



**Palestinian National Authority
Palestinian Central Bureau of Statistics
Business Survey on Information and
Communications Technology, 2012**

All information in this questionnaire is only for statistical purposes only. It is considered confidential in accordance with the General Statistics Law of 2000.

IDH00	Establishments number <input type="text"/>	IDH01	Governorate..... <input type="text"/> <input type="text"/>
IDH02	Name of Establishments.....	IDH03	Locality :..... <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/>
IDH04	Establishments address:		
IDH05	Main economic activity.....	Code: <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/>	
IDH06	Name of Owner of the Building.....	IDH07	Name of owner or manager of the Establishments.....
ID08	Phone number of the Establishments: <input type="text"/>	IDH9	Name of Respondent:.....

IR01	Final result of the interview	1.	Completed	<input type="checkbox"/>
		2.	Completely closed	
		3.	Temporarily closed	
		4.	Central government	
		5.	Repeated	
		6.	Could not reach the address	
		7.	Refused	
		8.	Other, specify ...	
IR02	Interviewer's name:	IR03	Interviewer's number: <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/>	Date:...../...../2012
IR04	Supervisor's name:	IR05	Supervisor's number: <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/>	Date:...../...../2012
IR06	Editor's name:	IR07	Editor's number: <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/>	Date:...../...../2012
IR08	Coder's name:	IR09	Coder's number: <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/>	Date:...../...../2012
IR10	Data entry personal name:	IR11	Data entry personal number: <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/>	Date:...../...../2012

Notes field work

Supervisor's Notes

Supervisor's name:

Date:...../...../2012

Supervisor's number:

The Reference Date for all parts of the Questionnaire is From 01\01\2011 to 31\12\2011					
Re00	Total number of Employees ?		No. of Employees <input type="text"/> <input type="text"/> <input type="text"/>		
Re01	No. of Employees who are able to use computer ?		No. of Employees <input type="text"/> <input type="text"/> <input type="text"/>		
Re02	No. of Employees who are actually use computer ?		No. of Employees <input type="text"/> <input type="text"/> <input type="text"/>		
Re03	No. of Employees who are actually using the Internet ?		No. of Employees <input type="text"/> <input type="text"/> <input type="text"/>		
Re04	No. of Employees with (IT or ICT) specialty ?		No. of Employees		
			Males	Females	Total
			<input type="text"/> <input type="text"/>	<input type="text"/> <input type="text"/>	<input type="text"/> <input type="text"/>
Re05	No. of equipments\ Applicances available in the (Establishments) ? 000: Not available	Equipments	Number		
		A. Office Computer\ Laptop	<input type="text"/> <input type="text"/> <input type="text"/>		
		B. Computer Linked to Internet	<input type="text"/> <input type="text"/> <input type="text"/>		
		C. Fix phone	<input type="text"/> <input type="text"/> <input type="text"/>		
		D. Palestinian Mobile Line	<input type="text"/> <input type="text"/> <input type="text"/>		
		E. Israeli Mobile Line	<input type="text"/> <input type="text"/> <input type="text"/>		
		F. Other mobile phone, specify ...	<input type="text"/> <input type="text"/> <input type="text"/>		
Us01	During the last year, did the (Establishments) Use the Computer ?	1.Yes 2.No (Skip to US13)	<input type="checkbox"/>		
Us02	Did the (Establishments) use the Internet ?	1.Yes (Skip to US04) 2.No	<input type="checkbox"/>		
US03	What is the main reason for not using the Internet ? (Skip to US14)	1. Cost of the Internet 2. No Skilled Persons 3. Type of work doesn't require using 4. Not Interested 5. Security Concerns 6. Other, specify	<input type="checkbox"/>		
Us04	Which speed the (Establishments) is using for Internet?	1. Less than 256 kbps 2. 256 kbps and more 3. Don't know	<input type="checkbox"/>		
Us05	For what purposes the (Establishments) is using Internet ? 1. Yes 2. No	1. Sending\Receiving e-mail	<input type="checkbox"/>		
		2. Getting Information About Goods\Services	<input type="checkbox"/>		
		3. Interacting With Governmental Establishments	<input type="checkbox"/>		
		4. Providing Costumers Services	<input type="checkbox"/>		
		5. Purchasing Products	<input type="checkbox"/>		
		6. Performing Internet Banking	<input type="checkbox"/>		
		7. Information Search	<input type="checkbox"/>		
		8. Voice-Over Internet Protocol (VOIP)	<input type="checkbox"/>		
		9. Added services	<input type="checkbox"/>		
		10. Other, specify ...	<input type="checkbox"/>		
Us06	From the above purposes, what is the main purpose of using Internet?	Answer.....	Code <input type="text"/> <input type="text"/>		

Us07	Which of the following computer networks available in the (Establishments) ? 1. Yes 2. No	1. Intranet 2. Extranet 3. Local Area Network (LAN) 4. Wide Area Network (WAN) 5. Virtual Private Network (VPN) 6. Wireless Network	<input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/>
Us08	Did the (Establishments) sale / purchase via the Internet?	1. Yes 2. No	<input type="checkbox"/>
Us09	Did the (Establishments) has a domain name?	1. Yes 2. No, (Skip to Us13)	<input type="checkbox"/>
Us10	Is the name of domain is "Ps "?	1. Yes 2. No	<input type="checkbox"/>
Us11	Did the (Establishments) has Internal email system?	1. Yes 2. No	<input type="checkbox"/>
Us12	Did the (Establishments) has website?	1. Yes 2. No	<input type="checkbox"/>
Us13	From which of the following did the (Enterprise) use for e-transactions? 1. Yes 2. No	1. Mobile phone 2. Fixed phone	<input type="checkbox"/> <input type="checkbox"/>
Us14	During the last year, did the (Establishments) Use the Mobile for Business ? 1. Yes 2. No	1. Getting Information About Goods\Services 2. Sending\Receiving e-mail 3. Internet Access 4. Performing Internet Banking 5. Interacting With Governmental organization 6. Delivering Services 7. Added Services via Mobile 8. Other, specify ...	<input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/>
Us15	Did the (Establishments) Conduct Studies, Research add Development in the Following Fields ? 1. Yes 2. No	1. Natural Sciences 2. Engineering and Technology 3. Medical Sciences 4. Agricultural Sciences 5. Social Sciences 6. Humanities Sciences	<input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/>