



REPUBLIC OF BURKINA FASO

MINISTRY OF ECONOMY, FINANCE AND DEVELOPPEMENT

GENERAL SECRETARIAT

NATIONAL INSTITUTE OF STATISTICS AND DEMOGRAPHY



COVID-19 High Frequency Phone Survey

Round 1

	Head of household' s first and last names	Code
1. Zone	<input type="text"/>	<input type="text"/>
2. Region:	<input type="text"/>	<input type="text"/> <input type="text"/>
3. Province	<input type="text"/>	
4. Municipality/District/Circle	<input type="text"/>	<input type="text"/> <input type="text"/>
5. Area (Urban=1, Rural=2)	<input type="text"/>	<input type="text"/>
6. ZD	<input type="text"/>	<input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/>
7. Household		<input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/>

CONFIDENTIAL: excerpt of the law n° 12-2007 / AN of May 31, 2007, on the organization and regulation of statistical activities. Article 08: The individual economic and financial data collected by the services or organizations mentioned in the previous paragraph may under no circumstances be used by administrative, political, military, police, or judicial authorities for fiscal, economic, or social audit purposes, nor for research purposes. Article 13: The natural and legal persons subject to surveys and statistical census operations organized under this law's provisions are required to accurately and timely provide answers to the questionnaires related to these operations.

SUMMARY

- 0. COVER**
- 1a. INTERVIEW INFORMATION: CALL ATTEMPTS**
- 1b. INTERVIEW INFORMATION: PHONE NUMBER ROSTER**
- 2. BASIC INFORMATION**
- 3. KNOWLEDGE REGARDING THE SPREAD OF COVID-19**
- 4. BEHAVIOUR AND SOCIAL DISTANCING**
- 5. ACCESS**
- 6. EMPLOYMENT & REVENUE**
- 12. INTERVIEW RESULT**

Section 1. INTERVIEW INFORMATION: Call Attempts

	1	2	3	4	5	6
Call attempt #	INTERVIEWER : ENTER THE DIALED NUMBER	CALL ATTEMPT TIME	INTERVIEWER: HAVE YOU BEEN ABLE TO REACH ANYONE AT THIS NUMBER? Yes1 No, no response2 >> NEXT ATTEMPT No, invalid number3 >> NEXT ATTEMPT No, closed/unreachable phone4 >> NEXT ATTEMPT	INTERVIEWER READS TO RESPONDENT: Hello! My name is _____. I work for the National Institute of Statistics and Demography. We are currently carrying out a national study on the living conditions of households in the country. I am trying to reach [PHONE NAME] or any other adult living with [HEAD'S NAME]. Who do I speak to?	INTERVIEWER: WERE YOU ABLE TO DISCUSS WITH A MEMBER OF [HEAD'S NAME]'S HOUSEHOLD? Yes1 >>Q7 No2 Does not understand the language3 >> NEXT ATTEMPT	INTERVIEWER: Could you give me their number or visit them so I can call them on your phone? It is very important for me to be able to talk to them. FILL IN THE RESPONSE No, does not know the household....1 >> NEXT ATTEMPT No, cannot / doesn't connect to the household.....2 >> NEXT ATTEMPT Yes, phone number collected.....3 >> SAVE NUMBER IN PHONE LIST Yes, call back later.....4 >> Q11A

7	8	9	10	11a.	11b.
THE INTERVIEWER READS TO THE RESPONDENT: This interview would last approximately 25 minutes. All information you share with us will be kept strictly confidential and will only be used for statistical purposes. If, at any point, you feel uncomfortable answering questions, you can choose not to answer them. You can also choose to stop the interview at any time. Thank you for your cooperation and support. This call will cost you no airtime. To thank you for your participation, we will also transfer airtime to your phone. Are you ready to participate?	INTERVIEWER: DOES THE RESPONDENT CONSENT TO PARTICIPATE IN THE INTERVIEW? Yes1 No, not now2 >>Q10 No, refused3 >>SURVEY REPORT	INTERVIEWER: RECORD RESPONDENT'S NAME. IF THE PERSON IS A NEW MEMBER, ADD TO LIST FIRST >>NEXT SECTION	May I call you back later at a time that is more convenient for you? It is very important that we talk to you or anyone else in your household. Yes1 No2 >>SURVEY REPORT >>Q05	What day?	What time?

Section 1b. INTERVIW INFORMATION: Phone Number Roster

	12a	12	13	14	15	16
I D N U M É R O T É L É P H O N E	TELEPHONE NUMBER: INTERVIEWER, THE LIST INCLUDES ALL KNOWN NUMBERS OF THE HOUSEHOLD. ADD ANY NEW NUMBER HERE	WHO OWNS THIS NUMBER?	INTERVIEWER: IS [PHONE NAME] A HOUSEHOLD MEMBER? Yes1 >>Q15 No2	INTERVIEWER: WHAT IS THE RELATIONSHIP BETWEEN [PHONE NAME] AND THE HEAD OF HOUSEHOLD? >>NEXT PHONE NUMBER	INTERVIEWER: WHAT IS THE RELATIONSHIP BETWEEN [PHONE NAME] AND THE HEAD OF HOUSEHOLD? Head of household.....1 Partner2 Son, Daughter.....3 Father, Mother4 Grandson, grand daughter5 Grand-parents6 Brother, sister7 Other relatives of head of household/partner8 >>Q16 Non relative of head of household/partner9 >>Q16 House help/House help's relative10 Former head of household98 if != 8 9 >>NEXT PHONE NUMBER	INTERVIEWER: PLEASE INDICATE THIS OTHER RELATIONSHIP WITH THE HEAD OF HOUSEHOLD
1						
2						
3						
4						

Section 2. HOUSEHOLD ROSTER UPDATE

		1.	2.	3.	4.
I D P E R S O N N E	INTERVIEWER: ALL HOUSEHOLD MEMBERS REGISTERED DURING [PREVIOUS INTERVIEW] ARE PRE-FILLED IN Q1. FOR PRE-REGISTERED MEMBERS ASK QUESTIONS Q3 AND Q4. AFTER FILLING IN ANSWERS FOR ALL PRE-REGISTERED MEMBERS, ASK: "Are there any members of this household that I did not mention?" IF YES, ASK WHO, WRITE DOWN THEIR NAMES AND ASK QUESTIONS Q5 - Q7.	NAME CAPI: PRE-FILL THE NAMES FROM PREVIOUS INTERVIEW INTEVIEWER: ADD NEW MEMBERS HERE	INTERVIEWER: IS [NAME] A NEW MEMBER ADDED DURING THIS INTERVIEW? Yes ..1 >>Q5 No ..2	Is [NAME] still a member of this household? Yes ..1 >>NEXT PERSON No ...2	What was the main reason that led [NAME] to leave the household? Divorce/Separation1 For work2 To pursue studies or training opportunities3 To find better land4 Health reasons.....5 Security/terrorism reasons6 For wedding/cohabitation7 To join family leaving in another locality.....8 Moved out with their family.....9 To live in their own house.....10 Community conflicts.....11 Conflicts with other household's members ...12 Kidnapped13 Deceased14 Other, (specify)15 >>NEXT PERSON
	1				
	2				
	3				
	4				
	5				
	6				
	7				
	8				
	9				
10					

[illegible]

9b.

What is the relationship between [NAME] and the NEW head of the family?

Head of household.....	1
Partner	2
Son, Daughter.....	3
Father, Mother	4
Grandson, grand daughter	5
Grand-parents	6
Brother, sister	7
Other relatives of	
head of household/partner	8
Non relative of	
head of household/partner	9
House help/House help's relative	10

[illegible]

Section 3. KNOWLEDGE REGARDING THE SPREAD OF COVID-19

1		2						
Have you heard of the coronavirus or COVID19?		To your knowledge, what measures should be taken to reduce the risk of contracting coronavirus? PLEASE READ CAREFULLY ALL MEASURES AND REPORT YES / NO FOR EACH OF THEM						
Yes.....1 No2 >>NEXT SECTION		Yes1 No2						
		Hand washing / use of disinfectant	No handshake / physical greetings	Use of mask / gloves	Avoid travel	Staying home and avoiding going out unless necessary	Avoiding gathering places with a lot of people	Maintaining a sufficient distance of at least 1 meter

	3
	<p>What measures has the government or local authorities taken to reduce the virus's spread in your locality/region?</p> <p>DO NOT READ ANSWERS</p> <p>SELECT ALL THE RESPONSES THAT APPLY</p> <p>Advise citizens to stay at home 1</p> <p>Restrict movements within the country 2</p> <p>Restrict movements abroad 3</p> <p>Closure of schools and universities 4</p> <p>Curfew / Shutdown 5</p> <p>Closure of all non-essential activities 6</p> <p>Closing markets, yaars, restaurants, bars 7</p> <p>Closing places of worship 8</p> <p>Quarantine of affected cities 9</p> <p>Closing airports/transport companies10</p> <p>Ban on the grouping of more than 50 people 11</p> <p>Other, Specify 12</p>
Avoiding touching your face	

Section 4. BEHAVIOUR AND SOCIAL DISTANCING

1	2	3
<p>Since March 09, 2020, have you washed your hands more often than usual?</p> <p>Yes1 No2</p>	<p>Since March 09, 2020, have you avoided shaking hands or other greeting gestures based on physical contact?</p> <p>Yes1 No2</p>	<p>Since March 09, 2020, have you avoided gatherings of more than 10 people such as family reunions, parties, religious ceremonies or funerals?</p> <p>Yes1 No2 Did not try.....3</p>

Section 5. ACCESS TO BASIC SERVICES

MEDECINES	BASIC FOOD			
1	2a	2b	2c	2d
<p>Since March 16, 2020, has your household been able to buy medicines (modern and traditional)?</p> <p>Yes1 No2 Did not try.....3</p>	<p>Since March 16, 2020, has your household been able to purchase [Basic food 1]?</p> <p>Yes1 >> 2C No2 Did not try3</p>	<p>Why was your household unable to purchase [Basic food 1]?</p> <p>DO NOT READ THE OPTIONS</p> <p>Stores are out of stock 1 Local markets closed/not operational.. 2 Limited transport / None 3 Restriction to go outside 4 Price increase 5 Others 6 Cannot afford 7 Refused 99</p>	<p>Since March 16, 2020, has your household been able to purchase [Basic food 2]?</p> <p>Yes1 >> 2E No2 Did not try3</p>	<p>Why was your household unable to purchase [Basic food 2]?</p> <p>DO NOT READ THE OPTIONS</p> <p>Stores are out of stock 1 Local markets closed/not operational 2 Limited transport / None 3 Restriction to go outside 4 Price increase 5 Others 6 Cannot afford 7 Refused 99</p>

BASIC FOOD		HEALTH		
2e	2f	3a	3b	3c
Since March 16, 2020, has your household been able to purchase [Staple food 3]?	Why was your household unable to buy [Basic food 3]? DO NOT READ THE OPTIONS	Have you or a member of the household required medical attention since March 16, 2020?	What was the reason? MULTIPLE ANSWERS ALLOWED	IF ANSWER 1 to Q3b ASK: Has any member of the household with symptoms of COVID19 accessed medical treatment?
Yes1 >>3A No2 Did not try.....3	Stores are out of stock 1 Local markets closed/not operational 2 Limited transport / None 3 Restriction to go outside 4 Price increase 5 Others 6 Cannot afford 7 Refused 99	Yes1 No2 >> Q4	COVID-19 1 Fever / Malaria 2 Diarrhea 3 Dental/skin/eye problem 4 Blood pressure problem 5 Typhoid fever 6 Stomach problem 7 Sore throat, cough, cold, flu.... 8 Diabetes 9 Meningitis 10 Other 11 !=1 >> Q5.3D	Yes1 >> Q4 No2

HEALTH			EDUCATION	
3d	3e	4	5	6
<p>FOR ALL OTHER Q3b ANSWER OPTIONS, ASK: Have you or a member of the household been able to access medical treatment?</p> <p>Yes1 >> Q4 No2</p>	<p>Why were you or the household member unable to access medical treatment?</p> <p>Lack of money 1 No medical personnel available 2 Refused for lack of space ... 3</p>	<p>Is your household registered with CMU (universal health coverage) or a mutual health insurance?</p> <p>Yes1 No2</p>	<p>Are there any children (aged 3 and over) in the household who were enrolled in school / merdersa for the 2019/2020 school year?</p> <p>Yes1 No2 >>Q9</p>	<p>What types of educational activities have these children in school practiced since the educational structures were closed? READ THE OPTIONS AND SELECT THE ANSWERS THAT APPLY.</p> <p>Completed printed assignments provided by the teacher 1 Other printed tasks completed 2 Participated in virtual classes with their teacher 3 Watched lessons pre-recorded by their online teacher 4 Mobile learning applications used 5 Educational TV Shows Watched 6 Completed online assignments provided by the teacher 7 Other online assignments completed..... 8 Watching classroom instruction via television ... 9 Listening to classroom teachings by radio 10 They continue to visit the Daara 11 Tutoring by a private tutor 12 Tutoring by another member of the household 13 No online teaching activities 14 They resumed school 15</p>

EDUCATION		FINANCIAL SERVICES		
7	8	9	11	13
<p>Are you or your children in contact with the teachers?</p> <p>Yes1 No2 >>Q9</p>	<p>How are you (or your children) in contact with their teachers? SELECT ALL THE RESPONSES THAT APPLY. READ THE OPTIONS</p> <p>SMS 1 Online applications 2 Email 3 Mail 4 Telephone (audio) 5 WhatsApp 6 Facebook 7 Physical contact 8</p>	<p>Since March 16, 2020, have you needed to go to the bank, a microfinance company, a money transfer office (western union, moneygram), an ATM or an e-money agent?</p> <p>Yes1 No2 >>Q13</p>	<p>Were you able to carry out the desired operations?</p> <p>Yes1 No2</p>	<p>Did your household have problems paying for the following services? READ ANSWERS, MULTIPLE ANSWERS ALLOWED</p> <p>Electricity 1 Water 2 Telephone 3 Internet 4 Transport 5 Loan repayment 6 Rent 7 Other, Specify 8</p>

Section 6. EMPLOYMENT AND REVENUE

Situation in the activity before COVID-19			
1	2	3	4a
<p>Last week, that is, from Monday [DATE] to Sunday [DATE], did you work for at least one hour, with remuneration (in kind or in money), for your own account or on behalf of a another member of the household, or as a boss, in a business, an agricultural activity, a processing activity, or a trade service? For example as a craftsman, trader or lawyer, doctor or other self-employed person?</p> <p>Yes1 >> Q04A No2</p>	<p>Even if you didn't work last week, were you working before March 16, 2020?</p> <p>Yes ...1 No2 >> Q8</p>	<p>Why did you stop working since before March 16, 2020?</p> <p>DO NOT READ OPTIONS</p> <p>Seasonal work 1 Activity at stop(Enterprise or Administration) 2 Staff reduction due to lack of activity 3 Temporarily absent 4 Retirement 5 Illness 6 In charge of sick relatives 7 No access to the workplace 8 No transport 9 Prohibition of gatherings..... 10 Fear of COVID-19 11 Other, Specify 12</p> <p>>> Q8</p>	<p>What is the activity of the company or organization in which you currently carry out your main work?</p> <p>DO NOT READ OPTIONS</p> <p>Agriculture 1 Mining 2 Manufacturing branch 3 Technical and scientific activities .. 4 Electricity/Water/Gas/Waste 5 Construction 6 Transport 7 Trade 8 Banks, Insurance, Real Estate 9 Personal Services 10 Education 11 Health 12 Public administration 13 Tourism 14 Other, Specify 15</p>

Current situation		Wage employment		
4b	5	6	7a	7b
<p>In your main activity, do you work ...</p> <p>READ THE ANSWERS</p> <p>For your own account or as the boss ... 1 >> Q8</p> <p>In a non-agricultural business family owned or managed by a household's member .. 2 >> Q8</p> <p>On a family farm or in breeding 3 >> Q8</p> <p>As an employee 4</p> <p>As an apprentice, trainee (paid)..... 5</p>	<p>Is this the same job you did before March 16, 2020?</p> <p>Yes1 No2</p>	<p>During the last week, that is, Monday [DATE] to Sunday [DATE], were you able to go to work or work from home as usual for your paid job?</p> <p>Yes1 >>Q8 No2</p>	<p>Although you were not able to work as usual, were you paid...?</p> <p>READ THE OPTIONS</p> <p>Full usual payment.....1 Partial payment2 No payment.....3</p>	<p>Why couldn't you work as usual?</p> <p>DO NOT READ OPTIONS</p> <p>Seasonal job1 Activity stopped(Enterprise or Administration) 2 Staff reduction due to lack of activity 3 Temporarily absent 4 Retirement 5 Illness 6 In charge of sick relatives.. 7 Other, Specify 8</p>

			FAMILY BUSINESS		
8	8a	9	10	11	12
<p>During the past week, that is, from Monday [DATE] to Sunday [DATE], has anyone in your household been able to go to their place of work or work from home as usual for their salaried job?</p> <p>Yes1 >>Q10 No2</p>	<p>Have at least one of these household members been prevented due to the COVID-19 pandemic?</p> <p>Yes1 No2 >>Q10</p>	<p>Which member (s) of the household were they?</p> <p>IDENTIFIERS OF ALL MEMBERS CONCERNED</p>	<p>Since the start of 2020, have you or anyone in your household operated a family business?</p> <p>Yes1 No2 Does not know...98 Refused99</p> <p>!=1 >>Q14</p>	<p>In what sector of activity does this family business operate?</p> <p>Agriculture1 Industry2 Services3</p>	<p>Compared to before March 16, 2020, is the family business income... ..?</p> <p>READ THE OPTIONS</p> <p>More than usual.....1 >>Q14 Identical2 >>Q14 Less than usual.....3 No revenue.....4 >>Q14</p>

AGRICULTURAL EXPLOITATION			TRANSFERS		
17	18	19	20	21	22
<p>During the past week, were there any products from your agricultural exploitation that needed to be sold?</p> <p>Yes1 No2 >>Q20</p>	<p>During the past week, was your household able to sell any products from your agricultural exploitation?</p> <p>Yes1 No2</p>	<p>Compared to the same period last year, the price you got for your product was ...?</p> <p>Higher1 The same2 Lower3</p>	<p>Since March 16, 2020, have you or a member of the household received any cash or in-kind transfers from relatives or friends?</p> <p>Yes1 No2 >> NEXT SECTION</p>	<p>Compared to the period before March 16, 2020, has the amount of these transfers from relatives or friends ...?</p> <p>Increased1 Stay the same2 Decreased.....3</p>	<p>Since March 16, 2020 how often does your household receive this help from relatives or friends now?</p> <p>More often1 About the same2 Less frequently3</p>

Section 12. INTERVIEW RESULT

	1	2	3	4	5
<p>INTERVIEWER READS: Thank you very much for participating in this survey! I will be transferring a 500 FCFA credit to your phone shortly to thank you for your time today. I might try to contact you in the future for another short interview. Before I go, I have a few questions to help if I need to contact you in the future.</p>	<p>Is this the best number to reach you or your household in the future or would it be better to use another number?</p> <p>This number.....1 >> Q3 Another number.....2</p>	<p>What would be the best number?</p>	<p>What would be the best day of the week to contact your household next time for an interview?</p> <p>Any day0 Monday..... 1 Tuesday 2 Wednesday..... 3 Thursday 4 Friday 5 Saturday 6 Sunday 7</p>	<p>When would be the best time on [q12.03] to contact your household next time for an interview?</p> <p>Any time 0 Morning 1 Afternoon 2 Evening 3</p>	<p>WHAT IS THE INTERVIEW'S RESULT?</p> <p>Completed.....1 >>Q9 Partially completed2 Refused3 >>Q7 Cannot understand the language4 >>Q8 No response.....5 >>Q12 Invalid number6 >>Q12 Closed/unreachable phone7 >>Q12 Does not know the household..... 8 >>Q7 Cannot/Does not want visit the household9 >>Q7</p>

	6	7	8	9
<p>THE INTERVIEWER CONFIRMS ALL QUESTIONS HAVE BEEN ANSWERED.</p> <p>INSTRUCTION: READ ONLY IF Q12.05 == 1</p> <p>READ: That's it for now. Thank you very much for answering all questions and helping us understand the current COVID19 situation in Burkina Faso and around the world. It's really important.</p> <p>I will transfer the XXX FCFA to you after this call. If you have any questions about the survey, you can call XXX XXX XXXX. If you have any questions about COVID19, please call the INSD at X XXX XXX XXXX.</p>	<p>INTERVIEWER: CAN THE INTERVIEW END IF ANOTHER INTERVIEWER WILL TRY TO CALL LATER?</p> <p>Yes1 No2</p>	<p>INTERVIEWER: PLEASE DETAIL WHY THE HOUSEHOLD COULD NOT BE REACHED, WHY THEY REFUSED, OR WHY THE INTERVIEW COULD NOT BE COMPLETED.</p> <p>IF PARTIALLY COMPLETED >> Q9 OTHER >> Q12</p>	<p>INTERVIEWER: WHAT LANGUAGE DO YOU THINK THE RESPONDENT SPEAKS</p> <p>WRITE "DK" FOR "I DON'T KNOW"</p> <p>>> Q12</p>	<p>INTERVIEWER: PLEASE SELECT RESPONDENT ID</p>

10	11	12	13	14
<p>INTERVIEWER: IN WHICH LANGUAGE DID YOU MAINLY CONDUCT THE INTERVIEW?</p> <p>Moore1 Dioula2 Fulfuldé3 Gourmatchema4 Bobo5 Senoufo6 Lobiri7 San/samo8 Dagari9 French10 Lélé/Nuni/Kassena11 Bissa12 Bwamu13 Others14</p>	<p>INTERVIEWER: INDICATE THE NUMBER CALLED TO REACH THE RESPONDENT</p>	<p>INTERVIEWER: DO YOU HAVE ANY NOTES THAT WILL BE RELEVANT WHEN CALLING THIS HOUSEHOLD IN THE FUTURE?</p> <p>Yes1 No2 >>Q14</p>	<p>INTERVIEWER: NOTE</p>	<p>RECORDING END DATE AND TIME</p>