.90 | 1.38 |

| Achieving Development Results* | N | DK | Mean | SD |
|---|-----|----|------|------|
| 2. To what extent does the World Bank Group's work help to achieve development results in China? (1-To no degree at all, 10-To a very significant degree) | 129 | 7 | 7.20 | 1.60 |

| To what extent do you agree with the following statements about the World Bank Group in China? (1-Strongly disagree, 10-Strongly agree) | N | DK | Mean | SD |
|---|-----|----|------|------|
| 3. The World Bank Group's financial instruments (i.e., investment lending, Development Policy Loan, Trust Funds, Program for Result, etc.) meet the needs of China* | 131 | 15 | 7.18 | 1.69 |
| 4. The World Bank Group meets China's needs for knowledge services (e.g., research, analysis, data, technical assistance)* | 137 | 9 | 7.64 | 1.41 |

D. The World Bank Group's Knowledge Work and Activities

| 1. How frequently do you consult World Bank Group's knowledge work and activities in the work you do? | Percentage of Respondents (N=147) |
|---|-----------------------------------|
| Weekly | 17.0% |
| Monthly | 25.2% |
| A few times a year | 45.6% |
| Rarely | 10.2% |
| Never | 2.0% |

**D. The World Bank Group's Knowledge Work and Activities (continued)**

| In China, to what extent do you believe that the World Bank Group's knowledge work and activities: (1-To no degree at all, 10-To a very significant degree) | Degree | | | |
|---|----------|-----------|-------------|-----------|
| | N | DK | Mean | SD |
| 2. Are timely | 123 | 17 | 7.68 | 1.68 |
| 3. Lead to practical solutions | 128 | 16 | 7.61 | 1.57 |
| 4. Are accessible (well written and easy to understand) | 137 | 9 | 7.61 | 1.61 |
| 5. Are source of relevant information on global good practices | 132 | 12 | 8.16 | 1.37 |
| 6. Are adaptable to China's specific development challenges and country circumstances* | 128 | 14 | 7.35 | 1.51 |
| Overall Evaluation | N | DK | Mean | SD |
| 7. Overall, how significant a contribution do you believe the World Bank Group's knowledge work and activities make to development results in your country?*(1-Not significant at all, 10-Very significant) | 138 | 8 | 7.64 | 1.49 |

E. Working with the World Bank Group

| To what extent do you agree/disagree with the following statements? (1-Strongly disagree, 10-Strongly agree) | Level of Agreement | | | |
|--|--------------------|----|------|------|
| | N | DK | Mean | SD |
| 1. The World Bank Group disburses funds promptly | 124 | 19 | 8.15 | 1.74 |
| 2. The World Bank Group effectively monitors and evaluates the projects and programs it supports | 135 | 8 | 8.41 | 1.44 |
| 3. The World Bank Group's approvals and reviews are done in a timely fashion | 128 | 16 | 8.12 | 1.72 |
| 4. The World Bank Group's "Safeguard Policy" requirements are reasonable | 120 | 23 | 7.96 | 1.69 |
| 5. The World Bank Group's conditions on its lending are reasonable | 117 | 27 | 8.03 | 1.39 |
| 6. The World Bank Group takes decisions quickly in China* | 118 | 24 | 7.56 | 1.66 |
| 7. Working with the World Bank Group increases China's institutional capacity | 126 | 16 | 7.86 | 1.57 |
| 8. Where country systems (e.g., procurement, financial management, etc.) are adequate, the World Bank Group makes appropriate use of them* | 110 | 33 | 7.68 | 1.81 |
| 9. The World Bank Group provides effective implementation support (i.e., supervision of projects) | 129 | 13 | 8.38 | 1.36 |

F. The Future Role of the World Bank Group in China

| Role of WBG in China | N | DK | Mean | SD |
|--|-----|----|------|------|
| 1. How significant a role do you believe the World Bank Group should play in China's development in the next five years? (1-Not a significant role at all, 10-Very significant role) | 132 | 5 | 7.77 | 1.48 |

| 2. Which of the following SHOULD the World Bank Group do to make itself of greater value in China? (Choose no more than TWO) | Percentage of Respondents (Responses Combined; N=147) |
|--|---|
| Improve the quality of its experts as related to China's specific challenges | 53.1% |
| Offer more innovative knowledge services | 52.4% |
| Improve the competitiveness of its financing (e.g., cost, timeliness and other terms) compared to markets | 26.5% |
| Focus primarily on advice and advocacy issues | 21.8% |
| Greater collaboration within the World Bank Group (IBRD and IFC) | 17.0% |
| Offer more innovative financial products | 14.3% |
| Other | 1.4% |

**G. Communication and Information Sharing**

| 1. How do you get most of your information about economic and social development issues in China? (Choose no more than TWO) | Percentage of Respondents (Responses Combined; N=145) |
|--|--|
| Internet | 93.8% |
| Social media | 35.9% |
| Periodicals | 24.1% |
| Television | 20.7% |
| Newspapers | 9.7% |
| Other | 2.1% |
| Radio | 0.7% |

| 2. How would you prefer to receive information from the World Bank Group? (Choose no more than TWO) | Percentage of Respondents (Responses Combined; N=146) |
|--|--|
| Direct contact with World Bank Group (i.e., face to face meetings/discussions) | 74.0% |
| World Bank Group's website | 41.1% |
| World Bank Group's seminars/workshops/conferences | 32.2% |
| Social media | 11.6% |
| World Bank Group's publications and other written materials | 9.6% |
| Mobile phones | 8.9% |
| e-Newsletters | 4.8% |
| Other | 0.0% |

| Please rate how much you agree with the following statements. (1-Strongly disagree, 10-Strongly agree) | Level of Agreement | | | |
|--|---------------------------|-----------|-------------|-----------|
| | N | DK | Mean | SD |
| 3. I find the World Bank Group's websites easy to navigate | 116 | 15 | 7.09 | 1.77 |
| 4. I find the information on the World Bank Group's websites useful | 115 | 13 | 7.53 | 1.72 |
| 5. The World Bank Group's social media channels (e.g., Sina Weibo, WeChat) are valuable sources of information about the institution | 99 | 40 | 7.65 | 1.79 |
| 6. When I need information from the World Bank Group I know how to find it (e.g., whom to call, where to reach them, etc.) | 117 | 20 | 7.62 | 2.10 |
| 7. The World Bank Group is responsive to my information requests and inquiries | 102 | 36 | 8.01 | 1.69 |

**H. Background Information**

| 1. Which of the following best describes your current position? (Select ONE response) | Percentage of Respondents (N=156) |
|--|--|
| Project Management Office (local level) | 20.5% |
| Academia/Research Institute/Think tank | 19.9% |
| Local Government Official or Staff | 13.5% |
| Employee of a Ministry, Ministerial Department of Central government | 9.0% |
| Consultant/Contractor working on World Bank Group supported Project/Program | 7.1% |
| Project Management Office (central level) | 5.8% |
| NGO | 5.1% |
| State owned enterprise | 5.1% |
| Media (Press, Radio, TV, Web etc.) | 4.5% |
| Financial sector/bank | 3.2% |
| Private Sector Organization | 2.6% |
| Bilateral or Multilateral Agency | 1.9% |
| Central Bank | 0.6% |
| Regulatory Agency | 0.6% |
| Other | 0.6% |

| 2. Please identify the primary specialization of your work. (Select only ONE response) | Percentage of Respondents (N=154) |
|---|--|
| Education | 15.6% |
| Macroeconomics and fiscal management | 13.6% |
| Finance and markets | 8.4% |
| Transport and ICT | 7.8% |
| Water | 7.1% |
| Environment and natural resources | 7.1% |
| Urban development | 5.8% |
| Agriculture | 5.8% |
| Generalist (specialized in multiple sectors) | 5.8% |
| Other | 5.2% |
| Health, nutrition, and population | 3.9% |
| Social protection and labor | 3.2% |
| Energy and extractives | 2.6% |
| Rural development | 2.6% |
| Poverty | 2.6% |
| Climate change | 1.3% |
| Gender | 0.6% |
| Jobs | 0.6% |
| Public-private partnerships | 0.0% |
| Trade and competitiveness | 0.0% |

**H. Background Information (continued)**

| 3. Which one of the following best describes your level of interaction with the World Bank Group (IBRD/IDA, IFC, or MIGA) in your country? (Select only ONE response) | Percentage of Respondents (N=156) |
|--|--|
| I currently collaborate with the World Bank Group | 50.0% |
| I have previously collaborated with the World Bank Group | 16.0% |
| Both of the above (I currently collaborate and previously have collaborated with the World Bank Group) | 28.8% |
| I have never collaborated with the World Bank Group | 5.1% |

| 4. How long have you been involved with (or a close observer of) the World Bank Group's activities? | Percentage of Respondents (N=156) |
|--|--|
| Less than one year | 5.1% |
| One to three years | 26.9% |
| More than three years | 67.9% |

| 5. Which of the following agencies of the World Bank Group do you primarily engage with in China? (Select only ONE response) | Percentage of Respondents (N=155) |
|---|--|
| The World Bank (IBRD) | 92.3% |
| The International Finance Corporation (IFC) | 4.5% |
| Other | 3.2% |

| 6. Which of the following describes most of your exposure to the World Bank Group in China? (Choose no more than TWO) | Percentage of Respondents (Responses Combined; N=156) |
|--|--|
| Collaborate as part of my professional duties | 85.9% |
| Engage in World Bank Group related/sponsored events/activities | 35.9% |
| Use World Bank Group website for information, data, research, etc. | 9.6% |
| Use World Bank Group reports/data | 5.8% |
| Observer | 1.9% |

| 7. What's your gender? | Percentage of Respondents (N=156) |
|-------------------------------|--|
| Female | 27.6% |
| Male | 72.4% |

| 8. Which best represents your geographic location? | Percentage of Respondents (N=156) |
|--|--|
| Beijing | 40.4% |
| Chongqing, Xinjiang, Xizang, Qinghai, Gansu, Inner Mongolia, Ningxia, Shaanxi, Shanxi, Sichuan, Yunnan, Guizhou, Guangxi | 32.1% |
| Tianjin, Shanghai, Guangdong, Fujian, Zhejiang, Jiangsu, Shandong, Hebei | 14.1% |
| Henan, Hunan, Hubei, Anhui, Jiangxi, Liaoning, Jilin, Heilongjiang | 13.5% |



Appendix B: Responses to All Questions by Stakeholder Groups¹

- Employee of a Ministry N=14 ● Local Government N=21 ● Central-level Project Management N=9 ● Local-level Project Management N=32
- Private Sector/Financial Sector/Bank N=9 ● NGO N=8 ● State-Owned Enterprise N=8 ● Consultant on WBG-supported Project N=11
- Media N=7 ● Academia N=31 ● Other N=6

A. General Issues facing China

On a scale of 1-10, 1 meaning “extremely pessimistic”, 10 meaning “extremely optimistic”, please indicate your perspective on the future of the next generation in China.

| | Employee of a Ministry | | Local Government | | Central-Level Project Management | | Local-Level Project Management | | Private/ Financial Sector/ Bank | | NGO | | State-Owned Enterprise | | Consultant on WBG Project | | Media | | Academia | | Other | |
|---|------------------------|------|------------------|------|----------------------------------|------|--------------------------------|------|---------------------------------|------|-----|------|------------------------|------|---------------------------|------|-------|------|----------|------|-------|------|
| | N | Mean | N | Mean | N | Mean | N | Mean | N | Mean | N | Mean | N | Mean | N | Mean | N | Mean | N | Mean | N | Mean |
| Please indicate your perspective on the future of the next generation in China. | 11 | 8.55 | 21 | 7.90 | 8 | 6.88 | 30 | 8.13 | 8 | 7.13 | 8 | 6.88 | 8 | 6.63 | 10 | 7.60 | 6 | 7.67 | 30 | 7.73 | 4 | 7.25 |

B. Overall Attitudes toward the World Bank Group

How familiar are you with the work of these organizations in China? (1-Not familiar at all, 10-Extremely familiar)

| | Employee of a Ministry | | Local Government | | Central-Level Project Management | | Local-Level Project Management | | Private/ Financial Sector/ Bank | | NGO | | State-Owned Enterprise | | Consultant on WBG Project | | Media | | Academia | | Other | |
|---|------------------------|------|------------------|------|----------------------------------|------|--------------------------------|------|---------------------------------|------|-----|------|------------------------|------|---------------------------|------|-------|------|----------|------|-------|------|
| | N | Mean | N | Mean | N | Mean | N | Mean | N | Mean | N | Mean | N | Mean | N | Mean | N | Mean | N | Mean | N | Mean |
| How familiar are you with the work of the WBG in China? | 13 | 6.38 | 19 | 7.00 | 9 | 7.33 | 32 | 6.53 | 9 | 6.78 | 8 | 5.50 | 8 | 6.13 | 11 | 7.91 | 7 | 6.14 | 31 | 6.58 | 6 | 6.00 |

Overall, please rate your impression of the World Bank Group’s effectiveness in China. (1-Not effective at all, 10-Very effective)

| | Employee of a Ministry | | Local Government | | Central-Level Project Management | | Local-Level Project Management | | Private/ Financial Sector/ Bank | | NGO | | State-Owned Enterprise | | Consultant on WBG Project | | Media | | Academia | | Other | |
|---|------------------------|------|------------------|------|----------------------------------|------|--------------------------------|------|---------------------------------|------|-----|------|------------------------|------|---------------------------|------|-------|------|----------|------|-------|------|
| | N | Mean | N | Mean | N | Mean | N | Mean | N | Mean | N | Mean | N | Mean | N | Mean | N | Mean | N | Mean | N | Mean |
| Overall, please rate your impression of the WBG’s effectiveness in China. | 13 | 7.38 | 20 | 7.95 | 9 | 8.33 | 32 | 8.25 | 9 | 7.56 | 8 | 7.00 | 6 | 8.17 | 11 | 8.09 | 7 | 7.57 | 31 | 8.29 | 6 | 7.50 |

¹ 156 respondents provided information about their current positions. The few respondents from Central Banks, Regulatory Agencies, and Bilateral or Multilateral Agencies were combined with “Other” and respondents from the Financial Sector/Banks were combined with those from Private Sector for the analyses presented in this Appendix.

**B. Overall Attitudes toward the World Bank Group (continued)**

| | Employee of a Ministry | | Local Government | | Central-Level Project Management | | Local-Level Project Management | | Private/ Financial Sector/ Bank | | NGO | | State-Owned Enterprise | | Consultant on WBG Project | | Media | | Academia | | Other | |
|---|------------------------|------|------------------|------|----------------------------------|------|--------------------------------|------|---------------------------------|------|-----|------|------------------------|------|---------------------------|------|-------|------|----------|------|-------|------|
| | N | Mean | N | Mean | N | Mean | N | Mean | N | Mean | N | Mean | N | Mean | N | Mean | N | Mean | N | Mean | N | Mean |
| To what extent do you believe the WBG's staff is well prepared to help China solve its most complicated development challenges? | 14 | 6.79 | 21 | 7.14 | 9 | 7.67 | 31 | 7.87 | 9 | 6.89 | 8 | 6.88 | 7 | 7.86 | 11 | 7.91 | 7 | 7.86 | 31 | 7.81 | 6 | 6.67 |

(1-To no degree at all, 10-To a very significant degree)

**B. Overall Attitudes toward the World Bank Group (continued)**

When thinking about the World Bank Group's role, which activity do you believe is of greatest VALUE and which activity is of second greatest value in China?

| Greatest Value Percentage of Respondents | Office of the President/ Minister | Government Insitutions | Bilateral/ Multilateral Agency | Private/ Financial Sector/Bank | Civil Society | Media | Academia | Other | Media | Academia | Other |
|---|---|---------------------------|--------------------------------------|--------------------------------------|---------------|-------|----------|-------|-------|----------|-------|
| Pilot innovations that can be scaled up if successful | 23.1% | 14.3% | 44.4% | 16.1% | 12.5% | 62.5% | 12.5% | 27.3% | 14.3% | 16.1% | 16.7% |
| Policy and economic advice* | 30.8% | 4.8% | 0.0% | 0.0% | 12.5% | 0.0% | 0.0% | 0.0% | 14.3% | 0.0% | 0.0% |
| Convener/facilitator | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 9.7% | 0.0% |
| Transfer of international best practices | 7.7% | 19.0% | 22.2% | 22.6% | 12.5% | 12.5% | 62.5% | 18.2% | 28.6% | 16.1% | 16.7% |
| Technical advice | 0.0% | 0.0% | 0.0% | 3.2% | 0.0% | 12.5% | 0.0% | 18.2% | 0.0% | 19.4% | 0.0% |
| New concepts and innovation | 30.8% | 38.1% | 22.2% | 35.5% | 0.0% | 0.0% | 25.0% | 27.3% | 0.0% | 22.6% | 50.0% |
| Ability to build institutional capacity | 7.7% | 9.5% | 11.1% | 19.4% | 25.0% | 12.5% | 0.0% | 0.0% | 28.6% | 12.9% | 16.7% |
| Financial resources | 0.0% | 9.5% | 0.0% | 3.2% | 25.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% |
| Ability to mobilize resources | 0.0% | 4.8% | 0.0% | 0.0% | 12.5% | 0.0% | 0.0% | 9.1% | 14.3% | 3.2% | 0.0% |
| Other | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% |

| 2nd Greatest Value Percentage of Respondents | Office of the President/ Minister | Government Insitutions | Bilateral/ Multilateral Agency | Private/ Financial Sector/Bank | Civil Society | Media | Academia | Other | Media | Academia | Other |
|--|---|---------------------------|--------------------------------------|--------------------------------------|---------------|-------|----------|-------|-------|----------|-------|
| Pilot innovations that can be scaled up if successful* | 8.3% | 47.6% | 11.1% | 16.1% | 12.5% | 0.0% | 25.0% | 40.0% | 57.1% | 6.5% | 0.0% |
| Policy and economic advice* | 16.7% | 0.0% | 0.0% | 0.0% | 25.0% | 12.5% | 25.0% | 0.0% | 0.0% | 3.2% | 0.0% |
| Convener/facilitator | 0.0% | 0.0% | 0.0% | 3.2% | 0.0% | 0.0% | 0.0% | 10.0% | 0.0% | 0.0% | 16.7% |
| Transfer of international best practices | 25.0% | 23.8% | 11.1% | 16.1% | 12.5% | 37.5% | 12.5% | 10.0% | 28.6% | 16.1% | 33.3% |
| Technical advice | 0.0% | 0.0% | 0.0% | 6.5% | 0.0% | 0.0% | 0.0% | 10.0% | 0.0% | 9.7% | 0.0% |
| New concepts and innovation | 8.3% | 14.3% | 44.4% | 25.8% | 25.0% | 12.5% | 12.5% | 20.0% | 0.0% | 35.5% | 50.0% |
| Ability to build institutional capacity | 25.0% | 0.0% | 0.0% | 16.1% | 0.0% | 25.0% | 12.5% | 10.0% | 0.0% | 12.9% | 0.0% |
| Financial resources | 8.3% | 14.3% | 22.2% | 16.1% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 9.7% | 0.0% |
| Ability to mobilize resources | 8.3% | 0.0% | 11.1% | 0.0% | 25.0% | 12.5% | 12.5% | 0.0% | 14.3% | 6.5% | 0.0% |
| Other | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% |

*Significantly different between stakeholder groups

**B. Overall Attitudes toward the World Bank Group (continued)**

Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in China? (Choose no more than TWO)

| Percentage of Respondents (Responses combined) | Office of the President/ Minister | Government Insitutions | Bilateral/ Multilateral Agency | Private/ Financial Sector/Bank | Civil Society | Media | Academia | Other | Media | Academia | Other |
|---|---|---------------------------|--------------------------------------|--------------------------------------|---------------|-------|----------|-------|-------|----------|-------|
| Not client focused | 0.0% | 10.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% |
| Not exploring alternative policy options | 0.0% | 0.0% | 11.1% | 16.1% | 0.0% | 0.0% | 0.0% | 18.2% | 0.0% | 0.0% | 0.0% |
| Not collaborating enough with stakeholders outside the Government | 0.0% | 20.0% | 11.1% | 3.2% | 25.0% | 50.0% | 12.5% | 9.1% | 28.6% | 9.7% | 16.7% |
| Its advice and strategies do not lend themselves to practical problem solving | 7.7% | 5.0% | 0.0% | 3.2% | 0.0% | 12.5% | 12.5% | 27.3% | 14.3% | 6.5% | 33.3% |
| Not enough public disclosure of its work | 0.0% | 0.0% | 0.0% | 3.2% | 0.0% | 0.0% | 12.5% | 0.0% | 14.3% | 9.7% | 0.0% |
| Arrogant in its approach* | 0.0% | 5.0% | 11.1% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 50.0% |
| Staff too inaccessible | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 9.1% | 0.0% | 0.0% | 0.0% |
| World Bank Group's processes too complex* | 61.5% | 60.0% | 55.6% | 41.9% | 50.0% | 50.0% | 0.0% | 27.3% | 28.6% | 64.5% | 0.0% |
| Not willing to honestly criticize policies and reform efforts in the country* | 7.7% | 0.0% | 11.1% | 3.2% | 25.0% | 25.0% | 50.0% | 18.2% | 14.3% | 6.5% | 0.0% |
| Imposing technocratic solutions without regard to country conditions | 15.4% | 15.0% | 22.2% | 9.7% | 12.5% | 0.0% | 0.0% | 27.3% | 0.0% | 6.5% | 0.0% |
| World Bank Group's processes too slow | 15.4% | 35.0% | 11.1% | 29.0% | 12.5% | 37.5% | 12.5% | 9.1% | 0.0% | 19.4% | 0.0% |
| Not aligned with country priorities | 0.0% | 0.0% | 0.0% | 6.5% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% |
| Not adequately sensitive to political/social realities in China | 30.8% | 0.0% | 33.3% | 25.8% | 12.5% | 0.0% | 25.0% | 9.1% | 28.6% | 29.0% | 16.7% |
| Other | 7.7% | 0.0% | 0.0% | 6.5% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% |
| Don't know | 7.7% | 5.0% | 11.1% | 3.2% | 12.5% | 0.0% | 12.5% | 0.0% | 14.3% | 3.2% | 33.3% |

*Significantly different between stakeholder groups

**B. Overall Attitudes toward the World Bank Group (continued)**

To what extent do you believe that the World Bank Group's work and support help the poorest in China? (Select only ONE response)

| Percentage of Respondents | Office of the President/Minister | Government Insitutions | Bilateral/Multilateral Agency | Private/Financial Sector/Bank | Civil Society | Media | Academia | Other | Media | Academia | Other |
|-----------------------------------|----------------------------------|------------------------|-------------------------------|-------------------------------|---------------|-------|----------|-------|-------|----------|-------|
| To a fully sufficient degree | | 9.5% | 22.2% | 9.7% | | | | 10.0% | | 3.2% | 16.7% |
| To a somewhat sufficient degree | 91.7% | 85.7% | 55.6% | 71.0% | 75.0% | 75.0% | 62.5% | 80.0% | 71.4% | 74.2% | 50.0% |
| To a somewhat insufficient degree | 8.3% | 4.8% | 11.1% | 9.7% | 12.5% | 12.5% | 37.5% | | 14.3% | 12.9% | |
| To a very insufficient degree | | | 11.1% | 6.5% | | | | 10.0% | | 9.7% | |
| Don't know | | | | 3.2% | 12.5% | 12.5% | | | 14.3% | | 33.3% |

In addition to the regular relations with the national government, which TWO of the following groups should the World Bank Group collaborate with more in your country? (Choose no more than TWO)

| Percentage of Respondents (Responses combined) | Office of the President/Minister | Government Insitutions | Bilateral/Multilateral Agency | Private/Financial Sector/Bank | Civil Society | Media | Academia | Other | Media | Academia | Other |
|--|----------------------------------|------------------------|-------------------------------|-------------------------------|---------------|-------|----------|-------|-------|----------|-------|
| Academia/think tanks/research institutes | 76.9% | 45.0% | 66.7% | 41.9% | 37.5% | 50.0% | 37.5% | 36.4% | 14.3% | 67.7% | 20.0% |
| Media* | 7.7% | 10.0% | 0.0% | 6.5% | 0.0% | 0.0% | 25.0% | 9.1% | 57.1% | 3.2% | 0.0% |
| Local Government | 30.8% | 75.0% | 22.2% | 58.1% | 62.5% | 37.5% | 37.5% | 63.6% | 28.6% | 61.3% | 40.0% |
| Private sector* | 23.1% | 40.0% | 33.3% | 12.9% | 87.5% | 37.5% | 37.5% | 45.5% | 57.1% | 12.9% | 40.0% |
| NGOs* | 7.7% | 5.0% | 22.2% | 12.9% | 0.0% | 62.5% | 25.0% | 0.0% | 14.3% | 9.7% | 0.0% |
| Youth/university groups | 7.7% | 5.0% | 22.2% | 19.4% | 0.0% | 12.5% | 12.5% | 0.0% | 0.0% | 22.6% | 20.0% |
| Beneficiaries | 23.1% | 5.0% | 33.3% | 32.3% | 12.5% | 0.0% | 0.0% | 18.2% | 14.3% | 12.9% | 20.0% |
| Other* | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 12.5% | 0.0% | 0.0% | 0.0% | 20.0% |
| Don't know | 0.0% | 0.0% | 0.0% | 3.2% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% |

*Significantly different between stakeholder groups

**B. Overall Attitudes toward the World Bank Group (continued)**

To what extent do you agree with the following statements about the World Bank Group's work in China? (1-Strongly disagree, 10-Strongly agree)

| | Employee of a Ministry | | Local Government | | Central-Level Project Management | | Local-Level Project Management | | Private/ Financial Sector/ Bank | | NGO | | State-Owned Enterprise | | Consultant on WBG Project | | Media | | Academia | | Other | |
|--|------------------------|------|------------------|------|----------------------------------|------|--------------------------------|------|---------------------------------|------|-----|------|------------------------|------|---------------------------|------|-------|------|----------|------|-------|------|
| | N | Mean | N | Mean | N | Mean | N | Mean | N | Mean | N | Mean | N | Mean | N | Mean | N | Mean | N | Mean | N | Mean |
| Overall the World Bank Group currently plays a relevant role in development in China | 13 | 6.92 | 19 | 7.21 | 9 | 8.11 | 30 | 7.57 | 8 | 7.00 | 8 | 5.87 | 8 | 8.00 | 11 | 7.45 | 7 | 7.71 | 31 | 7.42 | 5 | 6.80 |
| The World Bank Group's work is aligned with what I consider the development priorities for China | 13 | 7.69 | 19 | 7.63 | 9 | 8.56 | 29 | 8.17 | 8 | 7.25 | 7 | 6.57 | 7 | 8.71 | 11 | 8.09 | 7 | 7.71 | 30 | 7.77 | 5 | 6.60 |
| The World Bank Group supports programs and strategies that are realistic for China | 12 | 8.00 | 18 | 7.89 | 9 | 8.78 | 31 | 8.45 | 8 | 7.75 | 7 | 7.29 | 8 | 8.38 | 11 | 8.45 | 7 | 7.86 | 31 | 7.71 | 4 | 7.25 |
| The World Bank Group treats clients and stakeholders in China with respect | 11 | 8.27 | 18 | 8.17 | 9 | 8.33 | 31 | 8.29 | 8 | 8.13 | 7 | 8.14 | 8 | 8.75 | 11 | 8.09 | 7 | 8.43 | 31 | 8.06 | 4 | 7.75 |

**B. Overall Attitudes toward the World Bank Group (continued)**

To what extent is the World Bank Group an effective development partner in China, in terms of each of the following? (1-To no degree at all, 10-To a very significant degree)

| | Employee of a Ministry | | Local Government | | Central-Level Project Management | | Local-Level Project Management | | Private/ Financial Sector/ Bank | | NGO | | State-Owned Enterprise | | Consultant on WBG Project | | Media | | Academia | | Other | |
|---|------------------------|------|------------------|------|----------------------------------|------|--------------------------------|------|---------------------------------|------|-----|------|------------------------|------|---------------------------|------|-------|------|----------|------|-------|------|
| | N | Mean | N | Mean | N | Mean | N | Mean | N | Mean | N | Mean | N | Mean | N | Mean | N | Mean | N | Mean | N | Mean |
| Responsiveness | 11 | 6.91 | 19 | 6.95 | 8 | 8.00 | 30 | 7.47 | 8 | 7.62 | 7 | 7.71 | 6 | 7.17 | 11 | 7.09 | 4 | 8.00 | 30 | 7.20 | 5 | 7.00 |
| Being inclusive | 13 | 7.15 | 18 | 7.61 | 9 | 8.22 | 30 | 8.03 | 8 | 8.00 | 7 | 8.14 | 7 | 8.14 | 11 | 7.73 | 4 | 8.50 | 30 | 7.53 | 5 | 6.60 |
| Openness (sharing data and other information) | 13 | 7.54 | 17 | 8.06 | 9 | 8.89 | 29 | 7.97 | 8 | 7.88 | 7 | 8.14 | 7 | 8.86 | 10 | 8.30 | 5 | 8.20 | 31 | 7.61 | 5 | 7.00 |
| Staff accessibility | 13 | 7.62 | 18 | 8.00 | 9 | 8.22 | 30 | 8.40 | 8 | 8.63 | 7 | 7.86 | 8 | 8.38 | 11 | 7.91 | 6 | 8.83 | 31 | 8.58 | 5 | 7.00 |
| Straightforwardness and honesty | 13 | 7.62 | 18 | 8.17 | 9 | 8.44 | 30 | 8.73 | 8 | 8.25 | 6 | 8.33 | 6 | 8.67 | 11 | 8.45 | 5 | 8.00 | 30 | 8.60 | 5 | 6.80 |
| Ease of access to the people at the WBG who are making decisions important to my work | 12 | 7.83 | 18 | 7.61 | 9 | 7.89 | 30 | 8.70 | 8 | 8.13 | 6 | 7.83 | 8 | 8.25 | 11 | 7.73 | 5 | 7.60 | 30 | 8.03 | 5 | 6.80 |
| Collaboration with civil society | 11 | 6.82 | 14 | 6.43 | 6 | 8.33 | 27 | 7.41 | 8 | 7.63 | 8 | 7.00 | 6 | 7.67 | 10 | 6.60 | 4 | 7.50 | 23 | 7.57 | 3 | 7.00 |
| Collaboration with the Government | 13 | 8.00 | 19 | 8.32 | 9 | 8.67 | 29 | 8.31 | 7 | 8.43 | 5 | 8.20 | 7 | 8.29 | 10 | 8.20 | 3 | 6.67 | 29 | 8.52 | 5 | 7.40 |
| Collaboration with the private sector | 11 | 6.55 | 16 | 6.25 | 6 | 8.67 | 28 | 6.89 | 7 | 7.57 | 4 | 7.25 | 4 | 7.25 | 8 | 5.88 | 3 | 7.00 | 24 | 7.08 | 4 | 7.00 |
| The speed in which it gets things accomplished on the ground | 13 | 7.69 | 18 | 7.56 | 9 | 8.78 | 30 | 8.03 | 8 | 8.13 | 6 | 7.33 | 8 | 8.25 | 10 | 7.50 | 3 | 8.67 | 30 | 7.93 | 4 | 7.50 |
| Being a long-term partner | 13 | 8.08 | 18 | 8.61 | 9 | 9.00 | 29 | 8.48 | 7 | 8.57 | 7 | 7.86 | 7 | 9.00 | 10 | 8.90 | 5 | 8.00 | 31 | 8.71 | 4 | 6.50 |



C. World Bank Group's Effectiveness and Results

How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in China?

| | Employee of a Ministry | | Local Government | | Central-Level Project Management | | Local-Level Project Management | | Private/ Financial Sector/ Bank | | NGO | | State-Owned Enterprise | | Consultant on WBG Project | | Media | | Academia | | Other | |
|--|------------------------|------|------------------|------|----------------------------------|-------|--------------------------------|------|---------------------------------|------|-----|------|------------------------|------|---------------------------|------|-------|------|----------|------|-------|------|
| | N | Mean | N | Mean | N | Mean | N | Mean | N | Mean | N | Mean | N | Mean | N | Mean | N | Mean | N | Mean | N | Mean |
| Urban development and urban environmental services | 9 | 7.44 | 20 | 8.05 | 3 | 8.33 | 20 | 8.35 | 3 | 7.67 | 6 | 6.83 | 5 | 7.80 | 9 | 8.33 | 3 | 8.67 | 19 | 7.68 | 1 | 7.00 |
| Urban transport | 8 | 7.75 | 16 | 7.81 | 3 | 8.67 | 21 | 8.29 | 2 | 7.00 | 4 | 6.25 | 6 | 8.17 | 7 | 8.57 | 4 | 9.00 | 19 | 7.63 | | |
| Railway | 9 | 7.67 | 13 | 7.92 | 1 | 9.00 | 15 | 7.00 | 2 | 6.50 | 1 | 7.00 | 4 | 7.75 | 5 | 7.00 | 4 | 8.50 | 17 | 7.29 | 1 | 6.00 |
| Environmental sustainability/anti-pollution | 11 | 7.91 | 17 | 8.06 | 8 | 8.50 | 21 | 8.33 | 6 | 7.83 | 6 | 7.17 | 6 | 8.33 | 9 | 8.67 | 5 | 9.00 | 20 | 7.90 | 2 | 8.00 |
| Regulatory framework | 10 | 7.20 | 15 | 6.93 | 5 | 8.80 | 18 | 7.72 | 4 | 7.50 | 2 | 5.50 | 4 | 8.50 | 7 | 7.14 | 2 | 9.00 | 24 | 7.62 | 2 | 8.50 |
| Poverty reduction | 10 | 7.50 | 15 | 7.40 | 6 | 8.83 | 25 | 7.96 | 4 | 8.50 | 4 | 7.00 | 4 | 9.00 | 8 | 7.75 | 5 | 9.40 | 24 | 7.79 | 3 | 8.33 |
| Gender equity | 9 | 7.67 | 13 | 7.92 | 5 | 9.40 | 24 | 8.71 | 2 | 8.00 | 4 | 7.00 | 2 | 8.00 | 7 | 7.43 | 3 | 8.67 | 24 | 8.08 | 1 | 7.00 |
| Private sector development* | 7 | 7.00 | 12 | 6.00 | 2 | 10.00 | 20 | 7.35 | 5 | 7.80 | 3 | 5.67 | 1 | 6.00 | 8 | 5.88 | 3 | 9.33 | 15 | 7.40 | 1 | 7.00 |
| Water and sanitation | 11 | 7.73 | 16 | 8.19 | 4 | 8.25 | 20 | 8.30 | 3 | 7.33 | 4 | 7.25 | 3 | 8.67 | 9 | 8.44 | 3 | 8.67 | 19 | 8.26 | 2 | 6.00 |
| Economic growth | 9 | 7.78 | 15 | 6.93 | 1 | 10.00 | 22 | 7.23 | 3 | 7.67 | 2 | 7.00 | 5 | 7.80 | 8 | 6.75 | 3 | 9.33 | 22 | 7.59 | 3 | 7.67 |
| Sustainable and renewable energy | 10 | 8.00 | 17 | 7.53 | 7 | 8.57 | 21 | 7.76 | 4 | 8.25 | 4 | 6.75 | 5 | 8.40 | 10 | 8.00 | 3 | 7.00 | 22 | 7.95 | 2 | 8.00 |
| Disaster management | 8 | 7.50 | 13 | 6.77 | 3 | 9.00 | 14 | 7.86 | 2 | 7.00 | 2 | 7.00 | 3 | 7.67 | 7 | 7.00 | 3 | 9.00 | 10 | 7.90 | 1 | 7.00 |
| Public sector governance/reform | 9 | 7.56 | 14 | 6.86 | 1 | 8.00 | 19 | 7.11 | 2 | 7.50 | 3 | 6.33 | 2 | 7.00 | 7 | 6.00 | 2 | 7.00 | 15 | 7.80 | 3 | 7.33 |
| Financial markets | 7 | 7.29 | 12 | 6.25 | | | 14 | 7.00 | 6 | 7.50 | 2 | 6.00 | 3 | 7.33 | 6 | 5.67 | 4 | 8.75 | 10 | 7.60 | 2 | 7.50 |
| Health | 7 | 7.57 | 14 | 7.57 | 1 | 9.00 | 19 | 7.79 | 3 | 7.67 | 1 | 5.00 | 3 | 7.00 | 8 | 6.75 | 3 | 8.33 | 15 | 7.60 | 3 | 6.67 |
| Rural development | 10 | 8.20 | 15 | 7.73 | 5 | 8.00 | 21 | 7.95 | 4 | 8.00 | 3 | 6.33 | 4 | 8.00 | 9 | 7.33 | 4 | 8.50 | 18 | 7.83 | 1 | 8.00 |
| Technical and vocational education and training | 9 | 8.00 | 16 | 8.13 | 2 | 9.50 | 21 | 8.14 | 4 | 7.75 | 3 | 5.67 | 3 | 7.67 | 8 | 6.75 | 3 | 8.33 | 26 | 8.23 | 1 | 7.00 |
| Education | 7 | 8.00 | 14 | 7.79 | 2 | 9.00 | 19 | 8.00 | 3 | 8.00 | 4 | 6.75 | 3 | 7.67 | 8 | 6.38 | 2 | 8.50 | 25 | 8.36 | | |
| Social protection | 6 | 7.67 | 12 | 6.58 | 2 | 10.00 | 14 | 7.50 | 2 | 7.50 | 2 | 6.00 | 3 | 7.33 | 6 | 6.17 | 3 | 9.33 | 12 | 7.75 | 1 | 8.00 |
| Climate change | 10 | 7.70 | 14 | 7.14 | 6 | 9.00 | 18 | 8.00 | 3 | 8.33 | 4 | 6.50 | 4 | 8.25 | 9 | 7.22 | 3 | 9.00 | 14 | 7.79 | 1 | 8.00 |
| Sustainable agricultural development | 10 | 8.10 | 14 | 7.79 | 5 | 8.60 | 18 | 8.11 | 3 | 7.67 | 4 | 6.25 | 4 | 8.50 | 9 | 7.67 | 4 | 8.75 | 15 | 7.93 | | |
| Natural resource management | 9 | 7.67 | 13 | 7.54 | 3 | 10.00 | 16 | 8.19 | 4 | 8.25 | 4 | 6.50 | 4 | 8.50 | 9 | 7.67 | 3 | 8.67 | 14 | 7.79 | 1 | 7.00 |

(1-Not effective at all, 10-Very effective) *Significantly different between stakeholder groups



C. World Bank Group’s Effectiveness and Results (continued)

| | Employee of a Ministry | | Local Government | | Central-Level Project Management | | Local-Level Project Management | | Private/ Financial Sector/ Bank | | NGO | | State-Owned Enterprise | | Consultant on WBG Project | | Media | | Academia | | Other | |
|--|------------------------|------|------------------|------|----------------------------------|------|--------------------------------|------|---------------------------------|------|-----|------|------------------------|------|---------------------------|------|-------|------|----------|------|-------|------|
| | N | Mean | N | Mean | N | Mean | N | Mean | N | Mean | N | Mean | N | Mean | N | Mean | N | Mean | N | Mean | N | Mean |
| To what extent does the WBG’s work help to achieve development results in China? | 12 | 7.08 | 18 | 6.78 | 8 | 8.13 | 25 | 7.12 | 8 | 7.38 | 7 | 6.29 | 7 | 7.57 | 9 | 6.56 | 5 | 8.40 | 26 | 7.42 | 3 | 7.00 |

(1-To no degree at all, 10-To a very significant degree)

To what extent do you agree with the following statements about the World Bank Group in China? (1-Strongly disagree, 10-Strongly agree)

| | Employee of a Ministry | | Local Government | | Central-Level Project Management | | Local-Level Project Management | | Private/ Financial Sector/ Bank | | NGO | | State-Owned Enterprise | | Consultant on WBG Project | | Media | | Academia | | Other | |
|---|------------------------|------|------------------|------|----------------------------------|------|--------------------------------|------|---------------------------------|------|-----|------|------------------------|------|---------------------------|------|-------|------|----------|------|-------|------|
| | N | Mean | N | Mean | N | Mean | N | Mean | N | Mean | N | Mean | N | Mean | N | Mean | N | Mean | N | Mean | N | Mean |
| The WBG’s financial instruments meet the needs of China | 12 | 6.67 | 20 | 6.60 | 9 | 7.89 | 26 | 7.69 | 8 | 7.25 | 7 | 6.14 | 7 | 8.00 | 10 | 6.80 | 3 | 7.67 | 26 | 7.23 | 2 | 7.50 |
| The WBG meets China’s needs for knowledge services | 12 | 6.92 | 19 | 7.00 | 8 | 8.63 | 27 | 8.07 | 5 | 7.60 | 8 | 7.13 | 7 | 8.29 | 11 | 7.36 | 6 | 7.67 | 29 | 7.69 | 4 | 8.00 |

*Significantly different between stakeholder groups

D. The World Bank Group’s Knowledge Work and Activities

How frequently do you consult World Bank Group’s knowledge work and activities in the work you do?*

| Percentage of Respondents | Office of the President/ Minister | Government Insitutions | Bilateral/ Multilateral Agency | Private/ Financial Sector/Bank | Civil Society | Media | Academia | Other | Media | Academia | Other |
|---------------------------|-----------------------------------|------------------------|--------------------------------|--------------------------------|---------------|-------|----------|-------|-------|----------|-------|
| Weekly | 15.4% | 30.0% | | 22.2% | | | | | 50.0% | 25.8% | |
| Monthly | 15.4% | 25.0% | 55.6% | 22.2% | 12.5% | 12.5% | 12.5% | 45.5% | 33.3% | 22.6% | 40.0% |
| A few times a year | 53.8% | 35.0% | 33.3% | 40.7% | 50.0% | 87.5% | 62.5% | 45.5% | 16.7% | 48.4% | 20.0% |
| Rarely | 7.7% | 10.0% | 11.1% | 14.8% | 25.0% | | 25.0% | 9.1% | | 3.2% | 20.0% |
| Never | 7.7% | | | | 12.5% | | | | | | 20.0% |

*Significantly different between stakeholder groups



D. The World Bank Group's Knowledge Work and Activities (continued)

In China, to what extent do you believe that the World Bank Group's knowledge work and activities: (1-To no degree at all, 10-To a very significant degree)

| | Employee of a Ministry | | Local Government | | Central-Level Project Management | | Local-Level Project Management | | Private/ Financial Sector/ Bank | | NGO | | State-Owned Enterprise | | Consultant on WBG Project | | Media | | Academia | | Other | |
|--|------------------------|------|------------------|------|----------------------------------|------|--------------------------------|------|---------------------------------|------|-----|------|------------------------|------|---------------------------|------|-------|------|----------|------|-------|------|
| | N | Mean | N | Mean | N | Mean | N | Mean | N | Mean | N | Mean | N | Mean | N | Mean | N | Mean | N | Mean | N | Mean |
| Are timely | 11 | 6.91 | 18 | 7.44 | 8 | 8.63 | 25 | 8.20 | 4 | 7.25 | 6 | 6.33 | 7 | 7.71 | 9 | 7.00 | 4 | 7.50 | 29 | 7.93 | 1 | 9.00 |
| Lead to practical solutions | 11 | 7.00 | 17 | 7.59 | 9 | 8.33 | 26 | 7.85 | 6 | 7.33 | 6 | 6.33 | 5 | 7.80 | 11 | 7.27 | 4 | 8.00 | 30 | 7.70 | 2 | 8.00 |
| Are accessible (well written and easy to understand) | 11 | 6.91 | 18 | 7.28 | 9 | 8.11 | 28 | 7.75 | 6 | 7.50 | 7 | 7.14 | 7 | 8.29 | 11 | 7.27 | 6 | 8.17 | 30 | 7.63 | 3 | 8.67 |
| Are source of relevant information on global good practices | 11 | 8.00 | 18 | 7.78 | 9 | 8.78 | 27 | 8.41 | 6 | 8.17 | 7 | 7.86 | 7 | 8.29 | 11 | 8.18 | 5 | 8.20 | 28 | 7.96 | 2 | 9.50 |
| Are adaptable to China's specific development challenges and country circumstances | 11 | 6.91 | 17 | 7.24 | 8 | 8.88 | 28 | 7.36 | 5 | 7.40 | 6 | 6.50 | 6 | 8.00 | 10 | 7.20 | 5 | 7.60 | 28 | 7.25 | 3 | 6.67 |

| | Employee of a Ministry | | Local Government | | Central-Level Project Management | | Local-Level Project Management | | Private/ Financial Sector/ Bank | | NGO | | State-Owned Enterprise | | Consultant on WBG Project | | Media | | Academia | | Other | |
|---|------------------------|------|------------------|------|----------------------------------|------|--------------------------------|------|---------------------------------|------|-----|------|------------------------|------|---------------------------|------|-------|------|----------|------|-------|------|
| | N | Mean | N | Mean | N | Mean | N | Mean | N | Mean | N | Mean | N | Mean | N | Mean | N | Mean | N | Mean | N | Mean |
| Overall, how significant a contribution do you believe the WBG's knowledge work and activities make to development results in your country? | 12 | 7.25 | 19 | 7.05 | 9 | 8.33 | 27 | 7.81 | 6 | 7.83 | 8 | 7.00 | 7 | 8.14 | 11 | 7.73 | 5 | 8.20 | 30 | 7.67 | 3 | 8.00 |

(1-Not significant at all, 10-Very significant)

**E. Working with the World Bank Group**

To what extent do you agree/disagree with the following statements? (1-Strongly disagree, 10-Strongly agree)

| | Employee of a Ministry | | Local Government | | Central-Level Project Management | | Local-Level Project Management | | Private/ Financial Sector/ Bank | | NGO | | State-Owned Enterprise | | Consultant on WBG Project | | Media | | Academia | | Other | |
|--|------------------------|------|------------------|------|----------------------------------|------|--------------------------------|------|---------------------------------|------|-----|------|------------------------|------|---------------------------|------|-------|-------|----------|------|-------|------|
| | N | Mean | N | Mean | N | Mean | N | Mean | N | Mean | N | Mean | N | Mean | N | Mean | N | Mean | N | Mean | N | Mean |
| The World Bank Group disburses funds promptly* | 11 | 7.18 | 18 | 8.61 | 9 | 8.78 | 28 | 8.75 | 7 | 8.43 | 4 | 5.75 | 6 | 8.00 | 11 | 8.00 | 3 | 7.67 | 26 | 7.77 | | |
| The WBG effectively monitors and evaluates the projects and programs it supports | 13 | 8.62 | 18 | 8.56 | 9 | 8.78 | 28 | 8.50 | 7 | 8.29 | 5 | 6.80 | 7 | 8.29 | 11 | 8.09 | 4 | 8.50 | 30 | 8.43 | 2 | 8.00 |
| The World Bank Group's approvals and reviews are done in a timely fashion | 13 | 7.69 | 19 | 8.32 | 9 | 8.89 | 28 | 8.61 | 7 | 8.14 | 3 | 5.00 | 6 | 7.83 | 11 | 7.91 | 3 | 7.00 | 27 | 8.07 | 1 | 7.00 |
| The WBG's "Safeguard Policy" requirements are reasonable | 12 | 6.92 | 18 | 7.61 | 9 | 8.67 | 27 | 8.04 | 5 | 8.00 | 3 | 6.00 | 6 | 8.00 | 11 | 8.27 | 2 | 8.50 | 25 | 8.36 | 1 | 9.00 |
| The WBG's conditions on its lending are reasonable | 9 | 7.67 | 19 | 7.58 | 8 | 8.63 | 27 | 8.26 | 7 | 7.71 | 4 | 7.00 | 6 | 7.83 | 11 | 8.00 | 2 | 10.00 | 23 | 8.22 | | |
| The World Bank Group takes decisions quickly in China* | 9 | 6.89 | 17 | 6.76 | 9 | 8.44 | 28 | 8.21 | 7 | 7.86 | 3 | 4.67 | 6 | 7.67 | 10 | 7.10 | 3 | 8.00 | 24 | 7.63 | 1 | 8.00 |
| Working with the World Bank Group increases China's institutional capacity | 11 | 7.45 | 18 | 7.56 | 8 | 8.12 | 28 | 8.00 | 6 | 7.83 | 5 | 7.00 | 7 | 7.71 | 11 | 8.00 | 3 | 9.00 | 25 | 8.00 | 3 | 7.33 |
| Where country systems are adequate, the WBG makes appropriate use of them | 9 | 6.89 | 18 | 7.06 | 8 | 8.38 | 27 | 7.56 | 4 | 7.75 | 3 | 6.00 | 7 | 8.00 | 10 | 7.60 | 2 | 8.00 | 21 | 8.52 | | |
| The WBG provides effective implementation support | 11 | 8.09 | 18 | 8.44 | 9 | 8.67 | 28 | 8.68 | 6 | 8.17 | 5 | 7.00 | 7 | 8.29 | 11 | 8.36 | 3 | 9.00 | 28 | 8.39 | 2 | 7.50 |

*Significantly different between stakeholder groups



F. The Future Role of the World Bank Group in China

| | Employee of a Ministry | | Local Government | | Central-Level Project Management | | Local-Level Project Management | | Private/ Financial Sector/ Bank | | NGO | | State-Owned Enterprise | | Consultant on WBG Project | | Media | | Academia | | Other | |
|--|------------------------|------|------------------|------|----------------------------------|------|--------------------------------|------|---------------------------------|------|-----|------|------------------------|------|---------------------------|------|-------|------|----------|------|-------|------|
| | N | Mean | N | Mean | N | Mean | N | Mean | N | Mean | N | Mean | N | Mean | N | Mean | N | Mean | N | Mean | N | Mean |
| How significant a role do you believe the WBG should play in China's development in the next five years? | 12 | 7.25 | 20 | 7.75 | 9 | 8.44 | 24 | 7.92 | 7 | 8.14 | 6 | 7.00 | 6 | 7.33 | 10 | 8.00 | 4 | 7.75 | 30 | 7.73 | 3 | 8.33 |

(1-Not significant at all, 10-Very significant)

Which of the following SHOULD the World Bank Group do to make itself of greater value in China? (Choose no more than TWO)

| Percentage of Respondents (Responses combined) | Office of the President/ Minister | Government Insitutions | Bilateral/ Multilateral Agency | Private/ Financial Sector/Bank | Civil Society | Media | Academia | Other | Media | Academia | Other |
|--|-----------------------------------|------------------------|--------------------------------|--------------------------------|---------------|-------|----------|-------|-------|----------|--------|
| Improve the quality of its experts as related to China's specific challenges | 69.2% | 60.0% | 55.6% | 50.0% | 25.0% | 50.0% | 50.0% | 72.7% | 33.3% | 45.2% | 100.0% |
| Focus primarily on advice and advocacy issues | 15.4% | 10.0% | 33.3% | 28.6% | 25.0% | 0.0% | 25.0% | 36.4% | 16.7% | 22.6% | 25.0% |
| Improve the competitiveness of its financing compared to markets | 23.1% | 50.0% | 33.3% | 14.3% | 25.0% | 0.0% | 25.0% | 9.1% | 50.0% | 35.5% | 0.0% |
| Greater collaboration within the World Bank Group (IBRD and IFC) | 30.8% | 5.0% | 0.0% | 17.9% | 37.5% | 25.0% | 12.5% | 9.1% | 16.7% | 19.4% | 25.0% |
| Offer more innovative financial products | 0.0% | 25.0% | 22.2% | 14.3% | 25.0% | 37.5% | 0.0% | 9.1% | 16.7% | 6.5% | 0.0% |
| Offer more innovative knowledge services | 38.5% | 40.0% | 55.6% | 57.1% | 62.5% | 62.5% | 87.5% | 45.5% | 50.0% | 51.6% | 25.0% |
| Other | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 12.5% | 0.0% | 0.0% | 0.0% | 3.2% | 0.0% |



G. Communication and Information Sharing

How would you prefer to receive information from the World Bank Group? (Choose no more than TWO)

| Percentage of Respondents (Responses combined) | Office of the President/Minister | Government Insitutions | Bilateral/Multilateral Agency | Private/Financial Sector/Bank | Civil Society | Media | Academia | Other | Media | Academia | Other |
|---|----------------------------------|------------------------|-------------------------------|-------------------------------|---------------|-------|----------|-------|-------|----------|--------|
| Direct contact with WBG | 61.5% | 84.2% | 88.9% | 82.1% | 87.5% | 50.0% | 75.0% | 81.8% | 33.3% | 71.0% | 50.0% |
| e-Newsletters* | 0.0% | 0.0% | 0.0% | 0.0% | 12.5% | 12.5% | 0.0% | 0.0% | 33.3% | 9.7% | 0.0% |
| World Bank Group's seminars/workshops/conferences | 38.5% | 57.9% | 11.1% | 25.0% | 25.0% | 37.5% | 0.0% | 27.3% | 33.3% | 38.7% | 25.0% |
| World Bank Group's publications and other written materials | 7.7% | 15.8% | 0.0% | 7.1% | 0.0% | 12.5% | 0.0% | 18.2% | 16.7% | 12.9% | 0.0% |
| World Bank Group's website | 53.8% | 31.6% | 55.6% | 25.0% | 25.0% | 50.0% | 75.0% | 54.5% | 50.0% | 32.3% | 100.0% |
| Social media | 23.1% | 5.3% | 0.0% | 17.9% | 25.0% | 0.0% | 12.5% | 0.0% | 16.7% | 9.7% | 0.0% |
| Mobile phones | 0.0% | 0.0% | 11.1% | 21.4% | 0.0% | 25.0% | 0.0% | 9.1% | 0.0% | 9.7% | 0.0% |
| Other | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% |

*Significantly different between stakeholder groups

To what extent do you agree/disagree with the following statements? (1-Strongly disagree, 10-Strongly agree)

| | Employee of a Ministry | | Local Government | | Central-Level Project Management | | Local-Level Project Management | | Private/Financial Sector/ Bank | | NGO | | State-Owned Enterprise | | Consultant on WBG Project | | Media | | Academia | | Other | |
|--|------------------------|------|------------------|------|----------------------------------|------|--------------------------------|------|--------------------------------|------|-----|------|------------------------|------|---------------------------|------|-------|------|----------|------|-------|-------|
| | N | Mean | N | Mean | N | Mean | N | Mean | N | Mean | N | Mean | N | Mean | N | Mean | N | Mean | N | Mean | N | Mean |
| I find the World Bank Group's websites easy to navigate | 13 | 6.69 | 17 | 6.47 | 8 | 7.62 | 21 | 7.10 | 6 | 6.83 | 8 | 6.88 | 6 | 8.17 | 10 | 7.10 | 5 | 8.00 | 17 | 7.12 | 4 | 8.00 |
| I find the information on the WBG's websites useful | 13 | 7.00 | 15 | 6.93 | 7 | 8.86 | 22 | 7.50 | 6 | 7.17 | 8 | 7.25 | 6 | 8.33 | 10 | 7.80 | 5 | 8.00 | 18 | 7.44 | 4 | 8.25 |
| The World Bank Group's social media channels are valuable sources of information about the institution | 12 | 7.17 | 12 | 6.83 | 6 | 8.00 | 19 | 7.89 | 3 | 7.67 | 4 | 5.75 | 5 | 8.60 | 8 | 7.50 | 4 | 8.50 | 24 | 7.92 | 1 | 10.00 |
| When I need information from the World Bank Group I know how to find it | 11 | 6.55 | 16 | 6.75 | 6 | 9.33 | 23 | 7.83 | 5 | 8.00 | 6 | 6.50 | 6 | 7.50 | 9 | 7.78 | 5 | 7.40 | 26 | 8.31 | 3 | 6.67 |
| The World Bank Group is responsive to my information | 9 | 7.11 | 16 | 7.69 | 6 | 9.17 | 22 | 8.45 | 5 | 8.00 | 3 | 6.67 | 3 | 8.00 | 8 | 7.25 | 3 | 9.00 | 24 | 8.29 | 3 | 7.00 |

**H. Background Information**

Which of the following describes most of your exposure to the World Bank Group in China? (Choose no more than TWO)

| Percentage of Respondents (Responses combined) | Office of the President/ Minister | Government Insitutions | Bilateral/ Multilateral Agency | Private/ Financial Sector/Bank | Civil Society | Media | Academia | Other | Media | Academia | Other |
|--|---|---------------------------|--------------------------------------|--------------------------------------|---------------|-------|----------|-------|-------|----------|-------|
| Observer | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 12.5% | 0.0% | 0.0% | 0.0% | 6.5% | 0.0% |
| Use WBG reports/data | 7.1% | 0.0% | 0.0% | 3.1% | 0.0% | 25.0% | 0.0% | 9.1% | 28.6% | 6.5% | 0.0% |
| Engage in WBG related/sponsored events/activities | 28.6% | 47.6% | 33.3% | 43.7% | 11.1% | 62.5% | 37.5% | 18.2% | 42.9% | 25.8% | 50.0% |
| Collaborate as part of my professional duties* | 85.7% | 100.0% | 100.0% | 90.6% | 100.0% | 50.0% | 87.5% | 90.9% | 71.4% | 77.4% | 66.7% |
| Use World Bank Group website for information, data, research, etc.* | 7.1% | 0.0% | 0.0% | 0.0% | 11.1% | 37.5% | 0.0% | 18.2% | 28.6% | 9.7% | 50.0% |

**Significantly different between stakeholder groups*



Appendix C: Responses to Indicator Questions by Location²

- Beijing N=63 ● Tianjin, Shanghai, Guangdong, Fujian, Zhejiang, Jiangsu, Shandong, Hebei N=22
- Henan, Hunan, Hubei, Anhui, Jiangxi, Liaoning, Jilin, Heilongjiang N=21 ● Chongqing, Xinjiang, Xizang, Qinghai, Gansu, Inner Mongolia, Ningxia, Shaanxi, Shanxi, Sichuan, Yunnan, Guizhou, Guangxi N=50

B. Overall Attitudes toward the World Bank Group

| | Beijing | | Tianjin, et al | | Henan, et al | | Chongqing, et al | |
|--|---------|------|----------------|------|--------------|------|------------------|------|
| | N | Mean | N | Mean | N | Mean | N | Mean |
| How familiar are you with the work of the World Bank Group in China? | 63 | 6.71 | 22 | 6.77 | 20 | 7.05 | 48 | 6.29 |

(1-Not familiar at all, 10-Extremely familiar)

| | Beijing | | Tianjin, et al | | Henan, et al | | Chongqing, et al | |
|--|---------|------|----------------|------|--------------|------|------------------|------|
| | N | Mean | N | Mean | N | Mean | N | Mean |
| Overall, please rate your impression of the World Bank Group's effectiveness in China. | 62 | 7.71 | 22 | 8.09 | 20 | 8.20 | 48 | 8.15 |

(1-Not effective at all, 10-Very effective)

| | Beijing | | Tianjin, et al | | Henan, et al | | Chongqing, et al | |
|---|---------|------|----------------|------|--------------|------|------------------|------|
| | N | Mean | N | Mean | N | Mean | N | Mean |
| To what extent do you believe the WBG's staff is well prepared to help China solve its most complicated development challenges? | 63 | 7.17 | 22 | 8.00 | 21 | 7.29 | 48 | 7.77 |

(1-To no degree at all, 10-To a very significant degree)

² 156 respondents provided information about their geographic location.

**B. Overall Attitudes toward the World Bank Group (continued)**

To what extent do you agree with the following statements about the World Bank Group's work in China?

| | Beijing | | Tianjin, et al | | Henan, et al | | Chongqing, et al | |
|--|---------|------|----------------|------|--------------|------|------------------|------|
| | N | Mean | N | Mean | N | Mean | N | Mean |
| Overall the WBG currently plays a relevant role in development in China | 61 | 7.18 | 21 | 7.43 | 19 | 7.58 | 48 | 7.42 |
| The World Bank Group's work is aligned with what I consider the development priorities for China | 59 | 7.61 | 21 | 8.05 | 18 | 7.78 | 47 | 7.98 |
| The WBG supports programs and strategies that are realistic for China | 58 | 7.93 | 22 | 8.32 | 19 | 8.00 | 47 | 8.09 |
| The WWBG treats clients and stakeholders in China with respect | 57 | 8.04 | 22 | 8.73 | 19 | 8.16 | 47 | 8.21 |

*(1-Strongly disagree, 10-Strongly agree)*To what extent is the World Bank Group an effective development partner in China, in terms of each of the following? *(1-To no degree at all, 10-To a very significant degree)*

| | Beijing | | Tianjin, et al | | Henan, et al | | Chongqing, et al | |
|--|---------|------|----------------|------|--------------|------|------------------|------|
| | N | Mean | N | Mean | N | Mean | N | Mean |
| Responsiveness | 54 | 7.15 | 22 | 7.50 | 18 | 7.39 | 45 | 7.36 |
| Being inclusive | 57 | 7.67 | 22 | 8.23 | 19 | 7.68 | 44 | 7.66 |
| Openness (sharing data and other information)* | 58 | 8.00 | 21 | 8.48 | 18 | 8.44 | 44 | 7.48 |
| Staff accessibility | 59 | 8.05 | 22 | 8.41 | 19 | 8.16 | 46 | 8.39 |
| Straightforwardness and honesty | 56 | 7.96 | 22 | 8.73 | 18 | 8.39 | 45 | 8.62 |
| Ease of access to the people at the World Bank Group who are making decisions important to my work | 55 | 7.73 | 22 | 8.27 | 19 | 8.05 | 46 | 8.24 |
| Collaboration with civil society | 50 | 7.18 | 19 | 7.84 | 15 | 7.00 | 36 | 7.11 |
| Collaboration with the Government | 54 | 8.13 | 20 | 8.45 | 19 | 8.32 | 43 | 8.35 |
| Collaboration with the private sector | 46 | 7.00 | 18 | 7.44 | 15 | 6.47 | 36 | 6.69 |
| The speed in which it gets things accomplished on the ground | 53 | 7.87 | 22 | 7.86 | 18 | 7.83 | 46 | 8.02 |
| Being a long-term partner | 58 | 8.29 | 20 | 8.95 | 18 | 8.72 | 44 | 8.48 |

**Significantly different between geographic locations*

**C. World Bank Group's Effectiveness and Results**

| | Beijing | | Tianjin, et al | | Henan, et al | | Chongqing, et al | |
|--|---------|------|----------------|------|--------------|------|------------------|------|
| | N | Mean | N | Mean | N | Mean | N | Mean |
| To what extent does the WBG's work help to achieve development results in China? | 53 | 7.30 | 19 | 7.00 | 16 | 6.94 | 40 | 7.25 |

*(1-To no degree at all, 10-To a very significant degree)***To what extent do you agree with the following statements about the WBG in China?**

| | Beijing | | Tianjin, et al | | Henan, et al | | Chongqing, et al | |
|---|---------|------|----------------|------|--------------|------|------------------|------|
| | N | Mean | N | Mean | N | Mean | N | Mean |
| The WBG's financial instruments meet the needs of China | 52 | 6.98 | 21 | 6.86 | 19 | 7.42 | 38 | 7.53 |
| The World Bank Group meets China's needs for knowledge services | 56 | 7.48 | 20 | 7.60 | 18 | 7.89 | 42 | 7.74 |

*(1-Strongly disagree, 10-Strongly agree)***D. The World Bank Group's Knowledge Work and Activities****In China, to what extent do you believe that the World Bank Group's knowledge work and activities:**

| | Beijing | | Tianjin, et al | | Henan, et al | | Chongqing, et al | |
|--|---------|------|----------------|------|--------------|------|------------------|------|
| | N | Mean | N | Mean | N | Mean | N | Mean |
| Are adaptable to China's specific development challenges and country circumstances | 50 | 7.10 | 20 | 7.50 | 18 | 7.50 | 39 | 7.51 |

(1-To no degree at all, 10-To a very significant degree)

| | Beijing | | Tianjin, et al | | Henan, et al | | Chongqing, et al | |
|--|---------|------|----------------|------|--------------|------|------------------|------|
| | N | Mean | N | Mean | N | Mean | N | Mean |
| Overall, how significant a contribution do you believe the WBG's knowledge work and activities make to development results in China? | 56 | 7.61 | 20 | 7.70 | 17 | 7.47 | 44 | 7.73 |

*(1-Not significant at all, 10-Very significant)***E. Working with the World Bank Group****To what extent do you agree/disagree with the following statements? (1-Strongly disagree, 10-Strongly agree)**

| | Beijing | | Tianjin, et al | | Henan, et al | | Chongqing, et al | |
|---|---------|------|----------------|------|--------------|------|------------------|------|
| | N | Mean | N | Mean | N | Mean | N | Mean |
| The World Bank Group takes decisions quickly in China | 41 | 7.17 | 18 | 7.78 | 19 | 7.26 | 39 | 8.00 |
| Where country systems are adequate, the WBG makes appropriate use of them | 35 | 7.37 | 18 | 8.33 | 18 | 6.94 | 38 | 7.97 |



Appendix D: Responses to Select Questions by Collaboration with the WBG³

- Collaborating with the WBG N=123
- Not collaborating with the WBG N=33

A. General Issues facing China

| | Collaborating with the WBG | | | Not Collaborating with the WBG | | |
|---|----------------------------|------|------|--------------------------------|------|------|
| | N | Mean | SD | N | Mean | SD |
| On a scale of 1-10, 1 meaning “extremely pessimistic”, 10 meaning “extremely optimistic”, please indicate your perspective on the future of the next generation in China. | 116 | 7.74 | 1.79 | 28 | 7.46 | 1.37 |

B. Overall Attitudes toward the World Bank Group

| | Collaborating with the WBG | | | Not Collaborating with the WBG | | |
|---|----------------------------|------|------|--------------------------------|------|------|
| | N | Mean | SD | N | Mean | SD |
| How familiar are you with the work of the WBG in China? | 121 | 6.72 | 1.94 | 32 | 6.31 | 2.46 |

(1-Not familiar at all, 10-Extremely familiar) *Significantly different between collaborators and non-collaborators

| | Collaborating with the WBG | | | Not Collaborating with the WBG | | |
|--|----------------------------|------|------|--------------------------------|------|------|
| | N | Mean | SD | N | Mean | SD |
| Overall, please rate your impression of the World Bank Group’s effectiveness in China. | 121 | 8.07 | 1.49 | 31 | 7.58 | 1.34 |

(1-Not effective at all, 10-Very effective)

| | Collaborating with the WBG | | | Not Collaborating with the WBG | | |
|---|----------------------------|------|------|--------------------------------|------|------|
| | N | Mean | SD | N | Mean | SD |
| To what extent do you believe the World Bank Group's staff is well prepared to help China solve its most complicated development challenges?* | 122 | 7.69 | 1.53 | 32 | 6.75 | 1.52 |

(1-To no degree at all, 10-To a very significant degree) *Significantly different between collaborators and non-collaborators

³ 156 respondents provided information about their level of collaboration with the World Bank Group (question H3 in the questionnaire). Respondents were asked “Which one of the following best describes your level of interaction with the World Bank Group (IBRD/IDA, IFC, or MIGA) in your country?” Response options “I currently collaborate with the World Bank Group” and “Both of the above (I currently collaborate and previously have collaborated with the World Bank Group)” were combined as “Collaborating with the WBG”, and “I have previously collaborated with the World Bank Group” and “I have never collaborated with the World Bank Group” were combined as “Not Collaborating with the WBG.”

**B. Overall Attitudes toward the World Bank Group (continued)**

When thinking about how the World Bank Group can have the most impact on development results in China, in which sectors do you believe the World Bank Group should focus most of its resources (financial and knowledge services) in China? (Choose no more than THREE)

| Percentage of Respondents (Responses combined) | Collaborating with the WBG | Not Collaborating with the WBG |
|---|-------------------------------|-----------------------------------|
| Poverty reduction | 30.9% | 22.6% |
| Reducing inequality | 17.1% | 32.3% |
| Economic growth | 7.3% | 12.9% |
| Climate change | 13.8% | 9.7% |
| MSE development and access to finance | 10.6% | 16.1% |
| Access to quality education | 21.1% | 16.1% |
| Renewable energy and improving energy efficiency | 10.6% | 12.9% |
| Conservation and management of water resources | 4.1% | 0.0% |
| Opportunity for private sector growth/investment | 5.7% | 9.7% |
| Air pollution | 11.4% | 6.5% |
| Access to quality health services | 13.0% | 9.7% |
| Employment/income generating opportunities | 4.9% | 9.7% |
| Environmental improvement and natural resource management | 31.7% | 22.6% |
| Rural development | 18.7% | 16.1% |
| Regulatory framework | 8.1% | 6.5% |
| Communicable and non-communicable diseases | 2.4% | 6.5% |
| Government effectiveness/governance | 17.9% | 25.8% |
| Social protection | 4.1% | 0.0% |
| Fiscal system reform | 4.9% | 0.0% |
| Technical and vocational education | 13.0% | 6.5% |
| Transport | 7.3% | 3.2% |
| Conservation of cultural heritage | 3.3% | 0.0% |
| Agriculture development and food safety | 13.0% | 16.1% |
| Financial sector reform* | 1.6% | 9.7% |
| Urban development | 12.2% | 12.9% |
| Other* | 0.0% | 3.2% |

*Significantly different between collaborators and non-collaborators

**B. Overall Attitudes toward the World Bank Group (continued)**

To what extent do you agree with the following statements about the World Bank Group's work in China?

| | Collaborating with the WBG | | | Not Collaborating with the WBG | | |
|--|----------------------------|------|------|--------------------------------|------|------|
| | N | Mean | SD | N | Mean | SD |
| Overall the World Bank Group currently plays a relevant role in development in China | 118 | 7.45 | 1.90 | 31 | 6.94 | 1.79 |
| The World Bank Group's work is aligned with what I consider the development priorities for China | 115 | 7.91 | 1.63 | 30 | 7.43 | 1.33 |
| The World Bank Group supports programs and strategies that are realistic for China | 116 | 8.10 | 1.49 | 30 | 7.83 | 1.42 |
| The World Bank Group treats clients and stakeholders in China with respect | 115 | 8.23 | 1.48 | 30 | 8.13 | 1.28 |

(1-Strongly disagree, 10-Strongly agree)

To what extent is the World Bank Group an effective development partner in China, in terms of each of the following? (1-To no degree at all, 10-To a very significant degree)

| | Collaborating with the WBG | | | Not Collaborating with the WBG | | |
|--|----------------------------|------|------|--------------------------------|------|------|
| | N | Mean | SD | N | Mean | SD |
| Responsiveness | 112 | 7.34 | 1.73 | 27 | 7.15 | 1.43 |
| Being inclusive | 113 | 7.83 | 1.61 | 29 | 7.45 | 1.62 |
| Openness (sharing data and other information) | 112 | 8.04 | 1.59 | 29 | 7.69 | 1.58 |
| Staff accessibility* | 116 | 8.36 | 1.47 | 30 | 7.70 | 1.73 |
| Straightforwardness and honesty* | 113 | 8.47 | 1.28 | 28 | 7.86 | 1.72 |
| Ease of access to the people at the World Bank Group who are making decisions important to my work | 113 | 8.09 | 1.61 | 29 | 7.76 | 1.60 |
| Collaboration with civil society | 93 | 7.19 | 1.69 | 27 | 7.41 | 1.62 |
| Collaboration with the Government | 108 | 8.35 | 1.30 | 28 | 7.96 | 1.29 |
| Collaboration with the private sector | 89 | 6.84 | 1.89 | 26 | 7.12 | 1.77 |
| The speed in which it gets things accomplished on the ground | 110 | 7.95 | 1.53 | 29 | 7.79 | 1.21 |
| Being a long-term partner* | 111 | 8.66 | 1.26 | 29 | 7.90 | 1.50 |

*Significantly different between collaborators and non-collaborators



C. World Bank Group's Effectiveness and Results

How EFFECTIVE do you believe the WBG is in terms of the work it does in the following areas of development in China? (1-Not effective at all, 10-Very effective) **Significantly different between collaborators and non-collaborators*

| | Collaborating with the WBG | | | Not Collaborating with the WBG | | |
|---|----------------------------|------|------|--------------------------------|------|------|
| | N | Mean | SD | N | Mean | SD |
| Urban development and urban environmental services* | 76 | 8.08 | 1.32 | 22 | 7.41 | 1.14 |
| Urban transport | 70 | 8.10 | 1.49 | 20 | 7.45 | 1.57 |
| Railway | 56 | 7.43 | 1.84 | 16 | 7.50 | 1.37 |
| Environmental sustainability/anti-pollution | 86 | 8.22 | 1.27 | 25 | 7.88 | 1.33 |
| Regulatory framework | 74 | 7.51 | 1.60 | 19 | 7.68 | 1.57 |
| Poverty reduction | 83 | 7.94 | 1.50 | 25 | 7.92 | 1.12 |
| Gender equity | 73 | 8.21 | 1.57 | 21 | 8.00 | 1.23 |
| Private sector development | 61 | 7.07 | 2.04 | 16 | 7.00 | 1.46 |
| Water and sanitation | 72 | 8.21 | 1.32 | 22 | 7.82 | 1.33 |
| Economic growth | 73 | 7.41 | 1.88 | 20 | 7.50 | 1.36 |
| Sustainable and renewable energy | 83 | 7.87 | 1.54 | 22 | 7.82 | 1.26 |
| Disaster management | 53 | 7.70 | 1.60 | 13 | 6.92 | 1.32 |
| Public sector governance/reform | 61 | 7.13 | 1.85 | 16 | 7.19 | 1.22 |
| Financial markets | 51 | 7.02 | 1.69 | 15 | 7.00 | 1.46 |
| Health | 59 | 7.51 | 1.52 | 18 | 7.50 | 1.20 |
| Rural development | 76 | 7.83 | 1.46 | 18 | 7.89 | 1.02 |
| Technical and vocational education and training | 78 | 7.99 | 1.48 | 18 | 7.78 | 1.44 |
| Education | 72 | 7.87 | 1.64 | 15 | 7.93 | 1.10 |
| Social protection | 48 | 7.21 | 1.89 | 15 | 7.93 | 1.10 |
| Climate change | 69 | 7.80 | 1.60 | 17 | 7.65 | 1.12 |
| Sustainable agricultural development | 71 | 7.99 | 1.29 | 15 | 7.80 | 1.15 |
| Natural resource management | 63 | 8.00 | 1.43 | 17 | 7.53 | 1.18 |

| | Collaborating with the WBG | | | Not Collaborating with the WBG | | |
|---|----------------------------|------|------|--------------------------------|------|------|
| | N | Mean | SD | N | Mean | SD |
| To what extent does the World Bank Group's work help to achieve development results in China? | 102 | 7.21 | 1.71 | 26 | 7.15 | 1.16 |

(1-To no degree at all, 10-To a very significant degree)

To what extent do you agree with the following statements about the WBG in China?

| | Collaborating with the WBG | | | Not Collaborating with the WBG | | |
|---|----------------------------|------|------|--------------------------------|------|------|
| | N | Mean | SD | N | Mean | SD |
| The WBG's financial instruments meet the needs of China | 105 | 7.18 | 1.80 | 25 | 7.20 | 1.19 |
| The WBG meets China's needs for knowledge services | 109 | 7.67 | 1.49 | 27 | 7.48 | 1.12 |

(1-Strongly disagree, 10-Strongly agree)



D. The World Bank Group's Knowledge Work and Activities

In China, to what extent do you believe that the World Bank Group's knowledge work and activities:

| | Collaborating with the WBG | | | Not Collaborating with the WBG | | |
|--|----------------------------|------|------|--------------------------------|------|------|
| | N | Mean | SD | N | Mean | SD |
| Are timely | 98 | 7.69 | 1.80 | 24 | 7.63 | 1.14 |
| Lead to practical solutions | 102 | 7.65 | 1.63 | 25 | 7.40 | 1.32 |
| Are accessible (well written and easy to understand) | 110 | 7.59 | 1.68 | 26 | 7.65 | 1.29 |
| Are source of relevant information on global good practices | 107 | 8.19 | 1.44 | 24 | 8.04 | 1.04 |
| Are adaptable to China's specific development challenges and country circumstances | 102 | 7.37 | 1.56 | 25 | 7.24 | 1.33 |

(1-To no degree at all, 10-To a very significant degree) *Significantly different between collaborators and non-collaborators

| | Collaborating with the WBG | | | Not Collaborating with the WBG | | |
|--|----------------------------|------|------|--------------------------------|------|------|
| | N | Mean | SD | N | Mean | SD |
| Overall, how significant a contribution do you believe the World Bank Group's knowledge work and activities make to development results in your country? | 110 | 7.62 | 1.56 | 27 | 7.74 | 1.23 |

(1-Not significant at all, 10-Very significant)

E. Working with the World Bank Group

To what extent do you agree/disagree with the following statements? (1-Strongly disagree, 10-Strongly agree)

| | Collaborating with the WBG | | | Not Collaborating with the WBG | | |
|---|----------------------------|------|------|--------------------------------|------|------|
| | N | Mean | SD | N | Mean | SD |
| The World Bank Group disburses funds promptly | 101 | 8.12 | 1.80 | 22 | 8.23 | 1.54 |
| The World Bank Group effectively monitors and evaluates the projects and programs it supports | 110 | 8.42 | 1.48 | 24 | 8.29 | 1.23 |
| The WBG's approvals and reviews are done in a timely fashion | 106 | 8.10 | 1.78 | 21 | 8.19 | 1.50 |
| The WBG's "Safeguard Policy" requirements are reasonable | 98 | 7.90 | 1.78 | 21 | 8.24 | 1.22 |
| The WBG's conditions on its lending are reasonable | 94 | 8.03 | 1.44 | 22 | 8.00 | 1.23 |
| The World Bank Group takes decisions quickly in China | 95 | 7.49 | 1.70 | 22 | 7.82 | 1.50 |
| Working with the WBG increases China's institutional capacity | 100 | 7.85 | 1.65 | 25 | 7.80 | 1.23 |
| Where country systems are adequate, the World Bank Group makes appropriate use of them | 91 | 7.64 | 1.90 | 18 | 7.83 | 1.38 |
| The WBG provides effective implementation support | 105 | 8.40 | 1.41 | 23 | 8.30 | 1.19 |

**F. The Future Role of the World Bank Group in China**

| | Collaborating with the WBG | | | Not Collaborating with the WBG | | |
|---|----------------------------|------|------|--------------------------------|------|------|
| | N | Mean | SD | N | Mean | SD |
| How significant a role do you believe the World Bank Group should play in China's development in the next five years? | 106 | 7.83 | 1.52 | 25 | 7.56 | 1.33 |

(1-Not a significant role at all, 10-Very significant role)

G. Communication and Information Sharing

Please rate how much you agree with the following statements. (1-Strongly disagree, 10-Strongly agree)

| | Collaborating with the WBG | | | Not Collaborating with the WBG | | |
|--|----------------------------|------|------|--------------------------------|------|------|
| | N | Mean | SD | N | Mean | SD |
| I find the World Bank Group's websites easy to navigate | 86 | 7.00 | 1.68 | 29 | 7.38 | 2.03 |
| I find the information on the WBG's websites useful | 86 | 7.47 | 1.77 | 28 | 7.71 | 1.63 |
| The World Bank Group's social media channels are valuable sources of information about the institution | 79 | 7.59 | 1.80 | 19 | 7.84 | 1.83 |
| When I need information from the WBG I know how to find it | 92 | 7.68 | 2.09 | 24 | 7.33 | 2.22 |
| The World Bank Group is responsive to my information requests and inquiries | 80 | 8.10 | 1.67 | 22 | 7.68 | 1.76 |



Appendix E: Responses to Selected Questions by Year⁴

Comparing responses across Country Surveys reflect changes in attitudes over time, but also changes in respondent samples and changes to the survey instrument itself. To reduce the influence of the latter factor, only those questions with similar response scales/options were analyzed. To reduce the influence of the former, the samples from FY15 and FY19 were weighted to have equivalent stakeholder groups.

| Percentage of Respondents | Original Distribution | |
|---|-----------------------|------------|
| | FY15 | FY19 |
| Government institutions (includes employees of ministries, central-level project management offices, and Consultants on WBG-supported projects) | 34.5% | 22.7% |
| Private sector (includes financial sector/banks) | 4.5% | 6.0% |
| Academia | 16.4% | 20.7% |
| Media | 5.6% | 4.7% |
| NGO | 3.4% | 5.3% |
| Local government | 20.3% | 14.0% |
| Local-level project management offices | 10.2% | 21.3% |
| State-owned enterprise | 5.1% | 5.3% |
| Total Number of Respondents (Un-Weighted) | 177 | 150 |

(Note, there were insufficient numbers of respondents from bilateral or multilateral agencies, central banks, or regulatory agencies in either year to be included in these analyses. Also, stakeholders who identified themselves as “Other” in the stakeholder category options were not included in these comparisons.)

The weighted stakeholder breakdown is presented below:

| Percentage of Respondents | Weighted Distribution | |
|---|-----------------------|------------|
| | FY15 | FY19 |
| Government institutions | 28.9% | 28.8% |
| Private sector | 5.2% | 5.1% |
| Academia | 18.6% | 18.5% |
| Media | 5.2% | 5.1% |
| NGO | 4.1% | 4.1% |
| Local government | 17.5% | 17.5% |
| Local-level project management offices | 15.5% | 15.4% |
| State-owned enterprise | 5.1% | 5.3% |
| Total Number of Respondents (Weighted) | 176 | 152 |

All data presented in this Appendix are weighted. As a result, means of the FY19 data and the total number of respondents indicated will be slightly different than the aggregated responses in Appendix A. Similarly, responses from FY15 respondents and the total number of respondents indicated may differ from those reported in that COS report.

⁴ Only those questions that were asked in the FY '15 and FY '19 country opinion surveys, with similar response scales/options, are presented.

**A. General Issues facing China**

| | FY15 | | | FY19 | | |
|---|------|------|------|------|------|------|
| | N | Mean | SD | N | Mean | SD |
| On a scale of 1-10, 1 meaning “extremely pessimistic”, 10 meaning “extremely optimistic”, please indicate your perspective on the future of the next generation in China. | 166 | 7.96 | 1.40 | 141 | 7.70 | 1.71 |

Do you think the gap between the rich and the poor is a very big problem, a moderately big problem, a small problem or not a problem at all in China?

| Percentage of Respondents | FY15 | FY19 |
|---------------------------|-------|-------|
| A very big problem | 35.8% | 32.1% |
| A moderately big problem | 53.8% | 57.3% |
| A small problem | 8.9% | 8.2% |
| Not a problem at all | - | 1.8% |
| Don't know | 1.5% | 0.5% |

In your view, is global climate change a very serious problem, somewhat serious, not too serious, or not a problem?

| Percentage of Respondents | FY15 | FY19 |
|----------------------------|-------|-------|
| A very serious problem | 51.2% | 44.3% |
| A somewhat serious problem | 35.9% | 42.8% |
| Not too serious problem | 10.0% | 10.3% |
| Not a problem | 1.4% | 2.7% |
| Don't know | 1.4% | - |

B. Overall Attitudes toward the World Bank Group

How familiar are you with the work of these organizations in China? (1-Not familiar at all, 10-Extremely familiar)

| | FY15 | | | FY19 | | |
|--|------|------|------|------|------|------|
| | N | Mean | SD | N | Mean | SD |
| How familiar are you with the work of the World Bank Group in China? | 170 | 6.43 | 2.15 | 148 | 6.72 | 2.02 |

Overall, please rate your impression of the World Bank Group's effectiveness in China.

| | FY15 | | | FY19 | | |
|---|------|------|------|------|------|------|
| | N | Mean | SD | N | Mean | SD |
| Overall, please rate your impression of the World Bank Group's effectiveness in China.* | 163 | 7.41 | 1.81 | 147 | 7.97 | 1.47 |

(1-Not effective at all, 10-Very effective) *Significantly different between FY19 and FY15 respondents.

**B. Overall Attitudes toward the World Bank Group (continued)**

| | FY15 | | | FY19 | | |
|--|------|------|------|------|------|------|
| | N | Mean | SD | N | Mean | SD |
| To what extent do you believe the WBG's staff is well prepared to help China solve its most complicated development challenges?* | 151 | 6.93 | 1.76 | 150 | 7.49 | 1.59 |

(1-To no degree at all, 10-To a very significant degree) *Significantly different between FY19 and FY15 respondents.

To what extent do you believe that the World Bank Group's work and support help the poorest in China?*

| Percentage of Respondents | FY15 | FY19 |
|-----------------------------------|-------|-------|
| To a fully sufficient degree | 4.7% | 6.5% |
| To a somewhat sufficient degree | 31.3% | 75.9% |
| To a somewhat insufficient degree | 40.3% | 10.5% |
| To a very insufficient degree | 12.3% | 4.6% |
| Don't know | 11.5% | 2.4% |

*Significantly different between FY19 and FY15 respondents.

To what extent do you agree with the following statements about the World Bank Group's work in China?

| | FY15 | | | FY19 | | |
|--|------|------|------|------|------|------|
| | N | Mean | SD | N | Mean | SD |
| Overall the World Bank Group currently plays a relevant role in development in China | 165 | 7.55 | 1.69 | 145 | 7.37 | 1.93 |
| The World Bank Group's work is aligned with what I consider the development priorities for China | 159 | 7.50 | 1.69 | 142 | 7.86 | 1.57 |
| The World Bank Group supports programs and strategies that are realistic for China | 164 | 7.81 | 1.60 | 143 | 8.08 | 1.48 |
| The World Bank Group treats clients and stakeholders in China with respect* | 158 | 7.80 | 1.65 | 141 | 8.23 | 1.44 |

(1-Strongly disagree, 10-Strongly agree) *Significantly different between FY19 and FY15 respondents.

**B. Overall Attitudes toward the World Bank Group (continued)**

To what extent is the World Bank Group an effective development partner in China, in terms of each of the following? (1-To no degree at all, 10-To a very significant degree)

| | FY15 | | | FY19 | | |
|--|------|------|------|------|------|------|
| | N | Mean | SD | N | Mean | SD |
| Responsiveness | 146 | 7.15 | 1.61 | 134 | 7.29 | 1.69 |
| Being inclusive | 151 | 7.46 | 1.54 | 138 | 7.77 | 1.61 |
| Openness (sharing data and other information) | 157 | 7.97 | 1.52 | 137 | 8.02 | 1.55 |
| Staff accessibility | 157 | 8.24 | 1.51 | 142 | 8.23 | 1.55 |
| Straightforwardness and honesty | 155 | 8.23 | 1.54 | 137 | 8.35 | 1.38 |
| Ease of access to the people at the WBG who are making decisions important to my work* | 160 | 8.50 | 1.43 | 138 | 8.00 | 1.62 |
| Collaboration with civil society | 112 | 6.86 | 1.89 | 117 | 7.20 | 1.75 |
| Collaboration with the Government | 154 | 8.26 | 1.27 | 133 | 8.29 | 1.33 |
| Collaboration with the private sector | 109 | 6.79 | 1.70 | 111 | 6.86 | 1.95 |
| The speed in which it gets things accomplished on the ground | 145 | 7.62 | 1.56 | 136 | 7.91 | 1.52 |
| Being a long-term partner | 159 | 8.42 | 1.35 | 137 | 8.57 | 1.25 |

*Significantly different between FY19 and FY15 respondents.



C. World Bank Group's Effectiveness and Results

How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in China? (1-Not effective at all, 10-Very effective)

| | FY15 | | | FY19 | | |
|---|------|------|------|------|------|------|
| | N | Mean | SD | N | Mean | SD |
| Urban development and urban environmental services* | 110 | 7.44 | 1.74 | 100 | 7.95 | 1.32 |
| Urban transport* | 106 | 7.40 | 1.89 | 91 | 7.97 | 1.52 |
| Railway | 86 | 7.07 | 2.06 | 73 | 7.53 | 1.68 |
| Environmental sustainability/anti-pollution* | 123 | 7.72 | 1.68 | 112 | 8.17 | 1.29 |
| Regulatory framework | 102 | 7.09 | 1.94 | 93 | 7.50 | 1.63 |
| Poverty reduction | 131 | 7.70 | 1.65 | 106 | 7.92 | 1.47 |
| Gender equity* | 115 | 7.33 | 1.80 | 93 | 8.13 | 1.53 |
| Private sector development | 97 | 6.69 | 1.95 | 76 | 6.98 | 1.99 |
| Water and sanitation* | 117 | 7.56 | 1.55 | 95 | 8.16 | 1.31 |
| Economic growth | 119 | 7.35 | 1.65 | 91 | 7.42 | 1.81 |
| Sustainable and renewable energy | 112 | 7.63 | 1.71 | 106 | 7.87 | 1.50 |
| Disaster management | 98 | 7.13 | 1.87 | 68 | 7.51 | 1.59 |
| Public sector governance/reform | 114 | 7.15 | 1.92 | 75 | 7.10 | 1.76 |
| Financial markets | 98 | 6.72 | 2.03 | 65 | 6.94 | 1.68 |
| Health | 115 | 7.39 | 1.70 | 75 | 7.52 | 1.41 |
| Rural development | 122 | 7.59 | 1.67 | 96 | 7.84 | 1.40 |
| Technical and vocational education and training* | 106 | 7.30 | 1.74 | 96 | 7.95 | 1.48 |
| Education* | 116 | 7.24 | 1.87 | 87 | 7.84 | 1.56 |
| Social protection | 103 | 6.90 | 2.11 | 64 | 7.34 | 1.80 |
| Climate change | 116 | 7.43 | 1.85 | 89 | 7.75 | 1.50 |
| Sustainable agricultural development* | 109 | 7.41 | 1.87 | 89 | 7.97 | 1.25 |
| Natural resource management* | 103 | 7.21 | 1.93 | 82 | 7.91 | 1.39 |

*Significantly different between FY19 and FY15 respondents.

**C. World Bank Group's Effectiveness and Results (continued)**

| | FY15 | | | FY19 | | |
|---|------|------|------|------|------|------|
| | N | Mean | SD | N | Mean | SD |
| To what extent does the World Bank Group's work help to achieve development results in China? | 149 | 7.21 | 1.59 | 127 | 7.20 | 1.65 |

(1-To no degree at all, 10-To a very significant degree)

To what extent do you agree with the following statements about the World Bank Group in China?

| | FY15 | | | FY19 | | |
|--|------|------|------|------|------|------|
| | N | Mean | SD | N | Mean | SD |
| The World Bank Group's financial instruments meet the needs of China | 141 | 6.76 | 2.11 | 130 | 7.13 | 1.76 |
| The World Bank Group meets China's needs for knowledge services* | 153 | 7.00 | 1.90 | 134 | 7.57 | 1.49 |

(1-Strongly disagree, 10-Strongly agree) *Significantly different between FY19 and FY15 respondents.

D. The World Bank Group's Knowledge Work and Activities**How frequently do you consult World Bank Group's knowledge work and activities in the work you do?***

| Percentage of Respondents | FY15 | FY19 |
|---------------------------|-------|-------|
| Weekly | 8.3% | 17.5% |
| Monthly | 28.0% | 26.0% |
| A few times a year | 41.6% | 45.2% |
| Rarely | 16.1% | 9.7% |
| Never | 6.1% | 1.5% |

*Significantly different between FY19 and FY15 respondents.

In China, to what extent do you believe that the World Bank Group's knowledge work and activities:

| | FY15 | | | FY19 | | |
|---|------|------|------|------|------|------|
| | N | Mean | SD | N | Mean | SD |
| Are timely | 134 | 7.42 | 1.63 | 123 | 7.63 | 1.73 |
| Lead to practical solutions | 147 | 7.27 | 1.66 | 127 | 7.58 | 1.61 |
| Are accessible (well written and easy to understand) | 151 | 7.33 | 1.62 | 135 | 7.55 | 1.63 |
| Are source of relevant information on global good practices* | 152 | 7.66 | 1.63 | 131 | 8.13 | 1.41 |
| Are adaptable to China's specific development challenges and country circumstances* | 149 | 6.95 | 1.77 | 125 | 7.38 | 1.56 |

(1-To no degree at all, 10-To a very significant degree) *Significantly different between FY19 and FY15 respondents.

| | FY15 | | | FY19 | | |
|---|------|------|------|------|------|------|
| | N | Mean | SD | N | Mean | SD |
| Overall, how significant a contribution do you believe the WBG's knowledge work and activities make to development results in your country? | 157 | 7.46 | 1.66 | 136 | 7.62 | 1.54 |

(1-Not significant at all, 10-Very significant)



E. Working with the World Bank Group

To what extent do you agree/disagree with the following statements? (1-Strongly disagree, 10-Strongly agree)

| | FY15 | | | FY19 | | |
|--|------|------|------|------|------|------|
| | N | Mean | SD | N | Mean | SD |
| The World Bank Group disburses funds promptly | 120 | 7.82 | 2.00 | 125 | 8.13 | 1.79 |
| The World Bank Group effectively monitors and evaluates the projects and programs it supports* | 146 | 8.04 | 1.68 | 134 | 8.42 | 1.42 |
| The World Bank Group's approvals and reviews are done in a timely fashion* | 128 | 7.50 | 1.91 | 129 | 8.12 | 1.74 |
| The World Bank Group's "Safeguard Policy" requirements are reasonable | 120 | 7.66 | 1.80 | 121 | 7.93 | 1.73 |
| The World Bank Group's conditions on its lending are reasonable | 115 | 7.74 | 1.69 | 118 | 8.01 | 1.43 |
| The WBG takes decisions quickly in China* | 120 | 6.95 | 1.82 | 117 | 7.49 | 1.69 |
| Working with the World Bank Group increases China's institutional capacity | 149 | 7.91 | 1.82 | 124 | 7.84 | 1.61 |
| Where country systems are adequate, the World Bank Group makes appropriate use of them | 107 | 7.29 | 1.90 | 111 | 7.64 | 1.90 |
| The World Bank Group provides effective implementation support* | 140 | 7.96 | 1.52 | 128 | 8.39 | 1.40 |

*Significantly different between FY19 and FY15 respondents.

F. The Future Role of the World Bank Group in China

| | FY15 | | | FY19 | | |
|---|------|------|------|------|------|------|
| | N | Mean | SD | N | Mean | SD |
| How significant a role do you believe the World Bank Group should play in China's development in the next five years? | 157 | 7.58 | 1.76 | 131 | 7.77 | 1.52 |

(1-Not a significant role at all, 10-Very significant role)

Which of the following SHOULD the World Bank Group do to make itself of greater value in China? (Choose no more than TWO)

| Percentage of Respondents (Responses combined) | FY15 | FY19 |
|--|-------|-------|
| Improve the quality of its experts as related to China's specific challenges | 58.9% | 53.7% |
| Offer more innovative knowledge services | 53.7% | 51.5% |
| Improve the competitiveness of its financing compared to markets | 27.7% | 28.9% |
| Focus primarily on advice and advocacy issues | 18.9% | 21.6% |
| Greater collaboration within the WBG (IBRD and IFC)* | 6.6% | 16.0% |
| Offer more innovative financial products | 20.1% | 13.9% |
| Other | 1.4% | 1.2% |



G. Communication and Information Sharing

How would you prefer to receive information from the World Bank Group? (Choose no more than TWO)

| Percentage of Respondents (Responses combined) | FY15 | FY19 |
|---|-------|-------|
| Direct contact with World Bank Group* | 62.9% | 74.6% |
| World Bank Group's website | 50.2% | 41.4% |
| World Bank Group's seminars/workshops/conferences | 34.1% | 33.4% |
| Social media | 6.2% | 10.7% |
| WBG's publications and other written materials* | 18.8% | 10.2% |
| Mobile phones* | 0.5% | 7.9% |
| e-Newsletters | 6.9% | 4.6% |
| Other | 2.4% | 0.0% |

*Significantly different between FY19 and FY15 respondents.

Please rate how much you agree with the following statements. (1-Strongly disagree, 10-Strongly agree)

| | FY15 | | | FY19 | | |
|--|------|------|------|------|------|------|
| | N | Mean | SD | N | Mean | SD |
| I find the WBG's websites easy to navigate | 137 | 7.30 | 1.70 | 115 | 7.05 | 1.79 |
| I find the information on the WBG's websites useful | 137 | 7.56 | 1.56 | 113 | 7.50 | 1.77 |
| The WBG's social media channels are valuable sources of information about the institution* | 75 | 6.65 | 2.22 | 99 | 7.58 | 1.85 |
| When I need information from the World Bank Group I know how to find it | 133 | 7.46 | 2.19 | 115 | 7.59 | 2.15 |
| The World Bank Group is responsive to my information requests and inquiries | 115 | 7.56 | 2.08 | 101 | 7.99 | 1.70 |

*Significantly different between FY19 and FY15 respondents.

H. Background Information

Which one of the following best describes your level of interaction with the World Bank Group (IBRD/IDA, IFC, or MIGA) in your country? (Select only ONE response)

| Percentage of Respondents | FY15 | FY19 |
|--|-------|-------|
| I currently collaborate with the World Bank Group | 43.9% | 50.0% |
| I have previously collaborated with the World Bank Group | 22.9% | 15.1% |
| Both of the above (I currently collaborate and previously have collaborated with the World Bank Group) | 24.6% | 30.9% |
| I have never collaborated with the World Bank Group | 8.7% | 4.1% |

**H. Background Information (continued)****How long have you been involved with (or a close observer of) the World Bank Group's activities?**

| Percentage of Respondents | FY15 | FY19 |
|---------------------------|-------|-------|
| Less than one year | 9.5% | 3.8% |
| One to three years | 17.8% | 26.0% |
| More than three years | 72.7% | 70.2% |

Which of the following agencies of the World Bank Group do you primarily engage with in China? (Select only ONE response)

| Percentage of Respondents | FY15 | FY19 |
|---|-------|-------|
| The World Bank (IBRD) | 88.6% | 93.5% |
| The International Finance Corporation (IFC) | 6.2% | 4.2% |
| Other | 5.2% | 2.4% |

Which of the following describes most of your exposure to the World Bank Group in China? (Choose no more than TWO)

| Percentage of Respondents (Responses combined) | FY15 | FY19 |
|--|-------|-------|
| Collaborate as part of my professional duties* | 70.5% | 87.6% |
| Engage in World Bank Group related/sponsored events/activities* | 48.1% | 34.8% |
| Use World Bank Group website for information, data, research, etc. | 13.9% | 7.9% |
| Use World Bank Group reports/data | 10.7% | 5.9% |
| Observer | 4.7% | 1.7% |

Significantly different between FY19 and FY15 respondents.*What's your gender?**

| Percentage of Respondents | FY15 | FY19 |
|---------------------------|-------|-------|
| Female | 36.1% | 29.1% |
| Male | 63.9% | 70.9% |

Which best represents your geographic location?*

| Percentage of Respondents | FY15 | FY19 |
|--|-------|-------|
| Beijing | 51.8% | 41.6% |
| Chongqing, Xinjiang, Xizang, Qinghai, Gansu, Inner Mongolia, Ningxia, Shaanxi, Shanxi, Sichuan, Yunnan, Guizhou, Guangxi | 15.9% | 13.3% |
| Tianjin, Shanghai, Guangdong, Fujian, Zhejiang, Jiangsu, Shandong, Hebei | 11.0% | 14.3% |
| Henan, Hunan, Hubei, Anhui, Jiangxi, Liaoning, Jilin, Heilongjiang | 21.3% | 30.8% |

**Significantly different between FY19 and FY15 respondents.*



Appendix F: Indicator Questions as a Function of Exposure to the World Bank Group

| Indicator Question | Which of the following describes your level of interaction with the WBG? | | Which of the following describes your exposure to the World Bank in China? (Choose no more than TWO) | | | | | | | | | |
|--|--|-------------------------|--|----------|----------------------|----------|--------------------------|----------|-------------|----------|-----------------|----------|
| | Not Collaborating | Currently Collaborating | Observer | | Use WBG reports/data | | Engage in WBG activities | | Collaborate | | Use WBG website | |
| | | | No Mean | Yes Mean | No Mean | Yes Mean | No Mean | Yes Mean | No Mean | Yes Mean | No Mean | Yes Mean |
| Overall, please rate your impression of the World Bank Group's effectiveness in China. | 7.58 | 8.07 | 7.99 | 7.00 | 8.01 | 7.22 | 8.03 | 7.85 | 7.15 | 8.09 | 8.03 | 7.36 |
| Overall the World Bank Group currently plays a relevant role in development in China | 6.94 | 7.45 | 7.36 | 6.33 | 7.39 | 6.67 | 7.38 | 7.28 | 6.71 | 7.45 | 7.41 | 6.71 |
| The World Bank Group's work is aligned with what I consider the development priorities for China | 7.43 | 7.91 | 7.82 | 7.67 | 7.85 | 7.33 | 7.82 | 7.81 | 7.30 | 7.90 | 7.89 | 7.14 |
| The WBG supports programs and strategies that are realistic for China | 7.83 | 8.10 | 8.06 | 7.67 | 8.06 | 7.89 | 8.01 | 8.12 | 7.57 | 8.13 | 8.11 | 7.43 |
| The WBG treats clients and stakeholders in China with respect | 8.13 | 8.23 | 8.21 | 8.33 | 8.24 | 7.78 | 8.33 | 8.00 | 7.95 | 8.26 | 8.25 | 7.86 |
| Responsiveness | 7.15 | 7.34 | 7.30 | 7.50 | 7.33 | 6.88 | 7.30 | 7.30 | 7.41 | 7.29 | 7.31 | 7.25 |
| Being inclusive | 7.45 | 7.83 | 7.74 | 8.50 | 7.78 | 7.37 | 7.70 | 7.84 | 7.89 | 7.73 | 7.76 | 7.67 |
| Openness (sharing data and other information) | 7.69 | 8.04 | 7.96 | 8.50 | 7.98 | 7.63 | 7.85 | 8.15 | 8.15 | 7.93 | 7.95 | 8.08 |
| Staff accessibility | 7.70 | 8.36 | 8.22 | 8.50 | 8.28 | 7.44 | 8.41 | 7.88 | 8.05 | 8.25 | 8.20 | 8.46 |
| Straightforwardness and honesty | 7.86 | 8.47 | 8.34 | 9.00 | 8.37 | 8.00 | 8.43 | 8.20 | 8.28 | 8.36 | 8.38 | 8.00 |
| Ease of access to the people at the World Bank Group who are making decisions important to my work | 7.76 | 8.09 | 8.01 | 9.00 | 8.01 | 8.25 | 8.09 | 7.90 | 7.83 | 8.05 | 8.08 | 7.42 |
| Collaboration with civil society | 7.41 | 7.19 | 7.22 | 8.00 | 7.22 | 7.50 | 7.22 | 7.28 | 7.28 | 7.24 | 7.32 | 6.50 |
| Collaboration with the Government | 7.96 | 8.35 | 8.26 | 9.00 | 8.28 | 8.14 | 8.28 | 8.26 | 8.11 | 8.30 | 8.35 | 7.50 |
| Collaboration with the private sector | 7.12 | 6.84 | 6.89 | 7.50 | 6.89 | 7.14 | 7.08 | 6.59 | 6.29 | 6.99 | 6.90 | 6.90 |
| The speed in which it gets things accomplished on the ground | 7.79 | 7.95 | 7.91 | 8.50 | 7.94 | 7.43 | 7.98 | 7.79 | 7.88 | 7.92 | 7.91 | 8.00 |
| Being a long-term partner | 7.90 | 8.66 | 8.50 | 8.50 | 8.51 | 8.38 | 8.55 | 8.41 | 8.45 | 8.51 | 8.55 | 8.00 |
| To what extent does the World Bank Group's work help to achieve development results in China? | 7.15 | 7.21 | 7.18 | 9.00 | 7.22 | 6.88 | 7.13 | 7.31 | 7.16 | 7.20 | 7.19 | 7.20 |
| The WBG's financial instruments meet the needs of China | 7.20 | 7.18 | 7.18 | 7.50 | 7.22 | 6.63 | 7.12 | 7.31 | 7.00 | 7.21 | 7.21 | 6.89 |
| The World Bank Group meets China's needs for knowledge services | 7.48 | 7.67 | 7.62 | 8.00 | 7.66 | 7.22 | 7.65 | 7.60 | 7.50 | 7.66 | 7.64 | 7.54 |
| Are adaptable to China's specific development challenges and country circumstances | 7.24 | 7.37 | 7.34 | 8.00 | 7.38 | 6.71 | 7.29 | 7.44 | 7.12 | 7.38 | 7.41 | 6.64 |
| Overall, how significant a contribution do you believe the World Bank Group's knowledge work and activities make to development results in your country? | 7.74 | 7.62 | 7.63 | 8.00 | 7.66 | 7.37 | 7.57 | 7.77 | 7.84 | 7.61 | 7.65 | 7.54 |
| The World Bank Group takes decisions quickly in China | 7.82 | 7.49 | 7.54 | 9.00 | 7.57 | 7.33 | 7.60 | 7.46 | 7.11 | 7.59 | 7.62 | 6.20 |
| Where country systems are adequate, the World Bank Group makes appropriate use of them | 7.83 | 7.64 | 7.66 | 9.00 | 7.66 | 7.80 | 7.78 | 7.43 | 8.38 | 7.61 | 7.69 | 7.25 |

Yellow highlight indicates significant difference between Yes and No means.



Appendix G: China FY 2019 Questionnaire



World Bank Group Country Survey FY19 – China **世界银行集团 2019 财年客户调查问卷—中国**

The World Bank Group is interested in gauging the views of clients and partners who are either involved in development in China or who observe activities related to social and economic development. The following survey will give the World Bank Group's team that works in China, greater insight into how the Bank's work is perceived. This is one tool the World Bank Group uses to assess the views of its stakeholders, and to develop more effective strategies that support development in China.

A local independent firm has been hired to oversee the logistics of this survey. This ensures anonymity and confidentiality. We hope you'll be candid.

Finally, the survey relates to the World Bank Group's work. For the purpose of the survey, the World Bank Group consists of IBRD, IDA, and IFC. When responding to the survey, please consider the area of the World Bank Group with which you are most familiar.

To complete the survey, please circle/check the response that most accurately reflects your opinion. If you prefer not to answer a question, please leave it blank. If you feel that you do not have an adequate amount of information on a subject, please check "Don't know".

世界银行希望了解参与或关注中国经济发展的客户和合作伙伴的意见，此次客户调查的目的是帮助世行中国团队更好地了解有关人士对世行工作的看法。世行借助客户调查的工具，评估利益相关方的意见，帮助世行制定更有效的战略支持中国的发展。世界银行委托第三方进行此次客户调查，调查是匿名和保密的，希望您能坦诚地表明意见。最后，调查内容是关于整个世界银行集团的工作的，世界银行集团包括国际复兴开发银行（IBRD）、国际开发协会（IDA）和国际金融公司（IFC）。在填写调查问卷时，请考虑有关世界银行集团您最熟悉的领域。

在填写调查问卷时，请选择您认为最能准确反映您的意见的答案。如果您不想回答某个问题，请留空白。如果您觉得您对某个问题不掌握充分的信息，请选择“不知道”。

PLEASE NOTE: IN SOME CASES THE SURVEY WILL ASK FOR A SPECIFIC NUMBER OF RESPONSES. PLEASE DO NOT CHOOSE ANY MORE THAN REQUESTED. IF MORE RESPONSES ARE CHOSEN, DATA CANNOT BE INCLUDED IN ANALYSIS.

注：在有些题目里，调查表会要求选择特定数量的答案，选择时请不要超过要求的数量，否则数据无法纳入分析。



SECTION A: GENERAL ISSUES FACING CHINA

中国面临的一般问题

A1. On a scale of 1-10, 1 meaning “extremely pessimistic”, 10 meaning “extremely optimistic”, please indicate your perspective on the future of the next generation in China.

请说明您对中国下一代的未来前景的看法，请按照 1—10 打分，1 表示非常悲观，10 表示非常乐观

| | | | | | | | | | | |
|-----------------------------|---|---|---|---|---|---|---|---|----------------------------|--------------------------|
| 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> |
| Extremely 非常 pessimistic 悲观 | | | | | | | | | Extremely 非常 optimistic 乐观 | Don't know 不知道 |

A2. Listed below are a number of development priorities in China. 以下列出的是中国的一些发展优先重点。

Please identify which of the following you consider the most important development priorities in China? (Choose no more than THREE)

请说明您认为中国目前最重要的发展优先重点是什么？（请选择不超过三项）

| | | | |
|----|---|----|--|
| 1 | Government effectiveness/governance 政府的有效性/治理 | 17 | Basic infrastructure 基本的基础设施 |
| 2 | Communicable and non-communicable diseases 传染病和慢性病 | 18 | Fiscal system reform 财政体制改革 |
| 3 | Economic growth 经济增长 | 19 | Environmental improvement and sustainability 环境改善与可持续性 |
| 4 | Anti-corruption 反腐败 | 20 | Energy efficiency 能源效率 |
| 5 | SOE reform 国企改革 | 21 | Natural resource management 自然资源管理 |
| 6 | Completing the transition to a market economy 完成市场经济转型 | 22 | Employment/income generating opportunities 就业/增收机会 |
| 7 | Improving the investment climate 改善投资环境 | 23 | Private sector growth/investment 私营部门成长/投资 |
| 8 | Social stability 社会稳定 | 24 | Rural and agricultural development 农村和农业发展 |
| 9 | Reducing inequality 减少不平等 | 25 | Regulatory framework 监管框架 |
| 10 | Access to quality education 普及优质教育 | 26 | Air pollution 空气污染 |
| 11 | Access to quality health services 普及优质医疗服务 | 27 | Food safety 食品安全 |
| 12 | Urban development 城市发展 | 28 | Financial sector reform 金融部门改革 |
| 13 | Innovation 创新 | 29 | Social protection 社会保护 |
| 14 | Poverty reduction 减少贫困 | 30 | Conservation and management of water resources 节水与水资源管理 |
| 15 | Effectiveness of law and justice system 法律与司法体系的有效性 | 31 | Climate change (mitigation and adaptation) 气候变化（减缓与适应） |
| 16 | Quality of growth 增长的质量 | 32 | Other (please specify): _____ 其他（请具体说明） |

**SECTION A: GENERAL ISSUES 一般问题**

A3. Do you think the gap between the rich and the poor is a very big problem, a moderately big problem, a small problem or not a problem at all in China? (Select only ONE response)

您认为贫富差距在中国是一个非常大的问题、较大的问题、小问题还是根本不是问题？（请选择一项）

| | |
|---|-------------------------------------|
| 1 | A very big problem 一个非常大的问题 |
| 2 | A moderately big problem 一个较大的问题 |
| 3 | A small problem 一个小问题 |
| 4 | Not a problem at all 根本不是问题 |
| 5 | Don't know 不知道 |

A4. In your view, is global climate change a very serious problem, somewhat serious, not too serious, or not a problem? (Select only ONE response)

在您看来，全球气候变化是一个非常严重的问题、有些严重的问题、不太严重的问题还是不成问题？（请选择一项）

| | |
|---|---------------------------------------|
| 1 | A very serious problem 非常严重的问题 |
| 2 | A somewhat serious problem 有些严重的问题 |
| 3 | Not too serious problem 不太严重的问题 |
| 4 | Not a problem 不是问题 |
| 5 | Don't know 不知道 |

**SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP****对世界银行集团总体态度**

| B1. How familiar are you with the work of the World Bank Group in China? | | | | | | | | | | |
|---|---|---|---|---|---|---|---|---|----|----------------------------|
| 您对世界银行集团在中国的工作熟悉到什么程度? | | | | | | | | | | |
| 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | |
| Not familiar at all 完全不熟悉 | | | | | | | | | | Extremely familiar 非常熟悉 |

| B2. Overall, please rate your impression of the World Bank Group's effectiveness in China. | | | | | | | | | | |
|---|---|---|---|---|---|---|---|---|------------------------|--------------------------|
| 请您对世界银行集团在华工作成效的总体印象打分. | | | | | | | | | | |
| 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> |
| Not effective at all 完全无效 | | | | | | | | | Very effective 非常有效 | Don't know 不知道 |

| B3. To what extent do you believe the World Bank Group's staff is well prepared (e.g., skills and knowledge) to help China solve its most complicated development challenges? | | | | | | | | | | |
|--|---|---|---|---|---|---|---|---|---|--------------------------|
| 您认为世界银行集团的员工在多大程度上准备好(比如在技能和知识方面)帮助中国解决最复杂的发展挑战? | | | | | | | | | | |
| 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> |
| To no degree at all 完全无准备 | | | | | | | | | To a very significant degree 很大程度上准备充分 | Don't know 不知道 |

**SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP****对世界银行集团总体态度**

B4. When thinking about how the World Bank Group can have the most impact on development results in China, in which sectoral areas do you believe the World Bank Group should focus most of its resources (financial and knowledge services) in China? (Choose no more than THREE)

从世界银行集团怎样才能对中国的发展成效产生最大影响的角度考虑，您认为世行集团应当把资源（资金和知识服务）集中到中国的哪些部门领域？（请选择不超过三项）

| | | | |
|----|---|----|---|
| 1 | Poverty reduction 减少贫困 | 14 | Rural development 农村发展 |
| 2 | Reducing inequality 减少不平等 | 15 | Regulatory framework 监管框架 |
| 3 | Economic growth 经济增长 | 16 | Communicable and non-communicable diseases 传染病和慢性病 |
| 4 | Climate change (e.g., mitigation, adaptation) 气候变化（如减缓、适应） | 17 | Government effectiveness/governance 政府的有效性/治理 |
| 5 | MSE (Micro and Small enterprise) development and access to finance 微小企业发展与融资渠道 | 18 | Social protection 社会保护 |
| 6 | Access to quality education 普及优质教育 | 19 | Fiscal system reform 财政体制改革 |
| 7 | Renewable energy and improving energy efficiency 发展可再生能源和提高能效 | 20 | Technical and vocational education 职业技术教育 |
| 8 | Conservation and management of water resources 节水和水资源管理 | 21 | Transport (i.e., urban transport and rural roads) 交通（如城市交通和农村道路建设） |
| 9 | Opportunity for private sector growth/investment 私营部门的成长/投资机会 | 22 | Conservation of cultural heritage 文化遗产保护 |
| 10 | Air pollution 空气污染 | 23 | Agriculture development and food safety 农业发展和食品安全 |
| 11 | Access to quality health services 普及优质医疗服务 | 24 | Financial sector reform 金融部门改革 |
| 12 | Employment/income generating opportunities 就业/增收机会 | 25 | Urban development 城市发展 |
| 13 | Environmental improvement and natural resource management 环境改善和自然资源管理 | 26 | Other (please specify): _____ 其他（请具体说明） |

**SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP****对世界银行集团的总体态度**

| B5. When thinking about the World Bank Group's role, which activity do you believe is of greatest VALUE and which activity is of second greatest value in China? | | | |
|---|--|--|--|
| 从世界银行集团的作用来看，您认为哪项活动对中国“最有价值”？哪项活动“第二有价值”？ | | | |
| | | Greatest Value (Choose only ONE) 最有价值（请选择一项） | Second Greatest Value (Choose only ONE) 第二有价值（请选择一项） |
| 1 | Pilot innovations that can be scaled up if successful 进行创新试点成功后可加以推广 | <input type="checkbox"/> | <input type="checkbox"/> |
| 2 | Policy and economic advice 经济和政策咨询 | <input type="checkbox"/> | <input type="checkbox"/> |
| 3 | Convener/facilitator 召集/促进作用 | <input type="checkbox"/> | <input type="checkbox"/> |
| 4 | Transfer of international best practices 引进国际最佳实践 | <input type="checkbox"/> | <input type="checkbox"/> |
| 5 | Technical advice 技术咨询 | <input type="checkbox"/> | <input type="checkbox"/> |
| 6 | New concepts and innovation 新理念和创新 | <input type="checkbox"/> | <input type="checkbox"/> |
| 7 | Ability to build institutional capacity 制度能力建设 | <input type="checkbox"/> | <input type="checkbox"/> |
| 8 | Financial resources 提供资金 | <input type="checkbox"/> | <input type="checkbox"/> |
| 9 | Ability to mobilize resources (from private sector, government, etc.) 能够调动资源（从私营部门、政府等渠道） | <input type="checkbox"/> | <input type="checkbox"/> |
| 10 | Other (please specify): _____ 其他（请具体说明） | <input type="checkbox"/> | <input type="checkbox"/> |

**SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP****对世界银行集团的总体态度****B6. Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in China? (Choose no more than TWO)**

您认为世界银行集团在中国的工作中最大的弱项是什么？（请选择不超过两项）

| | |
|----|--|
| 1 | Not client focused 不重视客户 |
| 2 | Not exploring alternative policy options 不愿意探讨不同的政策选择 |
| 3 | Not collaborating enough with stakeholders outside the Government 与政府以外的利益相关方合作不够 |
| 4 | Its advice and strategies do not lend themselves to practical problem solving 其咨询建议和战略不解决实际问题 |
| 5 | Not enough public disclosure of its work 业务信息公开披露不够 |
| 6 | Arrogant in its approach 态度傲慢 |
| 7 | Staff too inaccessible 员工不平易近人 |
| 8 | World Bank Group's processes too complex 世界银行集团的程序过于复杂 |
| 9 | Not willing to honestly criticize policies and reform efforts in the country 不愿意开诚布公地批评国内的政策和改革努力 |
| 10 | Imposing technocratic solutions without regard to country conditions 无视实际国情而将技术专家的解决方案强加于人 |
| 11 | World Bank Group's processes too slow (e.g., too bureaucratic in its operational policies and procedures) 世界银行集团的手续太慢（比如业务政策和程序太官僚） |
| 12 | Not aligned with country priorities 与国家的优先重点不一致 |
| 13 | Not adequately sensitive to political/social realities in China 对中国的政治/社会现实不够敏感 |
| 14 | Other (please specify): _____ 其他（请具体说明）： |
| 15 | Don't know 不知道 |

B7. To what extent do you believe that the World Bank Group's work and support help the poorest in China? (Select only ONE response)

您认为世界银行集团的工作和支持在多大程度上帮助了中国最贫困的人口？（请选择一项）

| | |
|---|--|
| 1 | To a fully sufficient degree 完全能够 |
| 2 | To a somewhat sufficient degree 在一定程度上能够 |
| 3 | To a somewhat insufficient degree 在一定程度上不能够 |
| 4 | To a very insufficient degree 很不够 |
| 5 | Don't know 不知道 |

**SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP****对世界银行集团的总体态度**

B8. In addition to the regular relations with the national government, which TWO of the following groups should the World Bank Group collaborate with more in your country? (Choose no more than TWO)

除了与中央政府的常规关系外，您认为在贵国世界银行集团应当加强与以下哪两个群体的合作？
(请选择不超过两项)

| | | | |
|---|--|---|--|
| 1 | Academia/think tanks/research institutes 学术界/智库/研究所 | 6 | Youth/university groups 青年/大学生团体 |
| 2 | Media 媒体 | 7 | Beneficiaries 受益人 |
| 3 | Local Government 地方政府 | 8 | Other (please specify): _____ 其他 (请具体说明): _____ |
| 4 | Private sector 私营部门 | 9 | Don't know 不知道 |
| 5 | NGOs 民间团体 | | |

To what extent do you agree with the following statements about the World Bank Group's work in China?

您在多大程度上同意以下关于世界银行在华工作的说法？

| | | Strongly disagree 非常不同意 | | | | | | | | | | Strongly agree 非常同意 | Don't know 不知道 |
|------------|--|----------------------------|---|---|---|---|---|---|---|---|----|--------------------------|--------------------------|
| B9 | Overall the World Bank Group currently plays a relevant role in development in China 总的来说世界银行集团目前在中国的发展中起着相关的作用 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | <input type="checkbox"/> |
| B10 | The World Bank Group's work is aligned with what I consider the development priorities for China 世界银行集团的工作与我认为中国的发展重点是一致的 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | <input type="checkbox"/> |
| B11 | The World Bank Group supports programs and strategies that are realistic for China 世界银行集团支持的项目和战略对中国是有现实意义的 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | <input type="checkbox"/> |
| B12 | The World Bank Group treats clients and stakeholders in China with respect 世界银行集团对待中国的客户和利益相关方是尊重的 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | <input type="checkbox"/> |

**SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP****对世界银行集团的总体态度**

| To what extent is the World Bank Group an effective development partner in China, in terms of each of the following? | | | | | | | | | | | | |
|---|--|----------------------------|---|---|---|---|-------------------------------------|---|---|---|----|--------------------------|
| 就以下各项而言，世界银行集团在多大程度上是中国有效的发展伙伴？ | | To no degree at all | | | | | To a very significant degree | | | | | Don't know |
| | | 完全不是 | | | | | 在很大程度上是 | | | | | 不知道 |
| B13 | Responsiveness 反应速度 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> |
| B14 | Being inclusive 具有包容性 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> |
| B15 | Openness (sharing data and other information) 开放性（分享数据及其他信息） | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> |
| B16 | Staff accessibility 员工平易近人 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> |
| B17 | Straightforwardness and honesty 诚实坦率 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> |
| B18 | Ease of access to the people at the World Bank Group who are making decisions important to my work 世行集团对我工作重要的决策人易于接近 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> |
| B19 | Collaboration with civil society 与民间社团合作 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> |
| B20 | Collaboration with the Government 与政府合作 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> |
| B21 | Collaboration with the private sector 与私营部门合作 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> |
| B22 | The speed in which it gets things accomplished on the ground 实地完成工作的速度 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> |
| B23 | Being a long-term partner 作为长期合作伙伴 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> |

**SECTION C: WORLD BANK GROUP'S EFFECTIVENESS AND RESULTS****世界银行集团的有效性和成果**

C1. How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in China? (If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know")

您认为世界银行集团在以下发展领域开展的工作是否有效（如果您对以下任何领域没有接触/没有工作经历，请选择“不知道”）

| | | Not effective at all 完全无效 | | | | | | | | | | Very effective 非常有效 | Don't know 不知道 |
|----|--|------------------------------|---|---|---|---|---|---|---|---|----|--------------------------|-------------------|
| | | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | | |
| 1 | Urban development and urban environmental services 城市发展和城市环境服务 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | |
| 2 | Urban transport -- 城市交通 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | |
| 3 | Railway -- 铁路 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | |
| 4 | Environmental sustainability / anti-pollution 环境可持续性/污染治理 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | |
| 5 | Regulatory framework -- 监管框架 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | |
| 6 | Poverty reduction -- 减贫 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | |
| 7 | Gender equity -- 性别平等 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | |
| 8 | Private sector development 私营部门发展 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | |
| 9 | Water and sanitation 水与环境卫生 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | |
| 10 | Economic growth -- 经济增长 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | |
| 11 | Sustainable and renewable energy 可持续和可再生能源 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | |
| 12 | Disaster management 自然灾害管理 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | |
| 13 | Public sector governance/ reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform) 公共部门治理/改革（比如政府有效性、公共财政管理、公共支出、财政体制改革等） | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | |
| 14 | Financial markets -- 金融市场 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | |
| 15 | Health -- 医疗卫生 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | |
| 16 | Rural development -- 农村发展 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | |
| 17 | Technical and vocational education and training 职业技术教育培训 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | |
| 18 | Education -- 教育 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | |
| 19 | Social protection (e.g., pensions, targeted social assistance) 社会保护（比如养老金、有针对性的社会救助等） | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | |
| 20 | Climate change (e.g., mitigation, adaptation) 气候变化（比如减缓、适应） | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | |
| 21 | Sustainable agricultural development 可持续农业发展 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | |
| 22 | Natural resource management 自然资源管理 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | |



SECTION D: THE WORLD BANK GROUP'S KNOWLEDGE WORK AND ACTIVITIES (i.e., ANALYSIS, STUDIES, RESEARCH, DATA, REPORTS, CONFERENCES)

世界银行集团的知识工作及活动（比如分析、调研、数据、报告、会议等）

| D1. How frequently do you consult World Bank Group's knowledge work and activities in the work you do? 您在工作中多长时间查阅一次世行集团的知识工作及活动的成果？ | |
|--|----------------------------|
| 1 | Weekly 每周 |
| 2 | Monthly 每月 |
| 3 | A few times a year 一年几次 |
| 4 | Rarely 很少 |
| 5 | Never 从来没有 |

| In China, to what extent do you believe that the World Bank Group's knowledge work and activities: 您认为在中国世界银行集团的知识工作及活动是否符合以下评价？ | | | | | | | | | | | | |
|--|--|------------------------------|---|---|---|---|--|---|---|---|----|--------------------------|
| | | To no degree at all 完全不符合 | | | | | To a very significant degree 在很大程度上符合 | | | | | Don't know 不知道 |
| D2 | Are timely 很及时 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> |
| D3 | Lead to practical solutions 带来切实可行的解决方案 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> |
| D4 | Are accessible (well written and easy to understand) 写得清楚易懂 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> |
| D5 | Are source of relevant information on global good practices 是全球良好实践的相关信息来源 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> |
| D6 | Are adaptable to China's specific development challenges and country circumstances 适应中国特殊的发展挑战与国情 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> |

| D7. Overall, how significant a contribution do you believe the World Bank Group's knowledge work and activities make to development results in your country? 总体来说，您认为世界银行集团的知识工作及活动对贵国的发展成效贡献有多重要？ | | | | | | | | | | | | |
|--|--|---|---|---|---|---|---|---|---|--------------------------|--|--------------------------|
| 1 | | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | | <input type="checkbox"/> |
| Not significant at all 完全不重要 | | | | | | | | | | Very significant 非常重要 | | Don't know 不知道 |

**SECTION E: WORKING WITH THE WORLD BANK GROUP****与世界银行集团合作**

| To what extent do you agree/disagree with the following statements? | | | | | | | | | | | | | |
|--|--|------------------------------------|---|---|---|---|---|---|---|---|----|--------------------------------|---------------------------|
| 您在多大程度上同意/不同意以下的说法? | | | | | | | | | | | | | |
| | | Strongly disagree 非常不同意 | | | | | | | | | | Strongly agree 非常同意 | Don't know 不知道 |
| | | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | | |
| E1 | The World Bank Group disburses funds promptly 世界银行集团支付资金很及时 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | | <input type="checkbox"/> |
| E2 | The World Bank Group effectively monitors and evaluates the projects and programs it supports 世行集团对其支持的项目和规划进行了有效的监测和评价 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | | <input type="checkbox"/> |
| E3 | The World Bank Group's approvals and reviews are done in a timely fashion 世行集团的审批和检查很及时 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | | <input type="checkbox"/> |
| E4 | The World Bank Group's "Safeguard Policy" requirements are reasonable 世行集团的“安全保障政策”要求是合理的 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | | <input type="checkbox"/> |
| E5 | The World Bank Group's conditions on its lending are reasonable 世行集团的贷款条件是合理的 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | | <input type="checkbox"/> |
| E6 | The World Bank Group takes decisions quickly in China 世行集团在华决策速度快 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | | <input type="checkbox"/> |
| E7 | Working with the World Bank Group increases China's institutional capacity 与世界银行集团合作促进了中国的制度能力建设 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | | <input type="checkbox"/> |
| E8 | Where country systems (e.g., procurement, financial management, etc.) are adequate, the World Bank Group makes appropriate use of them 在借款国相关制度（比如采购、财务管理等）完善的情况下，世行集团适当地采用了借款国制度 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | | <input type="checkbox"/> |
| E9 | The World Bank Group provides effective implementation support (i.e., supervision of projects) 世行集团提供了有效的项目实施支持（比如项目督导等） | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | | <input type="checkbox"/> |

**SECTION F: THE FUTURE ROLE OF THE WORLD BANK GROUP IN CHINA****世界银行集团在中国未来的作用****F1. How significant a role do you believe the World Bank Group should play in China's development in the next five years?**

您认为世界银行集团未来五年在中国应当发挥多大作用？

| | | | | | | | | | | |
|---|---|---|---|---|---|---|---|---|---------------------------------|--------------------------|
| 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> |
| Not a significant role at all 无须发挥很大作用 | | | | | | | | | Very significant role 发挥很大作用 | Don't know 不知道 |

F2. Which of the following SHOULD the World Bank Group do to make itself of greater value in China? (Choose no more than TWO)

您认为世界银行集团在中国须在以下哪方面提升自身价值？（请选不超过两项）

| | |
|---|--|
| 1 | Improve the quality of its experts as related to China's specific challenges 提高专家素质使其符合协助中国应对具体挑战的要求 |
| 2 | Focus primarily on advice and advocacy issues 把重点放在咨询建议上 |
| 3 | Improve the competitiveness of its financing (e.g., cost, timeliness and other terms) compared to markets 提高其资金的市场竞争力（如成本、时效性和其他条件） |
| 4 | Greater collaboration within the World Bank Group (IBRD and IFC) 加强世界银行集团不同机构之间的内部协作（IBRD 和 IFC） |
| 5 | Offer more innovative financial products 提高金融产品的创新性 |
| 6 | Offer more innovative knowledge services 提供更具创新性的知识服务 |
| 7 | Other (please specify): _____ 其他（请具体说明）： |

**SECTION G: COMMUNICATION AND INFORMATION SHARING 传播与信息分享****G1. How do you get most of your information about economic and social development issues in China? (Choose no more than TWO)**

您在中国主要通过哪些渠道获得经济社会发展信息？（请选择不超过两项）

| | | | |
|---|---------------------|---|--|
| 1 | Periodicals -- 期刊杂志 | 5 | Internet -- 互联网 |
| 2 | Newspapers -- 报纸 | 6 | Social media -- 社交媒体 |
| 3 | Radio -- 电台 | 7 | Other (please specify): _____ 其他（请具体说明） |
| 4 | Television -- 电视 | | |

G2. How would you prefer to receive information from the World Bank Group? (Choose no more than TWO)

您主要从哪些渠道获得世界银行集团的信息？（请选择不超过两项）

| | | | |
|---|---|---|---|
| 1 | Direct contact with World Bank Group (i.e., face to face meetings/discussions) 与世界银行集团的直接接触（如开会、研讨等） | 5 | World Bank Group's website 世界银行网站 |
| 2 | e-Newsletters 电子刊物 | 6 | Social media 社交媒体 |
| 3 | World Bank Group's seminars/workshops/conferences 世界银行集团的会议、研讨会等 | 7 | Mobile phones 手机 |
| 4 | World Bank Group's publications and other written materials 世界银行集团出版物及其他书面资料 | 8 | Other (please specify): _____ 其他（请具体说明）： _____ |

Please rate how much you agree with the following statements.

您在多大程度上同意以下说法？

| | | Strongly disagree 非常不同意 | | | | | | | | | | Strongly agree 非常同意 | Don't know 不知道 |
|-----------|--|----------------------------|---|---|---|---|---|---|---|---|----|--------------------------|-------------------|
| | | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | | |
| G3 | I find the World Bank Group's websites easy to navigate 我感觉世行集团的网站容易查找信息（如未登录过世行网站无须回答） | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | |
| G4 | I find the information on the World Bank Group's websites useful 我感觉世行网站上的信息很有用（如未登录过世行网站无须回答） | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | |
| G5 | The World Bank Group's social media channels (e.g., Sina Weibo, WeChat) are valuable sources of information about the institution 世行集团的社交媒体渠道（如微博、微信）是有用的信息来源 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | |
| G6 | When I need information from the World Bank Group I know how to find it (e.g., whom to call, where to reach them, etc.) 我需要世行集团的信息时知道怎样查找（比如给谁打电话、如何找到相关人员等） | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | |
| G7 | The World Bank Group is responsive to my information requests and inquiries 世界银行集团对我的信息查询要求是有回应的 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | |

**SECTION H: BACKGROUND INFORMATION 背景信息**

H1. Which of the following best describes your current position? (Select ONE response)
您目前的单位/职业 (请选择一项)

| | | | |
|---|--|----|---|
| 1 | Employee of a Ministry, Ministerial Department of Central government 中央部委的官员/工作人员 | 9 | State owned enterprise 国有企业 |
| 2 | Local Government Official or Staff 地方政府的官员/工作人员 | 10 | Bilateral or Multilateral Agency 双边或多边机构 |
| 3 | Project Management Office (central level) 中央项目办 | 11 | Private Sector Organization 私营/民营企业 |
| 4 | Project Management Office (local level) 地方项目办 | 12 | Consultant/Contractor working on World Bank Group supported Project/Program 世行项目咨询顾问/承包商 |
| 5 | Central Bank 央行 | 13 | Media (Press, Radio, TV, Web etc.) 新闻媒体 (报刊杂志/广播电台/电视台/网站等) |
| 6 | Financial sector/bank 金融部门/银行 | 14 | Academia/Research Institute/Think tank 学校/研究机构/智库 |
| 7 | NGO 民间团体 | 15 | Other (please specify): _____ 其他 (请具体说明): _____ |
| 8 | Regulatory Agency 监管机构 | | |

H2. Please identify the primary specialization of your work. (Select only ONE response)
请说明您的主要专业领域 (请选择一项)

| | | | |
|----|---|----|--|
| 1 | Water 水务 | 11 | Gender 社会性别 |
| 2 | Social protection and labor 社会保护和劳动 | 12 | Transport and ICT 交通和信息通信业 |
| 3 | Environment and natural resources 环境和自然资源 | 13 | Urban development 城市发展 |
| 4 | Public-private partnerships 公私合作 | 14 | Rural development 农村发展 |
| 5 | Education 教育 | 15 | Poverty 扶贫 |
| 6 | Health, nutrition, and population 卫生、营养与人口 | 16 | Jobs 就业 |
| 7 | Energy and extractives 能源和矿业 | 17 | Agriculture 农业 |
| 8 | Macroeconomics and fiscal management 宏观经济和财政管理 | 18 | Climate change 气候变化 |
| 9 | Trade and competitiveness 贸易与竞争力 | 19 | Generalist (specialized in multiple sectors) 跨专业 |
| 10 | Finance and markets 金融和市场 | 20 | Other (please specify) 其他 (请具体说明): _____ |

H3. Which one of the following best describes your level of interaction with the World Bank Group (IBRD/IDA, IFC, or MIGA) in your country? (Select only ONE response)
以下哪一种说法最能准确地说明您与世界银行集团 (IBRD/IDA、IFC、MIGA) 打交道的情况? (请选择一项)

| | |
|---|---|
| 1 | I currently collaborate with the World Bank Group 我目前在与世界银行集团合作 |
| 2 | I have previously collaborated with the World Bank Group 我过去曾与世界银行集团合作 |
| 3 | Both of the above (I currently collaborate and previously have collaborated with the World Bank Group) 以上两条都符合 |
| 4 | I have never collaborated with the World Bank Group 我从来没有与世界银行合作过 |

**SECTION H: BACKGROUND INFORMATION -- 背景信息**

H4. How long have you been involved with (or a close observer of) the World Bank Group's activities?
您参与或者密切关注世行的活动有多长时间了?

| | |
|---|--------------------------------|
| 1 | Less than one year 不到 1 年 |
| 2 | One to three years 1-3 年 |
| 3 | More than three years 3 年以上 |

H5. Which of the following agencies of the World Bank Group do you primarily engage with in China?
(Select only ONE response)

您主要与哪个世界银行集团的驻华机构联系? (请选择一项)

| | |
|---|---|
| 1 | The World Bank (IBRD) 世界银行 (国际复兴开发银行) |
| 2 | The International Finance Corporation (IFC) 国际金融公司 |
| 3 | Other (please specify) 其他 (请具体说明): _____ |

H6. Which of the following describes most of your exposure to the World Bank Group in China?
(Choose no more than TWO)

以下哪一项最能准确地说明您与世界银行集团在华机构的接触? (请选择不超过两项)

| | |
|---|---|
| 1 | Observer (i.e., follow in media, discuss in informal conversations, etc.) 观察者 (比如关注有关媒体报道、私下议论等) |
| 2 | Use World Bank Group reports/data 使用世界银行集团的报告/数据 |
| 3 | Engage in World Bank Group related/sponsored events/activities 参与世界银行集团相关/主办的会议/活动 |
| 4 | Collaborate as part of my professional duties 在本职工作中合作 |
| 5 | Use World Bank Group website for information, data, research, etc. 利用世界银行网站查找信息、数据、研究报告等 |

H7. What's your gender? -- 您的性别?

| | |
|---|-------------|
| 1 | Female -- 女 |
| 2 | Male -- 男 |

H8. Which best represents your geographic location?

您所在的省/市/自治区:

| | |
|---|---|
| 1 | Beijing 北京 |
| 2 | Tianjin, Shanghai, Guangdong, Fujian, Zhejiang, Jiangsu, Shandong, Hebei 天津/上海/广东/福建/浙江/江苏/山东/河北 |
| 3 | Henan, Hunan, Hubei, Anhui, Jiangxi, Liaoning, Jilin, Heilongjiang 河南/湖南/湖北/安徽/江西/辽宁/吉林/黑龙江 |
| 4 | Chongqing, Xinjiang, Xizang, Qinghai, Gansu, Inner Mongolia, Ningxia, Shaanxi, Shanxi, Sichuan, Yunnan, Guizhou, Guangxi 重庆/新疆/西藏/青海/甘肃/内蒙古/宁夏/陕西/山西/四川/云南/贵州/广西 |

Thank you for completing the survey!

感谢您完成调查表!