

Module 1 Household characteristics

OBLAST _____ (district, settlement)

Territory code (COATO code)

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PSU #

Area code (urban-1, rural-2, Bishkek-3)

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Household code

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Interviewer code

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Family name of household head:

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Address:

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Telephone number

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Outcome code

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10-interview completed

20-empty dwelling

30-rejection of interview (specify) _____

40-moved to another place of residence

41- Other (specify) _____

Actual date of interview

day |__| month |__| 2014

Start time of interview

hour |__| minutes |__|

№ n/n	Name, patronymic	Sex	Relation to the head of the household	Marital status	Birth date			Age at the mom ent of interv iew	Ethnicity (for household head) Kyrgyz.....1 Russian.....2 Uzbek.....3 Dungan.....4 Uigur.....5 Tatar.....6 Turk.....7 Korean.....8 Other (indicate).....9	Education Higher degree1 Incomplete higher degree....2 Special secondary degree....3 Primary professional (vocational) degree:with comprehensive (general secondary) education degree 41 with comprehensive (general secondary) education degree 42 General secondary (complete) degree5 Main secondary (incomplete) degree.....6 Elementary education...7 No elementary education.....8 Illiterate....9 0 to 5 years of age98 Pupil (age up to 14).....10	Is (NAME): ...a resident of the household...1 ...temporarily absent....3 ... a non-returnee (left the household forever.....4	Why is (NAME) absent? Move.....1 Study....2 Work in country....3 Work abroad....13 Marriage.....4 Divorce....5 Military service6 In prison7 In hospital8 Live with relatives, friends9 Dead.....10 Other.....11	SOC_ST Please specify which of the following definitions is the best description of your current status? Employed (including enlisted military personnel)1 Unemployed....2 Student (day student)3 Retirement or long-service pensioner, privileged pensioner ...4 Disability pensioner (I and II disability categories) ...5 Disability pensioner (III disability category)6 Beneficiary of income from property or capital ..7 Housekeeping and taking care of children8 Other9
					da y	mo nth	y e ar						
1													
2													
3													
4													
5													
6													
7													
8													
9													
10													

*Interviewer,
start with the
head of the
household. Next
household
members must
be included into
corresponding
rows after the
main list.*

7. Did any of your household members have expenditures for eating out (Café, canteen at work or school, bakery, at private eating-place etc) during the period of fourteen (14) days covered by the survey?

yes.....1 ⇒ Q8

no.....2 ⇒ Q9

8. What was the total expenditure on eating out of members of your household in the past 14 days?

9. What type of dwelling do you live in?

- Separate apartment in a multistory house 1
- Apartment or room in a residential hotel 2
- Separate house 3
- Part of a house 4
- Dormitory 5
- Lodge or a tied cottage (temporary tenure dwelling) 6
- Other non-residential premises used for residence 7
- Other residential premises 8
- Barracks 9

10. What is the basic material the walls of your house are made of?

- Bricks 1
- Concrete slabs 2
- Crude airbricks, adobe..... 3
- Wood, logs 4
- Tarpaulin, canvas, felt 5
- Earth, clay..... 6
- Slag-concrete block 7
- Other (specify)..... 8

11. Would you tell me please how many consumer durables from the list below you have in your household? ♦ Fixed location phone

#	Description	Amount
1	Color television receiver	
2	Iron	
3	Camera	
4	Electric water heater	
5	Personal computer	
6	Regular washing machine	
7	Automatic washing machine	
8	Electrical vacuum cleaner	
9	Air conditioner	
10	Auto	
11	Truck	
12	Refrigerator (2-3 chambers)	
13	Microwave	
14	Electric heater	
15	Sofa, couch	
16	Kitchen suite	
17	Furniture for the guest room	
18	Carpet, oriental carpet, scherdak (rug)	
19	Mobile phone	

20	Fixed location phone	
21	Satellite antenna	

12. What livestock, poultry or other animals do you have? Other livestock

#		(Population at the end of quarter under report)
1	Cows	
2	Heifers > 1 year	
3	Bulls and oxen	
4	Calves < 1 year	
5	> 9 months	
6	<9 months	
7	Sheep > 1 year	
8	Lambs < 1 year	
9	> 1 year	
10	< 1 year	
11		
12		
13		
14		
15		
16		

CURRENT labor market status of household head

Unless otherwise specified, all of the questions in the questionnaire refer to the week preceding the day of survey, from Monday through Sunday inclusive.

_____ till _____ 2014

13	RABOTA Did you have during the week under survey any paid job or remunerative employment , including any additional work on the side? (at least for one hour during the week)	Yes	1	→ 16
		No	2	→ 14
14	RAB_ROD Maybe, you were engaged in work at a farm or enterprise owned by some of your relatives?	Yes	1	→ 16
		No	2	→ 15
15	RAB_OT5			

	Maybe, you took some time off during the week under survey for any reason, if your enterprise (business) kept on operating while you were off?		
		Yes	1 → 16
		No	2 → IV.01
16	<p>TIP_PRD</p> <p>Tell me please, what was your principal area of activity during the week under survey (from Monday through last Sunday), what was your principal area of activity:</p> <p>(READ OUT ANSWER OPTIONS, INDICATE ONLY ONE CODE)</p> <p>At an enterprise, in organization, collective farm, association of farms, agricultural cooperative, institution</p> <p>At a (peasant) farm.....</p> <p>Individual commercial activities</p> <p>On an individual basis</p> <p>Wage work for individuals (individual entrepreneurs and citizens)?</p> <p>Military service</p> <p>Other specify</p>		<p>1 → 17</p> <p>2 → 17</p> <p>3 → 17</p> <p>4 → 17</p> <p>5 → 17</p> <p>6 → IV.01</p> <p>7 → 17</p>

17	<p>TIP_NED</p> <p>During the week under survey you worked:</p> <p>(READ OUT ANSWER OPTIONS, INDICATE ONLY ONE CODE)</p> <p>full-time</p> <p>part-time.....</p>		<p>1</p> <p>2</p>
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18	<p>RAB_TER</p> <p>Tell me please, whether your principal place of employment during the week under survey was located:</p> <p>in the territory of this region (oblast)</p> <p>in the territory of another region (oblast)</p> <p>in the territory of another state?</p>		<p>1</p> <p>2</p> <p>3</p>
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Module 4: Corruption

Интервьюер: Это последний и окончательный раздел анкеты. Речь идет о государственных услугах и коррупции. Мы заинтересованы в получении вашего мнения и опыта работы с различными государственными органами предоставляющими государственные услуги, а также насколько эти органы функционируют честно. Нам также интересно, в какой степени Вы проинформированы о системе обратной связи с целью сообщения о фактах коррупции в стране.

Примечание для интервьюера: Только в случае, если респондент спросит "что вы имеете в виду под словом коррупция", пожалуйста, сообщите следующее: "Для данного исследования мы определяем коррупцию как, злоупотребление

государственной властью в целях личной выгоды- через нечестное или противоправное поведение со стороны государственных должностных лиц или поставщиков услуг."

Интервьюер: В следующем разделе поговорим о государственных органах и честности/добросовестности государственных организаций:

SHOW CARD IV.1

IV.1 How frequently do households like yours find themselves obliged to make unofficial payment to public official associated with the following?

	Never = 1; Seldom = 2; Most times = 3; Always = 4; DK/NS = 5
01. To obtain basic public services	1 2 3 4 5
02. To obtain licenses or permits	1 2 3 4 5
03. To update/revise tax status	1 2 3 4 5
04. To speed up legal proceedings in the judicial branch	1 2 3 4 5

IV.2 Now we would like to ask about contact frequency and integrity of various public services providers. [If Yes] Was this person asked to pay gratification or a bribe?

(Примечание для интервьюера: Пожалуйста задайте все вопросы для каждой государственной организации. Другими словами задавайте вопросы по горизонтали, а не по вертикали)

	(a) <i>During the last year has anyone in your household attempted to obtain the following public service? Yes = 1; No = 2; DK/NS = 9</i>	(b) [If Yes] Was this person asked to pay gratification or a bribe? Yes = 1; No = 2; DK/NS = 9	(c) <i>On average, how much did you have to pay as gratification/ bribe in KGS? (in equivalent value if it took the form of gift or other favor)</i> DK/NS = 9
1. Public health services	1 2 9	1 2 9	1 2 9
2. Public education services	1 2 9	1 2 9	1 2 9
3. National Registration office/ Passports office	1 2 9	1 2 9	1 2 9
4. Traffic Police	1 2 9	1 2 9	1 2 9
5. Police excluding traffic	1 2 9	1 2 9	1 2 9
6. Company Registration	1 2 9	1 2 9	1 2 9
7. Customs	1 2 9	1 2 9	1 2 9
8. Tax Agency	1 2 9	1 2 9	1 2 9
9. Judges/Court officials	1 2 9	1 2 9	1 2 9
10. Water & Sewerage/Utilities	1 2 9	1 2 9	1 2 9
11. Electricity	1 2 9	1 2 9	1 2 9
12. Employment benefits	1 2 9	1 2 9	1 2 9
13. Postal Services	1 2 9	1 2 9	1 2 9
14 Pensions	1 2 9	1 2 9	1 2 9
15. Social Security/Assistance	1 2 9	1 2 9	1 2 9
16. Local Councils/municipalities	1 2 9	1 2 9	1 2 9
17. Land allocation agency	1 2 9	1 2 9	1 2 9
18. Border control	1 2 9	1 2 9	1 2 9

IV.3.other Which of the following occurs in the majority of the cases where someone makes gratification to an official?.....

1. A government agent indicates or asks for a payment
2. The household offers a payment of its own accord
3. It is known beforehand how to pay and how much to pay, so it is not discussed.
4. Other (write) _____

IV.4 If someone offered gratification in order to obtain a service or to resolve a problem, how certain would be the delivery of the service or the resolution of the problem after the gratifications?

SHOW CARD IV.4

- 1.Extremely Uncertain
- 2.Uncertain
- 3.Fairly certain
- 4 Extremely certain
5. DK/NS

Интервьюер: Следующие 5 вопросов мы зададим Вам с целью оценить следующие утверждения о коррупции в Кыргызской Республике.

IV.5 Corruption in The Kyrgyz Republic today is:

SHOW CARD IV.5

1. A very serious problem
2. A somewhat serious problem
3. Not a serious problem
4. Not a problem at all
5. DK/NS

IV.6 Corruption is a natural occurrence and part of our daily life, so denouncing it is unnecessary:

SHOW CARD IV.6

1 2 3 4 5 5
completely disagree completely agree

IV.7 In the government of The Kyrgyz Republic, there is no sincere desire and will to combat corruption

SHOW CARD IV.7

1 2 3 4 5 5
completely disagree completely agree

IV.8 Current government anti-corruption strategies for combating corruption are effective

SHOW CARD IV.8

1 2 3 4 5 5
completely disagree completely agree

IV.9 Corruption is perpetuated mostly by

- | | | | |
|----------|-------------|-------------|-------------|
| (1) | (2) | (3) | (4) |
| Citizens | Enterprises | Politicians | Bureaucrats |

Интервьюер: В этом разделе будут заданы вопросы о системе обратной связи с целью сообщения о фактах коррупции.

IV.10 Do you know what process to follow in reporting a corrupt act by a public official?

1. Yes
2. No

IV.11 During the past two years, have you ever observed a corrupt act by a public official?

- 1 Yes
- 2 No

IV.12 During the past two years, have you or anyone in your household reported to appropriate authority a corrupt act by a public official?

- 1 Yes
- 2 No ⇒ Q14

IV.13 How would you evaluate the process of corruption reporting? OTHER

SHOW SCALE IV. 13

Please answer on a scale 1 to 5, where 1 corresponds to “completely disagree” and 5 corresponds to “completely agree”.

	completely disagree				completely agree
1. The process was very effective	1	2	3	4	5
2. The process was very simple	1	2	3	4	5
3. The reporter was well protected from potential harassment	1	2	3	4	5
4. OTHER (write)	1	2	3	4	5

⇒ IV.15

IV.14 I will read you a list of reasons, if you can please tell me how much each one of them affects the decision not to report a case of cor. I was concerned about potential harassment and reprisal

SHOW SCALE IV. 14

Use a 1 to 5 scale where **1 means it doesn't affect at all and 5 that it affects a lot.**

	Does not affect at all				Affects a lot
1. I didn't know where to report	1	2	3	4	5
2. The case could not be proved	1	2	3	4	5
3. The process is too complex and long	1	2	3	4	5
4. Corruption is a custom	1	2	3	4	5
5. Bribes can be justified under the current economic situation	1	2	3	4	5
6. Investigation would not be made about the report	1	2	3	4	5
7. There would be no enforcement even if the decision is made	1	2	3	4	5
8. I was concerned about potential harassment and reprisal	1	2	3	4	5
9. OTHER (write)	1	2	3	4	5

INTERVIEWER: We want to ask about “Unofficial Payments” to officials in this country. Can I please reassure you that:

- We are interested in your opinions in a personal capacity
- We do not imply in any way that you make unofficial payments
- We recognize that you as well as the survey firm neither approves of nor condones the use of unofficial payments
- The responses that you give will be aggregated and presented in purely statistical terms; any comments you give me cannot be attributed to either you or your company.

IV.15 Thinking about public officials, would you say the following statement is always, usually, seldom or never true? “It is common for citizens to have to pay some irregular “additional payments” to get things done”

Always	1
Mostly	2
Seldom	3

Never	4
Don't know	5

IV.16 How often is the following statement true? "If a government agent acts against the rules I can usually go to another official or to his superior and get the correct treatment without recourse to unofficial payments"

Always	1
Mostly	2
Seldom	3
Never	4
Don't know	5

IV.17 To what extent has the following forms of corruption had an impact on your household's well being? Contributions by private interests to political parties and election campaigns

SHOW SCALE IV. 17

	No impact				Very strong impact	Don't know
1. Sale of Parliamentary votes on laws to private interests	1	2	3	4	5	9
2. Sale of Presidential decrees to private interests	1	2	3	4	5	9
3. Sale of decisions of courts in criminal cases	1	2	3	4	5	9
4. Bribes to public officials to avoid taxes and regulations	1	2	3	4	5	9
5. Patronage [public officials hiring their friends and relatives into official positions]	1	2	3	4	5	9
6. Contributions by private interests to political parties and election campaigns	1	2	3	4	5	9

IV.18. Did you (or head of the household) pay taxes to the state in the past 12 months:

- 1) Yes
- 2) No >> go to question Q 20

IV.19. What type of tax did you pay (it can be more than one type of tax):

1. Income tax or patent
2. Land tax
3. Tax on property (movable and immovable)
4. Other (specify: _____)

IV.20. Are you ready to pay more taxes in order to eliminate the corruption?

1. Yes
2. No >> go to Q 22

IV.21. What part of your income, in addition to the taxes you are willing to pay, in order to eliminate corruption? SHOW CARD IV.21

1. 1-5%
2. 5-10%
3. 10-15%

4. 15-20%
5. 20% and more
6. NA / DA

IV.22 Have you, or any family member, ever been the victim of a crime (whether or not reported to the police)?

1. YES
2. NO ⇒ IV.II.01

IV.23.other If yes, what was the type of the crime (SEVERAL ANSWERS):

1. Assault
2. Aggravated Assault
3. Deprivation of Liberty
4. Aggravated Robbery
5. Burglary (Dwelling)
6. Steal Motor Vehicle
7. Theft
8. Fraud
9. Arson
10. Property Damage
11. Attempted Murder
12. Manslaughter
13. OTHER (write)

Module 2: Access to heating

Интервьюер: Я собираюсь задать вам несколько вопросов об отоплении в зимний сезон, который охватывает месяцы с ноября по март. Вопросы включают в себя виды отопления, сколько вы тратите, является ли отопление достаточным для удовлетворения ваших потребностей и довольны ли вы им.

II.01.0ther	What is your primary type of heating the house/apartment at winter time? SHOW CARD II.01	<ol style="list-style-type: none"> 1. Central heating 2. Electric oil radiator 3. Other Electric appliances for heating 4. Gas boiler or other gas appliances for heating 5. Coal fired stove 6. Wood fired stove 7. Do not have 8. Other specify _____
II.02	How much on average do you spend on a monthly basis for primary source of heating (in KGS)	_____ KGS/month
II.03	Do you use secondary type of heating at winter time?	<ol style="list-style-type: none"> 1. Yes 2. No >> GO TO II.09
II.04.0ther	What is your secondary type of heating? SHOW CARD II.04	<ol style="list-style-type: none"> 1. Central heating 2. Electric oil radiator 3. Other Electric appliances for heating 4. Gas boiler or other gas appliances for heating 5. Coal fired stove 6. Wood fired stove 7. Other specify _____
II.05	How much on average do you spend on a monthly basis for secondary source of heating (in KGS)	_____ KGS/month
II.06	Do you use third type of heating at winter time?	<ol style="list-style-type: none"> 1. Yes 2. No >> GO TO II.09
II.07.0ther	What is your third type of heating? SHOW CARD II.07	<ol style="list-style-type: none"> 1. Central heating 2. Electric oil radiator 3. Other Electric appliances for heating 4. Gas boiler or other gas appliances for heating 5. Coal fired stove 6. Wood fired stove 7. Other specify _____

II.08	How much on average do you spend on a monthly basis for third source of heating (in KGS)	_____ KGS/month
II.09	How many rooms do you have in your apartment/house (number)	_____ rooms (number)
II.10	How many rooms do you heat during the heating season	_____ rooms (number)
II.11	Could you tell us about the heated rooms of your apartment or house? In your opinion, how much your house or apartment are heated during the heating season?	1. Cold 2. hardly / barely - barely warm 3. Pretty / comfortable warm 4. Too warm
II.12	Do you have a central or district / municipal (steamroom) heating?	1. Yes 2. No >> Go to Question .14
II.13. other	Could you tell us about the problems you have faced with central heating during the last heating season?. Please answer "yes" if you have experienced any of the following problems. You can answer "yes" to more than one problem. SHOW CARD II.13	1 My apartment or house is connected to the central heating, but it does not work. 2 Central heating starts too late. 3 The apartment/house is too warm, most of the time 4 The apartment/house is too cold, most of the time 5 I am not able to control the amount of my heat consumption 6 I am not able to understand my heating bill 7 Treatment of customers by the heating company is poor 8 Maintenance and repairs of the central heating network inside the building is not sufficiently performed 9 Other specify) _____
II.14	Have you installed any insulation in your house or apartment?	1. Yes 2. No >> Go to Module 3.
II.15. other	Do you do any insulation of the apartment/house? Please answer "yes" to all those items that relate to you	1. Replacing windows 2. Insulating the windows (by tapes, closing cracks) 3. Insulating roofs 4. Insulating doors 5. Insulating walls 6. Other specify

Module 3 Awareness and attitude toward social assistance programs

Интервьюер: Это новый раздел анкеты. Эти вопросы предназначены для того, чтобы узнать Ваше мнение о помощи бедным в нашей стране. Некоторые вопросы касаются правительственной программы социальной помощи бедным слоям населения. Данные программы предусматривают предоставление денежной или иной материальной помощи бедным слоям населения.

III.1. Which one of the following groups do you think should be most responsible for helping the poor in this country, if any? (Read 1–7) (Allow ONE response)

- 1 The government
- 2 Family and friends
- 3 Charitable organizations
- 4 Religious organizations
- 5 They themselves (poor group)
- 6 No group should be responsible
- 7 (Refused)

III.2.other How effective is the government in providing social assistance/benefits for the poor in this country? (Read 1–5)

- 1 Very effective
- 2 Somewhat effective
- 3 Not very effective
- 4 Not effective at all
- 5 Other specify

III.3.other How much responsibility should the government take for helping the poor in this country? (Read 1–5)

- 1 A great deal

- 2 Some
- 3 Not very much
- 4 None at all
- 5 Other specify

III.4.other Do you think the government should provide social assistance/benefits to people in our country?

- 1. Yes
- 2. No
- 3. Other specify _____

III.5.other Ideally, do you think that a social assistance/benefits project should focus mainly on serving the poor OR mainly on serving specific groups of people, such as widows, orphans, the sick, and the elderly, whether or not they are poor?

(If respondent says "both," read: Please tell me which group you think the project should focus on).

- 1 Serving the poor
- 2 Serving specific groups of people, whether or not they are poor
- 3 Other specify _____

III.6.other In some countries, recipients of government social assistance/benefits are required to do something in exchange for monthly assistance. For example, they could be required to have their school-age children attend school regularly. If their children stop attending school, the assistance would no longer be provided. Do you think recipients of SSN should be required to do something in exchange for the assistance, or should there be no requirements?

- 1 Yes, there should be some requirements **(Continue)**
- 2 No, there should not be any **(Skip to III 8/Text)**
- 3 Other specify _____ **(Continue)**

III.7. Please indicate whether each of the following should be required in order to receive government social assistance/benefits on a regular basis. Recipients must accept the work provided by the program in exchange for the assistance

	Yes	No	(Refused)
A. Recipients must ensure their children regularly attend school	1	2	3
B. Recipients must get medical checkups for children and expecting mothers	1	2	3
C. Recipients must attend job training courses	1	2	3
D. Recipients must actively search for work	1	2	3
E. Recipients must accept the work provided by the program in exchange for the assistance	1	2	3

III.8. Please name any government social assistance/benefits projects in this country that you know about. Allowances for pregnancy and childbirth

(Do NOT read A–G) (Code)

	<i>Mentioned</i>	<i>Not mentioned</i>
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A. Monthly benefit for low income families with children	1	2
B. Monthly social benefit	1	2
C. Compensations in lieu of privileges	1	2
D. Compensations to pensioners for electricity	1	2
E. Housing subsidies to pay for housing and communal services	1	2
F. Funeral Allowance	1	2
G. Allowances for pregnancy and childbirth	1	2

III.9. Please tell me whether or not you have heard of the following government social assistance/benefits projects.
Allowances for pregnancy and childbirth

	<i>Yes</i>	<i>No</i>	<i>(Refused)</i>
A. Monthly benefit for low income families with children	1	2	3
B. Monthly social benefit	1	2	3
C. Compensations in lieu of privileges	1	2	3
D. Compensations to pensioners for electricity	1	2	3
E. Housing subsidies to pay for housing and communal services	1	2	3
F. Funeral Allowance	1	2	3
G. Allowances for pregnancy and childbirth	1	2	3

III.10.other In your opinion, which of the following factors are the most important to reach success in life in our country currently? (Only one answer)

1. The hard effort and hard work
2. Intellect, intelligence and skills
3. Political connections
4. Violation / circumvention of the law
5. Other (specify): _____

III.11.other In your opinion, what is the main reason that there are people in need today in our country? (only one answer)

SHOW CARD III.11

1. Because they have failed
2. Because of laziness and lack of willpower
3. Because of the injustice in our society
4. This is an inevitable part of modern life
5. Due to the lack of proper education and skills

6. Because of the lack of work and employment opportunities

7. Other (specify): _____

End Start time of interview: |_|_| hour |_|_| minutes

Length: |_|_| minutes