

# World Bank Group Country Survey 2023

**Public Opinion Research Group**

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## Identification

### SURVEY ID NUMBER

ZAF\_2023\_WBCS\_v01\_M

### TITLE

World Bank Group Country Survey 2023

### COUNTRY

Name	Country code
South Africa	ZAF

### SERIES INFORMATION

The World Bank Group Country Opinion Survey Program (COS) is an ongoing effort to systematically gauge and track the perceptions and views of the World Bank Group's clients and partners across the globe, over time. The survey data provide the institution with more in-depth understanding of the views of stakeholders on issues related to the World Bank's work on the ground (how it operates, its relationships, and its knowledge) and other development related issues. The program is overseen by the department of External and Corporate Relations, Business Intelligence Team. This collection hosts open, accessible survey data from 29 countries collected in FY 2012 (July 2011-June 2012), 41 countries in FY 2013 (July 2012-June 2013), 42 countries in FY 2014 (July 2013-June 2014), 35 countries in FY 2015 (July 2014-June 2015), 45 countries in FY 2016 (July 2015-June 2016), 35 countries in FY 2017 (July 2016-June 2017), and 39 countries in FY 2018 (July 2017-June 2018), 42 countries in FY 2019 (July 2018-June 2019), 21 countries in FY 2020 (July 2019-June 2020), 36 countries in FY 2021 (July 2020-June 2021), 23 countries in FY 2022 (July 2021-June 2022) and 30 countries in FY 2023 (July 2022-June 2023). All data will be regularly updated and more countries will be added as data become available.

### ABSTRACT

The Country Opinion Survey in South Africa assists the World Bank Group (WBG) in better understanding how stakeholders in South Africa perceive the WBG. It provides the WBG with systematic feedback from national and local governments, multilateral/bilateral agencies, media, academia, the private sector, and civil society in South Africa on 1) their views regarding the general environment in South Africa; 2) their overall attitudes toward the WBG in South Africa; 3) overall impressions of the WBG's effectiveness and results, knowledge work and activities, and communication and information sharing in South Africa; and 4) their perceptions of the WBG's future role in South Africa.

### KIND OF DATA

Sample survey data [ssd]

## Version

### VERSION DESCRIPTION

Edited, anonymized dataset for public distribution.

### VERSION DATE

2023-12-01

## Coverage

### GEOGRAPHIC COVERAGE

KwaZulu-Natal, Gauteng, Western Cape, Eastern Cape, Mpumalanga, Limpopo, Free State and North West.

## Producers and sponsors

### PRIMARY INVESTIGATORS

Name	Affiliation
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Public Opinion Research Group	World Bank
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## FUNDING AGENCY/SPONSOR

Name	Role
World Bank	Funder

## Sampling

## SAMPLING PROCEDURE

A total of 1,313 stakeholders in South Africa were invited to provide their opinions on the WBG's work by participating in a Country Opinion Survey from July 2023 to October 2023. A list of potential participants was compiled by the WBG country team and the fielding agency. Participants were drawn from the Office of the President, Deputy President, Minister, Parliament, government institutions, provincial governments, local governments, bilateral/multilateral agencies, the private sector, civil society, academia, and the media.

## RESPONSE RATE

The response rate was 24%

The results of this year's survey were compared to the FY19 Survey with a response rate of 20% (N=96). Comparing responses across Country Surveys reflects changes in attitudes over time, but also changes in respondent samples, changes in methodology, and changes to the survey instrument itself. To reduce the influence of the latter factor, only those questions with similar response scales/options were analyzed. This year's survey saw an increased outreach to and/or response from provincial governments, local governments, and the private sector but a decrease from government institutions and academia. These differences in stakeholder composition between the two years should be taken into consideration when interpreting the results of the past year's comparison analyses.

## data\_collection

## DATES OF DATA COLLECTION

Start	End
2023-07	2023-10

## DATA COLLECTION MODE

Other [oth]

## DATA COLLECTION NOTES

Respondents completed the questionnaires online or in person.

## questionnaires

## QUESTIONNAIRES

The survey was implemented in English

## Access policy

## CONTACTS

Name	Affiliation	Email
Public Opinion Research Group	The World Bank	countrysurveys@worldbankgroup.org

## CONFIDENTIALITY

## CITATION REQUIREMENTS

Use of the dataset must be acknowledged using a citation which would include:

- the Identification of the Primary Investigator
- the title of the survey (including country, acronym and year of implementation)
- the survey reference number
- the source and date of download

Example:

Public Opinion Research Group (World Bank). South Africa - World Bank Group Country Survey 2023 (WBCS 2023). Ref: ZAF\_2023\_WBCS\_v01\_M. Downloaded from [uri] on [date].

## ACCESS AUTHORITY

Name	Affiliation
Public Opinion Research Group	The World Bank

## Disclaimer and copyrights

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## DISCLAIMER

The user of the data acknowledges that the original collector of the data, the authorized distributor of the data, and the relevant funding agency bear no responsibility for use of the data or for interpretations or inferences based upon such uses.

## Metadata production

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## DDI DOCUMENT ID

DDI\_ZAF\_2023\_WBCS\_v01\_M\_WB

## PRODUCERS

Name	Abbreviation	Affiliation	Role
Development Data Group	DECDG	World Bank	Documentation of the study

## DATE OF METADATA PRODUCTION

2024-02-14

## DDI DOCUMENT VERSION

Version 01 (2024-02-14)

**data\_dictionary**

Data file	Cases	variables
<p><b>south_africa_cos_fy_2023_data</b>            Data collected using the 2023 South Africa World Bank Group Country Survey questionnaire (FY23).            Dataset covers the following themes:</p> <ul style="list-style-type: none"> <li>- Objectives;</li> <li>- Methodology Overview;</li> <li>- Overall Context;</li> <li>- Overall Attitudes Toward the World Bank Group;</li> <li>- World Bank Group's Support in Development Areas;</li> <li>- World Bank Group's Work and Engagement on the Ground;</li> <li>- World Bank Group's Financial Instruments and Knowledge Work;</li> <li>- The Future Role of the World Bank Group in South Africa;</li> <li>- Communication and Outreach;</li> <li>- Demographics of the Sample and Detailed Methodology</li> </ul>	310	202



**Data file: south\_africa\_cos\_fy\_2023\_data**

Data collected using the 2023 South Africa World Bank Group Country Survey questionnaire (FY23). Dataset covers the following themes:

- Objectives;
- Methodology Overview;
- Overall Context;
- Overall Attitudes Toward the World Bank Group;
- World Bank Group's Support in Development Areas;
- World Bank Group's Work and Engagement on the Ground;
- World Bank Group's Financial Instruments and Knowledge Work;
- The Future Role of the World Bank Group in South Africa;
- Communication and Outreach;
- Demographics of the Sample and Detailed Methodology

Cases: 310

variables: 202

**variables**

ID	Name	Label	Question
V1	id		
V2	mode		
V3	Q1	Which of the following best describes your current affiliation?	Which of the following best describes your current affiliation?
V4	Q2	How familiar are you with the work of the World Bank Group in South Africa?	How familiar are you with the work of the World Bank Group in South Africa?
V5	Q3	Currently, do you professionally collaborate/work with the World Bank Group (IBRD, IFC, MIGA, ICSID) in South Africa?	Currently, do you professionally collaborate/work with the World Bank Group (IBRD, IFC, MIGA, ICSID) in South Africa?
V6	Q4	Which, if any, of the following agencies of the World Bank Group do you primarily collaborate/work with in South Africa?	Which, if any, of the following agencies of the World Bank Group do you primarily collaborate/work with in South Africa?
V7	A1	In general, would you say that South Africa is headed in ... ?	In general, would you say that South Africa is headed in ... ?
V8	A2_1	National government	To what extent, do you trust each of the following groups to do what is right?
V9	A2_2	Provincial government	To what extent, do you trust each of the following groups to do what is right?
V10	A2_3	Local government	To what extent, do you trust each of the following groups to do what is right?
V11	A2_4	Parliament	To what extent, do you trust each of the following groups to do what is right?
V12	A2_5	South African Reserve Bank (Central Bank)	To what extent, do you trust each of the following groups to do what is right?
V13	A2_6	The World Bank Group	To what extent, do you trust each of the following groups to do what is right?
V14	A2_7	The International Monetary Fund	To what extent, do you trust each of the following groups to do what is right?
V15	A2_8	The United Nations (UN)	To what extent, do you trust each of the following groups to do what is right?
V16	A2_9	Regional development banks (e.g., DBSA, NDB, AfDB)	To what extent, do you trust each of the following groups to do what is right?
V17	A2_10	Private sector (e.g., Chambers of Commerce, Business Unity South Africa (BUSAA))	To what extent, do you trust each of the following groups to do what is right?

ID	Name	Label	Question
V18	A2_11	Civil society (e.g., NGOs, CBOs)	To what extent, do you trust each of the following groups to do what is right?
V19	A2_12	Academia / think tanks / research institutions	To what extent, do you trust each of the following groups to do what is right?
V20	A2_13	Media	To what extent, do you trust each of the following groups to do what is right?
V21	A3	How effective has the World Bank Group been in achieving development results in South Africa?	How effective has the World Bank Group been in achieving development results in South Africa?
V22	A4	The World Bank Group currently plays a relevant role in development in South Africa.	To what extent do you agree/disagree with the following statements about the World Bank Group's work in South Africa?
V23	A5	The World Bank Group's work is well aligned with what I consider the development priorities for South Africa.	To what extent do you agree/disagree with the following statements about the World Bank Group's work in South Africa?
V24	A6	The World Bank Group's work helps end extreme poverty in South Africa.	To what extent do you agree/disagree with the following statements about the World Bank Group's work in South Africa?
V25	A7	To what extent does the World Bank Group influence the development agenda in South Africa?	To what extent does the World Bank Group influence the development agenda in South Africa?
V26	A8	How significant a contribution do you believe the World Bank Group's knowledge work and activities make to development results in South Africa?	How significant a contribution do you believe the World Bank Group's knowledge work and activities make to development results in South Africa?
V27	B1_1	Gender equity: close gender gaps in health, education, social protection, economic opportunities, and voice and agency	Which areas should the World Bank Group prioritize in its work in South Africa to have the most impact on development results in the country?
V28	B1_2	Water supply and sanitation infrastructure	Which areas should the World Bank Group prioritize in its work in South Africa to have the most impact on development results in the country?
V29	B1_3	Health: universal health coverage, including addressing communicable and non-communicable diseases, nutrition, etc.; strengthening overall health systems; health financing, including national health insurance and pandemic preparedness and response	Which areas should the World Bank Group prioritize in its work in South Africa to have the most impact on development results in the country?
V30	B1_4	Transport: roads, bridges, sustainable transportation	Which areas should the World Bank Group prioritize in its work in South Africa to have the most impact on development results in the country?
V31	B1_5	Energy: access to energy, transition to cleaner energy sources	Which areas should the World Bank Group prioritize in its work in South Africa to have the most impact on development results in the country?
V32	B1_6	Public sector governance: efficiency, effectiveness, accountability, anti-corruption, and transparency of government institutions	Which areas should the World Bank Group prioritize in its work in South Africa to have the most impact on development results in the country?
V33	B1_7	Agriculture and food security: sustainable agriculture, inclusive and efficient food systems	Which areas should the World Bank Group prioritize in its work in South Africa to have the most impact on development results in the country?
V34	B1_8	Education: better, more resilient and equitable education systems	Which areas should the World Bank Group prioritize in its work in South Africa to have the most impact on development results in the country?
V35	B1_9	Climate change: mitigation, adaptation, and transition to a low-carbon economy	Which areas should the World Bank Group prioritize in its work in South Africa to have the most impact on development results in the country?
V36	B1_10	Digital Development: digital infrastructure, digital services, digital skills development	Which areas should the World Bank Group prioritize in its work in South Africa to have the most impact on development results in the country?
V37	B1_11	Macroeconomic stability & Debt sustainability: sustainable fiscal policy, effective tax administration, monetary policy, management, relief, financing, and transparency	Which areas should the World Bank Group prioritize in its work in South Africa to have the most impact on development results in the country?

ID	Name	Label	Question
V38	B1_12	Social Inclusion: increasing opportunities for marginalized people to participate fully in markets, services, and society	Which areas should the World Bank Group prioritize in its work in South Africa to have the most impact on development results in the country?
V39	B1_13	Crime and violence: violence prevention and law enforcement	Which areas should the World Bank Group prioritize in its work in South Africa to have the most impact on development results in the country?
V40	B1_14	Private sector development: Improved competition and business environment, lowering cost of doing business; strengthening the ecosystem for Micro Small & Medium Enterprises creation and growth	Which areas should the World Bank Group prioritize in its work in South Africa to have the most impact on development results in the country?
V41	B1_15	Environment / Natural resource management: air/water quality, sustainable land and aquatic resource management, biodiversity	Which areas should the World Bank Group prioritize in its work in South Africa to have the most impact on development results in the country?
V42	B1_16	Urban development: urban planning, services, and institutions	Which areas should the World Bank Group prioritize in its work in South Africa to have the most impact on development results in the country?
V43	B1_17	Trade: regional trade facilitation, development of value chains	Which areas should the World Bank Group prioritize in its work in South Africa to have the most impact on development results in the country?
V44	B1_18	Social protection: pensions, social assistance, social safety nets	Which areas should the World Bank Group prioritize in its work in South Africa to have the most impact on development results in the country?
V45	B1_19	Job creation / employment: labor policies, skills development	Which areas should the World Bank Group prioritize in its work in South Africa to have the most impact on development results in the country?
V46	B1_20	Regional integration: promote trade facilitation and common physical and institutional infrastructure	Which areas should the World Bank Group prioritize in its work in South Africa to have the most impact on development results in the country?
V47	B1_21	Other	Which areas should the World Bank Group prioritize in its work in South Africa to have the most impact on development results in the country?
V48	B2_1	Health: COVID-19 pandemic preparedness and response	How EFFECTIVE has the World Bank Group been in achieving development results in each of these areas of human development in South Africa?
V49	B2_2	Gender equity: Close the gender gap on economic opportunities, social support, and political representation	How EFFECTIVE has the World Bank Group been in achieving development results in each of these areas of human development in South Africa?
V50	B2_3	Youth issues: Employment and economic opportunities, social support, education, and training	How EFFECTIVE has the World Bank Group been in achieving development results in each of these areas of human development in South Africa?
V51	B2_4	Skills development: Strengthening skills development and employment services to support job creation	How EFFECTIVE has the World Bank Group been in achieving development results in each of these areas of human development in South Africa?
V52	B3_1	Transport: Improved infrastructure services by selected State-Owned Enterprises (e.g., Prasa, Transnet)	How EFFECTIVE has the World Bank Group been in achieving development results in each of these areas of infrastructure in South Africa?
V53	B3_2	Energy: transition to cleaner energy sources, including support for battery storage systems	How EFFECTIVE has the World Bank Group been in achieving development results in each of these areas of infrastructure in South Africa?
V54	B3_3	Water supply and sanitation infrastructure	How EFFECTIVE has the World Bank Group been in achieving development results in each of these areas of infrastructure in South Africa?
V55	B3_4	Urban development: Improved planning and delivery of infrastructure services in 8 Metropolitan Municipalities*	How EFFECTIVE has the World Bank Group been in achieving development results in each of these areas of infrastructure in South Africa?
V56	B3_5	Digital Development: access, innovation, skills	How EFFECTIVE has the World Bank Group been in achieving development results in each of these areas of infrastructure in South Africa?

ID	Name	Label	Question
V57	B4_1	Public sector governance: institutional strengthening, capacity building, promoting inclusion, citizen engagement, and quality of services	How EFFECTIVE has the World Bank Group been in achieving development results in each of these areas of finance/institutions/economic growth in South Africa?
V58	B4_2	Private sector development: Improved competition and business environment, lowering cost of doing business	How EFFECTIVE has the World Bank Group been in achieving development results in each of these areas of finance/institutions/economic growth in South Africa?
V59	B4_3	Trade / Regional integration: promote trade facilitation and common physical and institutional infrastructure; development of value chains with strong job-creating potential (includes product markets, e.g., agriculture/agribusiness, automotive sector, ren	How EFFECTIVE has the World Bank Group been in achieving development results in each of these areas of finance/institutions/economic growth in South Africa?
V60	B4_4	Micro Small & Medium Enterprises (MSME) development: strengthened ecosystem for MSME creation and growth	How EFFECTIVE has the World Bank Group been in achieving development results in each of these areas of finance/institutions/economic growth in South Africa?
V61	B4_5	Job creation / employment: strengthened employment and skills development services	How EFFECTIVE has the World Bank Group been in achieving development results in each of these areas of finance/institutions/economic growth in South Africa?
V62	B5_1	Climate change: greater resilience to climate change and environmentally sustainable investments	How EFFECTIVE has the World Bank Group been in achieving development results in the following area of environmental sustainability in South Africa?
V63	B5_2	Environment / Natural resource management: air/water quality, sustainable land and aquatic resource management, biodiversity	How EFFECTIVE has the World Bank Group been in achieving development results in the following area of environmental sustainability in South Africa?
V64	B6_1	Eskom Just Energy Transition Project will have a positive impact on sustainable economic development in South Africa	To what extent do you agree/disagree with the following statements?
V65	B6_2	The kind of support that the World Bank Group is providing to the Eskom Just Energy Transition Project would be very beneficial to large infrastructure projects in South Africa in the future	To what extent do you agree/disagree with the following statements?
V66	B6_3	The World Bank Group's support for the Eskom Just Energy Transition Project & renewables project will be beneficial for the long-term carbon mitigation strategy of South Africa and for the diversification of the sources of energy generation	To what extent do you agree/disagree with the following statements?
V67	B6_4	There is no value added in South Africa, from the World Bank Group involvement in large infrastructure projects such as Eskom Just Energy Transition Project	To what extent do you agree/disagree with the following statements?
V68	B8_1	Forest / bush fires	What is your level of concern for each of the potential impacts of climate change as it affects South Africa?
V69	B8_2	Decreased crop yields/food insecurity	What is your level of concern for each of the potential impacts of climate change as it affects South Africa?
V70	B8_3	Climate-driven migration	What is your level of concern for each of the potential impacts of climate change as it affects South Africa?
V71	B8_4	More frequent and severe floods	What is your level of concern for each of the potential impacts of climate change as it affects South Africa?
V72	B8_5	More frequent and severe droughts / heatwaves	What is your level of concern for each of the potential impacts of climate change as it affects South Africa?
V73	B8_6	Effects on public health	What is your level of concern for each of the potential impacts of climate change as it affects South Africa?
V74	B8_7	Air pollution	What is your level of concern for each of the potential impacts of climate change as it affects South Africa?

ID	Name	Label	Question
V75	B8_8	Extinction of plant/animal species	What is your level of concern for each of the potential impacts of climate change as it affects South Africa?
V76	B8_9	Land and forest degradation	What is your level of concern for each of the potential impacts of climate change as it affects South Africa?
V77	B8_10	Loss of jobs	What is your level of concern for each of the potential impacts of climate change as it affects South Africa?
V78	B8_11	Increase in natural disasters (e.g., cyclones)	What is your level of concern for each of the potential impacts of climate change as it affects South Africa?
V79	B8_12	Increase erosion of shoreline	What is your level of concern for each of the potential impacts of climate change as it affects South Africa?
V80	B8_13	Unsafe drinking water	What is your level of concern for each of the potential impacts of climate change as it affects South Africa?
V81	B8_14	Diminished water supply for people and the economy	What is your level of concern for each of the potential impacts of climate change as it affects South Africa?
V82	B8_15	Social dimensions of climate change (e.g., impact of climate change on vulnerable groups, locally led climate actions)	What is your level of concern for each of the potential impacts of climate change as it affects South Africa?
V83	C1_1	Bringing together different stakeholder groups (including other development agencies and donors) to support South Africa's development efforts	When thinking about the World Bank Group's role in South Africa, which activity or activities do you VALUE the most?
V84	C1_2	Providing data and statistics	When thinking about the World Bank Group's role in South Africa, which activity or activities do you VALUE the most?
V85	C1_3	Producing research on global development issues (e.g., reports, publications, research papers)	When thinking about the World Bank Group's role in South Africa, which activity or activities do you VALUE the most?
V86	C1_4	Providing advisory services and analytics to support design or implementation of policies	When thinking about the World Bank Group's role in South Africa, which activity or activities do you VALUE the most?
V87	C1_5	Providing financial resources (i.e., investment lending, Development Policy Loans, Trust Funds, Program-for-Results)	When thinking about the World Bank Group's role in South Africa, which activity or activities do you VALUE the most?
V88	C1_6	Capacity building and training	When thinking about the World Bank Group's role in South Africa, which activity or activities do you VALUE the most?
V89	C1_7	Mobilizing third-party financial resources	When thinking about the World Bank Group's role in South Africa, which activity or activities do you VALUE the most?
V90	C1_8	Other	When thinking about the World Bank Group's role in South Africa, which activity or activities do you VALUE the most?
V91	C2	Responsiveness to needs	To what extent is the World Bank Group an effective development partner in South Africa, in terms of each of the following?
V92	C3	Access to World Bank Group staff and experts	To what extent is the World Bank Group an effective development partner in South Africa, in terms of each of the following?
V93	C4	Leveraging country systems where appropriate (e.g., procurement, Environment and Social Governance, Environment and Social Framework)	To what extent is the World Bank Group an effective development partner in South Africa, in terms of each of the following?
V94	C5	Flexibility when circumstances change	To what extent is the World Bank Group an effective development partner in South Africa, in terms of each of the following?
V95	C6	Being a long-term partner	To what extent is the World Bank Group an effective development partner in South Africa, in terms of each of the following?

ID	Name	Label	Question
V96	C7_1	National government	Which THREE of the following groups should the World Bank Group collaborate with more in South Africa?
V97	C7_2	Provincial government	Which THREE of the following groups should the World Bank Group collaborate with more in South Africa?
V98	C7_3	Local government	Which THREE of the following groups should the World Bank Group collaborate with more in South Africa?
V99	C7_4	Parliament	Which THREE of the following groups should the World Bank Group collaborate with more in South Africa?
V100	C7_5	Regional development banks (e.g., DBSA, NDB, AfDB)	Which THREE of the following groups should the World Bank Group collaborate with more in South Africa?
V101	C7_6	Private sector	Which THREE of the following groups should the World Bank Group collaborate with more in South Africa?
V102	C7_7	Civil society (e.g., NGOs, CBOs)	Which THREE of the following groups should the World Bank Group collaborate with more in South Africa?
V103	C7_8	Other donors and development partners	Which THREE of the following groups should the World Bank Group collaborate with more in South Africa?
V104	C7_9	Academia/think tanks/research institutions	Which THREE of the following groups should the World Bank Group collaborate with more in South Africa?
V105	C7_10	Media	Which THREE of the following groups should the World Bank Group collaborate with more in South Africa?
V106	C7_11	Other	Which THREE of the following groups should the World Bank Group collaborate with more in South Africa?
V107	C8_1	National government	To what extent is the World Bank Group an effective development partner in South Africa, in terms of collaborating with the following groups:
V108	C8_2	Provincial government	To what extent is the World Bank Group an effective development partner in South Africa, in terms of collaborating with the following groups:
V109	C8_3	Local government	To what extent is the World Bank Group an effective development partner in South Africa, in terms of collaborating with the following groups:
V110	C8_4	Parliament/legislative branch	To what extent is the World Bank Group an effective development partner in South Africa, in terms of collaborating with the following groups:
V111	C8_5	Regional development banks (e.g., DBSA, NDB, AfDB)	To what extent is the World Bank Group an effective development partner in South Africa, in terms of collaborating with the following groups:
V112	C8_6	Private sector	To what extent is the World Bank Group an effective development partner in South Africa, in terms of collaborating with the following groups:
V113	C8_7	Civil society (e.g., NGOs, CBOs)	To what extent is the World Bank Group an effective development partner in South Africa, in terms of collaborating with the following groups:
V114	C8_8	Other donors and development partners	To what extent is the World Bank Group an effective development partner in South Africa, in terms of collaborating with the following groups:
V115	C8_9	Academia/think tanks/research institutions	To what extent is the World Bank Group an effective development partner in South Africa, in terms of collaborating with the following groups:
V116	C8_10	Media	To what extent is the World Bank Group an effective development partner in South Africa, in terms of collaborating with the following groups:
V117	C9_1	The World Bank Group's financial instruments meet the needs of South Africa (i.e., investment lending, Development Policy Loan, Trust Funds, Program-for-Results).	To what extent do you agree/disagree with the following statements?

ID	Name	Label	Question
V118	C9_2	The conditions of the World Bank Group's financing are competitive compared to markets.	To what extent do you agree/disagree with the following statements?
V119	C9_3	The World Bank Group insists on accountability through its lending (e.g., performance-based financing, resources tied to results).	To what extent do you agree/disagree with the following statements?
V120	C9_4	The World Bank Group provides financial support in a timely manner.	To what extent do you agree/disagree with the following statements?
V121	C10	Have you used the World Bank Group's advisory services and analytics in the past?	Have you used the World Bank Group's advisory services and analytics in the past?
V122	C11_1	I am satisfied with the quality of the World Bank Group's advisory services and analytical work in South Africa.	To what extent do you agree/disagree with the following statements?
V123	C11_2	The World Bank Group's advisory services and analytical work are timely.	To what extent do you agree/disagree with the following statements?
V124	C11_3	The World Bank Group's advisory services and analytical work include appropriate level of stakeholder involvement during preparation	To what extent do you agree/disagree with the following statements?
V125	C11_4	The World Bank Group brings global expertise to South Africa as part of its advisory services and analytical work.	To what extent do you agree/disagree with the following statements?
V126	C11_5	The World Bank Group's analytical products are adequately disseminated	To what extent do you agree/disagree with the following statements?
V127	C11_6	The World Bank Group's advice and recommendations are tailored to South Africa's context.	To what extent do you agree/disagree with the following statements?
V128	C11_7	I anticipate using the World Bank Group's advisory services and analytical work in the future.	To what extent do you agree/disagree with the following statements?
V129	D1_1	Television (TV)	How do you get most of your information about economic and social development issues in South Africa?
V130	D1_2	Radio	How do you get most of your information about economic and social development issues in South Africa?
V131	D1_3	Newspapers (Print or online)	How do you get most of your information about economic and social development issues in South Africa?
V132	D1_4	Social media (e.g., Facebook, Twitter, LinkedIn)	How do you get most of your information about economic and social development issues in South Africa?
V133	D1_5	Research papers / Official statistics	How do you get most of your information about economic and social development issues in South Africa?
V134	D1_6	Blogs	How do you get most of your information about economic and social development issues in South Africa?
V135	D1_7	Podcasts	How do you get most of your information about economic and social development issues in South Africa?
V136	D1_8	e-Newsletters	How do you get most of your information about economic and social development issues in South Africa?
V137	D1_9	Direct messaging (e.g., WhatsApp, SMS, Telegram)	How do you get most of your information about economic and social development issues in South Africa?
V138	D1_10	Other	How do you get most of your information about economic and social development issues in South Africa?

ID	Name	Label	Question
V139	D2_1	e-Newsletters	How would you prefer to obtain information from the World Bank Group?
V140	D2_2	Direct contact with staff (e.g., in person, virtually, phone, email)	How would you prefer to obtain information from the World Bank Group?
V141	D2_3	Blogs	How would you prefer to obtain information from the World Bank Group?
V142	D2_4	Social media (e.g., Facebook, Twitter, LinkedIn)	How would you prefer to obtain information from the World Bank Group?
V143	D2_5	Podcasts	How would you prefer to obtain information from the World Bank Group?
V144	D2_6	Website	How would you prefer to obtain information from the World Bank Group?
V145	D2_7	Direct messaging (e.g., WhatsApp, SMS, Telegram)	How would you prefer to obtain information from the World Bank Group?
V146	D2_8	Event/conference/ seminar/workshop (in person or online)	How would you prefer to obtain information from the World Bank Group?
V147	D2_9	Interviews and press conferences	How would you prefer to obtain information from the World Bank Group?
V148	D2_10	Broadcast media (radio & TV)	How would you prefer to obtain information from the World Bank Group?
V149	D2_11	Other	How would you prefer to obtain information from the World Bank Group?
V150	D3	Do you recall seeing or hearing anything about the World Bank Group in the last 30 days?	Do you recall seeing or hearing anything about the World Bank Group in the last 30 days?
V151	D4_1	Television (TV)	Where do you recall seeing or hearing this information?
V152	D4_2	Radio	Where do you recall seeing or hearing this information?
V153	D4_3	Newspapers (Print or online)	Where do you recall seeing or hearing this information?
V154	D4_4	Event / conference / seminar (in person or online)	Where do you recall seeing or hearing this information?
V155	D4_5	World Bank Group Website	Where do you recall seeing or hearing this information?
V156	D4_6	Social media	Where do you recall seeing or hearing this information?
V157	D4_7	Direct contact with World Bank Group staff (e.g., in person, virtually, phone, email)	Where do you recall seeing or hearing this information?
V158	D4_8	Blogs	Where do you recall seeing or hearing this information?
V159	D4_9	Podcasts	Where do you recall seeing or hearing this information?
V160	D4_10	e-Newsletters	Where do you recall seeing or hearing this information?
V161	D4_11	Direct messaging (e.g., WhatsApp, Telegram, Viber)	Where do you recall seeing or hearing this information?
V162	D4_12	Other	Where do you recall seeing or hearing this information?
V163	D5_1	Facebook	On what social media platforms do you recall seeing this information?
V164	D5_2	Instagram	On what social media platforms do you recall seeing this information?
V165	D5_3	Twitter	On what social media platforms do you recall seeing this information?

ID	Name	Label	Question
V166	D5_4	LinkedIn	On what social media platforms do you recall seeing this information?
V167	D5_5	YouTube	On what social media platforms do you recall seeing this information?
V168	D5_6	WhatsApp	On what social media platforms do you recall seeing this information?
V169	D5_7	Other	On what social media platforms do you recall seeing this information?
V170	D6_1	World Bank Group work or research on climate change (mitigation, adaptation)	What topics were included in what you saw or heard?
V171	D6_2	World Bank Group work or research on food insecurity	What topics were included in what you saw or heard?
V172	D6_3	World Bank Group work to provide debt relief for developing countries	What topics were included in what you saw or heard?
V173	D6_4	World Bank Group global economic forecasts	What topics were included in what you saw or heard?
V174	D6_5	World Bank Group research or work in support urban development, service delivery, and infrastructure	What topics were included in what you saw or heard?
V175	D6_6	World Bank Group work or research on energy (increasing energy supply, reducing dependence of fossil fuels, just transition)	What topics were included in what you saw or heard?
V176	D6_7	World Bank Group work or research on human capital (improving health care, nutrition, education, social protection, jobs and skills)	What topics were included in what you saw or heard?
V177	D6_8	World Bank Group work or research to improve gender equity and empowerment of women and girls	What topics were included in what you saw or heard?
V178	D6_9	World Bank Group work or research on pandemic prevention, preparedness, and response	What topics were included in what you saw or heard?
V179	D6_10	World Bank Group work or research on the environment (conservation, biodiversity economy, recycling)	What topics were included in what you saw or heard?
V180	D6_11	Other	What topics were included in what you saw or heard?
V181	D7_1	The World Bank Group helps address the current food crisis and enables greater preparedness to future food security crises	To what extent do you agree with the following statements:
V182	D7_2	The World Bank Group supports countries to ensure transition to more diversified and cleaner sources of energy	To what extent do you agree with the following statements:
V183	D7_3	The World Bank Group helps countries boost climate resilience and mitigate the effects of climate challenge	To what extent do you agree with the following statements:
V184	D7_4	The World Bank Group is committed to comprehensive debt solutions that bring significant benefits to people in poor countries	To what extent do you agree with the following statements:
V185	D7_5	The World Bank Group supports countries to strengthen their human capital through improving health care, nutrition, education, jobs, and skills	To what extent do you agree with the following statements:
V186	D7_6	The World Bank Group is improving gender equity and inclusion for women and girls	To what extent do you agree with the following statements:
V187	D7_7	World Bank Group supports South Africa to improve urban management, infrastructure, and service delivery	To what extent do you agree with the following statements:
V188	D7_8	World Bank Group helps improve South Africa's natural environment through support for conservation, biodiversity, and recycling projects	To what extent do you agree with the following statements:

ID	Name	Label	Question
V189	D7_9	The World Bank Group supports South Africa to address the health impacts of the COVID-19 pandemic and increase vaccination rates	To what extent do you agree with the following statements:
V190	D8_1	Read or heard a story about the World Bank Group in national or local media (newspaper, TV, radio)	Over the past SIX MONTHS, how often did you engage with the World Bank Group in any of the following ways?
V191	D8_2	Read or heard a story about the World Bank Group in international media (newspaper, TV, radio)	Over the past SIX MONTHS, how often did you engage with the World Bank Group in any of the following ways?
V192	D8_3	Read a World Bank Group post / tweet on social media	Over the past SIX MONTHS, how often did you engage with the World Bank Group in any of the following ways?
V193	D8_4	Visited a World Bank Group website (e.g., read a blog, used its data)	Over the past SIX MONTHS, how often did you engage with the World Bank Group in any of the following ways?
V194	D8_5	Attended a World Bank Group event/conference/seminar/workshop (in person or online)	Over the past SIX MONTHS, how often did you engage with the World Bank Group in any of the following ways?
V195	D8_6	Read some, or all, of a World Bank Group research paper or publication	Over the past SIX MONTHS, how often did you engage with the World Bank Group in any of the following ways?
V196	D8_7	Had an exchange with World Bank Group staff, in person, virtually, or by phone/email/text	Over the past SIX MONTHS, how often did you engage with the World Bank Group in any of the following ways?
V197	D8_8	Read a World Bank Group e-newsletter	Over the past SIX MONTHS, how often did you engage with the World Bank Group in any of the following ways?
V198	E1	Which, if any, of the following is the primary specialization of your work?	Which, if any, of the following is the primary specialization of your work?
V199	E2	Within your organization, would you describe yourself as ....	Within your organization, would you describe yourself as ....
V200	E3	What's your gender?	What's your gender?
V201	E4	What's your age?	What's your age?
V202	E5	Which best represents your geographic location?	Which best represents your geographic location?

total: 202



**ID:****Data file:** south\_africa\_cos\_fy\_2023\_data**Overview**

Valid: 310 Invalid: 0 Minimum: 101 Maximum: 410  
 Type: Discrete Decimal: 0 Width: 8 Range: 101 - 410 Format: Numeric

**A2\_3: Local government****Data file:** south\_africa\_cos\_fy\_2023\_data**Overview**

Valid: 309 Invalid: 1 Minimum: -99 Maximum: 11  
 Type: Discrete Decimal: 0 Width: 28 Range: -99 - 11 Format: Numeric

**Questions and instructions**

## LITERAL QUESTION

To what extent, do you trust each of the following groups to do what is right?

## CATEGORIES

Value	Category	Cases	
-99		5	1.6%
1	To no degree at all	20	6.5%
2		17	5.5%
3		40	12.9%
4		34	11%
5		50	16.2%
6		31	10%
7		33	10.7%
8		28	9.1%
9		23	7.4%
10	To a very significant degree	27	8.7%
11		1	0.3%
Sysmiss		1	

**MODE:****Data file:** south\_africa\_cos\_fy\_2023\_data**Overview**

Valid: 310 Invalid: 0 Minimum: 1 Maximum: 2  
 Type: Discrete Decimal: 0 Width: 8 Range: 1 - 2 Format: Numeric

**Q1: Which of the following best describes your current affiliation?****Data file:** south\_africa\_cos\_fy\_2023\_data**Overview**

Valid: 310 Invalid: 0 Minimum: 1 Maximum: 10  
 Type: Discrete Decimal: 0 Width: 158 Range: 1 - 10 Format: Numeric

**Questions and instructions**

## LITERAL QUESTION

Which of the following best describes your current affiliation?

## CATEGORIES

Value	Category	Cases	
1	Office of the President, Deputy President, Minister	4	1.3%
2	Office of a Parliamentarian (National Assembly, Legislative body)	3	1%
3	Government Institution: Employee of a Ministry / Ministerial Department / Project Implementation Unit / Independent Government Institution (e.g., Central Bank)	52	16.8%
4	Provincial Government Office or Staff	15	4.8%
5	Local Government Office or Staff	29	9.4%
6	Bilateral or Multilateral Agency (e.g., Embassy, Development Organization, Development Bank, UN Agency)	38	12.3%
7	Civil Society Organization: local and regional (NGO)	24	7.7%
8	Private Sector: Private Company / Financial Sector Organization / Private Bank / Small/Micro & Medium Enterprise	84	27.1%
9	Academia / Research Institute / Think Tank	22	7.1%
10	Media	39	12.6%
11	Other	0	0%

**Q2: How familiar are you with the work of the World Bank Group in South Africa?****Data file:** south\_africa\_cos\_fy\_2023\_data**Overview**

Valid: 310 Invalid: 0 Minimum: 1 Maximum: 10  
 Type: Discrete Decimal: 0 Width: 19 Range: 1 - 10 Format: Numeric

**Questions and instructions**

## LITERAL QUESTION

How familiar are you with the work of the World Bank Group in South Africa?

## CATEGORIES

Value	Category	Cases	
1	Not familiar at all	15	4.8%
2		8	2.6%

3		5	1.6%
4		17	5.5%
5		30	9.7%
6		33	10.6%
7		47	15.2%
8		68	21.9%
9		40	12.9%
10	Extremely familiar	47	15.2%

### Q3: Currently, do you professionally collaborate/work with the World Bank Group (IBRD, IFC, MIGA, ICSID) in South Africa?

Data file: south\_africa\_cos\_fy\_2023\_data

#### Overview

Valid: 310 Invalid: 0 Minimum: 1 Maximum: 2

Type: Discrete Decimal: 0 Width: 8 Range: 1 - 2 Format: Numeric

#### Questions and instructions

##### LITERAL QUESTION

Currently, do you professionally collaborate/work with the World Bank Group (IBRD, IFC, MIGA, ICSID) in South Africa?

##### CATEGORIES

Value	Category	Cases	
1	Yes	106	34.2%
2	No	204	65.8%

### Q4: Which, if any, of the following agencies of the World Bank Group do you primarily collaborate/work with in South Africa?

Data file: south\_africa\_cos\_fy\_2023\_data

#### Overview

Valid: 103 Invalid: 207 Minimum: 1 Maximum: 4

Type: Discrete Decimal: 0 Width: 66 Range: 1 - 4 Format: Numeric

#### Questions and instructions

##### LITERAL QUESTION

Which, if any, of the following agencies of the World Bank Group do you primarily collaborate/work with in South Africa?

##### CATEGORIES

Value	Category	Cases	
1	The World Bank (IDA)	87	84.5%

2	The International Finance Corporation (IFC)	9	8.7%
3	The Multilateral Investment Guarantee Agency (MIGA)	5	4.9%
4	International Centre for Settlement of Investment Disputes (ICSID)	2	1.9%
Sysmiss		207	

## A1: In general, would you say that South Africa is headed in ... ?

Data file: south\_africa\_cos\_fy\_2023\_data

### Overview

Valid: 310 Invalid: 0 Minimum: 1 Maximum: 3  
Type: Discrete Decimal: 0 Width: 19 Range: 1 - 3 Format: Numeric

### Questions and instructions

#### LITERAL QUESTION

In general, would you say that South Africa is headed in ... ?

#### CATEGORIES

Value	Category	Cases	
1	The right direction	107	34.5%
2	The wrong direction	129	41.6%
3	Not sure	74	23.9%

## A2\_1: National government

Data file: south\_africa\_cos\_fy\_2023\_data

### Overview

Valid: 309 Invalid: 1 Minimum: -99 Maximum: 11  
Type: Discrete Decimal: 0 Width: 28 Range: -99 - 11 Format: Numeric

### Questions and instructions

#### LITERAL QUESTION

To what extent, do you trust each of the following groups to do what is right?

#### CATEGORIES

Value	Category	Cases	
-99		1	0.3%
1	To no degree at all	17	5.5%
2		20	6.5%
3		29	9.4%
4		24	7.8%

5		42	13.6%
6		39	12.6%
7		43	13.9%
8		35	11.3%
9		29	9.4%
10	To a very significant degree	28	9.1%
11		2	0.6%
Sysmiss		1	

## A2\_2: Provincial government

Data file: south\_africa\_cos\_fy\_2023\_data

### Overview

Valid: 309 Invalid: 1 Minimum: -99 Maximum: 11  
 Type: Discrete Decimal: 0 Width: 28 Range: -99 - 11 Format: Numeric

### Questions and instructions

#### LITERAL QUESTION

To what extent, do you trust each of the following groups to do what is right?

#### CATEGORIES

Value	Category	Cases	
-99		4	1.3%
1	To no degree at all	19	6.1%
2		10	3.2%
3		27	8.7%
4		29	9.4%
5		44	14.2%
6		44	14.2%
7		44	14.2%
8		30	9.7%
9		28	9.1%
10	To a very significant degree	25	8.1%
11		5	1.6%
Sysmiss		1	

## A2\_4: Parliament

Data file: south\_africa\_cos\_fy\_2023\_data

## Overview

Valid: 309 Invalid: 1 Minimum: -99 Maximum: 11  
 Type: Discrete Decimal: 0 Width: 28 Range: -99 - 11 Format: Numeric

## Questions and instructions

### LITERAL QUESTION

To what extent, do you trust each of the following groups to do what is right?

### CATEGORIES

Value	Category	Cases	
-99		10	3.2%
1	To no degree at all	21	6.8%
2		18	5.8%
3		25	8.1%
4		33	10.7%
5		41	13.3%
6		31	10%
7		36	11.7%
8		36	11.7%
9		27	8.7%
10	To a very significant degree	27	8.7%
11		4	1.3%
Sysmiss		1	

## A2\_5: South African Reserve Bank (Central Bank)

Data file: south\_africa\_cos\_fy\_2023\_data

## Overview

Valid: 309 Invalid: 1 Minimum: -99 Maximum: 11  
 Type: Discrete Decimal: 0 Width: 28 Range: -99 - 11 Format: Numeric

## Questions and instructions

### LITERAL QUESTION

To what extent, do you trust each of the following groups to do what is right?

### CATEGORIES

Value	Category	Cases	
-99		9	2.9%
1	To no degree at all	8	2.6%
2		4	1.3%
3		8	2.6%

4		15	4.9%
5		29	9.4%
6		37	12%
7		51	16.5%
8		53	17.2%
9		49	15.9%
10	To a very significant degree	35	11.3%
11		11	3.6%
Sysmiss		1	

## A2\_6: The World Bank Group

Data file: south\_africa\_cos\_fy\_2023\_data

### Overview

Valid: 309 Invalid: 1 Minimum: -99 Maximum: 11  
 Type: Discrete Decimal: 0 Width: 28 Range: -99 - 11 Format: Numeric

### Questions and instructions

#### LITERAL QUESTION

To what extent, do you trust each of the following groups to do what is right?

#### CATEGORIES

Value	Category	Cases	
-99		7	2.3%
1	To no degree at all	5	1.6%
2		2	0.6%
3		7	2.3%
4		12	3.9%
5		33	10.7%
6		37	12%
7		47	15.2%
8		62	20.1%
9		50	16.2%
10	To a very significant degree	37	12%
11		10	3.2%
Sysmiss		1	

## A2\_7: The International Monetary Fund

Data file: south\_africa\_cos\_fy\_2023\_data

## Overview

Valid: 309 Invalid: 1 Minimum: -99 Maximum: 11  
 Type: Discrete Decimal: 0 Width: 28 Range: -99 - 11 Format: Numeric

## Questions and instructions

### LITERAL QUESTION

To what extent, do you trust each of the following groups to do what is right?

### CATEGORIES

Value	Category	Cases	
-99		9	2.9%
1	To no degree at all	8	2.6%
2		8	2.6%
3		15	4.9%
4		20	6.5%
5		27	8.7%
6		37	12%
7		47	15.2%
8		48	15.5%
9		34	11%
10	To a very significant degree	30	9.7%
11		26	8.4%
Sysmiss		1	

## A2\_8: The United Nations (UN)

Data file: south\_africa\_cos\_fy\_2023\_data

## Overview

Valid: 309 Invalid: 1 Minimum: -99 Maximum: 11  
 Type: Discrete Decimal: 0 Width: 28 Range: -99 - 11 Format: Numeric

## Questions and instructions

### LITERAL QUESTION

To what extent, do you trust each of the following groups to do what is right?

### CATEGORIES

Value	Category	Cases	
-99		9	2.9%
1	To no degree at all	6	1.9%
2		6	1.9%
3		9	2.9%

4		21	6.8%
5		32	10.4%
6		43	13.9%
7		45	14.6%
8		47	15.2%
9		43	13.9%
10	To a very significant degree	39	12.6%
11		9	2.9%
Sysmiss		1	

## A2\_9: Regional development banks (e.g., DBSA, NDB, AfDB)

Data file: south\_africa\_cos\_fy\_2023\_data

### Overview

Valid: 308 Invalid: 2 Minimum: -99 Maximum: 11  
 Type: Discrete Decimal: 0 Width: 28 Range: -99 - 11 Format: Numeric

### Questions and instructions

#### LITERAL QUESTION

To what extent, do you trust each of the following groups to do what is right?

#### CATEGORIES

Value	Category	Cases	
-99		6	1.9%
1	To no degree at all	5	1.6%
2		4	1.3%
3		13	4.2%
4		20	6.5%
5		43	14%
6		45	14.6%
7		37	12%
8		47	15.3%
9		42	13.6%
10	To a very significant degree	28	9.1%
11		18	5.8%
Sysmiss		2	

## A2\_10: Private sector (e.g., Chambers of Commerce, Business Unity South Africa (BUSA))

Data file: south\_africa\_cos\_fy\_2023\_data

## Overview

Valid: 308 Invalid: 2 Minimum: -99 Maximum: 11  
 Type: Discrete Decimal: 0 Width: 28 Range: -99 - 11 Format: Numeric

## Questions and instructions

### LITERAL QUESTION

To what extent, do you trust each of the following groups to do what is right?

### CATEGORIES

Value	Category	Cases	
-99		9	2.9%
1	To no degree at all	5	1.6%
2		3	1%
3		8	2.6%
4		11	3.6%
5		31	10.1%
6		40	13%
7		47	15.3%
8		68	22.1%
9		47	15.3%
10	To a very significant degree	30	9.7%
11		9	2.9%
Sysmiss		2	

## A2\_11: Civil society (e.g., NGOs, CBOs)

Data file: south\_africa\_cos\_fy\_2023\_data

## Overview

Valid: 309 Invalid: 1 Minimum: -99 Maximum: 11  
 Type: Discrete Decimal: 0 Width: 28 Range: -99 - 11 Format: Numeric

## Questions and instructions

### LITERAL QUESTION

To what extent, do you trust each of the following groups to do what is right?

### CATEGORIES

Value	Category	Cases	
-99		8	2.6%
1	To no degree at all	3	1%
2		3	1%
3		1	0.3%

4		10	3.2%
5		40	12.9%
6		44	14.2%
7		49	15.9%
8		54	17.5%
9		54	17.5%
10	To a very significant degree	36	11.7%
11		7	2.3%
Sysmiss		1	

## A2\_12: Academia / think tanks / research institutions

Data file: south\_africa\_cos\_fy\_2023\_data

### Overview

Valid: 309 Invalid: 1 Minimum: -99 Maximum: 11  
 Type: Discrete Decimal: 0 Width: 28 Range: -99 - 11 Format: Numeric

### Questions and instructions

#### LITERAL QUESTION

To what extent, do you trust each of the following groups to do what is right?

#### CATEGORIES

Value	Category	Cases	
-99		12	3.9%
1	To no degree at all	0	0%
2		3	1%
3		5	1.6%
4		9	2.9%
5		25	8.1%
6		41	13.3%
7		47	15.2%
8		66	21.4%
9		46	14.9%
10	To a very significant degree	47	15.2%
11		8	2.6%
Sysmiss		1	

## A2\_13: Media

Data file: south\_africa\_cos\_fy\_2023\_data

## Overview

Valid: 309 Invalid: 1 Minimum: -99 Maximum: 11  
 Type: Discrete Decimal: 0 Width: 28 Range: -99 - 11 Format: Numeric

## Questions and instructions

### LITERAL QUESTION

To what extent, do you trust each of the following groups to do what is right?

### CATEGORIES

Value	Category	Cases	
-99		13	4.2%
1	To no degree at all	5	1.6%
2		10	3.2%
3		16	5.2%
4		29	9.4%
5		34	11%
6		37	12%
7		50	16.2%
8		39	12.6%
9		45	14.6%
10	To a very significant degree	26	8.4%
11		5	1.6%
Sysmiss		1	

## A3: How effective has the World Bank Group been in achieving development results in South Africa?

Data file: south\_africa\_cos\_fy\_2023\_data

## Overview

Valid: 304 Invalid: 6 Minimum: 1 Maximum: 11  
 Type: Discrete Decimal: 0 Width: 20 Range: 1 - 11 Format: Numeric

## Questions and instructions

### LITERAL QUESTION

How effective has the World Bank Group been in achieving development results in South Africa?

### CATEGORIES

Value	Category	Cases	
1	Not effective at all	3	1%
2		2	0.7%
3		6	2%

4		11	3.6%
5		38	12.5%
6		50	16.4%
7		40	13.2%
8		53	17.4%
9		27	8.9%
10	Very effective	38	12.5%
11		36	11.8%
Sysmiss		6	

#### A4: The World Bank Group currently plays a relevant role in development in South Africa.

Data file: south\_africa\_cos\_fy\_2023\_data

##### Overview

Valid: 310 Invalid: 0 Minimum: 1 Maximum: 11  
 Type: Discrete Decimal: 0 Width: 17 Range: 1 - 11 Format: Numeric

##### Questions and instructions

###### LITERAL QUESTION

To what extent do you agree/disagree with the following statements about the World Bank Group's work in South Africa?

###### CATEGORIES

Value	Category	Cases	
1	Strongly disagree	4	1.3%
2		2	0.6%
3		5	1.6%
4		13	4.2%
5		30	9.7%
6		39	12.6%
7		46	14.8%
8		50	16.1%
9		47	15.2%
10	Strongly agree	52	16.8%
11		22	7.1%

#### A5: The World Bank Group's work is well aligned with what I consider the development priorities for South Africa.

Data file: south\_africa\_cos\_fy\_2023\_data

**Overview**

Valid: 310 Invalid: 0 Minimum: 1 Maximum: 11  
 Type: Discrete Decimal: 0 Width: 17 Range: 1 - 11 Format: Numeric

**Questions and instructions**

## LITERAL QUESTION

To what extent do you agree/disagree with the following statements about the World Bank Group's work in South Africa?

## CATEGORIES

Value	Category	Cases	
1	Strongly disagree	8	2.6%
2		3	1%
3		6	1.9%
4		9	2.9%
5		33	10.6%
6		37	11.9%
7		44	14.2%
8		63	20.3%
9		39	12.6%
10	Strongly agree	42	13.5%
11		26	8.4%

**A6: The World Bank Group's work helps end extreme poverty in South Africa.**

Data file: south\_africa\_cos\_fy\_2023\_data

**Overview**

Valid: 310 Invalid: 0 Minimum: 1 Maximum: 11  
 Type: Discrete Decimal: 0 Width: 17 Range: 1 - 11 Format: Numeric

**Questions and instructions**

## LITERAL QUESTION

To what extent do you agree/disagree with the following statements about the World Bank Group's work in South Africa?

## CATEGORIES

Value	Category	Cases	
1	Strongly disagree	11	3.5%
2		5	1.6%
3		13	4.2%
4		15	4.8%
5		34	11%
6		33	10.6%

7		54	17.4%
8		42	13.5%
9		40	12.9%
10	Strongly agree	32	10.3%
11		31	10%

### A7: To what extent does the World Bank Group influence the development agenda in South Africa?

Data file: south\_africa\_cos\_fy\_2023\_data

#### Overview

Valid: 310 Invalid: 0 Minimum: 1 Maximum: 11  
 Type: Discrete Decimal: 0 Width: 28 Range: 1 - 11 Format: Numeric

#### Questions and instructions

##### LITERAL QUESTION

To what extent does the World Bank Group influence the development agenda in South Africa?

##### CATEGORIES

Value	Category	Cases	
1	To no degree at all	2	0.6%
2		3	1%
3		6	1.9%
4		15	4.8%
5		41	13.2%
6		35	11.3%
7		49	15.8%
8		47	15.2%
9		48	15.5%
10	To a very significant degree	30	9.7%
11		34	11%

### A8: How significant a contribution do you believe the World Bank Group's knowledge work and activities make to development results in South Africa?

Data file: south\_africa\_cos\_fy\_2023\_data

#### Overview

Valid: 309 Invalid: 1 Minimum: 1 Maximum: 11  
 Type: Discrete Decimal: 0 Width: 22 Range: 1 - 11 Format: Numeric

## Questions and instructions

### LITERAL QUESTION

How significant a contribution do you believe the World Bank Group's knowledge work and activities make to development results in South Africa?

### CATEGORIES

Value	Category	Cases	
1	Not significant at all	4	1.3%
2		2	0.6%
3		5	1.6%
4		9	2.9%
5		32	10.4%
6		42	13.6%
7		53	17.2%
8		42	13.6%
9		45	14.6%
10	Very significant	44	14.2%
11		31	10%
Sysmiss		1	

## B1\_1: Gender equity: close gender gaps in health, education, social protection, economic opportunities, and voice and agency

Data file: south\_africa\_cos\_fy\_2023\_data

### Overview

Valid: 308 Invalid: 2 Minimum: 0 Maximum: 1  
Type: Discrete Decimal: 0 Width: 8 Range: 0 - 1 Format: Numeric

## Questions and instructions

### LITERAL QUESTION

Which areas should the World Bank Group prioritize in its work in South Africa to have the most impact on development results in the country?

## B1\_2: Water supply and sanitation infrastructure

Data file: south\_africa\_cos\_fy\_2023\_data

### Overview

Valid: 308 Invalid: 2 Minimum: 0 Maximum: 1  
Type: Discrete Decimal: 0 Width: 8 Range: 0 - 1 Format: Numeric

## Questions and instructions

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### LITERAL QUESTION

Which areas should the World Bank Group prioritize in its work in South Africa to have the most impact on development results in the country?

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**B1\_3: Health: universal health coverage, including addressing communicable and non-communicable diseases, nutrition, etc.; strengthening overall health systems; health financing, including national health insurance and pandemic preparedness and response**

Data file: south\_africa\_cos\_fy\_2023\_data

### Overview

Valid: 308 Invalid: 2 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 8 Range: 0 - 1 Format: Numeric

## Questions and instructions

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### LITERAL QUESTION

Which areas should the World Bank Group prioritize in its work in South Africa to have the most impact on development results in the country?

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**B1\_4: Transport: roads, bridges, sustainable transportation**

Data file: south\_africa\_cos\_fy\_2023\_data

### Overview

Valid: 308 Invalid: 2 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 8 Range: 0 - 1 Format: Numeric

## Questions and instructions

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### LITERAL QUESTION

Which areas should the World Bank Group prioritize in its work in South Africa to have the most impact on development results in the country?

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**B1\_5: Energy: access to energy, transition to cleaner energy sources**

Data file: south\_africa\_cos\_fy\_2023\_data

### Overview

Valid: 308 Invalid: 2 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 8 Range: 0 - 1 Format: Numeric

## Questions and instructions

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### LITERAL QUESTION

Which areas should the World Bank Group prioritize in its work in South Africa to have the most impact on development results in the country?

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### **B1\_6: Public sector governance: efficiency, effectiveness, accountability, anti-corruption, and transparency of government institutions**

Data file: south\_africa\_cos\_fy\_2023\_data

#### **Overview**

Valid: 308 Invalid: 2 Minimum: 0 Maximum: 1  
Type: Discrete Decimal: 0 Width: 8 Range: 0 - 1 Format: Numeric

#### **Questions and instructions**

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##### LITERAL QUESTION

Which areas should the World Bank Group prioritize in its work in South Africa to have the most impact on development results in the country?

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### **B1\_7: Agriculture and food security: sustainable agriculture, inclusive and efficient food systems**

Data file: south\_africa\_cos\_fy\_2023\_data

#### **Overview**

Valid: 308 Invalid: 2 Minimum: 0 Maximum: 1  
Type: Discrete Decimal: 0 Width: 8 Range: 0 - 1 Format: Numeric

#### **Questions and instructions**

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##### LITERAL QUESTION

Which areas should the World Bank Group prioritize in its work in South Africa to have the most impact on development results in the country?

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### **B1\_8: Education: better, more resilient and equitable education systems**

Data file: south\_africa\_cos\_fy\_2023\_data

#### **Overview**

Valid: 308 Invalid: 2 Minimum: 0 Maximum: 1  
Type: Discrete Decimal: 0 Width: 8 Range: 0 - 1 Format: Numeric

#### **Questions and instructions**

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##### LITERAL QUESTION

Which areas should the World Bank Group prioritize in its work in South Africa to have the most impact on development results in the country?

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**B1\_9: Climate change: mitigation, adaptation, and transition to a low-carbon economy****Data file:** south\_africa\_cos\_fy\_2023\_data**Overview**

Valid: 308 Invalid: 2 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 8 Range: 0 - 1 Format: Numeric

**Questions and instructions**

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## LITERAL QUESTION

Which areas should the World Bank Group prioritize in its work in South Africa to have the most impact on development results in the country?

---

**B1\_10: Digital Development: digital infrastructure, digital services, digital skills development****Data file:** south\_africa\_cos\_fy\_2023\_data**Overview**

Valid: 308 Invalid: 2 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 8 Range: 0 - 1 Format: Numeric

**Questions and instructions**

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## LITERAL QUESTION

Which areas should the World Bank Group prioritize in its work in South Africa to have the most impact on development results in the country?

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**B1\_11: Macroeconomic stability & Debt sustainability: sustainable fiscal policy, effective tax administration, monetary policy, management, relief, financing, and transparency****Data file:** south\_africa\_cos\_fy\_2023\_data**Overview**

Valid: 308 Invalid: 2 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 8 Range: 0 - 1 Format: Numeric

**Questions and instructions**

---

## LITERAL QUESTION

Which areas should the World Bank Group prioritize in its work in South Africa to have the most impact on development results in the country?

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**B1\_12: Social Inclusion: increasing opportunities for marginalized people to participate fully in markets, services, and society****Data file:** south\_africa\_cos\_fy\_2023\_data

## Overview

Valid: 308 Invalid: 2 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 8 Range: 0 - 1 Format: Numeric

## Questions and instructions

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### LITERAL QUESTION

Which areas should the World Bank Group prioritize in its work in South Africa to have the most impact on development results in the country?

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## **B1\_13: Crime and violence: violence prevention and law enforcement**

Data file: south\_africa\_cos\_fy\_2023\_data

### Overview

Valid: 308 Invalid: 2 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 8 Range: 0 - 1 Format: Numeric

## Questions and instructions

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### LITERAL QUESTION

Which areas should the World Bank Group prioritize in its work in South Africa to have the most impact on development results in the country?

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## **B1\_14: Private sector development: Improved competition and business environment, lowering cost of doing business; strengthening the ecosystem for Micro Small & Medium Enterprises creation and growth**

Data file: south\_africa\_cos\_fy\_2023\_data

### Overview

Valid: 308 Invalid: 2 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 8 Range: 0 - 1 Format: Numeric

## Questions and instructions

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### LITERAL QUESTION

Which areas should the World Bank Group prioritize in its work in South Africa to have the most impact on development results in the country?

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## **B1\_15: Environment / Natural resource management: air/water quality, sustainable land and aquatic resource management, biodiversity**

Data file: south\_africa\_cos\_fy\_2023\_data

### Overview

Valid: 308 Invalid: 2 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 8 Range: 0 - 1 Format: Numeric

## Questions and instructions

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### LITERAL QUESTION

Which areas should the World Bank Group prioritize in its work in South Africa to have the most impact on development results in the country?

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### **B1\_16: Urban development: urban planning, services, and institutions**

**Data file:** south\_africa\_cos\_fy\_2023\_data

#### Overview

Valid: 308 Invalid: 2 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 8 Range: 0 - 1 Format: Numeric

## Questions and instructions

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### LITERAL QUESTION

Which areas should the World Bank Group prioritize in its work in South Africa to have the most impact on development results in the country?

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### **B1\_17: Trade: regional trade facilitation, development of value chains**

**Data file:** south\_africa\_cos\_fy\_2023\_data

#### Overview

Valid: 308 Invalid: 2 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 8 Range: 0 - 1 Format: Numeric

## Questions and instructions

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### LITERAL QUESTION

Which areas should the World Bank Group prioritize in its work in South Africa to have the most impact on development results in the country?

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### **B1\_18: Social protection: pensions, social assistance, social safety nets**

**Data file:** south\_africa\_cos\_fy\_2023\_data

#### Overview

Valid: 308 Invalid: 2 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 8 Range: 0 - 1 Format: Numeric

## Questions and instructions

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### LITERAL QUESTION

Which areas should the World Bank Group prioritize in its work in South Africa to have the most impact on development results in the country?

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**B1\_19: Job creation / employment: labor policies, skills development****Data file:** south\_africa\_cos\_fy\_2023\_data**Overview**

Valid: 308 Invalid: 2 Minimum: 0 Maximum: 1  
Type: Discrete Decimal: 0 Width: 8 Range: 0 - 1 Format: Numeric

**Questions and instructions**

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## LITERAL QUESTION

Which areas should the World Bank Group prioritize in its work in South Africa to have the most impact on development results in the country?

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**B1\_20: Regional integration: promote trade facilitation and common physical and institutional infrastructure****Data file:** south\_africa\_cos\_fy\_2023\_data**Overview**

Valid: 308 Invalid: 2 Minimum: 0 Maximum: 1  
Type: Discrete Decimal: 0 Width: 8 Range: 0 - 1 Format: Numeric

**Questions and instructions**

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## LITERAL QUESTION

Which areas should the World Bank Group prioritize in its work in South Africa to have the most impact on development results in the country?

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**B1\_21: Other****Data file:** south\_africa\_cos\_fy\_2023\_data**Overview**

Valid: 308 Invalid: 2 Minimum: 0 Maximum: 1  
Type: Discrete Decimal: 0 Width: 8 Range: 0 - 1 Format: Numeric

**Questions and instructions**

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## LITERAL QUESTION

Which areas should the World Bank Group prioritize in its work in South Africa to have the most impact on development results in the country?

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**B2\_1: Health: COVID-19 pandemic preparedness and response****Data file:** south\_africa\_cos\_fy\_2023\_data

## Overview

Valid: 307 Invalid: 3 Minimum: -99 Maximum: 11  
 Type: Discrete Decimal: 0 Width: 20 Range: -99 - 11 Format: Numeric

## Questions and instructions

### LITERAL QUESTION

How EFFECTIVE has the World Bank Group been in achieving development results in each of these areas of human development in South Africa?

### CATEGORIES

Value	Category	Cases	
-99		2	0.7%
1	Not effective at all	2	0.7%
2		5	1.6%
3		2	0.7%
4		12	3.9%
5		33	10.7%
6		34	11.1%
7		27	8.8%
8		46	15%
9		42	13.7%
10	Very effective	39	12.7%
11		63	20.5%
Sysmiss		3	

## B2\_2: Gender equity: Close the gender gap on economic opportunities, social support, and political representation

Data file: south\_africa\_cos\_fy\_2023\_data

## Overview

Valid: 307 Invalid: 3 Minimum: -99 Maximum: 11  
 Type: Discrete Decimal: 0 Width: 20 Range: -99 - 11 Format: Numeric

## Questions and instructions

### LITERAL QUESTION

How EFFECTIVE has the World Bank Group been in achieving development results in each of these areas of human development in South Africa?

### CATEGORIES

Value	Category	Cases	
-99		5	1.6%
1	Not effective at all	1	0.3%

2		7	2.3%
3		10	3.3%
4		12	3.9%
5		32	10.4%
6		36	11.7%
7		38	12.4%
8		34	11.1%
9		31	10.1%
10	Very effective	35	11.4%
11		66	21.5%
Sysmiss		3	

### B2\_3: Youth issues: Employment and economic opportunities, social support, education, and training

Data file: south\_africa\_cos\_fy\_2023\_data

#### Overview

Valid: 307 Invalid: 3 Minimum: -99 Maximum: 11  
 Type: Discrete Decimal: 0 Width: 20 Range: -99 - 11 Format: Numeric

#### Questions and instructions

##### LITERAL QUESTION

How EFFECTIVE has the World Bank Group been in achieving development results in each of these areas of human development in South Africa?

##### CATEGORIES

Value	Category	Cases	
-99		4	1.3%
1	Not effective at all	8	2.6%
2		9	2.9%
3		16	5.2%
4		19	6.2%
5		31	10.1%
6		38	12.4%
7		30	9.8%
8		31	10.1%
9		28	9.1%
10	Very effective	33	10.7%
11		60	19.5%
Sysmiss		3	

## B2\_4: Skills development: Strengthening skills development and employment services to support job creation

Data file: south\_africa\_cos\_fy\_2023\_data

### Overview

Valid: 307 Invalid: 3 Minimum: -99 Maximum: 11  
Type: Discrete Decimal: 0 Width: 20 Range: -99 - 11 Format: Numeric

### Questions and instructions

#### LITERAL QUESTION

How EFFECTIVE has the World Bank Group been in achieving development results in each of these areas of human development in South Africa?

#### CATEGORIES

Value	Category	Cases	
-99		4	1.3%
1	Not effective at all	2	0.7%
2		8	2.6%
3		10	3.3%
4		13	4.2%
5		31	10.1%
6		41	13.4%
7		39	12.7%
8		40	13%
9		31	10.1%
10	Very effective	31	10.1%
11		57	18.6%
Sysmiss		3	

## B3\_1: Transport: Improved infrastructure services by selected State-Owned Enterprises (e.g., Prasa, Transnet)

Data file: south\_africa\_cos\_fy\_2023\_data

### Overview

Valid: 305 Invalid: 5 Minimum: -99 Maximum: 11  
Type: Discrete Decimal: 0 Width: 20 Range: -99 - 11 Format: Numeric

### Questions and instructions

#### LITERAL QUESTION

How EFFECTIVE has the World Bank Group been in achieving development results in each of these areas of infrastructure in

South Africa?

## CATEGORIES

Value	Category	Cases	
-99		7	2.3%
1	Not effective at all	4	1.3%
2		8	2.6%
3		9	3%
4		19	6.2%
5		32	10.5%
6		30	9.8%
7		27	8.9%
8		28	9.2%
9		37	12.1%
10	Very effective	23	7.5%
11		81	26.6%
Sysmiss		5	

### B3\_2: Energy: transition to cleaner energy sources, including support for battery storage systems

Data file: south\_africa\_cos\_fy\_2023\_data

#### Overview

Valid: 307 Invalid: 3 Minimum: -99 Maximum: 11  
 Type: Discrete Decimal: 0 Width: 20 Range: -99 - 11 Format: Numeric

#### Questions and instructions

##### LITERAL QUESTION

How EFFECTIVE has the World Bank Group been in achieving development results in each of these areas of infrastructure in South Africa?

## CATEGORIES

Value	Category	Cases	
-99		6	2%
1	Not effective at all	4	1.3%
2		6	2%
3		14	4.6%
4		17	5.5%
5		35	11.4%
6		32	10.4%
7		37	12.1%

8		33	10.7%
9		40	13%
10	Very effective	29	9.4%
11		54	17.6%
Sysmiss		3	

### B3\_3: Water supply and sanitation infrastructure

Data file: south\_africa\_cos\_fy\_2023\_data

#### Overview

Valid: 307 Invalid: 3 Minimum: -99 Maximum: 11  
Type: Discrete Decimal: 0 Width: 20 Range: -99 - 11 Format: Numeric

#### Questions and instructions

##### LITERAL QUESTION

How EFFECTIVE has the World Bank Group been in achieving development results in each of these areas of infrastructure in South Africa?

##### CATEGORIES

Value	Category	Cases	
-99		6	2%
1	Not effective at all	7	2.3%
2		5	1.6%
3		8	2.6%
4		15	4.9%
5		27	8.8%
6		34	11.1%
7		46	15%
8		42	13.7%
9		37	12.1%
10	Very effective	23	7.5%
11		57	18.6%
Sysmiss		3	

### B3\_4: Urban development: Improved planning and delivery of infrastructure services in 8 Metropolitan Municipalities\*

Data file: south\_africa\_cos\_fy\_2023\_data

#### Overview

Valid: 307 Invalid: 3 Minimum: -99 Maximum: 11

Type: Discrete    Decimal: 0    Width: 20    Range: -99 - 11    Format: Numeric

**Questions and instructions**

## LITERAL QUESTION

How EFFECTIVE has the World Bank Group been in achieving development results in each of these areas of infrastructure in South Africa?

## CATEGORIES

Value	Category	Cases	
-99		7	2.3%
1	Not effective at all	4	1.3%
2		1	0.3%
3		6	2%
4		20	6.5%
5		30	9.8%
6		38	12.4%
7		31	10.1%
8		40	13%
9		37	12.1%
10	Very effective	30	9.8%
11		63	20.5%
Sysmiss		3	

**B3\_5: Digital Development: access, innovation, skills**

Data file: south\_africa\_cos\_fy\_2023\_data

**Overview**

Valid: 307    Invalid: 3    Minimum: -99    Maximum: 11

Type: Discrete    Decimal: 0    Width: 20    Range: -99 - 11    Format: Numeric

**Questions and instructions**

## LITERAL QUESTION

How EFFECTIVE has the World Bank Group been in achieving development results in each of these areas of infrastructure in South Africa?

## CATEGORIES

Value	Category	Cases	
-99		9	2.9%
1	Not effective at all	3	1%
2		3	1%
3		7	2.3%

4		13	4.2%
5		34	11.1%
6		36	11.7%
7		35	11.4%
8		40	13%
9		27	8.8%
10	Very effective	32	10.4%
11		68	22.1%
Sysmiss		3	

## B4\_1: Public sector governance: institutional strengthening, capacity building, promoting inclusion, citizen engagement, and quality of services

Data file: south\_africa\_cos\_fy\_2023\_data

### Overview

Valid: 299 Invalid: 11 Minimum: -99 Maximum: 11  
 Type: Discrete Decimal: 0 Width: 20 Range: -99 - 11 Format: Numeric

### Questions and instructions

#### LITERAL QUESTION

How EFFECTIVE has the World Bank Group been in achieving development results in each of these areas of finance/institutions/economic growth in South Africa?

#### CATEGORIES

Value	Category	Cases	
-99		5	1.7%
1	Not effective at all	7	2.3%
2		7	2.3%
3		5	1.7%
4		11	3.7%
5		36	12%
6		27	9%
7		48	16.1%
8		27	9%
9		32	10.7%
10	Very effective	34	11.4%
11		60	20.1%
Sysmiss		11	

## B4\_2: Private sector development: Improved competition and business environment, lowering cost of doing business

Data file: south\_africa\_cos\_fy\_2023\_data

### Overview

Valid: 299 Invalid: 11 Minimum: -99 Maximum: 11  
Type: Discrete Decimal: 0 Width: 20 Range: -99 - 11 Format: Numeric

### Questions and instructions

#### LITERAL QUESTION

How EFFECTIVE has the World Bank Group been in achieving development results in each of these areas of finance/institutions/economic growth in South Africa?

#### CATEGORIES

Value	Category	Cases	
-99		6	2%
1	Not effective at all	2	0.7%
2		7	2.3%
3		4	1.3%
4		9	3%
5		32	10.7%
6		34	11.4%
7		39	13%
8		33	11%
9		31	10.4%
10	Very effective	34	11.4%
11		68	22.7%
Sysmiss		11	

## B4\_3: Trade / Regional integration: promote trade facilitation and common physical and institutional infrastructure; development of value chains with strong job-creating potential (includes product markets, e.g., agriculture/agribusiness, automotive sector, ren

Data file: south\_africa\_cos\_fy\_2023\_data

### Overview

Valid: 299 Invalid: 11 Minimum: -99 Maximum: 11  
Type: Discrete Decimal: 0 Width: 20 Range: -99 - 11 Format: Numeric

### Questions and instructions

#### LITERAL QUESTION

How EFFECTIVE has the World Bank Group been in achieving development results in each of these areas of finance/institutions/economic growth in South Africa?

## CATEGORIES

Value	Category	Cases	
-99		4	1.3%
1	Not effective at all	2	0.7%
2		5	1.7%
3		5	1.7%
4		13	4.3%
5		31	10.4%
6		30	10%
7		34	11.4%
8		37	12.4%
9		25	8.4%
10	Very effective	34	11.4%
11		79	26.4%
Sysmiss		11	

#### B4\_4: Micro Small & Medium Enterprises (MSME) development: strengthened ecosystem for MSME creation and growth

Data file: south\_africa\_cos\_fy\_2023\_data

##### Overview

Valid: 299 Invalid: 11 Minimum: -99 Maximum: 11  
 Type: Discrete Decimal: 0 Width: 20 Range: -99 - 11 Format: Numeric

##### Questions and instructions

##### LITERAL QUESTION

How EFFECTIVE has the World Bank Group been in achieving development results in each of these areas of finance/institutions/economic growth in South Africa?

## CATEGORIES

Value	Category	Cases	
-99		5	1.7%
1	Not effective at all	8	2.7%
2		5	1.7%
3		10	3.3%
4		17	5.7%
5		34	11.4%
6		31	10.4%
7		34	11.4%
8		29	9.7%
9		31	10.4%

10	Very effective	29	9.7%
11		66	22.1%
Sysmiss		11	

## B4\_5: Job creation / employment: strengthened employment and skills development services

Data file: south\_africa\_cos\_fy\_2023\_data

### Overview

Valid: 299 Invalid: 11 Minimum: -99 Maximum: 11  
 Type: Discrete Decimal: 0 Width: 20 Range: -99 - 11 Format: Numeric

### Questions and instructions

#### LITERAL QUESTION

How EFFECTIVE has the World Bank Group been in achieving development results in each of these areas of finance/institutions/economic growth in South Africa?

#### CATEGORIES

Value	Category	Cases	
-99		3	1%
1	Not effective at all	10	3.3%
2		13	4.3%
3		11	3.7%
4		16	5.4%
5		30	10%
6		29	9.7%
7		32	10.7%
8		28	9.4%
9		39	13%
10	Very effective	28	9.4%
11		60	20.1%
Sysmiss		11	

## B5\_1: Climate change: greater resilience to climate change and environmentally sustainable investments

Data file: south\_africa\_cos\_fy\_2023\_data

### Overview

Valid: 298 Invalid: 12 Minimum: -99 Maximum: 11  
 Type: Discrete Decimal: 0 Width: 20 Range: -99 - 11 Format: Numeric

## Questions and instructions

### LITERAL QUESTION

How EFFECTIVE has the World Bank Group been in achieving development results in the following area of environmental sustainability in South Africa?

### CATEGORIES

Value	Category	Cases	
-99		1	0.3%
1	Not effective at all	4	1.3%
2		7	2.3%
3		8	2.7%
4		10	3.4%
5		33	11.1%
6		34	11.4%
7		36	12.1%
8		29	9.7%
9		33	11.1%
10	Very effective	38	12.8%
11		65	21.8%
Sysmiss		12	

## B5\_2: Environment / Natural resource management: air/water quality, sustainable land and aquatic resource management, biodiversity

Data file: south\_africa\_cos\_fy\_2023\_data

### Overview

Valid: 298 Invalid: 12 Minimum: -99 Maximum: 11  
 Type: Discrete Decimal: 0 Width: 20 Range: -99 - 11 Format: Numeric

## Questions and instructions

### LITERAL QUESTION

How EFFECTIVE has the World Bank Group been in achieving development results in the following area of environmental sustainability in South Africa?

### CATEGORIES

Value	Category	Cases	
-99		6	2%
1	Not effective at all	4	1.3%
2		2	0.7%
3		7	2.3%
4		14	4.7%

5		18	6%
6		38	12.8%
7		36	12.1%
8		41	13.8%
9		29	9.7%
10	Very effective	33	11.1%
11		70	23.5%
Sysmiss		12	

### B6\_1: Eskom Just Energy Transition Project will have a positive impact on sustainable economic development in South Africa

Data file: south\_africa\_cos\_fy\_2023\_data

#### Overview

Valid: 297 Invalid: 13 Minimum: -99 Maximum: 11  
 Type: Discrete Decimal: 0 Width: 17 Range: -99 - 11 Format: Numeric

#### Questions and instructions

##### LITERAL QUESTION

To what extent do you agree/disagree with the following statements?

##### CATEGORIES

Value	Category	Cases	
-99		6	2%
1	Strongly disagree	9	3%
2		6	2%
3		8	2.7%
4		7	2.4%
5		30	10.1%
6		26	8.8%
7		33	11.1%
8		37	12.5%
9		48	16.2%
10	Strongly agree	44	14.8%
11		43	14.5%
Sysmiss		13	

### B6\_2: The kind of support that the World Bank Group is providing to the Eskom Just Energy

## Transition Project would be very beneficial to large infrastructure projects in South Africa in the future

Data file: south\_africa\_cos\_fy\_2023\_data

### Overview

Valid: 297 Invalid: 13 Minimum: -99 Maximum: 11  
Type: Discrete Decimal: 0 Width: 17 Range: -99 - 11 Format: Numeric

### Questions and instructions

#### LITERAL QUESTION

To what extent do you agree/disagree with the following statements?

#### CATEGORIES

Value	Category	Cases	
-99		8	2.7%
1	Strongly disagree	5	1.7%
2		4	1.3%
3		11	3.7%
4		7	2.4%
5		25	8.4%
6		20	6.7%
7		33	11.1%
8		41	13.8%
9		51	17.2%
10	Strongly agree	45	15.2%
11		47	15.8%
Sysmiss		13	

## B6\_3: The World Bank Group's support for the Eskom Just Energy Transition Project & renewables project will be beneficial for the long-term carbon mitigation strategy of South Africa and for the diversification of the sources of energy generation

Data file: south\_africa\_cos\_fy\_2023\_data

### Overview

Valid: 297 Invalid: 13 Minimum: -99 Maximum: 11  
Type: Discrete Decimal: 0 Width: 17 Range: -99 - 11 Format: Numeric

### Questions and instructions

#### LITERAL QUESTION

To what extent do you agree/disagree with the following statements?

#### CATEGORIES

Value	Category	Cases	
-99		9	3%
1	Strongly disagree	3	1%
2		1	0.3%
3		6	2%
4		4	1.3%
5		22	7.4%
6		27	9.1%
7		35	11.8%
8		49	16.5%
9		35	11.8%
10	Strongly agree	57	19.2%
11		49	16.5%
Sysmiss		13	

#### **B6\_4: There is no value added in South Africa, from the World Bank Group involvement in large infrastructure projects such as Eskom Just Energy Transition Project**

Data file: south\_africa\_cos\_fy\_2023\_data

#### **Overview**

Valid: 297 Invalid: 13 Minimum: -99 Maximum: 11  
 Type: Discrete Decimal: 0 Width: 17 Range: -99 - 11 Format: Numeric

#### **Questions and instructions**

##### LITERAL QUESTION

To what extent do you agree/disagree with the following statements?

##### CATEGORIES

Value	Category	Cases	
-99		9	3%
1	Strongly disagree	35	11.8%
2		24	8.1%
3		14	4.7%
4		12	4%
5		25	8.4%
6		18	6.1%
7		26	8.8%
8		27	9.1%
9		32	10.8%
10	Strongly agree	28	9.4%

11		47	15.8%
Sysmiss		13	

## B8\_1: Forest / bush fires

Data file: south\_africa\_cos\_fy\_2023\_data

### Overview

Valid: 292 Invalid: 18 Minimum: -99 Maximum: 4  
 Type: Discrete Decimal: 0 Width: 20 Range: -99 - 4 Format: Numeric

### Questions and instructions

#### LITERAL QUESTION

What is your level of concern for each of the potential impacts of climate change as it affects South Africa?

#### CATEGORIES

Value	Category	Cases	
-99		10	3.4%
1	Not concerned at all	16	5.5%
2	A little concerned	47	16.1%
3	Somewhat concerned	87	29.8%
4	Very concerned	132	45.2%
Sysmiss		18	

## B8\_2: Decreased crop yields/food insecurity

Data file: south\_africa\_cos\_fy\_2023\_data

### Overview

Valid: 292 Invalid: 18 Minimum: -99 Maximum: 4  
 Type: Discrete Decimal: 0 Width: 20 Range: -99 - 4 Format: Numeric

### Questions and instructions

#### LITERAL QUESTION

What is your level of concern for each of the potential impacts of climate change as it affects South Africa?

#### CATEGORIES

Value	Category	Cases	
-99		6	2.1%
1	Not concerned at all	9	3.1%
2	A little concerned	24	8.2%
3	Somewhat concerned	79	27.1%

4	Very concerned	174	59.6%
Sysmiss		18	

### B8\_3: Climate-driven migration

Data file: south\_africa\_cos\_fy\_2023\_data

#### Overview

Valid: 292 Invalid: 18 Minimum: -99 Maximum: 4  
Type: Discrete Decimal: 0 Width: 20 Range: -99 - 4 Format: Numeric

#### Questions and instructions

##### LITERAL QUESTION

What is your level of concern for each of the potential impacts of climate change as it affects South Africa?

##### CATEGORIES

Value	Category	Cases	
-99		9	3.1%
1	Not concerned at all	14	4.8%
2	A little concerned	39	13.4%
3	Somewhat concerned	98	33.6%
4	Very concerned	132	45.2%
Sysmiss		18	

### B8\_4: More frequent and severe floods

Data file: south\_africa\_cos\_fy\_2023\_data

#### Overview

Valid: 292 Invalid: 18 Minimum: -99 Maximum: 4  
Type: Discrete Decimal: 0 Width: 20 Range: -99 - 4 Format: Numeric

#### Questions and instructions

##### LITERAL QUESTION

What is your level of concern for each of the potential impacts of climate change as it affects South Africa?

##### CATEGORIES

Value	Category	Cases	
-99		6	2.1%
1	Not concerned at all	4	1.4%
2	A little concerned	30	10.3%
3	Somewhat concerned	69	23.6%

4	Very concerned	183	62.7%
Sysmiss		18	

## B8\_5: More frequent and severe droughts / heatwaves

Data file: south\_africa\_cos\_fy\_2023\_data

### Overview

Valid: 291 Invalid: 19 Minimum: -99 Maximum: 4  
 Type: Discrete Decimal: 0 Width: 20 Range: -99 - 4 Format: Numeric

### Questions and instructions

#### LITERAL QUESTION

What is your level of concern for each of the potential impacts of climate change as it affects South Africa?

#### CATEGORIES

Value	Category	Cases	
-99		5	1.7%
1	Not concerned at all	8	2.7%
2	A little concerned	20	6.9%
3	Somewhat concerned	69	23.7%
4	Very concerned	189	64.9%
Sysmiss		19	

## B8\_6: Effects on public health

Data file: south\_africa\_cos\_fy\_2023\_data

### Overview

Valid: 292 Invalid: 18 Minimum: -99 Maximum: 4  
 Type: Discrete Decimal: 0 Width: 20 Range: -99 - 4 Format: Numeric

### Questions and instructions

#### LITERAL QUESTION

What is your level of concern for each of the potential impacts of climate change as it affects South Africa?

#### CATEGORIES

Value	Category	Cases	
-99		7	2.4%
1	Not concerned at all	9	3.1%
2	A little concerned	23	7.9%
3	Somewhat concerned	69	23.6%

4	Very concerned	184	63%
Sysmiss		18	

## B8\_7: Air pollution

Data file: south\_africa\_cos\_fy\_2023\_data

### Overview

Valid: 292 Invalid: 18 Minimum: -99 Maximum: 4  
Type: Discrete Decimal: 0 Width: 20 Range: -99 - 4 Format: Numeric

### Questions and instructions

#### LITERAL QUESTION

What is your level of concern for each of the potential impacts of climate change as it affects South Africa?

#### CATEGORIES

Value	Category	Cases	
-99		8	2.7%
1	Not concerned at all	6	2.1%
2	A little concerned	43	14.7%
3	Somewhat concerned	70	24%
4	Very concerned	165	56.5%
Sysmiss		18	

## B8\_8: Extinction of plant/animal species

Data file: south\_africa\_cos\_fy\_2023\_data

### Overview

Valid: 291 Invalid: 19 Minimum: -99 Maximum: 4  
Type: Discrete Decimal: 0 Width: 20 Range: -99 - 4 Format: Numeric

### Questions and instructions

#### LITERAL QUESTION

What is your level of concern for each of the potential impacts of climate change as it affects South Africa?

#### CATEGORIES

Value	Category	Cases	
-99		6	2.1%
1	Not concerned at all	12	4.1%
2	A little concerned	41	14.1%
3	Somewhat concerned	85	29.2%

4	Very concerned	147	50.5%
Sysmiss		19	

## B8\_9: Land and forest degradation

Data file: south\_africa\_cos\_fy\_2023\_data

### Overview

Valid: 292 Invalid: 18 Minimum: -99 Maximum: 4  
Type: Discrete Decimal: 0 Width: 20 Range: -99 - 4 Format: Numeric

### Questions and instructions

#### LITERAL QUESTION

What is your level of concern for each of the potential impacts of climate change as it affects South Africa?

#### CATEGORIES

Value	Category	Cases	
-99		8	2.7%
1	Not concerned at all	8	2.7%
2	A little concerned	36	12.3%
3	Somewhat concerned	99	33.9%
4	Very concerned	141	48.3%
Sysmiss		18	

## B8\_10: Loss of jobs

Data file: south\_africa\_cos\_fy\_2023\_data

### Overview

Valid: 292 Invalid: 18 Minimum: -99 Maximum: 4  
Type: Discrete Decimal: 0 Width: 20 Range: -99 - 4 Format: Numeric

### Questions and instructions

#### LITERAL QUESTION

What is your level of concern for each of the potential impacts of climate change as it affects South Africa?

#### CATEGORIES

Value	Category	Cases	
-99		7	2.4%
1	Not concerned at all	7	2.4%
2	A little concerned	21	7.2%
3	Somewhat concerned	47	16.1%

4	Very concerned	210	71.9%
Sysmiss		18	

### B8\_11: Increase in natural disasters (e.g., cyclones)

Data file: south\_africa\_cos\_fy\_2023\_data

#### Overview

Valid: 292 Invalid: 18 Minimum: -99 Maximum: 4  
 Type: Discrete Decimal: 0 Width: 20 Range: -99 - 4 Format: Numeric

#### Questions and instructions

##### LITERAL QUESTION

What is your level of concern for each of the potential impacts of climate change as it affects South Africa?

##### CATEGORIES

Value	Category	Cases	
-99		7	2.4%
1	Not concerned at all	6	2.1%
2	A little concerned	30	10.3%
3	Somewhat concerned	71	24.3%
4	Very concerned	178	61%
Sysmiss		18	

### B8\_12: Increase erosion of shoreline

Data file: south\_africa\_cos\_fy\_2023\_data

#### Overview

Valid: 292 Invalid: 18 Minimum: -99 Maximum: 4  
 Type: Discrete Decimal: 0 Width: 20 Range: -99 - 4 Format: Numeric

#### Questions and instructions

##### LITERAL QUESTION

What is your level of concern for each of the potential impacts of climate change as it affects South Africa?

##### CATEGORIES

Value	Category	Cases	
-99		8	2.7%
1	Not concerned at all	19	6.5%
2	A little concerned	46	15.8%
3	Somewhat concerned	87	29.8%

4	Very concerned	132	45.2%
Sysmiss		18	

### B8\_13: Unsafe drinking water

Data file: south\_africa\_cos\_fy\_2023\_data

#### Overview

Valid: 291 Invalid: 19 Minimum: -99 Maximum: 4  
Type: Discrete Decimal: 0 Width: 20 Range: -99 - 4 Format: Numeric

#### Questions and instructions

LITERAL QUESTION

What is your level of concern for each of the potential impacts of climate change as it affects South Africa?

CATEGORIES

Value	Category	Cases	
-99		9	3.1%
1	Not concerned at all	7	2.4%
2	A little concerned	23	7.9%
3	Somewhat concerned	55	18.9%
4	Very concerned	197	67.7%
Sysmiss		19	

### B8\_14: Diminished water supply for people and the economy

Data file: south\_africa\_cos\_fy\_2023\_data

#### Overview

Valid: 292 Invalid: 18 Minimum: -99 Maximum: 4  
Type: Discrete Decimal: 0 Width: 20 Range: -99 - 4 Format: Numeric

#### Questions and instructions

LITERAL QUESTION

What is your level of concern for each of the potential impacts of climate change as it affects South Africa?

CATEGORIES

Value	Category	Cases	
-99		8	2.7%
1	Not concerned at all	6	2.1%
2	A little concerned	14	4.8%
3	Somewhat concerned	60	20.5%

4	Very concerned	204	69.9%
Sysmiss		18	

### B8\_15: Social dimensions of climate change (e.g., impact of climate change on vulnerable groups, locally led climate actions)

Data file: south\_africa\_cos\_fy\_2023\_data

#### Overview

Valid: 292 Invalid: 18 Minimum: -99 Maximum: 4  
 Type: Discrete Decimal: 0 Width: 20 Range: -99 - 4 Format: Numeric

#### Questions and instructions

##### LITERAL QUESTION

What is your level of concern for each of the potential impacts of climate change as it affects South Africa?

##### CATEGORIES

Value	Category	Cases	
-99		7	2.4%
1	Not concerned at all	9	3.1%
2	A little concerned	32	11%
3	Somewhat concerned	82	28.1%
4	Very concerned	162	55.5%
Sysmiss		18	

### C1\_1: Bringing together different stakeholder groups (including other development agencies and donors) to support South Africa's development efforts

Data file: south\_africa\_cos\_fy\_2023\_data

#### Overview

Valid: 289 Invalid: 21 Minimum: -99 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 8 Range: -99 - 1 Format: Numeric

#### Questions and instructions

##### LITERAL QUESTION

When thinking about the World Bank Group's role in South Africa, which activity or activities do you VALUE the most?

### C1\_2: Providing data and statistics

Data file: south\_africa\_cos\_fy\_2023\_data

## Overview

Valid: 289 Invalid: 21 Minimum: -99 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 8 Range: -99 - 1 Format: Numeric

## Questions and instructions

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### LITERAL QUESTION

When thinking about the World Bank Group's role in South Africa, which activity or activities do you VALUE the most?

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### **C1\_3: Producing research on global development issues (e.g., reports, publications, research papers)**

Data file: south\_africa\_cos\_fy\_2023\_data

## Overview

Valid: 289 Invalid: 21 Minimum: -99 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 8 Range: -99 - 1 Format: Numeric

## Questions and instructions

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### LITERAL QUESTION

When thinking about the World Bank Group's role in South Africa, which activity or activities do you VALUE the most?

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### **C1\_4: Providing advisory services and analytics to support design or implementation of policies**

Data file: south\_africa\_cos\_fy\_2023\_data

## Overview

Valid: 289 Invalid: 21 Minimum: -99 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 8 Range: -99 - 1 Format: Numeric

## Questions and instructions

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### LITERAL QUESTION

When thinking about the World Bank Group's role in South Africa, which activity or activities do you VALUE the most?

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### **C1\_5: Providing financial resources (i.e., investment lending, Development Policy Loans, Trust Funds, Program-for-Results)**

Data file: south\_africa\_cos\_fy\_2023\_data

## Overview

Valid: 289 Invalid: 21 Minimum: -99 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 8 Range: -99 - 1 Format: Numeric

## Questions and instructions

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### LITERAL QUESTION

When thinking about the World Bank Group's role in South Africa, which activity or activities do you VALUE the most?

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### **C1\_6: Capacity building and training**

**Data file:** south\_africa\_cos\_fy\_2023\_data

#### **Overview**

Valid: 289    Invalid: 21    Minimum: -99    Maximum: 1  
 Type: Discrete    Decimal: 0    Width: 8    Range: -99 - 1    Format: Numeric

## Questions and instructions

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### LITERAL QUESTION

When thinking about the World Bank Group's role in South Africa, which activity or activities do you VALUE the most?

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### **C1\_7: Mobilizing third-party financial resources**

**Data file:** south\_africa\_cos\_fy\_2023\_data

#### **Overview**

Valid: 289    Invalid: 21    Minimum: -99    Maximum: 1  
 Type: Discrete    Decimal: 0    Width: 8    Range: -99 - 1    Format: Numeric

## Questions and instructions

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### LITERAL QUESTION

When thinking about the World Bank Group's role in South Africa, which activity or activities do you VALUE the most?

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### **C1\_8: Other**

**Data file:** south\_africa\_cos\_fy\_2023\_data

#### **Overview**

Valid: 289    Invalid: 21    Minimum: -99    Maximum: 1  
 Type: Discrete    Decimal: 0    Width: 8    Range: -99 - 1    Format: Numeric

## Questions and instructions

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### LITERAL QUESTION

When thinking about the World Bank Group's role in South Africa, which activity or activities do you VALUE the most?

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**C7\_5: Regional development banks (e.g., DBSA, NDB, AfDB)****Data file:** south\_africa\_cos\_fy\_2023\_data**Overview**

Valid: 286 Invalid: 24 Minimum: -99 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 8 Range: -99 - 1 Format: Numeric

**Questions and instructions**

## LITERAL QUESTION

Which THREE of the following groups should the World Bank Group collaborate with more in South Africa?

**C2: Responsiveness to needs****Data file:** south\_africa\_cos\_fy\_2023\_data**Overview**

Valid: 289 Invalid: 21 Minimum: -99 Maximum: 11  
 Type: Discrete Decimal: 0 Width: 28 Range: -99 - 11 Format: Numeric

**Questions and instructions**

## LITERAL QUESTION

To what extent is the World Bank Group an effective development partner in South Africa, in terms of each of the following?

## CATEGORIES

Value	Category	Cases	
-99		2	0.7%
1	To no degree at all	2	0.7%
2		2	0.7%
3		7	2.4%
4		12	4.2%
5		37	12.8%
6		27	9.3%
7		42	14.5%
8		41	14.2%
9		38	13.1%
10	To a very significant degree	42	14.5%
11		37	12.8%
Sysmiss		21	

**C3: Access to World Bank Group staff and experts****Data file:** south\_africa\_cos\_fy\_2023\_data

## Overview

Valid: 289 Invalid: 21 Minimum: -99 Maximum: 11  
 Type: Discrete Decimal: 0 Width: 28 Range: -99 - 11 Format: Numeric

## Questions and instructions

### LITERAL QUESTION

To what extent is the World Bank Group an effective development partner in South Africa, in terms of each of the following?

### CATEGORIES

Value	Category	Cases	
-99		6	2.1%
1	To no degree at all	12	4.2%
2		5	1.7%
3		7	2.4%
4		16	5.5%
5		30	10.4%
6		24	8.3%
7		32	11.1%
8		37	12.8%
9		35	12.1%
10	To a very significant degree	47	16.3%
11		38	13.1%
Sysmiss		21	

## C4: Leveraging country systems where appropriate (e.g., procurement, Environment and Social Governance, Environment and Social Framework)

Data file: south\_africa\_cos\_fy\_2023\_data

## Overview

Valid: 289 Invalid: 21 Minimum: -99 Maximum: 11  
 Type: Discrete Decimal: 0 Width: 28 Range: -99 - 11 Format: Numeric

## Questions and instructions

### LITERAL QUESTION

To what extent is the World Bank Group an effective development partner in South Africa, in terms of each of the following?

### CATEGORIES

Value	Category	Cases	
-99		6	2.1%
1	To no degree at all	3	1%
2		1	0.3%

3		10	3.5%
4		10	3.5%
5		38	13.1%
6		33	11.4%
7		37	12.8%
8		36	12.5%
9		36	12.5%
10	To a very significant degree	36	12.5%
11		43	14.9%
Sysmiss		21	

### C5: Flexibility when circumstances change

Data file: south\_africa\_cos\_fy\_2023\_data

#### Overview

Valid: 289 Invalid: 21 Minimum: -99 Maximum: 11  
 Type: Discrete Decimal: 0 Width: 28 Range: -99 - 11 Format: Numeric

#### Questions and instructions

##### LITERAL QUESTION

To what extent is the World Bank Group an effective development partner in South Africa, in terms of each of the following?

##### CATEGORIES

Value	Category	Cases	
-99		6	2.1%
1	To no degree at all	4	1.4%
2		2	0.7%
3		3	1%
4		16	5.5%
5		30	10.4%
6		33	11.4%
7		39	13.5%
8		30	10.4%
9		49	17%
10	To a very significant degree	37	12.8%
11		40	13.8%
Sysmiss		21	

## C6: Being a long-term partner

Data file: south\_africa\_cos\_fy\_2023\_data

### Overview

Valid: 289 Invalid: 21 Minimum: -99 Maximum: 11  
Type: Discrete Decimal: 0 Width: 28 Range: -99 - 11 Format: Numeric

### Questions and instructions

#### LITERAL QUESTION

To what extent is the World Bank Group an effective development partner in South Africa, in terms of each of the following?

#### CATEGORIES

Value	Category	Cases	
-99		5	1.7%
1	To no degree at all	1	0.3%
2		0	0%
3		4	1.4%
4		9	3.1%
5		24	8.3%
6		32	11.1%
7		39	13.5%
8		35	12.1%
9		50	17.3%
10	To a very significant degree	64	22.1%
11		26	9%
Sysmiss		21	

## C7\_1: National government

Data file: south\_africa\_cos\_fy\_2023\_data

### Overview

Valid: 286 Invalid: 24 Minimum: -99 Maximum: 1  
Type: Discrete Decimal: 0 Width: 8 Range: -99 - 1 Format: Numeric

### Questions and instructions

#### LITERAL QUESTION

Which THREE of the following groups should the World Bank Group collaborate with more in South Africa?

## C7\_2: Provincial government

Data file: south\_africa\_cos\_fy\_2023\_data

## Overview

Valid: 286 Invalid: 24 Minimum: -99 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 8 Range: -99 - 1 Format: Numeric

## Questions and instructions

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LITERAL QUESTION

Which THREE of the following groups should the World Bank Group collaborate with more in South Africa?

---

### C7\_3: Local government

Data file: south\_africa\_cos\_fy\_2023\_data

#### Overview

Valid: 286 Invalid: 24 Minimum: -99 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 8 Range: -99 - 1 Format: Numeric

## Questions and instructions

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LITERAL QUESTION

Which THREE of the following groups should the World Bank Group collaborate with more in South Africa?

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### C7\_4: Parliament

Data file: south\_africa\_cos\_fy\_2023\_data

#### Overview

Valid: 286 Invalid: 24 Minimum: -99 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 8 Range: -99 - 1 Format: Numeric

## Questions and instructions

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LITERAL QUESTION

Which THREE of the following groups should the World Bank Group collaborate with more in South Africa?

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### C7\_6: Private sector

Data file: south\_africa\_cos\_fy\_2023\_data

#### Overview

Valid: 286 Invalid: 24 Minimum: -99 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 8 Range: -99 - 1 Format: Numeric

## Questions and instructions

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LITERAL QUESTION

Which THREE of the following groups should the World Bank Group collaborate with more in South Africa?

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### **C7\_7: Civil society (e.g., NGOs, CBOs)**

**Data file:** south\_africa\_cos\_fy\_2023\_data

#### **Overview**

Valid: 286 Invalid: 24 Minimum: -99 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 8 Range: -99 - 1 Format: Numeric

#### **Questions and instructions**

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##### LITERAL QUESTION

Which THREE of the following groups should the World Bank Group collaborate with more in South Africa?

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### **C7\_8: Other donors and development partners**

**Data file:** south\_africa\_cos\_fy\_2023\_data

#### **Overview**

Valid: 286 Invalid: 24 Minimum: -99 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 8 Range: -99 - 1 Format: Numeric

#### **Questions and instructions**

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##### LITERAL QUESTION

Which THREE of the following groups should the World Bank Group collaborate with more in South Africa?

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### **C7\_9: Academia/think tanks/research institutions**

**Data file:** south\_africa\_cos\_fy\_2023\_data

#### **Overview**

Valid: 286 Invalid: 24 Minimum: -99 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 8 Range: -99 - 1 Format: Numeric

#### **Questions and instructions**

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##### LITERAL QUESTION

Which THREE of the following groups should the World Bank Group collaborate with more in South Africa?

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### **C7\_10: Media**

**Data file:** south\_africa\_cos\_fy\_2023\_data

## Overview

Valid: 286 Invalid: 24 Minimum: -99 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 8 Range: -99 - 1 Format: Numeric

## Questions and instructions

### LITERAL QUESTION

Which THREE of the following groups should the World Bank Group collaborate with more in South Africa?

## C7\_11: Other

Data file: south\_africa\_cos\_fy\_2023\_data

### Overview

Valid: 286 Invalid: 24 Minimum: -99 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 8 Range: -99 - 1 Format: Numeric

## Questions and instructions

### LITERAL QUESTION

Which THREE of the following groups should the World Bank Group collaborate with more in South Africa?

## C8\_1: National government

Data file: south\_africa\_cos\_fy\_2023\_data

### Overview

Valid: 285 Invalid: 25 Minimum: -99 Maximum: 11  
 Type: Discrete Decimal: 0 Width: 28 Range: -99 - 11 Format: Numeric

## Questions and instructions

### LITERAL QUESTION

To what extent is the World Bank Group an effective development partner in South Africa, in terms of collaborating with the following groups:

### CATEGORIES

Value	Category	Cases	
-99		3	1.1%
1	To no degree at all	1	0.4%
2		2	0.7%
3		1	0.4%
4		15	5.3%
5		28	9.8%
6		27	9.5%

7		34	11.9%
8		54	18.9%
9		46	16.1%
10	To a very significant degree	45	15.8%
11		29	10.2%
Sysmiss		25	

## C8\_2: Provincial government

Data file: south\_africa\_cos\_fy\_2023\_data

### Overview

Valid: 285 Invalid: 25 Minimum: -99 Maximum: 11  
 Type: Discrete Decimal: 0 Width: 28 Range: -99 - 11 Format: Numeric

### Questions and instructions

#### LITERAL QUESTION

To what extent is the World Bank Group an effective development partner in South Africa, in terms of collaborating with the following groups:

#### CATEGORIES

Value	Category	Cases	
-99		6	2.1%
1	To no degree at all	3	1.1%
2		1	0.4%
3		5	1.8%
4		10	3.5%
5		36	12.6%
6		35	12.3%
7		33	11.6%
8		36	12.6%
9		32	11.2%
10	To a very significant degree	36	12.6%
11		52	18.2%
Sysmiss		25	

## C8\_3: Local government

Data file: south\_africa\_cos\_fy\_2023\_data

### Overview

Valid: 285 Invalid: 25 Minimum: -99 Maximum: 11

Type: Discrete    Decimal: 0    Width: 28    Range: -99 - 11    Format: Numeric

**Questions and instructions**

## LITERAL QUESTION

To what extent is the World Bank Group an effective development partner in South Africa, in terms of collaborating with the following groups:

## CATEGORIES

Value	Category	Cases	
-99		5	1.8%
1	To no degree at all	3	1.1%
2		5	1.8%
3		7	2.5%
4		12	4.2%
5		37	13%
6		29	10.2%
7		40	14%
8		34	11.9%
9		27	9.5%
10	To a very significant degree	38	13.3%
11		48	16.8%
Sysmiss		25	

**C8\_4: Parliament/legislative branch**

Data file: south\_africa\_cos\_fy\_2023\_data

**Overview**

Valid: 285    Invalid: 25    Minimum: -99    Maximum: 11  
 Type: Discrete    Decimal: 0    Width: 28    Range: -99 - 11    Format: Numeric

**Questions and instructions**

## LITERAL QUESTION

To what extent is the World Bank Group an effective development partner in South Africa, in terms of collaborating with the following groups:

## CATEGORIES

Value	Category	Cases	
-99		7	2.5%
1	To no degree at all	4	1.4%
2		2	0.7%
3		6	2.1%

4		13	4.6%
5		31	10.9%
6		29	10.2%
7		27	9.5%
8		37	13%
9		30	10.5%
10	To a very significant degree	38	13.3%
11		61	21.4%
Sysmiss		25	

### C8\_5: Regional development banks (e.g., DBSA, NDB, AfDB)

Data file: south\_africa\_cos\_fy\_2023\_data

#### Overview

Valid: 285 Invalid: 25 Minimum: -99 Maximum: 11  
 Type: Discrete Decimal: 0 Width: 28 Range: -99 - 11 Format: Numeric

#### Questions and instructions

##### LITERAL QUESTION

To what extent is the World Bank Group an effective development partner in South Africa, in terms of collaborating with the following groups:

##### CATEGORIES

Value	Category	Cases	
-99		7	2.5%
1	To no degree at all	3	1.1%
2		0	0%
3		3	1.1%
4		7	2.5%
5		29	10.2%
6		40	14%
7		41	14.4%
8		29	10.2%
9		41	14.4%
10	To a very significant degree	37	13%
11		48	16.8%
Sysmiss		25	

**C8\_6: Private sector****Data file:** south\_africa\_cos\_fy\_2023\_data**Overview**

Valid: 284 Invalid: 26 Minimum: -99 Maximum: 11  
 Type: Discrete Decimal: 0 Width: 28 Range: -99 - 11 Format: Numeric

**Questions and instructions**

## LITERAL QUESTION

To what extent is the World Bank Group an effective development partner in South Africa, in terms of collaborating with the following groups:

## CATEGORIES

Value	Category	Cases	
-99		6	2.1%
1	To no degree at all	5	1.8%
2		4	1.4%
3		1	0.4%
4		9	3.2%
5		27	9.5%
6		35	12.3%
7		40	14.1%
8		33	11.6%
9		34	12%
10	To a very significant degree	33	11.6%
11		57	20.1%
Sysmiss		26	

**C8\_7: Civil society (e.g., NGOs, CBOs)****Data file:** south\_africa\_cos\_fy\_2023\_data**Overview**

Valid: 285 Invalid: 25 Minimum: -99 Maximum: 11  
 Type: Discrete Decimal: 0 Width: 28 Range: -99 - 11 Format: Numeric

**Questions and instructions**

## LITERAL QUESTION

To what extent is the World Bank Group an effective development partner in South Africa, in terms of collaborating with the following groups:

## CATEGORIES

Value	Category	Cases	
-------	----------	-------	--

-99		5	1.8%
1	To no degree at all	1	0.4%
2		3	1.1%
3		8	2.8%
4		13	4.6%
5		31	10.9%
6		40	14%
7		31	10.9%
8		30	10.5%
9		32	11.2%
10	To a very significant degree	35	12.3%
11		56	19.6%
Sysmiss		25	

## C8\_8: Other donors and development partners

Data file: south\_africa\_cos\_fy\_2023\_data

### Overview

Valid: 285 Invalid: 25 Minimum: -99 Maximum: 11  
 Type: Discrete Decimal: 0 Width: 28 Range: -99 - 11 Format: Numeric

### Questions and instructions

#### LITERAL QUESTION

To what extent is the World Bank Group an effective development partner in South Africa, in terms of collaborating with the following groups:

#### CATEGORIES

Value	Category	Cases	
-99		10	3.5%
1	To no degree at all	1	0.4%
2		2	0.7%
3		4	1.4%
4		12	4.2%
5		26	9.1%
6		29	10.2%
7		36	12.6%
8		38	13.3%
9		43	15.1%
10	To a very significant degree	36	12.6%
11		48	16.8%

Sysmiss		25	
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## C8\_9: Academia/think tanks/research institutions

Data file: south\_africa\_cos\_fy\_2023\_data

### Overview

Valid: 285 Invalid: 25 Minimum: -99 Maximum: 11  
Type: Discrete Decimal: 0 Width: 28 Range: -99 - 11 Format: Numeric

### Questions and instructions

#### LITERAL QUESTION

To what extent is the World Bank Group an effective development partner in South Africa, in terms of collaborating with the following groups:

#### CATEGORIES

Value	Category	Cases	
-99		9	3.2%
1	To no degree at all	2	0.7%
2		4	1.4%
3		4	1.4%
4		7	2.5%
5		31	10.9%
6		30	10.5%
7		38	13.3%
8		35	12.3%
9		40	14%
10	To a very significant degree	35	12.3%
11		50	17.5%
Sysmiss		25	

## C8\_10: Media

Data file: south\_africa\_cos\_fy\_2023\_data

### Overview

Valid: 285 Invalid: 25 Minimum: -99 Maximum: 11  
Type: Discrete Decimal: 0 Width: 28 Range: -99 - 11 Format: Numeric

### Questions and instructions

#### LITERAL QUESTION

To what extent is the World Bank Group an effective development partner in South Africa, in terms of collaborating with the

following groups:

## CATEGORIES

Value	Category	Cases	
-99		9	3.2%
1	To no degree at all	3	1.1%
2		2	0.7%
3		7	2.5%
4		7	2.5%
5		34	11.9%
6		36	12.6%
7		34	11.9%
8		31	10.9%
9		33	11.6%
10	To a very significant degree	30	10.5%
11		59	20.7%
Sysmiss		25	

### C9\_1: The World Bank Group's financial instruments meet the needs of South Africa (i.e., investment lending, Development Policy Loan, Trust Funds, Program-for-Results).

Data file: south\_africa\_cos\_fy\_2023\_data

#### Overview

Valid: 283 Invalid: 27 Minimum: -99 Maximum: 11  
 Type: Discrete Decimal: 0 Width: 17 Range: -99 - 11 Format: Numeric

#### Questions and instructions

##### LITERAL QUESTION

To what extent do you agree/disagree with the following statements?

## CATEGORIES

Value	Category	Cases	
-99		1	0.4%
1	Strongly disagree	2	0.7%
2		3	1.1%
3		8	2.8%
4		11	3.9%
5		23	8.1%
6		27	9.5%
7		36	12.7%
8		39	13.8%

9		46	16.3%
10	Strongly agree	32	11.3%
11		55	19.4%
Sysmiss		27	

## C9\_2: The conditions of the World Bank Group's financing are competitive compared to markets.

Data file: south\_africa\_cos\_fy\_2023\_data

### Overview

Valid: 283 Invalid: 27 Minimum: -99 Maximum: 11  
Type: Discrete Decimal: 0 Width: 17 Range: -99 - 11 Format: Numeric

### Questions and instructions

#### LITERAL QUESTION

To what extent do you agree/disagree with the following statements?

#### CATEGORIES

Value	Category	Cases	
-99		3	1.1%
1	Strongly disagree	3	1.1%
2		6	2.1%
3		5	1.8%
4		10	3.5%
5		26	9.2%
6		31	11%
7		24	8.5%
8		40	14.1%
9		36	12.7%
10	Strongly agree	31	11%
11		68	24%
Sysmiss		27	

## C9\_3: The World Bank Group insists on accountability through its lending (e.g., performance-based financing, resources tied to results).

Data file: south\_africa\_cos\_fy\_2023\_data

### Overview

Valid: 283 Invalid: 27 Minimum: -99 Maximum: 11  
Type: Discrete Decimal: 0 Width: 17 Range: -99 - 11 Format: Numeric

## Questions and instructions

### LITERAL QUESTION

To what extent do you agree/disagree with the following statements?

#### CATEGORIES

Value	Category	Cases	
-99		3	1.1%
1	Strongly disagree	2	0.7%
2		1	0.4%
3		4	1.4%
4		5	1.8%
5		34	12%
6		26	9.2%
7		40	14.1%
8		44	15.5%
9		36	12.7%
10	Strongly agree	34	12%
11		54	19.1%
Sysmiss		27	

### C9\_4: The World Bank Group provides financial support in a timely manner.

Data file: south\_africa\_cos\_fy\_2023\_data

#### Overview

Valid: 283 Invalid: 27 Minimum: -99 Maximum: 11  
 Type: Discrete Decimal: 0 Width: 17 Range: -99 - 11 Format: Numeric

## Questions and instructions

### LITERAL QUESTION

To what extent do you agree/disagree with the following statements?

#### CATEGORIES

Value	Category	Cases	
-99		6	2.1%
1	Strongly disagree	4	1.4%
2		1	0.4%
3		4	1.4%
4		4	1.4%
5		24	8.5%
6		29	10.2%

7		40	14.1%
8		45	15.9%
9		35	12.4%
10	Strongly agree	35	12.4%
11		56	19.8%
Sysmiss		27	

### C10: Have you used the World Bank Group's advisory services and analytics in the past?

Data file: south\_africa\_cos\_fy\_2023\_data

#### Overview

Valid: 282 Invalid: 28 Minimum: 1 Maximum: 3  
 Type: Discrete Decimal: 0 Width: 8 Range: 1 - 3 Format: Numeric

#### Questions and instructions

##### LITERAL QUESTION

Have you used the World Bank Group's advisory services and analytics in the past?

##### CATEGORIES

Value	Category	Cases	
1	Yes	77	27.3%
2	No	170	60.3%
3	Not sure	35	12.4%
Sysmiss		28	

### C11\_1: I am satisfied with the quality of the World Bank Group's advisory services and analytical work in South Africa.

Data file: south\_africa\_cos\_fy\_2023\_data

#### Overview

Valid: 281 Invalid: 29 Minimum: -99 Maximum: 11  
 Type: Discrete Decimal: 0 Width: 17 Range: -99 - 11 Format: Numeric

#### Questions and instructions

##### LITERAL QUESTION

To what extent do you agree/disagree with the following statements?

##### CATEGORIES

Value	Category	Cases	
-99		6	2.1%
1	Strongly disagree	0	0%

2		2	0.7%
3		1	0.4%
4		11	3.9%
5		21	7.5%
6		19	6.8%
7		23	8.2%
8		33	11.7%
9		52	18.5%
10	Strongly agree	44	15.7%
11		69	24.6%
Sysmiss		29	

## C11\_2: The World Bank Group's advisory services and analytical work are timely.

Data file: south\_africa\_cos\_fy\_2023\_data

### Overview

Valid: 281 Invalid: 29 Minimum: -99 Maximum: 11  
 Type: Discrete Decimal: 0 Width: 17 Range: -99 - 11 Format: Numeric

### Questions and instructions

#### LITERAL QUESTION

To what extent do you agree/disagree with the following statements?

#### CATEGORIES

Value	Category	Cases	
-99		11	3.9%
1	Strongly disagree	0	0%
2		3	1.1%
3		3	1.1%
4		8	2.8%
5		13	4.6%
6		23	8.2%
7		37	13.2%
8		39	13.9%
9		39	13.9%
10	Strongly agree	39	13.9%
11		66	23.5%
Sysmiss		29	

### C11\_3: The World Bank Group's advisory services and analytical work include appropriate level of stakeholder involvement during preparation

Data file: south\_africa\_cos\_fy\_2023\_data

#### Overview

Valid: 281 Invalid: 29 Minimum: -99 Maximum: 11  
Type: Discrete Decimal: 0 Width: 17 Range: -99 - 11 Format: Numeric

#### Questions and instructions

##### LITERAL QUESTION

To what extent do you agree/disagree with the following statements?

##### CATEGORIES

Value	Category	Cases	
-99		13	4.6%
1	Strongly disagree	0	0%
2		1	0.4%
3		4	1.4%
4		7	2.5%
5		26	9.3%
6		23	8.2%
7		30	10.7%
8		33	11.7%
9		30	10.7%
10	Strongly agree	45	16%
11		69	24.6%
Sysmiss		29	

### C11\_4: The World Bank Group brings global expertise to South Africa as part of its advisory services and analytical work.

Data file: south\_africa\_cos\_fy\_2023\_data

#### Overview

Valid: 281 Invalid: 29 Minimum: -99 Maximum: 11  
Type: Discrete Decimal: 0 Width: 17 Range: -99 - 11 Format: Numeric

#### Questions and instructions

##### LITERAL QUESTION

To what extent do you agree/disagree with the following statements?

##### CATEGORIES

Value	Category	Cases	
-------	----------	-------	--

-99		13	4.6%
1	Strongly disagree	0	0%
2		0	0%
3		2	0.7%
4		9	3.2%
5		17	6%
6		21	7.5%
7		37	13.2%
8		34	12.1%
9		49	17.4%
10	Strongly agree	45	16%
11		54	19.2%
Sysmiss		29	

## C11\_5: The World Bank Group's analytical products are adequately disseminated

Data file: south\_africa\_cos\_fy\_2023\_data

### Overview

Valid: 278 Invalid: 32 Minimum: -99 Maximum: 11  
 Type: Discrete Decimal: 0 Width: 17 Range: -99 - 11 Format: Numeric

### Questions and instructions

#### LITERAL QUESTION

To what extent do you agree/disagree with the following statements?

#### CATEGORIES

Value	Category	Cases	
-99		13	4.7%
1	Strongly disagree	2	0.7%
2		2	0.7%
3		2	0.7%
4		7	2.5%
5		23	8.3%
6		25	9%
7		37	13.3%
8		36	12.9%
9		34	12.2%
10	Strongly agree	35	12.6%
11		62	22.3%
Sysmiss		32	

## C11\_6: The World Bank Group's advice and recommendations are tailored to South Africa's context.

Data file: south\_africa\_cos\_fy\_2023\_data

### Overview

Valid: 280 Invalid: 30 Minimum: -99 Maximum: 11  
Type: Discrete Decimal: 0 Width: 17 Range: -99 - 11 Format: Numeric

### Questions and instructions

#### LITERAL QUESTION

To what extent do you agree/disagree with the following statements?

#### CATEGORIES

Value	Category	Cases	
-99		12	4.3%
1	Strongly disagree	2	0.7%
2		5	1.8%
3		2	0.7%
4		10	3.6%
5		16	5.7%
6		27	9.6%
7		40	14.3%
8		39	13.9%
9		40	14.3%
10	Strongly agree	36	12.9%
11		51	18.2%
Sysmiss		30	

## C11\_7: I anticipate using the World Bank Group's advisory services and analytical work in the future.

Data file: south\_africa\_cos\_fy\_2023\_data

### Overview

Valid: 281 Invalid: 29 Minimum: -99 Maximum: 11  
Type: Discrete Decimal: 0 Width: 17 Range: -99 - 11 Format: Numeric

### Questions and instructions

#### LITERAL QUESTION

To what extent do you agree/disagree with the following statements?

## CATEGORIES

Value	Category	Cases	
-99		10	3.6%
1	Strongly disagree	1	0.4%
2		0	0%
3		5	1.8%
4		3	1.1%
5		20	7.1%
6		21	7.5%
7		32	11.4%
8		33	11.7%
9		46	16.4%
10	Strongly agree	60	21.4%
11		50	17.8%
Sysmiss		29	

**D1\_1: Television (TV)**

Data file: south\_africa\_cos\_fy\_2023\_data

**Overview**

Valid: 278 Invalid: 32 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 8 Range: 0 - 1 Format: Numeric

**Questions and instructions**

## LITERAL QUESTION

How do you get most of your information about economic and social development issues in South Africa?

**D1\_2: Radio**

Data file: south\_africa\_cos\_fy\_2023\_data

**Overview**

Valid: 278 Invalid: 32 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 8 Range: 0 - 1 Format: Numeric

**Questions and instructions**

## LITERAL QUESTION

How do you get most of your information about economic and social development issues in South Africa?

**D1\_3: Newspapers (Print or online)****Data file:** south\_africa\_cos\_fy\_2023\_data**Overview**

Valid: 278 Invalid: 32 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 8 Range: 0 - 1 Format: Numeric

**Questions and instructions**

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LITERAL QUESTION

How do you get most of your information about economic and social development issues in South Africa?

---

**D1\_4: Social media (e.g., Facebook, Twitter, LinkedIn)****Data file:** south\_africa\_cos\_fy\_2023\_data**Overview**

Valid: 278 Invalid: 32 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 8 Range: 0 - 1 Format: Numeric

**Questions and instructions**

---

LITERAL QUESTION

How do you get most of your information about economic and social development issues in South Africa?

---

**D1\_5: Research papers / Official statistics****Data file:** south\_africa\_cos\_fy\_2023\_data**Overview**

Valid: 278 Invalid: 32 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 8 Range: 0 - 1 Format: Numeric

**Questions and instructions**

---

LITERAL QUESTION

How do you get most of your information about economic and social development issues in South Africa?

---

**D1\_6: Blogs****Data file:** south\_africa\_cos\_fy\_2023\_data**Overview**

Valid: 278 Invalid: 32 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 8 Range: 0 - 1 Format: Numeric

## Questions and instructions

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### LITERAL QUESTION

How do you get most of your information about economic and social development issues in South Africa?

---

### **D1\_7: Podcasts**

**Data file:** south\_africa\_cos\_fy\_2023\_data

#### **Overview**

Valid: 278    Invalid: 32    Minimum: 0    Maximum: 1  
Type: Discrete    Decimal: 0    Width: 8    Range: 0 - 1    Format: Numeric

## Questions and instructions

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### LITERAL QUESTION

How do you get most of your information about economic and social development issues in South Africa?

---

### **D1\_8: e-Newsletters**

**Data file:** south\_africa\_cos\_fy\_2023\_data

#### **Overview**

Valid: 278    Invalid: 32    Minimum: 0    Maximum: 1  
Type: Discrete    Decimal: 0    Width: 8    Range: 0 - 1    Format: Numeric

## Questions and instructions

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### LITERAL QUESTION

How do you get most of your information about economic and social development issues in South Africa?

---

### **D1\_9: Direct messaging (e.g., WhatsApp, SMS, Telegram)**

**Data file:** south\_africa\_cos\_fy\_2023\_data

#### **Overview**

Valid: 278    Invalid: 32    Minimum: 0    Maximum: 1  
Type: Discrete    Decimal: 0    Width: 8    Range: 0 - 1    Format: Numeric

## Questions and instructions

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### LITERAL QUESTION

How do you get most of your information about economic and social development issues in South Africa?

---

**D1\_10: Other****Data file:** south\_africa\_cos\_fy\_2023\_data**Overview**

Valid: 278 Invalid: 32 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 8 Range: 0 - 1 Format: Numeric

**Questions and instructions**

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## LITERAL QUESTION

How do you get most of your information about economic and social development issues in South Africa?

---

**D2\_1: e-Newsletters****Data file:** south\_africa\_cos\_fy\_2023\_data**Overview**

Valid: 278 Invalid: 32 Minimum: -99 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 8 Range: -99 - 1 Format: Numeric

**Questions and instructions**

---

## LITERAL QUESTION

How would you prefer to obtain information from the World Bank Group?

---

**D2\_2: Direct contact with staff (e.g., in person, virtually, phone, email)****Data file:** south\_africa\_cos\_fy\_2023\_data**Overview**

Valid: 278 Invalid: 32 Minimum: -99 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 8 Range: -99 - 1 Format: Numeric

**Questions and instructions**

---

## LITERAL QUESTION

How would you prefer to obtain information from the World Bank Group?

---

**D2\_3: Blogs****Data file:** south\_africa\_cos\_fy\_2023\_data**Overview**

Valid: 278 Invalid: 32 Minimum: -99 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 8 Range: -99 - 1 Format: Numeric

## Questions and instructions

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LITERAL QUESTION

How would you prefer to obtain information from the World Bank Group?

---

### D2\_4: Social media (e.g., Facebook, Twitter, LinkedIn)

Data file: south\_africa\_cos\_fy\_2023\_data

#### Overview

Valid: 278 Invalid: 32 Minimum: -99 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 8 Range: -99 - 1 Format: Numeric

## Questions and instructions

---

LITERAL QUESTION

How would you prefer to obtain information from the World Bank Group?

---

### D2\_5: Podcasts

Data file: south\_africa\_cos\_fy\_2023\_data

#### Overview

Valid: 278 Invalid: 32 Minimum: -99 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 8 Range: -99 - 1 Format: Numeric

## Questions and instructions

---

LITERAL QUESTION

How would you prefer to obtain information from the World Bank Group?

---

### D2\_6: Website

Data file: south\_africa\_cos\_fy\_2023\_data

#### Overview

Valid: 278 Invalid: 32 Minimum: -99 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 8 Range: -99 - 1 Format: Numeric

## Questions and instructions

---

LITERAL QUESTION

How would you prefer to obtain information from the World Bank Group?

---

**D2\_7: Direct messaging (e.g., WhatsApp, SMS, Telegram)****Data file:** south\_africa\_cos\_fy\_2023\_data**Overview**

Valid: 278    Invalid: 32    Minimum: -99    Maximum: 1  
 Type: Discrete    Decimal: 0    Width: 8    Range: -99 - 1    Format: Numeric

**Questions and instructions**

---

LITERAL QUESTION

How would you prefer to obtain information from the World Bank Group?

---

**D2\_8: Event/conference/ seminar/workshop (in person or online)****Data file:** south\_africa\_cos\_fy\_2023\_data**Overview**

Valid: 278    Invalid: 32    Minimum: -99    Maximum: 1  
 Type: Discrete    Decimal: 0    Width: 8    Range: -99 - 1    Format: Numeric

**Questions and instructions**

---

LITERAL QUESTION

How would you prefer to obtain information from the World Bank Group?

---

**D2\_9: Interviews and press conferences****Data file:** south\_africa\_cos\_fy\_2023\_data**Overview**

Valid: 278    Invalid: 32    Minimum: -99    Maximum: 1  
 Type: Discrete    Decimal: 0    Width: 8    Range: -99 - 1    Format: Numeric

**Questions and instructions**

---

LITERAL QUESTION

How would you prefer to obtain information from the World Bank Group?

---

**D2\_10: Broadcast media (radio & TV)****Data file:** south\_africa\_cos\_fy\_2023\_data**Overview**

Valid: 278    Invalid: 32    Minimum: -99    Maximum: 1  
 Type: Discrete    Decimal: 0    Width: 8    Range: -99 - 1    Format: Numeric

## Questions and instructions

### LITERAL QUESTION

How would you prefer to obtain information from the World Bank Group?

#### D2\_11: Other

Data file: south\_africa\_cos\_fy\_2023\_data

#### Overview

Valid: 278 Invalid: 32 Minimum: -99 Maximum: 1  
Type: Discrete Decimal: 0 Width: 8 Range: -99 - 1 Format: Numeric

## Questions and instructions

### LITERAL QUESTION

How would you prefer to obtain information from the World Bank Group?

#### D3: Do you recall seeing or hearing anything about the World Bank Group in the last 30 days?

Data file: south\_africa\_cos\_fy\_2023\_data

#### Overview

Valid: 281 Invalid: 29 Minimum: -99 Maximum: 2  
Type: Discrete Decimal: 0 Width: 8 Range: -99 - 2 Format: Numeric

## Questions and instructions

### LITERAL QUESTION

Do you recall seeing or hearing anything about the World Bank Group in the last 30 days?

#### CATEGORIES

Value	Category	Cases	
-99		1	0.4%
1	Yes	152	54.1%
2	No	128	45.6%
Sysmiss		29	

#### D4\_1: Television (TV)

Data file: south\_africa\_cos\_fy\_2023\_data

#### Overview

Valid: 153 Invalid: 157 Minimum: 0 Maximum: 1  
Type: Discrete Decimal: 0 Width: 8 Range: 0 - 1 Format: Numeric

## Questions and instructions

---

LITERAL QUESTION

Where do you recall seeing or hearing this information?

---

### D4\_2: Radio

Data file: south\_africa\_cos\_fy\_2023\_data

#### Overview

Valid: 153    Invalid: 157    Minimum: 0    Maximum: 1  
 Type: Discrete    Decimal: 0    Width: 8    Range: 0 - 1    Format: Numeric

## Questions and instructions

---

LITERAL QUESTION

Where do you recall seeing or hearing this information?

---

### D4\_3: Newspapers (Print or online)

Data file: south\_africa\_cos\_fy\_2023\_data

#### Overview

Valid: 153    Invalid: 157    Minimum: 0    Maximum: 1  
 Type: Discrete    Decimal: 0    Width: 8    Range: 0 - 1    Format: Numeric

## Questions and instructions

---

LITERAL QUESTION

Where do you recall seeing or hearing this information?

---

### D4\_4: Event / conference / seminar (in person or online)

Data file: south\_africa\_cos\_fy\_2023\_data

#### Overview

Valid: 153    Invalid: 157    Minimum: 0    Maximum: 1  
 Type: Discrete    Decimal: 0    Width: 8    Range: 0 - 1    Format: Numeric

## Questions and instructions

---

LITERAL QUESTION

Where do you recall seeing or hearing this information?

---

**D4\_5: World Bank Group Website****Data file:** south\_africa\_cos\_fy\_2023\_data**Overview**

Valid: 153    Invalid: 157    Minimum: 0    Maximum: 1  
 Type: Discrete    Decimal: 0    Width: 8    Range: 0 - 1    Format: Numeric

**Questions and instructions**

---

LITERAL QUESTION

Where do you recall seeing or hearing this information?

---

**D4\_6: Social media****Data file:** south\_africa\_cos\_fy\_2023\_data**Overview**

Valid: 153    Invalid: 157    Minimum: 0    Maximum: 1  
 Type: Discrete    Decimal: 0    Width: 8    Range: 0 - 1    Format: Numeric

**Questions and instructions**

---

LITERAL QUESTION

Where do you recall seeing or hearing this information?

---

**D4\_7: Direct contact with World Bank Group staff (e.g., in person, virtually, phone, email)****Data file:** south\_africa\_cos\_fy\_2023\_data**Overview**

Valid: 153    Invalid: 157    Minimum: 0    Maximum: 1  
 Type: Discrete    Decimal: 0    Width: 8    Range: 0 - 1    Format: Numeric

**Questions and instructions**

---

LITERAL QUESTION

Where do you recall seeing or hearing this information?

---

**D4\_8: Blogs****Data file:** south\_africa\_cos\_fy\_2023\_data**Overview**

Valid: 153    Invalid: 157    Minimum: 0    Maximum: 1  
 Type: Discrete    Decimal: 0    Width: 8    Range: 0 - 1    Format: Numeric

## Questions and instructions

---

LITERAL QUESTION

Where do you recall seeing or hearing this information?

---

### D4\_9: Podcasts

Data file: south\_africa\_cos\_fy\_2023\_data

#### Overview

Valid: 153    Invalid: 157    Minimum: 0    Maximum: 1  
 Type: Discrete    Decimal: 0    Width: 8    Range: 0 - 1    Format: Numeric

## Questions and instructions

---

LITERAL QUESTION

Where do you recall seeing or hearing this information?

---

### D4\_10: e-Newsletters

Data file: south\_africa\_cos\_fy\_2023\_data

#### Overview

Valid: 153    Invalid: 157    Minimum: 0    Maximum: 1  
 Type: Discrete    Decimal: 0    Width: 8    Range: 0 - 1    Format: Numeric

## Questions and instructions

---

LITERAL QUESTION

Where do you recall seeing or hearing this information?

---

### D4\_11: Direct messaging (e.g., WhatsApp, Telegram, Viber)

Data file: south\_africa\_cos\_fy\_2023\_data

#### Overview

Valid: 153    Invalid: 157    Minimum: 0    Maximum: 1  
 Type: Discrete    Decimal: 0    Width: 8    Range: 0 - 1    Format: Numeric

## Questions and instructions

---

LITERAL QUESTION

Where do you recall seeing or hearing this information?

---

**D4\_12: Other****Data file:** south\_africa\_cos\_fy\_2023\_data**Overview**

Valid: 153    Invalid: 157    Minimum: 0    Maximum: 1  
 Type: Discrete    Decimal: 0    Width: 8    Range: 0 - 1    Format: Numeric

**Questions and instructions**

---

LITERAL QUESTION

Where do you recall seeing or hearing this information?

---

**D5\_1: Facebook****Data file:** south\_africa\_cos\_fy\_2023\_data**Overview**

Valid: 71    Invalid: 239    Minimum: 0    Maximum: 1  
 Type: Discrete    Decimal: 0    Width: 8    Range: 0 - 1    Format: Numeric

**Questions and instructions**

---

LITERAL QUESTION

On what social media platforms do you recall seeing this information?

---

**D5\_2: Instagram****Data file:** south\_africa\_cos\_fy\_2023\_data**Overview**

Valid: 71    Invalid: 239    Minimum: 0    Maximum: 1  
 Type: Discrete    Decimal: 0    Width: 8    Range: 0 - 1    Format: Numeric

**Questions and instructions**

---

LITERAL QUESTION

On what social media platforms do you recall seeing this information?

---

**D5\_3: Twitter****Data file:** south\_africa\_cos\_fy\_2023\_data**Overview**

Valid: 71    Invalid: 239    Minimum: 0    Maximum: 1  
 Type: Discrete    Decimal: 0    Width: 8    Range: 0 - 1    Format: Numeric

## Questions and instructions

---

LITERAL QUESTION

On what social media platforms do you recall seeing this information?

---

### D5\_4: LinkedIn

**Data file:** south\_africa\_cos\_fy\_2023\_data

#### Overview

Valid: 71 Invalid: 239 Minimum: 0 Maximum: 1  
Type: Discrete Decimal: 0 Width: 8 Range: 0 - 1 Format: Numeric

## Questions and instructions

---

LITERAL QUESTION

On what social media platforms do you recall seeing this information?

---

### D5\_5: YouTube

**Data file:** south\_africa\_cos\_fy\_2023\_data

#### Overview

Valid: 71 Invalid: 239 Minimum: 0 Maximum: 1  
Type: Discrete Decimal: 0 Width: 8 Range: 0 - 1 Format: Numeric

## Questions and instructions

---

LITERAL QUESTION

On what social media platforms do you recall seeing this information?

---

### D5\_6: WhatsApp

**Data file:** south\_africa\_cos\_fy\_2023\_data

#### Overview

Valid: 71 Invalid: 239 Minimum: 0 Maximum: 1  
Type: Discrete Decimal: 0 Width: 8 Range: 0 - 1 Format: Numeric

## Questions and instructions

---

LITERAL QUESTION

On what social media platforms do you recall seeing this information?

---

**D5\_7: Other****Data file:** south\_africa\_cos\_fy\_2023\_data**Overview**

Valid: 71 Invalid: 239 Minimum: 0 Maximum: 0  
 Type: Discrete Decimal: 0 Width: 8 Range: 0 - 0 Format: Numeric

**Questions and instructions**

---

## LITERAL QUESTION

On what social media platforms do you recall seeing this information?

---

**D6\_1: World Bank Group work or research on climate change (mitigation, adaptation)****Data file:** south\_africa\_cos\_fy\_2023\_data**Overview**

Valid: 153 Invalid: 157 Minimum: -99 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 8 Range: -99 - 1 Format: Numeric

**Questions and instructions**

---

## LITERAL QUESTION

What topics were included in what you saw or heard?

---

**D6\_2: World Bank Group work or research on food insecurity****Data file:** south\_africa\_cos\_fy\_2023\_data**Overview**

Valid: 153 Invalid: 157 Minimum: -99 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 8 Range: -99 - 1 Format: Numeric

**Questions and instructions**

---

## LITERAL QUESTION

What topics were included in what you saw or heard?

---

**D6\_3: World Bank Group work to provide debt relief for developing countries****Data file:** south\_africa\_cos\_fy\_2023\_data**Overview**

Valid: 153 Invalid: 157 Minimum: -99 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 8 Range: -99 - 1 Format: Numeric

## Questions and instructions

---

LITERAL QUESTION

What topics were included in what you saw or heard?

---

### **D6\_4: World Bank Group global economic forecasts**

**Data file:** south\_africa\_cos\_fy\_2023\_data

#### **Overview**

Valid: 153 Invalid: 157 Minimum: -99 Maximum: 1  
Type: Discrete Decimal: 0 Width: 8 Range: -99 - 1 Format: Numeric

## Questions and instructions

---

LITERAL QUESTION

What topics were included in what you saw or heard?

---

### **D6\_5: World Bank Group research or work in support urban development, service delivery, and infrastructure**

**Data file:** south\_africa\_cos\_fy\_2023\_data

#### **Overview**

Valid: 153 Invalid: 157 Minimum: -99 Maximum: 1  
Type: Discrete Decimal: 0 Width: 8 Range: -99 - 1 Format: Numeric

## Questions and instructions

---

LITERAL QUESTION

What topics were included in what you saw or heard?

---

### **D6\_6: World Bank Group work or research on energy (increasing energy supply, reducing dependence of fossil fuels, just transition)**

**Data file:** south\_africa\_cos\_fy\_2023\_data

#### **Overview**

Valid: 153 Invalid: 157 Minimum: -99 Maximum: 1  
Type: Discrete Decimal: 0 Width: 8 Range: -99 - 1 Format: Numeric

## Questions and instructions

---

LITERAL QUESTION

What topics were included in what you saw or heard?

**D6\_7: World Bank Group work or research on human capital (improving health care, nutrition, education, social protection, jobs and skills)**

Data file: south\_africa\_cos\_fy\_2023\_data

**Overview**

Valid: 153 Invalid: 157 Minimum: -99 Maximum: 1  
Type: Discrete Decimal: 0 Width: 8 Range: -99 - 1 Format: Numeric

**Questions and instructions**

LITERAL QUESTION

What topics were included in what you saw or heard?

**D6\_8: World Bank Group work or research to improve gender equity and empowerment of women and girls**

Data file: south\_africa\_cos\_fy\_2023\_data

**Overview**

Valid: 153 Invalid: 157 Minimum: -99 Maximum: 1  
Type: Discrete Decimal: 0 Width: 8 Range: -99 - 1 Format: Numeric

**Questions and instructions**

LITERAL QUESTION

What topics were included in what you saw or heard?

**D6\_9: World Bank Group work or research on pandemic prevention, preparedness, and response**

Data file: south\_africa\_cos\_fy\_2023\_data

**Overview**

Valid: 153 Invalid: 157 Minimum: -99 Maximum: 1  
Type: Discrete Decimal: 0 Width: 8 Range: -99 - 1 Format: Numeric

**Questions and instructions**

LITERAL QUESTION

What topics were included in what you saw or heard?

**D6\_10: World Bank Group work or research on the environment (conservation, biodiversity economy, recycling)**

Data file: south\_africa\_cos\_fy\_2023\_data

## Overview

Valid: 153 Invalid: 157 Minimum: -99 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 8 Range: -99 - 1 Format: Numeric

## Questions and instructions

### LITERAL QUESTION

What topics were included in what you saw or heard?

## D6\_11: Other

Data file: south\_africa\_cos\_fy\_2023\_data

## Overview

Valid: 153 Invalid: 157 Minimum: -99 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 8 Range: -99 - 1 Format: Numeric

## Questions and instructions

### LITERAL QUESTION

What topics were included in what you saw or heard?

## D7\_1: The World Bank Group helps address the current food crisis and enables greater preparedness to future food security crises

Data file: south\_africa\_cos\_fy\_2023\_data

## Overview

Valid: 281 Invalid: 29 Minimum: -99 Maximum: 11  
 Type: Discrete Decimal: 0 Width: 28 Range: -99 - 11 Format: Numeric

## Questions and instructions

### LITERAL QUESTION

To what extent do you agree with the following statements:

### CATEGORIES

Value	Category	Cases	
-99		11	3.9%
1	To no degree at all	2	0.7%
2		4	1.4%
3		7	2.5%
4		12	4.3%
5		22	7.8%
6		26	9.3%

7		37	13.2%
8		32	11.4%
9		42	14.9%
10	To a very significant degree	45	16%
11		41	14.6%
Sysmiss		29	

## D7\_2: The World Bank Group supports countries to ensure transition to more diversified and cleaner sources of energy

Data file: south\_africa\_cos\_fy\_2023\_data

### Overview

Valid: 281 Invalid: 29 Minimum: -99 Maximum: 11  
 Type: Discrete Decimal: 0 Width: 28 Range: -99 - 11 Format: Numeric

### Questions and instructions

#### LITERAL QUESTION

To what extent do you agree with the following statements:

#### CATEGORIES

Value	Category	Cases	
-99		6	2.1%
1	To no degree at all	0	0%
2		3	1.1%
3		6	2.1%
4		6	2.1%
5		30	10.7%
6		26	9.3%
7		40	14.2%
8		52	18.5%
9		40	14.2%
10	To a very significant degree	44	15.7%
11		28	10%
Sysmiss		29	

## D7\_3: The World Bank Group helps countries boost climate resilience and mitigate the effects of climate challenge

Data file: south\_africa\_cos\_fy\_2023\_data

## Overview

Valid: 281 Invalid: 29 Minimum: -99 Maximum: 11  
 Type: Discrete Decimal: 0 Width: 28 Range: -99 - 11 Format: Numeric

## Questions and instructions

### LITERAL QUESTION

To what extent do you agree with the following statements:

### CATEGORIES

Value	Category	Cases	
-99		7	2.5%
1	To no degree at all	0	0%
2		1	0.4%
3		7	2.5%
4		13	4.6%
5		31	11%
6		27	9.6%
7		37	13.2%
8		41	14.6%
9		48	17.1%
10	To a very significant degree	39	13.9%
11		30	10.7%
Sysmiss		29	

## D7\_4: The World Bank Group is committed to comprehensive debt solutions that bring significant benefits to people in poor countries

Data file: south\_africa\_cos\_fy\_2023\_data

## Overview

Valid: 281 Invalid: 29 Minimum: -99 Maximum: 11  
 Type: Discrete Decimal: 0 Width: 28 Range: -99 - 11 Format: Numeric

## Questions and instructions

### LITERAL QUESTION

To what extent do you agree with the following statements:

### CATEGORIES

Value	Category	Cases	
-99		7	2.5%
1	To no degree at all	3	1.1%
2		0	0%

3		5	1.8%
4		6	2.1%
5		34	12.1%
6		24	8.5%
7		39	13.9%
8		42	14.9%
9		42	14.9%
10	To a very significant degree	34	12.1%
11		45	16%
Sysmiss		29	

### D7\_5: The World Bank Group supports countries to strengthen their human capital through improving health care, nutrition, education, jobs, and skills

Data file: south\_africa\_cos\_fy\_2023\_data

#### Overview

Valid: 281 Invalid: 29 Minimum: -99 Maximum: 11  
 Type: Discrete Decimal: 0 Width: 28 Range: -99 - 11 Format: Numeric

#### Questions and instructions

##### LITERAL QUESTION

To what extent do you agree with the following statements:

##### CATEGORIES

Value	Category	Cases	
-99		10	3.6%
1	To no degree at all	3	1.1%
2		2	0.7%
3		6	2.1%
4		9	3.2%
5		34	12.1%
6		22	7.8%
7		47	16.7%
8		39	13.9%
9		38	13.5%
10	To a very significant degree	41	14.6%
11		30	10.7%
Sysmiss		29	

**D7\_6: The World Bank Group is improving gender equity and inclusion for women and girls**

Data file: south\_africa\_cos\_fy\_2023\_data

**Overview**

Valid: 281 Invalid: 29 Minimum: -99 Maximum: 11  
 Type: Discrete Decimal: 0 Width: 28 Range: -99 - 11 Format: Numeric

**Questions and instructions**

## LITERAL QUESTION

To what extent do you agree with the following statements:

## CATEGORIES

Value	Category	Cases	
-99		8	2.8%
1	To no degree at all	1	0.4%
2		2	0.7%
3		9	3.2%
4		9	3.2%
5		24	8.5%
6		20	7.1%
7		36	12.8%
8		43	15.3%
9		49	17.4%
10	To a very significant degree	35	12.5%
11		45	16%
Sysmiss		29	

**D7\_7: World Bank Group supports South Africa to improve urban management, infrastructure, and service delivery**

Data file: south\_africa\_cos\_fy\_2023\_data

**Overview**

Valid: 281 Invalid: 29 Minimum: -99 Maximum: 11  
 Type: Discrete Decimal: 0 Width: 28 Range: -99 - 11 Format: Numeric

**Questions and instructions**

## LITERAL QUESTION

To what extent do you agree with the following statements:

## CATEGORIES

Value	Category	Cases	
-99		5	1.8%

1	To no degree at all	3	1.1%
2		3	1.1%
3		10	3.6%
4		6	2.1%
5		32	11.4%
6		28	10%
7		41	14.6%
8		51	18.1%
9		31	11%
10	To a very significant degree	33	11.7%
11		38	13.5%
Sysmiss		29	

## D7\_8: World Bank Group helps improve South Africa's natural environment through support for conservation, biodiversity, and recycling projects

Data file: south\_africa\_cos\_fy\_2023\_data

### Overview

Valid: 281 Invalid: 29 Minimum: -99 Maximum: 11  
Type: Discrete Decimal: 0 Width: 28 Range: -99 - 11 Format: Numeric

### Questions and instructions

#### LITERAL QUESTION

To what extent do you agree with the following statements:

#### CATEGORIES

Value	Category	Cases	
-99		8	2.8%
1	To no degree at all	1	0.4%
2		3	1.1%
3		7	2.5%
4		10	3.6%
5		21	7.5%
6		26	9.3%
7		40	14.2%
8		46	16.4%
9		36	12.8%
10	To a very significant degree	41	14.6%
11		42	14.9%
Sysmiss		29	

## D7\_9: The World Bank Group supports South Africa to address the health impacts of the COVID-19 pandemic and increase vaccination rates

Data file: south\_africa\_cos\_fy\_2023\_data

### Overview

Valid: 281 Invalid: 29 Minimum: -99 Maximum: 11  
Type: Discrete Decimal: 0 Width: 28 Range: -99 - 11 Format: Numeric

### Questions and instructions

#### LITERAL QUESTION

To what extent do you agree with the following statements:

#### CATEGORIES

Value	Category	Cases	
-99		7	2.5%
1	To no degree at all	3	1.1%
2		3	1.1%
3		5	1.8%
4		6	2.1%
5		20	7.1%
6		25	8.9%
7		30	10.7%
8		50	17.8%
9		43	15.3%
10	To a very significant degree	43	15.3%
11		46	16.4%
Sysmiss		29	

## D8\_1: Read or heard a story about the World Bank Group in national or local media (newspaper, TV, radio)

Data file: south\_africa\_cos\_fy\_2023\_data

### Overview

Valid: 280 Invalid: 30 Minimum: -99 Maximum: 4  
Type: Discrete Decimal: 0 Width: 51 Range: -99 - 4 Format: Numeric

### Questions and instructions

#### LITERAL QUESTION

Over the past SIX MONTHS, how often did you engage with the World Bank Group in any of the following ways?

## CATEGORIES

Value	Category	Cases	
-99		8	2.9%
1	Every few DAYS	23	8.2%
2	Every few WEEKS 3, Every few MONTHS 4, Not at all	65	23.2%
3		121	43.2%
4		63	22.5%
Sysmiss		30	

### D8\_2: Read or heard a story about the World Bank Group in international media (newspaper, TV, radio)

Data file: south\_africa\_cos\_fy\_2023\_data

#### Overview

Valid: 279 Invalid: 31 Minimum: -99 Maximum: 4  
 Type: Discrete Decimal: 0 Width: 51 Range: -99 - 4 Format: Numeric

#### Questions and instructions

##### LITERAL QUESTION

Over the past SIX MONTHS, how often did you engage with the World Bank Group in any of the following ways?

## CATEGORIES

Value	Category	Cases	
-99		11	3.9%
1	Every few DAYS	21	7.5%
2	Every few WEEKS 3, Every few MONTHS 4, Not at all	63	22.6%
3		129	46.2%
4		55	19.7%
Sysmiss		31	

### D8\_3: Read a World Bank Group post / tweet on social media

Data file: south\_africa\_cos\_fy\_2023\_data

#### Overview

Valid: 278 Invalid: 32 Minimum: -99 Maximum: 4  
 Type: Discrete Decimal: 0 Width: 51 Range: -99 - 4 Format: Numeric

#### Questions and instructions

##### LITERAL QUESTION

Over the past SIX MONTHS, how often did you engage with the World Bank Group in any of the following ways?

## CATEGORIES

Value	Category	Cases	
-99		16	5.8%
1	Every few DAYS	28	10.1%
2	Every few WEEKS 3, Every few MONTHS 4, Not at all	57	20.5%
3		91	32.7%
4		86	30.9%
Sysmiss		32	

**D8\_4: Visited a World Bank Group website (e.g., read a blog, used its data)**

Data file: south\_africa\_cos\_fy\_2023\_data

**Overview**

Valid: 280 Invalid: 30 Minimum: -99 Maximum: 4  
 Type: Discrete Decimal: 0 Width: 51 Range: -99 - 4 Format: Numeric

**Questions and instructions**

## LITERAL QUESTION

Over the past SIX MONTHS, how often did you engage with the World Bank Group in any of the following ways?

## CATEGORIES

Value	Category	Cases	
-99		12	4.3%
1	Every few DAYS	28	10%
2	Every few WEEKS 3, Every few MONTHS 4, Not at all	56	20%
3		100	35.7%
4		84	30%
Sysmiss		30	

**D8\_5: Attended a World Bank Group event/conference/seminar/workshop (in person or online)**

Data file: south\_africa\_cos\_fy\_2023\_data

**Overview**

Valid: 281 Invalid: 29 Minimum: -99 Maximum: 4  
 Type: Discrete Decimal: 0 Width: 51 Range: -99 - 4 Format: Numeric

**Questions and instructions**

## LITERAL QUESTION

Over the past SIX MONTHS, how often did you engage with the World Bank Group in any of the following ways?

## CATEGORIES

Value	Category	Cases	
-99		9	3.2%
1	Every few DAYS	7	2.5%
2	Every few WEEKS 3, Every few MONTHS 4, Not at all	28	10%
3		115	40.9%
4		122	43.4%
Sysmiss		29	

**D8\_6: Read some, or all, of a World Bank Group research paper or publication**

Data file: south\_africa\_cos\_fy\_2023\_data

**Overview**

Valid: 280 Invalid: 30 Minimum: -99 Maximum: 4  
 Type: Discrete Decimal: 0 Width: 51 Range: -99 - 4 Format: Numeric

**Questions and instructions**

## LITERAL QUESTION

Over the past SIX MONTHS, how often did you engage with the World Bank Group in any of the following ways?

## CATEGORIES

Value	Category	Cases	
-99		14	5%
1	Every few DAYS	16	5.7%
2	Every few WEEKS 3, Every few MONTHS 4, Not at all	58	20.7%
3		124	44.3%
4		68	24.3%
Sysmiss		30	

**D8\_7: Had an exchange with World Bank Group staff, in person, virtually, or by phone/email/text**

Data file: south\_africa\_cos\_fy\_2023\_data

**Overview**

Valid: 281 Invalid: 29 Minimum: -99 Maximum: 4  
 Type: Discrete Decimal: 0 Width: 51 Range: -99 - 4 Format: Numeric

**Questions and instructions**

## LITERAL QUESTION

Over the past SIX MONTHS, how often did you engage with the World Bank Group in any of the following ways?

## CATEGORIES

Value	Category	Cases	
-99		14	5%
1	Every few DAYS	16	5.7%
2	Every few WEEKS 3, Every few MONTHS 4, Not at all	49	17.4%
3		86	30.6%
4		116	41.3%
Sysmiss		29	

**D8\_8: Read a World Bank Group e-newsletter**

Data file: south\_africa\_cos\_fy\_2023\_data

**Overview**

Valid: 281 Invalid: 29 Minimum: -99 Maximum: 4  
 Type: Discrete Decimal: 0 Width: 51 Range: -99 - 4 Format: Numeric

**Questions and instructions**

## LITERAL QUESTION

Over the past SIX MONTHS, how often did you engage with the World Bank Group in any of the following ways?

## CATEGORIES

Value	Category	Cases	
-99		18	6.4%
1	Every few DAYS	11	3.9%
2	Every few WEEKS 3, Every few MONTHS 4, Not at all	30	10.7%
3		103	36.7%
4		119	42.3%
Sysmiss		29	

**E1: Which, if any, of the following is the primary specialization of your work?**

Data file: south\_africa\_cos\_fy\_2023\_data

**Overview**

Valid: 280 Invalid: 30 Minimum: 1 Maximum: 20  
 Type: Discrete Decimal: 0 Width: 43 Range: 1 - 20 Format: Numeric

**Questions and instructions**

## LITERAL QUESTION

Which, if any, of the following is the primary specialization of your work?

## CATEGORIES

Value	Category	Cases	
1	Education	22	7.9%
2	Health	21	7.5%
3	Social protection, labor policies, jobs	14	5%
4	Gender	0	0%
5	Transport	7	2.5%
6	Water, sanitation	10	3.6%
7	Digital development	8	2.9%
8	Energy / Extractives	13	4.6%
9	Public sector governance, anti-corruption	20	7.1%
10	Macroeconomics, fiscal management	3	1.1%
11	Trade	13	4.6%
12	Environment / Natural resource management	17	6.1%
13	Climate change	6	2.1%
14	Agriculture and food security	4	1.4%
15	Urban development	19	6.8%
16	Disaster risk management	2	0.7%
17	Finance and markets	31	11.1%
18	Generalist (specialize in multiple sectors)	29	10.4%
19	Other	37	13.2%
20	None of the above	4	1.4%
Sysmiss		30	

## E2: Within your organization, would you describe yourself as ....

Data file: south\_africa\_cos\_fy\_2023\_data

### Overview

Valid: 281 Invalid: 29 Minimum: -99 Maximum: 4  
 Type: Discrete Decimal: 0 Width: 34 Range: -99 - 4 Format: Numeric

### Questions and instructions

#### LITERAL QUESTION

Within your organization, would you describe yourself as ....

#### CATEGORIES

Value	Category	Cases	
-99		2	0.7%
1	Junior level	24	8.5%
2	Mid-level staff	18	6.4%
3	Mid-level decision-maker / manager	117	41.6%

4	Senior level	120	42.7%
Sysmiss		29	

### E3: What's your gender?

Data file: south\_africa\_cos\_fy\_2023\_data

#### Overview

Valid: 281 Invalid: 29 Minimum: -99 Maximum: 4  
 Type: Discrete Decimal: 0 Width: 22 Range: -99 - 4 Format: Numeric

#### Questions and instructions

LITERAL QUESTION

What's your gender?

CATEGORIES

Value	Category	Cases	
-99		3	1.1%
1	Female	155	55.2%
2	Male	117	41.6%
3	Non-binary	2	0.7%
4	Prefer not to disclose	4	1.4%
Sysmiss		29	

### E4: What's your age?

Data file: south\_africa\_cos\_fy\_2023\_data

#### Overview

Valid: 281 Invalid: 29 Minimum: -99 Maximum: 5  
 Type: Discrete Decimal: 0 Width: 12 Range: -99 - 5 Format: Numeric

#### Questions and instructions

LITERAL QUESTION

What's your age?

CATEGORIES

Value	Category	Cases	
-99		1	0.4%
1	25 and under	9	3.2%
2	26-35	77	27.4%
3	36-45	102	36.3%

4	46-55	67	23.8%
5	56 and above	25	8.9%
Sysmiss		29	

## E5: Which best represents your geographic location?

Data file: south\_africa\_cos\_fy\_2023\_data

### Overview

Valid: 281 Invalid: 29 Minimum: -99 Maximum: 9  
 Type: Discrete Decimal: 0 Width: 13 Range: -99 - 9 Format: Numeric

### Questions and instructions

#### LITERAL QUESTION

Which best represents your geographic location?

#### CATEGORIES

Value	Category	Cases	
-99		1	0.4%
1	Northern Cape	0	0%
2	Western Cape	13	4.6%
3	North West	1	0.4%
4	KwaZulu-Natal	171	60.9%
5	Gauteng	71	25.3%
6	Limpopo	3	1.1%
7	Mpumalanga	7	2.5%
8	Eastern Cape	12	4.3%
9	Free State	2	0.7%
Sysmiss		29	

# study\_resources

## questionnaires

### World Bank Group Country Survey FY 2023 - South Africa Online Questionnaire

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title World Bank Group Country Survey FY 2023 - South Africa Online Questionnaire  
 authors World Bank Group  
 country South Africa  
 description World Bank Group Country Survey FY 2023 - South Africa Online Questionnaire  
 filename south\_africa\_cos\_fy23\_questionnaire\_online\_.pdf

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### World Bank Group Country Survey FY 2023 - South Africa Paper Questionnaire

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title World Bank Group Country Survey FY 2023 - South Africa Paper Questionnaire  
 authors World Bank Group  
 country South Africa  
 description World Bank Group Country Survey FY 2023 - South Africa Paper Questionnaire  
 filename south\_africa\_cos\_fy23\_questionnaire\_paper\_.pdf

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## reports

### FY 2023 South Africa Country Opinion Survey Report

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title FY 2023 South Africa Country Opinion Survey Report  
 authors World Bank Group  
 country South Africa  
 description FY 2023 South Africa Country Opinion Survey Report  
 filename south\_africa\_cos\_fy23\_report\_okr.pdf

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## technical\_documents

### South Africa Country Opinion Survey 2023 -Tables with Data Breakdown

---

title South Africa Country Opinion Survey 2023 -Tables with Data Breakdown  
 authors World Bank Group  
 country South Africa  
 description South Africa Country Opinion Survey 2023 -Tables with Data Breakdown  
 filename south\_africa\_cos\_fy23\_appendices\_with\_data\_breakdowns.xlsx

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### FY 2023 South Africa Country Opinion Survey Codebook

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title FY 2023 South Africa Country Opinion Survey Codebook  
 authors World Bank Group  
 country South Africa  
 description FY 2023 South Africa Country Opinion Survey Codebook  
 filename south\_africa\_cos\_fy23\_codebook.xlsx

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