World Bank Group Country Survey, 2023

Public Opinion Research Group

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Identification

SURVEY ID NUMBER
SRB_2023_WBCS_v01_M

TITLE
World Bank Group Country Survey, 2023

COUNTRY

Name	Country code
Serbia	SRB

SERIES INFORMATION
The World Bank Group Country Opinion Survey Program (COS) is an ongoing effort to systematically gauge and track the perceptions and views of the World Bank Group's clients and partners across the globe, over time. The survey data provide the institution with more in-depth understanding of the views of stakeholders on issues related to the World Bank's work on the ground (how it operates, its relationships, and its knowledge) and other development related issues. The program is overseen by the department of External and Corporate Relations, Business Intelligence Team. This collection hosts open, accessible survey data from 29 countries collected in FY 2012 (July 2011-June 2012), 41 countries in FY 2013 (July 2012-June 2013), 42 countries in FY 2014 (July 2013-June 2014), 35 countries in FY 2015 (July 2014-June 2015), 45 countries in FY 2016 (July 2015-June 2016), 35 countries in FY 2017 (July 2016-June 2017), and 39 countries in FY 2018 (July 2017-June 2018), 42 countries in FY 2019 (July 2018-June 2019), 21 countries in FY 2020 (July 2019-June 2020), 36 countries in FY 2021 (July 2020-June 2021), 23 countries in FY 2022 (July 2021-June 2022) and 30 countries in FY 2023 (July 2022-June 2023). All data will be regularly updated and more countries will be added as data become available.

ABSTRACT
The Country Opinion Survey in Serbia assists the World Bank Group (WBG) in gaining a better understanding of how stakeholders in Serbia perceive the WBG. It provides the WBG with systematic feedback from national and local governments, multilateral/bilateral agencies, media, academia, the private sector, and civil society in Serbia on 1) their views regarding the general environment in Serbia; 2) their overall attitudes toward the WBG in Serbia; 3) overall impressions of the WBG's effectiveness and results, knowledge work and activities, and communication and information sharing in Serbia; and 4) their perceptions of the WBG's future role in Serbia.

KIND OF DATA
Sample survey data [ssd]

Version

VERSION DESCRIPTION
Version 01 (June 2023)

VERSION DATE
2023-06-01

Coverage

GEOGRAPHIC COVERAGE
Belgrade and other regions

Producers and sponsors

PRIMARY INVESTIGATORS

Name	Affiliation

Public Opinion Research Group	The World Bank

Name	Role
The World Bank	Funder

Sampling

SAMPLING PROCEDURE

From March 2023 to May 2023, a total of 244 stakeholders of the WBG in Serbia were invited to provide their opinions about the WBG's work in the country by participating in a Country Opinion Survey (COS) . Participants were drawn from the Office of the President, Prime Minister, or Minister; government institutions; local governments; bilateral / multilateral agencies; the private sector; civil society; academia, research institutes, think tanks, and the media.

RESPONSE RATE

The response rate was 36.9%
Comparing responses across Country Surveys reflects changes in attitudes over time, as well as changes in respondent samples and changes to the survey instrument itself. To reduce the influence of the latter factor, only those questions with similar response scales/options are analyzed.

data_collection

DATES OF DATA COLLECTION

Start	End
2023-03-01	2023-05-31

DATA COLLECTION MODE

Computer Assisted Personal Interview [capi]

DATA COLLECTION NOTES

This year, the COS project utilized the Pulse Survey format, which is a shorter version conducted entirely online by the COS team. The list of respondents was identified and provided solely by the country team, which indicates a shift in the stakeholder composition compared to FY20. In the previous survey, at least 20% of the respondents were provided by a local fielding agency. These differences in the stakeholder composition between the two years should be taken into consideration when interpreting the results of the previous year's comparison analyses.

questionnaires

QUESTIONNAIRES

The survey was implemented in English and Serbian.

Access policy

CONTACTS

Name	Affiliation	Email
Public Opinion Research Group	The World Bank	countrysurveys@worldbankgroup.org

CONFIDENTIALITY

CITATION REQUIREMENTS

Use of the dataset must be acknowledged using a citation which would include:

- the Identification of the Primary Investigator
- the title of the survey (including country, acronym and year of implementation)
- the survey reference number
- the source and date of download

Example:

ACCESS AUTHORITY

Name	Affiliation
Public Opinion Research Group	The World Bank

Disclaimer and copyrights

DISCLAIMER

The user of the data acknowledges that the original collector of the data, the authorized distributor of the data, and the relevant funding agency bear no responsibility for use of the data or for interpretations or inferences based upon such uses.

Metadata production

DDI DOCUMENT ID

DDI_SRB_2023_WBCS_v01_M_WB

PRODUCERS

Name	Abbreviation	Affiliation	Role
Development Data Group	DECDG	World Bank	Documentation of the study

DATE OF METADATA PRODUCTION

2024-01-17

DDI DOCUMENT VERSION

Version 01 (2024-01-17)

data_dictionary

Data file	Cases	variables
serbia_pulse_cos_fy23_data Data collected using the 2023 Serbia World Bank Group Country Survey questionnaire (FY23). Dataset covers the following themes: -Objectives -Overall Context -Overall Attitudes toward the World Bank Group -World Bank Group's Work and Engagement on the Ground -Communications and Outreach -Sample Demographics -Methodology	90	81

Data file	Cases	variables
serbia_pulse_cos_fy23_data Data collected using the 2023 Serbia World Bank Group Country Survey questionnaire (FY23).		

Data file: serbia_pulse_cos_fy23_data

Data collected using the 2023 Serbia World Bank Group Country Survey questionnaire (FY23). Dataset covers the following themes:
-Objectives
-Overall Context
-Overall Attitudes toward the World Bank Group
-World Bank Group's Work and Engagement on the Ground
-Communications and Outreach
-Sample Demographics
-Methodology

Cases:	90
variables:	81

variables

ID	Name	Label	Question
V1	id		
V2	UserLanguage		
V3	Q1	Which of the following best describes your current affiliation?	Which of the following best describes your current affiliation?
V4	Q2	How familiar are you with the work of the World Bank Group in Serbia?	How familiar are you with the work of the World Bank Group in Serbia?
V5	Q3	Currently, do you professionally collaborate/work with the World Bank Group (IBRD/IDA, IFC, MIGA, ICSID) in your country?	Currently, do you professionally collaborate/work with the World Bank Group (IBRD/IDA, IFC, MIGA, ICSID) in your country?
V6	Q4	Which, if any, of the following agencies of the World Bank Group do you primarily collaborate/work with in Serbia?	Which, if any, of the following agencies of the World Bank Group do you primarily collaborate/work with in Serbia?
V7	Q5	What's your gender?	What's your gender?
V8	A1_1	The national/federal government	To what extent, do you trust each of the following groups to do what is right?
V9	A1_2	Serbia's Central Bank	To what extent, do you trust each of the following groups to do what is right?
V10	A1_3	The World Bank Group	To what extent, do you trust each of the following groups to do what is right?
V11	A1_4	The International Monetary Fund	To what extent, do you trust each of the following groups to do what is right?
V12	A1_5	The United Nations (UN)	To what extent, do you trust each of the following groups to do what is right?
V13	A1_6	Regional development banks	To what extent, do you trust each of the following groups to do what is right?
V14	A1_7	Private sector	To what extent, do you trust each of the following groups to do what is right?
V15	A1_8	Civil society (e.g., NGOs, CBOs)	To what extent, do you trust each of the following groups to do what is right?
V16	A1_9	Youth organizations	To what extent, do you trust each of the following groups to do what is right?
V17	A1_10	Local government	To what extent, do you trust each of the following groups to do what is right?
V18	A1_11	Media	To what extent, do you trust each of the following groups to do what is right?

ID	Name	Label	Question
V19	A2	How effective has the World Bank Group been in achieving development results in Serbia?	How effective has the World Bank Group been in achieving development results in Serbia?
V20	A3	The World Bank Group currently plays a relevant role in development in Serbia.	To what extent do you agree/disagree with the following statements about the World Bank Group's work in Serbia?
V21	A4	The World Bank Group's work is well aligned with what I consider the development priorities for Serbia.	To what extent do you agree/disagree with the following statements about the World Bank Group's work in Serbia?
V22	A5	The World Bank Group's work helps end extreme poverty in Serbia.	To what extent do you agree/disagree with the following statements about the World Bank Group's work in Serbia?
V23	A6	To what extent does the World Bank Group influence the development agenda in Serbia?	To what extent does the World Bank Group influence the development agenda in Serbia?
V24	A7	How significant a contribution do you believe the World Bank Group's knowledge work and activities make to development results in Serbia?	How significant a contribution do you believe the World Bank Group's knowledge work and activities make to development results in Serbia?
V25	B1	Responsiveness to needs	To what extent is the WBG an effective development partner in Serbia, in terms of each of the following?
V26	B2	Access to WBG staff and experts	To what extent is the WBG an effective development partner in Serbia, in terms of each of the following?
V27	B3	Collaboration with the national/federal government	To what extent is the WBG an effective development partner in Serbia, in terms of each of the following?
V28	B4	Collaboration with private sector	To what extent is the WBG an effective development partner in Serbia, in terms of each of the following?
V29	B5	Collaboration with civil society (e.g., NGOs, CBOs)	To what extent is the WBG an effective development partner in Serbia, in terms of each of the following?
V30	B6	Collaboration with other donors and development partners	To what extent is the WBG an effective development partner in Serbia, in terms of each of the following?
V31	B7	Regional development banks	To what extent is the WBG an effective development partner in Serbia, in terms of each of the following?
V32	B8	Local government	To what extent is the WBG an effective development partner in Serbia, in terms of each of the following?
V33	B9_1	Forest fires	What is your level of concern for each of the potential impacts of climate change as it affects your country?
V34	B9_2	Decreased crop yields/food insecurity	What is your level of concern for each of the potential impacts of climate change as it affects your country?
V35	B9_3	Climate-driven migration	What is your level of concern for each of the potential impacts of climate change as it affects your country?
V36	B9_4	More frequent and severe floods	What is your level of concern for each of the potential impacts of climate change as it affects your country?
V37	B9_5	More frequent and severe droughts / heatwaves	What is your level of concern for each of the potential impacts of climate change as it affects your country?
V38	B9_6	Effects on public health	What is your level of concern for each of the potential impacts of climate change as it affects your country?
V39	B9_7	Air pollution	What is your level of concern for each of the potential impacts of climate change as it affects your country?
V40	B9_8	Extinction of plant/animal species	What is your level of concern for each of the potential impacts of climate change as it affects your country?
V41	B9_9	Land and forest degradation	What is your level of concern for each of the potential impacts of climate change as it affects your country?
V42	B9_10	Loss of jobs	What is your level of concern for each of the potential impacts of climate change as it affects your country?
V43	B9_11	Increase in natural disasters (for example, cyclones or sea-level surges)	What is your level of concern for each of the potential impacts of climate change as it affects your country?

ID	Name	Label	Question
V44	B9_12	Increase erosion of shoreline	What is your level of concern for each of the potential impacts of climate change as it affects your country?
V45	B9_13	Unsafe drinking water	What is your level of concern for each of the potential impacts of climate change as it affects your country?
V46	B9_14	Diminished water supply for people and the economy	What is your level of concern for each of the potential impacts of climate change as it affects your country?
V47	C1	Do you recall seeing or hearing anything about the WBG in the last 30 days?	Do you recall seeing or hearing anything about the WBG in the last 30 days?
V48	C2_1	Television (TV)	Where do you recall seeing or hearing this information?
V49	C2_2	Radio	Where do you recall seeing or hearing this information?
V50	C2_3	Newspapers (Print or online)	Where do you recall seeing or hearing this information?
V51	C2_4	Event / conference / seminar (in person or online)	Where do you recall seeing or hearing this information?
V52	C2_5	WBG Website	Where do you recall seeing or hearing this information?
V53	C2_6	Social media	Where do you recall seeing or hearing this information?
V54	C2_7	Direct contact with WBG staff (e.g., in person, virtually, phone, email)	Where do you recall seeing or hearing this information?
V55	C2_8	Blogs	Where do you recall seeing or hearing this information?
V56	C2_9	Podcasts	Where do you recall seeing or hearing this information?
V57	C2_10	e-Newsletters	Where do you recall seeing or hearing this information?
V58	C2_11	Direct messaging (e.g., WhatsApp, Telegram, Viber)	Where do you recall seeing or hearing this information?
V59	C2_12	Other	Where do you recall seeing or hearing this information?
V60	C3_1	Facebook	On what social media platforms do you recall seeing this information?
V61	C3_2	Instagram	On what social media platforms do you recall seeing this information?
V62	C3_3	Twitter	On what social media platforms do you recall seeing this information?
V63	C3_4	LinkedIn	On what social media platforms do you recall seeing this information?
V64	C3_5	YouTube	On what social media platforms do you recall seeing this information?
V65	C3_6	WhatsApp	On what social media platforms do you recall seeing this information?
V66	C3_7	Other	On what social media platforms do you recall seeing this information?
V67	C4_1	WBG work or research on climate change (mitigation, adaptation)	What topics were included in what you saw or heard?
V68	C4_2	WBG work or research on food insecurity	What topics were included in what you saw or heard?
V69	C4_3	WBG work to provide debt relief for developing countries	What topics were included in what you saw or heard?
V70	C4_4	WBG global economic forecasts	What topics were included in what you saw or heard?
V71	C4_5	WBG research or work in support for education systems in developing countries	What topics were included in what you saw or heard?
V72	C4_6	WBG work or research on energy (increasing energy supply, reducing dependence of fossil fuels)	What topics were included in what you saw or heard?
V73	C4_7	WBG work or research on creating more and better jobs	What topics were included in what you saw or heard?

ID	Name	Label	Question
V74	C4_8	WBG work or research on human capital (improving health care, nutrition, education, and jobs and skills)	What topics were included in what you saw or heard?
V75	C4_9	Other	What topics were included in what you saw or heard?
V76	C5_1	The WBG helps address the current food crisis and enables greater preparedness to future food security crises	To what extent do you agree with the following statements:
V77	C5_2	The WBG supports countries to ensure transition to more diversified and cleaner sources of energy	To what extent do you agree with the following statements:
V78	C5_3	The WBG helps countries boost climate resilience and mitigate the effects of climate challenge	To what extent do you agree with the following statements:
V79	C5_4	The WBG provides support to improve access and quality of education in developing countries.	To what extent do you agree with the following statements:
V80	C5_5	The WBG is committed to comprehensive debt solutions that bring significant benefits to people in poor countries	To what extent do you agree with the following statements:
V81	C5_6	The WBG supports countries to strengthen their human capital through improving health care, nutrition, education, jobs, and skills	To what extent do you agree with the following statements:

total: 81

ID:

Data file: serbia_pulse_cos_fy23_data

Overview

Valid: 90   Invalid: 0   Minimum: 101   Maximum: 190
Type: Discrete   Decimal: 0   Width: 8   Range: 101 - 190   Format: Numeric

A1_3: The World Bank Group

Data file: serbia_pulse_cos_fy23_data

Overview

Valid: 90   Invalid: 0   Minimum: 4   Maximum: 11
Type: Discrete   Decimal: 0   Width: 28   Range: 4 - 11   Format: Numeric

Questions and instructions

LITERAL QUESTION
To what extent, do you trust each of the following groups to do what is right?

CATEGORIES

Value	Category	Cases	
1	To no degree at all	0	0%
2		0	0%
3		0	0%
4		4	4.4%
5		8	8.9%
6		5	5.6%
7		22	24.4%
8		14	15.6%
9		17	18.9%
10	To a very significant degree	10	11.1%
11		10	11.1%

USERLANGUAGE:

Data file: serbia_pulse_cos_fy23_data

Overview

Valid: 90   Invalid: 0
Type: Discrete   Decimal: 0   Width: 2   Range: -   Format: character

Q1: Which of the following best describes your current affiliation?

Data file: serbia_pulse_cos_fy23_data

Overview

Valid: 90   Invalid: 0   Minimum: 1   Maximum: 9
Type: Discrete   Decimal: 0   Width: 228   Range: 1 - 9   Format: Numeric

Questions and instructions

LITERAL QUESTION
Which of the following best describes your current affiliation?

CATEGORIES

Value	Category	Cases	
1	Office of the President, Prime Minister, Minister	1	1.1%
2	Office of a Parliamentarian (National Assembly, Legislative body)	0	0%
3	Government Institution: Employee of a Ministry / Ministerial Department / Project Implementation Unit / Independent Government Institution (e.g., Central Bank, Regulatory or Oversight Agency) / Judiciary / State-Owned Enterprise	27	30%
4	Local Government Office or Staff	12	13.3%
5	Bilateral or Multilateral Agency (e.g., embassy, development organization, development bank, UN Agency)	9	10%
6	Civil Society Organization: local and regional (NGO|Community Based Organization|Private Foundation|Professional or Trade association|Faith-Based Group|Youth Group)	14	15.6%
7	Private Sector: Private Company / Financial Sector Organization / Private Bank	6	6.7%
8	Academia/Research Institute/Think Tank	7	7.8%
9	Media	14	15.6%
10	Other	0	0%

Q2: How familiar are you with the work of the World Bank Group in Serbia?

Data file: serbia_pulse_cos_fy23_data

Overview

Valid: 90   Invalid: 0   Minimum: 1   Maximum: 10
Type: Discrete   Decimal: 0   Width: 19   Range: 1 - 10   Format: Numeric

Questions and instructions

LITERAL QUESTION
How familiar are you with the work of the World Bank Group in Serbia?

CATEGORIES

Value	Category	Cases	
1	Not familiar at all	1	1.1%
2		0	0%

3		7	7.8%
4		4	4.4%
5		10	11.1%
6		9	10%
7		21	23.3%
8		22	24.4%
9		11	12.2%
10	Extremely familiar	5	5.6%

Q3: Currently, do you professionally collaborate/work with the World Bank Group (IBRD/IDA, IFC, MIGA, ICSID) in your country?

Data file: serbia_pulse_cos_fy23_data

Overview

Valid: 90   Invalid: 0   Minimum: 1   Maximum: 2
Type: Discrete   Decimal: 0   Width: 8   Range: 1 - 2   Format: Numeric

Questions and instructions

LITERAL QUESTION
Currently, do you professionally collaborate/work with the World Bank Group (IBRD/IDA, IFC, MIGA, ICSID) in your country?

CATEGORIES

Value	Category	Cases	
1	Yes	59	65.6%
2	No	31	34.4%

Q4: Which, if any, of the following agencies of the World Bank Group do you primarily collaborate/work with in Serbia?

Data file: serbia_pulse_cos_fy23_data

Overview

Valid: 59   Invalid: 31   Minimum: 1   Maximum: 2
Type: Discrete   Decimal: 0   Width: 66   Range: 1 - 2   Format: Numeric

Questions and instructions

LITERAL QUESTION
Which, if any, of the following agencies of the World Bank Group do you primarily collaborate/work with in Serbia?

CATEGORIES

Value	Category	Cases	
1	The World Bank (IBRD/IDA)	56	94.9%

2	The International Finance Corporation (IFC)	3	5.1%
3	The Multilateral Investment Guarantee Agency (MIGA)	0	0%
4	International Centre for Settlement of Investment Disputes (ICSID)	0	0%
Sysmiss		31	

▌ Q5: What's your gender?

Data file: serbia_pulse_cos_fy23_data

Overview

Valid: 90   Invalid: 0   Minimum: 1   Maximum: 2
Type: Discrete   Decimal: 0   Width: 8   Range: 1 - 2   Format: Numeric

Questions and instructions

LITERAL QUESTION
What's your gender?

CATEGORIES

Value	Category	Cases	
1	Female	48	53.3%
2	Male	42	46.7%

▌ A1_1: The national/federal government

Data file: serbia_pulse_cos_fy23_data

Overview

Valid: 90   Invalid: 0   Minimum: 1   Maximum: 11
Type: Discrete   Decimal: 0   Width: 28   Range: 1 - 11   Format: Numeric

Questions and instructions

LITERAL QUESTION
To what extent, do you trust each of the following groups to do what is right?

CATEGORIES

Value	Category	Cases	
1	To no degree at all	5	5.6%
2		12	13.3%
3		10	11.1%
4		4	4.4%
5		11	12.2%
6		13	14.4%

7		14	15.6%
8		4	4.4%
9		4	4.4%
10	To a very significant degree	8	8.9%
11		5	5.6%

A1_2: Serbia's Central Bank

Data file: serbia_pulse_cos_fy23_data

Overview

Valid: 90   Invalid: 0   Minimum: 1   Maximum: 11
Type: Discrete   Decimal: 0   Width: 28   Range: 1 - 11   Format: Numeric

Questions and instructions

LITERAL QUESTION
To what extent, do you trust each of the following groups to do what is right?

CATEGORIES

Value	Category	Cases	
1	To no degree at all	2	2.2%
2		3	3.3%
3		6	6.7%
4		8	8.9%
5		12	13.3%
6		8	8.9%
7		10	11.1%
8		11	12.2%
9		8	8.9%
10	To a very significant degree	9	10%
11		13	14.4%

A1_4: The International Monetary Fund

Data file: serbia_pulse_cos_fy23_data

Overview

Valid: 90   Invalid: 0   Minimum: 2   Maximum: 11
Type: Discrete   Decimal: 0   Width: 28   Range: 2 - 11   Format: Numeric

Questions and instructions

LITERAL QUESTION
To what extent, do you trust each of the following groups to do what is right?

CATEGORIES

Value	Category	Cases	
1	To no degree at all	0	0%
2		3	3.3%
3		5	5.6%
4		2	2.2%
5		7	7.8%
6		7	7.8%
7		14	15.6%
8		11	12.2%
9		8	8.9%
10	To a very significant degree	9	10%
11		24	26.7%

A1_5: The United Nations (UN)

Data file: serbia_pulse_cos_fy23_data

Overview

Valid: 90   Invalid: 0   Minimum: 1   Maximum: 11
Type: Discrete   Decimal: 0   Width: 28   Range: 1 - 11   Format: Numeric

Questions and instructions

LITERAL QUESTION
To what extent, do you trust each of the following groups to do what is right?

CATEGORIES

Value	Category	Cases	
1	To no degree at all	1	1.1%
2		3	3.3%
3		0	0%
4		1	1.1%
5		17	18.9%
6		10	11.1%
7		20	22.2%
8		9	10%
9		7	7.8%
10	To a very significant degree	9	10%
11		13	14.4%

A1_6: Regional development banks

Data file: serbia_pulse_cos_fy23_data

Overview

Valid: 90   Invalid: 0   Minimum: 1   Maximum: 11
Type: Discrete   Decimal: 0   Width: 28   Range: 1 - 11   Format: Numeric

Questions and instructions

LITERAL QUESTION
To what extent, do you trust each of the following groups to do what is right?

CATEGORIES

Value	Category	Cases	
1	To no degree at all	1	1.1%
2		1	1.1%
3		5	5.6%
4		2	2.2%
5		9	10%
6		13	14.4%
7		15	16.7%
8		9	10%
9		3	3.3%
10	To a very significant degree	4	4.4%
11		28	31.1%

A1_7: Private sector

Data file: serbia_pulse_cos_fy23_data

Overview

Valid: 90   Invalid: 0   Minimum: 2   Maximum: 11
Type: Discrete   Decimal: 0   Width: 28   Range: 2 - 11   Format: Numeric

Questions and instructions

LITERAL QUESTION
To what extent, do you trust each of the following groups to do what is right?

CATEGORIES

Value	Category	Cases	
1	To no degree at all	0	0%
2		3	3.3%

3		3	3.3%
4		4	4.4%
5		13	14.4%
6		14	15.6%
7		19	21.1%
8		13	14.4%
9		6	6.7%
10	To a very significant degree	6	6.7%
11		9	10%

A1_8: Civil society (e.g., NGOs, CBOs)

Data file: serbia_pulse_cos_fy23_data

Overview

Valid: 90   Invalid: 0   Minimum: 2   Maximum: 11
Type: Discrete   Decimal: 0   Width: 28   Range: 2 - 11   Format: Numeric

Questions and instructions

LITERAL QUESTION
To what extent, do you trust each of the following groups to do what is right?

CATEGORIES

Value	Category	Cases	
1	To no degree at all	0	0%
2		1	1.1%
3		6	6.7%
4		5	5.6%
5		17	18.9%
6		17	18.9%
7		16	17.8%
8		12	13.3%
9		4	4.4%
10	To a very significant degree	5	5.6%
11		7	7.8%

A1_9: Youth organizations

Data file: serbia_pulse_cos_fy23_data

Overview

Valid: 90   Invalid: 0   Minimum: 1   Maximum: 11
Type: Discrete   Decimal: 0   Width: 28   Range: 1 - 11   Format: Numeric

Questions and instructions

LITERAL QUESTION
To what extent, do you trust each of the following groups to do what is right?

CATEGORIES

Value	Category	Cases	
1	To no degree at all	3	3.3%
2		0	0%
3		3	3.3%
4		4	4.4%
5		18	20%
6		12	13.3%
7		10	11.1%
8		8	8.9%
9		2	2.2%
10	To a very significant degree	4	4.4%
11		26	28.9%

▌ A1_10: Local government

Data file: serbia_pulse_cos_fy23_data

Overview

Valid: 90   Invalid: 0   Minimum: 1   Maximum: 11
Type: Discrete   Decimal: 0   Width: 28   Range: 1 - 11   Format: Numeric

Questions and instructions

LITERAL QUESTION
To what extent, do you trust each of the following groups to do what is right?

CATEGORIES

Value	Category	Cases	
1	To no degree at all	2	2.2%
2		2	2.2%
3		17	18.9%
4		8	8.9%
5		17	18.9%
6		9	10%

7		13	14.4%
8		7	7.8%
9		0	0%
10	To a very significant degree	4	4.4%
11		11	12.2%

A1_11: Media

Data file: serbia_pulse_cos_fy23_data

Overview

Valid: 90   Invalid: 0   Minimum: 1   Maximum: 11
Type: Discrete   Decimal: 0   Width: 28   Range: 1 - 11   Format: Numeric

Questions and instructions

LITERAL QUESTION
To what extent, do you trust each of the following groups to do what is right?

CATEGORIES

Value	Category	Cases	
1	To no degree at all	3	3.3%
2		7	7.8%
3		26	28.9%
4		10	11.1%
5		17	18.9%
6		7	7.8%
7		9	10%
8		2	2.2%
9		1	1.1%
10	To a very significant degree	3	3.3%
11		5	5.6%

A2: How effective has the World Bank Group been in achieving development results in Serbia?

Data file: serbia_pulse_cos_fy23_data

Overview

Valid: 90   Invalid: 0   Minimum: 3   Maximum: 11
Type: Discrete   Decimal: 0   Width: 20   Range: 3 - 11   Format: Numeric

Questions and instructions

LITERAL QUESTION

How effective has the World Bank Group been in achieving development results in Serbia?

CATEGORIES

Value	Category	Cases	
1	Not effective at all	0	0%
2		0	0%
3		1	1.1%
4		5	5.6%
5		11	12.2%
6		14	15.6%
7		19	21.1%
8		15	16.7%
9		7	7.8%
10	Very effective	11	12.2%
11		7	7.8%

A3: The World Bank Group currently plays a relevant role in development in Serbia.

Data file: serbia_pulse_cos_fy23_data

Overview

Valid: 90   Invalid: 0   Minimum: 2   Maximum: 11
Type: Discrete   Decimal: 0   Width: 17   Range: 2 - 11   Format: Numeric

Questions and instructions

LITERAL QUESTION

To what extent do you agree/disagree with the following statements about the World Bank Group's work in Serbia?

CATEGORIES

Value	Category	Cases	
1	Strongly disagree	0	0%
2		1	1.1%
3		3	3.3%
4		3	3.3%
5		7	7.8%
6		11	12.2%
7		14	15.6%
8		21	23.3%
9		8	8.9%

10	Strongly agree	14	15.6%
11		8	8.9%

A4: The World Bank Group's work is well aligned with what I consider the development priorities for Serbia.

Data file: serbia_pulse_cos_fy23_data

Overview

Valid: 90   Invalid: 0   Minimum: 3   Maximum: 11
Type: Discrete   Decimal: 0   Width: 17   Range: 3 - 11   Format: Numeric

Questions and instructions

LITERAL QUESTION
To what extent do you agree/disagree with the following statements about the World Bank Group's work in Serbia?

CATEGORIES

Value	Category	Cases	
1	Strongly disagree	0	0%
2		0	0%
3		1	1.1%
4		2	2.2%
5		8	8.9%
6		12	13.3%
7		20	22.2%
8		18	20%
9		12	13.3%
10	Strongly agree	12	13.3%
11		5	5.6%

A5: The World Bank Group's work helps end extreme poverty in Serbia.

Data file: serbia_pulse_cos_fy23_data

Overview

Valid: 90   Invalid: 0   Minimum: 1   Maximum: 11
Type: Discrete   Decimal: 0   Width: 17   Range: 1 - 11   Format: Numeric

Questions and instructions

LITERAL QUESTION
To what extent do you agree/disagree with the following statements about the World Bank Group's work in Serbia?

CATEGORIES

Value	Category	Cases	
1	Strongly disagree	1	1.1%
2		2	2.2%
3		6	6.7%
4		11	12.2%
5		7	7.8%
6		10	11.1%
7		13	14.4%
8		13	14.4%
9		6	6.7%
10	Strongly agree	8	8.9%
11		13	14.4%

A6: To what extent does the World Bank Group influence the development agenda in Serbia?

Data file: serbia_pulse_cos_fy23_data

Overview

Valid: 89   Invalid: 1   Minimum: 2   Maximum: 11
Type: Discrete   Decimal: 0   Width: 28   Range: 2 - 11   Format: Numeric

Questions and instructions

LITERAL QUESTION
To what extent does the World Bank Group influence the development agenda in Serbia?

CATEGORIES

Value	Category	Cases	
1	To no degree at all	0	0%
2		1	1.1%
3		4	4.5%
4		5	5.6%
5		11	12.4%
6		15	16.9%
7		14	15.7%
8		16	18%
9		7	7.9%
10	To a very significant degree	5	5.6%
11		11	12.4%
Sysmiss		1	

A7: How significant a contribution do you believe the World Bank Group's knowledge work and activities make to development results in Serbia?

Data file: serbia_pulse_cos_fy23_data

Overview

Valid: 89   Invalid: 1   Minimum: 3   Maximum: 11
Type: Discrete   Decimal: 0   Width: 22   Range: 3 - 11   Format: Numeric

Questions and instructions

LITERAL QUESTION

How significant a contribution do you believe the World Bank Group's knowledge work and activities make to development results in Serbia?

CATEGORIES

Value	Category	Cases	
1	Not significant at all	0	0%
2		0	0%
3		3	3.4%
4		2	2.2%
5		6	6.7%
6		9	10.1%
7		19	21.3%
8		20	22.5%
9		12	13.5%
10	Very significant	10	11.2%
11		8	9%
Sysmiss		1	

B1: Responsiveness to needs

Data file: serbia_pulse_cos_fy23_data

Overview

Valid: 86   Invalid: 4   Minimum: 3   Maximum: 11
Type: Discrete   Decimal: 0   Width: 28   Range: 3 - 11   Format: Numeric

Questions and instructions

LITERAL QUESTION

To what extent is the WBG an effective development partner in Serbia, in terms of each of the following?

CATEGORIES

Value	Category	Cases	
1	To no degree at all	0	0%

2		0	0%
3		3	3.5%
4		1	1.2%
5		7	8.1%
6		9	10.5%
7		19	22.1%
8		20	23.3%
9		6	7%
10	To a very significant degree	14	16.3%
11		7	8.1%
Sysmiss		4	

▌ B2: Access to WBG staff and experts

Data file: serbia_pulse_cos_fy23_data

Overview

Valid: 86   Invalid: 4   Minimum: 2   Maximum: 11
Type: Discrete   Decimal: 0   Width: 28   Range: 2 - 11   Format: Numeric

Questions and instructions

LITERAL QUESTION
To what extent is the WBG an effective development partner in Serbia, in terms of each of the following?

CATEGORIES

Value	Category	Cases	
1	To no degree at all	0	0%
2		3	3.5%
3		0	0%
4		4	4.7%
5		6	7%
6		4	4.7%
7		17	19.8%
8		16	18.6%
9		9	10.5%
10	To a very significant degree	17	19.8%
11		10	11.6%
Sysmiss		4	

B3: Collaboration with the national/federal government

Data file: serbia_pulse_cos_fy23_data

Overview

Valid: 86   Invalid: 4   Minimum: 3   Maximum: 11
Type: Discrete   Decimal: 0   Width: 28   Range: 3 - 11   Format: Numeric

Questions and instructions

LITERAL QUESTION
To what extent is the WBG an effective development partner in Serbia, in terms of each of the following?

CATEGORIES

Value	Category	Cases	
1	To no degree at all	0	0%
2		0	0%
3		2	2.3%
4		1	1.2%
5		2	2.3%
6		5	5.8%
7		12	14%
8		21	24.4%
9		9	10.5%
10	To a very significant degree	14	16.3%
11		20	23.3%
Sysmiss		4	

B4: Collaboration with private sector

Data file: serbia_pulse_cos_fy23_data

Overview

Valid: 86   Invalid: 4   Minimum: 3   Maximum: 11
Type: Discrete   Decimal: 0   Width: 28   Range: 3 - 11   Format: Numeric

Questions and instructions

LITERAL QUESTION
To what extent is the WBG an effective development partner in Serbia, in terms of each of the following?

CATEGORIES

Value	Category	Cases	
1	To no degree at all	0	0%
2		0	0%

3		2	2.3%
4		2	2.3%
5		7	8.1%
6		9	10.5%
7		16	18.6%
8		8	9.3%
9		3	3.5%
10	To a very significant degree	3	3.5%
11		36	41.9%
Sysmiss		4	

B5: Collaboration with civil society (e.g., NGOs, CBOs)

Data file: serbia_pulse_cos_fy23_data

Overview

Valid: 86   Invalid: 4   Minimum: 2   Maximum: 11
Type: Discrete   Decimal: 0   Width: 28   Range: 2 - 11   Format: Numeric

Questions and instructions

LITERAL QUESTION
To what extent is the WBG an effective development partner in Serbia, in terms of each of the following?

CATEGORIES

Value	Category	Cases	
1	To no degree at all	0	0%
2		1	1.2%
3		0	0%
4		4	4.7%
5		10	11.6%
6		9	10.5%
7		6	7%
8		17	19.8%
9		4	4.7%
10	To a very significant degree	3	3.5%
11		32	37.2%
Sysmiss		4	

B6: Collaboration with other donors and development partners

Data file: serbia_pulse_cos_fy23_data

Overview

Valid: 86   Invalid: 4   Minimum: 3   Maximum: 11
Type: Discrete   Decimal: 0   Width: 28   Range: 3 - 11   Format: Numeric

Questions and instructions

LITERAL QUESTION
To what extent is the WBG an effective development partner in Serbia, in terms of each of the following?

CATEGORIES

Value	Category	Cases	
1	To no degree at all	0	0%
2		0	0%
3		1	1.2%
4		1	1.2%
5		4	4.7%
6		5	5.8%
7		13	15.1%
8		18	20.9%
9		6	7%
10	To a very significant degree	11	12.8%
11		27	31.4%
Sysmiss		4	

B7: Regional development banks

Data file: serbia_pulse_cos_fy23_data

Overview

Valid: 86   Invalid: 4   Minimum: 1   Maximum: 11
Type: Discrete   Decimal: 0   Width: 28   Range: 1 - 11   Format: Numeric

Questions and instructions

LITERAL QUESTION
To what extent is the WBG an effective development partner in Serbia, in terms of each of the following?

CATEGORIES

Value	Category	Cases	
1	To no degree at all	1	1.2%
2		1	1.2%
3		0	0%
4		0	0%
5		5	5.8%

6		5	5.8%
7		14	16.3%
8		14	16.3%
9		4	4.7%
10	To a very significant degree	5	5.8%
11		37	43%
Sysmiss		4	

▌ B8: Local government

Data file: serbia_pulse_cos_fy23_data

Overview

Valid: 86   Invalid: 4   Minimum: 2   Maximum: 11
Type: Discrete   Decimal: 0   Width: 28   Range: 2 - 11   Format: Numeric

Questions and instructions

LITERAL QUESTION
To what extent is the WBG an effective development partner in Serbia, in terms of each of the following?

CATEGORIES

Value	Category	Cases	
1	To no degree at all	0	0%
2		2	2.3%
3		1	1.2%
4		2	2.3%
5		14	16.3%
6		6	7%
7		12	14%
8		14	16.3%
9		3	3.5%
10	To a very significant degree	6	7%
11		26	30.2%
Sysmiss		4	

▌ B9_1: Forest fires

Data file: serbia_pulse_cos_fy23_data

Overview

Valid: 86   Invalid: 4   Minimum: -99   Maximum: 4
Type: Discrete   Decimal: 0   Width: 20   Range: -99 - 4   Format: Numeric

Questions and instructions

LITERAL QUESTION
What is your level of concern for each of the potential impacts of climate change as it affects your country?

CATEGORIES

Value	Category	Cases	
-99		1	1.2%
1	Not concerned at all	6	7%
2	A little concerned	26	30.2%
3	Somewhat concerned	28	32.6%
4	Very concerned	25	29.1%
Sysmiss		4	

▊ B9_2: Decreased crop yields/food insecurity

Data file: serbia_pulse_cos_fy23_data

Overview

Valid: 86   Invalid: 4   Minimum: 1   Maximum: 4
Type: Discrete   Decimal: 0   Width: 20   Range: 1 - 4   Format: Numeric

Questions and instructions

LITERAL QUESTION
What is your level of concern for each of the potential impacts of climate change as it affects your country?

CATEGORIES

Value	Category	Cases	
1	Not concerned at all	2	2.3%
2	A little concerned	18	20.9%
3	Somewhat concerned	34	39.5%
4	Very concerned	32	37.2%
Sysmiss		4	

▊ B9_3: Climate-driven migration

Data file: serbia_pulse_cos_fy23_data

Overview

Valid: 86   Invalid: 4   Minimum: 1   Maximum: 4
Type: Discrete   Decimal: 0   Width: 20   Range: 1 - 4   Format: Numeric

Questions and instructions

LITERAL QUESTION
What is your level of concern for each of the potential impacts of climate change as it affects your country?

CATEGORIES

Value	Category	Cases	
1	Not concerned at all	9	10.5%
2	A little concerned	30	34.9%
3	Somewhat concerned	32	37.2%
4	Very concerned	15	17.4%
Sysmiss		4	

B9_4: More frequent and severe floods

Data file: serbia_pulse_cos_fy23_data

Overview

Valid: 86   Invalid: 4   Minimum: 1   Maximum: 4
Type: Discrete   Decimal: 0   Width: 20   Range: 1 - 4   Format: Numeric

Questions and instructions

LITERAL QUESTION
What is your level of concern for each of the potential impacts of climate change as it affects your country?

CATEGORIES

Value	Category	Cases	
1	Not concerned at all	1	1.2%
2	A little concerned	13	15.1%
3	Somewhat concerned	38	44.2%
4	Very concerned	34	39.5%
Sysmiss		4	

B9_5: More frequent and severe droughts / heatwaves

Data file: serbia_pulse_cos_fy23_data

Overview

Valid: 86   Invalid: 4   Minimum: -99   Maximum: 4
Type: Discrete   Decimal: 0   Width: 20   Range: -99 - 4   Format: Numeric

Questions and instructions

LITERAL QUESTION
What is your level of concern for each of the potential impacts of climate change as it affects your country?

CATEGORIES

Value	Category	Cases	
-99		1	1.2%
1	Not concerned at all	2	2.3%
2	A little concerned	13	15.1%
3	Somewhat concerned	32	37.2%
4	Very concerned	38	44.2%
Sysmiss		4	

B9_6: Effects on public health

Data file: serbia_pulse_cos_fy23_data

Overview

Valid: 86   Invalid: 4   Minimum: -99   Maximum: 4
Type: Discrete   Decimal: 0   Width: 20   Range: -99 - 4   Format: Numeric

Questions and instructions

LITERAL QUESTION
What is your level of concern for each of the potential impacts of climate change as it affects your country?

CATEGORIES

Value	Category	Cases	
-99		1	1.2%
1	Not concerned at all	0	0%
2	A little concerned	8	9.3%
3	Somewhat concerned	25	29.1%
4	Very concerned	52	60.5%
Sysmiss		4	

B9_7: Air pollution

Data file: serbia_pulse_cos_fy23_data

Overview

Valid: 86   Invalid: 4   Minimum: 2   Maximum: 4
Type: Discrete   Decimal: 0   Width: 20   Range: 2 - 4   Format: Numeric

Questions and instructions

LITERAL QUESTION

What is your level of concern for each of the potential impacts of climate change as it affects your country?

CATEGORIES

Value	Category	Cases	
1	Not concerned at all	0	0%
2	A little concerned	1	1.2%
3	Somewhat concerned	17	19.8%
4	Very concerned	68	79.1%
Sysmiss		4	

B9_8: Extinction of plant/animal species

Data file: serbia_pulse_cos_fy23_data

Overview

Valid: 86   Invalid: 4   Minimum: 1   Maximum: 4
Type: Discrete   Decimal: 0   Width: 20   Range: 1 - 4   Format: Numeric

Questions and instructions

LITERAL QUESTION
What is your level of concern for each of the potential impacts of climate change as it affects your country?

CATEGORIES

Value	Category	Cases	
1	Not concerned at all	2	2.3%
2	A little concerned	13	15.1%
3	Somewhat concerned	31	36%
4	Very concerned	40	46.5%
Sysmiss		4	

B9_9: Land and forest degradation

Data file: serbia_pulse_cos_fy23_data

Overview

Valid: 86   Invalid: 4   Minimum: 2   Maximum: 4
Type: Discrete   Decimal: 0   Width: 20   Range: 2 - 4   Format: Numeric

Questions and instructions

LITERAL QUESTION
What is your level of concern for each of the potential impacts of climate change as it affects your country?

CATEGORIES

Value	Category	Cases	
1	Not concerned at all	0	0%
2	A little concerned	8	9.3%
3	Somewhat concerned	28	32.6%
4	Very concerned	50	58.1%
Sysmiss		4	

B9_10: Loss of jobs

Data file: serbia_pulse_cos_fy23_data

Overview

Valid: 86   Invalid: 4   Minimum: 1   Maximum: 4
Type: Discrete   Decimal: 0   Width: 20   Range: 1 - 4   Format: Numeric

Questions and instructions

LITERAL QUESTION
What is your level of concern for each of the potential impacts of climate change as it affects your country?

CATEGORIES

Value	Category	Cases	
1	Not concerned at all	4	4.7%
2	A little concerned	17	19.8%
3	Somewhat concerned	37	43%
4	Very concerned	28	32.6%
Sysmiss		4	

B9_11: Increase in natural disasters (for example, cyclones or sea-level surges)

Data file: serbia_pulse_cos_fy23_data

Overview

Valid: 86   Invalid: 4   Minimum: 1   Maximum: 4
Type: Discrete   Decimal: 0   Width: 20   Range: 1 - 4   Format: Numeric

Questions and instructions

LITERAL QUESTION
What is your level of concern for each of the potential impacts of climate change as it affects your country?

CATEGORIES

Value	Category	Cases	
1	Not concerned at all	13	15.1%

2	A little concerned	35	40.7%
3	Somewhat concerned	24	27.9%
4	Very concerned	14	16.3%
Sysmiss		4	

▌ B9_12: Increase erosion of shoreline

Data file: serbia_pulse_cos_fy23_data

Overview

Valid: 86   Invalid: 4   Minimum: -99   Maximum: 4
Type: Discrete   Decimal: 0   Width: 20   Range: -99 - 4   Format: Numeric

Questions and instructions

LITERAL QUESTION
What is your level of concern for each of the potential impacts of climate change as it affects your country?

CATEGORIES

Value	Category	Cases	
-99		1	1.2%
1	Not concerned at all	24	27.9%
2	A little concerned	23	26.7%
3	Somewhat concerned	28	32.6%
4	Very concerned	10	11.6%
Sysmiss		4	

▌ B9_13: Unsafe drinking water

Data file: serbia_pulse_cos_fy23_data

Overview

Valid: 86   Invalid: 4   Minimum: 1   Maximum: 4
Type: Discrete   Decimal: 0   Width: 20   Range: 1 - 4   Format: Numeric

Questions and instructions

LITERAL QUESTION
What is your level of concern for each of the potential impacts of climate change as it affects your country?

CATEGORIES

Value	Category	Cases	
1	Not concerned at all	4	4.7%
2	A little concerned	10	11.6%

3	Somewhat concerned	26	30.2%
4	Very concerned	46	53.5%
Sysmiss		4	

▍B9_14: Diminished water supply for people and the economy

Data file: serbia_pulse_cos_fy23_data

Overview

Valid: 86   Invalid: 4   Minimum: 1   Maximum: 4
Type: Discrete   Decimal: 0   Width: 20   Range: 1 - 4   Format: Numeric

Questions and instructions

LITERAL QUESTION
What is your level of concern for each of the potential impacts of climate change as it affects your country?

CATEGORIES

Value	Category	Cases	
1	Not concerned at all	1	1.2%
2	A little concerned	13	15.1%
3	Somewhat concerned	24	27.9%
4	Very concerned	48	55.8%
Sysmiss		4	

▍C1: Do you recall seeing or hearing anything about the WBG in the last 30 days?

Data file: serbia_pulse_cos_fy23_data

Overview

Valid: 86   Invalid: 4   Minimum: 1   Maximum: 2
Type: Discrete   Decimal: 0   Width: 8   Range: 1 - 2   Format: Numeric

Questions and instructions

LITERAL QUESTION
Do you recall seeing or hearing anything about the WBG in the last 30 days?

CATEGORIES

Value	Category	Cases	
1	Yes	74	86%
2	No	12	14%
Sysmiss		4	

C2_1: Television (TV)

Data file: serbia_pulse_cos_fy23_data

Overview

Valid: 74   Invalid: 16   Minimum: -99   Maximum: 1
Type: Discrete   Decimal: 0   Width: 8   Range: -99 - 1   Format: Numeric

Questions and instructions

LITERAL QUESTION
Where do you recall seeing or hearing this information?

C2_2: Radio

Data file: serbia_pulse_cos_fy23_data

Overview

Valid: 74   Invalid: 16   Minimum: -99   Maximum: 1
Type: Discrete   Decimal: 0   Width: 8   Range: -99 - 1   Format: Numeric

Questions and instructions

LITERAL QUESTION
Where do you recall seeing or hearing this information?

C2_3: Newspapers (Print or online)

Data file: serbia_pulse_cos_fy23_data

Overview

Valid: 74   Invalid: 16   Minimum: -99   Maximum: 1
Type: Discrete   Decimal: 0   Width: 8   Range: -99 - 1   Format: Numeric

Questions and instructions

LITERAL QUESTION
Where do you recall seeing or hearing this information?

C2_4: Event / conference / seminar (in person or online)

Data file: serbia_pulse_cos_fy23_data

Overview

Valid: 74   Invalid: 16   Minimum: -99   Maximum: 1
Type: Discrete   Decimal: 0   Width: 8   Range: -99 - 1   Format: Numeric

Questions and instructions

LITERAL QUESTION
Where do you recall seeing or hearing this information?

C2_5: WBG Website

Data file: serbia_pulse_cos_fy23_data

Overview

Valid: 74   Invalid: 16   Minimum: -99   Maximum: 1
Type: Discrete   Decimal: 0   Width: 8   Range: -99 - 1   Format: Numeric

Questions and instructions

LITERAL QUESTION
Where do you recall seeing or hearing this information?

C2_6: Social media

Data file: serbia_pulse_cos_fy23_data

Overview

Valid: 74   Invalid: 16   Minimum: -99   Maximum: 1
Type: Discrete   Decimal: 0   Width: 8   Range: -99 - 1   Format: Numeric

Questions and instructions

LITERAL QUESTION
Where do you recall seeing or hearing this information?

C2_7: Direct contact with WBG staff (e.g., in person, virtually, phone, email)

Data file: serbia_pulse_cos_fy23_data

Overview

Valid: 74   Invalid: 16   Minimum: -99   Maximum: 1
Type: Discrete   Decimal: 0   Width: 8   Range: -99 - 1   Format: Numeric

Questions and instructions

LITERAL QUESTION
Where do you recall seeing or hearing this information?

C2_8: Blogs

Data file: serbia_pulse_cos_fy23_data

Overview

Valid: 74   Invalid: 16   Minimum: -99   Maximum: 1
Type: Discrete   Decimal: 0   Width: 8   Range: -99 - 1   Format: Numeric

Questions and instructions

LITERAL QUESTION
Where do you recall seeing or hearing this information?

C2_9: Podcasts

Data file: serbia_pulse_cos_fy23_data

Overview

Valid: 74   Invalid: 16   Minimum: -99   Maximum: 1
Type: Discrete   Decimal: 0   Width: 8   Range: -99 - 1   Format: Numeric

Questions and instructions

LITERAL QUESTION
Where do you recall seeing or hearing this information?

C2_10: e-Newsletters

Data file: serbia_pulse_cos_fy23_data

Overview

Valid: 74   Invalid: 16   Minimum: -99   Maximum: 1
Type: Discrete   Decimal: 0   Width: 8   Range: -99 - 1   Format: Numeric

Questions and instructions

LITERAL QUESTION
Where do you recall seeing or hearing this information?

C2_11: Direct messaging (e.g., WhatsApp, Telegram, Viber)

Data file: serbia_pulse_cos_fy23_data

Overview

Valid: 74   Invalid: 16   Minimum: -99   Maximum: 1
Type: Discrete   Decimal: 0   Width: 8   Range: -99 - 1   Format: Numeric

Questions and instructions

LITERAL QUESTION
Where do you recall seeing or hearing this information?

C2_12: Other

Data file: serbia_pulse_cos_fy23_data

Overview

Valid: 74   Invalid: 16   Minimum: -99   Maximum: 1
Type: Discrete   Decimal: 0   Width: 8   Range: -99 - 1   Format: Numeric

Questions and instructions

LITERAL QUESTION
Where do you recall seeing or hearing this information?

C3_1: Facebook

Data file: serbia_pulse_cos_fy23_data

Overview

Valid: 28   Invalid: 62   Minimum: 0   Maximum: 1
Type: Discrete   Decimal: 0   Width: 8   Range: 0 - 1   Format: Numeric

Questions and instructions

LITERAL QUESTION
On what social media platforms do you recall seeing this information?

C3_2: Instagram

Data file: serbia_pulse_cos_fy23_data

Overview

Valid: 28   Invalid: 62   Minimum: 0   Maximum: 1
Type: Discrete   Decimal: 0   Width: 8   Range: 0 - 1   Format: Numeric

Questions and instructions

LITERAL QUESTION
On what social media platforms do you recall seeing this information?

C3_3: Twitter

Data file: serbia_pulse_cos_fy23_data

Overview

Valid: 28   Invalid: 62   Minimum: 0   Maximum: 1
Type: Discrete   Decimal: 0   Width: 8   Range: 0 - 1   Format: Numeric

Questions and instructions

LITERAL QUESTION
On what social media platforms do you recall seeing this information?

C3_4: LinkedIn

Data file: serbia_pulse_cos_fy23_data

Overview

Valid: 28   Invalid: 62   Minimum: 0   Maximum: 1
Type: Discrete   Decimal: 0   Width: 8   Range: 0 - 1   Format: Numeric

Questions and instructions

LITERAL QUESTION
On what social media platforms do you recall seeing this information?

C3_5: YouTube

Data file: serbia_pulse_cos_fy23_data

Overview

Valid: 28   Invalid: 62   Minimum: 0   Maximum: 1
Type: Discrete   Decimal: 0   Width: 8   Range: 0 - 1   Format: Numeric

Questions and instructions

LITERAL QUESTION
On what social media platforms do you recall seeing this information?

C3_6: WhatsApp

Data file: serbia_pulse_cos_fy23_data

Overview

Valid: 28   Invalid: 62   Minimum: 0   Maximum: 0
Type: Discrete   Decimal: 0   Width: 8   Range: 0 - 0   Format: Numeric

Questions and instructions

LITERAL QUESTION
On what social media platforms do you recall seeing this information?

C3_7: Other

Data file: serbia_pulse_cos_fy23_data

Overview

Valid: 28   Invalid: 62   Minimum: 0   Maximum: 0
Type: Discrete   Decimal: 0   Width: 8   Range: 0 - 0   Format: Numeric

Questions and instructions

LITERAL QUESTION
On what social media platforms do you recall seeing this information?

C4_1: WBG work or research on climate change (mitigation, adaptation)

Data file: serbia_pulse_cos_fy23_data

Overview

Valid: 74   Invalid: 16   Minimum: -99   Maximum: 1
Type: Discrete   Decimal: 0   Width: 8   Range: -99 - 1   Format: Numeric

Questions and instructions

LITERAL QUESTION
What topics were included in what you saw or heard?

C4_2: WBG work or research on food insecurity

Data file: serbia_pulse_cos_fy23_data

Overview

Valid: 74   Invalid: 16   Minimum: -99   Maximum: 1
Type: Discrete   Decimal: 0   Width: 8   Range: -99 - 1   Format: Numeric

Questions and instructions

LITERAL QUESTION
What topics were included in what you saw or heard?

C4_3: WBG work to provide debt relief for developing countries

Data file: serbia_pulse_cos_fy23_data

Overview

Valid: 74   Invalid: 16   Minimum: -99   Maximum: 1
Type: Discrete   Decimal: 0   Width: 8   Range: -99 - 1   Format: Numeric

Questions and instructions

LITERAL QUESTION
What topics were included in what you saw or heard?

C4_4: WBG global economic forecasts

Data file: serbia_pulse_cos_fy23_data

Overview

Valid: 74   Invalid: 16   Minimum: -99   Maximum: 1
Type: Discrete   Decimal: 0   Width: 8   Range: -99 - 1   Format: Numeric

Questions and instructions

LITERAL QUESTION
What topics were included in what you saw or heard?

C4_5: WBG research or work in support for education systems in developing countries

Data file: serbia_pulse_cos_fy23_data

Overview

Valid: 74   Invalid: 16   Minimum: -99   Maximum: 1
Type: Discrete   Decimal: 0   Width: 8   Range: -99 - 1   Format: Numeric

Questions and instructions

LITERAL QUESTION
What topics were included in what you saw or heard?

C4_6: WBG work or research on energy (increasing energy supply, reducing dependence of fossil fuels)

Data file: serbia_pulse_cos_fy23_data

Overview

Valid: 74   Invalid: 16   Minimum: -99   Maximum: 1
Type: Discrete   Decimal: 0   Width: 8   Range: -99 - 1   Format: Numeric

Questions and instructions

LITERAL QUESTION
What topics were included in what you saw or heard?

C4_7: WBG work or research on creating more and better jobs

Data file: serbia_pulse_cos_fy23_data

Overview

Valid: 74   Invalid: 16   Minimum: -99   Maximum: 1
Type: Discrete   Decimal: 0   Width: 8   Range: -99 - 1   Format: Numeric

Questions and instructions

LITERAL QUESTION
What topics were included in what you saw or heard?

C4_8: WBG work or research on human capital (improving health care, nutrition, education, and jobs and skills)

Data file: serbia_pulse_cos_fy23_data

Overview

Valid: 74   Invalid: 16   Minimum: -99   Maximum: 1
Type: Discrete   Decimal: 0   Width: 8   Range: -99 - 1   Format: Numeric

Questions and instructions

LITERAL QUESTION
What topics were included in what you saw or heard?

C4_9: Other

Data file: serbia_pulse_cos_fy23_data

Overview

Valid: 74   Invalid: 16   Minimum: -99   Maximum: 1
Type: Discrete   Decimal: 0   Width: 8   Range: -99 - 1   Format: Numeric

Questions and instructions

LITERAL QUESTION
What topics were included in what you saw or heard?

C5_1: The WBG helps address the current food crisis and enables greater preparedness to future food security crises

Data file: serbia_pulse_cos_fy23_data

Overview

Valid: 85   Invalid: 5   Minimum: 2   Maximum: 11
Type: Discrete   Decimal: 0   Width: 28   Range: 2 - 11   Format: Numeric

Questions and instructions

LITERAL QUESTION
To what extent do you agree with the following statements:

CATEGORIES

Value	Category	Cases	
1	To no degree at all	0	0%
2		3	3.5%
3		2	2.4%
4		3	3.5%
5		6	7.1%
6		11	12.9%
7		12	14.1%
8		7	8.2%
9		4	4.7%
10	To a very significant degree	11	12.9%
11		26	30.6%
Sysmiss		5	

C5_2: The WBG supports countries to ensure transition to more diversified and cleaner sources of energy

Data file: serbia_pulse_cos_fy23_data

Overview

Valid: 85   Invalid: 5   Minimum: 2   Maximum: 11
Type: Discrete   Decimal: 0   Width: 28   Range: 2 - 11   Format: Numeric

Questions and instructions

LITERAL QUESTION
To what extent do you agree with the following statements:

CATEGORIES

Value	Category	Cases	
1	To no degree at all	0	0%

2		1	1.2%
3		2	2.4%
4		6	7.1%
5		3	3.5%
6		8	9.4%
7		13	15.3%
8		15	17.6%
9		7	8.2%
10	To a very significant degree	15	17.6%
11		15	17.6%
Sysmiss		5	

C5_3: The WBG helps countries boost climate resilience and mitigate the effects of climate challenge

Data file: serbia_pulse_cos_fy23_data

Overview

Valid: 85   Invalid: 5   Minimum: 3   Maximum: 11
Type: Discrete   Decimal: 0   Width: 28   Range: 3 - 11   Format: Numeric

Questions and instructions

LITERAL QUESTION
To what extent do you agree with the following statements:

CATEGORIES

Value	Category	Cases	
1	To no degree at all	0	0%
2		0	0%
3		3	3.5%
4		6	7.1%
5		3	3.5%
6		10	11.8%
7		9	10.6%
8		16	18.8%
9		9	10.6%
10	To a very significant degree	15	17.6%
11		14	16.5%
Sysmiss		5	

C5_4: The WBG provides support to improve access and quality of education in developing countries.

Data file: serbia_pulse_cos_fy23_data

Overview

Valid: 85   Invalid: 5   Minimum: 2   Maximum: 11
Type: Discrete   Decimal: 0   Width: 28   Range: 2 - 11   Format: Numeric

Questions and instructions

LITERAL QUESTION
To what extent do you agree with the following statements:

CATEGORIES

Value	Category	Cases	
1	To no degree at all	0	0%
2		1	1.2%
3		4	4.7%
4		4	4.7%
5		5	5.9%
6		6	7.1%
7		12	14.1%
8		15	17.6%
9		12	14.1%
10	To a very significant degree	11	12.9%
11		15	17.6%
Sysmiss		5	

C5_5: The WBG is committed to comprehensive debt solutions that bring significant benefits to people in poor countries

Data file: serbia_pulse_cos_fy23_data

Overview

Valid: 85   Invalid: 5   Minimum: 1   Maximum: 11
Type: Discrete   Decimal: 0   Width: 28   Range: 1 - 11   Format: Numeric

Questions and instructions

LITERAL QUESTION
To what extent do you agree with the following statements:

CATEGORIES

Value	Category	Cases	
1	To no degree at all	1	1.2%

2		1	1.2%
3		4	4.7%
4		6	7.1%
5		8	9.4%
6		9	10.6%
7		9	10.6%
8		10	11.8%
9		3	3.5%
10	To a very significant degree	5	5.9%
11		29	34.1%
Sysmiss		5	

C5_6: The WBG supports countries to strengthen their human capital through improving health care, nutrition, education, jobs, and skills

Data file: serbia_pulse_cos_fy23_data

Overview

Valid: 85   Invalid: 5   Minimum: 2   Maximum: 11
Type: Discrete   Decimal: 0   Width: 28   Range: 2 - 11   Format: Numeric

Questions and instructions

LITERAL QUESTION
To what extent do you agree with the following statements:

CATEGORIES

Value	Category	Cases	
1	To no degree at all	0	0%
2		2	2.4%
3		3	3.5%
4		5	5.9%
5		4	4.7%
6		7	8.2%
7		17	20%
8		18	21.2%
9		6	7.1%
10	To a very significant degree	10	11.8%
11		13	15.3%
Sysmiss		5	

study_resources

questionnaires

World Bank Group Country Survey FY 2023 – English Questionnaire

title	World Bank Group Country Survey FY 2023 – English Questionnaire
authors	World Bank Group
country	Serbia
description	World Bank Group Country Survey FY 2023 – English Questionnaire
filename	serbia_cos_fy23_eng_questionnaire.pdf

reports

FY 2023 Serbia Country Opinion Survey Report - Pulse Report

title	FY 2023 Serbia Country Opinion Survey Report - Pulse Report
authors	World Bank Group
country	Serbia
description	FY 2023 Serbia Country Opinion Survey Report
filename	serbia_cos_fy23_final__okr.pdf

technical_documents

FY 2023 Serbia Country Opinion Survey - Codebook

title	FY 2023 Serbia Country Opinion Survey - Codebook
authors	World Bank Group
country	Serbia
description	FY 2023 Serbia Country Opinion Survey - Codebook
filename	serbia_fy23_codebook.xlsx

Serbia Country Opinion Survey 2023 -Tables with Data Breakdown

title	Serbia Country Opinion Survey 2023 -Tables with Data Breakdown
authors	World Bank Group
country	Serbia
description	Serbia Country Opinion Survey 2023 -Tables with Data Breakdown
filename	serbia_cos_fy23_tables_with_data_breakdowns.xlsx