

FY 2018 Djibouti Country Opinion Survey Report

THE WORLD BANK GROUP

Public Opinion Research Group

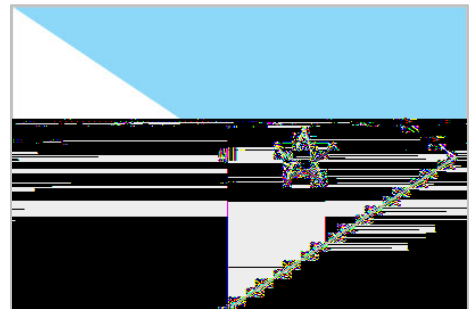


April 2019



Acknowledgements

The Djibouti Country Opinion Survey is part of the Country Opinion Survey Program series of the World Bank Group. This report was prepared by the Public Opinion Research Group (PORG), led by Sharon Felzer (Senior Communications Officer, Head of PORG). Svetlana Markova, Jessica Cameron, Calita Woods, and Antonina Redko oversaw design, reporting, and analysis. Dania Mendoza, Noreen Wambui, and Irina Popova provided data support. PORG acknowledges the significant contribution from the Djibouti country team and independent consultant Oumalkaire Abdi Ainan. In particular, PORG is grateful for the support from Kadar Mouhoumed Omar (Operations Analyst) in Djibouti, Djibouti.



Country Opinion Surveys
THE WORLD BANK GROUP



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DJIBOUTI





I. Objectives

This survey was designed to assist the World Bank Group (WBG) in gaining a better understanding of how stakeholders in Djibouti perceive the WBG. The survey explored:

- *General Issues Facing Djibouti*
- *Overall Attitudes toward the World Bank Group*
- *World Bank Group's Effectiveness and Results*
- *The World Bank Group's Knowledge Work and Activities*
- *Working with the World Bank Group*
- *The Future Role of the World Bank Group in Djibouti*
- *Communication and Information Sharing*
- *Background Information*

II. Methodology

From March to June 2018, 298 stakeholders of the WBG in Djibouti were invited to provide their opinions on the WBG's work in the country by participating in a Country Opinion Survey. Participants were drawn from the Office of the President, Prime Minister; office of a Minister; office of a Parliamentarian; ministries/ministerial departments/implementation agencies; Project Management Units (PMUs) overseeing implementation of WBG projects; consultants/contractors working on WBG-supported projects/programs; local governments; bilateral and multilateral agencies; private sector organizations; private foundations; the financial sector/private banks; NGOs and community-based organizations; the media; independent government institutions; trade unions; faith-based groups; youth groups; academia/research institutes/think tanks; the judiciary branch; and other organizations.

A total of 203 stakeholders participated in the survey (68% response rate). Respondents either completed the questionnaire with an independent fielding consultant or completed the questionnaire via the online survey platform Qualtrics.

Every country that engages in the Country Opinion Survey (COS) must include specific indicator questions that will be aggregated for the World Bank Group's annual Corporate Scorecard. These questions are identified throughout the survey report.

The results in this year's Country Survey were compared to those in the Country Survey conducted in FY'15 (response rate was 63%, N=191). Data were weighted to reach the same stakeholder composition in both years, which allows for year comparisons. Stakeholder groups which were not present in both fiscal years were not included in the comparison. Respondents who belonged to the "other" stakeholder category were not included either. As a result, mean ratings, percentages of respondents, and the total number of respondents in both years are slightly different from those of the original data reported in the FY'15 COS report and the non-weighted data presented in appendices A, B, C, D, and F. For the weighted stakeholder breakdown and year comparison results, please refer to Appendix E (page 93).

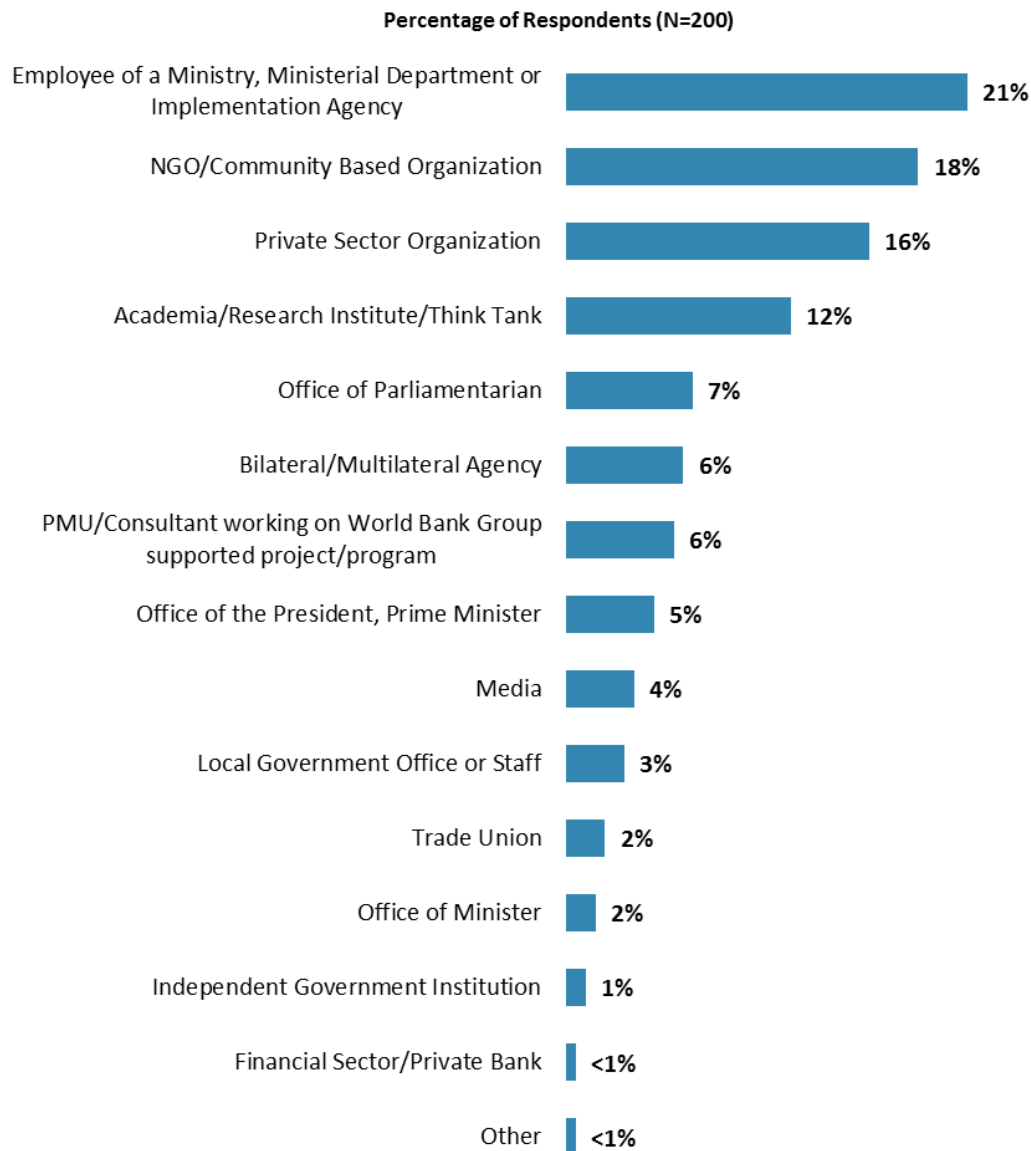
Note that the body of the report presents data on selected questions of the survey questionnaire. Please refer to Appendix A for data on all survey questions. Appendices B, C, D, E, and F present data on selected questions. Additional data breakdowns are available upon request.



III. Demographics of the Sample

Current Position

- For further analyses, respondents from Office of the President/Prime Minister were combined with respondents from office of a minister; respondents from the financial sector/private banks were combined with those from private sector organizations; respondents from NGOs/community based organizations and trade unions were combined in the “CSO” category; and the small number of respondents from local governments, the media, independent government institutions, and other organizations were included in the “Other” category. There were no respondents from private foundations, faith-based groups, youth groups, and the judiciary branch.



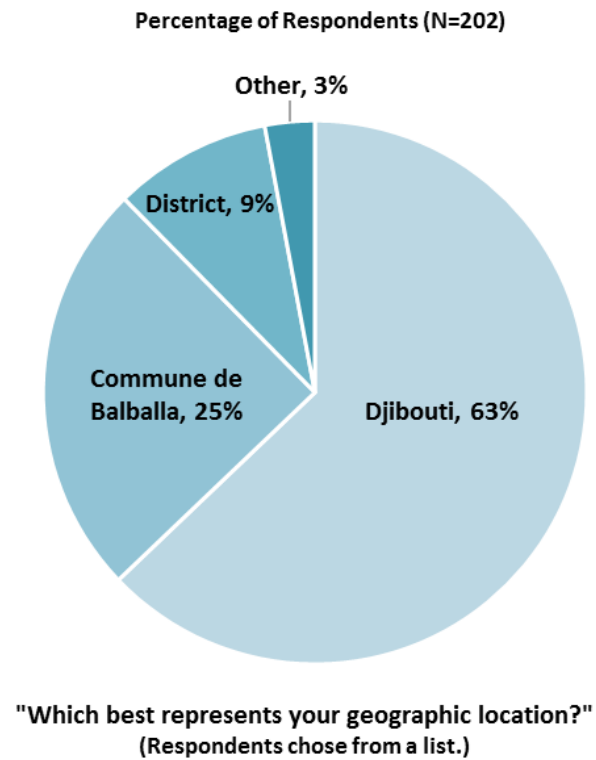
“Which of the following best describes your current position?”
(Respondents chose from a list.)



III. Demographics of the Sample (continued)

Geographic Locations

- For further analyses, the small number of respondents from District (Arta, Ali-Sabieh, Dikhil, Tadjourah, Obock) and other localities in Djibouti were combined in the “Other” category. Geographic location comparisons can be found in Appendix C (page 84).

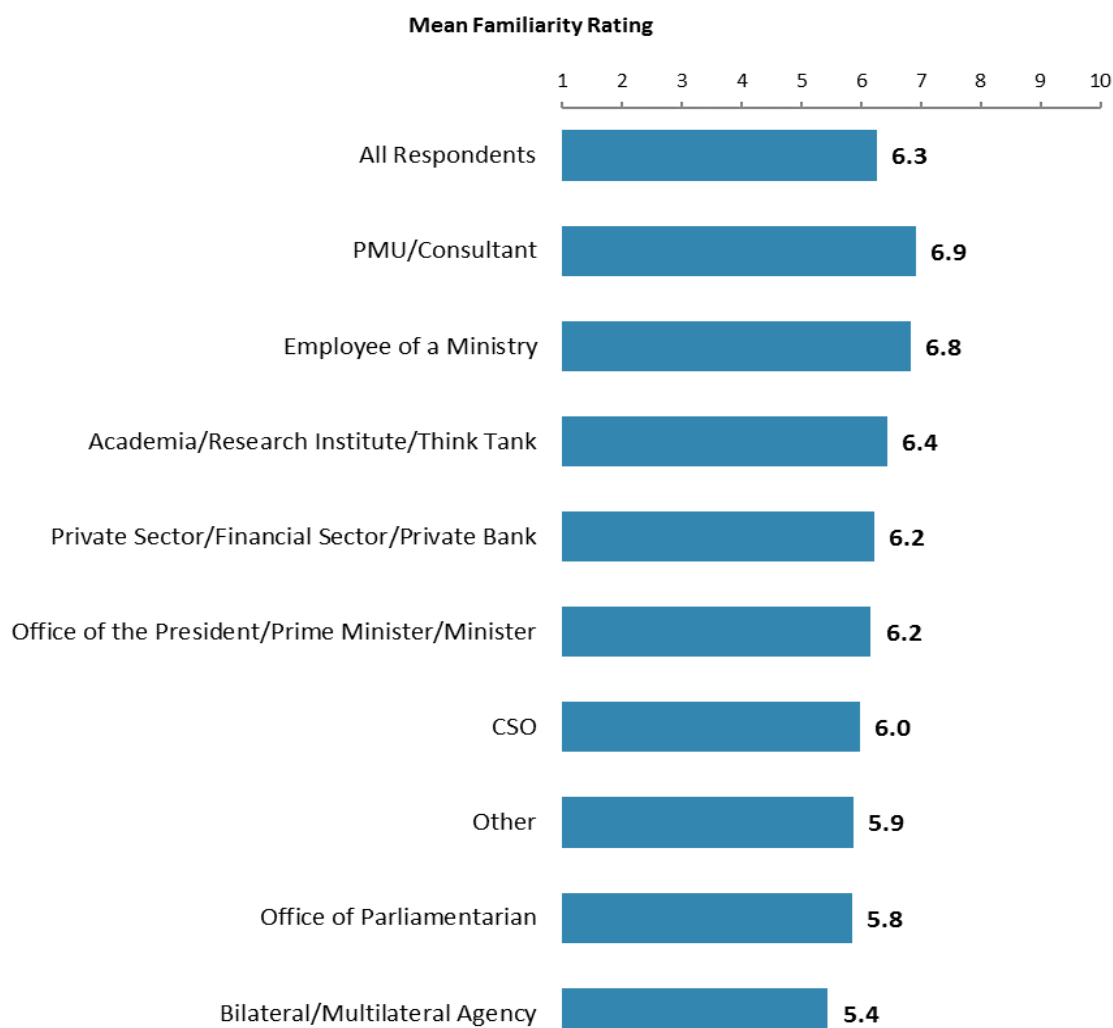




III. Demographics of the Sample (continued)

Familiarity with the World Bank Group

- **Year comparison:** This year's respondents had significantly higher levels of familiarity with the WBG than respondents in the FY'15 Country Survey (weighted mean in FY'18 = 6.3; weighted mean in FY'15 = 5.8)¹.
- Respondents' levels of familiarity with the WBG were significantly, moderately correlated with their ratings of the WBG's overall effectiveness in Djibouti, the extent to which the WBG contributes to the country's development results, and the extent to which the WBG plays a relevant role in development in Djibouti.



"How familiar are you with the work of the World Bank Group in Djibouti?"
(1-"Not familiar at all", 10-"Extremely familiar")

¹ Please refer to Appendix E (page 93) for more details on weighting. The means in the chart were calculated based on un-weighted data.

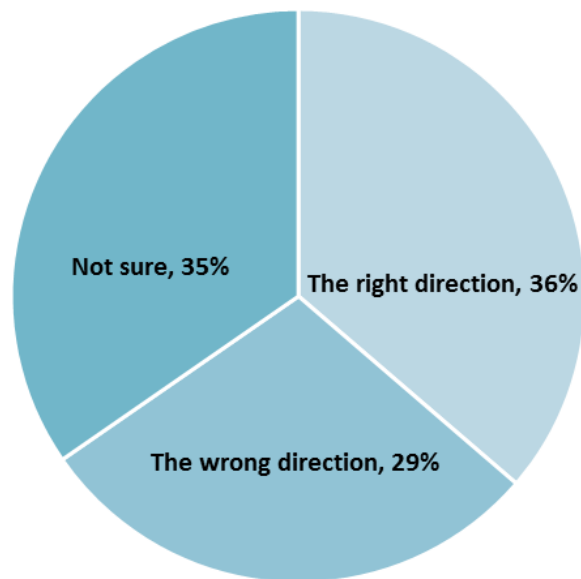


IV. General Issues Facing Djibouti

Headed in the Right Direction

- **Year comparison:** Respondents in the previous FY'15 Country Survey were significantly more likely to indicate that Djibouti was headed in the right direction (66%) compared to respondents in this year's Country Survey (36%).
- **Stakeholder groups:** In this year's Country Survey, respondents from the office of a parliamentarian and bilateral/multilateral agencies were significantly more likely to indicate that Djibouti is headed in the right direction, while employees of ministries and respondents from the private sector were significantly less positive about the prospects of Djibouti.

Percentage of Respondents (N=179)



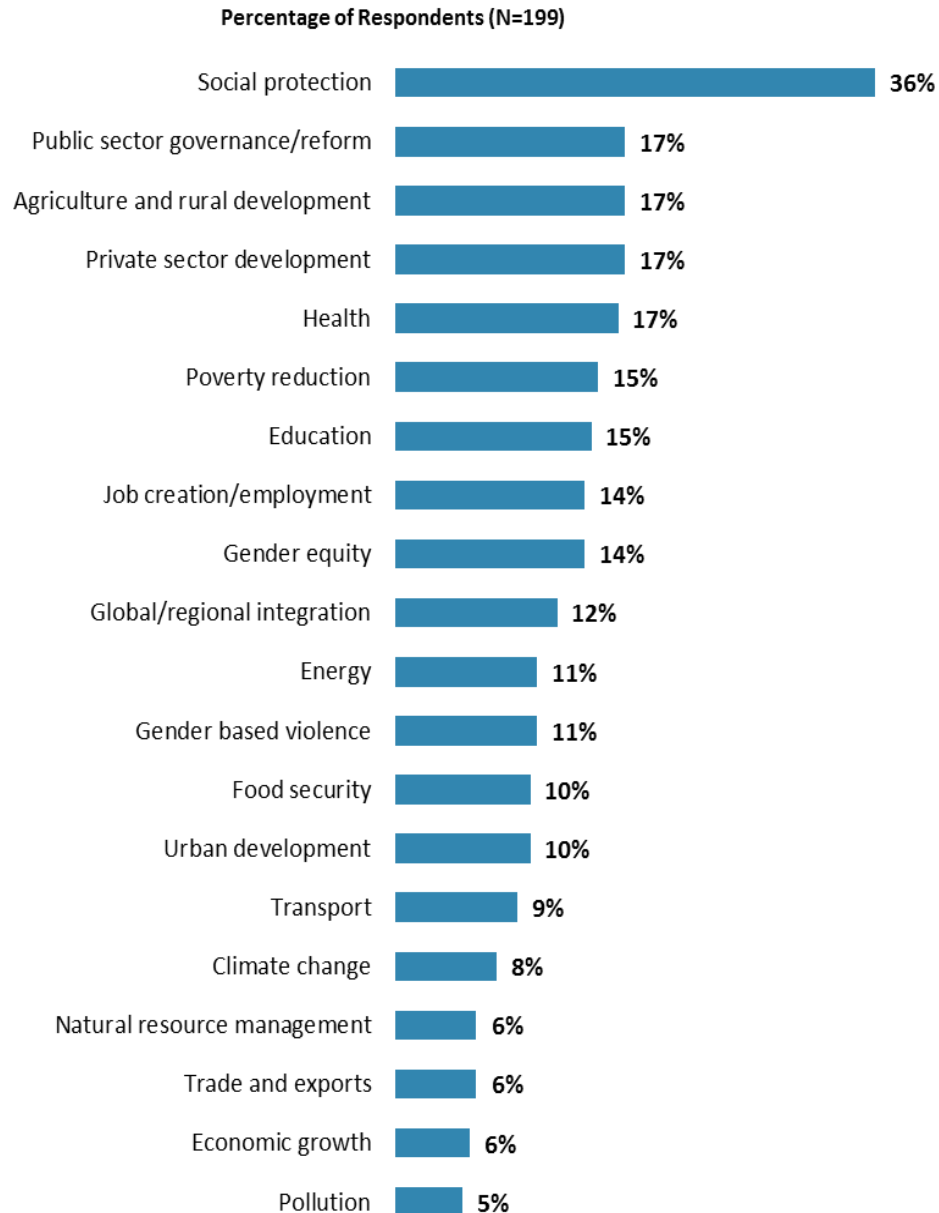
"In general, would you say that Djibouti is headed in ... ?"
(Respondents chose from a list.)



IV. General Issues Facing Djibouti (continued)

Development Priority

- **Year comparison:** Respondents in the previous FY'15 Country Survey indicated that the most important development priorities in Djibouti were “*public sector governance/reform*” (22%), “*health*” (19%), and “*social protection*” (17%).



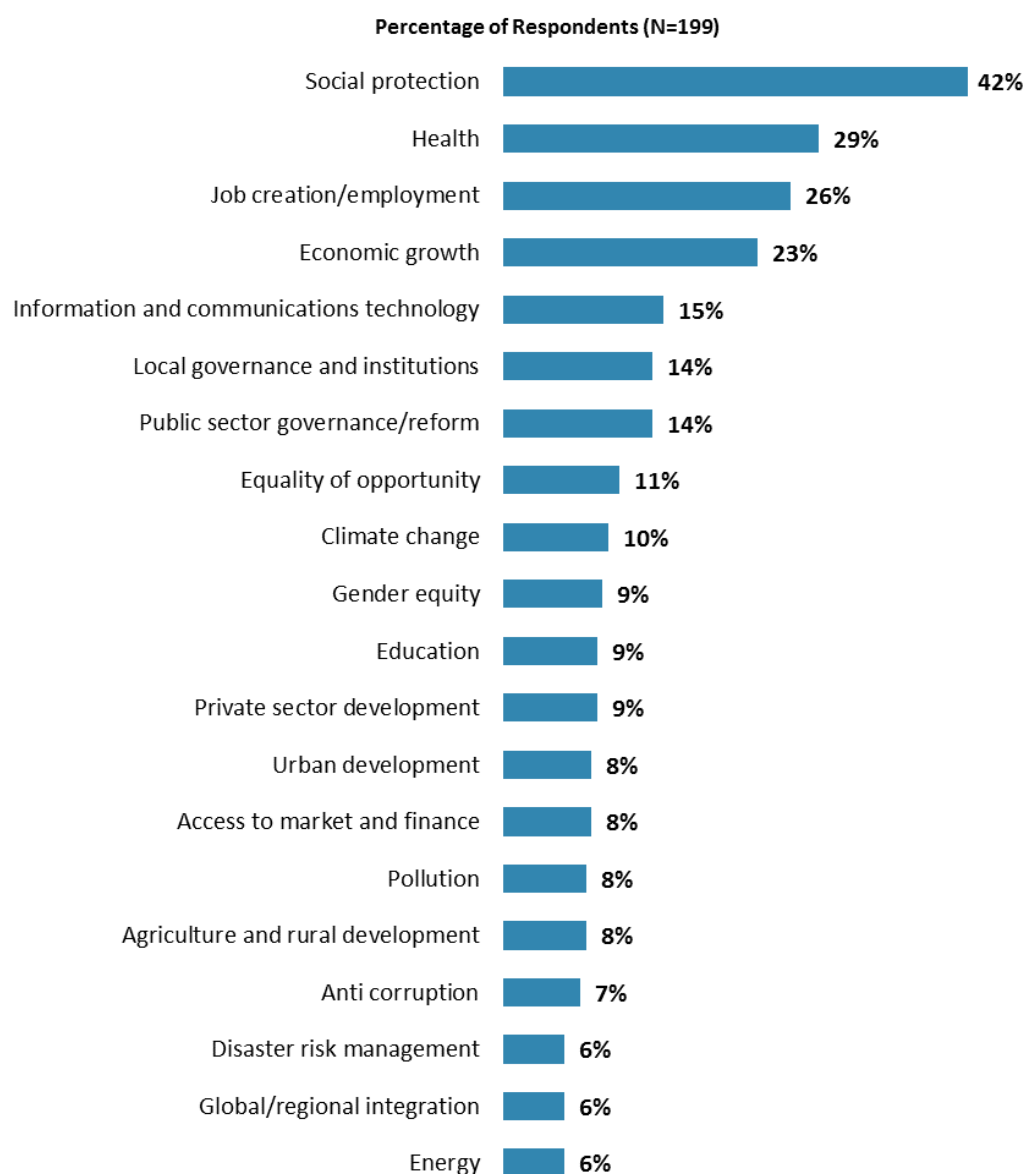
"Listed below are a number of development priorities in Djibouti. Please identify which of the following you consider the most important development priorities in Djibouti. (Choose no more than THREE)"
(Respondents chose from a list. Responses combined. Top 20 of 29 response options shown.)



IV. General Issues Facing Djibouti (continued)

What Would Contribute Most to Reducing Poverty

- **Year comparison:** Respondents in the previous FY'15 Country Survey indicated that the biggest contributors to poverty reduction in Djibouti were “*economic growth*” (25%), “*anti-corruption*” (23%), “*education*” (21%), “*job creation/employment*” (19%), and “*public sector governance/ reform*” (18%).

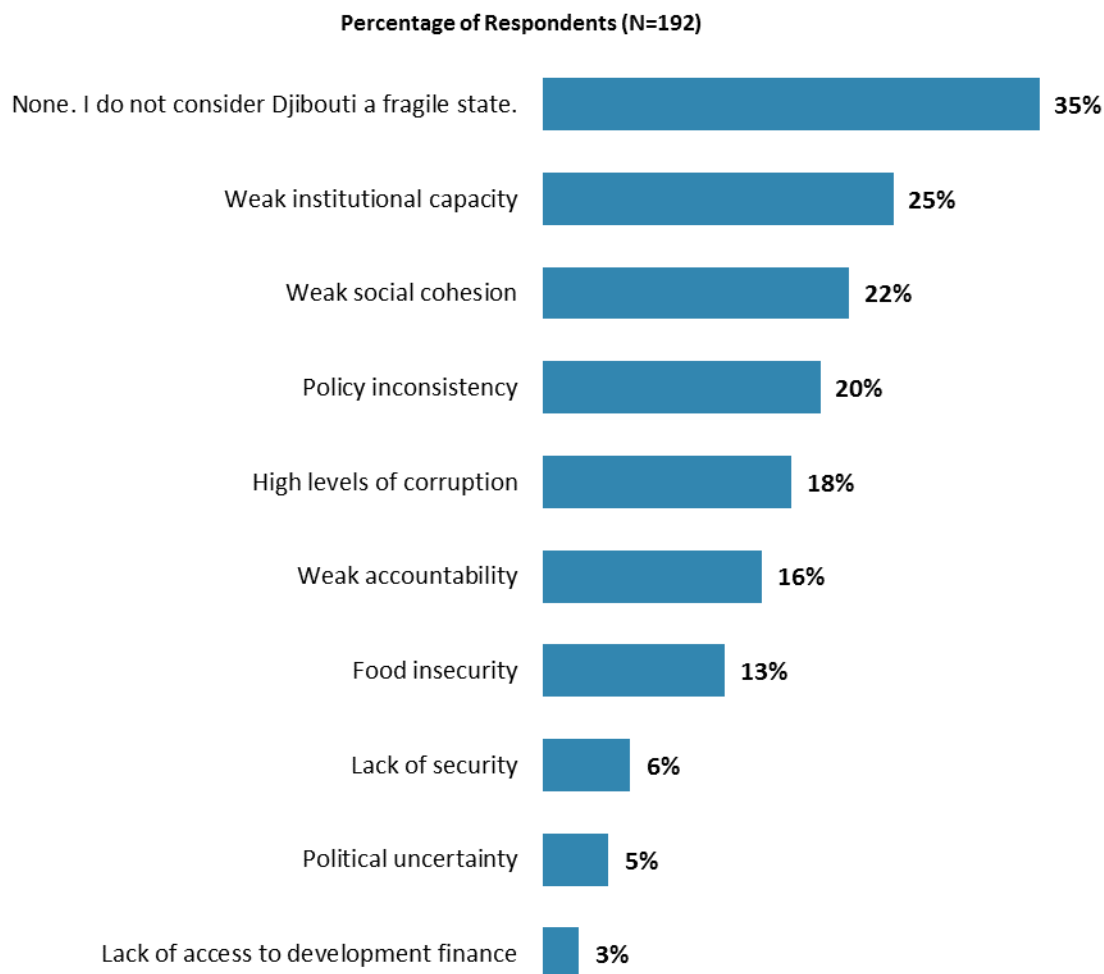


"Poverty reduction is a broad term that encompasses work in many different areas. Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Djibouti? (Choose no more than THREE)"
(Respondents chose from a list. Responses combined. Top 20 of 28 response options shown.)



IV. General Issues Facing Djibouti (continued)

Fragility in Djibouti



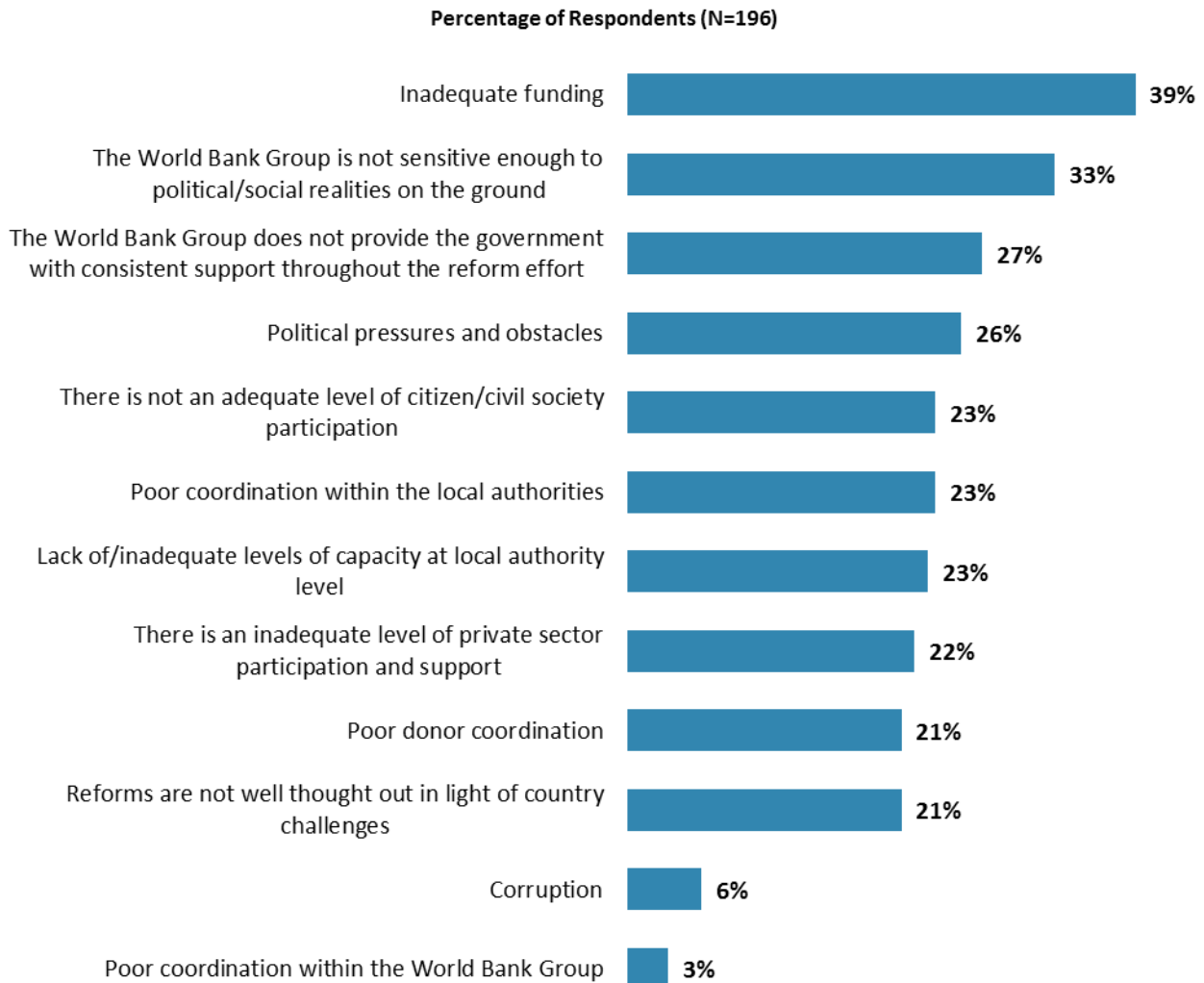
"When considering the characteristics of a fragile state, please identify which of the following best illustrate fragility in Djibouti. (Choose no more than TWO)"
(Respondents chose from a list. Responses combined.)



V. Overall Attitudes toward the World Bank Group

Attributing Failed/Slow Reform Efforts

- **Year comparison:** Respondents in the previous FY'15 Country Survey most often attributed failed or slow WBG assisted reform efforts to “*the WBG does not do adequate follow through/follow-up*” (30%), “*poor donor coordination*” (26%), “*the WBG works too slowly*” (24%), “*lack of/inadequate levels of capacity in Government*” (23%), and “*the Government works inefficiently*” (23%).

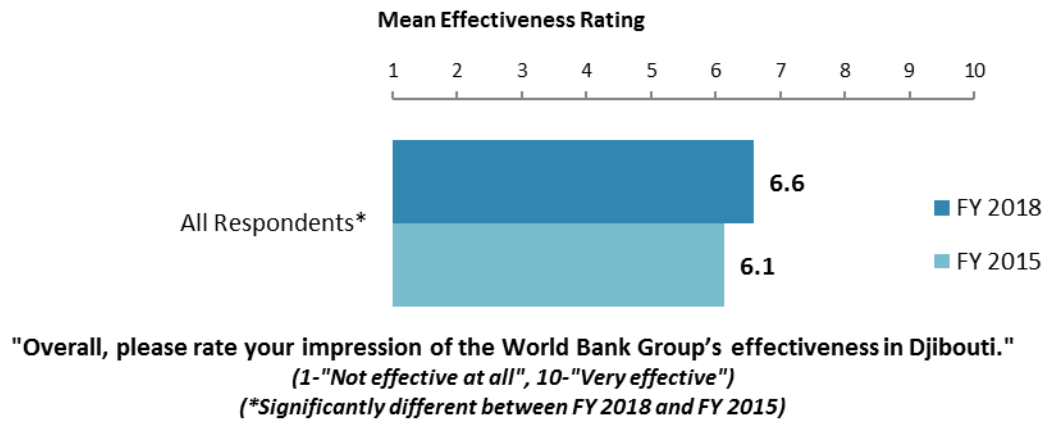


"When World Bank Group assisted reform efforts fail or are slow to take place, which of the following would you attribute this to? (Choose no more than THREE)" (Respondents chose from a list. Responses combined.)

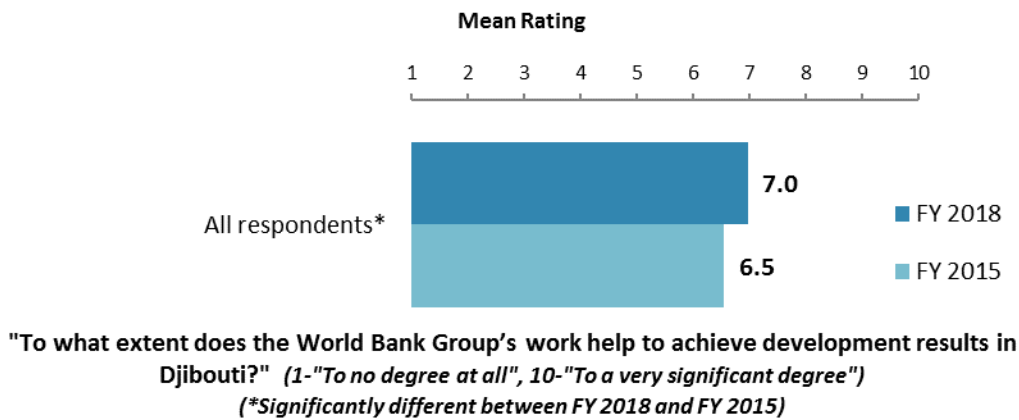


V. Overall Attitudes toward the World Bank Group (continued)

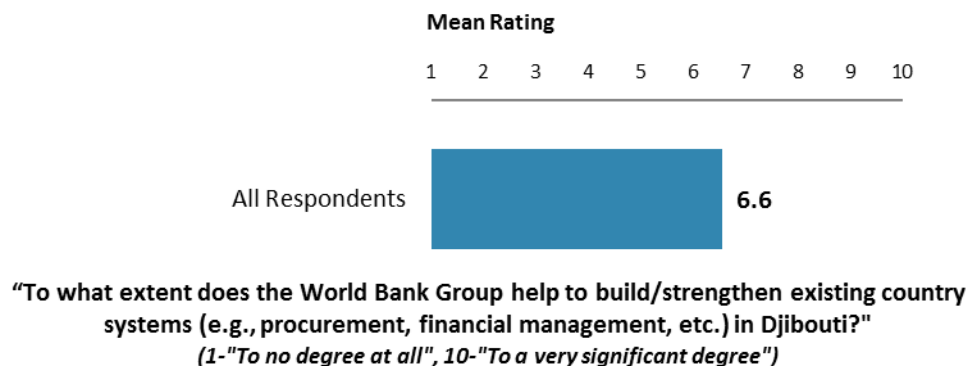
The World Bank Group's Overall Effectiveness² (Indicator Question)



Achieving Development Results (Indicator Question)



Building/Strengthening Existing Country Systems (Indicator Question)

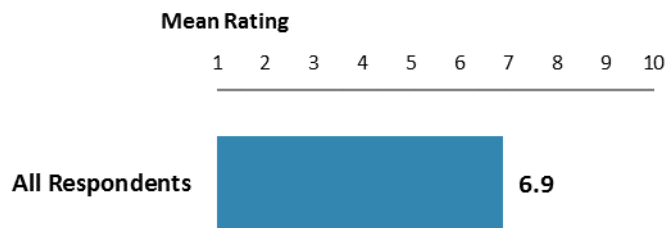


² Means presented in the first two charts on this page were calculated based on weighted data.



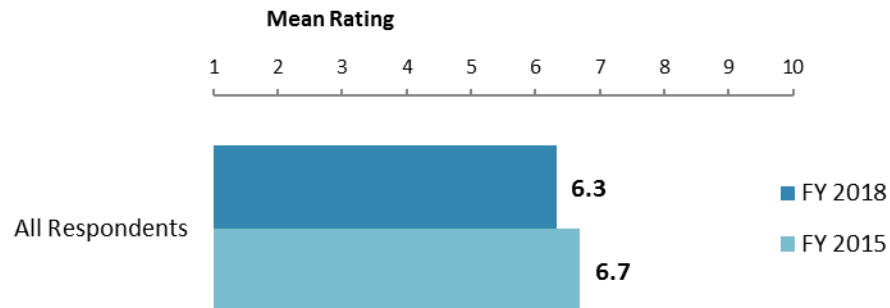
V. Overall Attitudes toward the World Bank Group (continued)

WBG Staffing in Djibouti



"To what extent do you believe the World Bank Group is adequately staffed in Djibouti?" (1-"To no degree at all", 10-"To a very significant degree")

WBG Staff Preparedness³



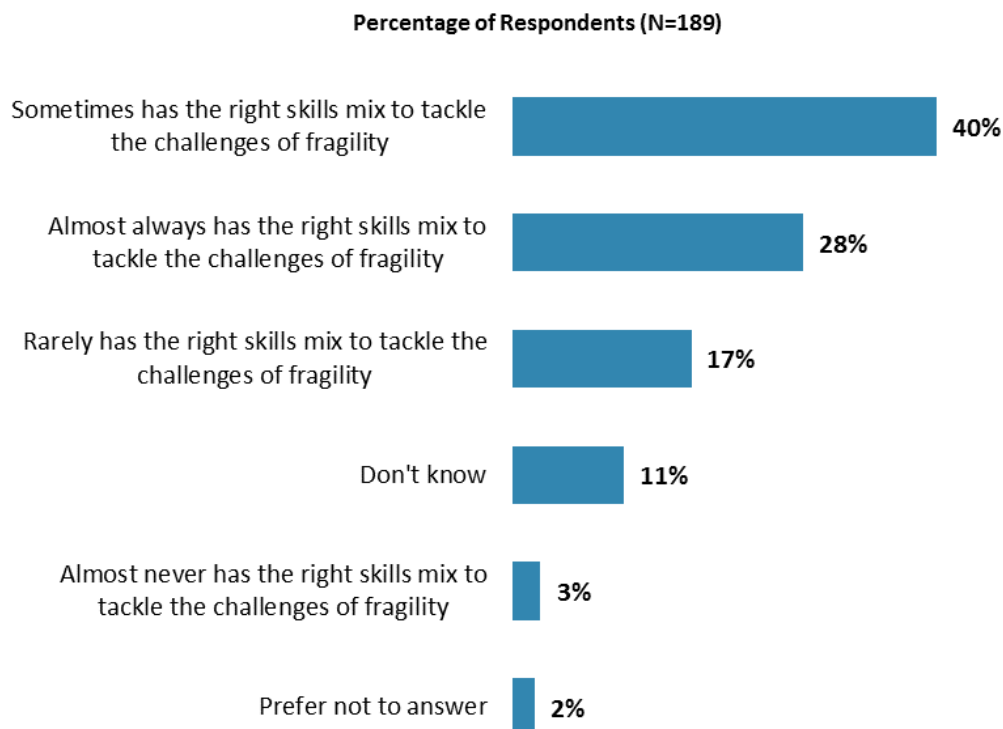
"To what extent do you believe the World Bank Group's staff is well prepared (e.g., skills and knowledge) to help Djibouti solve its most complicated development challenges?" (1-"To no degree at all", 10-"To a very significant degree")

³ Means in the chart were calculated based on weighted data.



V. Overall Attitudes toward the World Bank Group (continued)

The World Bank Group Staff's Skills Mix to Tackle Fragility

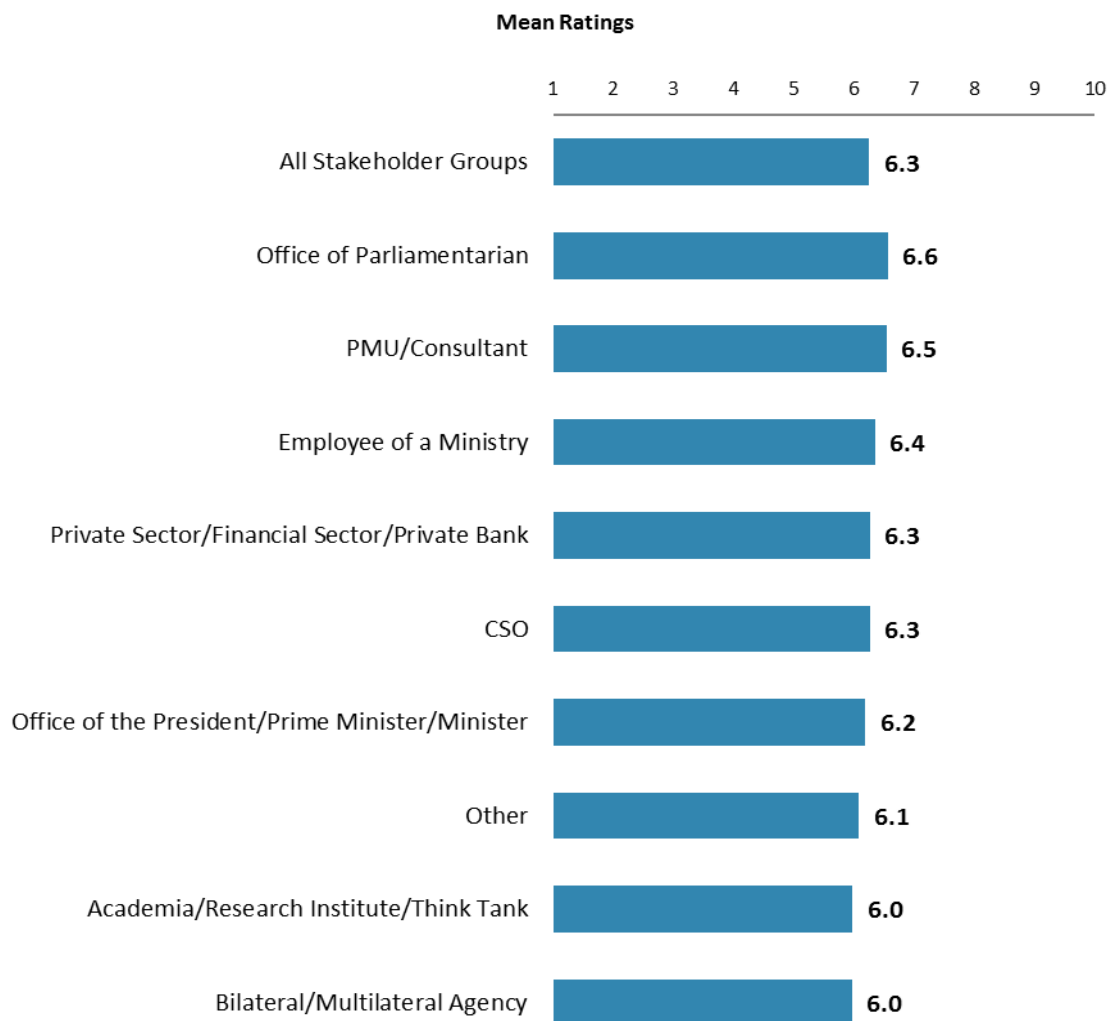


"When working with the World Bank Group on programs, projects and other activities, do you believe that the team ... ?"
(Respondents chose from a list.)



V. Overall Attitudes toward the World Bank Group (continued)

Overall Ratings for Indicator Questions by Stakeholder Groups



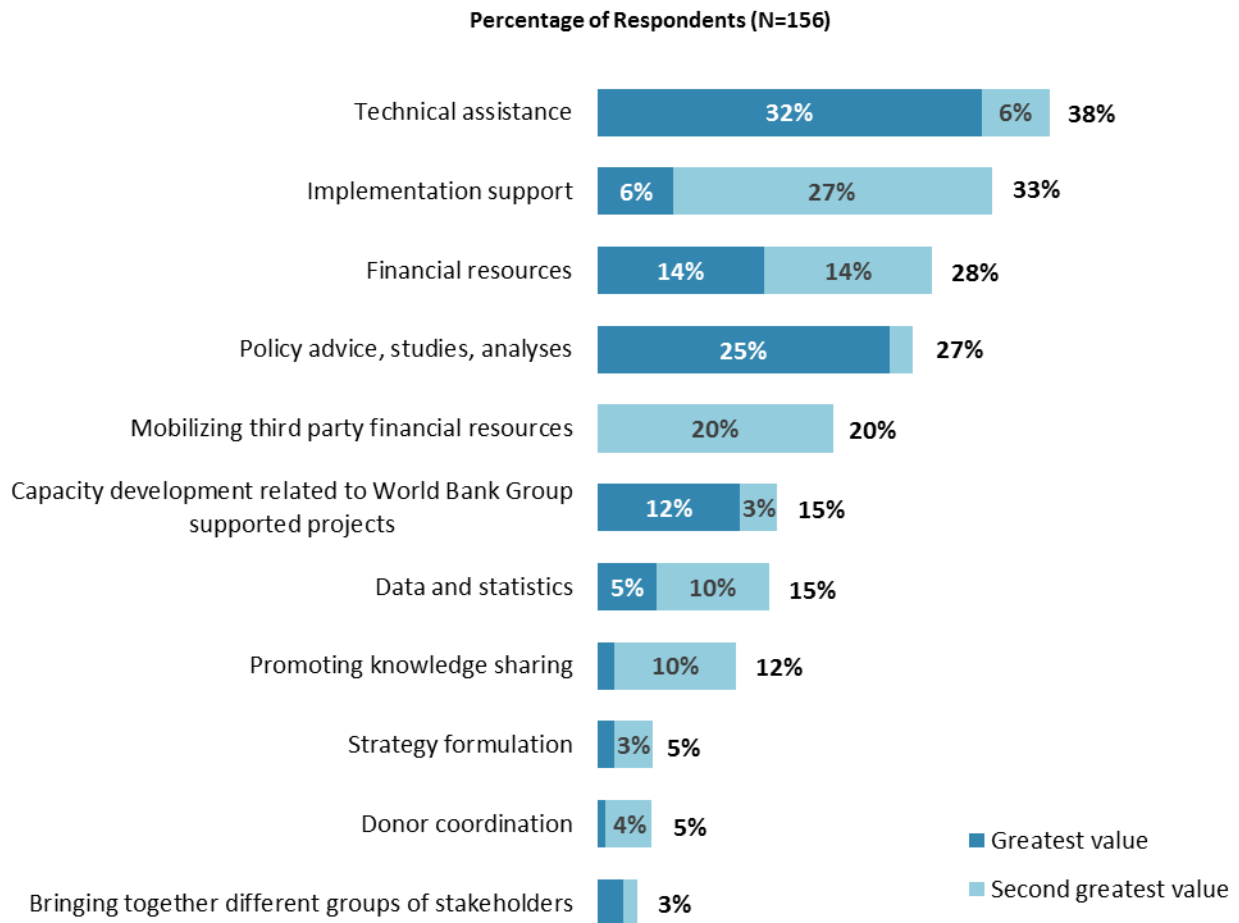
Mean Ratings for All Indicator Questions by Stakeholder Groups on a Scale from 1 to 10



V. Overall Attitudes toward the World Bank Group (continued)

Greatest Value

- **Year comparison:** Respondents in the previous FY'15 Country Survey indicated that the WBG's greatest values to Djibouti were "*donor coordination*" (33%), "*policy advice, studies, analyses*" (26%), "*mobilizing third party financial resources*" (25%), and "*financial resources*" (22%).



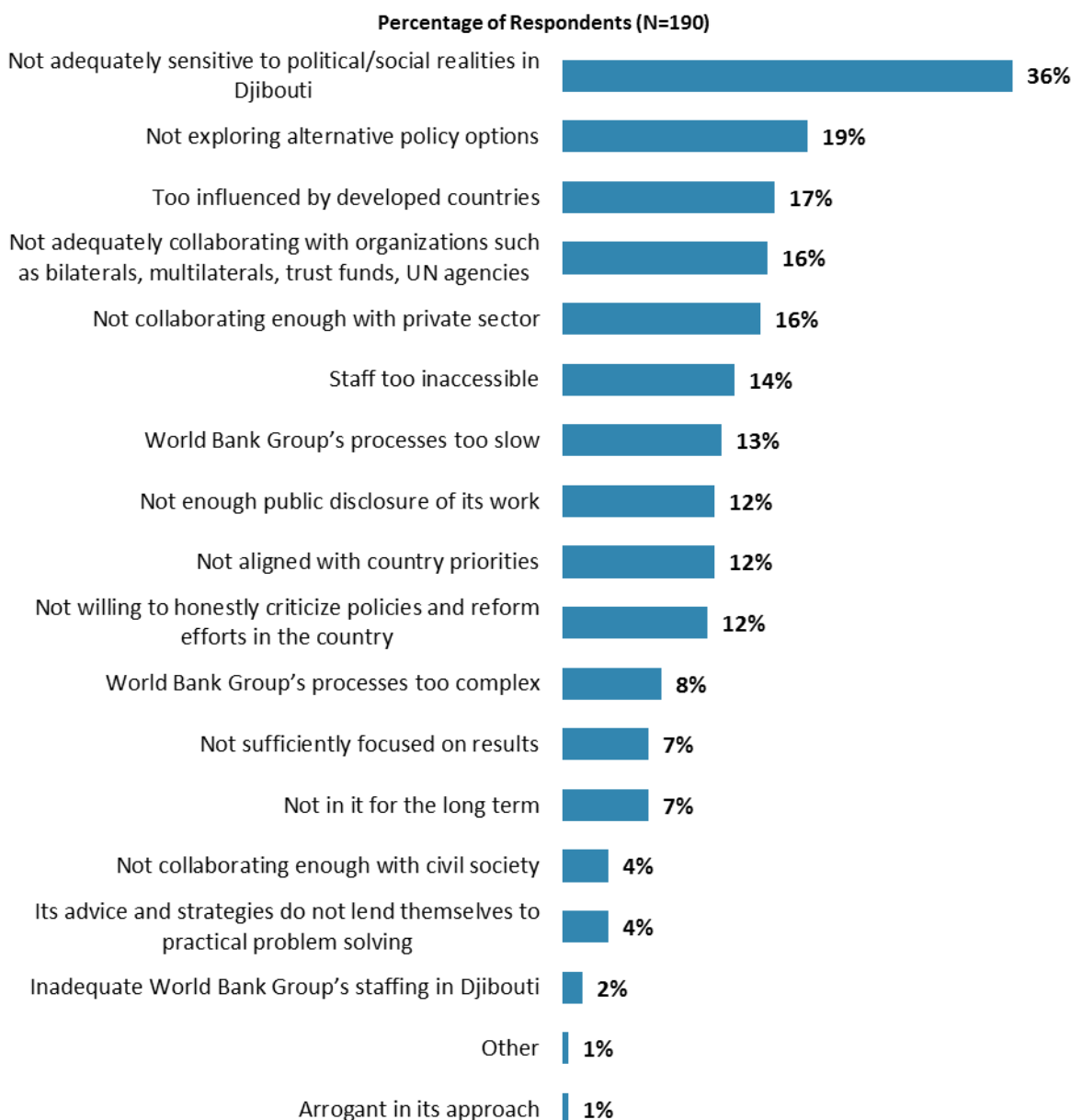
"When thinking about the World Bank Group's role, which activity do you believe is of greatest VALUE and which activity is of second greatest value in Djibouti?" (Respondents chose from a list.)



V. Overall Attitudes toward the World Bank Group (continued)

Greatest Weakness

- **Year comparison:** Respondents in the previous FY'15 Country Survey indicated that the WBG's greatest weaknesses in its work in Djibouti were "*WBG's processes too slow*" (18%), "*not collaborating enough with stakeholders outside the Government*" (18%), and "*WBG's processes too complex*" (17%).

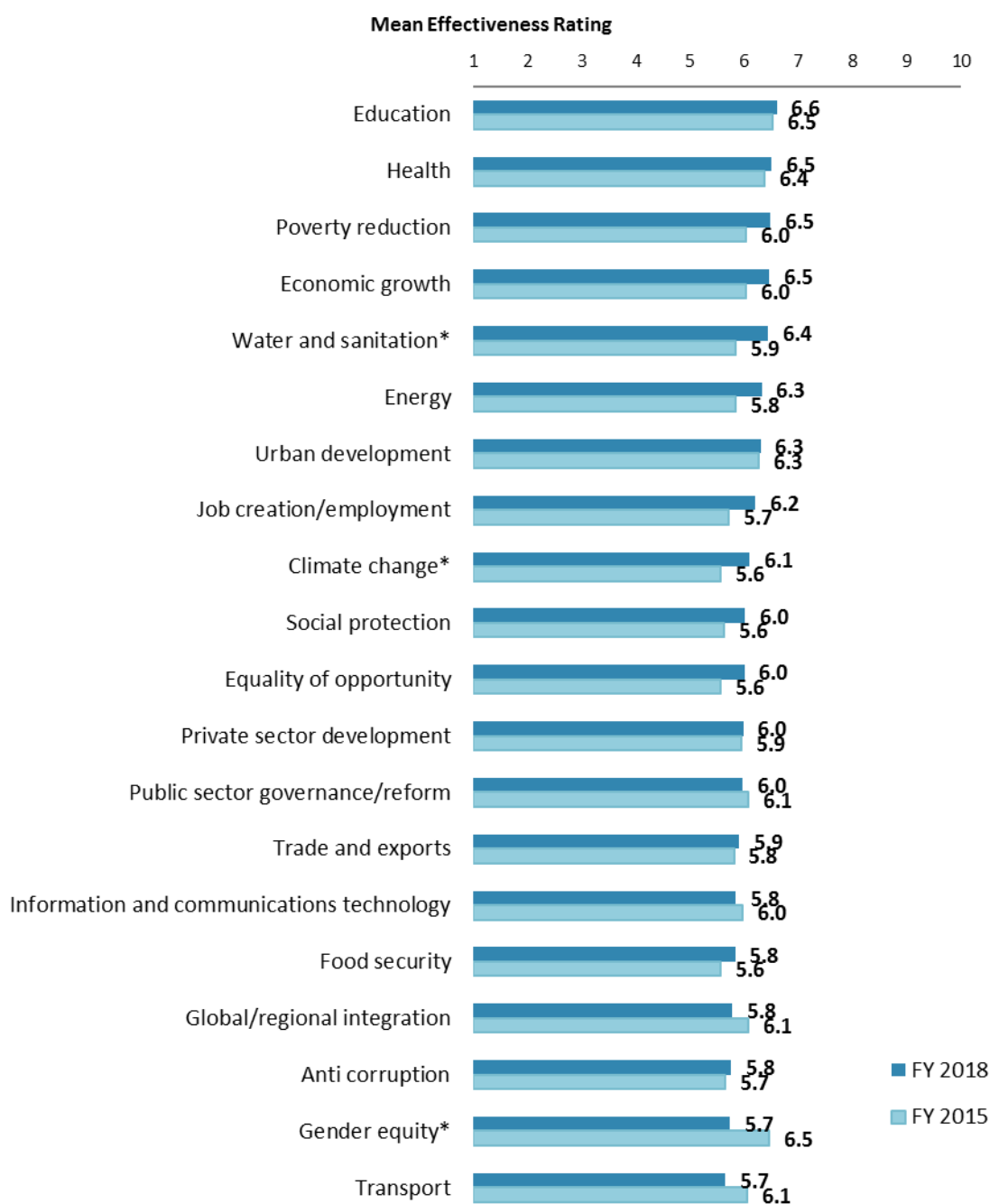


"Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in Djibouti? (Choose no more than TWO)"
(Respondents chose from a list. Responses combined.)



VI. Sectoral Effectiveness

Effectiveness of WBG's Support in Sectoral Areas: Year Comparison⁴



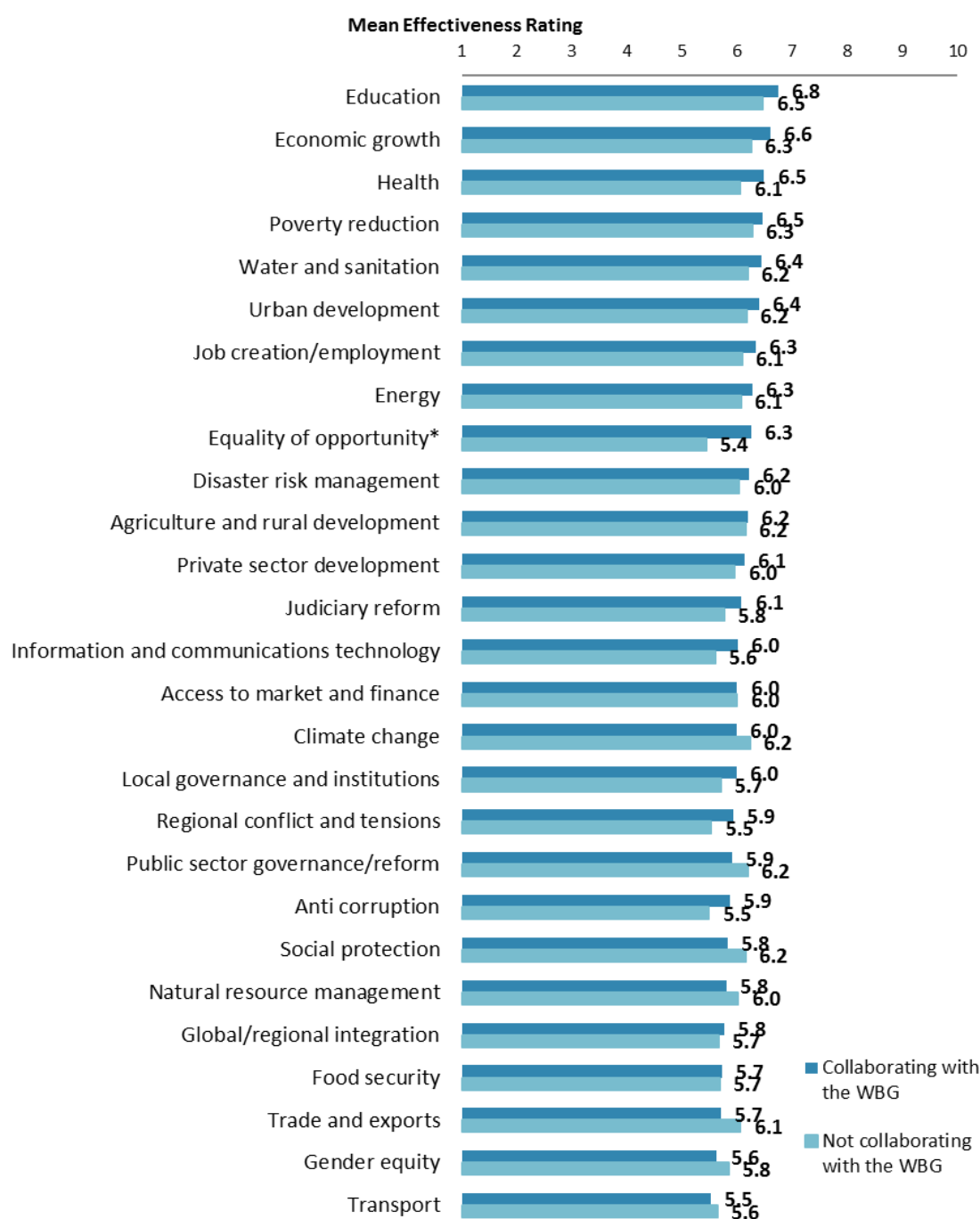
"How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Djibouti?" (1-"Not effective at all", 10-"Very effective")
(*Significantly different between FY 2018 and FY 2015)

⁴ Means presented in this chart were calculated based on weighted data. Only those sectors comparable across both FY'15 and FY'18 are presented in this chart. See Appendix E for details.



VI. Sectoral Effectiveness (continued)

Effectiveness of WBG's Support in Sectoral Areas: Collaboration⁵



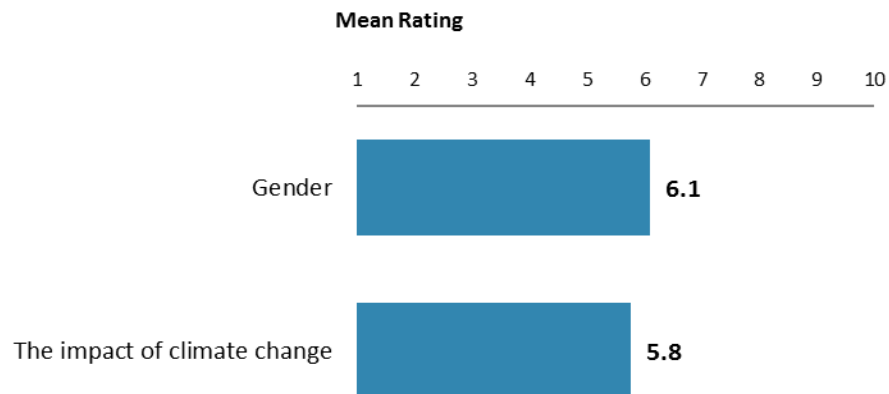
"How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Djibouti?" (1-"Not effective at all", 10-"Very effective")
*(*Significantly different between collaborators and non-collaborators)*

⁵ Note in the Appendix on the sectoral effectiveness (Appendix A, page 47) that primarily informed stakeholders responded to this question. Respondents were given the option of "don't know" if they did not have exposure to the WBG's work in certain development areas.



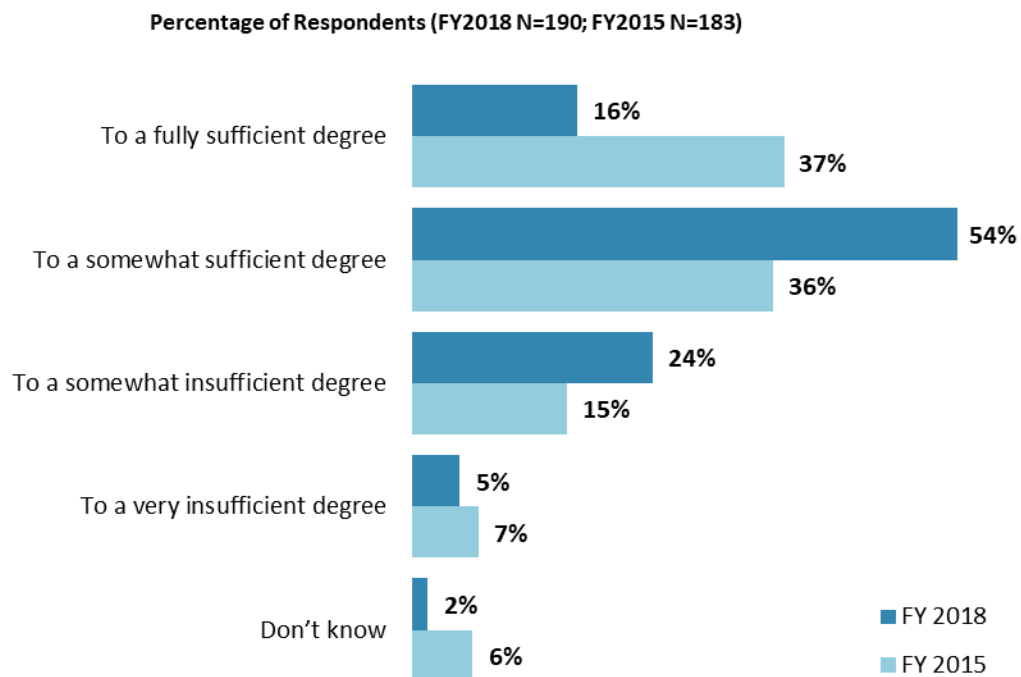
VI. Sectoral Effectiveness (continued)

WBG's Influence on Gender and Climate Change Policy



"In Djibouti, to what extent do the World Bank Group's financial resources, advice, and knowledge influence policy related to ... ?"
(1-"To no degree at all", 10-"To a very significant degree")

Helping the Poorest⁶



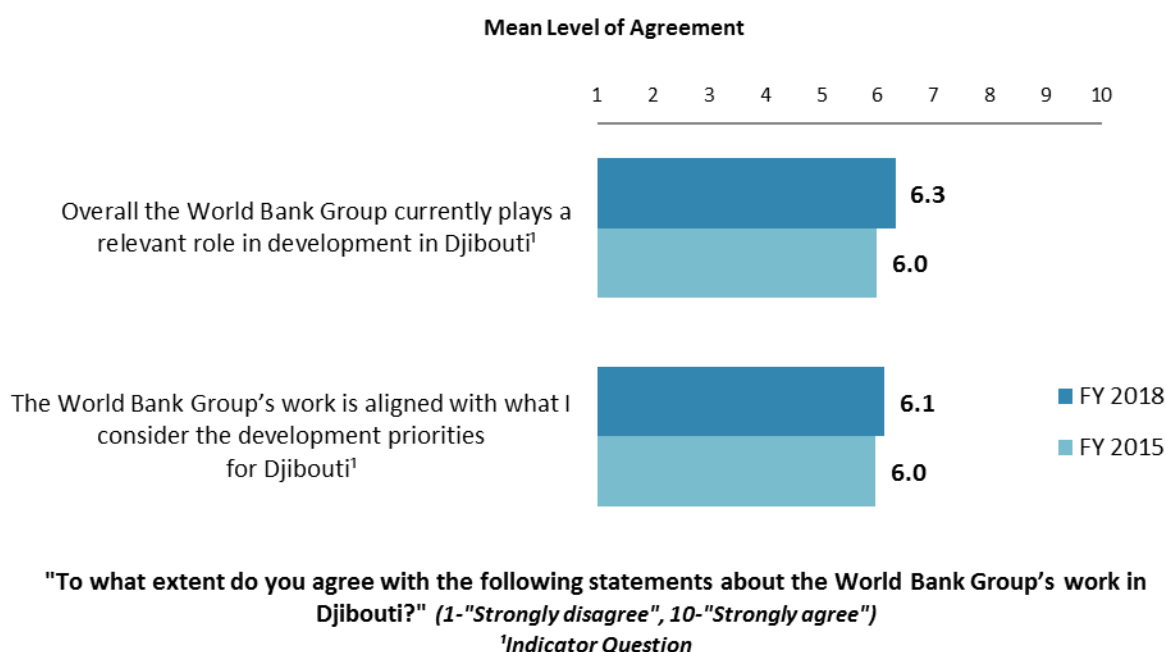
"To what extent do you believe that the World Bank Group's work and support help the poorest in Djibouti?" (Respondents chose from a list.)

⁶ Percentages in the chart were calculated based on weighted data.

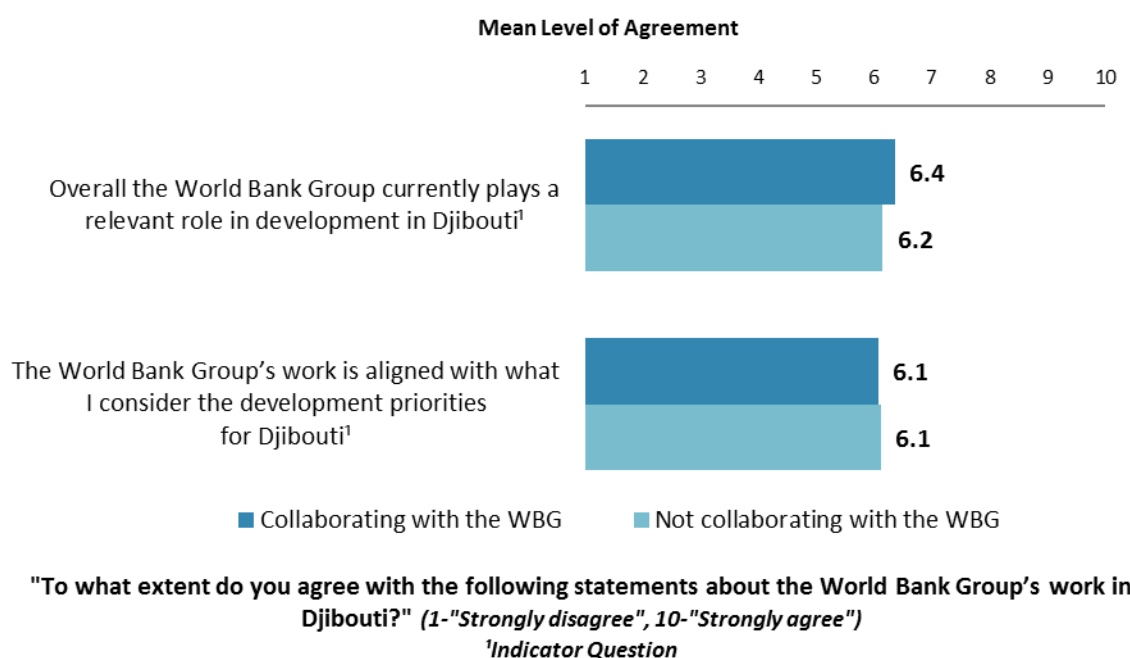


VII. How the World Bank Group Operates

The World Bank Group's Work in Djibouti: Year Comparison⁷



The World Bank Group's Work in Djibouti: Collaboration

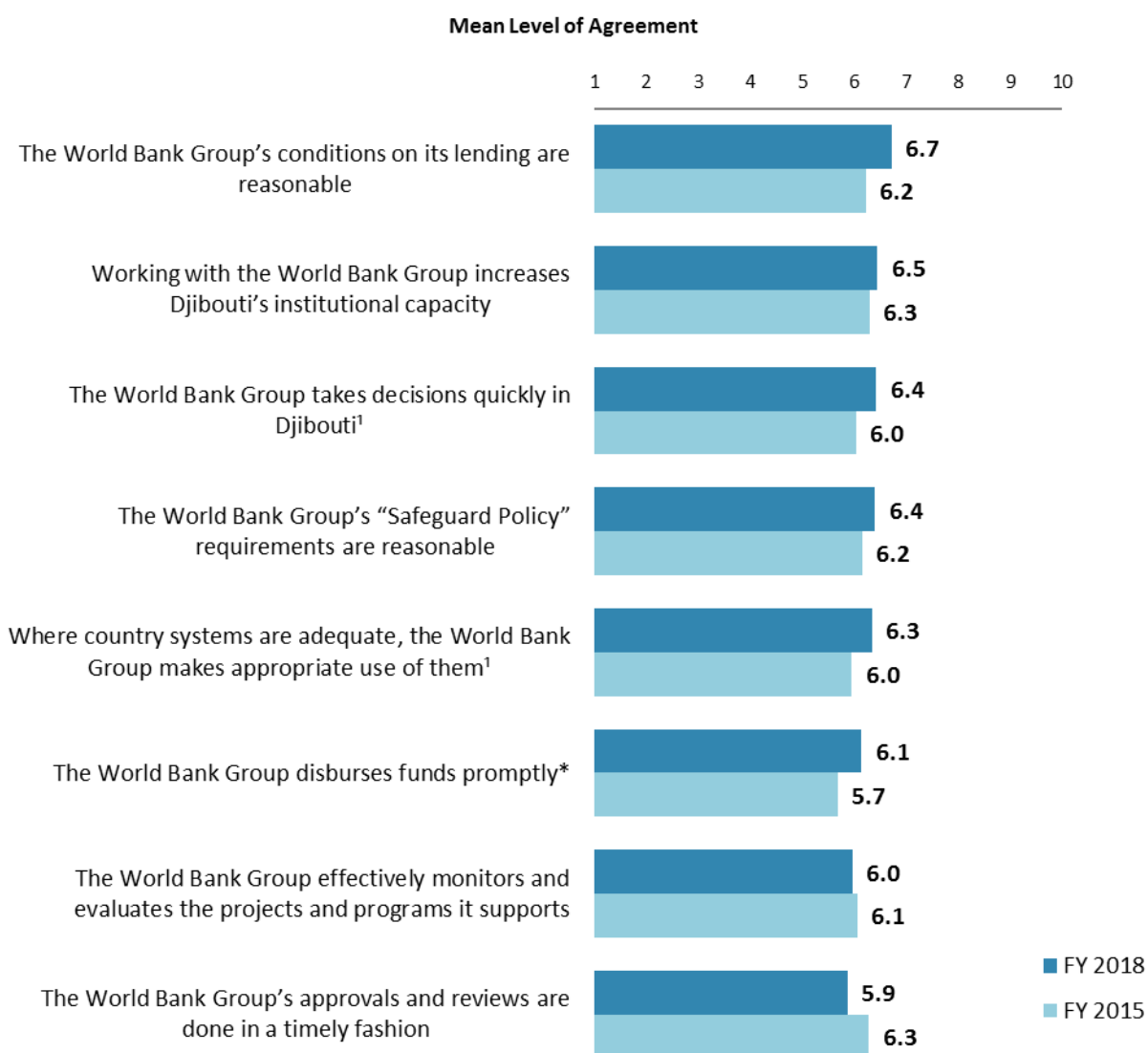


⁷ Means in the chart were calculated based on weighted data.



VII. How the World Bank Group Operates (continued)

Overall Perceptions: Year Comparison⁸



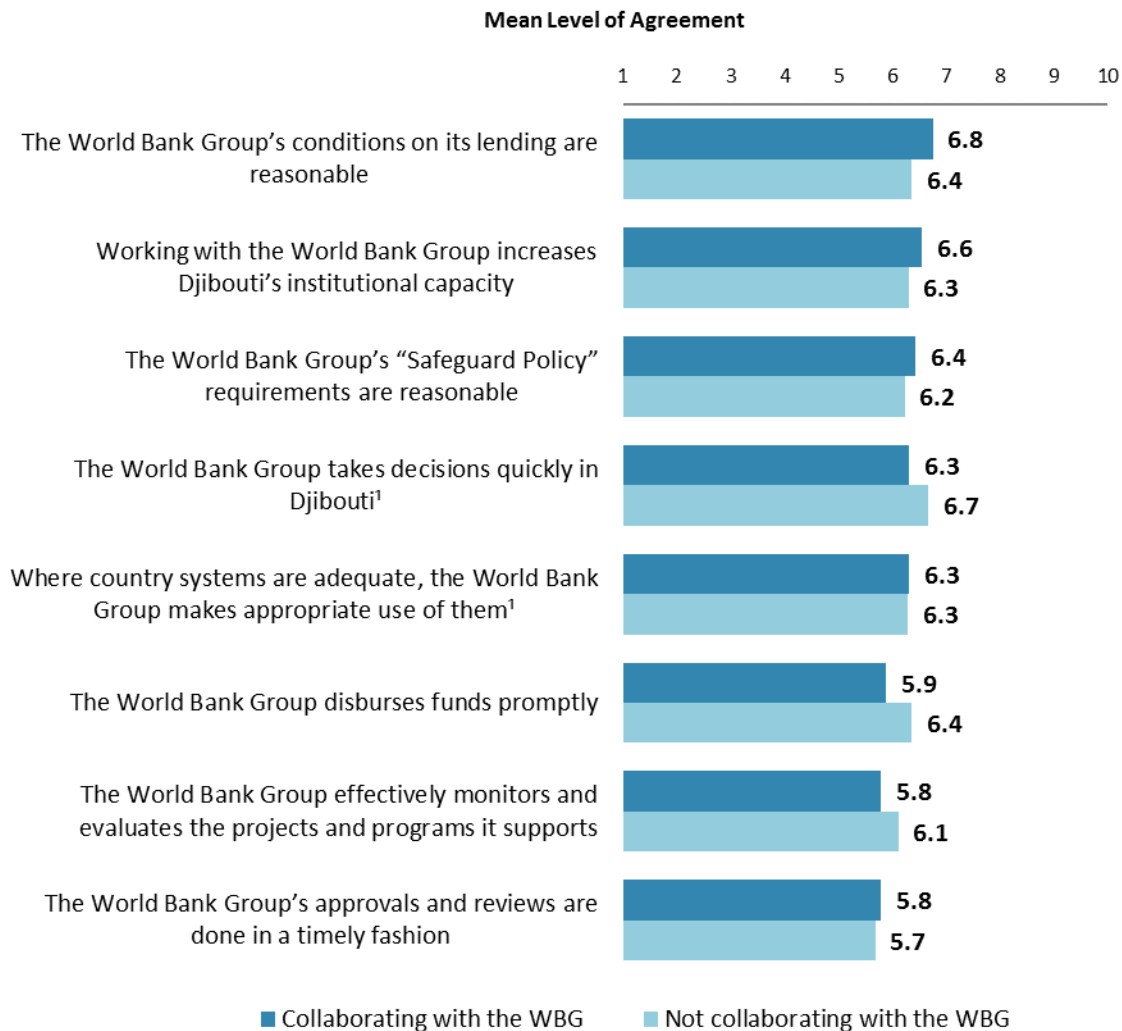
"To what extent do you agree/disagree with the following statements?"
(1-"Strongly disagree", 10-"Strongly agree")
(*Significantly different between FY 2018 and FY 2015)
¹Indicator Question

⁸ Means in the chart were calculated based on weighted data.



VII. How the World Bank Group Operates (continued)

Overall Perceptions: Collaboration



"To what extent do you agree/disagree with the following statements?"
(1-"Strongly disagree", 10-"Strongly agree")

¹Indicator Question



VII. How the World Bank Group Operates (continued)

The WBG as an Effective Development Partner: Year Comparison⁹



"To what extent is the World Bank Group an effective development partner in Djibouti, in terms of each of the following?" (1-"To no degree at all", (10-"To a very significant degree")

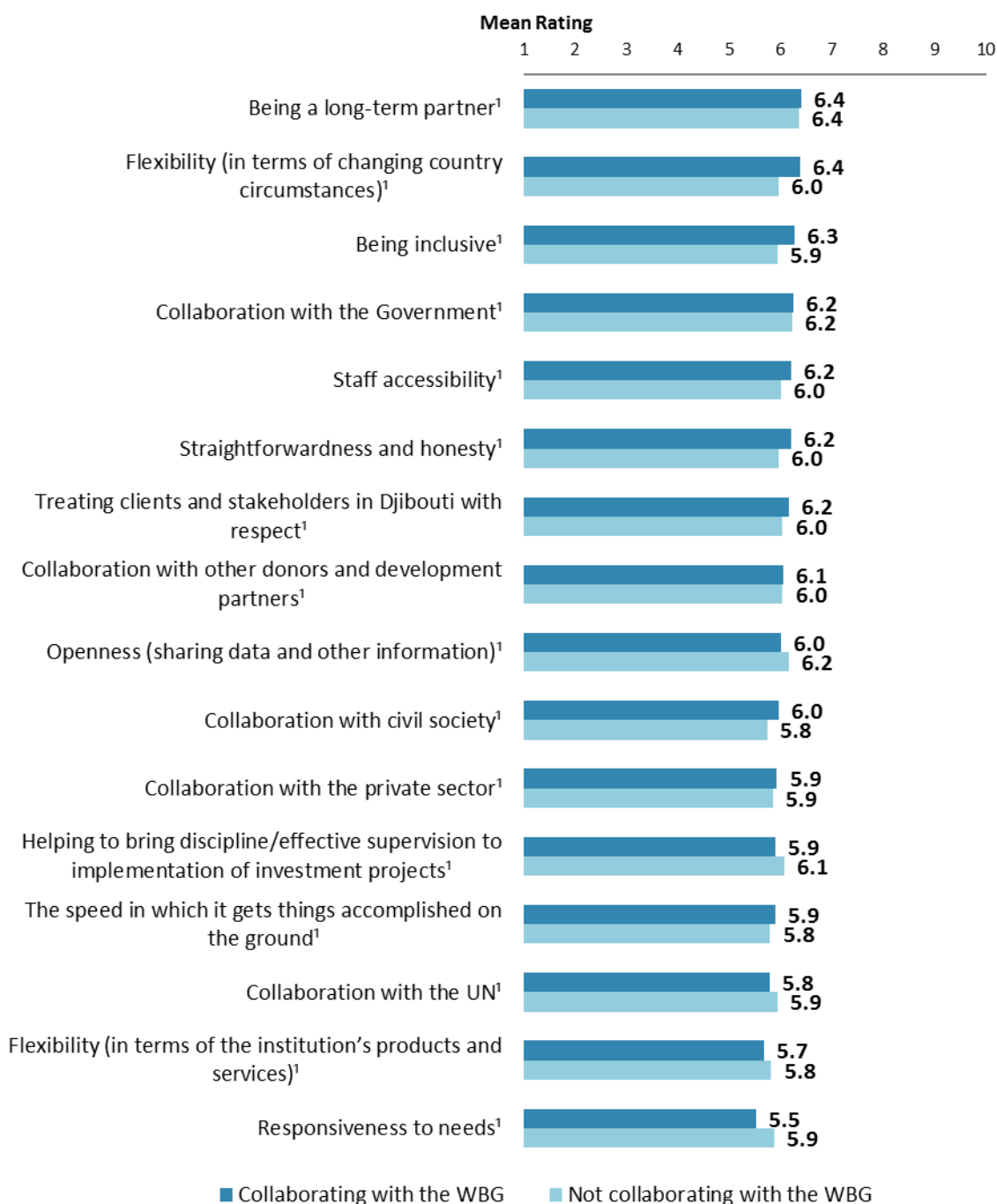
¹Indicator Question

⁹ Means in the chart were calculated based on weighted data.



VII. How the World Bank Group Operates (continued)

The WBG as an Effective Development Partner: Collaboration



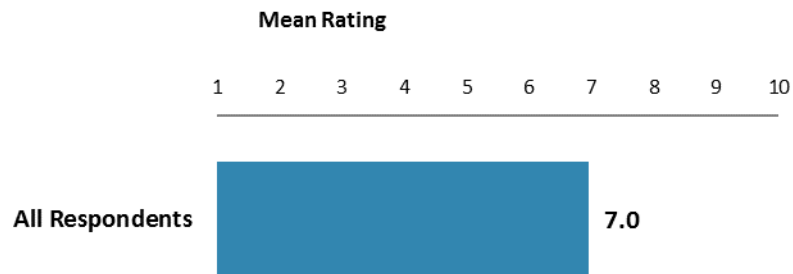
"To what extent is the World Bank Group an effective development partner in Djibouti, in terms of each of the following?" (1-"To no degree at all", 10-"To a very significant degree")

¹Indicator Question



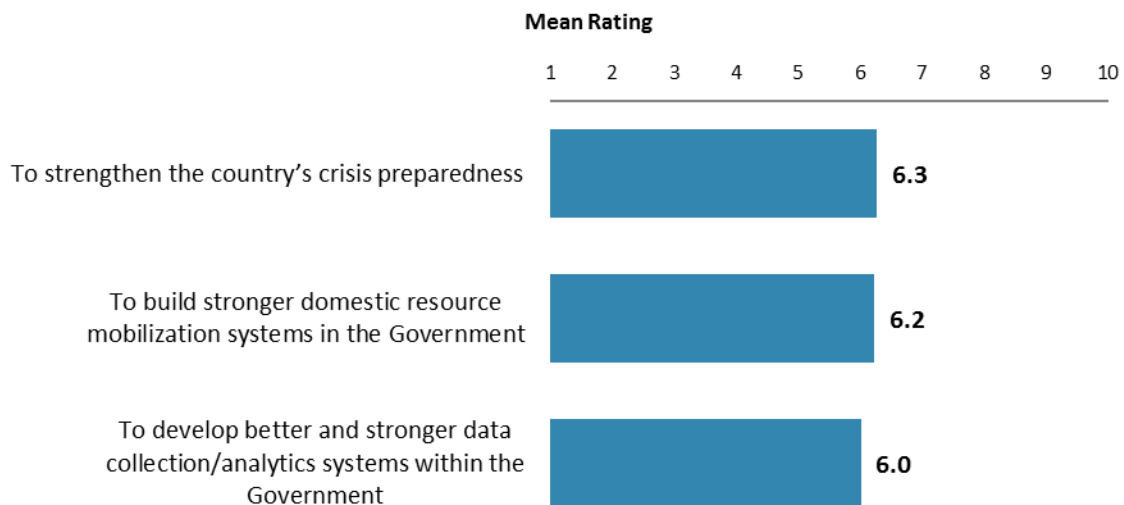
VII. How the World Bank Group Operates (continued)

Mobilizing Finance for Development from Private Sector Sources



"How effectively does the World Bank Group help Djibouti to mobilize finance for development from private sector sources?"
(1-"Not effectively at all", 10-"Very effectively")

The World Bank Group's Support to Djibouti

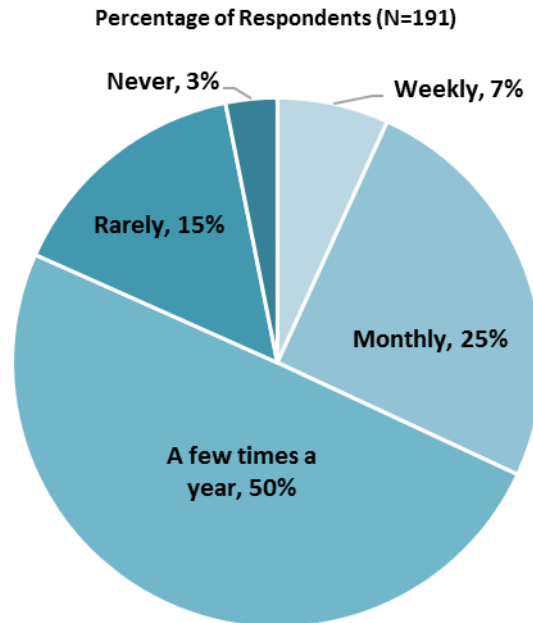


"How effectively does the World Bank Group support Djibouti's efforts ... ?"
(1-"Not effectively at all", 10-"Very effectively")



VIII. World Bank Group's Knowledge and Instruments

Frequency of Consulting WBG Knowledge Work and Activities

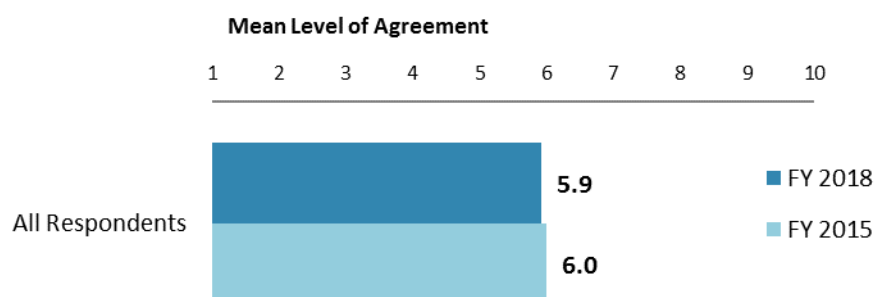


"How frequently do you consult World Bank Group's knowledge work and activities in the work you do?" (Respondents chose from a list.)



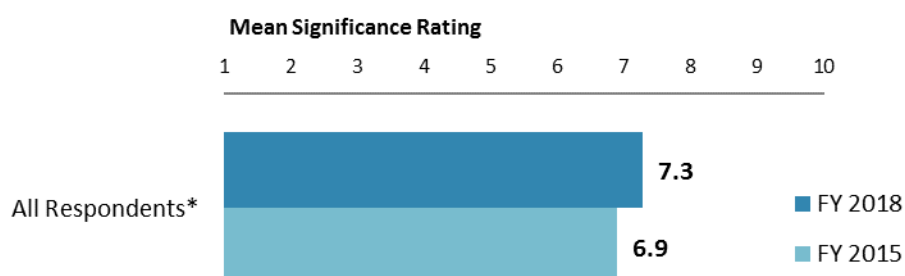
VIII. World Bank Group's Knowledge and Instruments (continued)

Meeting Djibouti's Knowledge Needs¹⁰ (Indicator Question)



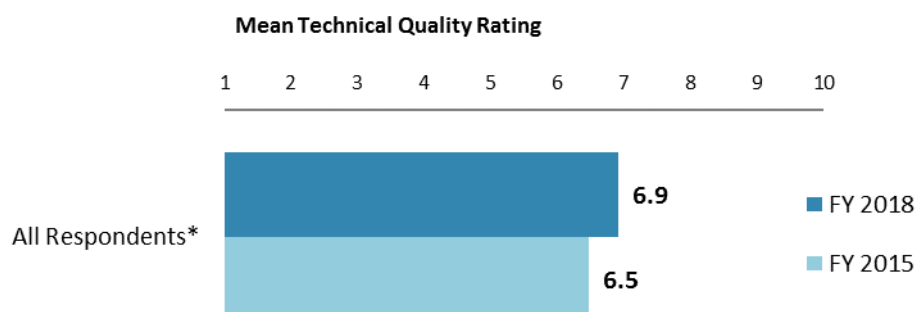
"The World Bank Group meets Djibouti's needs for knowledge services (e.g., research, analysis, data, technical assistance)" (1-"Strongly disagree", 10-"Strongly agree")

Contribution of the WBG's Knowledge Work and Activities (Indicator Question)



"Overall, how significant a contribution do you believe the World Bank Group's knowledge work and activities make to development results in your country?"
(1-"Not significant at all", 10-"Very significant")
(*Significantly different between FY 2018 and FY 2015)

Technical Quality of the WBG's Knowledge Work and Activities (Indicator Question)



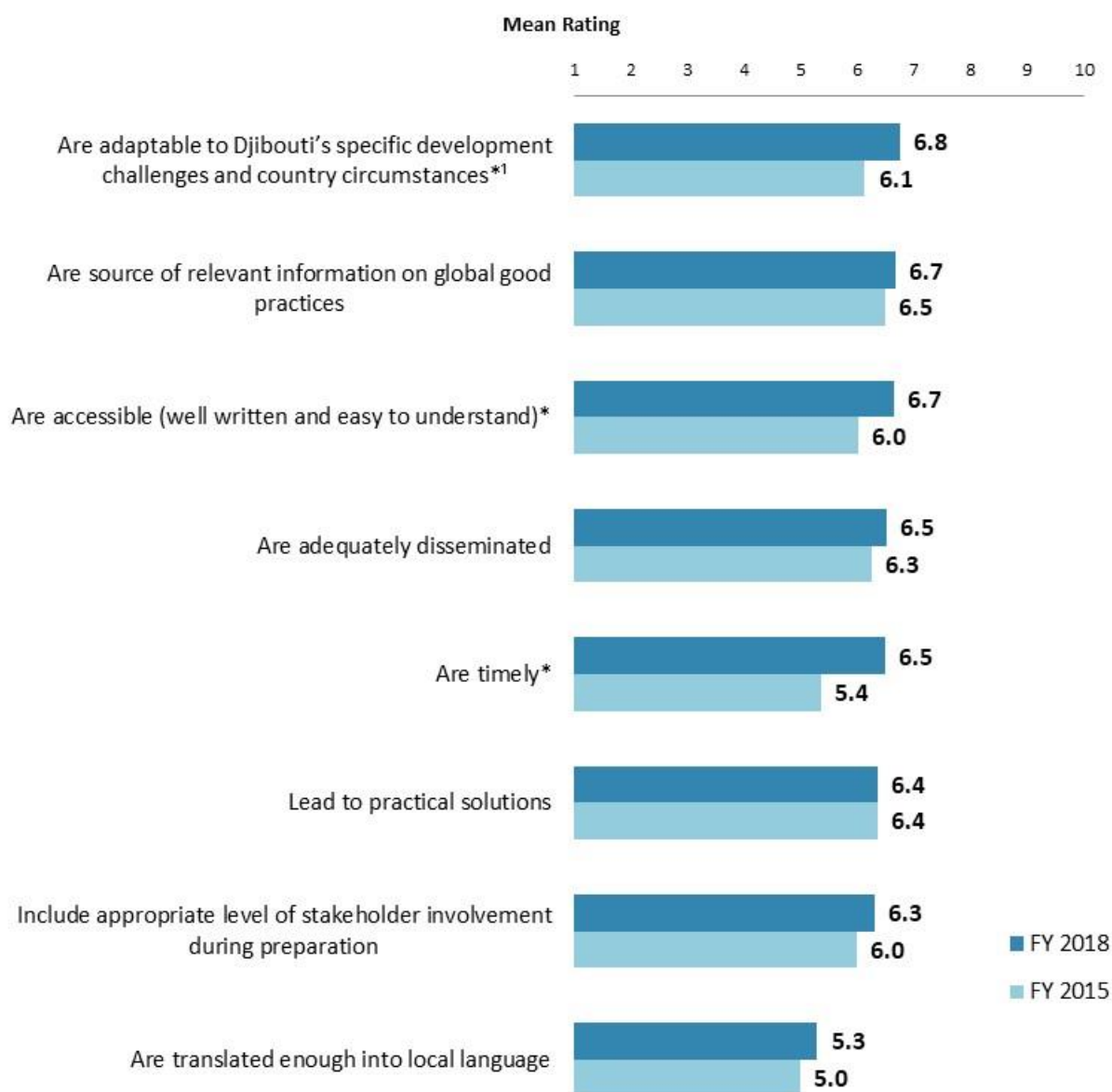
"Overall, how would you rate the technical quality of the World Bank Group's knowledge work and activities?" (1-"Very low technical quality", 10-"Very high technical quality")
(*Significantly different between FY 2018 and FY 2015)

¹⁰ Means in the charts on this page were calculated based on weighted data.



VIII. World Bank Group's Knowledge and Instruments (continued)

Qualities of the WBG's Knowledge Work and Activities¹¹



"In Djibouti, to what extent do you believe that the World Bank Group's knowledge work and activities:"

(1-"To no degree at all", 10-"To a very significant degree")

(*Significantly different between FY 2018 and FY 2015)

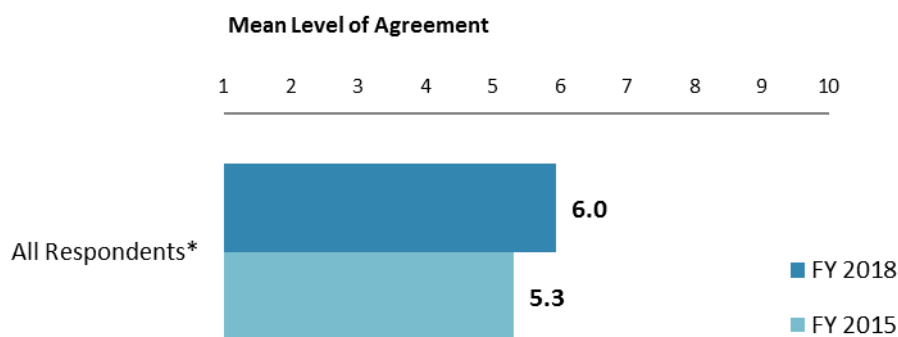
Indicator Question

¹¹ Means in the chart were calculated based on weighted data.



VIII. World Bank Group's Knowledge and Instruments (continued)

Meeting Djibouti's Needs for Financial Instruments¹² (*Indicator Question*)



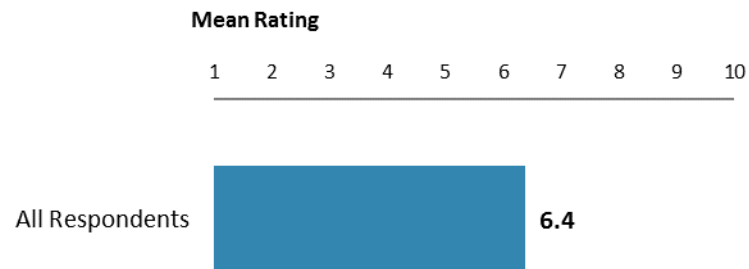
"The World Bank Group's financial instruments (i.e., investment lending, Development Policy Loan, Trust Funds, etc.) meet the needs of Djibouti" (1-"Strongly disagree", 10-"Strongly agree")
(*Significantly different between FY 2018 and FY 2015)

¹² Means in the chart were calculated based on weighted data.



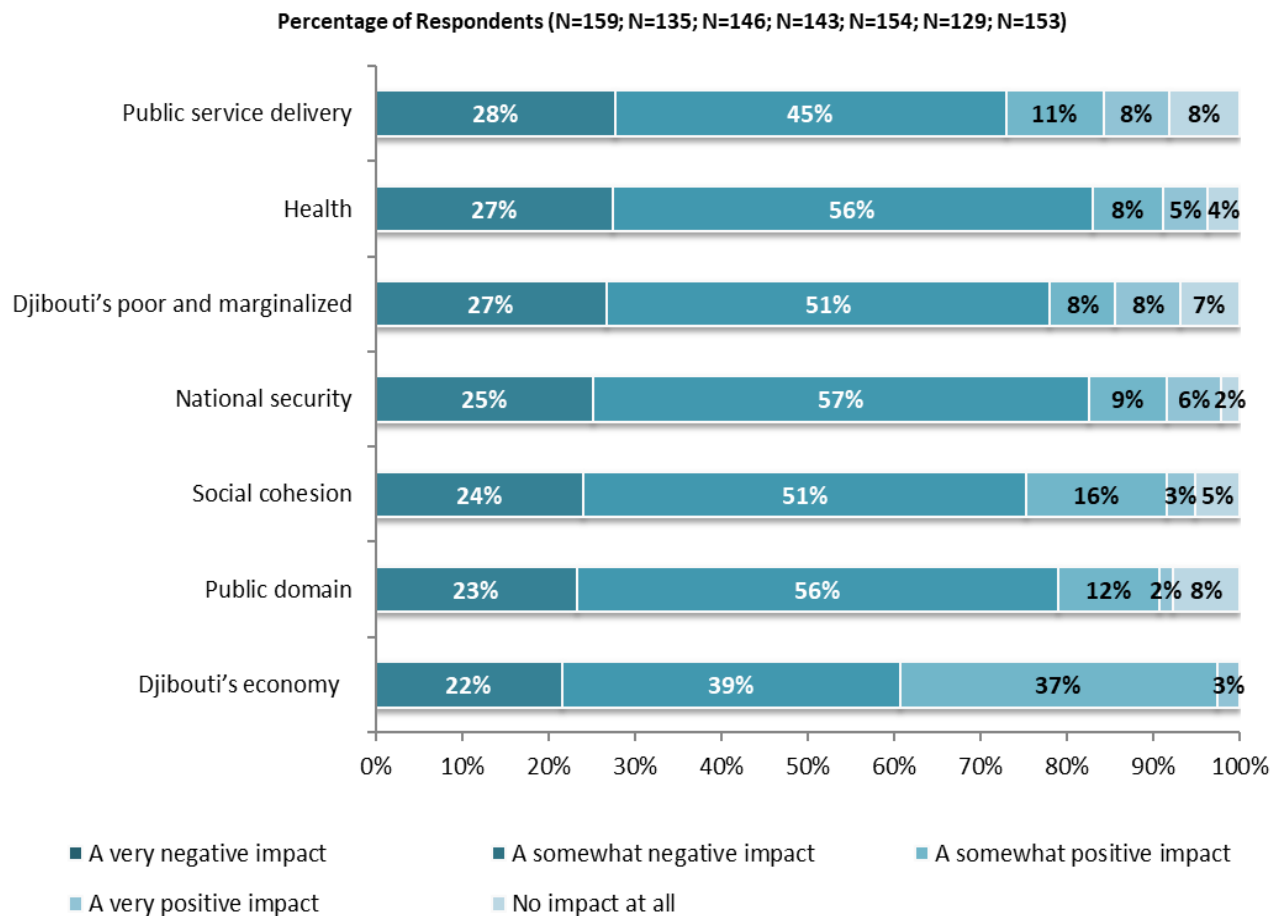
IX. World Bank Group's Response to the Refugee Crisis

Response to the Refugee Crisis in Djibouti



"To what extent do you believe that the donor community is doing enough to support the government's efforts related to refugees in Djibouti?"
(1- "To no degree at all", 10- "To a very significant degree")

Impact of the Refugee Crisis

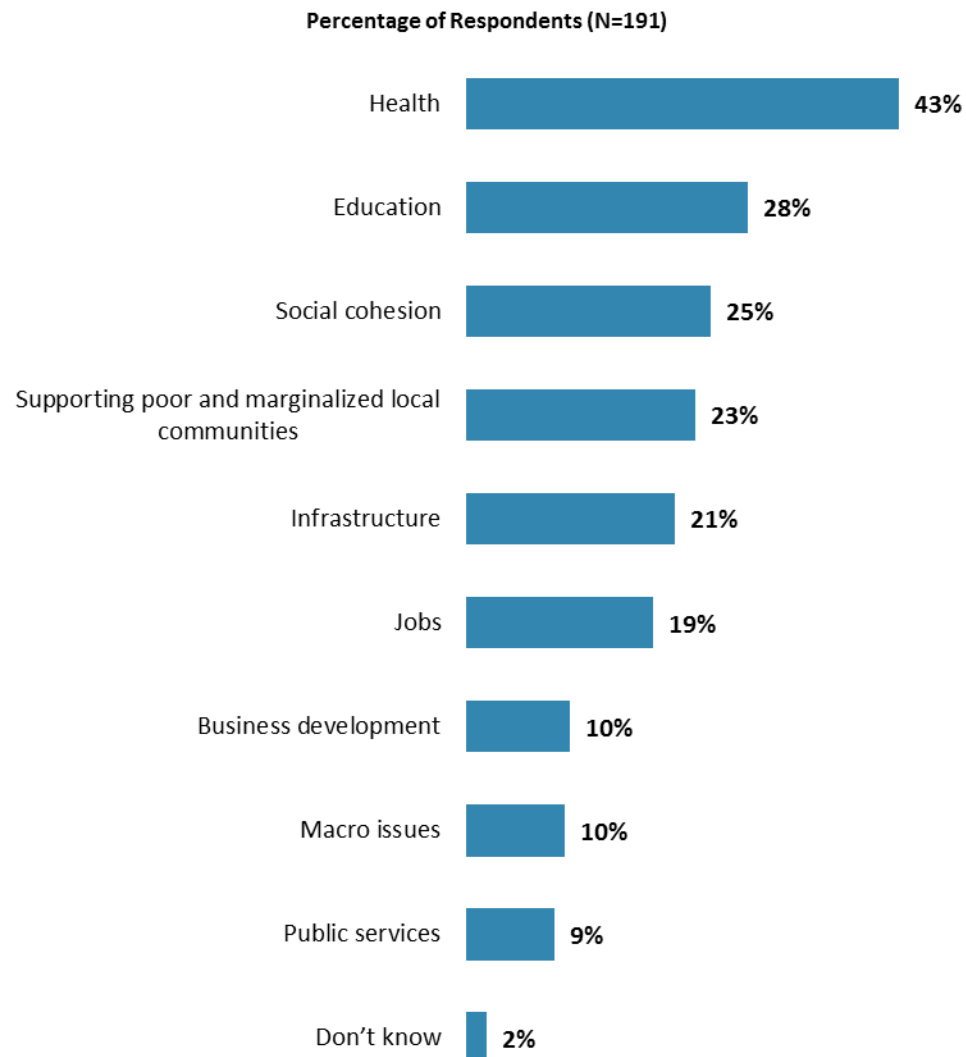


"Please rate how you feel when you think about the impact of the refugees in regards to ..."
(Respondents chose from a list.)



IX. World Bank Group's Response to the Refugee Crisis (cont'd)

The WBG's Support to the Refugee Crisis in Djibouti



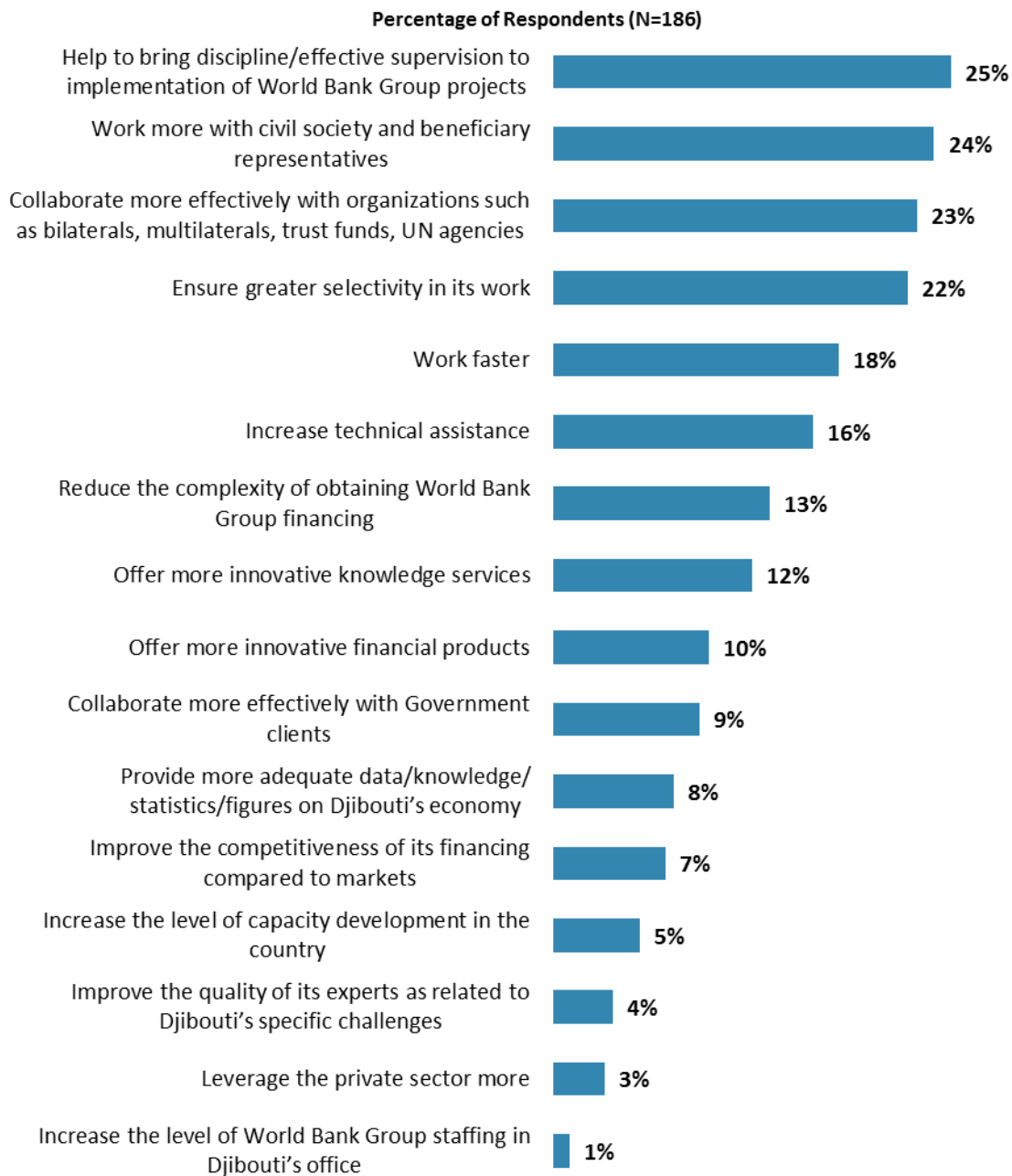
"In which of the following areas do you believe the World Bank Group should provide most of its resources when it comes to providing support to the refugee crisis in Djibouti? (Choose no more than TWO)" (Respondents chose from a list. Responses combined.)



X. The Future Role of the World Bank Group in Djibouti

Making the World Bank Group of Greater Value

- **Year comparison:** Respondents in the previous FY'15 Country Survey indicated that the WBG should “*offer more innovative financial products*” (32%), “*offer more innovative knowledge services*” (26%), and “*increase the level of capacity development in the country*” (24%) to make itself of greater value in Djibouti.



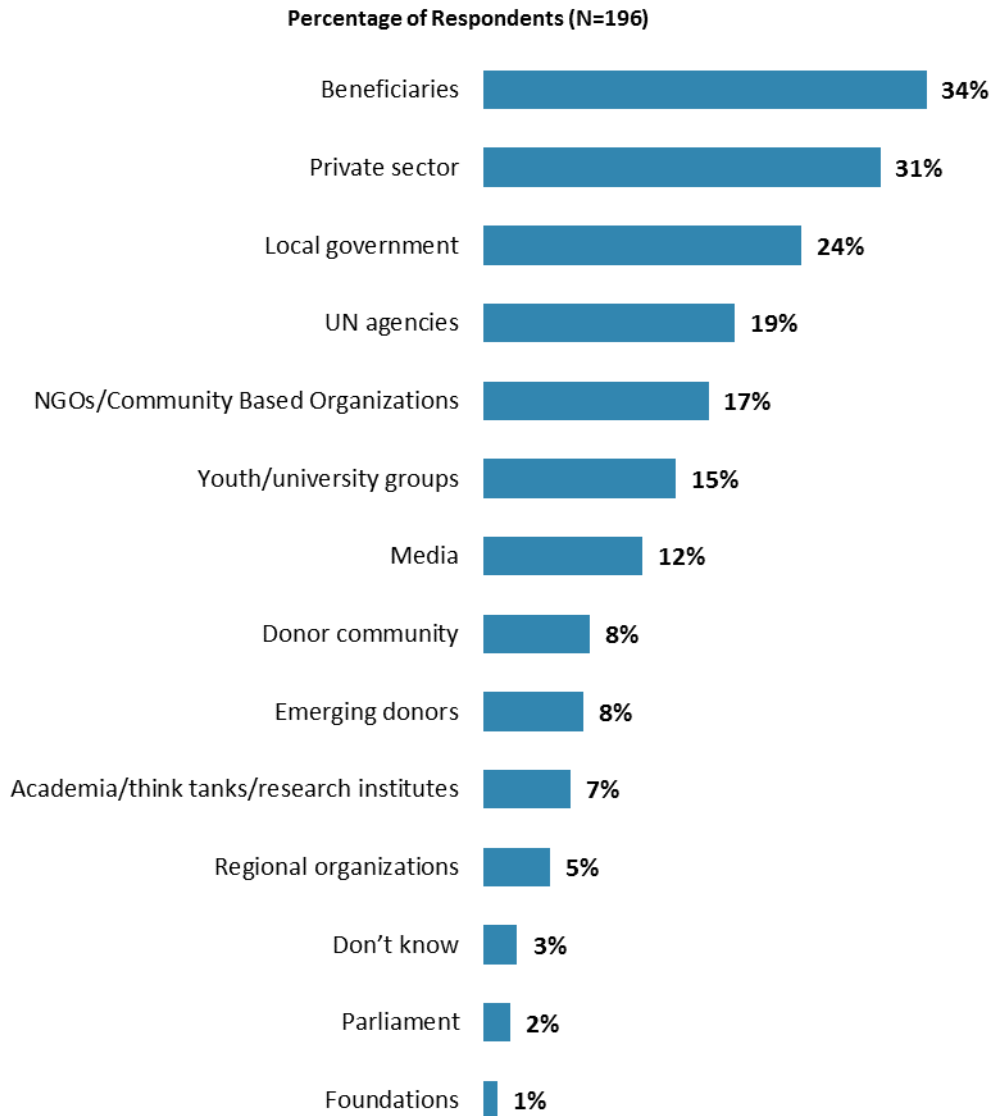
"Which of the following **SHOULD** the World Bank Group do to make itself of greater value in Djibouti? (Choose no more than TWO)" (Respondents chose from a list. Responses combined.)



X. The Future Role of the WBG in Djibouti (continued)

The World Bank Group Should Collaborate More with ...

- **Year comparison:** Respondents in the previous FY'15 Country Survey indicated that the WBG should collaborate more with “*academia/think tanks/research institutes*” (35%), “*donor community*” (25%), “*youth/university groups*” (22%), and “*private sector*” (22%) to ensure better development results in Djibouti.



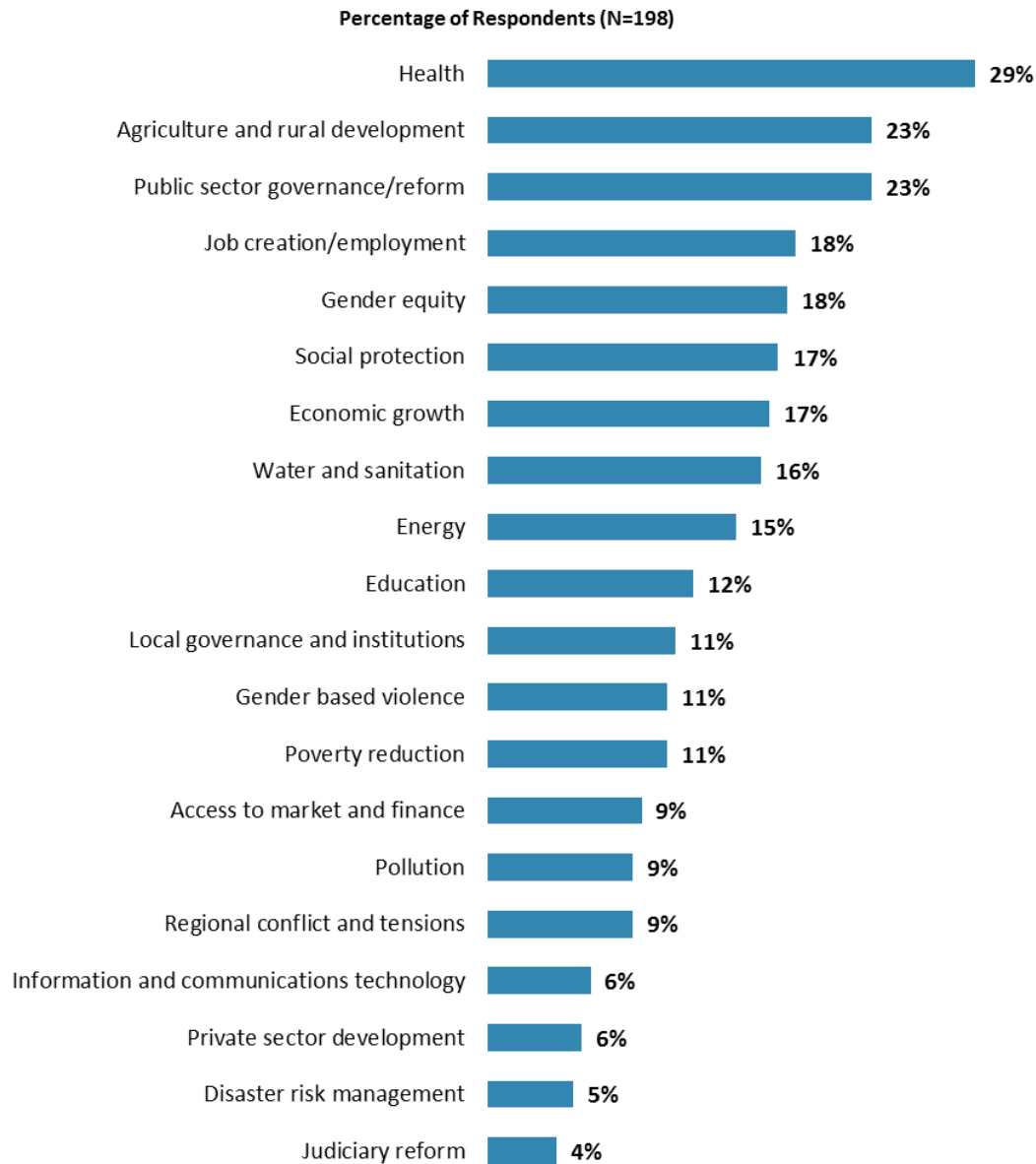
"In addition to the regular relations with the national government, which TWO of the following groups should the World Bank Group collaborate with more in your country?"
(Choose no more than TWO) (Respondents chose from a list. Responses combined.)



X. The Future Role of the WBG in Djibouti (continued)

Where the World Bank Group Should Focus its Resources

- **Year comparison:** Respondents in the previous FY'15 Country Survey indicated that the WBG should focus its resources on “*public sector governance/reform*” (22%), “*health*” (21%), “*private sector development*” (19%), and “*water and sanitation*” (19%).

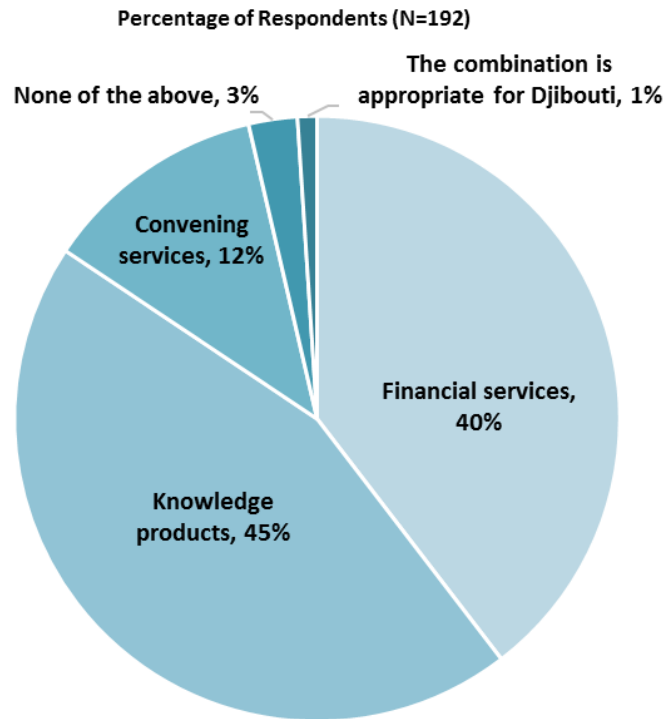


“When thinking about how the World Bank Group can have the most impact on development results in Djibouti, in which sectors do you believe the World Bank Group should focus most of its resources (financial and knowledge services) in Djibouti? (Choose no more than THREE)”
(Respondents chose from a list. Responses combined. Top 20 of 29 response options shown.)



X. The Future Role of the WBG in Djibouti (continued)

Future Combination of the WBG Services

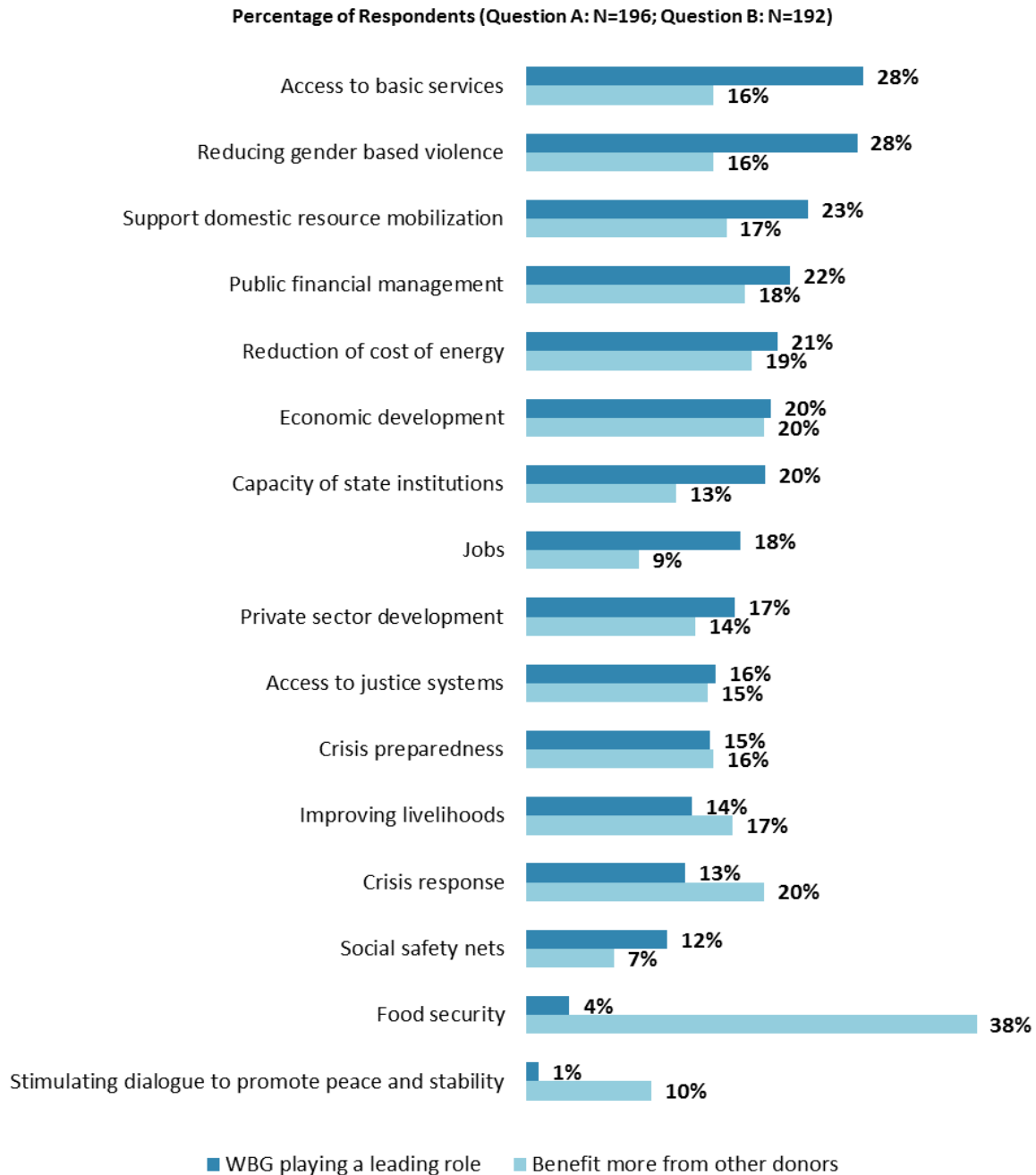


"When considering the combination of services that the World Bank Group offers in Djibouti, and taking into account its limited level of resources, which ONE of the following do you believe the World Bank Group should offer more of in Djibouti?" (Respondents chose from a list.)



X. The Future Role of the WBG in Djibouti (continued)

The WBG Playing a Leading Role vs. Other Donors



"Please answer the following questions:

A. Which THREE areas below would benefit most from the World Bank Group playing a leading role among international partners in Djibouti?

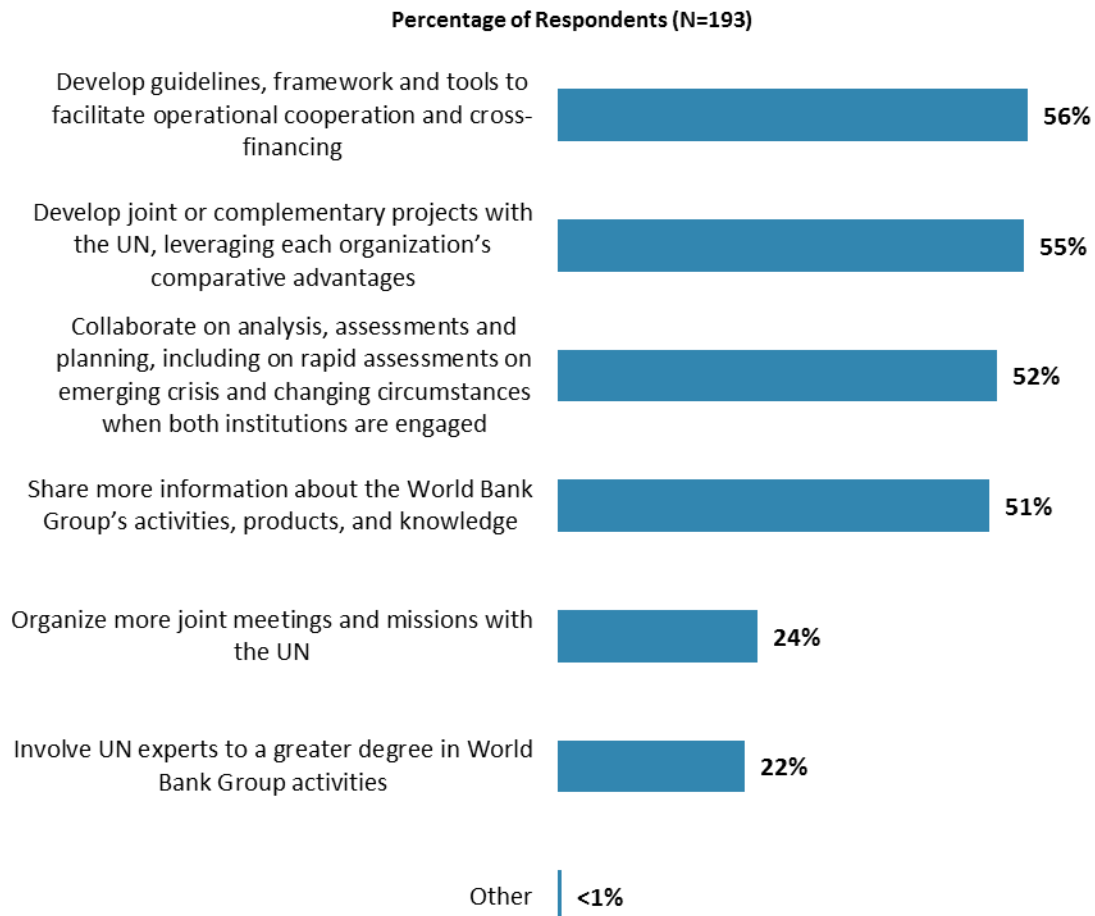
B. Which THREE areas below would benefit most from other donors in Djibouti?"

(Respondents chose from a list. Responses combined.)



X. The Future Role of the WBG in Djibouti (continued)

WBG Collaboration with the UN

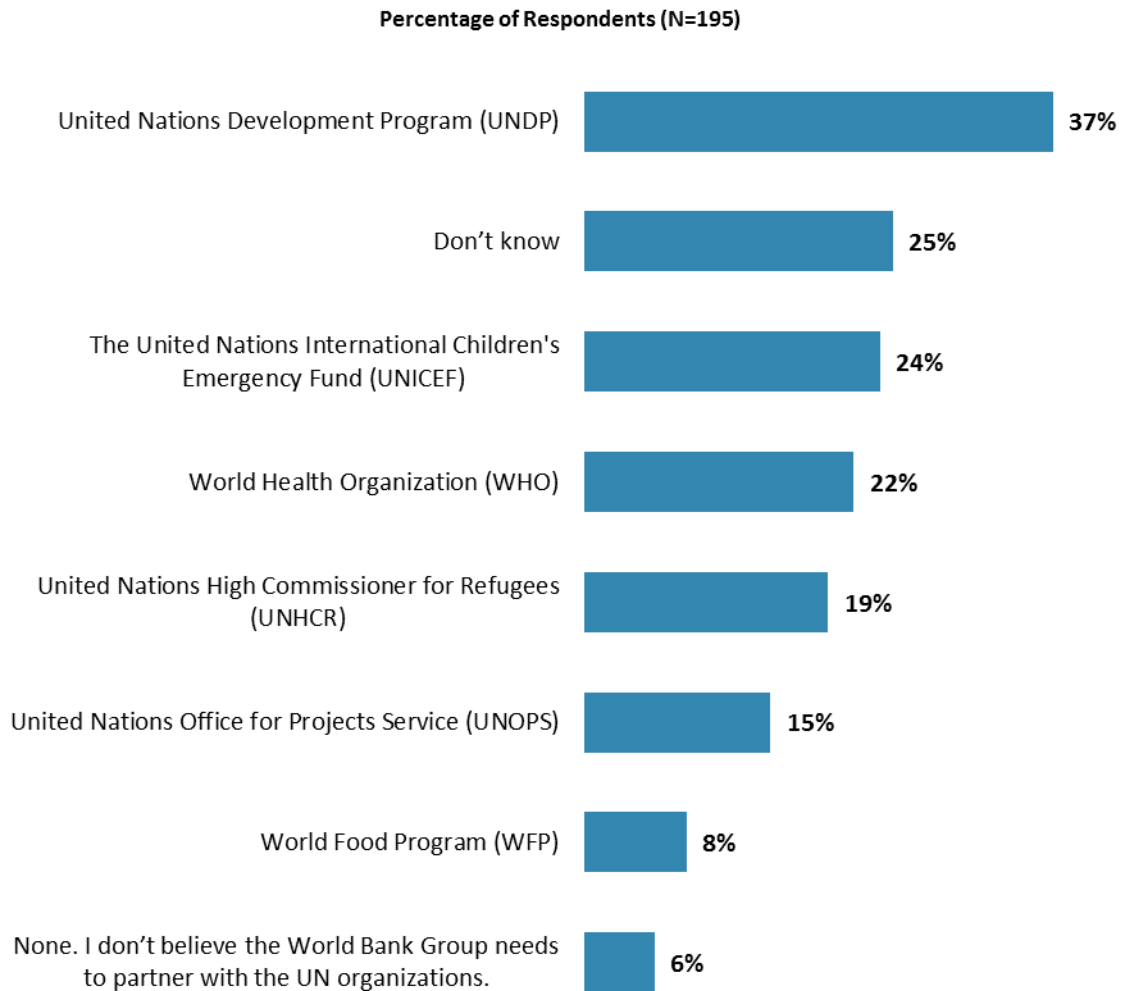


"What should the World Bank Group do to improve collaboration with the UN in the field?"
(Choose no more than THREE)" (Respondents chose from a list. Responses combined.)



X. The Future Role of the WBG in Djibouti (continued)

Partnering with UN Organizations



"Which TWO organizations do you think it is most valuable for the World Bank Group to collaborate with to tackle fragility in Djibouti?" (Choose no more than TWO)
(Respondents chose from a list. Responses combined.)

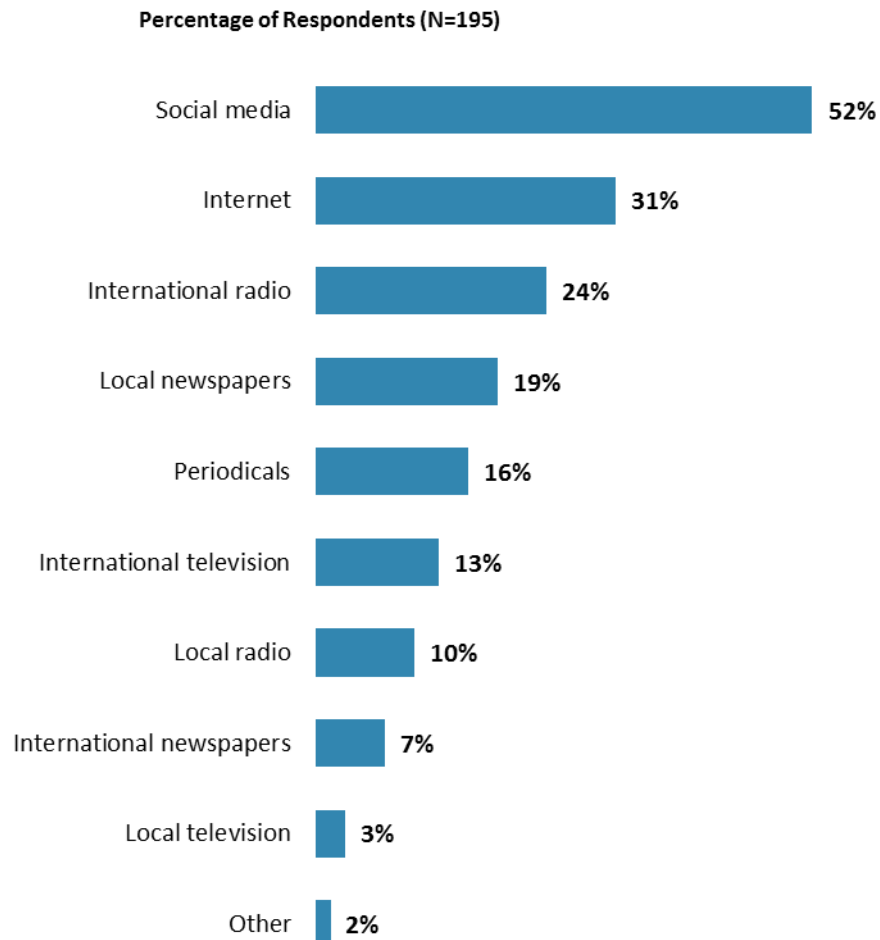


XI. Communication and Outreach

Note: When considering the World Bank Group's future outreach with key constituencies, please see Appendix B (page 66) for all responses by stakeholder groups.

General Information Sources

- **Year comparison:** Respondents in the previous FY'15 Country Survey indicated that they got most of their information about economic and social development issues in Djibouti from “*Internet*” (67%), “*international newspapers*” (32%), and “*local newspapers*” (20%).



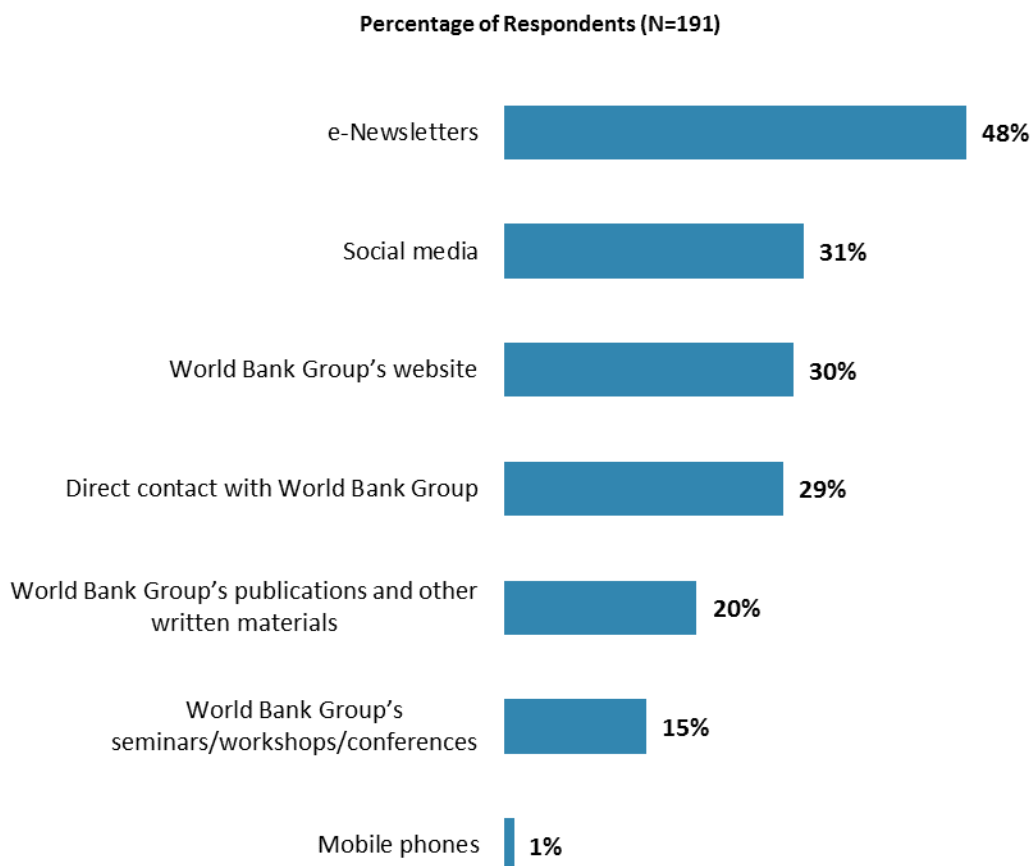
"How do you get most of your information about economic and social development issues in Djibouti?
(Choose no more than TWO)" (Respondents chose from a list. Responses combined.)



XI. Communication and Outreach (continued)

Preferred Information Sources

- **Year comparison:** Respondents in the previous FY'15 Country Survey indicated that they would prefer to receive information from the WBG through “*World Bank Group’s seminars/workshops/ conferences*” (51%), “*World Bank Group’s website*” (39%), “*direct contact with World Bank Group*” (28%), and “*e-Newsletters*” (26%).



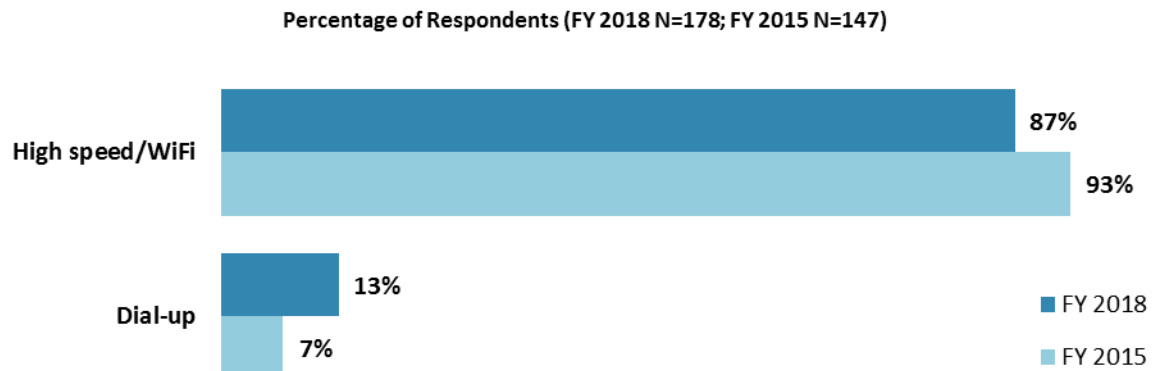
**"How would you prefer to receive information from the World Bank Group?
(Choose no more than TWO)" (Respondents chose from a list. Responses combined.)**



XI. Communication and Outreach (continued)

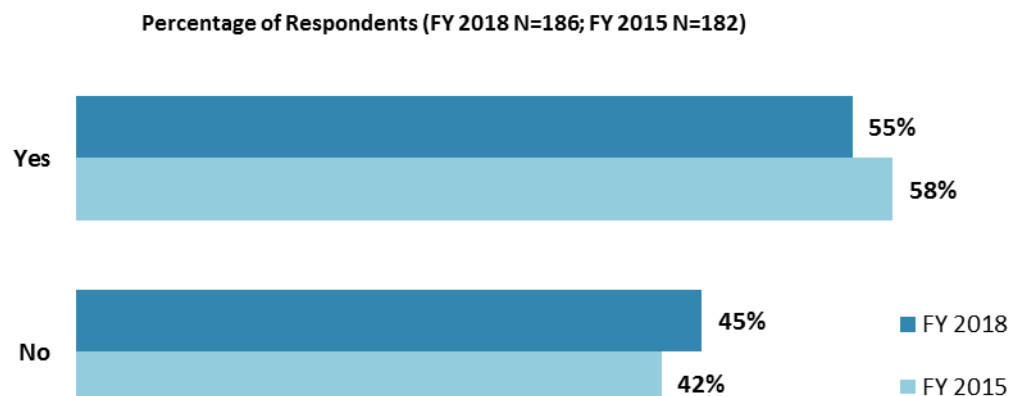
Access to the Internet¹³

- 71 percent of respondents in this year's Country Survey indicated that they had reliable access to the internet.



"Which Internet connection do you use primarily when visiting a World Bank Group website?"
(Respondents chose from a list.)

The WBG Website Usage



"Do you use/have you used the World Bank Group website?"

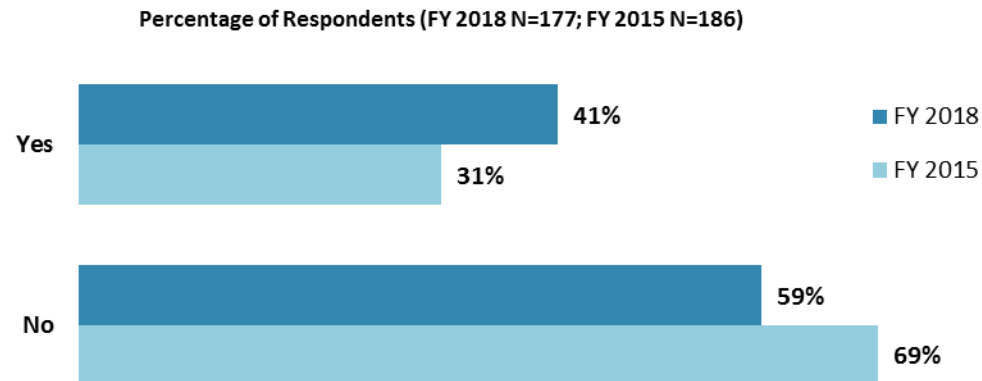
¹³ Percentages in the charts on this page were calculated based on weighted data.



XI. Communication and Outreach (continued)

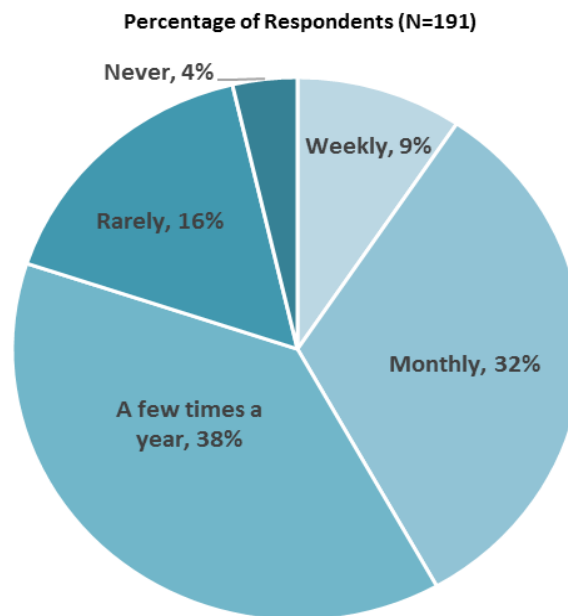
Use of the WBG's Social Media Channels¹⁴

- **Year comparison:** Respondents in this year's Country Survey were significantly more likely to consult the WBG's social media sites.



"Do you currently consult the World Bank Group social media sites (e.g., blogs, Facebook, Twitter, YouTube, and Flickr)?"

Frequency of Digital WBG Usage



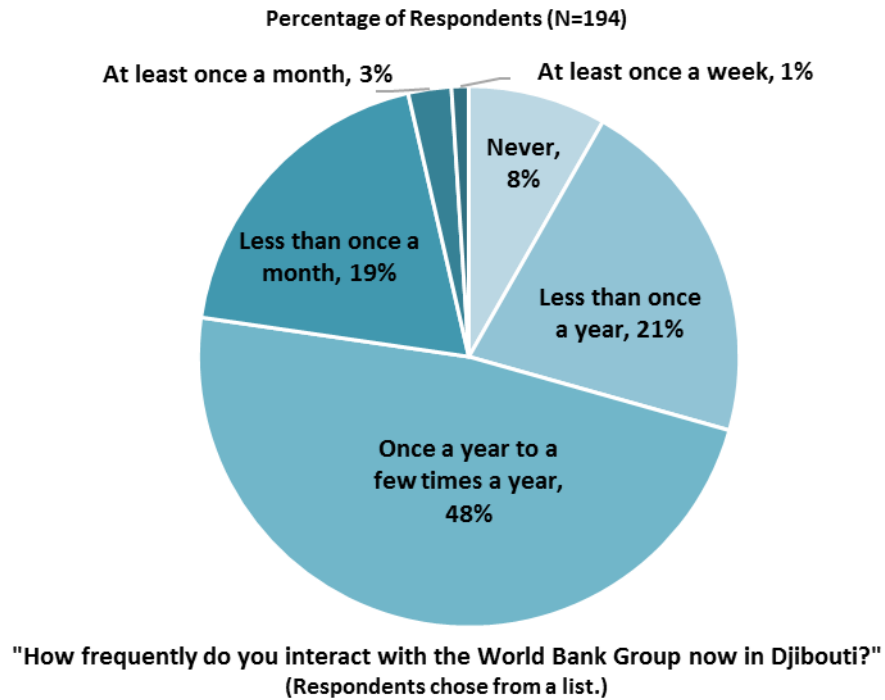
"How frequently do you consult the World Bank Group's website and/or social media channels (e.g., blogs, Facebook, Twitter, YouTube, Flickr) for information/knowledge that you can use in your work?" (Respondents chose from a list.)

¹⁴ Percentages in the chart were calculated based on weighted data.



XI. Communication and Outreach (continued)

Frequency of WBG Interaction





XII. Appendices

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DJIBOUTI





Appendix A: Responses to All Questions across All Respondents (N=203)

All rating scale questions are presented with the total number of respondents that provided a rating (N), the number of respondents who indicated that they "Don't know" (DK), the mean rating across all respondents (Mean), and the standard deviation of this mean (SD). Indicator questions are noted with an asterisk (*).

A. General Issues Facing Djibouti

1. In general, would you say that Djibouti is headed in ... ?	Percentage of Respondents (N=179)
The right direction	36.3%
The wrong direction	29.1%
Not sure	34.6%

2. Listed below are a number of development priorities in Djibouti. Please identify which of the following you consider the most important development priorities in Djibouti? (Choose no more than THREE)	Percentage of Respondents (Responses Combined; N=199)
Social protection (e.g., pensions, targeted social assistance)	35.7%
Public sector governance/reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform)	17.1%
Agriculture and rural development	17.1%
Private sector development	17.1%
Health	16.6%
Poverty reduction	15.1%
Education	14.6%
Job creation/employment	14.1%
Gender equity (closing the gap between women and men, and boys and girls)	14.1%
Global/regional integration	12.1%
Energy	10.6%
Gender based violence	10.6%
Food security	10.1%
Urban development	10.1%
Transport (e.g., roads, bridges, transportation)	9.0%
Climate change (e.g., mitigation, adaptation)	7.5%
Natural resource management (e.g., solar, geothermal, etc.)	6.0%
Trade and exports	6.0%
Economic growth	5.5%
Pollution	5.0%
Disaster risk management	4.5%
Water and sanitation	4.5%
Judiciary reform	2.5%
Regional conflict and tensions	2.5%
Access to market and finance	2.5%
Anti corruption	2.0%
Equality of opportunity (i.e., social inclusion)	1.0%
Information and communications technology	0.5%
Local governance and institutions	0.0%

**A. General Issues Facing Djibouti (continued)**

3. Poverty reduction is a broad term that encompasses work in many different areas. Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Djibouti? (Choose no more than THREE)	Percentage of Respondents (Responses Combined; N=199)
Social protection (e.g., pensions, targeted social assistance)	42.2%
Health	28.6%
Job creation/employment	26.1%
Economic growth	23.1%
Information and communications technology	14.6%
Local governance and institutions	13.6%
Public sector governance/reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform)	13.6%
Equality of opportunity (i.e., social inclusion)	10.6%
Climate change (e.g., mitigation, adaptation)	9.5%
Gender equity (closing the gap between women and men, and boys and girls)	9.0%
Education	8.5%
Private sector development	8.5%
Urban development	8.0%
Access to market and finance	8.0%
Pollution	7.5%
Agriculture and rural development	7.5%
Anti corruption	7.0%
Disaster risk management	5.5%
Global/regional integration	5.5%
Energy	5.5%
Transport (e.g., roads, bridges, transportation)	3.0%
Judiciary reform	2.0%
Natural resource management (e.g., solar, geothermal, etc.)	2.0%
Trade and exports	1.5%
Food security	1.5%
Water and sanitation	1.0%
Regional conflict and tensions	0.5%
Gender based violence	0.5%

**A. General Issues Facing Djibouti (continued)**

4. The World Bank Group's "Shared Prosperity" goal captures two key elements, economic growth and equity. It will seek to foster income growth among the bottom 40 percent of a country's population. Improvement in the Shared Prosperity Indicator requires growth and well-being of the less well-off. When thinking about the idea of "shared prosperity" in your country, which of the following TWO best illustrate how this would be achieved in Djibouti? (Choose no more than TWO)	Percentage of Respondents (Responses Combined; N=192)
Better employment opportunities for young people	26.6%
Consistent economic growth	25.5%
Better opportunity for the poor who live in rural areas	22.9%
Greater voice and participation for citizens to help ensure greater accountability	19.8%
More reliable social safety net	19.3%
A growing middle class	17.2%
Better entrepreneurial opportunities (i.e., to start small and medium sized businesses)	16.1%
Greater access to health and nutrition for citizens	14.6%
Better opportunity for the poor who live in urban areas	13.0%
Education and training that better ensure job opportunity	8.3%
Greater access to micro-finance for the poor	7.8%
Better employment opportunities for women	4.2%
Better quality public services	2.6%
Other	0.0%

5. When considering the characteristics of a fragile state, please identify which of the following best illustrate fragility in Djibouti. (Choose no more than TWO)	Percentage of Respondents (Responses Combined; N=192)
None. I do not consider Djibouti a fragile state.	35.4%
Weak institutional capacity	25.0%
Weak social cohesion	21.9%
Policy inconsistency	19.8%
High levels of corruption	17.7%
Weak accountability	15.6%
Food insecurity	13.0%
Lack of security (i.e., conflict and violence)	6.3%
Political uncertainty	4.7%
Lack of access to development finance	2.6%
Other	0.0%

B. Overall Attitudes toward the World Bank Group

Familiarity	N	DK	Mean	SD
1. How familiar are you with the work of the World Bank Group in Djibouti? (1-Not familiar at all, 10-Extremely familiar)	199	0	6.28	1.34

Effectiveness*	N	DK	Mean	SD
2. Overall, please rate your impression of the World Bank Group's effectiveness in Djibouti. (1-Not effective at all, 10-Very effective)	192	6	6.57	1.39

**B. Overall Attitudes toward the World Bank Group (continued)**

Staff Preparedness	N	DK	Mean	SD
3. To what extent do you believe the World Bank Group's staff is well prepared (e.g., skills and knowledge) to help Djibouti solve its most complicated development challenges? (1-To no degree at all, 10-To a very significant degree)	189	9	6.34	1.49

4. When thinking about how the World Bank Group can have the most impact on development results in Djibouti, in which sectors do you believe the World Bank Group should focus most of its resources (financial and knowledge services) in Djibouti? (Choose no more than THREE)	Percentage of Respondents (Responses Combined; N=198)
Health	28.8%
Agriculture and rural development	22.7%
Public sector governance/reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform)	22.7%
Job creation/employment	18.2%
Gender equity (closing the gap between women and men, and boys and girls)	17.7%
Social protection (e.g., pensions, targeted social assistance)	17.2%
Economic growth	16.7%
Water and sanitation	16.2%
Energy	14.6%
Education	12.1%
Local governance and institutions	11.1%
Gender based violence	10.6%
Poverty reduction	10.6%
Access to market and finance	9.1%
Pollution	8.6%
Regional conflict and tensions	8.6%
Information and communications technology	6.1%
Private sector development	5.6%
Disaster risk management	5.1%
Judiciary reform	4.0%
Equality of opportunity (i.e., social inclusion)	3.5%
Anti corruption	3.0%
Urban development	2.5%
Transport (e.g., roads, bridges, transportation)	2.5%
Food security	2.0%
Climate change (e.g., mitigation, adaptation)	2.0%
Global/regional integration	1.5%
Trade and exports	1.0%
Natural resource management (e.g., solar, geothermal, etc.)	1.0%

**B. Overall Attitudes toward the World Bank Group (continued)**

5. When thinking about the World Bank Group's role, which activity do you believe is of greatest VALUE and which activity is of second greatest value in Djibouti?	Percentage of Respondents (N=156)		
	Greatest Value	2 nd Greatest Value	Combined
Technical assistance	32.4%	5.8%	38.2%
Implementation support	6.3%	26.9%	33.3%
Financial resources	14.1%	14.1%	28.2%
Policy advice, studies, analyses	24.6%	1.9%	26.6%
Mobilizing third party financial resources	0.0%	19.9%	19.9%
Capacity development related to World Bank Group supported projects	12.0%	3.2%	15.2%
Data and statistics	4.9%	9.6%	14.5%
Promoting knowledge sharing	1.4%	10.3%	11.7%
Strategy formulation (e.g., Vision 2030, SCAPE 2020)	1.4%	3.2%	4.6%
Donor coordination	0.7%	3.8%	4.6%
Bringing together different groups of stakeholders	2.1%	1.3%	3.4%
Other	0.0%	0.0%	0.0%

6. Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in Djibouti? (Choose no more than TWO)	Percentage of Respondents (Responses Combined; N=190)
Not adequately sensitive to political/social realities in Djibouti	35.8%
Not exploring alternative policy options	19.5%
Too influenced by developed countries	16.8%
Not adequately collaborating with organizations such as bilaterals, multilaterals, trust funds, UN agencies	16.3%
Not collaborating enough with private sector	15.8%
Staff too inaccessible	13.7%
World Bank Group's processes too slow	12.6%
Not enough public disclosure of its work	12.1%
Not aligned with country priorities	12.1%
Not willing to honestly criticize policies and reform efforts in the country	11.6%
World Bank Group's processes too complex	7.9%
Not sufficiently focused on results	6.8%
Not in it for the long term	6.8%
Not collaborating enough with civil society (including NGOs, CBOs, beneficiary representatives)	3.7%
Its advice and strategies do not lend themselves to practical problem solving	3.7%
Inadequate World Bank Group's staffing in Djibouti	1.6%
Other	0.5%
Arrogant in its approach	0.5%
The credibility of its knowledge/data	0.0%
Don't know	0.0%

7. To what extent do you believe that the World Bank Group's work and support help the poorest in Djibouti? (Select only ONE response)	Percentage of Respondents (N=194)
To a fully sufficient degree	16.0%
To a somewhat sufficient degree	53.1%
To a somewhat insufficient degree	24.2%
To a very insufficient degree	5.2%
Don't know	1.5%

**B. Overall Attitudes toward the World Bank Group (continued)**

8. How EFFECTIVE do you believe the following World Bank Group's instruments are in supporting the Djibouti Government's efforts to reduce poverty? (1-Not effective at all, 10-Very effective)	Effectiveness			
	N	N/A	Mean	SD
1. Investment Project Financing (IPF)	114	75	6.25	1.23
2. Development Policy Financing (DPF)	107	79	5.62	1.92
3. Trust funds and grants	108	77	6.30	2.49
4. Technical assistance	107	76	6.81	2.32
5. MIGA Guarantees	89	91	6.83	2.32
6. IFC Investment Services	94	89	7.04	1.77
7. IFC Advisory Services	96	89	6.81	1.92

9. In addition to the regular relations with the national government, which TWO of the following groups should the World Bank Group collaborate with more in your country? (Choose no more than TWO)	Percentage of Respondents (Responses Combined; N=196)
Beneficiaries	34.2%
Private sector	30.6%
Local government	24.5%
UN agencies	19.4%
NGOs/Community Based Organizations	17.3%
Youth/university groups	14.8%
Media	12.2%
Donor community	8.2%
Emerging donors	7.7%
Academia/think tanks/research institutes	6.6%
Regional organizations (e.g., the African Union, the Common Market for Eastern and Southern Africa [COMESA], the Intergovernmental Authority on Development [IGAD])	5.1%
Don't know	2.6%
Parliament	2.0%
Foundations	1.0%
Other	0.0%

To what extent do you agree with the following statements about the World Bank Group's work in Djibouti? (1-Strongly disagree, 10-Strongly agree)	Level of Agreement			
	N	DK	Mean	SD
10. Overall the World Bank Group currently plays a relevant role in development in Djibouti*	195	3	6.30	1.34
11. The World Bank Group's work is aligned with what I consider the development priorities for Djibouti*	192	3	6.13	1.51

**B. Overall Attitudes toward the World Bank Group (continued)**

To what extent is the World Bank Group an effective development partner in Djibouti, in terms of each of the following? (1-To no degree at all, 10-To a very significant degree)	Degree			
	N	DK	Mean	SD
12. Responsiveness to needs*	170	6	5.71	1.38
13. Flexibility (in terms of the institution's products and services)*	170	6	5.72	2.02
14. Flexibility (in terms of changing country circumstances)*	165	9	6.27	1.86
15. Being inclusive*	169	8	6.22	1.66
16. Openness (sharing data and other information)*	165	9	6.16	1.82
17. Collaboration with the Government*	165	12	6.29	1.66
18. The speed in which it gets things accomplished on the ground*	167	10	5.90	1.71
19. Helping to bring discipline/effective supervision to implementation of investment projects*	166	11	5.97	1.77
20. Collaboration with civil society*	169	6	5.94	1.83
21. Staff accessibility*	165	8	6.19	1.99
22. Collaboration with other donors and development partners*	166	11	6.07	1.92
23. Collaboration with the private sector*	159	16	5.84	1.82
24. Collaboration with the UN*	163	11	5.96	1.96
25. Straightforwardness and honesty*	161	10	6.14	1.84
26. Treating clients and stakeholders in Djibouti with respect*	170	7	6.15	1.83
27. Being a long-term partner*	167	9	6.40	1.79

28. To what extent does the World Bank Group partner with the right people to support work on the ground in Djibouti? (Select only ONE response)	Percentage of Respondents (N=196)
Nearly never	5.6%
Rarely	15.3%
Sometimes	38.3%
Nearly always	29.1%
Don't know	10.7%
Prefer not to answer	1.0%

29. Which TWO organizations do you think it is most valuable for the World Bank Group to collaborate with to tackle fragility in Djibouti? (Select no more than TWO)	Percentage of Respondents (Responses Combined; N=195)
United Nations Development Program (UNDP)	37.4%
Don't know	24.6%
The United Nations International Children's Emergency Fund (UNICEF)	23.6%
World Health Organization (WHO)	21.5%
United Nations High Commissioner for Refugees (UNHCR)	19.5%
United Nations Office for Projects Service (UNOPS)	14.9%
World Food Program (WFP)	8.2%
None. I don't believe the World Bank Group needs to partner with the UN organizations.	5.6%

**B. Overall Attitudes toward the World Bank Group (continued)**

30. When World Bank Group assisted reform efforts fail or are slow to take place, which of the following would you attribute this to? (Choose no more than THREE)	Percentage of Respondents (Responses Combined; N=196)
Inadequate funding	38.8%
The World Bank Group is not sensitive enough to political/social realities on the ground	32.7%
The World Bank Group does not provide the government with consistent support throughout the reform effort	27.0%
Political pressures and obstacles	25.5%
There is not an adequate level of citizen/civil society participation	23.5%
Poor coordination within the local authorities	23.5%
Lack of/inadequate levels of capacity at local authority level	23.0%
There is an inadequate level of private sector participation and support	21.9%
Poor donor coordination	20.9%
Reforms are not well thought out in light of country challenges	20.9%
Corruption	5.6%
Poor coordination within the World Bank Group	3.1%
Other	0.0%

C. World Bank Group's Effectiveness and Results

1. In Djibouti, to what extent do the World Bank Group's financial resources, advice, and knowledge influence policy related to ... ? (1-To no degree at all, 10-To a very significant degree)	N	DK	Mean	SD
1. Gender (i.e., closing the gap between women and men, and boys and girls)	187	7	6.10	1.36
2. The impact of climate change	186	6	5.75	1.62

**C. World Bank Group's Effectiveness and Results (continued)**

2. How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Djibouti? (1-Not effective at all, 10-Very effective)	Effectiveness			
	N	DK	Mean	SD
1. Social protection (e.g., pensions, social safety nets)	160	14	5.99	1.78
2. Gender equity (closing the gap between women and men, and boys and girls)	159	14	5.72	2.05
3. Private sector development	156	13	5.96	1.93
4. Education	157	13	6.66	1.58
5. Public sector governance/reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform)	157	14	5.97	1.63
6. Global/regional integration	154	17	5.82	1.62
7. Food security	151	12	5.75	1.99
8. Urban development	157	15	6.31	1.83
9. Energy	152	14	6.31	1.84
10. Water and sanitation	147	18	6.46	1.83
11. Job creation/employment	148	15	6.22	1.97
12. Health	150	15	6.49	1.73
13. Access to market and finance	143	19	5.97	1.91
14. Transport (e.g., roads, bridges, transportation)	143	18	5.63	1.90
15. Agriculture and rural development	142	17	6.26	1.86
16. Trade and exports	147	18	5.90	1.87
17. Natural resource management (e.g., solar, geothermal, etc.)	155	16	5.92	1.79
18. Climate change (e.g., mitigation, adaptation)	153	16	6.12	1.68
19. Poverty reduction	159	11	6.47	1.81
20. Anti corruption	145	21	5.77	2.04
21. Judiciary reform	149	18	6.03	2.00
22. Economic growth	151	14	6.45	1.93
23. Disaster risk management	145	18	6.10	1.69
24. Equality of opportunity (i.e., social inclusion)	141	17	5.99	2.08
25. Information and communications technology	148	19	5.87	1.99
26. Regional conflict and tensions	142	20	5.75	2.00
27. Local governance and institutions	151	20	5.95	1.84

Achieving Development Results*	N	DK	Mean	SD
3. To what extent does the World Bank Group's work help to achieve development results in Djibouti? (1-To no degree at all, 10-To a very significant degree)	188	6	6.97	1.26

Building and Strengthening Country Systems*	N	DK	Mean	SD
4. To what extent does the World Bank Group help to build/strengthen existing country systems (e.g., procurement, financial management, etc.) in Djibouti? (1-To no degree at all, 10-To a very significant degree)	188	7	6.55	1.29

To what extent do you agree with the following statements about the World Bank Group in Djibouti? (1-Strongly disagree, 10-Strongly agree)	N	DK	Mean	SD
5. The World Bank Group's financial instruments (i.e., investment lending, Development Policy Loan, Trust Funds, etc.) meet the needs of Djibouti*	147	45	5.95	1.46
6. The World Bank Group meets Djibouti's needs for knowledge services (e.g., research, analysis, data, technical assistance)*	151	44	5.93	1.69

**C. World Bank Group's Effectiveness and Results (continued)**

Mobilizing Finance for Development	N	DK	Mean	SD
7. How effectively does the World Bank Group help Djibouti to mobilize finance for development from private sector sources? (1-Not effectively at all, 10-Very effectively)	149	46	6.95	1.61
8. As part of IDA18, the World Bank Group has expanded (or developed) a number of financial instruments to respond to challenges in IDA countries. These include the Crisis Response Window (CRW), the Refugee Window, and the Private Sector Window (PSW). In general, how familiar are you with these new or expanded financial instruments in Djibouti? (Select only ONE response)	Percentage of Respondents (N=193)			
Very familiar	6.7%			
Somewhat familiar	23.8%			
Somewhat unfamiliar	50.3%			
Very unfamiliar	13.0%			
Don't know	6.2%			
How effectively does the World Bank Group support Djibouti's efforts ... ? (1-Not effectively at all, 10-Very effectively)	N	DK	Mean	SD
9. To build stronger domestic resource mobilization systems in the Government (e.g., tax collection)	162	34	6.23	1.42
10. To develop better and stronger data collection/analytics systems within the Government	164	28	6.02	1.59
11. To strengthen the country's crisis preparedness	161	31	6.27	1.69
Systematic Country Diagnosis and Country Partnership Framework Activities	N	DK	Mean	SD
12. How effectively do the World Bank Group's Systematic Country Diagnosis and Country Partnership Framework activities support Djibouti's efforts to manage crisis related risks? (1-Not effectively at all, 10-Very effectively)	120	74	7.77	1.59
13. When considering the World Bank Group's emphasis on risk preparedness and prevention, which of the following statements best describes recent WBG's activities? (Select only ONE response)	Percentage of Respondents (N=190)			
The World Bank Group is providing less valuable support than in the past, to enhance the Djibouti's ability to systematically identify and monitor risks by drawing on the best data, technology, and knowledge	17.4%			
The World Bank Group is providing more valuable support than in the past, to enhance the Djibouti's ability to systematically identify and monitor risks by drawing on the best data, technology, and knowledge	69.5%			
The World Bank Group's approach and work related to systematically identifying and monitoring risks in Djibouti has remained constant	3.2%			
Don't know	10.0%			

**D. The World Bank Group's Knowledge Work and Activities**

1. How frequently do you consult World Bank Group's knowledge work and activities in the work you do?	Percentage of Respondents (N=191)
Weekly	6.8%
Monthly	25.1%
A few times a year	49.7%
Rarely	15.2%
Never	3.1%

In Djibouti, to what extent do you believe that the World Bank Group's knowledge work and activities: (1-To no degree at all, 10-To a very significant degree)	Degree			
	N	DK	Mean	SD
2. Are timely	179	12	6.47	1.03
3. Include appropriate level of stakeholder involvement during preparation	179	12	6.30	1.44
4. Lead to practical solutions	175	15	6.33	1.81
5. Are accessible (well written and easy to understand)	172	15	6.68	1.77
6. Are source of relevant information on global good practices	174	16	6.71	1.68
7. Are adequately disseminated	173	14	6.55	1.72
8. Are translated enough into local language	171	18	5.41	2.81
9. Are adaptable to Djibouti's specific development challenges and country circumstances*	174	16	6.75	1.57

Overall Evaluations	N	DK	Mean	SD
10. Overall, how significant a contribution do you believe the World Bank Group's knowledge work and activities make to development results in your country?* (1-Not significant at all, 10-Very significant)	185	10	7.29	1.43
11. Overall, how would you rate the technical quality of the World Bank Group's knowledge work and activities?* (1-Very low technical quality, 10-Very high technical quality)	182	14	6.93	1.27

E. Working with the World Bank Group

1. When working with the World Bank Group on programs, projects and other activities, do you believe that the team ... ? (Select only ONE response)	Percentage of Respondents (N=189)
Almost never has the right skills mix to tackle the challenges of fragility	2.6%
Rarely has the right skills mix to tackle the challenges of fragility	16.9%
Sometimes has the right skills mix to tackle the challenges of fragility	40.2%
Almost always has the right skills mix to tackle the challenges of fragility	27.5%
Don't know	10.6%
Prefer not to answer	2.1%

**E. Working with the World Bank Group (continued)**

To what extent do you agree/disagree with the following statements? (1-Strongly disagree, 10-Strongly agree)	Level of Agreement			
	N	DK	Mean	SD
2. The World Bank Group disburses funds promptly	137	43	6.11	1.39
3. The World Bank Group effectively monitors and evaluates the projects and programs it supports	142	38	5.92	1.52
4. The World Bank Group's approvals and reviews are done in a timely fashion	141	38	5.89	2.01
5. The World Bank Group's "Safeguard Policy" requirements are reasonable	141	39	6.41	2.13
6. The World Bank Group's conditions on its lending are reasonable	126	52	6.76	1.88
7. The World Bank Group takes decisions quickly in Djibouti*	131	44	6.47	1.93
8. Working with the World Bank Group increases Djibouti's institutional capacity	144	35	6.48	1.92
9. Where country systems (e.g., procurement, financial management, etc.) are adequate, the World Bank Group makes appropriate use of them*	135	45	6.33	1.62

WBG Staffing in Djibouti	N	DK	Mean	SD
10. To what extent do you believe the World Bank Group is adequately staffed in Djibouti? (1-To no degree at all, 10-To a very significant degree)	156	35	6.90	1.69

Donors Supporting Government Efforts	N	DK	Mean	SD
11. To what extent do you believe that the donor community is doing enough to support the government's efforts related to refugees in Djibouti? (1-To no degree at all, 10-To a very significant degree)	180	15	6.38	1.69

12. In which of the following areas do you believe the World Bank Group should provide most of its resources when it comes to providing support to the refugee crisis in Djibouti? (Choose no more than TWO)	Percentage of Respondents (Responses Combined; N=191)
Health	43.5%
Education	28.3%
Social cohesion	24.6%
Supporting poor and marginalized local communities	23.0%
Infrastructure	20.9%
Jobs	18.8%
Business development	10.5%
Macro issues (fiscal accounts, balance of payments, etc.)	9.9%
Public services	8.9%
Don't know	2.1%
Other	0.0%

13. Please rate how you feel when you think about the impact of the refugees in regards to ...					
	Percentage of Respondents (N=159)				
	A very negative impact	A somewhat negative impact	A somewhat positive impact	A very positive impact	No impact at all
Djibouti's economy	21.6%	39.2%	36.6%	2.6%	0.0%
Social cohesion	24.0%	51.3%	16.2%	3.2%	5.2%
National security	25.2%	57.3%	9.1%	6.3%	2.1%
Public service delivery	27.7%	45.3%	11.3%	7.5%	8.2%
Djibouti's poor and marginalized	26.7%	51.4%	7.5%	7.5%	6.8%
Health	27.4%	55.6%	8.1%	5.2%	3.7%
Public domain	23.3%	55.8%	11.6%	1.6%	7.8%

**F. The Future Role of the World Bank Group in Djibouti**

1. Which of the following SHOULD the World Bank Group do to make itself of greater value in Djibouti? (Choose no more than TWO)	Percentage of Respondents (Responses Combined; N=186)
Help to bring discipline/effective supervision to implementation of World Bank Group projects	24.7%
Work more with civil society and beneficiary representatives	23.7%
Collaborate more effectively with organizations such as bilaterals, multilaterals, trust funds, UN agencies	22.6%
Ensure greater selectivity in its work	22.0%
Work faster	17.7%
Increase technical assistance	16.1%
Reduce the complexity of obtaining World Bank Group financing	13.4%
Offer more innovative knowledge services	12.4%
Offer more innovative financial products	9.7%
Collaborate more effectively with Government clients (e.g., national, state, local)	9.1%
Provide more adequate data/knowledge/statistics/figures on Djibouti's economy	7.5%
Improve the competitiveness of its financing compared to markets (e.g., cost, timeliness, other terms)	7.0%
Increase the level of capacity development in the country	5.4%
Improve the quality of its experts as related to Djibouti's specific challenges	3.8%
Leverage the private sector more (i.e., mobilize private sector development)	3.2%
Increase the level of World Bank Group staffing in Djibouti's office	1.1%
Work more with private sector	0.0%

2. When considering the combination of services that the World Bank Group offers in Djibouti, and taking into account its limited level of resources, which ONE of the following do you believe the World Bank Group should offer more of in Djibouti? (Select only ONE response)	Percentage of Respondents (N=192)
Knowledge products	44.8%
Financial services	39.6%
Convening services	12.0%
None of the above	2.6%
The combination is appropriate for Djibouti	1.0%
Don't know	0.0%

3. What should the World Bank Group do to improve collaboration with the UN in the field? (Choose no more than THREE)	Percentage of Respondents (Responses Combined; N=193)
Develop guidelines, framework and tools to facilitate operational cooperation and cross-financing	56.0%
Develop joint or complementary projects with the UN, leveraging each organization's comparative advantages	55.4%
Collaborate on analysis, assessments and planning, including on rapid assessments on emerging crisis and changing circumstances when both institutions are engaged	52.3%
Share more information about the World Bank Group's activities, products, and knowledge	51.3%
Organize more joint meetings and missions with the UN	23.8%
Involve UN experts to a greater degree in World Bank Group activities	22.3%
Other	0.5%

**F. The Future Role of the World Bank Group in Djibouti (continued)**

4A. Which THREE areas below would benefit most from the World Bank Group playing a leading role among international partners in Djibouti? (Choose no more than THREE)	Percentage of Respondents (Responses Combined; N=196)
Access to basic services	28.1%
Reducing gender based violence	27.6%
Support domestic resource mobilization	23.5%
Public financial management	21.9%
Reduction of cost of energy	20.9%
Economic development	20.4%
Capacity of state institutions	19.9%
Jobs	17.9%
Private sector development	17.3%
Access to justice systems	15.8%
Crisis preparedness	15.3%
Improving livelihoods	13.8%
Crisis response	13.3%
Social safety nets	11.7%
Food security	3.6%
Stimulating dialogue to promote peace and stability	1.0%

4B. Which THREE areas below would benefit most from other donors in Djibouti? (Choose no more than THREE)	Percentage of Respondents (Responses Combined; N=192)
Food security	37.5%
Crisis response	19.8%
Economic development	19.8%
Reduction of cost of energy	18.8%
Public financial management	18.2%
Improving livelihoods	17.2%
Support domestic resource mobilization	16.7%
Access to basic services	15.6%
Crisis preparedness	15.6%
Reducing gender based violence	15.6%
Access to justice systems	15.1%
Private sector development	14.1%
Capacity of state institutions	12.5%
Stimulating dialogue to promote peace and stability	10.4%
Jobs	9.4%
Social safety nets	7.3%

**F. The Future Role of the World Bank Group in Djibouti (continued)**

5. To what degree does the World Bank Group support with its resources (financial, technical, knowledge and convening power)? (1-To no degree at all, 10-To a very significant degree)	Degree			
	N	DK	Mean	SD
1. Economic development	140	20	6.93	1.59
2. Public financial management	136	21	6.11	2.11
3. Reducing gender based violence	126	22	6.39	2.17
4. Crisis preparedness	128	22	6.12	2.08
5. Crisis response	130	23	6.28	2.10
6. Private sector development	133	20	6.34	2.03
7. Access to justice systems	130	21	5.98	2.11
8. Reduction of cost of energy	126	24	6.07	2.21
9. Support domestic resource mobilization	128	21	6.18	2.15
10. Access to basic services	128	28	6.47	2.00
11. Capacity of state institutions	129	21	6.28	2.01
12. Jobs	130	20	6.18	1.95
13. Improving livelihoods	131	23	6.31	1.88
14. Food security	129	21	5.94	2.17
15. Social safety nets	129	23	6.57	2.01
16. Stimulating dialogue to promote peace and stability	132	18	6.31	2.17

G. Communication and Information Sharing

1. How frequently do you interact with the World Bank Group now in Djibouti?	Percentage of Respondents (N=194)
Never	8.2%
Less than once a year	21.1%
Once a year to a few times a year	47.9%
Less than once a month	19.1%
At least once a month	2.6%
At least once a week	1.0%

2. How much face-to-face access would you like to have with the World Bank Group in Djibouti (i.e., discussions, meetings, conferences, workshops, training, etc.)? (Select only ONE response)	Percentage of Respondents (N=183)
I prefer more frequent interactions with the World Bank Group	38.3%
I prefer the frequency of my interactions with the World Bank Group to be just about the same as they are currently	50.8%
I prefer less frequent interactions with the World Bank Group	7.7%
I prefer to have no face to face interactions with the World Bank Group	2.2%
Prefer not to answer	1.1%

**G. Communication and Information Sharing (continued)**

3. How do you get most of your information about economic and social development issues in Djibouti? (Choose no more than TWO)	Percentage of Respondents (Responses Combined; N=195)
Social media (e.g., blogs, Facebook, Twitter, YouTube, Flickr)	51.8%
Internet	31.3%
International radio	24.1%
Local newspapers	19.0%
Periodicals	15.9%
International television	12.8%
Local radio	10.3%
International newspapers	7.2%
Local television	3.1%
Other	1.5%

4. How would you prefer to receive information from the World Bank Group? (Choose no more than TWO)	Percentage of Respondents (Responses Combined; N=191)
e-Newsletters	47.6%
Social media (e.g., blogs, Facebook, Twitter, YouTube, Flickr)	30.9%
World Bank Group's website	29.8%
Direct contact with World Bank Group (i.e., face to face meetings/discussions)	28.8%
World Bank Group's publications and other written materials	19.9%
World Bank Group's seminars/workshops/conferences	14.7%
Mobile phones	1.0%
Other	0.0%

5. Are you aware of the World Bank Group's Access to Information Policies under which the World Bank Group discloses any information in its possession that is not on a list of exceptions?	Percentage of Respondents (N=189)
Yes	51.9%
No	48.1%

6. Do you have reliable access to the Internet?	Percentage of Respondents (N=188)
Yes	70.7%
No	29.3%

7. Do you use/have you used the World Bank Group website?	Percentage of Respondents (N=189)
Yes	54.5%
No	45.5%

8. Do you currently consult the World Bank Group social media sites (e.g., blogs, Facebook, Twitter, YouTube, and Flickr)?	Percentage of Respondents (N=179)
Yes	39.7%
No	60.3%

9. Which Internet connection do you use primarily when visiting a World Bank Group website?	Percentage of Respondents (N=181)
High speed/WiFi	87.3%
Dial-up	12.7%

**G. Communication and Information Sharing (continued)**

10. How frequently do you consult the World Bank Group's website and/or social media channels (e.g., blogs, Facebook, Twitter, YouTube, Flickr) for information/knowledge that you can use in your work?	Percentage of Respondents (N=191)
Weekly	9.4%
Monthly	32.5%
A few times a year	38.2%
Rarely	16.2%
Never	3.7%

Please rate how much you agree with the following statements. (1-Strongly disagree, 10-Strongly agree)	Level of Agreement			
	N	DK	Mean	SD
11. I find the World Bank Group's websites easy to navigate	101	2	7.11	1.45
12. I find the information on the World Bank Group's websites useful	101	1	7.20	1.70
13. The World Bank Group's social media channels (e.g., blogs, Facebook, Twitter, YouTube, Flickr) are valuable sources of information about the institution	168	27	6.97	1.87

H. Background Information

1. Which of the following best describes your current position? (Select only ONE response)	Percentage of Respondents (N=200)
Employee of a Ministry, Ministerial Department or Implementation Agency	20.5%
NGO/Community Based Organization	18.0%
Private Sector Organization	15.5%
Academia/Research Institute/Think Tank	11.5%
Office of Parliamentarian	6.5%
Bilateral/Multilateral Agency	6.0%
Project Management Unit (PMU) overseeing implementation of project/Consultant/Contractor working on World Bank Group supported project/program	5.5%
Office of the President, Prime Minister	4.5%
Media (press, radio, TV, web, etc.)	3.5%
Local Government Office or Staff	3.0%
Trade Union	2.0%
Office of Minister	1.5%
Independent Government Institution (i.e., Regulatory Agency, Central Bank/oversight institution)	1.0%
Financial Sector/Private Bank	0.5%
Other	0.5%

**H. Background Information (continued)**

2. Please identify the primary specialization of your work. (Select only ONE response)	Percentage of Respondents (N=189)
Generalist (specialized in multiple sectors)	14.3%
Governance	9.5%
Education	7.9%
Public-private partnerships	7.4%
Poverty	7.4%
Urban, rural, and social development	6.9%
Environment and natural resources	6.3%
Macroeconomics and fiscal management	4.8%
Health, nutrition, and population	4.2%
Transport and ICT	4.2%
Other	4.2%
Water	3.7%
Social protection and labor	3.7%
Fragility, conflict and violence	3.7%
Trade and competitiveness	3.2%
Agriculture	2.6%
Gender	2.1%
Climate Change	1.6%
Energy and extractives	1.1%
Finance and markets	0.5%
Jobs	0.5%

3. Currently, do you professionally collaborate/work with the World Bank Group (IDA, IFC, or MIGA) in your country?	Percentage of Respondents (N=187)
Yes	65.8%
No	34.2%

4. Which of the following agencies of the World Bank Group do you primarily engage with in Djibouti? (Select only ONE response)	Percentage of Respondents (N=183)
The World Bank (IDA)	82.0%
The International Finance Corporation (IFC)	14.8%
The Multilateral Investment Guarantee Agency (MIGA)	2.2%
Other	1.1%

5. Do your projects involve both the World Bank and the IFC?	Percentage of Respondents (N=201)
Yes	28.9%
No	71.1%

6. If yes, what was your view of how the two institutions work together in Djibouti? (Select only ONE response)	Percentage of Respondents (N=54)
The two institutions work well together	37.0%
The way the two institutions work together needs improvement	40.7%
The two institutions do not work well together	11.1%
Don't know	11.1%

**H. Background Information (continued)**

7. Which of the following describes most of your exposure to the World Bank Group in Djibouti? (Choose no more than TWO)	Percentage of Respondents (Responses Combined; N=197)
Engage in World Bank Group related/sponsored events/activities	48.2%
Use World Bank Group reports/data	34.0%
Collaborate as part of my professional duties	30.5%
Observer (i.e., follow in media, discuss in informal conversations, etc.)	20.3%
Use World Bank Group website for information, data, research, etc.	13.7%

8. What's your gender?	Percentage of Respondents (N=185)
Female	48.6%
Male	51.4%

9. What's your age?	Percentage of Respondents (N=201)
25 and under	10.4%
26-35	30.3%
36-45	36.8%
46-55	17.4%
56 and above	5.0%

10. Which best represents your geographic location?	Percentage of Respondents (N=202)
Djibouti (commune de Ras Dika et Boulaos)	62.9%
Commune de Balballa	24.8%
District (Arta, Ali-Sabieh, Dikhil, Tadjourah, Obock)	9.4%
Other	3.0%



Appendix B: Responses to Select Questions by Stakeholder Groups¹⁵

- Office of the President/Prime Minister/Minister N=12 ● Office of Parliamentarian N=13 ● Employee of a Ministry N=41 ● PMU/Consultant N=11
- Bilateral/Multilateral Agency N=12 ● Private Sector/Financial Sector/Private Bank N=32 ● CSO N=40 ● Academia/Research Institute/Think Tank N=23
- Other N=16

A. General Issues facing Djibouti

In general, would you say that Djibouti is headed in ... ?*

Percentage of Respondents	Office of the President/Prime Minister/Minister	Office of Parliamentarian	Employee of a Ministry	PMU/Consultant	Bilateral/Multilateral Agency	Private Sector/Financial Sector/Private Bank	CSO	Academia/Research Institute/Think Tank	Other
The right direction	14.3%	66.7%	33.3%	50.0%	66.7%	17.4%	29.4%	21.7%	77.8%
The wrong direction	0.0%	16.7%	57.6%	33.3%	0.0%	47.8%	20.6%	21.7%	11.1%
Not sure	85.7%	16.7%	9.1%	16.7%	33.3%	34.8%	50.0%	56.5%	11.1%

*Significantly different between stakeholder groups

¹⁵ Only 200 respondents provided information about their current positions. Therefore, only these respondents were included in the across-stakeholder analysis presented in this appendix.

**A. General Issues facing Djibouti (continued)**

Listed below are a number of development priorities in Djibouti. Please identify which of the following you consider the most important development priorities in Djibouti? (Choose no more than THREE)

Percentage of Respondents (Responses combined)	Office of the President/Prime Minister/Minister	Office of Parliamentarian	Employee of a Ministry	PMU/ Consultant	Bilateral/ Multilateral Agency	Private Sector/ Financial Sector/ Private Bank	CSO	Academia/ Research Institute/ Think Tank	Other
Pollution	0.0%	8.3%	12.8%	9.1%	0.0%	0.0%	7.5%	0.0%	0.0%
Energy*	16.7%	16.7%	30.8%	0.0%	9.1%	0.0%	2.5%	0.0%	22.4%
Global/regional integration	8.3%	16.7%	15.4%	9.1%	9.1%	18.8%	7.5%	0.0%	19.6%
Private sector development*	0.0%	16.7%	33.3%	0.0%	18.2%	12.5%	12.5%	13.0%	27.9%
Social protection*	58.3%	41.7%	10.3%	18.2%	18.2%	37.5%	47.5%	56.5%	35.9%
Gender equity*	8.3%	8.3%	25.6%	36.4%	0.0%	28.1%	5.0%	0.0%	5.8%
Education	25.0%	25.0%	7.7%	27.3%	18.2%	6.3%	17.5%	17.4%	13.8%
Public sector governance/reform	16.7%	8.3%	25.6%	9.1%	27.3%	15.6%	17.5%	8.7%	24.9%
Food security	8.3%	8.3%	12.8%	0.0%	18.2%	15.6%	10.0%	0.0%	0.0%
Urban development	8.3%	8.3%	0.0%	27.3%	0.0%	15.6%	12.5%	8.7%	5.5%
Water and sanitation	8.3%	0.0%	5.1%	9.1%	18.2%	0.0%	5.0%	0.0%	8.3%
Regional conflict and tensions	0.0%	8.3%	2.6%	0.0%	0.0%	3.1%	5.0%	0.0%	0.0%
Job creation/employment	16.7%	25.0%	5.1%	9.1%	27.3%	9.4%	12.5%	30.4%	11.0%
Health*	75.0%	33.3%	0.0%	18.2%	27.3%	3.1%	10.0%	30.4%	11.0%
Access to market and finance	0.0%	0.0%	0.0%	9.1%	0.0%	6.3%	0.0%	4.3%	5.5%
Disaster risk management	0.0%	8.3%	5.1%	0.0%	0.0%	9.4%	5.0%	0.0%	5.8%
Judiciary reform	0.0%	0.0%	7.7%	0.0%	0.0%	6.3%	0.0%	0.0%	0.0%
Climate change	8.3%	8.3%	10.3%	18.2%	9.1%	12.5%	0.0%	0.0%	13.8%
Agriculture and rural development	0.0%	8.3%	20.5%	27.3%	9.1%	12.5%	17.5%	30.4%	5.5%
Gender based violence*	8.3%	0.0%	25.6%	0.0%	0.0%	18.8%	5.0%	4.3%	5.5%
Transport	0.0%	8.3%	10.3%	9.1%	0.0%	12.5%	12.5%	4.3%	16.6%
Trade and exports	0.0%	8.3%	7.7%	18.2%	9.1%	6.3%	0.0%	0.0%	22.4%
Natural resource management	8.3%	0.0%	10.3%	18.2%	0.0%	6.3%	0.0%	4.3%	8.3%
Poverty reduction	0.0%	16.7%	5.1%	18.2%	36.4%	12.5%	15.0%	21.7%	30.4%
Anti corruption*	0.0%	0.0%	0.0%	9.1%	18.2%	3.1%	0.0%	0.0%	0.0%
Economic growth	0.0%	8.3%	5.1%	0.0%	0.0%	6.3%	7.5%	8.7%	0.0%
Local governance and institutions	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Equality of opportunity	0.0%	0.0%	0.0%	0.0%	9.1%	0.0%	0.0%	4.3%	0.0%
Information and communications technology	0.0%	0.0%	2.6%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%

*Significantly different between stakeholder groups

**A. General Issues facing Djibouti (continued)**

When considering the characteristics of a fragile state, please identify which of the following best illustrate fragility in Djibouti. (Choose no more than TWO)

Percentage of Respondents (Responses combined)	Office of the President/Prime Minister/Minister	Office of Parliamentarian	Employee of a Ministry	PMU/ Consultant	Bilateral/ Multilateral Agency	Private Sector/ Financial Sector/ Private Bank	CSO	Academia/ Research Institute/ Think Tank	Other
None. I do not consider Djibouti a fragile state.*	72.7%	66.7%	12.8%	9.1%	0.0%	35.5%	50.0%	43.5%	29.8%
Policy inconsistency	9.1%	25.0%	20.5%	18.2%	0.0%	12.9%	27.5%	26.1%	26.5%
Weak social cohesion	9.1%	8.3%	33.3%	45.5%	11.1%	16.1%	12.5%	21.7%	40.4%
Weak institutional capacity*	9.1%	8.3%	46.2%	27.3%	66.7%	35.5%	7.5%	4.3%	16.9%
Food insecurity*	0.0%	8.3%	28.2%	9.1%	33.3%	12.9%	2.5%	8.7%	9.9%
High levels of corruption	0.0%	8.3%	15.4%	27.3%	33.3%	32.3%	17.5%	4.3%	19.9%
Weak accountability	9.1%	8.3%	23.1%	9.1%	22.2%	16.1%	12.5%	26.1%	0.0%
Lack of security	0.0%	0.0%	10.3%	9.1%	0.0%	3.2%	2.5%	4.3%	16.9%
Political uncertainty*	0.0%	0.0%	12.8%	18.2%	11.1%	0.0%	2.5%	0.0%	0.0%
Lack of access to development finance*	9.1%	0.0%	0.0%	9.1%	22.2%	0.0%	0.0%	4.3%	0.0%
Other	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%

*Significantly different between stakeholder groups

B. Overall Attitudes toward the World Bank Group

	Office of the President/Prime Minister/Minister			Office of Parliamentarian			Employee of a Ministry			PMU/Consultant on a WBG- supported Project			Bilateral/ Multilateral Agency			Private Sector/ Financial Sector/ Private Bank			CSO			Academia/ Research Institute/ Think Tank			Other		
	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD
How familiar are you with the work of the World Bank Group in Djibouti?*	14	6.17	0.39	13	5.85	0.99	42	6.83	1.37	12	6.91	1.57	9	5.44	2.60	28	6.22	1.46	35	5.98	0.86	25	6.43	0.59	18	6.24	1.23

(1-Not familiar at all, 10-Extremely familiar) *Significantly different between stakeholder groups

	Office of the President/Prime Minister/Minister			Office of Parliamentarian			Employee of a Ministry			PMU/Consultant on a WBG- supported Project			Bilateral/ Multilateral Agency			Private Sector/ Financial Sector/ Private Bank			CSO			Academia/ Research Institute/ Think Tank			Other		
	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD
Overall, please rate your impression of the World Bank Group's effectiveness in Djibouti	14	6.42	0.66	12	6.83	0.94	40	6.82	1.81	11	7.30	1.76	8	6.25	2.12	27	6.39	1.46	35	6.35	1.19	25	6.57	0.79	18	6.63	1.17

(1-Not effective at all, 10-Very effective)

	Office of the President/Prime Minister/Minister			Office of Parliamentarian			Employee of a Ministry			PMU/Consultant on a WBG- supported Project			Bilateral/ Multilateral Agency			Private Sector/ Financial Sector/ Private Bank			CSO			Academia/ Research Institute/ Think Tank			Other		
	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD
To what extent do you believe the World Bank Group's staff is well prepared to help Djibouti solve its most complicated development challenges?*	13	6.09	0.30	12	6.50	1.31	37	6.51	2.00	12	7.73	1.27	8	6.50	1.69	27	5.65	1.77	35	6.07	1.12	25	6.43	0.51	18	6.30	0.93

(1-To no degree at all, 10-To a very significant degree) *Significantly different between stakeholder groups

**B. Overall Attitudes toward the World Bank Group (continued)**

When thinking about how the World Bank Group can have the most impact on development results in Djibouti, in which sectors do you believe the World Bank Group should focus most of its resources in Djibouti? (Choose no more than THREE)

Percentage of Respondents (Responses combined)	Office of the President/Prime Minister/Minister	Office of Parliamentarian	Employee of a Ministry	PMU/ Consultant	Bilateral/ Multilateral Agency	Private Sector/ Financial Sector/ Private Bank	CSO	Academia/ Research Institute/ Think Tank	Other
Public sector governance/reform*	9.1%	0.0%	10.0%	18.2%	33.3%	31.3%	47.5%	21.7%	8.3%
Gender equity*	9.1%	38.5%	37.5%	0.0%	0.0%	15.6%	10.0%	4.3%	22.1%
Regional conflict and tensions	0.0%	7.7%	12.5%	9.1%	0.0%	6.3%	10.0%	8.7%	14.1%
Pollution*	0.0%	23.1%	17.5%	0.0%	0.0%	12.5%	2.5%	0.0%	11.0%
Energy*	36.4%	0.0%	30.0%	27.3%	0.0%	18.8%	5.0%	4.3%	8.3%
Water and sanitation	9.1%	15.4%	25.0%	18.2%	0.0%	21.9%	7.5%	13.0%	11.3%
Job creation/employment*	0.0%	23.1%	12.5%	27.3%	55.6%	15.6%	20.0%	8.7%	27.6%
Health*	81.8%	30.8%	22.5%	27.3%	44.4%	3.1%	37.5%	39.1%	13.8%
Access to market and finance	18.2%	7.7%	15.0%	0.0%	0.0%	18.8%	5.0%	0.0%	5.5%
Social protection	9.1%	23.1%	12.5%	27.3%	11.1%	12.5%	22.5%	26.1%	11.3%
Private sector development	0.0%	0.0%	2.5%	18.2%	22.2%	9.4%	2.5%	4.3%	8.3%
Education*	45.5%	7.7%	7.5%	9.1%	11.1%	3.1%	7.5%	17.4%	19.3%
Global/regional integration	0.0%	0.0%	0.0%	0.0%	0.0%	6.3%	0.0%	0.0%	0.0%
Food security*	0.0%	0.0%	2.5%	9.1%	22.2%	0.0%	0.0%	0.0%	0.0%
Urban development	0.0%	15.4%	0.0%	0.0%	11.1%	0.0%	2.5%	0.0%	5.5%
Climate change*	9.1%	0.0%	0.0%	0.0%	0.0%	0.0%	2.5%	0.0%	13.8%
Agriculture and rural development*	18.2%	23.1%	12.5%	27.3%	11.1%	15.6%	15.0%	69.6%	19.6%
Local governance and institutions	9.1%	7.7%	2.5%	18.2%	11.1%	9.4%	20.0%	4.3%	25.2%
Economic growth	9.1%	15.4%	22.5%	18.2%	11.1%	21.9%	10.0%	17.4%	8.3%
Gender based violence	9.1%	7.7%	22.5%	18.2%	0.0%	18.8%	2.5%	0.0%	8.3%
Judiciary reform	0.0%	0.0%	12.5%	0.0%	0.0%	6.3%	2.5%	0.0%	0.0%
Disaster risk management	0.0%	7.7%	2.5%	0.0%	0.0%	9.4%	2.5%	13.0%	5.5%
Equality of opportunity	0.0%	0.0%	7.5%	0.0%	11.1%	9.4%	0.0%	0.0%	0.0%
Information and communications technology*	0.0%	7.7%	2.5%	0.0%	0.0%	15.6%	5.0%	0.0%	24.9%
Transport	0.0%	15.4%	2.5%	9.1%	0.0%	3.1%	0.0%	0.0%	0.0%
Trade and exports	0.0%	0.0%	2.5%	0.0%	0.0%	3.1%	0.0%	0.0%	0.0%
Natural resource management	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	5.0%	0.0%	0.0%
Poverty reduction*	0.0%	15.4%	0.0%	18.2%	22.2%	3.1%	7.5%	21.7%	27.9%
Anti corruption	0.0%	0.0%	2.5%	0.0%	22.2%	3.1%	5.0%	0.0%	0.0%

*Significantly different between stakeholder groups

**B. Overall Attitudes toward the World Bank Group (continued)**

When thinking about the World Bank Group's role, which activity do you believe is of greatest VALUE and which activity is of second greatest value in Djibouti?

Greatest Value Percentage of Respondents	Office of the President/Prime Minister/Minister	Office of Parliamentarian	Employee of a Ministry	PMU/ Consultant	Bilateral/ Multilateral Agency	Private Sector/ Financial Sector/ Private Bank	CSO	Academia/ Research Institute/ Think Tank	Other
Bringing together different groups of stakeholders	0.0%	0.0%	6.7%	14.3%	0.0%	0.0%	2.7%	0.0%	0.0%
Capacity development related to World Bank Group supported projects*	0.0%	20.0%	33.3%	14.3%	12.5%	4.5%	16.2%	0.0%	0.0%
Technical assistance*	33.3%	30.0%	26.7%	14.3%	12.5%	13.6%	29.7%	41.2%	89.7%
Policy advice, studies, analyses	16.7%	10.0%	33.3%	0.0%	25.0%	45.5%	24.3%	29.4%	10.3%
Financial resources	25.0%	10.0%	0.0%	42.9%	25.0%	13.6%	16.2%	11.8%	0.0%
Data and statistics	0.0%	0.0%	0.0%	0.0%	0.0%	13.6%	8.1%	5.9%	0.0%
Promoting knowledge sharing	8.3%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	5.9%	0.0%
Implementation support*	16.7%	30.0%	0.0%	0.0%	25.0%	4.5%	2.7%	0.0%	0.0%
Mobilizing third party financial resources	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Donor coordination*	0.0%	0.0%	0.0%	14.3%	0.0%	0.0%	0.0%	0.0%	0.0%
Strategy formulation	0.0%	0.0%	0.0%	0.0%	0.0%	4.5%	0.0%	5.9%	0.0%
Other	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%

*Significantly different between stakeholder groups

2nd Greatest Value Percentage of Respondents	Office of the President/Prime Minister/Minister	Office of Parliamentarian	Employee of a Ministry	PMU/ Consultant	Bilateral/ Multilateral Agency	Private Sector/ Financial Sector/ Private Bank	CSO	Academia/ Research Institute/ Think Tank	Other
Bringing together different groups of stakeholders	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	2.6%	0.0%	0.0%
Capacity development related to World Bank Group supported projects	8.3%	9.1%	0.0%	0.0%	12.5%	4.3%	0.0%	0.0%	6.6%
Technical assistance*	0.0%	18.2%	0.0%	42.9%	25.0%	4.3%	0.0%	5.6%	0.0%
Policy advice, studies, analyses	0.0%	0.0%	8.3%	0.0%	0.0%	0.0%	2.6%	0.0%	0.0%
Financial resources*	25.0%	0.0%	25.0%	28.6%	37.5%	13.0%	5.3%	0.0%	21.8%
Data and statistics*	0.0%	27.3%	25.0%	0.0%	12.5%	8.7%	5.3%	5.6%	0.0%
Promoting knowledge sharing	0.0%	0.0%	16.7%	0.0%	0.0%	13.0%	13.2%	11.1%	18.7%
Implementation support*	25.0%	18.2%	8.3%	0.0%	0.0%	30.4%	31.6%	50.0%	52.9%
Mobilizing third party financial resources*	25.0%	27.3%	8.3%	14.3%	0.0%	21.7%	36.8%	16.7%	0.0%
Donor coordination	16.7%	0.0%	4.2%	14.3%	0.0%	0.0%	2.6%	5.6%	0.0%
Strategy formulation	0.0%	0.0%	4.2%	0.0%	12.5%	4.3%	0.0%	5.6%	0.0%
Other	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%

*Significantly different between stakeholder groups

**B. Overall Attitudes toward the World Bank Group (continued)**

Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in Djibouti? (Choose no more than TWO)

Percentage of Respondents (Responses combined)	Office of the President/Prime Minister/Minister	Office of Parliamentarian	Employee of a Ministry	PMU/ Consultant	Bilateral/ Multilateral Agency	Private Sector/ Financial Sector/ Private Bank	CSO	Academia/ Research Institute/ Think Tank	Other
Not enough public disclosure of its work*	16.7%	8.3%	2.9%	9.1%	0.0%	12.5%	15.8%	30.4%	0.0%
Not exploring alternative policy options	8.3%	0.0%	37.1%	27.3%	0.0%	15.6%	21.1%	13.0%	25.2%
Not adequately sensitive to political/social realities in Djibouti*	75.0%	75.0%	37.1%	9.1%	0.0%	21.9%	34.2%	26.1%	41.7%
Not collaborating enough with private sector	16.7%	0.0%	20.0%	18.2%	0.0%	21.9%	10.5%	21.7%	19.6%
Not willing to honestly criticize policies and reform efforts in the country	0.0%	8.3%	22.9%	18.2%	12.5%	12.5%	2.6%	13.0%	8.3%
Staff too inaccessible*	0.0%	25.0%	25.7%	27.3%	25.0%	18.8%	2.6%	0.0%	16.6%
Not adequately collaborating with organizations such as bilaterals, multilaterals, trust funds, UN agencies*	0.0%	16.7%	14.3%	0.0%	75.0%	28.1%	10.5%	13.0%	5.5%
Not aligned with country priorities	8.3%	16.7%	8.6%	9.1%	0.0%	25.0%	10.5%	17.4%	0.0%
Too influenced by developed countries	16.7%	8.3%	11.4%	9.1%	0.0%	9.4%	31.6%	17.4%	39.0%
World Bank Group's processes too slow	0.0%	16.7%	2.9%	9.1%	12.5%	21.9%	15.8%	21.7%	0.0%
World Bank Group's processes too complex	16.7%	8.3%	2.9%	0.0%	12.5%	6.3%	5.3%	17.4%	13.8%
Not sufficiently focused on results	8.3%	0.0%	8.6%	18.2%	0.0%	3.1%	10.5%	4.3%	5.5%
Not in it for the long term*	16.7%	16.7%	2.9%	9.1%	0.0%	0.0%	7.9%	0.0%	24.8%
Its advice and strategies do not lend themselves to practical problem solving*	16.7%	0.0%	0.0%	18.2%	0.0%	3.1%	5.3%	0.0%	0.0%
Not collaborating enough with civil society	0.0%	0.0%	2.9%	9.1%	12.5%	0.0%	7.9%	0.0%	0.0%
Arrogant in its approach*	0.0%	0.0%	0.0%	0.0%	12.5%	0.0%	0.0%	0.0%	0.0%
Inadequate World Bank Group's staffing in Djibouti	0.0%	0.0%	0.0%	0.0%	12.5%	0.0%	2.6%	4.3%	0.0%
The credibility of its knowledge/data	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Other*	0.0%	0.0%	0.0%	9.1%	0.0%	0.0%	0.0%	0.0%	0.0%
Don't know	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%

*Significantly different between stakeholder groups

To what extent do you believe that the World Bank Group's work and support help the poorest in Djibouti?* (Select only ONE response)

Percentage of Respondents	Office of the President/Prime Minister/Minister	Office of Parliamentarian	Employee of a Ministry	PMU/ Consultant	Bilateral/ Multilateral Agency	Private Sector/ Financial Sector/ Private Bank	CSO	Academia/ Research Institute/ Think Tank	Other
To a fully sufficient degree	35.7%	38.5%	10.0%	9.1%	12.5%	11.1%	9.1%	20.8%	22.2%
To a somewhat sufficient degree	57.1%	53.8%	52.5%	45.5%	37.5%	37.0%	75.8%	50.0%	55.6%
To a somewhat insufficient degree	7.1%	0.0%	37.5%	27.3%	37.5%	40.7%	12.1%	12.5%	22.2%
To a very insufficient degree	0.0%	0.0%	0.0%	18.2%	12.5%	7.4%	3.0%	12.5%	0.0%
Don't know	0.0%	7.7%	0.0%	0.0%	0.0%	3.7%	0.0%	4.2%	0.0%

*Significantly different between stakeholder groups



B. Overall Attitudes toward the World Bank Group (continued)

In addition to the regular relations with the national government, which TWO of the following groups should the World Bank Group collaborate with more in your country?
(Choose no more than TWO)

Percentage of Respondents (Responses combined)	Office of the President/Prime Minister/Minister	Office of Parliamentarian	Employee of a Ministry	PMU/ Consultant	Bilateral/ Multilateral Agency	Private Sector/ Financial Sector/ Private Bank	CSO	Academia/ Research Institute/ Think Tank	Other
Beneficiaries*	75.0%	38.5%	7.7%	45.5%	0.0%	21.9%	51.3%	47.8%	33.4%
Youth/university groups*	16.7%	15.4%	15.4%	9.1%	25.0%	9.4%	5.1%	47.8%	0.0%
Private sector*	50.0%	30.8%	48.7%	36.4%	25.0%	50.0%	15.4%	0.0%	22.1%
Local government	16.7%	15.4%	33.3%	9.1%	12.5%	40.6%	20.5%	8.7%	36.2%
Donor community*	0.0%	0.0%	17.9%	18.2%	37.5%	6.3%	0.0%	0.0%	8.3%
NGOs/Community Based Organizations*	8.3%	0.0%	10.3%	9.1%	0.0%	0.0%	66.7%	4.3%	0.0%
Academia/think tanks/research institutes*	8.3%	0.0%	2.6%	9.1%	12.5%	0.0%	0.0%	34.8%	5.8%
Parliament*	0.0%	23.1%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	5.5%
Foundations	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	5.8%
Media*	0.0%	7.7%	15.4%	18.2%	0.0%	18.8%	2.6%	0.0%	41.4%
Emerging donors*	0.0%	0.0%	25.6%	0.0%	0.0%	9.4%	0.0%	0.0%	8.3%
UN agencies*	16.7%	15.4%	17.9%	27.3%	62.5%	28.1%	12.8%	4.3%	24.9%
Regional organizations	8.3%	7.7%	0.0%	9.1%	25.0%	6.3%	2.6%	4.3%	8.3%
Other	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Don't know*	0.0%	23.1%	0.0%	9.1%	0.0%	3.1%	0.0%	0.0%	0.0%

*Significantly different between stakeholder groups

To what extent do you agree with the following statements about the World Bank Group's work in Djibouti? (1-Strongly disagree, 10-Strongly agree)

	Office of the President/Prime Minister/Minister			Office of Parliamentarian			Employee of a Ministry			PMU/Consultant on a WBG- supported Project			Bilateral/ Multilateral Agency			Private Sector/ Financial Sector/ Private Bank			CSO			Academia/ Research Institute/ Think Tank			Other		
	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD
Overall the World Bank Group currently plays a relevant role in development in Djibouti*	14	6.75	0.62	11	6.45	0.82	43	5.49	1.34	11	6.20	1.03	7	7.29	1.71	28	6.00	1.80	35	6.70	1.02	25	6.87	0.62	18	6.64	0.95
The World Bank Group's work is aligned with what I consider the development priorities for Djibouti*	14	6.58	0.51	11	6.27	1.42	43	5.29	1.69	11	5.90	1.66	7	8.00	1.73	27	5.55	1.77	34	6.54	1.10	25	6.78	0.52	18	6.30	1.11

*Significantly different between stakeholder groups



B. Overall Attitudes toward the World Bank Group (continued)

To what extent is the World Bank Group an effective development partner in Djibouti, in terms of each of the following? (1-To no degree at all, 10-To a very significant degree)

	Office of the President/Prime Minister/Minister			Office of Parliamentarian			Employee of a Ministry			PMU/Consultant on a WBG-supported Project			Bilateral/Multilateral Agency			Private Sector/Financial Sector/Private Bank			CSO			Academia/Research Institute/Think Tank			Other		
	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD
Responsiveness to needs*	14	6.08	0.66	11	6.73	0.47	42	5.22	1.48	9	5.67	1.00	7	5.71	2.87	20	5.09	1.48	24	5.96	1.26	23	5.95	0.74	18	5.97	1.22
Flexibility (in terms of the institution's products and services)	14	6.00	0.60	10	5.70	0.68	43	6.00	2.43	11	6.10	2.99	7	6.14	2.85	20	4.74	2.37	24	5.54	2.07	23	5.81	0.75	18	5.84	1.35
Flexibility (in terms of changing country circumstances)	14	6.00	0.60	10	6.60	1.65	42	6.68	1.70	8	5.63	2.26	7	6.57	2.57	19	6.14	3.16	24	6.32	1.55	22	5.60	0.88	18	6.10	1.25
Being inclusive*	14	6.08	0.66	10	5.90	1.10	41	6.10	1.59	11	5.80	2.14	7	6.57	2.37	21	7.42	2.17	24	6.21	1.29	23	5.52	1.08	18	6.21	1.48
Openness (sharing data and other information)	14	6.25	0.75	9	6.22	1.48	43	6.05	2.17	8	7.00	2.72	7	5.71	2.81	20	6.17	2.17	24	5.96	1.09	22	5.65	0.93	18	6.92	1.74
Collaboration with the Government*	14	6.17	0.93	10	6.40	1.35	42	6.30	2.16	9	6.33	1.11	7	8.29	1.11	19	6.36	1.79	24	5.93	1.54	22	5.75	0.91	17	6.73	1.11
The speed in which it gets things accomplished on the ground	14	6.00	0.73	10	6.30	1.42	41	5.77	2.02	11	6.60	2.16	7	6.14	2.34	20	5.48	1.86	24	5.78	1.74	23	5.57	0.92	18	6.27	1.49
Helping to bring discipline/effective supervision to implementation of investment projects*	14	5.92	0.66	10	6.50	1.08	40	5.68	1.89	9	7.67	1.58	6	7.00	1.27	21	5.54	2.54	24	6.00	1.83	22	5.70	0.86	18	5.67	1.61
Collaboration with civil society*	14	5.67	1.29	10	6.20	1.23	41	6.72	2.06	11	5.70	1.63	7	4.57	2.44	21	5.79	2.49	24	6.00	1.50	23	5.48	0.98	18	5.42	1.01
Staff accessibility*	14	6.08	0.66	9	5.33	1.12	41	6.74	2.23	9	6.89	2.08	7	5.00	3.22	20	7.35	2.39	24	5.89	1.37	23	5.76	0.83	17	5.19	1.77
Collaboration with other donors and development partners*	14	6.00	0.60	10	6.60	1.84	40	6.66	1.96	9	5.00	1.99	7	4.86	2.91	21	6.38	2.31	24	6.04	1.56	23	5.24	1.22	17	5.64	1.76
Collaboration with the private sector	14	6.00	0.60	9	5.78	1.20	40	6.50	2.33	8	5.75	2.24	7	5.29	2.63	18	5.86	2.25	23	5.46	1.31	23	5.57	0.87	17	5.49	1.42
Collaboration with the UN	14	5.92	0.66	9	6.11	2.03	40	6.32	2.23	8	7.25	2.18	7	4.43	3.05	20	6.00	1.94	24	5.81	1.85	23	5.43	0.98	18	5.64	2.01
Straightforwardness and honesty	14	6.08	0.79	9	6.44	1.67	39	6.19	2.13	11	6.70	2.26	7	5.43	3.21	18	6.24	2.50	24	5.89	1.05	22	5.80	1.05	18	6.49	1.51
Treating clients and stakeholders in Djibouti with respect	14	6.08	0.66	10	6.90	1.29	43	6.20	1.95	11	7.30	1.63	7	5.57	2.76	22	6.40	2.54	23	5.58	1.51	23	5.62	1.16	18	5.95	1.53
Being a long-term partner	14	6.17	1.11	10	6.40	1.51	43	6.17	2.03	8	7.50	2.13	7	7.43	2.15	20	6.78	2.18	24	5.79	1.37	22	6.25	1.44	18	6.75	1.50

*Significantly different between stakeholder groups

To what extent does the World Bank Group partner with the right people to support work on the ground in Djibouti? (Select only ONE response)

Percentage of Respondents	Office of the President/Prime Minister/Minister	Office of Parliamentarian	Employee of a Ministry	PMU/Consultant	Bilateral/Multilateral Agency	Private Sector/Financial Sector/Private Bank	CSO	Academia/Research Institute/Think Tank	Other
Nearly never	0.0%	23.1%	7.0%	9.1%	0.0%	0.0%	5.6%	4.2%	5.6%
Rarely	0.0%	15.4%	46.5%	27.3%	28.6%	3.6%	2.8%	0.0%	0.0%
Sometimes	46.2%	15.4%	32.6%	45.5%	42.9%	60.7%	41.7%	25.0%	27.8%
Nearly always	46.2%	23.1%	9.3%	18.2%	14.3%	25.0%	41.7%	37.5%	61.1%
Don't know	7.7%	23.1%	4.7%	0.0%	14.3%	10.7%	8.3%	25.0%	5.6%
Prefer not to answer	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	8.3%	0.0%

*Significantly different between stakeholder groups

**B. Overall Attitudes toward the World Bank Group (continued)**

Which TWO organizations do you think it is most valuable for the World Bank Group to collaborate with to tackle fragility in Djibouti? (Select no more than TWO)

Percentage of Respondents (Responses combined)	Office of the President/Prime Minister/Minister	Office of Parliamentarian	Employee of a Ministry	PMU/ Consultant	Bilateral/ Multilateral Agency	Private Sector/ Financial Sector/ Private Bank	CSO	Academia/ Research Institute/ Think Tank	Other
World Food Program (WFP)*	0.0%	30.8%	4.9%	27.3%	14.3%	6.7%	2.5%	0.0%	15.1%
World Health Organization (WHO)*	0.0%	30.8%	36.6%	36.4%	0.0%	23.3%	5.0%	13.0%	36.5%
United Nations Development Program (UNDP)*	41.7%	46.2%	46.3%	18.2%	42.9%	20.0%	22.5%	52.2%	75.6%
United Nations Office for Projects Service (UNOPS)	16.7%	15.4%	24.4%	27.3%	0.0%	23.3%	5.0%	4.3%	9.0%
United Nations High Commissioner for Refugees (UNHCR)*	0.0%	7.7%	26.8%	27.3%	14.3%	36.7%	12.5%	8.7%	12.4%
The United Nations International Children's Emergency Fund (UNICEF)*	0.0%	0.0%	48.8%	45.5%	42.9%	26.7%	17.5%	4.3%	15.4%
None. I don't believe the World Bank Group needs to partner with the UN organizations.	16.7%	0.0%	4.9%	9.1%	0.0%	6.7%	5.0%	0.0%	0.0%
Don't know*	33.3%	7.7%	2.4%	0.0%	42.9%	26.7%	57.5%	34.8%	0.0%

*Significantly different between stakeholder groups

When World Bank Group assisted reform efforts fail or are slow to take place, which of the following would you attribute this to? (Choose no more than THREE)

Percentage of Respondents (Responses combined)	Office of the President/Prime Minister/Minister	Office of Parliamentarian	Employee of a Ministry	PMU/ Consultant	Bilateral/ Multilateral Agency	Private Sector/ Financial Sector/ Private Bank	CSO	Academia/ Research Institute/ Think Tank	Other
Inadequate funding*	83.3%	69.2%	7.3%	18.2%	0.0%	23.3%	40.0%	82.6%	50.0%
There is not an adequate level of citizen/civil society participation*	16.7%	23.1%	29.3%	27.3%	42.9%	10.0%	22.5%	8.7%	53.1%
Poor donor coordination*	0.0%	15.4%	39.0%	36.4%	57.1%	26.7%	12.5%	4.3%	8.3%
Reforms are not well thought out in light of country challenges*	0.0%	15.4%	26.8%	36.4%	14.3%	40.0%	10.0%	13.0%	11.3%
The World Bank Group does not provide the government with consistent support throughout the reform effort*	0.0%	30.8%	51.2%	27.3%	0.0%	23.3%	25.0%	21.7%	16.6%
Political pressures and obstacles	25.0%	15.4%	34.1%	27.3%	28.6%	40.0%	17.5%	13.0%	19.6%
Poor coordination within the local authorities	16.7%	38.5%	24.4%	36.4%	14.3%	26.7%	5.0%	30.4%	33.1%
There is an inadequate level of private sector participation and support*	50.0%	7.7%	31.7%	9.1%	0.0%	26.7%	20.0%	13.0%	8.3%
The World Bank Group is not sensitive enough to political/social realities on the ground	25.0%	30.8%	19.5%	36.4%	28.6%	43.3%	40.0%	34.8%	36.2%
Lack of/inadequate levels of capacity at local authority level	25.0%	15.4%	17.1%	18.2%	42.9%	13.3%	37.5%	21.7%	30.4%
Corruption	0.0%	0.0%	12.2%	9.1%	14.3%	0.0%	7.5%	0.0%	8.3%
Poor coordination within the World Bank Group	0.0%	7.7%	0.0%	9.1%	14.3%	0.0%	5.0%	0.0%	0.0%
Other	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%

*Significantly different between stakeholder groups

**C. World Bank Group's Effectiveness and Results**

	Office of the President/Prime Minister/Minister			Office of Parliamentarian			Employee of a Ministry			PMU/Consultant on a WBG-supported Project			Bilateral/Multilateral Agency			Private Sector/Financial Sector/Private Bank			CSO			Academia/Research Institute/Think Tank			Other		
	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD
To what extent does the World Bank Group's work help to achieve development results in Djibouti?*	14	6.33	0.49	12	7.25	0.97	42	7.57	1.34	9	7.00	1.87	6	7.33	1.51	28	6.66	1.50	34	6.59	1.19	23	6.86	0.48	17	7.00	1.03

(1-To no degree at all, 10-To a very significant degree) *Significantly different between stakeholder groups

	Office of the President/Prime Minister/Minister			Office of Parliamentarian			Employee of a Ministry			PMU/Consultant on a WBG-supported Project			Bilateral/Multilateral Agency			Private Sector/Financial Sector/Private Bank			CSO			Academia/Research Institute/Think Tank			Other		
	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD
To what extent does the World Bank Group help to build/strengthen existing country systems in Djibouti?*	14	6.17	0.57	12	6.83	0.94	42	6.55	1.62	12	8.00	1.48	6	6.83	1.84	28	6.34	1.64	32	6.19	0.74	23	6.71	0.56	17	6.47	0.84

(1-To no degree at all, 10-To a very significant degree) *Significantly different between stakeholder groups

To what extent do you agree with the following statements about the World Bank Group in Djibouti? (1-Strongly disagree, 10-Strongly agree)

	Office of the President/Prime Minister/Minister			Office of Parliamentarian			Employee of a Ministry			PMU/Consultant on a WBG-supported Project			Bilateral/Multilateral Agency			Private Sector/Financial Sector/Private Bank			CSO			Academia/Research Institute/Think Tank			Other		
	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD
The World Bank Group's financial instruments meet the needs of Djibouti	13	6.45	0.52	7	5.86	1.87	42	6.08	1.84	11	5.40	1.35	5	5.80	2.28	27	5.58	1.44	13	6.13	1.41	17	6.19	0.75	11	5.86	0.96
The World Bank Group meets Djibouti's needs for knowledge services	13	6.27	0.64	8	5.63	2.33	43	5.93	1.90	11	6.20	2.09	6	6.67	1.97	27	5.35	1.63	14	6.13	1.90	17	6.06	0.85	11	6.00	1.00

	Office of the President/Prime Minister/Minister			Office of Parliamentarian			Employee of a Ministry			PMU/Consultant on a WBG-supported Project			Bilateral/Multilateral Agency			Private Sector/Financial Sector/Private Bank			CSO			Academia/Research Institute/Think Tank			Other		
	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD
How effectively do the World Bank Group's Systematic Country Diagnosis and Country Partnership Framework activities support Djibouti's efforts to manage crisis related risks?*	10	6.00	0.50	6.00	8.33	0.82	41	8.67	0.90	11	6.90	2.84	3.00	5.67	2.52	25	7.69	1.37	10	7.67	1.38	3	6.00	0.98	10	7.48	1.26

(1-Not effectively at all, 10-Very effectively) *Significantly different between stakeholder groups

**C. World Bank Group's Effectiveness and Results (continued)**

When considering the World Bank Group's emphasis on risk preparedness and prevention, which of the following statements best describes recent WBG's activities?* (Select only one response)

Percentage of Respondents									
The World Bank Group is providing less valuable support than in the past, to enhance the Djibouti's ability to systematically identify and monitor risks by drawing on the best data, technology, and knowledge	0.0%	25.0%	34.9%	40.0%	20.0%	12.0%	8.8%	8.3%	5.6%
The World Bank Group is providing more valuable support than in the past, to enhance the Djibouti's ability to systematically identify and monitor risks by drawing on the best data, technology, and knowledge	85.7%	66.7%	60.5%	40.0%	20.0%	76.0%	70.6%	79.2%	94.4%
The World Bank Group's approach and work related to systematically identifying and monitoring risks in Djibouti has remained constant	14.3%	0.0%	0.0%	10.0%	0.0%	4.0%	5.9%	0.0%	0.0%
Don't know	0.0%	8.3%	4.7%	10.0%	60.0%	8.0%	14.7%	12.5%	0.0%

*Significantly different between stakeholder groups

D. The World Bank Group's Knowledge Work and Activities

	Office of the President/Prime Minister/Minister			Office of Parliamentarian			Employee of a Ministry			PMU/Consultant on a WBG-supported Project			Bilateral/Multilateral Agency			Private Sector/Financial Sector/Private Bank			CSO			Academia/Research Institute/Think Tank			Other		
	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD
Overall, how significant a contribution do you believe the World Bank Group's knowledge work and activities make to development results in your country?*	14	6.50	0.67	12	7.00	1.60	43	7.93	1.31	12	7.64	2.20	4	5.75	2.36	27	7.87	1.50	30	6.97	1.17	23	6.48	0.75	18	7.34	1.26
Overall, how would you rate the technical quality of the World Bank Group's knowledge work and activities?	14	6.58	0.51	12	7.08	1.44	41	7.28	1.54	11	6.40	2.06	4	6.75	2.22	28	7.16	1.20	30	6.79	0.92	23	6.52	0.81	18	6.89	0.96

(1-Not significant at all, 10-Very significant; 1-Very low technical quality, 10-Very high technical quality)

*Significantly different between stakeholder groups



E. Working with the World Bank Group

When working with the World Bank Group on programs, projects and other activities, do you believe that the team ...?* (Select only ONE response)

Percentage of Respondents									
Almost never has the right skills mix to tackle the challenges of fragility	0.0%	7.7%	7.1%	11.1%	0.0%	0.0%	0.0%	0.0%	0.0%
Rarely has the right skills mix to tackle the challenges of fragility	7.1%	15.4%	38.1%	44.4%	16.7%	3.7%	6.3%	0.0%	22.2%
Sometimes has the right skills mix to tackle the challenges of fragility	50.0%	23.1%	47.6%	44.4%	0.0%	55.6%	37.5%	50.0%	11.1%
Almost always has the right skills mix to tackle the challenges of fragility	35.7%	23.1%	2.4%	0.0%	50.0%	33.3%	43.8%	25.0%	61.1%
Don't know	7.1%	30.8%	0.0%	0.0%	33.3%	7.4%	12.5%	20.8%	0.0%
Prefer not to answer	0.0%	0.0%	4.8%	0.0%	0.0%	0.0%	0.0%	4.2%	5.6%

*Significantly different between stakeholder groups

To what extent do you agree/disagree with the following statements? (1-Strongly disagree, 10-Strongly agree)

	Office of the President/Prime Minister/Minister			Office of Parliamentarian			Employee of a Ministry			PMU/Consultant on a WBG-supported Project			Bilateral/Multilateral Agency			Private Sector/Financial Sector/Private Bank			CSO			Academia/Research Institute/Think Tank			Other		
	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD
The World Bank Group disburses funds promptly	10	6.33	0.86	8	6.13	0.99	42	6.25	1.37	11	5.60	1.64	4	7.75	2.06	24	6.26	1.23	12	5.50	1.66	13	6.00	1.04	12	6.12	0.76
The World Bank Group effectively monitors and evaluates the projects and programs it supports	10	6.44	0.72	8	6.25	0.89	43	5.90	1.76	12	6.55	2.01	3	6.67	3.22	24	5.26	1.32	11	5.31	1.39	13	5.83	0.83	18	6.65	0.88
The World Bank Group's approvals and reviews are done in a timely fashion	10	6.11	0.78	8	6.13	1.81	41	6.28	2.39	11	5.50	1.90	4	7.25	0.96	24	5.00	2.49	11	5.54	1.62	15	5.64	1.08	17	6.17	1.02
The World Bank Group's "Safeguard Policy" requirements are reasonable	10	6.33	0.86	9	6.78	2.28	41	6.92	2.26	11	6.50	1.90	3	8.00	1.00	23	5.38	2.85	11	6.62	1.51	15	5.50	1.28	18	6.62	1.69
The World Bank Group's conditions on its lending are reasonable	10	6.22	0.83	7	7.43	1.62	38	7.03	1.86	9	6.11	2.36	4	7.75	1.26	23	7.15	2.47	11	6.46	1.52	11	5.90	1.19	14	6.10	1.41
The World Bank Group takes decisions quickly in Djibouti*	10	6.11	0.78	8	7.75	1.28	41	6.74	2.23	8	5.38	2.19	4	6.00	1.83	22	7.32	1.85	10	5.64	1.64	14	5.31	1.60	15	6.02	0.87
Working with the World Bank Group increases Djibouti's institutional capacity	10	6.22	0.66	9	6.89	1.36	42	6.85	2.37	11	6.90	2.28	4	6.00	1.83	23	6.73	1.74	12	5.71	1.95	14	5.69	1.25	18	6.01	1.44
Where country systems are adequate, the World Bank Group makes appropriate use of them	10	6.44	0.72	8	7.25	1.49	42	6.43	1.92	9	5.89	1.36	4	7.25	0.96	24	6.04	1.75	11	6.23	1.49	15	5.57	1.09	12	7.09	1.45

*Significantly different between stakeholder groups

	Office of the President/Prime Minister/Minister			Office of Parliamentarian			Employee of a Ministry			PMU/Consultant on a WBG-supported Project			Bilateral/Multilateral Agency			Private Sector/Financial Sector/Private Bank			CSO			Academia/Research Institute/Think Tank			Other		
	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD
To what extent do you believe the World Bank Group is adequately staffed in Djibouti?*	12	6.10	0.99	10	7.00	1.89	43	7.51	1.63	9	6.22	2.67	5	5.80	2.59	26	7.37	1.43	17	6.42	1.75	16	5.93	1.03	17	6.71	0.95

(1-To no degree at all, 10-To a very significant degree) *Significantly different between stakeholder groups

**F. The Future Role of the World Bank Group in Djibouti**Which of the following **SHOULD** the World Bank Group do to make itself of greater value in Djibouti? (Choose no more than TWO)

Percentage of Respondents (Responses combined)	Office of the President/Prime Minister/Minister	Office of Parliamentarian	Employee of a Ministry	PMU/ Consultant	Bilateral/ Multilateral Agency	Private Sector/ Financial Sector/ Private Bank	CSO	Academia/ Research Institute/ Think Tank	Other
Improve the quality of its experts as related to Djibouti's specific challenges	8.3%	7.7%	5.3%	0.0%	0.0%	3.4%	0.0%	9.1%	0.0%
Work more with civil society and beneficiary representatives	33.3%	23.1%	36.8%	18.2%	16.7%	13.8%	16.7%	22.7%	22.1%
Ensure greater selectivity in its work	16.7%	30.8%	39.5%	27.3%	0.0%	6.9%	19.4%	13.6%	27.9%
Help to bring discipline/effective supervision to implementation of World Bank Group projects	25.0%	23.1%	21.1%	9.1%	33.3%	31.0%	36.1%	18.2%	19.6%
Work faster	16.7%	7.7%	21.1%	27.3%	0.0%	27.6%	16.7%	13.6%	16.6%
Offer more innovative knowledge services	16.7%	7.7%	21.1%	36.4%	16.7%	6.9%	5.6%	4.5%	5.5%
Collaborate more effectively with Government clients	0.0%	7.7%	5.3%	0.0%	0.0%	24.1%	11.1%	4.5%	8.3%
Reduce the complexity of obtaining World Bank Group financing	16.7%	30.8%	10.5%	0.0%	0.0%	17.2%	8.3%	18.2%	14.1%
Increase technical assistance*	25.0%	23.1%	10.5%	18.2%	0.0%	13.8%	11.1%	13.6%	46.9%
Collaborate more effectively with organizations such as bilaterals, multilaterals, trust funds, UN agencies*	16.7%	23.1%	10.5%	36.4%	66.7%	27.6%	33.3%	22.7%	0.0%
Offer more innovative financial products	8.3%	0.0%	5.3%	0.0%	16.7%	13.8%	13.9%	9.1%	13.8%
Provide more adequate data/knowledge/statistics/figures on Djibouti's economy	16.7%	7.7%	5.3%	0.0%	33.3%	6.9%	8.3%	9.1%	0.0%
Improve the competitiveness of its financing compared to markets*	0.0%	7.7%	0.0%	0.0%	0.0%	3.4%	5.6%	27.3%	11.0%
Increase the level of capacity development in the country	0.0%	0.0%	5.3%	9.1%	0.0%	0.0%	8.3%	9.1%	5.8%
Leverage the private sector more	0.0%	0.0%	2.6%	9.1%	0.0%	3.4%	2.8%	4.5%	8.3%
Work more with private sector	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Increase the level of World Bank Group staffing in Djibouti's office*	0.0%	0.0%	0.0%	9.1%	16.7%	0.0%	0.0%	0.0%	0.0%
Other	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%

*Significantly different between stakeholder groups

**F. The Future Role of the World Bank Group in Djibouti (continued)****What should the World Bank Group do to improve collaboration with the UN in the field? (Choose no more than THREE)**

Percentage of Respondents (Responses combined)	Office of the President/Prime Minister/Minister	Office of Parliamentarian	Employee of a Ministry	PMU/ Consultant	Bilateral/ Multilateral Agency	Private Sector/ Financial Sector/ Private Bank	CSO	Academia/ Research Institute/ Think Tank	Other
Organize more joint meetings and missions with the UN*	50.0%	38.5%	10.3%	45.5%	16.7%	12.5%	15.4%	34.8%	39.5%
Collaborate on analysis, assessments and planning, including on rapid assessments on emerging crisis and changing circumstances when both institutions are engaged*	50.0%	53.8%	79.5%	63.6%	66.7%	50.0%	46.2%	26.1%	39.5%
Develop joint or complementary projects with the UN, leveraging each organization's comparative advantages	33.3%	53.8%	66.7%	72.7%	66.7%	62.5%	56.4%	39.1%	27.1%
Develop guidelines, framework and tools to facilitate operational cooperation and cross-financing	66.7%	53.8%	64.1%	27.3%	16.7%	75.0%	48.7%	47.8%	63.9%
Share more information about the World Bank Group's activities, products, and knowledge	50.0%	38.5%	48.7%	54.5%	16.7%	62.5%	56.4%	52.2%	36.1%
Involve UN experts to a greater degree in World Bank Group activities*	8.3%	38.5%	23.1%	18.2%	33.3%	12.5%	7.7%	34.8%	54.8%
Other	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	4.3%	0.0%

*Significantly different between stakeholder groups

**F. The Future Role of the World Bank Group in Djibouti (continued)**

To what degree does the World Bank Group support with its resources? (1-To no degree at all, 10-To a very significant degree)

	Office of the President/Prime Minister/Minister			Office of Parliamentarian			Employee of a Ministry			PMU/Consultant on a WBG-supported Project			Bilateral/Multilateral Agency			Private Sector/Financial Sector/Private Bank			CSO			Academia/Research Institute/Think Tank			Other		
	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD
Economic development*	12	6.80	0.42	10	6.70	1.57	41	7.44	1.43	11	6.90	1.85	3	9.00	1.00	20	7.04	2.08	16	6.39	1.58	14	6.23	0.83	14	6.29	1.54
Public financial management	12	6.70	0.48	10	5.60	1.17	41	6.10	2.27	11	7.00	2.97	3	8.67	0.58	19	6.41	2.41	14	5.06	2.03	14	5.77	0.92	13	5.46	2.32
Reducing gender based violence	10	6.44	0.52	8	5.88	2.03	36	7.06	2.58	8	6.88	1.95	3	6.00	3.61	17	5.50	2.70	15	5.88	1.70	14	5.92	0.76	14	6.70	1.62
Crisis preparedness	12	6.20	0.78	10	5.80	2.35	38	6.86	2.43	9	6.00	2.06	3	6.33	3.06	18	5.24	2.63	13	6.07	1.11	14	5.69	0.75	11	5.61	1.05
Crisis response	10	5.89	0.60	10	6.30	2.26	39	6.62	2.50	8	4.88	1.45	3	6.00	2.65	18	6.86	2.68	14	6.44	1.80	14	5.46	1.05	12	5.96	1.41
Private sector development	12	5.90	1.28	9	6.00	2.50	41	6.49	2.16	7	7.00	2.30	3	8.33	1.16	18	6.76	2.56	14	6.38	1.51	15	5.36	1.15	14	6.39	2.21
Access to justice systems	12	5.70	1.48	9	5.89	2.47	42	5.95	2.35	7	5.57	1.71	3	5.67	3.06	15	7.24	2.23	15	6.41	1.98	15	5.00	1.03	12	5.08	1.38
Reduction of cost of energy	12	5.90	1.58	9	6.56	2.65	38	6.28	2.61	6	5.33	2.57	3	8.00	1.00	17	6.05	2.31	15	6.29	1.17	15	5.00	1.17	12	5.59	2.45
Support domestic resource mobilization	12	5.80	1.31	9	5.56	1.94	41	6.79	2.53	6	5.67	2.86	3	7.00	2.65	17	6.45	2.12	13	6.47	1.82	15	4.93	1.20	12	5.39	1.80
Access to basic services	12	5.50	1.26	9	6.67	2.06	37	6.77	2.22	8	5.25	1.98	3	8.00	1.00	17	6.00	2.29	15	6.53	2.19	15	6.36	0.84	14	6.93	1.51
Capacity of state institutions	12	5.70	0.94	10	6.80	2.04	35	6.42	2.47	9	6.22	2.43	3	7.33	2.08	17	6.35	2.75	15	6.29	1.36	15	5.57	0.85	12	6.04	0.97
Jobs	12	5.60	0.84	10	5.60	2.01	36	6.62	2.24	9	6.22	1.98	3	8.33	1.16	19	6.55	2.49	12	5.93	1.74	15	5.14	0.77	14	6.00	1.44
Improving livelihoods	12	5.80	1.02	10	6.10	1.29	37	6.34	2.34	9	6.44	1.87	3	8.00	1.00	17	6.20	2.32	14	5.75	1.44	15	6.64	1.01	14	6.26	1.70
Food security	12	5.70	0.94	10	5.70	2.63	38	6.78	2.54	8	6.25	2.43	3	7.33	1.53	17	5.58	2.15	15	5.53	1.88	15	5.21	1.18	12	5.18	2.11
Social safety nets	12	5.70	0.94	8	6.88	1.46	36	6.65	2.45	11	6.60	2.54	3	8.33	1.16	19	6.50	2.57	15	6.53	1.74	15	6.86	1.23	11	6.05	0.92
Stimulating dialogue to promote peace and stability	12	5.70	0.94	10	6.30	2.58	39	7.19	2.47	7	5.71	1.60	3	5.33	3.52	19	6.82	2.31	14	5.88	1.51	15	5.43	1.09	12	5.64	2.25

*Significantly different between stakeholder groups

G. Communication and Information Sharing

How frequently do you interact with the World Bank Group now in Djibouti?*

Percentage of Respondents	Office of the President/Prime Minister/Minister	Office of Parliamentarian	Employee of a Ministry	PMU/Consultant	Bilateral/Multilateral Agency	Private Sector/Financial Sector/Private Bank	CSO	Academia/Research Institute/Think Tank	Other
Never	0.0%	46.2%	7.1%	0.0%	16.7%	3.7%	2.9%	12.0%	0.0%
Less than once a year	14.3%	23.1%	38.1%	18.2%	33.3%	14.8%	8.8%	32.0%	11.1%
Once a year to a few times a year	50.0%	23.1%	31.0%	36.4%	50.0%	63.0%	70.6%	40.0%	50.0%
Less than once a month	35.7%	7.7%	19.0%	27.3%	0.0%	14.8%	14.7%	12.0%	38.9%
At least once a month	0.0%	0.0%	4.8%	0.0%	0.0%	3.7%	2.9%	4.0%	0.0%
At least once a week	0.0%	0.0%	0.0%	18.2%	0.0%	0.0%	0.0%	0.0%	0.0%

*Significantly different between stakeholder groups

**G. Communication and Information Sharing (continued)**

How much face-to-face access would you like to have with the World Bank Group in Djibouti?* (Select only ONE response)

Percentage of Respondents	Office of the President/Prime Minister/Minister	Office of Parliamentarian	Employee of a Ministry	PMU/Consultant	Bilateral/Multilateral Agency	Private Sector/Financial Sector/Private Bank	CSO	Academia/Research Institute/Think Tank	Other
I prefer more frequent interactions with the WBG	23.1%	53.8%	22.9%	22.2%	50.0%	25.9%	67.6%	45.8%	11.1%
I prefer the frequency of my interactions with the WBG to be just about the same as they are currently	76.9%	15.4%	60.0%	77.8%	50.0%	63.0%	29.4%	41.7%	72.2%
I prefer less frequent interactions with the WBG	0.0%	0.0%	17.1%	0.0%	0.0%	11.1%	2.9%	4.2%	16.7%
I prefer to have no face to face interactions with the WBG	0.0%	15.4%	0.0%	0.0%	0.0%	0.0%	0.0%	8.3%	0.0%
Prefer not to answer	0.0%	15.4%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%

*Significantly different between stakeholder groups

How do you get most of your information about economic and social development issues in Djibouti? (Choose no more than TWO)

Percentage of Respondents (Responses combined)	Office of the President/Prime Minister/Minister	Office of Parliamentarian	Employee of a Ministry	PMU/Consultant	Bilateral/Multilateral Agency	Private Sector/Financial Sector/Private Bank	CSO	Academia/Research Institute/Think Tank	Other
Local radio	8.3%	15.4%	7.5%	0.0%	0.0%	15.6%	17.9%	0.0%	11.7%
International radio*	0.0%	23.1%	52.5%	18.2%	0.0%	34.4%	12.8%	0.0%	24.9%
Social media	75.0%	69.2%	47.5%	36.4%	33.3%	46.9%	38.5%	69.6%	63.8%
International newspapers	8.3%	7.7%	12.5%	9.1%	16.7%	12.5%	2.6%	0.0%	0.0%
Local television*	0.0%	0.0%	2.5%	27.3%	16.7%	0.0%	0.0%	0.0%	0.0%
Internet*	83.3%	23.1%	20.0%	27.3%	33.3%	28.1%	28.2%	30.4%	49.7%
Periodicals	8.3%	23.1%	25.0%	18.2%	0.0%	15.6%	12.8%	4.3%	19.6%
International television*	8.3%	0.0%	30.0%	27.3%	0.0%	15.6%	2.6%	8.7%	0.0%
Local newspapers*	8.3%	23.1%	2.5%	18.2%	33.3%	9.4%	33.3%	39.1%	16.6%
Other*	0.0%	0.0%	0.0%	0.0%	33.3%	0.0%	2.6%	0.0%	0.0%

*Significantly different between stakeholder groups

How would you prefer to receive information from the World Bank Group? (Choose no more than TWO)

Percentage of Respondents (Responses combined)	Office of the President/Prime Minister/Minister	Office of Parliamentarian	Employee of a Ministry	PMU/Consultant	Bilateral/Multilateral Agency	Private Sector/Financial Sector/Private Bank	CSO	Academia/Research Institute/Think Tank	Other
World Bank Group's publications and other written materials*	16.7%	38.5%	27.0%	36.4%	0.0%	12.9%	2.6%	30.4%	17.2%
e-Newsletters*	58.3%	30.8%	70.3%	72.7%	83.3%	61.3%	23.1%	17.4%	49.7%
World Bank Group's seminars/workshops/conferences	25.0%	23.1%	5.4%	18.2%	33.3%	12.9%	10.3%	17.4%	27.9%
Mobile phones*	0.0%	0.0%	2.7%	0.0%	16.7%	0.0%	0.0%	0.0%	0.0%
Direct contact with World Bank Group*	16.7%	15.4%	18.9%	27.3%	33.3%	29.0%	53.8%	17.4%	16.6%
World Bank Group's website*	8.3%	23.1%	64.9%	36.4%	16.7%	41.9%	12.8%	8.7%	30.7%
Social media*	75.0%	38.5%	5.4%	9.1%	0.0%	6.5%	43.6%	60.9%	46.9%
Other	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%

*Significantly different between stakeholder groups

**G. Communication and Information Sharing (continued)**

Which Internet connection do you use primarily when visiting a World Bank Group website?

Percentage of Respondents	Office of the President/Prime Minister/Minister	Office of Parliamentarian	Employee of a Ministry	PMU/Consultant	Bilateral/Multilateral Agency	Private Sector/Financial Sector/Private Bank	CSO	Academia/Research Institute/Think Tank	Other
High speed/WiFi	92.9%	90.9%	94.6%	62.5%	100.0%	92.0%	75.8%	88.0%	88.9%
Dial-up	7.1%	9.1%	5.4%	37.5%	0.0%	8.0%	24.2%	12.0%	11.1%

How frequently do you consult the World Bank Group's website and/or social media channels for information/knowledge that you can use in your work?*

Percentage of Respondents	Office of the President/Prime Minister/Minister	Office of Parliamentarian	Employee of a Ministry	PMU/Consultant	Bilateral/Multilateral Agency	Private Sector/Financial Sector/Private Bank	CSO	Academia/Research Institute/Think Tank	Other
Weekly	0.0%	23.1%	22.0%	18.2%	16.7%	7.4%	0.0%	0.0%	0.0%
Monthly	7.7%	23.1%	65.9%	63.6%	0.0%	40.7%	15.6%	4.0%	23.5%
A few times a year	76.9%	7.7%	12.2%	9.1%	50.0%	40.7%	68.8%	48.0%	41.2%
Rarely	15.4%	23.1%	0.0%	9.1%	16.7%	11.1%	9.4%	44.0%	35.3%
Never	0.0%	23.1%	0.0%	0.0%	16.7%	0.0%	6.3%	4.0%	0.0%

*Significantly different between stakeholder groups

H. Background Information

Currently, do you professionally collaborate/work with the World Bank Group in your country?*

Percentage of Respondents	Office of the President/Prime Minister/Minister	Office of Parliamentarian	Employee of a Ministry	PMU/Consultant	Bilateral/Multilateral Agency	Private Sector/Financial Sector/Private Bank	CSO	Academia/Research Institute/Think Tank	Other
Yes	92.9%	9.1%	84.6%	77.8%	50.0%	65.4%	93.9%	8.7%	52.9%
No	7.1%	90.9%	15.4%	22.2%	50.0%	34.6%	6.1%	91.3%	47.1%

*Significantly different between stakeholder groups

Which of the following agencies of the World Bank Group do you primarily engage with in Djibouti?* (Select only ONE response)

Percentage of Respondents	Office of the President/Prime Minister/Minister	Office of Parliamentarian	Employee of a Ministry	PMU/Consultant	Bilateral/Multilateral Agency	Private Sector/Financial Sector/Private Bank	CSO	Academia/Research Institute/Think Tank	Other
The World Bank (IDA)	100.0%	100.0%	57.6%	72.7%	90.0%	72.0%	90.9%	100.0%	77.8%
The International Finance Corporation	0.0%	0.0%	36.4%	27.3%	0.0%	24.0%	9.1%	0.0%	16.7%
The Multilateral Investment Guarantee Agency	0.0%	0.0%	6.1%	0.0%	0.0%	4.0%	0.0%	0.0%	5.6%
Other	0.0%	0.0%	0.0%	0.0%	10.0%	0.0%	0.0%	0.0%	0.0%

*Significantly different between stakeholder groups

Do your projects involve both the World Bank and the IFC?*

Percentage of Respondents	Office of the President/Prime Minister/Minister	Office of Parliamentarian	Employee of a Ministry	PMU/Consultant	Bilateral/Multilateral Agency	Private Sector/Financial Sector/Private Bank	CSO	Academia/Research Institute/Think Tank	Other
Yes	64.3%	23.1%	67.4%	45.5%	9.1%	22.2%	2.9%	0.0%	11.1%
No	35.7%	76.9%	32.6%	54.5%	90.9%	77.8%	97.1%	100.0%	88.9%

*Significantly different between stakeholder groups

**H. Background Information (continued)**

If yes, what was your view of how the two institutions work together in Djibouti?* (Select only ONE response)

Percentage of Respondents	Office of the President/Prime Minister/Minister	Office of Parliamentarian	Employee of a Ministry	PMU/Consultant	Bilateral/Multilateral Agency	Private Sector/Financial Sector/Private Bank	CSO	Academia/Research Institute/Think Tank	Other
The two institutions work well together	22.2%	66.7%	50.0%	25.0%	50.0%	0.0%	100.0%	0.0%	0.0%
The way the two institutions work together needs improvement	11.1%	33.3%	39.3%	75.0%	50.0%	33.3%	0.0%	0.0%	100.0%
The two institutions do not work well together	11.1%	0.0%	7.1%	0.0%	0.0%	50.0%	0.0%	0.0%	0.0%
Don't know	55.6%	0.0%	3.6%	0.0%	0.0%	16.7%	0.0%	0.0%	0.0%

*Significantly different between stakeholder groups

Which of the following describes most of your exposure to the World Bank Group in Djibouti? (Choose no more than TWO)

Percentage of Respondents (Responses combined)	Office of the President/Prime Minister/Minister	Office of Parliamentarian	Employee of a Ministry	PMU/Consultant	Bilateral/Multilateral Agency	Private Sector/Financial Sector/Private Bank	CSO	Academia/Research Institute/Think Tank	Other
Observer*	8.3%	58.3%	17.5%	30.0%	33.3%	25.0%	10.0%	14.3%	12.0%
Use World Bank Group reports/data*	16.7%	50.0%	60.0%	20.0%	33.3%	53.1%	10.0%	23.8%	15.4%
Engage in World Bank Group related/sponsored events/activities*	25.0%	16.7%	50.0%	70.0%	33.3%	53.1%	85.0%	0.0%	36.1%
Collaborate as part of my professional duties*	58.3%	16.7%	52.5%	50.0%	41.7%	18.8%	17.5%	9.5%	39.8%
Use World Bank Group website for information, data, research, etc.*	0.0%	0.0%	7.5%	0.0%	16.7%	15.6%	2.5%	57.1%	12.0%

*Significantly different between stakeholder groups

What's your gender?*

Percentage of Respondents	Office of the President/Prime Minister/Minister	Office of Parliamentarian	Employee of a Ministry	PMU/Consultant	Bilateral/Multilateral Agency	Private Sector/Financial Sector/Private Bank	CSO	Academia/Research Institute/Think Tank	Other
Female	0.0%	54.5%	70.3%	63.6%	41.7%	52.0%	51.5%	32.0%	33.3%
Male	100.0%	45.5%	29.7%	36.4%	58.3%	48.0%	48.5%	68.0%	66.7%

*Significantly different between stakeholder groups



Appendix C: Responses to Indicator Questions by Geographic Location¹⁶

● Djibouti (commune de Ras Dika et Boulaos) N=127 ● Commune de Balbala N=50 ● Other N=25

B. Overall Attitudes toward the World Bank Group

	Djibouti			Commune de Balbala			Other		
	N	Mean	SD	N	Mean	SD	N	Mean	SD
Overall, please rate your impression of the World Bank Group's effectiveness in Djibouti	120	6.51	1.14	48	6.81	1.59	23	6.35	1.99

(1-Not effective at all, 10-Very effective)

To what extent do you agree with the following statements about the World Bank Group's work in Djibouti?

(1-Strongly disagree, 10-Strongly agree)

	Djibouti			Commune de Balbala			Other		
	N	Mean	SD	N	Mean	SD	N	Mean	SD
Overall the World Bank Group currently plays a relevant role in development in Djibouti*	120	6.53	1.24	49	6.06	1.48	25	5.68	1.31
The World Bank Group's work is aligned with what I consider the development priorities for Djibouti*	119	6.53	1.31	49	5.45	1.61	23	5.52	1.59

*Significantly different between geographic locations

To what extent is the World Bank Group an effective development partner in Djibouti, in terms of each of the following?

(1-To no degree at all, 10-To a very significant degree)

	Djibouti			Commune de Balbala			Other		
	N	Mean	SD	N	Mean	SD	N	Mean	SD
Responsiveness to needs*	98	5.96	1.26	47	5.53	1.46	24	5.04	1.52
Flexibility (in terms of the institution's products and services)	99	5.70	1.68	47	5.96	2.33	23	5.35	2.69
Flexibility (in terms of changing country circumstances)*	96	6.00	1.72	45	6.31	2.09	23	7.22	1.70
Being inclusive	99	6.09	1.38	46	6.43	2.08	23	6.26	1.81
Openness (sharing data and other information)	97	5.98	1.64	44	6.43	1.98	23	6.35	2.21
Collaboration with the Government	98	6.22	1.41	42	6.57	2.00	24	6.08	2.00
The speed in which it gets things accomplished on the ground	98	5.83	1.52	45	5.84	1.78	23	6.30	2.30
Helping to bring discipline/effective supervision to implementation of investment projects	98	5.90	1.42	43	5.95	2.03	24	6.25	2.52
Collaboration with civil society	100	5.65	1.56	45	6.36	2.17	23	6.30	2.03
Staff accessibility	95	6.02	1.65	46	6.28	2.38	24	6.67	2.39
Collaboration with other donors and development partners	99	5.83	1.76	44	6.57	1.97	22	6.05	2.36
Collaboration with the private sector*	96	5.45	1.52	40	6.63	2.05	23	6.13	2.10
Collaboration with the UN	98	5.68	1.72	44	6.41	2.38	20	6.15	1.84
Straightforwardness and honesty	94	6.03	1.60	44	6.41	2.11	22	5.95	2.17
Treating clients and stakeholders in Djibouti with respect	101	5.99	1.52	45	6.51	2.15	23	6.04	2.27
Being a long-term partner	98	6.24	1.74	45	6.71	2.08	23	6.39	1.34

*Significantly different between geographic locations

¹⁶ 202 respondents provided information about their geographic location. Only these respondents were included in the analysis presented in this appendix.

**C. World Bank Group's Effectiveness and Results**

	Djibouti			Commune de Balbala			Other		
	N	Mean	SD	N	Mean	SD	N	Mean	SD
To what extent does the World Bank Group's work help to achieve development results in Djibouti?*	115	6.75	1.08	49	7.29	1.50	23	7.35	1.37

(1-To no degree at all, 10-To a very significant degree) *Significantly different between geographic locations

	Djibouti			Commune de Balbala			Other		
	N	Mean	SD	N	Mean	SD	N	Mean	SD
To what extent does the World Bank Group help to build/strengthen existing country systems in Djibouti?	116	6.52	1.06	48	6.67	1.55	23	6.48	1.75

(1-To no degree at all, 10-To a very significant degree)

To what extent do you agree with the following statements about the World Bank Group in Djibouti?

(1-Strongly disagree, 10-Strongly agree)

	Djibouti			Commune de Balbala			Other		
	N	Mean	SD	N	Mean	SD	N	Mean	SD
The World Bank Group's financial instruments meet the needs of Djibouti	80	6.01	1.32	47	5.74	1.55	19	6.11	1.82
The World Bank Group meets Djibouti's needs for knowledge services	83	6.01	1.63	48	5.90	1.75	19	5.58	1.80

D. The World Bank Group's Knowledge Work and Activities**In Djibouti, to what extent do you believe that the World Bank Group's knowledge work and activities:**

	Djibouti			Commune de Balbala			Other		
	N	Mean	SD	N	Mean	SD	N	Mean	SD
Are adaptable to Djibouti's specific development challenges and country circumstances	105	6.67	1.33	45	6.91	1.92	23	6.65	1.72

(1-To no degree at all, 10-To a very significant degree)

	Djibouti			Commune de Balbala			Other		
	N	Mean	SD	N	Mean	SD	N	Mean	SD
Overall, how significant a contribution do you believe the World Bank Group's knowledge work and activities make to development results in your country?*	113	6.96	1.37	47	7.81	1.31	24	7.79	1.50
Overall, how would you rate the technical quality of the World Bank Group's knowledge work and activities?	113	6.78	1.24	46	7.30	1.38	22	6.86	0.99

(1-Not significant at all, 10-Very significant; 1-Very low technical quality, 10-Very high technical quality)

*Significantly different between geographic locations

E. Working with the World Bank Group**To what extent do you agree/disagree with the following statements? (1-Strongly disagree, 10-Strongly agree)**

	Djibouti			Commune de Balbala			Other		
	N	Mean	SD	N	Mean	SD	N	Mean	SD
The World Bank Group takes decisions quickly in Djibouti	66	6.44	1.72	43	6.33	2.22	21	6.81	1.99
Where country systems are adequate, the World Bank Group makes appropriate use of them	68	6.18	1.49	43	6.58	1.59	23	6.26	2.00



Appendix D: Responses to Select Questions by Level of Collaboration with the World Bank Group¹⁷

Note that this appendix presents comparative analysis of the data from those respondents who collaborate with the WBG vs. those respondents who do not collaborate with the WBG and covers the following selected questions from the FY18 Djibouti COS questionnaire: All 10-point scale questions and question B4 "When thinking about how the World Bank Group can have the most impact on development results in Djibouti, in which sectors do you believe the World Bank Group should focus most of its resources in Djibouti?"

● Collaborating with the WBG N=123 ● Not collaborating with the WBG N=64

B. Overall Attitudes toward the World Bank Group

	Collaborating with the WBG			Not collaborating with the WBG		
	N	Mean	SD	N	Mean	SD
How familiar are you with the work of the World Bank Group in Djibouti?	121	6.31	1.25	62	6.05	1.52

(1-Not familiar at all, 10-Extremely familiar)

	Collaborating with the WBG			Not collaborating with the WBG		
	N	Mean	SD	N	Mean	SD
Overall, please rate your impression of the World Bank Group's effectiveness in Djibouti	119	6.48	1.43	57	6.56	1.23

(1-Not effective at all, 10-Very effective)

	Collaborating with the WBG			Not collaborating with the WBG		
	N	Mean	SD	N	Mean	SD
To what extent do you believe the World Bank Group's staff is well prepared to help Djibouti solve its most complicated development challenges?	116	6.21	1.39	58	6.38	1.46

(1-To no degree at all, 10-To a very significant degree)

¹⁷ Only 187 respondents provided information about their level of collaboration with the World Bank Group (question H3 in the questionnaire). Therefore, only these respondents were included in the analysis presented in this appendix.

**B. Overall Attitudes toward the World Bank Group (continued)**

When thinking about how the World Bank Group can have the most impact on development results in Djibouti, in which sectors do you believe the World Bank Group should focus most of its resources in Djibouti? (Choose no more than THREE)

Percentage of Respondents (Responses combined)	Collaborating with the WBG	Not collaborating with the WBG
Public sector governance/reform	26.7%	16.1%
Gender equity	20.8%	11.3%
Regional conflict and tensions	6.7%	12.9%
Pollution	10.8%	3.2%
Energy	15.0%	11.3%
Water and sanitation	14.2%	16.1%
Job creation/employment	21.7%	12.9%
Health	27.5%	32.3%
Access to market and finance	11.7%	4.8%
Social protection	18.3%	19.4%
Private sector development	5.0%	6.5%
Education	10.8%	14.5%
Global/regional integration	0.8%	3.2%
Food security	1.7%	3.2%
Urban development	1.7%	4.8%
Climate change	1.7%	1.6%
Agriculture and rural development*	17.5%	32.3%
Local governance and institutions	10.8%	9.7%
Economic growth	17.5%	14.5%
Gender based violence	10.8%	8.1%
Judiciary reform	3.3%	6.5%
Disaster risk management*	2.5%	9.7%
Equality of opportunity	5.0%	0.0%
Information and communications technology	5.0%	9.7%
Transport*	0.0%	6.5%
Trade and exports	1.7%	0.0%
Natural resource management	0.8%	1.6%
Poverty reduction	10.0%	11.3%
Anti corruption	4.2%	1.6%

*Significantly different between collaborators and non-collaborators

How EFFECTIVE do you believe the following World Bank Group's instruments are in supporting the Djibouti Government's efforts to reduce poverty? (1-Not effective at all, 10-Very effective)

	Collaborating with the WBG			Not collaborating with the WBG		
	N	Mean	SD	N	Mean	SD
Investment Project Financing	69	6.25	1.17	32	6.03	1.40
Development Policy Financing	66	5.38	1.92	28	5.64	1.87
Trust funds and grants	67	6.04	2.51	29	6.03	2.31
Technical assistance	69	6.94	2.31	26	6.12	2.23
MIGA Guarantees	55	6.93	2.29	25	6.12	2.42
IFC Investment Services	56	6.98	1.77	28	6.86	1.72
IFC Advisory Services	61	6.90	1.78	27	6.67	2.00

To what extent do you agree with the following statements about the World Bank Group's work in Djibouti?

(1-Strongly disagree, 10-Strongly agree)

	Collaborating with the WBG			Not collaborating with the WBG		
	N	Mean	SD	N	Mean	SD
Overall the World Bank Group currently plays a relevant role in development in Djibouti	120	6.36	1.29	59	6.15	1.51
The World Bank Group's work is aligned with what I consider the development priorities for Djibouti	118	6.07	1.49	58	6.12	1.63

**B. Overall Attitudes toward the World Bank Group (continued)**

To what extent is the World Bank Group an effective development partner in Djibouti, in terms of each of the following?
(1-To no degree at all, 10-To a very significant degree)

	Collaborating with the WBG			Not collaborating with the WBG		
	N	Mean	SD	N	Mean	SD
Responsiveness to needs	102	5.52	1.42	52	5.87	1.28
Flexibility (in terms of the institution's products and services)	103	5.68	2.10	51	5.82	1.73
Flexibility (in terms of changing country circumstances)	100	6.38	1.82	50	5.96	1.58
Being inclusive	101	6.27	1.64	53	5.94	1.65
Openness (sharing data and other information)	100	6.00	1.79	49	6.16	1.75
Collaboration with the Government	100	6.24	1.72	50	6.22	1.57
The speed in which it gets things accomplished on the ground	102	5.89	1.71	50	5.80	1.64
Helping to bring discipline/effective supervision to implementation of investment projects	99	5.90	1.85	52	6.08	1.75
Collaboration with civil society	101	5.97	1.91	53	5.75	1.54
Staff accessibility	101	6.20	1.93	50	6.00	2.07
Collaboration with other donors and development partners	97	6.05	1.83	53	6.04	1.93
Collaboration with the private sector	95	5.93	1.95	50	5.86	1.48
Collaboration with the UN	98	5.79	1.99	50	5.94	1.80
Straightforwardness and honesty	99	6.20	1.87	47	5.96	1.74
Treating clients and stakeholders in Djibouti with respect	104	6.16	1.87	52	6.04	1.66
Being a long-term partner	101	6.40	1.80	50	6.36	1.64

C. World Bank Group's Effectiveness and Results

In Djibouti, to what extent do the World Bank Group's financial resources, advice, and knowledge influence policy related to ... ? *(1-To no degree at all, 10-To a very significant degree)*

	Collaborating with the WBG			Not collaborating with the WBG		
	N	Mean	SD	N	Mean	SD
Gender	117	5.98	1.36	55	6.36	1.42
The impact of climate change	116	5.67	1.67	55	5.93	1.56

**C. World Bank Group's Effectiveness and Results (continued)**

How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Djibouti? (1-Not effective at all, 10-Very effective)

	Collaborating with the WBG			Not collaborating with the WBG		
	N	Mean	SD	N	Mean	SD
Social protection	96	5.83	1.89	48	6.15	1.49
Gender equity	95	5.63	2.24	49	5.84	1.75
Private sector development	93	6.14	1.93	48	5.96	1.87
Education	93	6.75	1.63	49	6.47	1.61
Public sector governance/reform	96	5.91	1.64	46	6.20	1.53
Global/regional integration	92	5.77	1.58	47	5.66	1.59
Food security	90	5.73	2.01	48	5.69	2.05
Urban development	93	6.40	1.87	49	6.18	1.64
Energy	94	6.27	1.81	45	6.07	1.75
Water and sanitation	89	6.44	1.95	44	6.20	1.53
Job creation/employment	91	6.34	2.02	46	6.09	2.00
Health	88	6.49	1.76	47	6.06	1.63
Access to market and finance	86	6.00	1.98	46	6.00	1.76
Transport	84	5.52	1.83	44	5.64	1.99
Agriculture and rural development	82	6.20	1.95	45	6.16	1.64
Trade and exports	84	5.70	1.87	47	6.06	1.79
Natural resource management	92	5.80	1.73	47	6.02	1.82
Climate change	90	5.99	1.55	48	6.23	1.80
Poverty reduction	95	6.46	2.02	48	6.27	1.41
Anti corruption	87	5.86	2.02	43	5.49	2.04
Judiciary reform	90	6.08	2.01	45	5.76	1.99
Economic growth	90	6.60	1.90	47	6.26	1.98
Disaster risk management	84	6.21	1.71	46	6.04	1.43
Equality of opportunity*	84	6.26	2.08	43	5.44	1.91
Information and communications technology	87	6.01	2.04	47	5.60	1.92
Regional conflict and tensions	81	5.93	1.97	47	5.53	2.06
Local governance and institutions	89	5.99	1.81	46	5.70	1.77

*Significantly different between collaborators and non-collaborators

	Collaborating with the WBG			Not collaborating with the WBG		
	N	Mean	SD	N	Mean	SD
To what extent does the World Bank Group's work help to achieve development results in Djibouti?	116	6.91	1.36	56	6.95	1.03

(1-To no degree at all, 10-To a very significant degree)

	Collaborating with the WBG			Not collaborating with the WBG		
	N	Mean	SD	N	Mean	SD
To what extent does the World Bank Group help to build/strengthen existing country systems in Djibouti?	117	6.42	1.37	55	6.64	0.99

(1-To no degree at all, 10-To a very significant degree)

To what extent do you agree with the following statements about the World Bank Group in Djibouti? (1-Strongly disagree, 10-Strongly agree)

	Collaborating with the WBG			Not collaborating with the WBG		
	N	Mean	SD	N	Mean	SD
The World Bank Group's financial instruments meet the needs of Djibouti	88	5.82	1.54	43	6.09	1.46
The World Bank Group meets Djibouti's needs for knowledge services	91	6.00	1.80	44	5.64	1.40

**C. World Bank Group's Effectiveness and Results (continued)**

	Collaborating with the WBG			Not collaborating with the WBG		
	N	Mean	SD	N	Mean	SD
How effectively does the World Bank Group help Djibouti to mobilize finance for development from private sector sources?	91	6.93	1.65	43	6.70	1.55

(1-Not effectively at all, 10-Very effectively)

How effectively does the World Bank Group support Djibouti's efforts ... ? (1-Not effectively at all, 10-Very effectively)

	Collaborating with the WBG			Not collaborating with the WBG		
	N	Mean	SD	N	Mean	SD
To build stronger domestic resource mobilization systems in the Government	99	6.23	1.42	47	6.15	1.52
To develop better and stronger data collection/analytics systems within the Government	102	5.86	1.64	46	6.02	1.34
To strengthen the country's crisis preparedness*	98	6.42	1.67	47	5.83	1.46

*Significantly different between collaborators and non-collaborators

	Collaborating with the WBG			Not collaborating with the WBG		
	N	Mean	SD	N	Mean	SD
How effectively do the World Bank Group's Systematic Country Diagnosis and Country Partnership Framework activities support Djibouti's efforts to manage crisis related risks?	78	7.64	1.75	29	7.66	1.23

(1-Not effectively at all, 10-Very effectively)

D. The World Bank Group's Knowledge Work and Activities

In Djibouti, to what extent do you believe that the World Bank Group's knowledge work and activities: (1-To no degree at all, 10-To a very significant degree)

	Collaborating with the WBG			Not collaborating with the WBG		
	N	Mean	SD	N	Mean	SD
Are timely	109	6.50	0.97	54	6.44	1.19
Include appropriate level of stakeholder involvement during preparation	110	6.10	1.45	53	6.34	1.29
Lead to practical solutions	108	6.23	2.01	51	6.51	1.43
Are accessible (well written and easy to understand)*	106	6.76	1.68	52	6.10	1.83
Are source of relevant information on global good practices	107	6.83	1.70	52	6.60	1.58
Are adequately disseminated	105	6.67	1.69	53	6.36	1.85
Are translated enough into local language	102	5.37	2.61	54	5.20	3.04
Are adaptable to Djibouti's specific development challenges and country circumstances	107	6.77	1.55	51	6.88	1.23

*Significantly different between collaborators and non-collaborators

	Collaborating with the WBG			Not collaborating with the WBG		
	N	Mean	SD	N	Mean	SD
Overall, how significant a contribution do you believe the World Bank Group's knowledge work and activities make to development results in your country?	112	7.23	1.42	57	7.14	1.48
Overall, how would you rate the technical quality of the World Bank Group's knowledge work and activities?	112	6.85	1.27	55	6.84	1.26

(1-Not significant at all, 10-Very significant; 1-Very low technical quality, 10-Very high technical quality)

**E. Working with the World Bank Group****To what extent do you agree/disagree with the following statements? (1-Strongly disagree, 10-Strongly agree)**

	Collaborating with the WBG			Not collaborating with the WBG		
	N	Mean	SD	N	Mean	SD
The World Bank Group disburses funds promptly	81	5.89	1.26	41	6.37	1.58
The World Bank Group effectively monitors and evaluates the projects and programs it supports	84	5.80	1.64	42	6.12	1.21
The World Bank Group's approvals and reviews are done in a timely fashion	83	5.80	2.05	42	5.69	1.85
The World Bank Group's "Safeguard Policy" requirements are reasonable	82	6.44	2.23	44	6.23	1.94
The World Bank Group's conditions on its lending are reasonable	74	6.76	1.80	40	6.37	1.84
The World Bank Group takes decisions quickly in Djibouti	76	6.32	1.95	43	6.67	1.71
Working with the World Bank Group increases Djibouti's institutional capacity	85	6.55	2.01	45	6.31	1.76
Where country systems are adequate, the World Bank Group makes appropriate use of them	79	6.32	1.64	41	6.29	1.66

	Collaborating with the WBG			Not collaborating with the WBG		
	N	Mean	SD	N	Mean	SD
To what extent do you believe the World Bank Group is adequately staffed in Djibouti?	93	6.75	1.70	47	6.83	1.67

(1-To no degree at all, 10-To a very significant degree)

	Collaborating with the WBG			Not collaborating with the WBG		
	N	Mean	SD	N	Mean	SD
To what extent do you believe that the donor community is doing enough to support the government's efforts related to refugees in Djibouti?	112	6.28	1.71	52	6.31	1.71

*(1-To no degree at all, 10-To a very significant degree)***F. The Future Role of the World Bank Group in Djibouti****To what degree does the World Bank Group support with its resources? (1-To no degree at all, 10-To a very significant degree)**

	Collaborating with the WBG			Not collaborating with the WBG		
	N	Mean	SD	N	Mean	SD
Economic development	84	6.86	1.61	40	6.85	1.56
Public financial management	83	5.88	2.20	37	6.41	1.92
Reducing gender based violence	79	6.37	2.28	35	6.23	1.73
Crisis preparedness	75	6.08	2.15	39	6.10	1.86
Crisis response	79	6.33	2.10	39	6.08	1.97
Private sector development	78	6.41	1.92	41	5.95	1.99
Access to justice systems	77	5.97	2.02	38	5.82	1.98
Reduction of cost of energy	75	5.96	2.20	40	6.15	2.18
Support domestic resource mobilization	76	6.22	2.25	38	6.08	1.98
Access to basic services	77	6.36	2.06	39	6.51	1.76
Capacity of state institutions	76	6.13	2.16	38	6.26	1.64
Jobs	78	6.37	2.01	40	5.78	1.93
Improving livelihoods	77	6.00	1.92	40	6.53	1.60
Food security	78	5.74	2.10	37	5.68	1.89
Social safety nets	76	6.58	2.11	38	6.32	1.73
Stimulating dialogue to promote peace and stability	77	6.43	2.08	40	6.00	2.24

**G. Communication and Information Sharing**

Please rate how much you agree with the following statements. (1-Strongly disagree, 10-Strongly agree)

	Collaborating with the WBG			Not collaborating with the WBG		
	N	Mean	SD	N	Mean	SD
I find the World Bank Group's websites easy to navigate.	61	6.89	1.63	33	7.52	1.09
I find the information on the World Bank Group's websites useful.	61	7.15	1.69	33	7.36	1.75
The World Bank Group's social media channels are valuable sources of information about the institution.	108	6.91	1.94	47	6.96	1.67



Appendix E: Responses to Select Questions by Year¹⁸

All data presented in this appendix are weighted. As a result, means of the FY 2018 data and the total number of respondents indicated will be slightly different from the aggregated responses in Appendix A. Similarly, responses from FY 2015 respondents and the total number of respondents indicated may differ from those reported in the FY 2015 COS report.

- FY 2015 Number of comparable respondents = 189
- FY 2018 Number of comparable respondents = 199

By weighting, the FY 2015 and FY 2018 samples have the same stakeholder composition and thus are comparable. The weighted percentage of a stakeholder group is determined by the extent to which the World Bank Group interacts with them in the country and the percentage this group usually makes up in the past aggregated annual global data. The weighted stakeholder breakdown is presented below:

Percentage of Respondents	FY 2015	FY 2018
Office of the President/Prime Minister/Minister	7.0%	7.0%
Office of Parliamentarian	6.5%	6.5%
Government Institutions	28.5%	28.5%
Local Government	4.5%	4.5%
Bilateral/Multilateral Agencies	6.0%	6.0%
Civil Society	17.5%	17.5%
Private Sector	14.0%	14.0%
Academia	12.5%	12.5%
Media	3.5%	3.5%

B. Overall Attitudes toward the World Bank Group

	FY 2015			FY 2018		
	N	Mean	SD	N	Mean	SD
How familiar are you with the work of the World Bank Group in Djibouti?*	188	5.84	2.08	195	6.31	1.28

*(1-Not familiar at all, 10-Extremely familiar) *Significantly different between FY2015 and FY2018*

	FY 2015			FY 2018		
	N	Mean	SD	N	Mean	SD
Overall, please rate your impression of the World Bank Group's effectiveness in Djibouti.*	181	6.13	2.31	189	6.59	1.38

*(1-Not effective at all, 10-Very effective) *Significantly different between FY2015 and FY2018*

	FY 2015			FY 2018		
	N	Mean	SD	N	Mean	SD
To what extent do you believe the World Bank Group's staff is well prepared to help Djibouti solve its most complicated development challenges?	180	6.69	2.17	186	6.32	1.44

(1-To no degree at all, 10-To a very significant degree)

¹⁸ Only those questions that were asked in the FY 2015 and FY 2018 country opinion surveys, with similar response scales/options, are presented in this appendix.

**B. Overall Attitudes toward the World Bank Group (continued)**

To what extent do you believe that the World Bank Group's work and support help the poorest in Djibouti?* (Select only ONE response)

Percentage of Respondents	FY 2015	FY 2018
To a fully sufficient degree	36.6%	16.3%
To a somewhat sufficient degree	35.5%	53.7%
To a somewhat insufficient degree	15.3%	23.7%
To a very insufficient degree	6.6%	4.7%
Don't know	6.0%	1.6%

*Significantly different between FY2015 and FY2018

To what extent do you agree with the following statements about the World Bank Group's work in Djibouti? (1-Strongly disagree, 10-Strongly agree)

	FY 2015			FY 2018		
	N	Mean	SD	N	Mean	SD
Overall the World Bank Group currently plays a relevant role in development in Djibouti	179	5.98	2.03	191	6.32	1.29
The World Bank Group's work is aligned with what I consider the development priorities for Djibouti	169	5.96	2.37	189	6.13	1.49

To what extent is the World Bank Group an effective development partner in Djibouti, in terms of each of the following? (1-To no degree at all, 10-To a very significant degree)

	FY 2015			FY 2018		
	N	Mean	SD	N	Mean	SD
Responsiveness to needs	159	6.11	2.26	168	5.71	1.35
Flexibility (in terms of the institution's products and services)	162	5.97	2.35	170	5.74	1.99
Flexibility (in terms of changing country circumstances)	164	6.48	2.38	164	6.24	1.80
Being inclusive	141	6.58	2.41	168	6.20	1.61
Openness (sharing data and other information)	159	5.98	2.32	165	6.16	1.81
Collaboration with the Government	150	6.37	2.53	164	6.30	1.62
The speed in which it gets things accomplished on the ground	149	6.09	2.73	167	5.88	1.69
Helping to bring discipline/effective supervision to implementation of investment projects				164	5.94	1.75
Collaboration with civil society	153	5.98	2.56	167	5.92	1.78
Staff accessibility	154	6.34	2.62	163	6.20	1.94
Collaboration with other donors and development partners	152	6.36	2.48	165	6.00	1.86
Collaboration with the private sector	148	5.68	2.67	158	5.86	1.79
Collaboration with the UN				162	5.93	1.94
Straightforwardness and honesty	154	5.91	2.64	161	6.14	1.81
Treating clients and stakeholders in Djibouti with respect	160	6.39	2.54	170	6.11	1.79
Being a long-term partner	143	6.45	2.57	166	6.39	1.78



C. World Bank Group's Effectiveness and Results

How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Djibouti? (1-Not effective at all, 10-Very effective)

	FY 2015			FY 2018		
	N	Mean	SD	N	Mean	SD
Social protection	145	5.62	2.41	159	6.01	1.76
Gender equity*	129	6.46	2.14	158	5.74	2.04
Private sector development	138	5.94	2.46	156	5.98	1.89
Education	135	6.53	2.48	156	6.60	1.56
Public sector governance/reform	149	6.07	2.52	157	5.97	1.60
Global/regional integration	120	6.08	2.58	154	5.78	1.60
Food security	130	5.57	2.48	151	5.83	1.95
Urban development	145	6.26	2.31	156	6.30	1.78
Energy	142	5.84	2.56	153	6.32	1.80
Water and sanitation*	141	5.85	2.51	148	6.43	1.80
Job creation/employment	148	5.72	2.59	149	6.20	1.96
Health	146	6.37	2.37	151	6.51	1.70
Transport	148	6.05	2.24	144	5.65	1.90
Trade and exports	125	5.81	2.48	148	5.91	1.85
Climate change*	139	5.56	2.53	152	6.09	1.62
Poverty reduction	152	6.04	2.53	158	6.48	1.75
Anti corruption	161	5.65	2.31	145	5.76	2.02
Economic growth	132	6.04	2.54	151	6.46	1.86
Equality of opportunity	130	5.56	2.42	142	6.00	2.02
Information and communications technology	161	5.97	2.45	146	5.84	1.94

*Significantly different between FY2015 and FY2018

	FY 2015			FY 2018		
	N	Mean	SD	N	Mean	SD
To what extent does the World Bank Group's work help to achieve development results in Djibouti?*	183	6.54	1.95	185	6.96	1.25

(1-To no degree at all, 10-To a very significant degree) *Significantly different between FY2015 and FY2018

To what extent do you agree with the following statements about the World Bank Group in Djibouti? (1-Strongly disagree, 10-Strongly agree)

	FY 2015			FY 2018		
	N	Mean	SD	N	Mean	SD
The World Bank Group's financial instruments meet the needs of Djibouti*	176	5.32	2.10	146	5.95	1.46
The World Bank Group meets Djibouti's needs for knowledge services	172	5.99	2.45	150	5.92	1.66

*Significantly different between FY2015 and FY2018



D. The World Bank Group's Knowledge Work and Activities

How frequently do you consult World Bank Group's knowledge work and activities in the work you do?*

Percentage of Respondents	FY 2015	FY 2018
Weekly	32.8%	7.0%
Monthly	27.4%	24.6%
A few times a year	23.1%	49.7%
Rarely	13.4%	16.0%
Never	3.2%	2.7%

*Significantly different between FY2015 and FY2018

In Djibouti, to what extent do you believe that the World Bank Group's knowledge work and activities: (1-To no degree at all, 10-To a very significant degree)

	FY 2015			FY 2018		
	N	Mean	SD	N	Mean	SD
Are timely*	168	5.36	1.83	176	6.49	0.95
Include appropriate level of stakeholder involvement during preparation	160	5.99	2.27	177	6.30	1.43
Lead to practical solutions	139	6.35	2.45	173	6.35	1.80
Are accessible (well written and easy to understand)*	137	6.01	2.23	172	6.65	1.72
Are source of relevant information on global good practices	151	6.49	2.24	172	6.68	1.65
Are adequately disseminated	136	6.26	2.54	171	6.52	1.72
Are translated enough into local language	143	4.98	2.64	169	5.29	2.79
Are adaptable to Djibouti's specific development challenges and country circumstances*	149	6.13	2.43	173	6.75	1.56

*Significantly different between FY2015 and FY2018

	FY 2015			FY 2018		
	N	Mean	SD	N	Mean	SD
Overall, how significant a contribution do you believe the World Bank Group's knowledge work and activities make to development results in your country?*	163	6.90	2.13	182	7.29	1.44
Overall, how would you rate the technical quality of the World Bank Group's knowledge work and activities?*	161	6.47	1.91	180	6.92	1.26

(1-Not significant at all, 10-Very significant; 1-Very low technical quality, 10-Very high technical quality)

*Significantly different between FY2015 and FY2018

E. Working with the World Bank Group

To what extent do you agree/disagree with the following statements? (1-Strongly disagree, 10-Strongly agree)

	FY 2015			FY 2018		
	N	Mean	SD	N	Mean	SD
The World Bank Group disburses funds promptly*	166	5.69	1.87	136	6.14	1.32
The World Bank Group effectively monitors and evaluates the projects and programs it supports	167	6.06	2.17	142	5.96	1.50
The World Bank Group's approvals and reviews are done in a timely fashion	164	6.28	2.37	141	5.87	1.95
The World Bank Group's "Safeguard Policy" requirements are reasonable	155	6.16	2.20	141	6.40	2.10
The World Bank Group's conditions on its lending are reasonable	148	6.22	2.50	127	6.71	1.85
The World Bank Group takes decisions quickly in Djibouti	143	6.03	2.40	132	6.42	1.90
Working with the World Bank Group increases Djibouti's institutional capacity	155	6.29	2.29	143	6.45	1.88
Where country systems are adequate, the World Bank Group makes appropriate use of them	159	5.95	2.38	136	6.34	1.61

*Significantly different between FY2015 and FY2018



F. The Future Role of the World Bank Group in Djibouti

When considering the combination of services that the World Bank Group offers in Djibouti, and taking into account its limited level of resources, which ONE of the following do you believe the World Bank Group should offer more of in Djibouti?* (Select only ONE response)

Percentage of Respondents	FY 2015	FY 2018
Financial services	47.8%	38.6%
Knowledge products	27.2%	45.5%
Convening services	11.4%	12.2%
None of the above	2.7%	2.6%
The combination is appropriate for Djibouti	3.8%	1.1%
Don't know	7.1%	0.0%

*Significantly different between FY2015 and FY2018

G. Communication and Information Sharing

Are you aware of the World Bank Group's Access to Information Policies under which the World Bank Group discloses any information in its possession that is not on a list of exceptions?*

Percentage of Respondents	FY 2015	FY 2018
Yes	32.8%	52.4%
No	67.2%	47.6%

*Significantly different between FY2015 and FY2018

Do you have reliable access to the Internet?*

Percentage of Respondents	FY 2015	FY 2018
Yes	80.9%	71.4%
No	19.1%	28.6%

*Significantly different between FY2015 and FY2018

Do you use/have you used the World Bank Group website?

Percentage of Respondents	FY 2015	FY 2018
Yes	58.2%	55.4%
No	41.8%	44.6%

Do you currently consult the World Bank Group social media sites?*

Percentage of Respondents	FY 2015	FY 2018
Yes	31.2%	41.2%
No	68.8%	58.8%

*Significantly different between FY2015 and FY2018

Which Internet connection do you use primarily when visiting a World Bank Group website?

Percentage of Respondents	FY 2015	FY 2018
High speed/WiFi	93.2%	87.1%
Dial-up	6.8%	12.9%

Please rate how much you agree with the following statements. (1-Strongly disagree, 10-Strongly agree)

	FY 2015			FY 2018		
	N	Mean	SD	N	Mean	SD
I find the World Bank Group's websites easy to navigate.	139	7.04	1.85	101	7.12	1.46
I find the information on the World Bank Group's websites useful.*	132	6.66	2.09	101	7.22	1.70
The World Bank Group's social media channels are valuable sources of information about the institution.*	97	5.80	2.50	165	6.99	1.87

*Significantly different between FY2015 and FY2018



Appendix F: Indicator Questions as a Function of Exposure to the World Bank Group

Indicator Question	Currently, do you professionally collaborate/work with the World Bank Group in your country?		Which of the following describes most of your exposure to the World Bank Group in Djibouti? (Choose no more than TWO)									
			Observer		Use WBG reports/data		Engage in WBG activities		Collaborate		Use WBG website	
	Not collaborating with the WBG	Collaborating with the WBG	No Mean	Yes Mean	No Mean	Yes Mean	No Mean	Yes Mean	No Mean	Yes Mean	No Mean	Yes Mean
Overall, please rate your impression of the World Bank Group's effectiveness in Djibouti.	6.56	6.48	6.49	6.71	6.26	7.06	6.62	6.44	6.47	6.68	6.56	6.37
Overall the World Bank Group currently plays a relevant role in development in Djibouti	6.15	6.36	6.22	6.59	6.39	6.11	6.37	6.22	6.41	6.02	6.35	5.96
The World Bank Group's work is aligned with what I consider the development priorities for Djibouti	6.12	6.07	6.00	6.56	6.30	5.73	6.28	5.93	6.21	5.85	6.11	6.11
Responsiveness to needs	5.87	5.52	5.58	6.22	5.78	5.59	5.78	5.62	5.89	5.35	5.71	5.67
Flexibility (in terms of the institution's products and services)	5.82	5.68	5.58	6.45	5.90	5.48	5.72	5.78	5.87	5.49	5.65	6.29
Flexibility (in terms of changing country circumstances)	5.96	6.38	6.15	6.66	6.15	6.38	6.28	6.19	6.22	6.27	6.21	6.41
Being inclusive	5.94	6.27	6.18	6.22	5.97	6.56	6.15	6.24	6.19	6.19	6.13	6.57
Openness (sharing data and other information)	6.16	6.00	6.08	6.38	5.93	6.48	6.10	6.18	6.21	5.98	6.13	6.17
Collaboration with the Government	6.22	6.24	6.29	6.33	6.05	6.71	6.38	6.20	6.19	6.52	6.37	5.87
The speed in which it gets things accomplished on the ground	5.80	5.89	5.84	6.13	5.82	6.02	6.08	5.68	5.86	5.96	5.90	5.88
Helping to bring discipline/effective supervision to implementation of investment projects	6.08	5.90	5.84	6.40	5.92	5.98	6.11	5.74	5.85	6.13	5.93	6.04
Collaboration with civil society	5.75	5.97	5.89	6.25	5.65	6.49	5.97	5.96	5.99	5.91	5.98	5.87
Staff accessibility	6.00	6.20	6.27	6.00	6.01	6.60	6.17	6.27	6.31	6.04	6.12	6.75
Collaboration with other donors and development partners	6.04	6.05	6.14	6.06	5.75	6.79	6.01	6.26	6.19	5.98	6.08	6.39
Collaboration with the private sector	5.86	5.93	5.74	6.24	5.72	6.04	5.87	5.80	5.78	5.96	5.85	5.75
Collaboration with the UN	5.94	5.79	5.84	6.43	5.77	6.25	5.94	5.95	5.84	6.16	6.01	5.58
Straightforwardness and honesty	5.96	6.20	5.99	6.83	6.13	6.20	6.05	6.28	6.36	5.75	6.07	6.68
Treating clients and stakeholders in Djibouti with respect	6.04	6.16	6.01	6.77	6.01	6.37	6.02	6.29	6.26	5.93	6.14	6.20
Being a long-term partner	6.36	6.40	6.37	6.73	6.24	6.75	6.61	6.24	6.31	6.70	6.45	6.38
To what extent does the World Bank Group's work help to achieve development results in Djibouti?	6.95	6.91	6.90	7.18	6.71	7.39	7.02	6.88	6.82	7.26	6.95	6.93
To what extent does the World Bank Group help to build/strengthen existing country systems in Djibouti?	6.64	6.42	6.36	7.24	6.54	6.50	6.64	6.42	6.49	6.62	6.53	6.52
The World Bank Group's financial instruments meet the needs of Djibouti	6.09	5.82	5.92	5.96	5.92	5.92	6.03	5.80	5.88	6.00	5.93	5.88
The World Bank Group meets Djibouti's needs for knowledge services	5.64	6.00	5.88	6.36	6.09	5.81	5.92	6.01	5.96	5.98	5.98	5.88
In Djibouti, to what extent do you believe that the World Bank Group's knowledge work and activities are adaptable to Djibouti's specific development challenges and country circumstances?	6.88	6.77	6.82	6.53	6.54	7.15	6.77	6.75	6.82	6.64	6.66	7.45
Overall, how significant a contribution do you believe the World Bank Group's knowledge work and activities make to development results in your country?	7.14	7.23	7.28	7.20	6.86	7.98	7.19	7.34	7.17	7.46	7.23	7.48
Overall, how would you rate the technical quality of the World Bank Group's knowledge work and activities?	6.84	6.85	6.85	7.21	6.72	7.27	6.85	6.99	6.98	6.76	6.88	7.12
The World Bank Group takes decisions quickly in Djibouti	6.67	6.32	6.52	6.41	6.44	6.57	6.39	6.64	6.57	6.38	6.43	7.00
Where country systems are adequate, the World Bank Group makes appropriate use of them	6.29	6.32	6.38	6.17	6.16	6.56	6.47	6.18	6.14	6.66	6.42	5.83

Yellow highlight indicates significant difference between Yes and No means.



Appendix G: Djibouti FY 2018 Questionnaire



World Bank Group Country Survey FY 2018 – Djibouti

The World Bank Group is interested in gauging the views of clients and partners who are either involved in development in Djibouti or who observe activities related to social and economic development. The following survey will give the World Bank Group's team that works in Djibouti, greater insight into how the Bank's work is perceived. This is one tool the World Bank Group uses to assess the views of its stakeholders, and to develop more effective strategies that support development in Djibouti.

A local independent firm has been hired to oversee the logistics of this survey. This ensures anonymity and confidentiality. We hope you'll be candid.

Finally, the survey relates to the World Bank Group's work. The World Bank Group consists of IBRD, IDA, IFC, MIGA, and ICSID. When responding to the survey, please consider the area of the World Bank Group with which you are most familiar.

To complete the survey, please circle/check the response that most accurately reflects your opinion. If you prefer not to answer a question, please leave it blank. If you feel that you do not have an adequate amount of information on a subject, please check "Don't know".

PLEASE NOTE: IN SOME CASES THE SURVEY WILL ASK FOR A SPECIFIC NUMBER OF RESPONSES. PLEASE DO NOT CHOOSE ANY MORE THAN REQUESTED. IF MORE RESPONSES ARE CHOSEN, DATA CANNOT BE INCLUDED IN ANALYSIS.

**SECTION A: GENERAL ISSUES FACING DJIBOUTI**

A1. In general, would you say that Djibouti is headed in ... ?	
1	The right direction
2	The wrong direction
3	Not sure

A2. Listed below are a number of development priorities in Djibouti.			
Please identify which of the following you consider the most important development priorities in Djibouti. (Choose no more than THREE)			
1	Pollution	16	Disaster risk management
2	Energy	17	Judiciary reform
3	Global/regional integration	18	Climate change (e.g., mitigation, adaptation)
4	Private sector development	19	Agriculture and rural development
5	Social protection (e.g., pensions, targeted social assistance)	20	Gender based violence
6	Gender equity (closing the gap between women and men, and boys and girls)	21	Transport (e.g., roads, bridges, transportation)
7	Education	22	Trade and exports
8	Public sector governance/reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform)	23	Natural resource management (e.g., solar, geothermal, etc.)
9	Food security	24	Poverty reduction
10	Urban development	25	Anti corruption
11	Water and sanitation	26	Economic growth
12	Regional conflict and tensions	27	Local governance and institutions
13	Job creation/employment	28	Equality of opportunity (i.e., social inclusion)
14	Health	29	Information and communications technology
15	Access to market and finance		

**SECTION A: GENERAL ISSUES**

A3. Poverty reduction is a broad term that encompasses work in many different areas.			
Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Djibouti? (Choose no more than THREE)			
1	Anti corruption	15	Urban development
2	Climate change (e.g., mitigation, adaptation)	16	Global/regional integration
3	Social protection (e.g., pensions, targeted social assistance)	17	Gender equity (closing the gap between women and men, and boys and girls)
4	Equality of opportunity (i.e., social inclusion)	18	Health
5	Economic growth	19	Pollution
6	Disaster risk management	20	Job creation/employment
7	Local governance and institutions	21	Access to market and finance
8	Information and communications technology	22	Public sector governance/reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform)
9	Agriculture and rural development	23	Private sector development
10	Trade and exports	24	Education
11	Transport (e.g., roads, bridges, transportation)	25	Food security
12	Energy	26	Regional conflict and tensions
13	Judiciary reform	27	Natural resource management (e.g., solar, geothermal, etc.)
14	Water and sanitation	28	Gender based violence

**SECTION A: GENERAL ISSUES**

A4. The World Bank Group's "Shared Prosperity" goal captures two key elements, economic growth and equity. It will seek to foster income growth among the bottom 40 percent of a country's population. Improvement in the Shared Prosperity Indicator requires growth and well-being of the less well-off. When thinking about the idea of "shared prosperity" in your country, which of the following TWO best illustrate how this would be achieved in Djibouti? (Choose no more than TWO)

1	Better employment opportunities for women
2	Better employment opportunities for young people
3	Greater voice and participation for citizens to help ensure greater accountability
4	Consistent economic growth
5	A growing middle class
6	Greater access to health and nutrition for citizens
7	Better entrepreneurial opportunities (i.e., to start small and medium sized businesses)
8	Better opportunity for the poor who live in rural areas
9	Better opportunity for the poor who live in urban areas
10	More reliable social safety net
11	Greater access to micro-finance for the poor
12	Education and training that better ensure job opportunity
13	Better quality public services
14	Other (please specify): _____

A5. When considering the characteristics of a fragile state, please identify which of the following best illustrate fragility in Djibouti. (Choose no more than TWO)

1	None. I do not consider Djibouti a fragile state.
2	Policy inconsistency
3	Weak social cohesion
4	Weak institutional capacity
5	Food insecurity
6	High levels of corruption
7	Weak accountability
8	Lack of security (i.e., conflict and violence)
9	Political uncertainty
10	Lack of access to development finance
11	Other (please specify): _____

**SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP**

B1. How familiar are you with the work of the World Bank Group in Djibouti?									
1	2	3	4	5	6	7	8	9	10
Not familiar at all								Extremely familiar	

B2. Overall, please rate your impression of the World Bank Group's effectiveness in Djibouti.										
1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
Not effective at all									Very effective	Don't know

B3. To what extent do you believe the World Bank Group's staff is well prepared (e.g., skills and knowledge) to help Djibouti solve its most complicated development challenges?										
1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
To no degree at all									To a very significant degree	Don't know

B4. When thinking about how the World Bank Group can have the most impact on development results in Djibouti, in which sectors do you believe the World Bank Group should focus most of its resources (financial and knowledge services) in Djibouti? (Choose no more than THREE)							
1	Public sector governance/reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform)			16	Climate change (e.g., mitigation, adaptation)		
2	Gender equity (closing the gap between women and men, and boys and girls)			17	Agriculture and rural development		
3	Regional conflict and tensions			18	Local governance and institutions		
4	Pollution			19	Economic growth		
5	Energy			20	Gender based violence		
6	Water and sanitation			21	Judiciary reform		
7	Job creation/employment			22	Disaster risk management		
8	Health			23	Equality of opportunity (i.e., social inclusion)		
9	Access to market and finance			24	Information and communications technology		
10	Social protection (e.g., pensions, targeted social assistance)			25	Transport (e.g., roads, bridges, transportation)		
11	Private sector development			26	Trade and exports		
12	Education			27	Natural resource management (e.g., solar, geothermal, etc.)		
13	Global/regional integration			28	Poverty reduction		
14	Food security			29	Anti corruption		
15	Urban development						

**SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP**

B5. When thinking about the World Bank Group's role, which activity do you believe is of greatest VALUE and which activity is of second greatest value in Djibouti?			
		Greatest Value (Choose only ONE)	Second Greatest Value (Choose only ONE)
1	Bringing together different groups of stakeholders	<input type="checkbox"/>	<input type="checkbox"/>
2	Capacity development related to World Bank Group supported projects	<input type="checkbox"/>	<input type="checkbox"/>
3	Technical assistance	<input type="checkbox"/>	<input type="checkbox"/>
4	Policy advice, studies, analyses	<input type="checkbox"/>	<input type="checkbox"/>
5	Financial resources	<input type="checkbox"/>	<input type="checkbox"/>
6	Data and statistics	<input type="checkbox"/>	<input type="checkbox"/>
7	Promoting knowledge sharing	<input type="checkbox"/>	<input type="checkbox"/>
8	Implementation support	<input type="checkbox"/>	<input type="checkbox"/>
9	Mobilizing third party financial resources	<input type="checkbox"/>	<input type="checkbox"/>
10	Donor coordination	<input type="checkbox"/>	<input type="checkbox"/>
11	Strategy formulation (e.g., Vision 2030, SCAPE 2020)	<input type="checkbox"/>	<input type="checkbox"/>
12	Other (please specify): _____	<input type="checkbox"/>	<input type="checkbox"/>

B6. Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in Djibouti? (Choose no more than TWO)	
1	Not enough public disclosure of its work
2	Not exploring alternative policy options
3	Not adequately sensitive to political/social realities in Djibouti
4	Not collaborating enough with private sector
5	Not willing to honestly criticize policies and reform efforts in the country
6	Staff too inaccessible
7	Not adequately collaborating with organizations such as bilaterals, multilaterals, trust funds, UN agencies
8	Not aligned with country priorities
9	Too influenced by developed countries
10	World Bank Group's processes too slow
11	World Bank Group's processes too complex
12	Not sufficiently focused on results
13	Not in it for the long term
14	Its advice and strategies do not lend themselves to practical problem solving
15	Not collaborating enough with civil society (including NGOs, CBOs, beneficiary representatives)
16	Arrogant in its approach
17	Inadequate World Bank Group's staffing in Djibouti
18	The credibility of its knowledge/data
19	Other (please specify): _____
20	Don't know

**SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP**

B7. To what extent do you believe that the World Bank Group's work and support help the poorest in Djibouti? (Select only ONE response)

1	To a fully sufficient degree
2	To a somewhat sufficient degree
3	To a somewhat insufficient degree
4	To a very insufficient degree
5	Don't know

B8. How EFFECTIVE do you believe the following World Bank Group's instruments are in supporting the Djibouti Government's efforts to reduce poverty? (If you have NO exposure to/experience with the instruments listed below, please select "N/A")

		Not effective at all										Very effective	N/A
		1	2	3	4	5	6	7	8	9	10		
1	Investment Project Financing (IPF)	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
2	Development Policy Financing (DPF)	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
3	Trust funds and grants	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
4	Technical assistance	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
5	MIGA Guarantees	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
6	IFC Investment Services	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
7	IFC Advisory Services	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>

B9. In addition to the regular relations with the national government, which TWO of the following groups should the World Bank Group collaborate with more in your country? (Choose no more than TWO)

1	Beneficiaries	9	Foundations
2	Youth/university groups	10	Media
3	Private sector	11	Emerging donors
4	Local government	12	UN agencies
5	Donor community	13	Regional organizations (e.g., the African Union, the Common Market for Eastern and Southern Africa [COMESA], the Intergovernmental Authority on Development [IGAD])
6	NGOs/Community Based Organizations	14	Other (please specify): _____
7	Academia/think tanks/research institutes		
8	Parliament	15	Don't know

**SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP**

To what extent do you agree with the following statements about the World Bank Group's work in Djibouti?												
		Strongly disagree								Strongly agree		Don't know
		1	2	3	4	5	6	7	8	9	10	
B10	Overall the World Bank Group currently plays a relevant role in development in Djibouti											<input type="checkbox"/>
B11	The World Bank Group's work is aligned with what I consider the development priorities for Djibouti											<input type="checkbox"/>

To what extent is the World Bank Group an effective development partner in Djibouti, in terms of each of the following?												
		To no degree at all								To a very significant degree		Don't know
		1	2	3	4	5	6	7	8	9	10	
B12	Responsiveness to needs											<input type="checkbox"/>
B13	Flexibility (in terms of the institution's products and services)											<input type="checkbox"/>
B14	Flexibility (in terms of changing country circumstances)											<input type="checkbox"/>
B15	Being inclusive											<input type="checkbox"/>
B16	Openness (sharing data and other information)											<input type="checkbox"/>
B17	Collaboration with the Government											<input type="checkbox"/>
B18	The speed in which it gets things accomplished on the ground											<input type="checkbox"/>
B19	Helping to bring discipline/effective supervision to implementation of investment projects											<input type="checkbox"/>
B20	Collaboration with civil society											<input type="checkbox"/>
B21	Staff accessibility											<input type="checkbox"/>
B22	Collaboration with other donors and development partners											<input type="checkbox"/>
B23	Collaboration with the private sector											<input type="checkbox"/>
B24	Collaboration with the UN											<input type="checkbox"/>
B25	Straightforwardness and honesty											<input type="checkbox"/>
B26	Treating clients and stakeholders in Djibouti with respect											<input type="checkbox"/>
B27	Being a long-term partner											<input type="checkbox"/>

**SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP**

B28. To what extent does the World Bank Group partner with the right people to support work on the ground in Djibouti? (Select only ONE response)

1	Nearly never
2	Rarely
3	Sometimes
4	Nearly always
5	Don't know
6	Prefer not to answer

B29. Which TWO organizations do you think it is most valuable for the World Bank Group to collaborate with to tackle fragility in Djibouti? (Select no more than TWO)

1	World Food Program (WFP)
2	World Health Organization (WHO)
3	United Nations Development Program (UNDP)
4	United Nations Office for Projects Service (UNOPS)
5	United Nations High Commissioner for Refugees (UNHCR)
6	The United Nations International Children's Emergency Fund (UNICEF)
7	None. I don't believe the World Bank Group needs to partner with the UN organizations.
8	Don't know

B30. When World Bank Group assisted reform efforts fail or are slow to take place, which of the following would you attribute this to? (Choose no more than THREE)

1	Inadequate funding
2	There is not an adequate level of citizen/civil society participation
3	Poor donor coordination
4	Reforms are not well thought out in light of country challenges
5	The World Bank Group does not provide the government with consistent support throughout the reform effort
6	Political pressures and obstacles
7	Poor coordination within the local authorities
8	There is an inadequate level of private sector participation and support
9	The World Bank Group is not sensitive enough to political/social realities on the ground
10	Lack of/inadequate levels of capacity at local authority level
11	Corruption
12	Poor coordination within the World Bank Group
13	Other (please specify): _____

**SECTION C: WORLD BANK GROUP'S EFFECTIVENESS AND RESULTS**

C1. In Djibouti, to what extent do the World Bank Group's financial resources, advice, and knowledge influence policy related to ... ?												
		To no degree at all					To a very significant degree					Don't know
		1	2	3	4	5	6	7	8	9	10	
1	Gender (i.e., closing the gap between women and men, and boys and girls)											<input type="checkbox"/>
2	The impact of climate change											<input type="checkbox"/>

C2. How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Djibouti? (If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know")												
		Not effective at all					Very effective					Don't know
		1	2	3	4	5	6	7	8	9	10	
1	Social protection (e.g., pensions, targeted social assistance)											<input type="checkbox"/>
2	Gender equity (closing the gap between women and men, and boys and girls)											<input type="checkbox"/>
3	Private sector development											<input type="checkbox"/>
4	Education											<input type="checkbox"/>
5	Public sector governance/reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform)											<input type="checkbox"/>
6	Global/regional integration											<input type="checkbox"/>
7	Food security											<input type="checkbox"/>
8	Urban development											<input type="checkbox"/>
9	Energy											<input type="checkbox"/>
10	Water and sanitation											<input type="checkbox"/>
11	Job creation/employment											<input type="checkbox"/>
12	Health											<input type="checkbox"/>
13	Access to market and finance											<input type="checkbox"/>
14	Transport (e.g., roads, bridges, transportation)											<input type="checkbox"/>
15	Agriculture and rural development											<input type="checkbox"/>
16	Trade and exports											<input type="checkbox"/>
17	Natural resource management (e.g., solar, geothermal, etc.)											<input type="checkbox"/>
18	Climate change (e.g., mitigation, adaptation)											<input type="checkbox"/>
19	Poverty reduction											<input type="checkbox"/>
20	Anti corruption											<input type="checkbox"/>
21	Judiciary reform											<input type="checkbox"/>
22	Economic growth											<input type="checkbox"/>
23	Disaster risk management											<input type="checkbox"/>
24	Equality of opportunity (i.e., social inclusion)											<input type="checkbox"/>
25	Information and communications technology											<input type="checkbox"/>
26	Regional conflict and tensions											<input type="checkbox"/>
27	Local governance and institutions											<input type="checkbox"/>

**SECTION C: WORLD BANK GROUP'S EFFECTIVENESS AND RESULTS**

C3. To what extent does the World Bank Group's work help to achieve development results in Djibouti?											
1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
To no degree at all									To a very significant degree		Don't know

C4. To what extent does the World Bank Group help to build/strengthen existing country systems (e.g., procurement, financial management, etc.) in Djibouti?											
1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
To no degree at all									To a very significant degree		Don't know

To what extent do you agree with the following statements about the World Bank Group in Djibouti?												
		Strongly disagree								Strongly agree		Don't know
C5	The World Bank Group's financial instruments (i.e., investment lending, Development Policy Loan, Trust Funds, etc.) meet the needs of Djibouti	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
C6	The World Bank Group meets Djibouti's needs for knowledge services (e.g., research, analysis, data, technical assistance)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>

C7. How effectively does the World Bank Group help Djibouti to mobilize finance for development from private sector sources?											
1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
Not effectively at all									Very effectively		Don't know

**SECTION C: WORLD BANK GROUP'S EFFECTIVENESS AND RESULTS**

C8. As part of IDA18, the World Bank Group has expanded (or developed) a number of financial instruments to respond to challenges in IDA countries. These include the Crisis Response Window (CRW), the Refugee Window, and the Private Sector Window (PSW). In general, how familiar are you with these new or expanded financial instruments in Djibouti? (Select only ONE response)

1	Very familiar
2	Somewhat familiar
3	Somewhat unfamiliar
4	Very unfamiliar
5	Don't know

How effectively does the World Bank Group support Djibouti's efforts ... ?

		Not effectively at all										Very effectively	Don't know
C9	To build stronger domestic resource mobilization systems in the Government (e.g., tax collection)	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
C10	To develop better and stronger data collection/analytics systems within the Government	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
C11	To strengthen the country's crisis preparedness	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>

C12. How effectively does the World Bank Group's SCD and CPF activities support Djibouti's efforts to manage crisis related risks? [Please only respond if you are familiar with the WBG's Systematic Country Diagnosis (SCD) and Country Partnership Framework (CPF)]

Diagnosis (SD) and Country Partnership Framework (CPF)											
1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
Not effectively at all										Very effectively	Don't know

C13. When considering the World Bank Group's emphasis on risk preparedness and prevention, which of the following statements best describes recent WBG's activities? (Select only one response)

1	The World Bank Group is providing less valuable support than in the past, to enhance the Djibouti's ability to systematically identify and monitor risks by drawing on the best data, technology, and knowledge
2	The World Bank Group is providing more valuable support than in the past, to enhance the Djibouti's ability to systematically identify and monitor risks by drawing on the best data, technology, and knowledge
3	The World Bank Group's approach and work related to systematically identifying and monitoring risks in Djibouti has remained constant
4	Don't know



SECTION D: THE WORLD BANK GROUP'S KNOWLEDGE WORK AND ACTIVITIES (i.e., ANALYSIS, STUDIES, RESEARCH, DATA, REPORTS, CONFERENCES)

D1. How frequently do you consult World Bank Group's knowledge work and activities in the work you do?

1	Weekly
2	Monthly
3	A few times a year
4	Rarely
5	Never

In Djibouti, to what extent do you believe that the World Bank Group's knowledge work and activities:

	To no degree at all										To a very significant degree										Don't know
D2	Are timely																				<input type="checkbox"/>
D3	Include appropriate level of stakeholder involvement during preparation																				<input type="checkbox"/>
D4	Lead to practical solutions																				<input type="checkbox"/>
D5	Are accessible (well written and easy to understand)																				<input type="checkbox"/>
D6	Are source of relevant information on global good practices																				<input type="checkbox"/>
D7	Are adequately disseminated																				<input type="checkbox"/>
D8	Are translated enough into local language																				<input type="checkbox"/>
D9	Are adaptable to Djibouti's specific development challenges and country circumstances																				<input type="checkbox"/>

D10. Overall, how significant a contribution do you believe the World Bank Group's knowledge work and activities make to development results in your country?

1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
Not significant at all									Very significant	Don't know

D11. Overall, how would you rate the technical quality of the World Bank Group's knowledge work and activities?

1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
Very low technical quality									Very high technical quality	Don't know

**SECTION E: WORKING WITH THE WORLD BANK GROUP**

E1. When working with the World Bank Group on programs, projects and other activities, do you believe that the team ... ? (Select only ONE response)	
1	Almost never has the right skills mix to tackle the challenges of fragility
2	Rarely has the right skills mix to tackle the challenges of fragility
3	Sometimes has the right skills mix to tackle the challenges of fragility
4	Almost always has the right skills mix to tackle the challenges of fragility
5	Don't know
6	Prefer not to answer

To what extent do you agree/disagree with the following statements?														
		Strongly disagree										Strongly agree		Don't know
E2	The World Bank Group disburses funds promptly	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>		
E3	The World Bank Group effectively monitors and evaluates the projects and programs it supports	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>		
E4	The World Bank Group’s approvals and reviews are done in a timely fashion	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>		
E5	The World Bank Group’s “Safeguard Policy” requirements are reasonable	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>		
E6	The World Bank Group’s conditions on its lending are reasonable	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>		
E7	The World Bank Group takes decisions quickly in Djibouti	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>		
E8	Working with the World Bank Group increases Djibouti’s institutional capacity	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>		
E9	Where country systems (e.g., procurement, financial management, etc.) are adequate, the World Bank Group makes appropriate use of them	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>		

E10. To what extent do you believe the World Bank Group is adequately staffed in Djibouti?												
1	2	3	4	5	6	7	8	9	10			<input type="checkbox"/>
To no degree at all									To a very significant degree		Don't know	

**SECTION E: WORKING WITH THE WORLD BANK GROUP**

E11. To what extent do you believe that the donor community is doing enough to support the government's efforts related to refugees in Djibouti?										
1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
To no degree at all									To a very significant degree	Don't know

E12. In which of the following areas do you believe the World Bank Group should provide most of its resources when it comes to providing support to the refugee crisis in Djibouti? (Choose no more than TWO)

1	Education
2	Health
3	Supporting poor and marginalized local communities
4	Jobs
5	Business development
6	Infrastructure
7	Social cohesion
8	Public services
9	Macro issues (fiscal accounts, balance of payments, etc.)
10	Don't know
11	Other (please specify): _____

E13. Please rate how you feel when you think about the impact of the refugees in regards to....						
		A very negative impact	A somewhat negative impact	A somewhat positive impact	A very positive impact	No impact at all
1	Djibouti's economy	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
2	Social cohesion	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
3	National security	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
4	Public service delivery	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
5	Djibouti's poor and marginalized	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
6	Health	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
7	Public domain	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

**SECTION F: THE FUTURE ROLE OF THE WORLD BANK GROUP IN DJIBOUTI****F1. Which of the following SHOULD the World Bank Group do to make itself of greater value in Djibouti? (Choose no more than TWO)**

1	Improve the quality of its experts as related to Djibouti's specific challenges
2	Work more with civil society and beneficiary representatives
3	Ensure greater selectivity in its work
4	Help to bring discipline/effective supervision to implementation of World Bank Group projects
5	Work faster
6	Offer more innovative knowledge services
7	Collaborate more effectively with Government clients (e.g., national, state, local)
8	Reduce the complexity of obtaining World Bank Group financing
9	Increase technical assistance
10	Collaborate more effectively with organizations such as bilaterals, multilaterals, trust funds, UN agencies
11	Offer more innovative financial products
12	Provide more adequate data/knowledge/statistics/figures on Djibouti's economy
13	Improve the competitiveness of its financing compared to markets (e.g., cost, timeliness, other terms)
14	Increase the level of capacity development in the country
15	Leverage the private sector more (i.e., mobilize private sector development)
16	Work more with private sector
17	Increase the level of World Bank Group staffing in Djibouti's office
18	Other (please specify): _____

F2. When considering the combination of services that the World Bank Group offers in Djibouti, and taking into account its limited level of resources, which ONE of the following do you believe the World Bank Group should offer more of in Djibouti? (Select only ONE response)

1	Financial services
2	Knowledge products
3	Convening services
4	None of the above
5	The combination is appropriate for Djibouti
6	Don't know

**SECTION F: THE FUTURE ROLE OF THE WORLD BANK GROUP IN DJIBOUTI****F3. What should the World Bank Group do to improve collaboration with the UN in the field?
(Choose no more than THREE)**

1	Organize more joint meetings and missions with the UN
2	Collaborate on analysis, assessments and planning, including on rapid assessments on emerging crisis and changing circumstances when both institutions are engaged
3	Develop joint or complementary projects with the UN, leveraging each organization's comparative advantages
4	Develop guidelines, framework and tools to facilitate operational cooperation and cross-financing
5	Share more information about the World Bank Group's activities, products, and knowledge
6	Involve UN experts to a greater degree in World Bank Group activities
7	Other (please specify): _____

F4. Please answer the following questions: (Choose no more than THREE for each column)

		A. Which THREE areas below would benefit most from the World Bank Group playing a leading role among international partners in Djibouti?	B. Which THREE areas below would benefit most from other donors in Djibouti?
1	Economic development	<input type="checkbox"/>	<input type="checkbox"/>
2	Public financial management	<input type="checkbox"/>	<input type="checkbox"/>
3	Reducing gender based violence	<input type="checkbox"/>	<input type="checkbox"/>
4	Crisis preparedness	<input type="checkbox"/>	<input type="checkbox"/>
5	Crisis response	<input type="checkbox"/>	<input type="checkbox"/>
6	Private sector development	<input type="checkbox"/>	<input type="checkbox"/>
7	Access to justice systems	<input type="checkbox"/>	<input type="checkbox"/>
8	Reduction of cost of energy	<input type="checkbox"/>	<input type="checkbox"/>
9	Support domestic resource mobilization	<input type="checkbox"/>	<input type="checkbox"/>
10	Access to basic services	<input type="checkbox"/>	<input type="checkbox"/>
11	Capacity of state institutions	<input type="checkbox"/>	<input type="checkbox"/>
12	Jobs	<input type="checkbox"/>	<input type="checkbox"/>
13	Improving livelihoods	<input type="checkbox"/>	<input type="checkbox"/>
14	Food security	<input type="checkbox"/>	<input type="checkbox"/>
15	Social safety nets	<input type="checkbox"/>	<input type="checkbox"/>
16	Stimulating dialogue to promote peace and stability	<input type="checkbox"/>	<input type="checkbox"/>

**SECTION F: THE FUTURE ROLE OF THE WORLD BANK GROUP IN DJIBOUTI**

F5. To what degree does the World Bank Group support with its resources (financial, technical, knowledge and convening power)?													
		To no degree at all					To a very significant degree					Don't know	Prefer not to answer
		1	2	3	4	5	6	7	8	9	10		
1	Economic development	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	<input type="checkbox"/>
2	Public financial management	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	<input type="checkbox"/>
3	Reducing gender based violence	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	<input type="checkbox"/>
4	Crisis preparedness	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	<input type="checkbox"/>
5	Crisis response	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	<input type="checkbox"/>
6	Private sector development	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	<input type="checkbox"/>
7	Access to justice systems	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	<input type="checkbox"/>
8	Reduction of cost of energy	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	<input type="checkbox"/>
9	Support domestic resource mobilization	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	<input type="checkbox"/>
10	Access to basic services	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	<input type="checkbox"/>
11	Capacity of state institutions	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	<input type="checkbox"/>
12	Jobs	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	<input type="checkbox"/>
13	Improving livelihoods	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	<input type="checkbox"/>
14	Food security	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	<input type="checkbox"/>
15	Social safety nets	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	<input type="checkbox"/>
16	Stimulating dialogue to promote peace and stability	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	<input type="checkbox"/>

**SECTION G: COMMUNICATION AND INFORMATION SHARING**

G1. How frequently do you interact with the World Bank Group now in Djibouti?	
1	Never
2	Less than once a year
3	Once a year to a few times a year
4	Less than once a month
5	At least once a month
6	At least once a week

G2. How much face-to-face access would you like to have with the World Bank Group in Djibouti (i.e., discussions, meetings, conferences, workshops, training, etc.)? (Select only ONE response)	
1	I prefer more frequent interactions with the World Bank Group
2	I prefer the frequency of my interactions with the World Bank Group to be just about the same as they are currently
3	I prefer less frequent interactions with the World Bank Group
4	I prefer to have no face to face interactions with the World Bank Group
5	Prefer not to answer

G3. How do you get most of your information about economic and social development issues in Djibouti? (Choose no more than TWO)			
1	Local radio	6	Internet
2	International radio	7	Periodicals
3	Social media (e.g., blogs, Facebook, Twitter, YouTube, Flickr)	8	International television
4	International newspapers	9	Local newspapers
5	Local television	10	Other (please specify): _____

G4. How would you prefer to receive information from the World Bank Group? (Choose no more than TWO)			
1	World Bank Group's publications and other written materials	5	Direct contact with World Bank Group (i.e., face to face meetings/discussions)
2	e-Newsletters	6	World Bank Group's website
3	World Bank Group's seminars/workshops/conferences	7	Social media (e.g., blogs, Facebook, Twitter, YouTube, Flickr)
4	Mobile phones	8	Other (please specify): _____

**SECTION G: COMMUNICATION AND INFORMATION SHARING**

G5	Are you aware of the World Bank Group's Access to Information Policies under which the World Bank Group discloses any information in its possession that is not on a list of exceptions?	Yes	No
G6	Do you have reliable access to the Internet?	Yes	No
G7	Do you use/have you used the World Bank Group website?	Yes	No
G8	Do you currently consult the World Bank Group social media sites (e.g., blogs, Facebook, Twitter, YouTube, and Flickr)?	Yes	No

G9. Which Internet connection do you use primarily when visiting a World Bank Group website?	
1	High speed/WiFi
2	Dial-up

G10. How frequently do you consult the World Bank Group's website and/or social media channels (e.g., blogs, Facebook, Twitter, YouTube, Flickr) for information/knowledge that you can use in your work?	
1	Weekly
2	Monthly
3	A few times a year
4	Rarely
5	Never

Please rate how much you agree with the following statements.													
		Strongly disagree										Strongly agree	Don't know
G11	I find the World Bank Group's websites easy to navigate. <i>(Only answer if you have used a World Bank Group website)</i>	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
G12	I find the information on the World Bank Group's websites useful. <i>(Only answer if you have used a World Bank Group website)</i>	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
G13	The World Bank Group's social media channels (e.g., blogs, Facebook, Twitter, YouTube, Flickr) are valuable sources of information about the institution	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>

**SECTION H: BACKGROUND INFORMATION**

H1. Which of the following best describes your current position? (Select only ONE response)			
1	Office of the President, Prime Minister	11	NGO/Community Based Organization
2	Office of Minister	12	Media (press, radio, TV, web, etc.)
3	Office of Parliamentarian	13	Independent Government Institution (i.e., Regulatory Agency, Central Bank/oversight institution)
4	Employee of a Ministry, Ministerial Department or Implementation Agency	14	Trade Union
5	Project Management Unit (PMU) overseeing implementation of project/ Consultant/Contractor working on World Bank Group supported project/program	15	Faith-Based Group
6	Local Government Office or Staff	16	Youth Group
7	Bilateral/Multilateral Agency	17	Academia/Research Institute/Think Tank
8	Private Sector Organization	18	Judiciary Branch
9	Private Foundation	19	Other (please specify): _____
10	Financial Sector/Private Bank		

H2. Please identify the primary specialization of your work. (Select only ONE response)			
1	Water	12	Gender
2	Social protection and labor	13	Transport and ICT
3	Fragility, conflict and violence	14	Urban, rural, and social development
4	Environment and natural resources	15	Governance
5	Public-private partnerships	16	Poverty
6	Education	17	Jobs
7	Health, nutrition, and population	18	Agriculture
8	Energy and extractives	19	Climate change
9	Macroeconomics and fiscal management	20	Generalist (specialized in multiple sectors)
10	Trade and competitiveness	21	Other (please specify): _____
11	Finance and markets		

H3. Currently, do you professionally collaborate/work with the World Bank Group (IDA, IFC, or MIGA) in your country?	
1	Yes
2	No

H4. Which of the following agencies of the World Bank Group do you primarily engage with in Djibouti? (Select only ONE response)	
1	The World Bank (IDA)
2	The International Finance Corporation (IFC)
3	The Multilateral Investment Guarantee Agency (MIGA)
4	Other (please specify): _____

**SECTION H: BACKGROUND INFORMATION****H5. Do your projects involve both the World Bank and the IFC?***(If YES please go to Question H6; If NO please go to H7)*

1	Yes
2	No

H6. If yes, what was your view of how the two institutions work together in Djibouti?**(Select only ONE response)**

1	The two institutions work well together
2	The way the two institutions work together needs improvement
3	The two institutions do not work well together
4	Don't know

H7. Which of the following describes most of your exposure to the World Bank Group in Djibouti?**(Choose no more than TWO)**

1	Observer (i.e., follow in media, discuss in informal conversations, etc.)
2	Use World Bank Group reports/data
3	Engage in World Bank Group related/sponsored events/activities
4	Collaborate as part of my professional duties
5	Use World Bank Group website for information, data, research, etc.

H8. What's your gender?

1	Female
2	Male

H9. What's your age?

1	25 and under
2	26-35
3	36-45
4	46-55
5	56 and above

H10. Which best represents your geographic location?

1	Djibouti (commune de Ras Dika et Boulaos)
2	Commune de Balballa
3	District (Arta, Ali-Sabieh, Dikhil, Tadjourah, Obock)
4	Other

Thank you for completing the survey!