



## **World Bank Group Country Survey FY 2021 – Afghanistan**

The World Bank Group is interested in gauging the views of clients and partners who are either involved in development in Afghanistan or who observe activities related to social and economic development. The following survey will give the World Bank Group's team that works in Afghanistan, greater insight into how the Bank's work is perceived. This is one tool the World Bank Group uses to assess the views of its stakeholders, and to develop more effective strategies that support development in Afghanistan.

A local independent firm has been hired to oversee the logistics of this survey. This ensures anonymity and confidentiality. We hope you'll be candid.

Finally, the survey relates to the World Bank Group's work. The World Bank Group consists of IBRD, IDA, IFC, MIGA, and ICSID. When responding to the survey, please consider the area of the World Bank Group with which you are most familiar.

**To complete the survey, please circle/check the response that most accurately reflects your opinion. If you prefer not to answer a question, please leave it blank. If you feel that you do not have an adequate amount of information on a subject, please check "Don't know".**

**PLEASE NOTE: IN SOME CASES THE SURVEY WILL ASK FOR A SPECIFIC NUMBER OF RESPONSES. PLEASE DO NOT CHOOSE ANY MORE THAN REQUESTED. IF MORE RESPONSES ARE CHOSEN, DATA CANNOT BE INCLUDED IN ANALYSIS.**

## SECTION A: OVERALL CONTEXT

### A1. In general, would you say that Afghanistan is headed in ... ?

1	The right direction
2	The wrong direction
3	Not sure

### A2. Do you think that economic opportunity for citizens in Afghanistan is ... ?

1	Increasing
2	Decreasing
3	Staying about the same

### A3. Listed below are a number of development priorities in Afghanistan.

Please identify which of the following you consider the most important development priorities in Afghanistan. (Choose no more than THREE)

1	Global/regional integration	15	Climate change (e.g., mitigation, adaptation)
2	Food security	16	Poverty reduction
3	Urban development	17	Anti-corruption
4	Agriculture and rural development	18	Transport (e.g., roads, bridges, transportation)
5	Gender equity (closing the gap between women and men, and boys and girls)	19	Social protection (e.g., pensions, targeted social assistance)
6	Private sector development	20	Trade and exports
7	Education	21	Natural resource management
8	Security/stabilization/reconstruction	22	Social cohesion
9	Public sector governance/reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform)	23	COVID-19 recovery (i.e., countering economic impacts of COVID-19)
10	Energy	24	Judiciary reform
11	Water and sanitation	25	Economic growth
12	Job creation/employment	26	Gender based violence
13	Health	27	Disaster risk management
14	Financial markets	28	Equality of opportunity (i.e., social inclusion)

## SECTION A: OVERALL CONTEXT

**A4. Poverty reduction is a broad term that encompasses work in many different areas.**

**Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Afghanistan? (Choose no more than THREE)**

1	Transport (e.g., roads, bridges, transportation)	15	Food security
2	Social cohesion	16	Urban development
3	Energy	17	Gender based violence
4	Economic growth	18	Water and sanitation
5	Disaster risk management	19	Job creation/employment
6	Equality of opportunity (i.e., social inclusion)	20	Health
7	Natural resource management	21	Security/stabilization/reconstruction
8	Social protection (e.g., pensions, targeted social assistance)	22	Financial markets
9	COVID-19 recovery (i.e., countering economic impacts of COVID-19)	23	Public sector governance/reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform)
10	Trade and exports	24	Private sector development
11	Agriculture and rural development	25	Education
12	Climate change (e.g., mitigation, adaptation)	26	Global/regional integration
13	Anti-corruption	27	Gender equity (closing the gap between women and men, and boys and girls)
14	Judiciary reform		

**A5. The COVID-19 pandemic has stressed many aspects of Afghanistan's growth and development. In which areas would you like to see the Government of Afghanistan focus most of its efforts related to the impact of COVID-19 over the next six months to a year? (Choose no more than THREE)**

1	Ensuring that girls and women have equal access to health care/health services
2	Providing direct non-financial (e.g., food, healthcare supplies, etc.) support to citizens
3	Fair and equal distribution of a COVID-19 vaccine if, and when, a safe one is approved
4	Education
5	Healthcare
6	Economic growth
7	Poverty and inequality (e.g., strengthening the social safety net, social assistance)
8	Nutrition/food security
9	Public service delivery (e.g., strengthening policies, institutions)
10	Ensuring sustainable business growth and job creation
11	Ensuring that girls and women have equal access to job opportunities
12	Providing direct financial support to businesses (business support packages)
13	Other (please specify): _____

## SECTION A: OVERALL CONTEXT

**A6. When economic and/or social reform efforts fail or are slow to take place in Afghanistan, which of the following would you attribute this to? (Choose no more than TWO)**

1	Inadequate level of donor coordination
2	Reforms are not well thought out in light of country challenges
3	Inadequate level of government accountability
4	Inadequate level of capacity in the government
5	Corruption
6	Pressure from outside interest groups (e.g., private sector, unions)
7	Ongoing conflict and instability
8	Inadequate funding
9	Political pressures and obstacles
10	Inadequate level of private sector participation
11	Inadequate level of citizen/civil society participation
12	Other (please specify): _____

**A7. To what extent do you trust each of the following groups to do what is right?**

		To no degree at all					To a very significant degree					Don't know
		1	2	3	4	5	6	7	8	9	10	
1	The national/federal government	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
2	Bilateral organizations (e.g., DFID, JICA, GIZ, USAID)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
3	The World Bank Group	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
4	The Afghanistan Reconstruction Trust Fund (ARTF)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
5	The International Monetary Fund	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
6	The United Nations (UN)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
7	The World Health Organization (WHO)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
8	Regional development banks	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
9	Afghanistan's Central Bank	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
10	International private sector	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
11	Domestic private sector	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
12	International civil society (e.g., NGOs, CBOs)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
13	Domestic civil society (e.g., NGOs, CBOs)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
14	Faith-based institutions	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
15	Domestic traditional media and their web presence (e.g., newspapers, TV stations, radio)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
16	International media and their web presence	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
17	Web based media (i.e., blogs, social media, other web-based news and information sources)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>

## SECTION A: OVERALL CONTEXT

<b>A8. When considering the characteristics of a fragile state, please identify which of the following best illustrate fragility in Afghanistan. (Choose no more than TWO)</b>	
1	None. I do not consider Afghanistan a fragile state.
2	Food insecurity
3	Weak accountability
4	Lack of security (i.e., conflict and violence)
5	Political uncertainty
6	High levels of corruption
7	Low levels of political and economic inclusion
8	Crime and violence
9	High influx of refugees/migrants
10	Lack of access to development finance
11	Policy inconsistency
12	Weak social cohesion
13	Weak institutional capacity
14	Other (please specify): _____

## SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

<b>B1. How familiar are you with the work of these organizations in Afghanistan?</b>											
		Not familiar at all								Extremely familiar	
1	The World Bank (IDA)	1	2	3	4	5	6	7	8	9	10
2	The International Finance Corporation (IFC), the World Bank Group's private sector arm	1	2	3	4	5	6	7	8	9	10

<b>To what extent do you agree/disagree with the following statements about the World Bank Group's work in Afghanistan?</b>												
		Strongly disagree								Strongly agree		Don't know
<b>B2</b>	Overall the World Bank Group currently plays a relevant role in development in Afghanistan	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
<b>B3</b>	The World Bank Group's work is aligned with what I consider the development priorities for Afghanistan	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>

B4. Overall, please rate your impression of the effectiveness of these organizations in Afghanistan.												
		Not effective at all								Very effective		Don't know
1	The World Bank (IDA)	1	2	3	4	5	6	7	8	9	10	
2	The International Finance Corporation (IFC), the World Bank Group's private sector arm	1	2	3	4	5	6	7	8	9	10	

<b>B5. To what extent does the World Bank Group's work help to achieve development results in Afghanistan?</b>											
1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
To no degree at all								To a very significant degree		Don't know	

<b>B6. To what extent does the World Bank Group influence the development agenda in Afghanistan?</b>											
1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
To no degree at all								To a very significant degree		Don't know	

<b>B7. To what extent do you believe that the World Bank Group's work and support help the poorest in Afghanistan? (Select only ONE response)</b>											
1	To a fully sufficient degree										
2	To a somewhat sufficient degree										
3	To a somewhat insufficient degree										
4	To a very insufficient degree										
5	Don't know										

## SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

**B8. When thinking about the World Bank Group's role in Afghanistan, which activity do you VALUE the most? (Choose no more than TWO)**

1	Global advocacy
2	Data and statistics
3	Strategy formulation (e.g., PRSP assistance)
4	Bringing together different groups of stakeholders
5	Capacity development related to World Bank Group supported projects
6	Technical assistance
7	The Afghanistan Reconstruction Trust Fund support
8	Formal policy advice, studies, analyses
9	Informal advice that World Bank Group's staff provides (e.g., memos, short evidence notes, informal discussions and emails)
10	Financial resources
11	Promoting knowledge sharing
12	Implementation support
13	Mobilizing third party financial resources
14	Donor coordination
15	Reimbursable Advisory Services (RAS)
16	Other (please specify): _____

**B9. Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in Afghanistan? (Choose no more than TWO)**

1	Inadequate level of real-time advice and guidance
2	Inadequate number of innovative knowledge products and services
3	Inadequate number of innovative financial products and services
4	Not focused enough on issues that are unique to post-conflict countries
5	Not willing to honestly criticize policies and reform efforts in the country
6	Staff too inaccessible
7	Not collaborating enough with private sector
8	Not collaborating enough with partners such as bilaterals, multilaterals, trust funds, UN
9	Not aligned with country priorities
10	Not adequately sensitive to political/social realities in Afghanistan
11	Too influenced by developed countries
12	World Bank Group's processes too slow and complex
13	Not adequately flexible in changing country circumstances
14	Not sufficiently focused on sustainable results
15	Not collaborating enough with civil society (e.g., NGOs, CBOs)
16	Not enough public disclosure of its work
17	Arrogant in its approach
18	Inadequate World Bank Group's staffing in Afghanistan
19	Other (please specify): _____
20	Don't know

## SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

**B10. When thinking about how the World Bank Group can have the most impact on development results in Afghanistan, which sectors do you believe the World Bank Group should prioritize with its resources (financial and knowledge services) in Afghanistan? (Choose no more than THREE)**

1	Urban development	15	Transport (e.g., roads, bridges, transportation)
2	Public sector governance/reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform)	16	Gender equity (closing the gap between women and men, and boys and girls)
3	Security/stabilization/reconstruction	17	Climate change (e.g., mitigation, adaptation)
4	Food security	18	Global/regional integration
5	Energy	19	Judiciary reform
6	Water and sanitation	20	Economic growth
7	Natural resource management	21	Disaster risk management
8	Job creation/employment	22	Equality of opportunity (i.e., social inclusion)
9	Health	23	Anti-corruption
10	Education	24	Social cohesion
11	Financial markets	25	Agriculture and rural development
12	Social protection (e.g., pensions, targeted social assistance)	26	COVID-19 recovery (i.e., countering economic impacts of COVID-19)
13	Gender based violence	27	Poverty reduction
14	Private sector development	28	Trade and exports

**B11. The COVID-19 pandemic has stressed many aspects of Afghanistan's growth and development. Which areas do you identify as most important for the World Bank Group to focus its efforts and support related to the impact of COVID-19 in Afghanistan over the next six months to a year? (Choose no more than THREE)**

1	Nutrition/food security
2	Public service delivery (e.g., strengthening policies, institutions)
3	Ensuring sustainable business growth and job creation
4	Education
5	Healthcare
6	Economic growth
7	Poverty and inequality (e.g., strengthening the social safety net, social assistance)
8	Ensuring that girls and women have equal access to job opportunities
9	Providing direct financial support to businesses (business support packages)
10	Ensuring that girls and women have equal access to health care/health services
11	Providing direct non-financial (e.g., food, healthcare supplies, etc.) support to citizens
12	Fair and equal distribution of a COVID-19 vaccine if, and when, a safe one is approved
13	Supporting efforts that can help counter misinformation about vaccines
14	Other (please specify): _____



## SECTION C: WORLD BANK GROUP'S WORK AND ENGAGEMENT ON THE GROUND

<b>C1. To what extent do you believe the World Bank Group's staff is well prepared (e.g., skills mix and knowledge) to help Afghanistan solve its most complicated development challenges?</b>											
1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
To no degree at all									To a very significant degree		Don't know

<b>C2. To what extent do you believe the World Bank Group is adequately staffed in Afghanistan?</b>											
1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
To no degree at all									To a very significant degree		Don't know

<b>To what extent is the World Bank Group an effective development partner in Afghanistan, in terms of each of the following?</b>												
		To no degree at all					To a very significant degree					Don't know
		1	2	3	4	5	6	7	8	9	10	
<b>C3</b>	Responsiveness to needs	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
<b>C4</b>	Flexibility (in terms of the institution's products and services)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
<b>C5</b>	Flexibility (in terms of changing country circumstances)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
<b>C6</b>	Being inclusive	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
<b>C7</b>	Openness (sharing data and other information)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
<b>C8</b>	Collaboration with the Government	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
<b>C9</b>	The speed in which it gets things accomplished on the ground	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
<b>C10</b>	Helping to bring discipline/effective supervision to implementation of investment projects	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
<b>C11</b>	Collaboration with civil society	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
<b>C12</b>	Staff accessibility	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
<b>C13</b>	Collaboration with other donors and development partners	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
<b>C14</b>	Collaboration with the private sector	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
<b>C15</b>	Collaboration with the UN	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
<b>C16</b>	Straightforwardness and honesty	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
<b>C17</b>	Treating clients and stakeholders in Afghanistan with respect	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
<b>C18</b>	Being a long-term partner	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>

## SECTION C: WORLD BANK GROUP'S WORK AND ENGAGEMENT ON THE GROUND

To what extent do you agree/disagree with the following statements?													
		Strongly disagree										Strongly agree	Don't know
<b>C19</b>	The World Bank Group disburses funds promptly	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
<b>C20</b>	The World Bank Group effectively monitors and evaluates the projects and programs it supports	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
<b>C21</b>	The World Bank Group's approvals and reviews are done in a timely fashion	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
<b>C22</b>	The World Bank Group's Environmental and Social Framework requirements are reasonable	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
<b>C23</b>	The World Bank Group's conditions on its lending are reasonable	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
<b>C24</b>	The World Bank Group takes decisions quickly in Afghanistan	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
<b>C25</b>	Working with the World Bank Group increases Afghanistan's institutional capacity	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>

To what extent do you agree/disagree with the following statements about the World Bank Group in Afghanistan?													
		Strongly disagree										Strongly agree	Don't know
<b>C26</b>	The World Bank Group's financial instruments (i.e., Development Policy Grants, Trust Funds, etc.) meet the needs of Afghanistan	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
<b>C27</b>	The World Bank Group meets Afghanistan's needs for knowledge services (e.g., research, analysis, data, technical assistance)	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>

<b>C28. The World Bank Group has provided real time advice and guidance to the government and policy makers, built on its COVID-19 "Approach Paper" published soon after the outbreak. Please rate the usefulness of this more informal advice and guidance (e.g., informal discussions, memos, informal working papers) to the Afghanistan government's efforts to support citizens throughout this crisis?</b>													
1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>			
Not useful at all									Very useful		Don't know		

<b>C29. How important is it for the World Bank Group to focus resources on its global advocacy role, to help promote policies related to its work in a range of areas including climate, health, gender, and debt?</b>													
1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>			
Not important at all									Very important		Don't know		

## SECTION C: WORLD BANK GROUP'S WORK AND ENGAGEMENT ON THE GROUND

How effectively does the World Bank Group support Afghanistan's efforts ... ?													
		Not effectively at all										Very effectively	Don't know
<b>C30</b>	To build stronger domestic resource mobilization systems in the Government (e.g., tax collection)	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
<b>C31</b>	To develop better and stronger data collection/analytics systems within the Government	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
<b>C32</b>	To strengthen the country's crisis preparedness	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>

C33. To what extent do you believe that the donor community is doing enough to support the government's efforts related to refugees and internally displaced people (IDPs) in Afghanistan?													
1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>			
To no degree at all									To a very significant degree		Don't know		

C34. In which of the following areas do you believe the World Bank Group should provide most of its resources when it comes to providing support to refugees and internally displaced people (IDPs) in Afghanistan? (Choose no more than TWO)													
1	Social cohesion												
2	Public services												
3	Macro issues (fiscal accounts, balance of payments, etc.)												
4	Supporting poor and marginalized local communities												
5	Jobs												
6	Education												
7	Business development												
8	Infrastructure												
9	Health												
10	Other (please specify): _____												
11	Don't know												

## SECTION C: WORLD BANK GROUP'S WORK AND ENGAGEMENT ON THE GROUND

### THE AFGHANISTAN RECONSTRUCTION TRUST FUND (ARTF)

The Afghanistan Reconstruction Trust Fund (ARTF) is the main vehicle for donors to channel funds to the Government of Afghanistan in support of development in Afghanistan. All funds are on-budget and projects are 100 % implemented by government ministries and agencies. Since 2002 34 donors have contributed over \$12.3 billion, making the ARTF the largest contributor to the Afghan budget—for both operating costs and development programs.

C35. How familiar are you with the work of the Afghanistan Reconstruction Trust Fund in Afghanistan?											
1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
Not familiar at all									Very familiar	Don't know	

C36. What do you think the World Bank Group's role is in the Afghanistan Reconstruction Trust Fund? (Select only ONE response)	
1	The World Bank Group and the Afghanistan Reconstruction Trust Fund are the same thing
2	The World Bank Group administers the Afghanistan Reconstruction Trust Fund on behalf of international donors
3	The World Bank Group is a donor to the Afghanistan Reconstruction Trust Fund
4	The World Bank Group has no role in the Afghanistan Reconstruction Trust Fund
5	Don't know

To what extent do you agree/disagree with the following statements?													
		Strongly disagree										Strongly agree	Don't know
		1	2	3	4	5	6	7	8	9	10		
C37	The ARTF priorities are aligned with the key development priorities in Afghanistan.	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
C38	The ARTF distributes resources fairly and equally throughout the country.	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
C39	The ARTF distributes resources in a way that effectively supports the key development priorities in Afghanistan.	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
C40	The ARTF's efforts are leading to sustainable results on the ground.	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
C41	The ARTF collaborates well with the Afghanistan Government.	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
C42	The World Bank Group collaborates well with other ARTF donors.	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
C43	The ARTF collaborates well with the United Nations.	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
C44	The ARTF collaborates well with civil society.	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
C45	There should be more oversight of how ARTF resources are spent.	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
C46	There should be more public information available about the work of the ARTF.	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
C47	The ARTF is flexible and responds to changing conditions in Afghanistan.	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	

## SECTION D: WORLD BANK GROUP'S SUPPORT IN DEVELOPMENT AREAS

**D1. How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Afghanistan?** *(If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know")*

		Not effective at all										Very effective	Don't know
1	Social protection (e.g., pensions, targeted social assistance)	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
2	Gender equity (closing the gap between women and men, and boys and girls)	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
3	Private sector development	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
4	Education	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
5	Public sector governance/reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform)	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
6	Global/regional integration	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
7	Food security	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
8	Urban development	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
9	Energy	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
10	Water and sanitation	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
11	Job creation/employment	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
12	Health	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
13	Financial markets	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
14	Transport (e.g., roads, bridges, transportation)	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
15	Agriculture and rural development	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
16	Trade and exports	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
17	Climate change (e.g., mitigation, adaptation)	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
18	Poverty reduction	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
19	Anti-corruption	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
20	Economic growth	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
21	Disaster risk management	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
22	Equality of opportunity (i.e., social inclusion)	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
23	Gender based violence	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
24	Social cohesion	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>

## SECTION D: WORLD BANK GROUP'S SUPPORT IN DEVELOPMENT AREAS

**D2. The World Bank Group has provided fast track support to Afghanistan related to the outbreak of COVID-19 since early 2020. Please rate the World Bank Group's effectiveness when considering this fast track support, if and as it applies to your country, in the following areas:**

		Not effective at all										Very effective		N/A	Don't know
1	Supporting health interventions for saving lives	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	<input type="checkbox"/>		
2	Education (e.g., transitioning to remote learning, ensuring access, etc.)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	<input type="checkbox"/>		
3	Protecting poor people (social assistance/ social safety nets)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	<input type="checkbox"/>		
4	Ensuring sustainable business growth and job creation	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	<input type="checkbox"/>		
5	Strengthening policies, institutions and investments for rebuilding better	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	<input type="checkbox"/>		
6	Macroeconomic stability and transparent debt management	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	<input type="checkbox"/>		

**SECTION E: WORLD BANK GROUP'S KNOWLEDGE WORK AND ACTIVITIES (i.e., analysis, studies, research, data, reports, conferences)**

**E1. How frequently do you consult World Bank Group's knowledge work and activities in the work you do?**

1	Weekly
2	Monthly
3	A few times a year
4	Rarely
5	Never

**In Afghanistan, to what extent do you believe that the World Bank Group's knowledge work and activities:**

		To no degree at all					To a very significant degree					Don't know
<b>E2</b>	Are timely	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
<b>E3</b>	Include appropriate level of stakeholder involvement during preparation	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
<b>E4</b>	Lead to practical solutions	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
<b>E5</b>	Are source of relevant information on global good practices	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
<b>E6</b>	Are adequately disseminated	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
<b>E7</b>	Are translated enough into local language	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
<b>E8</b>	Are adaptable to Afghanistan's specific development challenges and country circumstances	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>

**E9. Overall, how significant a contribution do you believe the World Bank Group's knowledge work and activities make to development results in your country?**

1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
Not significant at all									Very significant	Don't know

**E10. Overall, how would you rate the technical quality of the World Bank Group's knowledge work and activities?**

1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
Very low technical quality									Very high technical quality	Don't know

## SECTION F: THE FUTURE ROLE OF THE WORLD BANK GROUP IN AFGHANISTAN

### F1. Which of the following SHOULD the World Bank Group do to make itself of greater value in Afghanistan? (Choose no more than TWO)

1	Offer more real-time advice and guidance
2	Help to bring discipline/effective supervision to implementation of World Bank Group projects
3	Engage more effectively with partners such as bilaterals, multilaterals, trust funds, UN
4	Offer more innovative financial products and services
5	Ensure greater selectivity in its work
6	Provide more adequate data/knowledge/statistics/figures on Afghanistan's economy
7	Extend the Afghanistan Reconstruction Trust Fund
8	Discontinue the Afghanistan Reconstruction Trust Fund
9	Engage more effectively with civil society (e.g., NGOs, CBOs)
10	Increase the level of capacity development in the country
11	Engage more directly with beneficiaries
12	Improve the quality of its experts as related to Afghanistan's specific challenges
13	Engage more effectively with private sector
14	Increase the level of World Bank Group staffing in Afghanistan's office
15	Offer more innovative knowledge products and services
16	Collaborate more effectively with Government clients (e.g., national, state, local)
17	Work faster
18	Reduce the complexity of obtaining World Bank Group financing
19	Other (please specify): _____

### F2. Please answer the following questions: (Choose no more than THREE for each column)

		A. Which THREE areas below would benefit most from the World Bank Group playing a leading role among international partners in Afghanistan?	B. Which THREE areas below would benefit most from other donors in Afghanistan?
1	Social cohesion	<input type="checkbox"/>	<input type="checkbox"/>
2	Public financial management	<input type="checkbox"/>	<input type="checkbox"/>
3	Reducing gender-based violence	<input type="checkbox"/>	<input type="checkbox"/>
4	Human capital (education, health, social protection)	<input type="checkbox"/>	<input type="checkbox"/>
5	Crisis preparedness	<input type="checkbox"/>	<input type="checkbox"/>
6	Crisis response	<input type="checkbox"/>	<input type="checkbox"/>
7	Support domestic resource mobilization	<input type="checkbox"/>	<input type="checkbox"/>
8	Access to basic services	<input type="checkbox"/>	<input type="checkbox"/>
9	Capacity of state institutions	<input type="checkbox"/>	<input type="checkbox"/>
10	Jobs	<input type="checkbox"/>	<input type="checkbox"/>
11	Improving livelihoods	<input type="checkbox"/>	<input type="checkbox"/>
12	Food security	<input type="checkbox"/>	<input type="checkbox"/>
13	Social safety nets	<input type="checkbox"/>	<input type="checkbox"/>
14	Stimulating dialogue to promote peace and stability	<input type="checkbox"/>	<input type="checkbox"/>



## SECTION F: THE FUTURE ROLE OF THE WORLD BANK GROUP IN AFGHANISTAN

**F3. In addition to the regular relations with the national government, which TWO of the following groups should the World Bank Group collaborate with more in your country? (Choose no more than TWO)**

1	Local government	9	Emerging donors
2	Donor community	10	UN agencies
3	NGOs/Community Based Organizations	11	Regional organizations (e.g., Asian Development Bank)
4	Beneficiaries	12	Foundations
5	Youth/university groups	13	Media
6	Private sector	14	Peace keeping forces
7	Academia/think tanks/research institutes	15	Other (please specify): _____
8	Parliament	16	Don't know

**F4. Which TWO organizations are the most valuable for the World Bank Group to collaborate with to tackle fragility in Afghanistan? (Select no more than TWO)**

1	World Food Program (WFP)
2	World Health Organization (WHO)
3	United Nations Development Program (UNDP)
4	United Nations Assistance Mission in Afghanistan (UNAMA)
5	Save the Children
6	The Red Cross
7	The United Nations Office for the Coordination of Humanitarian Affairs (OCHA)
8	The United Nations International Children's Emergency Fund (UNICEF)
9	The International Committee of the Red Cross (ICRC)
10	None. I don't believe the World Bank Group needs to partner with the UN organizations.
11	Don't know

## SECTION G: COMMUNICATION AND INFORMATION SHARING

### G1. How frequently do you interact with the World Bank Group now in Afghanistan?

1	Never
2	Less than once a year
3	Once a year to a few times a year
4	Less than once a month
5	At least once a month
6	At least once a week

### G2. How do you get most of your information about economic and social development issues in Afghanistan? (Choose no more than TWO)

1	Local radio	6	International television
2	International radio	7	Periodicals
3	Local newspapers	8	Social media (e.g., blogs, Facebook, Twitter, YouTube, Flickr)
4	International newspapers		
5	Local television	9	Other (please specify): _____

### G3. How would you prefer to receive information from the World Bank Group? (Choose no more than THREE)

1	World Bank Group's publications and other written materials	5	Direct contact with World Bank Group (i.e., face to face meetings/discussions)
2	e-Newsletters	6	World Bank Group's website
3	World Bank Group's seminars/workshops/conferences	7	Webinars or online events hosted by the World Bank Group
4	Social media (e.g., blogs, Facebook, Twitter, YouTube, Flickr)	8	Interviews and press conferences for the Afghanistan's media

### G4. Which Internet connection do you use primarily when visiting a World Bank Group website? (Select only ONE response)

1	High speed/WiFi
2	Dial-up

### G5. What do you use primarily when visiting a World Bank Group website? (Select only ONE response)

1	Phone
2	Tablet
3	Computer/laptop
4	I never visit the WBG websites

## SECTION G: COMMUNICATION AND INFORMATION SHARING

<b>G6. Over the past SIX MONTHS, on average how often did you do any of the following related to the World Bank Group (WBG)?</b>					
		Every few days	Every few weeks	Every few months	Not at all
1	Read, viewed or heard a story about the WBG in local media (newspaper, magazine, TV, radio)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
2	Read, viewed or heard a story about the WBG in global media (newspaper, magazine, TV, radio)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
3	Interacted with the WBG on Social Media (e.g., read a post or tweet, liked, commented, shared, retweeted)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
4	Visited a WBG website (e.g., read a blog, used data)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
5	Visited the Afghanistan Reconstruction Trust Fund website	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
6	Attended an event/conference hosted by the WBG	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
7	Watched a webinar or online event hosted by the WBG	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
8	Read some or all of a WBG research paper or publication	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
9	Met professionally with WBG staff	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
10	Read a WBG e-newsletter	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

## SECTION H: BACKGROUND INFORMATION

<b>H1. Which of the following best describes your current affiliation? (Select only ONE response)</b>			
1	Office of the President	12	Private Sector Organization
2	Office of Minister	13	Financial Sector/Private Bank
3	Office of Parliamentarian	14	Private Foundation (e.g., Bill & Melinda Gates Foundation, Rockefeller Foundation)
4	Employee of Ministry, Ministerial Department, Implementation Agency	15	NGO/Community Based Organization
5	Project Management Unit (PMU) overseeing implementation of WBG project/ Consultant/Contractor working on WBG supported project/program	16	Trade Union
6	Local Government Office or Staff	17	Faith-Based Group
7	Independent Government Institution (i.e., regulatory agency, central bank/oversight institution)	18	Youth Group
8	Judicial System (e.g., courts)	19	Academia/Research Institute/Think Tank
9	State-Owned Enterprise	20	Media (press, radio, TV, web, etc.)
10	Bilateral Agency (e.g., embassy, diplomatic, military)	21	Other (please specify): _____
11	Multilateral Agency (UN, regional development bank)		

<b>H2. Please identify the primary specialization of your work. (Select only ONE response)</b>			
1	Poverty	13	Agriculture, rural development
2	Macroeconomics, fiscal management	14	Urban development
3	Governance, anti-corruption	15	Transport
4	Education	16	Digital development and technology (ICT)
5	Health, nutrition	17	Tourism
6	Social protection	18	Fragility, conflict, violence, refugees
7	Jobs	19	Demographics, migration
8	Energy	20	Trade and competitiveness
9	Environment, natural resources	21	Finance and markets
10	Climate change	22	Communications, public affairs, media
11	Water, sanitation	23	Generalist (specialized in multiple sectors)
12	Gender	24	Other (please specify): _____

<b>H3. Currently, do you professionally collaborate/work with the World Bank Group (IDA, IFC, MIGA, ICSID) in your country?</b>	
1	Yes
2	No

<b>H4. If yes, which of the following agencies of the World Bank Group do you primarily collaborate/work with in Afghanistan? (Select only ONE response)</b>	
1	The World Bank (IDA)
2	The International Finance Corporation (IFC)
3	The Multilateral Investment Guarantee Agency (MIGA)
4	International Centre for Settlement of Investment Disputes (ICSID)

## SECTION H: BACKGROUND INFORMATION

### H5. Do your projects involve both the World Bank and the IFC?

1	Yes
2	No

### H6. Which of the following describes most of your exposure to the World Bank Group in Afghanistan? (Choose no more than TWO)

1	Observer (i.e., follow in media, discuss in informal conversations, etc.)
2	Use World Bank Group reports/data
3	Engage in World Bank Group related/sponsored events/activities, including ARTF meetings/events/activities
4	Collaborate as part of my professional duties
5	Use World Bank Group website for information, data, research, etc.

### H7. What's your gender?

1	Female
2	Male

### H8. What's your age?

1	25 and under
2	26-35
3	36-45
4	46-55
5	56 and above

### H9. Which best represents your geographic location?

1	Kabul
2	Outside Kabul

**Thank you for completing the survey!**