

# World Bank Group Country Survey 2024

**Public Opinion Research Group**

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## Identification

### SURVEY ID NUMBER

BIH\_2024\_WBCS\_v01\_M

### TITLE

World Bank Group Country Survey 2024

### ABBREVIATION OR ACRONYM

WBCS 2024

### COUNTRY

Name	Country code
Bosnia and Herzegovina	BIH

### SERIES INFORMATION

The World Bank Group Country Opinion Survey Program (COS) is an ongoing effort to systematically gauge and track the perceptions and views of the World Bank Group's clients and partners across the globe over time. The survey data give the institution a more in-depth understanding of stakeholders' views on issues related to the World Bank's work on the ground (how it operates, its relationships, and its knowledge) and other development-related issues. The Department of External and Corporate Relations Business Intelligence Team oversees the program. This collection hosts open, accessible survey data from 29 countries collected in FY 2012 (July 2011-June 2012), 41 countries in FY 2013 (July 2012-June 2013), 42 countries in FY 2014 (July 2013-June 2014), 35 countries in FY 2015 (July 2014-June 2015), 45 countries in FY 2016 (July 2015-June 2016), 35 countries in FY 2017 (July 2016-June 2017), and 39 countries in FY 2018 (July 2017-June 2018), 42 countries in FY 2019 (July 2018-June 2019), 21 countries in FY 2020 (July 2019-June 2020), 36 countries in FY 2021 (July 2020-June 2021), 23 countries in FY 2022 (July 2021-June 2022), 31 countries in FY 2023 (July 2022-June 2023) and over 40 countries in FY2024 (July 2023-June 2024). All data will be regularly updated, and more countries will be added as data becomes available.

### ABSTRACT

The Country Opinion Survey in Bosnia and Herzegovina assists the World Bank Group (WBG) in better understanding how Bosnia and Herzegovina stakeholders perceive the WBG. It provides the WBG with systematic feedback from national and local governments, multilateral/bilateral agencies, media, academia, the private sector, and civil society in Bosnia and Herzegovina on 1) their views regarding the general environment in Bosnia and Herzegovina; 2) their overall attitudes toward the WBG in Bosnia and Herzegovina; 3) overall impressions of the WBG's effectiveness and results, knowledge work and activities, and communication and information sharing in Bosnia and Herzegovina; and 4) their perceptions of the WBG's future role in Bosnia and Herzegovina.

### KIND OF DATA

Sample survey data [ssd]

### UNIT OF ANALYSIS

Stakeholders of the World Bank Group in Bosnia and Herzegovina

## Version

### VERSION DESCRIPTION

Edited, anonymized dataset for public distribution.

### VERSION DATE

2025-01-15

## Scope

### NOTES

The scope of the study includes:

- Objectives
- Methodology Overview
- Overall Context
- Overall Attitudes Toward the World Bank Group
- World Bank Group's Support for Development Areas
- World Bank Group's Engagement on the Ground in Bosnia and Herzegovina
- World Bank Group's Financial Instruments and Knowledge Work
- The Future Role of the World Bank Group in Bosnia and Herzegovina
- Communication and Outreach
- Sample Demographics and Detailed Methodology

## Coverage

### GEOGRAPHIC COVERAGE

1. Federation of Bosnia and Herzegovina
2. Republika Srpska
3. Brcko District
4. Other

## Producers and sponsors

### PRIMARY INVESTIGATORS

Name	Affiliation
Public Opinion Research Group	World Bank Group

### FUNDING AGENCY/SPONSOR

Name	Abbreviation	Role
World Bank Group	WBG	Funder

## Sampling

### SAMPLING PROCEDURE

From May to July 2024, a total of 413 stakeholders in Bosnia and Herzegovina were invited to provide their opinions on the WBG's work by participating in a Country Opinion Survey (COS). A list of potential participants was compiled by the WBG country team and the field agency. Participants were drawn from the Offices of the President, Prime Minister, Minister, and Parliament, government institutions, local governments, bilateral or multilateral agencies, the private sector, civil society, academia, and the media. Of these stakeholders, 107 participated in the survey.

### RESPONSE RATE

26% response rate

This year's survey results were compared to the FY21 Survey, which had a response rate of 48% (N=191). Comparing responses across Country Surveys reflects changes in attitudes over time, as well as changes in respondent samples, methodology, and the survey instrument itself. To reduce the influence of the latter factor, only those questions with similar response scales/options were analyzed. In addition, the stakeholder compositions for both survey years were quite similar. The differences in stakeholder composition between the two years—for example, a higher response from government respondents and a lower - from the private sector— should be considered when interpreting the results of the past-year comparison analyses.

## Data collection

### DATES OF DATA COLLECTION

Start	End
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2024-05

2024-07

## DATA COLLECTION MODE

Internet [int]

## DATA COLLECTION NOTES

Respondents received the questionnaire via email and completed it via an online platform.

## questionnaires

## QUESTIONNAIRES

The survey was conducted in English and Bosnian languages. The English version is provided as related material.

## Access policy

## CONTACTS

Name	Affiliation	Email
Public Opinion Research Group	The World Bank	countrysurveys@worldbankgroup.org

## CONFIDENTIALITY

## CITATION REQUIREMENTS

Use of the dataset must be acknowledged using a citation which would include:

- the Identification of the Primary Investigator
- the title of the survey (including country, acronym and year of implementation)
- the survey reference number
- the source and date of download

Example:

Public Opinion Research Group (World Bank Group). Bosnia and Herzegovina - World Bank Group Country Survey 2024 (WBCS 2024). Ref: BIH\_2024\_WBCS\_v01\_M. Downloaded from [uri] on [date].

## ACCESS AUTHORITY

Name	Affiliation
Public Opinion Research Group	The World Bank

## Disclaimer and copyrights

## DISCLAIMER

The user of the data acknowledges that the original collector of the data, the authorized distributor of the data, and the relevant funding agency bear no responsibility for use of the data or for interpretations or inferences based upon such uses.

## Metadata production

## DDI DOCUMENT ID

DDI\_BIH\_2024\_WBCS\_v01\_M\_WB

## PRODUCERS

Name	Abbreviation	Affiliation	Role
Development Data Group	DECDG	World Bank	Documentation of the study

DATE OF METADATA PRODUCTION  
2025-02-24

DDI DOCUMENT VERSION  
Version 01 (2025-02-24)

**data\_dictionary**

Data file	Cases	variables
<p><b>bosnia_and_herzegovina_cos_fy24_data</b></p> <p>Data collected using the 2024 Bosnia and Herzegovina World Bank Group Country Survey questionnaire (FY24). Dataset covers the following themes:</p> <ul style="list-style-type: none"> <li>• Objectives</li> <li>• Methodology Overview</li> <li>• Overall Context</li> <li>• Overall Attitudes Toward the World Bank Group</li> <li>• World Bank Group's Support for Development Areas</li> <li>• World Bank Group's Engagement on the Ground in Bosnia and Herzegovina</li> <li>• World Bank Group's Financial Instruments and Knowledge Work</li> <li>• The Future Role of the World Bank Group in Bosnia and Herzegovina</li> <li>• Communication and Outreach</li> <li>• Sample Demographics and Detailed Methodology</li> </ul>	107	162



**Data file: bosnia\_and\_herzegovina\_cos\_fy24\_data**

Data collected using the 2024 Bosnia and Herzegovina World Bank Group Country Survey questionnaire (FY24). Dataset covers the following themes:

- Objectives
- Methodology Overview
- Overall Context
- Overall Attitudes Toward the World Bank Group
- World Bank Group's Support for Development Areas
- World Bank Group's Engagement on the Ground in Bosnia and Herzegovina
- World Bank Group's Financial Instruments and Knowledge Work
- The Future Role of the World Bank Group in Bosnia and Herzegovina
- Communication and Outreach
- Sample Demographics and Detailed Methodology

Cases: 107

variables: 162

**variables**

ID	Name	Label	Question
V1	id		
V2	Q1	What is your primary professional affiliation? (Select only 1 response)	What is your primary professional affiliation? (Select only 1 response)
V3	Q2_1	World Bank Group	How familiar are you with the work of these organizations in Bosnia and Herzegovina?
V4	Q2_2	International Monetary Fund	How familiar are you with the work of these organizations in Bosnia and Herzegovina?
V5	Q2_3	United Nations	How familiar are you with the work of these organizations in Bosnia and Herzegovina?
V6	Q2_4	European Union	How familiar are you with the work of these organizations in Bosnia and Herzegovina?
V7	Q2_5	European Investment Bank (EIB)	How familiar are you with the work of these organizations in Bosnia and Herzegovina?
V8	Q2_6	European Bank for Reconstruction and Development (EBRD)	How familiar are you with the work of these organizations in Bosnia and Herzegovina?
V9	Q3	Do you collaborate/work with the World Bank Group (WBG) in Bosnia and Herzegovina?	Do you collaborate/work with the World Bank Group (WBG) in Bosnia and Herzegovina?
V10	Q4_1	World Bank (IBRD/IDA)	Which of the following WBG agencies do you collaborate/work with in Bosnia and Herzegovina? (Select ALL that apply)
V11	Q4_2	International Finance Corporation (IFC)	Which of the following WBG agencies do you collaborate/work with in Bosnia and Herzegovina? (Select ALL that apply)
V12	Q4_3	Multilateral Investment Guarantee Agency (MIGA)	Which of the following WBG agencies do you collaborate/work with in Bosnia and Herzegovina? (Select ALL that apply)
V13	Q4_4	International Centre for Settlement of Investment Disputes (ICSID)	Which of the following WBG agencies do you collaborate/work with in Bosnia and Herzegovina? (Select ALL that apply)
V14	A1_1	BiH Institutions and entity governments	How much do you trust each of the following institutions to do what is right for Bosnia and Herzegovina?
V15	A1_2	Local government	How much do you trust each of the following institutions to do what is right for Bosnia and Herzegovina?
V16	A1_3	Parliament / legislative branch	How much do you trust each of the following institutions to do what is right for Bosnia and Herzegovina?
V17	A1_4	Bosnia and Herzegovina's Central Bank	How much do you trust each of the following institutions to do what is right for Bosnia and Herzegovina?

ID	Name	Label	Question
V18	A1_5	World Bank Group	How much do you trust each of the following institutions to do what is right for Bosnia and Herzegovina?
V19	A1_6	International Monetary Fund	How much do you trust each of the following institutions to do what is right for Bosnia and Herzegovina?
V20	A1_7	United Nations	How much do you trust each of the following institutions to do what is right for Bosnia and Herzegovina?
V21	A1_8	Bilateral and multilateral organizations	How much do you trust each of the following institutions to do what is right for Bosnia and Herzegovina?
V22	A1_9	Private sector	How much do you trust each of the following institutions to do what is right for Bosnia and Herzegovina?
V23	A1_10	Civil society (e.g., NGOs, CBOs)	How much do you trust each of the following institutions to do what is right for Bosnia and Herzegovina?
V24	A1_11	Academia / research centers	How much do you trust each of the following institutions to do what is right for Bosnia and Herzegovina?
V25	A1_12	Media	How much do you trust each of the following institutions to do what is right for Bosnia and Herzegovina?
V26	A2	How effective is the World Bank Group (WBG) in helping Bosnia and Herzegovina achieve development results?	How effective is the World Bank Group (WBG) in helping Bosnia and Herzegovina achieve development results?
V27	A3	How significant a contribution do you believe the WBG's knowledge work makes to development results in Bosnia and Herzegovina?	How significant a contribution do you believe the WBG's knowledge work makes to development results in Bosnia and Herzegovina?
V28	A4	The WBG currently plays a relevant role in development in Bosnia and Herzegovina	To what extent do you agree with the following statements?
V29	A5	The WBG's work is aligned with what I consider the development priorities for Bosnia and Herzegovina	To what extent do you agree with the following statements?
V30	A6	The WBG has a positive influence on shaping development policy in Bosnia and Herzegovina	To what extent do you agree with the following statements?
V31	A7	The WBG's work helps end poverty in Bosnia and Herzegovina	To what extent do you agree with the following statements?
V32	B1_1	Convening / bringing together different groups of stakeholders	Which WBG instruments do you VALUE the most in Bosnia and Herzegovina? (Select up to 2)
V33	B1_2	Capacity development and training	Which WBG instruments do you VALUE the most in Bosnia and Herzegovina? (Select up to 2)
V34	B1_3	Technical assistance and implementation support (incl. project design and implementation)	Which WBG instruments do you VALUE the most in Bosnia and Herzegovina? (Select up to 2)
V35	B1_4	Financial resources (e.g., budget support, investment lending, grants, trust funds)	Which WBG instruments do you VALUE the most in Bosnia and Herzegovina? (Select up to 2)
V36	B1_5	Mobilizing third party financial resources (incl. both public and private)	Which WBG instruments do you VALUE the most in Bosnia and Herzegovina? (Select up to 2)
V37	B1_6	Donor coordination	Which WBG instruments do you VALUE the most in Bosnia and Herzegovina? (Select up to 2)
V38	B1_7	Knowledge and analytical products (e.g., data, reports, policy notes)	Which WBG instruments do you VALUE the most in Bosnia and Herzegovina? (Select up to 2)
V39	B1_8	Other	Which WBG instruments do you VALUE the most in Bosnia and Herzegovina? (Select up to 2)
V40	B2_1	Gender equity	Which areas should the WBG prioritize to have the most impact on development results in Bosnia and Herzegovina? (Select up to 5)

ID	Name	Label	Question
V41	B2_2	Water / sanitation	Which areas should the WBG prioritize to have the most impact on development results in Bosnia and Herzegovina? (Select up to 5)
V42	B2_3	Health / pandemic preparedness	Which areas should the WBG prioritize to have the most impact on development results in Bosnia and Herzegovina? (Select up to 5)
V43	B2_4	Transport infrastructure	Which areas should the WBG prioritize to have the most impact on development results in Bosnia and Herzegovina? (Select up to 5)
V44	B2_5	Energy	Which areas should the WBG prioritize to have the most impact on development results in Bosnia and Herzegovina? (Select up to 5)
V45	B2_6	Public sector governance	Which areas should the WBG prioritize to have the most impact on development results in Bosnia and Herzegovina? (Select up to 5)
V46	B2_7	Agriculture / food security	Which areas should the WBG prioritize to have the most impact on development results in Bosnia and Herzegovina? (Select up to 5)
V47	B2_8	Education	Which areas should the WBG prioritize to have the most impact on development results in Bosnia and Herzegovina? (Select up to 5)
V48	B2_9	Climate change	Which areas should the WBG prioritize to have the most impact on development results in Bosnia and Herzegovina? (Select up to 5)
V49	B2_10	Digital infrastructure development	Which areas should the WBG prioritize to have the most impact on development results in Bosnia and Herzegovina? (Select up to 5)
V50	B2_11	Private sector development	Which areas should the WBG prioritize to have the most impact on development results in Bosnia and Herzegovina? (Select up to 5)
V51	B2_12	Environment / natural resource management	Which areas should the WBG prioritize to have the most impact on development results in Bosnia and Herzegovina? (Select up to 5)
V52	B2_13	Urban development	Which areas should the WBG prioritize to have the most impact on development results in Bosnia and Herzegovina? (Select up to 5)
V53	B2_14	Social protection	Which areas should the WBG prioritize to have the most impact on development results in Bosnia and Herzegovina? (Select up to 5)
V54	B2_15	Jobs / Skills development	Which areas should the WBG prioritize to have the most impact on development results in Bosnia and Herzegovina? (Select up to 5)
V55	B2_16	Debt management	Which areas should the WBG prioritize to have the most impact on development results in Bosnia and Herzegovina? (Select up to 5)
V56	B2_17	Youth development	Which areas should the WBG prioritize to have the most impact on development results in Bosnia and Herzegovina? (Select up to 5)
V57	B2_18	Disaster risk management	Which areas should the WBG prioritize to have the most impact on development results in Bosnia and Herzegovina? (Select up to 5)
V58	B2_19	Financial markets development	Which areas should the WBG prioritize to have the most impact on development results in Bosnia and Herzegovina? (Select up to 5)
V59	B2_20	Macroeconomic stability	Which areas should the WBG prioritize to have the most impact on development results in Bosnia and Herzegovina? (Select up to 5)
V60	B2_21	Social inclusion	Which areas should the WBG prioritize to have the most impact on development results in Bosnia and Herzegovina? (Select up to 5)
V61	B2_22	Trade	Which areas should the WBG prioritize to have the most impact on development results in Bosnia and Herzegovina? (Select up to 5)
V62	B2_23	Regional integration	Which areas should the WBG prioritize to have the most impact on development results in Bosnia and Herzegovina? (Select up to 5)
V63	B2_24	Other	Which areas should the WBG prioritize to have the most impact on development results in Bosnia and Herzegovina? (Select up to 5)
V64	B3_1	Health: universal health coverage, primary health systems, pandemic preparedness, eradicating infectious diseases	How EFFECTIVE has the WBG been at achieving development results in each of these areas of human development in Bosnia and Herzegovina?
V65	B3_2	Social protection: pensions, social assistance, social safety nets	How EFFECTIVE has the WBG been at achieving development results in each of these areas of human development in Bosnia and Herzegovina?

ID	Name	Label	Question
V66	B3_3	Social inclusion: increasing opportunities for marginalized people to participate fully in markets, services, technologies, and society	How EFFECTIVE has the WBG been at achieving development results in each of these areas of human development in Bosnia and Herzegovina?
V67	B3_4	Gender equity: close gender gaps in health, education, social protection, economic opportunities, and voice and agency	How EFFECTIVE has the WBG been at achieving development results in each of these areas of human development in Bosnia and Herzegovina?
V68	B4_1	Transport: roads, bridges, sustainable transportation	How EFFECTIVE has the WBG been at achieving development results in each of these areas of infrastructure in Bosnia and Herzegovina?
V69	B4_2	Water supply and sanitation infrastructure	How EFFECTIVE has the WBG been at achieving development results in each of these areas of infrastructure in Bosnia and Herzegovina?
V70	B4_3	Digital development: digital infrastructure, digital services, digital skills development	How EFFECTIVE has the WBG been at achieving development results in each of these areas of infrastructure in Bosnia and Herzegovina?
V71	B4_4	Urban development: urban planning, services, and institutions	How EFFECTIVE has the WBG been at achieving development results in each of these areas of infrastructure in Bosnia and Herzegovina?
V72	B4_5	Energy/extractives: transition to cleaner energy sources	How EFFECTIVE has the WBG been at achieving development results in each of these areas of infrastructure in Bosnia and Herzegovina?
V73	B5_1	Public sector governance: efficiency, effectiveness, accountability, and transparency of the government institutions	How EFFECTIVE has the WBG been at achieving development results in each of these areas of finance / institutions / economic growth in Bosnia and Herzegovina?
V74	B5_2	Debt sustainability: management, relief, financing, and transparency	How EFFECTIVE has the WBG been at achieving development results in each of these areas of finance / institutions / economic growth in Bosnia and Herzegovina?
V75	B5_3	Trade: access to markets, tariffs, customs	How EFFECTIVE has the WBG been at achieving development results in each of these areas of finance / institutions / economic growth in Bosnia and Herzegovina?
V76	B5_4	Private sector development: business regulation, access to finance, improved competitiveness	How EFFECTIVE has the WBG been at achieving development results in each of these areas of finance / institutions / economic growth in Bosnia and Herzegovina?
V77	B5_5	Job creation / employment: labor policies, skills development	How EFFECTIVE has the WBG been at achieving development results in each of these areas of finance / institutions / economic growth in Bosnia and Herzegovina?
V78	B5_6	Macroeconomic stability: sustainable fiscal policy, effective tax administration, monetary policy	How EFFECTIVE has the WBG been at achieving development results in each of these areas of finance / institutions / economic growth in Bosnia and Herzegovina?
V79	B5_7	Regional integration: promote common physical and institutional infrastructure	How EFFECTIVE has the WBG been at achieving development results in each of these areas of finance / institutions / economic growth in Bosnia and Herzegovina?
V80	B6_1	Environment / natural resource management: air/water quality, sustainable land and aquatic resource management, biodiversity	How EFFECTIVE has the WBG been at achieving development results in each of these areas of environmental sustainability in Bosnia and Herzegovina?
V81	B6_2	Climate change: transition to low-carbon economy	How EFFECTIVE has the WBG been at achieving development results in each of these areas of environmental sustainability in Bosnia and Herzegovina?
V82	B6_3	Agriculture and food security: sustainable agriculture, inclusive and efficient food systems	How EFFECTIVE has the WBG been at achieving development results in each of these areas of environmental sustainability in Bosnia and Herzegovina?
V83	C1_1	Responsiveness to needs in Bosnia and Herzegovina	To what extent is the WBG an effective development partner in terms of the following?

ID	Name	Label	Question
V84	C1_2	Access to WBG staff and experts	To what extent is the WBG an effective development partner in terms of the following?
V85	C1_3	Flexibility when circumstances change in Bosnia and Herzegovina	To what extent is the WBG an effective development partner in terms of the following?
V86	C1_4	Openness (sharing data and other information)	To what extent is the WBG an effective development partner in terms of the following?
V87	C1_5	Being a long-term partner to Bosnia and Herzegovina	To what extent is the WBG an effective development partner in terms of the following?
V88	C2_1	BiH institutions and entity governments	To what extent is the WBG an effective development partner in Bosnia and Herzegovina, in terms of collaborating with the following groups?
V89	C2_2	Local government	To what extent is the WBG an effective development partner in Bosnia and Herzegovina, in terms of collaborating with the following groups?
V90	C2_3	Parliament / legislative branch	To what extent is the WBG an effective development partner in Bosnia and Herzegovina, in terms of collaborating with the following groups?
V91	C2_4	Private sector	To what extent is the WBG an effective development partner in Bosnia and Herzegovina, in terms of collaborating with the following groups?
V92	C2_5	Civil society (e.g., NGOs, CBOs)	To what extent is the WBG an effective development partner in Bosnia and Herzegovina, in terms of collaborating with the following groups?
V93	C2_6	Other donors and development partners	To what extent is the WBG an effective development partner in Bosnia and Herzegovina, in terms of collaborating with the following groups?
V94	C2_7	Academia / research centers	To what extent is the WBG an effective development partner in Bosnia and Herzegovina, in terms of collaborating with the following groups?
V95	C3_1	Local government	In addition to its partnership with the national government, which of the following should the WBG collaborate with more to have greater impact in Bosnia and Herzegovina? (Select up to 2)
V96	C3_2	Parliament / legislative branch	In addition to its partnership with the national government, which of the following should the WBG collaborate with more to have greater impact in Bosnia and Herzegovina? (Select up to 2)
V97	C3_3	Private sector	In addition to its partnership with the national government, which of the following should the WBG collaborate with more to have greater impact in Bosnia and Herzegovina? (Select up to 2)
V98	C3_4	Civil society (e.g., NGOs, CBOs)	In addition to its partnership with the national government, which of the following should the WBG collaborate with more to have greater impact in Bosnia and Herzegovina? (Select up to 2)
V99	C3_5	Other donors and development partners	In addition to its partnership with the national government, which of the following should the WBG collaborate with more to have greater impact in Bosnia and Herzegovina? (Select up to 2)
V100	C3_6	Academia / research centers	In addition to its partnership with the national government, which of the following should the WBG collaborate with more to have greater impact in Bosnia and Herzegovina? (Select up to 2)
V101	C3_7	Other	In addition to its partnership with the national government, which of the following should the WBG collaborate with more to have greater impact in Bosnia and Herzegovina? (Select up to 2)
V102	C4_1	The WBG's financial instruments (i.e., budget support, loans, grants, trust funds) meet the needs of Bosnia and Herzegovina	To what extent do you agree with the following statements?
V103	C4_2	The conditions of the WBG's financing are competitive compared to markets	To what extent do you agree with the following statements?

ID	Name	Label	Question
V104	C4_3	The WBG provides financial support in a timely manner	To what extent do you agree with the following statements?
V105	C4_4	The WBG insists on accountability through its lending (e.g., performance-based financing, resources tied to results)	To what extent do you agree with the following statements?
V106	C4_5	The WBG's Environmental and Social Framework requirements are reasonable	To what extent do you agree with the following statements?
V107	C4_6	The WBG effectively monitors and evaluates the projects it supports in Bosnia and Herzegovina	To what extent do you agree with the following statements?
V108	C5	Have you ever used the WBG's knowledge work, including participating in workshops or training programs?	Have you ever used the WBG's knowledge work, including participating in workshops or training programs?
V109	C6_1	I am satisfied with the quality of the WBG's knowledge work in Bosnia and Herzegovina	To what extent do you agree with the following statements?
V110	C6_2	Working with the WBG increases Bosnia and Herzegovina's institutional capacity	To what extent do you agree with the following statements?
V111	C6_3	The WBG brings global expertise to Bosnia and Herzegovina as part of its knowledge work	To what extent do you agree with the following statements?
V112	C6_4	The WBG's knowledge work is tailored to Bosnia and Herzegovina's context	To what extent do you agree with the following statements?
V113	C6_5	When I need to consult the WBG's knowledge work, I know how to find it	To what extent do you agree with the following statements?
V114	E1_1	e-Newsletters	How would you prefer to receive communication from the WBG? (Select up to 2)
V115	E1_2	Direct contact with staff (e.g., in person, virtually, phone, email)	How would you prefer to receive communication from the WBG? (Select up to 2)
V116	E1_3	Social media (e.g., Facebook, Twitter)	How would you prefer to receive communication from the WBG? (Select up to 2)
V117	E1_4	Direct messaging (e.g., WhatsApp, Telegram, Viber)	How would you prefer to receive communication from the WBG? (Select up to 2)
V118	E1_5	Event / conference / seminar / workshop (in person or online)	How would you prefer to receive communication from the WBG? (Select up to 2)
V119	E1_6	Other	How would you prefer to receive communication from the WBG? (Select up to 2)
V120	E2	Do you recall seeing or hearing anything about the WBG recently?	Do you recall seeing or hearing anything about the WBG recently?
V121	E3_1	Television (TV)	Where do you recall seeing or hearing this information? (Select ALL that apply)
V122	E3_2	Radio	Where do you recall seeing or hearing this information? (Select ALL that apply)
V123	E3_3	Newspapers (print or online)	Where do you recall seeing or hearing this information? (Select ALL that apply)
V124	E3_4	Event / conference / seminar (in person or online)	Where do you recall seeing or hearing this information? (Select ALL that apply)
V125	E3_5	WBG websites	Where do you recall seeing or hearing this information? (Select ALL that apply)
V126	E3_6	Social media	Where do you recall seeing or hearing this information? (Select ALL that apply)
V127	E3_7	Direct contact with WBG staff (e.g., in person, virtually, phone, email)	Where do you recall seeing or hearing this information? (Select ALL that apply)

ID	Name	Label	Question
V128	E3_8	Blogs	Where do you recall seeing or hearing this information? (Select ALL that apply)
V129	E3_9	Podcasts	Where do you recall seeing or hearing this information? (Select ALL that apply)
V130	E3_10	e-Newsletters	Where do you recall seeing or hearing this information? (Select ALL that apply)
V131	E3_11	Direct messaging (e.g., WhatsApp, Telegram, Viber)	Where do you recall seeing or hearing this information? (Select ALL that apply)
V132	E3_12	Other	Where do you recall seeing or hearing this information? (Select ALL that apply)
V133	E4_1	Climate change	What topics were included in what you saw or heard about WBG's work or research? (Select ALL that apply)
V134	E4_2	Pandemic preparedness	What topics were included in what you saw or heard about WBG's work or research? (Select ALL that apply)
V135	E4_3	Job creation / employment	What topics were included in what you saw or heard about WBG's work or research? (Select ALL that apply)
V136	E4_4	Human capital (education, health)	What topics were included in what you saw or heard about WBG's work or research? (Select ALL that apply)
V137	E4_5	Food security	What topics were included in what you saw or heard about WBG's work or research? (Select ALL that apply)
V138	E4_6	Digital economy	What topics were included in what you saw or heard about WBG's work or research? (Select ALL that apply)
V139	E4_7	Women empowerment	What topics were included in what you saw or heard about WBG's work or research? (Select ALL that apply)
V140	E4_8	Youth development	What topics were included in what you saw or heard about WBG's work or research? (Select ALL that apply)
V141	E4_9	Debt relief for developing countries	What topics were included in what you saw or heard about WBG's work or research? (Select ALL that apply)
V142	E4_10	Ending poverty in developing countries	What topics were included in what you saw or heard about WBG's work or research? (Select ALL that apply)
V143	E4_11	WBG economic forecasts	What topics were included in what you saw or heard about WBG's work or research? (Select ALL that apply)
V144	E4_12	Changes to the WBG financial and operational model	What topics were included in what you saw or heard about WBG's work or research? (Select ALL that apply)
V145	E4_13	Other	What topics were included in what you saw or heard about WBG's work or research? (Select ALL that apply)
V146	E5_1	More frequent and intense wild fires	How concerned are you about the following potential impacts of climate change in Bosnia and Herzegovina?
V147	E5_2	Decreased crop yields / increased food insecurity	How concerned are you about the following potential impacts of climate change in Bosnia and Herzegovina?
V148	E5_3	Climate-driven migration	How concerned are you about the following potential impacts of climate change in Bosnia and Herzegovina?
V149	E5_4	More frequent and severe floods	How concerned are you about the following potential impacts of climate change in Bosnia and Herzegovina?
V150	E5_5	More frequent and severe droughts	How concerned are you about the following potential impacts of climate change in Bosnia and Herzegovina?
V151	E5_6	More frequent and severe heatwaves	How concerned are you about the following potential impacts of climate change in Bosnia and Herzegovina?
V152	E5_7	Air pollution	How concerned are you about the following potential impacts of climate change in Bosnia and Herzegovina?
V153	E5_8	Extinction of plant / animal species	How concerned are you about the following potential impacts of climate change in Bosnia and Herzegovina?
V154	E5_9	Land and forest degradation	How concerned are you about the following potential impacts of climate change in Bosnia and Herzegovina?

ID	Name	Label	Question
V155	E5_10	Loss of jobs	How concerned are you about the following potential impacts of climate change in Bosnia and Herzegovina?
V156	E5_11	Increased erosion of shoreline	How concerned are you about the following potential impacts of climate change in Bosnia and Herzegovina?
V157	E5_12	Coastal flooding due to sea level rise	How concerned are you about the following potential impacts of climate change in Bosnia and Herzegovina?
V158	E5_13	Decreased water availability / quality	How concerned are you about the following potential impacts of climate change in Bosnia and Herzegovina?
V159	F1	What is the primary specialization of your work? (Select only 1 response)	What is the primary specialization of your work? (Select only 1 response)
V160	F2	What is your gender?	What is your gender?
V161	F3	What is your age?	What is your age?
V162	F4	Which best represents your geographic location?	Which best represents your geographic location?

total: 162



**ID:****Data file:** bosnia\_and\_herzegovina\_cos\_fy24\_data**Overview**

Valid: 107    Invalid: 0    Minimum: 101    Maximum: 207  
 Type: Discrete    Decimal: 0    Width: 8    Range: 101 - 207    Format: Numeric

**Q4\_1: World Bank (IBRD/IDA)****Data file:** bosnia\_and\_herzegovina\_cos\_fy24\_data**Overview**

Valid: 50    Invalid: 57    Minimum: 0    Maximum: 1  
 Type: Discrete    Decimal: 0    Width: 8    Range: 0 - 1    Format: Numeric

**Questions and instructions**

## LITERAL QUESTION

Which of the following WBG agencies do you collaborate/work with in Bosnia and Herzegovina? (Select ALL that apply)

**Q1: What is your primary professional affiliation? (Select only 1 response)****Data file:** bosnia\_and\_herzegovina\_cos\_fy24\_data**Overview**

Valid: 107    Invalid: 0    Minimum: 1    Maximum: 9  
 Type: Discrete    Decimal: 0    Width: 228    Range: 1 - 9    Format: Numeric

**Questions and instructions**

## LITERAL QUESTION

What is your primary professional affiliation? (Select only 1 response)

## CATEGORIES

Value	Category	Cases	
1	Office of the President, Prime Minister, Minister	11	10.3%
2	Office of a Parliamentarian (National Assembly, Legislative body)	4	3.7%
3	Government Institution: Employee of a Ministry / Ministerial Department / Project Implementation Unit / Independent Government Institution (e.g., Central Bank, Regulatory or Oversight Agency) / Judiciary / State-Owned Enterprise	40	37.4%
4	Local Government Office or Staff	8	7.5%
5	Bilateral or Multilateral Agency (e.g., embassy, development organization, development bank, UN Agency)	10	9.3%
6	Civil Society Organization: local and regional (NGO)	11	10.3%
7	Private Sector: Private Company / Financial Sector Organization / Private Bank	13	12.1%
8	Academia / Research Centers	5	4.7%

9	Media	5	4.7%
10	Other	0	0%

## Q2\_1: World Bank Group

Data file: bosnia\_and\_herzegovina\_cos\_fy24\_data

### Overview

Valid: 107 Invalid: 0 Minimum: 1 Maximum: 10  
Type: Discrete Decimal: 0 Width: 19 Range: 1 - 10 Format: Numeric

### Questions and instructions

LITERAL QUESTION

How familiar are you with the work of these organizations in Bosnia and Herzegovina?

CATEGORIES

Value	Category	Cases	
1	Not familiar at all	4	3.7%
2		4	3.7%
3		12	11.2%
4		2	1.9%
5		18	16.8%
6		11	10.3%
7		11	10.3%
8		16	15%
9		11	10.3%
10	Very familiar	18	16.8%

## Q2\_2: International Monetary Fund

Data file: bosnia\_and\_herzegovina\_cos\_fy24\_data

### Overview

Valid: 107 Invalid: 0 Minimum: 1 Maximum: 10  
Type: Discrete Decimal: 0 Width: 19 Range: 1 - 10 Format: Numeric

### Questions and instructions

LITERAL QUESTION

How familiar are you with the work of these organizations in Bosnia and Herzegovina?

CATEGORIES

Value	Category	Cases	
-------	----------	-------	--

1	Not familiar at all	6	5.6%
2		6	5.6%
3		8	7.5%
4		8	7.5%
5		21	19.6%
6		8	7.5%
7		15	14%
8		10	9.3%
9		10	9.3%
10	Very familiar	15	14%

### Q2\_3: United Nations

Data file: bosnia\_and\_herzegovina\_cos\_fy24\_data

#### Overview

Valid: 107 Invalid: 0 Minimum: 1 Maximum: 10

Type: Discrete Decimal: 0 Width: 19 Range: 1 - 10 Format: Numeric

#### Questions and instructions

##### LITERAL QUESTION

How familiar are you with the work of these organizations in Bosnia and Herzegovina?

##### CATEGORIES

Value	Category	Cases	
1	Not familiar at all	5	4.7%
2		4	3.7%
3		8	7.5%
4		8	7.5%
5		14	13.1%
6		12	11.2%
7		16	15%
8		13	12.1%
9		6	5.6%
10	Very familiar	21	19.6%

### Q2\_4: European Union

Data file: bosnia\_and\_herzegovina\_cos\_fy24\_data

**Overview**

Valid: 107 Invalid: 0 Minimum: 1 Maximum: 10  
 Type: Discrete Decimal: 0 Width: 19 Range: 1 - 10 Format: Numeric

**Questions and instructions**

## LITERAL QUESTION

How familiar are you with the work of these organizations in Bosnia and Herzegovina?

## CATEGORIES

Value	Category	Cases	
1	Not familiar at all	2	1.9%
2		3	2.8%
3		3	2.8%
4		5	4.7%
5		9	8.4%
6		12	11.2%
7		13	12.1%
8		14	13.1%
9		21	19.6%
10	Very familiar	25	23.4%

**Q2\_5: European Investment Bank (EIB)**

Data file: bosnia\_and\_herzegovina\_cos\_fy24\_data

**Overview**

Valid: 107 Invalid: 0 Minimum: 1 Maximum: 10  
 Type: Discrete Decimal: 0 Width: 19 Range: 1 - 10 Format: Numeric

**Questions and instructions**

## LITERAL QUESTION

How familiar are you with the work of these organizations in Bosnia and Herzegovina?

## CATEGORIES

Value	Category	Cases	
1	Not familiar at all	5	4.7%
2		5	4.7%
3		12	11.2%
4		6	5.6%
5		15	14%
6		14	13.1%
7		17	15.9%

8		15	14%
9		7	6.5%
10	Very familiar	11	10.3%

## Q2\_6: European Bank for Reconstruction and Development (EBRD)

Data file: bosnia\_and\_herzegovina\_cos\_fy24\_data

### Overview

Valid: 107 Invalid: 0 Minimum: 1 Maximum: 10  
Type: Discrete Decimal: 0 Width: 19 Range: 1 - 10 Format: Numeric

### Questions and instructions

#### LITERAL QUESTION

How familiar are you with the work of these organizations in Bosnia and Herzegovina?

#### CATEGORIES

Value	Category	Cases	
1	Not familiar at all	4	3.7%
2		5	4.7%
3		10	9.3%
4		8	7.5%
5		10	9.3%
6		16	15%
7		13	12.1%
8		15	14%
9		13	12.1%
10	Very familiar	13	12.1%

## Q3: Do you collaborate/work with the World Bank Group (WBG) in Bosnia and Herzegovina?

Data file: bosnia\_and\_herzegovina\_cos\_fy24\_data

### Overview

Valid: 107 Invalid: 0 Minimum: 1 Maximum: 2  
Type: Discrete Decimal: 0 Width: 8 Range: 1 - 2 Format: Numeric

### Questions and instructions

#### LITERAL QUESTION

Do you collaborate/work with the World Bank Group (WBG) in Bosnia and Herzegovina?

#### CATEGORIES

Value	Category	Cases	
1	Yes	50	46.7%
2	No	57	53.3%

#### Q4\_2: International Finance Corporation (IFC)

Data file: bosnia\_and\_herzegovina\_cos\_fy24\_data

##### Overview

Valid: 50 Invalid: 57 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 8 Range: 0 - 1 Format: Numeric

##### Questions and instructions

LITERAL QUESTION

Which of the following WBG agencies do you collaborate/work with in Bosnia and Herzegovina? (Select ALL that apply)

#### Q4\_3: Multilateral Investment Guarantee Agency (MIGA)

Data file: bosnia\_and\_herzegovina\_cos\_fy24\_data

##### Overview

Valid: 50 Invalid: 57 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 8 Range: 0 - 1 Format: Numeric

##### Questions and instructions

LITERAL QUESTION

Which of the following WBG agencies do you collaborate/work with in Bosnia and Herzegovina? (Select ALL that apply)

#### Q4\_4: International Centre for Settlement of Investment Disputes (ICSID)

Data file: bosnia\_and\_herzegovina\_cos\_fy24\_data

##### Overview

Valid: 50 Invalid: 57 Minimum: 0 Maximum: 0  
 Type: Discrete Decimal: 0 Width: 8 Range: 0 - 0 Format: Numeric

##### Questions and instructions

LITERAL QUESTION

Which of the following WBG agencies do you collaborate/work with in Bosnia and Herzegovina? (Select ALL that apply)

**A1\_1: BiH Institutions and entity governments****Data file:** bosnia\_and\_herzegovina\_cos\_fy24\_data**Overview**

Valid: 107 Invalid: 0 Minimum: 1 Maximum: 11  
 Type: Discrete Decimal: 0 Width: 10 Range: 1 - 11 Format: Numeric

**Questions and instructions**

## LITERAL QUESTION

How much do you trust each of the following institutions to do what is right for Bosnia and Herzegovina?

## CATEGORIES

Value	Category	Cases	
1	Not at all	7	6.5%
2		7	6.5%
3		20	18.7%
4		4	3.7%
5		13	12.1%
6		13	12.1%
7		15	14%
8		11	10.3%
9		5	4.7%
10	Very much	9	8.4%
11	Don't know	3	2.8%

**A1\_2: Local government****Data file:** bosnia\_and\_herzegovina\_cos\_fy24\_data**Overview**

Valid: 107 Invalid: 0 Minimum: -99 Maximum: 11  
 Type: Discrete Decimal: 0 Width: 10 Range: -99 - 11 Format: Numeric

**Questions and instructions**

## LITERAL QUESTION

How much do you trust each of the following institutions to do what is right for Bosnia and Herzegovina?

## CATEGORIES

Value	Category	Cases	
-99		1	0.9%
1	Not at all	3	2.8%
2		10	9.3%

3		11	10.3%
4		6	5.6%
5		12	11.2%
6		15	14%
7		11	10.3%
8		16	15%
9		5	4.7%
10	Very much	12	11.2%
11	Don't know	5	4.7%

### A1\_3: Parliament / legislative branch

Data file: bosnia\_and\_herzegovina\_cos\_fy24\_data

#### Overview

Valid: 107 Invalid: 0 Minimum: -99 Maximum: 11  
 Type: Discrete Decimal: 0 Width: 10 Range: -99 - 11 Format: Numeric

#### Questions and instructions

##### LITERAL QUESTION

How much do you trust each of the following institutions to do what is right for Bosnia and Herzegovina?

##### CATEGORIES

Value	Category	Cases	
-99		1	0.9%
1	Not at all	8	7.5%
2		14	13.1%
3		13	12.1%
4		8	7.5%
5		14	13.1%
6		14	13.1%
7		9	8.4%
8		9	8.4%
9		5	4.7%
10	Very much	9	8.4%
11	Don't know	3	2.8%

### A1\_4: Bosnia and Herzegovina's Central Bank

Data file: bosnia\_and\_herzegovina\_cos\_fy24\_data

## Overview

Valid: 107 Invalid: 0 Minimum: 1 Maximum: 11  
 Type: Discrete Decimal: 0 Width: 10 Range: 1 - 11 Format: Numeric

## Questions and instructions

### LITERAL QUESTION

How much do you trust each of the following institutions to do what is right for Bosnia and Herzegovina?

### CATEGORIES

Value	Category	Cases	
1	Not at all	3	2.8%
2		4	3.7%
3		6	5.6%
4		3	2.8%
5		12	11.2%
6		10	9.3%
7		14	13.1%
8		11	10.3%
9		21	19.6%
10	Very much	18	16.8%
11	Don't know	5	4.7%

## A1\_5: World Bank Group

Data file: bosnia\_and\_herzegovina\_cos\_fy24\_data

## Overview

Valid: 107 Invalid: 0 Minimum: -99 Maximum: 11  
 Type: Discrete Decimal: 0 Width: 10 Range: -99 - 11 Format: Numeric

## Questions and instructions

### LITERAL QUESTION

How much do you trust each of the following institutions to do what is right for Bosnia and Herzegovina?

### CATEGORIES

Value	Category	Cases	
-99		1	0.9%
1	Not at all	1	0.9%
2		3	2.8%
3		6	5.6%
4		5	4.7%
5		11	10.3%

6		8	7.5%
7		15	14%
8		17	15.9%
9		19	17.8%
10	Very much	13	12.1%
11	Don't know	8	7.5%

## A1\_6: International Monetary Fund

Data file: bosnia\_and\_herzegovina\_cos\_fy24\_data

### Overview

Valid: 107 Invalid: 0 Minimum: 1 Maximum: 11  
 Type: Discrete Decimal: 0 Width: 10 Range: 1 - 11 Format: Numeric

### Questions and instructions

#### LITERAL QUESTION

How much do you trust each of the following institutions to do what is right for Bosnia and Herzegovina?

#### CATEGORIES

Value	Category	Cases	
1	Not at all	3	2.8%
2		3	2.8%
3		4	3.7%
4		8	7.5%
5		11	10.3%
6		14	13.1%
7		12	11.2%
8		18	16.8%
9		15	14%
10	Very much	9	8.4%
11	Don't know	10	9.3%

## A1\_7: United Nations

Data file: bosnia\_and\_herzegovina\_cos\_fy24\_data

### Overview

Valid: 107 Invalid: 0 Minimum: -99 Maximum: 11  
 Type: Discrete Decimal: 0 Width: 10 Range: -99 - 11 Format: Numeric

## Questions and instructions

### LITERAL QUESTION

How much do you trust each of the following institutions to do what is right for Bosnia and Herzegovina?

#### CATEGORIES

Value	Category	Cases	
-99		2	1.9%
1	Not at all	2	1.9%
2		7	6.5%
3		6	5.6%
4		7	6.5%
5		14	13.1%
6		10	9.3%
7		18	16.8%
8		14	13.1%
9		7	6.5%
10	Very much	12	11.2%
11	Don't know	8	7.5%

## A1\_8: Bilateral and multilateral organizations

Data file: bosnia\_and\_herzegovina\_cos\_fy24\_data

### Overview

Valid: 107 Invalid: 0 Minimum: -99 Maximum: 11  
 Type: Discrete Decimal: 0 Width: 10 Range: -99 - 11 Format: Numeric

## Questions and instructions

### LITERAL QUESTION

How much do you trust each of the following institutions to do what is right for Bosnia and Herzegovina?

#### CATEGORIES

Value	Category	Cases	
-99		2	1.9%
1	Not at all	3	2.8%
2		3	2.8%
3		6	5.6%
4		7	6.5%
5		15	14%
6		12	11.2%
7		24	22.4%

8		10	9.3%
9		10	9.3%
10	Very much	6	5.6%
11	Don't know	9	8.4%

## A1\_9: Private sector

Data file: bosnia\_and\_herzegovina\_cos\_fy24\_data

### Overview

Valid: 107 Invalid: 0 Minimum: -99 Maximum: 11  
 Type: Discrete Decimal: 0 Width: 10 Range: -99 - 11 Format: Numeric

### Questions and instructions

#### LITERAL QUESTION

How much do you trust each of the following institutions to do what is right for Bosnia and Herzegovina?

#### CATEGORIES

Value	Category	Cases	
-99		4	3.7%
1	Not at all	1	0.9%
2		3	2.8%
3		3	2.8%
4		5	4.7%
5		17	15.9%
6		9	8.4%
7		23	21.5%
8		13	12.1%
9		15	14%
10	Very much	11	10.3%
11	Don't know	3	2.8%

## A1\_10: Civil society (e.g., NGOs, CBOs)

Data file: bosnia\_and\_herzegovina\_cos\_fy24\_data

### Overview

Valid: 107 Invalid: 0 Minimum: -99 Maximum: 11  
 Type: Discrete Decimal: 0 Width: 10 Range: -99 - 11 Format: Numeric

### Questions and instructions

## LITERAL QUESTION

How much do you trust each of the following institutions to do what is right for Bosnia and Herzegovina?

## CATEGORIES

Value	Category	Cases	
-99		5	4.7%
1	Not at all	0	0%
2		5	4.7%
3		6	5.6%
4		8	7.5%
5		16	15%
6		10	9.3%
7		15	14%
8		20	18.7%
9		10	9.3%
10	Very much	8	7.5%
11	Don't know	4	3.7%

### A1\_11: Academia / research centers

Data file: bosnia\_and\_herzegovina\_cos\_fy24\_data

#### Overview

Valid: 107 Invalid: 0 Minimum: -99 Maximum: 11  
 Type: Discrete Decimal: 0 Width: 10 Range: -99 - 11 Format: Numeric

#### Questions and instructions

## LITERAL QUESTION

How much do you trust each of the following institutions to do what is right for Bosnia and Herzegovina?

## CATEGORIES

Value	Category	Cases	
-99		3	2.8%
1	Not at all	6	5.6%
2		1	0.9%
3		9	8.4%
4		8	7.5%
5		16	15%
6		13	12.1%
7		14	13.1%
8		15	14%
9		10	9.3%

10	Very much	11	10.3%
11	Don't know	1	0.9%

## A1\_12: Media

Data file: bosnia\_and\_herzegovina\_cos\_fy24\_data

### Overview

Valid: 107 Invalid: 0 Minimum: -99 Maximum: 11  
 Type: Discrete Decimal: 0 Width: 10 Range: -99 - 11 Format: Numeric

### Questions and instructions

#### LITERAL QUESTION

How much do you trust each of the following institutions to do what is right for Bosnia and Herzegovina?

#### CATEGORIES

Value	Category	Cases	
-99		2	1.9%
1	Not at all	3	2.8%
2		10	9.3%
3		9	8.4%
4		7	6.5%
5		19	17.8%
6		13	12.1%
7		18	16.8%
8		11	10.3%
9		8	7.5%
10	Very much	5	4.7%
11	Don't know	2	1.9%

## A2: How effective is the World Bank Group (WBG) in helping Bosnia and Herzegovina achieve development results?

Data file: bosnia\_and\_herzegovina\_cos\_fy24\_data

### Overview

Valid: 107 Invalid: 0 Minimum: 1 Maximum: 11  
 Type: Discrete Decimal: 0 Width: 20 Range: 1 - 11 Format: Numeric

### Questions and instructions

#### LITERAL QUESTION

How effective is the World Bank Group (WBG) in helping Bosnia and Herzegovina achieve development results?

## CATEGORIES

Value	Category	Cases	
1	Not effective at all	3	2.8%
2		3	2.8%
3		5	4.7%
4		6	5.6%
5		13	12.1%
6		10	9.3%
7		20	18.7%
8		15	14%
9		9	8.4%
10	Very effective	9	8.4%
11	Don't know	14	13.1%

### A3: How significant a contribution do you believe the WBG's knowledge work makes to development results in Bosnia and Herzegovina?

Data file: bosnia\_and\_herzegovina\_cos\_fy24\_data

#### Overview

Valid: 107 Invalid: 0 Minimum: 1 Maximum: 11

Type: Discrete Decimal: 0 Width: 22 Range: 1 - 11 Format: Numeric

#### Questions and instructions

##### LITERAL QUESTION

How significant a contribution do you believe the WBG's knowledge work makes to development results in Bosnia and Herzegovina?

## CATEGORIES

Value	Category	Cases	
1	Not significant at all	2	1.9%
2		1	0.9%
3		5	4.7%
4		7	6.5%
5		11	10.3%
6		15	14%
7		14	13.1%
8		17	15.9%
9		18	16.8%
10	Very significant	10	9.3%
11	Don't know	7	6.5%

## A4: The WBG currently plays a relevant role in development in Bosnia and Herzegovina

Data file: bosnia\_and\_herzegovina\_cos\_fy24\_data

### Overview

Valid: 107 Invalid: 0 Minimum: 1 Maximum: 11  
Type: Discrete Decimal: 0 Width: 17 Range: 1 - 11 Format: Numeric

### Questions and instructions

#### LITERAL QUESTION

To what extent do you agree with the following statements?

#### CATEGORIES

Value	Category	Cases	
1	Strongly disagree	2	1.9%
2		3	2.8%
3		3	2.8%
4		10	9.3%
5		15	14%
6		9	8.4%
7		18	16.8%
8		17	15.9%
9		11	10.3%
10	Strongly agree	9	8.4%
11	Don't know	10	9.3%

## A5: The WBG's work is aligned with what I consider the development priorities for Bosnia and Herzegovina

Data file: bosnia\_and\_herzegovina\_cos\_fy24\_data

### Overview

Valid: 107 Invalid: 0 Minimum: 1 Maximum: 11  
Type: Discrete Decimal: 0 Width: 17 Range: 1 - 11 Format: Numeric

### Questions and instructions

#### LITERAL QUESTION

To what extent do you agree with the following statements?

#### CATEGORIES

Value	Category	Cases	
1	Strongly disagree	3	2.8%

2		3	2.8%
3		2	1.9%
4		7	6.5%
5		21	19.6%
6		12	11.2%
7		14	13.1%
8		10	9.3%
9		16	15%
10	Strongly agree	6	5.6%
11	Don't know	13	12.1%

## A6: The WBG has a positive influence on shaping development policy in Bosnia and Herzegovina

Data file: bosnia\_and\_herzegovina\_cos\_fy24\_data

### Overview

Valid: 107 Invalid: 0 Minimum: 1 Maximum: 11  
Type: Discrete Decimal: 0 Width: 17 Range: 1 - 11 Format: Numeric

### Questions and instructions

#### LITERAL QUESTION

To what extent do you agree with the following statements?

#### CATEGORIES

Value	Category	Cases	
1	Strongly disagree	2	1.9%
2		3	2.8%
3		3	2.8%
4		8	7.5%
5		20	18.7%
6		8	7.5%
7		16	15%
8		13	12.1%
9		12	11.2%
10	Strongly agree	10	9.3%
11	Don't know	12	11.2%

## A7: The WBG's work helps end poverty in Bosnia and Herzegovina

Data file: bosnia\_and\_herzegovina\_cos\_fy24\_data

## Overview

Valid: 107 Invalid: 0 Minimum: 1 Maximum: 11  
 Type: Discrete Decimal: 0 Width: 17 Range: 1 - 11 Format: Numeric

## Questions and instructions

### LITERAL QUESTION

To what extent do you agree with the following statements?

### CATEGORIES

Value	Category	Cases	
1	Strongly disagree	4	3.7%
2		3	2.8%
3		6	5.6%
4		9	8.4%
5		14	13.1%
6		11	10.3%
7		13	12.1%
8		17	15.9%
9		11	10.3%
10	Strongly agree	8	7.5%
11	Don't know	11	10.3%

## B1\_1: Convening / bringing together different groups of stakeholders

Data file: bosnia\_and\_herzegovina\_cos\_fy24\_data

### Overview

Valid: 104 Invalid: 3 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 8 Range: 0 - 1 Format: Numeric

## Questions and instructions

### LITERAL QUESTION

Which WBG instruments do you VALUE the most in Bosnia and Herzegovina? (Select up to 2)

## B1\_2: Capacity development and training

Data file: bosnia\_and\_herzegovina\_cos\_fy24\_data

### Overview

Valid: 104 Invalid: 3 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 8 Range: 0 - 1 Format: Numeric

## Questions and instructions

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### LITERAL QUESTION

Which WBG instruments do you VALUE the most in Bosnia and Herzegovina? (Select up to 2)

---

### **B1\_3: Technical assistance and implementation support (incl. project design and implementation)**

**Data file:** bosnia\_and\_herzegovina\_cos\_fy24\_data

#### Overview

Valid: 104 Invalid: 3 Minimum: 0 Maximum: 1

Type: Discrete Decimal: 0 Width: 8 Range: 0 - 1 Format: Numeric

## Questions and instructions

---

### LITERAL QUESTION

Which WBG instruments do you VALUE the most in Bosnia and Herzegovina? (Select up to 2)

---

### **B1\_4: Financial resources (e.g., budget support, investment lending, grants, trust funds)**

**Data file:** bosnia\_and\_herzegovina\_cos\_fy24\_data

#### Overview

Valid: 104 Invalid: 3 Minimum: 0 Maximum: 1

Type: Discrete Decimal: 0 Width: 8 Range: 0 - 1 Format: Numeric

## Questions and instructions

---

### LITERAL QUESTION

Which WBG instruments do you VALUE the most in Bosnia and Herzegovina? (Select up to 2)

---

### **B1\_5: Mobilizing third party financial resources (incl. both public and private)**

**Data file:** bosnia\_and\_herzegovina\_cos\_fy24\_data

#### Overview

Valid: 104 Invalid: 3 Minimum: 0 Maximum: 1

Type: Discrete Decimal: 0 Width: 8 Range: 0 - 1 Format: Numeric

## Questions and instructions

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### LITERAL QUESTION

Which WBG instruments do you VALUE the most in Bosnia and Herzegovina? (Select up to 2)

---

**B1\_6: Donor coordination****Data file:** bosnia\_and\_herzegovina\_cos\_fy24\_data**Overview**

Valid: 104    Invalid: 3    Minimum: 0    Maximum: 1  
 Type: Discrete    Decimal: 0    Width: 8    Range: 0 - 1    Format: Numeric

**Questions and instructions**

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## LITERAL QUESTION

Which WBG instruments do you VALUE the most in Bosnia and Herzegovina? (Select up to 2)

---

**B1\_7: Knowledge and analytical products (e.g., data, reports, policy notes)****Data file:** bosnia\_and\_herzegovina\_cos\_fy24\_data**Overview**

Valid: 104    Invalid: 3    Minimum: 0    Maximum: 1  
 Type: Discrete    Decimal: 0    Width: 8    Range: 0 - 1    Format: Numeric

**Questions and instructions**

---

## LITERAL QUESTION

Which WBG instruments do you VALUE the most in Bosnia and Herzegovina? (Select up to 2)

---

**B1\_8: Other****Data file:** bosnia\_and\_herzegovina\_cos\_fy24\_data**Overview**

Valid: 104    Invalid: 3    Minimum: 0    Maximum: 1  
 Type: Discrete    Decimal: 0    Width: 8    Range: 0 - 1    Format: Numeric

**Questions and instructions**

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## LITERAL QUESTION

Which WBG instruments do you VALUE the most in Bosnia and Herzegovina? (Select up to 2)

---

**B2\_1: Gender equity****Data file:** bosnia\_and\_herzegovina\_cos\_fy24\_data**Overview**

Valid: 104    Invalid: 3    Minimum: 0    Maximum: 1  
 Type: Discrete    Decimal: 0    Width: 8    Range: 0 - 1    Format: Numeric

## Questions and instructions

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### LITERAL QUESTION

Which areas should the WBG prioritize to have the most impact on development results in Bosnia and Herzegovina? (Select up to 5)

---

### **B2\_2: Water / sanitation**

**Data file:** bosnia\_and\_herzegovina\_cos\_fy24\_data

#### Overview

Valid: 104    Invalid: 3    Minimum: 0    Maximum: 1  
 Type: Discrete    Decimal: 0    Width: 8    Range: 0 - 1    Format: Numeric

## Questions and instructions

---

### LITERAL QUESTION

Which areas should the WBG prioritize to have the most impact on development results in Bosnia and Herzegovina? (Select up to 5)

---

### **B2\_3: Health / pandemic preparedness**

**Data file:** bosnia\_and\_herzegovina\_cos\_fy24\_data

#### Overview

Valid: 104    Invalid: 3    Minimum: 0    Maximum: 1  
 Type: Discrete    Decimal: 0    Width: 8    Range: 0 - 1    Format: Numeric

## Questions and instructions

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### LITERAL QUESTION

Which areas should the WBG prioritize to have the most impact on development results in Bosnia and Herzegovina? (Select up to 5)

---

### **B2\_4: Transport infrastructure**

**Data file:** bosnia\_and\_herzegovina\_cos\_fy24\_data

#### Overview

Valid: 104    Invalid: 3    Minimum: 0    Maximum: 1  
 Type: Discrete    Decimal: 0    Width: 8    Range: 0 - 1    Format: Numeric

## Questions and instructions

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### LITERAL QUESTION

Which areas should the WBG prioritize to have the most impact on development results in Bosnia and Herzegovina? (Select up to 5)

## B2\_5: Energy

Data file: bosnia\_and\_herzegovina\_cos\_fy24\_data

### Overview

Valid: 104 Invalid: 3 Minimum: 0 Maximum: 1  
Type: Discrete Decimal: 0 Width: 8 Range: 0 - 1 Format: Numeric

### Questions and instructions

---

#### LITERAL QUESTION

Which areas should the WBG prioritize to have the most impact on development results in Bosnia and Herzegovina? (Select up to 5)

---

## B2\_6: Public sector governance

Data file: bosnia\_and\_herzegovina\_cos\_fy24\_data

### Overview

Valid: 104 Invalid: 3 Minimum: 0 Maximum: 1  
Type: Discrete Decimal: 0 Width: 8 Range: 0 - 1 Format: Numeric

### Questions and instructions

---

#### LITERAL QUESTION

Which areas should the WBG prioritize to have the most impact on development results in Bosnia and Herzegovina? (Select up to 5)

---

## B2\_7: Agriculture / food security

Data file: bosnia\_and\_herzegovina\_cos\_fy24\_data

### Overview

Valid: 104 Invalid: 3 Minimum: 0 Maximum: 1  
Type: Discrete Decimal: 0 Width: 8 Range: 0 - 1 Format: Numeric

### Questions and instructions

---

#### LITERAL QUESTION

Which areas should the WBG prioritize to have the most impact on development results in Bosnia and Herzegovina? (Select up to 5)

---

## B2\_8: Education

Data file: bosnia\_and\_herzegovina\_cos\_fy24\_data

## Overview

Valid: 104 Invalid: 3 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 8 Range: 0 - 1 Format: Numeric

## Questions and instructions

---

### LITERAL QUESTION

Which areas should the WBG prioritize to have the most impact on development results in Bosnia and Herzegovina? (Select up to 5)

---

## B2\_9: Climate change

Data file: bosnia\_and\_herzegovina\_cos\_fy24\_data

### Overview

Valid: 104 Invalid: 3 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 8 Range: 0 - 1 Format: Numeric

## Questions and instructions

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### LITERAL QUESTION

Which areas should the WBG prioritize to have the most impact on development results in Bosnia and Herzegovina? (Select up to 5)

---

## B2\_10: Digital infrastructure development

Data file: bosnia\_and\_herzegovina\_cos\_fy24\_data

### Overview

Valid: 104 Invalid: 3 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 8 Range: 0 - 1 Format: Numeric

## Questions and instructions

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### LITERAL QUESTION

Which areas should the WBG prioritize to have the most impact on development results in Bosnia and Herzegovina? (Select up to 5)

---

## B2\_11: Private sector development

Data file: bosnia\_and\_herzegovina\_cos\_fy24\_data

### Overview

Valid: 104 Invalid: 3 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 8 Range: 0 - 1 Format: Numeric

## Questions and instructions

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### LITERAL QUESTION

Which areas should the WBG prioritize to have the most impact on development results in Bosnia and Herzegovina? (Select up to 5)

---

## B2\_12: Environment / natural resource management

Data file: bosnia\_and\_herzegovina\_cos\_fy24\_data

### Overview

Valid: 104 Invalid: 3 Minimum: 0 Maximum: 1  
Type: Discrete Decimal: 0 Width: 8 Range: 0 - 1 Format: Numeric

## Questions and instructions

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### LITERAL QUESTION

Which areas should the WBG prioritize to have the most impact on development results in Bosnia and Herzegovina? (Select up to 5)

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## B2\_13: Urban development

Data file: bosnia\_and\_herzegovina\_cos\_fy24\_data

### Overview

Valid: 104 Invalid: 3 Minimum: 0 Maximum: 1  
Type: Discrete Decimal: 0 Width: 8 Range: 0 - 1 Format: Numeric

## Questions and instructions

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### LITERAL QUESTION

Which areas should the WBG prioritize to have the most impact on development results in Bosnia and Herzegovina? (Select up to 5)

---

## B2\_14: Social protection

Data file: bosnia\_and\_herzegovina\_cos\_fy24\_data

### Overview

Valid: 104 Invalid: 3 Minimum: 0 Maximum: 1  
Type: Discrete Decimal: 0 Width: 8 Range: 0 - 1 Format: Numeric

## Questions and instructions

---

### LITERAL QUESTION

Which areas should the WBG prioritize to have the most impact on development results in Bosnia and Herzegovina? (Select up to 5)

---

## B2\_15: Jobs / Skills development

Data file: bosnia\_and\_herzegovina\_cos\_fy24\_data

### Overview

Valid: 104 Invalid: 3 Minimum: 0 Maximum: 1  
Type: Discrete Decimal: 0 Width: 8 Range: 0 - 1 Format: Numeric

### Questions and instructions

---

#### LITERAL QUESTION

Which areas should the WBG prioritize to have the most impact on development results in Bosnia and Herzegovina? (Select up to 5)

---

## B2\_16: Debt management

Data file: bosnia\_and\_herzegovina\_cos\_fy24\_data

### Overview

Valid: 104 Invalid: 3 Minimum: 0 Maximum: 1  
Type: Discrete Decimal: 0 Width: 8 Range: 0 - 1 Format: Numeric

### Questions and instructions

---

#### LITERAL QUESTION

Which areas should the WBG prioritize to have the most impact on development results in Bosnia and Herzegovina? (Select up to 5)

---

## B2\_17: Youth development

Data file: bosnia\_and\_herzegovina\_cos\_fy24\_data

### Overview

Valid: 104 Invalid: 3 Minimum: 0 Maximum: 1  
Type: Discrete Decimal: 0 Width: 8 Range: 0 - 1 Format: Numeric

### Questions and instructions

---

#### LITERAL QUESTION

Which areas should the WBG prioritize to have the most impact on development results in Bosnia and Herzegovina? (Select up to 5)

---

## B2\_18: Disaster risk management

Data file: bosnia\_and\_herzegovina\_cos\_fy24\_data

**Overview**

Valid: 104   Invalid: 3   Minimum: 0   Maximum: 1  
 Type: Discrete   Decimal: 0   Width: 8   Range: 0 - 1   Format: Numeric

**Questions and instructions**

---

## LITERAL QUESTION

Which areas should the WBG prioritize to have the most impact on development results in Bosnia and Herzegovina? (Select up to 5)

---

**B2\_19: Financial markets development**

**Data file:** bosnia\_and\_herzegovina\_cos\_fy24\_data

**Overview**

Valid: 104   Invalid: 3   Minimum: 0   Maximum: 1  
 Type: Discrete   Decimal: 0   Width: 8   Range: 0 - 1   Format: Numeric

**Questions and instructions**

---

## LITERAL QUESTION

Which areas should the WBG prioritize to have the most impact on development results in Bosnia and Herzegovina? (Select up to 5)

---

**B2\_20: Macroeconomic stability**

**Data file:** bosnia\_and\_herzegovina\_cos\_fy24\_data

**Overview**

Valid: 104   Invalid: 3   Minimum: 0   Maximum: 1  
 Type: Discrete   Decimal: 0   Width: 8   Range: 0 - 1   Format: Numeric

**Questions and instructions**

---

## LITERAL QUESTION

Which areas should the WBG prioritize to have the most impact on development results in Bosnia and Herzegovina? (Select up to 5)

---

**B2\_21: Social inclusion**

**Data file:** bosnia\_and\_herzegovina\_cos\_fy24\_data

**Overview**

Valid: 104   Invalid: 3   Minimum: 0   Maximum: 1  
 Type: Discrete   Decimal: 0   Width: 8   Range: 0 - 1   Format: Numeric

## Questions and instructions

---

### LITERAL QUESTION

Which areas should the WBG prioritize to have the most impact on development results in Bosnia and Herzegovina? (Select up to 5)

---

### **B2\_22: Trade**

**Data file:** bosnia\_and\_herzegovina\_cos\_fy24\_data

#### Overview

Valid: 104    Invalid: 3    Minimum: 0    Maximum: 1  
 Type: Discrete    Decimal: 0    Width: 8    Range: 0 - 1    Format: Numeric

## Questions and instructions

---

### LITERAL QUESTION

Which areas should the WBG prioritize to have the most impact on development results in Bosnia and Herzegovina? (Select up to 5)

---

### **B2\_23: Regional integration**

**Data file:** bosnia\_and\_herzegovina\_cos\_fy24\_data

#### Overview

Valid: 104    Invalid: 3    Minimum: 0    Maximum: 1  
 Type: Discrete    Decimal: 0    Width: 8    Range: 0 - 1    Format: Numeric

## Questions and instructions

---

### LITERAL QUESTION

Which areas should the WBG prioritize to have the most impact on development results in Bosnia and Herzegovina? (Select up to 5)

---

### **B2\_24: Other**

**Data file:** bosnia\_and\_herzegovina\_cos\_fy24\_data

#### Overview

Valid: 104    Invalid: 3    Minimum: 0    Maximum: 1  
 Type: Discrete    Decimal: 0    Width: 8    Range: 0 - 1    Format: Numeric

## Questions and instructions

---

### LITERAL QUESTION

Which areas should the WBG prioritize to have the most impact on development results in Bosnia and Herzegovina? (Select up to 5)

## B3\_1: Health: universal health coverage, primary health systems, pandemic preparedness, eradicating infectious diseases

Data file: bosnia\_and\_herzegovina\_cos\_fy24\_data

### Overview

Valid: 103 Invalid: 4 Minimum: -99 Maximum: 11  
Type: Discrete Decimal: 0 Width: 20 Range: -99 - 11 Format: Numeric

### Questions and instructions

#### LITERAL QUESTION

How EFFECTIVE has the WBG been at achieving development results in each of these areas of human development in Bosnia and Herzegovina?

#### CATEGORIES

Value	Category	Cases	
-99		1	1%
1	Not effective at all	3	2.9%
2		2	1.9%
3		6	5.8%
4		6	5.8%
5		13	12.6%
6		7	6.8%
7		11	10.7%
8		5	4.9%
9		3	2.9%
10	Very effective	1	1%
11	Don't know	45	43.7%
Sysmiss		4	

## B3\_2: Social protection: pensions, social assistance, social safety nets

Data file: bosnia\_and\_herzegovina\_cos\_fy24\_data

### Overview

Valid: 103 Invalid: 4 Minimum: -99 Maximum: 11  
Type: Discrete Decimal: 0 Width: 20 Range: -99 - 11 Format: Numeric

### Questions and instructions

#### LITERAL QUESTION

How EFFECTIVE has the WBG been at achieving development results in each of these areas of human development in Bosnia and Herzegovina?

## CATEGORIES

Value	Category	Cases	
-99		3	2.9%
1	Not effective at all	2	1.9%
2		2	1.9%
3		7	6.8%
4		8	7.8%
5		15	14.6%
6		7	6.8%
7		5	4.9%
8		2	1.9%
9		7	6.8%
10	Very effective	2	1.9%
11	Don't know	43	41.7%
Sysmiss		4	

### B3\_3: Social inclusion: increasing opportunities for marginalized people to participate fully in markets, services, technologies, and society

Data file: bosnia\_and\_herzegovina\_cos\_fy24\_data

#### Overview

Valid: 103 Invalid: 4 Minimum: -99 Maximum: 11  
 Type: Discrete Decimal: 0 Width: 20 Range: -99 - 11 Format: Numeric

#### Questions and instructions

##### LITERAL QUESTION

How EFFECTIVE has the WBG been at achieving development results in each of these areas of human development in Bosnia and Herzegovina?

## CATEGORIES

Value	Category	Cases	
-99		2	1.9%
1	Not effective at all	2	1.9%
2		5	4.9%
3		3	2.9%
4		7	6.8%
5		14	13.6%
6		9	8.7%
7		8	7.8%
8		8	7.8%
9		5	4.9%

10	Very effective	2	1.9%
11	Don't know	38	36.9%
Sysmiss		4	

### B3\_4: Gender equity: close gender gaps in health, education, social protection, economic opportunities, and voice and agency

Data file: bosnia\_and\_herzegovina\_cos\_fy24\_data

#### Overview

Valid: 103 Invalid: 4 Minimum: -99 Maximum: 11  
 Type: Discrete Decimal: 0 Width: 20 Range: -99 - 11 Format: Numeric

#### Questions and instructions

##### LITERAL QUESTION

How EFFECTIVE has the WBG been at achieving development results in each of these areas of human development in Bosnia and Herzegovina?

##### CATEGORIES

Value	Category	Cases	
-99		3	2.9%
1	Not effective at all	2	1.9%
2		1	1%
3		5	4.9%
4		6	5.8%
5		18	17.5%
6		5	4.9%
7		9	8.7%
8		9	8.7%
9		6	5.8%
10	Very effective	1	1%
11	Don't know	38	36.9%
Sysmiss		4	

### B4\_1: Transport: roads, bridges, sustainable transportation

Data file: bosnia\_and\_herzegovina\_cos\_fy24\_data

#### Overview

Valid: 103 Invalid: 4 Minimum: -99 Maximum: 11  
 Type: Discrete Decimal: 0 Width: 20 Range: -99 - 11 Format: Numeric

## Questions and instructions

### LITERAL QUESTION

How EFFECTIVE has the WBG been at achieving development results in each of these areas of infrastructure in Bosnia and Herzegovina?

### CATEGORIES

Value	Category	Cases	
-99		4	3.9%
1	Not effective at all	1	1%
2		4	3.9%
3		3	2.9%
4		6	5.8%
5		7	6.8%
6		5	4.9%
7		12	11.7%
8		11	10.7%
9		4	3.9%
10	Very effective	5	4.9%
11	Don't know	41	39.8%
Sysmiss		4	

## B4\_2: Water supply and sanitation infrastructure

Data file: bosnia\_and\_herzegovina\_cos\_fy24\_data

### Overview

Valid: 103 Invalid: 4 Minimum: -99 Maximum: 11

Type: Discrete Decimal: 0 Width: 20 Range: -99 - 11 Format: Numeric

## Questions and instructions

### LITERAL QUESTION

How EFFECTIVE has the WBG been at achieving development results in each of these areas of infrastructure in Bosnia and Herzegovina?

### CATEGORIES

Value	Category	Cases	
-99		5	4.9%
1	Not effective at all	0	0%
2		2	1.9%
3		3	2.9%
4		8	7.8%

5		7	6.8%
6		10	9.7%
7		15	14.6%
8		11	10.7%
9		3	2.9%
10	Very effective	5	4.9%
11	Don't know	34	33%
Sysmiss		4	

### B4\_3: Digital development: digital infrastructure, digital services, digital skills development

Data file: bosnia\_and\_herzegovina\_cos\_fy24\_data

#### Overview

Valid: 103 Invalid: 4 Minimum: -99 Maximum: 11

Type: Discrete Decimal: 0 Width: 20 Range: -99 - 11 Format: Numeric

#### Questions and instructions

##### LITERAL QUESTION

How EFFECTIVE has the WBG been at achieving development results in each of these areas of infrastructure in Bosnia and Herzegovina?

##### CATEGORIES

Value	Category	Cases	
-99		2	1.9%
1	Not effective at all	2	1.9%
2		5	4.9%
3		4	3.9%
4		5	4.9%
5		10	9.7%
6		9	8.7%
7		13	12.6%
8		7	6.8%
9		2	1.9%
10	Very effective	1	1%
11	Don't know	43	41.7%
Sysmiss		4	

### B4\_4: Urban development: urban planning, services, and institutions

Data file: bosnia\_and\_herzegovina\_cos\_fy24\_data

## Overview

Valid: 103 Invalid: 4 Minimum: -99 Maximum: 11  
 Type: Discrete Decimal: 0 Width: 20 Range: -99 - 11 Format: Numeric

## Questions and instructions

### LITERAL QUESTION

How EFFECTIVE has the WBG been at achieving development results in each of these areas of infrastructure in Bosnia and Herzegovina?

### CATEGORIES

Value	Category	Cases	
-99		3	2.9%
1	Not effective at all	1	1%
2		7	6.8%
3		5	4.9%
4		5	4.9%
5		16	15.5%
6		4	3.9%
7		5	4.9%
8		5	4.9%
9		3	2.9%
10	Very effective	1	1%
11	Don't know	48	46.6%
Sysmiss		4	

## B4\_5: Energy/extractives: transition to cleaner energy sources

Data file: bosnia\_and\_herzegovina\_cos\_fy24\_data

## Overview

Valid: 103 Invalid: 4 Minimum: -99 Maximum: 11  
 Type: Discrete Decimal: 0 Width: 20 Range: -99 - 11 Format: Numeric

## Questions and instructions

### LITERAL QUESTION

How EFFECTIVE has the WBG been at achieving development results in each of these areas of infrastructure in Bosnia and Herzegovina?

### CATEGORIES

Value	Category	Cases	
-99		1	1%
1	Not effective at all	0	0%

2		6	5.8%
3		4	3.9%
4		10	9.7%
5		10	9.7%
6		11	10.7%
7		9	8.7%
8		8	7.8%
9		5	4.9%
10	Very effective	3	2.9%
11	Don't know	36	35%
Sysmiss		4	

## B5\_1: Public sector governance: efficiency, effectiveness, accountability, and transparency of the government institutions

Data file: bosnia\_and\_herzegovina\_cos\_fy24\_data

### Overview

Valid: 100 Invalid: 7 Minimum: -99 Maximum: 11  
 Type: Discrete Decimal: 0 Width: 20 Range: -99 - 11 Format: Numeric

### Questions and instructions

#### LITERAL QUESTION

How EFFECTIVE has the WBG been at achieving development results in each of these areas of finance / institutions / economic growth in Bosnia and Herzegovina?

#### CATEGORIES

Value	Category	Cases	
-99		2	2%
1	Not effective at all	1	1%
2		2	2%
3		7	7%
4		2	2%
5		9	9%
6		16	16%
7		15	15%
8		10	10%
9		5	5%
10	Very effective	0	0%
11	Don't know	31	31%
Sysmiss		7	

**B5\_2: Debt sustainability: management, relief, financing, and transparency**

Data file: bosnia\_and\_herzegovina\_cos\_fy24\_data

**Overview**

Valid: 100 Invalid: 7 Minimum: -99 Maximum: 11  
 Type: Discrete Decimal: 0 Width: 20 Range: -99 - 11 Format: Numeric

**Questions and instructions**

## LITERAL QUESTION

How EFFECTIVE has the WBG been at achieving development results in each of these areas of finance / institutions / economic growth in Bosnia and Herzegovina?

## CATEGORIES

Value	Category	Cases	
-99		2	2%
1	Not effective at all	2	2%
2		2	2%
3		6	6%
4		3	3%
5		11	11%
6		4	4%
7		10	10%
8		5	5%
9		12	12%
10	Very effective	3	3%
11	Don't know	40	40%
Sysmiss		7	

**B5\_3: Trade: access to markets, tariffs, customs**

Data file: bosnia\_and\_herzegovina\_cos\_fy24\_data

**Overview**

Valid: 100 Invalid: 7 Minimum: -99 Maximum: 11  
 Type: Discrete Decimal: 0 Width: 20 Range: -99 - 11 Format: Numeric

**Questions and instructions**

## LITERAL QUESTION

How EFFECTIVE has the WBG been at achieving development results in each of these areas of finance / institutions / economic growth in Bosnia and Herzegovina?

## CATEGORIES

Value	Category	Cases	
-99		4	4%
1	Not effective at all	2	2%
2		3	3%
3		5	5%
4		5	5%
5		10	10%
6		6	6%
7		9	9%
8		8	8%
9		3	3%
10	Very effective	0	0%
11	Don't know	45	45%
Sysmiss		7	

#### B5\_4: Private sector development: business regulation, access to finance, improved competitiveness

Data file: bosnia\_and\_herzegovina\_cos\_fy24\_data

#### Overview

Valid: 100 Invalid: 7 Minimum: -99 Maximum: 11  
 Type: Discrete Decimal: 0 Width: 20 Range: -99 - 11 Format: Numeric

#### Questions and instructions

##### LITERAL QUESTION

How EFFECTIVE has the WBG been at achieving development results in each of these areas of finance / institutions / economic growth in Bosnia and Herzegovina?

##### CATEGORIES

Value	Category	Cases	
-99		4	4%
1	Not effective at all	1	1%
2		1	1%
3		6	6%
4		5	5%
5		13	13%
6		12	12%
7		7	7%
8		9	9%
9		5	5%

10	Very effective	3	3%
11	Don't know	34	34%
Sysmiss		7	

## B5\_5: Job creation / employment: labor policies, skills development

Data file: bosnia\_and\_herzegovina\_cos\_fy24\_data

### Overview

Valid: 100 Invalid: 7 Minimum: -99 Maximum: 11  
 Type: Discrete Decimal: 0 Width: 20 Range: -99 - 11 Format: Numeric

### Questions and instructions

#### LITERAL QUESTION

How EFFECTIVE has the WBG been at achieving development results in each of these areas of finance / institutions / economic growth in Bosnia and Herzegovina?

#### CATEGORIES

Value	Category	Cases	
-99		2	2%
1	Not effective at all	1	1%
2		2	2%
3		4	4%
4		7	7%
5		15	15%
6		10	10%
7		5	5%
8		10	10%
9		8	8%
10	Very effective	1	1%
11	Don't know	35	35%
Sysmiss		7	

## B5\_6: Macroeconomic stability: sustainable fiscal policy, effective tax administration, monetary policy

Data file: bosnia\_and\_herzegovina\_cos\_fy24\_data

### Overview

Valid: 100 Invalid: 7 Minimum: -99 Maximum: 11  
 Type: Discrete Decimal: 0 Width: 20 Range: -99 - 11 Format: Numeric

## Questions and instructions

### LITERAL QUESTION

How EFFECTIVE has the WBG been at achieving development results in each of these areas of finance / institutions / economic growth in Bosnia and Herzegovina?

### CATEGORIES

Value	Category	Cases	
-99		2	2%
1	Not effective at all	1	1%
2		1	1%
3		8	8%
4		3	3%
5		13	13%
6		11	11%
7		10	10%
8		11	11%
9		5	5%
10	Very effective	6	6%
11	Don't know	29	29%
Sysmiss		7	

## B5\_7: Regional integration: promote common physical and institutional infrastructure

Data file: bosnia\_and\_herzegovina\_cos\_fy24\_data

### Overview

Valid: 100 Invalid: 7 Minimum: -99 Maximum: 11

Type: Discrete Decimal: 0 Width: 20 Range: -99 - 11 Format: Numeric

## Questions and instructions

### LITERAL QUESTION

How EFFECTIVE has the WBG been at achieving development results in each of these areas of finance / institutions / economic growth in Bosnia and Herzegovina?

### CATEGORIES

Value	Category	Cases	
-99		4	4%
1	Not effective at all	1	1%
2		1	1%
3		5	5%
4		4	4%

5		8	8%
6		16	16%
7		6	6%
8		10	10%
9		9	9%
10	Very effective	2	2%
11	Don't know	34	34%
Sysmiss		7	

### B6\_1: Environment / natural resource management: air/water quality, sustainable land and aquatic resource management, biodiversity

Data file: bosnia\_and\_herzegovina\_cos\_fy24\_data

#### Overview

Valid: 100 Invalid: 7 Minimum: -99 Maximum: 11

Type: Discrete Decimal: 0 Width: 20 Range: -99 - 11 Format: Numeric

#### Questions and instructions

##### LITERAL QUESTION

How EFFECTIVE has the WBG been at achieving development results in each of these areas of environmental sustainability in Bosnia and Herzegovina?

##### CATEGORIES

Value	Category	Cases	
-99		2	2%
1	Not effective at all	1	1%
2		1	1%
3		3	3%
4		5	5%
5		10	10%
6		5	5%
7		7	7%
8		17	17%
9		6	6%
10	Very effective	3	3%
11	Don't know	40	40%
Sysmiss		7	

**B6\_2: Climate change: transition to low-carbon economy**

Data file: bosnia\_and\_herzegovina\_cos\_fy24\_data

**Overview**

Valid: 100 Invalid: 7 Minimum: -99 Maximum: 11  
 Type: Discrete Decimal: 0 Width: 20 Range: -99 - 11 Format: Numeric

**Questions and instructions**

## LITERAL QUESTION

How EFFECTIVE has the WBG been at achieving development results in each of these areas of environmental sustainability in Bosnia and Herzegovina?

## CATEGORIES

Value	Category	Cases	
-99		4	4%
1	Not effective at all	1	1%
2		0	0%
3		5	5%
4		4	4%
5		12	12%
6		6	6%
7		7	7%
8		14	14%
9		7	7%
10	Very effective	3	3%
11	Don't know	37	37%
Sysmiss		7	

**B6\_3: Agriculture and food security: sustainable agriculture, inclusive and efficient food systems**

Data file: bosnia\_and\_herzegovina\_cos\_fy24\_data

**Overview**

Valid: 100 Invalid: 7 Minimum: -99 Maximum: 11  
 Type: Discrete Decimal: 0 Width: 20 Range: -99 - 11 Format: Numeric

**Questions and instructions**

## LITERAL QUESTION

How EFFECTIVE has the WBG been at achieving development results in each of these areas of environmental sustainability in Bosnia and Herzegovina?

## CATEGORIES

Value	Category	Cases	
-99		2	2%
1	Not effective at all	1	1%
2		3	3%
3		3	3%
4		3	3%
5		12	12%
6		9	9%
7		9	9%
8		5	5%
9		6	6%
10	Very effective	0	0%
11	Don't know	47	47%
Sysmiss		7	

## C1\_1: Responsiveness to needs in Bosnia and Herzegovina

Data file: bosnia\_and\_herzegovina\_cos\_fy24\_data

### Overview

Valid: 100 Invalid: 7 Minimum: -99 Maximum: 11  
 Type: Discrete Decimal: 0 Width: 28 Range: -99 - 11 Format: Numeric

### Questions and instructions

#### LITERAL QUESTION

To what extent is the WBG an effective development partner in terms of the following?

#### CATEGORIES

Value	Category	Cases	
-99		1	1%
1	To no degree at all	0	0%
2		3	3%
3		6	6%
4		6	6%
5		15	15%
6		12	12%
7		12	12%
8		8	8%
9		14	14%
10	To a very significant degree	5	5%
11	Don't know	18	18%

Sysmiss		7	
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## C1\_2: Access to WBG staff and experts

Data file: bosnia\_and\_herzegovina\_cos\_fy24\_data

### Overview

Valid: 100 Invalid: 7 Minimum: -99 Maximum: 11  
Type: Discrete Decimal: 0 Width: 28 Range: -99 - 11 Format: Numeric

### Questions and instructions

#### LITERAL QUESTION

To what extent is the WBG an effective development partner in terms of the following?

#### CATEGORIES

Value	Category	Cases	
-99		2	2%
1	To no degree at all	1	1%
2		4	4%
3		2	2%
4		6	6%
5		15	15%
6		8	8%
7		16	16%
8		9	9%
9		10	10%
10	To a very significant degree	11	11%
11	Don't know	16	16%
Sysmiss		7	

## C1\_3: Flexibility when circumstances change in Bosnia and Herzegovina

Data file: bosnia\_and\_herzegovina\_cos\_fy24\_data

### Overview

Valid: 100 Invalid: 7 Minimum: -99 Maximum: 11  
Type: Discrete Decimal: 0 Width: 28 Range: -99 - 11 Format: Numeric

### Questions and instructions

#### LITERAL QUESTION

To what extent is the WBG an effective development partner in terms of the following?

## CATEGORIES

Value	Category	Cases	
-99		2	2%
1	To no degree at all	2	2%
2		4	4%
3		6	6%
4		9	9%
5		12	12%
6		7	7%
7		8	8%
8		7	7%
9		7	7%
10	To a very significant degree	10	10%
11	Don't know	26	26%
Sysmiss		7	

**C1\_4: Openness (sharing data and other information)**

Data file: bosnia\_and\_herzegovina\_cos\_fy24\_data

**Overview**

Valid: 100 Invalid: 7 Minimum: -99 Maximum: 11  
 Type: Discrete Decimal: 0 Width: 28 Range: -99 - 11 Format: Numeric

**Questions and instructions**

## LITERAL QUESTION

To what extent is the WBG an effective development partner in terms of the following?

## CATEGORIES

Value	Category	Cases	
-99		3	3%
1	To no degree at all	1	1%
2		4	4%
3		3	3%
4		4	4%
5		11	11%
6		12	12%
7		11	11%
8		13	13%
9		10	10%
10	To a very significant degree	10	10%

11	Don't know	18	18%
Sysmiss		7	

## C1\_5: Being a long-term partner to Bosnia and Herzegovina

Data file: bosnia\_and\_herzegovina\_cos\_fy24\_data

### Overview

Valid: 100 Invalid: 7 Minimum: -99 Maximum: 11  
 Type: Discrete Decimal: 0 Width: 28 Range: -99 - 11 Format: Numeric

### Questions and instructions

#### LITERAL QUESTION

To what extent is the WBG an effective development partner in terms of the following?

#### CATEGORIES

Value	Category	Cases	
-99		1	1%
1	To no degree at all	0	0%
2		0	0%
3		2	2%
4		5	5%
5		12	12%
6		5	5%
7		10	10%
8		10	10%
9		20	20%
10	To a very significant degree	21	21%
11	Don't know	14	14%
Sysmiss		7	

## C2\_1: BiH institutions and entity governments

Data file: bosnia\_and\_herzegovina\_cos\_fy24\_data

### Overview

Valid: 100 Invalid: 7 Minimum: -99 Maximum: 11  
 Type: Discrete Decimal: 0 Width: 28 Range: -99 - 11 Format: Numeric

### Questions and instructions

#### LITERAL QUESTION

To what extent is the WBG an effective development partner in Bosnia and Herzegovina, in terms of collaborating with the

following groups?

#### CATEGORIES

Value	Category	Cases	
-99		3	3%
1	To no degree at all	0	0%
2		1	1%
3		2	2%
4		3	3%
5		13	13%
6		10	10%
7		11	11%
8		6	6%
9		16	16%
10	To a very significant degree	14	14%
11	Don't know	21	21%
Sysmiss		7	

## C2\_2: Local government

Data file: bosnia\_and\_herzegovina\_cos\_fy24\_data

### Overview

Valid: 100 Invalid: 7 Minimum: -99 Maximum: 11  
Type: Discrete Decimal: 0 Width: 28 Range: -99 - 11 Format: Numeric

### Questions and instructions

#### LITERAL QUESTION

To what extent is the WBG an effective development partner in Bosnia and Herzegovina, in terms of collaborating with the following groups?

#### CATEGORIES

Value	Category	Cases	
-99		4	4%
1	To no degree at all	0	0%
2		1	1%
3		5	5%
4		2	2%
5		16	16%
6		7	7%
7		13	13%
8		8	8%

9		7	7%
10	To a very significant degree	7	7%
11	Don't know	30	30%
Sysmiss		7	

### C2\_3: Parliament / legislative branch

Data file: bosnia\_and\_herzegovina\_cos\_fy24\_data

#### Overview

Valid: 100 Invalid: 7 Minimum: -99 Maximum: 11  
Type: Discrete Decimal: 0 Width: 28 Range: -99 - 11 Format: Numeric

#### Questions and instructions

##### LITERAL QUESTION

To what extent is the WBG an effective development partner in Bosnia and Herzegovina, in terms of collaborating with the following groups?

##### CATEGORIES

Value	Category	Cases	
-99		4	4%
1	To no degree at all	0	0%
2		4	4%
3		4	4%
4		5	5%
5		12	12%
6		12	12%
7		11	11%
8		2	2%
9		7	7%
10	To a very significant degree	6	6%
11	Don't know	33	33%
Sysmiss		7	

### C3\_6: Academia / research centers

Data file: bosnia\_and\_herzegovina\_cos\_fy24\_data

#### Overview

Valid: 99 Invalid: 8 Minimum: 0 Maximum: 1  
Type: Discrete Decimal: 0 Width: 8 Range: 0 - 1 Format: Numeric

## Questions and instructions

### LITERAL QUESTION

In addition to its partnership with the national government, which of the following should the WBG collaborate with more to have greater impact in Bosnia and Herzegovina? (Select up to 2)

## C2\_4: Private sector

Data file: bosnia\_and\_herzegovina\_cos\_fy24\_data

### Overview

Valid: 100 Invalid: 7 Minimum: -99 Maximum: 11  
Type: Discrete Decimal: 0 Width: 28 Range: -99 - 11 Format: Numeric

## Questions and instructions

### LITERAL QUESTION

To what extent is the WBG an effective development partner in Bosnia and Herzegovina, in terms of collaborating with the following groups?

### CATEGORIES

Value	Category	Cases	
-99		4	4%
1	To no degree at all	1	1%
2		0	0%
3		8	8%
4		7	7%
5		10	10%
6		8	8%
7		13	13%
8		6	6%
9		5	5%
10	To a very significant degree	6	6%
11	Don't know	32	32%
Sysmiss		7	

## C2\_5: Civil society (e.g., NGOs, CBOs)

Data file: bosnia\_and\_herzegovina\_cos\_fy24\_data

### Overview

Valid: 100 Invalid: 7 Minimum: -99 Maximum: 11  
Type: Discrete Decimal: 0 Width: 28 Range: -99 - 11 Format: Numeric

## Questions and instructions

### LITERAL QUESTION

To what extent is the WBG an effective development partner in Bosnia and Herzegovina, in terms of collaborating with the following groups?

### CATEGORIES

Value	Category	Cases	
-99		4	4%
1	To no degree at all	0	0%
2		4	4%
3		3	3%
4		7	7%
5		12	12%
6		11	11%
7		8	8%
8		8	8%
9		9	9%
10	To a very significant degree	3	3%
11	Don't know	31	31%
Sysmiss		7	

## C2\_6: Other donors and development partners

Data file: bosnia\_and\_herzegovina\_cos\_fy24\_data

### Overview

Valid: 100 Invalid: 7 Minimum: -99 Maximum: 11

Type: Discrete Decimal: 0 Width: 28 Range: -99 - 11 Format: Numeric

## Questions and instructions

### LITERAL QUESTION

To what extent is the WBG an effective development partner in Bosnia and Herzegovina, in terms of collaborating with the following groups?

### CATEGORIES

Value	Category	Cases	
-99		5	5%
1	To no degree at all	0	0%
2		1	1%
3		4	4%
4		2	2%

5		10	10%
6		7	7%
7		7	7%
8		14	14%
9		6	6%
10	To a very significant degree	8	8%
11	Don't know	36	36%
Sysmiss		7	

## C2\_7: Academia / research centers

Data file: bosnia\_and\_herzegovina\_cos\_fy24\_data

### Overview

Valid: 100 Invalid: 7 Minimum: -99 Maximum: 11  
Type: Discrete Decimal: 0 Width: 28 Range: -99 - 11 Format: Numeric

### Questions and instructions

#### LITERAL QUESTION

To what extent is the WBG an effective development partner in Bosnia and Herzegovina, in terms of collaborating with the following groups?

#### CATEGORIES

Value	Category	Cases	
-99		7	7%
1	To no degree at all	3	3%
2		2	2%
3		4	4%
4		4	4%
5		5	5%
6		15	15%
7		6	6%
8		6	6%
9		4	4%
10	To a very significant degree	3	3%
11	Don't know	41	41%
Sysmiss		7	

## C3\_1: Local government

Data file: bosnia\_and\_herzegovina\_cos\_fy24\_data

**Overview**

Valid: 99 Invalid: 8 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 8 Range: 0 - 1 Format: Numeric

**Questions and instructions**

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## LITERAL QUESTION

In addition to its partnership with the national government, which of the following should the WBG collaborate with more to have greater impact in Bosnia and Herzegovina? (Select up to 2)

---

**C3\_2: Parliament / legislative branch**

**Data file:** bosnia\_and\_herzegovina\_cos\_fy24\_data

**Overview**

Valid: 99 Invalid: 8 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 8 Range: 0 - 1 Format: Numeric

**Questions and instructions**

---

## LITERAL QUESTION

In addition to its partnership with the national government, which of the following should the WBG collaborate with more to have greater impact in Bosnia and Herzegovina? (Select up to 2)

---

**C3\_3: Private sector**

**Data file:** bosnia\_and\_herzegovina\_cos\_fy24\_data

**Overview**

Valid: 99 Invalid: 8 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 8 Range: 0 - 1 Format: Numeric

**Questions and instructions**

---

## LITERAL QUESTION

In addition to its partnership with the national government, which of the following should the WBG collaborate with more to have greater impact in Bosnia and Herzegovina? (Select up to 2)

---

**C3\_4: Civil society (e.g., NGOs, CBOs)**

**Data file:** bosnia\_and\_herzegovina\_cos\_fy24\_data

**Overview**

Valid: 99 Invalid: 8 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 8 Range: 0 - 1 Format: Numeric

## Questions and instructions

---

### LITERAL QUESTION

In addition to its partnership with the national government, which of the following should the WBG collaborate with more to have greater impact in Bosnia and Herzegovina? (Select up to 2)

---

### C3\_5: Other donors and development partners

**Data file:** bosnia\_and\_herzegovina\_cos\_fy24\_data

#### Overview

Valid: 99 Invalid: 8 Minimum: 0 Maximum: 1  
Type: Discrete Decimal: 0 Width: 8 Range: 0 - 1 Format: Numeric

## Questions and instructions

---

### LITERAL QUESTION

In addition to its partnership with the national government, which of the following should the WBG collaborate with more to have greater impact in Bosnia and Herzegovina? (Select up to 2)

---

### C3\_7: Other

**Data file:** bosnia\_and\_herzegovina\_cos\_fy24\_data

#### Overview

Valid: 99 Invalid: 8 Minimum: 0 Maximum: 1  
Type: Discrete Decimal: 0 Width: 8 Range: 0 - 1 Format: Numeric

## Questions and instructions

---

### LITERAL QUESTION

In addition to its partnership with the national government, which of the following should the WBG collaborate with more to have greater impact in Bosnia and Herzegovina? (Select up to 2)

---

### C4\_1: The WBG's financial instruments (i.e., budget support, loans, grants, trust funds) meet the needs of Bosnia and Herzegovina

**Data file:** bosnia\_and\_herzegovina\_cos\_fy24\_data

#### Overview

Valid: 98 Invalid: 9 Minimum: 1 Maximum: 11  
Type: Discrete Decimal: 0 Width: 17 Range: 1 - 11 Format: Numeric

## Questions and instructions

---

### LITERAL QUESTION

To what extent do you agree with the following statements?

## CATEGORIES

Value	Category	Cases	
1	Strongly disagree	2	2%
2		7	7.1%
3		3	3.1%
4		6	6.1%
5		15	15.3%
6		8	8.2%
7		6	6.1%
8		9	9.2%
9		12	12.2%
10	Strongly agree	3	3.1%
11	Don't know	27	27.6%
Sysmiss		9	

## C4\_2: The conditions of the WBG's financing are competitive compared to markets

Data file: bosnia\_and\_herzegovina\_cos\_fy24\_data

### Overview

Valid: 98 Invalid: 9 Minimum: 1 Maximum: 11

Type: Discrete Decimal: 0 Width: 17 Range: 1 - 11 Format: Numeric

### Questions and instructions

#### LITERAL QUESTION

To what extent do you agree with the following statements?

## CATEGORIES

Value	Category	Cases	
1	Strongly disagree	2	2%
2		4	4.1%
3		2	2%
4		2	2%
5		12	12.2%
6		8	8.2%
7		11	11.2%
8		6	6.1%
9		11	11.2%
10	Strongly agree	7	7.1%
11	Don't know	33	33.7%
Sysmiss		9	

**C4\_3: The WBG provides financial support in a timely manner**

Data file: bosnia\_and\_herzegovina\_cos\_fy24\_data

**Overview**

Valid: 98 Invalid: 9 Minimum: -99 Maximum: 11  
 Type: Discrete Decimal: 0 Width: 17 Range: -99 - 11 Format: Numeric

**Questions and instructions**

## LITERAL QUESTION

To what extent do you agree with the following statements?

## CATEGORIES

Value	Category	Cases	
-99		1	1%
1	Strongly disagree	2	2%
2		5	5.1%
3		2	2%
4		6	6.1%
5		11	11.2%
6		8	8.2%
7		8	8.2%
8		11	11.2%
9		6	6.1%
10	Strongly agree	4	4.1%
11	Don't know	34	34.7%
Sysmiss		9	

**C4\_4: The WBG insists on accountability through its lending (e.g., performance-based financing, resources tied to results)**

Data file: bosnia\_and\_herzegovina\_cos\_fy24\_data

**Overview**

Valid: 98 Invalid: 9 Minimum: 1 Maximum: 11  
 Type: Discrete Decimal: 0 Width: 17 Range: 1 - 11 Format: Numeric

**Questions and instructions**

## LITERAL QUESTION

To what extent do you agree with the following statements?

## CATEGORIES

Value	Category	Cases	
1	Strongly disagree	1	1%
2		3	3.1%
3		3	3.1%
4		0	0%
5		5	5.1%
6		6	6.1%
7		7	7.1%
8		12	12.2%
9		15	15.3%
10	Strongly agree	16	16.3%
11	Don't know	30	30.6%
Sysmiss		9	

### C4\_5: The WBG's Environmental and Social Framework requirements are reasonable

Data file: bosnia\_and\_herzegovina\_cos\_fy24\_data

#### Overview

Valid: 98 Invalid: 9 Minimum: -99 Maximum: 11

Type: Discrete Decimal: 0 Width: 17 Range: -99 - 11 Format: Numeric

#### Questions and instructions

LITERAL QUESTION

To what extent do you agree with the following statements?

CATEGORIES

Value	Category	Cases	
-99		2	2%
1	Strongly disagree	1	1%
2		3	3.1%
3		2	2%
4		1	1%
5		6	6.1%
6		7	7.1%
7		10	10.2%
8		8	8.2%
9		12	12.2%
10	Strongly agree	7	7.1%
11	Don't know	39	39.8%
Sysmiss		9	

## C4\_6: The WBG effectively monitors and evaluates the projects it supports in Bosnia and Herzegovina

Data file: bosnia\_and\_herzegovina\_cos\_fy24\_data

### Overview

Valid: 98 Invalid: 9 Minimum: -99 Maximum: 11  
Type: Discrete Decimal: 0 Width: 17 Range: -99 - 11 Format: Numeric

### Questions and instructions

#### LITERAL QUESTION

To what extent do you agree with the following statements?

#### CATEGORIES

Value	Category	Cases	
-99		2	2%
1	Strongly disagree	0	0%
2		3	3.1%
3		3	3.1%
4		3	3.1%
5		3	3.1%
6		5	5.1%
7		6	6.1%
8		11	11.2%
9		9	9.2%
10	Strongly agree	20	20.4%
11	Don't know	33	33.7%
Sysmiss		9	

## C5: Have you ever used the WBG's knowledge work, including participating in workshops or training programs?

Data file: bosnia\_and\_herzegovina\_cos\_fy24\_data

### Overview

Valid: 98 Invalid: 9 Minimum: 1 Maximum: 2  
Type: Discrete Decimal: 0 Width: 8 Range: 1 - 2 Format: Numeric

### Questions and instructions

#### LITERAL QUESTION

Have you ever used the WBG's knowledge work, including participating in workshops or training programs?

## CATEGORIES

Value	Category	Cases	
1	Yes	49	50%
2	No	49	50%
Sysmiss		9	

## C6\_1: I am satisfied with the quality of the WBG's knowledge work in Bosnia and Herzegovina

Data file: bosnia\_and\_herzegovina\_cos\_fy24\_data

### Overview

Valid: 98 Invalid: 9 Minimum: 3 Maximum: 11  
 Type: Discrete Decimal: 0 Width: 17 Range: 3 - 11 Format: Numeric

### Questions and instructions

#### LITERAL QUESTION

To what extent do you agree with the following statements?

## CATEGORIES

Value	Category	Cases	
1	Strongly disagree	0	0%
2		0	0%
3		4	4.1%
4		3	3.1%
5		5	5.1%
6		8	8.2%
7		6	6.1%
8		13	13.3%
9		13	13.3%
10	Strongly agree	11	11.2%
11	Don't know	35	35.7%
Sysmiss		9	

## C6\_2: Working with the WBG increases Bosnia and Herzegovina's institutional capacity

Data file: bosnia\_and\_herzegovina\_cos\_fy24\_data

### Overview

Valid: 98 Invalid: 9 Minimum: -99 Maximum: 11  
 Type: Discrete Decimal: 0 Width: 17 Range: -99 - 11 Format: Numeric

## Questions and instructions

### LITERAL QUESTION

To what extent do you agree with the following statements?

#### CATEGORIES

Value	Category	Cases	
-99		1	1%
1	Strongly disagree	0	0%
2		1	1%
3		2	2%
4		4	4.1%
5		5	5.1%
6		8	8.2%
7		4	4.1%
8		11	11.2%
9		13	13.3%
10	Strongly agree	17	17.3%
11	Don't know	32	32.7%
Sysmiss		9	

### C6\_3: The WBG brings global expertise to Bosnia and Herzegovina as part of its knowledge work

Data file: bosnia\_and\_herzegovina\_cos\_fy24\_data

#### Overview

Valid: 98 Invalid: 9 Minimum: 2 Maximum: 11  
 Type: Discrete Decimal: 0 Width: 17 Range: 2 - 11 Format: Numeric

## Questions and instructions

### LITERAL QUESTION

To what extent do you agree with the following statements?

#### CATEGORIES

Value	Category	Cases	
1	Strongly disagree	0	0%
2		1	1%
3		3	3.1%
4		2	2%
5		3	3.1%
6		8	8.2%

7		4	4.1%
8		10	10.2%
9		13	13.3%
10	Strongly agree	19	19.4%
11	Don't know	35	35.7%
Sysmiss		9	

#### C6\_4: The WBG's knowledge work is tailored to Bosnia and Herzegovina's context

Data file: bosnia\_and\_herzegovina\_cos\_fy24\_data

##### Overview

Valid: 98 Invalid: 9 Minimum: -99 Maximum: 11  
 Type: Discrete Decimal: 0 Width: 17 Range: -99 - 11 Format: Numeric

##### Questions and instructions

###### LITERAL QUESTION

To what extent do you agree with the following statements?

###### CATEGORIES

Value	Category	Cases	
-99		1	1%
1	Strongly disagree	0	0%
2		0	0%
3		3	3.1%
4		7	7.1%
5		8	8.2%
6		6	6.1%
7		7	7.1%
8		11	11.2%
9		9	9.2%
10	Strongly agree	12	12.2%
11	Don't know	34	34.7%
Sysmiss		9	

#### C6\_5: When I need to consult the WBG's knowledge work, I know how to find it

Data file: bosnia\_and\_herzegovina\_cos\_fy24\_data

##### Overview

Valid: 98 Invalid: 9 Minimum: -99 Maximum: 11  
 Type: Discrete Decimal: 0 Width: 17 Range: -99 - 11 Format: Numeric

## Questions and instructions

### LITERAL QUESTION

To what extent do you agree with the following statements?

### CATEGORIES

Value	Category	Cases	
-99		1	1%
1	Strongly disagree	1	1%
2		4	4.1%
3		2	2%
4		3	3.1%
5		7	7.1%
6		4	4.1%
7		8	8.2%
8		9	9.2%
9		6	6.1%
10	Strongly agree	18	18.4%
11	Don't know	35	35.7%
Sysmiss		9	

## E1\_1: e-Newsletters

Data file: bosnia\_and\_herzegovina\_cos\_fy24\_data

### Overview

Valid: 97 Invalid: 10 Minimum: -99 Maximum: 1  
Type: Discrete Decimal: 0 Width: 8 Range: -99 - 1 Format: Numeric

## Questions and instructions

### LITERAL QUESTION

How would you prefer to receive communication from the WBG? (Select up to 2)

## E1\_2: Direct contact with staff (e.g., in person, virtually, phone, email)

Data file: bosnia\_and\_herzegovina\_cos\_fy24\_data

### Overview

Valid: 97 Invalid: 10 Minimum: -99 Maximum: 1  
Type: Discrete Decimal: 0 Width: 8 Range: -99 - 1 Format: Numeric

## Questions and instructions

---

### LITERAL QUESTION

How would you prefer to receive communication from the WBG? (Select up to 2)

---

### **E1\_3: Social media (e.g., Facebook, Twitter)**

**Data file:** bosnia\_and\_herzegovina\_cos\_fy24\_data

#### **Overview**

Valid: 97 Invalid: 10 Minimum: -99 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 8 Range: -99 - 1 Format: Numeric

## Questions and instructions

---

### LITERAL QUESTION

How would you prefer to receive communication from the WBG? (Select up to 2)

---

### **E1\_4: Direct messaging (e.g., WhatsApp, Telegram, Viber)**

**Data file:** bosnia\_and\_herzegovina\_cos\_fy24\_data

#### **Overview**

Valid: 97 Invalid: 10 Minimum: -99 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 8 Range: -99 - 1 Format: Numeric

## Questions and instructions

---

### LITERAL QUESTION

How would you prefer to receive communication from the WBG? (Select up to 2)

---

### **E1\_5: Event / conference / seminar / workshop (in person or online)**

**Data file:** bosnia\_and\_herzegovina\_cos\_fy24\_data

#### **Overview**

Valid: 97 Invalid: 10 Minimum: -99 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 8 Range: -99 - 1 Format: Numeric

## Questions and instructions

---

### LITERAL QUESTION

How would you prefer to receive communication from the WBG? (Select up to 2)

---

**E1\_6: Other****Data file:** bosnia\_and\_herzegovina\_cos\_fy24\_data**Overview**

Valid: 97 Invalid: 10 Minimum: -99 Maximum: 0  
 Type: Discrete Decimal: 0 Width: 8 Range: -99 - 0 Format: Numeric

**Questions and instructions**

## LITERAL QUESTION

How would you prefer to receive communication from the WBG? (Select up to 2)

**E2: Do you recall seeing or hearing anything about the WBG recently?****Data file:** bosnia\_and\_herzegovina\_cos\_fy24\_data**Overview**

Valid: 97 Invalid: 10 Minimum: -99 Maximum: 2  
 Type: Discrete Decimal: 0 Width: 8 Range: -99 - 2 Format: Numeric

**Questions and instructions**

## LITERAL QUESTION

Do you recall seeing or hearing anything about the WBG recently?

## CATEGORIES

Value	Category	Cases	
-99		1	1%
1	Yes	61	62.9%
2	No	35	36.1%
Sysmiss		10	

**E3\_1: Television (TV)****Data file:** bosnia\_and\_herzegovina\_cos\_fy24\_data**Overview**

Valid: 61 Invalid: 46 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 8 Range: 0 - 1 Format: Numeric

**Questions and instructions**

## LITERAL QUESTION

Where do you recall seeing or hearing this information? (Select ALL that apply)

**E3\_2: Radio****Data file:** bosnia\_and\_herzegovina\_cos\_fy24\_data**Overview**

Valid: 61 Invalid: 46 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 8 Range: 0 - 1 Format: Numeric

**Questions and instructions**

---

LITERAL QUESTION

Where do you recall seeing or hearing this information? (Select ALL that apply)

---

**E3\_3: Newspapers (print or online)****Data file:** bosnia\_and\_herzegovina\_cos\_fy24\_data**Overview**

Valid: 61 Invalid: 46 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 8 Range: 0 - 1 Format: Numeric

**Questions and instructions**

---

LITERAL QUESTION

Where do you recall seeing or hearing this information? (Select ALL that apply)

---

**E3\_4: Event / conference / seminar (in person or online)****Data file:** bosnia\_and\_herzegovina\_cos\_fy24\_data**Overview**

Valid: 61 Invalid: 46 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 8 Range: 0 - 1 Format: Numeric

**Questions and instructions**

---

LITERAL QUESTION

Where do you recall seeing or hearing this information? (Select ALL that apply)

---

**E3\_5: WBG websites****Data file:** bosnia\_and\_herzegovina\_cos\_fy24\_data**Overview**

Valid: 61 Invalid: 46 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 8 Range: 0 - 1 Format: Numeric

## Questions and instructions

---

### LITERAL QUESTION

Where do you recall seeing or hearing this information? (Select ALL that apply)

---

### **E3\_6: Social media**

**Data file:** bosnia\_and\_herzegovina\_cos\_fy24\_data

#### **Overview**

Valid: 61 Invalid: 46 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 8 Range: 0 - 1 Format: Numeric

## Questions and instructions

---

### LITERAL QUESTION

Where do you recall seeing or hearing this information? (Select ALL that apply)

---

### **E3\_7: Direct contact with WBG staff (e.g., in person, virtually, phone, email)**

**Data file:** bosnia\_and\_herzegovina\_cos\_fy24\_data

#### **Overview**

Valid: 61 Invalid: 46 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 8 Range: 0 - 1 Format: Numeric

## Questions and instructions

---

### LITERAL QUESTION

Where do you recall seeing or hearing this information? (Select ALL that apply)

---

### **E3\_8: Blogs**

**Data file:** bosnia\_and\_herzegovina\_cos\_fy24\_data

#### **Overview**

Valid: 61 Invalid: 46 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 8 Range: 0 - 1 Format: Numeric

## Questions and instructions

---

### LITERAL QUESTION

Where do you recall seeing or hearing this information? (Select ALL that apply)

---

**E3\_9: Podcasts****Data file:** bosnia\_and\_herzegovina\_cos\_fy24\_data**Overview**

Valid: 61 Invalid: 46 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 8 Range: 0 - 1 Format: Numeric

**Questions and instructions**

---

LITERAL QUESTION

Where do you recall seeing or hearing this information? (Select ALL that apply)

---

**E3\_10: e-Newsletters****Data file:** bosnia\_and\_herzegovina\_cos\_fy24\_data**Overview**

Valid: 61 Invalid: 46 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 8 Range: 0 - 1 Format: Numeric

**Questions and instructions**

---

LITERAL QUESTION

Where do you recall seeing or hearing this information? (Select ALL that apply)

---

**E3\_11: Direct messaging (e.g., WhatsApp, Telegram, Viber)****Data file:** bosnia\_and\_herzegovina\_cos\_fy24\_data**Overview**

Valid: 61 Invalid: 46 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 8 Range: 0 - 1 Format: Numeric

**Questions and instructions**

---

LITERAL QUESTION

Where do you recall seeing or hearing this information? (Select ALL that apply)

---

**E3\_12: Other****Data file:** bosnia\_and\_herzegovina\_cos\_fy24\_data**Overview**

Valid: 61 Invalid: 46 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 8 Range: 0 - 1 Format: Numeric

## Questions and instructions

---

### LITERAL QUESTION

Where do you recall seeing or hearing this information? (Select ALL that apply)

---

### **E4\_1: Climate change**

**Data file:** bosnia\_and\_herzegovina\_cos\_fy24\_data

#### **Overview**

Valid: 61 Invalid: 46 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 8 Range: 0 - 1 Format: Numeric

## Questions and instructions

---

### LITERAL QUESTION

What topics were included in what you saw or heard about WBG's work or research? (Select ALL that apply)

---

### **E4\_2: Pandemic preparedness**

**Data file:** bosnia\_and\_herzegovina\_cos\_fy24\_data

#### **Overview**

Valid: 61 Invalid: 46 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 8 Range: 0 - 1 Format: Numeric

## Questions and instructions

---

### LITERAL QUESTION

What topics were included in what you saw or heard about WBG's work or research? (Select ALL that apply)

---

### **E4\_3: Job creation / employment**

**Data file:** bosnia\_and\_herzegovina\_cos\_fy24\_data

#### **Overview**

Valid: 61 Invalid: 46 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 8 Range: 0 - 1 Format: Numeric

## Questions and instructions

---

### LITERAL QUESTION

What topics were included in what you saw or heard about WBG's work or research? (Select ALL that apply)

---

**E4\_4: Human capital (education, health)****Data file:** bosnia\_and\_herzegovina\_cos\_fy24\_data**Overview**

Valid: 61 Invalid: 46 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 8 Range: 0 - 1 Format: Numeric

**Questions and instructions**

---

## LITERAL QUESTION

What topics were included in what you saw or heard about WBG's work or research? (Select ALL that apply)

---

**E4\_5: Food security****Data file:** bosnia\_and\_herzegovina\_cos\_fy24\_data**Overview**

Valid: 61 Invalid: 46 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 8 Range: 0 - 1 Format: Numeric

**Questions and instructions**

---

## LITERAL QUESTION

What topics were included in what you saw or heard about WBG's work or research? (Select ALL that apply)

---

**E4\_6: Digital economy****Data file:** bosnia\_and\_herzegovina\_cos\_fy24\_data**Overview**

Valid: 61 Invalid: 46 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 8 Range: 0 - 1 Format: Numeric

**Questions and instructions**

---

## LITERAL QUESTION

What topics were included in what you saw or heard about WBG's work or research? (Select ALL that apply)

---

**E4\_7: Women empowerment****Data file:** bosnia\_and\_herzegovina\_cos\_fy24\_data**Overview**

Valid: 61 Invalid: 46 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 8 Range: 0 - 1 Format: Numeric

## Questions and instructions

---

### LITERAL QUESTION

What topics were included in what you saw or heard about WBG's work or research? (Select ALL that apply)

---

### **E4\_8: Youth development**

**Data file:** bosnia\_and\_herzegovina\_cos\_fy24\_data

#### Overview

Valid: 61 Invalid: 46 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 8 Range: 0 - 1 Format: Numeric

## Questions and instructions

---

### LITERAL QUESTION

What topics were included in what you saw or heard about WBG's work or research? (Select ALL that apply)

---

### **E4\_9: Debt relief for developing countries**

**Data file:** bosnia\_and\_herzegovina\_cos\_fy24\_data

#### Overview

Valid: 61 Invalid: 46 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 8 Range: 0 - 1 Format: Numeric

## Questions and instructions

---

### LITERAL QUESTION

What topics were included in what you saw or heard about WBG's work or research? (Select ALL that apply)

---

### **E4\_10: Ending poverty in developing countries**

**Data file:** bosnia\_and\_herzegovina\_cos\_fy24\_data

#### Overview

Valid: 61 Invalid: 46 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 8 Range: 0 - 1 Format: Numeric

## Questions and instructions

---

### LITERAL QUESTION

What topics were included in what you saw or heard about WBG's work or research? (Select ALL that apply)

---

**E4\_11: WBG economic forecasts****Data file:** bosnia\_and\_herzegovina\_cos\_fy24\_data**Overview**

Valid: 61 Invalid: 46 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 8 Range: 0 - 1 Format: Numeric

**Questions and instructions**

---

## LITERAL QUESTION

What topics were included in what you saw or heard about WBG's work or research? (Select ALL that apply)

---

**E4\_12: Changes to the WBG financial and operational model****Data file:** bosnia\_and\_herzegovina\_cos\_fy24\_data**Overview**

Valid: 61 Invalid: 46 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 8 Range: 0 - 1 Format: Numeric

**Questions and instructions**

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## LITERAL QUESTION

What topics were included in what you saw or heard about WBG's work or research? (Select ALL that apply)

---

**E4\_13: Other****Data file:** bosnia\_and\_herzegovina\_cos\_fy24\_data**Overview**

Valid: 61 Invalid: 46 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 8 Range: 0 - 1 Format: Numeric

**Questions and instructions**

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## LITERAL QUESTION

What topics were included in what you saw or heard about WBG's work or research? (Select ALL that apply)

---

**E5\_1: More frequent and intense wild fires****Data file:** bosnia\_and\_herzegovina\_cos\_fy24\_data**Overview**

Valid: 97 Invalid: 10 Minimum: -99 Maximum: 5  
 Type: Discrete Decimal: 0 Width: 20 Range: -99 - 5 Format: Numeric

## Questions and instructions

### LITERAL QUESTION

How concerned are you about the following potential impacts of climate change in Bosnia and Herzegovina?

#### CATEGORIES

Value	Category	Cases	
-99		3	3.1%
1	Not concerned at all	1	1%
2	A little concerned	13	13.4%
3	Somewhat concerned	29	29.9%
4	Very concerned	49	50.5%
5	NA	2	2.1%
Sysmiss		10	

### E5\_2: Decreased crop yields / increased food insecurity

Data file: bosnia\_and\_herzegovina\_cos\_fy24\_data

#### Overview

Valid: 97 Invalid: 10 Minimum: -99 Maximum: 5  
Type: Discrete Decimal: 0 Width: 20 Range: -99 - 5 Format: Numeric

## Questions and instructions

### LITERAL QUESTION

How concerned are you about the following potential impacts of climate change in Bosnia and Herzegovina?

#### CATEGORIES

Value	Category	Cases	
-99		4	4.1%
1	Not concerned at all	1	1%
2	A little concerned	0	0%
3	Somewhat concerned	21	21.6%
4	Very concerned	69	71.1%
5	NA	2	2.1%
Sysmiss		10	

### E5\_3: Climate-driven migration

Data file: bosnia\_and\_herzegovina\_cos\_fy24\_data

## Overview

Valid: 97 Invalid: 10 Minimum: -99 Maximum: 5  
 Type: Discrete Decimal: 0 Width: 20 Range: -99 - 5 Format: Numeric

## Questions and instructions

### LITERAL QUESTION

How concerned are you about the following potential impacts of climate change in Bosnia and Herzegovina?

### CATEGORIES

Value	Category	Cases	
-99		7	7.2%
1	Not concerned at all	7	7.2%
2	A little concerned	19	19.6%
3	Somewhat concerned	30	30.9%
4	Very concerned	32	33%
5	NA	2	2.1%
Sysmiss		10	

## E5\_4: More frequent and severe floods

Data file: bosnia\_and\_herzegovina\_cos\_fy24\_data

## Overview

Valid: 97 Invalid: 10 Minimum: -99 Maximum: 5  
 Type: Discrete Decimal: 0 Width: 20 Range: -99 - 5 Format: Numeric

## Questions and instructions

### LITERAL QUESTION

How concerned are you about the following potential impacts of climate change in Bosnia and Herzegovina?

### CATEGORIES

Value	Category	Cases	
-99		3	3.1%
1	Not concerned at all	0	0%
2	A little concerned	2	2.1%
3	Somewhat concerned	31	32%
4	Very concerned	58	59.8%
5	NA	3	3.1%
Sysmiss		10	

**E5\_5: More frequent and severe droughts****Data file:** bosnia\_and\_herzegovina\_cos\_fy24\_data**Overview**

Valid: 97 Invalid: 10 Minimum: -99 Maximum: 5  
 Type: Discrete Decimal: 0 Width: 20 Range: -99 - 5 Format: Numeric

**Questions and instructions**

## LITERAL QUESTION

How concerned are you about the following potential impacts of climate change in Bosnia and Herzegovina?

## CATEGORIES

Value	Category	Cases	
-99		5	5.2%
1	Not concerned at all	1	1%
2	A little concerned	4	4.1%
3	Somewhat concerned	23	23.7%
4	Very concerned	61	62.9%
5	NA	3	3.1%
Sysmiss		10	

**E5\_6: More frequent and severe heatwaves****Data file:** bosnia\_and\_herzegovina\_cos\_fy24\_data**Overview**

Valid: 97 Invalid: 10 Minimum: -99 Maximum: 5  
 Type: Discrete Decimal: 0 Width: 20 Range: -99 - 5 Format: Numeric

**Questions and instructions**

## LITERAL QUESTION

How concerned are you about the following potential impacts of climate change in Bosnia and Herzegovina?

## CATEGORIES

Value	Category	Cases	
-99		5	5.2%
1	Not concerned at all	0	0%
2	A little concerned	4	4.1%
3	Somewhat concerned	31	32%
4	Very concerned	54	55.7%
5	NA	3	3.1%
Sysmiss		10	

**E5\_7: Air pollution****Data file: bosnia\_and\_herzegovina\_cos\_fy24\_data****Overview**

Valid: 97 Invalid: 10 Minimum: -99 Maximum: 5  
 Type: Discrete Decimal: 0 Width: 20 Range: -99 - 5 Format: Numeric

**Questions and instructions**

## LITERAL QUESTION

How concerned are you about the following potential impacts of climate change in Bosnia and Herzegovina?

## CATEGORIES

Value	Category	Cases	
-99		4	4.1%
1	Not concerned at all	0	0%
2	A little concerned	2	2.1%
3	Somewhat concerned	19	19.6%
4	Very concerned	69	71.1%
5	NA	3	3.1%
Sysmiss		10	

**E5\_8: Extinction of plant / animal species****Data file: bosnia\_and\_herzegovina\_cos\_fy24\_data****Overview**

Valid: 97 Invalid: 10 Minimum: -99 Maximum: 5  
 Type: Discrete Decimal: 0 Width: 20 Range: -99 - 5 Format: Numeric

**Questions and instructions**

## LITERAL QUESTION

How concerned are you about the following potential impacts of climate change in Bosnia and Herzegovina?

## CATEGORIES

Value	Category	Cases	
-99		6	6.2%
1	Not concerned at all	1	1%
2	A little concerned	5	5.2%
3	Somewhat concerned	39	40.2%
4	Very concerned	43	44.3%
5	NA	3	3.1%

Sysmiss		10	
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## E5\_9: Land and forest degradation

Data file: bosnia\_and\_herzegovina\_cos\_fy24\_data

### Overview

Valid: 97 Invalid: 10 Minimum: -99 Maximum: 5  
Type: Discrete Decimal: 0 Width: 20 Range: -99 - 5 Format: Numeric

### Questions and instructions

#### LITERAL QUESTION

How concerned are you about the following potential impacts of climate change in Bosnia and Herzegovina?

#### CATEGORIES

Value	Category	Cases	
-99		6	6.2%
1	Not concerned at all	1	1%
2	A little concerned	3	3.1%
3	Somewhat concerned	29	29.9%
4	Very concerned	55	56.7%
5	NA	3	3.1%
Sysmiss		10	

## E5\_10: Loss of jobs

Data file: bosnia\_and\_herzegovina\_cos\_fy24\_data

### Overview

Valid: 97 Invalid: 10 Minimum: -99 Maximum: 5  
Type: Discrete Decimal: 0 Width: 20 Range: -99 - 5 Format: Numeric

### Questions and instructions

#### LITERAL QUESTION

How concerned are you about the following potential impacts of climate change in Bosnia and Herzegovina?

#### CATEGORIES

Value	Category	Cases	
-99		4	4.1%
1	Not concerned at all	1	1%
2	A little concerned	5	5.2%
3	Somewhat concerned	30	30.9%

4	Very concerned	54	55.7%
5	NA	3	3.1%
Sysmiss		10	

### E5\_11: Increased erosion of shoreline

Data file: bosnia\_and\_herzegovina\_cos\_fy24\_data

#### Overview

Valid: 97 Invalid: 10 Minimum: -99 Maximum: 5  
Type: Discrete Decimal: 0 Width: 20 Range: -99 - 5 Format: Numeric

#### Questions and instructions

##### LITERAL QUESTION

How concerned are you about the following potential impacts of climate change in Bosnia and Herzegovina?

##### CATEGORIES

Value	Category	Cases	
-99		6	6.2%
1	Not concerned at all	7	7.2%
2	A little concerned	17	17.5%
3	Somewhat concerned	37	38.1%
4	Very concerned	26	26.8%
5	NA	4	4.1%
Sysmiss		10	

### E5\_12: Coastal flooding due to sea level rise

Data file: bosnia\_and\_herzegovina\_cos\_fy24\_data

#### Overview

Valid: 97 Invalid: 10 Minimum: -99 Maximum: 5  
Type: Discrete Decimal: 0 Width: 20 Range: -99 - 5 Format: Numeric

#### Questions and instructions

##### LITERAL QUESTION

How concerned are you about the following potential impacts of climate change in Bosnia and Herzegovina?

##### CATEGORIES

Value	Category	Cases	
-99		7	7.2%
1	Not concerned at all	8	8.2%

2	A little concerned	22	22.7%
3	Somewhat concerned	32	33%
4	Very concerned	22	22.7%
5	NA	6	6.2%
Sysmiss		10	

### E5\_13: Decreased water availability / quality

Data file: bosnia\_and\_herzegovina\_cos\_fy24\_data

#### Overview

Valid: 97 Invalid: 10 Minimum: -99 Maximum: 5  
Type: Discrete Decimal: 0 Width: 20 Range: -99 - 5 Format: Numeric

#### Questions and instructions

##### LITERAL QUESTION

How concerned are you about the following potential impacts of climate change in Bosnia and Herzegovina?

##### CATEGORIES

Value	Category	Cases	
-99		5	5.2%
1	Not concerned at all	1	1%
2	A little concerned	7	7.2%
3	Somewhat concerned	21	21.6%
4	Very concerned	60	61.9%
5	NA	3	3.1%
Sysmiss		10	

### F1: What is the primary specialization of your work? (Select only 1 response)

Data file: bosnia\_and\_herzegovina\_cos\_fy24\_data

#### Overview

Valid: 97 Invalid: 10 Minimum: 1 Maximum: 18  
Type: Discrete Decimal: 0 Width: 43 Range: 1 - 18 Format: Numeric

#### Questions and instructions

##### LITERAL QUESTION

What is the primary specialization of your work? (Select only 1 response)

##### CATEGORIES

Value	Category	Cases	
-------	----------	-------	--

1	Education	9	9.3%
2	Health / pandemic preparedness	0	0%
3	Social protection	2	2.1%
4	Gender equity	5	5.2%
5	Transport	2	2.1%
6	Water / sanitation	0	0%
7	Digital development	4	4.1%
8	Energy	4	4.1%
9	Public sector governance	15	15.5%
10	Macroeconomics, fiscal / debt management	12	12.4%
11	Private sector development / trade	8	8.2%
12	Environment / natural resource management	1	1%
13	Climate change	0	0%
14	Agriculture and food security	1	1%
15	Urban development	1	1%
16	Legal / human rights	8	8.2%
17	Generalist (specialize in multiple sectors)	14	14.4%
18	Other	11	11.3%
Sysmiss		10	

## F2: What is your gender?

Data file: bosnia\_and\_herzegovina\_cos\_fy24\_data

### Overview

Valid: 97 Invalid: 10 Minimum: 1 Maximum: 4  
 Type: Discrete Decimal: 0 Width: 21 Range: 1 - 4 Format: Numeric

### Questions and instructions

LITERAL QUESTION

What is your gender?

CATEGORIES

Value	Category	Cases	
1	Female	43	44.3%
2	Male	50	51.5%
3	Other	2	2.1%
4	Prefer not to specify	2	2.1%
Sysmiss		10	

**F3: What is your age?****Data file:** bosnia\_and\_herzegovina\_cos\_fy24\_data**Overview**

Valid: 97 Invalid: 10 Minimum: 1 Maximum: 6  
 Type: Discrete Decimal: 0 Width: 21 Range: 1 - 6 Format: Numeric

**Questions and instructions**

LITERAL QUESTION

What is your age?

CATEGORIES

Value	Category	Cases	
1	25 or younger	1	1%
2	26-35	5	5.2%
3	36-45	29	29.9%
4	46-55	37	38.1%
5	56 and above	21	21.6%
6	Prefer not to specify	4	4.1%
Sysmiss		10	

**F4: Which best represents your geographic location?****Data file:** bosnia\_and\_herzegovina\_cos\_fy24\_data**Overview**

Valid: 97 Invalid: 10 Minimum: 1 Maximum: 4  
 Type: Discrete Decimal: 0 Width: 36 Range: 1 - 4 Format: Numeric

**Questions and instructions**

LITERAL QUESTION

Which best represents your geographic location?

CATEGORIES

Value	Category	Cases	
1	Federation of Bosnia and Herzegovina	66	68%
2	Republika Srpska	29	29.9%
3	Brcko District	0	0%
4	Other	2	2.1%
Sysmiss		10	

# study\_resources

## questionnaires

### World Bank Group Country Survey FY 2024 - Bosnia and Herzegovina Questionnaire

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title World Bank Group Country Survey FY 2024 - Bosnia and Herzegovina Questionnaire  
 authors World Bank Group  
 country Bosnia and Herzegovina  
 description World Bank Group Country Survey FY 2024 - Bosnia and Herzegovina Questionnaire  
 filename bosnia\_and\_herzegovina\_cos\_fy24\_questionnaire.pdf

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## reports

### FY 2024 Bosnia and Herzegovina Country Opinion Survey Report

---

title FY 2024 Bosnia and Herzegovina Country Opinion Survey Report  
 authors World Bank Group  
 country Bosnia and Herzegovina  
 description FY 2024 Bosnia and Herzegovina Country Opinion Survey Report  
 filename bosnia\_and\_herzegovina\_cos\_fy24\_report\_final\_okr.pdf

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## technical\_documents

### Bosnia and Herzegovina Country Opinion Survey 2024 -Tables with Data Breakdown

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title Bosnia and Herzegovina Country Opinion Survey 2024 -Tables with Data Breakdown  
 authors World Bank Group  
 country Bosnia and Herzegovina  
 description Bosnia and Herzegovina Country Opinion Survey 2024 -Tables with Data Breakdown  
 filename bosnia\_and\_herzegovina\_cos\_fy24\_appendices\_with\_data\_breakdowns.xlsx

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### FY 2024 Bosnia and Herzegovina Country Opinion Survey Codebook

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title FY 2024 Bosnia and Herzegovina Country Opinion Survey Codebook  
 authors World Bank Group  
 country Bosnia and Herzegovina  
 description FY 2024 Bosnia and Herzegovina Country Opinion Survey Codebook  
 filename bosnia\_and\_herzegovina\_cos\_fy24\_codebook.xlsx

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