

# FY 2019 Nigeria Country Opinion Survey Report

**THE WORLD BANK GROUP**

Public Opinion Research Group



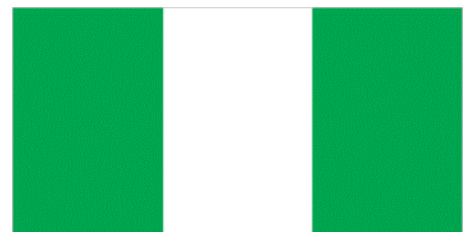
**WORLD BANK GROUP**

**October 2019**



## Acknowledgements

The Nigeria Country Opinion Survey is part of the Country Opinion Survey Program series of the World Bank Group. This report was prepared by the Public Opinion Research Group (PORG), led by Sharon Felzer (Senior Communications Officer, Head of PORG). Svetlana Markova, Jessica Cameron, Antonina Redko, and Yulia Danilina oversaw design, reporting, and analysis. Dania Mendoza, Noreen Wambui, and Irina Popova provided data support. PORG acknowledges the significant contribution from the Nigeria country team, the independent fielding agency NOIPolls Ltd., and independent consultant Ugwushi Bellema Ihua. In particular, PORG is grateful for the support from Ngozi Udolisa (Senior Operations Officer) who coordinated the survey related activities from Abuja, Nigeria.



Country **Opinion** Surveys  
THE WORLD BANK GROUP



# Table of Contents

I. Objectives .....	3
II. Methodology.....	3
III. Demographics of the Sample.....	4
IV. General Issues Facing Nigeria .....	8
V. Overall Attitudes toward the World Bank Group.....	16
VI. Sectoral Effectiveness.....	21
VII. How the World Bank Group Operates .....	24
VIII. World Bank Group's Knowledge and Instruments .....	30
IX. The Future Role of the WBG in Nigeria.....	34
X. Communication and Outreach .....	38
XI. Appendices.....	42

## NIGERIA





## I. Objectives

This survey was designed to assist the World Bank Group (WBG) in gaining a better understanding of how stakeholders in Nigeria perceive the WBG. The survey explored:

- *General Issues Facing Nigeria*
- *Overall Attitudes toward the World Bank Group*
- *World Bank Group's Effectiveness and Results*
- *The World Bank Group's Knowledge Work and Activities*
- *Working with the World Bank Group*
- *The Future Role of the World Bank Group in Nigeria*
- *Communication and Information Sharing*
- *Background Information*

## II. Methodology

From March to May 2019, 683 stakeholders of the WBG in Nigeria were invited to provide their opinions on the WBG's work in the country by participating in a Country Opinion Survey. Participants were drawn from the Office of the President, Prime Minister; office of a minister; government service at the state level; office of a parliamentarian; ministries/ministerial departments/implementation agencies; Project Management Units (PMUs) overseeing implementation of WBG projects; consultants/contractors working on WBG-supported projects/programs; local governments; bilateral and multilateral agencies; private sector organizations; the financial sector/private banks; private foundations; NGOs and community based organizations; the media; independent government institutions; trade unions; faith-based groups; youth groups; academia/research institutes/think tanks; the judiciary branch; and other organizations.

A total of 505 stakeholders participated in the survey (74% response rate). Respondents completed the questionnaire with a representative from the local fielding agency or with an independent consultant.

Every country that engages in the Country Opinion Survey (COS) must include specific indicator questions that will be aggregated for the World Bank Group's annual Corporate Scorecard. These questions are identified throughout the survey report.

The results in this year's Country Survey were compared to those in the Country Survey conducted in FY'16 (response rate was 98%, N=510). Data were weighted to reach the same stakeholder composition in two years, which allows for year comparisons. Stakeholder groups which were not present in both fiscal years were not included in the comparison. Respondents who belonged to the "other" stakeholder category were not included either. As a result, mean ratings, percentages of respondents, and the total number of respondents in both years are slightly different from those of the original data reported in the FY'16 COS report and the non-weighted data presented in appendices A, B, C, D and F. For the weighted stakeholder breakdown and year comparison results, please refer to Appendix E (page 84).

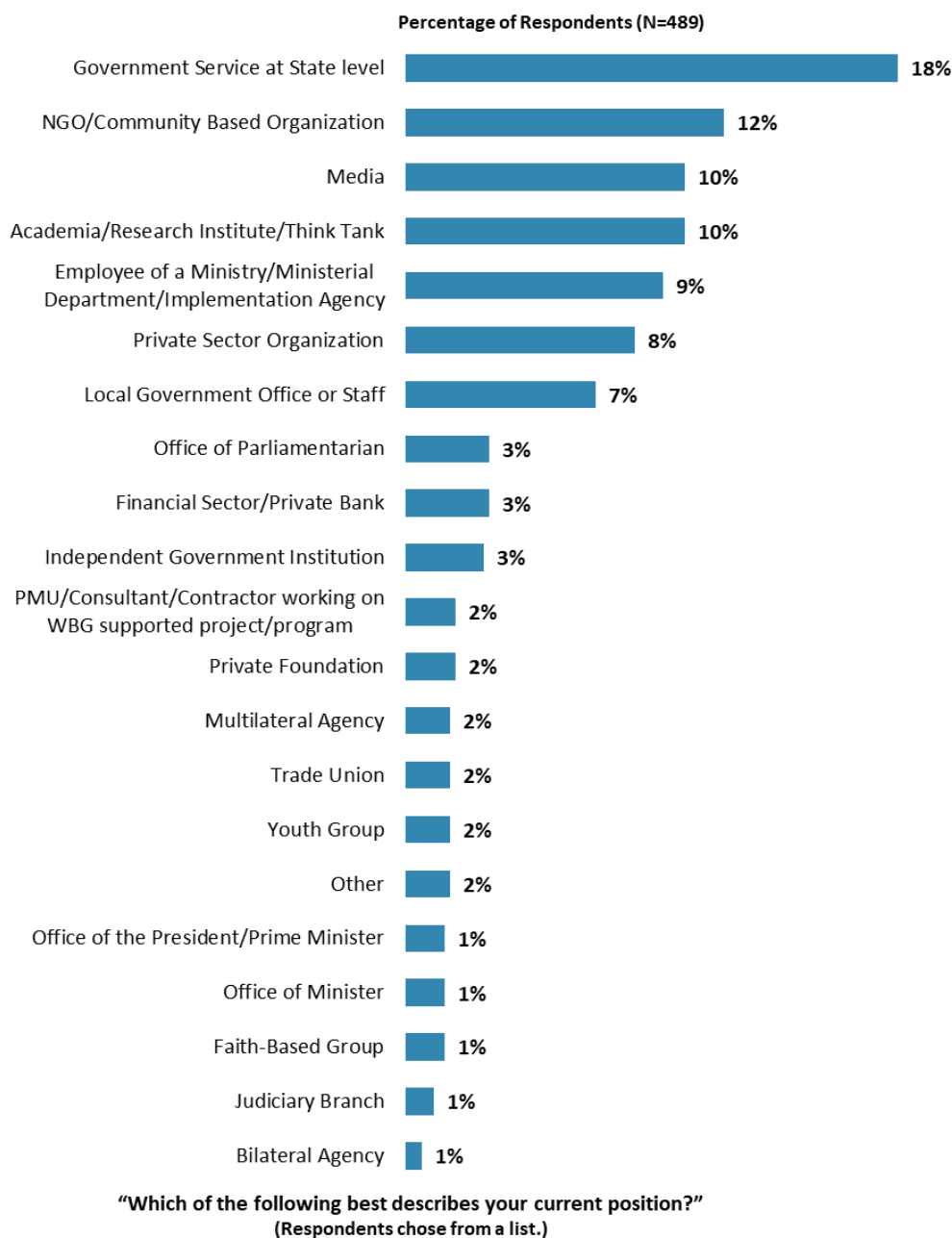
Note that the body of the report presents data on selected questions of the survey questionnaire. Please refer to Appendix A for data on all survey questions. Appendices B, C, D, E and F present data on selected questions. Additional data breakdowns are available upon request.



### III. Demographics of the Sample

#### Current Position

- Note that for further analyses, some respondent groups were combined.<sup>1</sup>

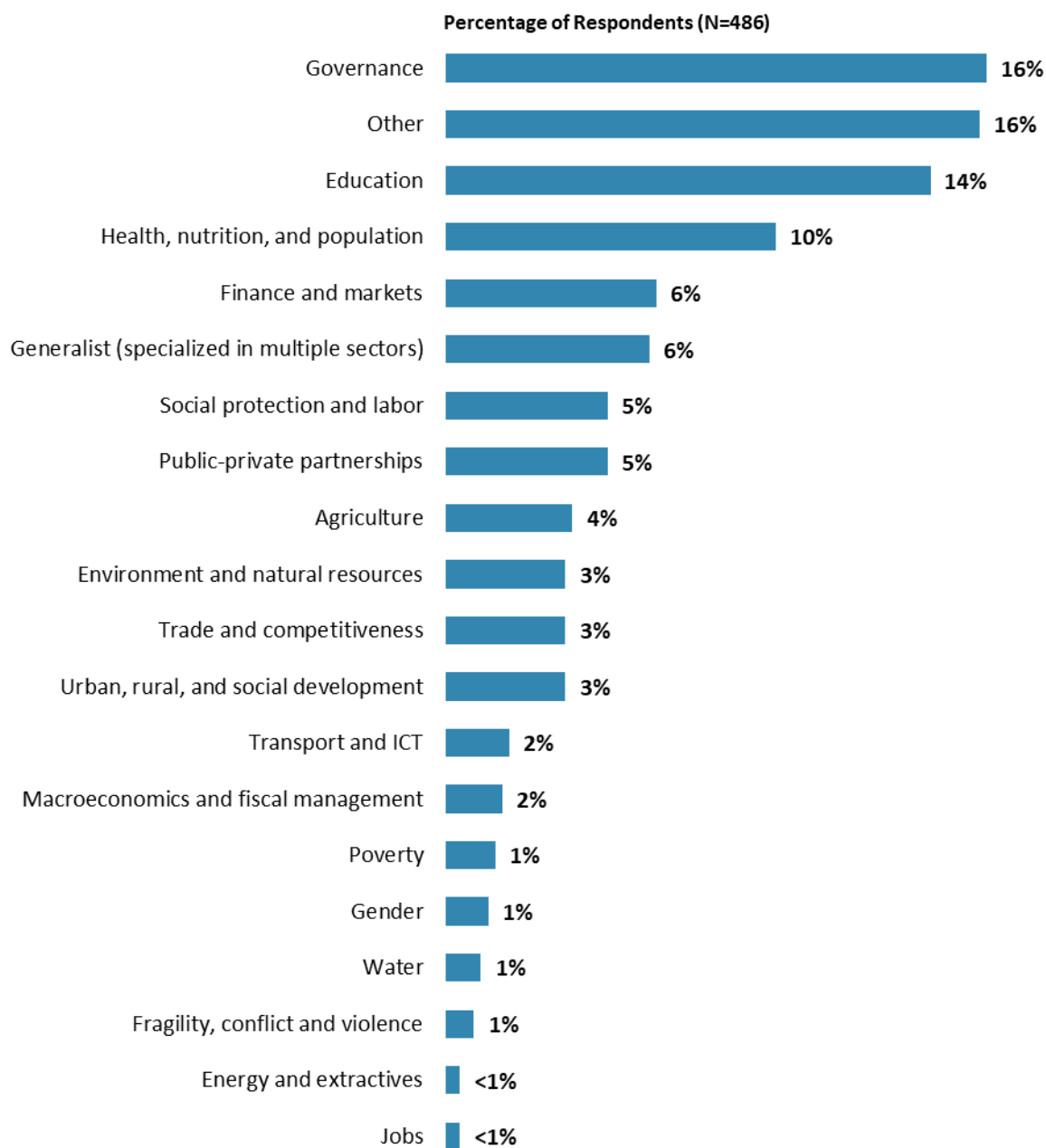


<sup>1</sup> Respondents from the office of the President/Prime Minister were combined with respondents from the office of a minister; employees of ministries/ministerial departments/implementation agencies were combined with respondents from PMUs/consultants/contractors working on WBG projects; respondents from bilateral agencies were combined with those from multilateral agencies; respondents from the financial sector/private banks were combined with those from private sector organizations; respondents from private foundations, NGOs/community based organizations, trade unions, faith-based groups, and youth groups were combined in the "CSO" category. The small number of the respondents from the judiciary branch were included in the "Other" category.



### III. Demographics of the Sample (continued)

#### Area of Primary Specialization



**“Please identify the primary specialization of your work.”**  
(Respondents chose from a list.)

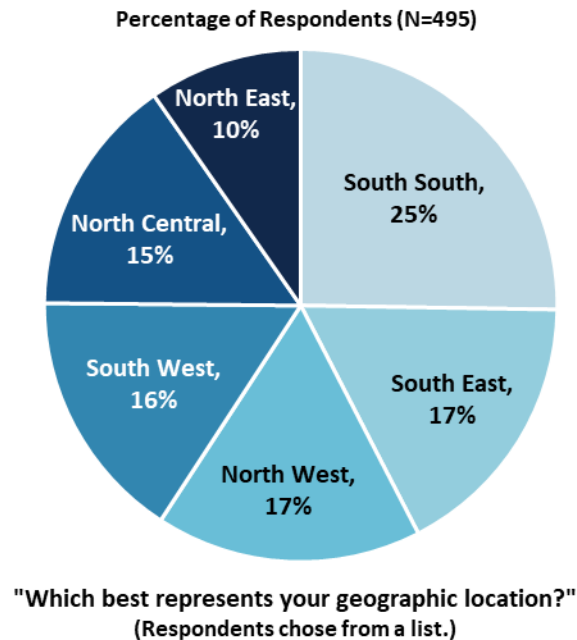
**Note:** no respondents selected “Climate change” response option



### III. Demographics of the Sample (continued)

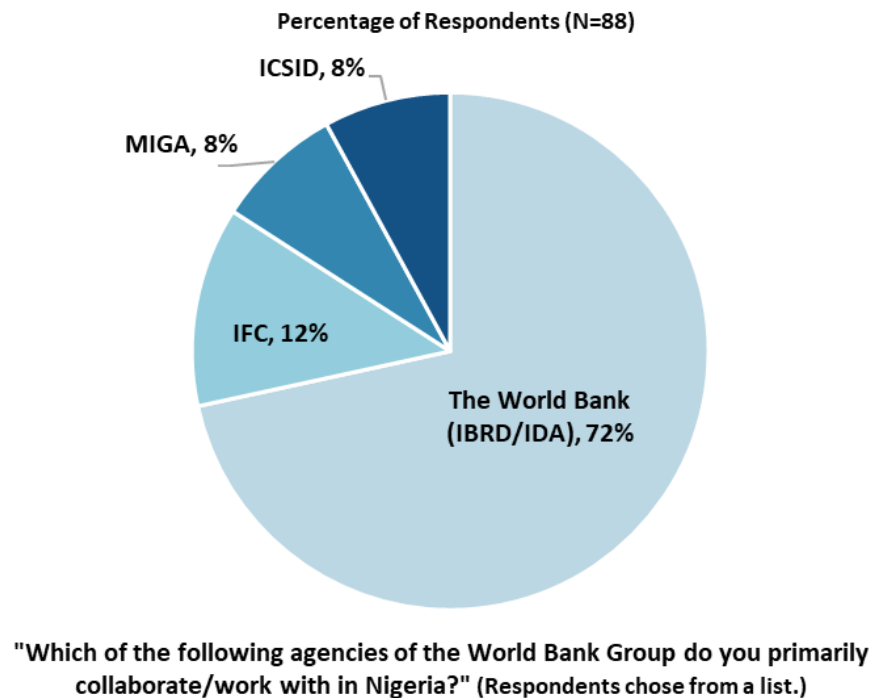
#### Geographic Locations

- Geographic location comparisons can be found in Appendix C (page 73).



---

#### Exposure to Agencies within the World Bank Group

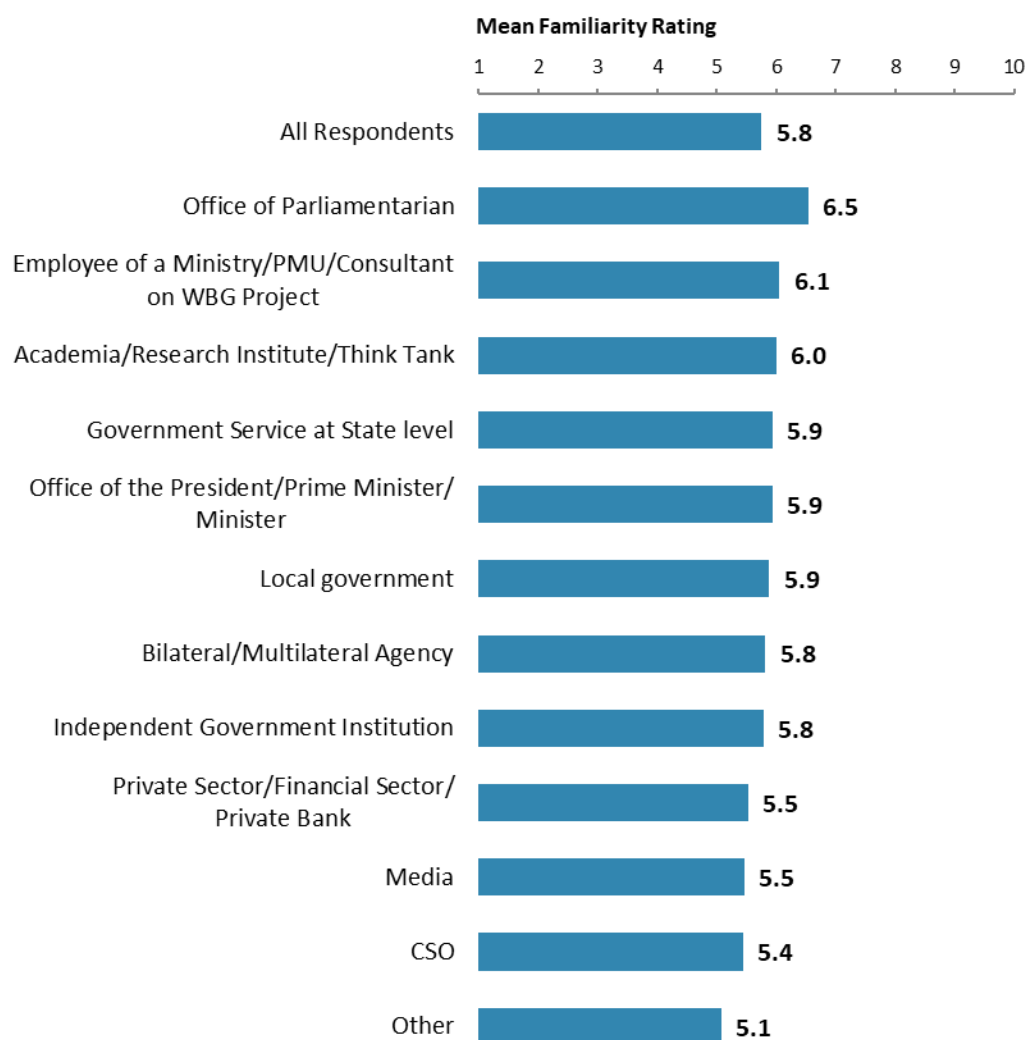




### III. Demographics of the Sample (continued)

#### Familiarity with the World Bank Group

- **Year comparison:** Respondents in this year's Country Survey had significantly higher levels of familiarity with the WBG compared to respondents in the FY'16 Country Survey (weighted mean in FY'19 = 5.8; weighted mean in FY'16 = 5.4)<sup>2</sup>.
- **Impact of familiarity:** Respondents' ratings of familiarity with the WBG were significantly, strongly correlated with their ratings for the WBG's overall effectiveness in Nigeria, and significantly, moderately correlated with their agreement that the WBG plays a relevant role in Nigeria's development.



"How familiar are you with the work of the World Bank Group in Nigeria?"  
(1-"Not familiar at all", 10-"Extremely familiar")

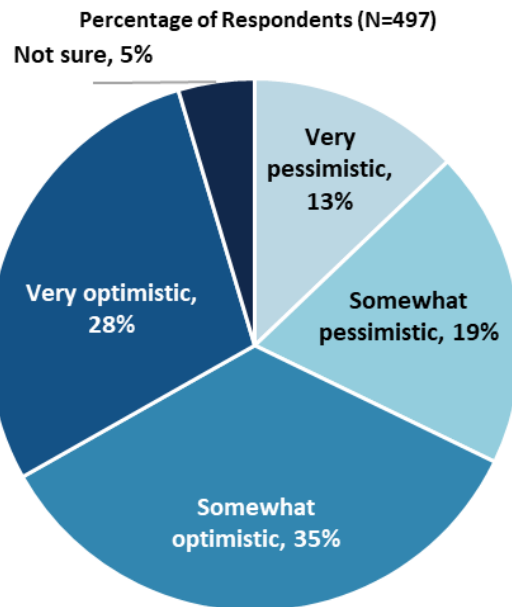
<sup>2</sup> The means in the chart were calculated based on un-weighted data. Please refer to Appendix E (page 84) for more details on weighting.





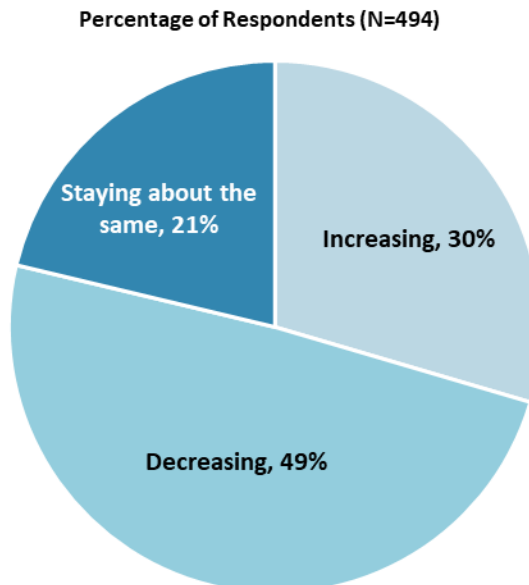
## IV. General Issues Facing Nigeria

### Optimism for the Future of Nigeria



"When you think about the future in Nigeria, are you ... ?"  
(Respondents chose from a list.)

### Perceptions of Economic Opportunity

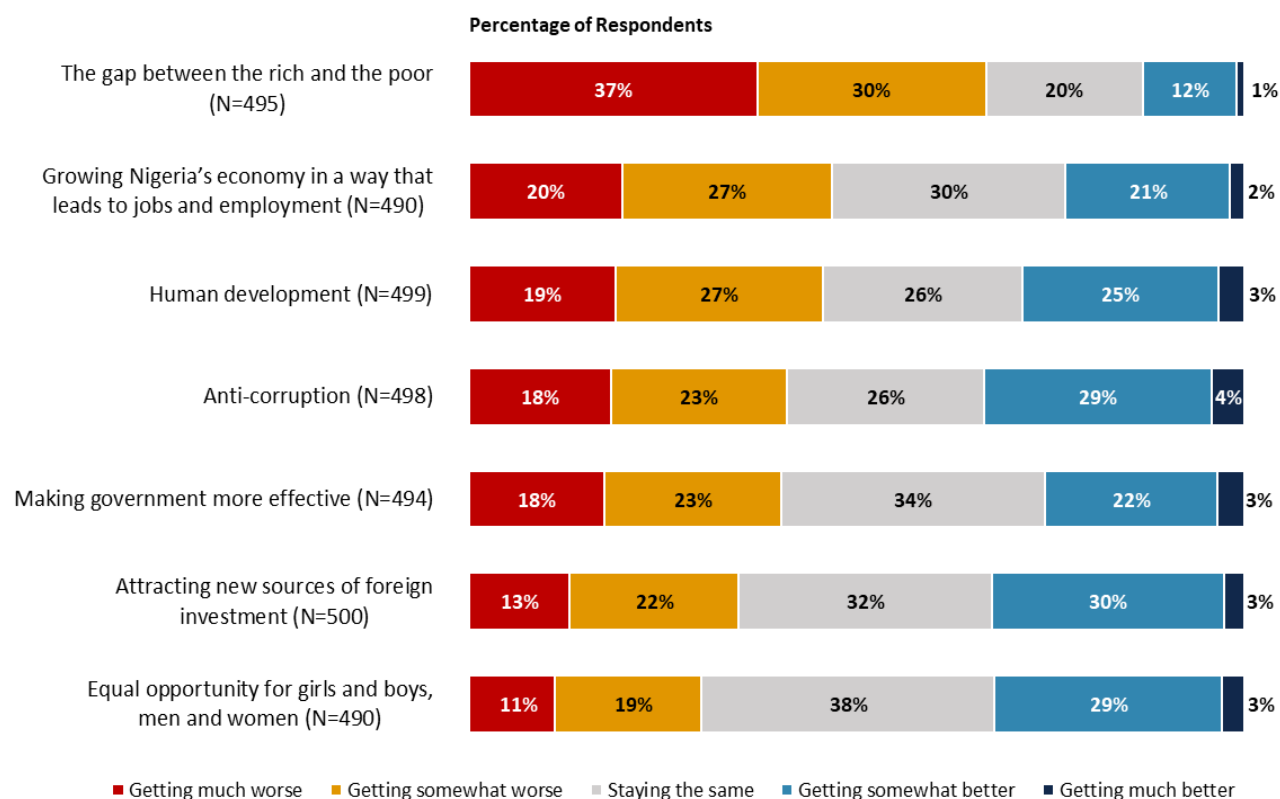


"Do you think that economic opportunity for citizens in Nigeria is ... ?"  
(Respondents chose from a list.)



## IV. General Issues Facing Nigeria (continued)

### Perceptions of Improvement and Decline in Specific Areas



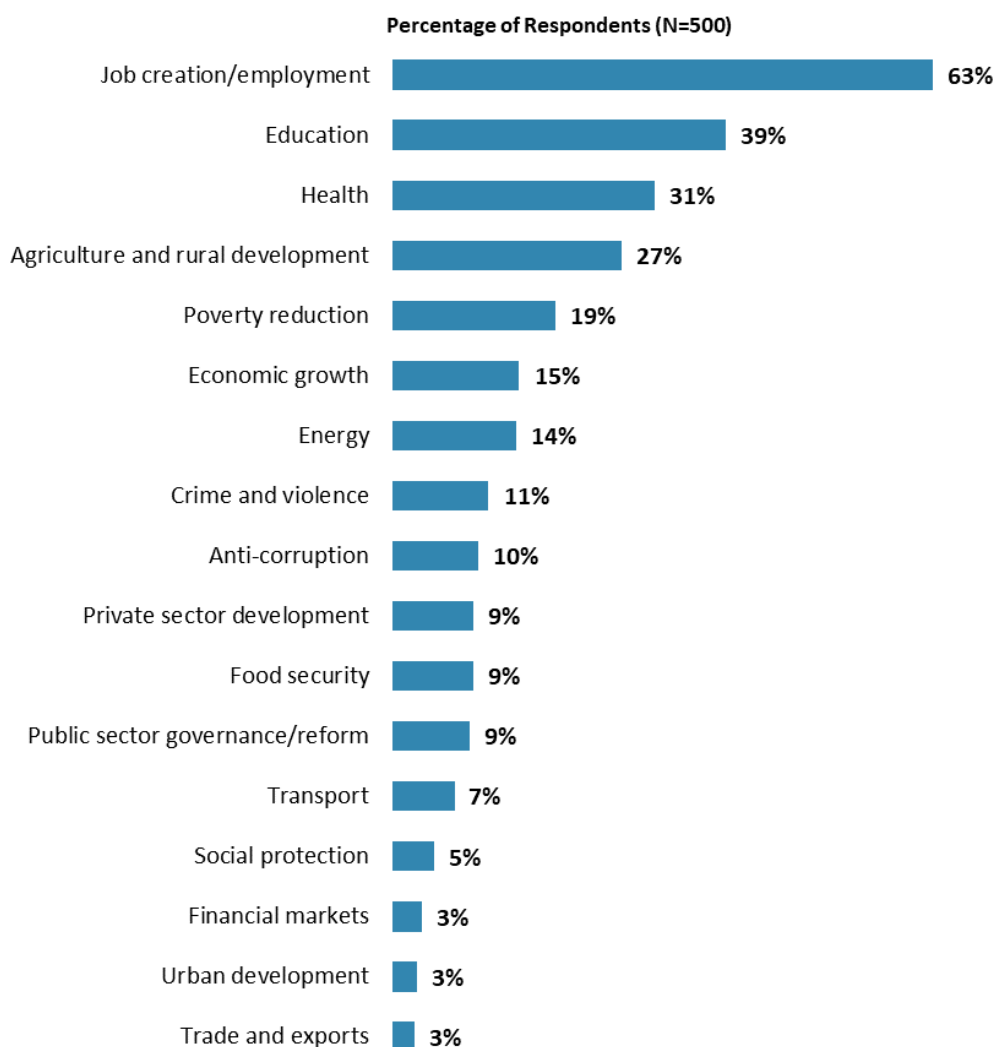
"Please describe the direction Nigeria is moving in, when considering ... ?"  
(Respondents chose from a list.)



## IV. General Issues Facing Nigeria (continued)

### Development Priority

- **Year comparison:** Respondents in the previous FY'16 Country Survey indicated that the most important development priorities in Nigeria were “*job creation/employment*” (44%), “*education*” (32%), and “*energy*” (29%).
- **Specialization:** Respondents who identified their primary specialization of work as “*education*” (14% of the sample) were significantly *more* likely to indicate that “*education*” was the most important development priority in Nigeria, compared to the rest of respondents in other areas of work (education specialists = 51%; others = 38%).<sup>3</sup>



"Listed below are a number of development priorities in Nigeria. Please identify which of the following you consider the most important development priorities in Nigeria. (Choose no more than THREE)"  
(Respondents chose from a list. Responses combined. Top 17 of 28 response options shown)

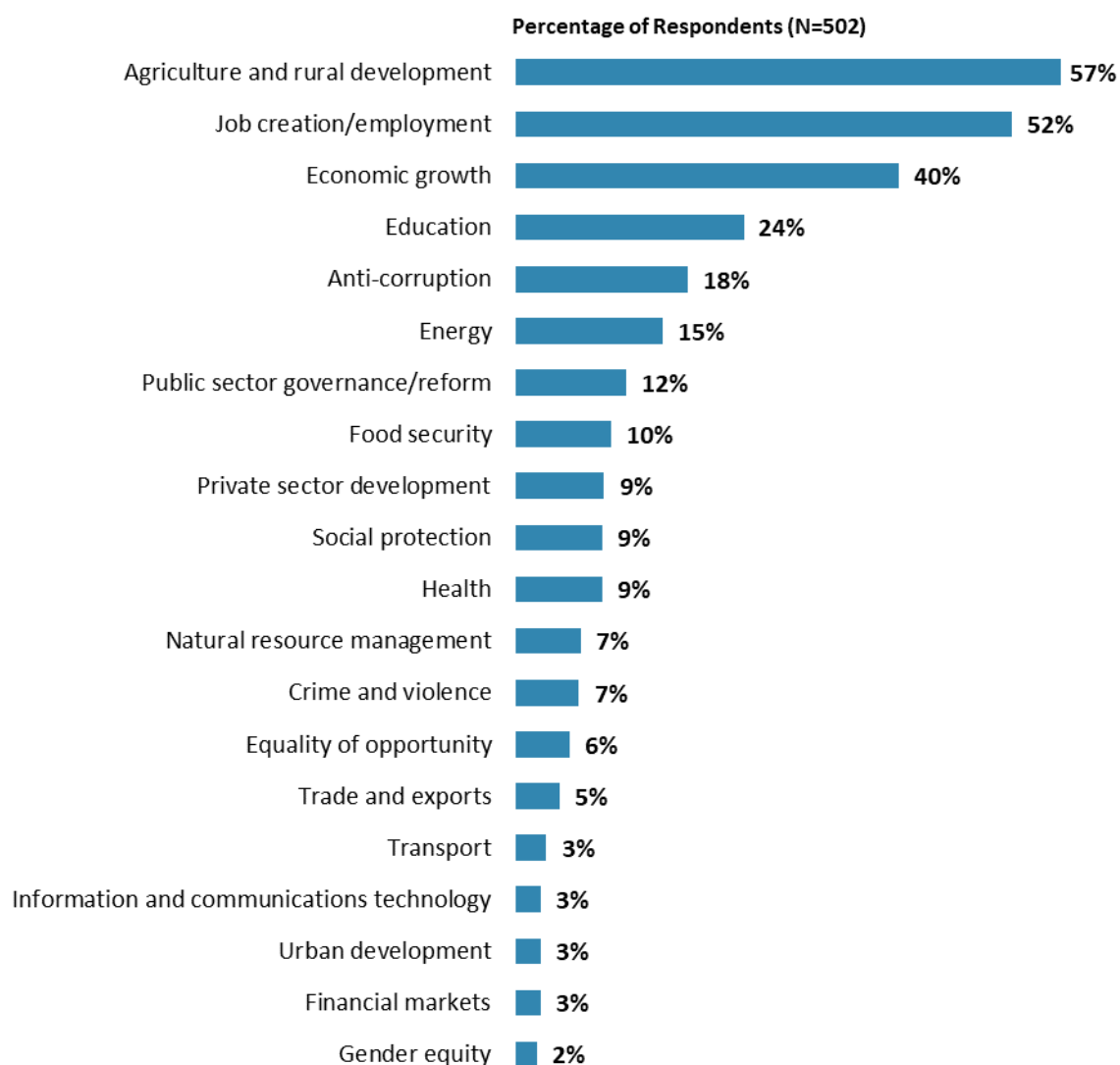
<sup>3</sup> When more than 10% of the sample are respondents from a particular sector (see the full list of specialized areas in question H2 in Appendix G), analyses are done to see these respondents' views about the development priorities in the country.



## IV. General Issues Facing Nigeria (continued)

### What Would Contribute Most to Reducing Poverty

- **Year comparison:** Respondents in the previous FY'16 Country Survey indicated that the biggest contributors to poverty reduction in Nigeria were “*job creation/employment*” (45%), “*agricultural development*” (36%), “*economic growth*” (36%), and “*education*” (33%).



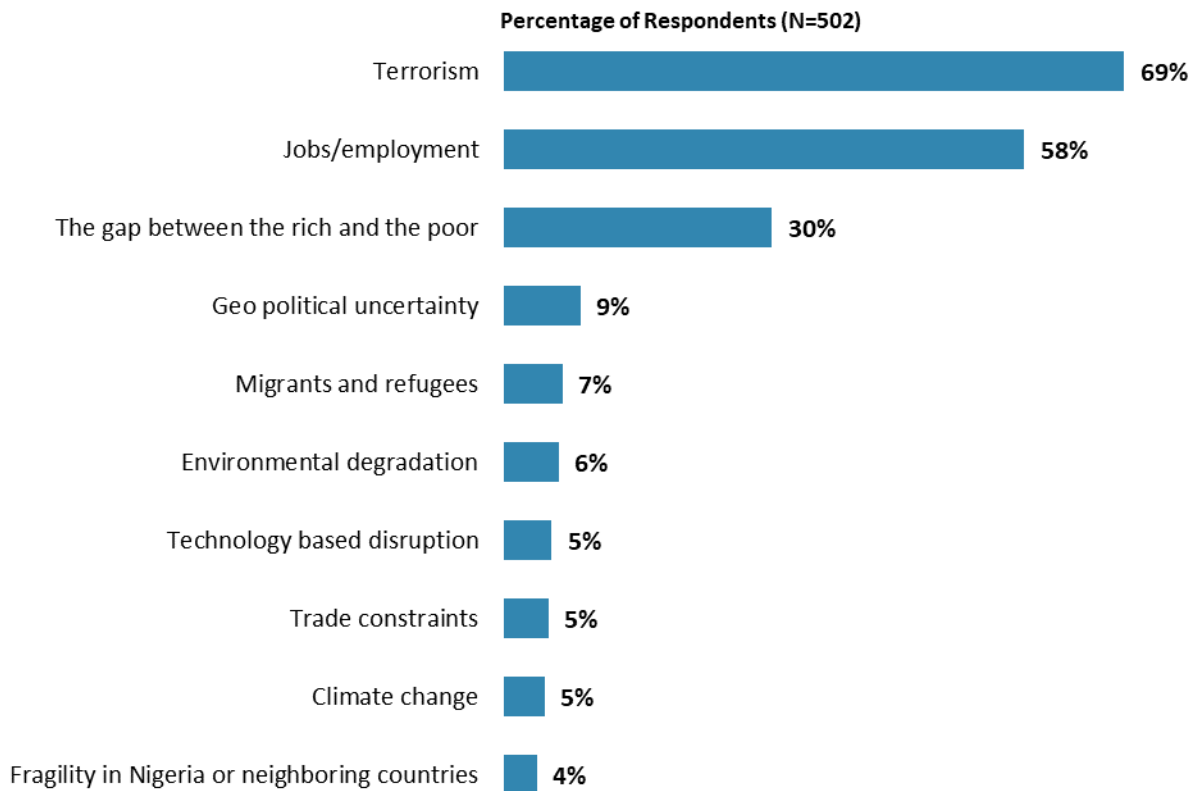
**"Poverty reduction is a broad term that encompasses work in many different areas. Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Nigeria? (Choose no more than THREE)"**

(Respondents chose from a list. Responses combined. Top 20 of 27 response options shown)



## IV. General Issues Facing Nigeria (continued)

### The Impact of Global Challenges on Nigeria



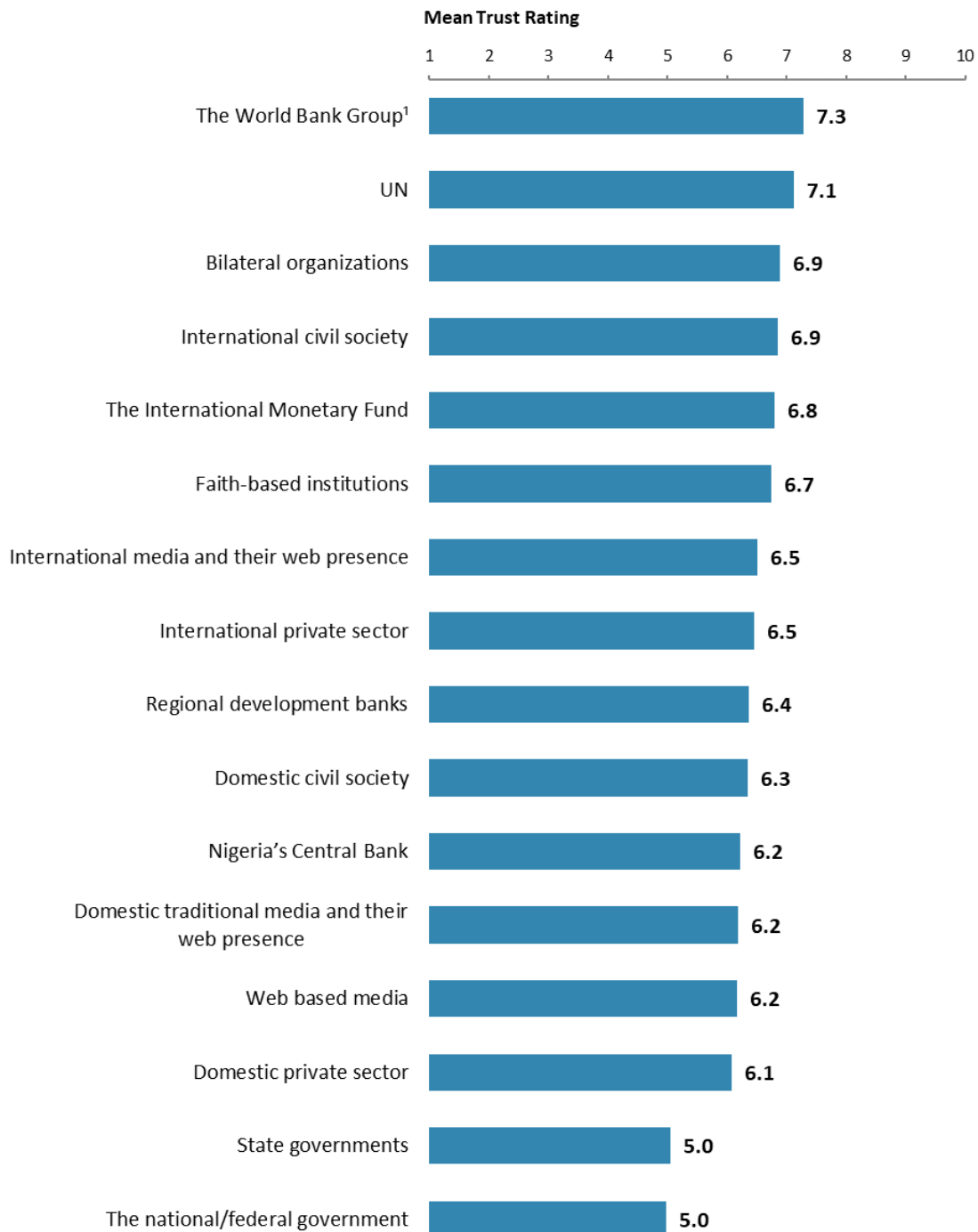
**"Listed below are global challenges. Which do you think have the most serious impact on Nigeria? (Choose no more than TWO)"**

**(Respondents chose from a list. Responses combined.)**



## IV. General Issues Facing Nigeria (continued)

### Trust in Institutions



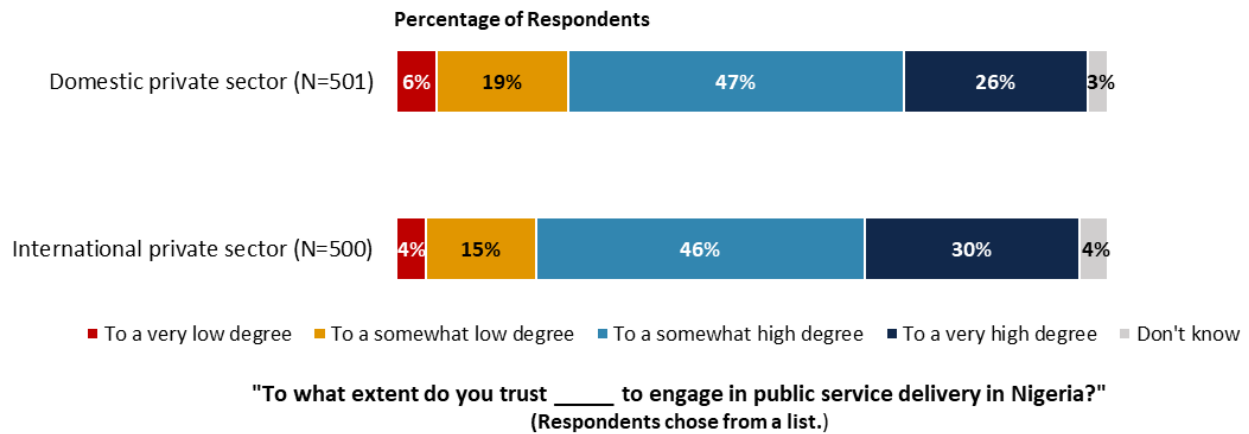
"To what extent do you trust each of the following groups to do what is right? "  
(1-"To no degree at all", 10-"To a very significant degree")

*Indicator Question*

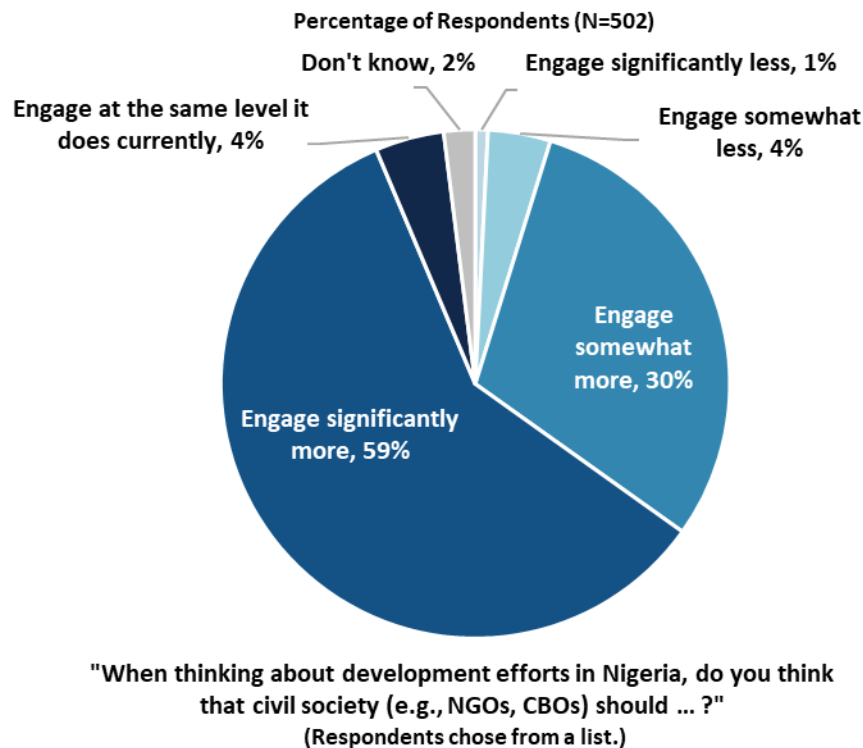


## IV. General Issues Facing Nigeria (continued)

### Trust in the Private Sector



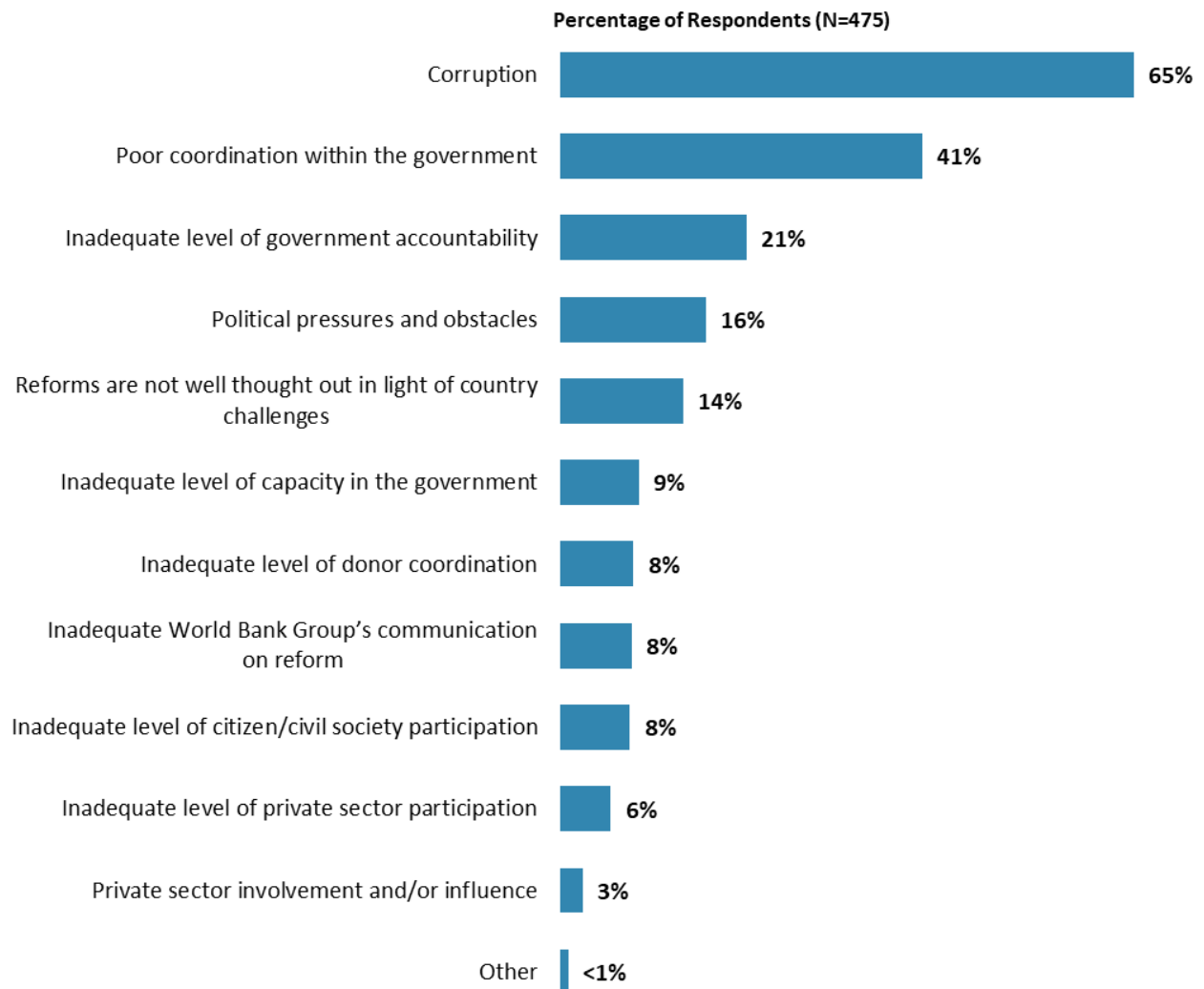
### Civil Society Engagement





## IV. General Issues Facing Nigeria (continued)

### Attributions for Slow/Failed Reform Efforts



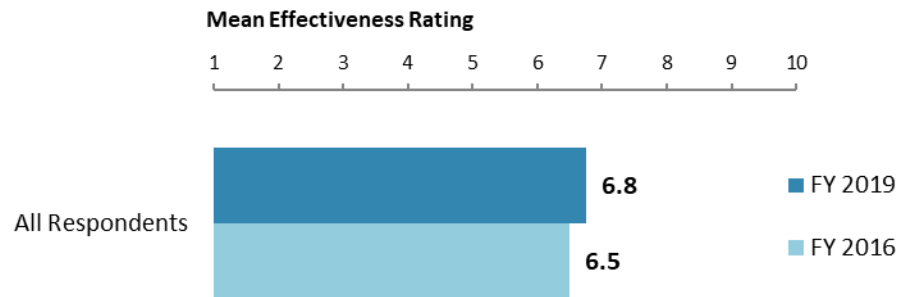
**"When economic and/or social reform efforts fail or are slow to take place in Nigeria, which of the following would you attribute this to? (Choose no more than TWO)"**  
(Respondents chose from a list. Responses combined.)





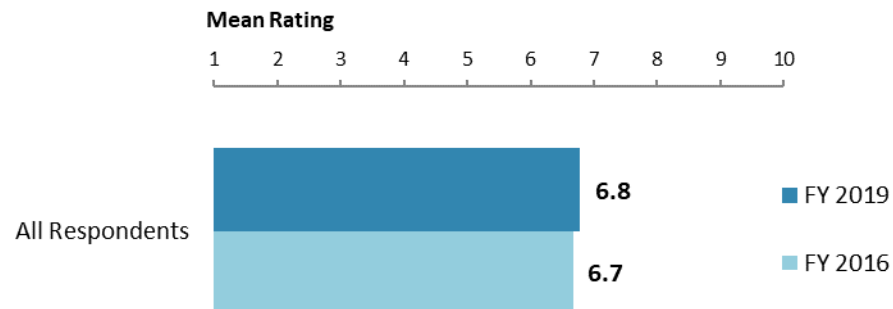
## V. Overall Attitudes toward the World Bank Group

### The World Bank Group's Overall Effectiveness<sup>4</sup> (*Indicator Question*)



"Overall, please rate your impression of the World Bank Group's effectiveness in Nigeria." (1-"Not effective at all", 10-"Very effective")

### Achieving Development Results (*Indicator Question*)



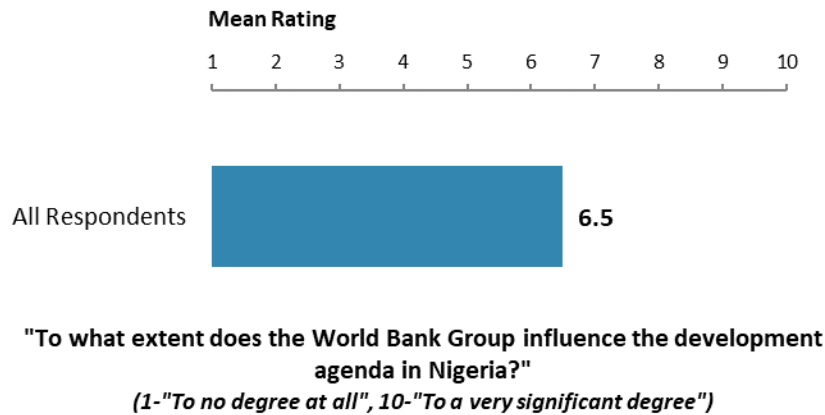
"To what extent does the World Bank Group's work help to achieve development results in Nigeria?" (1-"To no degree at all", 10-"To a very significant degree")

<sup>4</sup> Means presented in the charts on this page were calculated based on weighted data.

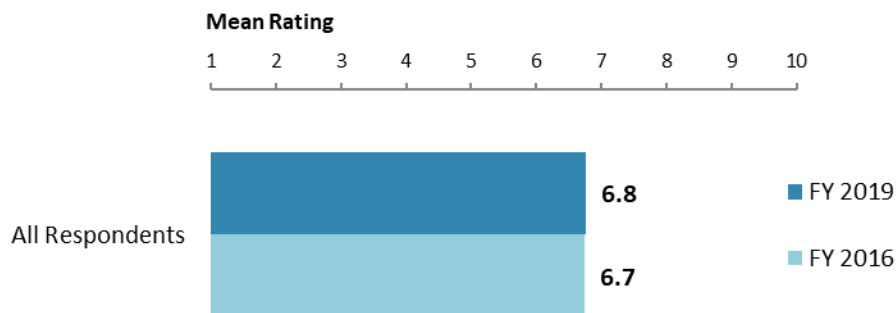


## V. Overall Attitudes toward the World Bank Group (continued)

### Influence on Nigeria's Development Agenda (*Indicator Question*)



### WBG Staff Preparedness<sup>5</sup>



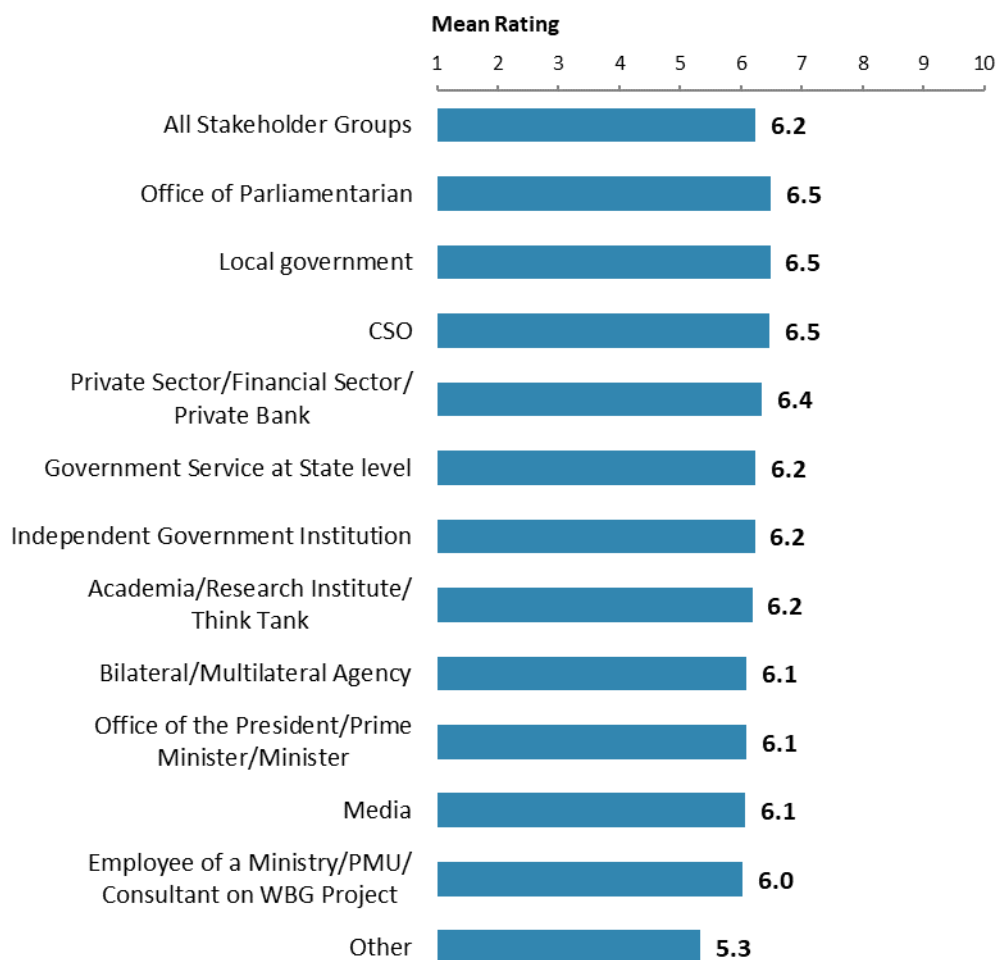
**"To what extent do you believe the World Bank Group's staff is well prepared (e.g., skills and knowledge) to help Nigeria solve its most complicated development challenges?"**  
(1-"To no degree at all", 10-"To a very significant degree")

<sup>5</sup> Means presented in this chart were calculated based on weighted data.



## V. Overall Attitudes toward the World Bank Group (continued)

### Overall Ratings for Indicator Questions by Stakeholder Groups



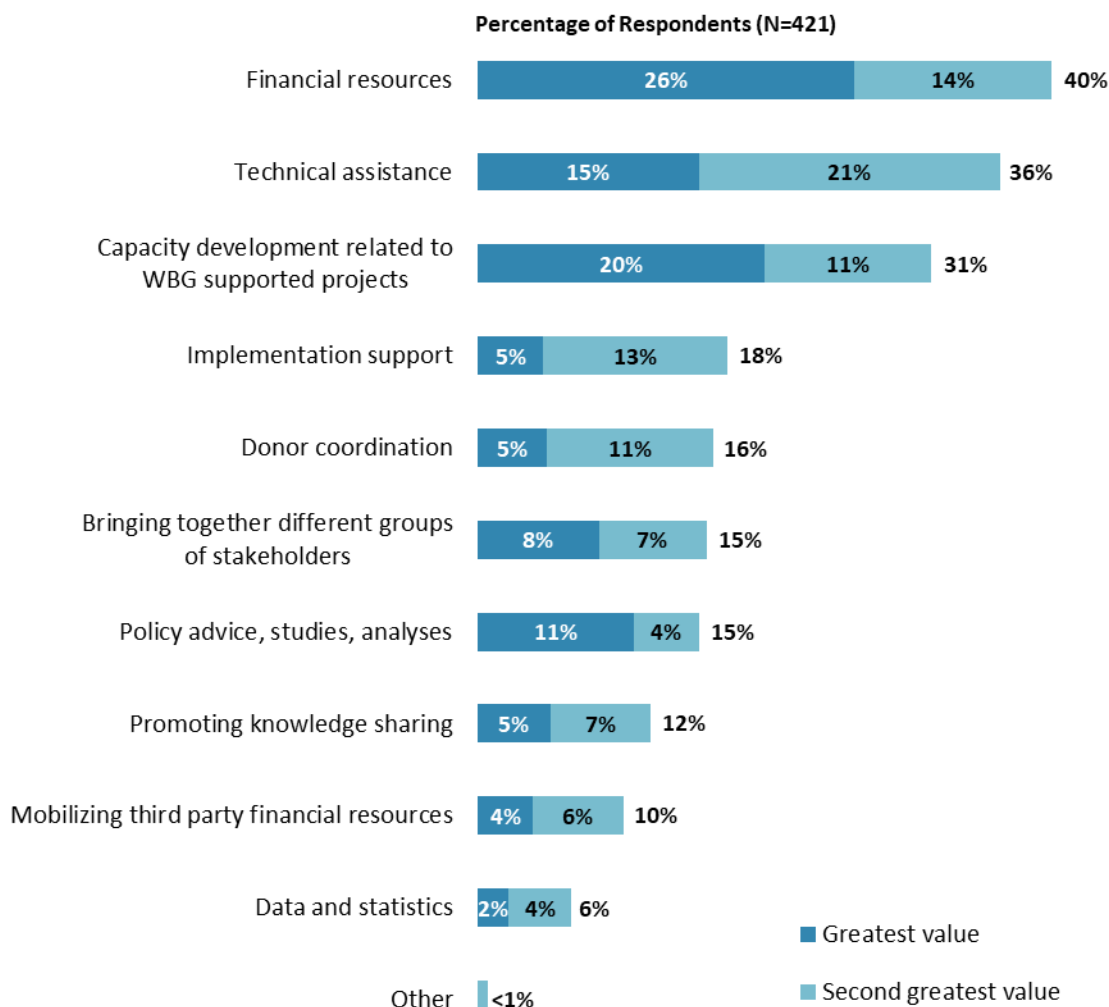
Mean Ratings for All Indicator Questions by Stakeholder Groups on a Scale from 1 to 10



## V. Overall Attitudes toward the World Bank Group (continued)

### Greatest Value

- **Year comparison:** Respondents in the previous FY'16 Country Survey indicated that the WBG's greatest values to Nigeria were its "*financial resources*" (45%) and "*capacity development*" (37%).



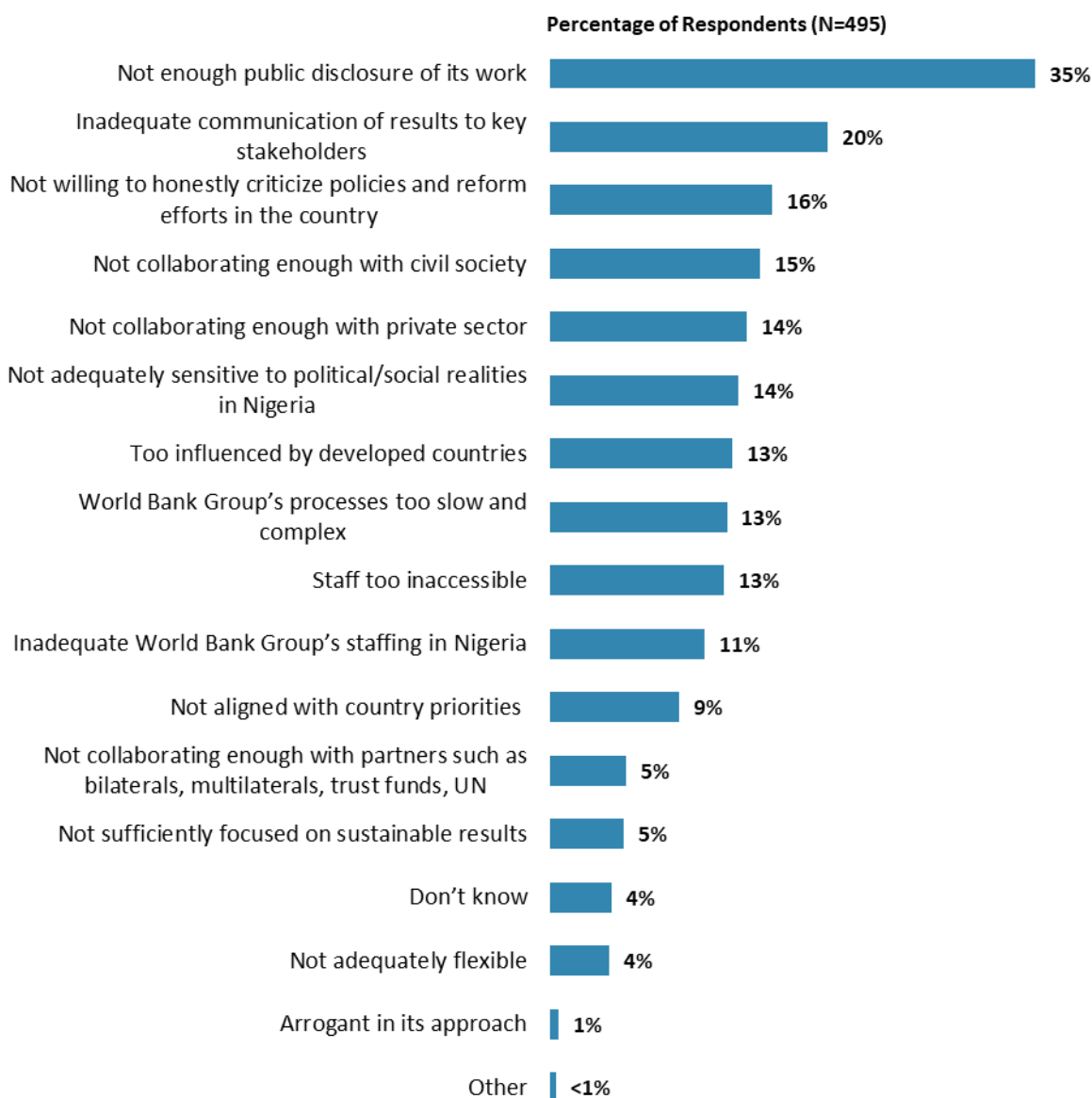
**"When thinking about the World Bank Group's role, which activity do you believe is of greatest VALUE and which activity is of second greatest value in Nigeria?"**  
(Respondents chose from a list.)



## V. Overall Attitudes toward the World Bank Group (continued)

### Greatest Weakness

- **Year comparison:** Respondents in the previous FY'16 Country Survey indicated that the WBG's greatest weaknesses in its work in Nigeria were "*not collaborating enough with stakeholders outside the Government*" (30%) and "*too influenced by developed countries*" (24%).

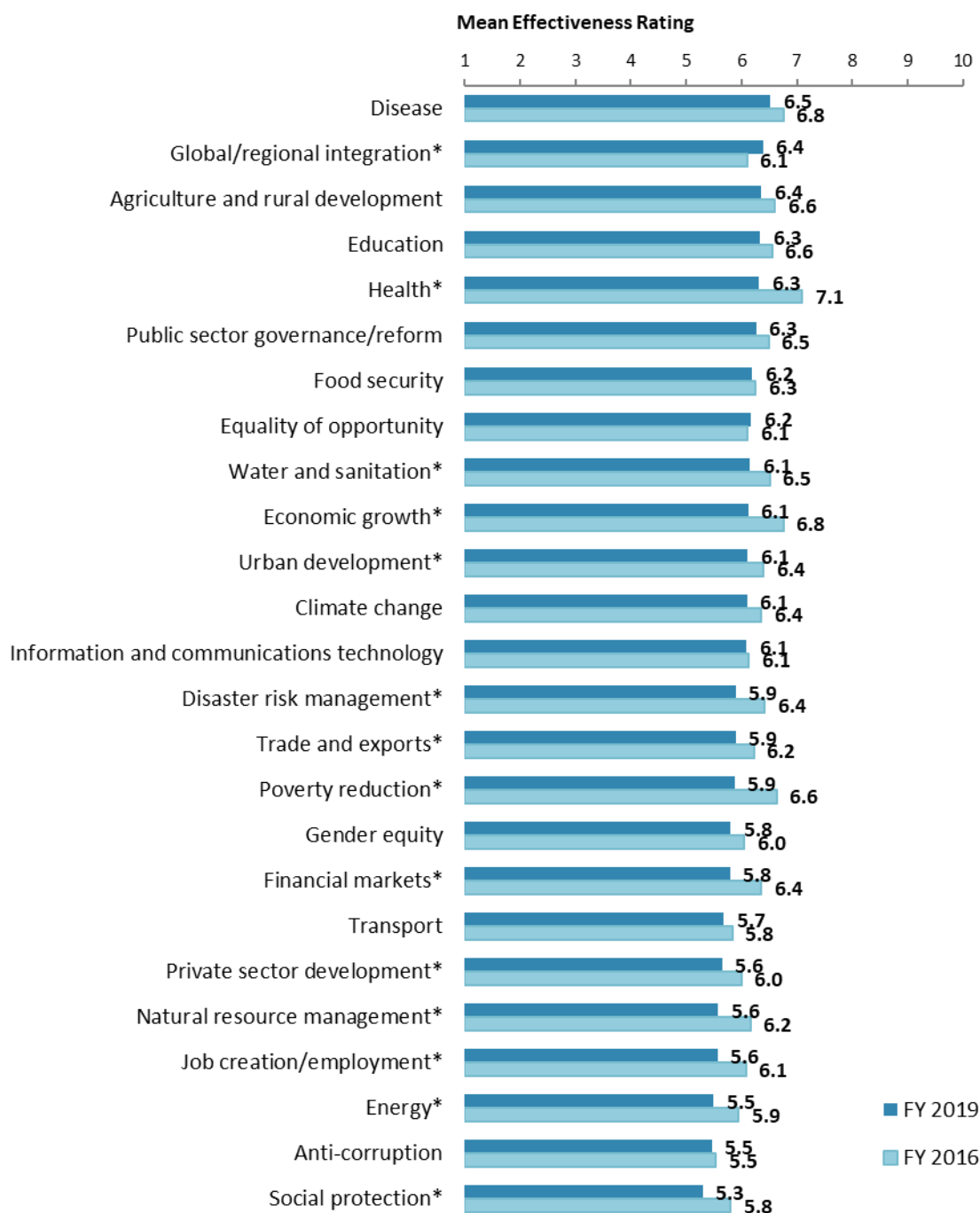


**"Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in Nigeria? (Choose no more than TWO)"**  
(Respondents chose from a list. Responses combined.)



## VI. Sectoral Effectiveness

### Effectiveness of WBG's Support in Sectoral Areas: Year Comparison<sup>6</sup>



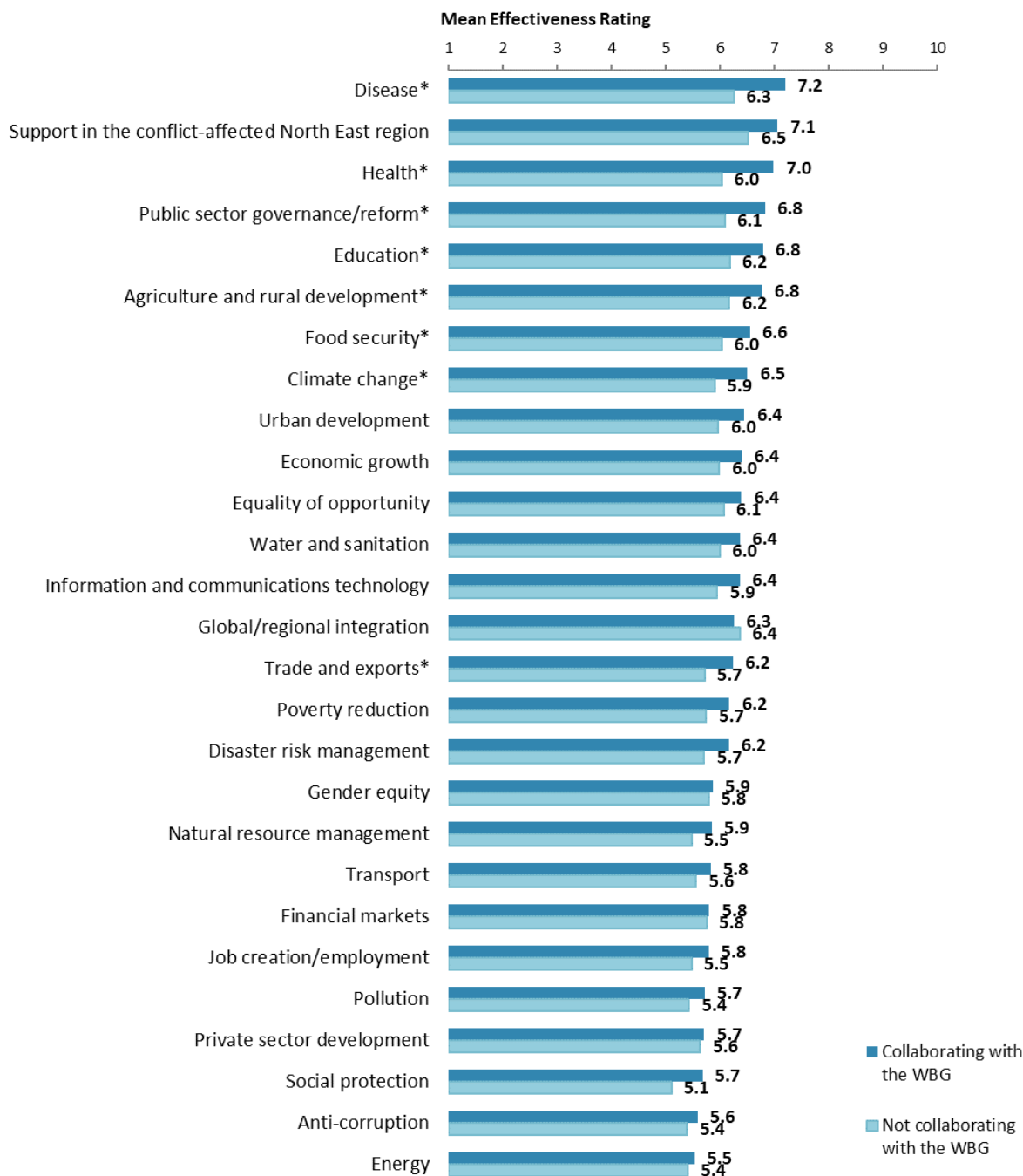
**"How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Nigeria?" (1-"Not effective at all", 10-"Very effective")**  
*(\*Significantly different between FY 2019 and FY 2016)*

<sup>6</sup> Means presented in this chart were calculated based on weighted data. See Appendix E for details.



## VI. Sectoral Effectiveness (continued)

### Effectiveness of WBG's Support in Sectoral Areas: Collaboration<sup>7</sup>



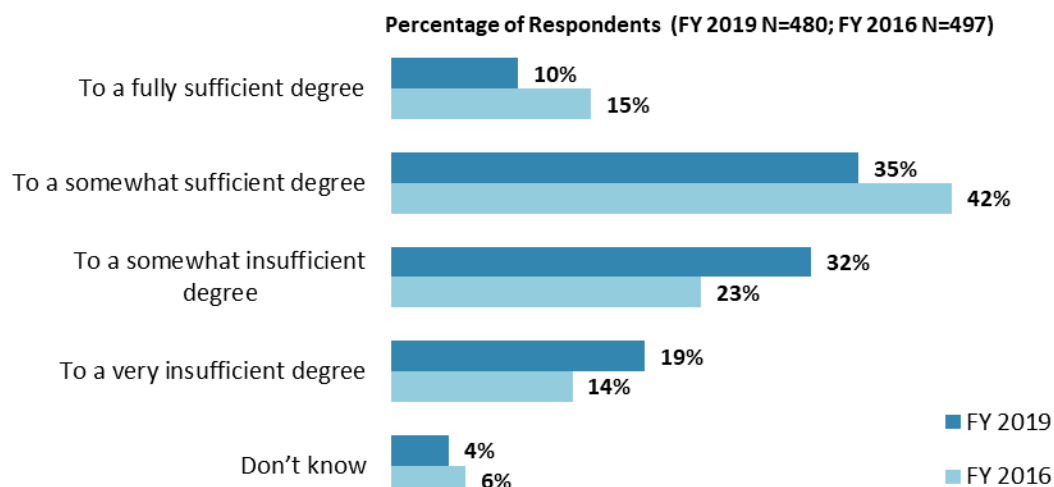
"How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Nigeria?" (1-"Not effective at all", 10-"Very effective")  
(\*Significantly different between collaborators and non-collaborators)

<sup>7</sup> Note in the Appendix on the sectoral effectiveness (Appendix A, page 43) that primarily informed stakeholders responded to this question. Respondents were given the option of "don't know" if they did not have exposure to the WBG's work in certain development areas.



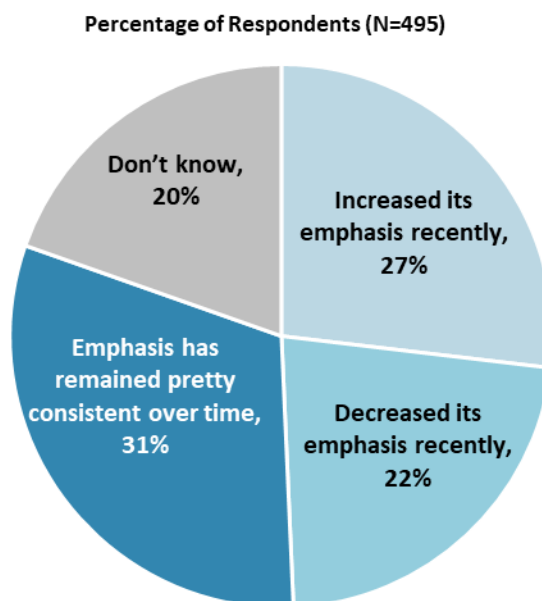
## VI. Sectoral Effectiveness (continued)

### Helping the Poorest<sup>8</sup>



"To what extent do you believe that the World Bank Group's work and support help the poorest in Nigeria?" (Respondents chose from a list.)

### The WBG's Human Capital Investment



"From your perspective, which of the following best describes the World Bank Group's current emphasis on investing in human capital (e.g., education, health, social protection)?" (Respondents chose from a list.)

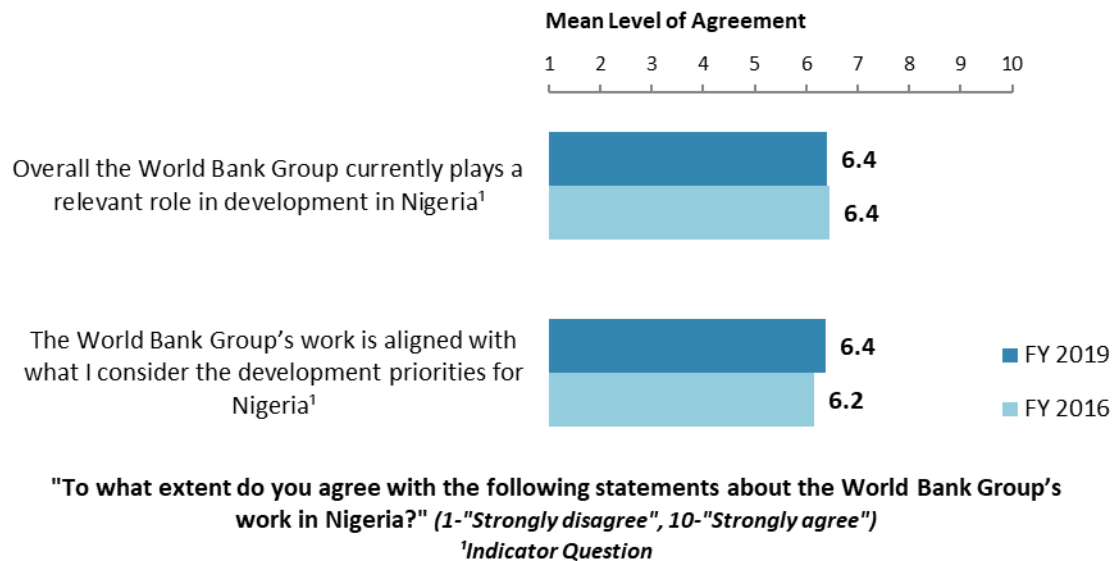
<sup>8</sup> Percentages presented in this chart were calculated based on weighted data.



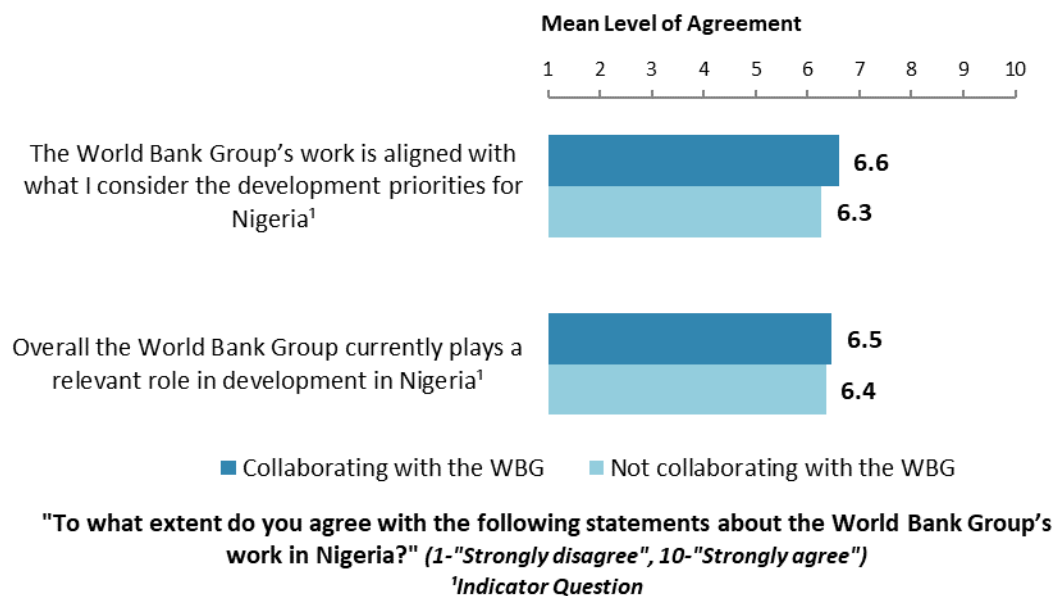


## VII. How the World Bank Group Operates

### The World Bank Group's Work in Nigeria: Year Comparison<sup>9</sup>



### The World Bank Group's Work in Nigeria: Collaboration



<sup>9</sup> Means in this chart were calculated based on weighted data.



## VII. How the World Bank Group Operates (continued)

### Overall Perceptions: Year Comparison<sup>10</sup>



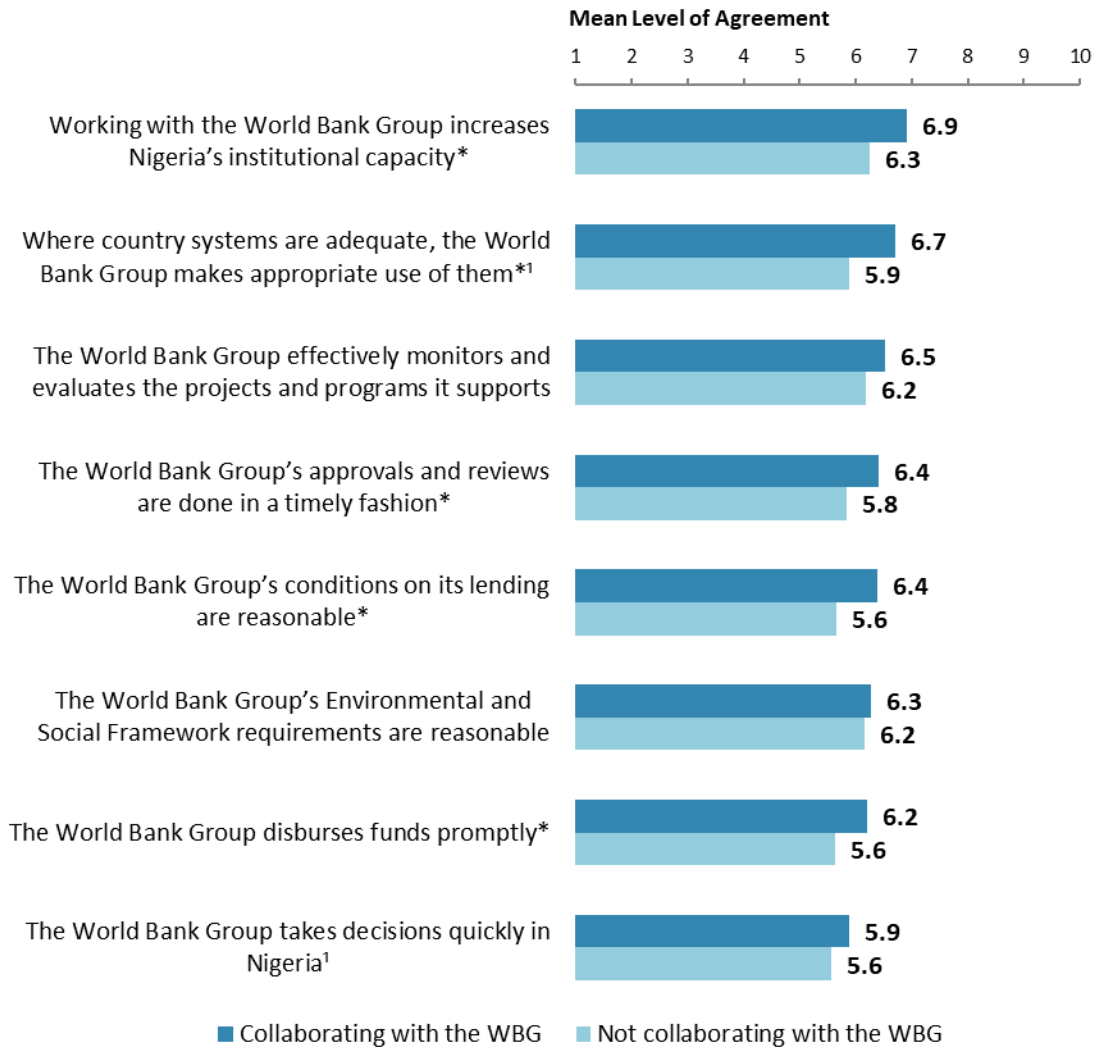
**"To what extent do you agree/disagree with the following statements?"**  
(1-"Strongly disagree", 10-"Strongly agree")  
(\*Significantly different between FY 2019 and FY 2016)  
*'Indicator Question*

<sup>10</sup> Means in this chart were calculated based on weighted data.



## VII. How the World Bank Group Operates (continued)

### Overall Perceptions: Collaboration



**"To what extent do you agree/disagree with the following statements?"**  
(1-"Strongly disagree", 10-"Strongly agree")  
(\*Significantly different between collaborators and non-collaborators)  
<sup>1</sup>Indicator Question



## VII. How the World Bank Group Operates (continued)

### The WBG as an Effective Development Partner: Year Comparison<sup>11</sup>



**"To what extent is the World Bank Group an effective development partner in Nigeria, in terms of each of the following?" (1-"To no degree at all", 10-"To a very significant degree")**

**(\*Significantly different between FY 2019 and FY 2016)**

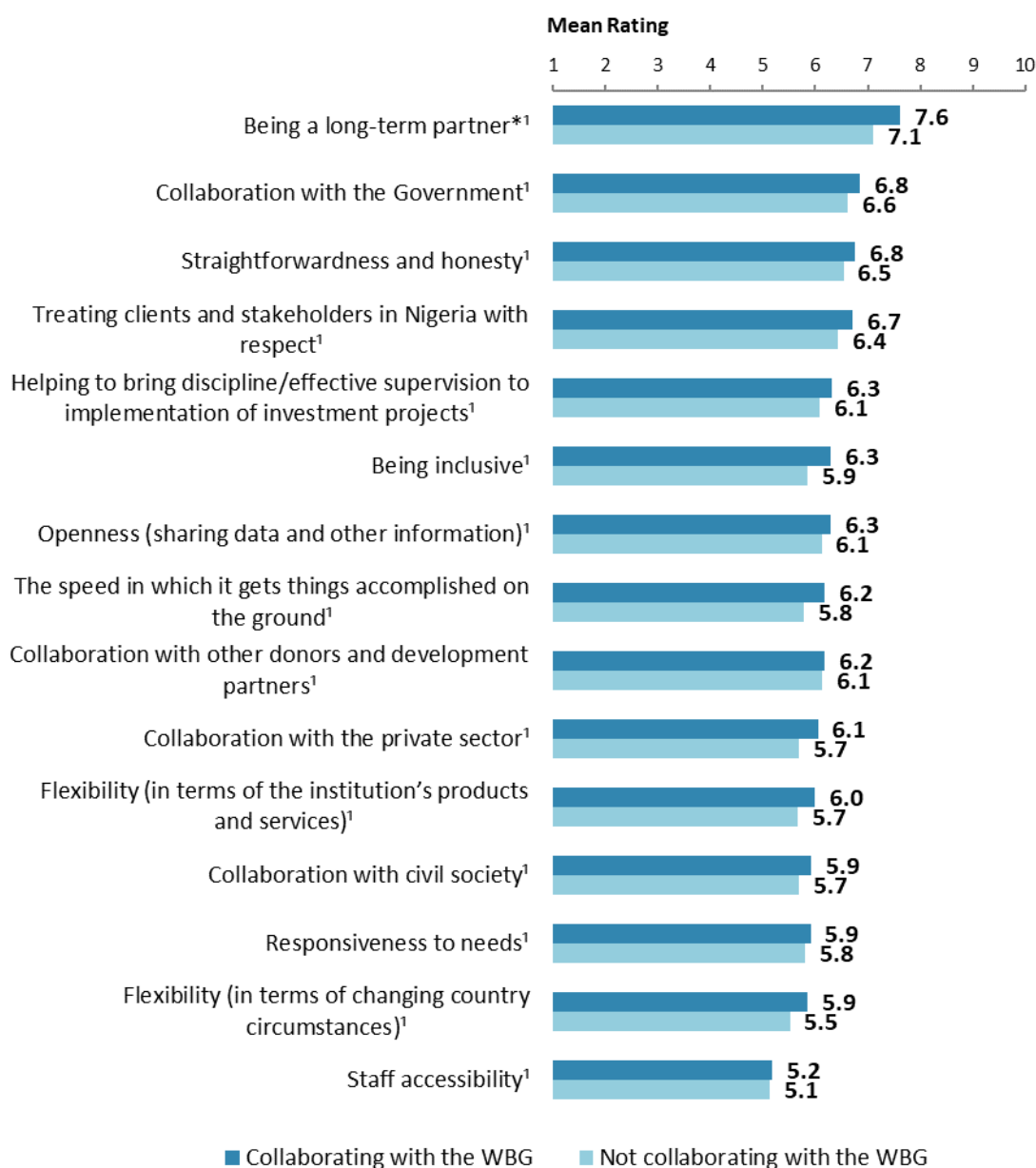
<sup>1</sup>Indicator Question

<sup>11</sup> Means in this chart were calculated based on weighted data.



## VII. How the World Bank Group Operates (continued)

### The WBG as an Effective Development Partner: Collaboration



"To what extent is the World Bank Group an effective development partner in Nigeria, in terms of each of the following?" (1-"To no degree at all", 10-"To a very significant degree")

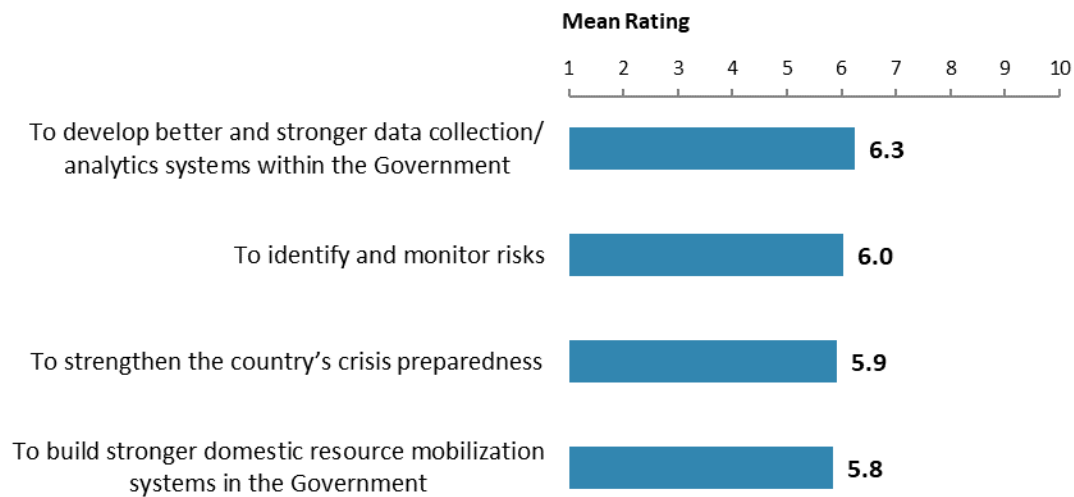
(\*Significantly different between collaborators and non-collaborators)

<sup>1</sup>Indicator Question



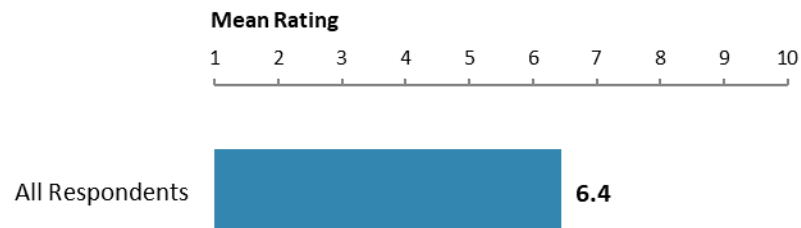
## VII. How the World Bank Group Operates (continued)

### Effectiveness of WBG's Support



**"How effectively does the World Bank Group support Nigeria's efforts ... ?"**  
(1 - "Not effectively at all", 10 - "Very effectively")

### Effectiveness of WBG's Support for Management of Crisis Related Risks

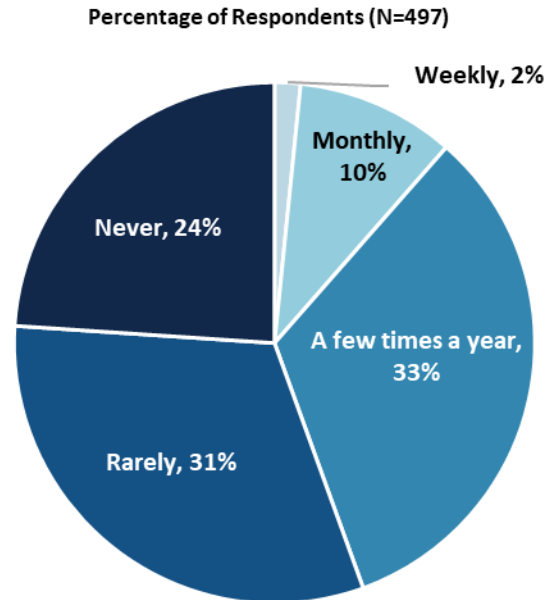


**"How effectively does the World Bank Group's SCD and CPF activities support Nigeria's efforts to manage crisis related risks?"**  
(1 - "To no degree at all", 10 - "To a very significant degree")



## VIII. World Bank Group's Knowledge and Instruments

### Frequency of Consulting WBG Knowledge Work and Activities

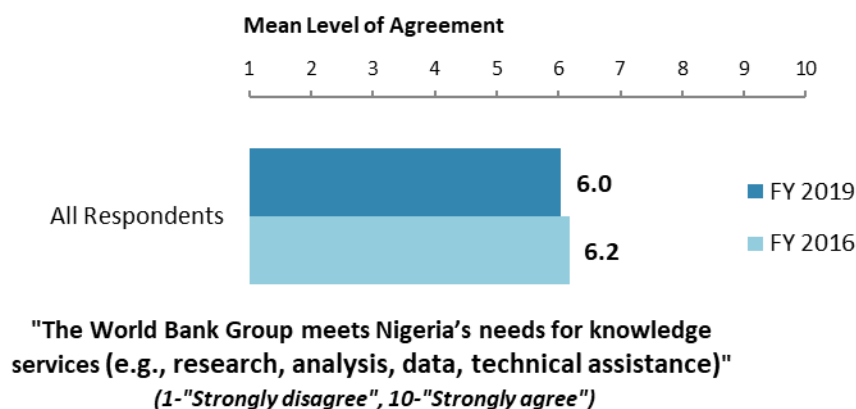


"How frequently do you consult World Bank Group's knowledge work and activities in the work you do?"  
(Respondents chose from a list.)

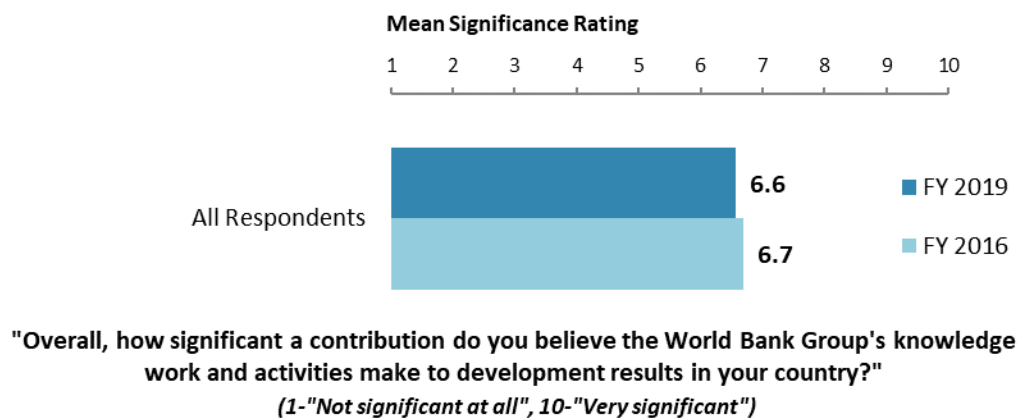


## VIII. World Bank Group's Knowledge and Instruments (continued)

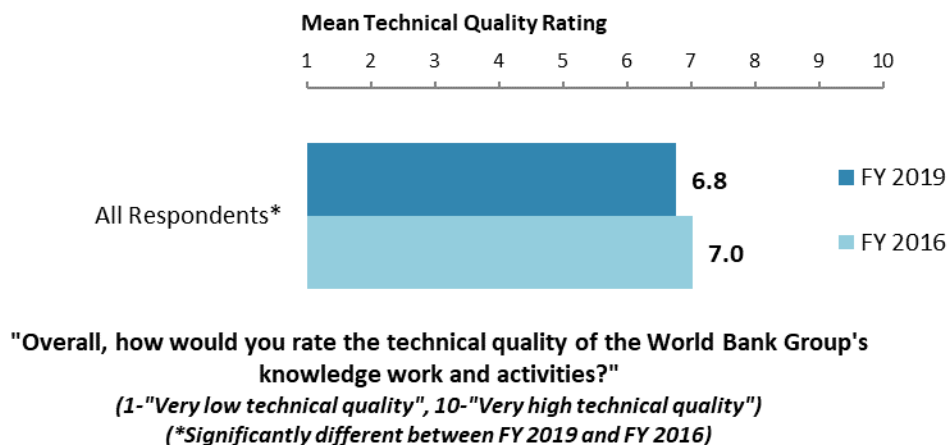
### Meeting Nigeria's Knowledge Needs<sup>12</sup> (Indicator Question)



### Contribution of the WBG's Knowledge Work and Activities (Indicator Question)



### Technical Quality of the WBG's Knowledge Work and Activities (Indicator Question)



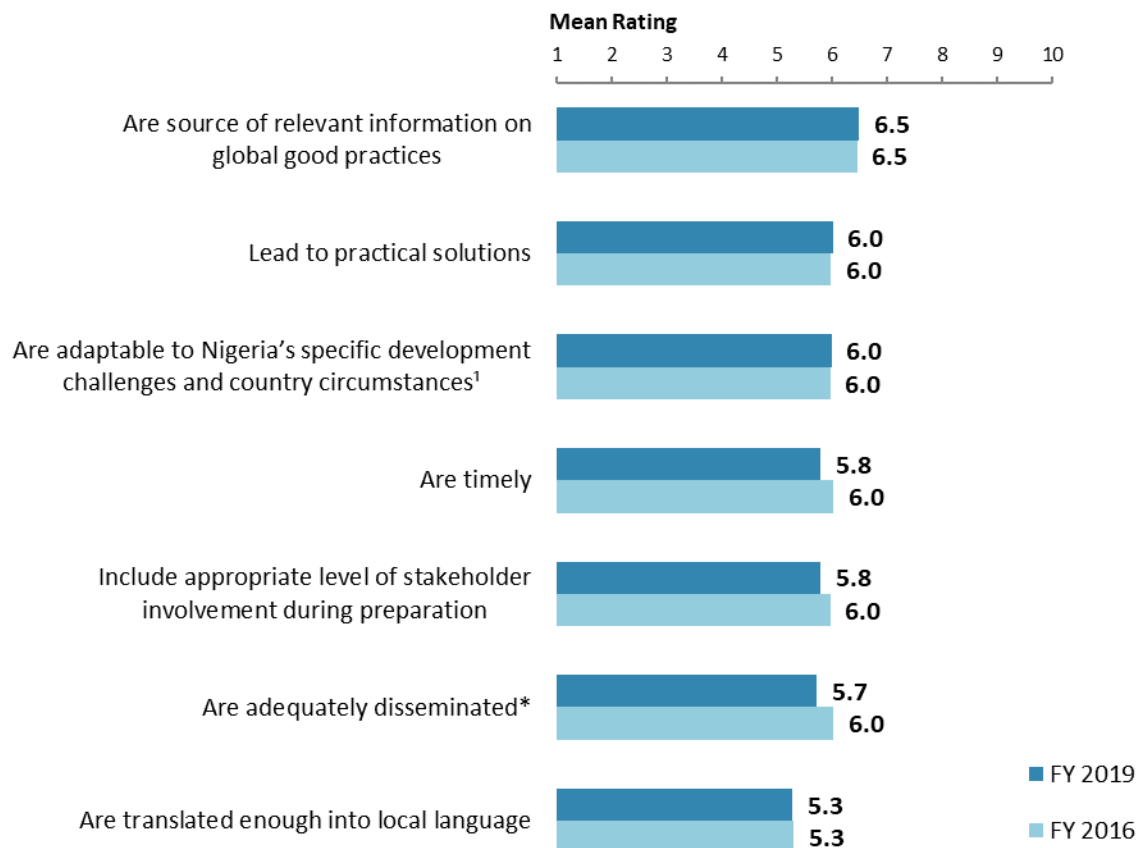
<sup>12</sup> Means in the charts on this page were calculated based on weighted data.





## VIII. World Bank Group's Knowledge and Instruments (continued)

### Qualities of the WBG's Knowledge Work and Activities<sup>13</sup>



"In Nigeria, to what extent do you believe that the World Bank Group's knowledge work and activities:" (1-"To no degree at all", 10-"To a very significant degree")

(\*Significantly different between FY 2019 and FY 2016)

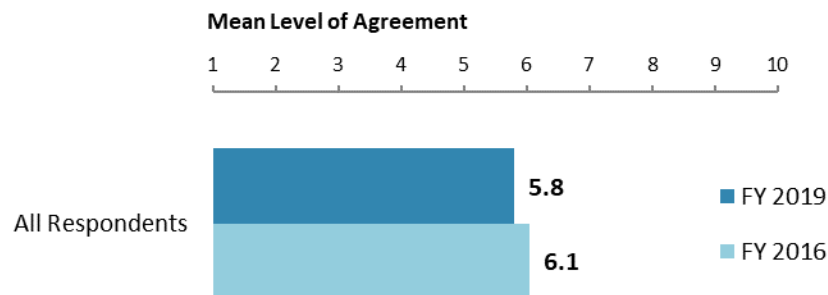
<sup>1</sup>Indicator Question

<sup>13</sup> Means in this chart were calculated based on weighted data.



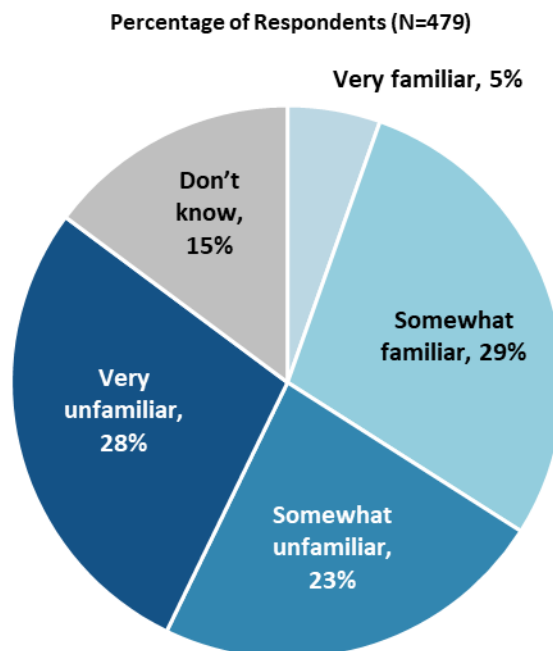
## VIII. World Bank Group's Knowledge and Instruments (continued)

### Meeting Nigeria's Needs for Financial Instruments<sup>14</sup> (Indicator Question)



"The World Bank Group's financial instruments (i.e., investment lending, Development Policy Loan, Trust Funds, Program-for-Results, etc.) meet the needs of Nigeria"  
(1-"Strongly disagree", 10-"Strongly agree")

### Familiarity with WBG's New Financial Instruments



"As part of IDA18, the World Bank Group has expanded (or developed) a number of financial instruments to respond to challenges in IDA countries. These include the Crisis Response Window (CRW), Pandemic Emergency Finance Facility (PEF), Catastrophe Deferred Draw Down Option (CAT-DDO), and the Private Sector Window (PSW). In general, how familiar are you with these new or expanded financial instruments in Nigeria?" (Respondents chose from a list.)

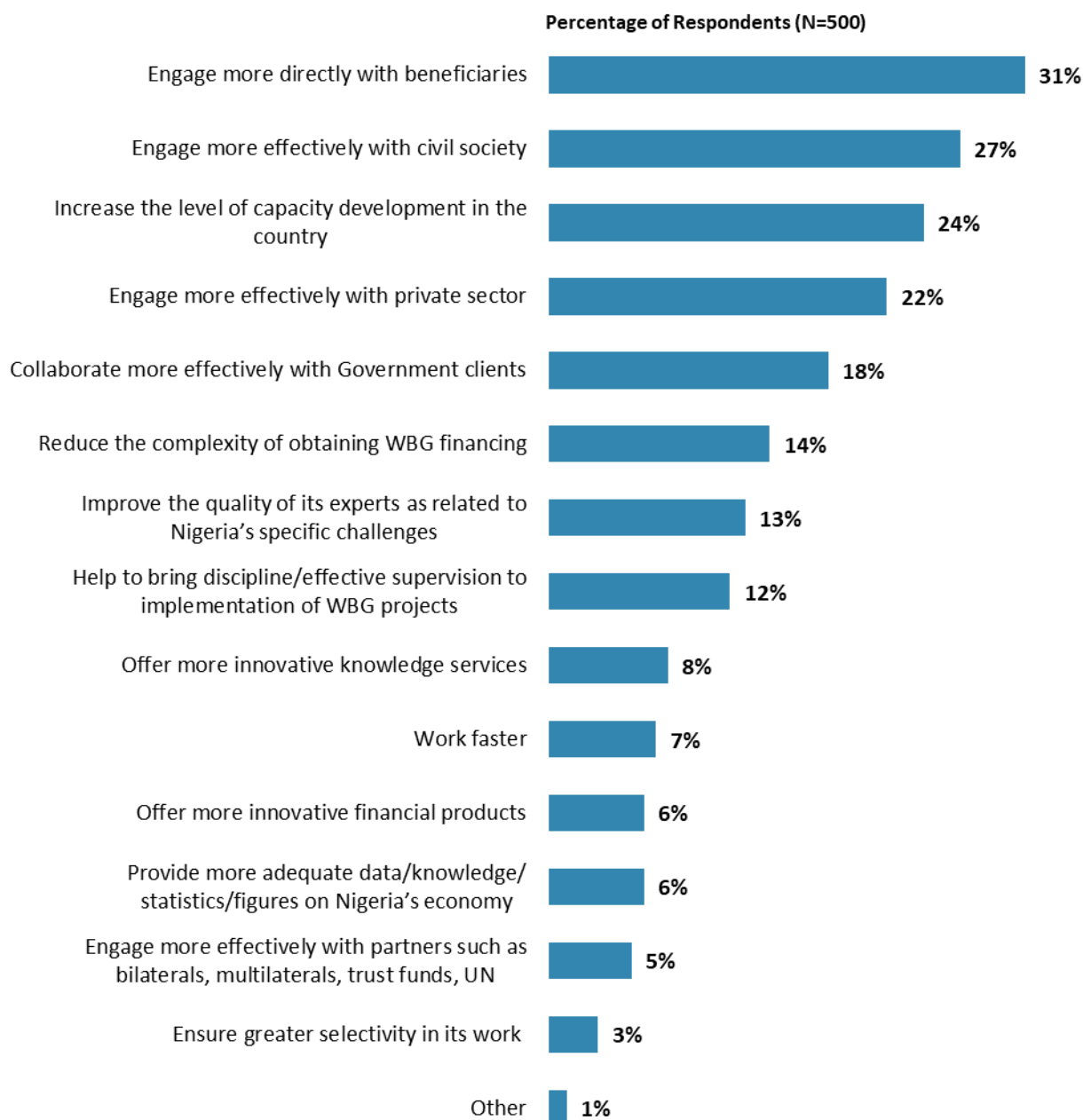
<sup>14</sup> Means in this chart were calculated based on weighted data.



## IX. The Future Role of the WBG in Nigeria

### Making the World Bank Group of Greater Value

- **Year comparison:** Respondents in the previous FY'16 Country Survey indicated that the WBG should “*increase the level of capacity development in the country*” (30%) and “*reach out more to groups outside of Government*” (30%) to make itself of greater value in Nigeria.



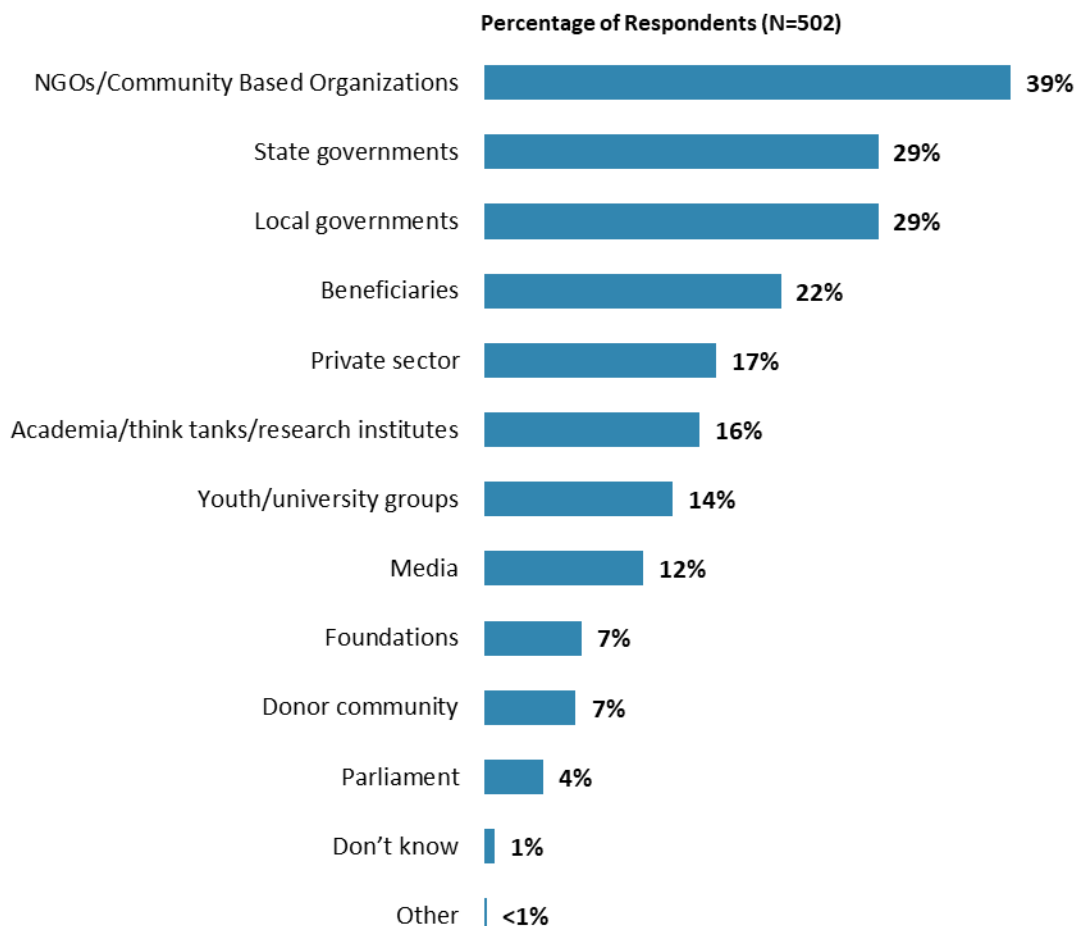
"Which of the following SHOULD the World Bank Group do to make itself of greater value in Nigeria? (Choose no more than TWO)" (Respondents chose from a list. Responses combined.)



## IX. The Future Role of the WBG in Nigeria (continued)

### The World Bank Group Should Collaborate More with ...

- **Year comparison:** Respondents in the FY'16 Country Survey indicated that the WBG should collaborate more with “*NGOs/community-based organizations*” (41%) and “*local government*” (32%).



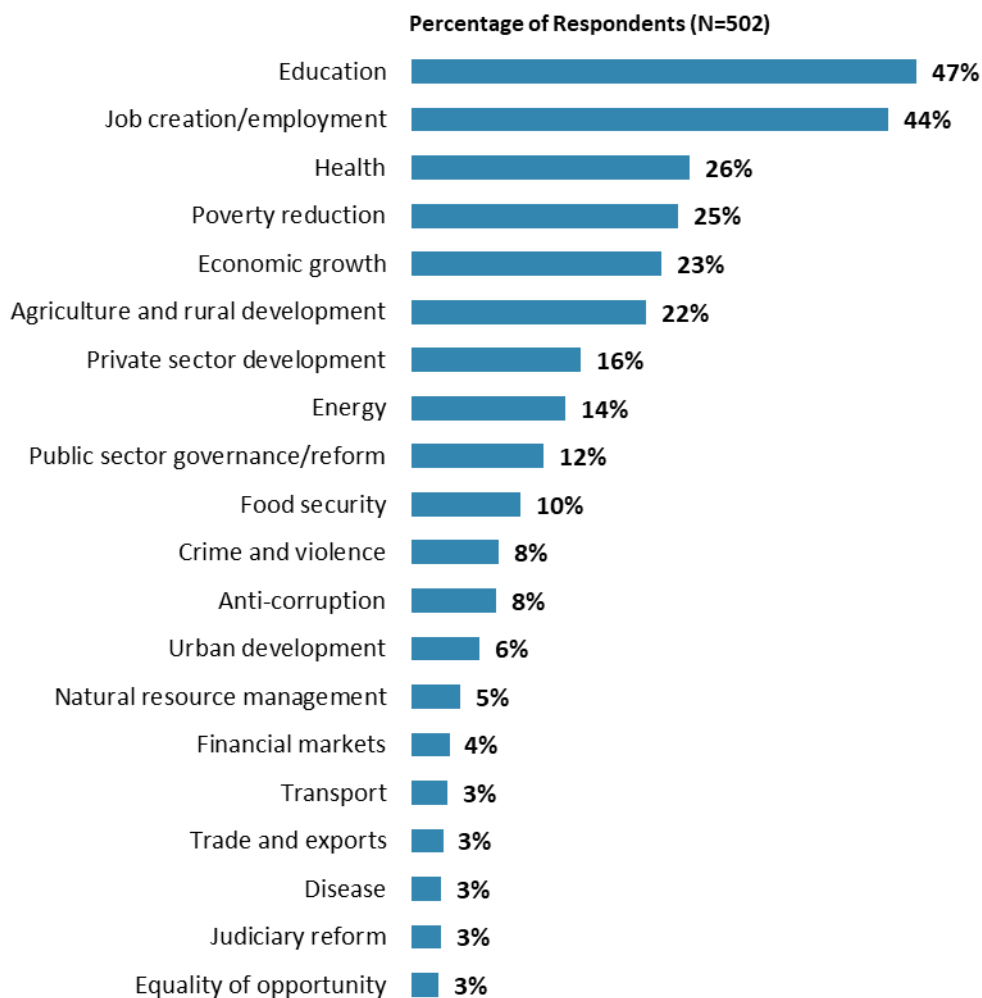
"In addition to the regular relations with the national government, which TWO of the following groups should the World Bank Group collaborate with more in your country? (Choose no more than TWO)"  
(Respondents chose from a list. Responses combined.)



## IX. The Future Role of the WBG in Nigeria (continued)

### Where the World Bank Group Should Focus its Resources

- **Year comparison:** Respondents in the previous FY'16 Country Survey indicated that the WBG should focus its resources on “*agricultural development*” (41%), “*health*” (40%), and “*job creation/employment*” (36%).
- **Specialization:** Respondents who identified their primary specialization of work as “*education*” (14% of the sample) were significantly *more* likely to indicate that the WBG should focus most of its resources on “*education*,” compared to the rest of respondents in other areas of work (education specialists = 59%; others = 45%).<sup>15</sup>



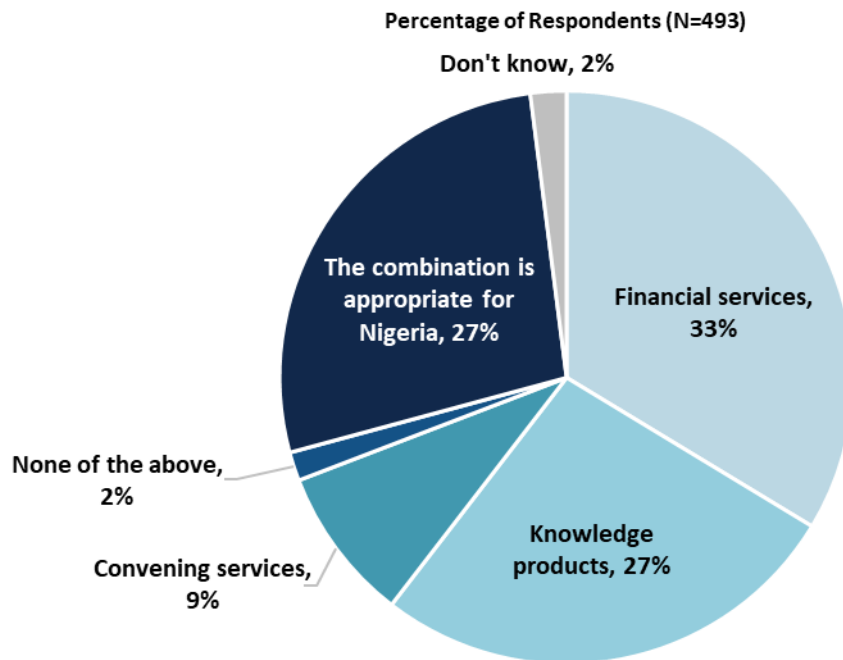
**“When thinking about how the World Bank Group can have the most impact on development results in Nigeria, in which sectors do you believe the World Bank Group should focus most of its resources (financial and knowledge services) in Nigeria? (Choose no more than THREE)”**  
(Respondents chose from a list. Responses combined. Top 20 of 28 response options shown)

<sup>15</sup> When more than 10% of the sample are respondents from a particular sector (see the full list of specialized areas in question H2 in Appendix G), analyses are done to see these respondents’ views about which areas the World Bank Group should focus most of its resources on.



## IX. The Future Role of the WBG in Nigeria (continued)

### Future Combination of the WBG Services



"When considering the combination of services that the World Bank Group offers in Nigeria, and taking into account its limited level of resources, which ONE of the following do you believe the World Bank Group should offer more of in Nigeria?" (Respondents chose from a list.)

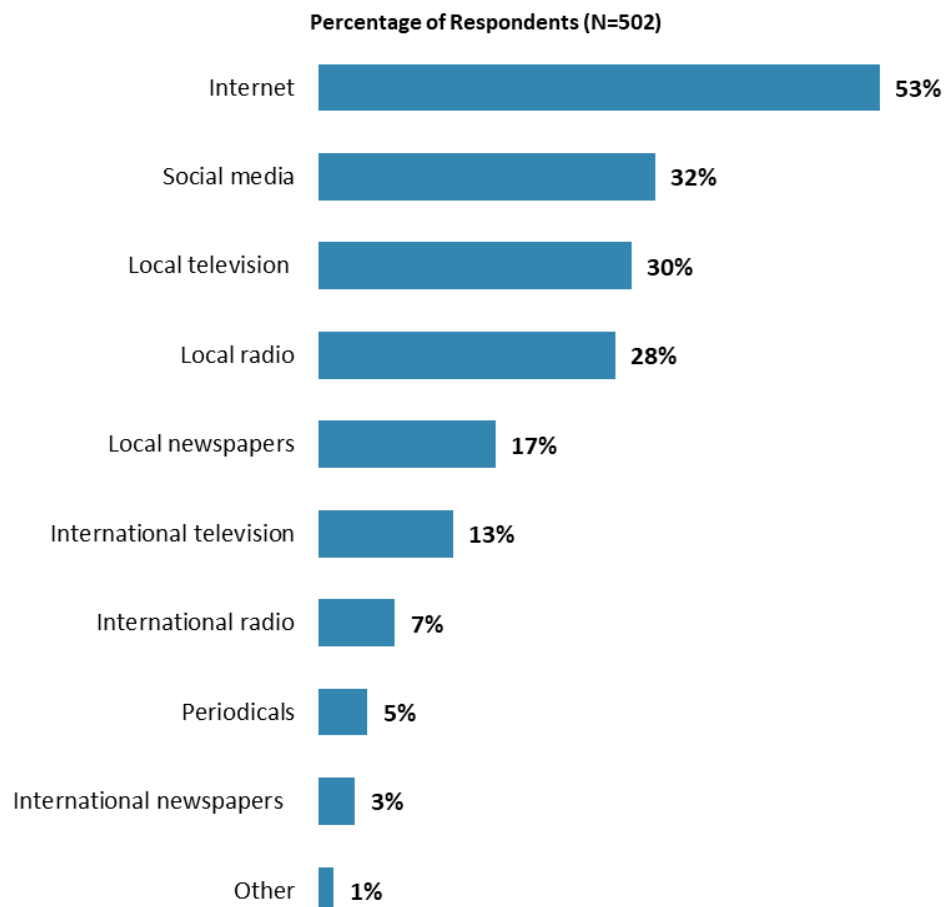


## X. Communication and Outreach

*Note: When considering the World Bank Group's future outreach with key constituencies, please see Appendix B (page 60) for selected responses by stakeholder groups.*

### General Information Sources

- **Year comparison:** Respondents in the previous FY'16 Country Survey indicated that they got most of their information about economic and social development issues in Nigeria from the “Internet” (45%).



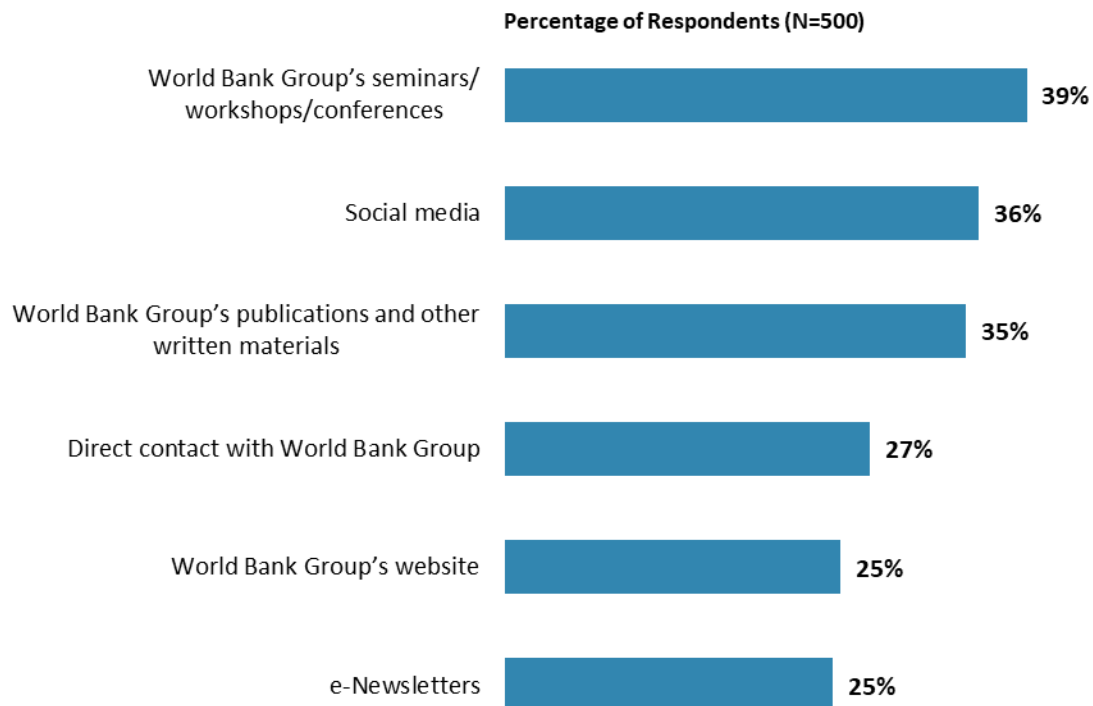
**"How do you get most of your information about economic and social development issues in Nigeria? (Choose no more than TWO)"**  
(Respondents chose from a list. Responses combined.)



## X. Communication and Outreach (continued)

### Preferred Information Sources

- **Year comparison:** Respondents in the previous FY'16 Country Survey indicated that they would prefer to receive information from the WBG through the “*World Bank Group’s seminars/workshops/conferences*” (40%).



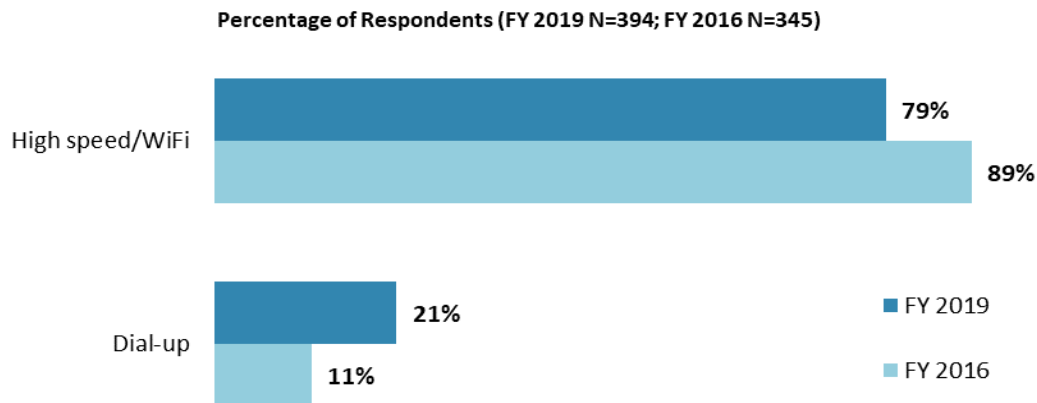
**"How would you prefer to receive information from the World Bank Group?  
(Choose no more than TWO)"**  
(Respondents chose from a list. Responses combined.)





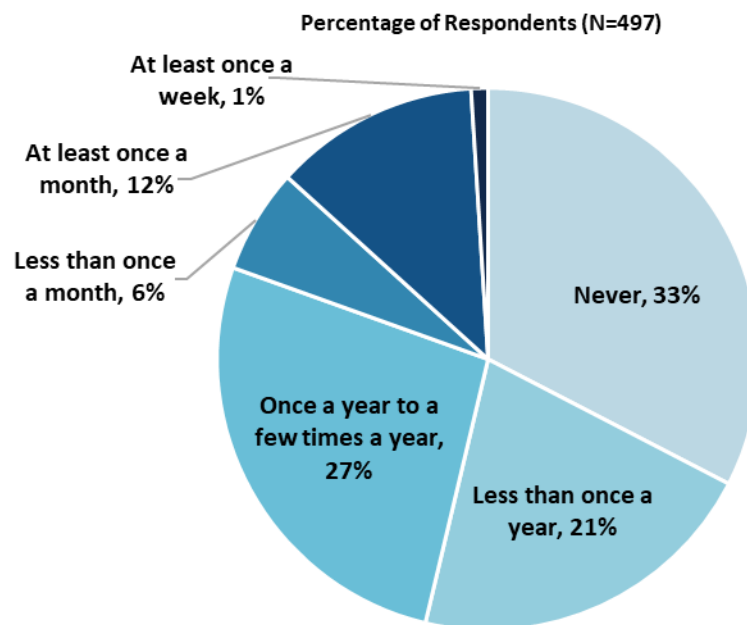
## X. Communication and Outreach (continued)

### Access to the Internet<sup>16</sup>



"Which Internet connection do you use primarily when visiting a World Bank Group website?"  
(Respondents chose from a list.)

### WBG Interaction Frequency



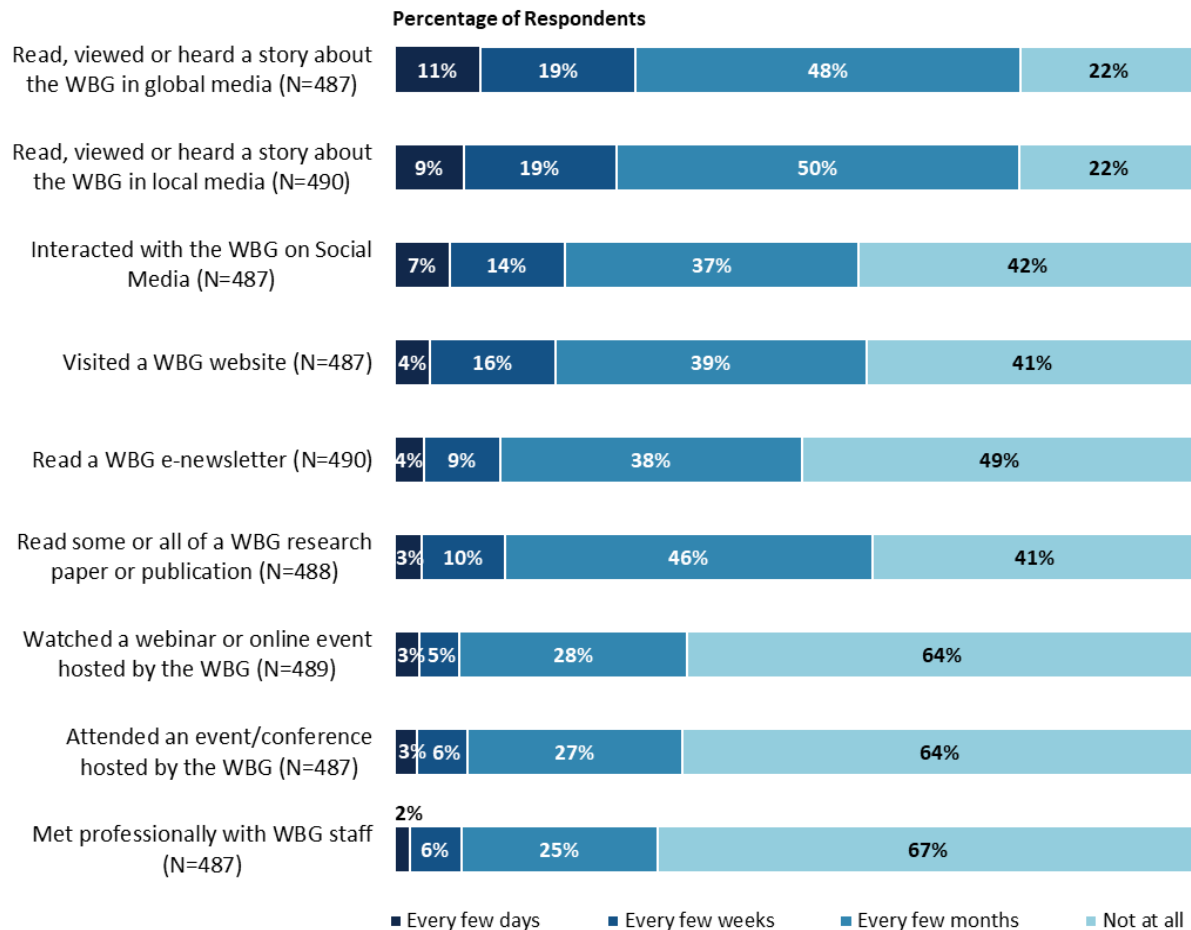
"How frequently do you interact with the World Bank Group now in Nigeria?"  
(Respondents chose from a list.)

<sup>16</sup> Percentages presented in this chart were calculated based on weighted data.



## X. Communication and Outreach (continued)

### Frequency of Specific WBG Interactions



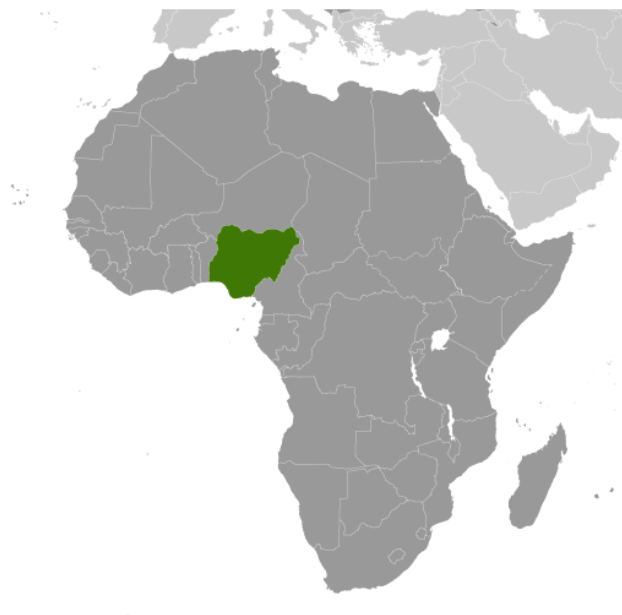
**"Over the past SIX MONTHS, on average how often did you do any of the following related to the World Bank Group (WBG)?" (Respondents chose from a list.)**



## XI. Appendices

A. Responses to All Questions Across All Respondents .....	43
B. Responses to Selected Questions by Stakeholder Groups .....	60
C. Responses to Indicator Questions by Geographic Location .....	73
D. Responses to Selected Questions by Levels of Collaboration with the World Bank Group .....	76
E. Responses to Selected Questions by Year .....	84
F. Indicator Questions as a Function of Exposure to the World Bank Group .....	89
G. Nigeria FY 2019 COS Questionnaire .....	90

### NIGERIA





## Appendix A: Responses to All Questions across All Respondents (N=505)

All rating scale questions are presented with the total number of respondents that provided a rating (N), the number of respondents who indicated that they “Don’t know” (DK), the mean rating across all respondents (Mean), and the standard deviation of this mean (SD). Indicator questions are noted with an asterisk (\*).

### A. General Issues Facing Nigeria

1. When you think about the future in Nigeria, are you ... ?	Percentage of Respondents (N=497)
Very pessimistic	12.9%
Somewhat pessimistic	19.3%
Somewhat optimistic	34.6%
Very optimistic	28.6%
Not sure	4.6%

2. Do you think that economic opportunity for citizens in Nigeria is ... ?	Percentage of Respondents (N=494)
Increasing	29.6%
Decreasing	49.2%
Staying about the same	21.3%

**A. General Issues Facing Nigeria (continued)**

<b>3. Listed below are a number of development priorities in Nigeria. Please identify which of the following you consider the most important development priorities in Nigeria. (Choose no more than THREE)</b>	<b>Percentage of Respondents (Responses Combined; N=500)</b>
Job creation/employment	63.2%
Education	39.0%
Health	30.6%
Agriculture and rural development	26.8%
Poverty reduction	19.0%
Economic growth	14.8%
Energy	14.4%
Crime and violence	11.2%
Anti-corruption	10.0%
Private sector development	9.4%
Food security	9.4%
Public sector governance/reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform)	9.0%
Transport (e.g., roads, bridges, transportation)	7.2%
Social protection (e.g., pensions, targeted social assistance)	4.8%
Financial markets	3.4%
Urban development	2.8%
Trade and exports	2.6%
Natural resource management (e.g., oil, gas, mining)	2.4%
Disaster risk management	2.4%
Information and communications technology	2.4%
Equality of opportunity (i.e., social inclusion)	2.2%
Judiciary reform	2.0%
Gender equity (closing the gap between women and men, and boys and girls)	2.0%
Pollution	1.8%
Climate change (e.g., mitigation, adaptation)	1.4%
Disease (e.g., HIV/AIDS, Ebola, Lassa Fever)	1.0%
Global/regional integration	0.6%
Water and sanitation	0.6%

**A. General Issues Facing Nigeria (continued)**

<b>4. Poverty reduction is a broad term that encompasses work in many different areas. Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Nigeria? (Choose no more than THREE)</b>	<b>Percentage of Respondents (Responses Combined; N=502)</b>
Agriculture and rural development	56.6%
Job creation/employment	51.6%
Economic growth	39.8%
Education	23.7%
Anti-corruption	17.9%
Energy	15.3%
Public sector governance/reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform)	11.6%
Food security	10.0%
Private sector development	9.2%
Social protection (e.g., pensions, targeted social assistance)	9.0%
Health	9.0%
Natural resource management (e.g., oil, gas, mining)	6.8%
Crime and violence	6.6%
Equality of opportunity (i.e., social inclusion)	5.6%
Trade and exports	4.6%
Transport (e.g., roads, bridges, transportation)	3.2%
Information and communications technology	2.6%
Urban development	2.6%
Financial markets	2.6%
Gender equity (closing the gap between women and men, and boys and girls)	2.2%
Judiciary reform	1.4%
Water and sanitation	1.2%
Pollution	1.2%
Disaster risk management	1.0%
Disease (e.g., HIV/AIDS, Ebola, Lassa Fever)	1.0%
Global/regional integration	0.6%
Climate change (e.g., mitigation, adaptation)	0.2%

**A. General Issues Facing Nigeria (continued)**

<b>5. When economic and/or social reform efforts fail or are slow to take place in Nigeria, which of the following would you attribute this to? (Choose no more than TWO)</b>	<b>Percentage of Respondents (Responses Combined; N=475)</b>
Corruption	64.6%
Poor coordination within the government	40.8%
Inadequate level of government accountability	21.1%
Political pressures and obstacles	16.4%
Reforms are not well thought out in light of country challenges	13.9%
Inadequate level of capacity in the government	8.8%
Inadequate level of donor coordination	8.2%
Inadequate World Bank Group's communication on reform	8.0%
Inadequate level of citizen/civil society participation	7.8%
Inadequate level of private sector participation	5.7%
Private sector involvement and/or influence	2.5%
Other	0.8%

<b>6. To what extent do you trust each of the following groups to do what is right? (1-To no degree at all, 10-To a very significant degree)</b>	<b>Degree</b>			
	<b>N</b>	<b>DK</b>	<b>Mean</b>	<b>SD</b>
1. The national/federal government	496	1	4.98	2.41
2. State governments	488	1	5.05	2.41
3. Bilateral organizations (e.g., DFID, JICA, GIZ, USAID)	469	20	6.89	2.02
4. The World Bank Group*	481	8	7.29	1.98
5. The International Monetary Fund	480	13	6.79	2.16
6. UN	480	14	7.12	1.97
7. Regional development banks	466	26	6.36	1.94
8. Nigeria's Central Bank	486	4	6.22	2.13
9. International private sector	478	17	6.45	2.05
10. Domestic private sector	481	8	6.07	2.00
11. International civil society (e.g., NGOs, CBOs)	483	9	6.85	1.91
12. Domestic civil society (e.g., NGOs, CBOs)	487	8	6.34	2.01
13. Faith-based institutions	482	10	6.75	2.16
14. Domestic traditional media and their web presence (e.g., newspapers, TV stations, radio)	484	9	6.18	1.99
15. International media and their web presence	485	11	6.51	2.02
16. Web based media (i.e., blogs, social media, other web-based news and information sources)	482	11	6.16	2.15

**A. General Issues Facing Nigeria (continued)**

7. Please describe the direction Nigeria is moving in, when considering ... ?	N	Direction				
		Getting much worse	Getting somewhat worse	Staying the same	Getting somewhat better	Getting much better
1. Human development (e.g., health, education, and social protection)	499	18.8%	26.9%	25.7%	25.3%	3.4%
2. Equal opportunity for girls and boys, men and women	490	11.0%	19.0%	37.8%	29.4%	2.9%
3. Growing Nigeria's economy in a way that leads to jobs and employment	490	19.8%	26.9%	30.2%	21.2%	1.8%
4. The gap between the rich and the poor	495	37.2%	29.5%	20.2%	12.1%	1.0%
5. Making government more effective	494	17.4%	22.9%	34.0%	22.3%	3.4%
6. Anti-corruption	498	18.3%	22.7%	25.5%	29.3%	4.2%
7. Attracting new sources of foreign investment	500	13.0%	21.8%	32.6%	30.0%	2.6%

8. Listed below are global challenges. Which do you think have the most serious impact on Nigeria? (Choose no more than TWO)	Percentage of Respondents (Responses Combined; N=502)
Terrorism	69.1%
Jobs/employment	58.0%
The gap between the rich and the poor	29.9%
Geo political uncertainty	8.6%
Migrants and refugees	6.6%
Environmental degradation	6.2%
Technology based disruption	5.4%
Trade constraints	5.0%
Climate change	4.6%
Fragility in Nigeria or neighboring countries	3.8%

9. When thinking about development efforts in Nigeria, do you think that civil society (e.g., NGOs, CBOs) should ... ?	Percentage of Respondents (N=502)
Engage significantly less	0.8%
Engage somewhat less	4.0%
Engage somewhat more	30.1%
Engage significantly more	58.8%
Engage at the same level it does currently	4.4%
Don't know	2.0%

10. To what extent do you trust domestic private sector to engage in public service delivery in Nigeria?	Percentage of Respondents (N=501)
To a very low degree	5.6%
To a somewhat low degree	18.6%
To a somewhat high degree	47.1%
To a very high degree	25.9%
Don't know	2.8%



**A. General Issues Facing Nigeria (continued)**

<b>11. To what extent do you trust international private sector to engage in public service delivery in Nigeria?</b>	<b>Percentage of Respondents (N=500)</b>
To a very low degree	4.2%
To a somewhat low degree	15.4%
To a somewhat high degree	46.2%
To a very high degree	30.2%
Don't know	4.0%

**B. Overall Attitudes toward the World Bank Group**

<b>Familiarity</b>	<b>N</b>	<b>DK</b>	<b>Mean</b>	<b>SD</b>
1. How familiar are you with the work of the World Bank Group in Nigeria? (1-Not familiar at all, 10-Extremely familiar)	504	n/a	5.73	2.18

<b>Effectiveness</b>	<b>N</b>	<b>DK</b>	<b>Mean</b>	<b>SD</b>
2. Overall, please rate your impression of the World Bank Group's effectiveness in Nigeria.* (1-Not effective at all, 10-Very effective)	482	20	6.76	2.10

<b>Staff Preparedness</b>	<b>N</b>	<b>DK</b>	<b>Mean</b>	<b>SD</b>
3. To what extent do you believe the World Bank Group's staff is well prepared (e.g., skills and knowledge) to help Nigeria solve its most complicated development challenges? (1-To no degree at all, 10-To a very significant degree)	476	26	6.74	2.11

**B. Overall Attitudes toward the World Bank Group (continued)**

<b>4. When thinking about how the World Bank Group can have the most impact on development results in Nigeria, in which sectors do you believe the World Bank Group should focus most of its resources (financial and knowledge services) in Nigeria? (Choose no more than THREE)</b>	<b>Percentage of Respondents (Responses Combined; N=502)</b>
Education	47.0%
Job creation/employment	44.4%
Health	25.9%
Poverty reduction	24.9%
Economic growth	23.3%
Agriculture and rural development	21.9%
Private sector development	15.7%
Energy	14.3%
Public sector governance/reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform)	12.4%
Food security	10.2%
Crime and violence	8.2%
Anti-corruption	8.0%
Urban development	6.4%
Natural resource management (e.g., oil, gas, mining)	4.6%
Financial markets	3.6%
Transport (e.g., roads, bridges, transportation)	3.4%
Trade and exports	3.0%
Disease (e.g., HIV/AIDS, Ebola, Lassa Fever)	2.8%
Judiciary reform	2.8%
Equality of opportunity (i.e., social inclusion)	2.6%
Water and sanitation	2.2%
Global/regional integration	2.0%
Social protection (e.g., pensions, targeted social assistance)	1.8%
Gender equity (closing the gap between women and men, and boys and girls)	1.8%
Disaster risk management	1.8%
Pollution	1.2%
Information and communications technology	1.0%
Climate change (e.g., mitigation, adaptation)	0.4%

**B. Overall Attitudes toward the World Bank Group (continued)**

5. When thinking about the World Bank Group's role, which activity do you believe is of greatest VALUE and which activity is of second greatest value in Nigeria?	Percentage of Respondents (N=421)		
	Greatest Value	Second Greatest Value	Combined
Financial resources	25.9%	13.6%	39.5%
Technical assistance	15.2%	20.8%	36.0%
Capacity development related to World Bank Group supported projects	19.7%	11.5%	31.2%
Implementation support	4.5%	12.6%	17.2%
Donor coordination	4.8%	11.5%	16.2%
Bringing together different groups of stakeholders	8.3%	7.4%	15.7%
Policy advice, studies, analyses	10.7%	4.5%	15.2%
Promoting knowledge sharing	5.0%	6.9%	11.9%
Mobilizing third party financial resources	3.8%	6.2%	10.0%
Data and statistics	2.1%	4.3%	6.4%
Other	0.0%	0.7%	0.7%

6. Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in Nigeria? (Choose no more than TWO)	Percentage of Respondents (Responses Combined; N=495)
Not enough public disclosure of its work	34.9%
Inadequate communication of results (i.e., impact of interventions) to key stakeholders	20.0%
Not willing to honestly criticize policies and reform efforts in the country	16.0%
Not collaborating enough with civil society (e.g., NGOs, CBOs)	15.2%
Not collaborating enough with private sector	14.1%
Not adequately sensitive to political/social realities in Nigeria	13.5%
Too influenced by developed countries	13.1%
World Bank Group's processes too slow and complex	12.7%
Staff too inaccessible	12.5%
Inadequate World Bank Group's staffing in Nigeria	11.1%
Not aligned with country priorities	9.3%
Not collaborating enough with partners such as bilaterals, multilaterals, trust funds, UN	5.5%
Not sufficiently focused on sustainable results	5.3%
Don't know	4.4%
Not adequately flexible	4.2%
Arrogant in its approach	0.6%
Other	0.4%

7. To what extent do you believe that the World Bank Group's work and support help the poorest in Nigeria? (Select only ONE response)	Percentage of Respondents (N=502)
To a fully sufficient degree	9.6%
To a somewhat sufficient degree	35.9%
To a somewhat insufficient degree	30.9%
To a very insufficient degree	19.3%
Don't know	4.4%

**B. Overall Attitudes toward the World Bank Group (continued)**

8. From your perspective, which of the following best describes the World Bank Group's current emphasis on investing in human capital (e.g., education, health, social protection)?	Percentage of Respondents (N=495)
Increased its emphasis recently	26.9%
Decreased its emphasis recently	22.4%
Emphasis has remained pretty consistent over time	31.1%
Don't know	19.6%

9. In addition to the regular relations with the national government, which TWO of the following groups should the World Bank Group collaborate with more in your country? (Choose no more than TWO)	Percentage of Respondents (Responses Combined; N=502)
NGOs/Community Based Organizations	38.8%
State governments	29.1%
Local governments	29.1%
Beneficiaries	21.9%
Private sector	17.1%
Academia/think tanks/research institutes	15.9%
Youth/university groups	13.9%
Media	11.8%
Foundations	7.2%
Donor community	6.8%
Parliament	4.4%
Don't know	0.8%
Other	0.2%

To what extent do you agree with the following statements about the World Bank Group's work in Nigeria? (1-Strongly disagree, 10-Strongly agree)	Level of Agreement			
	N	DK	Mean	SD
10. Overall the World Bank Group currently plays a relevant role in development in Nigeria*	477	19	6.38	2.19
11. The World Bank Group's work is aligned with what I consider the development priorities for Nigeria*	474	20	6.33	2.13

**B. Overall Attitudes toward the World Bank Group (continued)**

To what extent is the World Bank Group an effective development partner in Nigeria, in terms of each of the following? (1-To no degree at all, 10-To a very significant degree)	Degree			
	N	DK	Mean	SD
12. Responsiveness to needs*	474	25	5.84	2.18
13. Flexibility (in terms of the institution's products and services)*	463	34	5.74	1.96
14. Flexibility (in terms of changing country circumstances)*	460	35	5.59	1.99
15. Being inclusive*	460	31	5.95	2.08
16. Openness (sharing data and other information)*	461	31	6.18	2.13
17. Collaboration with the Government*	476	18	6.65	1.93
18. The speed in which it gets things accomplished on the ground*	469	30	5.86	2.04
19. Helping to bring discipline/effective supervision to implementation of investment projects*	471	28	6.12	2.05
20. Collaboration with civil society*	466	31	5.73	2.03
21. Staff accessibility*	459	34	5.15	2.39
22. Collaboration with other donors and development partners*	445	50	6.17	2.04
23. Collaboration with the private sector*	444	52	5.80	2.12
24. Straightforwardness and honesty*	467	28	6.59	2.04
25. Treating clients and stakeholders in Nigeria with respect*	456	41	6.50	2.04
26. Being a long-term partner*	472	26	7.22	1.96

**C. World Bank Group's Effectiveness and Results**

1. How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Nigeria? (1-Not effective at all, 10-Very effective)	Effectiveness			
	N	DK	Mean	SD
1. Social protection (e.g., pensions, targeted social assistance)	376	119	5.23	2.32
2. Gender equity (closing the gap between women and men, and boys and girls)	417	76	5.80	2.04
3. Private sector development	426	65	5.65	2.03
4. Education	463	26	6.30	2.01
5. Public sector governance/reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform)	451	41	6.23	2.03
6. Global/regional integration	420	68	6.35	1.90
7. Food security	452	35	6.14	2.00
8. Urban development	450	40	6.07	2.06
9. Energy	428	61	5.46	2.14
10. Water and sanitation	453	37	6.09	2.09
11. Pollution	415	74	5.48	2.19
12. Job creation/employment	457	37	5.54	2.24
13. Health	460	29	6.24	2.20
14. Financial markets	415	71	5.76	2.14
15. Transport (e.g., roads, bridges, transportation)	446	45	5.62	2.15
16. Agriculture and rural development	458	33	6.31	2.03
17. Trade and exports	402	84	5.83	2.01
18. Natural resource management (e.g., oil, gas, mining)	402	87	5.55	2.17
19. Climate change (e.g., mitigation, adaptation)	409	78	6.03	2.06
20. Poverty reduction	462	30	5.84	2.18
21. Anti-corruption	422	66	5.44	2.31
22. Economic growth	462	28	6.08	2.13
23. Disaster risk management	430	66	5.81	2.20
24. Equality of opportunity (i.e., social inclusion)	430	60	6.14	2.15
25. Disease (e.g., HIV/AIDS, Ebola, Lassa Fever)	461	33	6.45	2.23
26. Information and communications technology	425	64	6.03	2.04
27. Support in the conflict-affected North East region	437	60	6.63	2.20

Achieving Development Results	N	DK	Mean	SD
2. To what extent does the World Bank Group's work help to achieve development results in Nigeria?* (1-To no degree at all, 10-To a very significant degree)	459	19	6.78	1.85

Influencing the Development Agenda	N	DK	Mean	SD
3. To what extent does the World Bank Group influence the development agenda in Nigeria?* (1-To no degree at all, 10-To a very significant degree)	486	18	6.50	1.86

To what extent do you agree with the following statements about the World Bank Group in Nigeria? (1-Strongly disagree, 10-Strongly agree)	N	DK	Mean	SD
4. The World Bank Group's financial instruments (i.e., investment lending, Development Policy Loan, Trust Funds, Program-for-Results, etc.) meet the needs of Nigeria*	470	33	5.81	2.09
5. The World Bank Group meets Nigeria's needs for knowledge services (e.g., research, analysis, data, technical assistance)*	469	34	6.03	2.06

**C. World Bank Group's Effectiveness and Results (continued)**

6. As part of IDA18, the World Bank Group has expanded (or developed) a number of financial instruments to respond to challenges in IDA countries. These include the Crisis Response Window (CRW), Pandemic Emergency Finance Facility (PEF), Catastrophe Deferred Draw Down Option (CAT-DDO), and the Private Sector Window (PSW). In general, how familiar are you with these new or expanded financial instruments in Nigeria? (Select only ONE response)	Percentage of Respondents (N=479)
Very familiar	5.4%
Somewhat familiar	28.6%
Somewhat unfamiliar	23.2%
Very unfamiliar	28.0%
Don't know	14.8%

How effectively does the World Bank Group support Nigeria's efforts ... ? (1-Not effectively at all, 10-Very effectively)	Effectiveness			
	N	DK	Mean	SD
7. To build stronger domestic resource mobilization systems in the Government (e.g., tax collection)	440	62	5.84	2.08
8. To develop better and stronger data collection/analytics systems within the Government	451	51	6.25	1.98
9. To strengthen the country's crisis preparedness	453	47	5.92	2.13
10. To identify and monitor risks	457	44	6.03	2.11

Systematic Country Diagnosis and Country Partnership Framework Activities	N	DK	Mean	SD
11. How effectively does the World Bank Group's SCD and CPF activities support Nigeria's efforts to manage crisis related risks? (1-Not effectively at all, 10-Very effectively)	263	211	6.44	1.93

**D. The World Bank Group's Knowledge Work and Activities**

1. How frequently do you consult World Bank Group's knowledge work and activities in the work you do?	Percentage of Respondents (N=497)
Weekly	1.6%
Monthly	9.9%
A few times a year	33.0%
Rarely	31.6%
Never	23.9%

In Nigeria, to what extent do you believe that the World Bank Group's knowledge work and activities: (1-To no degree at all, 10-To a very significant degree)	Degree			
	N	DK	Mean	SD
2. Are timely	459	40	5.79	2.13
3. Include appropriate level of stakeholder involvement during preparation	446	49	5.77	2.03
4. Lead to practical solutions	468	30	6.01	2.03
5. Are source of relevant information on global good practices	461	37	6.49	1.91
6. Are adequately disseminated and accessible	459	39	5.71	2.14
7. Are translated enough into local language	439	61	5.23	2.46
8. Are adaptable to Nigeria's specific development challenges and country circumstances*	469	29	5.97	2.16

**D. The World Bank Group's Knowledge Work and Activities (continued)**

Overall Evaluations	N	DK	Mean	SD
9. Overall, how significant a contribution do you believe the World Bank Group's knowledge work and activities make to development results in your country?* (1-Not significant at all, 10-Very significant)	476	26	6.58	1.88
10. Overall, how would you rate the technical quality of the World Bank Group's knowledge work and activities?* (1-Very low technical quality, 10-Very high technical quality)	467	35	6.75	1.80

**E. Working with the World Bank Group**

To what extent do you agree/disagree with the following statements? (1-Strongly disagree, 10-Strongly agree)	Level of Agreement			
	N	DK	Mean	SD
1. The World Bank Group disburses funds promptly	439	58	5.75	2.31
2. The World Bank Group effectively monitors and evaluates the projects and programs it supports	471	27	6.27	2.08
3. The World Bank Group's approvals and reviews are done in a timely fashion	442	55	5.95	2.16
4. The World Bank Group's Environmental and Social Framework requirements are reasonable	438	56	6.21	1.96
5. The World Bank Group's conditions on its lending are reasonable	433	60	5.83	2.21
6. The World Bank Group takes decisions quickly in Nigeria*	434	56	5.62	2.17
7. Working with the World Bank Group increases Nigeria's institutional capacity	468	27	6.40	2.05
8. Where country systems (e.g., procurement, financial management, etc.) are adequate, the World Bank Group makes appropriate use of them*	437	58	6.04	2.35

Donor Support to Refugees	N	DK	Mean	SD
9. To what extent do you believe that the donor community is doing enough to support the government's efforts related to refugees in Nigeria? (1-To no degree at all, 10-To a very significant degree)	453	41	6.59	1.96

10. In which of the following areas do you believe the World Bank Group should provide most of its resources when it comes to providing support to the refugee crisis in Nigeria? (Choose no more than TWO)	Percentage of Respondents (Responses Combined; N=490)
Health	54.3%
Education	36.9%
Jobs	32.2%
Infrastructure	25.5%
Supporting poor and marginalized local communities	22.4%
Business development	11.8%
Public services	5.9%
Social cohesion	4.5%
Macro issues (fiscal accounts, balance of payments, etc.)	3.7%
Other	0.6%
Don't know	0.2%



**F. The Future Role of the World Bank Group in Nigeria**

<b>1. Which of the following SHOULD the World Bank Group do to make itself of greater value in Nigeria? (Choose no more than TWO)</b>	<b>Percentage of Respondents (Responses Combined; N=500)</b>
Engage more directly with beneficiaries	31.0%
Engage more effectively with civil society (e.g., NGOs, CBOs)	26.8%
Increase the level of capacity development in the country	24.4%
Engage more effectively with private sector	22.0%
Collaborate more effectively with Government clients (e.g., national, state, local)	18.2%
Reduce the complexity of obtaining World Bank Group financing	14.4%
Improve the quality of its experts as related to Nigeria's specific challenges	12.8%
Help to bring discipline/effective supervision to implementation of World Bank Group projects	11.8%
Offer more innovative knowledge services	7.8%
Work faster	7.0%
Offer more innovative financial products	6.2%
Provide more adequate data/knowledge/statistics/figures on Nigeria's economy	6.2%
Engage more effectively with partners such as bilaterals, multilaterals, trust funds, UN	5.4%
Ensure greater selectivity in its work	3.2%
Other	1.2%

<b>2. When considering the combination of services that the World Bank Group offers in Nigeria, and taking into account its limited level of resources, which ONE of the following do you believe the World Bank Group should offer more of in Nigeria? (Select only ONE response)</b>	<b>Percentage of Respondents (N=493)</b>
Financial services	33.7%
Knowledge products	26.8%
Convening services	8.7%
None of the above	1.6%
The combination is appropriate for Nigeria	27.2%
Don't know	2.0%

**G. Communication and Information Sharing**

<b>1. How frequently do you interact with the World Bank Group now in Nigeria?</b>	<b>Percentage of Respondents (N=497)</b>
Never	32.6%
Less than once a year	21.1%
Once a year to a few times a year	26.8%
Less than once a month	6.2%
At least once a month	12.3%
At least once a week	1.0%

**G. Communication and Information Sharing (continued)**

<b>2. How do you get most of your information about economic and social development issues in Nigeria? (Choose no more than TWO)</b>	<b>Percentage of Respondents (Responses Combined; N=502)</b>
Internet	53.2%
Social media (e.g., blogs, Facebook, Twitter, YouTube, Flickr)	31.9%
Local television	29.7%
Local radio	28.1%
Local newspapers	16.7%
International television	12.7%
International radio	7.2%
Periodicals	4.6%
International newspapers	3.4%
Other	1.4%

<b>3. How would you prefer to receive information from the World Bank Group? (Choose no more than TWO)</b>	<b>Percentage of Respondents (Responses Combined; N=500)</b>
World Bank Group's seminars/workshops/conferences	39.2%
Social media (e.g., blogs, Facebook, Twitter, YouTube, Flickr)	35.6%
World Bank Group's publications and other written materials	34.6%
Direct contact with World Bank Group (i.e., face to face meetings/discussions)	27.4%
World Bank Group's website	25.2%
e-Newsletters	24.6%

<b>4. Which Internet connection do you use primarily when visiting a World Bank Group website?</b>	<b>Percentage of Respondents (N=411)</b>
High speed/WiFi	79.3%
Dial-up	20.7%

<b>5. Over the past SIX MONTHS, on average how often did you do any of the following related to the World Bank Group (WBG)?</b>	<b>N</b>	<b>Percentage of Respondents</b>			
		<b>Every few days</b>	<b>Every few weeks</b>	<b>Every few months</b>	<b>Not at all</b>
Read, viewed or heard a story about the WBG in local media (newspaper, magazine, TV, radio)	490	8.6%	19.0%	50.2%	22.2%
Read, viewed or heard a story about the WBG in global media (newspaper, magazine, TV, radio)	487	10.7%	19.3%	47.8%	22.2%
Interacted with the WBG on Social Media (e.g. read a post or tweet, liked, commented, shared, retweeted)	487	6.8%	14.4%	36.6%	42.3%
Visited a WBG website (e.g. read a blog, used data)	487	4.3%	15.6%	38.8%	41.3%
Attended an event/conference hosted by the WBG	487	2.7%	6.4%	26.7%	64.3%
Watched a webinar or online event hosted by the WBG	489	3.1%	4.9%	28.4%	63.6%
Read some or all of a WBG research paper or publication	488	3.3%	10.5%	45.7%	40.6%
Met professionally with WBG staff	487	1.8%	6.4%	24.4%	67.4%
Read a WBG e-newsletter	490	3.7%	9.4%	37.6%	49.4%

**H. Background Information**

<b>1. Which of the following best describes your current affiliation? (Select only ONE response)</b>	<b>Percentage of Respondents (N=489)</b>
Government Service at State level	18.0%
NGO/Community Based Organization	11.7%
Media (press, radio, TV, web, etc.)	10.2%
Academia/Research Institute/Think Tank	10.2%
Employee of a Ministry, Ministerial Department or Implementation Agency	9.4%
Private Sector Organization	8.4%
Local Government Office or Staff	7.0%
Office of Parliamentarian	3.1%
Financial Sector/Private Bank	3.1%
Independent Government Institution (i.e., Regulatory Agency, Central Bank/oversight institution)	2.9%
PMU overseeing implementation of project/Consultant/Contractor working on World Bank Group supported project/program	1.8%
Private Foundation	1.8%
Multilateral Agency	1.6%
Trade Union	1.6%
Youth Group	1.6%
Other	1.6%
Office of the President, Prime Minister	1.4%
Office of Minister	1.4%
Faith-Based Group	1.4%
Judiciary Branch	1.0%
Bilateral Agency	0.6%

<b>2. Please identify the primary specialization of your work. (Select only ONE response)</b>	<b>Percentage of Respondents (N=486)</b>
Governance	15.8%
Other	15.6%
Education	14.2%
Health, nutrition, and population	9.7%
Finance and markets	6.2%
Generalist (specialized in multiple sectors)	6.0%
Social protection and labor	4.7%
Public-private partnerships	4.7%
Agriculture	3.7%
Environment and natural resources	3.5%
Trade and competitiveness	3.5%
Urban, rural, and social development	3.5%
Transport and ICT	1.9%
Macroeconomics and fiscal management	1.6%
Poverty	1.4%
Gender	1.2%
Water	1.0%
Fragility, conflict and violence	0.8%
Energy and extractives	0.4%
Jobs	0.4%
Climate change	0.0%

**H. Background Information (continued)**

<b>3. Currently, do you professionally collaborate/work with the World Bank Group (IBRD/IDA, IFC, MIGA, ICSID) in your country?</b>	<b>Percentage of Respondents (N=493)</b>
Yes	19.3%
No	80.7%

<b>4. If yes, which of the following agencies of the World Bank Group do you primarily collaborate/ work with in Nigeria? (Select only ONE response)</b>	<b>Percentage of Respondents (N=88)</b>
The World Bank (IBRD/IDA)	71.6%
The International Finance Corporation (IFC)	12.5%
The Multilateral Investment Guarantee Agency (MIGA)	8.0%
International Centre for Settlement of Investment Disputes (ICSID)	8.0%

<b>5. Do your projects involve both the World Bank and the IFC?</b>	<b>Percentage of Respondents (N=297)</b>
Yes	19.9%
No	80.1%

<b>6. Which of the following describes most of your exposure to the World Bank Group in Nigeria? (Choose no more than TWO)</b>	<b>Percentage of Respondents (Responses Combined; N=457)</b>
Observer (i.e., follow in media, discuss in informal conversations, etc.)	61.5%
Use World Bank Group reports/data	31.3%
Use World Bank Group website for information, data, research, etc.	31.1%
Engage in World Bank Group related/sponsored events/activities	22.5%
Collaborate as part of my professional duties	15.1%

<b>7. What's your gender?</b>	<b>Percentage of Respondents (N=489)</b>
Female	25.2%
Male	74.8%

<b>8. What's your age?</b>	<b>Percentage of Respondents (N=495)</b>
25 and under	1.4%
26-35	13.1%
36-45	43.8%
46-55	32.3%
56 and above	9.3%

<b>9. Which best represents your geographic location?</b>	<b>Percentage of Respondents (N=495)</b>
South South	25.3%
South East	17.2%
North West	16.8%
South West	16.0%
North Central	15.2%
North East	9.7%



## Appendix B: Responses to Selected Questions by Stakeholder Groups<sup>17</sup>

- Office of President/Prime Minister/Minister N=14 ● Government Service at State level N=88 ● Office of Parliamentarian N=15 ● Employee of a Ministry/PMU/Consultant on WBG Project N=55  
 ● Local Government N=34 ● Bilateral/Multilateral Agency N=11 ● Private Sector/Financial Sector/Private Bank N=56 ● CSO N=89 ● Media N=50 ● Independent Government Institution N=14  
 ● Academia/Research Institute/Think Tank (Academia) N=50 ● Other<sup>18</sup> N=13

### A. General Issues facing Nigeria

When you think about the future in Nigeria, are you ... ?

Percentage of Respondents	Office of President/Prime Minister/Minister	Government Service at State level	Office of Parliamentarian	Employee of a Ministry/PMU/Consultant on WBG Project	Local Government	Bilateral/Multilateral Agency	Private Sector/Financial Sector/Private Bank	CSO	Media	Independent Government Institution	Academia	Other
Very pessimistic	15.4%	9.3%	6.7%	16.7%	5.9%	0.0%	10.9%	19.1%	10.0%	14.3%	20.0%	7.7%
Somewhat pessimistic	0.0%	11.6%	0.0%	25.9%	32.4%	18.2%	23.6%	14.6%	18.0%	35.7%	28.0%	15.4%
Somewhat optimistic	30.8%	36.0%	40.0%	35.2%	32.4%	36.4%	41.8%	27.0%	36.0%	28.6%	30.0%	53.8%
Very optimistic	46.2%	38.4%	53.3%	22.2%	23.5%	36.4%	20.0%	34.8%	26.0%	21.4%	16.0%	15.4%
Not sure	7.7%	4.7%	0.0%	0.0%	5.9%	9.1%	3.6%	4.5%	10.0%	0.0%	6.0%	7.7%

<sup>17</sup> Only 489 respondents provided information about their current positions. Therefore, only these respondents were included in the across-stakeholder analysis presented in this appendix.

<sup>18</sup> Includes the following categories: Judiciary Branch (N=5) and Other (N=8).



Listed below are a number of development priorities in Nigeria. Please identify which of the following you consider the most important development priorities in Nigeria.  
(Choose no more than THREE)

Percentage of Respondents (Responses combined)	Office of President/Prime Minister/Minister	Government Service at State level	Office of Parliamentarian	Employee of a Ministry/ PMU/Consultant on WBG Project	Local Government	Bilateral/ Multilateral Agency	Private Sector/ Financial Sector/ Private Bank	CSO	Media	Independent Government Institution	Academia	Other
Pollution	0.0%	1.1%	0.0%	0.0%	5.9%	0.0%	0.0%	4.6%	2.0%	7.1%	0.0%	0.0%
Job creation/employment	78.6%	52.3%	53.3%	57.4%	67.6%	60.0%	62.5%	65.5%	62.0%	92.9%	72.0%	61.5%
Health	28.6%	35.2%	33.3%	37.0%	32.4%	20.0%	37.5%	21.8%	26.0%	7.1%	30.0%	61.5%
Financial markets	0.0%	2.3%	0.0%	3.7%	0.0%	0.0%	8.9%	3.4%	6.0%	0.0%	2.0%	0.0%
Social protection	0.0%	3.4%	13.3%	3.7%	5.9%	20.0%	3.6%	4.6%	4.0%	7.1%	4.0%	7.7%
Gender equity*	0.0%	0.0%	6.7%	1.9%	0.0%	20.0%	0.0%	2.3%	2.0%	0.0%	2.0%	7.7%
Private sector development	7.1%	10.2%	20.0%	9.3%	5.9%	10.0%	14.3%	6.9%	12.0%	0.0%	8.0%	7.7%
Education	35.7%	43.2%	33.3%	33.3%	41.2%	20.0%	39.3%	43.7%	34.0%	28.6%	42.0%	38.5%
Public sector governance/reform	0.0%	10.2%	13.3%	13.0%	5.9%	0.0%	8.9%	8.0%	10.0%	7.1%	12.0%	7.7%
Global/regional integration	0.0%	2.3%	0.0%	0.0%	2.9%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Food security	7.1%	13.6%	6.7%	7.4%	2.9%	10.0%	7.1%	11.5%	10.0%	28.6%	8.0%	0.0%
Urban development	0.0%	3.4%	0.0%	1.9%	0.0%	0.0%	3.6%	3.4%	2.0%	0.0%	2.0%	7.7%
Energy	28.6%	17.0%	20.0%	7.4%	17.6%	0.0%	17.9%	11.5%	16.0%	7.1%	16.0%	7.7%
Water and sanitation	0.0%	2.3%	0.0%	1.9%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Disaster risk management	0.0%	1.1%	13.3%	1.9%	2.9%	0.0%	5.4%	1.1%	4.0%	0.0%	2.0%	0.0%
Equality of opportunity	0.0%	2.3%	6.7%	1.9%	2.9%	10.0%	0.0%	2.3%	4.0%	7.1%	0.0%	0.0%
Disease	0.0%	1.1%	0.0%	1.9%	0.0%	0.0%	0.0%	2.3%	0.0%	0.0%	0.0%	0.0%
Information and communications technology	7.1%	1.1%	0.0%	1.9%	2.9%	20.0%	1.8%	2.3%	2.0%	7.1%	2.0%	0.0%
Transport	7.1%	5.7%	0.0%	5.6%	14.7%	10.0%	10.7%	4.6%	10.0%	7.1%	8.0%	7.7%
Agriculture and rural development	14.3%	28.4%	20.0%	35.2%	41.2%	20.0%	30.4%	25.3%	20.0%	28.6%	16.0%	38.5%
Trade and exports	0.0%	4.5%	6.7%	3.7%	0.0%	0.0%	3.6%	1.1%	2.0%	7.1%	2.0%	0.0%
Crime and violence*	14.3%	10.2%	0.0%	11.1%	5.9%	40.0%	7.1%	6.9%	16.0%	7.1%	20.0%	15.4%
Natural resource management	0.0%	1.1%	6.7%	3.7%	2.9%	0.0%	3.6%	2.3%	0.0%	0.0%	4.0%	0.0%
Climate change	0.0%	0.0%	0.0%	1.9%	0.0%	10.0%	0.0%	3.4%	2.0%	0.0%	0.0%	0.0%
Poverty reduction	21.4%	13.6%	13.3%	20.4%	20.6%	0.0%	12.5%	28.7%	18.0%	21.4%	24.0%	7.7%
Anti-corruption*	35.7%	11.4%	20.0%	7.4%	5.9%	10.0%	5.4%	6.9%	10.0%	21.4%	8.0%	0.0%
Judiciary reform	0.0%	2.3%	0.0%	1.9%	0.0%	10.0%	1.8%	1.1%	2.0%	0.0%	0.0%	15.4%
Economic growth	14.3%	11.4%	13.3%	24.1%	5.9%	10.0%	12.5%	19.5%	18.0%	7.1%	16.0%	7.7%

\*Significantly different between stakeholder groups

**A. General Issues facing Nigeria (continued)**

When economic and/or social reform efforts fail or are slow to take place in Nigeria, which of the following would you attribute this to? (Choose no more than TWO)

Percentage of Respondents (Responses combined)	Office of President/Prime Minister/Minister	Government Service at State level	Office of Parliamentarian	Employee of a Ministry/ PMU/Consultant on WBG Project	Local Government	Bilateral/ Multilateral Agency	Private Sector/ Financial Sector/ Private Bank	CSO	Media	Independent Government Institution	Academia	Other
Inadequate World Bank Group's communication on reform*	7.7%	4.8%	6.7%	6.1%	21.9%	18.2%	5.9%	2.3%	11.4%	21.4%	12.5%	0.0%
Inadequate level of donor coordination	0.0%	4.8%	26.7%	6.1%	12.5%	0.0%	11.8%	10.3%	6.8%	14.3%	6.3%	7.7%
Poor coordination within the government	30.8%	39.3%	20.0%	34.7%	46.9%	45.5%	51.0%	39.1%	43.2%	28.6%	41.7%	46.2%
Political pressures and obstacles	15.4%	20.2%	13.3%	24.5%	6.3%	0.0%	17.6%	14.9%	15.9%	0.0%	20.8%	23.1%
Corruption	69.2%	71.4%	46.7%	59.2%	65.6%	72.7%	62.7%	65.5%	56.8%	57.1%	64.6%	84.6%
Inadequate level of private sector participation	0.0%	6.0%	6.7%	6.1%	0.0%	0.0%	3.9%	8.0%	9.1%	14.3%	4.2%	0.0%
Inadequate level of citizen/civil society participation	7.7%	4.8%	20.0%	10.2%	3.1%	0.0%	3.9%	14.9%	6.8%	0.0%	8.3%	0.0%
Reforms are not well thought out in light of country challenges	23.1%	17.9%	26.7%	18.4%	3.1%	18.2%	11.8%	12.6%	11.4%	7.1%	16.7%	0.0%
Inadequate level of government accountability	15.4%	16.7%	26.7%	26.5%	21.9%	27.3%	15.7%	21.8%	20.5%	28.6%	18.8%	30.8%
Inadequate level of capacity in the government	7.7%	13.1%	0.0%	4.1%	15.6%	9.1%	9.8%	5.7%	9.1%	28.6%	4.2%	7.7%
Private sector involvement and/or influence	7.7%	1.2%	6.7%	4.1%	0.0%	0.0%	2.0%	2.3%	4.5%	0.0%	2.1%	0.0%
Other*	7.7%	0.0%	0.0%	0.0%	3.1%	9.1%	0.0%	0.0%	2.3%	0.0%	0.0%	0.0%

\*Significantly different between stakeholder groups

	Office of President/Prime Minister/Minister			Government Service at State level			Office of Parliamentarian			Employee of a Ministry/ PMU/Consultant on WBG Project			Local Government			Bilateral/ Multilateral Agency			Private Sector/ Financial Sector/ Private Bank			CSO			Media			Independent Government Institution			Academia			Other		
	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD
To what extent do you trust the World Bank Group to do what is right?	14	7.36	2.02	83	7.42	1.80	14	7.29	2.40	55	7.35	1.72	32	7.38	1.56	11	6.36	2.29	55	7.56	1.83	85	7.52	2.27	45	7.11	2.09	14	7.57	1.60	48	6.92	2.12	12	6.33	2.42

(1-To no degree at all, 10-To a very significant degree)

**B. Overall Attitudes toward the World Bank Group**

	Office of President/Prime Minister/Minister			Government Service at State level			Office of Parliamentarian			Employee of a Ministry/PMU/Consultant on WBG Project			Local Government			Bilateral/Multilateral Agency			Private Sector/Financial Sector/Private Bank			CSO			Media			Independent Government Institution			Academia			Other		
	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD
How familiar are you with the work of the World Bank Group in Nigeria?	14	5.93	2.56	87	5.93	2.47	15	6.53	2.03	55	6.05	2.13	34	5.88	1.97	11	5.82	2.04	56	5.52	1.92	89	5.44	2.36	50	5.46	1.89	14	5.79	2.26	50	6.00	1.96	13	5.08	1.93

*(1-Not familiar at all, 10-Extremely familiar)*

	Office of President/Prime Minister/Minister			Government Service at State level			Office of Parliamentarian			Employee of a Ministry/PMU/Consultant on WBG Project			Local Government			Bilateral/Multilateral Agency			Private Sector/Financial Sector/Private Bank			CSO			Media			Independent Government Institution			Academia			Other		
	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD
Overall, please rate your impression of the World Bank Group's effectiveness in Nigeria.	13	6.38	2.06	85	6.78	2.28	15	7.07	2.81	52	7.02	1.95	32	6.94	1.56	11	6.64	1.80	54	6.89	1.83	84	6.90	2.25	49	6.51	2.09	13	6.77	2.24	49	6.39	2.12	12	6.08	2.68

*(1-Not effective at all, 10-Very effective)*



**B. Overall Attitudes toward the World Bank Group (continued)**

When thinking about how the World Bank Group can have the most impact on development results in Nigeria, in which sectors do you believe the World Bank Group should focus most of its resources (financial and knowledge services) in Nigeria? (Choose no more than THREE)

Percentage of Respondents (Responses combined)	Office of President/Prime Minister/Minister	Government Service at State level	Office of Parliamentarian	Employee of a Ministry/ PMU/Consultant on WBG Project	Local Government	Bilateral/ Multilateral Agency	Private Sector/ Financial Sector/ Private Bank	CSO	Media	Independent Government Institution	Academia	Other
Private sector development	14.3%	18.4%	26.7%	10.9%	14.7%	10.0%	14.3%	13.5%	16.0%	21.4%	22.0%	15.4%
Education	28.6%	46.0%	40.0%	54.5%	44.1%	30.0%	53.6%	43.8%	54.0%	14.3%	50.0%	53.8%
Public sector governance/reform*	14.3%	17.2%	33.3%	21.8%	11.8%	30.0%	10.7%	5.6%	8.0%	14.3%	4.0%	7.7%
Global/regional integration	0.0%	2.3%	13.3%	0.0%	0.0%	10.0%	3.6%	1.1%	2.0%	0.0%	2.0%	0.0%
Food security	0.0%	12.6%	0.0%	10.9%	14.7%	10.0%	12.5%	9.0%	10.0%	7.1%	14.0%	0.0%
Urban development	7.1%	5.7%	0.0%	5.5%	17.6%	0.0%	10.7%	3.4%	8.0%	0.0%	2.0%	7.7%
Energy	35.7%	19.5%	20.0%	10.9%	11.8%	0.0%	10.7%	13.5%	14.0%	7.1%	18.0%	7.7%
Water and sanitation	7.1%	3.4%	0.0%	3.6%	0.0%	0.0%	0.0%	2.2%	2.0%	0.0%	4.0%	0.0%
Pollution	0.0%	1.1%	0.0%	0.0%	5.9%	10.0%	1.8%	0.0%	2.0%	0.0%	0.0%	0.0%
Job creation/employment	57.1%	46.0%	40.0%	40.0%	38.2%	50.0%	33.9%	53.9%	42.0%	57.1%	36.0%	69.2%
Health	21.4%	28.7%	26.7%	27.3%	35.3%	30.0%	25.0%	13.5%	22.0%	28.6%	26.0%	38.5%
Financial markets	7.1%	1.1%	0.0%	5.5%	2.9%	0.0%	3.6%	5.6%	2.0%	7.1%	6.0%	0.0%
Social protection	0.0%	2.3%	0.0%	3.6%	2.9%	0.0%	1.8%	3.4%	0.0%	0.0%	0.0%	0.0%
Gender equity	0.0%	2.3%	0.0%	0.0%	0.0%	0.0%	0.0%	3.4%	4.0%	0.0%	0.0%	0.0%
Trade and exports	0.0%	2.3%	0.0%	1.8%	0.0%	0.0%	3.6%	3.4%	8.0%	0.0%	4.0%	7.7%
Crime and violence	28.6%	6.9%	6.7%	9.1%	0.0%	20.0%	10.7%	9.0%	10.0%	0.0%	6.0%	7.7%
Natural resource management	7.1%	1.1%	6.7%	10.9%	2.9%	10.0%	7.1%	4.5%	4.0%	0.0%	2.0%	7.7%
Climate change	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	1.1%	0.0%	0.0%	2.0%	0.0%
Poverty reduction*	21.4%	24.1%	0.0%	14.5%	41.2%	10.0%	28.6%	30.3%	26.0%	50.0%	20.0%	15.4%
Anti-corruption	7.1%	9.2%	20.0%	1.8%	2.9%	30.0%	5.4%	7.9%	14.0%	0.0%	8.0%	7.7%
Judiciary reform	0.0%	2.3%	0.0%	1.8%	0.0%	0.0%	1.8%	1.1%	6.0%	7.1%	6.0%	7.7%
Economic growth	21.4%	12.6%	13.3%	21.8%	23.5%	40.0%	32.1%	24.7%	22.0%	21.4%	36.0%	15.4%
Disaster risk management	0.0%	0.0%	6.7%	1.8%	2.9%	10.0%	0.0%	4.5%	0.0%	0.0%	0.0%	0.0%
Equality of opportunity*	0.0%	3.4%	6.7%	0.0%	5.9%	0.0%	0.0%	3.4%	0.0%	14.3%	0.0%	15.4%
Disease	7.1%	0.0%	0.0%	9.1%	0.0%	0.0%	1.8%	3.4%	4.0%	0.0%	0.0%	0.0%
Information and communications technology*	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	4.0%	0.0%	6.0%	0.0%
Transport	7.1%	2.3%	6.7%	3.6%	5.9%	0.0%	3.6%	4.5%	4.0%	7.1%	0.0%	0.0%
Agriculture and rural development	0.0%	26.4%	33.3%	23.6%	14.7%	0.0%	21.4%	25.8%	12.0%	42.9%	26.0%	15.4%

\*Significantly different between stakeholder groups

**B. Overall Attitudes toward the World Bank Group (continued)**

From your perspective, which of the following best describes the World Bank Group's current emphasis on investing in human capital (e.g., education, health, social protection)?

Percentage of Respondents	Office of President/Prime Minister/Minister	Government Service at State level	Office of Parliamentarian	Employee of a Ministry/ PMU/Consultant on WBG Project	Local Government	Bilateral/ Multilateral Agency	Private Sector/ Financial Sector/ Private Bank	CSO	Media	Independent Government Institution	Academia	Other
Increased its emphasis recently	28.6%	26.2%	33.3%	31.5%	32.4%	9.1%	26.8%	27.3%	24.5%	14.3%	32.0%	25.0%
Decreased its emphasis recently	14.3%	22.6%	13.3%	20.4%	23.5%	18.2%	21.4%	22.7%	26.5%	28.6%	28.0%	16.7%
Emphasis has remained pretty consistent over time	14.3%	32.1%	40.0%	31.5%	20.6%	63.6%	30.4%	30.7%	30.6%	28.6%	28.0%	25.0%
Don't know	42.9%	19.0%	13.3%	16.7%	23.5%	9.1%	21.4%	19.3%	18.4%	28.6%	12.0%	33.3%

In addition to the regular relations with the national government, which TWO of the following groups should the World Bank Group collaborate with more in your country?

(Choose no more than TWO)

Percentage of Respondents (Responses combined)	Office of President/Prime Minister/Minister	Government Service at State level	Office of Parliamentarian	Employee of a Ministry/ PMU/Consultant on WBG Project	Local Government	Bilateral/ Multilateral Agency	Private Sector/ Financial Sector/ Private Bank	CSO	Media	Independent Government Institution	Academia	Other
State governments*	42.9%	39.1%	26.7%	38.2%	26.5%	18.2%	25.5%	16.9%	26.5%	64.3%	26.0%	15.4%
Local governments*	35.7%	31.0%	13.3%	25.5%	58.8%	36.4%	30.9%	21.3%	28.6%	21.4%	24.0%	30.8%
NGOs/Community Based Organizations*	21.4%	42.5%	40.0%	32.7%	32.4%	45.5%	18.2%	56.2%	34.7%	35.7%	48.0%	30.8%
Beneficiaries	50.0%	25.3%	13.3%	34.5%	17.6%	18.2%	16.4%	22.5%	24.5%	7.1%	14.0%	15.4%
Youth/university groups*	21.4%	9.2%	6.7%	12.7%	11.8%	0.0%	20.0%	16.9%	8.2%	7.1%	16.0%	46.2%
Private sector*	7.1%	13.8%	20.0%	16.4%	5.9%	0.0%	38.2%	16.9%	16.3%	21.4%	12.0%	30.8%
Donor community	0.0%	4.6%	6.7%	10.9%	2.9%	9.1%	7.3%	5.6%	6.1%	21.4%	10.0%	0.0%
Media*	0.0%	11.5%	13.3%	3.6%	14.7%	0.0%	7.3%	11.2%	34.7%	7.1%	10.0%	0.0%
Academia/think tanks/research institutes	14.3%	11.5%	20.0%	20.0%	8.8%	18.2%	18.2%	13.5%	14.3%	0.0%	32.0%	23.1%
Parliament*	7.1%	3.4%	26.7%	0.0%	5.9%	18.2%	3.6%	3.4%	2.0%	7.1%	2.0%	7.7%
Foundations	0.0%	8.0%	13.3%	3.6%	8.8%	27.3%	5.5%	10.1%	4.1%	7.1%	4.0%	0.0%
Other	0.0%	0.0%	0.0%	0.0%	2.9%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Don't know	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	2.2%	0.0%	0.0%	0.0%	0.0%

\*Significantly different between stakeholder groups

**B. Overall Attitudes toward the World Bank Group (continued)****To what extent do you agree with the following statements about the World Bank Group's work in Nigeria? (1-Strongly disagree, 10-Strongly agree)**

	Office of President/Prime Minister/Minister			Government Service at State level			Office of Parliamentarian			Employee of a Ministry/ PMU/Consultant on WBG Project			Local Government			Bilateral/ Multilateral Agency			Private Sector/ Financial Sector/ Private Bank			CSO			Media			Independent Government Institution			Academia			Other		
	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD
Overall the World Bank Group currently plays a relevant role in development in Nigeria	11	5.82	2.75	80	6.71	2.14	15	6.87	2.85	55	6.36	1.95	32	6.81	1.84	11	5.91	2.17	50	6.46	1.75	86	6.26	2.46	49	6.04	2.18	13	7.38	2.29	49	6.24	2.19	13	5.08	2.66
The World Bank Group's work is aligned with what I consider the development priorities for Nigeria	11	5.73	2.72	79	6.13	2.44	15	7.13	2.20	55	6.04	2.02	32	6.72	1.85	11	6.55	1.13	49	6.78	1.57	85	6.47	2.19	48	6.50	2.19	14	6.36	1.86	49	6.16	2.21	13	5.31	2.39

**To what extent is the World Bank Group an effective development partner in Nigeria, in terms of each of the following? (1-To no degree at all, 10-To a very significant degree)**

	Office of President/Prime Minister/Minister			Government Service at State level			Office of Parliamentarian			Employee of a Ministry/ PMU/Consultant on WBG Project			Local Government			Bilateral/ Multilateral Agency			Private Sector/ Financial Sector/ Private Bank			CSO			Media			Independent Government Institution			Academia			Other		
	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD
Responsiveness to needs	13	6.15	2.48	80	5.85	2.37	14	6.50	2.28	52	5.65	1.78	31	6.61	1.82	10	5.10	2.23	51	6.06	1.91	88	5.89	2.47	47	5.53	2.19	14	5.79	2.26	48	5.75	2.04	13	4.69	2.53
Flexibility (in terms of the institution's products and services)	12	5.58	2.50	78	5.63	2.10	12	5.83	1.95	52	5.44	1.86	31	6.68	1.42	10	5.70	2.00	49	5.69	1.65	87	6.05	2.17	47	5.49	2.02	14	5.86	1.92	48	5.69	1.81	12	4.83	1.80
Flexibility (in terms of changing country circumstances)	12	5.50	2.43	75	5.29	2.22	12	6.00	1.76	50	5.60	1.74	32	6.09	1.61	10	6.00	1.63	51	5.59	1.66	86	5.80	2.21	47	5.55	2.14	14	6.07	2.46	48	5.48	1.80	12	4.50	1.73
Being inclusive	14	5.36	2.76	78	5.97	2.19	15	6.47	2.42	48	5.90	1.74	31	6.65	1.82	10	6.50	1.58	50	5.88	1.61	86	6.30	2.16	46	5.28	2.01	14	6.00	2.57	45	5.69	2.27	13	5.15	1.72
Openness (sharing data and other information)	13	5.31	2.81	76	6.16	2.30	15	6.47	2.56	50	6.38	1.98	32	6.38	1.50	10	7.00	1.83	53	5.94	1.79	83	6.41	2.23	43	5.79	2.24	14	6.00	2.39	47	6.36	2.13	12	5.17	1.90
Collaboration with the Government*	14	5.86	2.32	82	6.84	1.95	15	7.87	2.03	52	6.38	1.82	30	6.87	1.46	10	5.90	2.60	53	7.08	1.55	87	6.85	2.03	46	6.11	2.02	14	7.14	1.56	48	6.48	1.97	13	6.00	1.73
The speed in which it gets things accomplished on the ground	14	5.50	2.68	79	5.86	2.12	15	5.67	2.32	52	5.79	1.85	32	6.22	1.41	10	5.30	1.16	51	5.65	1.91	85	5.99	2.32	44	6.07	2.03	14	5.57	2.21	48	6.33	1.88	12	5.08	2.23
Helping to bring discipline/effective supervision to implementation of investment projects	14	5.50	2.88	77	6.26	2.30	15	6.27	2.28	54	5.91	2.16	31	6.65	1.70	9	5.44	1.81	53	6.26	1.72	87	6.47	2.27	46	5.80	1.57	14	5.50	1.87	47	6.23	1.82	12	4.83	1.40
Collaboration with civil society	14	5.79	2.72	77	5.52	2.16	14	6.00	2.63	51	5.73	1.80	30	6.33	1.47	10	5.40	1.35	50	5.82	1.64	86	5.85	2.34	47	5.60	2.01	14	4.93	2.20	49	6.06	1.86	12	5.08	2.15
Staff accessibility	13	4.54	2.73	79	5.18	2.48	15	5.80	2.37	50	4.90	2.41	30	5.53	1.98	10	5.70	2.21	51	4.82	2.45	83	5.54	2.67	46	5.04	2.26	14	4.43	2.31	45	5.44	2.14	10	3.70	1.95
Collaboration with other donors and development partners	13	6.23	2.49	75	5.89	2.36	15	6.40	1.55	46	6.02	1.74	29	6.86	1.25	10	5.20	2.62	49	6.45	1.85	85	6.35	2.26	45	5.53	1.94	13	6.00	1.87	44	6.66	1.64	10	5.30	2.36
Collaboration with the private sector*	12	5.75	2.30	75	5.47	2.13	15	5.33	2.41	49	5.35	2.10	28	6.96	1.10	10	5.90	1.66	51	5.53	2.11	82	6.28	2.23	45	5.71	2.19	13	4.62	1.66	43	6.26	2.05	10	4.80	2.25
Straightforwardness and honesty*	14	6.57	1.60	81	6.44	2.31	13	7.92	1.85	52	6.12	1.80	31	7.32	1.62	10	6.10	2.33	53	6.74	2.00	82	6.94	1.98	47	6.57	1.98	14	6.93	1.77	46	6.41	2.00	12	4.92	2.47
Treating clients and stakeholders in Nigeria with respect	12	6.08	2.07	78	6.56	2.07	14	7.00	2.25	52	6.06	2.14	31	7.10	1.35	10	6.70	1.95	50	6.52	2.06	81	6.86	2.27	45	6.27	1.99	13	6.38	1.56	45	6.49	1.79	13	4.85	2.23
Being a long-term partner	14	7.07	2.40	79	7.25	2.00	15	7.87	1.88	53	6.79	2.00	30	7.33	1.58	10	7.30	1.89	54	7.13	1.74	86	7.45	2.16	44	7.11	1.99	13	7.31	1.65	48	7.25	1.82	13	6.23	2.71

\*Significantly different between stakeholder groups

**C. World Bank Group's Effectiveness and Results**

	Office of President/Prime Minister/Minister			Government Service at State level			Office of Parliamentarian			Employee of a Ministry/ PMU/Consultant on WBG Project			Local Government			Bilateral/ Multilateral Agency			Private Sector/ Financial Sector/ Private Bank			CSO			Media			Independent Government Institution			Academia			Other		
	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD
To what extent does the World Bank Group's work help to achieve development results in Nigeria?	9	5.89	2.62	82	6.84	1.86	14	7.21	2.36	53	6.58	1.69	31	6.77	1.67	10	6.60	1.35	50	6.88	1.76	81	7.02	1.94	46	6.59	1.93	14	7.57	1.34	45	6.58	1.80	12	6.00	1.81

(1-To no degree at all, 10-To a very significant degree)

	Office of President/Prime Minister/Minister			Government Service at State level			Office of Parliamentarian			Employee of a Ministry/ PMU/Consultant on WBG Project			Local Government			Bilateral/ Multilateral Agency			Private Sector/ Financial Sector/ Private Bank			CSO			Media			Independent Government Institution			Academia			Other		
	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD
To what extent does the World Bank Group influence the development agenda in Nigeria?	11	6.64	1.36	85	6.48	2.06	14	7.00	1.75	53	6.30	1.72	32	6.50	1.46	11	6.45	1.86	56	6.84	1.86	87	6.53	1.99	49	6.00	1.68	14	7.36	1.50	47	6.53	1.73	13	5.62	1.89

(1-To no degree at all, 10-To a very significant degree)

**To what extent do you agree with the following statements about the World Bank Group in Nigeria? (1- Strongly disagree, 10- Strongly agree)**

	Office of President/Prime Minister/Minister			Government Service at State level			Office of Parliamentarian			Employee of a Ministry/ PMU/Consultant on WBG Project			Local Government			Bilateral/ Multilateral Agency			Private Sector/ Financial Sector/ Private Bank			CSO			Media			Independent Government Institution			Academia			Other		
	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD
The World Bank Group's financial instruments meet the needs of Nigeria	12	6.08	1.98	84	5.51	2.11	15	6.13	2.88	53	6.00	1.96	34	5.76	1.88	11	5.36	2.34	53	6.09	1.95	78	6.13	1.96	46	5.70	2.23	12	5.67	2.50	46	5.28	2.14	12	5.58	2.47
The World Bank Group meets Nigeria's needs for knowledge services	13	6.08	2.25	83	5.82	2.14	14	5.93	1.82	52	6.21	1.95	33	6.06	1.77	11	5.91	0.94	53	6.38	2.01	80	6.28	2.17	45	5.58	2.15	14	6.21	1.72	47	6.09	2.26	13	4.69	2.14

**D. The World Bank Group's Knowledge Work and Activities****How frequently do you consult World Bank Group's knowledge work and activities in the work you do?**

	Office of President/Prime Minister/Minister	Government Service at State level	Office of Parliamentarian	Employee of a Ministry/ PMU/Consultant on WBG Project	Local Government	Bilateral/ Multilateral Agency	Private Sector/ Financial Sector/ Private Bank	CSO	Media	Independent Government Institution	Academia	Other
Weekly	0.0%	1.2%	0.0%	3.6%	0.0%	9.1%	0.0%	2.3%	2.0%	0.0%	0.0%	0.0%
Monthly	7.1%	7.1%	6.7%	12.7%	8.8%	18.2%	12.7%	8.0%	6.1%	7.1%	16.0%	15.4%
A few times a year	42.9%	33.3%	46.7%	29.1%	26.5%	45.5%	32.7%	38.6%	26.5%	35.7%	28.0%	23.1%
Rarely	21.4%	27.4%	20.0%	36.4%	41.2%	27.3%	36.4%	26.1%	40.8%	14.3%	42.0%	30.8%
Never	28.6%	31.0%	26.7%	18.2%	23.5%	0.0%	18.2%	25.0%	24.5%	42.9%	14.0%	30.8%

**D. The World Bank Group's Knowledge Work and Activities (continued)**

	Office of President/Prime Minister/Minister			Government Service at State level			Office of Parliamentarian			Employee of a Ministry/ PMU/Consultant on WBG Project			Local Government			Bilateral/ Multilateral Agency			Private Sector/ Financial Sector/ Private Bank			CSO			Media			Independent Government Institution			Academia			Other		
	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD
In Nigeria, to what extent do you believe that the World Bank Group's knowledge work and activities are adaptable to Nigeria's specific development	13	5.77	2.86	82	5.90	2.30	14	6.14	1.92	50	5.74	1.61	31	6.19	2.30	11	5.82	2.14	50	6.16	1.87	82	6.29	2.32	47	6.11	2.33	14	6.00	1.80	49	5.71	2.31	12	4.42	1.88

(1-To no degree at all, 10-To a very significant degree)

	Office of President/Prime Minister/Minister			Government Service at State level			Office of Parliamentarian			Employee of a Ministry/ PMU/Consultant on WBG Project			Local Government			Bilateral/ Multilateral Agency			Private Sector/ Financial Sector/ Private Bank			CSO			Media			Independent Government Institution			Academia			Other		
	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD
Overall, how significant a contribution do you believe the World Bank Group's knowledge work and activities make to development results in your country?	10	6.90	1.52	83	6.49	2.04	15	6.40	2.16	53	6.43	1.66	31	6.35	1.60	11	6.27	1.79	55	6.58	1.80	83	6.77	1.95	46	6.80	1.94	13	7.31	1.32	49	6.47	1.86	13	5.92	2.40
Overall, how would you rate the technical quality of the World Bank Group's knowledge work and activities?	12	7.17	1.64	81	6.69	1.77	15	7.07	1.83	53	6.75	1.65	29	6.55	1.76	9	6.33	1.22	54	7.07	1.82	81	6.80	1.94	46	6.89	1.93	13	7.15	1.46	48	6.42	1.88	12	6.00	1.65

(1-Not significant at all, 10-Very significant; 1-Very low technical quality, 10-Very high technical quality)

**E. Working with the World Bank Group**

To what extent do you agree/disagree with the following statements? (1- Strongly disagree, 10- Strongly agree)

	Office of President/Prime Minister/Minister			Government Service at State level			Office of Parliamentarian			Employee of a Ministry/ PMU/Consultant on WBG Project			Local Government			Bilateral/ Multilateral Agency			Private Sector/ Financial Sector/ Private Bank			CSO			Media			Independent Government Institution			Academia			Other		
	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD
The World Bank Group takes decisions quickly in Nigeria	11	6.18	2.79	76	5.28	2.34	13	5.92	1.66	51	5.27	2.16	30	6.43	2.06	9	5.78	2.22	47	5.64	1.79	71	5.79	2.43	44	5.57	2.19	14	5.64	2.47	47	5.57	1.86	11	5.18	1.47
Where country systems are adequate, the World Bank Group makes appropriate use of them	12	6.00	2.34	78	5.77	2.60	12	6.17	2.52	50	5.74	2.44	28	6.25	2.07	10	6.70	1.34	47	6.36	1.79	73	6.37	2.46	44	6.18	2.43	13	5.46	2.40	46	6.07	2.29	12	5.25	2.45

**F. The Future Role of the World Bank Group in Nigeria**Which of the following **SHOULD** the World Bank Group do to make itself of greater value in Nigeria? (Choose no more than TWO)

Percentage of Respondents (Responses combined)	Office of President/Prime Minister/Minister	Government Service at State level	Office of Parliamentarian	Employee of a Ministry/ PMU/Consultant on WBG Project	Local Government	Bilateral/ Multilateral Agency	Private Sector/ Financial Sector/ Private Bank	CSO	Media	Independent Government Institution	Academia	Other
Engage more effectively with private sector*	7.1%	20.7%	26.7%	21.8%	18.2%	0.0%	41.1%	12.5%	22.4%	28.6%	30.6%	23.1%
Engage more effectively with civil society*	7.1%	25.3%	20.0%	18.2%	33.3%	9.1%	21.4%	42.0%	28.6%	14.3%	26.5%	15.4%
Increase the level of capacity development in the country	28.6%	21.8%	20.0%	23.6%	12.1%	45.5%	23.2%	30.7%	22.4%	21.4%	22.4%	53.8%
Engage more directly with beneficiaries	35.7%	33.3%	13.3%	38.2%	21.2%	27.3%	28.6%	33.0%	38.8%	14.3%	34.7%	7.7%
Improve the quality of its experts as related to Nigeria's specific challenges	14.3%	18.4%	6.7%	16.4%	12.1%	9.1%	8.9%	9.1%	6.1%	21.4%	14.3%	30.8%
Offer more innovative knowledge services	14.3%	10.3%	20.0%	7.3%	12.1%	18.2%	3.6%	4.5%	4.1%	7.1%	10.2%	0.0%
Collaborate more effectively with Government clients*	21.4%	17.2%	26.7%	27.3%	27.3%	18.2%	19.6%	6.8%	16.3%	57.1%	12.2%	15.4%
Work faster	14.3%	3.4%	0.0%	1.8%	9.1%	0.0%	12.5%	10.2%	12.2%	7.1%	2.0%	0.0%
Reduce the complexity of obtaining World Bank Group financing	28.6%	14.9%	33.3%	9.1%	15.2%	27.3%	8.9%	10.2%	14.3%	21.4%	16.3%	23.1%
Help to bring discipline/effective supervision to implementation of World Bank Group projects	7.1%	8.0%	26.7%	18.2%	6.1%	9.1%	16.1%	13.6%	8.2%	7.1%	8.2%	7.7%
Engage more effectively with partners such as bilaterals, multilaterals, trust funds, UN	7.1%	8.0%	0.0%	5.5%	6.1%	9.1%	1.8%	6.8%	6.1%	0.0%	2.0%	15.4%
Offer more innovative financial products	7.1%	6.9%	6.7%	5.5%	15.2%	0.0%	3.6%	8.0%	8.2%	0.0%	0.0%	0.0%
Ensure greater selectivity in its work	7.1%	1.1%	0.0%	0.0%	3.0%	9.1%	1.8%	4.5%	8.2%	0.0%	4.1%	0.0%
Provide more adequate data/knowledge/statistics/figures on Nigeria's economy	0.0%	6.9%	0.0%	3.6%	3.0%	18.2%	3.6%	8.0%	4.1%	0.0%	12.2%	7.7%
Other	0.0%	1.1%	0.0%	1.8%	6.1%	0.0%	1.8%	0.0%	0.0%	0.0%	2.0%	0.0%

\*Significantly different between stakeholder groups



## G. Communication and Information Sharing

How frequently do you interact with the World Bank Group now in Nigeria?\*

Percentage of Respondents	Office of President/Prime Minister/Minister	Government Service at State level	Office of Parliamentarian	Employee of a Ministry/ PMU/Consultant on WBG Project	Local Government	Bilateral/ Multilateral Agency	Private Sector/ Financial Sector/ Private Bank	CSO	Media	Independent Government Institution	Academia	Other
Never	46.2%	39.1%	13.3%	27.3%	26.5%	0.0%	40.0%	37.1%	36.0%	42.9%	19.1%	23.1%
Less than once a year	15.4%	16.1%	26.7%	20.0%	32.4%	9.1%	25.5%	16.9%	16.0%	14.3%	27.7%	53.8%
Once a year to a few times a year	38.5%	21.8%	40.0%	25.5%	26.5%	63.6%	18.2%	30.3%	22.0%	28.6%	36.2%	7.7%
Less than once a month	0.0%	5.7%	6.7%	3.6%	8.8%	0.0%	3.6%	7.9%	8.0%	0.0%	14.9%	0.0%
At least once a month	0.0%	17.2%	13.3%	18.2%	5.9%	27.3%	12.7%	6.7%	16.0%	14.3%	2.1%	15.4%
At least once a week	0.0%	0.0%	0.0%	5.5%	0.0%	0.0%	0.0%	1.1%	2.0%	0.0%	0.0%	0.0%

\*Significantly different between stakeholder groups

How do you get most of your information about economic and social development issues in Nigeria? (Choose no more than TWO)

Percentage of Respondents (Responses combined)	Office of President/Prime Minister/Minister	Government Service at State level	Office of Parliamentarian	Employee of a Ministry/ PMU/Consultant on WBG Project	Local Government	Bilateral/ Multilateral Agency	Private Sector/ Financial Sector/ Private Bank	CSO	Media	Independent Government Institution	Academia	Other
Local radio	35.7%	30.7%	20.0%	34.5%	35.3%	9.1%	28.6%	21.6%	34.0%	57.1%	22.4%	8.3%
International radio	0.0%	1.1%	13.3%	5.5%	17.6%	18.2%	7.1%	5.7%	10.0%	7.1%	8.2%	8.3%
Social media	50.0%	21.6%	20.0%	27.3%	41.2%	54.5%	32.1%	40.9%	30.0%	28.6%	32.7%	33.3%
International newspapers	7.1%	3.4%	6.7%	1.8%	0.0%	0.0%	5.4%	2.3%	6.0%	7.1%	4.1%	0.0%
Local television*	14.3%	46.6%	46.7%	25.5%	41.2%	18.2%	28.6%	28.4%	12.0%	7.1%	18.4%	33.3%
Internet	50.0%	46.6%	40.0%	45.5%	35.3%	45.5%	64.3%	63.6%	66.0%	42.9%	57.1%	58.3%
Periodicals	0.0%	5.7%	13.3%	9.1%	5.9%	0.0%	1.8%	3.4%	2.0%	0.0%	6.1%	0.0%
International television	0.0%	11.4%	13.3%	12.7%	2.9%	27.3%	10.7%	14.8%	6.0%	21.4%	22.4%	25.0%
Local newspapers	21.4%	18.2%	20.0%	25.5%	5.9%	18.2%	16.1%	11.4%	18.0%	14.3%	18.4%	16.7%
Other	7.1%	2.3%	6.7%	1.8%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	2.0%	0.0%

\*Significantly different between stakeholder groups

**G. Communication and Information Sharing (continued)**

How would you prefer to receive information from the World Bank Group? (Choose no more than TWO)

Percentage of Respondents (Responses combined)	Office of President/Prime Minister/Minister	Government Service at State level	Office of Parliamentarian	Employee of a Ministry/ PMU/Consultant on WBG Project	Local Government	Bilateral/ Multilateral Agency	Private Sector/ Financial Sector/ Private Bank	CSO	Media	Independent Government Institution	Academia	Other
World Bank Group's publications and other written materials	28.6%	42.0%	60.0%	34.5%	35.3%	54.5%	30.4%	26.7%	28.6%	50.0%	36.7%	30.8%
e-Newsletters	14.3%	25.0%	0.0%	23.6%	29.4%	9.1%	33.9%	25.6%	24.5%	7.1%	28.6%	23.1%
World Bank Group's seminars/workshops/conferences	28.6%	40.9%	60.0%	43.6%	32.4%	45.5%	28.6%	31.4%	44.9%	42.9%	44.9%	30.8%
Direct contact with World Bank Group	42.9%	28.4%	26.7%	23.6%	35.3%	45.5%	25.0%	33.7%	24.5%	21.4%	16.3%	15.4%
World Bank Group's website	35.7%	22.7%	40.0%	27.3%	23.5%	9.1%	28.6%	23.3%	24.5%	28.6%	30.6%	23.1%
Social media	28.6%	27.3%	6.7%	32.7%	35.3%	36.4%	41.1%	44.2%	34.7%	35.7%	34.7%	61.5%

Which Internet connection do you use primarily when visiting a World Bank Group website?

Percentage of Respondents	Office of President/Prime Minister/Minister	Government Service at State level	Office of Parliamentarian	Employee of a Ministry/ PMU/Consultant on WBG Project	Local Government	Bilateral/ Multilateral Agency	Private Sector/ Financial Sector/ Private Bank	CSO	Media	Independent Government Institution	Academia	Other
High speed/WiFi	83.3%	90.8%	75.0%	73.9%	88.9%	66.7%	79.5%	77.1%	70.5%	75.0%	65.8%	91.7%
Dial-up	16.7%	9.2%	25.0%	26.1%	11.1%	33.3%	20.5%	22.9%	29.5%	25.0%	34.2%	8.3%

**H. Background Information**

Currently, do you professionally collaborate/work with the World Bank Group (IBRD/IDA, IFC, MIGA, ICSID) in your country?\*

Percentage of Respondents	Office of President/Prime Minister/Minister	Government Service at State level	Office of Parliamentarian	Employee of a Ministry/ PMU/Consultant on WBG Project	Local Government	Bilateral/ Multilateral Agency	Private Sector/ Financial Sector/ Private Bank	CSO	Media	Independent Government Institution	Academia	Other
Yes	7.7%	25.6%	13.3%	30.9%	15.2%	45.5%	18.5%	20.2%	8.2%	21.4%	8.2%	16.7%
No	92.3%	74.4%	86.7%	69.1%	84.8%	54.5%	81.5%	79.8%	91.8%	78.6%	91.8%	83.3%

\*Significantly different between stakeholder groups



**H. Background Information (continued)**

If yes, which of the following agencies of the World Bank Group do you primarily collaborate/ work with in Nigeria? (Select only ONE response)

Percentage of Respondents	Office of President/Prime Minister/Minister	Government Service at State level	Office of Parliamentarian	Employee of a Ministry/ PMU/Consultant on WBG Project	Local Government	Bilateral/ Multilateral Agency	Private Sector/ Financial Sector/ Private Bank	CSO	Media	Independent Government Institution	Academia	Other
The World Bank (IBRD/IDA)	100.0%	89.5%	100.0%	88.2%	80.0%	60.0%	62.5%	44.4%	75.0%	66.7%	66.7%	50.0%
The International Finance Corporation (IFC)	0.0%	5.3%	0.0%	0.0%	0.0%	20.0%	12.5%	27.8%	0.0%	0.0%	33.3%	50.0%
The Multilateral Investment Guarantee Agency (MIGA)	0.0%	5.3%	0.0%	5.9%	0.0%	20.0%	12.5%	11.1%	0.0%	33.3%	0.0%	0.0%
International Centre for Settlement of Investment Disputes (ICSID)	0.0%	0.0%	0.0%	5.9%	20.0%	0.0%	12.5%	16.7%	25.0%	0.0%	0.0%	0.0%

Which of the following describes most of your exposure to the World Bank Group in Nigeria? (Choose no more than TWO)

Percentage of Respondents (Responses combined)	Office of President/Prime Minister/Minister	Government Service at State level	Office of Parliamentarian	Employee of a Ministry/ PMU/Consultant on WBG Project	Local Government	Bilateral/ Multilateral Agency	Private Sector/ Financial Sector/ Private Bank	CSO	Media	Independent Government Institution	Academia	Other
Observer*	90.9%	50.6%	60.0%	51.9%	77.4%	36.4%	65.4%	70.5%	77.5%	78.6%	51.1%	46.2%
Use World Bank Group reports/data	0.0%	37.0%	33.3%	32.7%	12.9%	54.5%	32.7%	32.1%	22.5%	14.3%	36.2%	38.5%
Engage in World Bank Group related/sponsored events/activities	9.1%	23.5%	20.0%	25.0%	32.3%	63.6%	19.2%	19.2%	12.5%	21.4%	21.3%	30.8%
Collaborate as part of my professional duties	18.2%	19.8%	13.3%	26.9%	9.7%	18.2%	9.6%	11.5%	15.0%	7.1%	12.8%	0.0%
Use World Bank Group website for information, data, research, etc.	36.4%	27.2%	40.0%	28.8%	12.9%	0.0%	44.2%	32.1%	35.0%	21.4%	38.3%	38.5%

\*Significantly different between stakeholder groups



## Appendix C: Responses to Indicator Questions by Geographic Location<sup>19</sup>

- North East N=48    ● North West N=83    ● North Central N=75    ● South East N=85  
 ● South West N=79    ● South South N=125

### A. General Issues Facing Nigeria

	North East			North West			North Central			South East			South West			South South		
	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD
To what extent do you trust the World Bank Group to do what is right?*	42	8.21	1.34	83	7.61	1.92	68	7.49	1.62	82	7.13	1.95	77	6.58	1.94	122	7.15	2.30

(1-To no degree at all, 10-To a very significant degree) \*Significantly different between geographic locations

### B. Overall Attitudes toward the World Bank Group

	North East			North West			North Central			South East			South West			South South		
	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD
Overall, please rate your impression of the World Bank Group's effectiveness in Nigeria.	46	7.24	1.62	80	6.89	1.95	66	7.11	2.13	80	6.68	2.23	78	6.64	2.04	123	6.33	2.26

(1-Not effective at all, 10-Very effective)

### To what extent do you agree with the following statements about the World Bank Group's work in Nigeria?

(1-Strongly disagree, 10-Strongly agree)

	North East			North West			North Central			South East			South West			South South		
	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD
Overall the World Bank Group currently plays a relevant role in development in Nigeria	45	6.09	1.69	81	6.51	1.96	66	6.80	1.92	79	6.43	2.38	76	6.09	2.23	123	6.26	2.45
The World Bank Group's work is aligned with what I consider the development priorities for Nigeria*	46	6.52	1.70	82	6.37	1.87	65	6.92	1.90	79	5.89	2.49	73	6.86	1.42	122	5.87	2.50

\*Significantly different between geographic locations

<sup>19</sup> 495 respondents provided information about their geographic location (question H9 in the questionnaire).

**B. Overall Attitudes toward the World Bank Group (continued)**

To what extent is the World Bank Group an effective development partner in Nigeria, in terms of each of the following? (1-To no degree at all, 10-To a very significant degree)

	North East			North West			North Central			South East			South West			South South		
	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD
Responsiveness to needs*	42	5.88	1.93	80	6.25	1.92	63	6.33	1.77	79	5.25	2.43	79	5.99	2.11	123	5.53	2.36
Flexibility (in terms of the institution's products and services)*	45	5.89	1.34	76	6.11	1.89	61	6.08	1.84	75	5.12	2.12	77	6.23	1.61	122	5.34	2.15
Flexibility (in terms of changing country circumstances)*	45	6.33	1.28	74	6.01	2.06	57	6.04	1.73	78	4.64	2.07	79	5.80	1.77	120	5.38	2.11
Being inclusive*	39	6.79	1.08	77	6.19	2.09	62	6.26	1.91	79	5.34	2.14	77	6.19	2.09	120	5.58	2.21
Openness (sharing data and other information)	40	6.45	1.81	81	6.47	2.15	60	6.17	2.03	79	5.99	2.36	78	6.10	2.07	118	6.07	2.13
Helping to bring discipline/effective supervision to implementation of investment projects*	44	5.68	1.74	79	6.57	2.03	62	6.63	2.04	79	5.70	2.19	79	6.11	1.83	122	6.00	2.10
Collaboration with the Government	46	6.46	1.89	79	6.95	1.80	62	6.76	1.70	82	6.73	1.99	76	6.47	1.84	124	6.60	2.10
The speed in which it gets things accomplished on the ground*	45	5.96	1.77	79	6.39	1.86	61	6.10	1.95	80	5.00	2.09	78	6.29	1.72	119	5.73	2.22
Collaboration with civil society*	45	6.04	1.69	80	6.09	2.02	59	6.32	1.95	79	5.16	1.84	75	5.85	1.81	122	5.33	2.27
Staff accessibility*	40	4.63	2.41	75	5.76	2.15	58	5.55	2.20	79	4.51	2.43	77	5.53	2.35	124	5.03	2.48
Collaboration with other donors and development partners	39	6.13	2.26	78	6.63	1.82	57	6.14	1.85	73	6.14	1.93	74	6.09	2.08	119	6.02	2.17
Collaboration with the private sector*	42	6.36	1.91	71	6.37	2.22	56	5.95	2.04	74	4.93	1.96	76	5.91	1.93	119	5.61	2.23
Straightforwardness and honesty*	43	6.28	1.74	78	7.06	2.02	61	7.15	1.94	79	6.52	2.18	78	6.46	1.70	122	6.24	2.23
Treating clients and stakeholders in Nigeria with respect*	43	6.19	1.69	78	7.05	1.78	56	6.84	2.06	77	6.23	2.23	74	6.66	1.80	121	6.14	2.20
Being a long-term partner*	44	6.89	1.98	81	7.20	2.10	65	7.74	1.73	80	7.64	1.71	75	7.03	1.63	120	6.90	2.20

\*Significantly different between geographic locations

**C. World Bank Group's Effectiveness and Results**

	North East			North West			North Central			South East			South West			South South		
	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD
To what extent does the World Bank Group's work help to achieve development results in Nigeria?*	43	7.40	1.85	79	6.71	1.88	63	7.14	1.83	80	6.25	2.02	65	6.82	1.36	121	6.79	1.92

(1-To no degree at all, 10-To a very significant degree) \*Significantly different between geographic locations

	North East			North West			North Central			South East			South West			South South		
	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD
To what extent does the World Bank Group influence the development agenda in Nigeria?*	44	7.20	1.59	83	6.45	1.91	67	6.91	1.90	82	6.28	1.72	78	6.62	1.68	123	6.20	1.93

(1-To no degree at all, 10-To a very significant degree) \*Significantly different between geographic locations

**C. World Bank Group's Effectiveness and Results (continued)****To what extent do you agree with the following statements about the World Bank Group in Nigeria?***(1-Strongly disagree, 10-Strongly agree)*

	North East			North West			North Central			South East			South West			South South		
	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD
The World Bank Group's financial instruments meet the needs of Nigeria	45	6.24	2.11	81	5.95	2.11	63	6.05	2.10	78	5.42	2.06	74	5.62	2.13	122	5.90	2.01
The World Bank Group meets Nigeria's needs for knowledge services	43	6.35	2.07	81	6.14	1.99	63	6.43	2.13	81	5.91	1.84	76	5.89	1.94	119	5.83	2.25

**D. The World Bank Group's Knowledge Work and Activities****In Nigeria, to what extent do you believe that the World Bank Group's knowledge work and activities:***(1-To no degree at all, 10-To a very significant degree)*

	North East			North West			North Central			South East			South West			South South		
	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD
Are adaptable to Nigeria's specific development challenges and country circumstances*	43	6.81	2.01	80	6.03	2.25	55	6.15	1.93	83	5.27	2.11	77	6.48	1.76	124	5.76	2.34

*\*Significantly different between geographic locations*

	North East			North West			North Central			South East			South West			South South		
	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD
Overall, how significant a contribution do you believe the World Bank Group's knowledge work and activities make to development results in your country?	45	6.93	1.56	81	6.27	1.87	59	7.03	1.77	85	6.51	1.84	76	6.75	1.45	123	6.31	2.20
Overall, how would you rate the technical quality of the World Bank Group's knowledge work and activities?	40	6.78	1.83	79	6.76	1.93	60	7.10	1.56	82	6.56	1.90	77	6.83	1.35	122	6.59	1.96

*(1-Not significant at all, 10-Very significant; 1-Very low technical quality, 10-Very high technical quality)***E. Working with the World Bank Group****To what extent do you agree/disagree with the following statements? (1-Strongly disagree, 10-Strongly agree)**

	North East			North West			North Central			South East			South West			South South		
	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD
The World Bank Group takes decisions quickly in Nigeria*	38	5.87	2.38	77	5.97	2.24	48	6.17	1.81	78	4.47	2.21	74	6.26	1.77	115	5.43	2.12
Where country systems are adequate, the World Bank Group makes appropriate use of them*	42	6.62	1.97	72	6.19	2.71	52	7.08	1.62	77	5.29	2.77	73	6.14	1.66	117	5.71	2.40

*\*Significantly different between geographic locations*



## Appendix D: Responses to Selected Questions by Level of Collaboration with the World Bank Group<sup>20</sup>

*Note that this appendix presents comparative analysis of the data from those respondents who collaborate with the WBG vs. those respondents who do not collaborate with the WBG and covers the following selected questions from the FY19 Nigeria COS questionnaire: All 10-point scale questions and questions B4, B6, B7, and F1.*

● Collaborating with the WBG N=95    ● Not collaborating with the WBG N=398

### A. General Issues Facing Nigeria

To what extent do you trust each of the following groups to do what is right? (1-To no degree at all, 10-To a very significant degree)

	Collaborating with the WBG			Not collaborating with the WBG		
	N	Mean	SD	N	Mean	SD
The national/federal government	93	5.09	2.35	392	4.93	2.43
State governments*	92	5.59	2.44	385	4.90	2.40
Bilateral organizations	86	6.76	2.14	372	6.92	2.01
The World Bank Group	92	7.26	2.11	380	7.29	1.96
The International Monetary Fund	90	6.52	2.41	379	6.84	2.11
UN	90	6.94	1.91	379	7.17	2.00
Regional development banks	83	6.02	2.13	373	6.43	1.90
Nigeria's Central Bank	91	5.95	2.08	384	6.29	2.15
International private sector*	90	6.06	2.20	377	6.56	2.03
Domestic private sector	91	5.74	2.02	379	6.14	2.00
International civil society	89	6.57	2.15	383	6.92	1.86
Domestic civil society	92	5.99	2.11	385	6.43	1.99
Faith-based institutions	90	6.53	2.06	382	6.79	2.19
Domestic traditional media and their web presence*	92	5.58	1.93	381	6.33	1.99
International media and their web presence	88	6.26	1.90	386	6.58	2.07
Web based media	89	6.29	2.06	382	6.13	2.18

\*Significantly different between collaborators and non-collaborators

### B. Overall Attitudes toward the World Bank Group

	Collaborating with the WBG			Not collaborating with the WBG		
	N	Mean	SD	N	Mean	SD
How familiar are you with the work of the World Bank Group in Nigeria?*	94	6.21	2.16	398	5.62	2.17

(1-Not familiar at all, 10-Extremely familiar) \*Significantly different between collaborators and non-collaborators

	Collaborating with the WBG			Not collaborating with the WBG		
	N	Mean	SD	N	Mean	SD
Overall, please rate your impression of the World Bank Group's effectiveness in Nigeria.	90	7.10	1.96	380	6.66	2.14

(1-Not effective at all, 10-Very effective)

<sup>20</sup> Only 493 respondents provided information about their level of collaboration with the World Bank Group (question H3 in the questionnaire). Therefore, only these respondents were included in the analysis presented in this appendix.

**B. Overall Attitudes toward the World Bank Group (continued)**

	Collaborating with the WBG			Not collaborating with the WBG		
	N	Mean	SD	N	Mean	SD
To what extent do you believe the World Bank Group's staff is well prepared to help Nigeria solve its most complicated development challenges?	90	6.77	2.10	374	6.73	2.13

(1-To no degree at all, 10-To a very significant degree)

When thinking about how the World Bank Group can have the most impact on development results in Nigeria, in which sectors do you believe the World Bank Group should focus most of its resources (financial and knowledge services) in Nigeria? (Choose no more than THREE)

Percentage of Respondents (Responses combined)	Collaborating with the WBG	Not collaborating with the WBG
Private sector development	14.9%	16.2%
Education*	33.0%	50.3%
Public sector governance/reform*	26.6%	8.8%
Global/regional integration*	5.3%	1.3%
Food security	7.4%	10.6%
Urban development	4.3%	6.1%
Energy*	4.3%	17.2%
Water and sanitation	2.1%	2.3%
Pollution	1.1%	1.3%
Job creation/employment	44.7%	44.7%
Health	21.3%	26.5%
Financial markets	4.3%	3.5%
Social protection*	6.4%	0.8%
Gender equity	2.1%	1.8%
Trade and exports	2.1%	3.3%
Crime and violence	9.6%	7.8%
Natural resource management*	11.7%	3.0%
Climate change	0.0%	0.5%
Poverty reduction	22.3%	25.5%
Anti-corruption	9.6%	7.3%
Judiciary reform	2.1%	2.8%
Economic growth	23.4%	23.2%
Disaster risk management*	5.3%	1.0%
Equality of opportunity	2.1%	2.8%
Disease	1.1%	3.3%
Information and communications technology	1.1%	1.0%
Transport	1.1%	4.0%
Agriculture and rural development	26.6%	21.2%

\*Significantly different between collaborators and non-collaborators

**B. Overall Attitudes toward the World Bank Group (continued)**

Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in Nigeria?  
(Choose no more than TWO)

Percentage of Respondents (Responses combined)	Collaborating with the WBG	Not collaborating with the WBG
Inadequate communication of results to key stakeholders	18.7%	19.6%
Not enough public disclosure of its work*	15.4%	39.5%
World Bank Group's processes too slow and complex	14.3%	12.2%
Not collaborating enough with civil society	11.0%	15.6%
Inadequate World Bank Group's staffing in Nigeria	8.8%	12.0%
Not willing to honestly criticize policies and reform efforts in the country	22.0%	14.3%
Staff too inaccessible	16.5%	12.0%
Not collaborating enough with private sector	11.0%	15.3%
Not collaborating enough with partners such as bilaterals, multilaterals, trust funds, UN	5.5%	5.6%
Not aligned with country priorities	11.0%	8.7%
Not adequately sensitive to political/social realities in Nigeria*	22.0%	12.0%
Too influenced by developed countries	17.6%	12.5%
Not adequately flexible	4.4%	4.1%
Not sufficiently focused on sustainable results	4.4%	5.6%
Arrogant in its approach	0.0%	0.8%
Other	1.1%	0.3%
Don't know	5.5%	4.3%

To what extent do you believe that the World Bank Group's work and support help the poorest in Nigeria?  
(Select only ONE response)

Percentage of Respondents	Collaborating with the WBG	Not collaborating with the WBG
To a fully sufficient degree	7.4%	9.9%
To a somewhat sufficient degree	42.1%	33.9%
To a somewhat insufficient degree	29.5%	31.1%
To a very insufficient degree	16.8%	20.5%
Don't know	4.2%	4.6%

To what extent do you agree with the following statements about the World Bank Group's work in Nigeria?  
(1-Strongly disagree, 10-Strongly agree)

	Collaborating with the WBG			Not collaborating with the WBG		
	N	Mean	SD	N	Mean	SD
Overall the World Bank Group currently plays a relevant role in development in Nigeria	89	6.47	2.13	377	6.35	2.23
The World Bank Group's work is aligned with what I consider the development priorities for Nigeria	88	6.60	2.04	376	6.27	2.17

**B. Overall Attitudes toward the World Bank Group (continued)**

To what extent is the World Bank Group an effective development partner in Nigeria, in terms of each of the following?

(1-To no degree at all, 10-To a very significant degree)

	Collaborating with the WBG			Not collaborating with the WBG		
	N	Mean	SD	N	Mean	SD
Responsiveness to needs	89	5.91	2.11	375	5.81	2.21
Flexibility (in terms of the institution's products and services)	88	5.99	1.68	365	5.67	2.02
Flexibility (in terms of changing country circumstances)	86	5.86	1.88	364	5.52	2.02
Being inclusive	88	6.30	1.88	361	5.85	2.12
Openness (sharing data and other information)	90	6.29	2.09	361	6.12	2.14
Collaboration with the Government	91	6.85	2.09	375	6.62	1.90
The speed in which it gets things accomplished on the ground	91	6.18	2.00	368	5.78	2.04
Helping to bring discipline/effective supervision to implementation of investment projects	89	6.33	2.09	372	6.08	2.05
Collaboration with civil society	88	5.92	1.76	367	5.69	2.10
Staff accessibility	89	5.18	2.42	361	5.13	2.39
Collaboration with other donors and development partners	80	6.18	2.04	356	6.14	2.03
Collaboration with the private sector	80	6.05	2.16	354	5.70	2.11
Straightforwardness and honesty	85	6.75	2.02	372	6.54	2.06
Treating clients and stakeholders in Nigeria with respect	85	6.71	2.05	360	6.43	2.04
Being a long-term partner*	88	7.61	1.75	373	7.11	2.00

\*Significantly different between collaborators and non-collaborators





### C. World Bank Group's Effectiveness and Results

How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Nigeria? (1-Not effective at all, 10-Very effective)

	Collaborating with the WBG			Not collaborating with the WBG		
	N	Mean	SD	N	Mean	SD
Social protection	72	5.68	2.21	295	5.11	2.34
Gender equity	77	5.87	2.07	329	5.80	2.03
Private sector development	76	5.71	2.36	340	5.64	1.95
Education*	88	6.80	2.07	365	6.18	1.99
Public sector governance/reform*	87	6.83	1.84	353	6.09	2.07
Global/regional integration	77	6.26	2.18	332	6.36	1.84
Food security*	89	6.55	1.99	352	6.03	1.99
Urban development	87	6.45	1.98	353	5.97	2.06
Energy	76	5.54	2.16	342	5.42	2.15
Water and sanitation	84	6.37	1.96	360	6.00	2.13
Pollution	73	5.71	2.10	332	5.43	2.21
Job creation/employment	89	5.80	2.24	358	5.48	2.25
Health*	88	6.99	1.96	361	6.03	2.23
Financial markets	76	5.80	2.15	330	5.75	2.13
Transport	85	5.82	1.75	353	5.56	2.24
Agriculture and rural development*	90	6.78	1.88	360	6.17	2.07
Trade and exports*	74	6.24	2.05	319	5.72	1.99
Natural resource management	69	5.86	2.12	323	5.47	2.19
Climate change*	75	6.51	1.73	326	5.90	2.11
Poverty reduction	88	6.17	2.18	364	5.75	2.17
Anti-corruption	79	5.59	2.26	335	5.40	2.32
Economic growth	89	6.40	1.91	362	5.99	2.19
Disaster risk management	80	6.16	2.01	339	5.71	2.25
Equality of opportunity	83	6.40	2.10	338	6.08	2.16
Disease*	89	7.20	1.94	361	6.25	2.27
Information and communications technology	83	6.36	1.95	333	5.95	2.06
Support in the conflict-affected North East region	79	7.06	2.08	349	6.53	2.24

\*Significantly different between collaborators and non-collaborators

	Collaborating with the WBG			Not collaborating with the WBG		
	N	Mean	SD	N	Mean	SD
To what extent does the World Bank Group's work help to achieve development results in Nigeria?	84	7.10	1.57	365	6.69	1.91

(1-To no degree at all, 10-To a very significant degree)

	Collaborating with the WBG			Not collaborating with the WBG		
	N	Mean	SD	N	Mean	SD
To what extent does the World Bank Group influence the development agenda in Nigeria?*	93	6.84	1.76	381	6.40	1.86

(1-To no degree at all, 10-To a very significant degree) \*Significantly different between collaborators and non-collaborators

**C. World Bank Group's Effectiveness and Results (continued)**

	Collaborating with the WBG			Not collaborating with the WBG		
	N	Mean	SD	N	Mean	SD
The World Bank Group's financial instruments meet the needs of Nigeria	92	6.08	1.98	367	5.72	2.11
The World Bank Group meets Nigeria's needs for knowledge services*	90	6.39	1.98	368	5.91	2.08

(1- Strongly disagree, 10- Strongly agree) \*Significantly different between collaborators and non-collaborators

**How effectively does the World Bank Group support Nigeria's efforts ... ? (1-Not effectively at all, 10-Very effectively)**

	Collaborating with the WBG			Not collaborating with the WBG		
	N	Mean	SD	N	Mean	SD
To build stronger domestic resource mobilization systems in the Government	86	6.14	1.99	344	5.76	2.11
To develop better and stronger data collection/analytics systems within the Government*	89	6.91	1.59	352	6.06	2.03
To strengthen the country's crisis preparedness	90	6.18	2.15	352	5.82	2.13
To identify and monitor risks	87	6.39	1.96	359	5.92	2.15

\*Significantly different between collaborators and non-collaborators

	Collaborating with the WBG			Not collaborating with the WBG		
	N	Mean	SD	N	Mean	SD
How effectively does the World Bank Group's SCD and CPF activities support Nigeria's efforts to manage crisis related risks?*	51	7.04	1.60	205	6.27	1.97

(1-Not effectively at all, 10-Very effectively) \*Significantly different between collaborators and non-collaborators

**D. The World Bank Group's Knowledge Work and Activities**

**In Nigeria, to what extent do you believe that the World Bank Group's knowledge work and activities:** (1- To no degree at all, 10- To a very significant degree)

	Collaborating with the WBG			Not collaborating with the WBG		
	N	Mean	SD	N	Mean	SD
Are timely	85	6.07	1.99	363	5.71	2.18
Include appropriate level of stakeholder involvement during preparation	88	6.06	2.01	347	5.69	2.04
Lead to practical solutions*	88	6.45	1.91	369	5.89	2.07
Are source of relevant information on global good practices	87	6.79	1.75	364	6.40	1.94
Are adequately disseminated and accessible	89	5.99	1.99	359	5.65	2.19
Are translated enough into local language	85	5.49	2.42	343	5.15	2.48
Are adaptable to Nigeria's specific development challenges and country circumstances*	88	6.56	2.10	370	5.81	2.16

\*Significantly different between collaborators and non-collaborators

	Collaborating with the WBG			Not collaborating with the WBG		
	N	Mean	SD	N	Mean	SD
Overall, how significant a contribution do you believe the World Bank Group's knowledge work and activities make to development results in your country?	90	6.92	1.79	375	6.49	1.90

(1- Not significant at all, 10- Very significant)

**D. The World Bank Group's Knowledge Work and Activities (continued)**

	Collaborating with the WBG			Not collaborating with the WBG		
	N	Mean	SD	N	Mean	SD
Overall, how would you rate the technical quality of the World Bank Group's knowledge work and activities?*	86	7.23	1.58	371	6.64	1.83

(1- Very low technical quality, 10- Very high technical quality) \*Significantly different between collaborators and non-collaborators

**E. Working with the World Bank Group**

To what extent do you agree/disagree with the following statements? (1-Strongly disagree, 10-Strongly agree)

	Collaborating with the WBG			Not collaborating with the WBG		
	N	Mean	SD	N	Mean	SD
The World Bank Group disburses funds promptly*	84	6.20	2.22	344	5.63	2.31
The World Bank Group effectively monitors and evaluates the projects and programs it supports	92	6.52	1.88	368	6.18	2.14
The World Bank Group's approvals and reviews are done in a timely fashion*	86	6.42	2.03	346	5.83	2.16
The World Bank Group's Environmental and Social Framework requirements are reasonable	87	6.26	1.91	341	6.16	1.96
The World Bank Group's conditions on its lending are reasonable*	90	6.38	2.08	333	5.65	2.21
The World Bank Group takes decisions quickly in Nigeria	83	5.88	2.09	340	5.55	2.18
Working with the World Bank Group increases Nigeria's institutional capacity*	89	6.92	1.75	368	6.25	2.10
Where country systems are adequate, the World Bank Group makes appropriate use of them*	84	6.70	2.07	343	5.88	2.37

\*Significantly different between collaborators and non-collaborators

	Collaborating with the WBG			Not collaborating with the WBG		
	N	Mean	SD	N	Mean	SD
To what extent do you believe that the donor community is doing enough to support the government's efforts related to refugees in Nigeria?*	83	7.00	1.77	360	6.47	2.00

(1- To no degree at all, 10- To a very significant degree) \*Significantly different between collaborators and non-collaborators

**F. The future role of the World Bank Group in Nigeria**

Which of the following **SHOULD** the World Bank Group do to make itself of greater value in Nigeria?  
(Choose no more than TWO)

Percentage of Respondents (Responses combined)	Collaborating with the WBG	Not collaborating with the WBG
Engage more effectively with private sector	14.9%	23.6%
Engage more effectively with civil society	21.3%	28.2%
Increase the level of capacity development in the country	29.8%	23.1%
Engage more directly with beneficiaries	35.1%	30.5%
Improve the quality of its experts as related to Nigeria's specific challenges	9.6%	13.7%
Offer more innovative knowledge services	8.5%	7.9%
Collaborate more effectively with Government clients	13.8%	19.5%
Work faster	6.4%	7.4%
Reduce the complexity of obtaining World Bank Group financing	19.1%	12.9%
Help to bring discipline/effective supervision to implementation of World Bank Group projects	13.8%	11.2%
Engage more effectively with partners such as bilaterals, multilaterals, trust funds, UN	6.4%	5.3%
Offer more innovative financial products	7.4%	5.6%
Ensure greater selectivity in its work	2.1%	3.0%
Provide more adequate data/knowledge/statistics/figures on Nigeria's economy	9.6%	5.6%
Other	0.0%	1.3%



## Appendix E: Responses to Selected Questions by Year<sup>21</sup>

*All data presented in this appendix are weighted. As a result, means of the FY 2019 data and the total number of respondents indicated will be slightly different from the aggregated responses in Appendix A. Similarly, responses from FY 2016 respondents and the total number of respondents indicated may differ from those reported in the FY 2016 COS report.*

- FY 2016 Number of comparable respondents = 499
- FY 2019 Number of comparable respondents = 481

*By weighting, the FY 2016 and FY 2019 samples have the same stakeholder composition and thus are comparable. The weighted percentage of a stakeholder group is determined by the extent to which the World Bank Group interacts with them in the country and the percentage this group usually makes up in the past aggregated annual global data. The weighted stakeholder breakdown is presented below:*

Percentage of Respondents	FY 2016	FY 2019
Office of the President/Prime Minister/Minister	4.5%	4.5%
Office of Parliamentarian	4.5%	4.5%
Government Institutions	30.0%	30.0%
Local Government Office or Staff	9.0%	9.0%
Bilateral/Multilateral Agency	3.5%	3.5%
Civil Society	18.0%	18.0%
Private Sector	12.0%	12.0%
Academia/Research Institute/Think Tank	10.0%	10.0%
Media	8.5%	8.5%

### B. Overall Attitudes toward the World Bank Group

	FY 2016			FY 2019		
	N	Mean	SD	N	Mean	SD
How familiar are you with the work of the World Bank Group in Nigeria?*	497	5.41	2.40	480	5.77	2.17

(1-Not familiar at all, 10-Extremely familiar) \*Significantly different between FY2016 and FY2019

	FY 2016			FY 2019		
	N	Mean	SD	N	Mean	SD
Overall, please rate your impression of the World Bank Group's effectiveness in Nigeria.	473	6.49	2.34	461	6.76	2.10

(1-Not effective at all, 10-Very effective)

	FY 2016			FY 2019		
	N	Mean	SD	N	Mean	SD
To what extent do you believe the World Bank Group's staff is well prepared to help Nigeria solve its most complicated development challenges?	431	6.74	2.14	453	6.77	2.09

(1-To no degree at all, 10-To a very significant degree)

<sup>21</sup> Only those questions that were asked in the FY 2016 and FY 2019 country opinion surveys, with similar response scales/options, are presented in this appendix.

**B. Overall Attitudes toward the World Bank Group (continued)**

To what extent do you believe that the World Bank Group's work and support help the poorest in Nigeria?\*

(Select only ONE response)

Percentage of Respondents	FY 2016	FY 2019
To a fully sufficient degree	15.1%	9.6%
To a somewhat sufficient degree	42.3%	35.2%
To a somewhat insufficient degree	23.3%	31.7%
To a very insufficient degree	13.7%	19.2%
Don't know	5.6%	4.4%

\*Significantly different between FY2016 and FY2019

To what extent do you agree with the following statements about the World Bank Group's work in Nigeria?

(1-Strongly disagree, 10-Strongly agree)

	FY 2016			FY 2019		
	N	Mean	SD	N	Mean	SD
Overall the World Bank Group currently plays a relevant role in development in Nigeria	462	6.45	2.11	455	6.39	2.21
The World Bank Group's work is aligned with what I consider the development priorities for Nigeria	448	6.16	2.13	452	6.38	2.13

To what extent is the World Bank Group an effective development partner in Nigeria, in terms of each of the following?

(1-To no degree at all, 10-To a very significant degree)

	FY 2016			FY 2019		
	N	Mean	SD	N	Mean	SD
Responsiveness to needs	447	5.81	2.09	452	5.88	2.19
Flexibility (in terms of the institution's products and services)	424	5.59	1.90	442	5.79	1.96
Flexibility (in terms of changing country circumstances)	428	5.76	1.97	440	5.64	1.99
Being inclusive	430	5.94	1.91	443	5.99	2.09
Openness (sharing data and other information)	438	6.23	2.19	443	6.21	2.13
Collaboration with the Government*	451	7.09	2.01	456	6.70	1.94
The speed in which it gets things accomplished on the ground	439	6.06	2.01	450	5.89	2.04
Helping to bring discipline/effective supervision to implementation of investment projects <sup>1</sup>				452	6.16	2.07
Collaboration with civil society	438	6.03	2.22	447	5.78	2.04
Staff accessibility	409	5.43	2.37	440	5.21	2.40
Collaboration with other donors and development partners	428	6.38	2.08	429	6.20	2.02
Collaboration with the private sector	413	5.98	2.16	428	5.82	2.12
Straightforwardness and honesty	425	6.85	2.16	448	6.67	2.02
Treating clients and stakeholders in Nigeria with respect	425	6.51	2.09	436	6.55	2.03
Being a long-term partner	446	7.35	2.06	452	7.24	1.96

\*Significantly different between FY2016 and FY2019

<sup>1</sup> Only FY 2019 questionnaire had this response option.



### C. World Bank Group's Effectiveness and Results

How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Nigeria? (1-Not effective at all, 10-Very effective)

	FY 2016			FY 2019		
	N	Mean	SD	N	Mean	SD
Social protection*	359	5.80	2.45	357	5.30	2.30
Gender equity	349	6.05	2.23	399	5.80	2.03
Private sector development*	380	6.00	2.21	409	5.65	2.04
Education	414	6.55	2.33	446	6.34	2.02
Public sector governance/reform	389	6.49	2.14	433	6.26	2.03
Global/regional integration*	358	6.10	2.19	402	6.39	1.88
Food security	409	6.26	2.34	437	6.19	1.96
Urban development*	406	6.39	2.15	434	6.11	2.04
Energy*	382	5.94	2.45	413	5.50	2.15
Water and sanitation*	401	6.51	2.30	437	6.15	2.09
Pollution <sup>i</sup>				399	5.53	2.19
Job creation/employment*	411	6.08	2.35	437	5.57	2.25
Health*	431	7.09	2.11	443	6.31	2.19
Financial markets*	370	6.36	2.17	398	5.79	2.13
Transport	378	5.83	2.40	432	5.68	2.13
Agriculture and rural development <sup>ii</sup>	444	6.60	2.15	440	6.35	2.02
Trade and exports*	364	6.22	2.01	386	5.90	2.00
Natural resource management*	361	6.16	2.34	384	5.57	2.19
Climate change	387	6.35	2.26	390	6.10	2.05
Poverty reduction*	424	6.63	2.29	443	5.87	2.17
Anti-corruption	372	5.53	2.57	404	5.46	2.34
Economic growth*	408	6.76	2.04	444	6.12	2.12
Disaster risk management <sup>iii</sup>	381	6.42	2.23	411	5.90	2.18
Equality of opportunity	372	6.10	2.34	409	6.17	2.14
Disease <sup>iv</sup>	392	6.76	2.22	443	6.52	2.21
Information and communications technology	374	6.13	2.10	409	6.09	2.00
Support in the conflict-affected North East region <sup>i</sup>				418	6.64	2.18

\*Significantly different between FY2016 and FY2019

<sup>i</sup> Only FY 2019 questionnaire had this response option

<sup>ii</sup> In FY 2016, there were two categories related to agriculture and rural development: "Rural development" and "Agricultural development." A mean score of responses to these two categories was calculated and included in a separate variable that then was compared to FY 2019 "Agriculture, irrigation, and rural development" category.

<sup>iii</sup> In FY 2016, the category was "Disaster management"

<sup>iv</sup> In FY 2016, the category was "Communicable/non-communicable diseases"

	FY 2016			FY 2019		
	N	Mean	SD	N	Mean	SD
To what extent does the World Bank Group's work help to achieve development results in Nigeria?	466	6.67	1.86	437	6.79	1.85

(1-To no degree at all, 10-To a very significant degree)

**C. World Bank Group's Effectiveness and Results (continued)****To what extent do you agree with the following statements about the World Bank Group in Nigeria?***(1-Strongly disagree, 10-Strongly agree)*

	FY 2016			FY 2019		
	N	Mean	SD	N	Mean	SD
The World Bank Group's financial instruments meet the needs of Nigeria	453	6.05	2.04	449	5.80	2.11
The World Bank Group meets Nigeria's needs for knowledge services	444	6.19	1.98	451	6.04	2.04

**D. The World Bank Group's Knowledge Work and Activities****How frequently do you consult World Bank Group's knowledge work and activities in the work you do?**

Percentage of Respondents	FY 2016	FY 2019
Weekly	3.5%	1.5%
Monthly	8.4%	9.9%
A few times a year	28.0%	33.5%
Rarely	37.2%	32.2%
Never	22.9%	22.9%

**In Nigeria, to what extent do you believe that the World Bank Group's knowledge work and activities:***(1-To no degree at all, 10-To a very significant degree)*

	FY 2016			FY 2019		
	N	Mean	SD	N	Mean	SD
Are timely	413	6.03	1.97	440	5.79	2.14
Include appropriate level of stakeholder involvement during preparation	411	5.97	1.97	427	5.78	2.03
Lead to practical solutions	408	5.98	1.90	448	6.01	2.04
Are source of relevant information on global good practices	426	6.45	2.02	440	6.49	1.90
Are adequately disseminated*	400	6.02	2.01	438	5.73	2.15
Are translated enough into local language	387	5.30	2.39	421	5.28	2.44
Are adaptable to Nigeria's specific development challenges and country circumstances	416	5.97	2.11	448	5.99	2.19

*\*Significantly different between FY2016 and FY2019*

	FY 2016			FY 2019		
	N	Mean	SD	N	Mean	SD
Overall, how significant a contribution do you believe the World Bank Group's knowledge work and activities make to development results in your country?	460	6.68	1.86	453	6.56	1.86
Overall, how would you rate the technical quality of the World Bank Group's knowledge work and activities?*	452	7.03	1.81	444	6.77	1.80

*(1-Not significant at all, 10-Very significant; 1-Very low technical quality, 10-Very high technical quality) \*Significantly different between FY2016 and FY2019*



**E. Working with the World Bank Group**

To what extent do you agree/disagree with the following statements? (1-Strongly disagree, 10-Strongly agree)

	FY 2016			FY 2019		
	N	Mean	SD	N	Mean	SD
The World Bank Group disburses funds promptly*	406	6.28	2.38	421	5.76	2.30
The World Bank Group effectively monitors and evaluates the projects and programs it supports*	438	6.58	2.21	451	6.28	2.08
The World Bank Group's approvals and reviews are done in a timely fashion	405	6.22	2.13	424	5.98	2.16
The World Bank Group's Environmental and Social Framework requirements are reasonable* <sup>i</sup>	387	6.57	1.98	420	6.21	1.96
The World Bank Group's conditions on its lending are reasonable*	401	6.30	2.14	415	5.87	2.20
The World Bank Group takes decisions quickly in Nigeria*	400	5.98	2.22	416	5.66	2.18
Working with the World Bank Group increases Nigeria's institutional capacity	413	6.57	2.18	448	6.42	2.02
Where country systems are adequate, the World Bank Group makes appropriate use of them*	399	6.65	2.06	417	6.08	2.32

\*Significantly different between FY2016 and FY2019

<sup>i</sup> In FY 2016, the category was "The World Bank Group's 'Safeguard Policy' requirements are reasonable".



## Appendix F: Indicator Questions as a Function of Exposure to the World Bank Group

Indicator Question	Currently, do you professionally collaborate/work with the World Bank Group in your country?		Which of the following describes most of your exposure to the World Bank Group in Nigeria? (Choose no more than TWO)									
	Not collaborating with the WBG	Collaborating with the WBG	Observer		Use WBG reports/data		Engage in WBG activities		Collaborate		Use WBG website	
			No Mean	Yes Mean	No Mean	Yes Mean	No Mean	Yes Mean	No Mean	Yes Mean	No Mean	Yes Mean
To what extent do you trust The World Bank Group to do what is right?	7.29	7.26	7.02	7.39	7.47	6.75	7.20	7.40	7.23	7.35	7.37	6.99
Overall, please rate your impression of the World Bank Group's effectiveness in Nigeria.	6.66	7.10	6.85	6.72	6.79	6.72	6.60	7.33	6.78	6.72	6.87	6.55
Overall the World Bank Group currently plays a relevant role in development in Nigeria	6.35	6.47	6.53	6.28	6.37	6.38	6.26	6.76	6.36	6.44	6.45	6.20
The World Bank Group's work is aligned with what I consider the development priorities for Nigeria	6.27	6.60	6.28	6.33	6.29	6.35	6.25	6.50	6.35	6.05	6.42	6.06
Responsiveness to needs	5.81	5.91	5.84	5.83	6.01	5.46	5.70	6.30	5.84	5.82	5.94	5.60
Flexibility (in terms of the institution's products and services)	5.67	5.99	5.64	5.80	5.90	5.39	5.59	6.26	5.77	5.55	5.81	5.59
Flexibility (in terms of changing country circumstances)	5.52	5.86	5.60	5.56	5.69	5.34	5.38	6.26	5.59	5.50	5.67	5.37
Being inclusive	5.85	6.30	5.83	6.00	6.03	5.73	5.83	6.30	5.91	6.05	6.07	5.66
Openness (sharing data and other information)	6.12	6.29	6.30	6.11	6.25	6.04	6.02	6.77	6.19	6.16	6.27	6.00
Collaboration with the Government	6.62	6.85	6.67	6.66	6.75	6.47	6.62	6.83	6.65	6.75	6.72	6.53
The speed in which it gets things accomplished on the ground	5.78	6.18	5.80	5.92	5.93	5.74	5.72	6.39	5.93	5.59	5.96	5.68
Helping to bring discipline/effective supervision to implementation of investment projects	6.08	6.33	6.01	6.24	6.22	6.01	6.05	6.49	6.16	6.12	6.27	5.89
Collaboration with civil society	5.69	5.92	5.66	5.75	5.81	5.52	5.58	6.18	5.74	5.61	5.77	5.59
Staff accessibility	5.13	5.18	5.23	5.14	5.14	5.24	4.99	5.86	5.21	4.97	5.34	4.82
Collaboration with other donors and development partners	6.14	6.17	6.41	6.03	6.13	6.26	6.02	6.72	6.14	6.37	6.23	6.05
Collaboration with the private sector	5.70	6.05	5.55	5.97	5.92	5.57	5.71	6.16	5.82	5.73	5.97	5.48
Straightforwardness and honesty	6.54	6.75	6.56	6.65	6.70	6.42	6.55	6.84	6.64	6.48	6.66	6.52
Treating clients and stakeholders in Nigeria with respect	6.43	6.71	6.39	6.58	6.56	6.38	6.43	6.74	6.47	6.72	6.65	6.19
Being a long-term partner	7.11	7.61	7.23	7.26	7.32	7.09	7.25	7.25	7.26	7.19	7.22	7.31
To what extent does the World Bank Group's work help to achieve development results in Nigeria?	6.69	7.10	6.78	6.79	6.80	6.76	6.76	6.87	6.78	6.82	6.85	6.66
To what extent does the World Bank Group influence the development agenda in Nigeria?	6.40	6.84	6.52	6.55	6.59	6.43	6.52	6.61	6.53	6.61	6.55	6.51
The World Bank Group's financial instruments meet the needs of Nigeria	5.72	6.08	5.86	5.81	5.90	5.68	5.71	6.22	5.79	6.06	5.79	5.92
The World Bank Group meets Nigeria's needs for knowledge services	5.91	6.39	6.06	6.06	6.08	6.01	6.03	6.16	6.07	5.98	5.97	6.25
The World Bank Group's knowledge work and activities are adaptable to Nigeria's specific development challenges and country circumstances	5.81	6.56	5.84	6.07	6.09	5.76	5.90	6.27	6.00	5.88	6.05	5.84
Overall, how significant a contribution do you believe the World Bank Group's knowledge work and activities make to development results in your country?	6.49	6.92	6.54	6.58	6.63	6.44	6.53	6.70	6.59	6.41	6.54	6.62
Overall, how would you rate the technical quality of the World Bank Group's knowledge work and activities?	6.64	7.23	6.74	6.75	6.75	6.74	6.69	6.95	6.79	6.48	6.68	6.88
The World Bank Group takes decisions quickly in Nigeria	5.55	5.88	5.49	5.73	5.78	5.36	5.43	6.32	5.64	5.64	5.76	5.37
Where country systems are adequate, the World Bank Group makes appropriate use of them	5.88	6.70	6.00	6.08	6.18	5.76	5.86	6.68	6.06	6.00	6.15	5.80

Yellow highlight indicates significant difference between Yes and No means.

## Appendix G: Nigeria FY19 COS Questionnaire



### **World Bank Group Country Survey FY 2019 – Nigeria**

The World Bank Group is interested in gauging the views of clients and partners who are either involved in development in Nigeria or who observe activities related to social and economic development. The following survey will give the World Bank Group's team that works in Nigeria, greater insight into how the Bank's work is perceived. This is one tool the World Bank Group uses to assess the views of its stakeholders, and to develop more effective strategies that support development in Nigeria.

A local independent firm has been hired to oversee the logistics of this survey. This ensures anonymity and confidentiality. We hope you'll be candid.

Finally, the survey relates to the World Bank Group's work. The World Bank Group consists of IBRD, IDA, IFC, MIGA, and ICSID. When responding to the survey, please consider the area of the World Bank Group with which you are most familiar.

**To complete the survey, please circle/check the response that most accurately reflects your opinion. If you prefer not to answer a question, please leave it blank. If you feel that you do not have an adequate amount of information on a subject, please check "Don't know".**

**PLEASE NOTE: IN SOME CASES THE SURVEY WILL ASK FOR A SPECIFIC NUMBER OF RESPONSES. PLEASE DO NOT CHOOSE ANY MORE THAN REQUESTED. IF MORE RESPONSES ARE CHOSEN, DATA CANNOT BE INCLUDED IN ANALYSIS.**

## SECTION A: GENERAL ISSUES FACING NIGERIA

<b>A1. When you think about the future in Nigeria, are you ... ?</b>	
1	Very pessimistic
2	Somewhat pessimistic
3	Somewhat optimistic
4	Very optimistic
5	Not sure

<b>A2. Do you think that economic opportunity for citizens in Nigeria is ... ?</b>	
1	Increasing
2	Decreasing
3	Staying about the same

<b>A3. Listed below are a number of development priorities in Nigeria.</b>			
<b>Please identify which of the following you consider the most important development priorities in Nigeria. (Choose no more than THREE)</b>			
1	Pollution	15	Disaster risk management
2	Job creation/employment	16	Equality of opportunity (i.e., social inclusion)
3	Health	17	Disease (e.g., HIV/AIDS, Ebola, Lassa Fever)
4	Financial markets	18	Information and communications technology
5	Social protection (e.g., pensions, targeted social assistance)	19	Transport (e.g., roads, bridges, transportation)
6	Gender equity (closing the gap between women and men, and boys and girls)	20	Agriculture and rural development
7	Private sector development	21	Trade and exports
8	Education	22	Crime and violence
9	Public sector governance/reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform)	23	Natural resource management (e.g., oil, gas, mining)
10	Global/regional integration	24	Climate change (e.g., mitigation, adaptation)
11	Food security	25	Poverty reduction
12	Urban development	26	Anti-corruption
13	Energy	27	Judiciary reform
14	Water and sanitation	28	Economic growth

## SECTION A: GENERAL ISSUES

<b>A4. Poverty reduction is a broad term that encompasses work in many different areas.</b>			
<b>Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Nigeria? (Choose no more than THREE)</b>			
1	Social protection (e.g., pensions, targeted social assistance)	15	Public sector governance/reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform)
2	Agriculture and rural development	16	Gender equity (closing the gap between women and men, and boys and girls)
3	Trade and exports	17	Private sector development
4	Crime and violence	18	Education
5	Climate change (e.g., mitigation, adaptation)	19	Global/regional integration
6	Transport (e.g., roads, bridges, transportation)	20	Food security
7	Energy	21	Urban development
8	Economic growth	22	Water and sanitation
9	Disaster risk management	23	Pollution
10	Equality of opportunity (i.e., social inclusion)	24	Job creation/employment
11	Disease (e.g., HIV/AIDS, Ebola, Lassa Fever)	25	Health
12	Information and communications technology	26	Financial markets
13	Anti-corruption	27	Natural resource management (e.g., oil, gas, mining)
14	Judiciary reform		

<b>A5. When economic and/or social reform efforts fail or are slow to take place in Nigeria, which of the following would you attribute this to? (Choose no more than TWO)</b>	
1	Inadequate World Bank Group's communication on reform
2	Inadequate level of donor coordination
3	Poor coordination within the government
4	Political pressures and obstacles
5	Corruption
6	Inadequate level of private sector participation
7	Inadequate level of citizen/civil society participation
8	Reforms are not well thought out in light of country challenges
9	Inadequate level of government accountability
10	Inadequate level of capacity in the government
11	Private sector involvement and/or influence
12	Other (please specify): _____

## SECTION A: GENERAL ISSUES

A6. To what extent do you trust each of the following groups to do what is right?													
		To no degree at all					To a very significant degree					Don't know	
		1	2	3	4	5	6	7	8	9	10		
1	The national/federal government	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
2	State governments	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
3	Bilateral organizations (e.g., DFID, JICA, GIZ, USAID)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
4	The World Bank Group	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
5	The International Monetary Fund	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
6	UN	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
7	Regional development banks	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
8	Nigeria's Central Bank	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
9	International private sector	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
10	Domestic private sector	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
11	International civil society (e.g., NGOs, CBOs)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
12	Domestic civil society (e.g., NGOs, CBOs)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
13	Faith-based institutions	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
14	Domestic traditional media and their web presence (e.g., newspapers, TV stations, radio)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
15	International media and their web presence	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
16	Web based media (i.e., blogs, social media, other web-based news and information sources)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	

A7. Please describe the direction Nigeria is moving in, when considering ... ?						
		Getting much worse	Getting somewhat worse	Staying the same	Getting somewhat better	Getting much better
1	Human development (e.g., health, education, and social protection)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
2	Equal opportunity for girls and boys, men and women	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
3	Growing Nigeria's economy in a way that leads to jobs and employment	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
4	The gap between the rich and the poor	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
5	Making government more effective	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
6	Anti-corruption	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
7	Attracting new sources of foreign investment	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

## SECTION A: GENERAL ISSUES

**A8. Listed below are global challenges. Which do you think have the most serious impact on Nigeria? (Choose no more than TWO)**

1	Terrorism	6	Environmental degradation
2	Migrants and refugees	7	Fragility in Nigeria or neighboring countries
3	Jobs/employment	8	Technology based disruption
4	Trade constraints	9	Geo political uncertainty
5	Climate change	10	The gap between the rich and the poor

**A9. When thinking about development efforts in Nigeria, do you think that civil society (e.g., NGOs, CBOs) should ... ?**

1	Engage significantly less
2	Engage somewhat less
3	Engage somewhat more
4	Engage significantly more
5	Engage at the same level it does currently
6	Don't know

**A10. To what extent do you trust domestic private sector to engage in public service delivery in Nigeria?**

1	To a very low degree
2	To a somewhat low degree
3	To a somewhat high degree
4	To a very high degree
5	Don't know

**A11. To what extent do you trust international private sector to engage in public service delivery in Nigeria?**

1	To a very low degree
2	To a somewhat low degree
3	To a somewhat high degree
4	To a very high degree
5	Don't know

## SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

<b>B1. How familiar are you with the work of the World Bank Group in Nigeria?</b>									
1	2	3	4	5	6	7	8	9	10
Not familiar at all								Extremely familiar	

<b>B2. Overall, please rate your impression of the World Bank Group's effectiveness in Nigeria.</b>										
1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
Not effective at all								Very effective		Don't know

<b>B3. To what extent do you believe the World Bank Group's staff is well prepared (e.g., skills and knowledge) to help Nigeria solve its most complicated development challenges?</b>										
1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
To no degree at all								To a very significant degree		Don't know

<b>B4. When thinking about how the World Bank Group can have the most impact on development results in Nigeria, in which sectors do you believe the World Bank Group should focus most of its resources (financial and knowledge services) in Nigeria? (Choose no more than THREE)</b>			
1	Private sector development	15	Trade and exports
2	Education	16	Crime and violence
3	Public sector governance/reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform)	17	Natural resource management (e.g., oil, gas, mining)
4	Global/regional integration	18	Climate change (e.g., mitigation, adaptation)
5	Food security	19	Poverty reduction
6	Urban development	20	Anti-corruption
7	Energy	21	Judiciary reform
8	Water and sanitation	22	Economic growth
9	Pollution	23	Disaster risk management
10	Job creation/employment	24	Equality of opportunity (i.e., social inclusion)
11	Health	25	Disease (e.g., HIV/AIDS, Ebola, Lassa Fever)
12	Financial markets	26	Information and communications technology
13	Social protection (e.g., pensions, targeted social assistance)	27	Transport (e.g., roads, bridges, transportation)
14	Gender equity (closing the gap between women and men, and boys and girls)	28	Agriculture and rural development



## SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

<b>B5. When thinking about the World Bank Group's role, which activity do you believe is of greatest VALUE and which activity is of second greatest value in Nigeria?</b>			
		<b>Greatest Value (Choose only ONE)</b>	<b>Second Greatest Value (Choose only ONE)</b>
1	Bringing together different groups of stakeholders	<input type="checkbox"/>	<input type="checkbox"/>
2	Capacity development related to World Bank Group supported projects	<input type="checkbox"/>	<input type="checkbox"/>
3	Technical assistance	<input type="checkbox"/>	<input type="checkbox"/>
4	Policy advice, studies, analyses	<input type="checkbox"/>	<input type="checkbox"/>
5	Financial resources	<input type="checkbox"/>	<input type="checkbox"/>
6	Data and statistics	<input type="checkbox"/>	<input type="checkbox"/>
7	Promoting knowledge sharing	<input type="checkbox"/>	<input type="checkbox"/>
8	Implementation support	<input type="checkbox"/>	<input type="checkbox"/>
9	Mobilizing third party financial resources	<input type="checkbox"/>	<input type="checkbox"/>
10	Donor coordination	<input type="checkbox"/>	<input type="checkbox"/>
11	Other (please specify): _____	<input type="checkbox"/>	<input type="checkbox"/>

<b>B6. Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in Nigeria? (Choose no more than TWO)</b>	
1	Inadequate communication of results (i.e., impact of interventions) to key stakeholders
2	Not enough public disclosure of its work
3	World Bank Group's processes too slow and complex
4	Not collaborating enough with civil society (e.g., NGOs, CBOs)
5	Inadequate World Bank Group's staffing in Nigeria
6	Not willing to honestly criticize policies and reform efforts in the country
7	Staff too inaccessible
8	Not collaborating enough with private sector
9	Not collaborating enough with partners such as bilaterals, multilaterals, trust funds, UN
10	Not aligned with country priorities
11	Not adequately sensitive to political/social realities in Nigeria
12	Too influenced by developed countries
13	Not adequately flexible
14	Not sufficiently focused on sustainable results
15	Arrogant in its approach
16	Other (please specify): _____
17	Don't know

## SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

**B7. To what extent do you believe that the World Bank Group's work and support help the poorest in Nigeria? (Select only ONE response)**

1	To a fully sufficient degree
2	To a somewhat sufficient degree
3	To a somewhat insufficient degree
4	To a very insufficient degree
5	Don't know

**B8. From your perspective, which of the following best describes the World Bank Group's current emphasis on investing in human capital (e.g., education, health, social protection)?**

1	Increased its emphasis recently
2	Decreased its emphasis recently
3	Emphasis has remained pretty consistent over time
4	Don't know

**B9. In addition to the regular relations with the national government, which TWO of the following groups should the World Bank Group collaborate with more in your country? (Choose no more than TWO)**

1	State governments	8	Media
2	Local governments	9	Academia/think tanks/research institutes
3	NGOs/Community Based Organizations	10	Parliament
4	Beneficiaries	11	Foundations
5	Youth/university groups	12	Other (please specify): _____
6	Private sector		
7	Donor community	13	Don't know

**To what extent do you agree with the following statements about the World Bank Group's work in Nigeria?**

		Strongly disagree										Strongly agree	Don't know
<b>B10</b>	Overall the World Bank Group currently plays a relevant role in development in Nigeria	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
<b>B11</b>	The World Bank Group's work is aligned with what I consider the development priorities for Nigeria	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	

## SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

**To what extent is the World Bank Group an effective development partner in Nigeria, in terms of each of the following?**

		To no degree at all					To a very significant degree					Don't know
		1	2	3	4	5	6	7	8	9	10	
<b>B12</b>	Responsiveness to needs											<input type="checkbox"/>
<b>B13</b>	Flexibility (in terms of the institution's products and services)											<input type="checkbox"/>
<b>B14</b>	Flexibility (in terms of changing country circumstances)											<input type="checkbox"/>
<b>B15</b>	Being inclusive											<input type="checkbox"/>
<b>B16</b>	Openness (sharing data and other information)											<input type="checkbox"/>
<b>B17</b>	Collaboration with the Government											<input type="checkbox"/>
<b>B18</b>	The speed in which it gets things accomplished on the ground											<input type="checkbox"/>
<b>B19</b>	Helping to bring discipline/effective supervision to implementation of investment projects											<input type="checkbox"/>
<b>B20</b>	Collaboration with civil society											<input type="checkbox"/>
<b>B21</b>	Staff accessibility											<input type="checkbox"/>
<b>B22</b>	Collaboration with other donors and development partners											<input type="checkbox"/>
<b>B23</b>	Collaboration with the private sector											<input type="checkbox"/>
<b>B24</b>	Straightforwardness and honesty											<input type="checkbox"/>
<b>B25</b>	Treating clients and stakeholders in Nigeria with respect											<input type="checkbox"/>
<b>B26</b>	Being a long-term partner											<input type="checkbox"/>

**SECTION C: WORLD BANK GROUP'S EFFECTIVENESS AND RESULTS**

**C1. How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Nigeria?** *(If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know")*

		Not effective at all										Very effective	Don't know
1	Social protection (e.g., pensions, targeted social assistance)	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
2	Gender equity (closing the gap between women and men, and boys and girls)	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
3	Private sector development	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
4	Education	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
5	Public sector governance/reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform)	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
6	Global/regional integration	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
7	Food security	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
8	Urban development	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
9	Energy	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
10	Water and sanitation	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
11	Pollution	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
12	Job creation/employment	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
13	Health	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
14	Financial markets	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
15	Transport (e.g., roads, bridges, transportation)	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
16	Agriculture and rural development	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
17	Trade and exports	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
18	Natural resource management (e.g., oil, gas, mining)	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
19	Climate change (e.g., mitigation, adaptation)	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
20	Poverty reduction	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
21	Anti-corruption	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
22	Economic growth	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
23	Disaster risk management	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
24	Equality of opportunity (i.e., social inclusion)	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
25	Disease (e.g., HIV/AIDS, Ebola, Lassa Fever)	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
26	Information and communications technology	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
27	Support in the conflict-affected North East region	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>

**C2. To what extent does the World Bank Group's work help to achieve development results in Nigeria?**

1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
To no degree at all									To a very significant degree	Don't know

## SECTION C: WORLD BANK GROUP'S EFFECTIVENESS AND RESULTS

<b>C3. To what extent does the World Bank Group influence the development agenda in Nigeria?</b>												
1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>		
To no degree at all									To a very significant degree		Don't know	

<b>To what extent do you agree with the following statements about the World Bank Group in Nigeria?</b>																				
										Strongly disagree		Strongly agree		Don't know						
<b>C4</b>	The World Bank Group's financial instruments (i.e., investment lending, Development Policy Loan, Trust Funds, Program-for-Results, etc.) meet the needs of Nigeria									1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
<b>C5</b>	The World Bank Group meets Nigeria's needs for knowledge services (e.g., research, analysis, data, technical assistance)									1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>

<b>C6. As part of IDA18, the World Bank Group has expanded (or developed) a number of financial instruments to respond to challenges in IDA countries. These include the Crisis Response Window (CRW), Pandemic Emergency Finance Facility (PEF), Catastrophe Deferred Draw Down Option (CAT-DDO), and the Private Sector Window (PSW). In general, how familiar are you with these new or expanded financial instruments in Nigeria? (Select only ONE response)</b>	
1	Very familiar
2	Somewhat familiar
3	Somewhat unfamiliar
4	Very unfamiliar
5	Don't know

<b>How effectively does the World Bank Group support Nigeria's efforts ... ?</b>																				
										Not effectively at all		Very effectively		Don't know						
<b>C7</b>	To build stronger domestic resource mobilization systems in the Government (e.g., tax collection)									1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
<b>C8</b>	To develop better and stronger data collection/analytics systems within the Government									1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
<b>C9</b>	To strengthen the country's crisis preparedness									1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
<b>C10</b>	To identify and monitor risks									1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>

<b>C11. How effectively does the World Bank Group's SCD and CPF activities support Nigeria's efforts to manage crisis related risks? [Please only respond if you are familiar with the WBG's Systematic Country Diagnosis (SCD) and Country Partnership Framework (CPF)]</b>												
1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>		
Not effectively at all									Very effectively		Don't know	

## SECTION D: THE WORLD BANK GROUP'S KNOWLEDGE WORK AND ACTIVITIES (i.e., ANALYSIS, STUDIES, RESEARCH, DATA, REPORTS, CONFERENCES)

D1. How frequently do you consult World Bank Group's knowledge work and activities in the work you do?	
1	Weekly
2	Monthly
3	A few times a year
4	Rarely
5	Never

In Nigeria, to what extent do you believe that the World Bank Group's knowledge work and activities:												
		To no degree at all					To a very significant degree					Don't know
D2	Are timely	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
D3	Include appropriate level of stakeholder involvement during preparation	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
D4	Lead to practical solutions	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
D5	Are source of relevant information on global good practices	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
D6	Are adequately disseminated	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
D7	Are translated enough into local language	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
D8	Are adaptable to Nigeria's specific development challenges and country circumstances	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>

D9. Overall, how significant a contribution do you believe the World Bank Group's knowledge work and activities make to development results in your country?												
1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>		
Not significant at all								Very significant		Don't know		

D10. Overall, how would you rate the technical quality of the World Bank Group's knowledge work and activities?												
1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>		
Very low technical quality								Very high technical quality		Don't know		

## SECTION E: WORKING WITH THE WORLD BANK GROUP

To what extent do you agree/disagree with the following statements?													
		Strongly disagree										Strongly agree	Don't know
		1	2	3	4	5	6	7	8	9	10		
<b>E1</b>	The World Bank Group disburses funds promptly											<input type="checkbox"/>	
<b>E2</b>	The World Bank Group effectively monitors and evaluates the projects and programs it supports											<input type="checkbox"/>	
<b>E3</b>	The World Bank Group's approvals and reviews are done in a timely fashion											<input type="checkbox"/>	
<b>E4</b>	The World Bank Group's Environmental and Social Framework requirements are reasonable											<input type="checkbox"/>	
<b>E5</b>	The World Bank Group's conditions on its lending are reasonable											<input type="checkbox"/>	
<b>E6</b>	The World Bank Group takes decisions quickly in Nigeria											<input type="checkbox"/>	
<b>E7</b>	Working with the World Bank Group increases Nigeria's institutional capacity											<input type="checkbox"/>	
<b>E8</b>	Where country systems (e.g., procurement, financial management, etc.) are adequate, the World Bank Group makes appropriate use of them											<input type="checkbox"/>	

E9. To what extent do you believe that the donor community is doing enough to support the government's efforts related to internally displaced persons in Nigeria?											
1	2	3	4	5	6	7	8	9	10		
										<input type="checkbox"/>	
To no degree at all									To a very significant degree	Don't know	

E10. In which of the following areas do you believe the World Bank Group should provide most of its resources when it comes to providing support to internally displaced persons in Nigeria? (Choose no more than TWO)	
1	Macro issues (fiscal accounts, balance of payments, etc.)
2	Infrastructure
3	Health
4	Business development
5	Education
6	Supporting poor and marginalized local communities
7	Jobs
8	Social cohesion
9	Public services
10	Other (please specify): _____
11	Don't know

## SECTION F: THE FUTURE ROLE OF THE WORLD BANK GROUP IN NIGERIA

**F1. Which of the following SHOULD the World Bank Group do to make itself of greater value in Nigeria? (Choose no more than TWO)**

1	Engage more effectively with private sector
2	Engage more effectively with civil society (e.g., NGOs, CBOs)
3	Increase the level of capacity development in the country
4	Engage more directly with beneficiaries
5	Improve the quality of its experts as related to Nigeria's specific challenges
6	Offer more innovative knowledge services
7	Collaborate more effectively with Government clients (e.g., national, state, local)
8	Work faster
9	Reduce the complexity of obtaining World Bank Group financing
10	Help to bring discipline/effective supervision to implementation of World Bank Group projects
11	Engage more effectively with partners such as bilaterals, multilaterals, trust funds, UN
12	Offer more innovative financial products
13	Ensure greater selectivity in its work
14	Provide more adequate data/knowledge/statistics/figures on Nigeria's economy
15	Other (please specify): _____

**F2. When considering the combination of services that the World Bank Group offers in Nigeria, and taking into account its limited level of resources, which ONE of the following do you believe the World Bank Group should offer more of in Nigeria? (Select only ONE response)**

1	Financial services
2	Knowledge products
3	Convening services
4	None of the above
5	The combination is appropriate for Nigeria
6	Don't know



## SECTION G: COMMUNICATION AND INFORMATION SHARING

<b>G1. How frequently do you interact with the World Bank Group now in Nigeria?</b>	
1	Never
2	Less than once a year
3	Once a year to a few times a year
4	Less than once a month
5	At least once a month
6	At least once a week

<b>G2. How do you get most of your information about economic and social development issues in Nigeria? (Choose no more than TWO)</b>			
1	Local radio	6	Internet
2	International radio	7	Periodicals
3	Social media (e.g., blogs, Facebook, Twitter, YouTube, Flickr)	8	International television
4	International newspapers	9	Local newspapers
5	Local television	10	Other (please specify): _____

<b>G3. How would you prefer to receive information from the World Bank Group? (Choose no more than TWO)</b>			
1	World Bank Group's publications and other written materials	4	Direct contact with World Bank Group (i.e., face to face meetings/discussions)
2	e-Newsletters	5	World Bank Group's website
3	World Bank Group's seminars/workshops/conferences	6	Social media (e.g., blogs, Facebook, Twitter, YouTube, Flickr)

<b>G4. Which Internet connection do you use primarily when visiting a World Bank Group website?</b>	
1	High speed/WiFi
2	Dial-up

<b>G5. Over the past SIX MONTHS, on average how often did you do any of the following related to the World Bank Group (WBG)?</b>		Every few days	Every few weeks	Every few months	Not at all
1	Read, viewed or heard a story about the WBG in local media (newspaper, magazine, TV, radio)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
2	Read, viewed or heard a story about the WBG in global media (newspaper, magazine, TV, radio)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
3	Interacted with the WBG on Social Media (e.g. read a post or tweet, liked, commented, shared, retweeted)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
4	Visited a WBG website (e.g. read a blog, used data)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
5	Attended an event/conference hosted by the WBG	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
6	Watched a webinar or online event hosted by the WBG	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
7	Read some or all of a WBG research paper or publication	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
8	Met professionally with WBG staff	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
9	Read a WBG e-newsletter	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

## SECTION H: BACKGROUND INFORMATION

<b>H1. Which of the following best describes your current affiliation? (Select only ONE response)</b>			
1	Office of the President, Prime Minister	12	Private Foundation
2	Office of Minister	13	NGO/Community Based Organization
3	Government Service at State level	14	Media (press, radio, TV, web, etc.)
4	Office of Parliamentarian	15	Independent Government Institution (i.e., Regulatory Agency, Central Bank/oversight institution)
5	Employee of a Ministry, Ministerial Department or Implementation Agency	16	Trade Union
6	Project Management Unit (PMU) overseeing implementation of project/ Consultant/Contractor working on World Bank Group supported project/program	17	Faith-Based Group
7	Local Government Office or Staff	18	Youth Group
8	Bilateral Agency	19	Academia/Research Institute/Think Tank
9	Multilateral Agency	20	Judiciary Branch
10	Private Sector Organization	21	Other (please specify): _____
11	Financial Sector/Private Bank		

<b>H2. Please identify the primary specialization of your work. (Select only ONE response)</b>			
1	Water	12	Gender
2	Social protection and labor	13	Transport and ICT
3	Fragility, conflict and violence	14	Urban, rural, and social development
4	Environment and natural resources	15	Governance
5	Public-private partnerships	16	Poverty
6	Education	17	Jobs
7	Health, nutrition, and population	18	Agriculture
8	Energy and extractives	19	Climate change
9	Macroeconomics and fiscal management	20	Generalist (specialized in multiple sectors)
10	Trade and competitiveness	21	Other (please specify): _____
11	Finance and markets		

<b>H3. Currently, do you professionally collaborate/work with the World Bank Group (IBRD/IDA, IFC, MIGA, ICSID) in your country?</b>	
1	Yes
2	No

<b>H4. If yes, which of the following agencies of the World Bank Group do you primarily collaborate/ work with in Nigeria? (Select only ONE response)</b>	
1	The World Bank (IBRD/IDA)
2	The International Finance Corporation (IFC)
3	The Multilateral Investment Guarantee Agency (MIGA)
4	International Centre for Settlement of Investment Disputes (ICSID)

**SECTION H: BACKGROUND INFORMATION**

<b>H5. Do your projects involve both the World Bank and the IFC?</b>	
1	Yes
2	No

<b>H6. Which of the following describes most of your exposure to the World Bank Group in Nigeria? (Choose no more than TWO)</b>	
1	Observer (i.e., follow in media, discuss in informal conversations, etc.)
2	Use World Bank Group reports/data
3	Engage in World Bank Group related/sponsored events/activities
4	Collaborate as part of my professional duties
5	Use World Bank Group website for information, data, research, etc.

<b>H7. What's your gender?</b>	
1	Female
2	Male

<b>H8. What's your age?</b>	
1	25 and under
2	26-35
3	36-45
4	46-55
5	56 and above

<b>H9. Which best represents your geographic location?</b>	
1	North East
2	North West
3	North Central
4	South East
5	South West
6	South South

**Thank you for completing the survey!**